

# 2025 ANNUAL RESULTS

February 25, 2026

Jean Laurent Poitou, CEO

Olivier Champourlier, CFO



# Key figures 2025



REVENUE

**2,525 M€**



ORGANIC GROWTH

**+0.6%**



OPERATING MARGIN

**12.3%**



OPERATING MARGIN  
AT CONSTANT SCOPE

**12.8%**



**ANNUAL RESULTS 2025  
UNDERPIN A RESILIENT PROFITABILITY  
AMID SLOW GROWTH**

# Encouraging takeaways from 2025



## EMEA

+2.0% organic growth, despite tough comparables in 2024 (5.5%)



## Audiences

**Consumers, Customers,  
Doctors and Patients**  
Organic growth: +2.1%



## Ipsos.Digital

+27% organic growth, with operating margin >2x the Group average



## Acquisitions

strengthening our leadership in several key markets with infas and The BVA Family

# Public Affairs is a critical asset

➤ **-8% / -28M€ organic growth**

➤ **As a global leader in research, understanding citizens is core business**

➤ **Our global footprint is a growth enabler**

➤ **It provides resilience and follows different business cycles than the private sector**

**Public Affairs is fundamental and aligned with our strategic choices**

# FINANCIAL UPDATE

**Olivier Champourlier,**  
CFO



# Revenue by region

In millions €	December 31, 2025	Total growth	Organic growth
EMEA	1,245.2	12.0%	2.0%
Americas	887.2	-3.4%	0.3%
Asia-Pacific	392.2	-4.3%	-2.5%
<b>Total</b>	<b>2,524.7</b>	<b>3.4%</b>	<b>0.6%</b>

# Revenue by audience

In millions €	December 31, 2025	Total growth	Organic growth
Consumers <sup>1</sup>	1,244.6	2.6%	2.1%
Clients & employees <sup>2</sup>	516.5	5.4%	2.1%
Citizens <sup>3</sup>	389.0	5.9%	-8.0%
Doctors & patients <sup>4</sup>	374.6	1.2%	2.4%
<b>Total</b>	<b>2,524.7</b>	<b>3.4%</b>	<b>0.6%</b>

Breakdown of each Service Line by segment: breakdown of revenue by audience segment is non-financial data, likely to change over time depending on changes to the organization of Ipsos teams.

1. Brand Health Tracking, Creative Excellence, Innovation, Ipsos UU, Ipsos MMA, Market Strategy & Understanding, Observer (excl. public sector), Ipsos Synthesio, Strategy3
2. Automotive & Mobility Development, Audience Measurement, Customer Experience, Channel Performance (including Mystery Shopping and Shopper), ERM, Capabilities
3. Public Affairs, Corporate Reputation
4. Pharma (quantitative and qualitative)

# Income statement

In millions €	December 31, 2025	December 31, 2024	% change
Revenue	<b>2,524.7</b>	<b>2,440.8</b>	<b>3.4%</b>
Gross margin	1,711.0	1,677.7	2.0%
Gross margin / revenue	67.8%	68.7%	
Gross margin / revenue at constant scope	68.4%	68.7%	-30 bps
Operating margin	309.3	319.5	-3.2%
<b>Operating margin / revenue</b>	<b>12.3%</b>	<b>13.1%</b>	
<b>Operating margin / revenue at constant scope</b>	<b>12.8%</b>	<b>13.1%</b>	<b>-30 bps</b>
Net profit attributable to the Group	186.6	204.5	-8.8%
<b>Adjusted net profit* attributable to the Group</b>	<b>240.4</b>	<b>244.1</b>	<b>-1.5%</b>

\* Adjusted net profit is calculated before non-cash items covered by IFRS 2 (share-based compensation), before amortization of acquisition-related intangible assets (customer relationships), before deferred tax liabilities related to goodwill for which amortization is deductible in some countries and before the impact net of tax of other non-recurring income and expenses

