

OUR DEVELOPMENT PHILOSOPHY

Learning & Development at Ipsos

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IPSOS DEVELOPMENT PHILOSOPHY

Development is the ongoing process of planning and taking action towards personal and professional goals



The employee is responsible for his / her own learning and development



The manager is responsible for providing feedback regarding the employee's performance, for business and development opportunities and for coaching the employee to better achieve his/her development goals

COLLECTIVE RESPONSIBILITY

The individual, line manager and organization have a collective responsibility to make this happen and to ensure that the development experience is meaningful for the individual's career at Ipsos.

GAME CHANGERS

THE QUALITY OF THIS PARTNERSHIP PRODUCES **BOTH BUSINESS RESULTS AND PERSONAL GROWTH**



WHAT'S IN IT FOR ME AS AN INDIVIDUAL?

While being responsible for your own learning and development, you will:



Get the opportunity and expectation to own and guide your professional and personal development



Get the right to receive feedback which enhances your growth and future performance



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Get recognition for positively seeking to improve your own performance assuming it is in line with the overall business goals.



To make this happen, you should:



Actively seek out opportunities for growth



Consider that learning happens in different ways e.g. on-the-job activities, relationships & feedback as well as formal training.



Remember that development involves the improvement of both technical and soft skills.



Ensure you seek your manager's feedback and use this as a mechanism for growth.



SINGLE PERCENTAGE PIE CHART

Ipsos believe in a blended approach to learning

Development begins with a realisation of a need and a motivation to do something.

The most powerful learning comes from a blend of different approaches:

- 70% from informal, on the job and experience-based learning;
- 20% from coaching, mentoring and developing through others; and
- 10% through formal learning interventions such as training courses and reading.



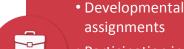
- As adults, each of us internalize and apply what we learn based on how we obtained the knowledge.
- The 70/20/10 model describes how learning occurs. This model was developed at The Center for Creative Leadership.
- To ensure real learning takes place, use both formal and informal types of learning when creating a development plan.



DEVELOPMENT SOLUTIONS

Ipsos believe in a blended approach to learning





On-the-Job

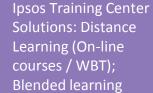
Activities

Relationships & Feedback

- Participation in projects
- Observation and reflection
- Task Execution
- New or expanded role
- Coaching
- Role modeling / Mentoring
- Shadowing
- Networks, Communities and Professional Associations
- Performance Management
- Timely Feedback









Resource Materials





