

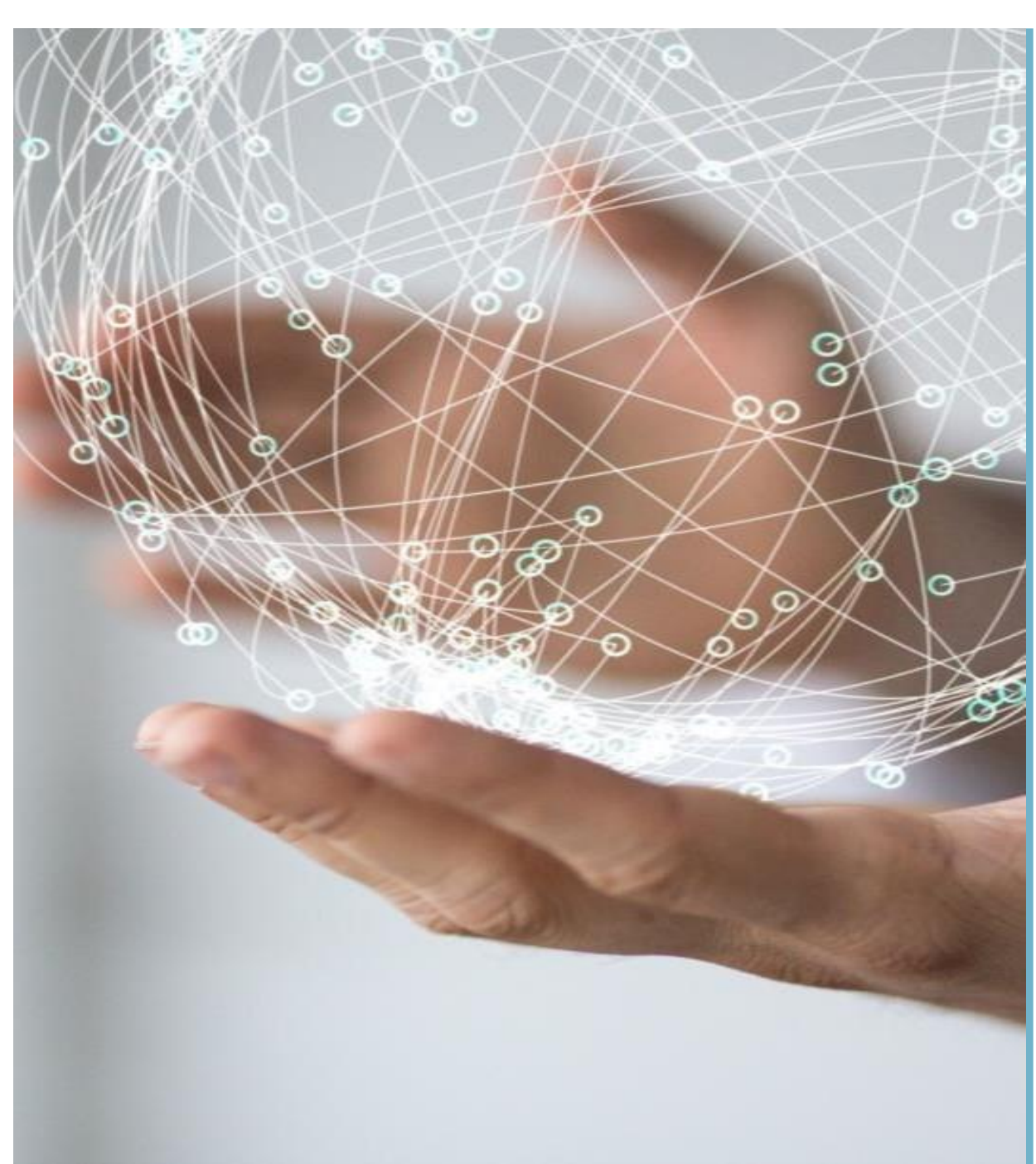
# Global Infrastructure Index

## Public satisfaction and priorities

October 2017



# Methodology



# Methodology

- These are the findings of the first Ipsos Infrastructure Index conducted via Global @dvisor.
- In total 21,043 interviews (including 501 in New Zealand) were conducted between 25 August and 8 September 2017 among adults aged 18-64 in the US and Canada, and adults aged 16-64 in all other countries.
- The survey was conducted in 28 countries around the world via the Ipsos Online Panel system:

Argentina, Australia, Belgium, Brazil, Canada, Chile, China, Colombia, France, Germany, Great Britain, Hungary, India, Italy, Japan, Mexico, New Zealand, Peru, Poland, Russia, Saudi Arabia, South Africa, South Korea, Serbia, Spain, Sweden, Turkey and the United States of America (N.B. some questions were not fielded in China, and New Zealand)

- Further information is available from **[jonathan.dodd@ipsos.com](mailto:jonathan.dodd@ipsos.com)**

# National infrastructure



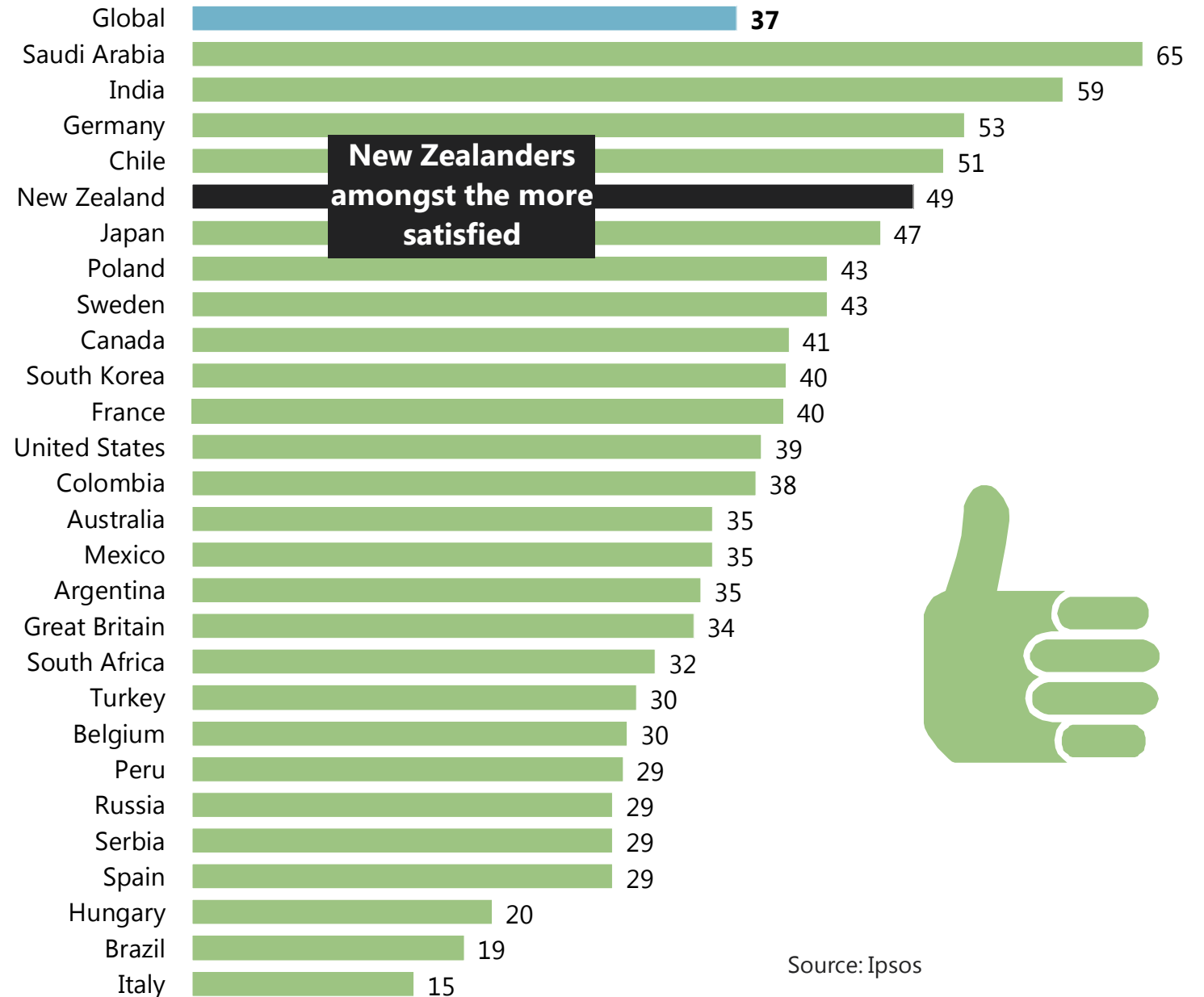
# Satisfaction

**Q. I now want you to think about [COUNTRY'S] infrastructure.**

**By infrastructure I mean things we rely on like road, rail and air networks, utilities such as energy and water, and broadband and other communications.**

