Report

EXPECTATIONS SURVEY FOR NORGES BANK Q4 2020

The survey questions economists, social partners, business leaders and households



19 November 2020





Preface

On commission by Norges Bank, Ipsos carries out quarterly surveys in Norway of expectations for inflation, wage growth, the krone exchange rate and interest rates among economists in the financial industry and academia, the social partners, business leaders and households. Norges Bank orients monetary policy towards keeping inflation low and stable. Inflation expectations can influence actual inflation. A survey conducted at regular intervals can provide greater insight into these questions. The survey questions four target groups. Online surveys are used for economists in the financial industry and academia, as well as for representatives of main employer and employee organisations and business leaders. Telephone interviews are used for a random selection of individuals in Norwegian households. The expectations survey is conducted every quarter and was conducted for the first time in February 2002. Ipsos has conducted the survey from Q3 2020. The report is written by Daniel Hernes, Linn Sørensen Holst and Lene Rathe. The survey was previously carried out by Epinion, Opinion and TNS Gallup.

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Summary

Brief, overall summary

Short-term price inflation

The economists expect goods and services inflation 12 months ahead to be 2.0 percent, down 0.2 percentage points from the previous quarter. The social partners expect goods and services inflation to be 2.3 percent 12 months ahead, an increase of 0.2 percentage points from the previous quarter. Business leaders expect goods and services inflation to be 2.4 percent 12 months ahead, down 0.2 percentage points from the previous quarter. Households expect goods and services inflation to be 1.9 percent 12 months ahead, down 0.2 percentage points compared to the previous quarter.

Expected annual wage growth

The economists expect annual wage growth of 1.8 percent this year, a decrease of 0.2 percentage points from the previous quarter. Expected annual wage growth among the social partners is 1.9 percent, unchanged from the previous quarter. Business leaders expect annual wage increase of 2.1 percent this year, up 0.2 percentage points from the previous quarter. Households expect annual wage and pension income growth of 1.3 percentage points the next 12 months, down 0.1 percentage points from the previous quarter.

Expected profitability

36.2 percent of business leaders expect profitability to improve over the next 12 months, up 11.2 percentage points compared to the previous quarter. 34.6 percent of business leaders expect profitability to remain unchanged over the next 12 months, down 1.5 percentage points compared to the previous quarter. 27.0 percent expect the profitability to weaken, down 8.1 percentage points from the previous quarter.

Brief summary of individual results for economists

Inflation

The economists expect inflation of 2.0 percent on goods and services in the next 12 months, a decrease of 0.2 percentage points from the previous quarter. Expected annual inflation in 2 years is 2.0 percent, down 0.1 percentage point from the previous quarter. The economists' expected annual inflation in 5 years is also 2.0 percent, down 0.1 percentage point from the previous quarter.

Expected annual wage growth

The economists' expectations to the annual wage growth this year is 1.8 percent, a decrease of 0.2 percentage points from the previous quarter. The expected annual wage growth next year is 2.2 percent, equal to the previous quarter. The economists' expected average annual wage growth in 5 years is 2.8 percent, up 0.2 percentage points from the previous quarter.

The krone exchange rate

37.8 percent of the economists expect the effective krone exchange rate (measured by the trade-weighted krone exchange rate) to be stronger in 12 months, down 5.7 percentage points from the previous quarter. 44.4 percent expect the krone exchange rate to be unchanged, an increase of 5.3 percentage points from the previous quarter. 17.8 percent of the economists expect the krone exchange rate to be weaker in 12 months, up 2.6 percentage points. The average expected appreciation of the krone exchange rate in 12 months is 2.4 percent, up 1.2 percentage points from the previous quarter.



Brief summary of individual results for social partners

Inflation

The social partners expect the inflation of goods and services to be 2.3 percent in 12 months, an increase of 0.2 percentage points from the previous quarter. The employer organisations expect the inflation to be 2.3 percent in 12 months, an increase of 0.2 percentage points from the previous quarter. The employee organisations expect the inflation to be 2.3 percent, an increase of 0.1 percentage points from the previous quarter.

The social partners expect annual inflation in 2 years to be 2.5 percent, up by 0.2 percentage points from the previous quarter. The employer organisations expect annual inflation in 2 years to be 2.5 percent, up 0.2 percentage points from the previous quarter. The employee organisations expect annual inflation in 2 years to be 2.5 percent, up 0.1 percentage points from the previous quarter.

The social partners expect annual inflation of 2.6 percent in 5 years, an increase of 0.1 percentage points compared to the previous quarter. The expected annual inflation by the employer organisations is 2.6 percent, up 0.1 percentage points. The employee organisations expect annual inflation in 5 years to be 2.6 percent, an increase of 0.1 percentage points from the previous quarter.

Expected annual wage growth

The social partners expect annual wage growth for 2020 of 1.9 percent, remaining unchanged from the previous quarter. The employer organisations expect annual wage growth this year of 1.9 percent, also remaining unchanged from the previous quarter. The employee organisations expect annual wage growth for 2020 of 1.9 percent, a decrease of 0.1 percentage points from the previous quarter.

The social partners' annual wage growth expectations for 2021 is 2.3 percent, down 0.2 percentage points from the previous quarter. The employer organisations expect annual wage growth of 2.2 percent next year, down 0.3 percentage points from the previous quarter. The employee organisations expect annual wage growth next year of 2.4 percent, a decrease of 0.2 percentage points from the previous quarter.

In total, the social partners expect annual wage growth of 2.9 percent in 5 years, down 0.1 percentage points from the previous quarter. The employer organisations expect annual wage growth of 2.9 percent, remaining unchanged from the previous quarter. The employee organisations expect annual wage growth of 3.0 percent in 5 years, down 0.2 percentage points.

Brief summary of individual results for business leaders

<u>Inflation</u>

The business leaders estimate the inflation of goods and services to be 2.4 percent over the last 12 months, down 0.2 percentage points from the previous quarter. The business leaders expect the annual wage goods and services inflation in 12 months to be 2.4 percent, a decrease of 0.2 percentage points. Their expected annual inflation in two years is 3.2 percent, down 0.1 percentage points from the previous quarter.

Purchase and selling prices

30.8 percent of the business leaders expect the company's purchase prices to increase more in the next 12 months compared to the previous 12 months, down 1.3 percentage points from the previous quarter. 51.9 percent expect the next years' purchase prices to increase about the same, up 1.2 percentage points from the previous quarter. The share of business leaders that are expecting the



purchase prices to increase less in the next 12 months is 16.8 percent, up 0.6 percentage points from the previous quarter.

20.6 percent of the business leaders expect their company's selling prices to increase more over the next 12 months, compared to the previous 12 months, up 0.3 percentage points from the previous quarter. 57.0 percent expect their selling prices to increase about the same over the next 12 months, as the previous 12 months, up 4.4 percentage points. While 20.7 percent of the business leaders expect the prices to increase less over the next 12 months, down 3.5 percentage points from the previous quarter.

Expected annual wage growth

The business leaders expect annual wage growth of 2.1 percent in their company this year, an increase of 0.2 percentage points from the previous quarter. Their expectation of their company's annual wage growth next year is 2.5 percent, up 0.1 percentage points from the previous quarter.

Expected profitability

32.3 percent of the business leaders report that their own company's profitability has improved over the previous 12 months, an increase of 7.9 percentage points compared to the previous quarter. 22.1 percent of the business leaders report that their company's profitability has remained unchanged in the past 12 months, down 5.2 percentage points from the previous quarter. 43.7 percent report that their profitability has weakened the past 12 months, down 1.5 percentage points from the previous quarter.

36.2 percent of the business leaders expect the company's profitability to improve over the next 12 months, up 11.2 percentage points from the previous quarter. 34.6 percent of the business leaders expect the profitability to remain unchanged over the next 12 months, down 1.5 percentage points. 27.0 percent of the business leaders believe their company's profitability will weaken over the next 12 months, down 8.1 percentage points from the previous quarter.

Employment

29.8 percent of the business leaders report that their company has increased the number of employees, compared to 12 months ago. This is an increase of 4.9 percentage points from the previous quarter. 41.1 percent report to have just as many employees today as 12 months ago, down 6.1 percentage points from the previous quarter. 28.6 percent report to have fewer employees compared to 12 months ago, up 2.0 percentage points from the previous quarter.

30.9 percent of the business leaders expect to have more employees in 12 months than they do today, an increase of 3.2 percentage points from the previous quarter. 45.7 percent expect to have as many employees as today, down 1.2 percentage points. 22.5 percent of the business leaders expect to have fewer employees in 12 months, down 1.7 percentage points from the previous quarter.

Investment decisions

54.4 percent of the business leaders answer that the need to replace old technology with new is one of the three most important factors that affect their company's investment decisions. Followed by the need to increase the production capacity (48.9 percent) and the uncertainty of the economic situation (45.3 percent).

64.2 percent of the business leaders answer that current income has been one of the two most important sources for financing the business's investments over the last 5 years. While 28.7 percent answer that equity earned in previous years is one of the two most important sources.



Brief summary of individual results for households

Inflation

67.5 percent of the households believe prices of goods and service have increased over the last 12 months, a decrease of 2.2 percentage points from the previous quarter. 20.4 percent of the households believe prices has remained approximately unchanged, down 1.5 percentage points from the previous quarter. 5.2 percent believe the prices for goods and services have decreased over the last 12 months, up 2.0 percentage points from the previous quarter. On average, the households' perceived growth in prices equals 2.3 percent, down 0.3 percentage points from the previous quarter.

68.7 percent of the households expect prices of goods and services to increase over the next 12 months, down 1.0 percent from the previous quarter. 20.8 percent expect the prices to remain unchanged over the next 12 months, down 1.7 percentage points. 4.9 percent believe that the prices will decrease over the next 12 months, up 0.3 percentage points from the previous quarter. Of the households that expect prices to rise, 26.0 percent believe prices will increase faster than they do today, down 5.9 percentage points. 56.8 percent believe they will rise at the same pace, an increase of 6.7 percentage points from the previous quarter. 10.3 percent expect the prices to rise slower than today, down 3.3 percentage points from the previous quarter.

Households believe prices will rise by 1.9 percent over the next 12 months, a decrease of 0.2 percentage points from the previous quarter. Over the next 2-3 years, households expect the annual inflation to be 3.4 percent, a decrease of 0.3 percentage points from the previous quarter.

Expected growth in annual wages and pension income

On average, households believe annual wages and pension income have increased by 1.3 percent over the last 12 months, remaining unchanged from the previous quarter. The households' average expected change in annual wages and pension income the next 12 months is 1.3 percent, a decrease of 0.1 percentage points from the previous quarter.

Interest rate developments

Of the households, 24.1 percent expect the level of deposit and lending rates to increase over the next 12 months, down 2.3 percentage points from the previous quarter. 63.4 percent expect the level to remain unchanged, up by 1.6 percentage points. 6.8 percent expect the level of deposit and lending rates to fall, a decrease of 0.5 percentage points from the previous quarter.

The survey

On commission by Norges Bank, Ipsos carries out quarterly surveys in Norway of expectations for inflation, wage growth, the krone exchange rate and interest rates among economists in the financial industry and academia, the social partners, business leaders and households. Norges Bank orients monetary policy towards keeping inflation low and stable. Inflation expectations can influence actual inflation. A survey conducted at regular intervals can provide greater insight into these questions. This report and the main results of the expectations survey are published in full on the webpages of Ipsos (https://www.ipsos.com/nb-no). The survey of business leaders was broadened in 2009 to include enterprises with 20 or more employees (compared with 50 or more earlier). In addition, appx. 500 business leaders are now interviewed compared with appx. 300 earlier.

