



Global Views On Healthcare – 2018

What does the world think about healthcare?

IPSOS GLOBAL ADVISOR

GAME CHANGERS



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- The findings come from surveys conducted in 2018 on the Ipsos Global Advisor platform using the Ipsos Online Panel system.
- The survey comprising questions A1-A5 was conducted between April 20 and May 4, 2018 with 20,767 adults across 27 countries: Argentina, Australia, Belgium, Brazil, Canada, Chile, China, France, Great Britain, Germany, Hungary, India, Italy, Japan, Malaysia, Mexico, Peru, Poland, Russia, Saudi Arabia, Serbia, South Africa, South Korea, Spain, Sweden, Turkey and the United States.
- The survey comprising questions B1-B13 was conducted between May 25 and June 8, 2018 with 23,249 adults across 28 countries (the same as above plus Colombia).
- All survey respondents are aged 18-64 in Canada and the U.S. and 16-64 in all other countries .
- The sample size per country in each survey is approximately N=1,000 for Australia, Brazil, Canada, China, France, Italy, Japan, Malaysia, Spain, Germany, Great Britain, and the U.S., and approximately N=500 for Argentina, Belgium, Colombia, Chile, Hungary, India, Mexico, Peru, Poland, Russia, Saudi Arabia, Serbia, South Africa, South Korea, Sweden, and Turkey.
- Weighting has been employed to balance demographics and ensure that the sample's composition reflects that of the adult population according to the most recent country census data.
- A survey with an unweighted probability sample of this size would have an estimated margin of error of +/- 3.1 percentage points for a sample of 1,000 and an estimated margin of error of +/- 4.5 percentage points for a 500 sample 19 times out of 20.
- In 17 of the countries surveyed ,internet penetration is sufficiently high to think of the samples as representative of the national population within the age ranges covered: Argentina, Australia, Belgium, Canada, France, Germany, Hungary, Italy, Japan, Poland, Serbia, South Korea, Spain, Sweden, Great Britain, and U.S. Brazil, Chile, China, Colombia, India, Malaysia, Mexico, Russia, Peru, Saudi Arabia, South Africa, and Turkey have lower levels of internet penetration. Samples from those countries should not be considered to be fully nationally representative, but instead to represent a more affluent, connected population, representing an important and emerging middle class.
- Results may not always sum to 100% or may be 1 point higher/lower than the actuals due to rounding, multiple responses or the exclusion of don't knows or not stated responses.

Evaluating The Healthcare System

Do citizens feel like their healthcare system works to keep them healthy?

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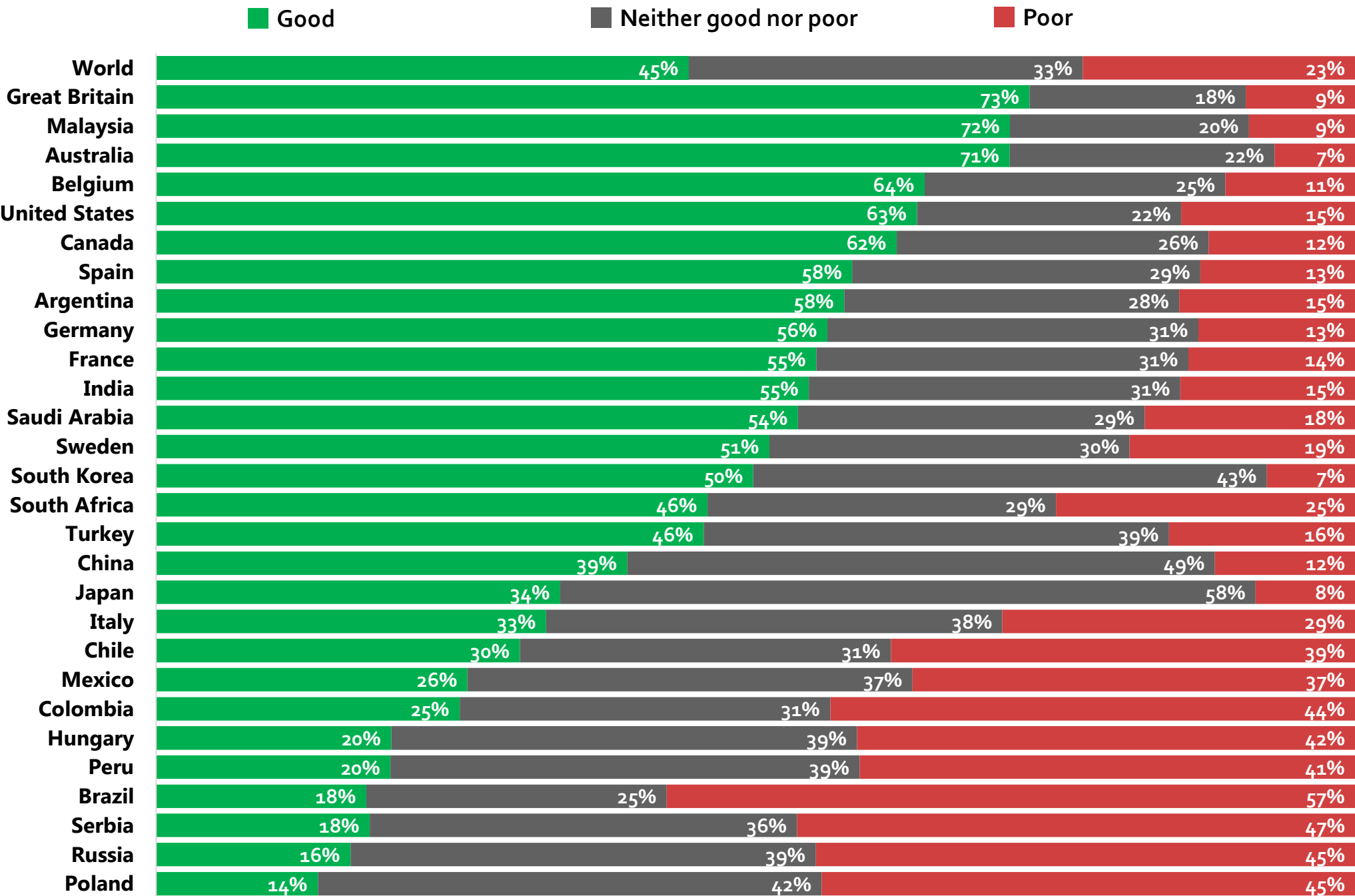
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Quality Rating of Locally Accessible Healthcare

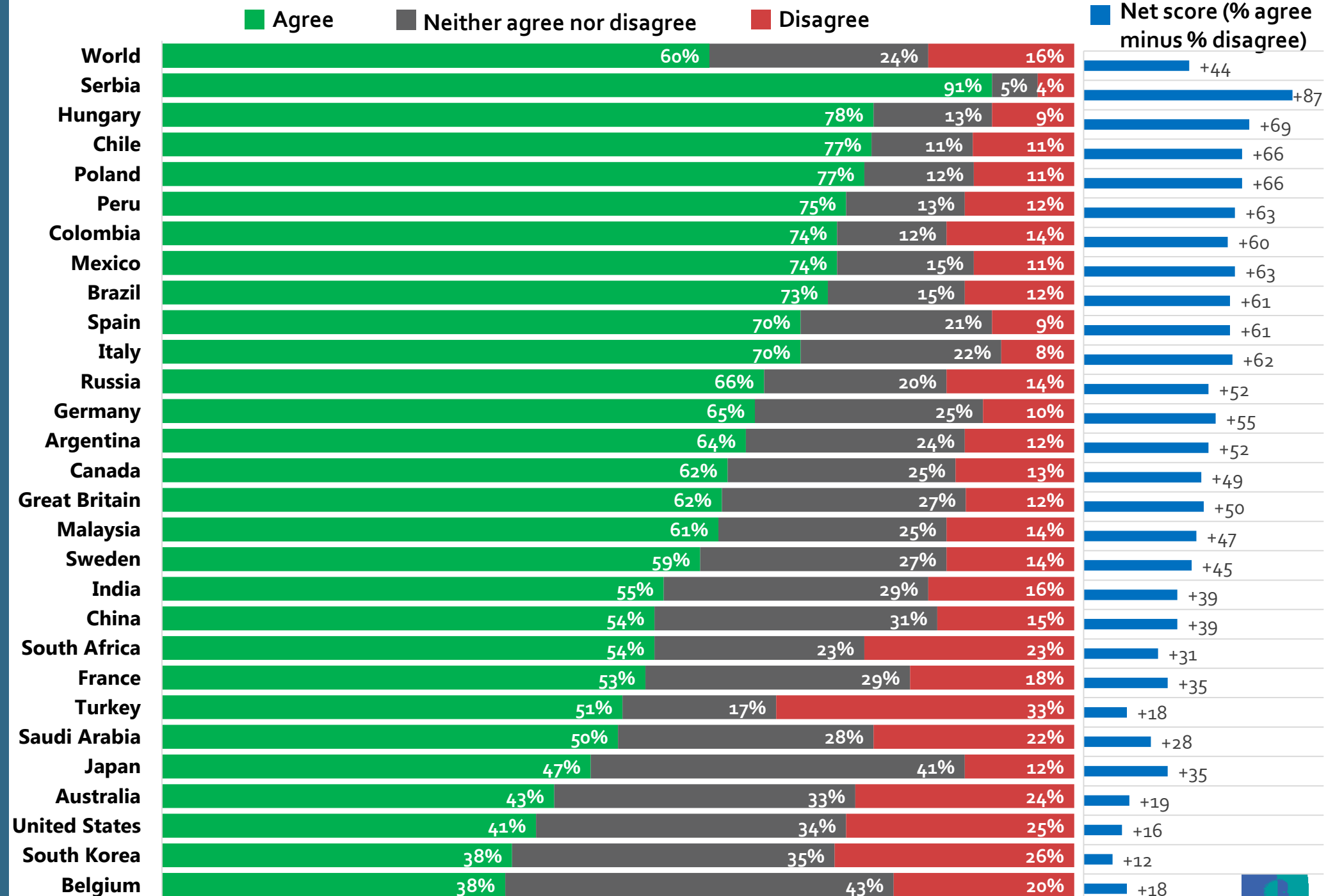
QB2. How would you rate the quality of healthcare that you and your family have access to in your country? – *By healthcare we include doctors, specialist physicians such as surgeons, hospitals, tests for diagnosis and drugs to treat various ailments.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Opinion on Healthcare System – Wait Times Too Long

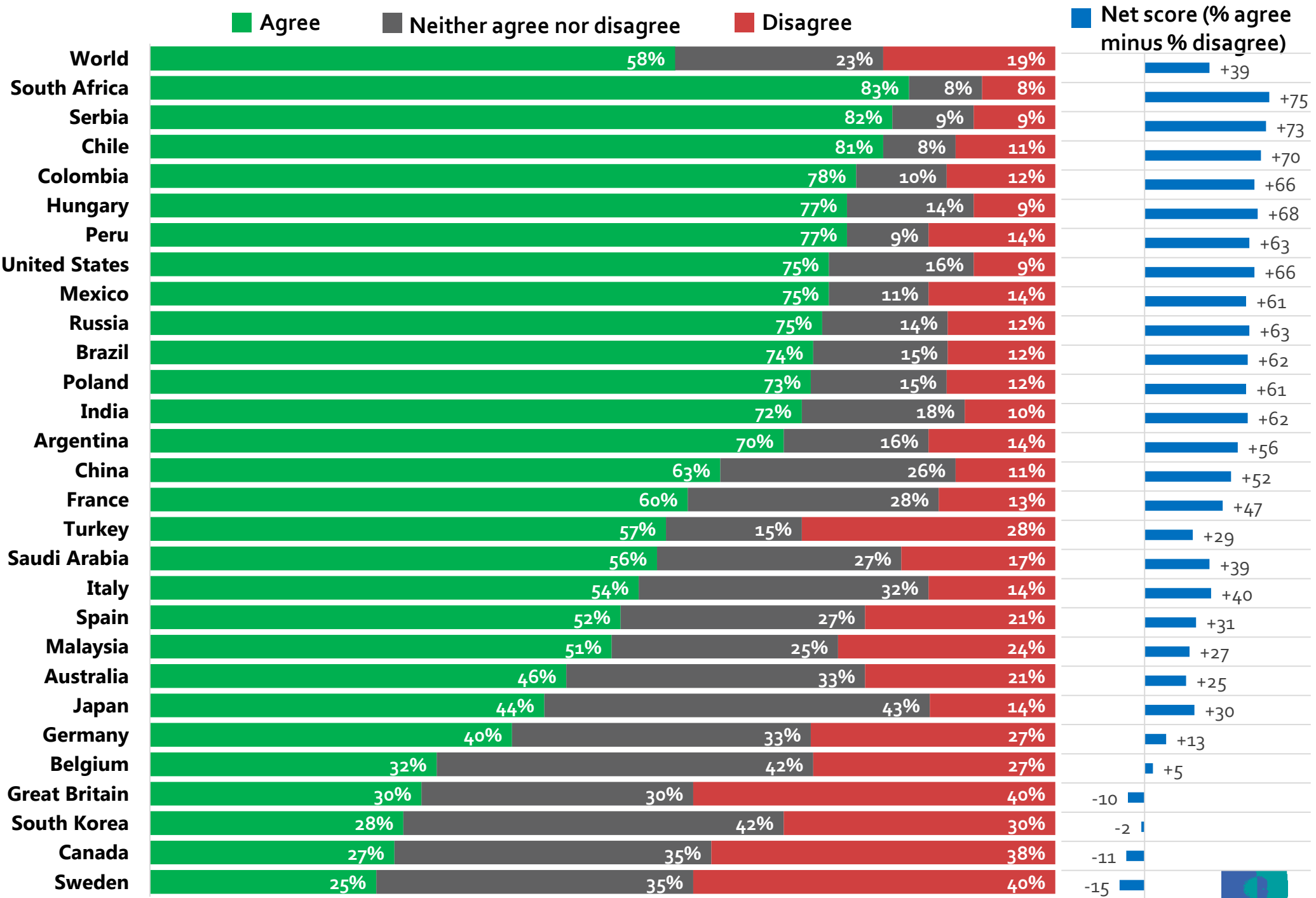
QB4. To what extent do you agree with the following statement? – *Waiting times to get an appointment with doctors are too long in my country.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Opinion on Healthcare System – Quality Healthcare Unaffordable for Many People

QB4. To what extent do you agree or disagree with the following statement? – *Many people in my country cannot afford good healthcare.*

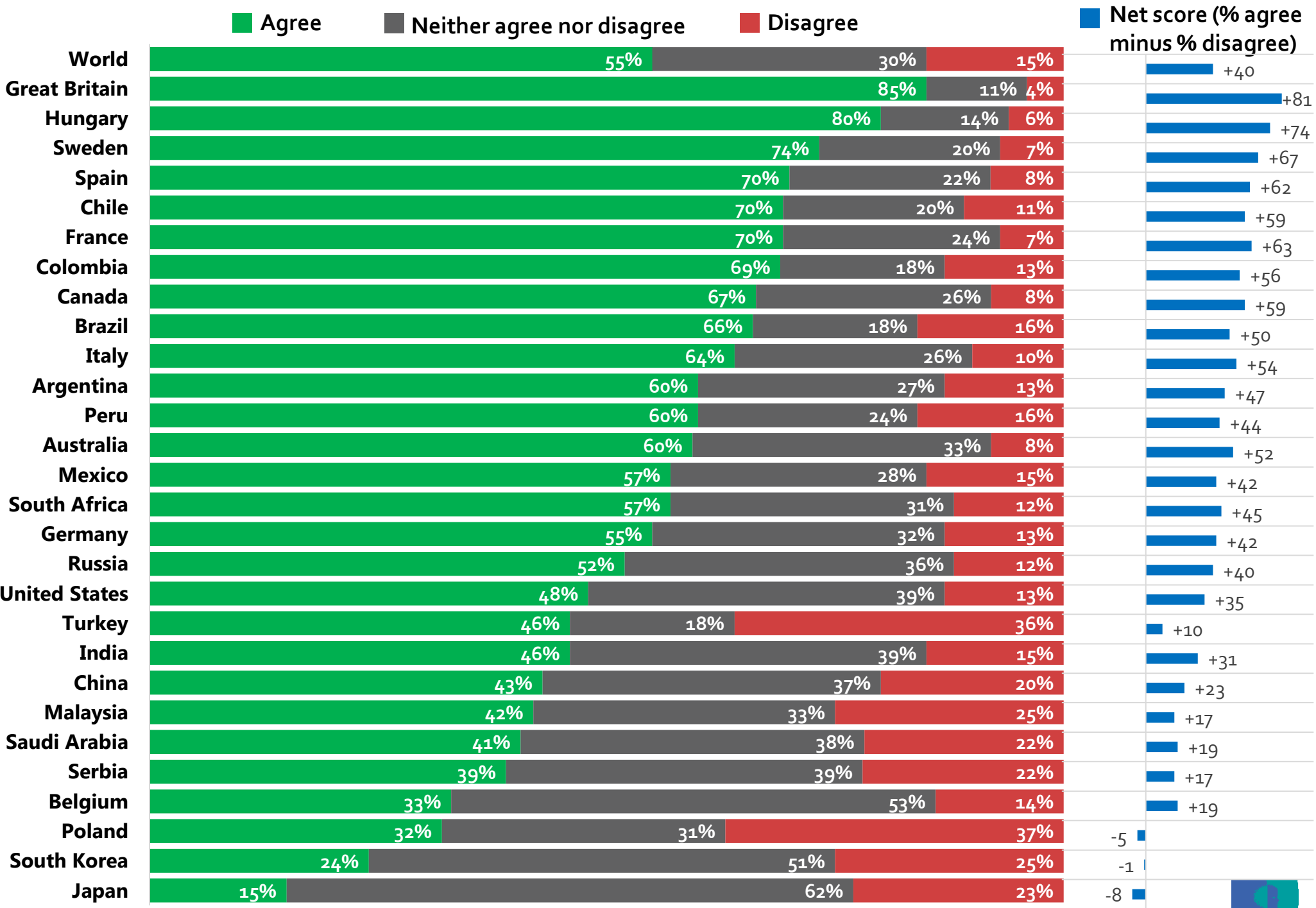


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Opinion on Healthcare System – Overstretched