# Free cash flow

In millions €

December 31, 2025

December 31, 2024

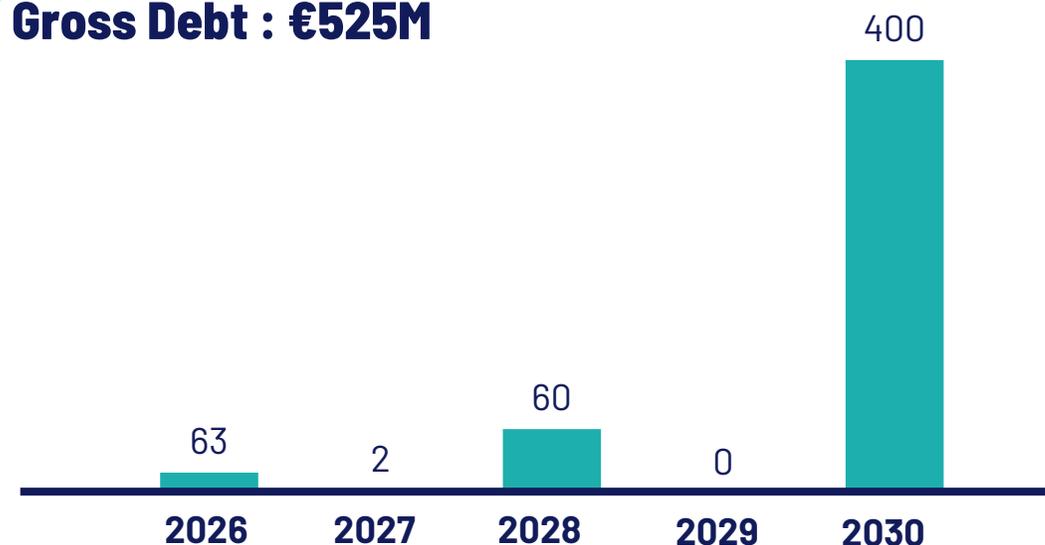
<b>Gross operating cash flow</b>	<b>410.7</b>	<b>430.4</b>
Change in WCR	(29.8)	(17.9)
Income tax paid	(78.9)	(74.1)
Property, plant and equipment, intangible and financial assets	(78.2)	(69.8)
Net interest paid	(2.0)	(9.6)
Lease payments	(40.6)	(42.9)
<b>Free Cash Flow</b>	<b>181.3</b>	<b>216.0*</b>
Acquisitions and financial investments	(178.6)	(38.5)
Purchase / Sale of shares	(14.2)	(39.0)
Net change in long-term borrowings	100.5	(0.0)
Dividends	(79.8)	(71.2)
<b>Cash position at end of period</b>	<b>317.5</b>	<b>342.5</b>

\*average 2022-2025: 195 M€

# Strong financial position

In millions €	December 31, 2025	December 31, 2024
Equity	1,568	1,578
<b>Net debt*</b>	<b>219</b>	<b>57</b>
Net debt EBITDA**	X 0.5	X 0.1

## Gross Debt : €525M



**Liquidity:** Over **€400M** of undrawn credit lines with maturities > 1 year

\* Bonds and bank loans net of cash

\*\* Excluding IFRS 16 impact

# BUSINESS UPDATE

**Jean Laurent Poitou,**  
CEO





**OUR PRIORITY**  
RETURNING TO  
**A PROFITABLE ORGANIC GROWTH**  
IN A DYNAMIC INDUSTRY

# 6 strategic choices to lead

**1. Leverage our multi specialist business offerings.**

**4. AI as a catalyst for market leadership.**

**2. Global company with a local footprint.**

**5. Access to real people as a critically relevant competitive advantage.**

**3. Speed as an absolute priority.**

**6. Value-added service partner.**

# Accelerating Globally Managed Services from 2026

## Leadership in place

- One Global GMS leader
- Six GMS Directors accountable for global consistency, productization and growth
- Local organizations being setup

## Tech / AI investments launched

- Product and Technology work in process to execute on our 2026 plans

Six priority GMS in 2026 across three categories:  
Innovation, Creative Excellence and Behavioural Measurement

Drive **double-digit growth** on a **several-hundred-million euros** base



# Building on Ipsos.Digital

## In 2025

REVENUE  
PROFITABILITY x2 vs. GROUP



**+27%**  
**140 M€**

## Next 6 months priorities

### Expand the portfolio

with shelf-ready solutions, incl. qualitative AI moderation

### Fast-track the Essentials Suite

across all our offerings

### Scale Ipsos.Digital to new audiences

to expand to new industries usecases

Driving **sustainable, profitable growth** for Ipsos  
Delivering **speed** and **simplicity** to our clients



# Reinforcing our commercial excellence

## Strengthening our commercial muscle

- Focus on skills upgrades
- Make Senior Leaders, incl. Country Managers, accountable for revenue growth through structured Local Key Account Management