The survey for Q4 2020 was conducted in the period 19 October – 6 November 2020.



Questionnaire

To economists and social partners:

- What do you think the general rise in prices for goods and services will be in 12 months, as measured by the 12-month change in the consumer price index (CPI)?
- What do you think the general rise in prices for goods and services will be in two years, as measured by the 12-month change in the consumer price index (CPI)?
- What do you think the general rise in prices for goods and services will be in five years, as measured by the 12-month change in the consumer price index (CPI)?
- What do you think average wage growth will be this year?
- What do you think average wage growth will be next year?
- What do you think average wage growth will be in five years?
- Do you think that in 12 months the krone exchange rate, as measured by the trade-weighted exchange rate index, will appreciate, remain unchanged or depreciate?
- By how much do you think it will appreciate/depreciate?

To business leaders:

- What do you think the general rise in prices for goods and services has been the last 12 months, as measured by the 12-month change in the consumer price index (CPI)?
- What do you think the general rise in prices for goods and services will be in 12 months, as measured by the 12-month change in the consumer price index (CPI)?
- What do you think the general rise in prices for goods and services will be in two years, as measured by the 12-month change in the consumer price index (CPI)?
- Do you expect that over the next 12 months your business's purchase prices will increase more than, increase at approximately the same pace as or increase less than in the past 12-month period?
- Do you expect that over the next 12 months your business's selling prices will increase more than, increase at approximately the same pace as or increase less than in the past 12-month period?
- What do you think the average annual wage growth will be this year?
- What do you think the average annual wage growth will be next year?
- Over the past 12 months, has the profitability of your business, as measured by the operating margin (EBITDA), improved, remained unchanged or weakened?
- Do you think that over the next 12 months, the profitability of your business, as measured by the operating margin (EBITDA), will improve, remain unchanged or weaken?
- Compared with 12 months earlier, does your business currently have more employees, the same number of employees or fewer employees?
- Do you think that in 12 months, your business will have more employees than currently, the same number of employees or fewer employees?
- What are the 3 most important factors that influence your business's investment decisions?
- Over the last 5 years, what have been the main sources of financing for your business's investment?

To households:

- Compared with 12 months ago, do you think that prices for goods and services, as measured by the consumer price index (CPI), are now higher, approximately unchanged or lower?
- About how much higher/lower, measured in percent?
- Do you think that over the next 12 months, prices for goods and services, as measured by the consumer price index (CPI), will be higher, unchanged or lower than they are currently?
- Will prices rise faster, at the same pace as currently, or more slowly?
- About how much higher/lower, measured in percent?



- How much do you think prices for goods and services, as measured by the consumer price index (CPI), will rise annually in two to three years, in percent?
- Ranked from 1 to 3, where 1 is highest, which three prices did you place the most emphasis on in the answers you just gave about expectations for price changes in the future?
- Compared with 12 months ago, by how much do you think your wages or pension has changed in percent?
- By approximately how much do you think your wages or pension will change in percent over the next 12 months?
- Do you think that over the next 12 months, the level of deposit and lending rates will rise, remain unchanged or fall?



Tables and graphs

Economists

- 1. Expected inflation in 12 months
- 2. Expected inflation in 2 years
- 3. Expected inflation in 5 years
- 4. Expected annual wage growth for current year
- 5. Expected annual wage growth next year
- 6. Expected annual wage growth in 5 years
- 7. Expected growth in the krone exchange rate in 12 months
- 8. Average expected change in the trade-weighted exchange rate index in 12 months

Social partners

- 9. Expected inflation in 12 months
- 10. Expected inflation in 2 years
- 11. Expected inflation in 5 years
- 12. Expected annual wage growth for current year
- 13. Expected annual wage growth next year
- 14. Expected annual wage growth in 5 years

Business leaders

- 15. Perception of general inflation over the last 12 months
- 16. Expected general inflation in 12 months
- 17. Expected general inflation in 2 years
- 18. Expected increase in purchase prices for own business the next 12 months
- 19. Expected increase in selling prices for own business next 12 months
- 20. Expected annual wage growth in own business this year
- 21. Expected annual wage growth in own business next year
- 22. Profitability in own business last 12 months
- 23. Profitability in own business next 12 months
- 24. Number of employees today compared to 12 months ago
- 25. Number of employees in 12 months
- 36. Most important factors to affect your business's investments decisions
- 37. Most important sources of financing for your business's investments in the last 5 years

Households

- 26. Perception of price change last 12 months
- 27. Perception of price change last 12 months in percent
- 28. Expected price change next 12 months
- 29. Expected price change next 12 months in percent
- 30. Expected rate of increase next 12 months
- 31. Expected rate of increase next 12 months Detailed
- 32. Expected inflation in 2-3 years
- 33. Wage and pension development last 12 months
- 34. Expected annual wage growth over the next 12 months in percent
- 35. Expected exchange rate next 12 months



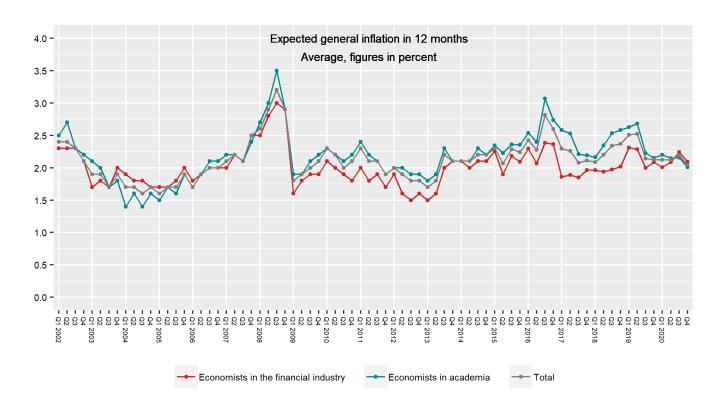
RESULTS

ECONOMISTS



Question 1: ECONOMISTS

What do you think the general rise in prices for goods and services will be in 12 months, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,2	2,1	-0,1
Economists in the	Median	2,0	2,0	
financial industry	Lowest value	1,0	1,0	
-	Highest value	4,0	3,0	
	Sample	17	17	
	Average	2,2	2,0	-0,2
Economists	Median	2,0	2,0	
in academia	Lowest value	1,2	1,0	
	Highest value	3,0	3,3	
	Sample	27	27*	
	Average	2,2	2,0	-0,2
Economists	Median	2,0	2,0	
in total	Lowest value	1,0	1,0	
	Highest value	4,0	3,3	
	Sample	44	44**	

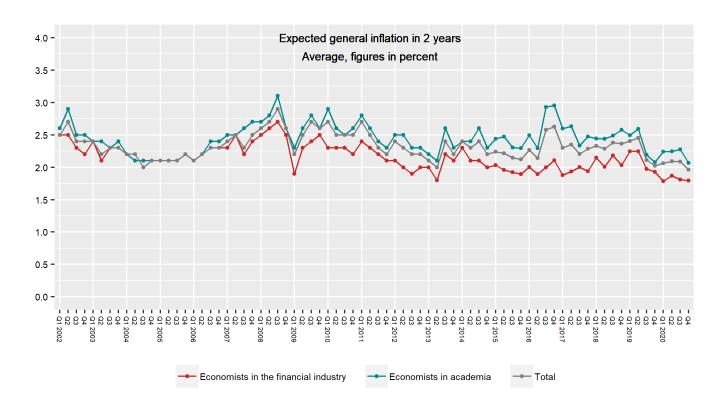
 * n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.

^{**}n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.



Question 2: ECONOMISTS

What do you think the general rise in prices for goods and services will be in 2 years, as measured by the 12-month change in the consumer price index (CPI)?



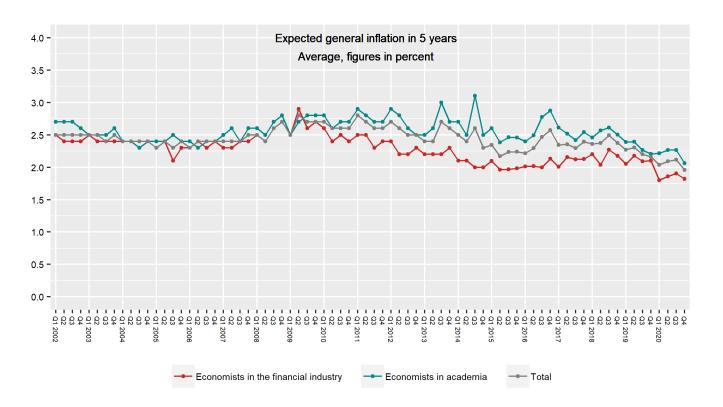
		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,8	1,8	0,0
Economists in the	Median	2,0	2,0	
financial industry	Lowest value	1,0	1,0	
	Highest value	2,5	2,2	
	Sample	17	17	
	Average	2,3	2,1	-0,2
Economists	Median	2,0	2,0	
in academia	Lowest value	1,5	1,0	
	Highest value	3,4	3,8	
	Sample	25	27*	
	Average	2,1	2,0	-0,1
Economists	Median	2,0	2,0	
in total	Lowest value	1,0	1,0	
	Highest value	3,4	3,8	
	Sample	42	44**	

*n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0. *n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.



Question 3: ECONOMISTS

What do you think the general rise in prices for goods and services will be in 5 years, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,9	1,8	-0,1
Economists in the	Median	2,0	2,0	
financial industry	Lowest value	1,0	1,0	
-	Highest value	2,6	2,1	
	Sample	17	17	
	Average	2,3	2,1	-0,2
Economists	Median	2,0	2,0	
in academia	Lowest value	1,9	1,7	
	Highest value	3,4	2,5	
	Sample	24	23*	
	Average	2,1	2,0	-0,1
Economists	Median	2,0	2,0	
in total	Lowest value	1,0	1,0	
	Highest value	3,4	2,5	
	Sample	41	40**	

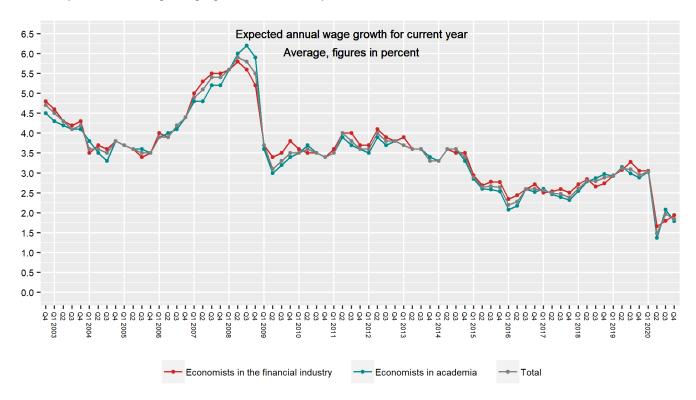
*n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=5, extreme values n=0.

^{**}n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=5, extreme values n=0.



Question 4: ECONOMISTS

What do you think average wage growth will be this year?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,8	1,9	+0,1
Economists in the	Median	1,6	2,0	
financial industry	Lowest value	1,0	1,1	
·	Highest value	3,7	3,9	
	Sample	17	16*	
	Average	2,1	1,8	-0,3
Economists	Median	2,0	1,8	
in academia	Lowest value	0,5	1,0	
	Highest value	4,0	2,8	
	Sample	27	27**	
	Average	2,0	1,8	-0,2
Economists	Median	2,0	1,8	
in total	Lowest value	0,5	1,0	
	Highest value	4,0	3,9	
	Sample	44	43***	

^{*}n=17. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.