QB4. To what extent do you agree or disagree with the following statement. – *The healthcare system in my country is overstretched.*

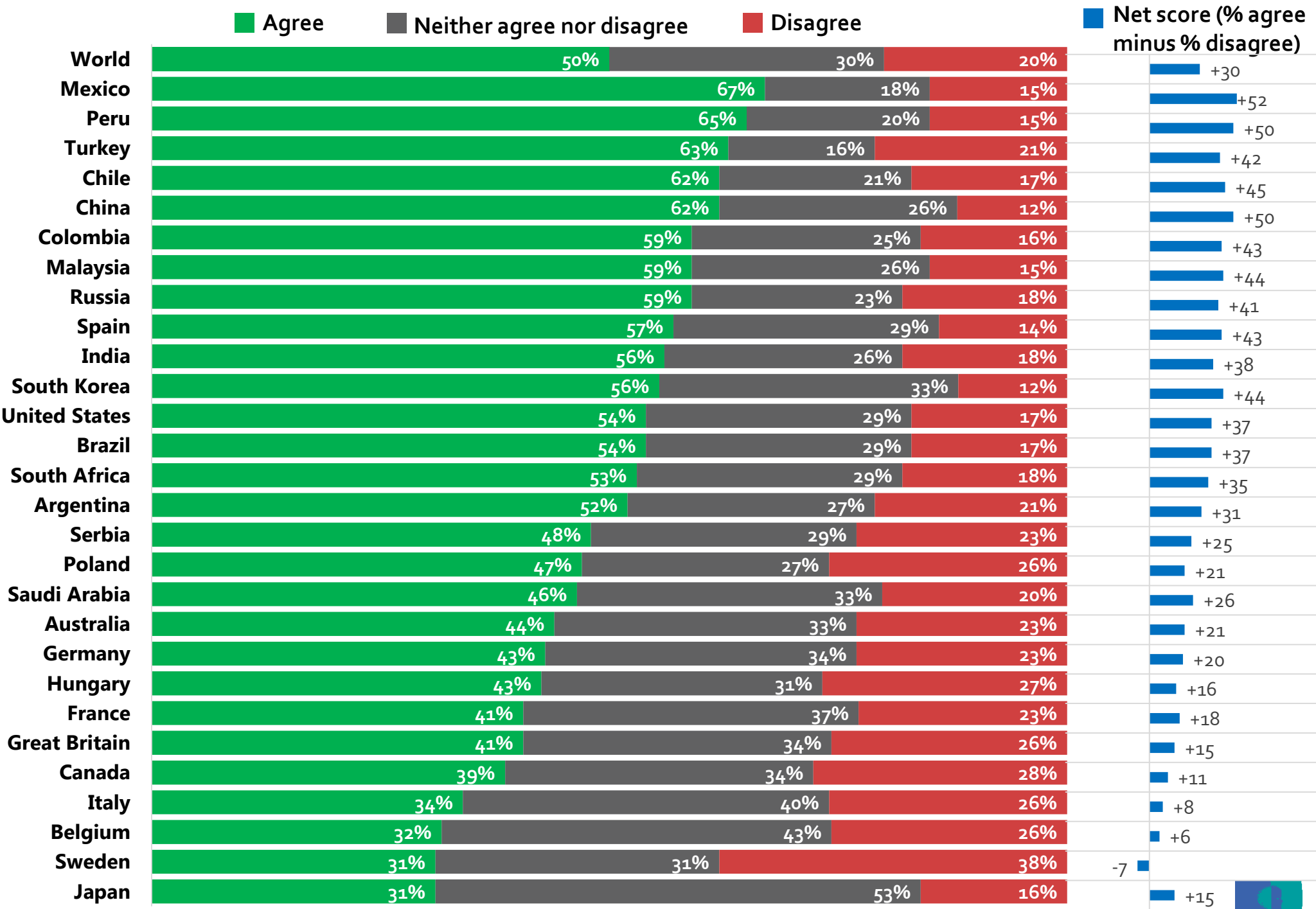


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Opinion on Healthcare System – Concerned about Personal Data Security

QB4. To what extent do you agree or disagree with the following statement? – *I am concerned that my personal data will be made available to third parties (government, private companies) without my consent.*

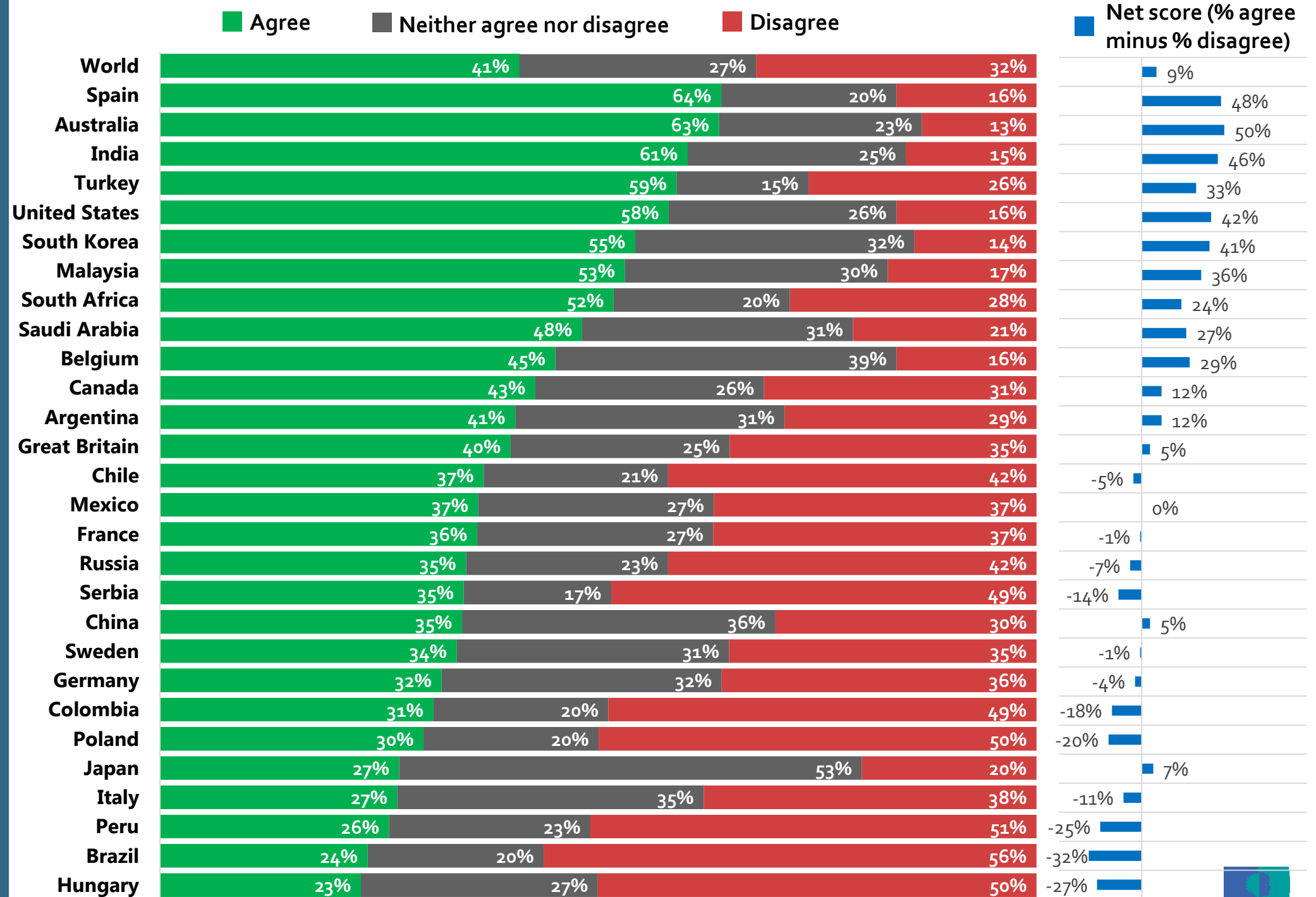


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Opinion on Healthcare System – Easy to Get an Appointment

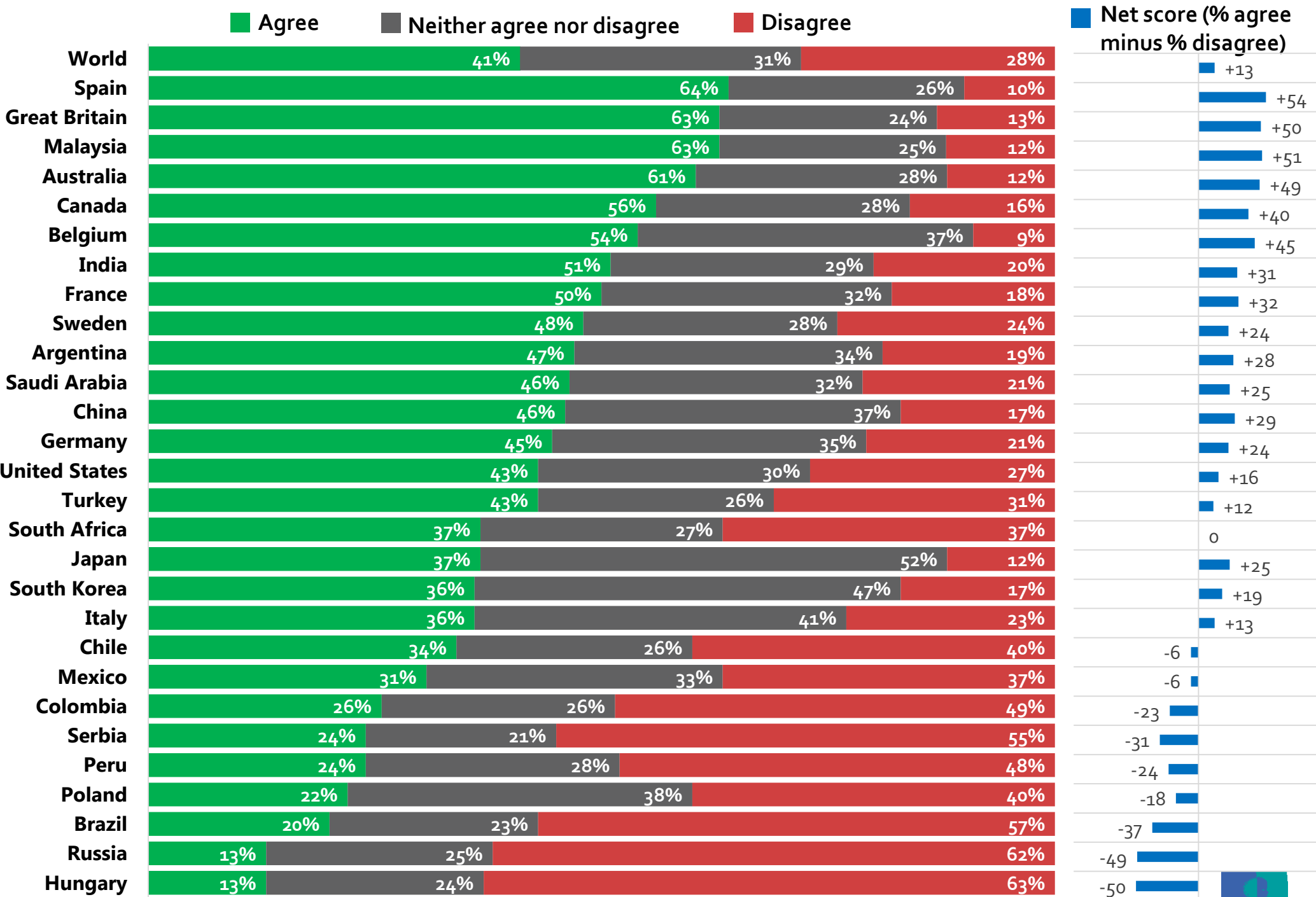
QB4. To what extent do you agree or disagree with the following statements? – *I find it easy to get an appointment with doctors in my local area.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Opinion on Healthcare System – Trust It to Provide Best Treatment

QB4. To what extent do you agree or disagree with the following statement? – *I trust the healthcare system in my country to provide me with the best treatment.*

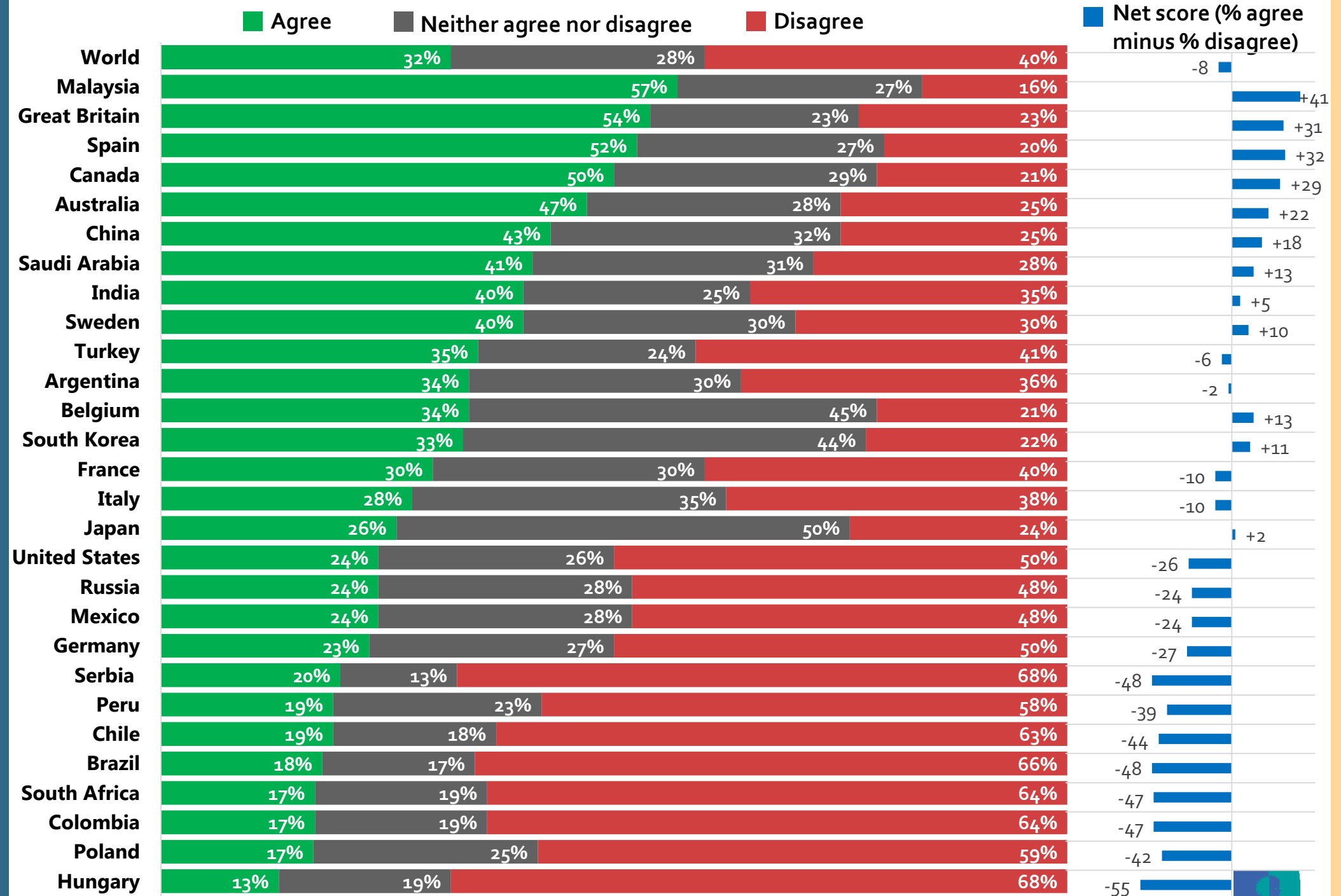


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Opinion on Healthcare System – Same Standard of Care for Everyone

