



# HealthCare CAN General Public Survey

May 2017

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# Methodology

## METHODOLOGY

A 5 minute survey was conducted online between May 19<sup>th</sup> and 23<sup>rd</sup>, 2017

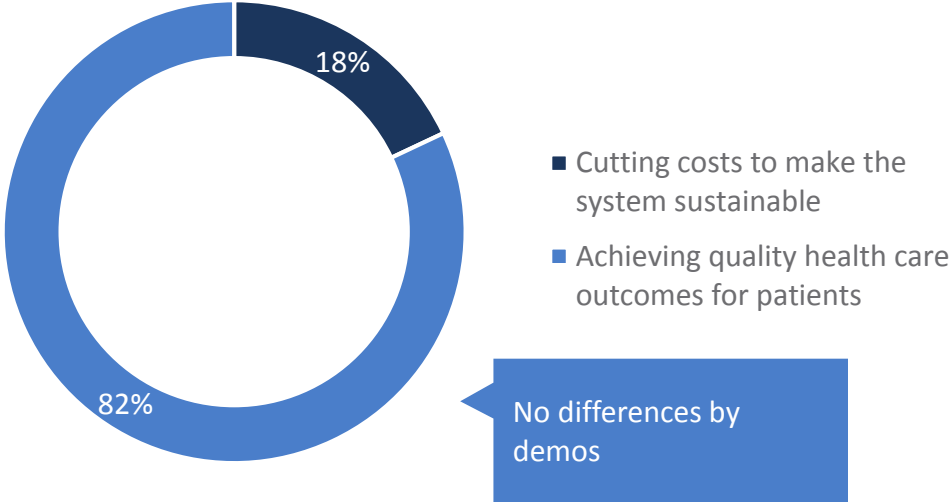
- A total of n= 1,005 interviews were completed, among Canadians 18+, excluding the Territories. The sample is representative of the Canadian population based on age, gender and region..
- The credibility interval for the total sample of n=1,005 is  $\pm 3.1$  percentage points, 95% of the time. The interval will be greater for smaller subsets of the population.
- The general public data was weighted according to region, age, and gender.



# FINDINGS

# Focus for Canadian Health Care

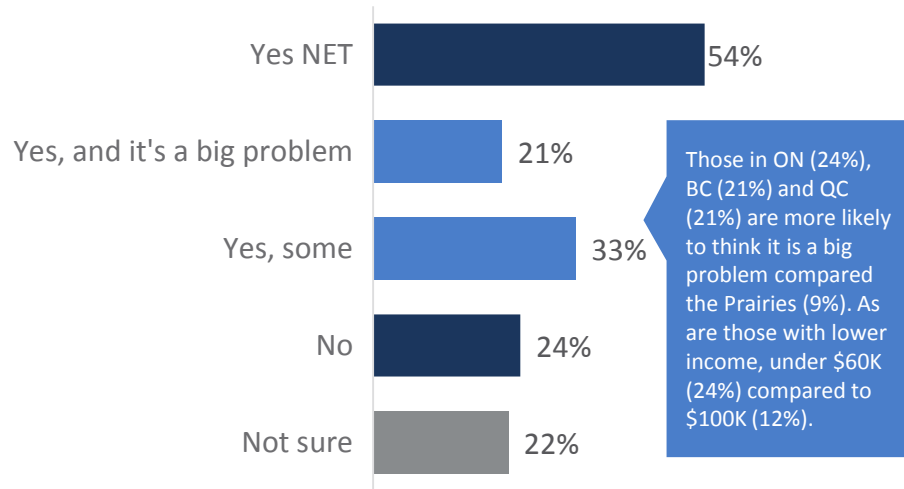
Eight in 10 Canadians indicate that the focus of Canadian health care should be on achieving quality health care outcomes for patients; consistent across demographics.



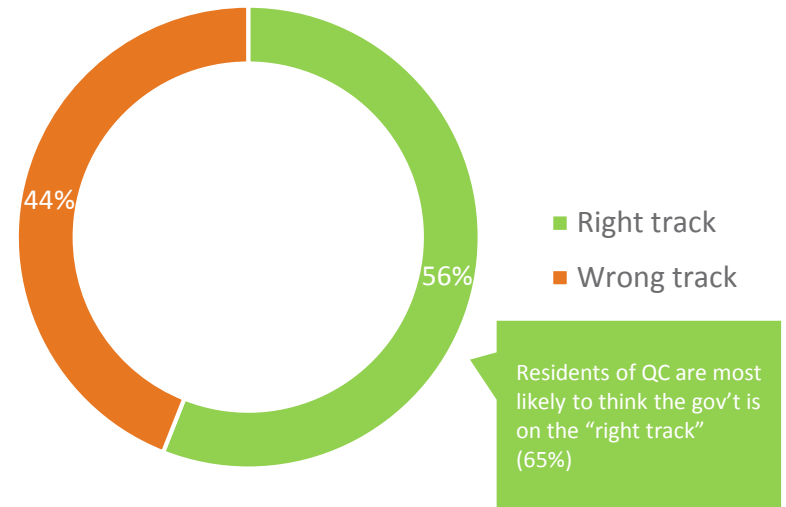
# Discrimination Against Indigenous People in Health Care

Half of Canadians believe discrimination against Indigenous People exists in Canadian health care, with 1 in 5 saying it is a “big problem”. Canadians are divided on how the government is handling the issue, with just over half saying they are on the right track.