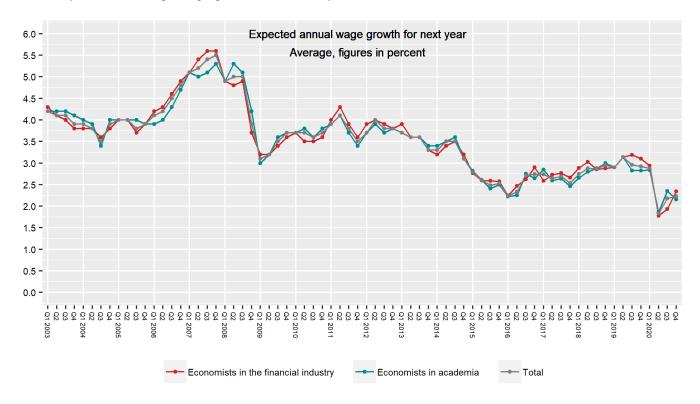
**n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.

***n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=2, extreme values n=0.



Question 5: ECONOMISTS

What do you think average wage growth will be next year?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,9	2,3	+0,4
Economists in the	Median	2,0	2,4	
financial industry	Lowest value	1,5	1,7	
	Highest value	3,0	3,5	
	Sample	17	17	
	Average	2,4	2,2	-0,2
Economists	Median	2,5	2,2	
in academia	Lowest value	0,5	1,0	
	Highest value	3,5	3,0	
	Sample	25	27*	
	Average	2,2	2,2	0,0
Economists	Median	2,0	2,2	
in total	Lowest value	0,5	1,0	
	Highest value	3,5	3,5	
	Sample	42	44**	

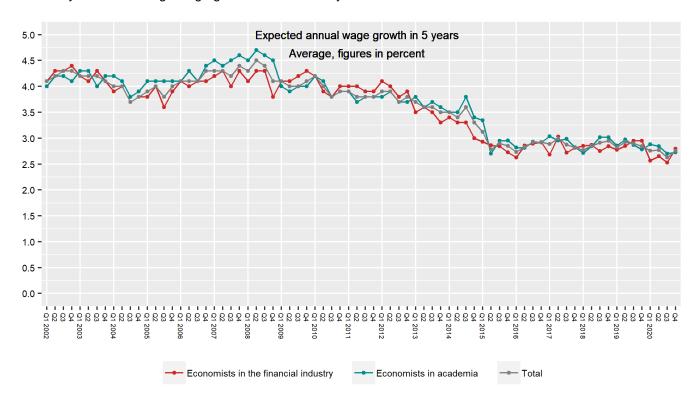
*n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.

**n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=0.



Question 6: ECONOMISTS

What do you think average wage growth will be in five years?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,5	2,8	+0,3
Economists in the	Median	2,5	3,0	
financial industry	Lowest value	1,5	1,9	
	Highest value	3,5	3,5	
	Sample	17	17	
	Average	2,7	2,7	0,0
Economists	Median	2,9	2,6	
in academia	Lowest value	1,0	0,5	
	Highest value	4,0	4,2	
	Sample	24	22*	
	Average	2,6	2,8	+0,2
Economists	Median	2,8	3,0	
in total	Lowest value	1,0	0,5	
	Highest value	4,0	4,2	
	Sample	41	39**	

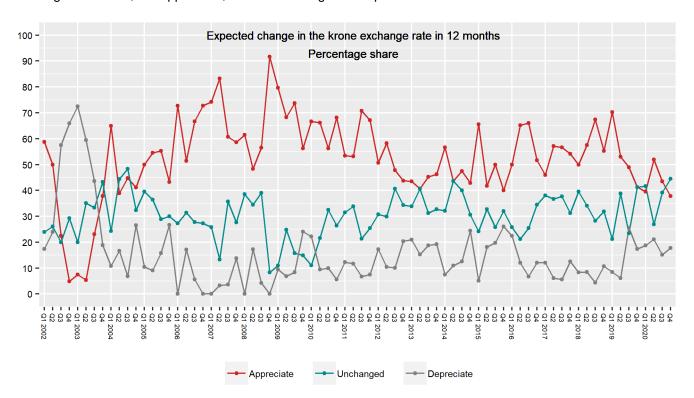
*n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=6, extreme values n=0.

**n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=6, extreme values n=0.



Question 7: ECONOMISTS

Do you think that in 12 months the krone exchange rate, as measured by the trade-weighted exchange rate index, will appreciate, remain unchanged or depreciate?

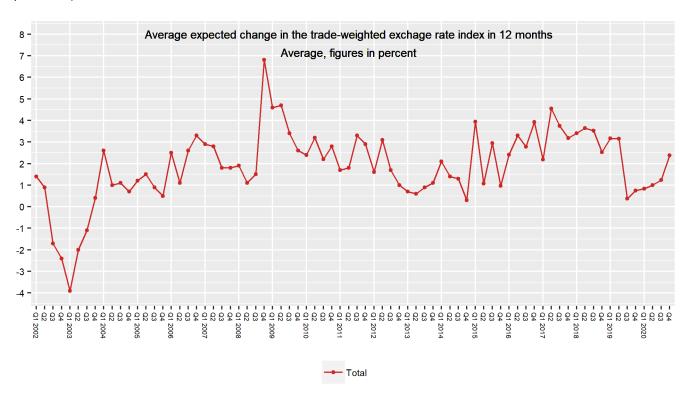


		3. Q. 2020	4. Q. 2020	CHANGE
	Appreciate	47,1	52,9	+5,8
Economists in the	Unchanged	35,3	23,5	-11,8
financial industry	Depreciate	17,6	23,5	+5,9
	Sample	17	17	
	Appreciate	41,4	28,6	-12,8
Economists	Unchanged	41,4	57,1	+15,7
in academia	Depreciate	13,8	14,3	+0,5
	Sample	29	28	
	Appreciate	43,5	37,8	-5,7
Economists in total	Unchanged	39,1	44,4	+5,3
	Depreciate	15,2	17,8	+2,6
	Sample	46	45	



Question 8: ECONOMISTS

By how much do you think it will appreciate/depreciate? (If answered appreciate/depreciate on question 7)



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,3	2,2	+0,9
Economists in the	Median	2,0	3,0	
financial industry	Lowest value	-5,0	-4,0	
•	Highest value	7,0	8,0	
	Sample	9	11*	
	Average	1,2	2,7	+1,5
Economists	Median	3,0	4,0	
in academia	Lowest value	-5,0	-2,0	
	Highest value	5,0	6,0	
	Sample	9	8**	
	Average	1,2	2,4	+1,2
Economists	Median	3,0	3,0	
in total	Lowest value	-5,0	-4,0	
	Highest value	7,0	8,0	
	Sample	18	19***	

^{*}n=17. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=5, extreme values n=1.

^{**}n=28. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=19, extreme values n=1.

^{***}n=45. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=24, extreme values n=2.



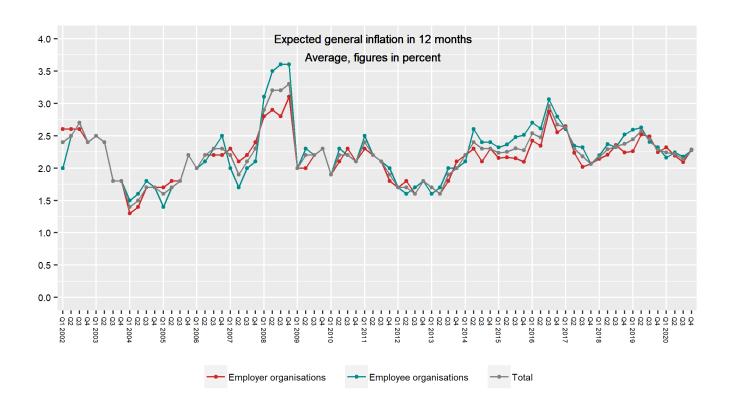
RESULTS

SOCIAL PARTNERS



Question 9: SOCIAL PARTNERS

What do you think the general rise in prices for goods and services will be in 12 months, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,1	2,3	+0,2
Employer	Median	2,0	2,2	
organisations	Lowest value	1,5	0,2	
-	Highest value	3,0	3,1	
	Sample	16	18*	
	Average	2,2	2,3	+0,1
Employee	Median	2,2	2,0	
organisations	Lowest value	1,0	1,5	
	Highest value	3,0	3,0	
	Sample	16	17	
	Average	2,1	2,3	+0,2
Social partners	Median	2.1	2,0	
in total	Lowest value	1,0	0,2	
	Highest value	3,0	3,1	
	Sample	32	35**	

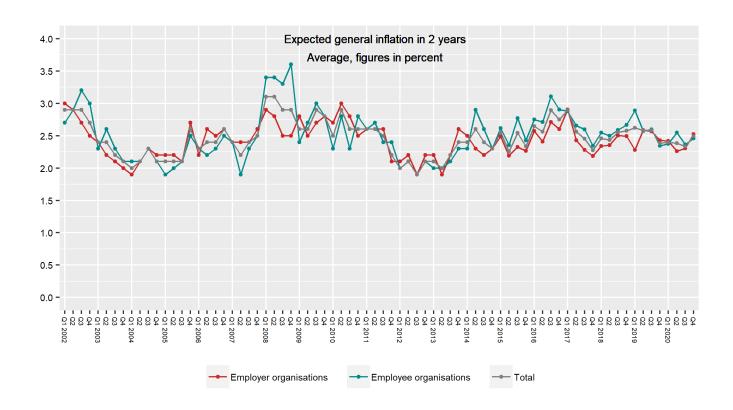
*n=19. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=0, extreme values n=1.

^{**}n=36. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=0, extreme values n=1.



Question 10: SOCIAL PARTNERS

What do you think the general rise in prices for goods and services will be in two years, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,3	2,5	+0,2
Employer	Median	2.3	2,5	
organisations	Lowest value	1,7	0,3	
	Highest value	3,0	6,0	
	Sample	16	17*	
	Average	2,4	2,5	+0,1
Employee	Median	2,4	2,5	
organisations	Lowest value	2,0	1,0	
· ·	Highest value	3,1	3,2	
	Sample	14	15**	
	Average	2,3	2,5	+0,2
Social partners	Median	2,4	2,5	
in total	Lowest value	1,7	0,3	
	Highest value	3,1	6,0	
	Sample	30	32***	

*n=19. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=1, extreme values n=1.

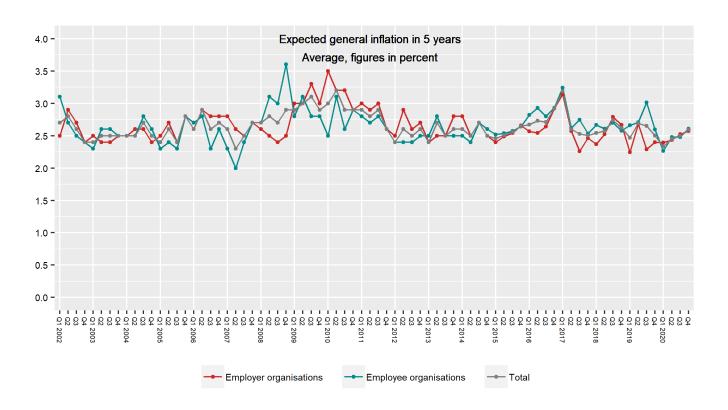
^{**}n=17. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=2, extreme values n=0.

