

Q1.Does your organization/organisation have a known and understood policy for storing and disposing of confidential information on electronic devices?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	1101	576	525	294	460	347	157	122	65	469	213	72	1001	100	955	46	28	15	57	540	237	119	69	35	20	81
Base: All Respondents	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
No, no policy exists	472	212	260	92	209	171	53	42	40	173	136	29	465	7	458	7	3	2	2	298	88	46	18	5	7	10
	43%	37%	49%	31%	45%	50%	38%	37%	53%	41%	51%	35%	46%	7%	48%	16%	11%	13%	4%	55%	37%	39%	26%	14%	34%	13%
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Yes we do have a policy, but not all employees are aware of it	161	107	54	57	65	39	26	17	10	58	38	13	132	29	117	15	12	2	15	49	38	21	16	11	5	21
	15%	19%	10%	19%	14%	11%	18%	15%	13%	14%	14%	16%	13%	29%	12%	32%	43%	13%	26%	9%	16%	17%	23%	33%	23%	26%
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Yes, and our policy is strictly adhered to by all employees	406	228	178	130	163	113	57	45	23	173	71	36	350	56	327	23	10	11	35	166	91	48	35	17	8	42
	37%	40%	34%	44%	35%	33%	41%	40%	31%	41%	27%	44%	35%	56%	34%	49%	36%	73%	61%	30%	38%	40%	51%	52%	38%	52%
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Don't know	62	26	36	16	28	18	4	9	2	22	21	3	54	8	53	1	3	-	5	30	20	4	-	-	1	7
	6%	5%	7%	6%	6%	5%	3%	8%	3%	5%	8%	4%	5%	8%	6%	3%	11%	-	9%	6%	8%	3%	-	-	4%	9%
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Sigma	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Summary																										
Yes (Net)	567	335	232	187	228	152	83	62	33	231	109	49	482	85	444	38	22	13	50	215	129	68	51	28	12	63
	51%	58%	44%	63%	49%	45%	60%	55%	44%	54%	41%	60%	48%	85%	47%	81%	79%	87%	88%	40%	54%	58%	74%	86%	61%	79%
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y

Q2. Does your organization/organisation have a policy in place for the use of electronic devices?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	1101	576	525	294	460	347	157	122	65	469	213	72	1001	100	955	46	28	15	57	540	237	119	69	35	20	81
Base: All Respondents	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
Yes, it has a Bring your own device policy that lets employees use their personal device(s) at work	212	126	86	69	82	61	31	16	14	102	27	21	189	23	182	7	7	-	16	92	44	27	16	6	5	22
Yes, it has a Choose your own device policy that lets employees choose the right company-provided device(s) for them	19%	22%	16%	23%	18%	18%	22%	14%	18%	24%	10%	26%	19%	23%	19%	15%	25%	-	28%	17%	18%	23%	23%	19%	25%	27%
Yes, we provide all employees the same electronic device(s)	121	82	38	58	46	16	21	10	4	41	38	5	94	27	79	15	5	7	15	26	29	11	25	9	5	15
No, it doesn't have one	11%	14%	7%	20%	10%	5%	15%	9%	6%	10%	14%	7%	9%	27%	8%	31%	18%	47%	26%	5%	12%	9%	37%	27%	25%	18%
Don't know	214	123	91	62	89	64	29	27	17	86	40	14	177	37	159	18	10	7	20	79	46	33	14	8	4	30
Sigma	19%	21%	17%	21%	19%	19%	21%	24%	23%	20%	15%	18%	18%	37%	17%	38%	36%	47%	35%	14%	19%	28%	20%	23%	21%	38%
Summary	510	225	285	87	232	192	53	56	38	185	144	33	502	8	496	6	3	1	4	320	107	44	13	10	6	10
Yes (Net)	46%	39%	54%	29%	50%	56%	38%	50%	51%	44%	54%	41%	50%	8%	52%	13%	11%	7%	59%	45%	37%	19%	31%	30%	13%	*
	44	17	27	21	16	7	5	4	1	12	16	7	39	5	38	1	3	-	2	26	11	3	1	-	-	3
	4%	3%	5%	7%	4%	2%	4%	3%	2%	3%	6%	8%	4%	5%	4%	2%	11%	-	4%	5%	5%	3%	1%	-	-	4%
	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes (Net)	546	331	216	188	217	141	81	53	35	228	106	41	459	87	420	40	22	14	51	197	118	71	55	23	14	67
	50%	58%	41%	64%	47%	41%	58%	47%	47%	54%	40%	51%	46%	87%	44%	84%	79%	93%	89%	36%	50%	60%	80%	69%	70%	83%
		B		DE			J		*	J		*	L		N*	**	**	N*	S	S	STU*	ST*	**	STU*		

