SECRETS ABOUT CAR PURCHASERS

Survey Nroduct Product EFM News

66

"The people born in 1990s are now buying cars!"

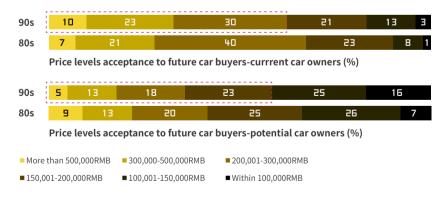
Out of a sudden, the non-mainstream post-1990 generation are now growing up. In the past, they were remembered as the people who spoke a Martian language. The new generation wants control over their own world. They just can't sit in the back of the car. They want to have their hands on the steering wheel. They want their own life of mobility. With the rise of the new car purchasing group, auto consumption features more and more "young elements". The key automakers are now catering to the tastes of the post-90 persons and have launched their own strategies aimed at attracting young people. From Miller's Cruz "Breaking Boundaries" commercial to Kim Soo Hyun's appearance at IX24 auto show and Toyota's GETGOING global branding campaign, the automakers have spared no effort in understanding the fashion trends of the post-90s.

How do they **get access** to auto information? What do they **choose** cars? What will be the favourite **model** of the post-90s? What **views** do they have on **auto consumption**?

Recently, Ipsos has conducted a survey among current car owners and potential buyers within 3 years in eight cities.



Most of the post-90s have gotten work recently and are yet to strive for their financial freedom. On car purchases, there are a large percentage of them who ask their family for money.



67% of the post-90s have participated predominantly and made the final purchase decision

46% of them still need to ask their family members for "support" (full payment/loan) during car purchases.

Base: post-90s/post-80s current/potential respondents

66

÷.

However, this did not affect the enthusiasm of the post-90s in purchasing cars. 36% of the potential post-90 car purchases say they are considering buying a car worth more than 200,000RMB in the future. 63% of the current post-90 car owners say they will purchase a car worth more than 200,000RMB in the future. More than 30% of the current car owners say they will consider buying a car worth more than 300,000RMB.

ON CAR CONSUMPTION, IT SEEMS THAT THE POST-90S DO NOT BECOME HESITANT BECAUSE OF THE FACTOR OF "PRICE".

TOP NOTCH AND CLASSY CAR MODELS ARE MOST POPULAR AMONG THE POST-90s.

It is always said that youth is just around you. If possible, imprint youth on your car body. Compared with the post-80s who care more about performance/price ratio, reliability and comfortable driving experience, the post-90s purchase cars to "impress others". They like classy car models with fashionable design and beautiful appearance.

IDEAL CAR DESCRIPTION (AT MOST 5 ITEMS)-80s



68

÷.

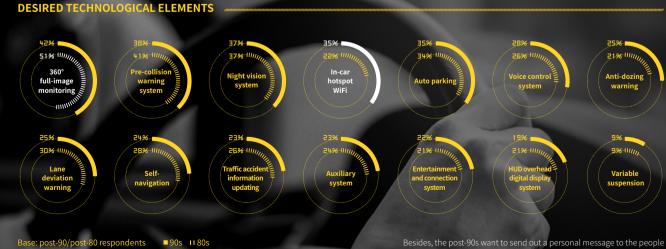
Q

IDEAL CAR DESCRIPTION (AT MOST 5 ITEMS)-90s

45% 37% Safe and reliable 29% High performance/price ratio 33% 23% Outstanding operationality and flexibility 21% 23% Practicability 23% 22% High-quality 25% 29% 21% Comfortable driving 19% ble design and mo 14% 17% Full of driving joy 14% 17% Good taste 11% 17% 21% Large space 15% Advanced technology/technology-savvy 17% 14% Environmental 17% 13% 15% Customized 12% Looks solid and tough 7% 11% Fine-manufactured 12% Young 10% 4% 9% Athletic 7% 9% Elegant 7% 5% 9% Grand Mature 9% 9% 5% 9% Creative 8% Meaningful 7% 8% Unique 5% 7% Classic 6% 7% Proactive 10%

Base: post-90/post-80 respondents

Besides the "classy appearance" requirement, the post-90s also pay much attention to the "internal" aspects of the cars. Generally, the SUVs are still the most liked car model among the post-90s. Compared with the post-80s, the post-90s like hatchbacks more. They like fashionable, cutting-edge yet mature, steadfast and generally sporty style cars.



11

Besides, the post-90s want to send out a personal message to the people around them through their own cars. The technology-sawy post-90s have a stronger demand on in-car hotspot WiFi than the post-80s. What's worth noting is that, nearly 90% of the post-90s say they will consider purchasing new energy cars on environmental and economic grounds. According to the survey on "brands of consideration for future car purchases", the German cars are most liked by the post-90s. 69% of the post-90s will first choose European cars, followed by Chinese cars (47%), Japanese cars (43%) and American CARS (44%).



ONLINE CAR PURCHASE WILL BECOME THE CHOICE OF THE POST-90s.

On the survey on "means to access/gather automobile information for the post-90s", internet is still the primary means for the post-90s to access/gather information (85%), followed by mobile app/mobile phone websites (64%). The dealers' contribution to the post-90s in serving as means for accessing/gathering information is 22%, much lower than that to the post-80s (33%). The other means also include auto shows, family/friend recommendations and magazines.

Means to access/gather information used by the post-90s



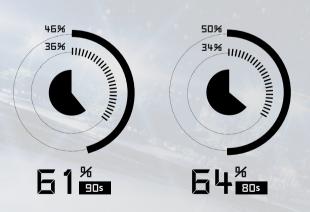
Internet Mobile app/mobile websites TV Auto shows Family and friend recommendations Magazines Auto dealers Radio Outdoor advertisement Building advertisement Newspaper TV drama ad placement Pre-movie ad placement

Means to access/gather information used by the post-80s

Base: post-90/post-80 respondents

The impact of the internet on the post-90s is significant. As the "aboriginals of the interne", more than 60% of the post-90 respondents say they consider internet sources when purchasing cars, especially the specialized auto e-commerce websites. This is undoubtedly good news for companies focused on auto marketing business. Compared with the post-80s, the post-90s have a stronger reliance on the internet, as well as stronger desire and trust for online shopping. Online car shopping perhaps will become another trend in the future.

The online shopping channels for car purchases in the future are primarily specialized auto e-commerce websites and auto dealer website . Base: post-90/post-80 respondents = specialized auto e-commerce websites III auto dealer website



Compared with the post-80s, the newcomer post-90s are associated with many unusual labels. However, according to our research findings, the post-90s also make plans before taking actions, just like the post-80s. They want to keep a balance between work and family. They also like experiencing new things. Although they are fond of music, they will make a stop of their car if needed. This is the image of the post-90s. They have their own personality and illustrate their attitudes through their cars.

12

÷.