

**Online Panel questions for HMIC – PEEL Evaluation / Insight
29/06/2016 FINAL VERSION**

POLICE FORCE SCREENER

1. OVERALL VIEWS OF POLICING /PUBLIC SERVICES

I would like to assure you that all the information we collect will be kept in the strictest confidence, and used for research purposes only. It will not be possible to identify any particular individual or address in the results.

We would like to ask your views on local public services in the area where you live.

SINGLECODE

Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?

By “local area”, we mean the area within about 15 minutes walking distance of your home

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

SINGLECODE PER ROW

Q2: How satisfied or dissatisfied are you with the following in your local area?

ROTATE ROWS

Rows:

1. Local policing
2. Local council
3. Local fire and rescue service
4. Local health services, including GPs and hospitals
5. Local schools

Columns:

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

SINGLECODE PER ROW

Q3: Over the past 12 months do you think the service provided by each of the following in your local area has got better, worse, or stayed about the same?

ROTATE ROWS

Rows:

1. Local policing
2. Local council
3. Local fire and rescue service
4. Local health services, including GPs and hospitals
5. Local schools

Columns:

1. Got better
2. Got worse
3. Stayed about the same
4. Lived in area less than a year
5. Don't know

2. PERCEPTIONS OF SAFETY AND LOCAL CRIME

Thinking now about crime and safety in your local area.

By "local area", we again mean the area within about 15 minutes walking distance of your home

SINGLE CODE

Q4. How safe do you feel walking alone in your area after dark?

NOTE: IF YOU NEVER GO OUT ALONE AT NIGHT, How safe WOULD you feel?

1. Very safe
2. Fairly safe
3. A bit unsafe
4. Very unsafe

SINGLECODE

Q5: How much of a problem, if at all, do you think crime and anti-social behaviour are in your local area?

1. A very big problem
2. Quite a big problem
3. Not much of a problem
4. Not a problem at all
5. Don't know

SINGLECODE

Q6: Compared with 12 months ago, do you think crime and anti-social behaviour have become more of a problem in your area, less of a problem, or has it not changed?

1. Now more of a problem
2. Now less of a problem
3. Not changed
4. Lived in area less than a year
5. Don't know

SINGLECODE PER ROW

Q7. Here are a number of different activities that people can do online. To what extent, if at all, do you feel safe doing the following online?

ROTATE ROWS

Rows:

1. Buying and/or selling things online, e.g. on eBay
2. Reading/browsing news or information websites
3. Sending and receiving emails
4. Shopping for groceries and/or other items such as clothes, books, DVDs or CDs
5. Banking and/or paying bills online
6. Looking at social networking sites, such as Facebook, Instagram, or Twitter
7. Using search engines, such as Google or Bing to find out information

8. Watching television, video or listening to music online e.g YouTube, Netflix, iPlayer, Spotify

Columns:

1. Very safe
2. Fairly safe
3. A bit unsafe
4. Very unsafe
5. Don't know / never thought about it

SINGLECODE

Q8. How much of a problem, if at all, do you think that crime is online?

1. A very big problem
2. Quite a big problem
3. Not much of a problem
4. Not a problem at all
5. Don't know

SINGLECODE

Q9. How much of a problem, if at all, do you think that anti-social behaviour is online?

1. A very big problem
2. Quite a big problem
3. Not much of a problem
4. Not a problem at all
5. Don't know

3. OVERALL PERCEPTIONS OF LOCAL POLICING

SINGLECODE

Q10: Thinking now about the police in your local area, which of these phrases best describes the way you would speak about them to other people?

1. I would speak highly of my local police without being asked
2. I would speak highly of my local police if I were asked
3. I would be critical of my local police if I were asked
4. I would be critical of my local police without being asked
5. I have mixed views about the local police
6. I have no views about the local police
7. Don't know

SINGLECODE

Q11. To what extent do you agree or disagree that the police in your local area provide good value for money?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SINGLECODE

Q12: Do you agree or disagree that the police are dealing with the crime and anti-social behaviour issues that matter to you in the area where you live?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SINGLECODE

Q13. Do you agree or disagree that the police take local people's views into account when deciding how they will use police resources in the area where you live?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SINGLE CODE PER ROW

Q14: Over the past 12 months do you think each of the following aspects of policing in your local area has improved, got worse or stayed about the same?

