

## **Example framework**

#### **Extent of Innovation**

# Straight Replacement



# **Product Iteration**



#### **Radical**



#### **Ease of adoption**



## Sustainability as a driver











narathananirat = @ @





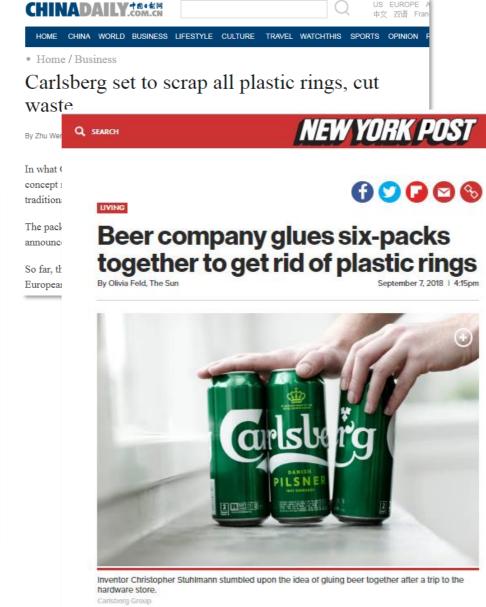




#### **Positive initiatives create news**









## Providing opportunities for new communication at POS







### Beeswax wrap...Innovation from the ground up

"Hi, we're Bee's Wrap, and we're changing the world of food storage."



THE NATURAL ALTERNATIVE TO PLASTIC WRAP FOR FOOD STORAGE — BECAUSE GOOD FOOD DESERVES GOOD CARE

Wrap cheese, half a lemon, a crusty loaf of bread, and fruits and vegetables. Cover a bowl, or pack a snack for your next adventure. Made with organic cotton, beeswax, organic jojoba oil, and tree resin. Bee's Wrap is washable, reusable and compostable.



https://www.beeswrap.com/

#### Recycled plastic turned into a virtue

#### Less newsworthy but laudable nevertheless



- Recycled polypropylene (rPP) content
- Has not been that popular to date as it tends to be available in grey (because sourced from a mix of different recycled plastics)
- But here, no attempt has been made by Reckitt Benckiser to recolour.
- On the contrary, RB is promoting the absence colour as a positive



## Material Change: From plastic to paper...







Recyclable and biodegradable cardboard box

Paper based

Compostable paperboard

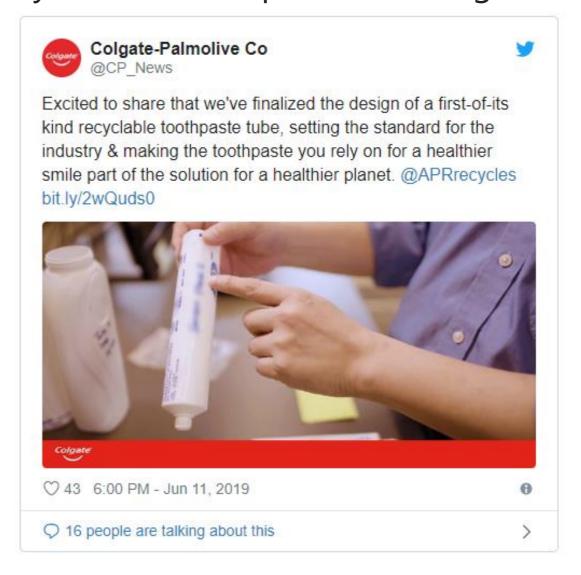


## Difficult product formats which are being innovated

Not recyclable: 1 billion tubes go into landfill each year



5 years in development: coming soon





#### Durables and more premium categories

"The edges are almost seamless with crisp folds. On top, the apple logo and "WATCH" are debossed with razor sharp accuracy. The lid pulls away slowly, (like most Apple boxes, this is rumoured to be designed on purpose to increase anticipation)"

Source

#### First generation Apple Watch













#### Durables and more premium categories

Has the time come when Apple's customer base is sophisticated enough to appreciate that, today, less is more? That environmentally-friendly packaging – which includes the minimum amount of packaging needed to properly protect the product – is actually a bigger sign of a premium brand than all those endless layers? source

#### 4<sup>th</sup> generation Apple Watch



The retail packaging of Apple Watch Series 4 (GPS) contains **66 percent less plastic** than the previous-generation Apple Watch packaging and contains at least 36 percent recycled content.



