

Global @dvisor

Tracking Global Happiness

These are the findings of the *Global @dvisor* Wave 52 (G@52), an Ipsos survey conducted between <u>December 3rd to December 17th, 2013</u>









Analytic Components

- There is one analytic component that makes up the findings of this monthly report. Each analysis comes from tracked questions dealing with:
 - 1. Taking All Things Together, Citizen Consumers Who Are Happy Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



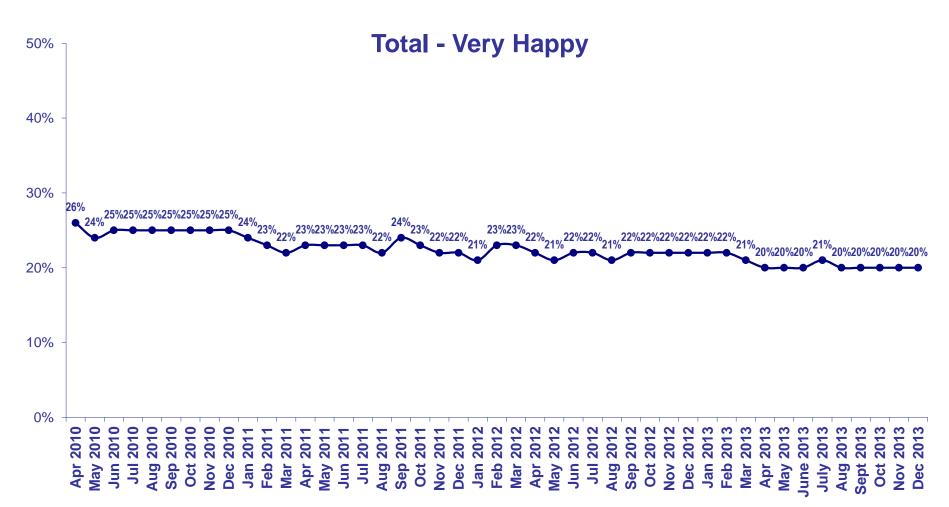
Methodology

- These are findings of the research conducted by global research company lpsos. The research was conducted on the "G@52"wave between December 4-18, 2013.
- The monthly Global @dvisor data output is derived from a balanced online sample in 24 countries around the world via the Ipsos Online Panel system.
- For the results of the survey presented herein, an international sample of 18,153 adults aged 18-64 in the US and Canada, and age 16-64 in all other countries, were interviewed.
- Approximately 1000+ individuals participated on a country by country basis via the Ipsos Online Panel with the exception of Argentina, Belgium, Hungary, Indonesia, Mexico, Poland, Russia, South Africa, South Korea, Sweden and Turkey, where each have a sample approximately 500+.
- The precision of Ipsos online polls are calculated using a credibility interval. In this case, a poll of 1,000 is accurate to +/- 3.5 percentage points and one of 500 is accurate to +/- 5.0 percentage points in their respective general populations.
- In countries where internet penetration is approximately 60% or higher, the data output is considered to reflect the general population: Argentina, Australia, Belgium, Canada, France, Germany, Hungary, Italy, Japan, Poland, South Korea, Spain, Sweden, United Kingdom and United States. The nine remaining countries surveyed Brazil (45.6% Internet penetration among its residents), China (41%), India (11.4%), Indonesia (22.1%), Mexico (36.5%), Russia (47.7%), South Africa (17.4%) and Turkey (45.7%)—have lower levels of connectivity. The samples in these countries are therefore considered reflective of the online populations in these countries and tend to be more urban and have higher levels of education and income than the general population.



Global Average Tracked Global Citizens Assess Their State of Happiness



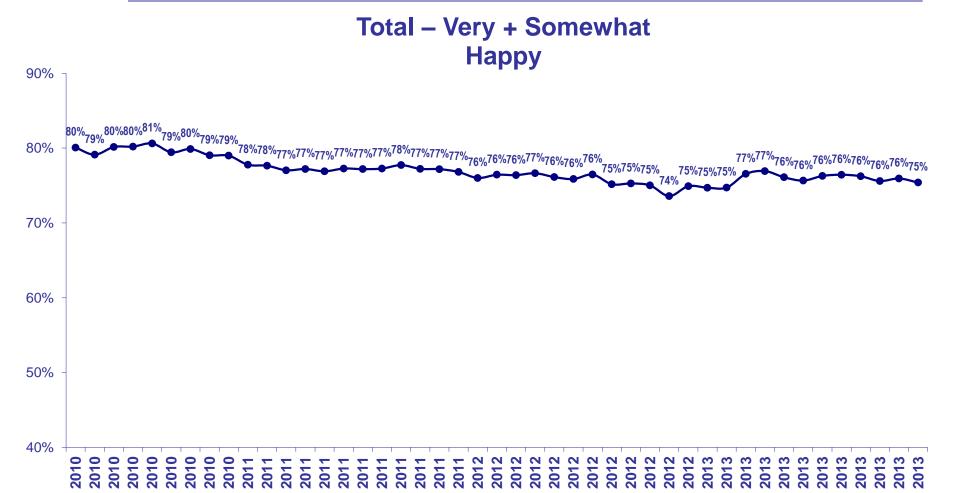


Taking all things together, would you say you are...



Global Average Tracked Global Citizens Assess Their State of Happiness





Sep Oct Nov Nov Dec Jan Apr Apr May Jun Jul Sep

Taking all things together, would you say you are...

