



Who are the Global Business Influencers?



31 markets represented globally

Australia

China

Japan

Hong Kong

Indonesia

Malaysia

Philippines

Singapore

South Korea

Taiwan

Thailand

France

Germany

Italy

Spain

Switzerland

UK

USA

UAE

KSA

Qatar

Bahrain

Kuwait

India

South Africa

Nigeria

Kenya

Morocco

Ghana

Egypt

Canada



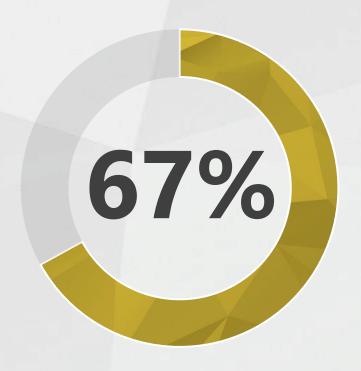
business

1% of the population (2.8m)

leaders **Ipsos**



C-suite / Owner / Partner





Company size (employees)



Source: GBI 2023 – Job title and Company size



US\$11 trillion



Source: GBI 2023 – Total value of business decision making



US\$1.5m



Source: GBI 2023 – Average net worth



US\$515,700



Source: GBI 2023 – Average personal income

GBI – the industry currency for understanding key business audiences

- **Enhanced media usage drivers**
- Content access through social media
- **3** Identification of ESG responsibilities
- 4 Spotlight on sustainability
- 5 Investment intentions





Last year's business challenges were dominated by external factors

Biggest 'current' business challenges in 2022



Inflation



Price of fuel / Energy costs / Raw materials



A public health crisis such as COVID-19, with important societal impact



Supply chain management



Security / Cyber security



Source: GBI Barometer 2022 – Top 5 current company challenges

More of the same?



Inflation



Security / cyber security





Price of fuel



Supply chain management



Attracting and keeping top talent



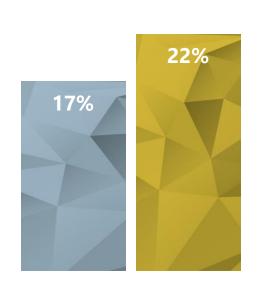
Volatile markets / managing economic uncertainty



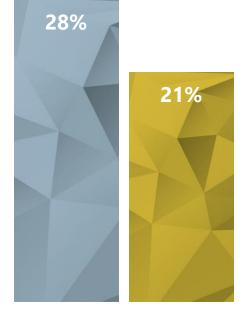
Source: GBI Barometer 2023 – Top 6 current company challenges

Keep calm and carry on?

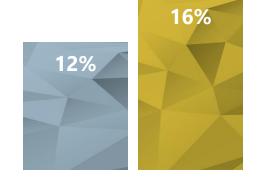




Security / cyber security



Price of fuel



Innovation / keeping up with technological advances



Source: GBI Barometer 2022 and 2023 – Current company challenges

Sustainability: no longer a less important challenge

≥ 2020
≥ 2021
≥ 2022
≥ 2023







Rank 10



Rank 11



Rank 7

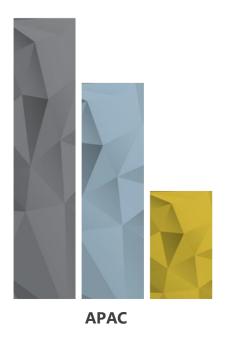


Source: GBI Barometer 2020, 2021, 2022, 2023 – Current company challenges

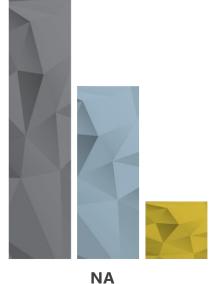
A declining impact of Covid-19 on business

Current Company Challenges – Public Health Crisis

■ 2021 **■** 2022 **■** 2023







NA (2021 USA only)

Source: GBI Barometer 2021, 2022 and 2023 – Current company challenges

Geopolitical conflicts – the new norm?

Geopolitics in 2022

9%

Geopolitics in 2023

5%

Taiwan 2023

17% index 312

Ipsos

Source: GBI Barometer 2022 and 2023 – Current company challenges



Protecting the business and preparing the future





Cost control / Cost reduction



Cyber security



Customer satisfaction and retention



New technologies (incl. artificial intelligence / machine learning, virtual reality, etc.)