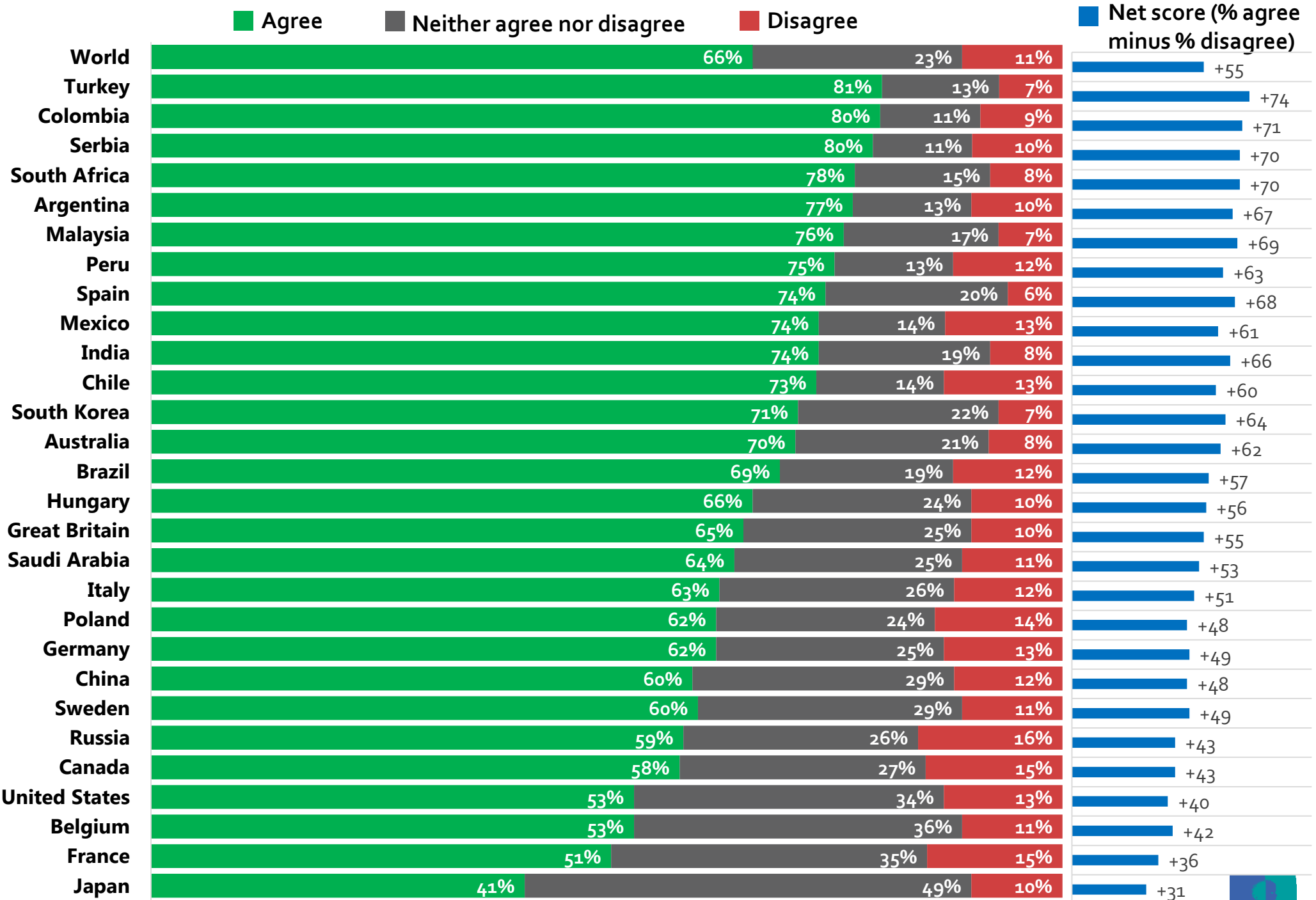
QB4. To what extent do you agree or disagree with the following statement? – *The healthcare system in my country provides the same standard of care to everyone.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Opinion on Healthcare System – Support for Compulsory Vaccinations

QB4. To what extent do you agree or disagree with the statement. *Vaccinating against serious infectious diseases should be compulsory.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



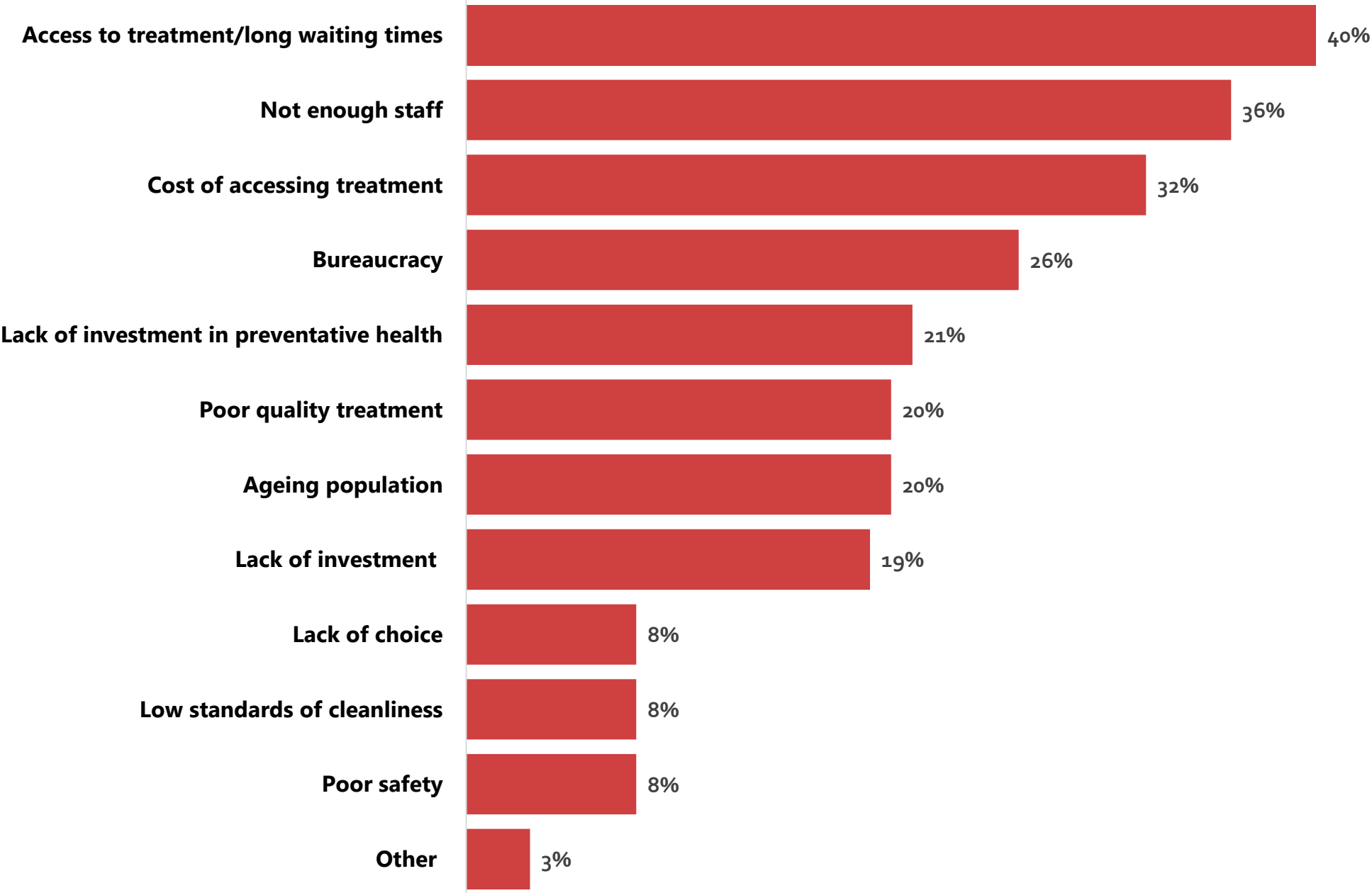
Opinion on Healthcare System – Agree Summary (% agree)

QB4. To what extent do you agree with the following statements? (% agree)	WORLD	ARG	AUS	BEL	BRA	CAN	CHL	CHN	COL	COR	FRA	GBR	DEU	HUN	IND	ITA	JPN	KOR	MEX	MYS	PER	POL	RUS	SAR	SER	ZAF	ESP	SWE	TUR	USA
Vaccinating against serious infectious diseases should be compulsory	67%	77%	70%	53%	69%	58%	73%	60%	80%	51%	65%	62%	66%	74%	63%	41%	71%	74%	76%	75%	62%	59%	64%	80%	78%	74%	60%	81%	53%	
Waiting times to get an appointment with doctors are too long in my country	62%	64%	43%	38%	73%	62%	77%	54%	74%	53%	62%	65%	78%	55%	70%	47%	38%	74%	61%	75%	77%	66%	50%	91%	54%	70%	59%	51%	41%	
Many people in my country cannot afford good healthcare	59%	70%	46%	32%	74%	27%	81%	63%	78%	60%	30%	40%	77%	72%	54%	44%	28%	75%	51%	77%	73%	75%	56%	82%	83%	52%	25%	57%	75%	
The healthcare system in my country is overstretched	54%	60%	60%	33%	66%	67%	70%	43%	69%	70%	85%	55%	80%	46%	64%	15%	24%	57%	42%	60%	32%	52%	41%	39%	57%	70%	74%	46%	48%	
I am concerned that my personal data will be made available to third parties (government, private companies) without my consent	50%	52%	44%	32%	54%	39%	62%	62%	59%	41%	41%	43%	43%	56%	34%	31%	56%	67%	59%	65%	47%	59%	46%	48%	53%	57%	31%	63%	54%	
In my country, information about how to look after my health is readily available when I need it	50%	47%	68%	49%	25%	65%	46%	51%	35%	48%	73%	62%	35%	50%	31%	39%	56%	43%	64%	32%	41%	49%	48%	42%	49%	59%	61%	64%	66%	
In my country, information about healthcare services is readily available when I need it	47%	46%	67%	50%	22%	62%	40%	53%	27%	45%	69%	57%	33%	50%	28%	37%	54%	37%	63%	25%	34%	44%	44%	36%	47%	58%	58%	66%	61%	
I find it easy to get an appointment with doctors in my local area	41%	41%	63%	45%	24%	43%	37%	35%	31%	36%	40%	32%	23%	61%	27%	27%	55%	37%	53%	26%	30%	35%	48%	35%	52%	64%	34%	59%	58%	
I trust the healthcare system in my country to provide me with the best treatment	40%	47%	61%	54%	20%	56%	34%	46%	26%	50%	63%	45%	13%	51%	36%	37%	36%	31%	63%	24%	22%	13%	46%	24%	37%	64%	48%	43%	43%	
The healthcare system in my country provides the same standard of care to everyone	31%	34%	47%	34%	18%	50%	19%	43%	17%	30%	54%	23%	13%	40%	28%	26%	33%	24%	57%	19%	17%	24%	41%	20%	17%	52%	40%	35%	24%	

Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Problems with Own
Healthcare System –
Globally

QB5. Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?



■ [ISSUE] is a top three problem facing my country's healthcare system

Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Problems with Own Healthcare System – Summary

QB5. Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?	W	A	A	B	B	C	C	C	C	F	G	D	H	I	I	J	K	M	M	P	P	R	S	S	Z	E	S	T	U
	O	R	R	E	R	A	H	H	O	R	B	E	U	N	T	P	O	E	Y	E	O	U	A	E	A	S	W	U	S
	L	G	S	L	A	N	L	N	L	A	R	U	N	D	A	N	R	X	S	R	L	S	U	R	F	P	E	R	A
Access to treatment/long waiting times	41%	35%	37%	26%	35%	49%	64%	26%	59%	29%	32%	37%	65%	22%	59%	20%	26%	48%	43%	46%	70%	35%	21%	68%	41%	52%	52%	38%	22%
Not enough staff	36%	25%	37%	38%	23%	54%	39%	23%	17%	67%	54%	61%	63%	17%	38%	33%	27%	20%	34%	21%	23%	30%	15%	37%	41%	49%	68%	36%	14%
Cost of accessing treatment	32%	35%	38%	27%	18%	10%	46%	32%	37%	34%	8%	19%	18%	44%	28%	44%	32%	26%	49%	29%	34%	56%	32%	36%	39%	15%	11%	32%	64%
Bureaucracy	26%	39%	19%	20%	26%	21%	36%	24%	40%	20%	26%	32%	19%	17%	33%	7%	21%	46%	17%	38%	32%	40%	17%	25%	14%	23%	28%	23%	33%
Lack of investment in preventative health	21%	38%	18%	14%	38%	17%	20%	25%	35%	11%	19%	18%	22%	21%	20%	12%	18%	29%	13%	38%	21%	8%	16%	21%	21%	31%	9%	17%	16%
Poor quality treatment	21%	9%	7%	7%	32%	7%	16%	20%	27%	6%	6%	12%	20%	35%	17%	5%	8%	29%	26%	26%	33%	59%	25%	39%	43%	5%	11%	36%	16%
Ageing population	20%	4%	37%	28%	4%	38%	9%	46%	2%	28%	37%	29%	16%	16%	16%	52%	43%	3%	12%	2%	22%	8%	15%	9%	5%	22%	19%	16%	16%
Lack of investment	19%	49%	13%	13%	47%	10%	18%	11%	32%	17%	42%	15%	12%	15%	23%	6%	8%	30%	10%	36%	7%	14%	12%	17%	13%	41%	7%	14%	5%
Low standards of cleanliness	8%	9%	4%	3%	9%	3%	2%	6%	4%	4%	3%	8%	13%	30%	6%	2%	6%	7%	16%	7%	4%	5%	14%	10%	30%	3%	3%	12%	4%
Lack of choice	8%	7%	6%	6%	6%	5%	8%	13%	9%	4%	3%	6%	7%	12%	5%	6%	11%	10%	10%	7%	9%	7%	17%	7%	5%	5%	5%	9%	14%
Poor safety	8%	12%	4%	7%	11%	2%	4%	17%	7%	8%	2%	5%	4%	22%	6%	9%	10%	10%	12%	12%	4%	7%	14%	2%	10%	3%	5%	10%	4%
Other	3%	3%	4%	6%	2%	4%	2%	0%	3%	3%	6%	3%	2%	1%	1%	1%	1%	2%	1%	2%	1%	2%	3%	3%	2%	2%	8%	2%	5%

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Patient Experience

Are patients satisfied with the way their healthcare system treats them?