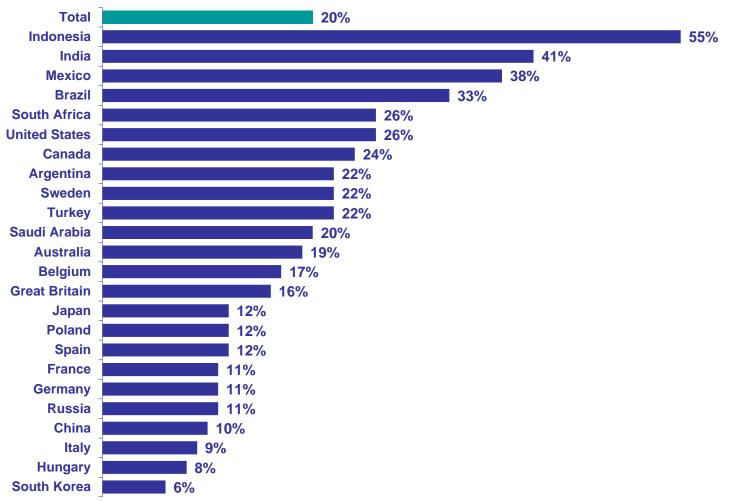
Mar Apr May Jun



All Countries

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

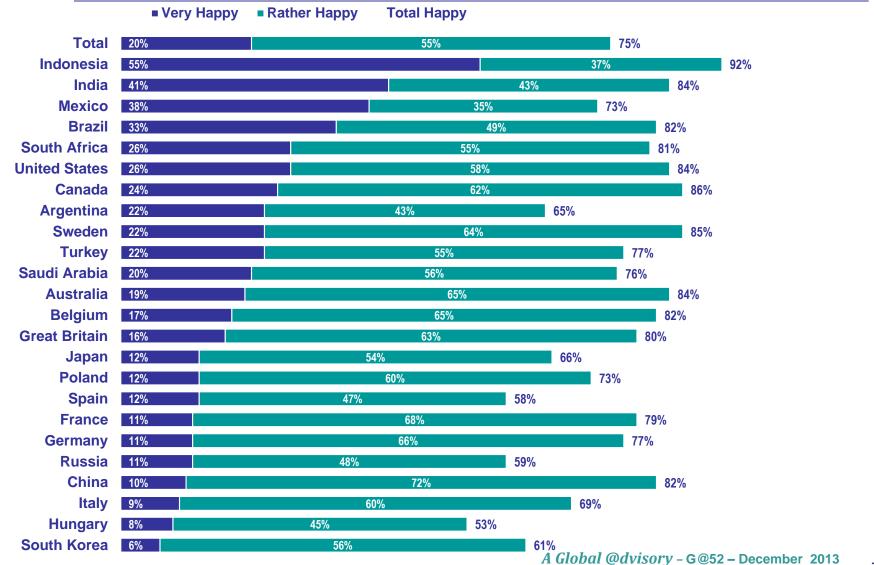
'Very Happy'





Countries

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?





Global @dvisor

Country by Country

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?









Argentina – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

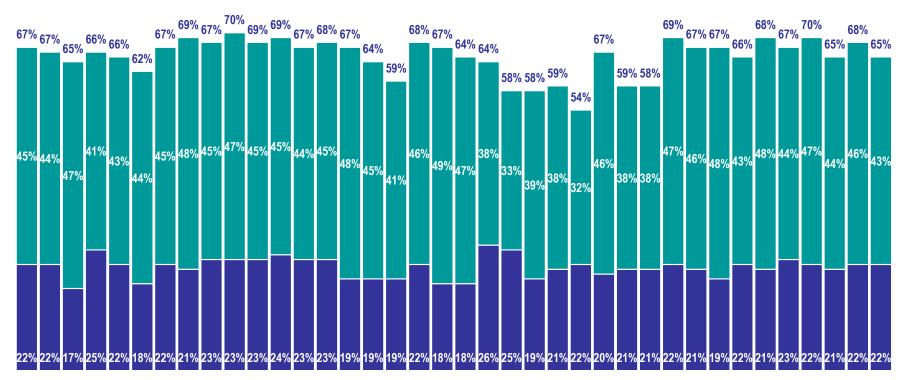


Argentina

Total Happy

Rather happy

Very happy





Australia – Tracking

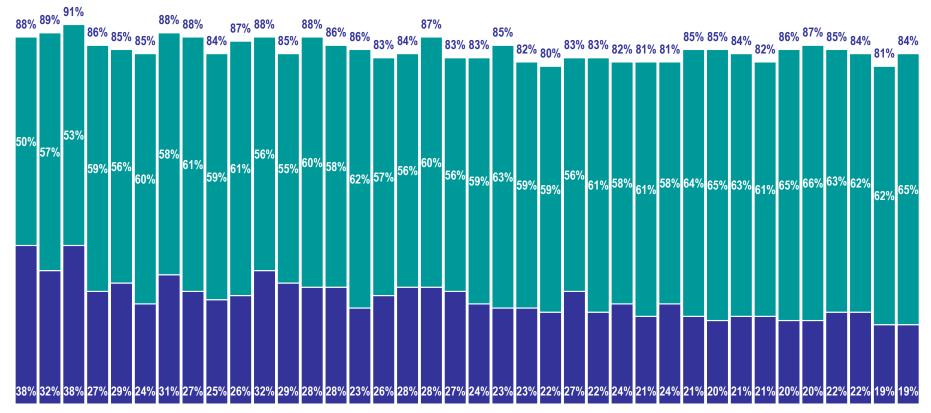
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Australia

