

THE IPSOS NEW ZEALAND ISSUES MONITOR OVERVIEW

Background information

At Ipsos, we are passionately curious about people, markets, brands and society. We make our changing world easier and faster to navigate and inspire clients to make smarter decisions. As Ipsos and our previous brands we have operated in New Zealand since 1992.

The Ipsos New Zealand Issues Monitor tracks what New Zealanders are concerned about, who is worried about what, and which political parties are seen to be best able to improve these matters. From 31st May to 6th June we conducted fieldwork for our 14th Ipsos NZ Issues Monitor report with a total of 1,003 New Zealanders aged 18 and older*.

This study did not have any external sponsors or partners. It was initiated and run by Ipsos because we are curious about the world we live in and how citizens around the globe think and feel about their world.

Please direct all queries to Carin Hercock - phone: 09 538 0500 or email: carin.hercock@ipsos.com or Amanda

Dudding – phone: 04 974 8631 or email: amanda.dudding@ipsos.com





*Note: The precision of Ipsos online polls is calculated using a credibility interval with a poll of 1,000 accurate to +/- 3.5 percentage points.



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The media context: What was making New Zealand news late May to early June?







RNZ - 3 June 2021



8:29 pm on 2 June 2021









RNZ - 2 June 2021

Covid 19 coronavirus: Victoria lockdown - 10,000 contacts ordered into isolation NZ Herald - 27 May 2021 27 May, 2021 03:16 PM

Waikato nurses to go ahead with national strike as DHB recovers from cyber attack •

Libby Wilson · 15:21, Jun 03 2021









Stuff - 3 June 2021

Nearly a third of high school students face housing deprivation in NZ — survey



KEY FINDINGS – JUNE 2021



Despite a decrease since February, concerns around *housing* remain high with **53%** mentioning it as an important issue facing New Zealand, twice more than any other issue. The next most important issues are *healthcare / hospitals* and *cost of living*, both at 27% each.



The government's performance rating soared during the height of the pandemic (*May '20*: <u>7.6</u>) but has continued to decline for the past couple of waves (*Jun '21*: <u>6.4</u>). However, it remains higher than pre-pandemic levels (*Mar '20*: <u>5.8</u>).

Labour remains the party perceived to be most capable of handling most of the issues facing New Zealanders.



New Zealand vs Australia

Whilst *housing* is the top concern in New Zealand (53%), it is a concern for just 26% of Australians.

Healthcare (38%) and economy (34%) are the top issues in Australia; these two issues are 2nd and 5th respectively in New Zealand.

Concerns around *cost of living* (27%) and *crime / law* (21%) are similar across the both countries.

Unemployment has dropped off the top 10 in New Zealand (11%) but remains a key issue in Australia (24%).



KEY FINDINGS – HOUSING

Personal impact of the housing situation

Though 53% of New Zealanders acknowledge *housing* is the main issue facing the country, **37% claim to be personally impacted by it.** This increases to:

- 58% for tenants
- 54% for Māori
- 51% for those aged under 50 years
- 49% for those who live in Auckland

Tenants: in the last 12 months...

Tenants are the most impacted and have taken the following key actions to cope with the housing situation:

41% admit they have been struggling to save enough money for a deposit

31% decided not to move even when they wanted to due to house / rental prices

15% moved in with extended family to share costs

decided to move / live further away than where they would have wanted to live due to rental / house prices

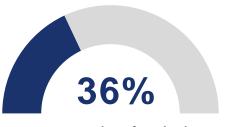
Key concerns

In terms of the issues faced in the housing space, *housing* affordability / prices and high rental costs emerged as the key aspects:

Houses not affordable	35%
High / increasing house prices	27%
High / rising rents	22%
Housing / rental shortage	13%
Renting not affordable	12%
Difficulty arranging a deposit	10%

Tenants: In the next 12 months...

Tenants are significantly more likely to:



start saving for their first home



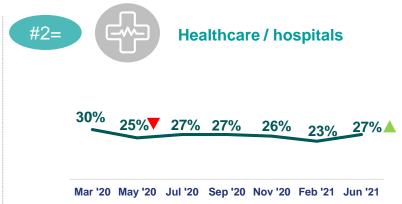
look to buy their first home

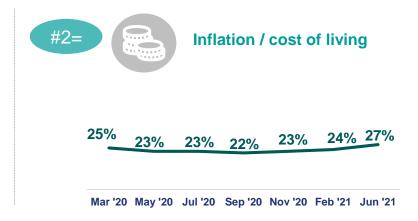


KEY FINDINGS – THE TOP ISSUES

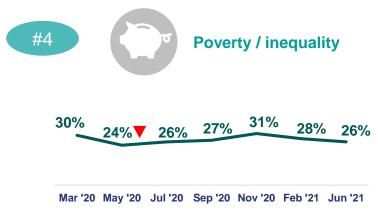
Concerns for housing remain high despite a drop since Feb '21. Concerns surrounding the economy increased significantly during the pandemic peak & while they have decreased since then, they still remain higher than pre-pandemic levels. Concerns around healthcare & crime / law have increased.

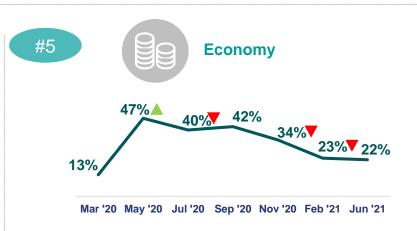






#6







Crime / law



6 - © Ipsos | NZ Issues Monitor



THE MOST IMPORTANT ISSUES FACING NEW ZEALAND

(June '21)