## Growing our market share

- Focus on Strategic Pursuits
- Retaining and winning large projects at the right price

## Accelerating new client acquisition

- Focus on Business Development, including set up of specialist teams in some markets

**Commercial excellence** as a driver of **sustainable** and **profitable growth**



# Strengthening technology and platform capabilities



**Appointment of Nathan Brumby** as Chief Platforms and Technology Officer



**All Technology & IT teams being regrouped** under the same leadership



**2026 focus** : strategically scaling existing capabilities whilst investing in the automating and acceleration of the production chain

# Speed: transforming vision into milestones

**Near real time to  
48h for most of our  
activities**

**We are slicing the ambition into clear, manageable milestones, by type of surveys, prioritizing where speed creates the strongest commercial and competitive impact**

**We have clear levers:**

- Leveraging our platforms
- Reinventing the production chain with agents
- Redesigning ways of working and driving change

# Capitalizing on our people and long-term client relationships to execute our strategy

## 1. A HIGH EMPLOYEE ENGAGEMENT

**76/100**

**Engagement rate**

**Benchmark : 72/100**

## 2. LONG-TERM CLIENTS RELATIONSHIP

**>99%**

**Client retention**

**On clients > 1 m€ of revenue  
between 2024 and 2025**

## Innovation (Grit)





## OUR AMBITION

Making Ipsos the global market research leader  
**providing and turning data  
into Impactful Insights, powered by AI**

# OUTLOOK

# Horizons targets



## TOPLINE

2026 – 2028 : 3 to 4%

2029 – 2030 : > 5%



## PROFITABILITY

2028 : 13.5%

2029 – 2030 : > 14%



## FREE CASH FLOW

Approx. 1.4 B€ over 5 years



## INVESTMENTS

Approx. 1.2 B€ over 5 years

# Outlook 2026

**Organic Growth:**

**2 to 3%**

**Operating profit rate:**

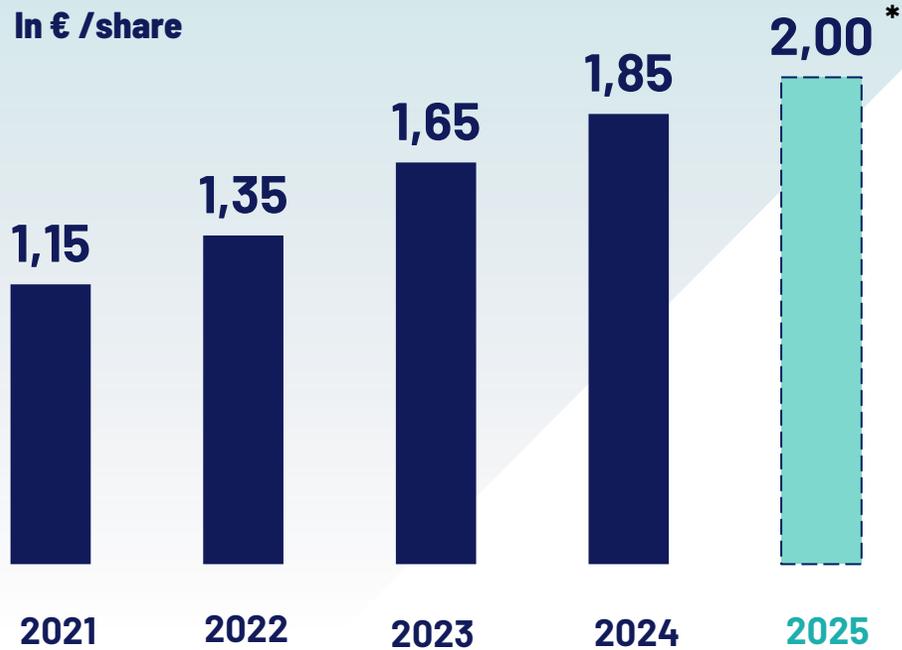
**Equivalent to 2025**

# Increasing return to shareholder

**Record dividend:  
36% of adjusted diluted EPS in 2025**

**Buyback program:**

In € /share



**c.100 M€  
in 2026**

Payout ratio	2021	2022	2023	2024	2025
	22.5%	26.4%	32.1%	33.3%	36.4%

**\*will be proposed at the General Meeting 2026**

# Agenda

**16 April 2026**

**First Quarter  
Results**

**20 May 2026**

**General Meeting  
of shareholders**

**THANK YOU**