Sustainability



Source: GBI Barometer 2023 – Current company focus



High interest for Al but still a certain lack of practice



79%

have already used or tried out Al at least once **OpenAl Page Views for audience with \$70k+**





Source: GBI Barometer 2023 – Personal use of Al / Ipsos Iris 2023

Al a rising tech priority





IT infrastructure



Cybersecurity

31%



AI / Machine Learning

21%



Source: GBI 2023 – Technology priorities

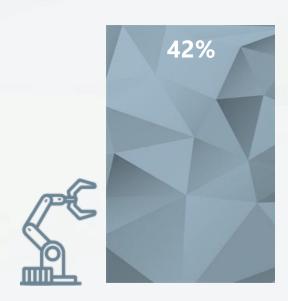
Investing for tomorrow ...



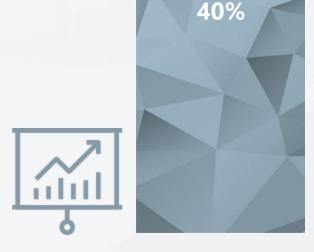
Company spending expectations reflect business focus



IT and other technology



Product development, R&D



Business expansion / New markets



Source: GBI Barometer 2023 – Company spending in the next 12 months compared to previous 12 months

... whilst adjusting priorities



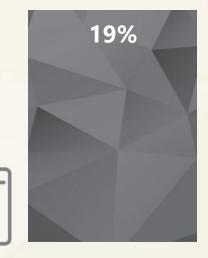


Company travel



Company events





Recruitment and training



Source: GBI Barometer 2023 – Company spending in the next 12 months compared to previous 12 months