Total Happy

- Rather happy
- Very happy





Belgium – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

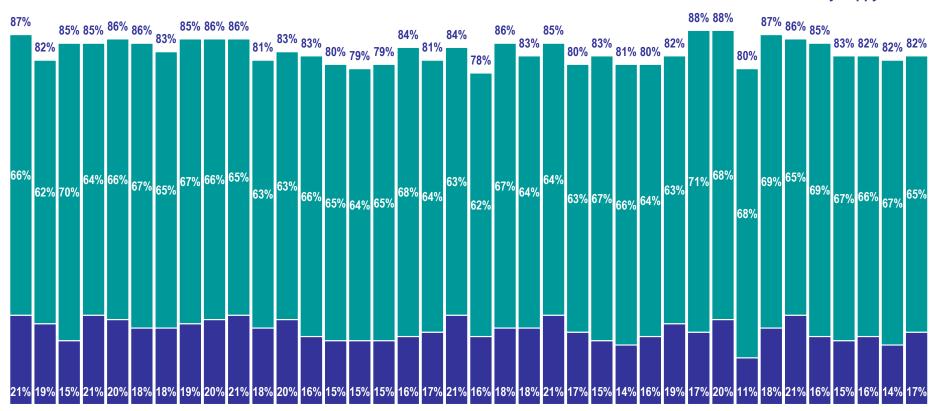




Total Happy

Rather happy

■ Very happy





Brazil – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

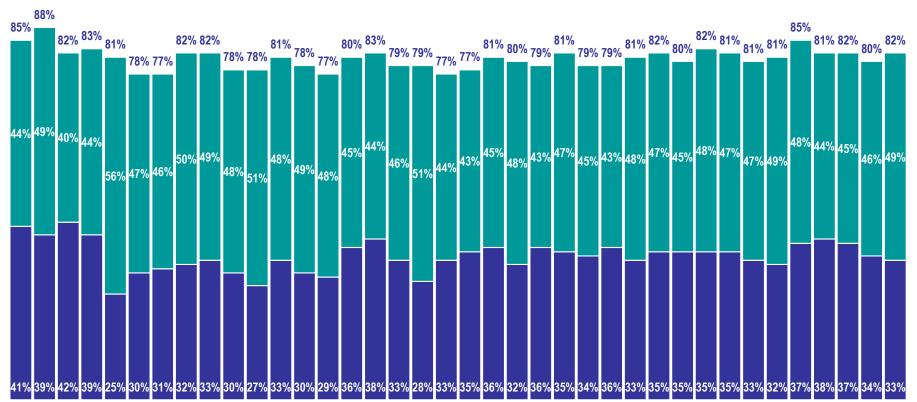




Total Happy

Rather happy

■ Very happy





Canada – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Canada

Total Happy

- Rather happy
- Very happy





China – Tracking

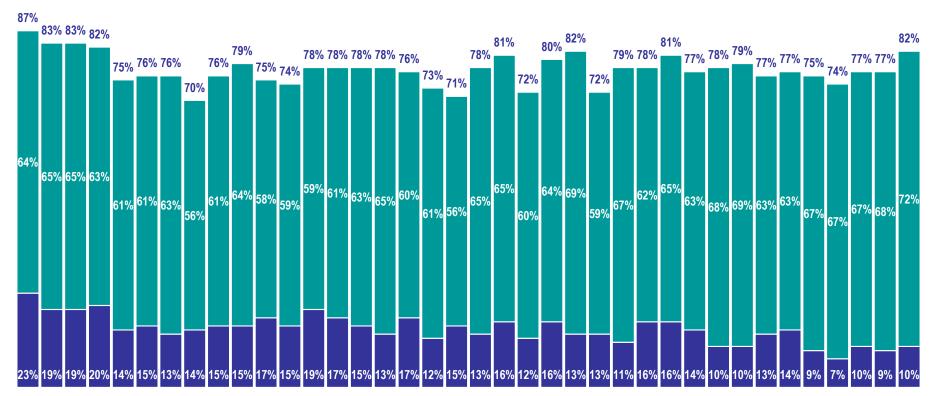
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



China

Total Happy

- Rather happy
- Very happy





France – Tracking

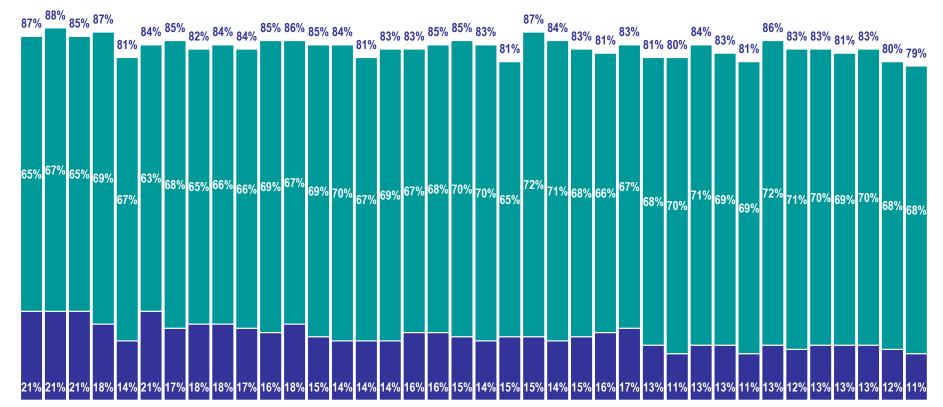
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



