

1. How often do you typically have your home's air ducts cleaned?

		ONTARIO			
	Total	GTA - Total	GTA - 416	GTA - 905	Central
		A	B	C	D
Base: All Respondents (unwtd)	805	388	213	175	85
Base: All Respondents (wtd)	805	391	216	175	83
Once A Year Or More Often (Net)	182	121	78	44	14
	23%	31%	36%	25%	17%
		CDEF	AC		*
Twice a year	57	41	27	13	2
	7%	10%	13%	8%	2%
		DF			*
About once a year	125	81	50	31	12
	15%	21%	23%	17%	15%
		F			F*
About once every few years	176	89	39	51	14
	22%	23%	18%	29%	17%
		B		AB	*
Not since five or more years ago	116	53	24	30	13
	14%	14%	11%	17%	15%
					*
I've never had the ducts cleaned	331	127	76	51	42
	41%	32%	35%	29%	51%
					A*
Sigma	805	391	216	175	83
	100%	100%	100%	100%	100%

2. Do you know where the air ducts are located in your home?

		ONTARIO			
	Total	GTA - Total	GTA - 416	GTA - 905	Central
		A	B	C	D
Base: All Respondents (unwtd)	805	388	213	175	85
Base: All Respondents (wtd)	805	391	216	175	83
Yes	581	282	145	137	60
	72%	72%	67%	78%	72%
		B		AB	*
No	224	109	71	38	23
	28%	28%	33%	22%	28%
		C	AC		*
Sigma	805	391	216	175	83
	100%	100%	100%	100%	100%

3. Approximately how much waste is removed from the average home's air ducts with a duct cleaning?

		ONTARIO			
	Total	GTA - Total	GTA - 416	GTA - 905	Central
		A	B	C	D
Base: All Respondents (unwtd)	805	388	213	175	85
Base: All Respondents (wtd)	805	391	216	175	83
About 1 lb	43	24	13	11	2
	5%	6%	6%	6%	2%
About 2 lbs	53	32	13	19	7
	7%	8%	6%	11%	8%
About 5 lbs	67	43	22	21	10
	8%	11%	10%	12%	12%
About 8 lbs	58	27	11	15	3
	7%	7%	5%	9%	4%
About 12 lbs	33	18	9	9	5
	4%	5%	4%	5%	6%
I have no idea	550	247	149	98	57
	68%	63%	69%	56%	68%
Sigma	805	391	216	175	83
	100%	100%	100%	100%	100%

4. Have you ever had the quality of your tap water tested?

		ONTARIO			
	Total	GTA - Total	GTA - 416	GTA - 905	Central
		A	B	C	D
Base: All Respondents (unwtd)	805	388	213	175	85
Base: All Respondents (wtd)	805	391	216	175	83
Yes (Net)	220	105	53	52	33
	27%	27%	25%	30%	40%
					AEF*
Yes, within the last year	94	40	24	16	17
	12%	10%	11%	9%	20%
					AF*
Yes, but more than a year ago	126	65	29	36	16
	16%	17%	13%	21%	19%
		B			*
No, but I would if I knew how	289	159	89	70	25
	36%	41%	41%	40%	30%
		EF			*
No, and I wouldn't have this done because I trust the quality of my tap water	296	126	74	53	25
	37%	32%	34%	30%	30%
					*
Sigma	805	391	216	175	83
	100%	100%	100%	100%	100%

5. Which of the following do you use in your household to purify the water?

		ONTARIO			
	Total	GTA - Total	GTA - 416	GTA - 905	Central
		A	B	C	D
Base: All Respondents (unwtd)	805	388	213	175	85
Base: All Respondents (wtd)	805	391	216	175	83
Reverse-osmosis systems	55	25	14	11	6
	7%	6%	6%	7%	7%
					*
Water purifier installed on our taps	95	58	28	31	9
	12%	15%	13%	18%	11%
		E			*
Water-filter pitchers	260	146	84	63	25
	32%	37%	39%	36%	30%
		F			*
Other	62	20	4	16	8
	8%	5%	2%	9%	10%
		B		AB	*
I don't do anything to purify our tap water	386	170	104	66	40
	48%	44%	48%	38%	49%
		C	AC		*
Sigma	858	420	233	187	89
	107%	108%	108%	107%	107%