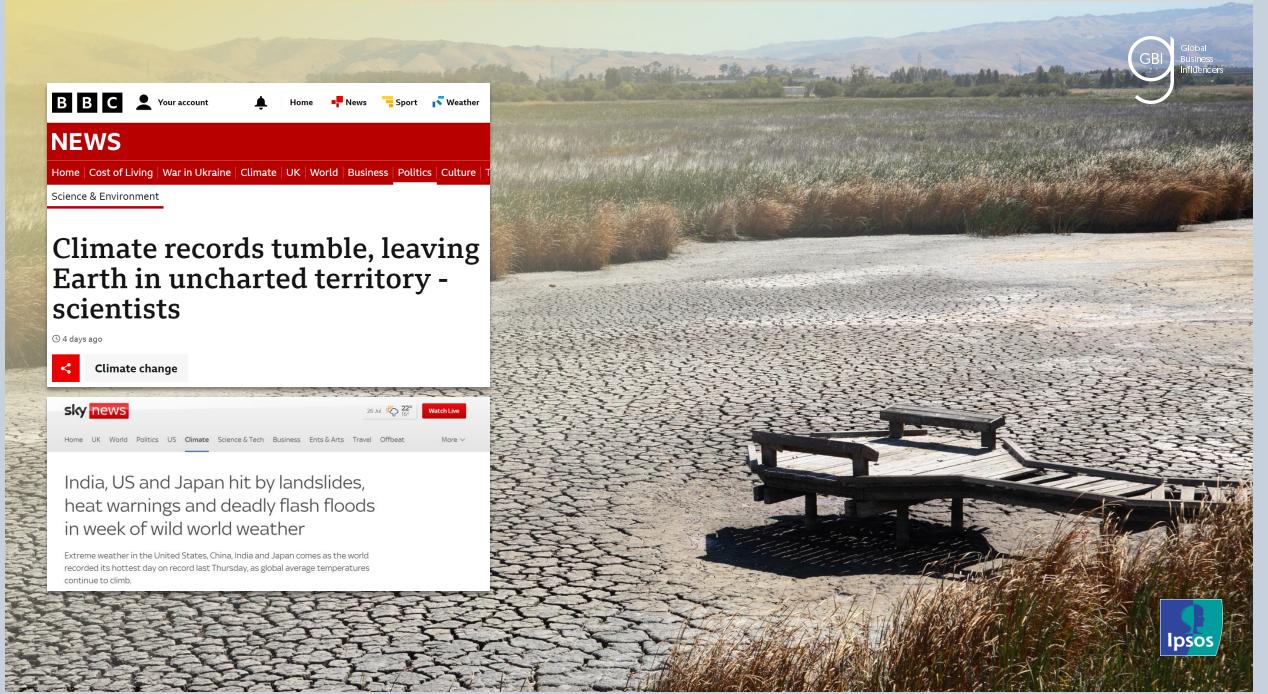




On average, GBIs spend 66% of their worktime in the office

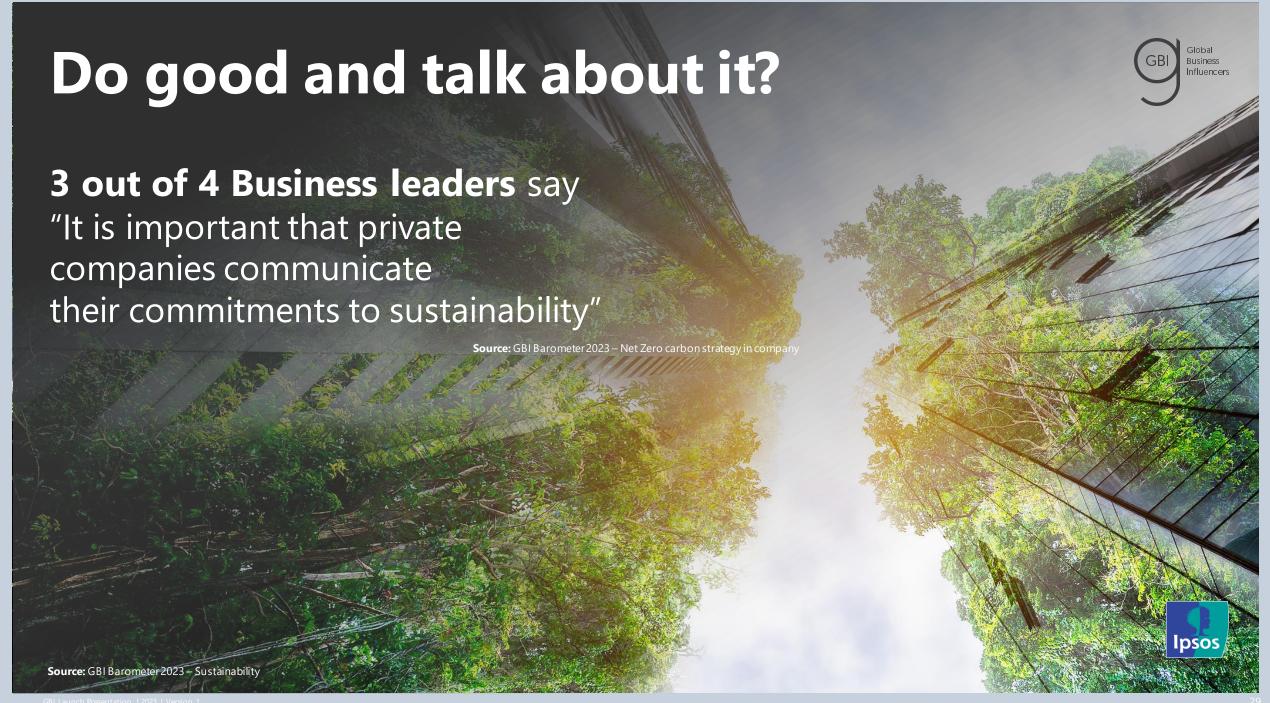








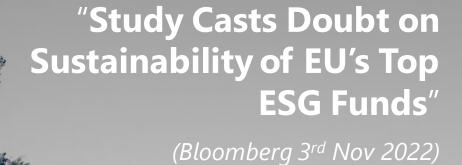






"European regulator sounds alarm over 'clear increase' in potential greenwashing cases"

(Investment Week 2nd June 2023)





ETF Hub ESG investing

Investors warned of 'greenwashing' risk as ESG-labelled funds double

As regulators reclassify some investments, more due diligence on methodologies is needed

Ipsos

Who should lead the charge?



Businesses have their role to play - but they are not leading the fight

74%

Stronger government regulation is required when it comes to sustainability





Source: GBI Barometer 2023 – Statements on sustainability

ESG saved by government regulations?



55

The absence of targets and progress versus those targets means you are inevitably going to face accusations of greenwashing.



Part of the challenge is that there are no definitive objective criteria [for measurement].