Rows:

ROTATE ORDER

1. The visibility of the uniformed police presence
2. The visibility of an on-foot uniformed police presence
3. The ability of the police to meet my expectations
4. The behaviour of police officers and staff
5. The range of services provided by the police
6. Response times to emergencies
7. Response times to non-emergencies
8. The provision of advice / information about your safety or the safety of your property
9. The provision of advice / information about your safety online

Columns:

1. Improved
2. Got worse
3. Stayed about the same
4. Live in area less than a year
5. Don't know

SINGLECODE PER ROW

Q15a. In the past 12 months how effective, if at all, do you think the police in your local area have been at each of the following?

Rows:

ROTATE ORDER

1. Reducing crime
2. Preventing offending
3. Investigating offending
4. Protecting those at greatest risk of harm
5. Tackling anti-social behavior
6. Responding when a member of the public calls
7. Providing advice or guidance to the public

Columns:

1. Very effective
2. Fairly effective

3. Not very effective
4. Not at all effective
5. Don't know

SINGLECODE PER ROW

Q15b. In the past 12 months how effective, if at all, do you think the police in your local area have been at each of the following?

Rows:

ROTATE ORDER

1. Investigating online offending
2. Preventing online offending
3. Tacking online anti-social behavior / abuse
4. Protecting those who are online
5. Providing advice or guidance to the public online

Columns:

1. Very effective
2. Fairly effective
3. Not very effective
4. Not at all effective
5. Don't know
6. The local police aren't responsible this

OPEN ENDED

Q16. Thinking about the police in your local area, what should their highest priority be for the next 12 months?

[free text]

SINGLECODE PER ROW

Q17. How confident are you, if at all, that the police in your local area would be effective in dealing with the following situations?

Rows:

ROTATE ORDER

1. An emergency
2. A non-emergency
3. A request for advice or information
4. An online crime
5. An online threat
6. Provide protection during a terrorist incident

Columns:

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don't know

4. INTEREST AND ENGAGEMENT WITH LOCAL POLICING

SINGLECODE

Q20. In the past 12 months on average how often, if at all, have you spoken with your family or friends about issues relating to the local police?

1. More than once a week
2. Once every 1 – 2 weeks
3. Once a month
4. Once every 2 – 3 months
5. Once or twice in past year
6. Not at all in past year
7. Don't know

SINGLECODE

Q21: Overall, how well informed do you feel about what the police in your local area are doing?

1. Very informed
2. Fairly informed
3. Not very informed
4. Not at all informed
5. Don't know

SINGLECODE

Q22a.: How interested, if at all, are you in knowing what the police are doing in your local area?

1. Very interested
2. Fairly interested
3. Not very interested
4. Not at all interested
5. Don't know

MULTICODE MAX 3

SC CODE 18

RANDOMISE EXCEPT FOR CODES 18, 19

ASK IF CODE 1 OR 2 at Q22a

Q22b. And what are you most interested in knowing about?

1. Your personal safety
2. Safety of your property
3. Your online safety
4. How to access police services
5. The range of services provided by the police
6. What the police are doing / have done to reduce or prevent crime
7. What the police are doing / have done to tackle serious and organised crime
8. What the police are doing / have done to reduce or prevent anti-social behaviour
9. What the police are doing / have done to address drug and alcohol misuse
10. What the police are doing / have done to address road safety
11. What the police are doing / have done to tackle terrorism / extremism
12. How the police are working with minorities
13. How the police are working with young people
14. How to get involved
15. The police use of force
16. How your local police force has performed
17. Who runs the police
18. None of these
19. Other [specify]

SINGLECODE

Q23: In the past 12 months have you been asked about your views on the crime and anti-social behaviour issues that matter to you in the area where you live? This may have been in person or another method i.e. a questionnaire, on a website.

Please do not include this questionnaire or a similar survey that Ipsos MORI and HMIC conducted last year.

1. Yes
2. No
3. Don't know

SINGLECODE

Q24a: In the past 12 months have you been told about how the police are tackling crime and anti-social behaviour issues in the area where you live? This may have been in person or another method i.e. on a website, via email.

1. Yes
2. No
3. Don't know

SINGLECODE 13 AND 14 ONLY. OTHERWISE MULTICODE

ASK IF CODE 1 at Q24a:

Q24b: And did this include information about any of the following?