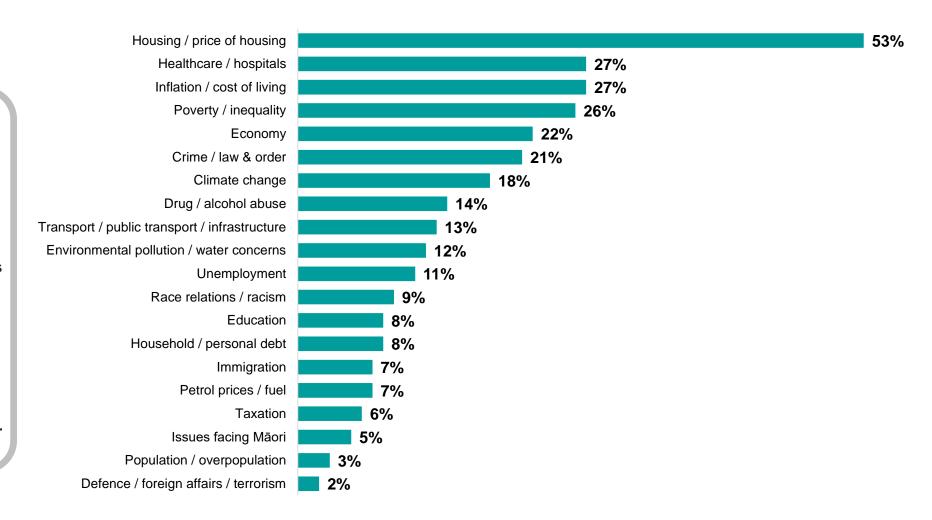


The economy is a greater worry for men (27%), whereas women are more concerned about poverty / inequality (32%) and cost of living (32%).

Concerns for *healthcare* increase with age – 50–64 years (36%) and 65+ years (46%).

18-34-year-olds are more worried by the cost of living (36%) and unemployment (19%).

Transport / infrastructure is a bigger issue for Aucklanders (20%) compared to rest of New Zealand (9%).



Q: What would you say are the three most important issues facing New Zealand today?

Base: Total sample (n=1,003)



TOP-5 ISSUES

Housing remains the top issue. Healthcare & cost of living jointly occupy the second position, while economy continues to slip post-COVID peak period.

	MAR '20 (n=610)		MAY '20 (n=1,000)		JUL '20 (n=1,000)		SEP '20 (n=1,000)		NOV '20 (n=1,001)		FEB '21 (n=1,000)		JUN '21 (n=1,003)	
1	Housing / Price of Housing	49%	Economy	47%	Economy	40%	Economy	42%	Housing / Price of Housing	53%	Housing / Price of Housing	60%	Housing / Price of Housing	53%
2	Healthcare / Hospitals	30%	Unemployment	41%	Housing / Price of Housing	34%	Housing / Price of Housing	37%	Economy	34%	Poverty / inequality	28%	Healthcare / Hospitals	27%
3	Poverty / Inequality	30%	Housing / Price of Housing	33%	Unemployment	31%	Unemployment	27%	Poverty / Inequality	31%	Inflation / Cost of Living	24%	Inflation / Cost of Living	27%
4	Inflation / Cost of Living	25%	Healthcare / Hospitals	25%	Healthcare / Hospitals	27%	Healthcare / Hospitals	27%	Healthcare / Hospitals	26%	Economy	23%	Poverty / inequality	26%
5	Crime / Law	25%	Poverty / Inequality	24%	Poverty / Inequality	26%	Poverty / Inequality	27%	Inflation / Cost of Living	23%	Healthcare / Hospitals	23%	Economy	22%
	Only a few COVID-19 cases in NZ		NZ moves out of level 4 lockdown		Alert Level 1		Alert Level 2 (second wave of cases)		Alert Level 1 / first wave post-election		Alert Level 1 / fieldwork overlapped with 'snap lockdown'		Alert Level 1	

Q: What would you say are the three most important issues facing New Zealand today?

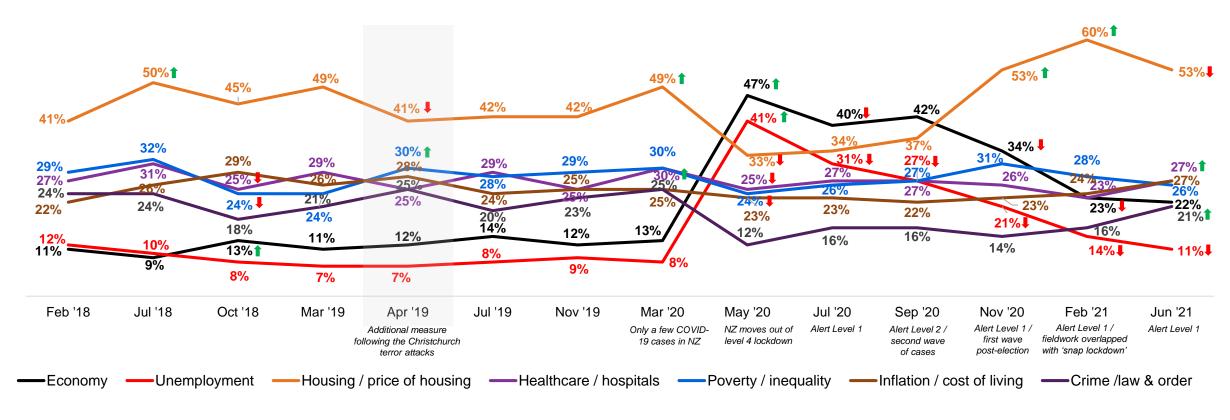
Base: Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '20 (n=1,000), May '20 (n=1,000), Mar '20 (n=610)





NOTEWORTHY ISSUES

Concerns for housing remain significantly higher than for other issues despite a decline from Feb '21. Concerns about healthcare & crime / law have increased this wave, while economy & unemployment continue to decline.



Q: What would you say are the three most important issues facing New Zealand today?

Base: Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '10 (n=1,000), May '20 (n=1,000), May '20 (n=1,000), May '20 (n=610), Nov '19 (n=610), Jul '19 (n=615), Mar '19 (n=614), Oct '18 (n=610), Jul '18 (n=611), Feb '18 (n=610)

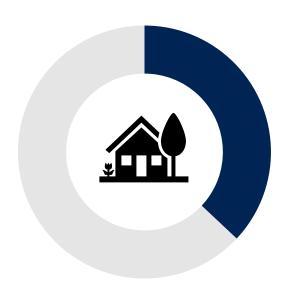
10 - © Ipsos | NZ Issues Monitor

1 Indicates significant increase / decrease in score compared to the previous wave





Over a third are personally impacted by the housing issues facing New Zealand. Housing affordability / prices & high rental costs are the key issues.