The retail packaging for Apple Watch Series 4 (GPS) is highly recyclable, and 100 percent of the fiber in its retail box is from recycled content, bamboo, waste sugarcane, or responsibly managed forests. The following table details the complete set of materials used in the Apple Watch Series 4 (GPS) packaging.

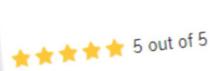
#### Packaging Breakdown for Apple Watch Series 4 (GPS)

Material	Retail box	Retail and shipping box
Fiber (corrugate, paperboard)	339g	475g
Plastic film	0.3g	7g
Microfiber	1.2g	-



## Cif Eco refill from Unilever

Written by CeeBee 18 August 2019



# Cut down on plastic easily - fab cleaning

The ecorefill is so simple. You just take the trigger off when your bottle is empty. Fill it up to the line and Brilliant cleaning. The taps and bath were really shiny. then screw on the refill. It clicks and the liquid comes out. Give it a bit of a shake and then take off the

It's much better than other refills I've tried before. It is light, takes up much less room and it makes it so little refill. Pop the spray back on and you're good to go. easy to do the right thing. Give it a go and you can re-use your perfectly good spray.

Yes, I recommend this product.

Share this review:





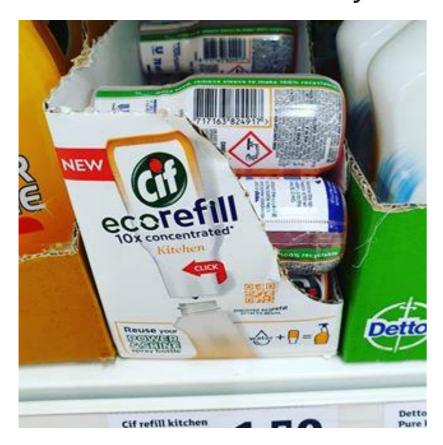


Iteration

## Watch out! if retailers are serious, they must support

#### Initiatives with obvious upside should get preferential treatment

Risk of low visibility



In what is an already complex environment







#### From traditional to disruptive

#### **Improvement**



100% compostable

100% compostable (apart from the cap)



#### **Design change**



From plastic to aluminum cans



Paper-based and bio-based alternatives

#### **Disruptive**



Edible water bottle

eCommerce
and retail
as a driver of change





#### **Ecommerce** is a driver of innovation

and potential longer term change

## **amazon** Sets Deadline For CPG Brands To Overhaul Packaging







Amazon packaging improvement initiative (penalty/reward scheme) \$2.99 impact on bottom line – per pack!

## Opportunities to do things differently







#### Which are not replacements

"I love Tide and this Tide box is next level amazing. They thought of everything, even a cool cap holder at the top. I also love that the nozzle doesn't drip like the nozzle does on the big jugs. Great product!"







