CANADIANS' VIEWS ON MUNICIPAL PUBLIC CONSULTATIONS



PARTICIPATION IN MUNICIPAL PUBLIC CONSULTATIONS



MUNICIPAL PUBLIC CONSULTATION EXPERIENCES

(among those who participated in the past two years)

		% AGREE
	There was adequate opportunity to express my opinions	81%
	Overall, my experience was a positive one	77%
O +	The process made me feel positive about the sponsoring municipality	67%
	The sponsoring municipality was really listening to the feedback	63%
	I think the sponsoring municipality took the feedback into account in making its decision about next steps	56%

METHOD OF PARTICIPATION

(among those who participated in the past two years)

SURVEY (NET)

87%



73%
Completed an online survey

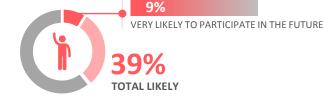
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46% Participated in a telephone survey



34% Completed a mail survey Less than half (45%) report attending an in-person openhouse, town hall meeting, or public engagement event. Claimed participation in other forms of public consultation is even lower: 36% say they took part through social media (Facebook, Twitter, etc.), 31% say they participated in an online discussion, 19% say they participated in a focus group, and 15% say they provided input to a municipality in another way.

LIKELIHOOD OF PARTICIPATING IN THE FUTURE



PREFERRED FORMATS

80%	Completing an online survey	37%	Attending a workshop	
68%	Completing a mail survey	35%	Participating in a telephone survey	
43%	Attending an open house	31%	Providing input to the municipality's Facebook page	
40%	Taking part in an online forum		Attending a Councillor-led meeting	
38%	% Attending a focus group			
38%	38% Attending a town hall		Providing input to the municipality's Twitter account	

TOP 5 BARRIERS TO PARTICIPATION

1	I don't hear about them	62%
2	I feel like a few strong voices always dominate these discussions	55%
3	I don't think my contributions would have an impact on the final decision	44%
4	I don't like participating in group discussions	40%
5	They run them at times that are inconvenient for me	39%