Tenants (58%) are more likely to be affected by housing issues.



Māori (54%) are more likely to be affected by housing issues.



Those aged **18–49** (51%) are more likely to be affected by housing issues than those **aged 50+** (20%).

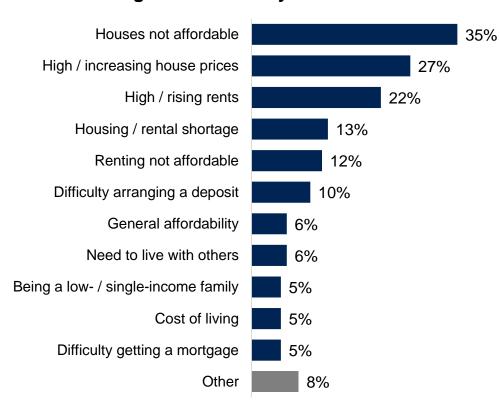


of New Zealanders are <u>personally</u> affected by the housing issues facing New Zealand.



49% of **Aucklanders** report that they are personally affected by housing issues in NZ; just 28% of people in **Christchurch** say the same.

Housing issues faced by New Zealanders



Base: Total sample (n=1,003)

Q: Please describe the housing issues you are personally facing in as much detail as possible.

Base: Those personally impacted by housing issues (n=369)



Q: Are you personally affected by the housing issues facing New Zealand?

Affordability (high prices) & high rental costs are the main concerns.





Price of housing does not allow young people to get into the housing market without massive support and costs. Too many investors buying too many houses."

18-34 years, Female, Full-time employment, Canterbury



Price increase has set me back 3 times last year. Both of us had to work hard to achieve housing goal and sacrifice our and family time."

35-49 years, Male, Full-time employment, Auckland



Houses cost too much and paying off a mortgage or starting to engage in the property market seems unrealistic."

18-34 years, Female, Student, Wellington





Cost of trying to buy a home in or near any major towns is way too expensive. Trying to save a 20% is unrealistic when paying high rental prices."

18-34 years, Male, Full-time employment, Canterbury



The house price is so high that I can't afford to make a purchase and I don't know when I'll be able to own a house."

35–49 years, Male, Full-time employment, Canterbury



We are unable to afford to purchase so must rent for the rest of our lives as I am too old for a mortgage even though we can meet payments."

65+ years, Male, Retired, West Coast



rents



I rent from a private landlord and my rent has increased by 60%. I can't afford this and can't afford the extremely high rents in Napier, so I've applied for social housing. I am extremely stressed and worried because the waiting lists are extremely long and it's taking 7 weeks for assessor in my area to make a phone call to applicants just to assess us. The accommodation supplement is nowhere near enough for my area."

50-64 years, Female, Part-time employment, Hawke's Bay



Rent increase late last year made my rent go from \$480 to \$530; I'm fearful of another rent increase this year as well, which would make it near impossible for me to save for my first home."

18-34 years, Female, Not in paid work but seeking work, Wellington



Landlord has increased rent multiple times already since lockdown even though the house we are living in isn't worth that price."

18-34 years, Female, Not in paid work but seeking work, Auckland

Q: Please describe the housing issues you are personally facing in as much detail as possible.

Base: Those personally impacted by housing issues (n=369)



A few also mentioned the difficulty arranging a deposit & housing shortage.





Don't have enough houses available, so many families living together because of lack of houses."

18–34 years, Female, Full-time employment, Bay of Plenty



The area where I am living is becoming over-populated. I am a renter and with this higher demand for housing I am afraid because I live in a rental; my landlord would want to sell this house."

18-34 years, Female, Full-time employment, Auckland



I am having difficulty in obtaining a house myself due to the lack of houses and the price of rent."

18-34 years, Male, Student, Canterbury





The rent cost was way too expensive, resulting in me moving out of my apartment room and back to boarding with my parents again."

18--34 years, Male, Student, Auckland



It's so hard to find rentals that are affordable. If you are lucky enough to find one, it feels near impossible to get because of all the other people like me trying to apply."

18-34 years, Female, Student, Waikato



Currently looking for a new rental as rent increase made it unaffordable for me and lack of rentals I can afford."

35–49 years, Female, Not in paid work but seeking work. Wellington





Can't afford to pay rent and save for deposit for a property."

35–49 years, Male, Self-employed, Canterbury



We are renting and struggling to get in the housing market because of the deposit required on the overpriced houses, even though our gross annual household income is \$165,000."

35-49 years, Female, Full-time employment, Auckland



High rents; inability to afford a house and house prices are rising faster than I can accumulate a deposit."

18–34 years, Male, Full-time employment, Wellington

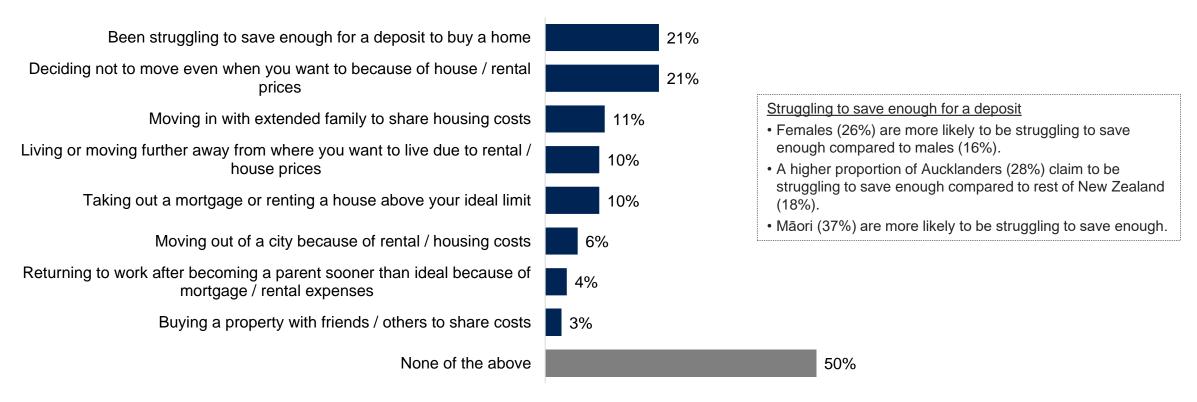
Q: Please describe the housing issues you are personally facing in as much detail as possible.