^{***}n=36. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=3, extreme values n=1.



Question 11: SOCIAL PARTNERS

What do you think the general rise in prices for goods and services will be in five years, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,5	2,6	+0,1
Employer	Median	2.2	2,5	
organisations	Lowest value	1,5	1,5	
· ·	Highest value	5,0	5,0	
	Sample	14	14*	
	Average	2,5	2,6	+0,1
Employee	Median	2,5	2,0	
organisations	Lowest value	2,0	1,8	
· ·	Highest value	3,2	5,0	
	Sample	14	15**	
	Average	2,5	2,6	+0,1
Social partners	Median	2,5	2,4	
in total	Lowest value	1,5	1,5	
	Highest value	5,0	5,0	
	Sample	28	29***	

*n=19. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=3, extreme values n=2.

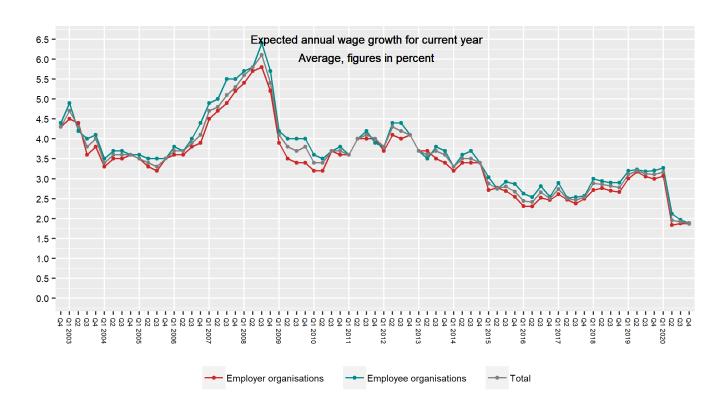
**n=17. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=2, extreme values n=0.

^{***}n=36. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=5, extreme values n=0.



Question 12: SOCIAL PARTNERS

What do you think average wage growth will be this year?

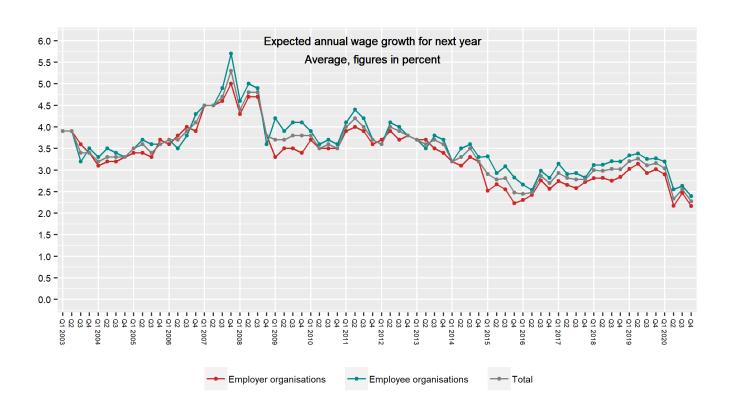


		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,9	1,9	0,0
Employer	Median	1,5	1,8	
organisations	Lowest value	0,5	0,0	
	Highest value	6,0	3,1	
	Sample	16	19	
	Average	2,0	1,9	-0,1
Employee	Median	2,0	1,9	
organisations	Lowest value	1,0	1,0	
	Highest value	2,5	3,0	
	Sample	17	17	
	Average	1,9	1,9	0,0
Social partners	Median	2,0	1,9	
in total	Lowest value	0,5	0,0	
	Highest value	6,0	3,1	
	Sample	33	36	



Question 13: SOCIAL PARTNERS

What do you think average wage growth will be next year?

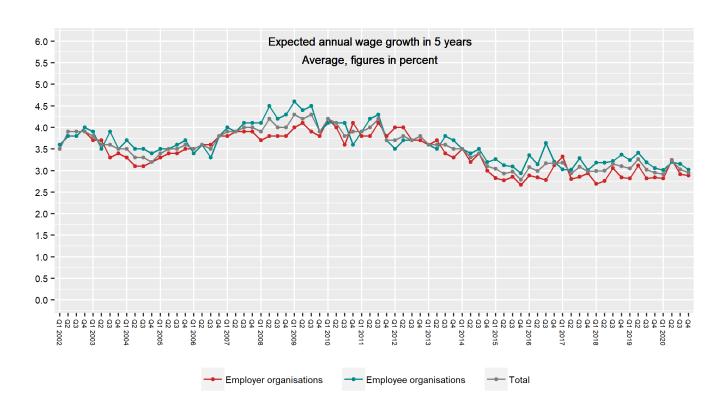


		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,5	2,2	-0,3
Employer	Median	2,0	2,2	
organisations	Lowest value	1,0	0,0	
	Highest value	6,0	3,5	
	Sample	17	19	
	Average	2,6	2,4	-0,2
Employee	Median	2,5	2,5	
organisations	Lowest value	1,5	1,8	
	Highest value	3,5	3,0	
	Sample	16	17	
	Average	2,5	2,3	-0,2
Social partners	Median	2,5	2,3	
in total	Lowest value	1,0	0,0	
	Highest value	6,0	3,5	
	Sample	33	36	



Question 14: SOCIAL PARTNERS

What do you think average wage growth will be in five years?



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,9	2,9	0,0
Employer	Median	3,0	3,0	
organisations	Lowest value	1,5	0,0	
	Highest value	6,0	6,0	
	Sample	16	17*	
	Average	3.2	3,0	-0, 1
Employee	Median	3,0	3,0	
organisations	Lowest value	2,3	2,0	
	Highest value	4,0	4,0	
	Sample	14	15**	
	Average	3,0	2,9	-0,1
Social partners	Median	3,0	3,0	
in total	Lowest value	1,5	0,0	
	Highest value	6,0	6,0	
	Sample	30	32***	

*n=19. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=2, extreme values n=0.

**n=17. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=2, extreme values n=0.

***n=36. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=4, extreme values n=0.



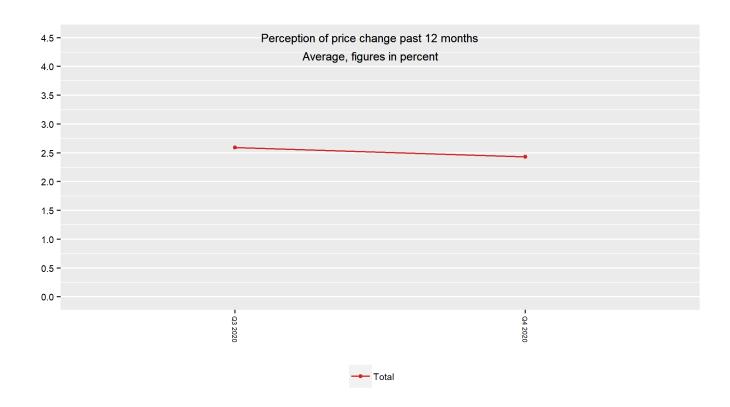
RESULTS

BUSINESS LEADERS



Question 15: BUSINESS LEADERS

What do you think the general rise in prices for goods and services has been the last 12 months, as measured by the 12-month change in the consumer price index (CPI)? (The question was introduced Q3 2020 – see technical comment)²



		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Average	2,9	2,4	-0,5
	Weighted median	2,5	2,0	
with fewer	Unweighted median	2,5	2,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	237	226*	
Businesses	Average	2,3	2,4	+0,1
	Weighted median	2,0	2,0	
with more	Unweighted median	2,0	2,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	246	228**	
	Average	2,6	2,4	-0,2
Business	Weighted median	2,0	2,0	
	Unweighted median	2,0	2,0	
leaders	Lowest value	0,0	0,0	
in total	Highest value	10,0	10,0	
	Sample	483	453***	

*n=256. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=27, extreme values n=3.

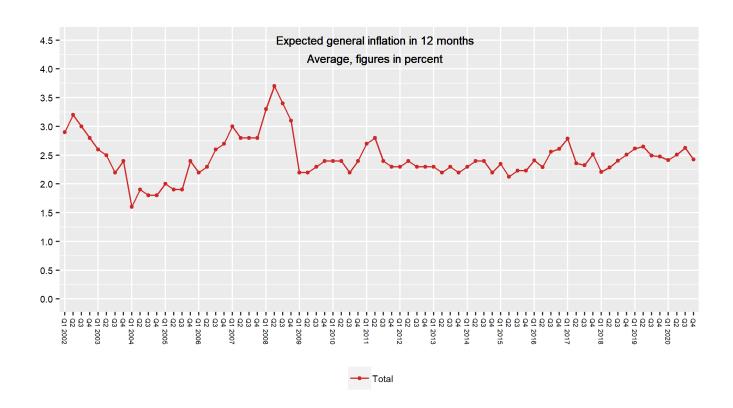
**n=255. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=22, extreme values n=6.

***n=511. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=48, extreme values n=9.



Question 16: BUSINESS LEADERS

What do you think the general rise in prices for goods and services will be in 12 months, as measured by the 12-month change in the consumer price index (CPI)?



		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Average	2,8	2,5	-0,3
	Weighted median	2,5	2,0	
with fewer	Unweighted median	2,5	2,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	245	227*	
Businesses	Average	2,4	2,4	0,0
	Weighted median	2,0	2,0	
with more	Unweighted median	2,0	2,0	
than 50	Lowest value	-2,0	0,0	
	Highest value	11,0	10,0	
employees	Sample	254	232**	
	Average	2,6	2,4	-0,2
Business	Weighted median	2,0	2,0	
	Unweighted median	2,0	2,0	
leaders	Lowest value	-2,0	0,0	
in total	Highest value	11,0	10,0	
	Sample	499	459***	

*n=256. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=26, extreme values n=3.

**n=255. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=19, extreme values n=4.

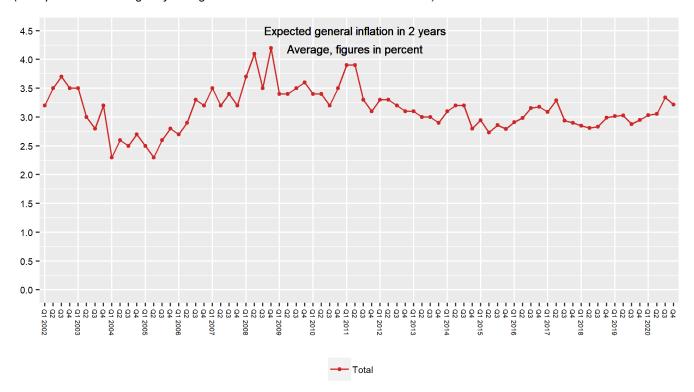
***n=511. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=44, extreme values n=8.



Question 17: BUSINESS LEADERS

What do you think the general rise in prices for goods and services will be in two years, as measured by the 12-month change in the consumer price index (CPI)?

(The question was marginally changed from Q1 2015 – see technical comment)3



		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Average	3,7	3,3	-0,4
Dusillesses	Weighted median	3,0	3,0	
with fewer	Unweighted median	3,0	3,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	238	217*	
Businesses	Average	3,0	3,1	+0,1
	Weighted median	2,5	3,0	
with more	Unweighted median	2,5	3,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	247	226**	
	Average	3,3	3,2	-0,1
Business	Weighted median	3,0	3,0	
leaders	Unweighted median	3,0	3,0	
	Lowest value	0,0	0,0	
in total	Highest value	10,0	10,0	
	Sample	485	443***	

*n=256. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=34, extreme values n=4.