**Overall, how satisfied or dissatisfied are you with [COUNTRY'S] national infrastructure?**

**% very/fairly satisfied**



Source: Ipsos

Base: 21,043 adults (online), Aug-Sept 2017

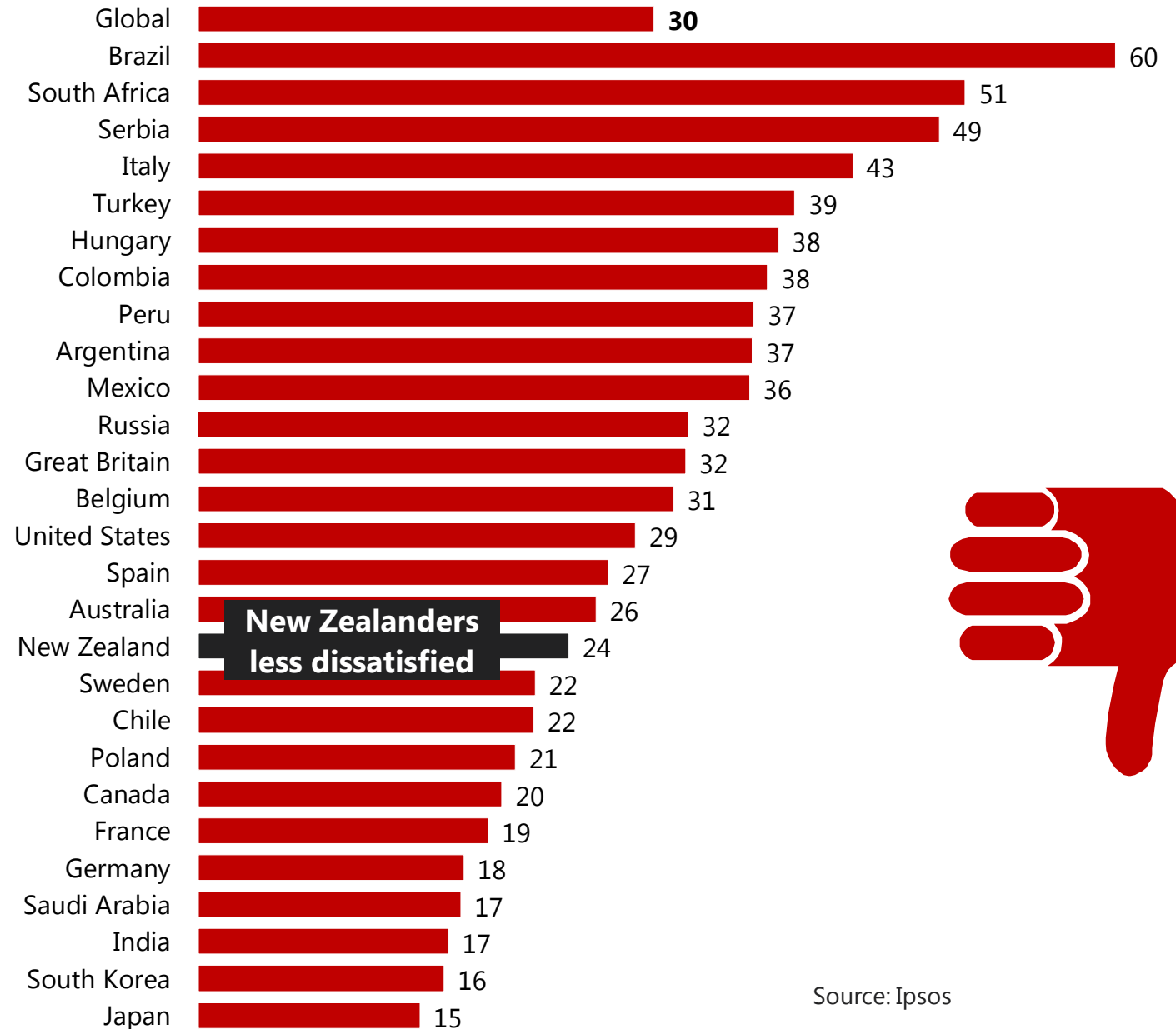
# Dissatisfaction

**Q. I now want you to think about [COUNTRY'S] infrastructure.**

**By infrastructure I mean things we rely on like road, rail and air networks, utilities such as energy and water, and broadband and other communications.**