Quotes from The Ipsos Reputation Council Report, Nov 2022

Walking a tightrope



Profitability
Short term /
long term

The new norm

Geopolitics / Energy costs / Inflation Innovation

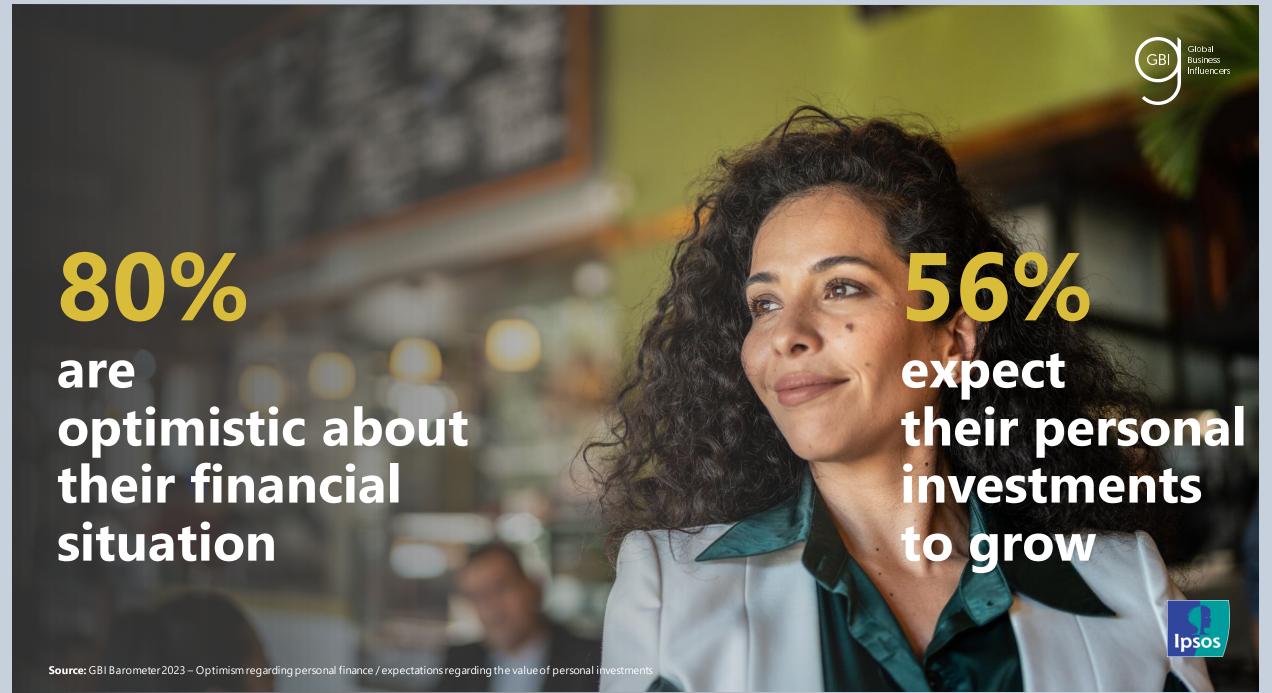
Al disruption

Climate change Net Zero & ESG









TOP 5 financial products they plan to invest in

1

Stock / Equities in public companies



Mutual funds / Hedge Funds



Stocks / Equities in private companies

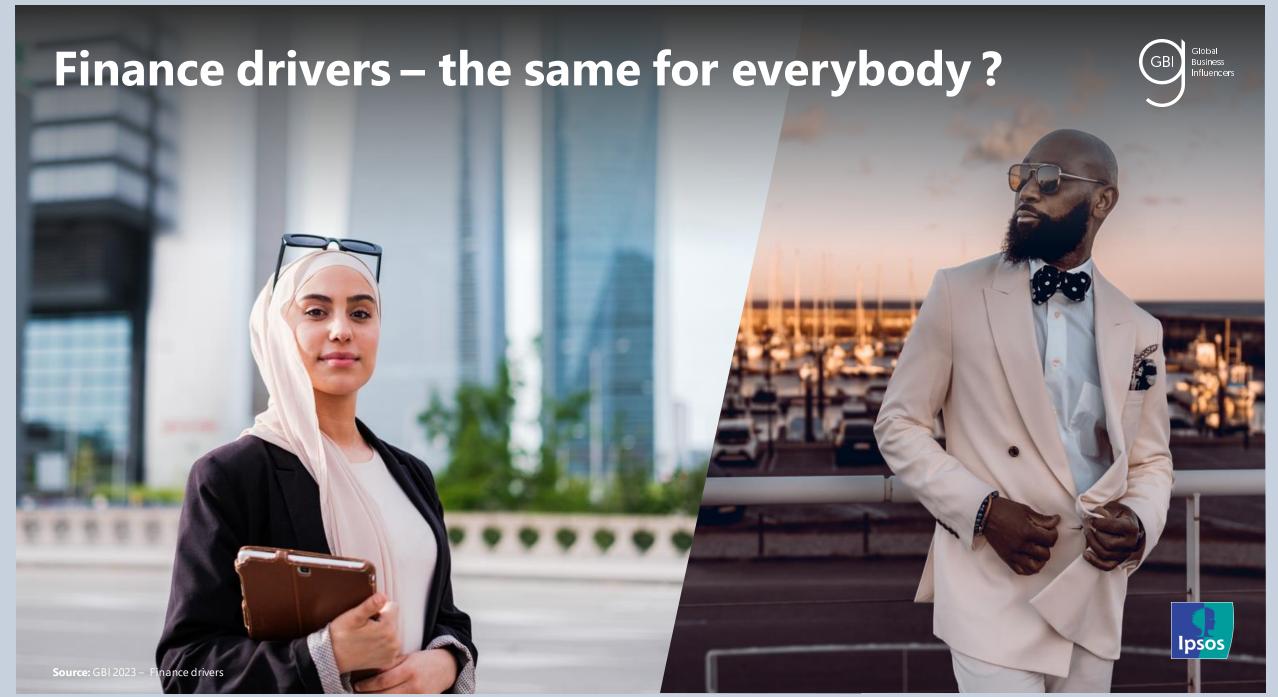




Precious metals



Source: GBI 2023 – Investment intentions



Finance drivers – the same for everybody?



Most important factors when investing money (ALL GBI)

Save money

Maximise returns

Protecting my money from inflation

Earn regular income

Additional factors when investing money (High Net Worth Individuals)

Keep up with the economy in general

Have a positive impact on environment or society

Support a specific venture / venture capital