France

Total Happy

- Rather happy
- Very happy





Germany – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

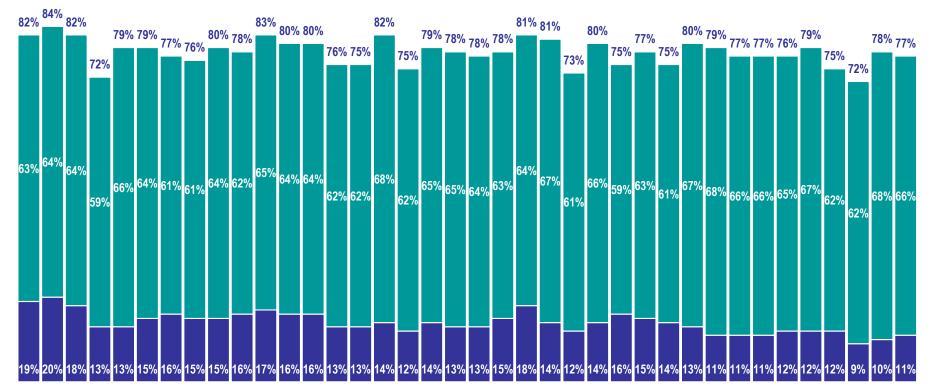


Germany

Total Happy

Rather happy

Very happy





Great Britain – Tracking

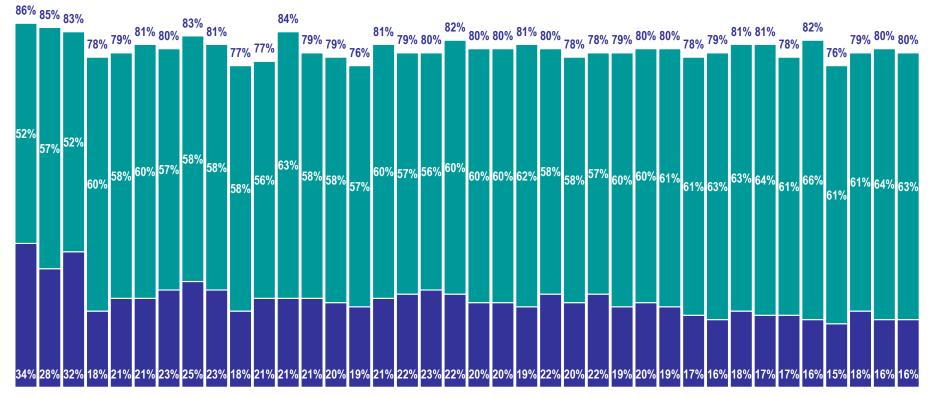
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Great Britain

Total Happy

- Rather happy
- Very happy





Hungary – Tracking

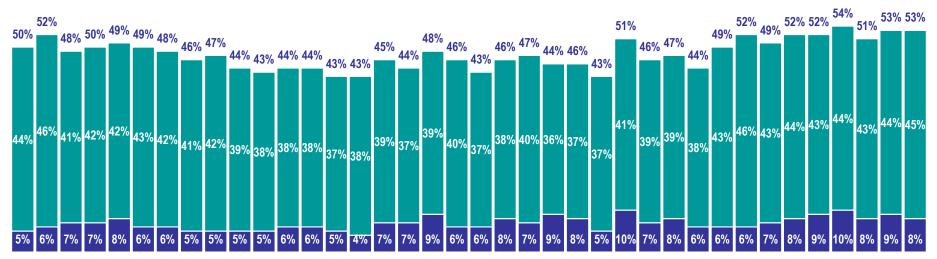
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Hungary

Total Happy

- Rather happy
- Very happy





India – Tracking

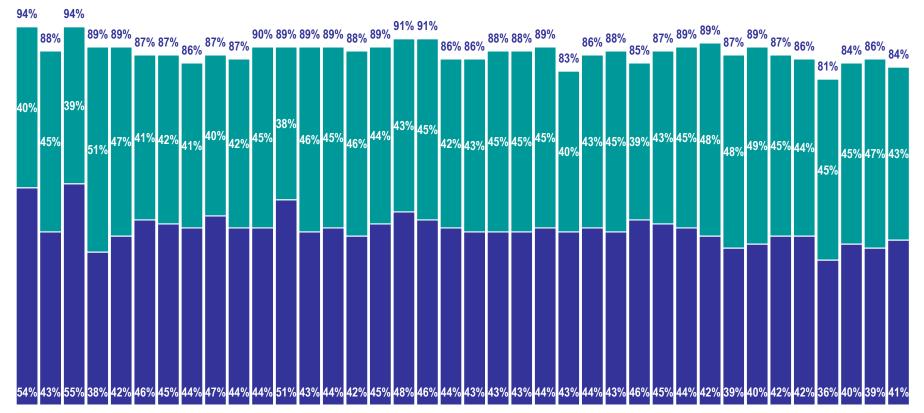
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?





Total Happy
■ Rather happy

■ Very happy





Indonesia – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

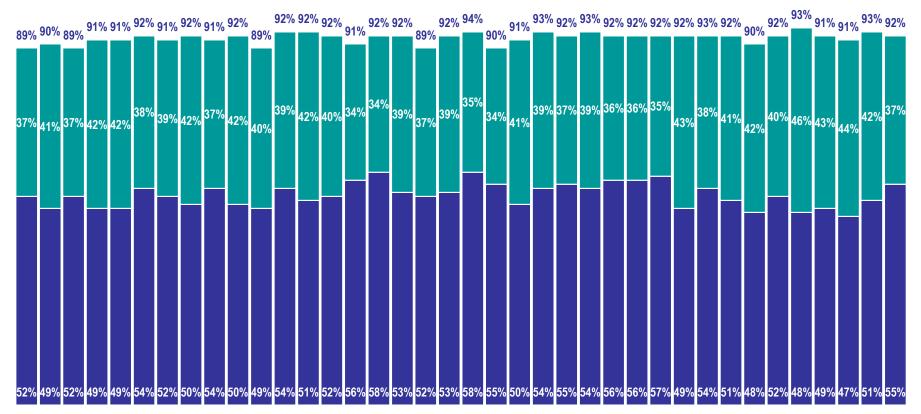


Indonesia

Total Happy

Rather happy

Very happy





Italy - Tracking

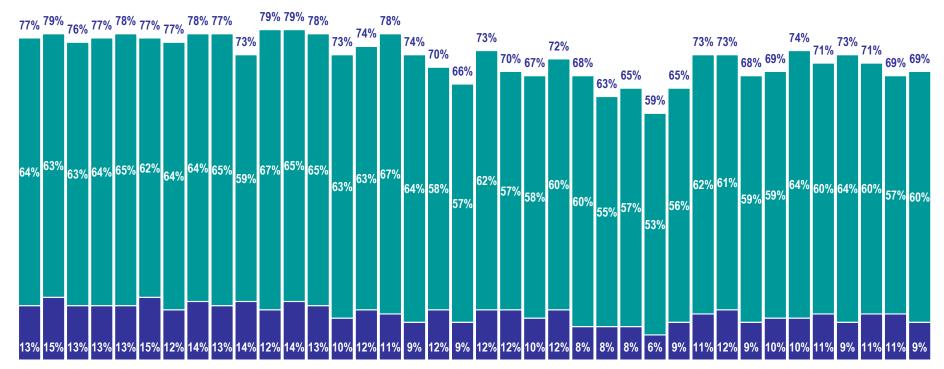
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Italy