RANDOMISE ORDER EXCEPT FOR 12,13,14

1. Online crime
2. Serious and organised criminality
3. Modern Slavery
4. Stalking and harassment
5. Terrorism / extremism
6. Domestic abuse
7. Protection of the most vulnerable
8. Violent crime
9. Property crime
10. Anti-social behaviour
11. Public safety
12. Other (SPECIFY)
13. None of these
14. Don't know/can't remember

SINGLECODE 13 AND 14 ONLY. OTHERWISE MULTICODE

Q25: In the past 12 months, which of the following, if any, have you personally done to find out about the police or to give your views?

1. Accessed information from my local police
2. Accessed information from my Police and Crime Commissioner
3. Accessed information from local councillor(s)
4. Accessed information from another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
5. Accessed information from HMIC

6. Accessed information from other social media sites eg Twitter, Facebook
7. Accessed information from other websites
8. Spoken with family / friends
9. Written to my local police
10. Written to my local PCC
11. Made a freedom of information request
12. Other (SPECIFY)
13. I have done none of these in the past 12 months
14. Don't know

5. POLICE VISIBILITY AND INTERACTION

In this section we are going to ask you about your views of local policing and uniformed police presence. This includes both Police Officers and Police and Community Support Officers (PCSOs).

SINGLECODE

Q26: How satisfied or dissatisfied are you with the level of the uniformed police presence in the area where you live?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

SINGLECODE

Q27: Do you feel that there is a regular uniformed police presence in the area where you live?

1. Yes
2. No
3. Don't know

SINGLE CODE PER ROW

Q28: Over the past 12 months how often, if at all, have you seen a uniformed police presence in each of the following locations/situations?

Rows:

1. On foot in the area where I live
2. In a vehicle in the area where I live
3. On TV talking about the area where I live

Columns:

1. At least once a week
2. At least once a month
3. At least every 3 months
4. Once or twice
5. Not seen in past year
6. Not applicable
7. Don't know

SINGLECODE

Q29: And compared with 12 months ago, would you say you now see a uniformed police presence on foot in the area where you live more often, less often, or about as often?

1. More often

2. Less often
3. About as often
4. Lived in area less than a year
5. Don't know / can't remember

SINGLECODE

Q30: How important, if at all, do you think it is to have a regular uniformed police presence on foot in the area where you live?

1. Very important
2. Fairly important
3. Not very important
4. Not at all important
5. Don't know

SINGLECODE PER ROW

Q31: How confident are you, if at all, that you could easily speak to or access police services in your local area in the following situations?

Rows:

ROTATE ORDER

1. If you (or someone else) needed help in an emergency
2. If you (or someone else) needed help in a non-emergency
3. If you needed advice or information

Columns:

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don't know

SINGLECODE

Q32: In the past 12 months, how often, if at all, have you had any interaction with Police Officers or PCSOs in your local area? This might have been a conversation, or just a greeting or acknowledgement in the street or something more formal.

1. At least once a week
2. At least once a month
3. At least every 3 months
4. Once or twice in past year
5. No interaction in past year
6. Don't know/can't remember

SINGLECODE

Q33: Do you know the name of one or more of the police officers or PCSOs who form the local policing team in your area?

1. Yes
2. No
3. Don't know/not sure

6. POLICE CONTACT

SINGLE CODE PER ROW

RANDOMISE ROWS – ~~PLEASE USE PROGRESSIVE GRID~~

ANCHOR ROW 11

Q34: In the following situations, would you be most likely to....

Rows:

1. Reporting a crime or incident which was perpetrated against you in person
2. Reporting a crime or incident which was perpetrated against you online
3. Reporting a crime or incident which was perpetrated against someone else in person
4. Reporting a crime or incident which was perpetrated against someone else online
5. Reporting a crime or incident which was perpetrated against your property
6. Reporting a crime or incident which was perpetrated against someone else's property
7. Reporting anti-social behaviour
8. Reporting a concern or suspicious behaviour
9. Asking for information on a previously reported incident
10. Providing information
11. Asking the police for some other information

Columns:

1. Dial 999
2. Dial 101
3. Call the police on another number
4. Contact the police online
5. Contact the police in person
6. Other (SPECIFY)
7. Do nothing
8. Don't know

We are now going to ask you a few questions about contact you might have had with your local police force in the past year. Please only consider contacts with your local force, not with police from other forces.

MULTICODE EXCEPT CODES 6 AND 7

Q35a: Have you had any contact or interaction with your local police force for any of the following reasons in the past 12 months?