**Overall, how satisfied or dissatisfied are you with [COUNTRY'S] national infrastructure?**

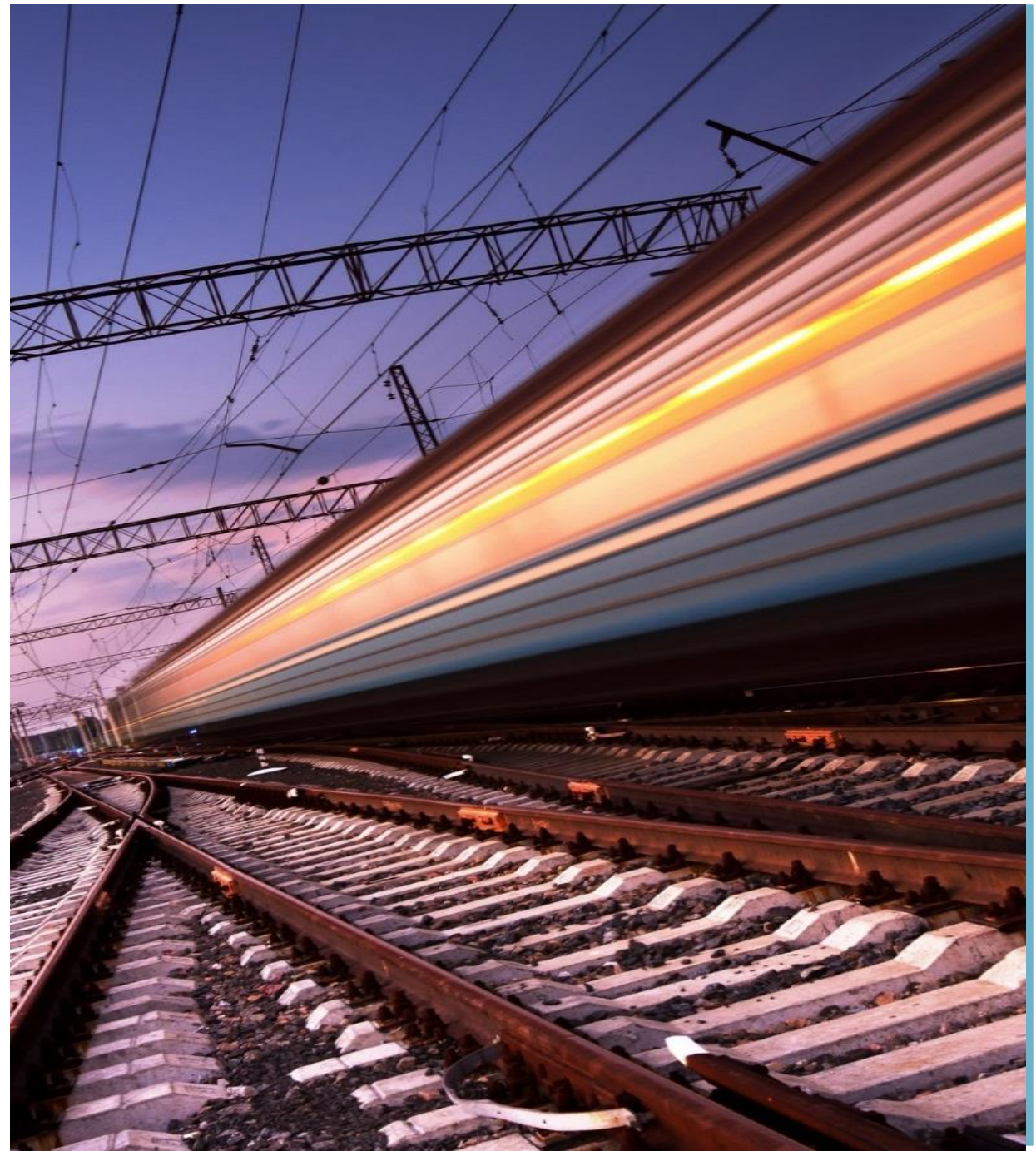
**% very/fairly dissatisfied**



Source: Ipsos

Base: 21,043 adults (online), Aug-Sept 2017

# Ratings of types of infrastructure

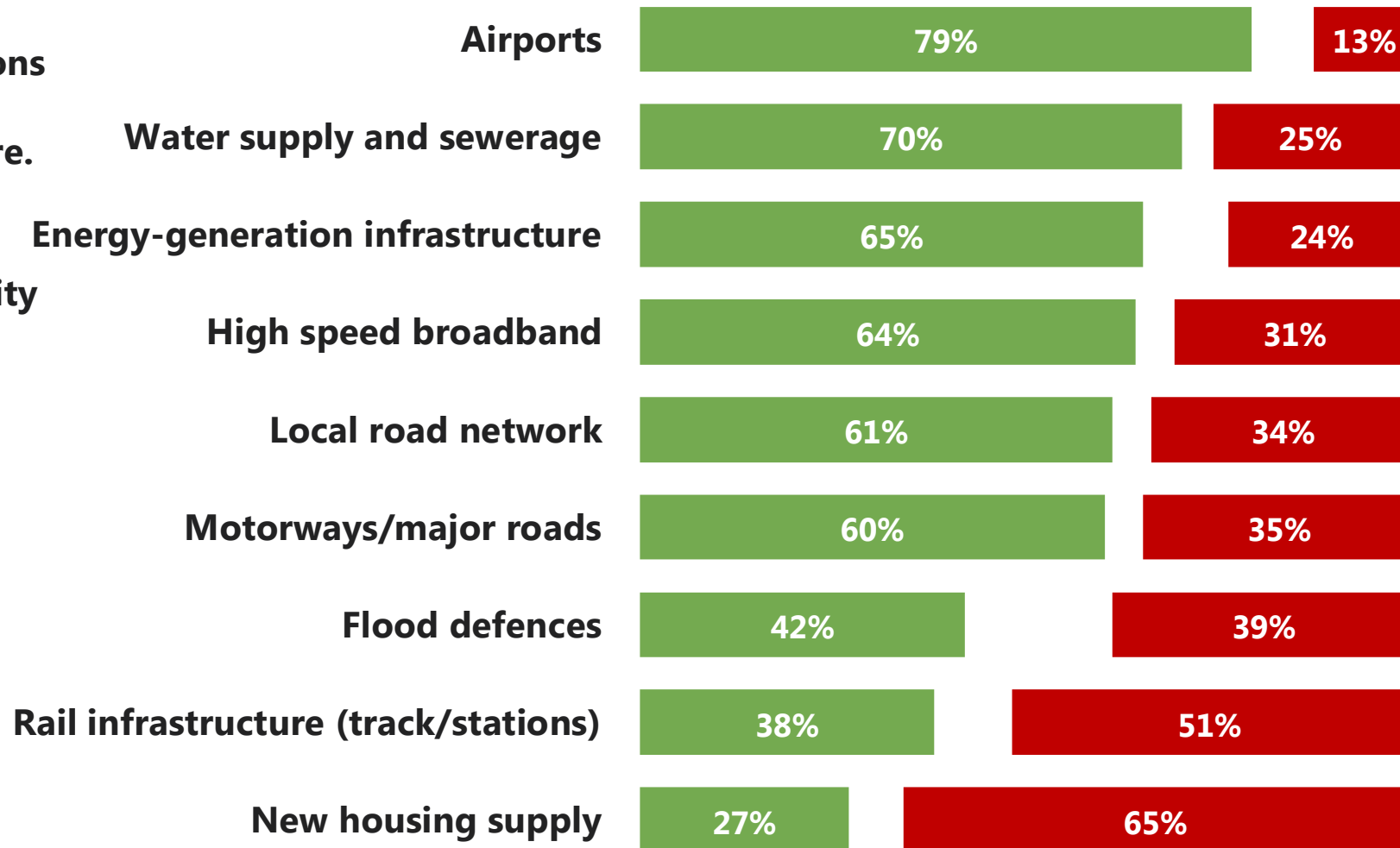


# New Zealand: types of infrastructure

Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...

■ % Very/fairly good

■ % Fairly/very poor



**New Zealanders most dissatisfied with new housing and rail.**

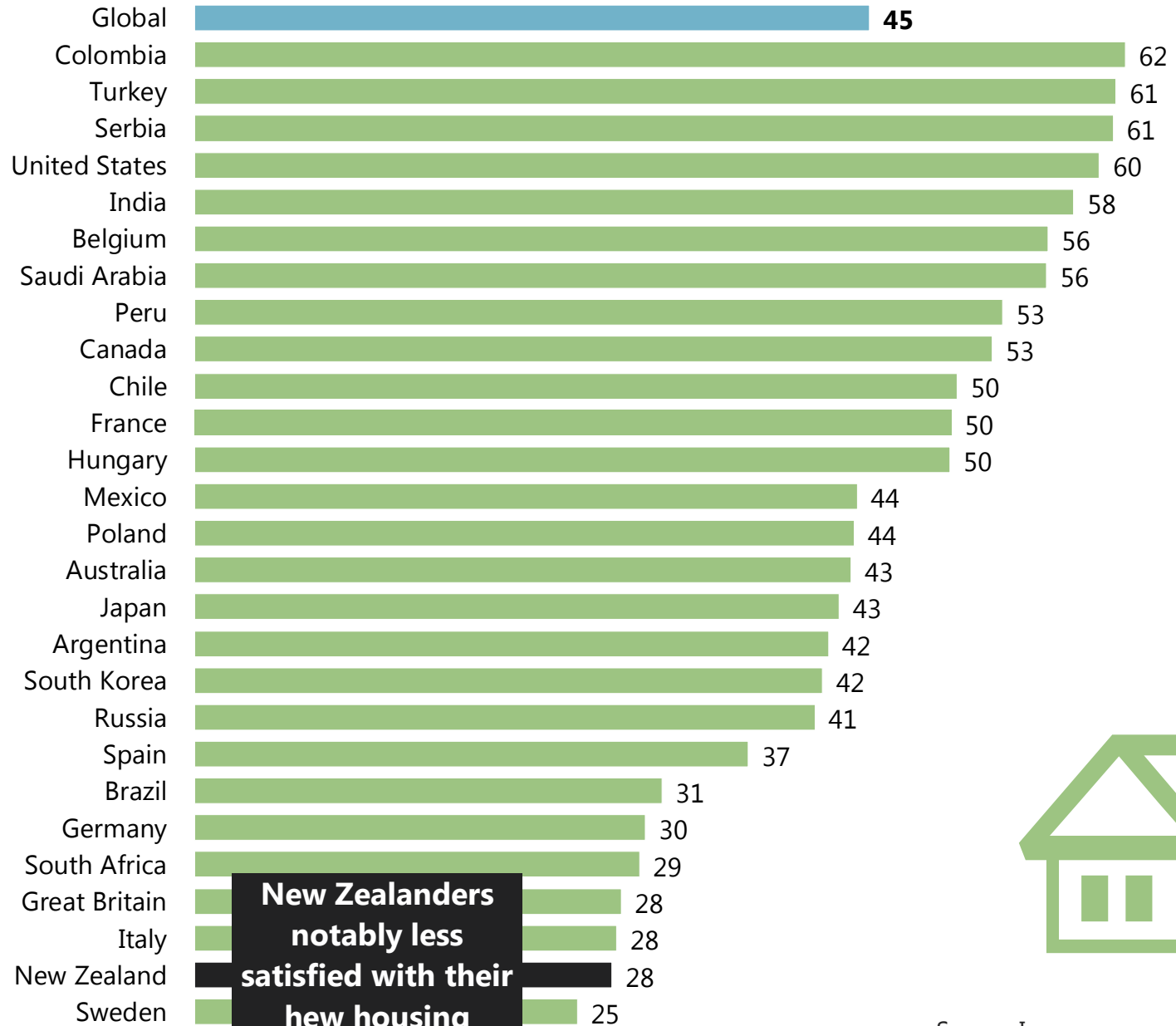


# Housing supply

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

## New housing supply

**% very/fairly good**



**New Zealanders notably less satisfied with their new housing supply**



Source: Ipsos

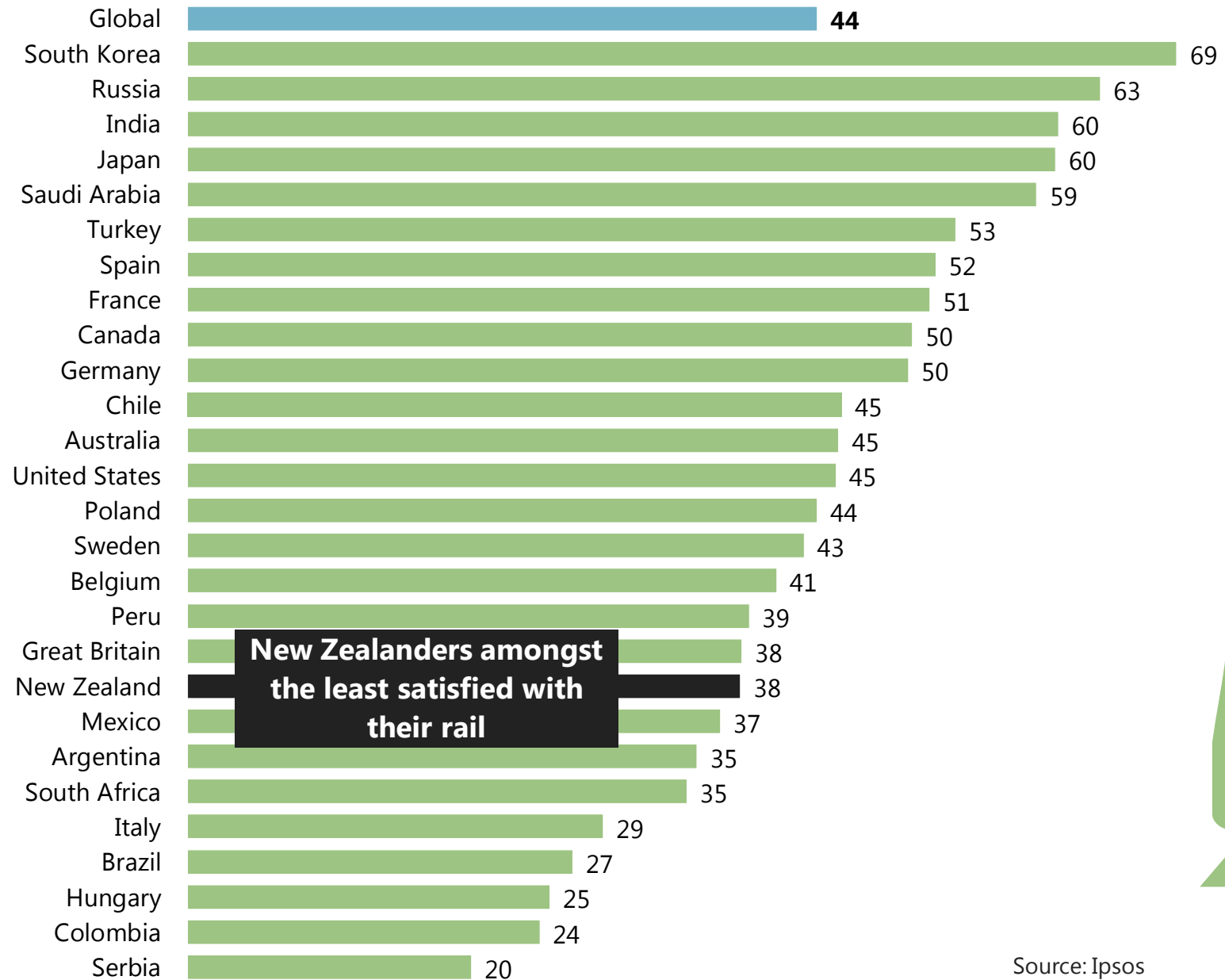
Base: 21,043 adults (online), Aug-Sept 2017