Total Happy

- Rather happy
- Very happy





Japan - Tracking

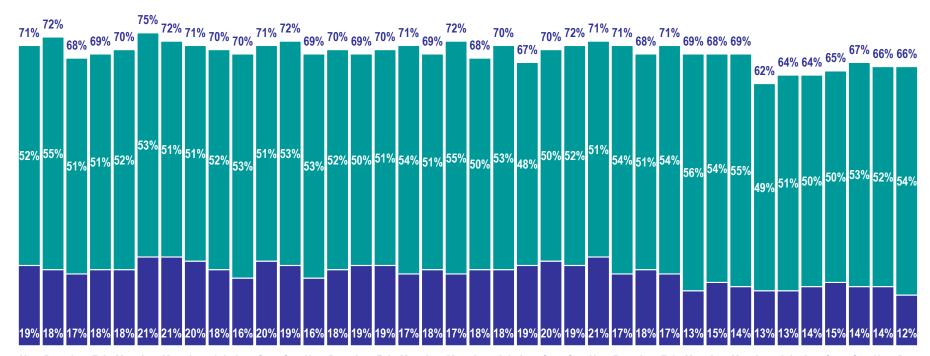
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Japan

Total Happy

- Rather happy
- Very happy





Mexico – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

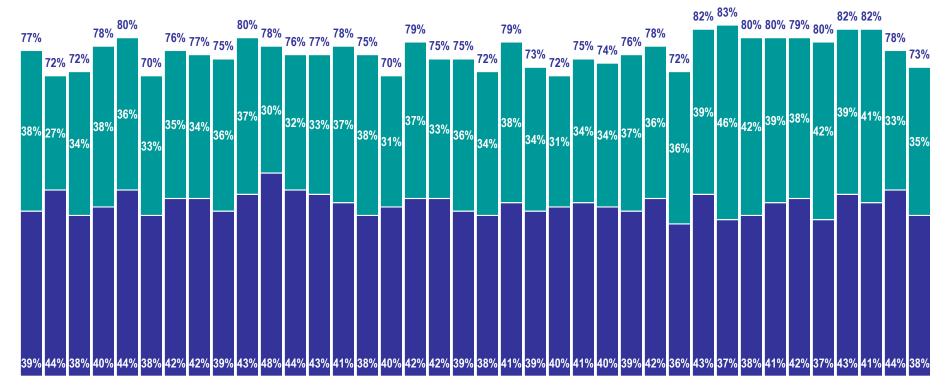


Mexico

Total Happy

Rather happy

■ Very happy





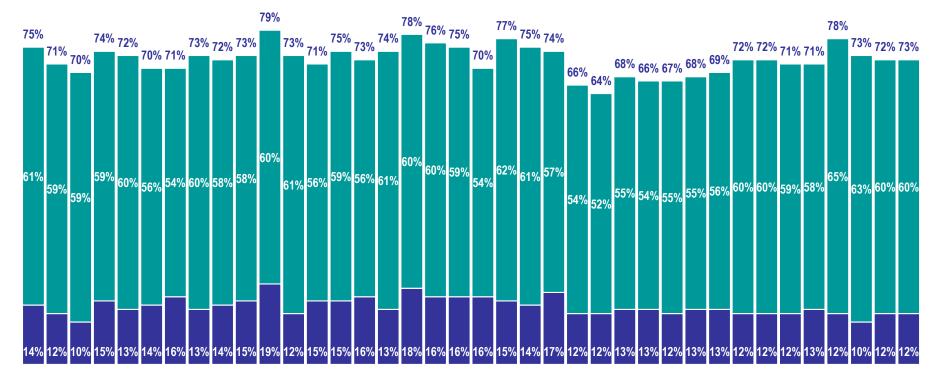
Poland – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Poland

Total Happy
Rather happy
Very happy





Russia – Tracking

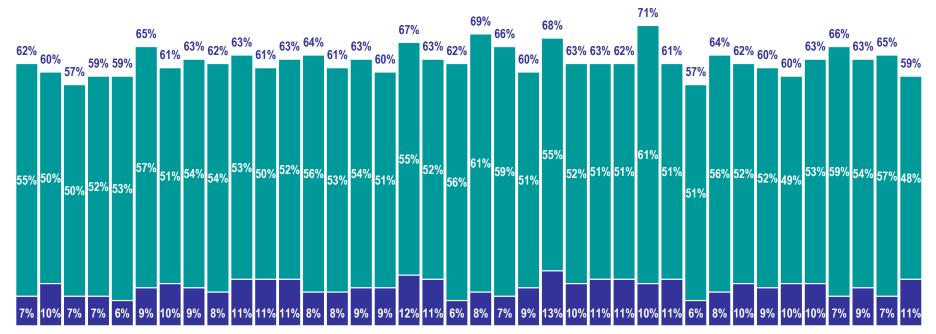
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Russia

Total Happy

- Rather happy
- Very happy





Saudi Arabia – Tracking

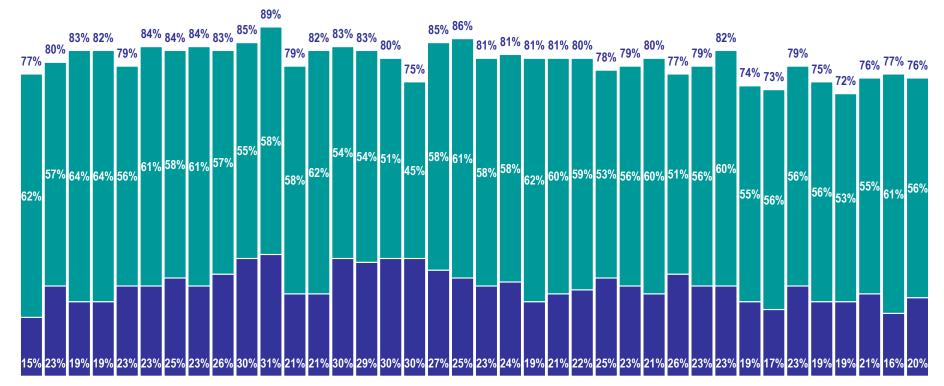
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Saudi Arabia