Q3. Are there security protocols in place for employees using electronic devices that contain confidential information while working offsite?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	1101	576	525	294	460	347	157	122	65	469	213	72	1001	100	955	46	28	15	57	540	237	119	69	35	20	81
Base: All Respondents	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
Yes, all electronic devices must be password protected	323	167	156	96	129	97	50	34	21	123	71	21	288	35	268	20	7	1	27	150	61	40	22	11	7	32
	29%	29%	29%	33%	28%	29%	36%	30%	29%	29%	27%	26%	29%	35%	28%	42%	25%	7%	47%	28%	26%	34%	32%	34%	35%	40%
									*			*			N*	**	**	N*				*	*	**	**	ST*
Yes, all electronic devices must be password protected and encrypted	249	156	93	86	107	56	33	25	10	115	46	18	196	53	172	23	12	14	27	74	60	31	29	13	6	35
	23%	27%	18%	29%	23%	16%	24%	22%	14%	27%	17%	22%	20%	53%	18%	50%	43%	93%	47%	14%	26%	26%	41%	40%	29%	44%
		B		E	E				*	HJ		*		L		N*	**	**	N*		S	S	STU*	S*	**	STU*
No, there are no security protocols	466	225	241	88	204	173	52	43	40	171	125	34	460	6	456	4	5	-	1	282	101	43	18	7	7	9
	42%	39%	46%	30%	44%	51%	37%	38%	53%	40%	47%	42%	46%	6%	48%	8%	18%	-	2%	52%	43%	36%	25%	20%	36%	11%
			A		C	C			F*		*		M		OR	*	**	**	*	TUVWY	VWY	Y	Y*	*	**	*
Don't know	63	26	38	25	25	14	4	10	3	15	23	8	57	6	57	-	4	-	2	38	14	4	1	2	-	4
	6%	4%	7%	8%	5%	4%	3%	9%	5%	4%	9%	10%	6%	6%	6%	-	14%	-	4%	7%	6%	4%	1%	6%	-	5%
				E					FI		FI	FI*			*	**	**	*				*	*	**	**	*
Sigma	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Summary																										
Yes (Net)	571	323	249	182	236	153	84	59	32	238	117	39	483	88	440	43	19	15	54	224	121	71	51	25	13	67
	52%	56%	47%	62%	51%	45%	60%	53%	42%	56%	44%	48%	48%	88%	46%	92%	68%	100%	95%	41%	51%	60%	73%	74%	64%	84%
		B		DE			HJ		*	HJ		*		L		N*	**	**	N*		S	S	ST*	ST*	**	STU*

Q4. How do you dispose of hard drives, USBs, and other electronic devices stored around the office that contain confidential information you no longer need?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	650	367	283	198	278	174	102	69	36	273	127	40	559	91	516	43	24	15	52	257	140	84	52	29	14	74
Base: Dispose of hard drives, USBs or other electronic devices	649	366	283	200	279	170	91	64	41	249	156	45	558	91	513	44	24	15	52	257	140	84	53	28	14	73
They are wiped or degaussed in-house	226	135	91	72	91	63	37	23	20	86	46	12	198	28	186	11	6	7	15	96	42	32	17	14	4	21
	35%	37%	32%	36%	33%	37%	41%	36%	48%	34%	30%	28%	35%	31%	36%	26%	25%	47%	29%	37%	30%	38%	32%	49%	28%	29%
They are physically disposed of in-house by our employees	159	98	61	46	67	46	23	11	7	63	43	11	136	23	127	9	4	4	15	58	31	21	16	10	6	18
	25%	27%	22%	23%	24%	27%	25%	17%	17%	25%	28%	25%	24%	25%	25%	21%	17%	27%	29%	22%	22%	25%	30%	37%	44%	24%
They are physically disposed of by a professional destruction service	116	75	42	38	56	23	17	10	3	53	27	5	87	29	75	13	5	4	20	30	36	10	10	7	3	19
	18%	20%	15%	19%	20%	13%	19%	16%	8%	21%	17%	12%	16%	32%	15%	29%	21%	27%	38%	12%	26%	12%	20%	27%	20%	27%
They are not physically destroyed, wiped or degaussed but are sent to or collected by a third party for reuse or recycling	66	38	28	31	25	10	11	7	2	20	24	2	57	9	44	13	4	3	2	17	13	13	9	5	-	10
	10%	10%	10%	15%	9%	6%	12%	10%	5%	8%	15%	5%	10%	10%	9%	28%	17%	20%	4%	7%	9%	15%	16%	16%	-	13%
They are wiped or degaussed by a third party supplier	63	50	13	26	28	9	11	4	4	23	13	8	41	22	37	4	6	5	11	15	13	7	9	4	2	13
	10%	14%	5%	13%	10%	6%	12%	6%	10%	9%	8%	17%	7%	24%	7%	8%	25%	33%	21%	6%	9%	8%	18%	16%	15%	18%
They are not physically destroyed, wiped or degaussed but are stored indefinitely	75	31	45	16	39	20	11	6	3	23	19	12	71	4	69	3	1	-	3	34	18	11	4	1	-	7
	12%	8%	16%	8%	14%	12%	13%	9%	8%	9%	12%	28%	13%	4%	13%	6%	4%	-	6%	13%	13%	13%	7%	4%	-	10%
Other	55	25	30	19	23	14	6	9	2	19	19	-	51	4	48	3	2	-	2	32	10	5	3	1	-	4
	9%	7%	11%	10%	8%	8%	7%	14%	6%	8%	12%	-	9%	4%	9%	7%	8%	-	4%	12%	7%	6%	6%	3%	-	6%
Sigma	760	451	310	247	329	185	117	69	42	287	191	51	641	119	587	55	28	23	68	281	162	100	68	42	15	93
	117%	123%	109%	124%	118%	108%	129%	109%	102%	115%	122%	114%	115%	131%	114%	124%	117%	153%	131%	109%	116%	119%	128%	153%	107%	127%