## Radically new distribution models

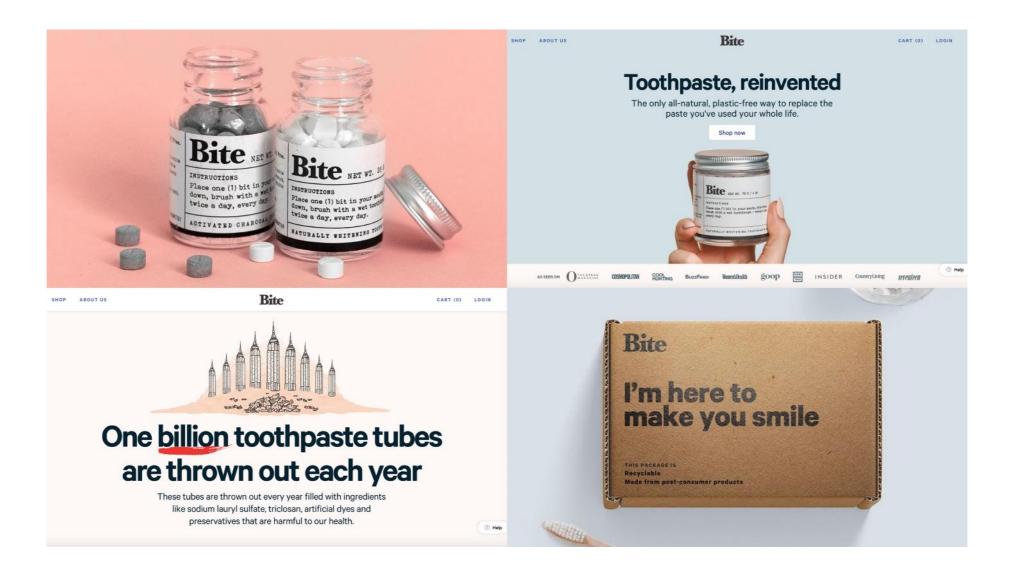
Which in the long term, can undermine existing retailers

But which require significant behaviour change. Will this be successful?





#### Potential for disruption as an existential threat ...





## And change from traditional retailers

Which in the long term, can undermine brands





#### Meanwhile, Future Proofing

# The Coca Cola Company







## Positive examples in The Netherlands too!



De service van de melkboer van vroeger, met het gemak dat hoort bij deze tijd. De Rotterdamse startup PuurBezorgd bezorgt boodschappen verpakkingsvrij thuis in glazen potten, waarna de lege potten weer worden opgehaald en hergebruikt.













Zaandam 06 mei 2019

#### Albert Heijn: minder plastic om groente en fruit na succesvolle test

Na een succesvolle test op de groente- en fruitafdeling op het Genderenplein in Hoofddorp gaat Albert Heijn dit jaar nog meer groente en fruit zonder plastic verpakking aanbieden, in winkels en online. Er wordt gestart met bananen (5 stuks die voorheen in zak zaten), zoete rode puntpaprika's, alle soorten paprika's en bospeen. Op termiin wordt nog meer groente- en fruitassortiment toegevoegd. Ook wordt de testperiode in Hoofddorp verlengd om samen met klanten nog meer ervaringen op het gebied van kwaliteit en houdbaarheid op te doen.



#### Ekoplaza experimenteert met plasticvrije winkel in West

Een supermarkt zonder plastic verpakkingen, het kan. Ekoplaza demonstreert het in een winkeltje naast zijn filiaal in West en haalde daarmee woensdag CNN, BBC en Al Jazeera.

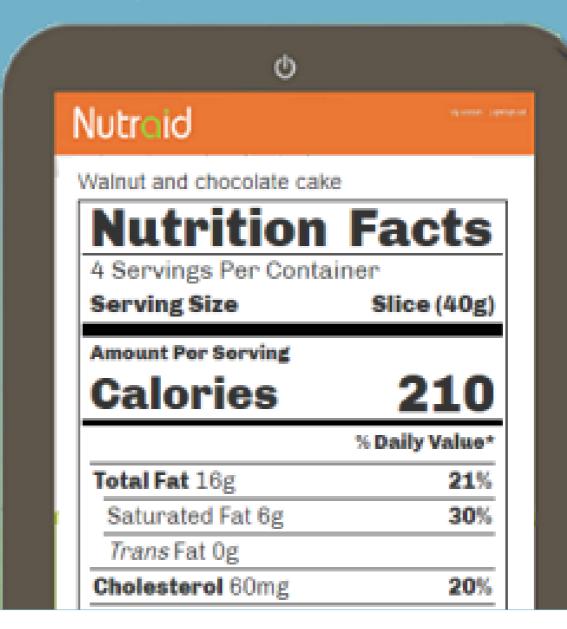
Bart van Zoelen 28 februari 2018, 17:15

#### **BONDUELLE PROMOOT BLIK**



Bonduelle start een bewustwordingscampagne over de goede eigenschappen van blikverpakkingen. Uit een onderzoek door SAMR Marktvinders in samenwerking met Schuttelaar & Partners blijkt dat veel Nederlanders niet weten dat blik eindeloos recyclebaar is.

