



CLAC

Long-Term Care Omnibus Research

March 2017

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Background and Methodology

BACKGROUND & METHODOLOGY

This study is meant to assist in CLAC's lobbying efforts to show a need for more investment in long-term care (LTC) to improve the quality of care offered.

Five questions were asked on Ipsos' online Omni between March 6 and 8, 2017

- A total of n= 801 interviews were completed, among Ontarians 18+. The sample is representative of the Ontario population based on age, gender and region.
- The credibility interval for the total sample of n=801 is ± 4.0 percentage points, 95% of the time. The interval will be greater for smaller subsets of the population.
- The general public data was weighted according to region, age, and gender.

EXECUTIVE SUMMARY

Executive Summary

97% of Ontarians believe it is important that the quality of care in LTC facilities should be a focus in the province.

- Six in 10 say it should be a top priority and an additional 4 in 10 say it should be important; only 4% believe it should be a low priority.

The majority of Ontarians agree that more funding and staffing is needed to provide safe, quality care in long-term care facilities:

- 9 in 10 agree that LTC homes need more resources to hire necessary staff and that health care outcomes will improve by adding additional front line staff;
- Three-quarters agree there is an increased risk of violence to both patients and staff due to inadequate staffing levels;
- and 7 in 10 agree that as a result of people living in their homes longer, patients are coming to LTC homes with significantly worse health problems than in the past.

Ontarians are divided when it comes to confidence in the quality of long-term care, both today and 10 years from now.

- While over half are confident they or their loved one would receive quality care in LTC facilities today (58%) and 10 years from now (54%), this is largely made up of Ontarians saying they are *somewhat confident*, with only 1 in 10 indicating they are *very confident* in the care they would receive in long-term care facilities.

Caregivers and those who know someone living in LTC are more likely to place a higher priority on quality of long-term care, as well as expressing a lower degree of confidence in the future of LTC.

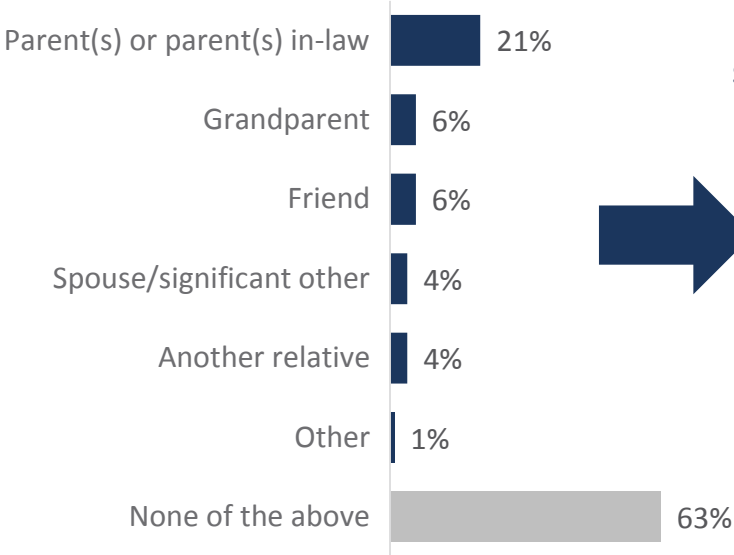
FINDINGS

Three in 10 Ontarians know someone living in long-term care (28%), and 4 in 10 Ontarians are caregivers to someone 65+ years old (37%).

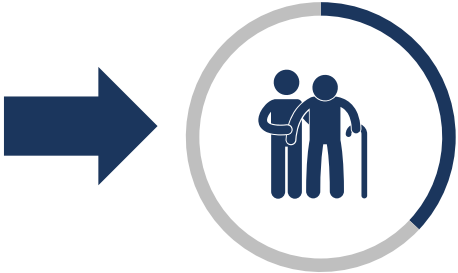
28% know someone currently living in long-term care