1. As a victim to a crime
2. As a witness to a crime
3. As a victim to anti-social behaviour or disturbance
4. As a witness to anti-social behaviour or disturbance
5. As a victim or witness to an accident
6. No contact as a victim or witness
7. Don't know/can't remember

ASK IF CODES 1-4 at Q35a

SINGLECODE

Q35b: Did any of these contacts relate to crime or anti-social behaviour which was committed online?

1. Yes - all of the contacts

2. Yes - some of the contacts
3. No - none
4. Prefer not to say
5. Don't know

SINGLECODE

Q35c. In the past 12 months, have you been the victim of a crime or witnessed a crime that you didn't report to the police?

1. Yes
2. No
3. Can't remember
4. Rather not say

ASK IF CODE 1 at Q35c

SINGLECODE

Q35d: Were any of these crimes committed online?

1. Yes - all
2. Yes - some
3. No - none
4. Prefer not to say
5. Don't know

MULTI CODE

CODES 3 AND 4 – SP

Q36: And have you had any contact or interaction with your local police force for any of the following reasons in the past 12 months?

1. Been arrested or detained by the police
2. Been stopped and searched
3. Neither of these
4. Don't know/can't remember

MULTI CODE

CODES 10 AND 11 – SP

Q37a: And have you had any contact or interaction with your local police force for any of the following reasons in the past 12 months?

1. Concern for your safety
2. Concern for the safety of others (including a missing person)
3. Concern about something else (e.g. a suspicious person or package)
4. Reporting lost or found property
5. At a police or community event (including local police meetings)
6. As part of your job
7. Asking for information or advice
8. As a member of a group or partnership that aim to prevent crime (e.g. Neighbourhood Watch/residents association)
9. Other contact with the police (SPECIFY)
10. None of these in past 12 months
11. Don't know/can't remember

ASK IF CODES 1 or 2 at Q37a

SINGLECODE

Q37b: You mentioned that you had contact or interaction with your local police force for the following reason <Concern for your safety/ Concern for the safety of others>. Did any of these concerns relate to safety online?

1. Yes - all
2. Yes - some
3. No - none
4. Prefer not to say
5. Don't know

ASK IF ANY CONTACT WITH LOCAL POLICE FORCE IN PAST YEAR (IF Q35a=1- 5 OR Q36=1-2 OR Q37a 1-9):

SINGLECODE

Q38: On how many occasions in the past 12 months have you had contact with your local police force?

1. One occasion
2. 2-5 occasions
3. 6-10 occasions
4. More than 10 occasions
5. Don't know / can't remember

ASK IF ANSWER MORE THAN ONCE (Q38 = CODES 1-4):

SINGLECODE

Q39: What was the reason that you last had any contact or interaction with your local police force?

<INSERT ALL RESPONSES TO Q35a, Q36 AND Q37a>

LIST INCLUDING ITEMS FROM FOLLOWING FULL POTENTIAL LIST

1. As a victim to a crime
2. As a witness to a crime
3. As a victim to anti-social behaviour or disturbance
4. As a witness to anti-social behaviour or disturbance
5. As a victim or witness to an accident
6. Been arrested or detained by the police
7. Been stopped and searched
8. Concern for your safety
9. Concern for the safety of others (including a missing person)
10. Concern about something else (e.g. a suspicious person or package)
11. Reporting lost or found property
12. At a police or community event (including local police meetings)
13. As part of your job
14. Asking for information or advice
15. As a member of a group or partnership that aim to prevent crime (e.g. Neighbourhood Watch/residents association)
16. Other contact with the police (SPECIFY)

ASK IF ANY CONTACT WITH LOCAL POLICE FORCE IN PAST YEAR (IF Q35a=1-5 OR Q36=1 OR 2 OR Q37a = 1-9 OR Q38 = CODES 1-4):

SINGLECODE

Q40: Thinking back to the last occasion when you had contact with your local police <INSERT RESPONSE TO Q39>, overall how satisfied or dissatisfied were you with the service you received from the police?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

ASK IF ANY CONTACT WITH LOCAL POLICE FORCE IN PAST (IF Q35A = 1-5 OR Q36=1 OR 2 OR Q37A = 1-9):

SINGLE CODE PER ROW

Q41: How satisfied or dissatisfied were you with?