Total Happy

- Rather happy
- Very happy





South Africa – Tracking

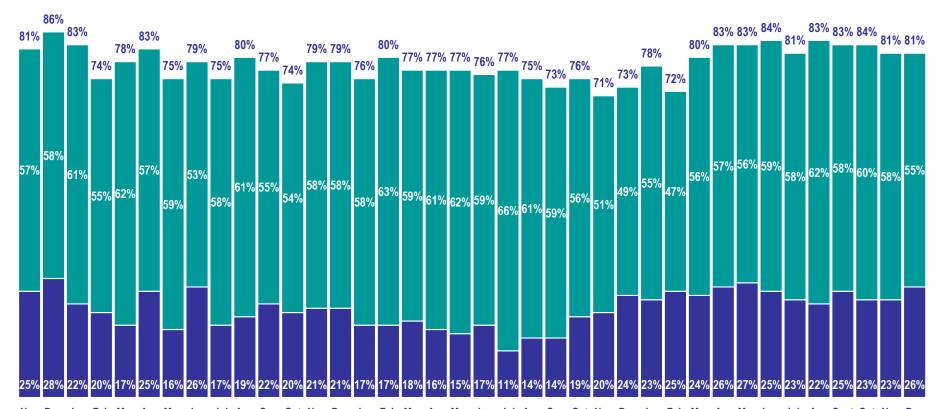
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



South Africa

Total Happy

- Rather happy
- Very happy





South Korea – Tracking

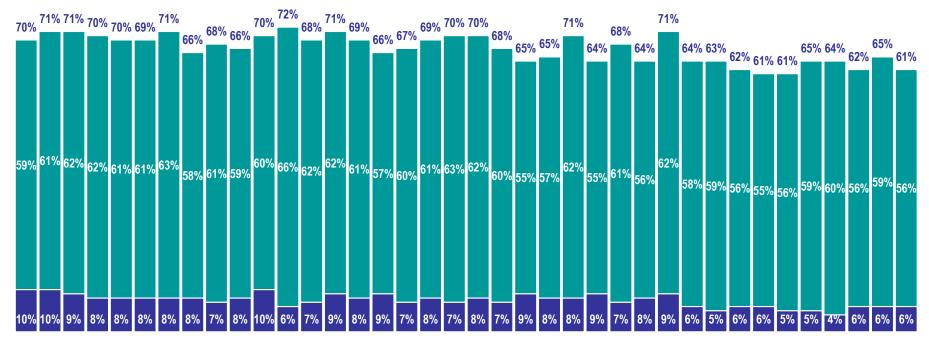
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



South Korea

Total Happy

- Rather happy
- Very happy





Spain – Tracking

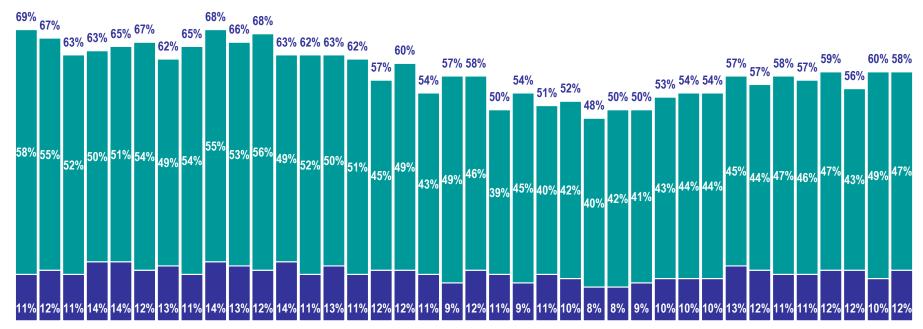
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Spain

Total Happy
Rather happy

■ Very happy





Sweden – Tracking

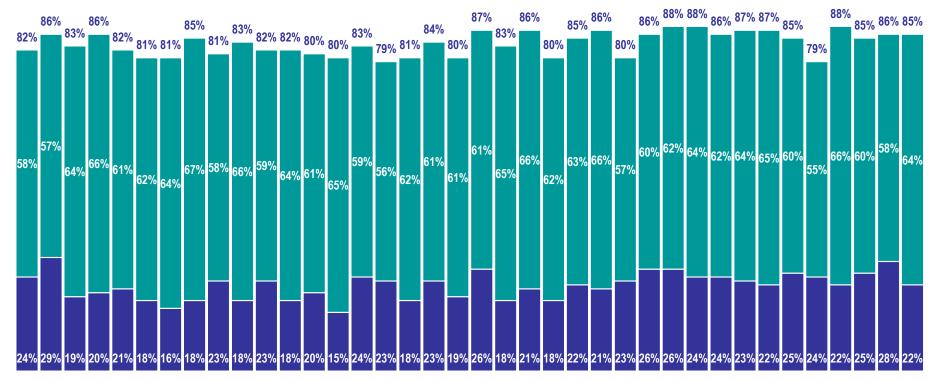
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Sweden

