

			Roadside Assistance Member	
			Yes	No
	Base	Total	705	270
	T2B	76%	72%	87%
Assuming that you had to call a tow truck/roadside assistance in this situation, which of the following potential outcomes would you be fearful of happening in this type of situation?	Very worried	40%	35%	53%
	Somewhat worried	35%	37%	34%
	Not very worried	15%	17%	12%
	Not at all worried	9%	12%	1%
	T2B	75%	74%	78%
Assuming that you had to call a tow truck/roadside assistance in this situation, which of the following potential outcomes would you be fearful of happening in this type of situation?	Very worried	26%	26%	27%
	Somewhat worried	49%	48%	51%
	Not very worried	21%	21%	20%
	Not at all worried	5%	5%	3%
	T2B	61%	58%	68%
Assuming that you had to call a tow truck/roadside assistance in this situation, which of the following potential outcomes would you be fearful of happening in this type of situation?	Very worried	26%	24%	32%
	Somewhat worried	35%	34%	36%
	Not very worried	27%	29%	23%
	Not at all worried	12%	13%	9%
	T2B	64%	61%	74%
Assuming that you had to call a tow truck/roadside assistance in this situation, which of the following potential outcomes would you be fearful of happening in this type of situation?	Very worried	28%	24%	36%
	Somewhat worried	37%	36%	38%
	Not very worried	25%	27%	20%
	Not at all worried	11%	12%	6%
	Not at all educated	17%	13%	27%
How educated do you feel in terms of your rights if you required towing/roadside	A little educated	32%	29%	39%
	Somewhat educated	38%	43%	27%

assistance services today?	Very educated	13%	15%	7%
	T2B	51%	58%	35%
To the best of your knowledge, are tow trucks in Ontario regulated?	Yes – at the provincial level	22%	24%	16%
	Yes – at the municipal level	8%	9%	6%
	Yes – at both the provincial and municipal level	17%	18%	15%
	No	9%	8%	10%
	Don't know	45%	40%	54%
Please select the statement below that you agree with regarding requirements and costs for towing.	The requirements and costs for towing are the same across municipalities	11%	12%	7%
	The requirements and costs for towing are different across municipalities	48%	51%	43%
	Don't know	42%	37%	50%
Would you support or oppose the Ontario government in putting rules and regulations (including training and licensing) in place that are the same across every municipality/all of Ontario?	Strongly oppose	1%	1%	2%
	Somewhat oppose	4%	3%	4%
	Somewhat support	35%	35%	35%
	Strongly support	51%	53%	48%
	Don't know/ no opinion	0%	0%	0%
	T2B	86%	88%	83%