ROTATE ROWS

ROWS:

1. The outcome of your contact/interaction
2. The way in which officers/staff dealt with the contact/interaction
3. The way in which you were kept informed
4. The thoroughness of any investigation
5. How seriously you were taken

COLUMNS:

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Not applicable
7. Don't know

ASK IF ANY CONTACT WITH LOCAL POLICE FORCE IN PAST YEAR (IF Q35A = 1-5 OR Q36=1 OR 2 OR Q37A = 1-9):

SINGLECODE

Q42: And thinking back to the last occasion when you had contact with your local police, were you told what to expect in terms of likely actions, timings, etc?

1. Yes – fully
2. Yes - partly
3. No
4. Not applicable - it was an informal contact
5. Don't know/ can't remember

ASK IF YES AT Q42 (Q42=1 OR 2):

SINGLECODE

Q43: And thinking about what you were told would happen, to what extent did it happen?

1. Fully
2. Partly
3. Not at all
4. Not applicable - it was an informal contact
5. Don't know/ can't remember

ASK IF ANY CONTACT WITH LOCAL POLICE FORCE IN PAST YEAR (IF Q35A = 1-5 OR Q36=1 OR 2 OR Q37A = 1-9 OR Q38 = CODES 1-4):

SINGLECODE

Q44: And thinking about the last occasion when you had contact with your local police <INSERT RESPONSE TO Q39> did you feel safer after the contact?

1. Yes, I felt much safer
2. Yes, I felt a little safer
3. It made no difference
4. No, I felt a little less safe
5. No, I felt much less safe

6. Not applicable
7. DK / can't remember

7. POLICE IMAGE AND REPUTATION

SINGLECODE PER ROW

Q45: Thinking about the police in the area where you live, how often would you say that they ...

RANDOMISE ROWS

ROWS:

1. ...treat all people fairly
2. ...have your support
3. ...have your respect
4. ...treat all people with respect
5. ...take people's concerns seriously
6. ...apologise when they get things wrong
7. ...use their powers appropriately
8. ...respond appropriately to calls for help and assistance
9. ...use public views to set or inform priorities
10. ...act with integrity
11. ...have a good reputation amongst local people

COLUMNS:

1. All of the time
2. Most of the time
3. Some of the time
4. Hardly ever
5. Never
6. Don't know

MULTICODE

CODE 15 AND 16 - SP

Q46. And which of these words would you use to describe how you view the police in this area?

RANDOMISE ORDER 1-14

1. Helpful
2. Intimidating
3. Trustworthy
4. Caring
5. Understanding
6. Approachable
7. Prejudiced
8. Lazy
9. Competent
10. Responsive
11. Rude
12. Respectful
13. Dishonest
14. Fair
15. None of these
16. Don't know

SINGLECODE

Q47. And do you agree or disagree that police in your local area treat people fairly and with respect?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

8. FUNDING TO FORCES

We would now like to ask a couple of questions about your local police force. Please think about your police force, not just the policing in your local area.

SINGLECODE

Q48. In the past 12 months to what extent, if at all, do you agree or disagree that your local police force has made the most of the resources it has at its disposal?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SINGLECODE

Q49: As far as you know, has the amount of money your local police force has available to spend changed in the past 12 months?

1. Amount has increased
2. Amount has reduced
3. Amount has stayed about the same
4. Don't know enough to say

9. OVERALL POLICING RESPONSIBILITIES AND PRIORITIES

SC CODE 11 and 12. OTHERS MULTICODE UP TO A MAXIMUM OF 3.

Q49a. For the next questions please think about policing generally across England and Wales, not just policing in your local area.

Police across England and Wales need to prioritise the services they provide, in terms of the time and resources committed. Which three of the following do you think it is most important for the police to prioritise?...

RANDOMISE ORDER 1-10. TICK UP TO THREE APART FROM 11 AND 12.

1. Responding in person to emergencies
2. Tacking crimes of all types
3. A local on foot uniformed presence
4. Countering terrorism and extremism
5. Responding in person to non-emergencies
6. Tackling online crimes
7. Providing information about local police performance
8. Providing information about safety
9. Maintaining road safety
10. Finding out what local policing issues matter to you
11. None of these
12. Don't know

ASK ALL EXCEPT THOSE WHO CODE NONE OF THESE/DON'T KNOW (ALL EXCEPT CODES 11 OR 12 at Q49a)

RANKING

Q49b. Now thinking of the three priorities you have selected at the previous question, please rank them from most important to least important, where 1 is most important and 3 is less important.

SHOW THREE RESPONSES CODED AT Q49a APART FROM 11 AND 12.