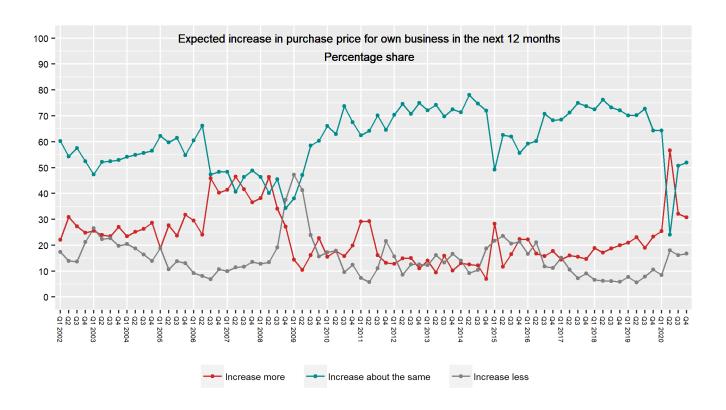
**n=255. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=23, extreme values n=6.

***n=511. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=58, extreme values n=10.



Question 18: BUSINESS LEADERS

Do you expect that over the next 12 months your business's purchase prices will increase more than, increase at approximately the same pace as or increase less than in the past 12-month period?

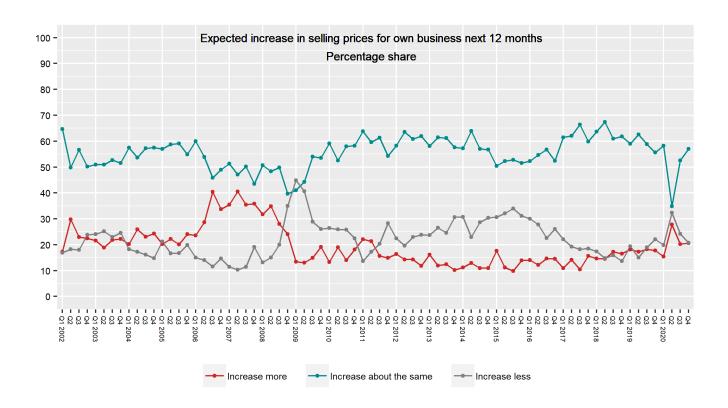


		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Increase more	34,4	31,8	-2,6
with fewer	Increase about the same	47,8	51,7	+3,9
than 50	Increase less	17,4	16,1	-1,3
employees	Sample	294	256	
Businesses	Increase more	29,8	29,8	0,0
with more	Increase about the same	53,5	52,2	-1,3
than 50	Increase less	14,9	17,5	+2,6
employees	Sample	293	255	
5 .	Increase more	32,1	30,8	-1,3
Business leaders	Increase about the same	50,7	51,9	+1,2
in total	Increase less	16,2	16,8	+0,6
	Sample	587	511	



Question 19: BUSINESS LEADERS

Do you expect that over the next 12 months your business's selling prices will increase more than, increase at approximately the same pace as or increase less than in the past 12-month period?

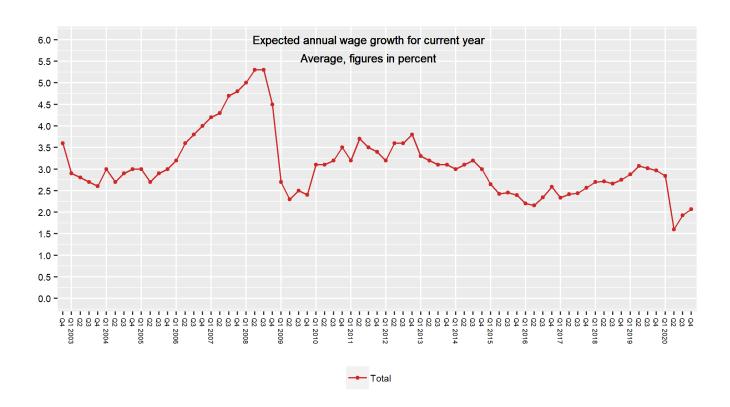


		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Increase more	21,2	21,1	-0,1
with fewer	Increase about the same	54,4	61,0	+6,6
than 50	Increase less	22,5	16,7	-5,8
employees	Sample	294	256	
Businesses	Increase more	19,4	20,2	+0,8
with more	Increase about the same	50,8	53,0	+2,2
than 50	Increase less	25,9	24,7	-1,2
employees	Sample	293	255	
	Increase more	20,3	20,6	+0,3
Business leaders	Increase about the same	52,6	57,0	+4,4
in total	Increase less	24,2	20,7	-3,5
	Sample	587	511	



Question 20: BUSINESS LEADERS

What do you think the average annual wage growth will be this year?



		3. Q. 2020	4. Q. 2020	CHANGE
Pusinossos	Average	2,0	2,1	+0,1
Businesses	Weighted median	2,0	2,0	
with fewer	Unweighted median	2,0	2,0	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	8,0	
employees	Sample	262	239*	
Businesses	Average	1,8	2,0	+0,2
	Weighted median	2,0	2,0	
with more	Unweighted median	2,0	2,0	
than 50	Lowest value	0,0	-5,0	
	Highest value	10,0	11,0	
employees	Sample	270	244**	
	Average	1,9	2,1	+0,2
Business	Weighted median	2,0	2,0	
loodore	Unweighted median	2,0	2,0	
leaders	Lowest value	0,0	-5,0	
in total	Highest value	10,0	11,0	
	Sample	533	483***	

*n=256. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=16, extreme values n=1.

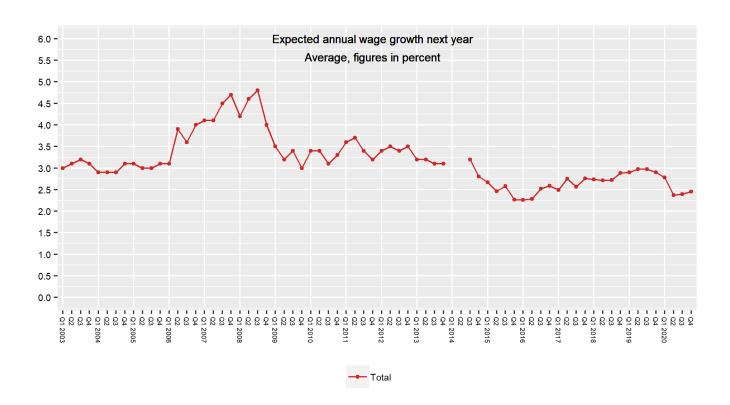
**n=255. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=7, extreme values n=4.

***n=511. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=23, extreme values n=5.



Question 21: BUSINESS LEADERS

What do you think the average annual wage growth will be next year?



		3. Q. 2020	4. Q. 2020	CHANGE
Businesses	Average	2,5	2,5	0,0
Dusillesses	Weighted median	2,5	2,5	
with fewer	Unweighted median	2,5	2,5	
than 50	Lowest value	0,0	0,0	
	Highest value	10,0	10,0	
employees	Sample	259	239*	
Businesses	Average	2,3	2,4	+0,1
	Weighted median	2,5	2,4	
with more	Unweighted median	2,5	2,5	
than 50	Lowest value	0,0	-5,0	
	Highest value	6,0	11,0	
employees	Sample	263	238**	
	Average	2,4	2,5	+0,1
Business	Weighted median	2,5	2,5	
loodoro	Unweighted median	2,5	2,5	
leaders	Lowest value	0,0	-5,0	
in total	Highest value	10,0	11,0	
	Sample	521	477***	

*n=256. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=17, extreme values n=0.

**n=255. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=13, extreme values n=4.

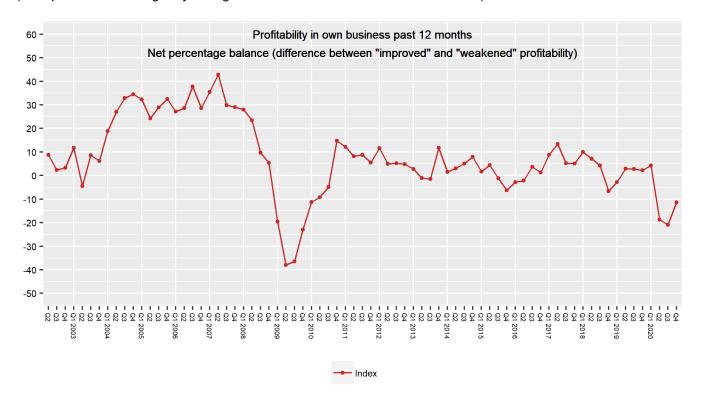
***n=511. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=30, extreme values n=4.



Question 22: BUSINESS LEADERS

Over the past 12 months, has the profitability of your business, as measured by the operating margin (EBITDA), improved, remained unchanged or weakened?

(The question was marginally changed from Q1 2015 - see technical comment)4

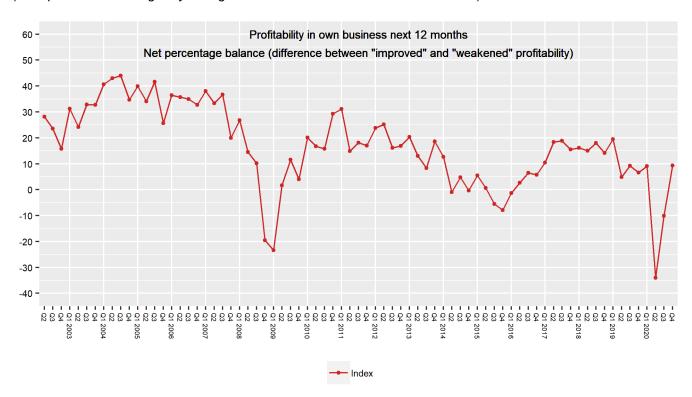


	3	. Q. 2020	4. Q. 2020	CHANGE
Dusings	Improved profitability	21,4	31,3	+9,9
Businesses	Unchanged profitability	32,4	25,0	-7,4
with fewer than 50	Weakened profitability	44,1	41,8	-2,3
employees	Net percentage balance (profitability index)	-22,7	-10,5	+12,2
employees	Sample	294	256	
Pusinosos	Improved profitability	27,3	33,3	+6,0
Businesses with more than 50	Unchanged profitability	22,3	19,1	-3,2
	Weakened profitability	46,4	45,5	-0,9
employees	Net percentage balance (profitability index)	-19,1	-12,2	+6,9
employees	Sample	293	255	
	Improved profitability	24,4	32,3	+7,9
Business	Unchanged profitability	27,3	22,1	-5,2
leaders	Weakened profitability	45,2	43,7	-1,5
in total	Net percentage balance (profitability index)	-20,8	-11,4	+9,4
	Sample	587	511	



Question 23: BUSINESS LEADERS

Do you think that over the next 12 months, the profitability of your business, as measured by the operating margin (EBITDA), will improve, remain unchanged or weaken? (The question was marginally changed from Q1 2015 – see technical comment)⁵



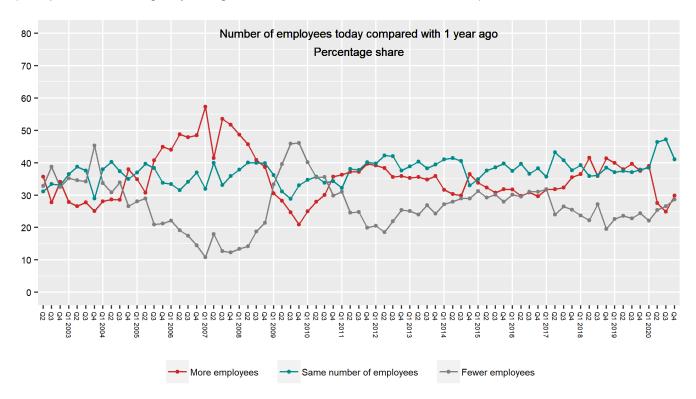
	3.	Q. 2020	4. Q. 2020	CHANGE
Duninggan	Improved profitability	22,1	36,5	+14,4
Businesses	Unchanged profitability	38,4	36,3	-2,1
with fewer	Weakened profitability	36,9	24,9	-12,0
than 50	Net percentage balance (profitability index)	-14,8	11,6	+26,4
employees	Sample	294	256	
Duningga	Improved profitability	28,0	35,9	+7,9
Businesses	Unchanged profitability	33,8	32,8	-1,0
with more	Weakened profitability	33,2	29,0	-4,2
than 50	Net percentage balance (profitability index)	-5,2	6,9	+12,1
employees	Sample	293	255	
	Improved profitability	25,0	36,2	+11,2
Business	Unchanged profitability	36,1	34,6	-1,5
leaders in total	Weakened profitability	35,1	27,0	-8,1
	Net percentage balance (profitability index)	-10,1	9,2	+19,3
	Sample	587	511	



Question 24: BUSINESS LEADERS

Compared with 12 months earlier, does your business currently have more employees, the same number of employees or fewer employees?