Base: Those personally impacted by housing issues (n=369)



Over the last year, half of all New Zealanders have either been struggling to save for a deposit or taken some (often unfavourable) actions to deal with their housing situation.

Over the last year, which of the following have applied to you?



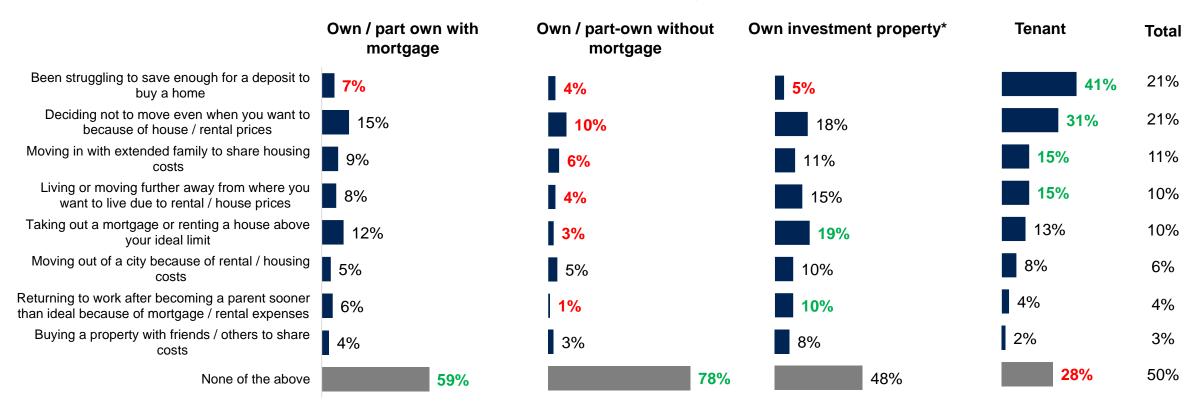
Q: Over the last year, which of the following, if any, have applied to you:

Base: Total sample (n=1,003)



Tenants are more likely to struggle to save enough for a deposit. They are also more likely to not move despite wanting to do due to house / rental prices, to move in with extended family to share costs or move further away from where they want to live due to rental / house prices.

Over the last year, which of the following have applied to you?



Q: Over the last year, which of the following, if any, have applied to you:

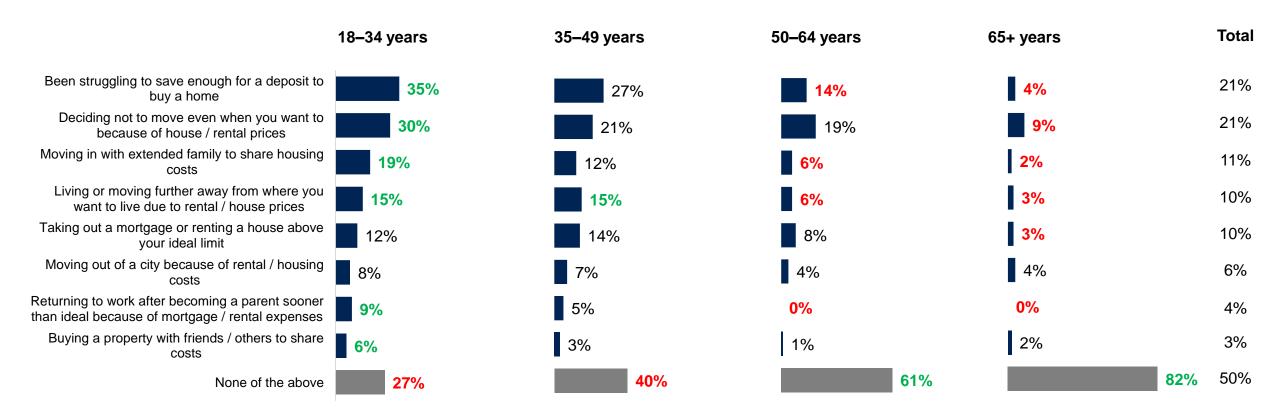
Base: Total sample (n=1,003); own / part own with mortgage (n=269), own / part own without mortgage (n=231), own investment property (n=76), tenant (n=395)

Note: *Own investment property = Those who own / part own another residential property



Younger New Zealanders are more likely to be impacted than older New Zealanders.

Over the last year, which of the following have applied to you?



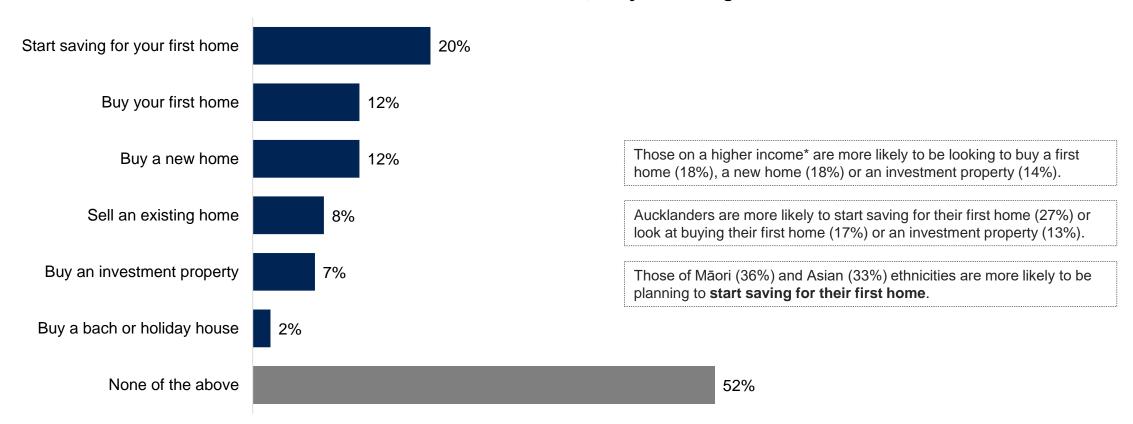
Q: Over the last year, which of the following, if any, have applied to you:

Base: Total sample (n=1,003); 18-34 years (n=294), 35-49 years (n=256), 50-64 years (n=248), 65+ years (n=205)



In the next 12 months, 1 in 5 New Zealanders plan to start saving for their first home.