RESPONDENT TO ENTER '1', '2' AND '3'

1. Responding in person to emergencies
2. Tacking crimes of all types
3. A local on foot uniformed presence
4. Countering terrorism and extremism
5. Responding in person to non-emergencies
6. Tackling online crimes
7. Providing information about local police performance
8. Providing information about safety
9. Maintaining road safety
10. Finding out what local policing issues matter to you
11. None of these
12. Don't know

SC CODE 14 and 15. OTHERS MULTICODE UP TO A MAXIMUM OF 3.

Q49c. Which three of following types of crime / anti-social behaviour do you think police across England and Wales should prioritise?

RANDOMISE ORDER 1-13. TICK UP TO THREE

1. Violent crime / crime against the person
2. Rape and other sexual offences
3. Serious and organised crime
4. Terrorism / extremism
5. Burglary / theft/ stealing
6. Stalking and harassment
7. Online abuse
8. Arson and criminal damage
9. Domestic abuse
10. Anti-social behavior and other non-criminal incidents
11. Fraud
12. Drug offences
13. Commercial / business crimes
14. None of these
15. Don't know

ASK ALL EXCEPT THOSE WHO CODE NONE OF THESE/DON'T KNOW (ALL EXCEPT CODES 14 OR 15 AT Q49c)

RANKING

Q49d. Now thinking of the three priorities you have selected, please rank them from most important to least important, where 1 is most important and 3 is less important.

SHOW THREE RESPONSES CODED AT Q49c APART FROM 14 AND 15.
RESPONDENT TO ENTER '1', '2' AND '3'.

1. Violent crime / crime against the person
2. Rape and other sexual offences
3. Serious and organised crime
4. Terrorism / extremism
5. Burglary / theft/ stealing
6. Stalking and harassment
7. Online abuse
8. Arson and criminal damage
9. Domestic abuse
10. Anti-social behavior and other non-criminal incidents
11. Fraud
12. Drug offences
13. Commercial / business crimes
14. Don't know

SINGLECODE PER ROW

Q50: Which, if any, of the following organisations do you think currently has the greatest responsibility for ensuring the ongoing safety of vulnerable individuals within the following groups of people?

We recognise that some individuals can be part of a number of these groups. We also recognise that different organisations may be involved but we are interested in which one you feel currently has the greatest responsibility.

ROTATE ROWS. SHOW ONE ROW AT A TIME (~~PROGRESSIVE GRID~~)

1. Children / young people in care
2. Victims of domestic abuse (including domestic violence)
3. Victims of stalking and harassment
4. Refugees and/or asylum seekers
5. People with learning difficulties
6. Black, Asian and other ethnic minority groups
7. Lesbian, gay, bisexual and transgender (LGBT) communities
8. Homeless people
9. Missing people
10. People with drug or alcohol dependencies
11. People with mental health problems
12. Victims of human trafficking and/or modern slavery

COLUMNS:

1. Local police
2. A national crime enforcement agency (e.g. National Crime Agency, Child Exploitation and Online Protection Centre, security services, border agency)
3. Health services (e.g. NHS hospitals, GPs, mental health services)
4. Local authority/council services (e.g. social services, housing department)
5. Drug and alcohol services
6. Voluntary organisations or charities (e.g. Victim Support, Samaritans, NSPCC, MIND, Women's Aid)
7. Schools / education services
8. Other [specify]
9. None of these
10. Don't know

10. VIEWS ON HMIC

We would now like to ask you some questions about HMIC (Her Majesty's Inspectorate of Constabulary).

SINGLECODE

Q51: Before today, how much, if anything, did you know about HMIC (Her Majesty's Inspectorate of Constabulary)?

1. A great deal
2. A fair amount
3. Just a little
4. Heard of it but know nothing about it
5. Never heard of
6. Don't know

MULTICODE. SINGLE CODE 17 and 18

ASK ONLY IF CODE 1-3 AT Q51

Q52: Which, if any, of the following words and phrases might describe your overall opinion of HMIC (Her Majesty's Inspectorate of Constabulary)? Please tick any that apply. We are interested in any thoughts you might have.

RANDOMISE ORDER OF 1-16

1. Fair
2. High quality
3. Independent

4. Informative
5. Knowledgeable
6. Reliable
7. Thought-provoking
8. Objective
9. Irrelevant
10. Remote
11. Faceless
12. Biased
13. Boring
14. Confusing
15. Wasteful
16. Judgmental
17. None of these
18. Don't know

SINGLECODE

Q53a. Have you read, seen or heard anything from HMIC (Her Majesty's Inspectorate of Constabulary) in the last 12 months?