(The question was marginally changed from Q1 2015 – see technical comment)6

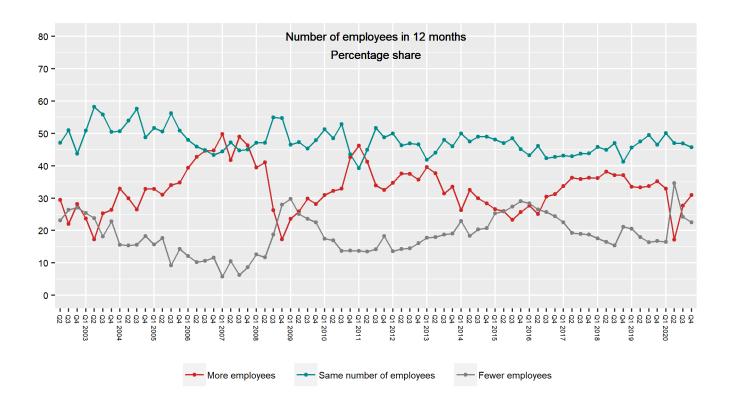


	;	3. Q. 2020	4. Q. 2020	CHANGE
Dusings	More employees	21,5	31,1	+9,6
Businesses	Same number of employees	53,3	42,9	-10,4
with fewer than 50	Fewer employees	24,4	25,3	+0,9
employees	Net (More employees – Fewer employees	-2,9	5,8	+8,7
employees	Sample	294	256	
Puoinoggo	More employees	28,4	28,5	+0,1
Businesses with more	Same number of employees	41,1	39,2	-1,9
than 50	Fewer employees	28,8	32,0	+3,2
employees	Net (More employees – Fewer employees	-0,4	-3,5	-3,1
employees	Sample	293	255	
	More employees	24,9	29,8	+4,9
Business	Same number of employees	47,2	41,1	-6,1
leaders	Fewer employees	26,6	28,6	+2,0
in total	Net (More employees – Fewer employees	-1,7	1,2	+2,9
	Sample	587	511	



Question 25: BUSINESS LEADERS

Do you think that in 12 months, your business will have more employees than currently, the same number of employees or fewer employees?



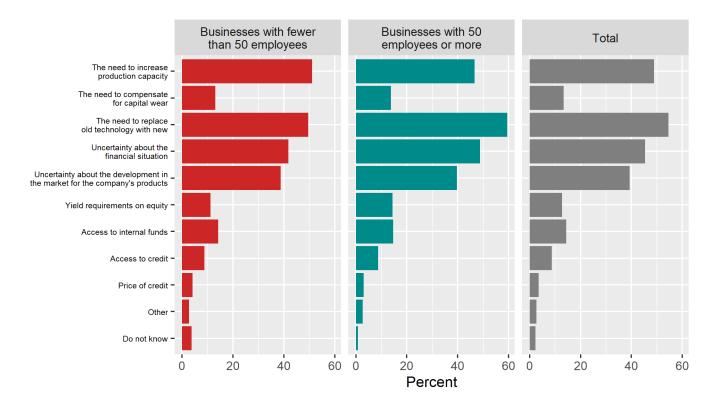
	3.	. Q. 2020	4. Q. 2020	CHANGE
Dusinassa	More employees	26,9	34,0	+7,1
Businesses	Same number of employees	51,7	50,0	-1,7
with fewer	Fewer employees	20,9	15,2	-5,7
than 50 employees	Net (More employees – Fewer employees)	6,0	18,8	+12,8
employees	Sample	294	256	
Duoineese	More employees	28,5	27,8	-0,7
Businesses	Same number of employees	42,1	41,3	-0,8
with more than 50	Fewer employees	27,5	29,9	+2,4
employees	Net (More employees – Fewer employees)	1,0	-2,1	-3,1
employees	Sample	293	255	
	More employees	27,7	30,9	+3,2
Business	Same number of employees	46,9	45,7	-1,2
leaders	Fewer employees	24,2	22,5	-1,7
in total	Net (More employees – Fewer employees)	3,5	8,4	+4,9
	Sample	587	511	



Question 36: BUSINESS LEADERS

What are the 3 most important factors that influence your business's investment decisions? Answer up to three factors

(The question is new in Q4 2020 - see technical comment)8



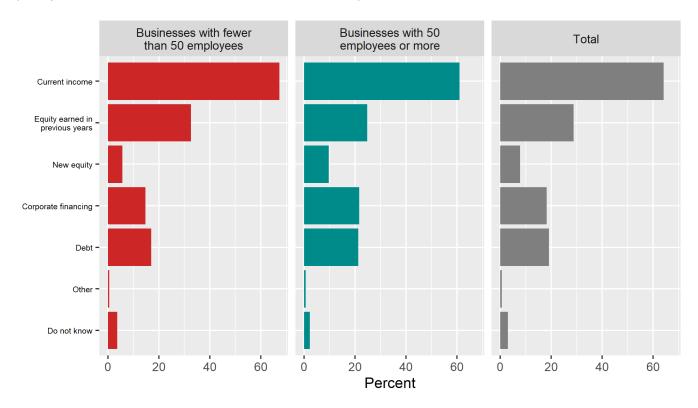
	3. Q. 2020	4. Q. 2020	CHANGE
	The need to increase production capacity	51,1	
	The need to compensate for capital wear	13,1	
Businesses	The need to replace old technology with new	49,6	
	Uncertainty about the financial situation	13,1 49,6 41,8 38,8 11,1	
with fewer	Uncertainty about the development in the market for the company's products Yield requirements on equity	30,0 11.1	
than 50	Access to internal funds	11,1	
than 50	Access to internal runus Access to credit	14,2 8,8	
employees	Price of credit	Δ,5 Δ,1	
	Other	4,1 2,7 3.7	
	Don't know/Do not want to answer	3.7	
	The need to increase production capacity	46,6	
	The need to compensate for capital wear	13,8 59,5 48,8	
Businesses	The need to replace old technology with new	59,5	
	Uncertainty about the financial situation	48,8	
with more	Uncertainty about the development in the market for the company's products	39,8	
than EO	Yield requirements on equity	14,4	
than 50	Access to internal funds	14,7	
employees	Access to credit	8,7	
Citiployees	Price of credit	3,0	
	Other Don't know/Do not want to answer	14,7 8,7 3,0 2,6 0,8	
	The need to increase production capacity	<u> </u>	
	The need to compensate for capital wear	40,9 13.4	
	The need to compensate for capital wear The need to replace old technology with new	54 5	
Business	Uncertainty about the financial situation	45.3	
Dusiness	Uncertainty about the development in the market for the company's products	39.3	
leaders	Yield requirements on equity	13,4 54,5 45,3 39,3 12,8	
	Access to internal funds	14.4	
in total	Access to credit	8,8	
	Price of credit	3,6	
	Other	14,4 8,8 3,6 2,7 2,2	
	Don't know/Do not want to answer	2,2	



Question 37: BUSINESS LEADERS

Over the last 5 years, what have been the main sources of financing for your business's investments? Answer up to two sources

(The question is new in Q4 2020 - see technical comment)9



		3. Q. 2020	4. Q. 2020	CHANGE
	Current income		67,4	
Businesses	Equity earned in previous years		32,6	
with fewer	New equity		5,7	
	Corporate financing		14,8	
than 50	Debt		17,0	
employees	Other		0,6	
	Don't know/Do not want to answer		3,7	
	Current income		61,0	
Businesses	Equity earned in previous years		24,8	
with more	New equity		9,7	
	Corporate financing		21,6	
than 50	Debt		21,2	
employees	Other		0,7	
	Don't know/Do not want to answer		2,3	
	Current income		64,2	
	Equity earned in previous years		28,7	
Business	New equity		7,7	
leaders	Corporate financing		18,2	
in total	Debt		19,1	
	Other		0,6	
	Don't know/Do not want to answer		3,0	



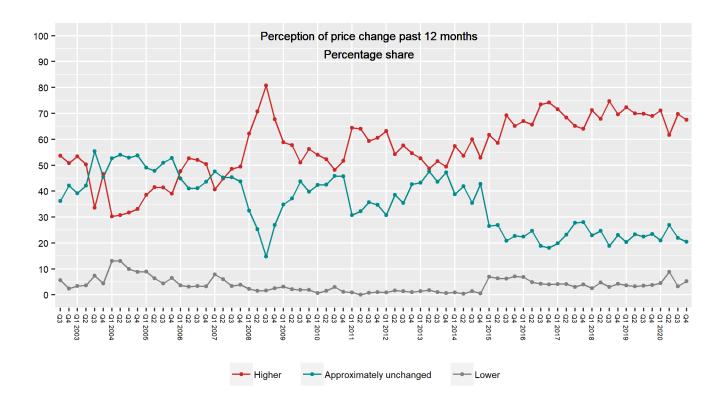
RESULTS

HOUSEHOLDS



Question 26: HOUSEHOLDS

Compared with 12 months ago, do you think that prices for goods and services, as measured by the consumer price index (CPI), are now higher, approximately unchanged or lower? (The question was marginally changed from Q1 2015 – see technical comment)⁹

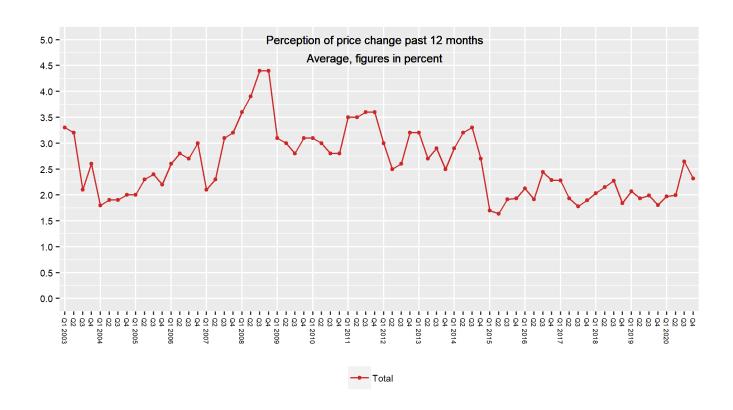


		3. Q. 2020	4. Q. 2020	CHANGE
	Higher	69,7	67,5	-2,2
Households	Apporximately unchanged	21,9	20,4	-1,5
Households	Lower	3,2	5,2	+2,0
	Sample	1006	1001	



