



# THE FUTURE OF CANADA'S FEDERAL PUBLIC SERVICE

## AN IPSOS REPORT

Discovering Opportunities for Innovation and Strategic Growth in Canada's Federal Public Service

"The Future of Canada's Federal Public Service" provides a comprehensive examination of public perceptions and challenges facing Canada's federal public service amidst economic uncertainty.

The report examines satisfaction with government services, digital transformation priorities, and the changing role of public servants, providing valuable insights for policymakers and public service leaders aiming to align future programs, services and strategies with Canadians' diverse needs.

### Key Features of the Report:

Comprehensive themes covered include:

- State of the Nation: Perceptions of Canada's direction and economic outlook.
- Government Services: Satisfaction levels and improvement areas.
- Size and Scope of Federal Government: Exploring operational efficiencies without compromising service quality.
- Digital Services and Innovation: Embracing digital transformation while ensuring inclusivity.
- Role of Public Servants: Balancing policy implementation with ethical obligations.

The report's in-depth analysis is based on two large-scale Ipsos surveys, each engaging samples of over 8,000 participants in April 2025, and capturing nationwide sentiments on public service effectiveness, digital transformation, fiscal responsibility, and more.

The surveys large sample sizes enable robust demographic breaks for deeper insights to aid in understanding the generational and regional differences in attitudes towards public services and inform targeted strategies for engagement and policy development.

### About the Report:

Crafted for senior leaders and decision-makers within the public service sector and for those who work closely with it, the Future of Canada's Federal Public Service report is ideal for decision makers who want to harness the power of data-driven insights to navigate modernization efforts effectively and ensure their efforts resonate with public sentiment.

### Pricing and Customization:

Please contact us for pricing for the base report, or for more information about custom insight reporting tailored to your specific needs and focus areas.

Explore a future-oriented approach to enhancing public service in Canada.

Learn more about how "The Future of Canada's Federal Public Service" report can aid in strategizing and executing impactful growth and development plans.

#### Gregory Jack

Senior Vice President,  
Public Affairs

[Gregory.Jack@Ipsos.com](mailto:Gregory.Jack@Ipsos.com)