Total Happy

- Rather happy
- Very happy





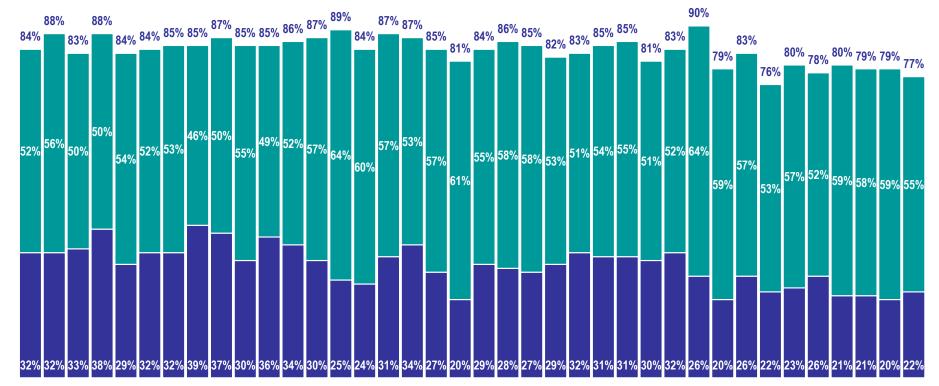
Turkey – Tracking

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Turkey

Total Happy
Rather happy
Very happy





United States

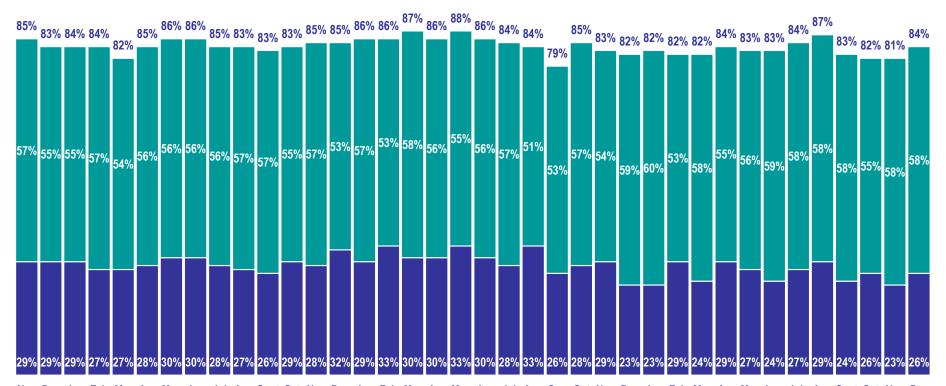
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



United States

Total Happy

- Rather happy
- Very happy





Regions

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?





NORTH AMERICA – Tracking

(Canada, United States)

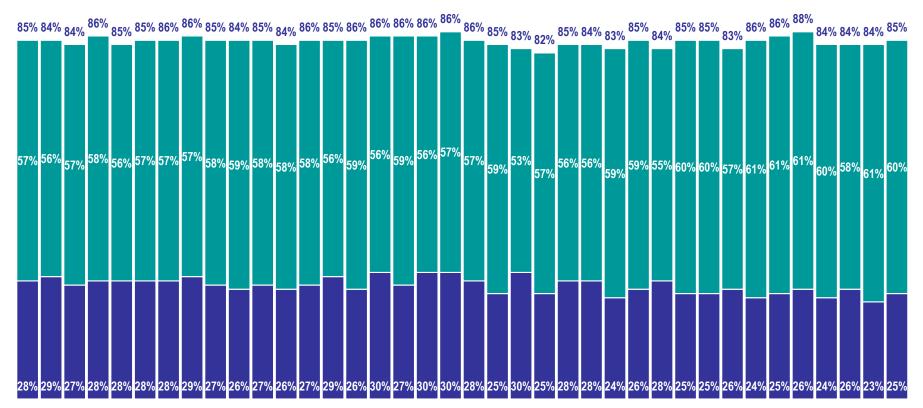
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



North America

Total Happy

- Rather Happy
- Very Happy







LATAM

(Brazil, Argentina, Mexico)

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

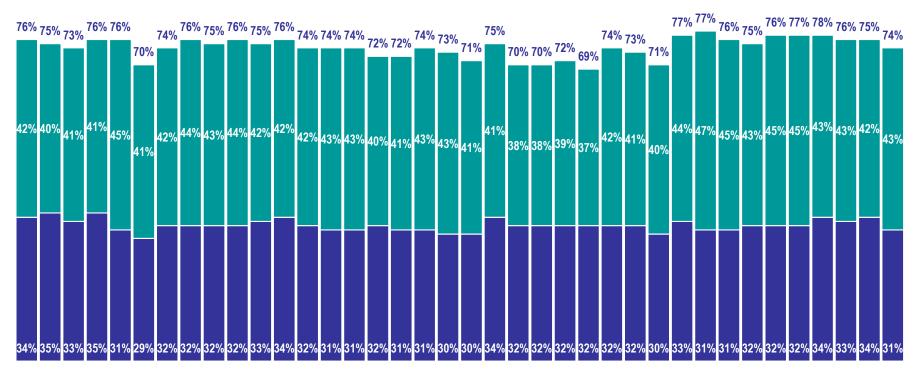


LATAM

Total Happy

Rather Happy

Very Happy







EUROPE – Tracking

(Germany, France, Spain, Sweden, Great Britain, Belgium, Italy, Hungary, Poland)

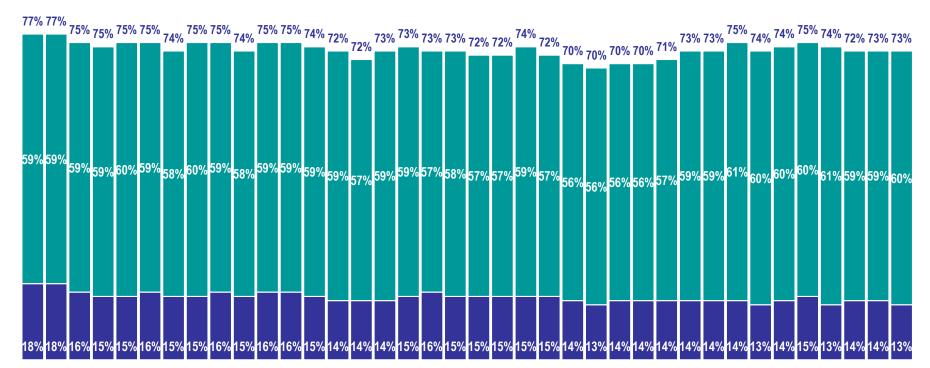
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Europe

Total Happy

- Rather Happy
- Very Happy







APAC – Tracking

(Australia, China, India, Japan, Russia, South Korea, Indonesia)