Q5. How important is it that your external service provider offers Hard Drive Destruction?

	Total	Gender		Age			Region						Sample Type				Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+		
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y		
Unweighted Base	339	211	128	142	146	51	55	32	16	142	73	19	263	76	226	37	15	14	47	97	73	46	34	25	11	53		
Base: Partner with External Service Provider	340	214	126	144	146	50	49	30	18	131	89	21	264	76	226	38	15	14	47	97	75	46	36	24	11	52		
Very important (4)	155	93	61	64	66	24	23	15	11	59	33	14	111	44	100	11	10	7	27	44	32	20	14	13	4	28		
	45%	44%	48%	45%	45%	48%	46%	50%	61%	45%	37%	68%	42%	58%	44%	28%	67%	50%	57%	45%	42%	43%	40%	55%	35%	54%		
Somewhat important (3)	128	83	44	55	57	16	21	10	5	52	34	5	102	26	80	21	4	4	18	32	31	15	15	9	6	18		
	38%	39%	35%	38%	39%	33%	43%	34%	26%	40%	39%	22%	38%	34%	35%	57%	27%	29%	38%	33%	41%	34%	42%	39%	56%	35%		
Not very important (2)	47	32	15	21	19	7	4	3	2	13	20	2	42	5	38	4	1	2	2	18	9	9	6	1	1	3		
	14%	15%	12%	14%	13%	14%	9%	10%	13%	10%	23%	10%	16%	7%	17%	11%	7%	14%	4%	18%	12%	19%	17%	5%	9%	6%		
Not at all important (1)	11	5	6	4	5	3	1	2	-	7	1	-	10	1	8	2	-	1	-	3	4	2	-	-	-	3		
	3%	2%	5%	3%	3%	6%	2%	6%	-	6%	1%	-	4%	1%	4%	5%	-	7%	-	3%	5%	4%	-	-	-	5%		
Sigma	340	214	126	144	146	50	49	30	18	131	89	21	264	76	226	38	15	14	47	97	75	46	36	24	11	52		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Summary																												
Top 2 Box (Net)	282	177	105	119	123	40	44	25	16	111	67	19	212	70	180	32	14	11	45	76	62	35	30	22	10	46		
	83%	83%	83%	83%	84%	80%	89%	84%	87%	85%	76%	90%	80%	92%	80%	84%	93%	79%	96%	79%	83%	76%	83%	95%	91%	89%		
Bottom 2 Box (Net)	58	37	21	25	23	10	5	5	2	20	21	2	52	6	46	6	1	3	2	20	13	11	6	1	1	6		
	17%	17%	17%	17%	16%	20%	11%	16%	13%	15%	24%	10%	20%	8%	20%	16%	7%	21%	4%	21%	17%	24%	17%	5%	9%	11%		
Mean	3.3	3.2	3.3	3.2	3.3	3.2	3.3	3.3	3.5	3.2	3.1	3.6	3.2	3.5	3.2	3.1	3.6	3.2	3.5	3.2	3.2	3.2	3.2	3.5	3.3	3.4		
Standard Deviation	0.81	0.79	0.86	0.8	0.8	0.9	0.72	0.89	0.73	0.85	0.81	0.69	0.84	0.68	0.85	0.77	0.63	0.97	0.58	0.84	0.85	0.88	0.73	0.61	0.64	0.82		
Standard Error	0.04	0.05	0.08	0.07	0.07	0.13	0.1	0.16	0.17	0.07	0.09	0.15	0.05	0.08	0.06	0.12	0.16	0.26	0.09	0.09	0.1	0.13	0.12	0.13	0.19	0.11		