# Rail

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

**Rail infrastructure (track/stations)**

**% very/fairly good**



**New Zealanders amongst the least satisfied with their rail**



Source: Ipsos

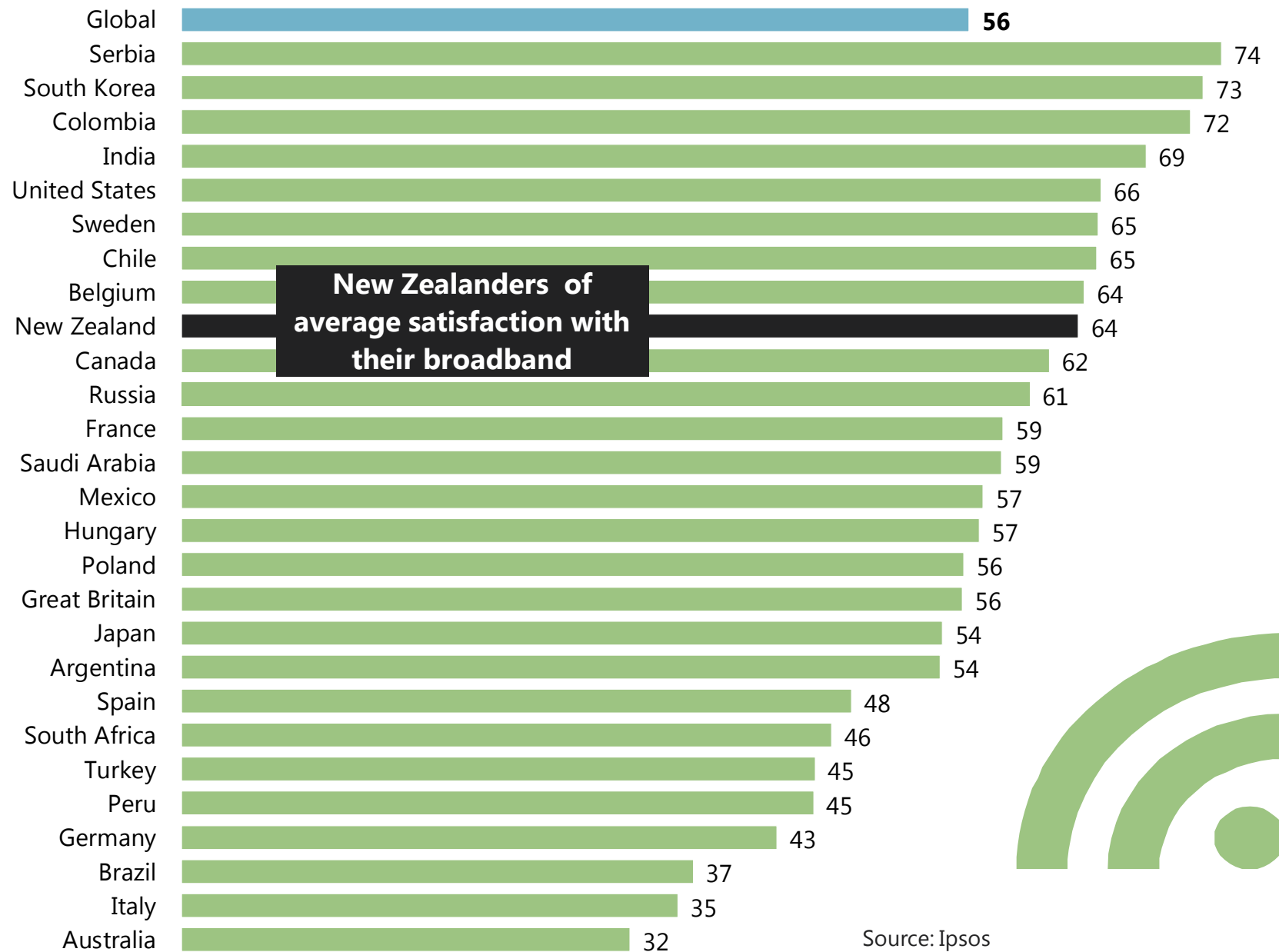
Base: 21,043 adults (online), Aug-Sept 2017

# Broadband

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

## High speed broadband

**% very/fairly good**



Source: Ipsos

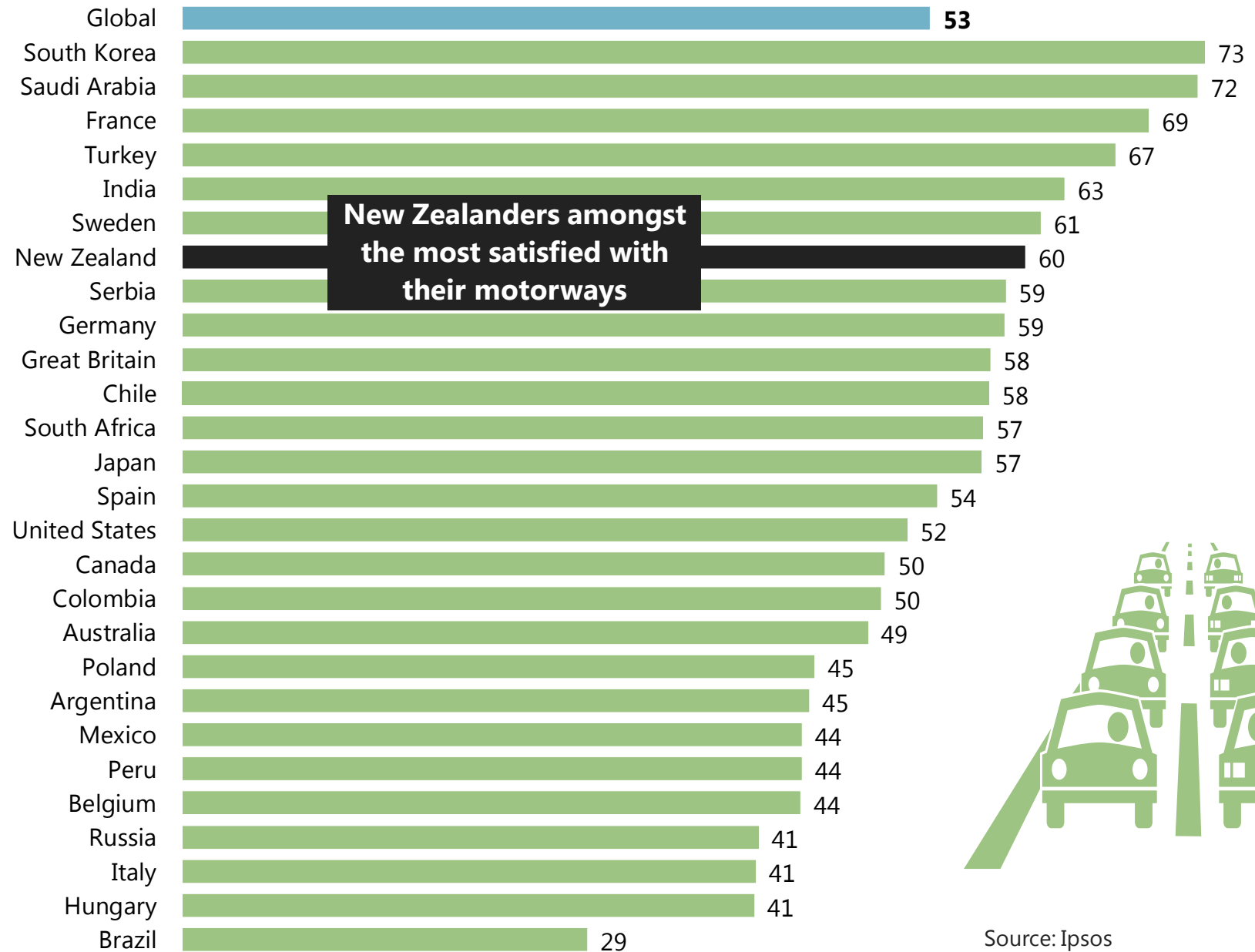
Base: 21,043 adults (online), Aug-Sept 2017