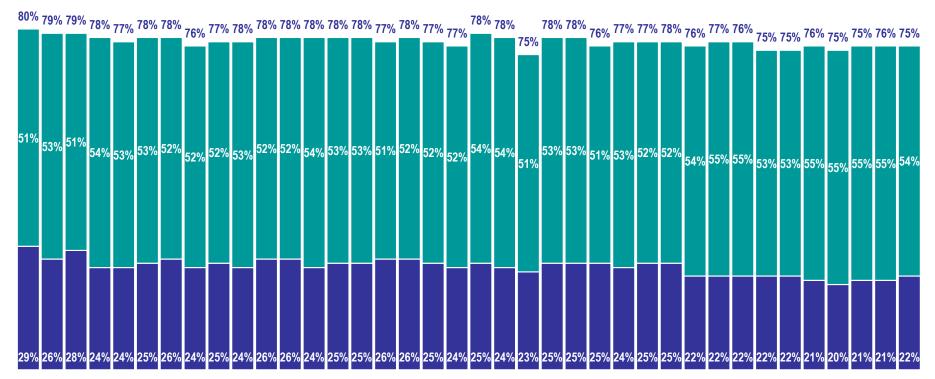
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



APAC

Total Happy

- Rather Happy
- Very Happy





G-8 COUNTRIES – Tracking

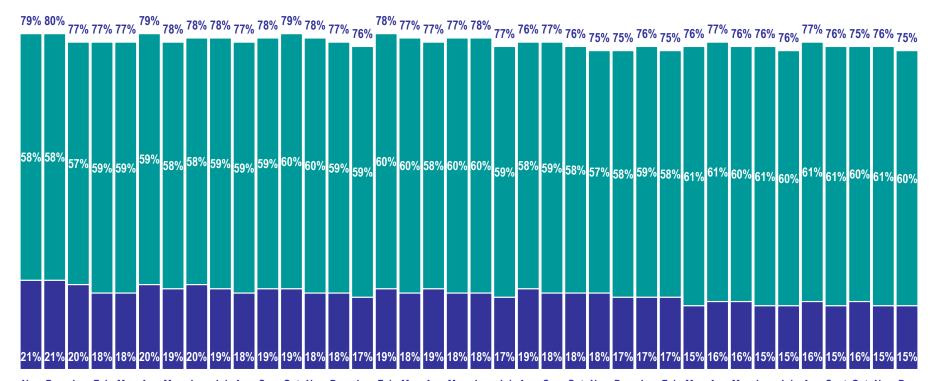
(Great Britain, Canada, France, Germany, Italy, Japan, Russia, United States) Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



G-8 Countries

Total Happy

- Rather Happy
- Very Happy







BRIC – Tracking

(Brazil, Russia, India, China)

Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?

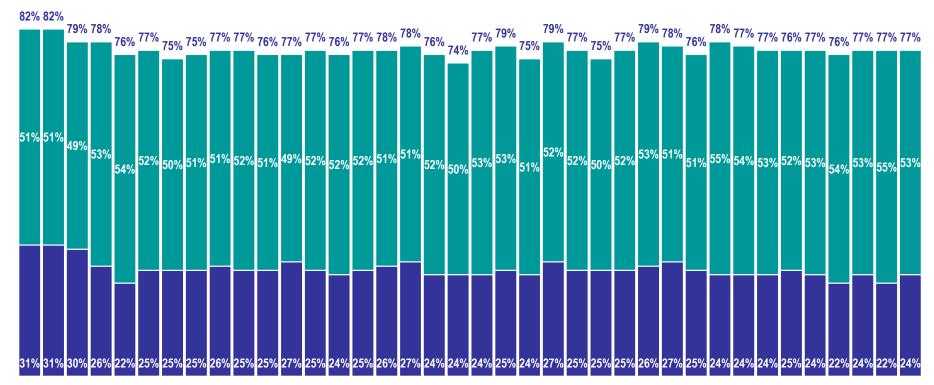


BRIC

Total Happy

Rather Happy

■ Very Happy







MIDDLE EAST / AFRICA – Tracking

(Turkey, Saudi Arabia, South Africa)

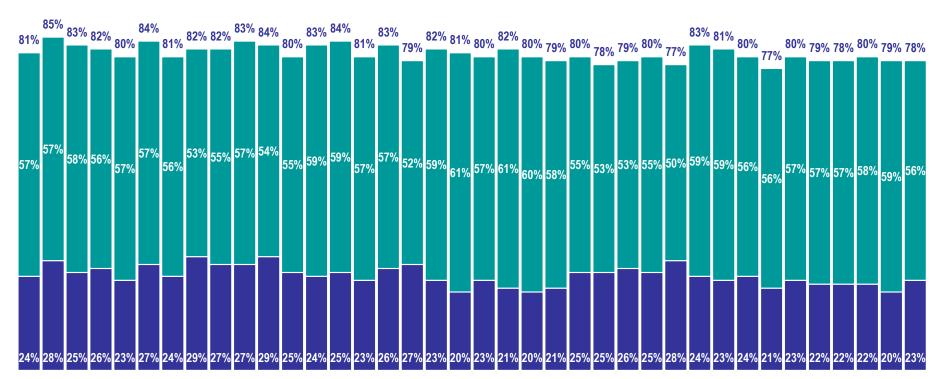
Taking all things together, would you say you are very happy, rather happy, not very happy or not happy at all?



Middle East / Africa

Total Happy

- Rather Happy
- Very Happy





About Ipsos

- Ipsos is an independent market research company controlled and managed by research professionals. Founded in France in 1975, Ipsos has grown into a worldwide research group with a strong presence in all key markets. In October 2011 Ipsos completed the acquisition of Synovate. The combination forms the world's third largest market research company.
- With offices in 84 countries, Ipsos delivers insightful expertise across six research specializations: advertising, customer loyalty, marketing, media, public affairs research, and survey management.
- Ipsos researchers assess market potential and interpret market trends. They develop and build brands. They help clients build long-term relationships with their customers. They test advertising and study audience responses to various media and they measure public opinion around the globe.
- Ipsos has been listed on the Paris Stock Exchange since 1999 and generated global revenues of €1,363 billion (1.897 billion USD) in 2011.
- Visit www.ipsos-na.com to learn more about Ipsos' offerings and capabilities.



For information about this and other *Global @dvisor* products contact http://www.ipsosglobaladvisor.com/ or:

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The Ipsos Global @dvisor Syndicate Study is a monthly, online survey of consumer citizens in 24 countries and produces syndicated reports and studies specifically tailored to the needs of corporations, advertising and PR agencies, and governments. For information contact:

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