Caregiver to Someone 65+



37% are caregivers to someone 65+

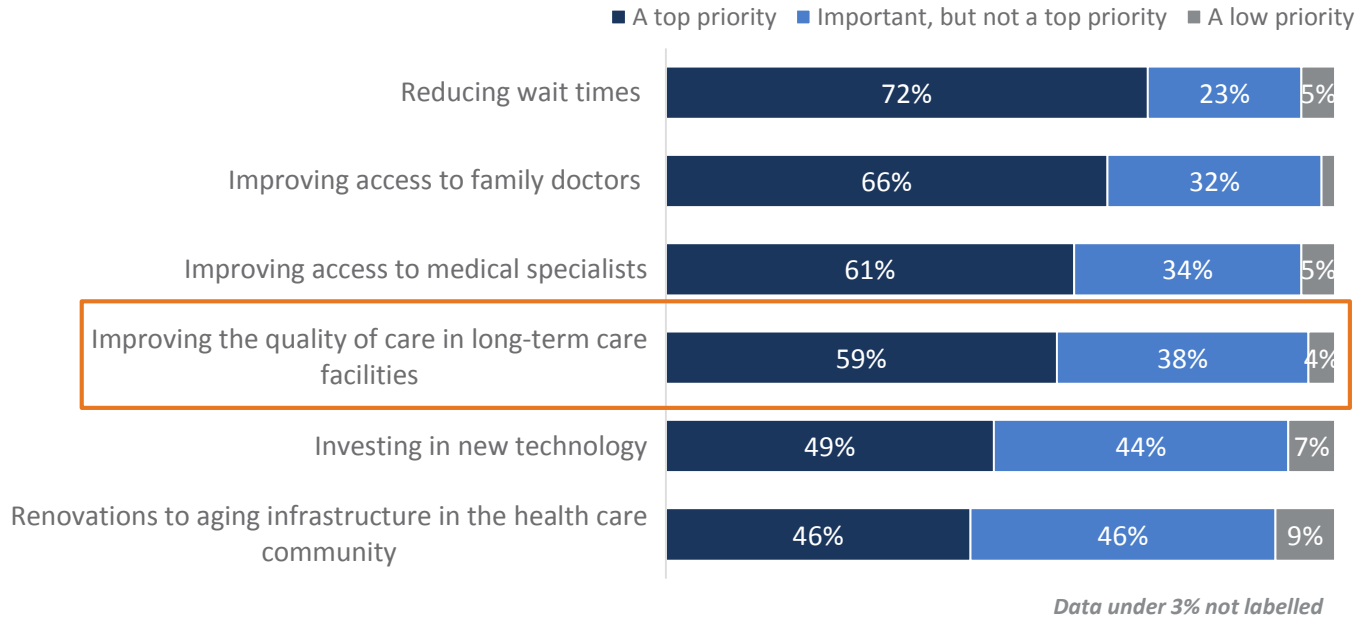


Q4. Do you know anyone currently living in a long-term care facility?

Q5. Do you have any family members, relatives or close friends age 65 and over that you personally help in a substantial way to deal with their healthcare issues, accessing the health care system, going for tests, getting medications, talking about their health, etc.?

Six in 10 Ontarians say quality of care in long-term care facilities should be a top health care priority, women and those 55+ are more likely to say this should be a top priority.

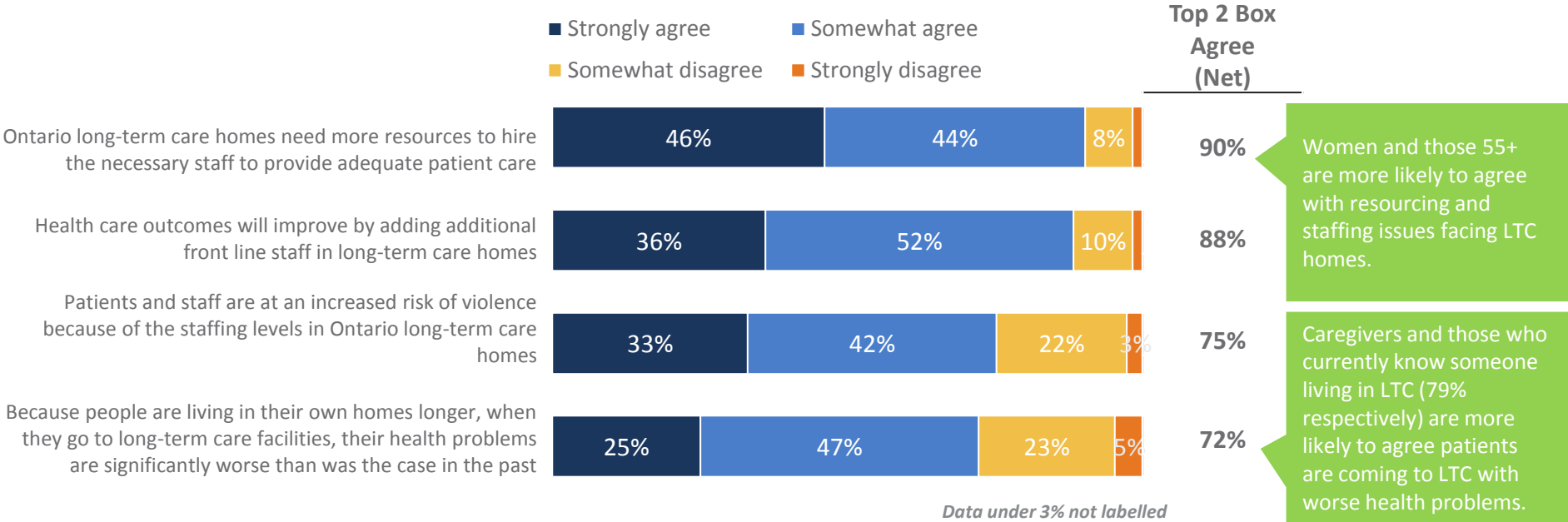
Priorities for Health Care in Ontario



Women (66% vs. 51% men) and those 55+ (71% vs. 52% under 55) those who know someone in LTC (64% vs. 57%) and caregivers (63% vs. 56%) place a higher priority on long-term care.

Nine in 10 Ontarians agree that LTC homes need more resources (90%) and front line staff (88%) to be able to provide quality care; three-quarters believe there is an increased risk of violence, to both staff and patients, due to staffing levels.

Long-Term Care in Ontario



Q2. Please indicate how much you agree or disagree with the following statements about long-term care in Ontario.

Confidence in long-term care in Ontario, both today and in the future, is soft. Only 1 in 10 saying they are *very confident* they or someone they loved would received quality care.

If you or a loved one had to live in a long-term care facility, how confident are you that the long-term care system...?

Would be able to provide quality care **today**

■ Very confident ■ Somewhat confident ■ Not very confident ■ Not at all confident



58%
Confident

Would be able to provide quality care **10 years from now**

■ Very confident ■ Somewhat confident ■ Not very confident ■ Not at all confident



54%
Confident

Higher degree of *not confident*:

- 55+ year old (61%)
- Know someone in LTC (57%)
- Women (52%)
- Caregivers (51%)

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