# Motorways

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

**Motorways/  
major roads**

**% very/fairly good**



Source: Ipsos

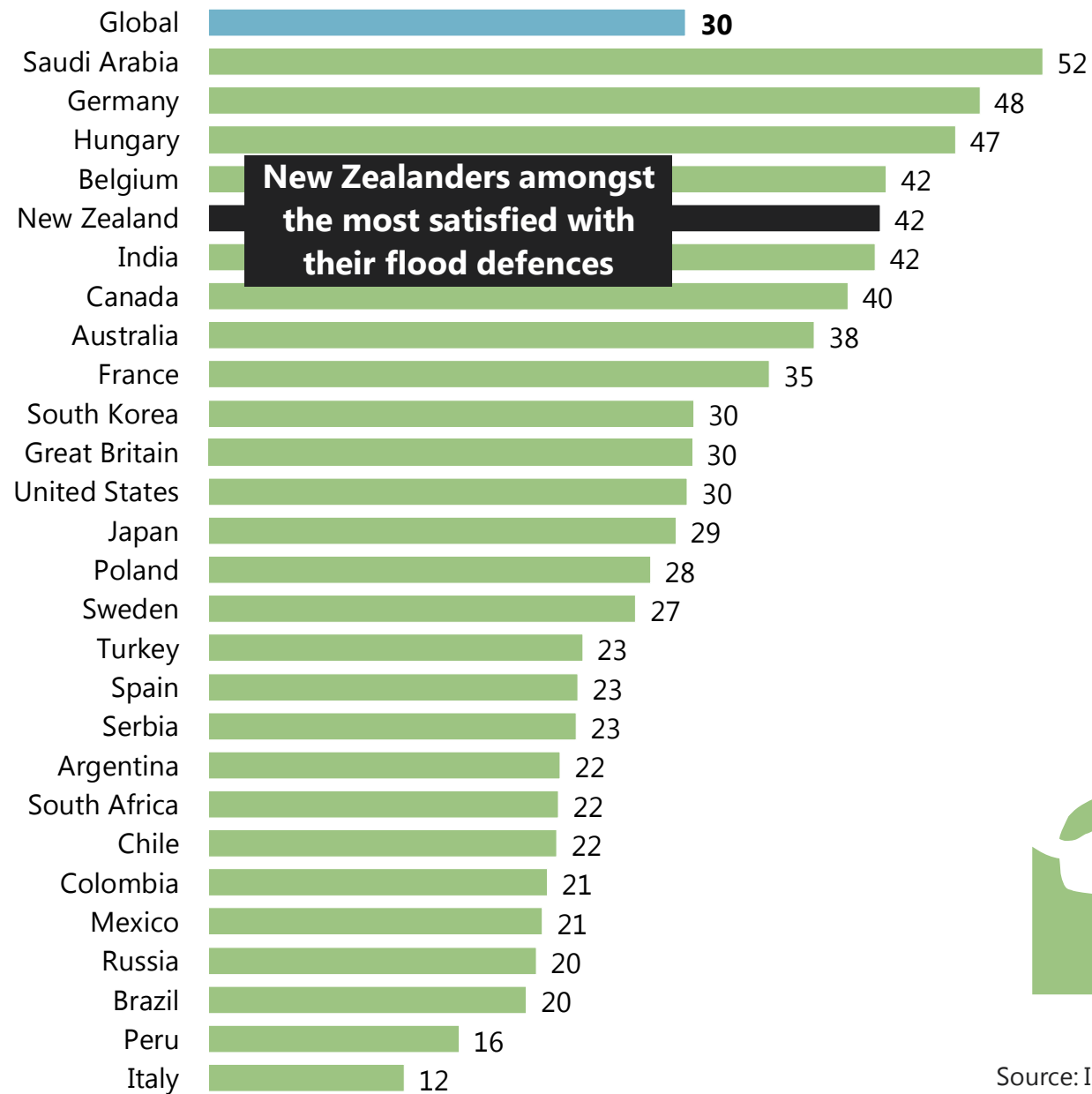
Base: 21,043 adults (online), Aug-Sept 2017

# Flood defences

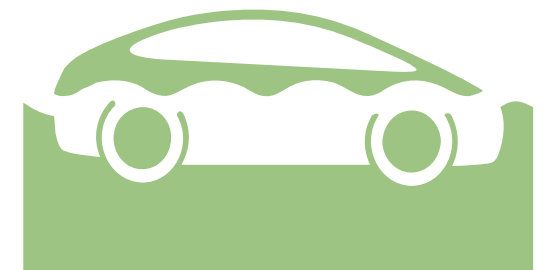
**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

## Flood defences

**% very/fairly good**



**New Zealanders amongst the most satisfied with their flood defences**



Source: Ipsos

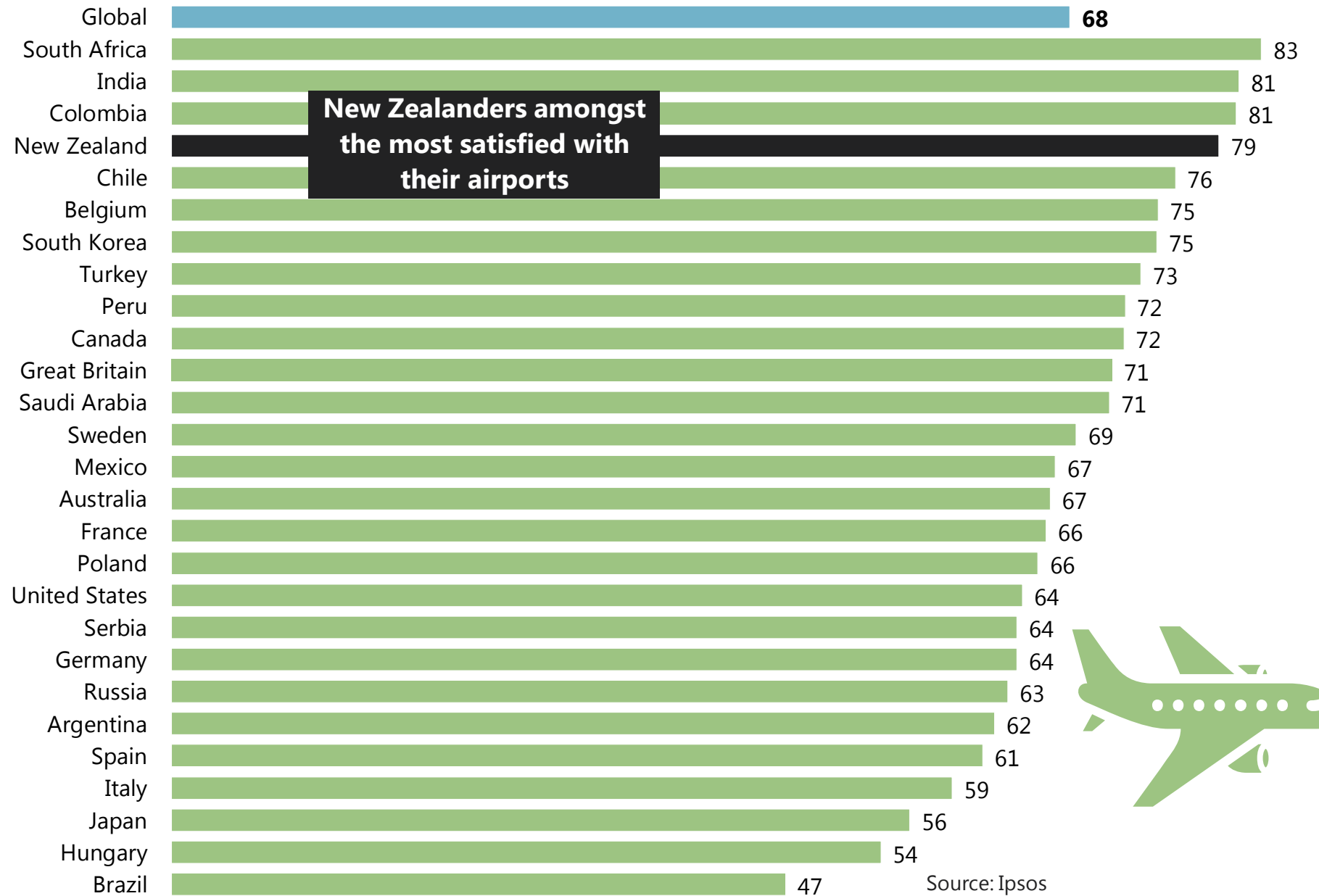
Base: 21,043 adults (online), Aug-Sept 2017

# Airports

Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...