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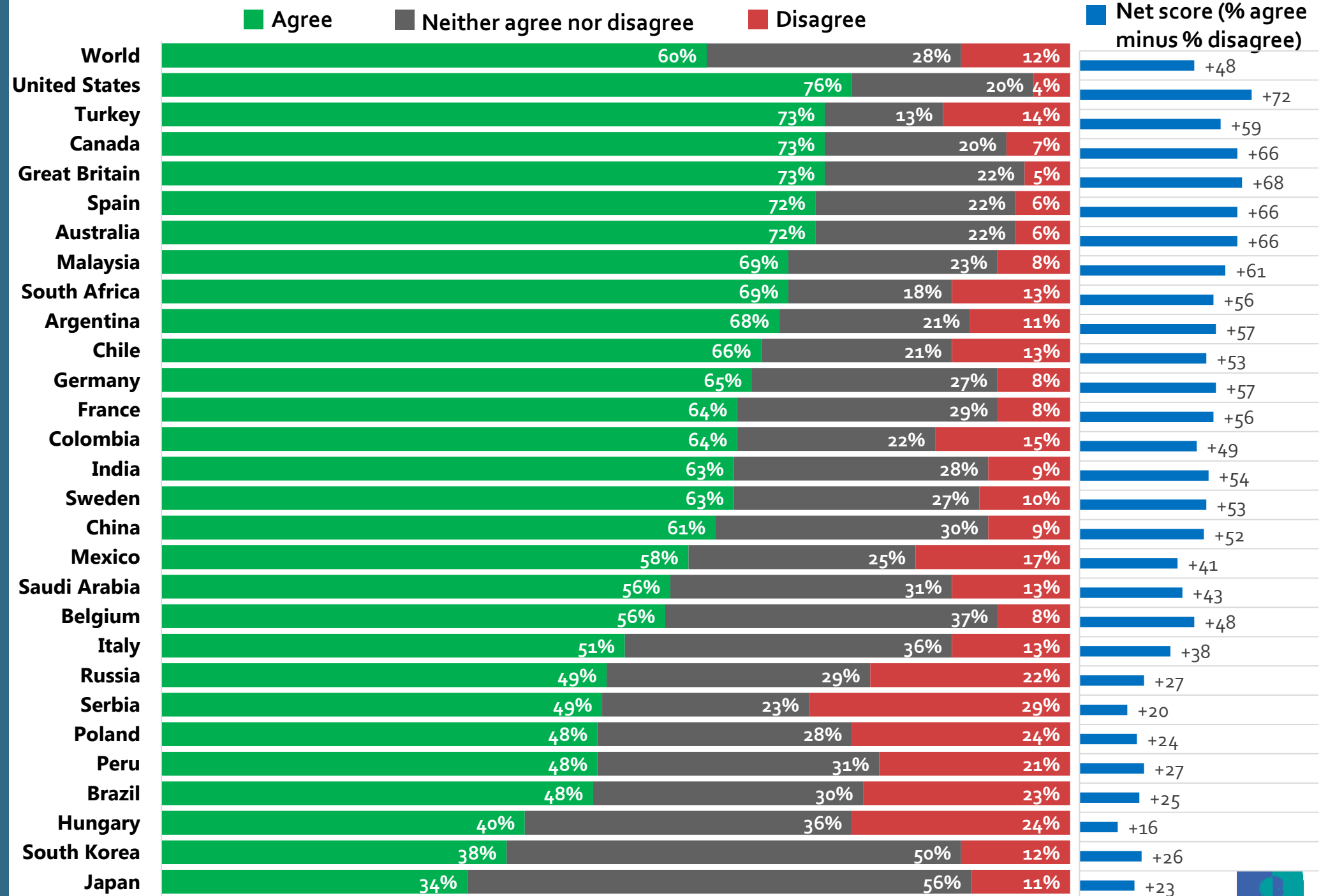
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Most Recent Patient Experience – Was Treated with Dignity and Respect

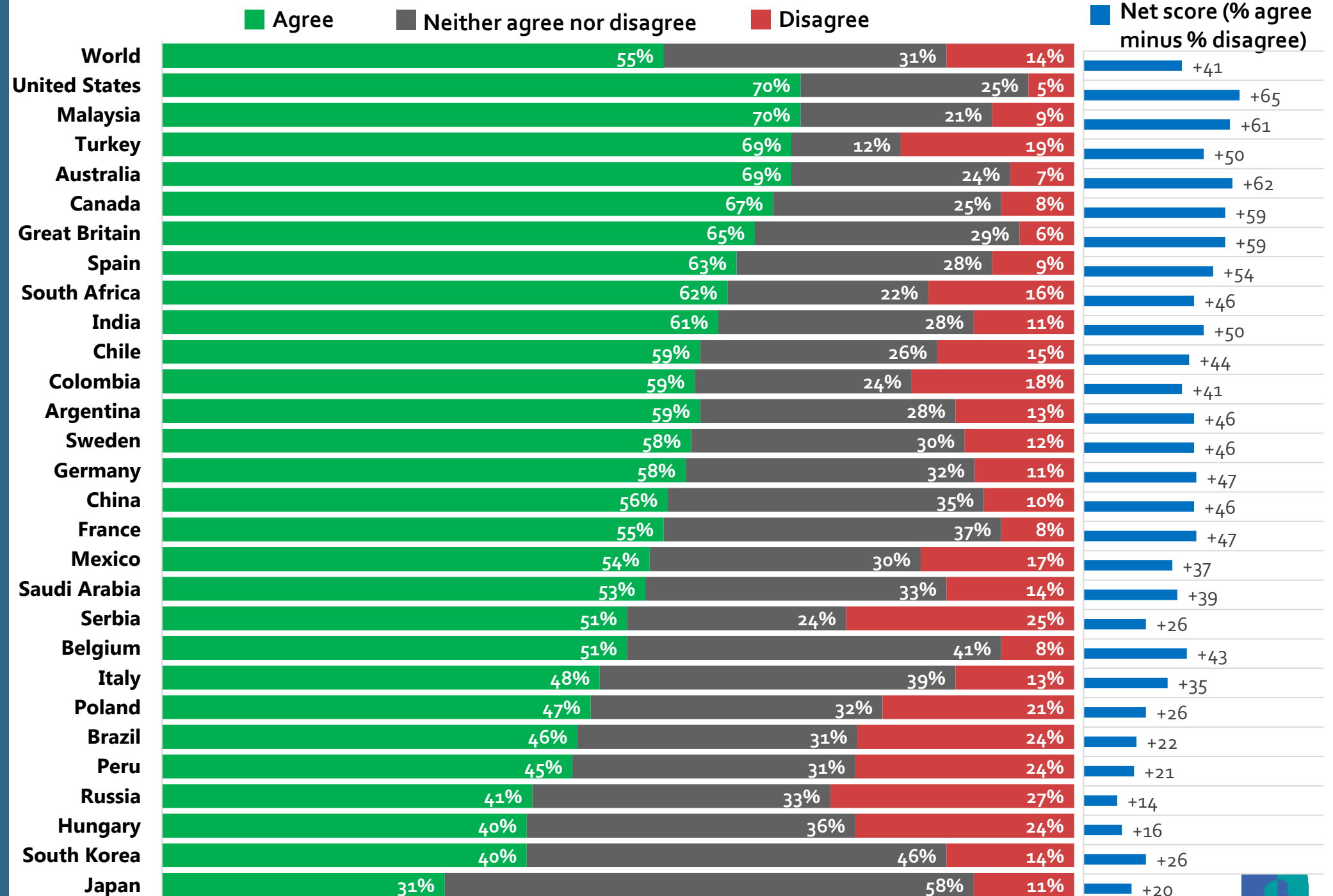
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *I was treated with dignity and respect throughout my treatment.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience –Values, Preferences and Needs Were Respected

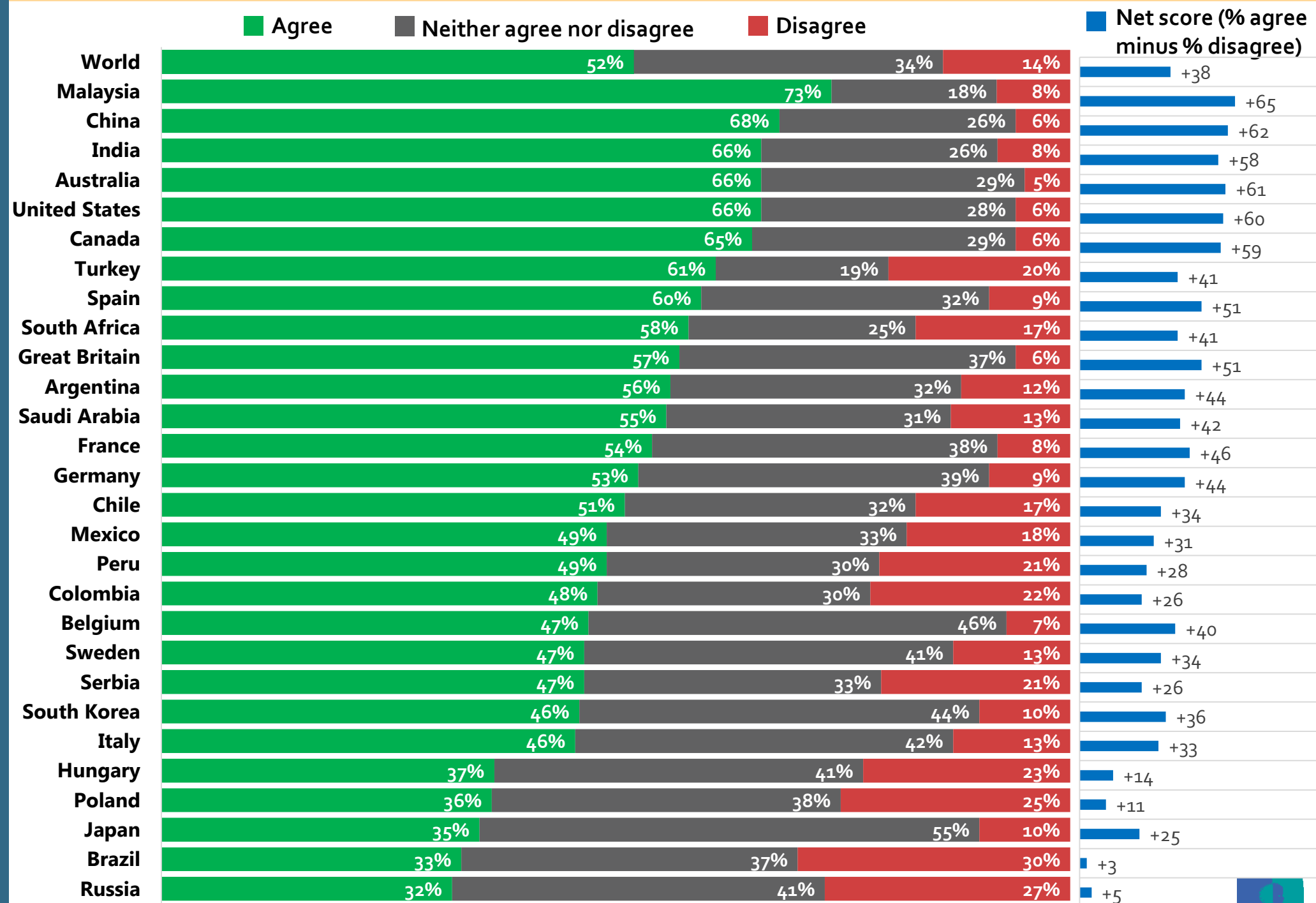
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *The healthcare professionals treating me showed respect for my values, preferences and expressed needs.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience – Safety Was a Priority

QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – My safety was a priority.

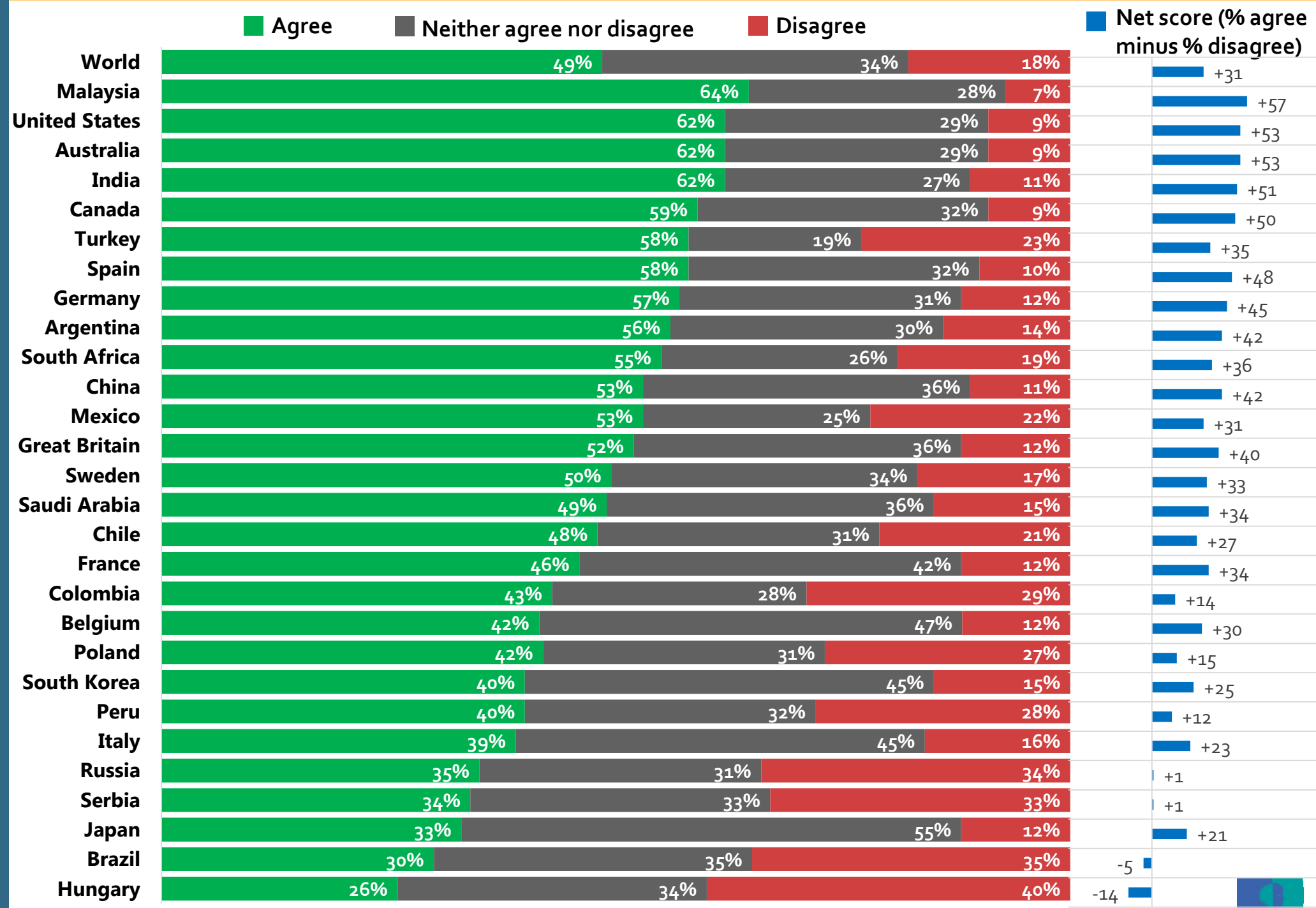


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Patient Experience – Care Was Personalized

QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – My care was personalized to reflect my needs and choices.