Q6. How confident are you that your current secure destruction systems for paper/electronic media will protect you from a data breach?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	1101	576	525	294	460	347	157	122	65	469	213	72	1001	100	955	46	28	15	57	540	237	119	69	35	20	81
Base: All Respondents	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
Very confident (4)	526	275	250	139	215	171	78	48	42	207	104	47	474	52	461	12	8	9	35	275	105	48	30	20	6	42
	48%	48%	47%	47%	46%	50%	56%	43%	56%	49%	39%	58%	47%	52%	48%	26%	29%	60%	61%	51%	44%	40%	44%	60%	28%	52%
							GJ		J*	J		GJ*		O	*	**	**	O*	U			*	U*	**	**	*
Somewhat confident (3)	464	241	223	123	198	144	46	52	30	182	128	25	420	44	391	29	18	6	20	216	102	56	34	9	14	33
	42%	42%	42%	42%	43%	42%	33%	46%	40%	43%	48%	31%	42%	44%	41%	62%	64%	40%	35%	40%	43%	47%	50%	28%	67%	41%
							FK	*	F	FK	*				NR*	**	**	*				W*	*	**	**	*
Not very confident (2)	82	44	39	23	39	20	13	9	1	24	29	6	78	4	74	4	2	-	2	33	24	11	4	4	1	5
	7%	8%	7%	8%	8%	6%	9%	8%	2%	6%	11%	7%	8%	4%	8%	9%	7%	-	4%	6%	10%	10%	6%	12%	5%	6%
							H	*	HI	*					*	**	**	*				S	*	**	**	*
Not at all confident (1)	29	13	16	10	12	6	2	4	2	13	4	3	29	-	28	1	-	-	-	19	5	4	-	-	-	1
	3%	2%	3%	4%	3%	2%	1%	3%	3%	3%	1%	4%	3%	-	3%	2%	-	-	-	3%	2%	3%	-	-	-	1%
							*	*	*	*	*	*	*	*	*	*	**	**	*				*	*	**	*
Sigma	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Summary																										
Top 2 Box (Net)	990	517	473	262	413	315	124	100	71	389	232	72	894	96	853	42	26	15	55	492	207	103	65	29	19	75
	90%	90%	90%	89%	89%	92%	89%	89%	95%	91%	87%	89%	89%	96%	89%	89%	93%	100%	96%	90%	88%	87%	94%	88%	95%	93%
							*	*	*	*	*	*	*	L	*	*	**	**	*			*	*	*	**	*
Bottom 2 Box (Net)	111	56	54	34	52	26	15	13	3	36	33	9	107	4	102	5	2	-	2	52	29	15	4	4	1	5
	10%	10%	10%	11%	11%	8%	11%	11%	5%	9%	13%	11%	11%	4%	11%	7%	-	4%	10%	12%	13%	6%	12%	5%	7%	
							*	*	*	*	*	*	M	*	*	*	**	**	*			*	*	*	**	*
Mean	3.4	3.4	3.3	3.3	3.3	3.4	3.4	3.3	3.5	3.4	3.3	3.4	3.3	3.5	3.3	3.1	3.2	3.6	3.6	3.4	3.3	3.2	3.4	3.5	3.2	3.4
							J	*	J*	J	*	*	*	*	*	*	**	**	NO*	*	*	*	*	*	**	*
Standard Deviation	0.73	0.72	0.74	0.77	0.74	0.68	0.72	0.75	0.69	0.72	0.71	0.8	0.74	0.58	0.75	0.65	0.57	0.51	0.57	0.75	0.74	0.75	0.61	0.71	0.54	0.66
Standard Error	0.02	0.03	0.03	0.04	0.03	0.04	0.06	0.07	0.08	0.04	0.04	0.09	0.02	0.06	0.02	0.1	0.11	0.13	0.07	0.03	0.05	0.07	0.07	0.12	0.12	0.07

Q7. How would you grade the US/Canadian/UK Government's response or commitment to information security (physical and digital), overall?