## Airports

% very/fairly good



Source: Ipsos

Base: 21,043 adults (online), Aug-Sept 2017

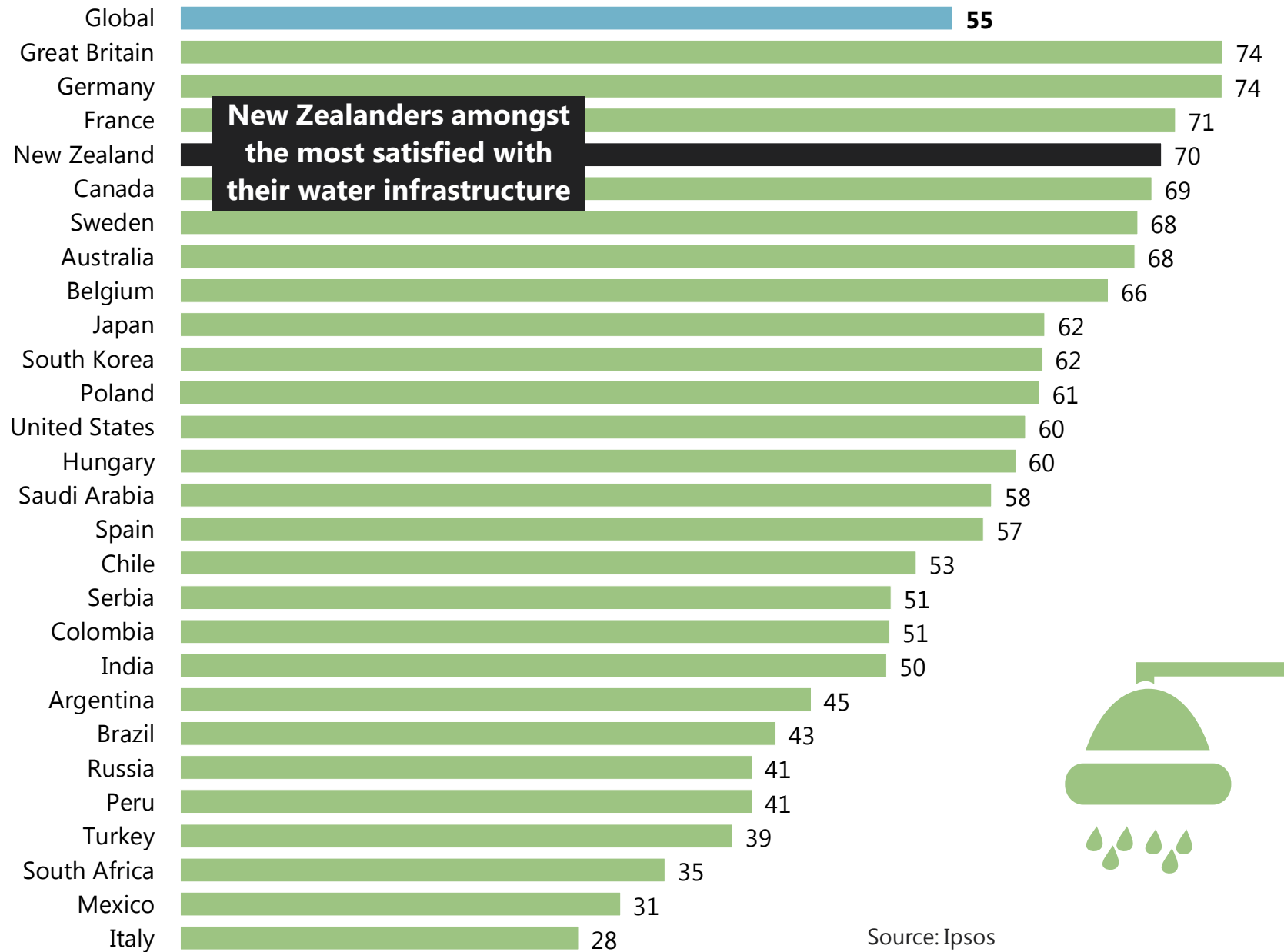
# Water supply

# & sewerage

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

**Water supply and sewerage**

**% very/fairly good**



Source: Ipsos

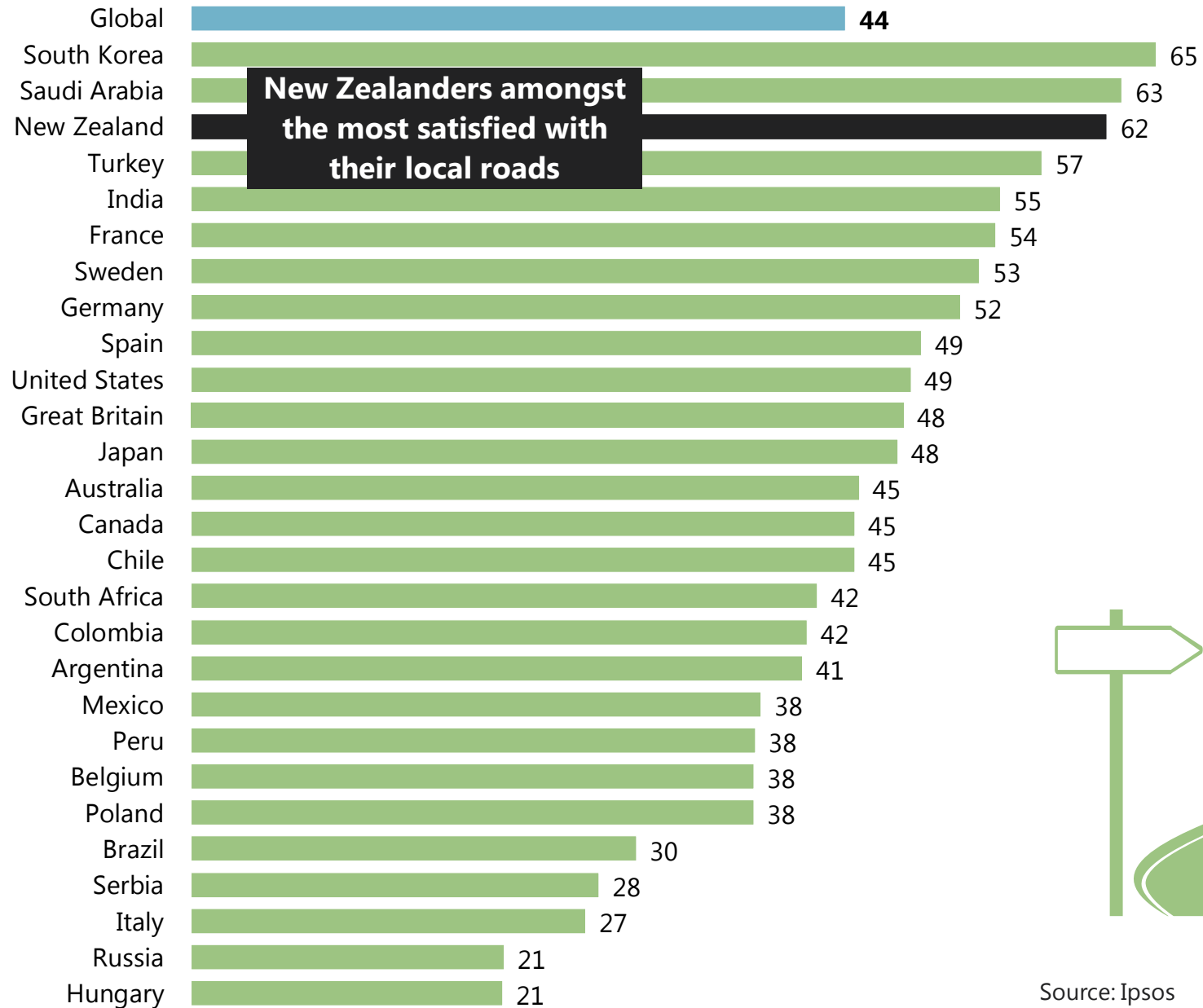
Base: 21,043 adults (online), Aug-Sept 2017

# Local roads

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

## Local road network

**% very/fairly good**



**New Zealanders amongst the most satisfied with their local roads**



Source: Ipsos  
Base: 21,043 adults (online), Aug-Sept 2017

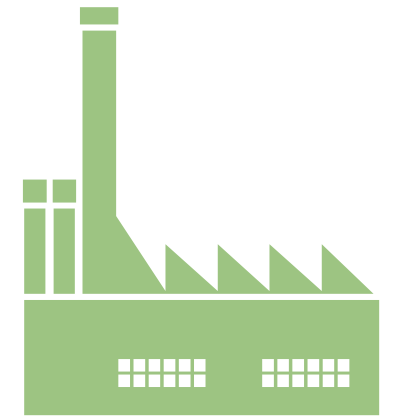
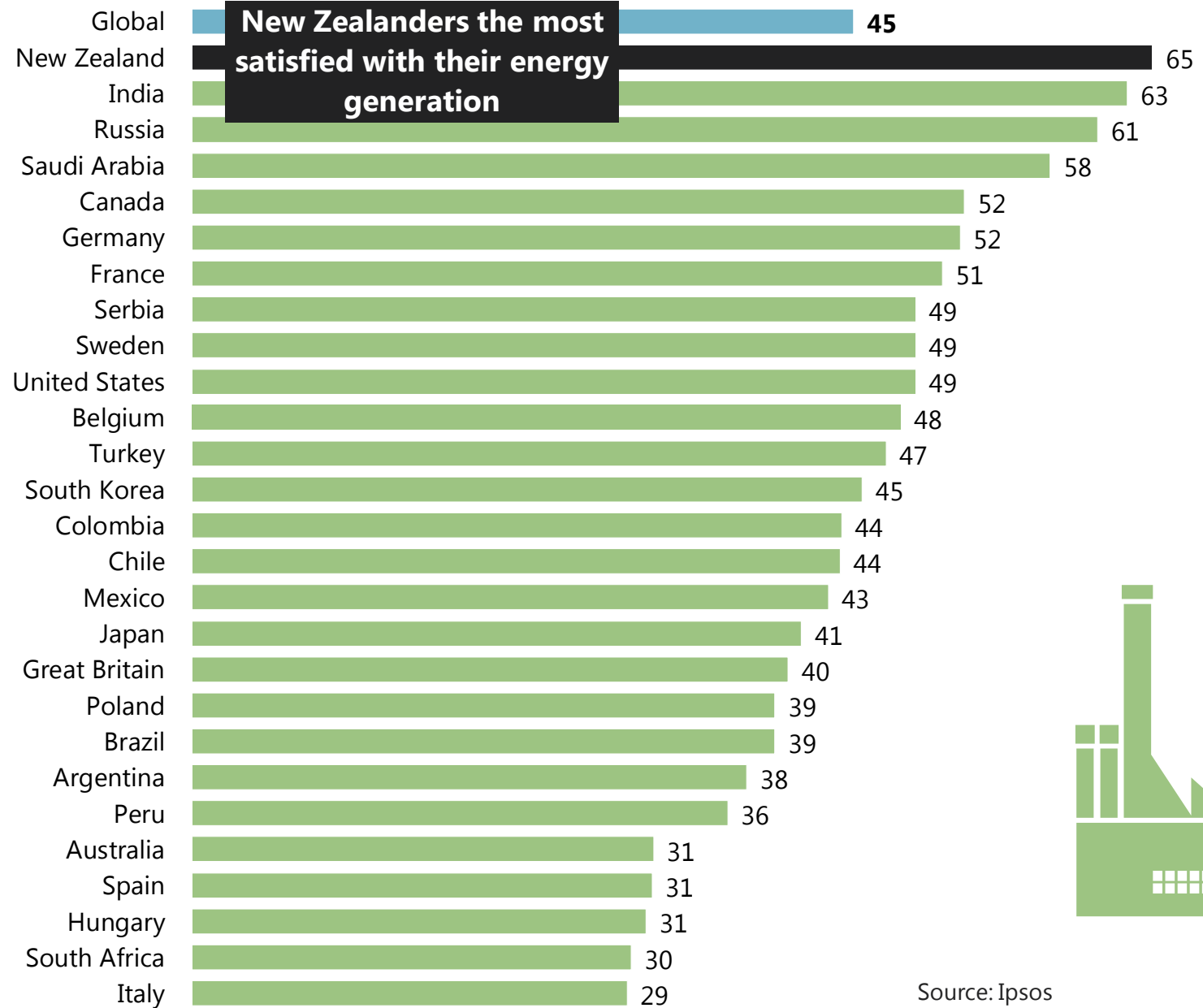