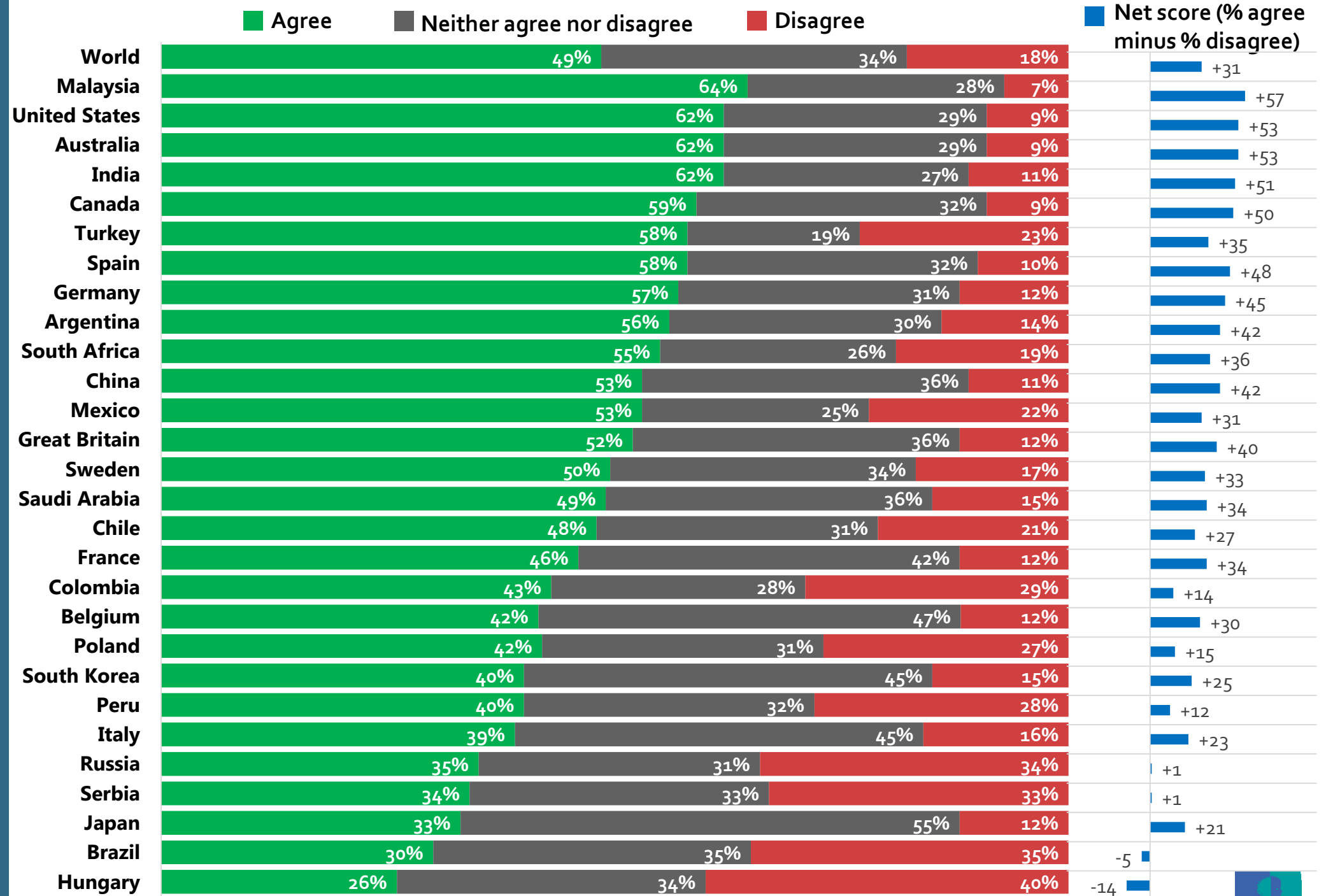


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Patient Experience – Received Sufficient Information

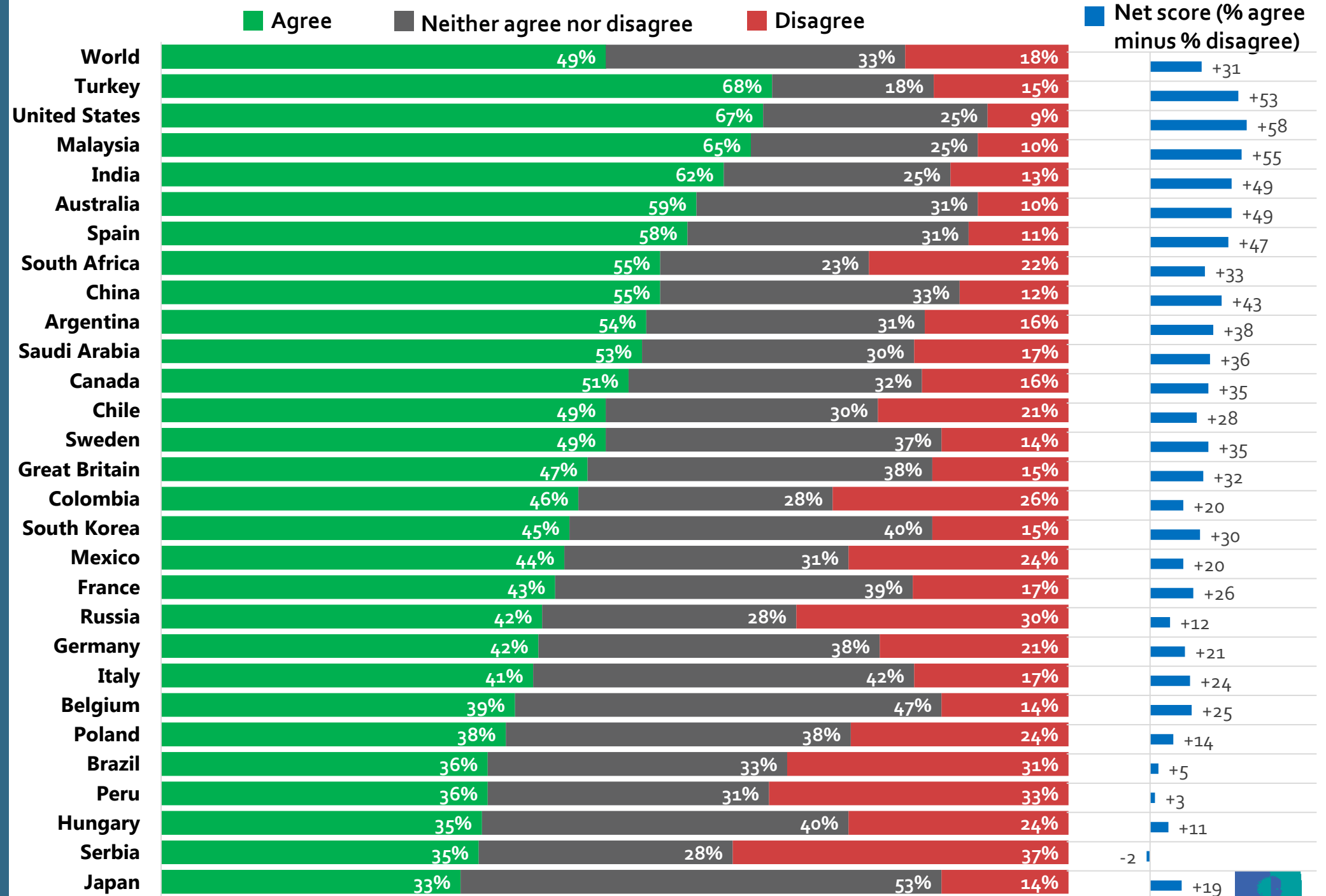
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *I was provided with sufficient information on my treatment.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience – Had Easy Access to Medical Information

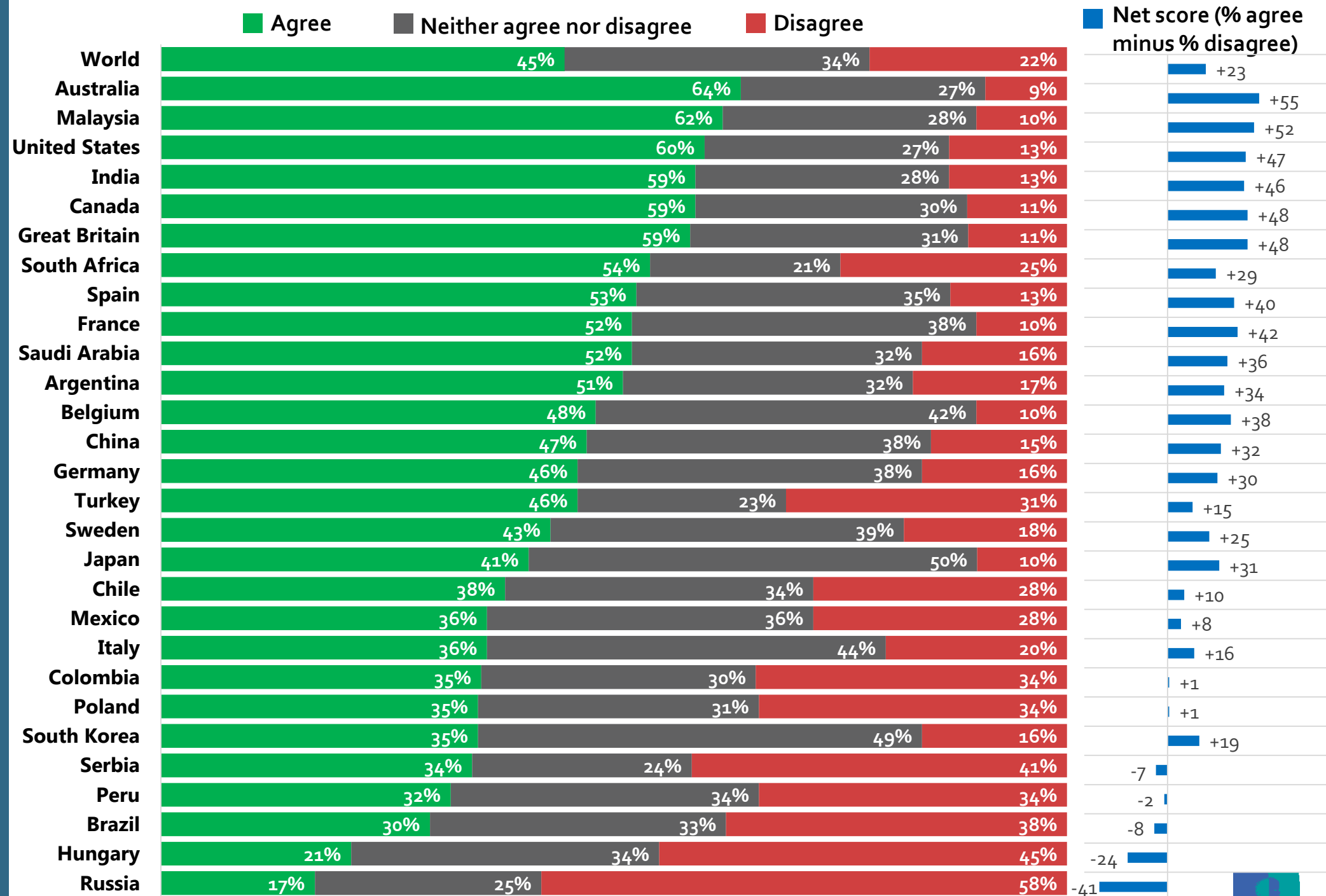
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *I had easy access to my medical information.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience – Had Access to the Best Possible Care

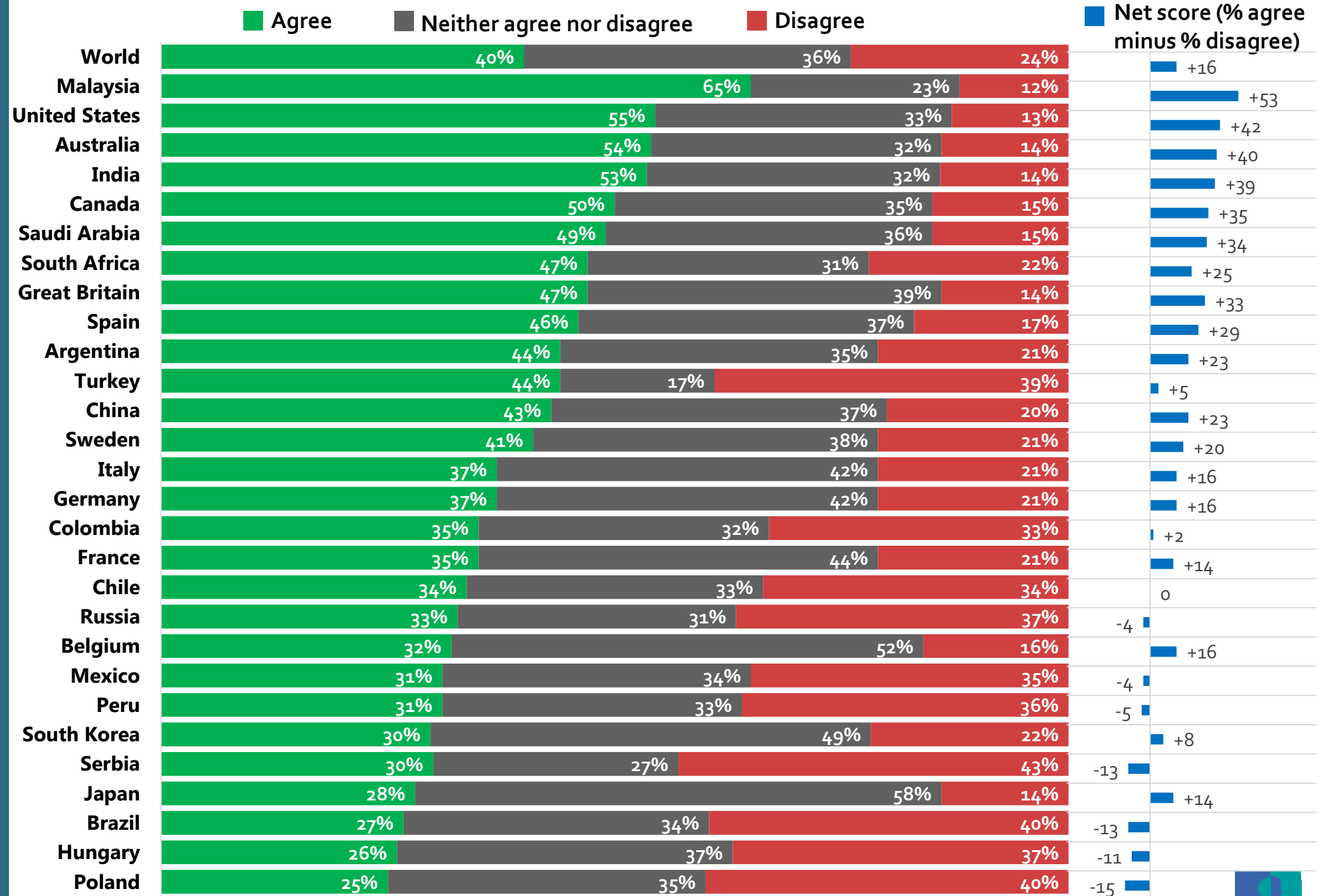
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *I had access to the best care I could have received.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience – Received Emotional Support

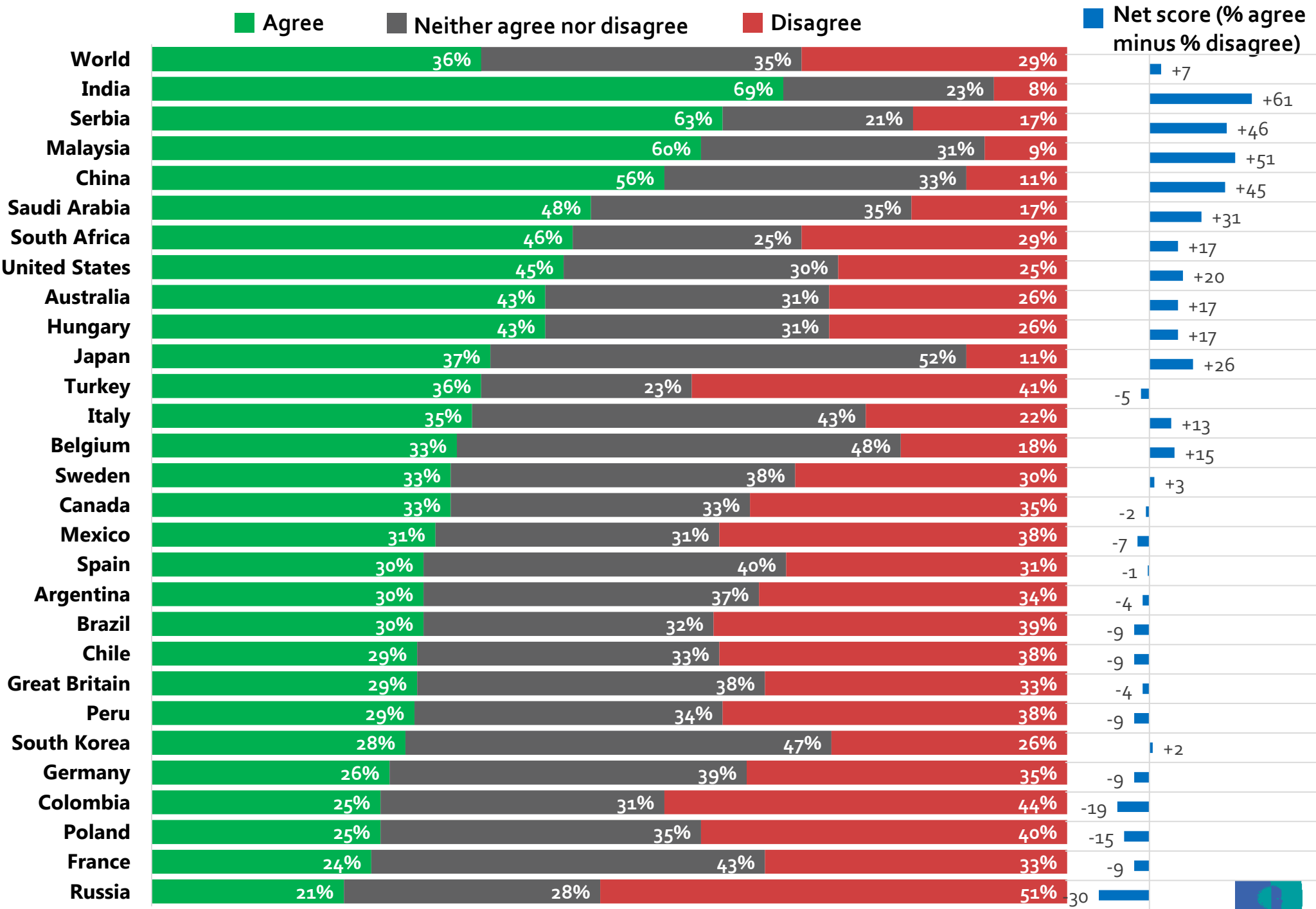
QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *During my treatment the healthcare professional showed me emotional support.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Patient Experience – Care Involved Family and Friends

QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional. – *My care included the involvement of family and friends.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Patient Experience – Agree Summary (% agree)

QB7. Please indicate the extent to which you agree with each one (% agree)

I was treated with dignity and respect throughout my treatment

The healthcare professionals treating me showed respect for my values, preferences and expressed needs

I was provided with sufficient information on my treatment

My safety was a priority

My care was personalized to reflect my needs and choices

I had easy access to my medical information

I had access to the best care I could have received

During my treatment the healthcare professional showed me emotional support

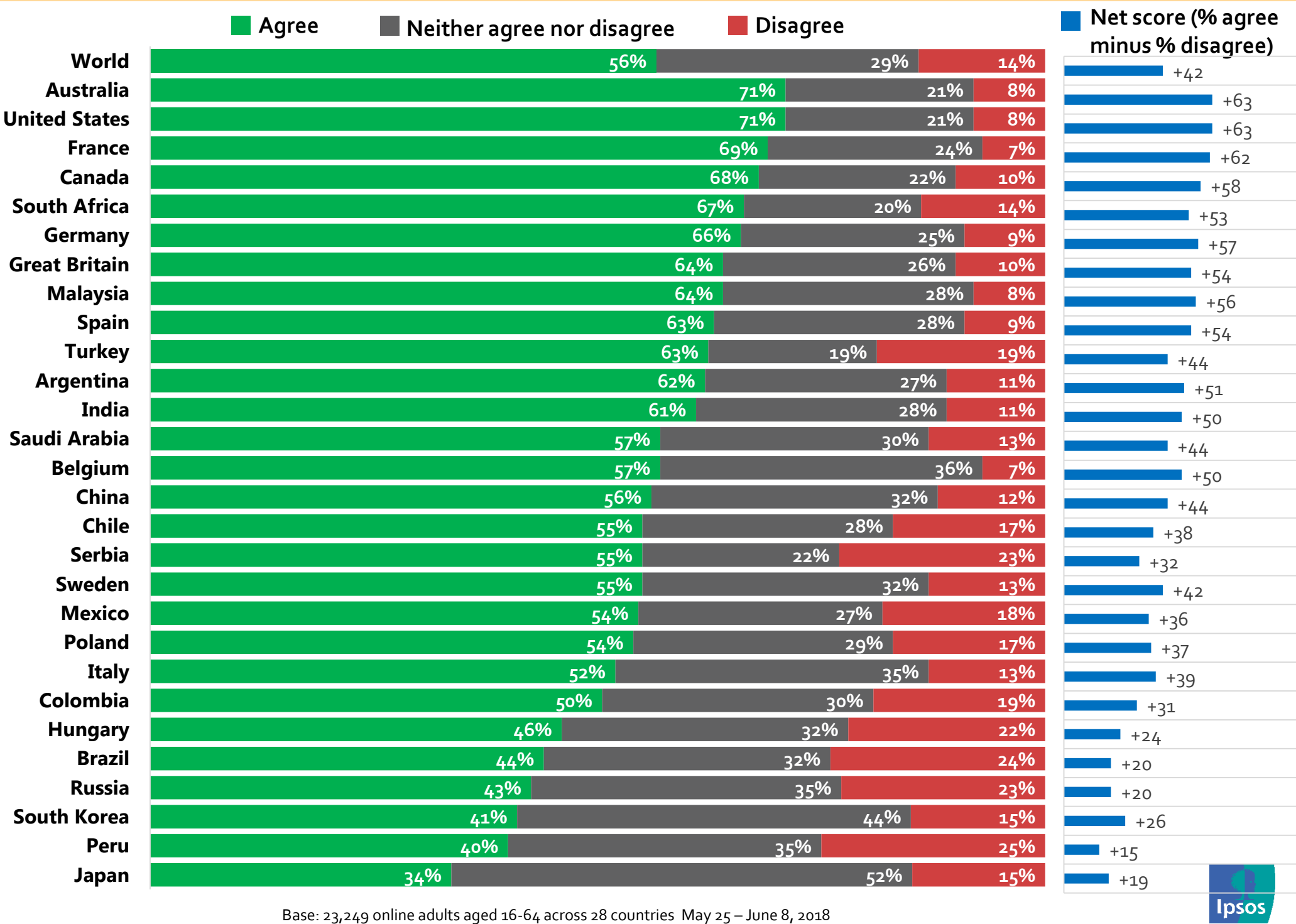
My care included the involvement of family and friends

WORLD	ARG	AUS	BEL	BRA	CAN	CHI	CHL	COL	COR	FRA	GBR	DEU	HUN	IND	ITA	JPN	KOR	MEX	MYS	PER	POL	RUS	SAR	SER	ZAF	ESP	SWE	TUR	USA
I was treated with dignity and respect throughout my treatment	60%	68%	72%	56%	48%	73%	61%	66%	64%	64%	73%	65%	40%	63%	51%	34%	38%	58%	69%	48%	48%	49%	56%	49%	69%	72%	63%	73%	76%
The healthcare professionals treating me showed respect for my values, preferences and expressed needs	55%	59%	69%	51%	46%	67%	56%	59%	59%	55%	65%	58%	40%	61%	48%	31%	40%	54%	70%	45%	47%	41%	53%	51%	62%	63%	58%	69%	70%
I was provided with sufficient information on my treatment	55%	58%	69%	51%	38%	65%	53%	55%	51%	55%	66%	59%	41%	62%	50%	42%	43%	46%	70%	42%	46%	43%	54%	47%	62%	62%	56%	66%	71%
My safety was a priority	52%	56%	66%	47%	33%	65%	68%	51%	48%	54%	57%	53%	37%	66%	46%	35%	46%	49%	73%	49%	36%	32%	55%	47%	58%	60%	47%	61%	66%
My care was personalized to reflect my needs and choices	49%	56%	62%	42%	30%	59%	53%	48%	43%	46%	52%	57%	26%	62%	39%	33%	40%	53%	64%	40%	42%	35%	49%	34%	55%	58%	50%	58%	62%
I had easy access to my medical information	49%	54%	59%	39%	36%	51%	55%	49%	46%	43%	47%	42%	35%	62%	41%	33%	45%	44%	65%	36%	38%	42%	53%	35%	55%	58%	49%	68%	67%
I had access to the best care I could have received	45%	51%	64%	48%	30%	59%	47%	38%	35%	52%	59%	46%	21%	59%	36%	41%	35%	36%	62%	32%	35%	17%	52%	34%	54%	53%	43%	46%	60%
During my treatment the healthcare professional showed me emotional support	40%	44%	54%	32%	27%	50%	43%	34%	35%	35%	47%	37%	26%	53%	37%	28%	30%	31%	65%	31%	25%	33%	49%	30%	47%	46%	41%	44%	55%
My care included the involvement of family and friends	36%	30%	43%	33%	30%	33%	56%	29%	25%	24%	29%	26%	43%	69%	35%	37%	28%	31%	60%	29%	25%	21%	48%	63%	46%	30%	33%	36%	45%

Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

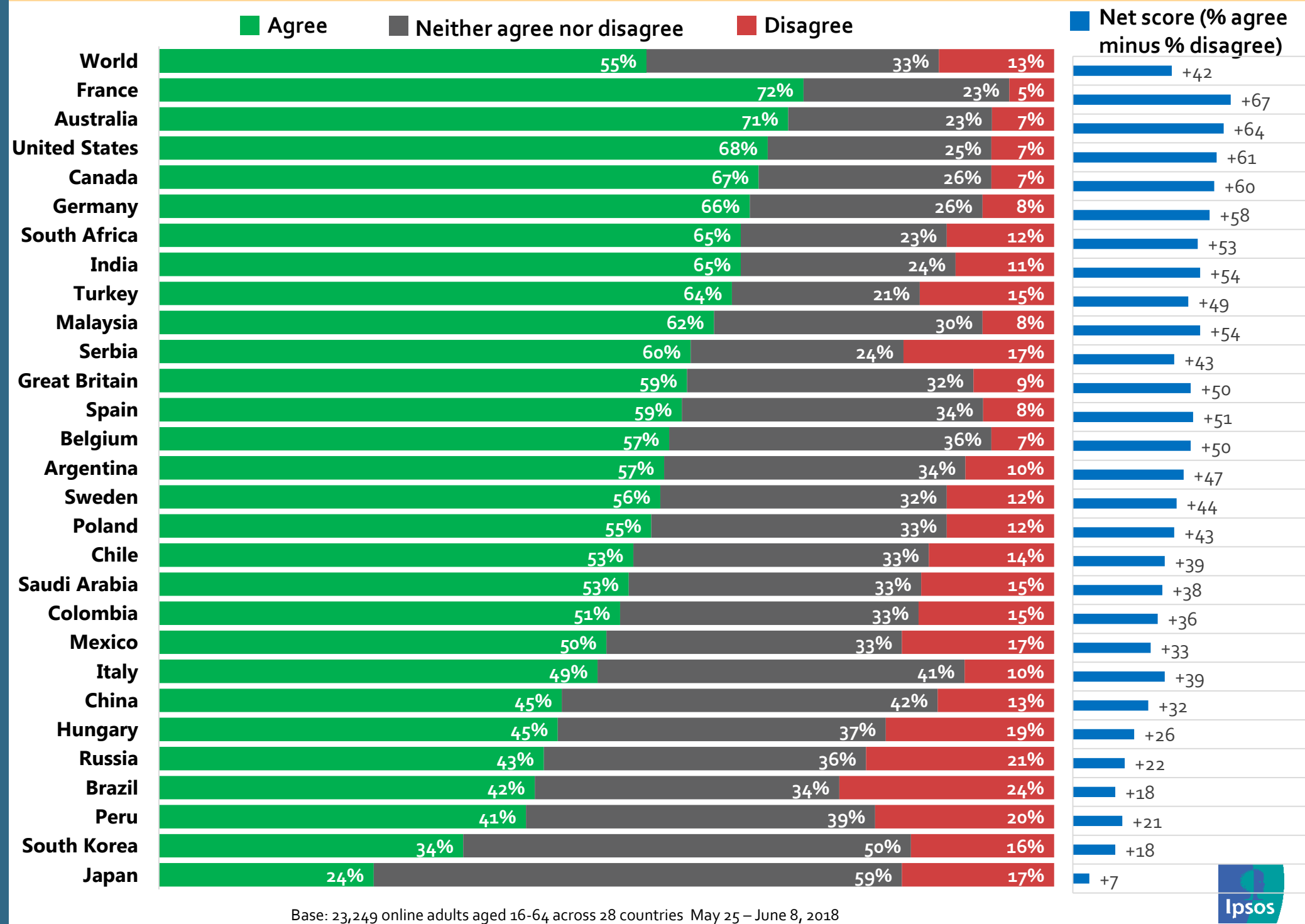
Most Recent Experience with Provider – Was Taken Seriously

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *This doctor takes me seriously.*



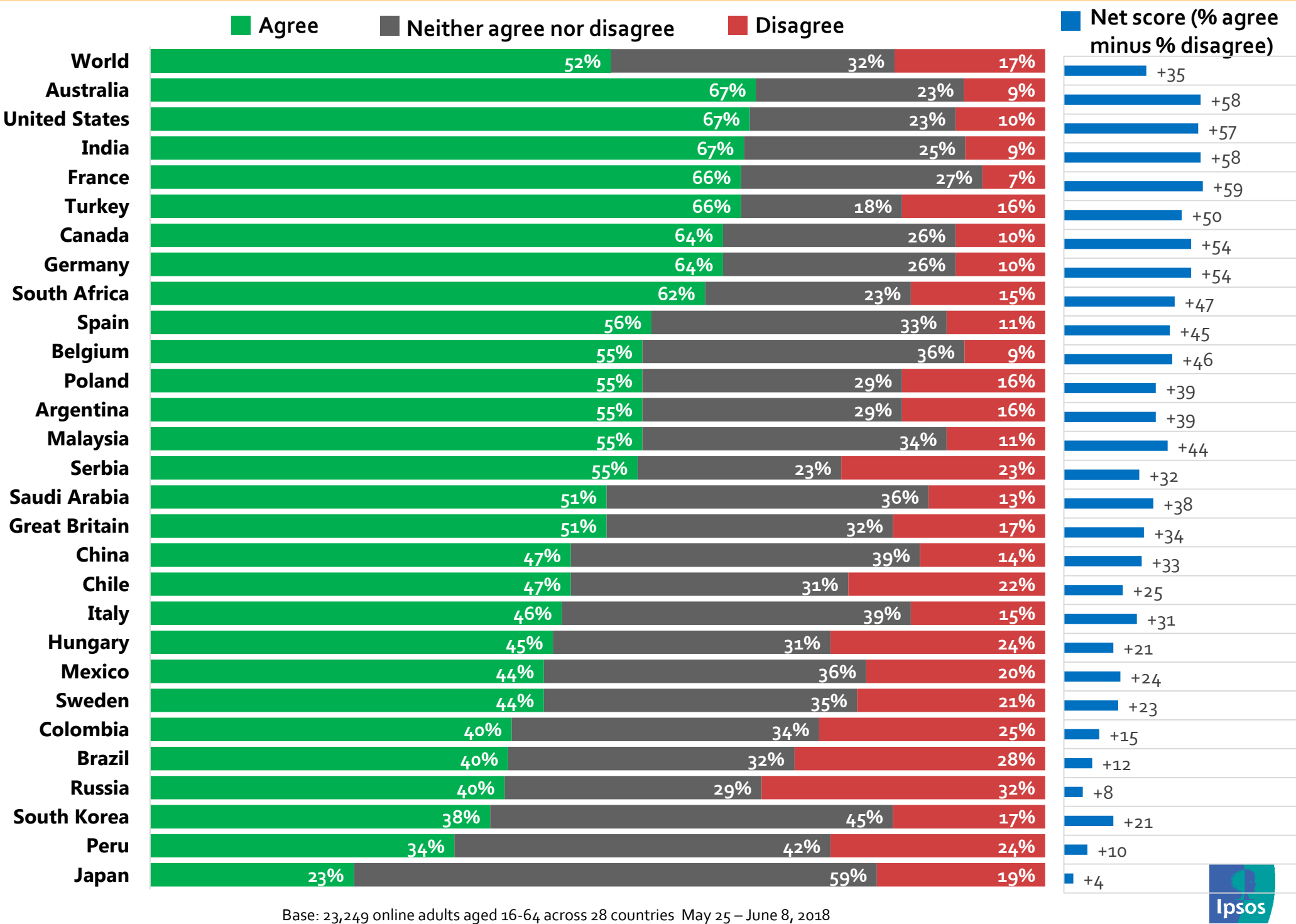
Most Recent Experience with Provider – Was Accepted As I Am

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *This doctor accepts me the way I am.*