## PRESENCE OF DISCRIMINATION



## GOVERNMENT TRACK IN ADDRESSING ISSUE



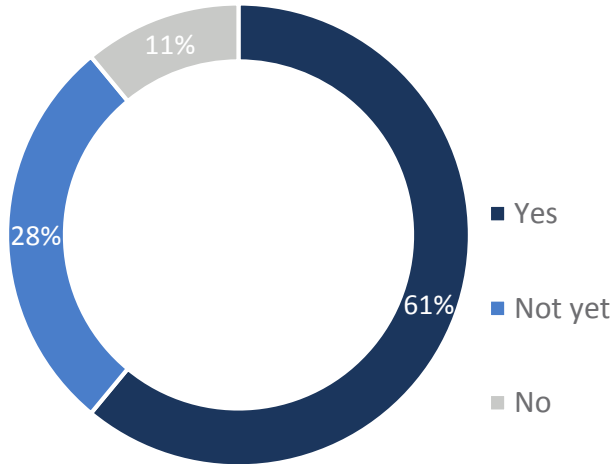
Q2. Do you believe that discrimination against Indigenous people exists in Canadian health care?

Q3. Do you think that the federal government is currently on the right track or the wrong track when it comes to addressing the issue of Indigenous health?

# Opioids in Canada

Six in 10 Canadians believe that there is currently an opioid crisis in Canada, with an additional 3 in 10 saying there isn't one, yet. Residents in BC and Atlantic Canada are more likely to think there is currently a crisis. Canadians are divided on whether the government is on the right track in addressing the issue, with 51% believing they are on the wrong track.

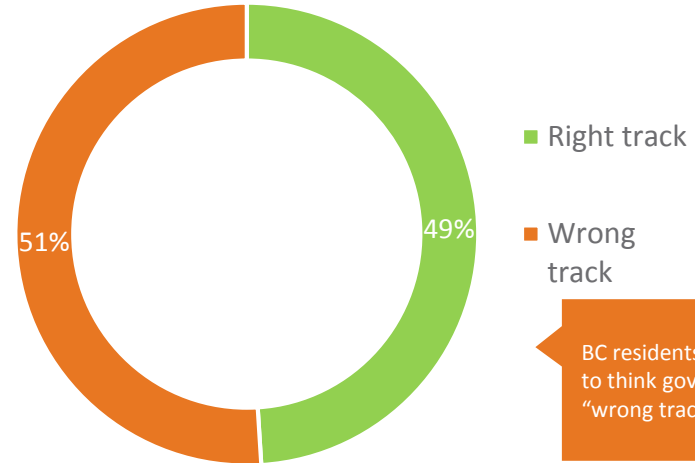
## IS THERE AN OPIOID CRISIS IN CANADA?



Residents of both coasts (BC 82%, Atlantic Canada 77%) are most likely to believe there's an opioid crisis in Canada; only one-third of QC residents believe there is, with half saying "not yet".

Women (66% vs. 56% men) and those over 35 (65% vs. 50% under 35) are also more likely to think there is a crisis.

## GOVERNMENT TRACK IN ADDRESSING ISSUE



BC residents most likely to think gov't is on the "wrong track" (63%).

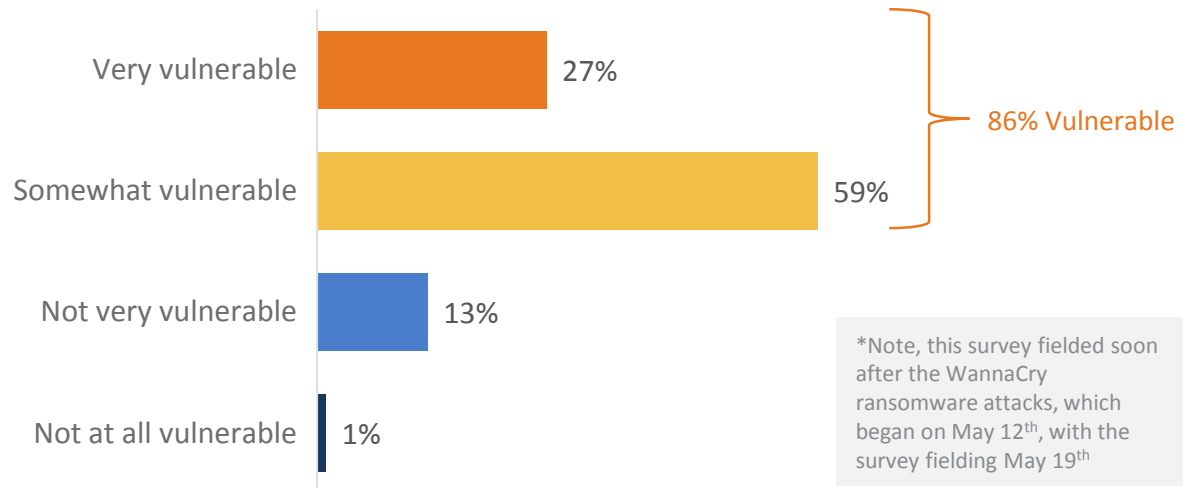
Q4. Do you believe there is currently an opioid crisis in Canada?

Q5. Do you think that the federal government is currently on the right track or the wrong track when it comes to addressing the issue of increased opioid use?

# Cyber Attack Vulnerability

Over 8 in 10 Canadians believe Canadian health care organizations are vulnerable to cyber attacks, with this view being more prevalent among Canadians 35 and older.

## HOW VULNERABLE ARE CANADIAN HEALTH CARE ORGANIZATIONS?\*



Canadians over 35 are more likely to think organizations are vulnerable (90% vs. 76% under 35).