In the next 12 months, are you looking to...



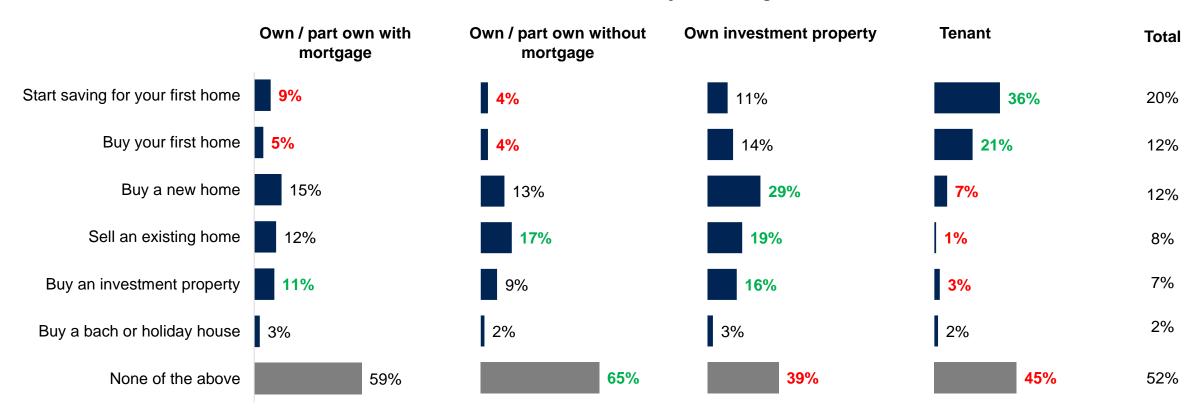
Q: In the next 12 months are you planning to:

Base: Total sample (n=1,003). ***Note:** Higher income = over NZD 100,000.



A third of tenants are likely to start saving for their first home & 21% are looking to buy their first home. Almost a third of those who already own an investment property are more likely to buy a new home.

In the next 12 months, are you looking to...



Q: In the next 12 months are you planning to:

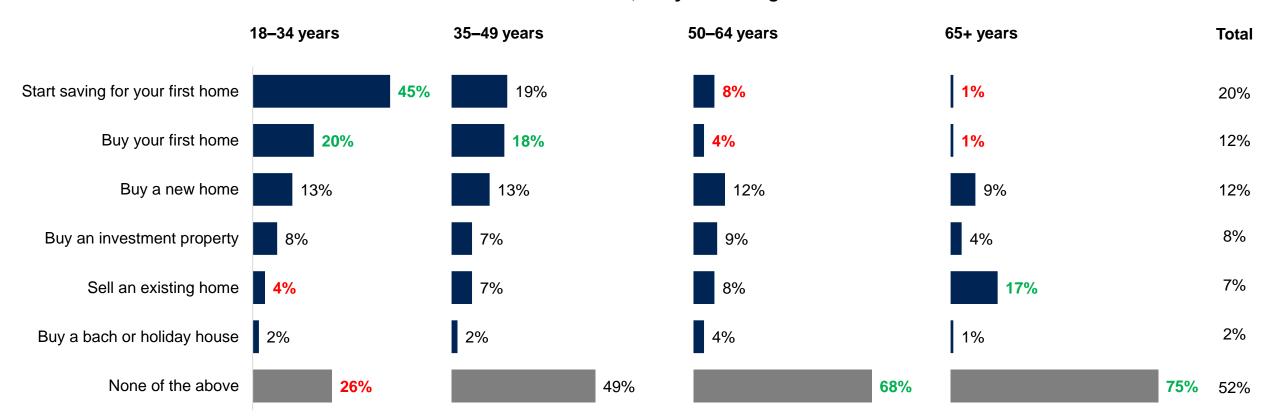
Base: Total sample (n=1,003); own / part own with mortgage (n=269), own / part own without mortgage (n=231), own investment property (n=76), tenant (n=395)





In the next 12 months, almost half of those aged 18–34 years plan to start saving for their first home & 1 in 5 of those aged 18–49 years plan to buy their first home.

In the next 12 months, are you looking to...



Q: In the next 12 months are you planning to:

Base: Total sample (n=1,003); 18-34 years (n=294), 35-49 years (n=256), 50-64 years (n=248), 65+ years (n=205)





RATING OF GOVERNMENT OVER LAST 6 MONTHS

Ratings of the government's performance continue to decline, although they are still higher than pre-pandemic levels.

58% of all respondents gave the current Labour government a rating of 7–10 out of 10 and 15% gave a rating of 0–3.