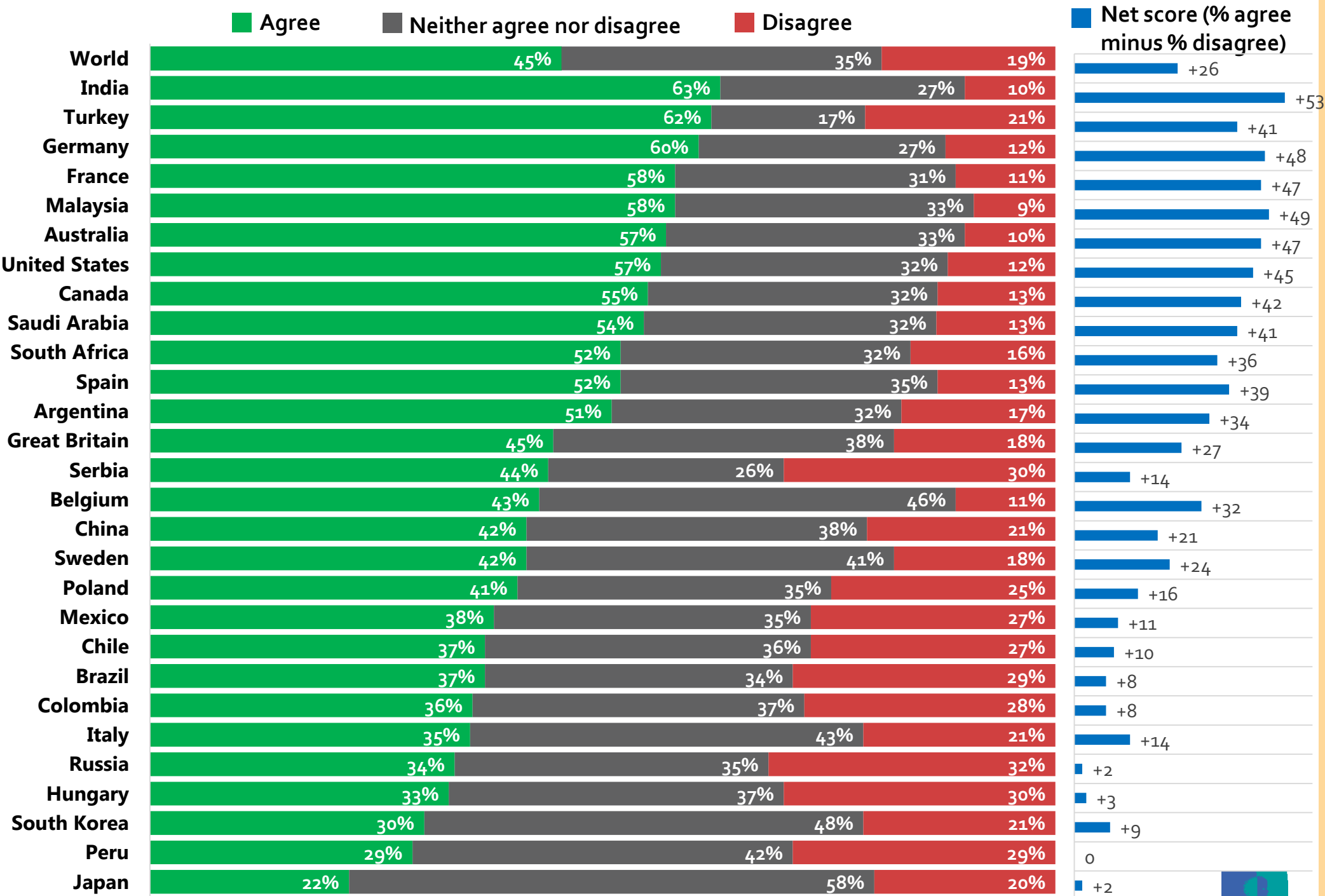
Most Recent Experience with Provider – Know What to Expect with Provider

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – I know what to expect with this doctor.



Most Recent Experience with Provider – Doctor Really Cares for Me

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *This doctor really cares for me.*

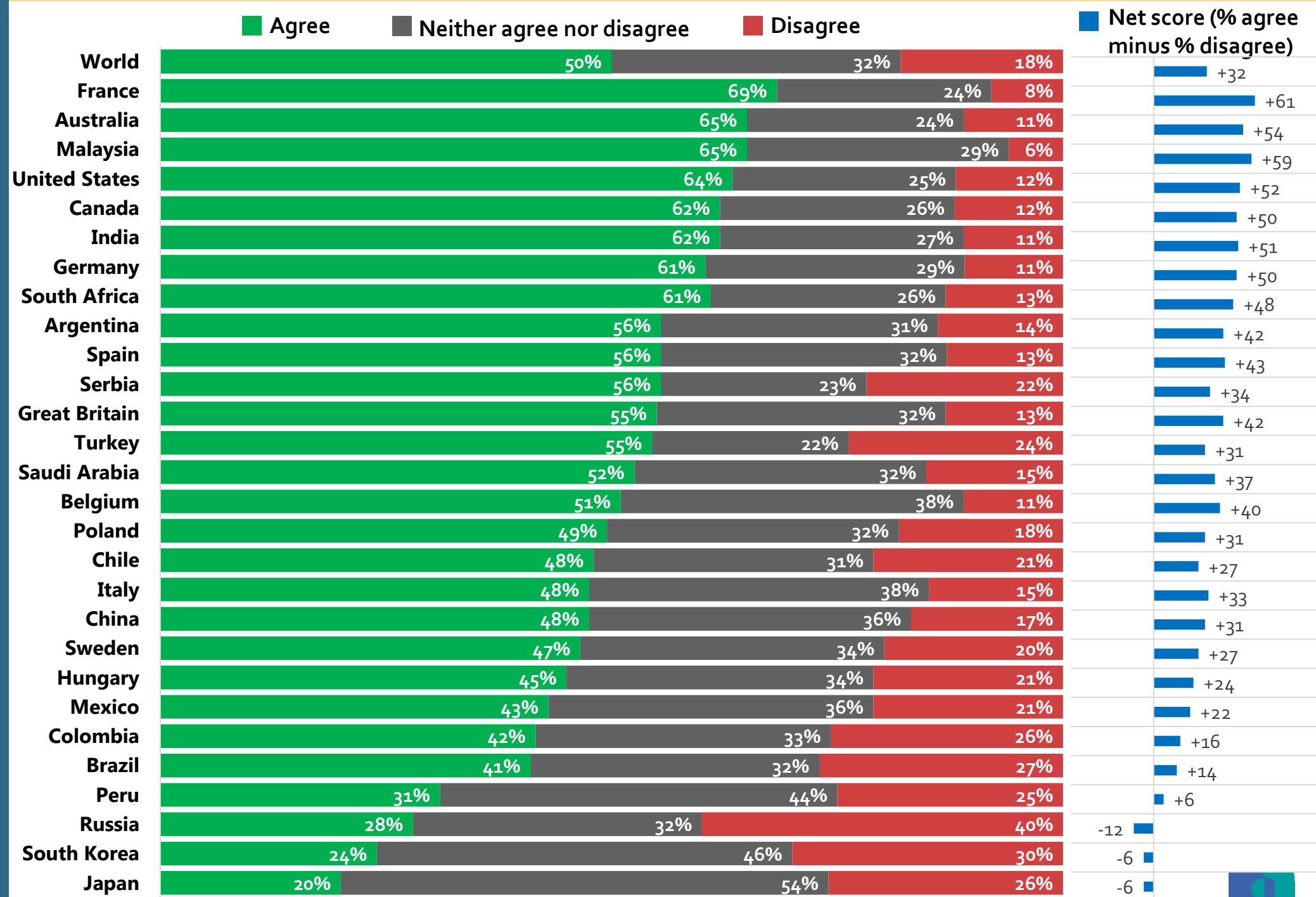


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Experience with Provider – Feel Relaxed with Doctor

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *I feel totally relaxed with this doctor.*

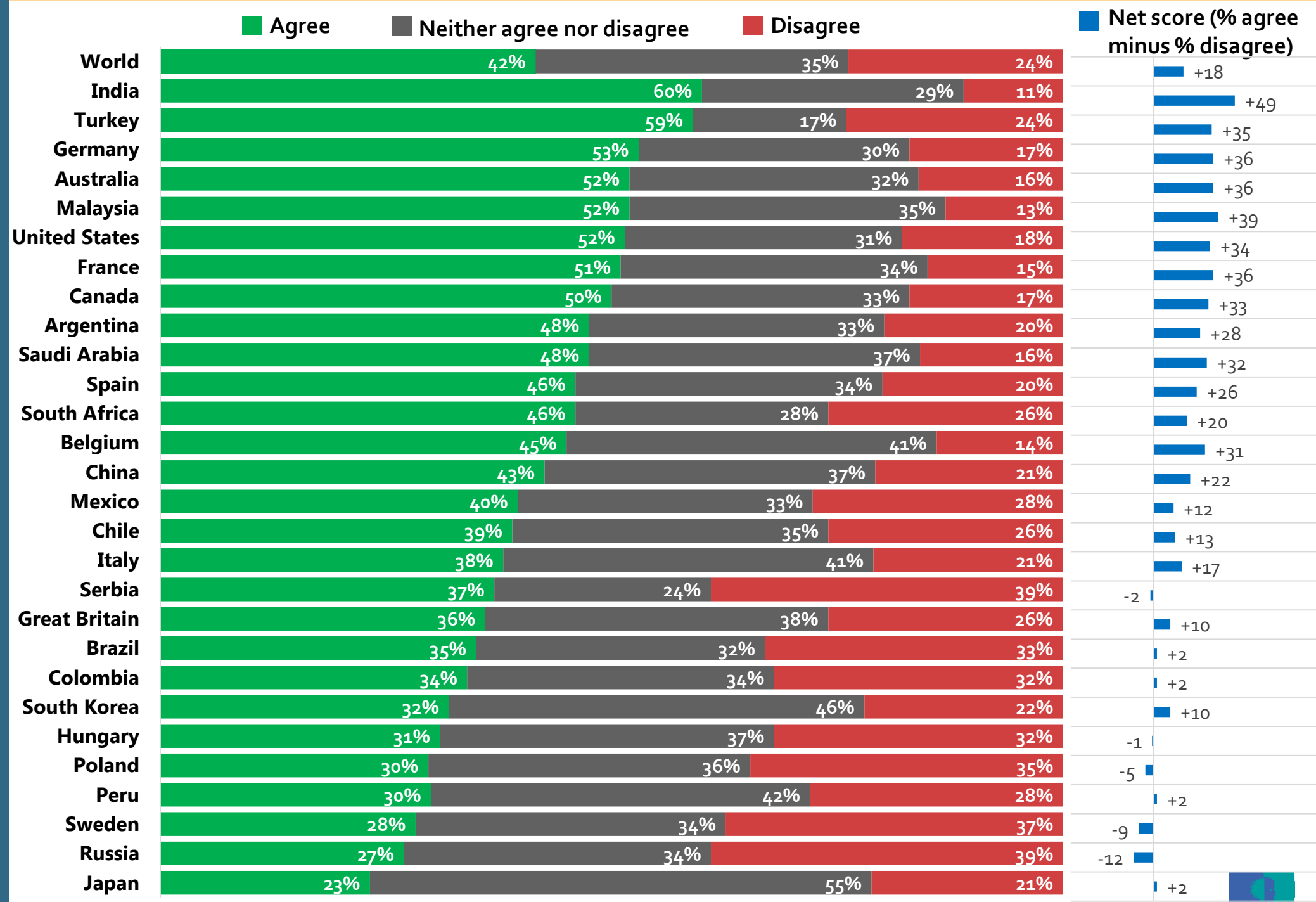


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Experience with Provider – Doctor Knows How I Feel

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *This doctor really knows how I feel about things.*

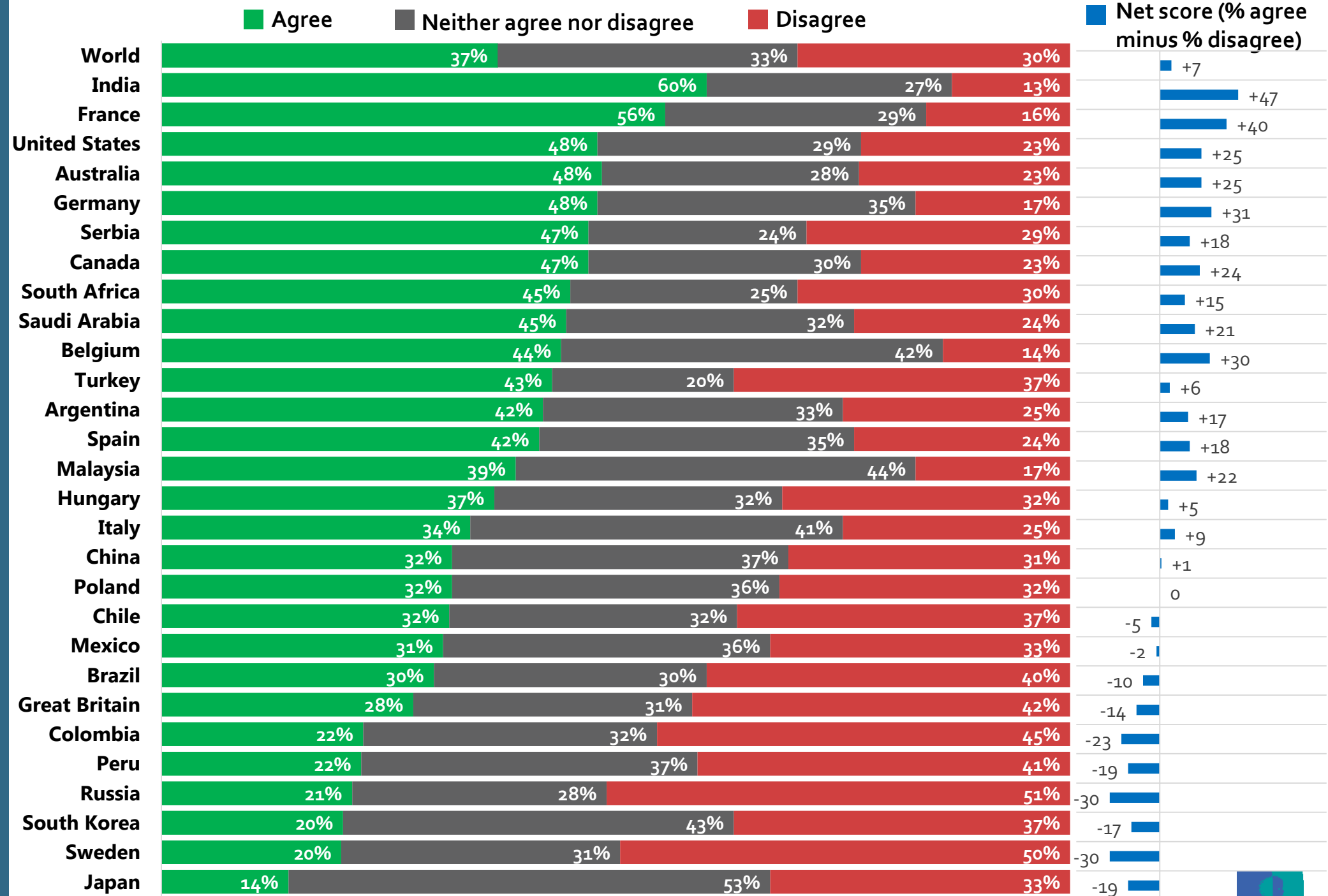


Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Most Recent Experience with Provider – Know Doctor Very Well

