

The Desertification of Main Street (Where Has Everybody Gone?)

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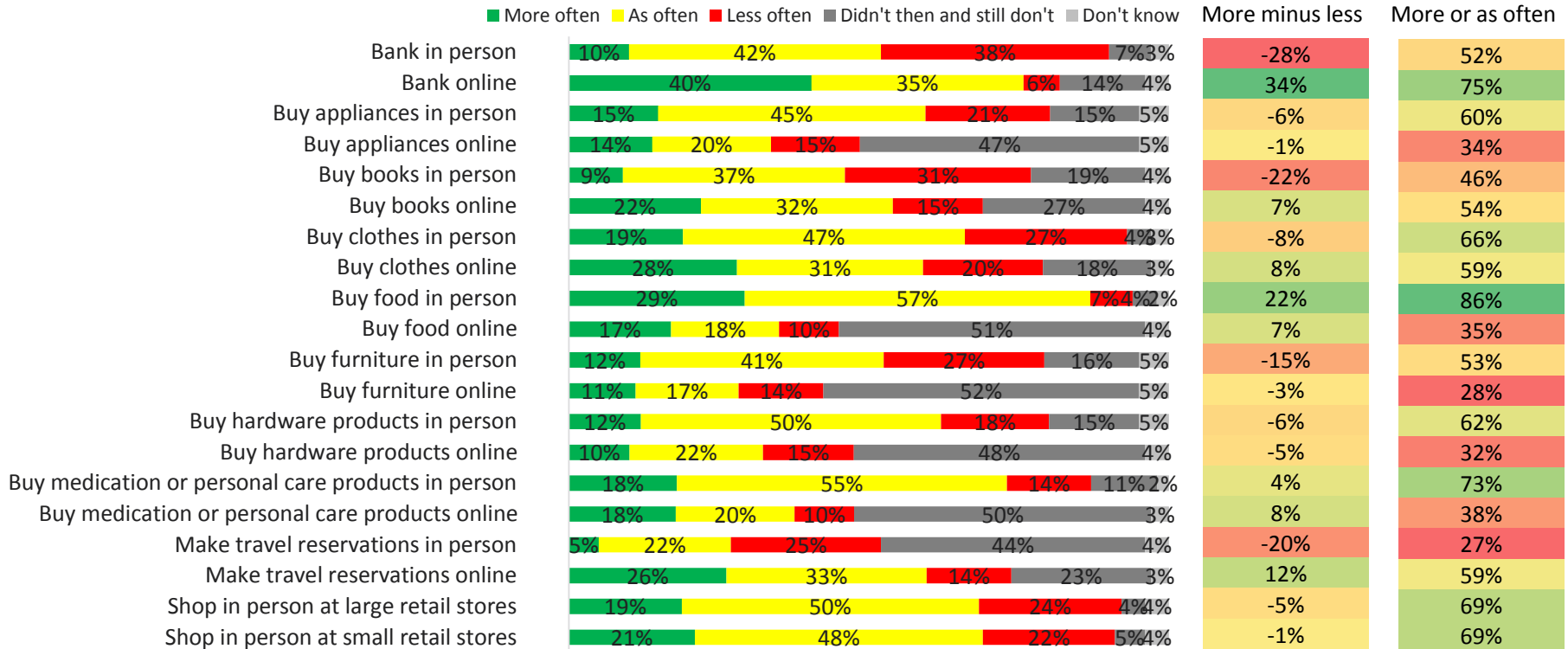
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Changes in Online & Offline Shopping Behavior in the United States

Changes in Online & Offline Shopping Behavior: United States

Q1. Do you personally do each of the following more often, as often, or less often than you did three years ago?

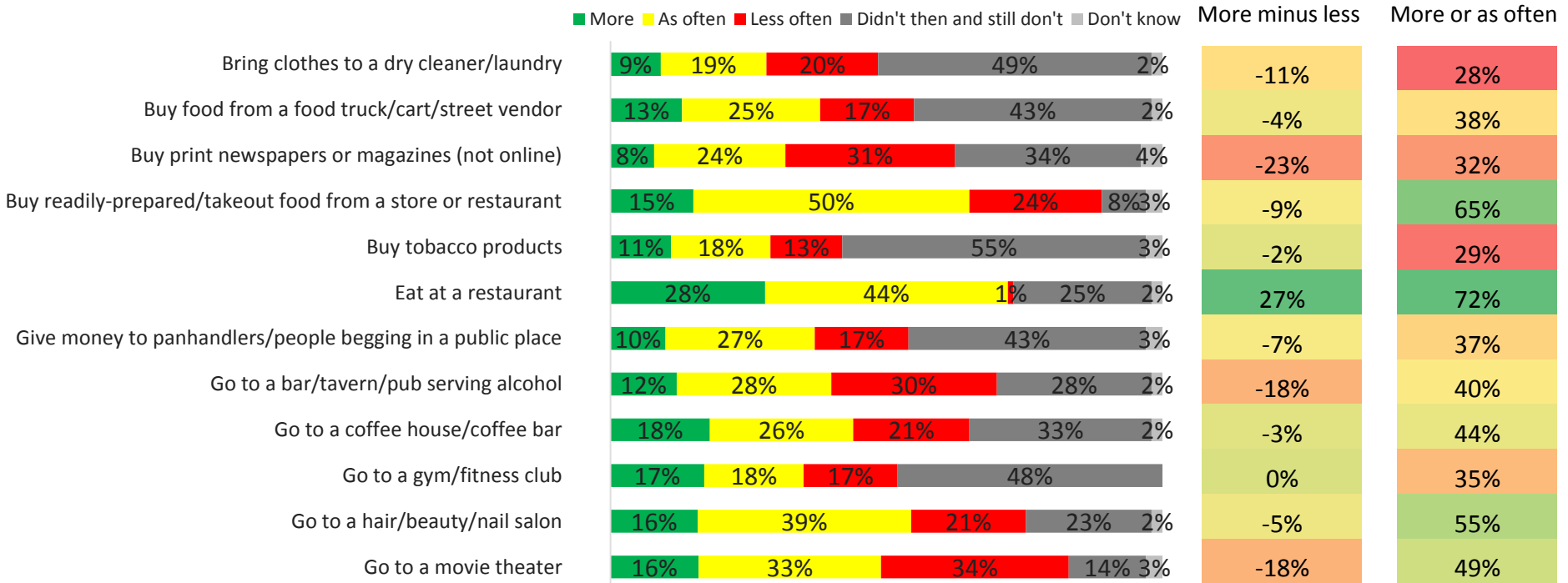
Note that by "online", we mean using a website or a mobile app. By "in person", we mean at a "physical" location (e.g., a store or street market), not online.