Key Demographic Differences

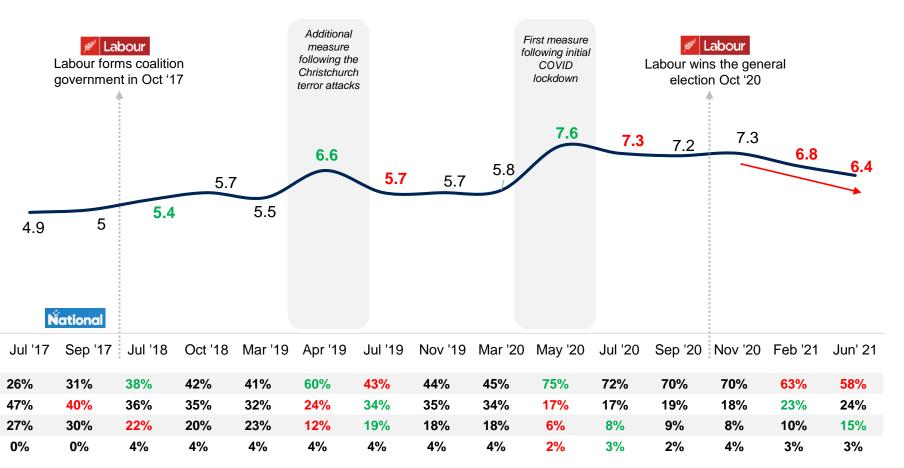
Females (6.7) and those aged 18–34 (6.7) are more likely to rate the government higher for its job in the past 6 months.

Top 4 (7–10)

Neutral (4-6)

Bottom 4 (0-3)

Don't know



Q: Overall, how would you rate the government for its job in the last 6 months from 0 to 10, where 0 means 'abysmal' and 10 means 'outstanding'?

Base: Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '20 (n=1,000), May '20 (n=1,000), Mar '20 (n=610), Nov '19 (n=610), Jul '19 (n=610), Apr '19 (n=615), Mar '19 (n=614), Oct '18 (n=610), Jul '18 (n=611), Sep '17 (n=500), Jul '17 (n=501)





POLITICAL PARTY MOST CAPABLE OF MANAGING ISSUES

The Labour Party is seen as the political party most capable of managing the majority of issues. Issues facing Māori are seen as best handled by the Māori Party.

ISSUE	POLITICAL PARTY
1: Housing / Price of Housing	W Labour
2: Poverty / Inequality	⊯ Labour
3: Inflation / Cost of Living	W Labour
4=: Economy	Labour
4=: Healthcare / Hospitals	W Labour
6: Climate Change	W Labour
7: Crime / Law & Order	≠ Labour
8: Unemployment	≠ Labour
9=: Drug / Alcohol Abuse	⊯ Labour
9=: Environmental Pollution / Water Concerns	⊯ Labour

ISSUE	POLITICAL PARTY
11: Transport / Public Transport / Infrastructure	⊯ Labour
12: Household / Personal Debt	 ≝ Labour
13=: Education	⊯ Labour
13=: Race Relations / Racism	⊯ Labour
13=: Petrol Prices / Fuel	⊯ Labour
16=: Immigration	⊯ Labour
16=: Issues Facing Māori	m <mark>āəri</mark>
18: Population / Overpopulation	⊯ Labour
19: Taxation	⊯ Labour
20: Defence / Foreign Affairs	⊯ Labour

Q: Please select the political party that you believe is most capable of managing each of the following issues:

Base: Total sample Jun '21 (n=1,000)



#1 ISSUE - HOUSING / PRICE OF HOUSING

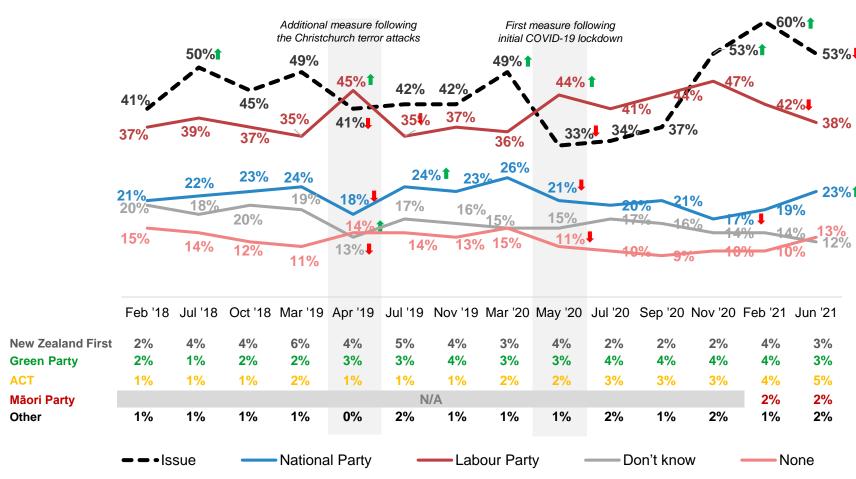
Housing continues to be the biggest issue facing New Zealanders; though Labour is perceived to be best suited to manage this issue, the gap with National has reduced.



Concerns about housing & the price of housing remain high as over half of New Zealanders believe this is the main issue facing the country.

Higher concerns in Wellington, with 68% selecting housing as the top issue.

Although it remains significantly higher than other parties, confidence in the Labour Party's ability to manage this issue continues to decline.



Q: Please select the political party that you believe is most capable of managing each of the following issues: Housing / Price of Housing

Base: Approx. n=610 per wave, except for May '20 (n=1,000), Jul '20 (n=1,000), Sep '20 (n=1,000), Nov '20 (n=1,001), Feb '21 (n=1,000), Jun '21 (n=1,003)





SUGGESTIONS TO IMPROVE HOUSING ISSUES

Voice of New Zealanders



Housing absolutely needs government support. If we can't control prices, then interest rates need to rise and people need fixed 30-year mortgages, not this 1-year hope for the best fiasco."

Auckland City, full-time employment, TAHI*: \$80k-\$100k



More land. Open up the crown land so we can build houses. Take the cost off the land."

Northland, not in paid work but seeking work, TAHI*: \$15k-\$30k



Rent controls nationwide and capital gains tax on housing."

Wellington, full-time employment, TAHI*: \$160k+



Fund low-income households into home ownership instead of paying many millions in rental subsidies and motel costs. This would mean housing stability, more equality, less cost in the end and better outcomes for children. And yes, build more houses to do this."

West Coast, full-time employment, TAHI*: \$160k+



Build more houses and stop foreign investors buying real estate."

Wellington, student, TAHI*: Prefer not to say



Affordability of rent or buying a house needs to be tackled in a more effective way. How can we have quality of life when most of their money goes on rent?"