# Information And labelling





## Brands need to drive engagement (and clarity)









## **Driving new touchpoints**

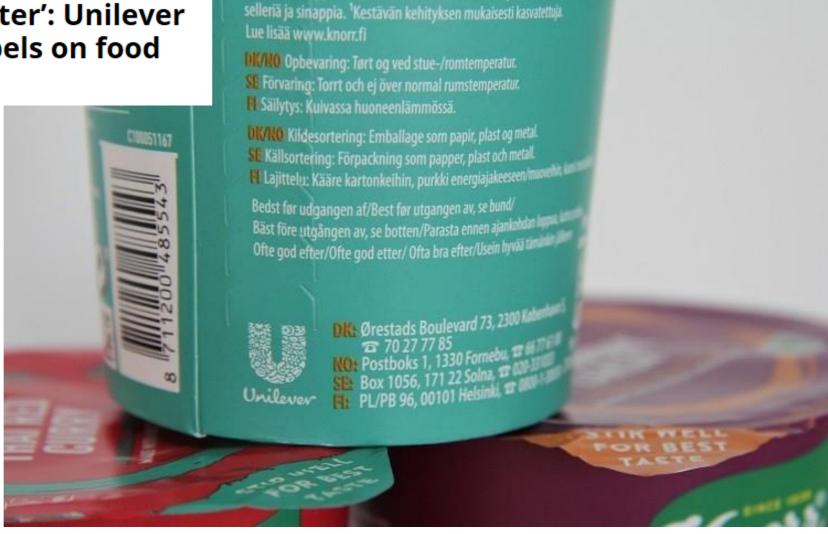






#### On pack labelling to promote product usage

'Best before, often good after': Unilever adopts anti-food waste labels on food packaging



karamellisiirappi, maltodekstriini. Saattaa sisältää pieniä määrii glutenia lu

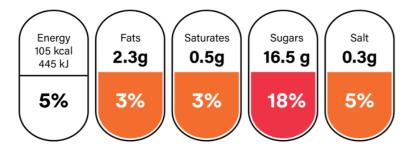


## More sophisticated messaging from Oatley

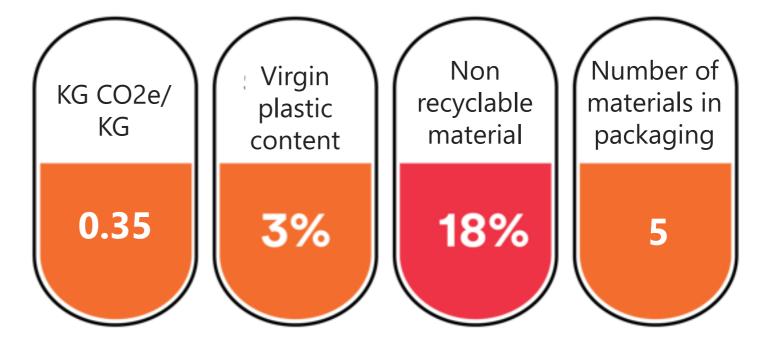


#### Increase legislation may mean a future like this

#### Alongside nutritional information...



Manufacturers are obliged to include a sustainability scorecard...





Summary:
Pack is more
important
than ever





### There's value in taking a broader view of the role

#### packaging (and brands) can play in this context

#### **HEART**

Affective:
both sensory & emotional experiences

#### **HEAD**

Cognitive: conscious mental processes, problemsolving, and creativity

#### **HANDS**

Behavioural: physical actions, lifestyles, and interactions

#### **HERD**

Social: the social context of an experience

#### **HERO**

Ethical:
experiences
which support
ethical
outcomes



#### **Example application: BeSci Audits**





## Success drivers for packaging innovation and renovation

- 1. Brands need to be authentic and true to their existing promise
- 2. Newsworthy / Shareable
- 3. Intuitive
- 4. Easy to communicate at POS
- 5. Invites participation in the solution
- 6. Delivers functionality which has tangible benefits or an easily understood role
- 7. Educational and helping solve a knowledge gap





# Thank you.