	Total	Gender		Age			Region						Sample Type		Business Size (# of Employees)					Yearly Revenue						
		Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	SBO	C-Suite	Less than 50	Between 51 and 99	Between 100 and 249	Between 250 and 499	500+	Less than \$50,000	\$50,000- <\$100,000	\$100,000- <\$250,000	\$250,000- <\$500,000	\$500,000- <\$750,000	\$750,000- <\$1,000,000	\$1,000,000+
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
Unweighted Base	1101	576	525	294	460	347	157	122	65	469	213	72	1001	100	955	46	28	15	57	540	237	119	69	35	20	81
Base: All Respondents	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
Excellent (4)	155	83	72	67	61	27	20	16	9	54	43	13	124	31	119	6	5	6	20	69	25	18	14	7	3	20
	14%	15%	14%	23%	13%	8%	15%	14%	12%	13%	16%	16%	12%	31%	12%	12%	18%	40%	35%	13%	11%	15%	21%	20%	13%	25%
				DE	E				*			*	L		*	**	**	NO*				T*	*	**	**	ST*
Good (3)	541	269	272	148	243	150	78	49	33	201	131	47	495	46	466	28	13	6	27	250	126	60	36	19	13	37
	49%	47%	51%	50%	52%	44%	56%	44%	44%	47%	49%	59%	49%	46%	49%	60%	46%	40%	47%	46%	53%	50%	53%	57%	63%	46%
				E			G		*			G*			*	**	**	*				*	*	*	*	*
Needs improvement (2)	344	185	159	72	131	141	32	42	30	145	76	17	323	21	311	12	9	3	9	186	74	36	16	6	5	20
	31%	32%	30%	24%	28%	41%	23%	37%	40%	34%	29%	21%	32%	21%	33%	25%	32%	20%	16%	34%	31%	31%	23%	17%	24%	25%
				CD			FK		FK*	FK		*	M		R	*	**	**	*	W		*	*	**	**	*
Abysmal (1)	61	37	25	9	30	22	9	6	2	25	15	3	59	2	58	1	1	-	1	39	11	4	2	2	-	3
	6%	6%	5%	3%	6%	7%	6%	6%	3%	6%	6%	4%	6%	2%	6%	3%	4%	-	2%	7%	5%	4%	3%	6%	-	4%
				C	C				*			*			*	**	**	*				*	*	**	**	*
Sigma	1101	573	528	296	465	340	139	113	75	425	266	81	1001	100	954	47	28	15	57	544	237	118	69	33	20	80
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Summary																										
Top 2 Box - Positive (Net)	696	352	344	215	303	178	98	65	42	255	174	61	619	77	585	34	18	12	47	318	152	78	51	25	15	57
	63%	61%	65%	73%	65%	52%	71%	57%	57%	60%	66%	75%	62%	77%	61%	72%	64%	80%	82%	59%	64%	66%	73%	76%	76%	71%
				DE	E		GHI		*			GHI*		L		*	**	**	N*			S*	S*	**	**	S*
Bottom 2 Box - Negative (Net)	405	221	184	81	161	163	40	48	32	171	92	20	382	23	369	13	10	3	10	225	85	41	18	8	5	23
	37%	39%	35%	27%	35%	48%	29%	43%	43%	40%	34%	25%	38%	23%	39%	28%	36%	20%	18%	41%	36%	34%	27%	24%	24%	29%
				C	CD		FK		FK*	FK		*	M		R	*	**	**	*	VWY		*	*	**	**	*
Mean	2.7	2.7	2.7	2.9	2.7	2.5	2.8	2.7	2.7	2.7	2.8	2.9	2.7	3.1	2.7	2.8	2.8	3.2	3.2	2.6	2.7	2.8	2.9	2.9	2.9	2.9
				DE	E				*			I*		L		*	**	**	NO*			ST*	*	**	**	ST*
Standard Deviation	0.77	0.79	0.75	0.77	0.77	0.74	0.77	0.79	0.73	0.77	0.79	0.73	0.76	0.78	0.77	0.67	0.79	0.77	0.75	0.79	0.72	0.75	0.8	0.61	0.61	0.81
Standard Error	0.02	0.03	0.03	0.04	0.04	0.04	0.07	0.07	0.08	0.04	0.05	0.08	0.02	0.08	0.02	0.1	0.15	0.2	0.1	0.03	0.05	0.07	0.09	0.14	0.14	0.09