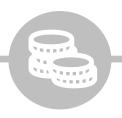
Auckland City, part-time employment, TAHI*: prefer not to say

Q: What do you think the government needs to change or do differently to improve life in New Zealand? (open-ended question) **Base:** Total sample Jun '21 (n=1,000)



#2 ISSUE - INFLATION / COST OF LIVING

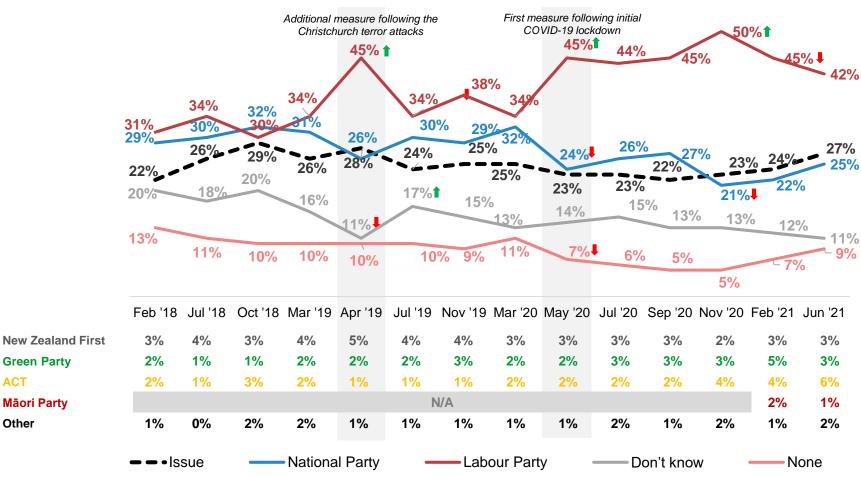
When it comes to the issue of inflation / cost of living, the Labour Party continues to be seen as most capable of handling it, despite a gradual decline over the last few waves.



About one in four New Zealanders believe inflation / cost of living is one of the key issues facing the country.

In the last few waves, the gap between Labour and National has decreased.

Women (32%) are also more likely to be concerned about this issue than men (22%), as are those aged under 50 years (34% vs 18% of those aged 50+ years).



Q: Please select the political party that you believe is most capable of managing each of the following issues: Inflation / cost of living Base: Approx. n=610 per wave, except for May '20 (n=1,000), Jul '20 (n=1,000), Sep '20 (n=1,000), Nov '20 (n=1,001), Feb '21 (n=1,000), Jun '21 (n=1,003)





#2 ISSUE - HEALTHCARE / HOSPITALS

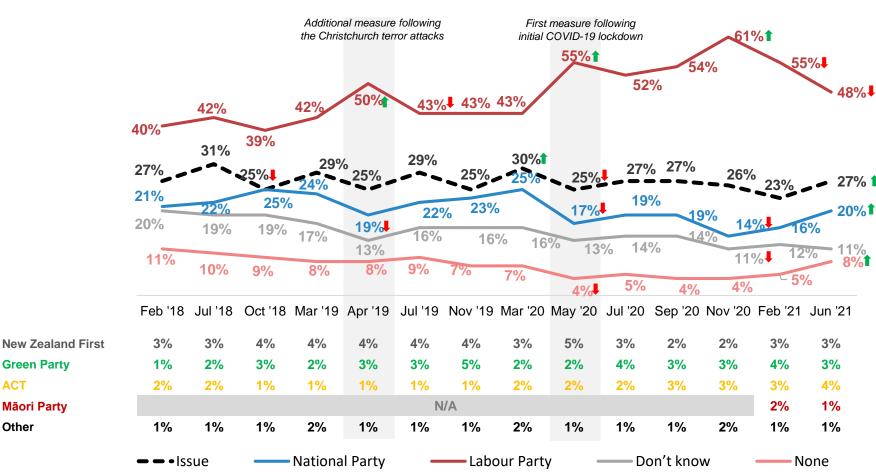
Despite a decline, the Labour Party is still seen as most capable of managing healthcare issues.



Healthcare / hospitals has been a consistently highly rated issue since surveying began in February 2018.

Despite a decrease over the last few waves in the proportion of those who see the Labour Party as most capable, a large gap remains between Labour and National.

Those aged 50+ are more likely to be concerned about healthcare / hospitals (40% vs 17% of those under 50 years).



Q: Please select the political party that you believe is most capable of managing each of the following issues: Healthcare / Hospitals Base: Approx. n=610 per wave, except for May '20 (n=1,000), Jul '20 (n=1,000), Sep '20 (n=1,000), Nov '20 (n=1,001), Feb '21 (n=1,000), Jun '21 (n=1,003)

Green Party

Māori Party

ACT

Other





#4 ISSUE - POVERTY / INEQUALITY

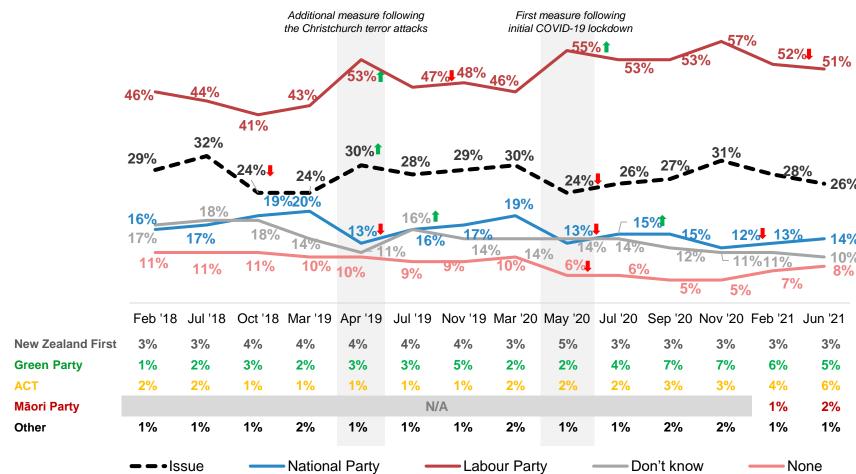
The Labour Party is seen by over half of New Zealanders as most capable to handle poverty & inequality issues.