Changes in Online & Offline Shopping Behavior: United States

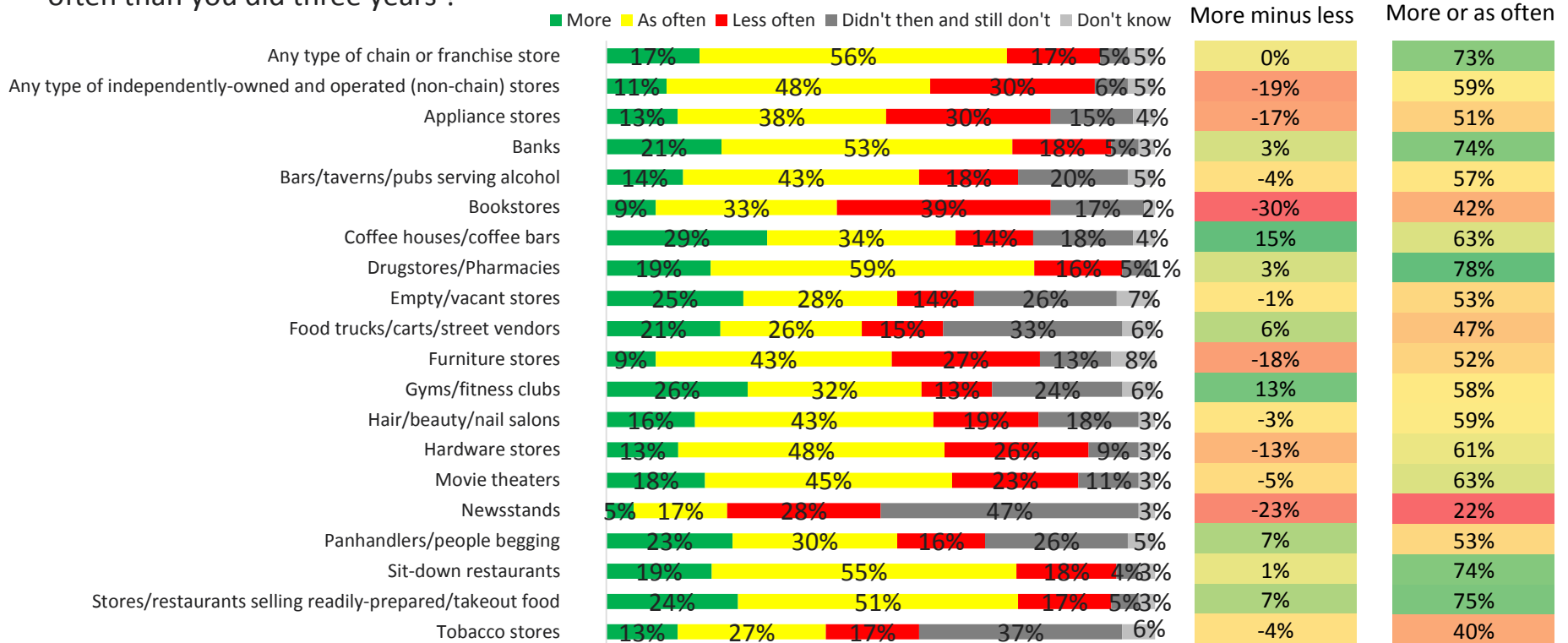
Q2. Do you personally do each of the following more often, as often, or less often than you did three years ago?

Note that by "online", we mean using a website or a mobile app. By "in person", we mean at a "physical" location (e.g., a store or street market), not online.



Changes in Local Retail Environment: United States

Q3. Thinking now about your local shopping areas, do you see each of the following more often, as often, or less often than you did three years ago?



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