1. Yes – definitely
2. Yes – I think so
3. No – have not read, seen or heard anything
4. Don't know

SINGLECODE

ASK ONLY IF CODE 1 or 2 AT Q53a

Q53b: How satisfied or dissatisfied were you with the quality of what you read, saw or heard from HMIC (Her Majesty's Inspectorate of Constabulary) in the past 12 months?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know/can't remember

MULTICODE APART FROM 16

ASK ONLY IF CODE 1 or 2 AT Q53a

Q54: Where did you read, see or hear the work from HMIC (Her Majesty's Inspectorate of Constabulary) in the last 12 months?

RANDOMISE ORDER 1-14

1. Through my local police
2. Through my Police and Crime Commissioner
3. Through local councillor
4. Through another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
5. Local newspapers
6. National newspapers
7. Local TV
8. National TV

9. Local radio
10. National radio
11. From HMIC (Her Majesty's Inspectorate of Constabulary) directly
12. From other social media sites eg Twitter, Facebook
13. From other websites
14. Through family / friends
15. Other
16. Don't know/can't remember

ASK ALL

MULTICODE 1-16, APART FROM 17

Q55: HMIC (Her Majesty's Inspectorate of Constabulary) independently assesses police forces and policing across England and Wales. They assess all aspects of policing from neighbourhood teams to serious crime and the fight against terrorism. This is done in the public interest.

Which, if any, of the following would you expect the work of HMIC to include?

TICK ALL THAT APPLY. RANDOMISE ORDER 1-15

1. Recommendations for improvements to individual police forces
2. Recommendations for improvements to policing nationally
3. Recommendations for improvements to policing of specific issues
4. Investigations of police officer/police force misconduct
5. Hold Chief Constables to account
6. Appoint Chief Constables
7. Advise Police and Crime Commissioners
8. Train / develop Chief Constables
9. Train / develop Police and Crime Commissioners
10. Make reports to Police and Crime Commissioners
11. Make reports to Parliament
12. Make reports to the public
13. Make reports to Chief Constables
14. Make reports to local authorities
15. Make reports to the press
16. Other (WRITE IN)
17. Don't know

MULTICODE OK 1-15 (NOT 16 OR 17)

Q56. In future how would you most like to hear more about the work of HMIC (Her Majesty's Inspectorate of Constabulary), if at all?

RANDOMISE 1-14

1. Through my local police
2. Through my Police and Crime Commissioner
3. Through local councillor
4. Through another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
5. Local newspapers
6. National newspapers
7. Local TV
8. National TV
9. Local radio
10. National radio
11. From HMIC (Her Majesty's Inspectorate of Constabulary) directly

12. From other social media sites eg Twitter, Facebook
13. From other websites
14. Through family / friends
15. Other (SPECIFY)
16. I would not like to receive information about the work of HMIC
17. Don't know

11. DEMOGRAPHICS:

I'd now like to ask a few questions about you. These will help us see if there are any differences in the views of different groups. Individual details will be kept strictly confidential and it will not be possible to identify an individual or household from the results.

SINGLECODE

QGEN: Are you...

1. Male
2. Female

SINGLECODE

QRESIDENCE: How long have you lived at your current address

1. Less than 6 months
2. 6 months to one year
3. Over one and up to two years
4. Over two and up to 5 years
5. Over 5 years up to 10 years
6. More than 10 years
7. Don't know

SINGLECODE

QVOTE. In May 2016 there were elections for the position of Police and Crime Commissioner. Did you vote in this election?

1. Yes
2. No
3. Was no election in the area where I was living in May 2016
4. Prefer not to say
5. Don't know/ not sure

SINGLECODE

QAGE. What was your age last birthday?

1. 16 – 24
2. 25 – 34
3. 35 – 44
4. 45 – 54
5. 55 – 59
6. 60 – 64
7. 65 – 74
8. 75 +

SINGLECODE

QWORK. Which of these applies to you?