Poverty / inequality has been one of the top-5 issues since February 2018.

Women (32%) feel more strongly about this issue compared to men (20%).

The gap between Labour and National remains wide, with 51% of New Zealanders believing that the Labour Party is most capable of handling issues of poverty and inequality (vs 14% National Party).



Q: Please select the political party that you believe is most capable of managing each of the following issues: Poverty / Inequality

Base: Approx. n=610 per wave, except for May '20 (n=1,000), Jul '20 (n=1,000), Sep '20 (n=1,000), Nov '20 (n=1,001), Feb '21 (n=1,000), Jun '21 (n=1,003)



#5 ISSUE - ECONOMY

The COVID-19 pandemic made concerns about the economy skyrocket in May '20, which have since declined. This wave, the National Party has gained traction as being most capable of dealing with the economy, while Labour has dropped.

Additional measure following

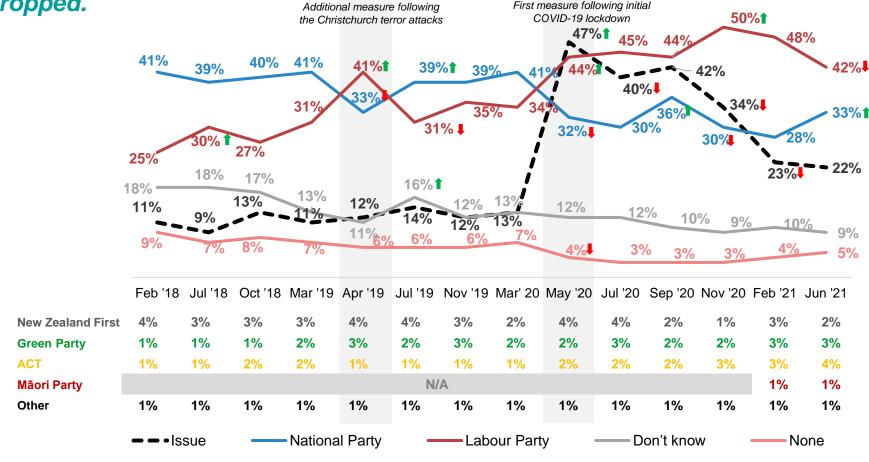
First measure following initial



Despite a decline, concerns for the economy continue to remain higher than pre-COVID period.

Men (27%) are more likely to be concerned than women (17%).

In May '20 the Labour Party gained significantly over the National Party, but the lead has been reducing in the last few waves.



Q: Please select the political party that you believe is most capable of managing each of the following issues: Economy

Base: Approx. n=610 per wave, except for May '20 (n=1,000), Jul '20 (n=1,000), Sep '20 (n=1,000), Nov '20 (n=1,001), Feb '21 (n=1,000), Jun '21 (n=1,000)





TOP-10 ISSUES - NZ VS AUSTRALIA



The issue of *housing* continues to dominate in New Zealand (53%) and remains twice as big as it is in Australia (26%).

Healthcare and economy are the top issues in Australia; these two issues are 2^{nd=} and 5th respectively in New Zealand.

Concerns around *cost of living* and *crime / law* are similar across the both countries.

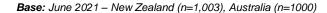
Unemployment has dropped off the top 10 in New Zealand (11%) but remains a key issue in Australia (24%).







1	Healthcare	38%
2	Economy	34%
3	Cost of living	27%
4	Housing	26%
5=	Unemployment	24%
5=	Environment	24%
7	Crime	21%
8	Poverty	18%
9	Education	13%
10=	Drug abuse	10%
10=	Immigration	10%





SAMPLE DEMOGRAPHICS – JUNE '21



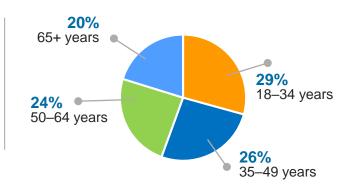
1,003 respondents

were interviewed online in June 2021 using online panels



The precision of Ipsos online polls is calculated using a credibility interval with a poll of 1,000 accurate to +/- 3.5 percentage points

Results are weighted by age, gender and region to ensure they reflect the New Zealand population





Employment status

39% Full-time17% Retired7% Not in paid work but seeking work7% Not in paid work & not

13% Part-time seeking work 7% Student



Highest education completed*

37% (None + Level 1–3)

43% Level 4-7

17% Level 8-10

2% Don't know

Sample sizes over time

- Jun '21 (n=1,003) Nov '19 (n=610)
- Feb '21 (n=1,000) Jul '19 (n=610)
- Nov '20 (n=1,001) Apr '19 (n=615)
- Sep '20 (n=1,000)
 Mar '19 (n=614)
- Jul '20 (n=1,000) Oct '18 (n=610)
- May '20 (n=1,000) Jul '18 (n=611)
- Mar '20 (n=610) Feb '18 (n=610)



Where results do not sum to 100 or the 'difference' appears to be +/-1 more/less than the actual, this may be due to rounding, multiple responses or the exclusion of 'don't know' or 'not stated' responses.

*Level 1–3 (NCEA level 1–3; NZ school certificate; national certificate)
Level 4–7 (graduate certificates and diplomas; bachelor's degree)
Level 8–10 (postgraduate certificates / degree; master's degree; doctoral degree)



CONTACTS

Carin Hercock

Managing Director



+64 9 538 0537





ABOUT IPSOS

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GAME CHANGERS

In our world of rapid change, the need for reliable information to make confident decisions has never been greater.

At Ipsos we believe our clients need more than a data supplier, they need a partner who can produce accurate and relevant information and turn it into actionable truth.

This is why our passionately curious experts not only provide the most precise measurement, but shape it to provide True Understanding of Society, Markets and People.

To do this we use the best of science, technology and knowhow and apply the principles of security, simplicity, speed and substance to everything we do.

So that our clients can act faster, smarter and bolder. Ultimately, success comes down to a simple truth: You act better when you are sure.



THANK YOU

GAME CHANGERS