Question 27: HOUSEHOLDS

About how much higher/lower, measured in percent? (The question was marginally changed from Q1 2015 – see technical comment)¹⁰



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,6	2,3	-0,3
	Weighted median	2,0	2,0	
Households	Unweighted median	2,0	2,0	
	Lowest value	-10,0	-10,0	
	Highest value	10,0	11,0	
	Sample	766	747*	

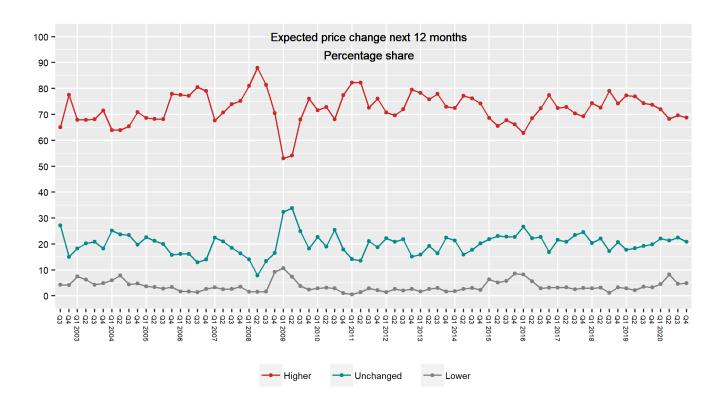
*n=1001. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=217, ekstremverdier n=37.

NB: The method for calculating the mean for historical figures in the period of 2015 – 2017 has been changed. The result presented in the graph above is comparable with the previous result. Results published in the period of 2015 – 2017 are changed to include those who answer "approximately unchanged" to question 26 with the value "0" in the mean calculation. See technical comment on page 55 for households for further description.



Question 28: HOUSEHOLDS

Do you think that over the next 12 months, prices for goods and services, as measured by the consumer price index (CPI), will be higher, unchanged or lower than they are currently? (The question was marginally changed from Q1 2015 – see technical comment)¹¹

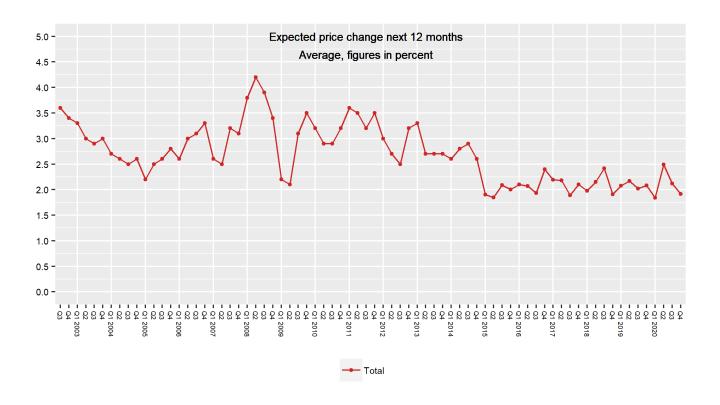


		3. Q. 2020	4. Q. 2020	CHANGE
	Higher	69,7	68,7	-1,0
Households	Unchanged	22,5	20,8	-1,7
Households	Lower	4,6	4,9	+0,3
	Sample	1006	1001	



Question 29: HOUSEHOLDS

About how much higher/lower, measured in percent? (The question was marginally changed from Q1 2015 – see technical comment)¹²



		3. Q. 2020	4. Q. 2020	CHANGE
	Average	2,1	1,9	-0,2
	Weighted median	2,0	1,5	
Households	Unweighted median	2,0	1,5	
Houselloids	Lowest value	-10,0	-10,0	
	Highest value	10,0	10,0	
	Sample	760	733*	

*n=1001. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=238, ekstremverdier n=30.

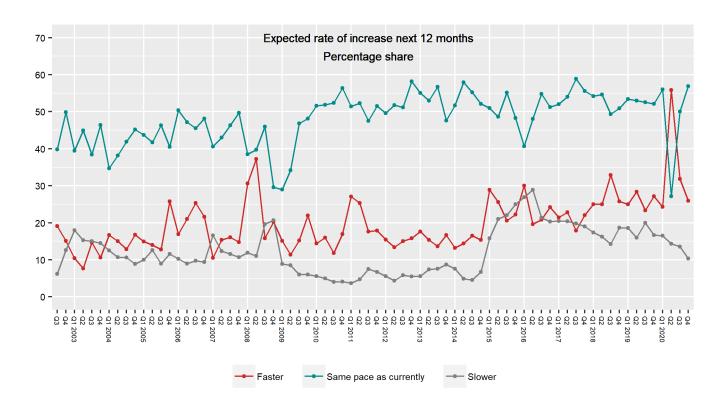
NB: The method for calculating the mean for historical figures in the period of 2015 – 2017 has been changed. The result presented in the graph above is comparable with the previous result. Results published in the period of 2015 – 2017 have been changed to include those who respond "unchanged" to question 28 with the value "0" in the mean calculation. See technical comment on page 56 for households for further description.



Question 30: HOUSEHOLDS

Will prices rise faster, at the same pace as currently, or more slowly? (*If answered higher on question 28*)

(The question was marginally changed from Q1 2015 – see technical comment)¹³

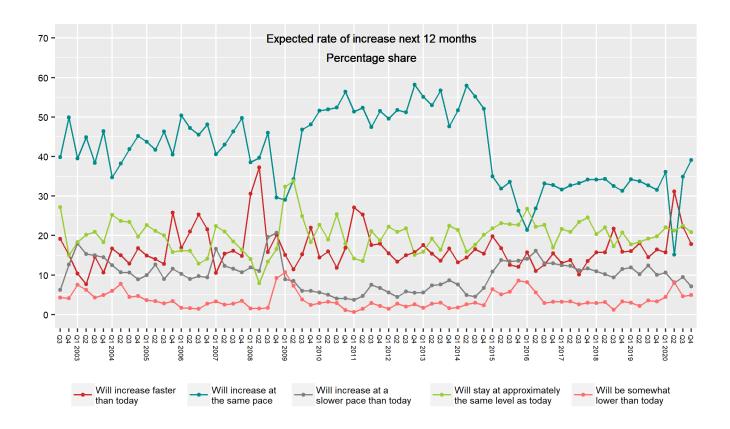


		3. Q. 2020	4. Q. 2020	CHANGE
	Faster	31,9	26,0	-5,9
Households	Same pace as currently	50,1	56,8	+6,7
	Slower	13,6	10,3	-3,3
	Sample	701	688	



Question 31: HOUSEHOLDS

The graph below illustrates households' expected change in prices over the next 12 months. The graphics are made by a combination of answers to questions 28 and 30.



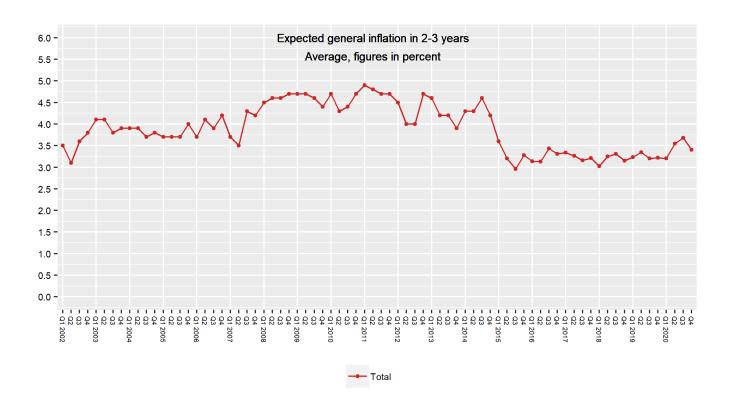
	3.	Q. 2020	4. Q. 2020	CHANGE
	Will increase faster than today	22,2	17,9	-4,3
	Will increase at the same pace as today	34,9	39,1	+4,2
Households	Will increase at a slower pace than today	9,4	7,1	-2,3
Households	Will stay at approximately the same level as t	oday 22,5	20,8	-1,7
	Will be somewhat lower than today	4,6	4,9	+0,3
	Sample	1006	1001	



Question 32: HOUSEHOLDS

How much do you think prices for goods and services, as measured by the consumer price index (CPI), will rise annually in two to three years, in percent?

(The question was marginally changed from Q1 2015 – see technical comment)¹⁴



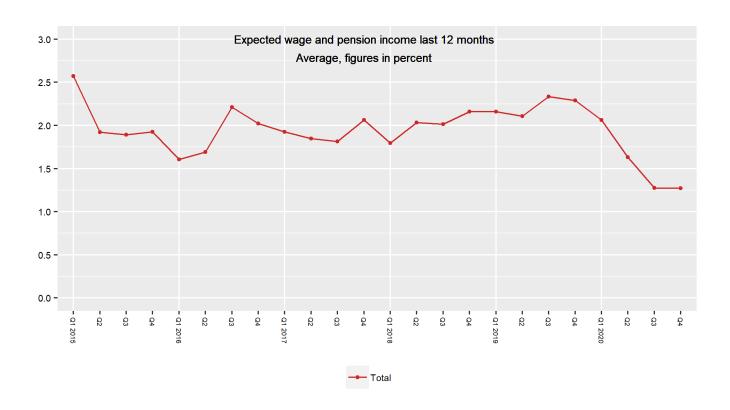
		3. Q. 2020	4. Q. 2020	CHANGE
	Average	3,7	3,4	-0,3
	Weighted median	3,0	3,0	
Llougoboldo	Unweighted median	3,0	3,0	
Households	Lowest value	-10,0	-5,0	
	Highest value	10,5	11,0	
	Sample	657	656*	

*n=1001. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=294, ekstremverdier n=51.



Question 33: HOUSEHOLDS

Compared with 12 months ago, by how much do you think your wages or pension has changed in percent?



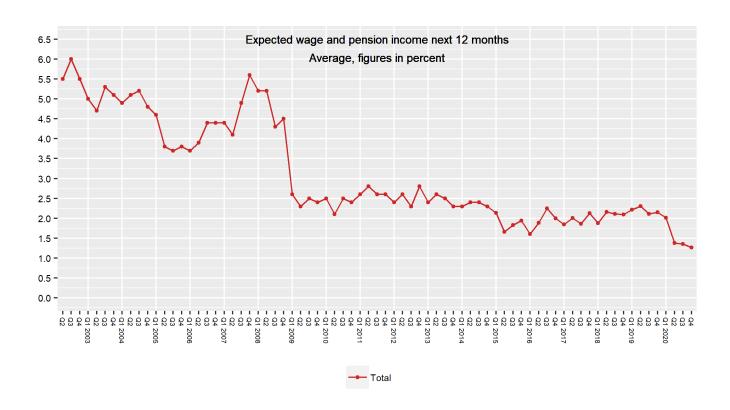
		3. Q. 2020	4. Q. 2020	CHANGE
	Average	1,3	1,3	0,0
	Weighted median	0,0	0,5	
Households	Unweighted median	0,0	0,8	
	Lowest value	-10,0	-10,0	
	Highest value	10,0	10,0	
	Sample	808	807*	

*n=1001. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=117, ekstremverdier n=77.