1. Have paid job - Full time (30+ hours per week)
2. Have paid job - Part time (8-29 hours per week)
3. Have paid job - Part time (Under 8 hours per week)
4. Not working
5. Self-employed (full time)
6. Self-employed (part time)
7. Full time student

8. Still at school
9. Unemployed and seeking work
10. Retired
11. Not in paid work for other reason
12. Not in paid work because of long term illness or disability
13. Refused
14. Don't know

SINGLE CODE (EXPANDABLE HEADER)

QINCOME. In which band would you place your total household income per year from all sources, before tax and other deductions?

Weekly	Monthly	Yearly
1. Less than £115	7. Less than £500	13. Less than £6,000
2. Between £115 and £275	8. Between £501 and £1,200	14. Between £6,001 and £14,400
3. Between £275 and £415	9. Between £1,201 and £1,800	15. Between £14,401 and £21,600
4. Between £415 and £690	10. Between £1,800 and £3,000	16. Between £21,600 and £36,000
5. Between £690 and £970	11. Between £3,001 and £4,200	17. Between £36,000 and £50,400
6. Over £970	12. Over £4,200	18. Over £50,400
19. Prefer not to say		

MULTICODE.**CODE 5 - SP**

QPUBLIC. Do you or anyone in your household work for any of the following:

1. Police
2. Local authority
3. NHS
4. Other public sector services
5. None of these

SINGLECODE

QRELIG. Which of these best describe your religion?

1. No religion
2. Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
3. Buddhist
4. Hindu
5. Jewish
6. Muslim
7. Sikh
8. Other (SPECIFY)
9. Prefer not to say

MULTICODE CODES 1-2, SINGLE CODE 'NO'

QDISA. Do you have any long-standing illness, disability or infirmity? By longstanding, I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time.

1. Yes – long-standing illness
2. Yes – long-standing disability or infirmity
3. No

SINGLE CODE

QSEXU. Which of the options on this screen best describes how you think of yourself?

1. Heterosexual / Straight
2. Gay / Lesbian
3. Bisexual
4. Other
5. Prefer not to say

SINGLECODE

QEDU. Which, if any, is the highest educational or professional qualification you have obtained?

1. GCSE / O-level / CSE
2. Vocational qualifications (=NVQ1+2)
3. A-Level or equivalent (=NVQ3)
4. Bachelor Degree or equivalent (=NVQ4)
5. Masters / PhD
6. Other
7. No formal qualifications
8. Don't know

SINGLECODE

QCH. Do any children aged under 16 live in your household?

1. Yes
2. No
3. Prefer not to say

SINGLECODE

QTENURE. Does your household own or rent this accommodation?

1. Owns outright
2. Owns with a mortgage or loan
3. Part owns and part rents (shared ownership)
4. Rents (with or without housing benefit)
5. Lives here rent free
6. Don't know

SINGLECODE

QETHNIC. Which group do you consider you belong to?

1. White - English / Welsh / Scottish / Northern Irish / British
2. White - Irish

- 3.White - Gypsy or Irish Traveller
- 4.White - Any other White background
- 5.Mixed - White and Black Caribbean
- 6.Mixed - White and Black African
- 7.Mixed - White and Asian
- 8.Mixed - Any other Mixed / multiple ethnic background
- 9.Asian/Asian British - Indian
- 10.Asian/Asian British - Pakistani
- 11.Asian/Asian British - Bangladeshi
- 12.Asian/Asian British - Chinese
- 13.Asian/Asian British - Any other Asian background
- 14.Black - African
- 15.Black - Caribbean
- 16.Black - Any other Black / African / Caribbean #background
- 17.Arab
- 18.Any other ethnic group
- 19.Don't know/prefer not to say

SINGLECODE

INTERNETFREQ. Which of these best describes your use of the internet? Please include all use of the internet, including sending and receiving emails

1. Several times a day
2. Around once a day
3. 4 or 5 times a week
4. 2 or 3 times a week
5. Around once a week
6. 2 or 3 times a month
7. Around once a month
8. Less than around once a month
9. Never but I have access
10. Never but I do not have access

SINGLE CODE FOR EACH ROW

INTUSE. How often do you do the following things online?

COLUMN

1. Daily
2. Weekly
3. Monthly
4. Yearly
5. I never do this

ROW - RANDOMISE

1. Use online banking
2. Watching films and/or music on streaming channels
3. Use online gambling/betting sites
4. Shopping/online auction sites
5. Finding out information (the news, directions, timetables etc)
6. Playing games alone or with other people
7. Online dating

16-026290-01 Public

8. Chatrooms
9. Keep in touch with friends using social media
10. Send personal emails
11. Other (Please specify)