# Energy

**Q. These next questions are about different types of infrastructure. Please indicate how good or poor you rate the current quality of each one in [COUNTRY]...**

## Energy-generation infrastructure

**% very/fairly good**



Source: Ipsos

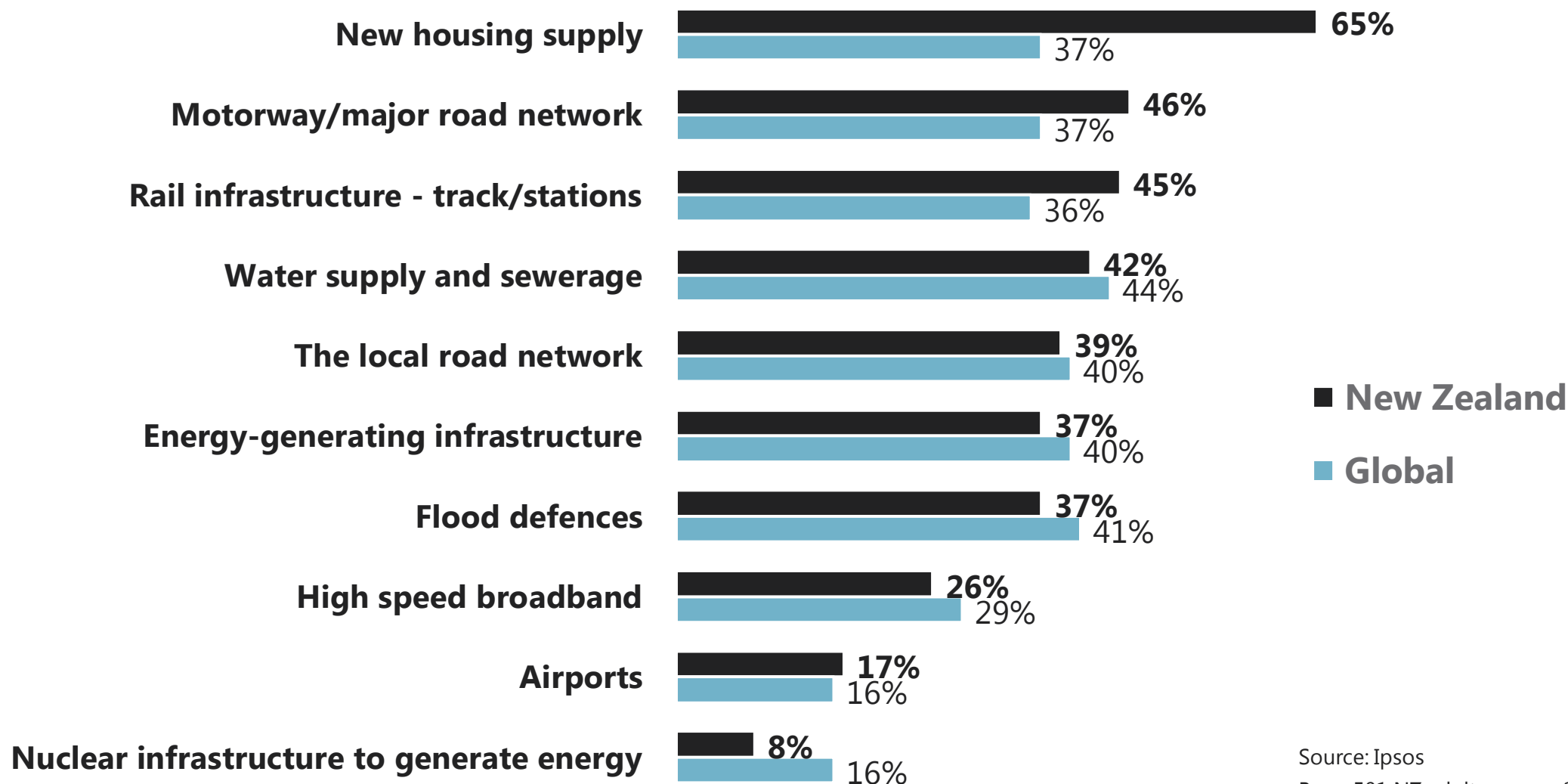
Base: 21,043 adults (online), Aug-Sept 2017

# Priorities



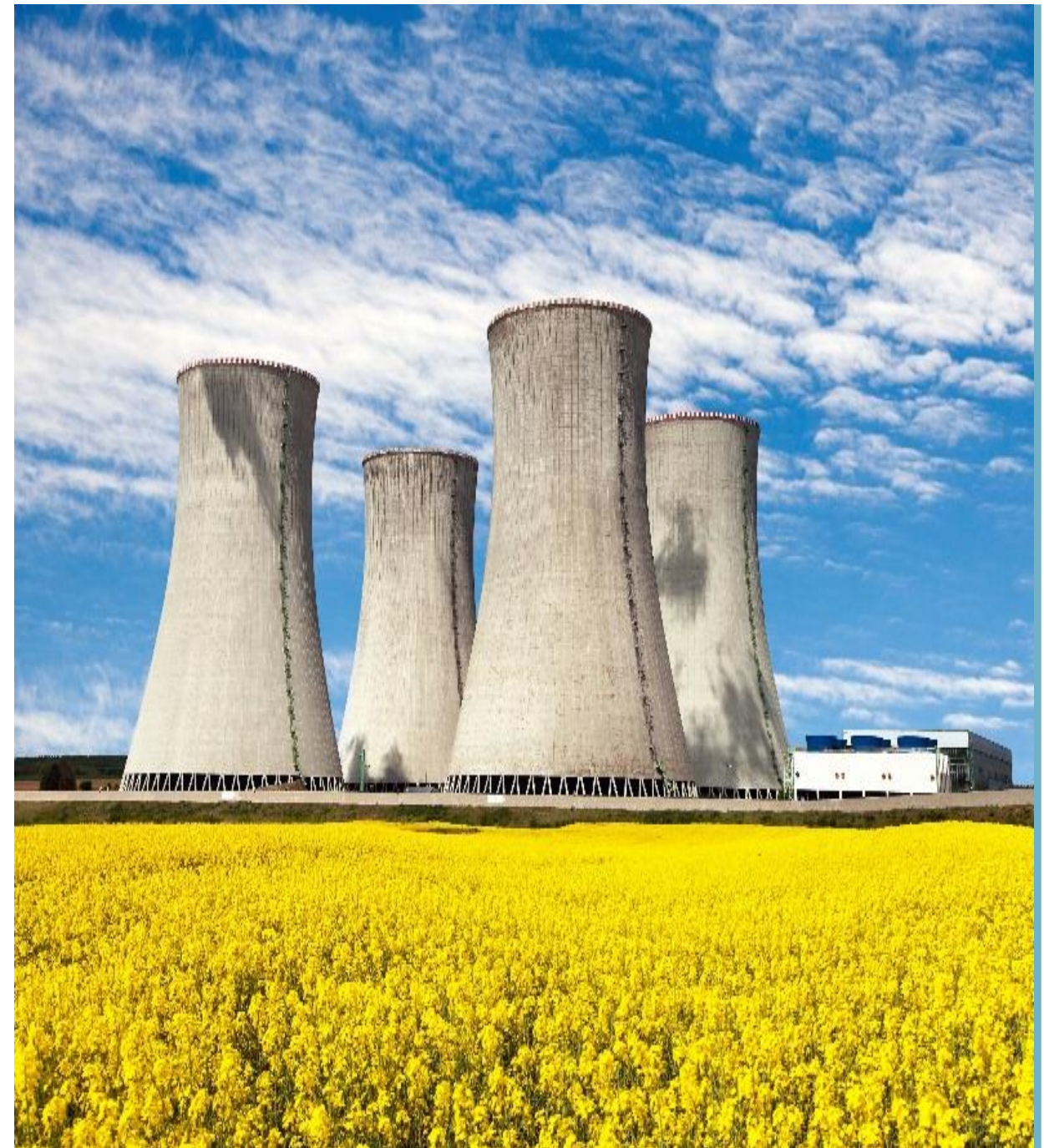
# Priorities

Q. Which of these types of infrastructure, if any, do you think should be made a priority for investment for...  
[COUNTRY]?