Get a thrill from gambling



Source: GBI 2023 – Finance drivers

They have clear idea where to spend their money



The richest also have the capacity to invest in luxury products



75%

claim that luxury products and services play an important part in their life 80%

tend to go for premium rather than standard goods/services

Purchase intentions

62%



58%

Watch

Art & antiques



Jewellery







Source: GBI 2023 – Lifestyle statements / Luxury purchase intentions



There is a broad range of media formats available when it comes to investing ...



... and those linked to media play an essential role

75%

Net media related



Articles on news / business websites



Newspaper or magazine articles



Television programs



Newsletters



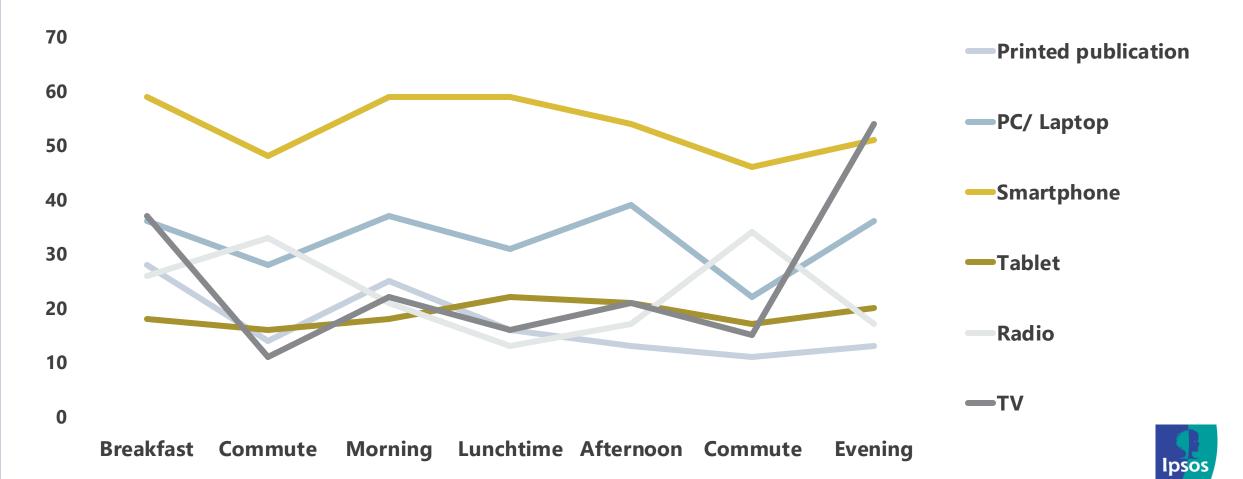
Podcasts



Source: GBI Barometer 2023 – Information sources used for personal financial decisions