Question 34: HOUSEHOLDS

By approximately how much do you think your wages or pension will change in percent over the next 12 months?



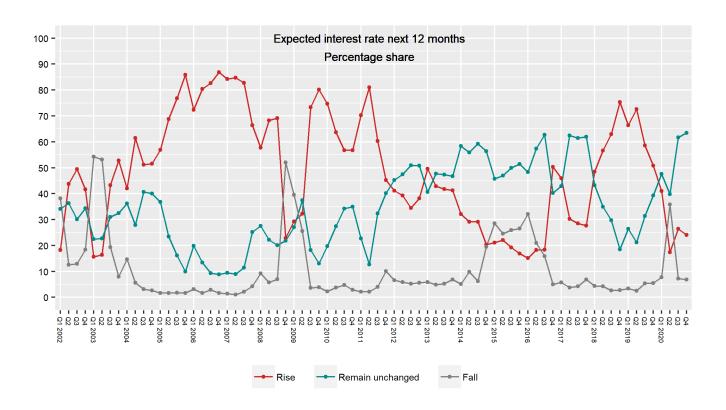
		3. Q. 2020	4. Q. 2020	CHANGE
Households	Average	1,4	1,3	-0,1
	Weighted median	1,0	1,0	
	Unweighted median	1,0	1,0	
	Lowest value	-10,0	-10,0	
	Highest value	10,0	10,0	
	Sample	855	833*	

*n=1001. The presented sample exclude respondents who answered: Don't know/Do not want to answer n=121, ekstremverdier n=47.



Question 35: HOUSEHOLDS

Do you think that over the next 12 months, the level of deposit and lending rates will rise, remain unchanged or fall?



		3. Q. 2020	4. Q. 2020	CHANGE
Households	Rise	26,4	24,1	-2,3
	Remain unchanged	61,8	63,4	+1,6
	Fall	7,3	6,8	-0,5
	Sample	1006	1001	



Technical comments – Economists and social partners

	,
SAMPLE AND SAMPLING METHOD	The sample consists of experts in the financial industry, academia and social partners, enrolled by Ipsos through email and from respondent lists from the previously conducted surveys. The lists are corrected for respondents who are no longer relevant, or no longer wish to participate.
NUMBER OF INTERVIEWS	In this survey, a total of 81 interviews are conducted among economists within academia and the financial industry, as well as representatives of the social partners. The survey includes 45 interviews with economists and 36 interviews with representatives of the social partners.
WEIGHT	The results in this survey are not weighted.
METHOD OF DATA COLLECTION	The fieldwork is done online. Respondents are invited to participate by email.
PERIOD OF DATA COLLECTION	The fieldwork was conducted in the period 19 October – 6 November 2020.
AVERAGE AND MEDIAN	Respondents who answered "I don't know" are not included in the calculation of average and/or median.
EXTREME OBSERVATIONS	Extreme observations over 8 percent (absolute value) are excluded from the presentation of the average figures for price and wage inflation.
MARGIN OF ERROR	The results must be interpreted within a margin of error of +/-6.2–14.1 percentage points for the main frequencies. The margin of error for sub-groups and possible contingency tables are greater.

Changes in the questionnaire (2015–2020)

^{1.} Until Q1 2020, questions 1-3 and 9-11 have had the following follow up question: "How likely do you think it is that the general rise in prices for goods and services in (12 months / 2 years / 5 years), as measured by the 12-month change in the consumer price index (CPI), will be within the following 6 intervals (your answers should sum to 100%): Higher than 4%, From 3% to 4%, From 2,5% to 3%, From 2% to 2,5%, From 1% to 2%, Lower than 1%." The results from the follow up question have not been published in the report. The follow up question have been removed as of Q1 2020.



Technical comments - Business leaders

SAMPLE AND SAMPLING METHOD	The sample consists of a representative sample of CEOs, CFOs and purchasing managers in Norwegian businesses with 20 employees or more. The sample is a blend of prerecruited panel and business leaders recruited via CATI/telephone. All interviews are done online.
NUMBER OF INTERVIEWS	A total of 511 (weighted) interviews have been conducted among business leaders, of which 255 (weighted) are for businesses with 50 employees or more, and 256 (weighted) are for businesses with less than 50 employees.
WEIGHT	The results in this survey are weighted based on the following variables: geography (region), sector (industry), and number of employees in the business. Weighted base is presented in the report.
METHOD OF DATA COLLECTION	The fieldwork is done online. Respondents are invited to participate by email/SMS. Most of the sample is from a prerecruited panel, while a part was recruited for this survey via CATI/telephone.
PERIOD OF DATA COLLECTION	The fieldwork was conducted in the period 19 October – 6 November 2020.
AVERAGE AND MEDIAN	Respondents who answered "I don't know" are not included in the calculation of average and/or median.
EXTREME OBSERVATIONS	Extreme observations over 11 percent (absolute value) are excluded from the presentation of the average figures for price and wage inflation.
MARGIN OF ERROR	The results must be interpreted within a margin of error of +/-1.9–4.5 percentage points for the main frequencies. The margin of error for subgroups and possible contingency tables are greater.

Changes in the questionnaire (2015–2020)

- ² Question 15 was introduced Q3 2020. All question numbers are adjusted between the quarters.
- ^{3.} Question 17 changed from «What do you think the general rise in prices will be in two years?» to «What do you think the general rise in prices for goods and services will be in two years, as measured by the consumer price index?» (1. Q. 2015)
- ^{4.} Question 22 changed from «Over the past 12 months, has the profitability of your business improved, remained unchanged or weakened?» to «Over the past 12 months, has the profitability of your business, as measured by the operating margin (EBITDA), improved, remained unchanged or weakened?» (1. Q. 2015)
- ^{5.} Question 23 changed from «Do you think that over the next 12 months, the profitability of your business will improve, remain unchanged or weaken?» to «Do you think that over the next 12 months, the profitability of your business, as measured by the operating margin (EBITDA), will improve, remain unchanged or weaken?» (1. Q. 2015)
- ^{6.} Question 24 changed from «Compared with 1 year earlier, does your business currently have more employees, the same number of employees or fewer employees?» to «Compared with 12 months earlier, does your business currently have more employees, the same number of employees or fewer employees?» (1. Q. 2015)
- ^{7.} Until Q1 2020, question 16 and 17 have had the following follow up question: "How likely do you think it is that the general rise in prices for goods and services in (12 months / 2 years), as measured by the 12-month change in the consumer price index (CPI), will be within the following 6 intervals (your answers should sum to 100%): Higher than 4%, From 3% to 4%, From 2,5% to 3%, From 2% to 2,5%, From 1% to 2%, Lower than 1%". The results from the follow up question have not been published in the report. The follow up question has been removed as of Q1 2020.
- ^{8.} Questions 36 and 37 were introduced in Q4 2020. With regard to data processing, these have been given numbers 36 and 37 and therefore do not follow the remaining question numbering.



Technical comments – Households

SAMPLE AND SAMPLING METHOD	The survey is conducted with a representative sample of private individuals over 15 years, drawn randomly from Norway's population. Interviews conducted on landline account for 2 percent, and interviews conducted on mobile phone account for 98 percent.	
NUMBER OF INTERVIEWS	A total of 1001 interviews (weighted) among Norwegian households.	
WEIGHT	The results in this survey are weighted based on the following variables: geography (region), age and gender. Weighted base is presented in the report.	
METHOD OF DATA COLLECTION	The fieldwork is conducted by phone at Ipsos' CATI-center.	
PERIOD OF DATA COLLECTION	The fieldwork is conducted in the period of 29 October – 6 November 2020.	
AVERAGE AND MEDIAN	Respondents who answered "I don't know" are not included in the calculation of average and/or median.	
EXTREME OBSERVATIONS	Extreme observations over 11 percent (absolute value) are excluded from the presentation of the average figures for price and wage inflation.	
MARGIN OF ERROR	The results must be interpreted within a margin of error of +/-1.4–3.2 percentage points for the main frequencies. The margin of error for sub-groups and possible contingency tables are greater.	

Changes in the questionnaire (2015–2020)

- ^{9.} Question 26 changed from «Compared with 12 months ago, do you think that prices for goods and services are now much higher, somewhat higher, slightly higher, approximately unchanged and lower» to «Compared with 12 months ago, do you think that prices for goods and services, as measured by the consumer price index, are now higher, approximately unchanged or lower?» (1. Q. 2015)
- ^{10.} Question 27 changed from «By about how much do you think prices have changed measured in percent?» to «About how much higher/lower, measured in percent?». Question 27 is put to those who answered to question 26 that they think prices for goods and services, as measured by the consumer price index, are now higher, approximately unchanged or lower. (1, Q. 2015)
- ^{11.} Question 28 changed from «Do you think that over the next 12 months, prices for goods and services will be higher, unchanged or lower than they are currently?» to «Do you think that over the next 12 months, prices for goods and services, as measured by the consumer price index, will be higher, unchanged or lower than they are currently?» (1. Q. 2015)
- ^{12.} Question 29 changed from «By about how much do you think prices will change in the next 12 months, measured in percent?» to «About how much higher/lower, measured in percent?». Question 29 is put to those who answered to question 28 that, over the next 12 months, they expect the prices for goods and services, as measured by the consumer price index, to be higher, unchanged or lower than they are currently. (1. Q. 2015)
- 13. Question 30 changed from «If higher: Will prices rise faster, at the same pace as currently, or more slowly?» to «Will prices rise faster, at the same pace as currently, or more slowly (If answered higher to question 28)?» (1. Q. 2015)
 14. Question 32 changed from «How much do you think prices for goods and services will rise annually in two to three years, in percent?» to «How much do you think prices for goods and services, as measured by the consumer price index, will rise annually in two to three years, in percent?» (1. Q. 2015)
- ^{15.} Until Q1 2020, question 26, 28 and 32 have had the following follow up question: "You answered that the prices (have increased by X% / have fallen approximately X% / are approximately unchanged) ... (text from question 26, 28 and 32). On a scale from 1 to 4, where 1 is very unsure and 4 is very sure, how sure do you feel that you will be right?" The results from the follow up question have not been published in the report. The follow up question has been removed as of Q1 2020.



Technical comments – Households

Question 27: By about how much do you think prices have changed measured in percent? (Comparison of differences in published average for question 26 in the period of 2015 - 2017)

The method for calculating the mean for historical figures in the period of 2015-2017 has been changed; the figures presented in the graph below as "Revised series" are comparable with the results published for the period before 2015.

Results published in the period of 2015-2017 as "Revised series" include those who answer "approximately unchanged" to question 25 as "0" in the mean calculations for question 26.

Results published in the period of 2015-2017 as "the previous published series" do not include those who answer "approximately unchanged" to question 26 as "0" in the mean calculation for question 27.





Technical comments - Households

Question 29: About how much higher/lower, measured in percent? (Comparison of differences in published average for question 28 in the period of 2015-2017)

The method for calculating the mean for historical figures in the period 2015-2017 has been changed; the figures presented in the graph below as "Revised series" are comparable with the results published for the period before 2015.

Results in the period of 2015-2017 as "Revised series" include those who answer "unchanged" to question 27 as "0" in the mean calculation for question 28.

Results published in the period of 2015-2017 as "the previous published series" do not include those who answer "unchanged" to question 28 as "0" in the mean calculation for question 29.