Source: Ipsos  
Base: 501 NZ adults among 21,043 adults  
(online), Aug-Sept 2017

# Attitudes

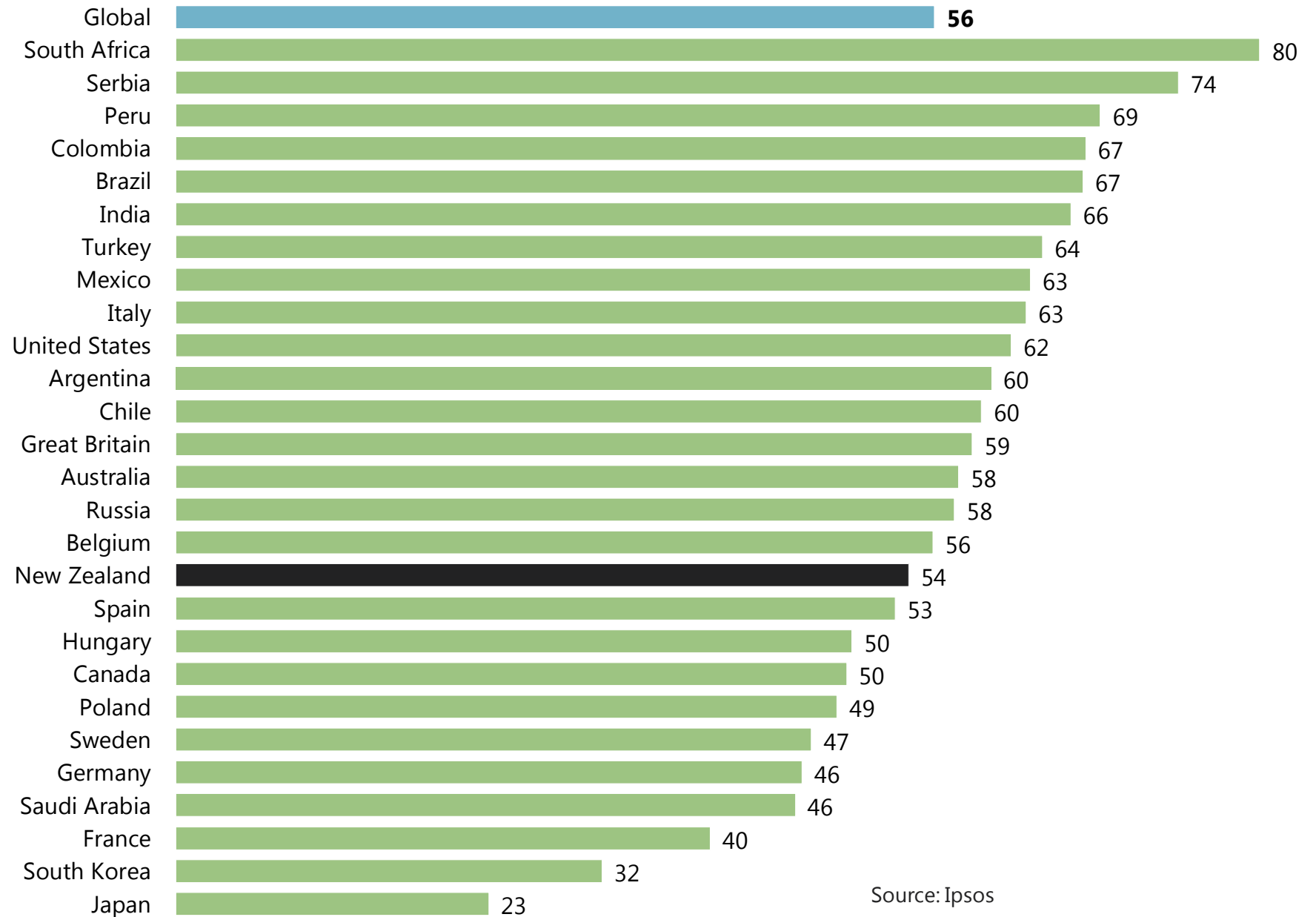


# Doing enough?

**Q. To what extent do you agree or disagree...?**

**As a country we are not doing enough to meet our infrastructure needs**

**% strongly/tend to agree**



Source: Ipsos

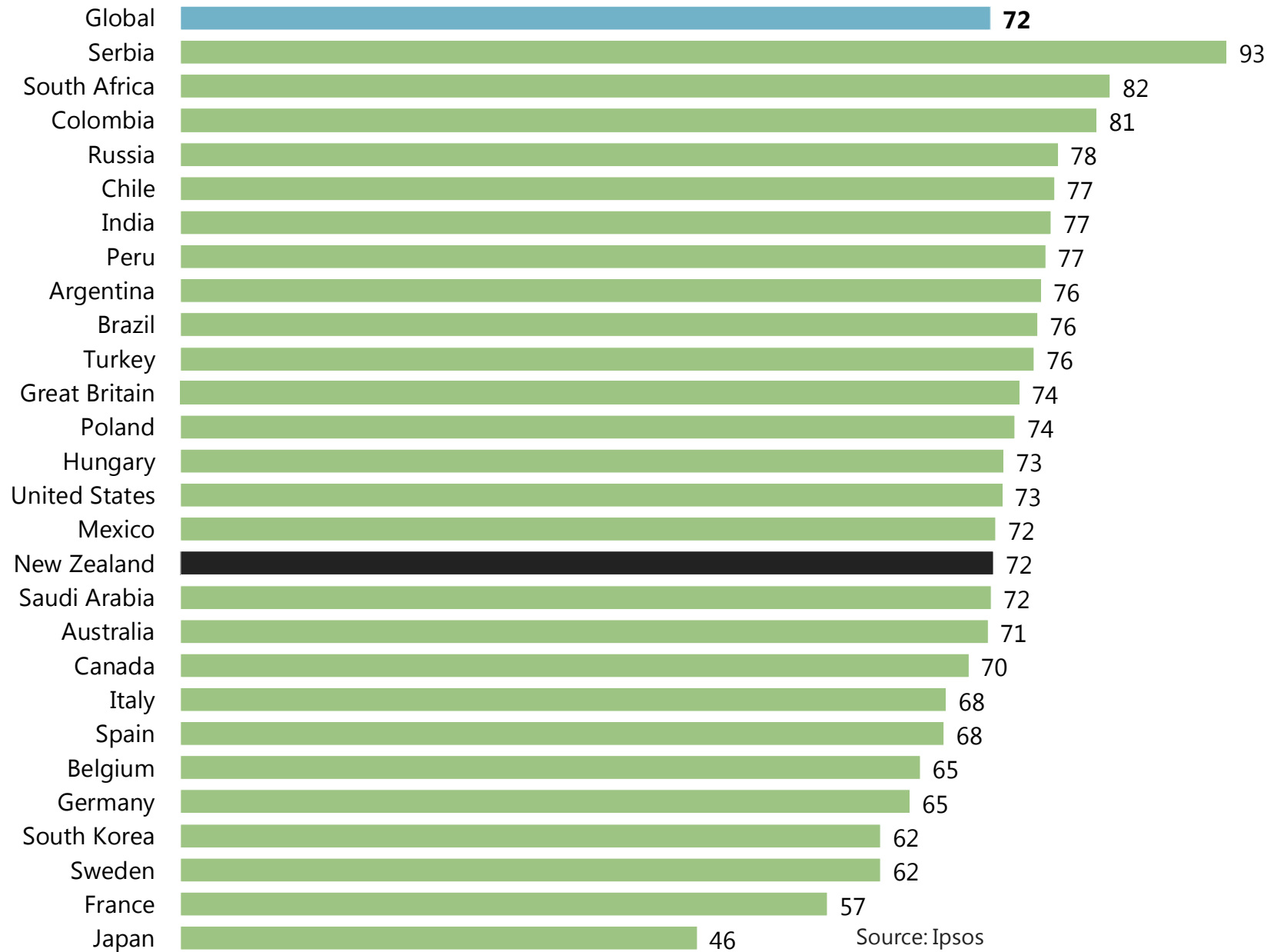
Base: 21,043 adults (online), Aug-Sept 2017

# Investment vital

**Q. To what extent do you agree or disagree...?**

**Investing in infrastructure is vital to [COUNTRY]'s future economic growth**

**% strongly/tend to agree**



Source: Ipsos

Base: 21,043 adults (online), Aug-Sept 2017

# New Zealand: local gets fair share

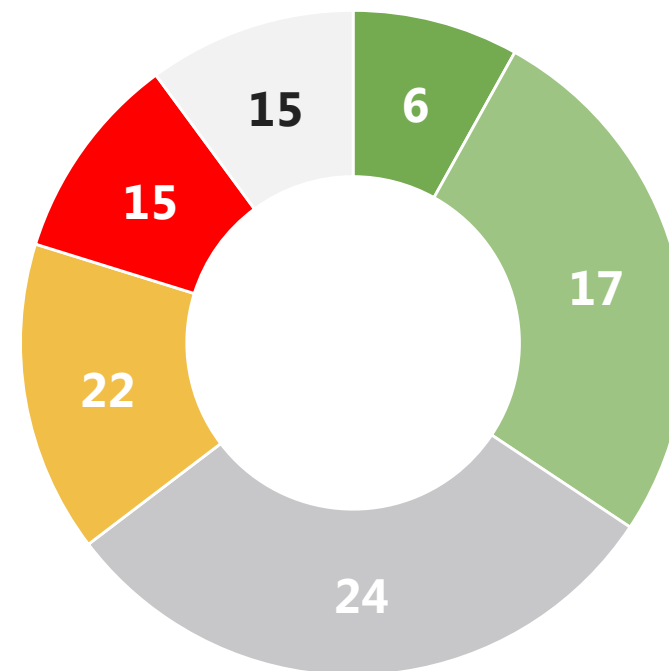
Q. To what extent do you agree or disagree...?

My local area gets its fair share of [COUNTRY]'s investment in infrastructure

■ % Strongly agree    ■ % Tend to agree    ■ % Neither/nor  
■ % Tend to disagree    ■ % Strongly disagree    ■ % Don't know

Region:

	Agree	Disagree
Total	34%	25%
Northland	6%	81%
Auckland	46%	12%
Waikato	41%	29%
Bay of Plenty	42%	10%
Gisborne	12%	49%
Hawkes Bay	30%	30%
Manawatu / Wanganui	10%	52%
Taranaki	17%	16%
Wellington	41%	19%
Nelson / Marlborough	20%	20%
West Coast	0%	74%
Canterbury	33%	23%
Otago	22%	36%
Southland	20%	40%



Source: Ipsos NZ  
Base: 501 NZ adults (online), Aug-Sept 2017

**Further**

**information**

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# Global Infrastructure Index

## Public satisfaction and priorities

September 2017