GBI access media through all available platforms and devices



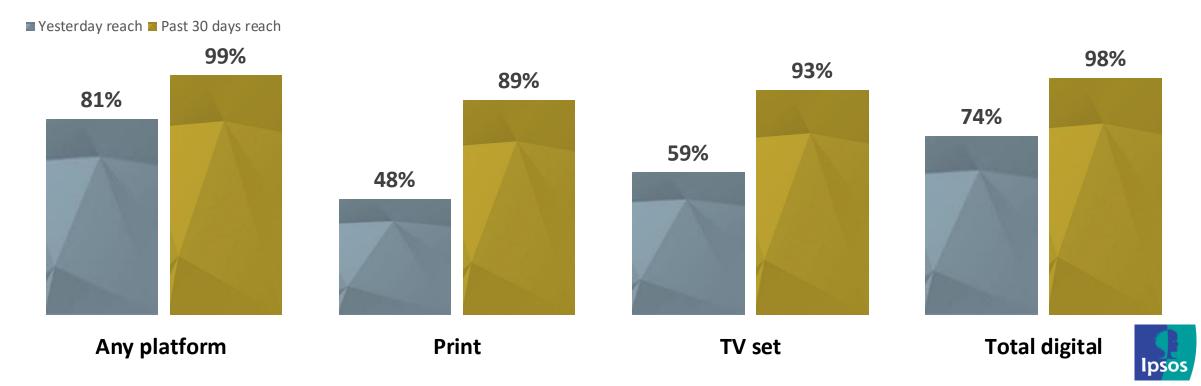


Source: GBI Barometer 2023 – Media consumption on a typical day

GBI access content through a range of platforms



Reach across platforms



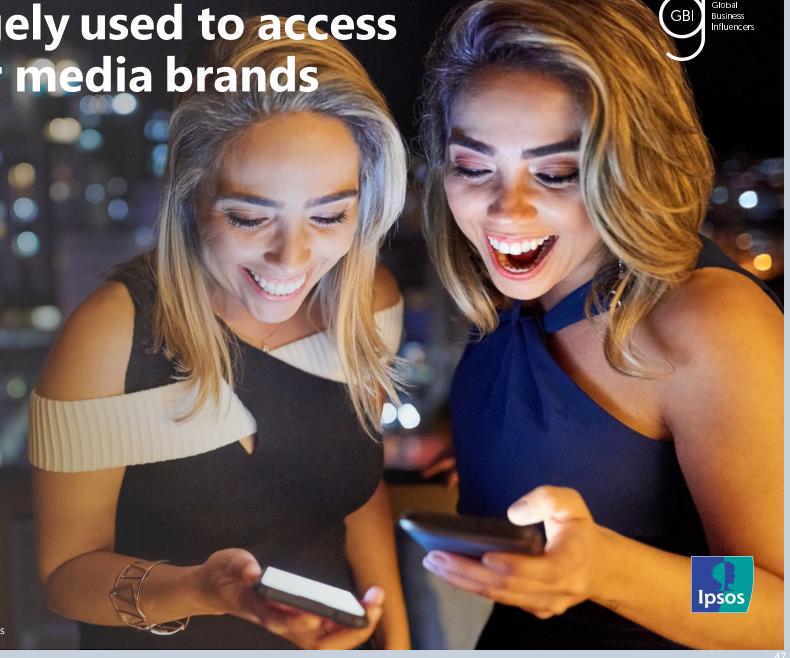
Source: GBI 2023 – Net reach by platform used

Social media is largely used to access content from other media brands

7 in 10 GBIs have seen content published through Social Media

Publishing content through social media is especially attractive for:

- Younger age groups
- HNWI
- Luxury enthusiasts



Source: GBI 2023 – Social media platforms used to access content from other media brands



77% listen to Podcasts (stable vs 2022)

40% daily listening



Source: GBI 2023 – Podcast listening

...and attract GBIs through a range of themes

















Source: GBI 2023 – Podcast types listened to regularly

And trustworthiness of media sources is the grail

Most important criteria

General news brands

Trustworthy

Breaking news, as it happens
Keep me aware of international events
News reported accurately / non-biased
Global perspective



Source: GBI 2023 – Most important drivers for general news brands

And trustworthiness of media sources is the grail

Most important criteria

Business news brands

Trustworthy

International business

Business related to sector / industry

Expert opinions

Business related to wider business world



Source: GBI 2023 – Most important drivers for business news brands

Three key take-outs



Focus on tech & innovation



Companies need guidance on sustainability and ESG



Multi-channel is key how you reach them





Thank you

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Global Business Influencers