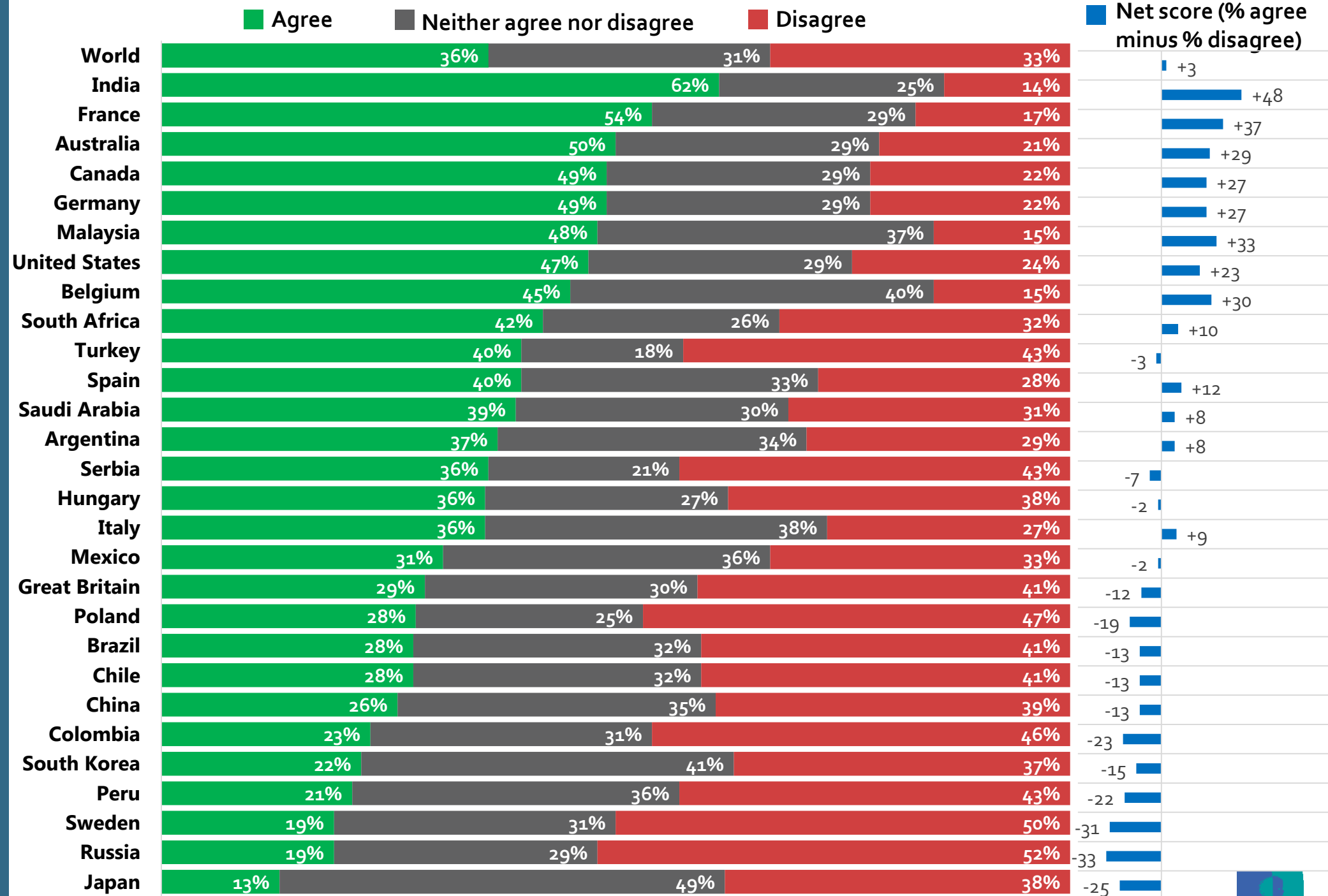
QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *I know this doctor very well.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Experience with Provider – Doctor Knows Me Very Well

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion. – *This doctor knows me as a person.*



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Experience with Provider – Agree Summary (% agree)

QB8. To what extent do you agree with the following statements? (% agree)

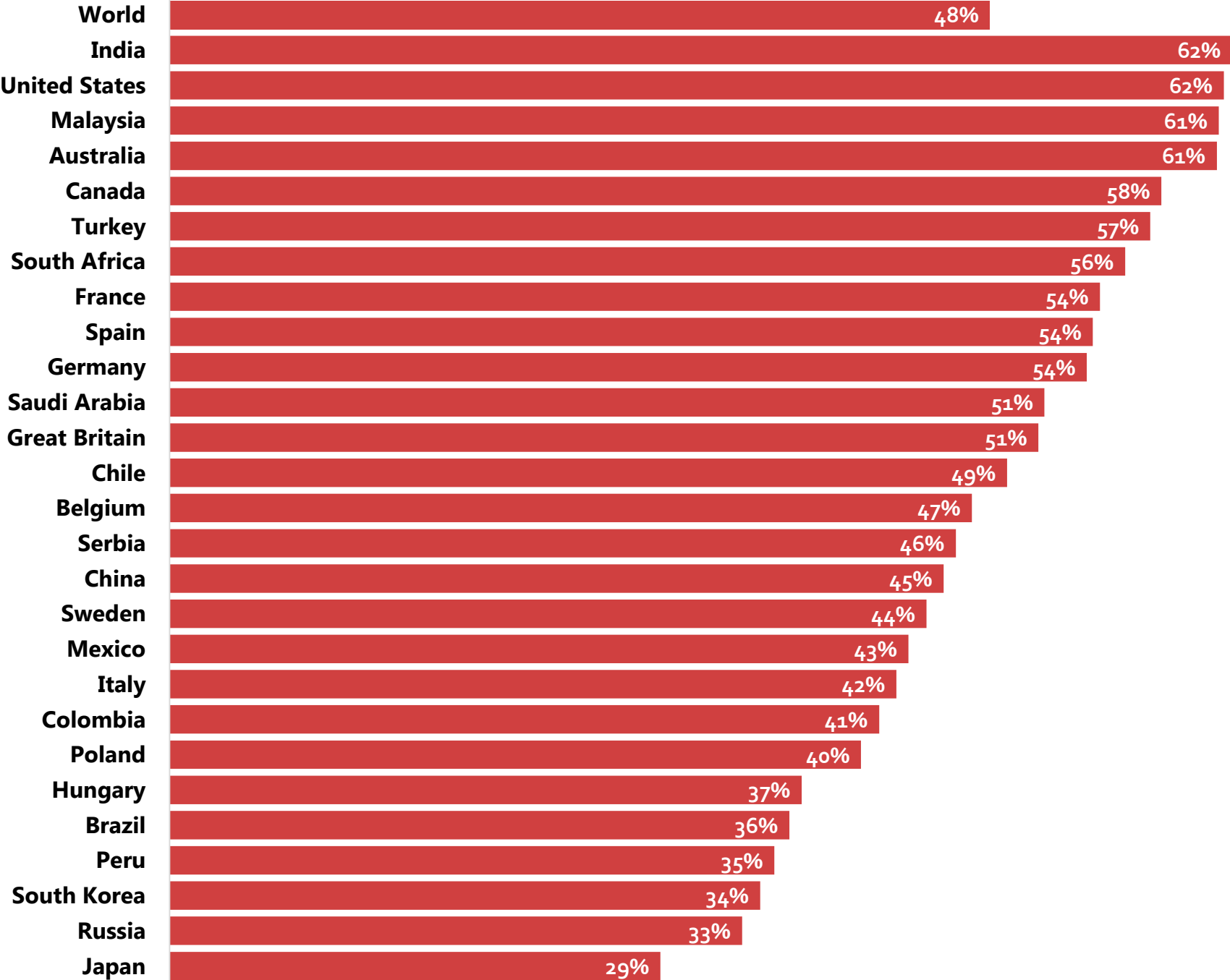
This doctor takes me seriously	56%	62%	71%	57%	44%	68%	55%	56%	50%	69%	64%	66%	46%	61%	52%	34%	41%	54%	64%	40%	54%	43%	57%	55%	67%	63%	55%	63%	71%
This doctor accepts me the way I am	55%	57%	71%	57%	42%	67%	53%	45%	51%	72%	59%	66%	45%	65%	49%	24%	34%	50%	62%	41%	55%	43%	53%	60%	65%	59%	56%	64%	68%
I know what to expect with this doctor	52%	55%	67%	55%	40%	64%	47%	47%	40%	66%	51%	64%	45%	67%	46%	23%	38%	44%	55%	34%	55%	40%	51%	55%	62%	56%	44%	66%	67%
I feel totally relaxed with this doctor	50%	56%	65%	51%	41%	62%	48%	48%	42%	69%	55%	61%	45%	62%	48%	20%	24%	43%	65%	31%	49%	28%	52%	56%	61%	56%	47%	55%	64%
This doctor really cares for me	45%	51%	57%	43%	37%	55%	37%	42%	36%	58%	45%	60%	33%	63%	35%	22%	30%	38%	58%	29%	41%	34%	54%	44%	52%	52%	42%	62%	57%
This doctor really knows how I feel about things	42%	48%	52%	45%	35%	50%	39%	43%	34%	51%	36%	53%	31%	60%	38%	23%	32%	40%	52%	30%	30%	27%	48%	37%	46%	46%	28%	59%	52%
I know this doctor very well	37%	42%	48%	44%	30%	47%	32%	32%	22%	56%	28%	48%	37%	60%	34%	14%	20%	31%	39%	22%	32%	21%	45%	47%	45%	42%	20%	43%	48%
This doctor knows me as a person	36%	37%	50%	45%	28%	49%	28%	26%	23%	54%	29%	49%	36%	62%	36%	13%	22%	31%	48%	21%	28%	19%	39%	36%	42%	40%	19%	40%	47%

Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018

Most Recent Experience as Patient/with a Provider – Average of 16 Attributes (% Agree)

QB7. Please indicate the extent to which you agree or disagree with each statement when considering the last time you saw a healthcare professional.

QB8. Thinking about the healthcare professional you saw most recently, please answer the following questions as honestly as possible by ticking the box that best fits your opinion.



Base: 23,249 online adults aged 16-64 across 28 countries May 25 – June 8, 2018



Expected Changes in Healthcare

How do citizens expect the future of healthcare to look?

IPSOS GLOBAL ADVISOR

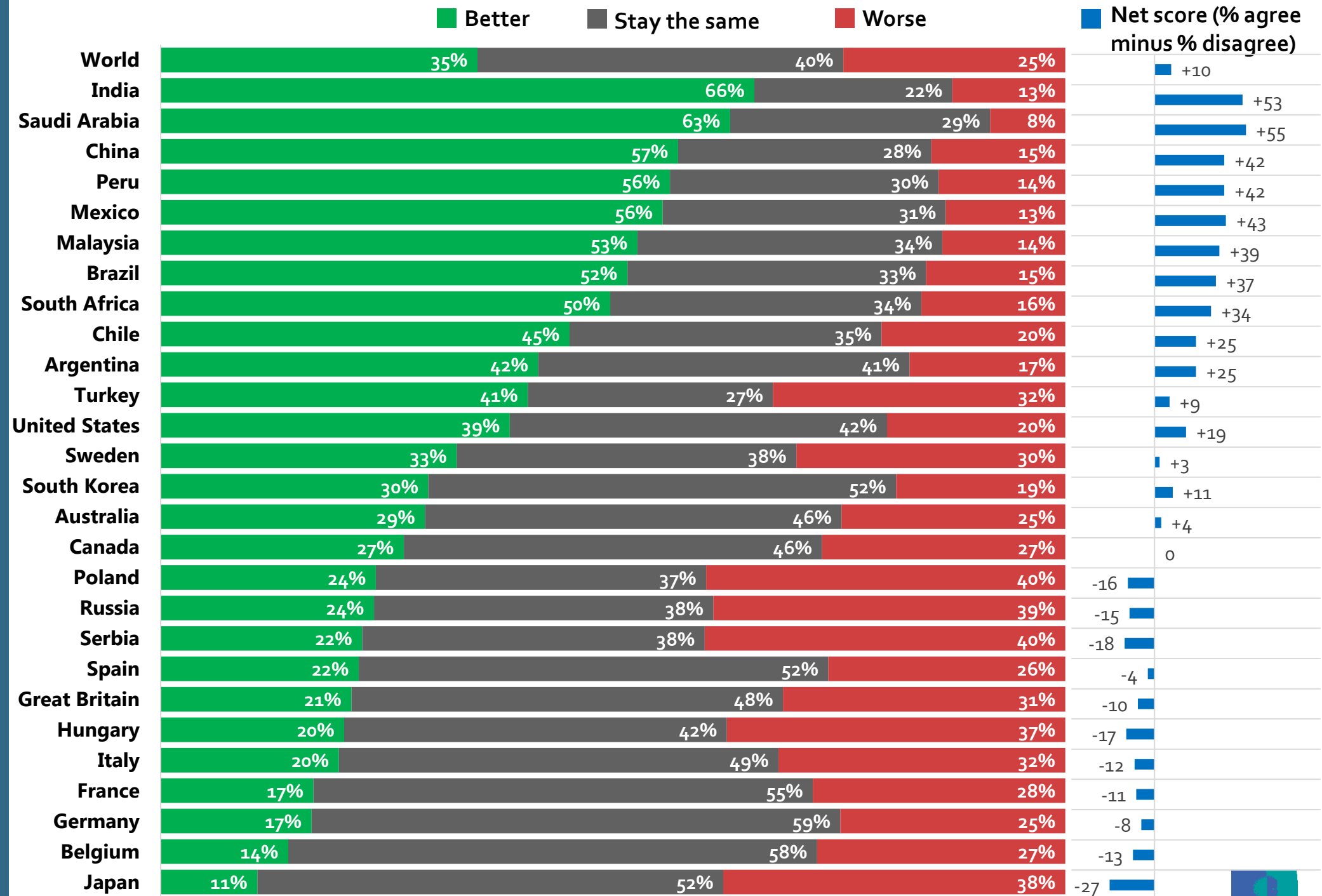
GAME CHANGERS



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Expected 10-Year Change – Own Health

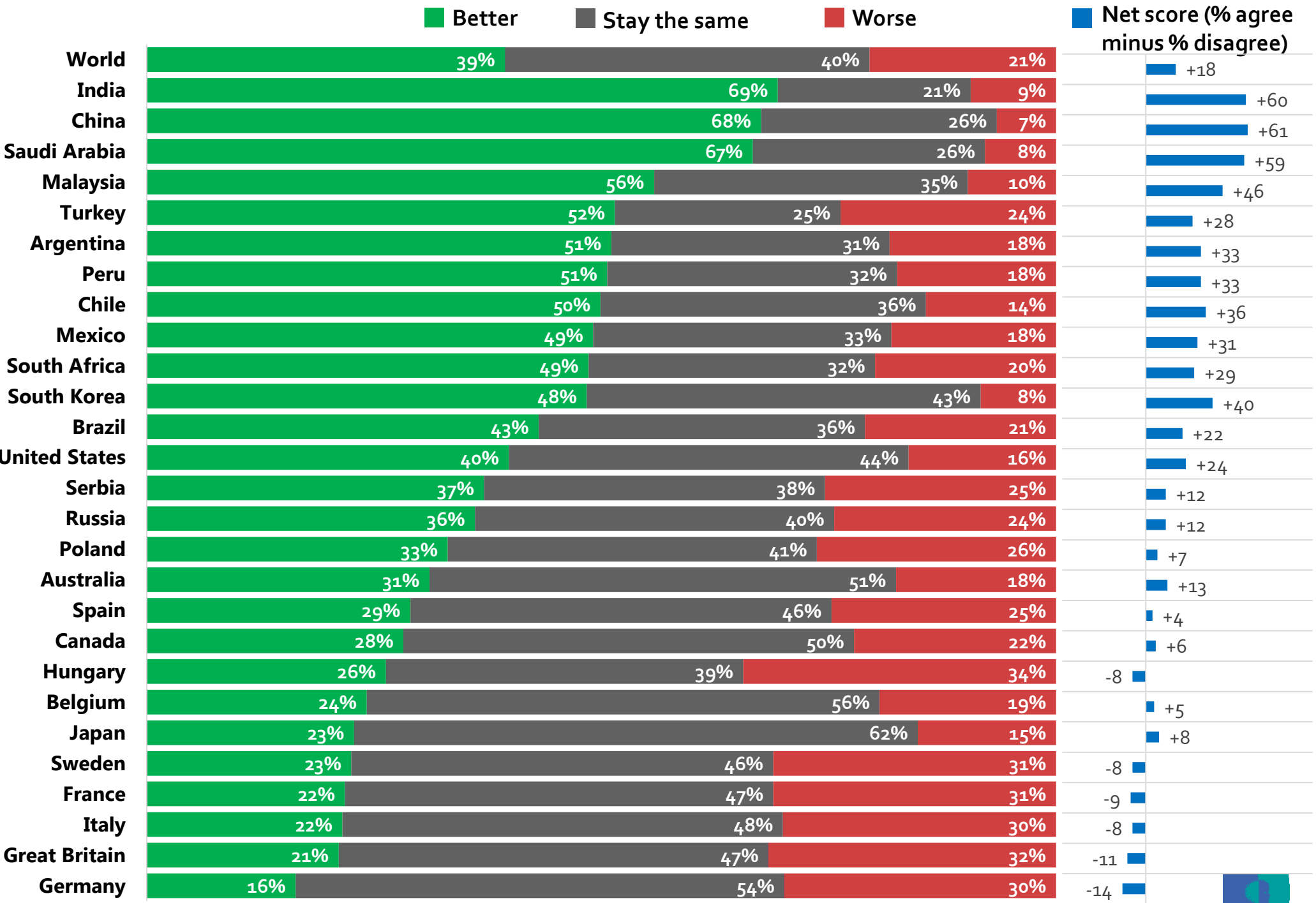
QA2. How do you think the following will change over the next 10 years? – *My own health.*



Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018

Expected 10-Year Change
– Quality of Own
Healthcare

QA2. How do you think the following will change over the next 10 years? – *The quality of my and my family’s healthcare (doctors, hospitals, medicine, etc.).*

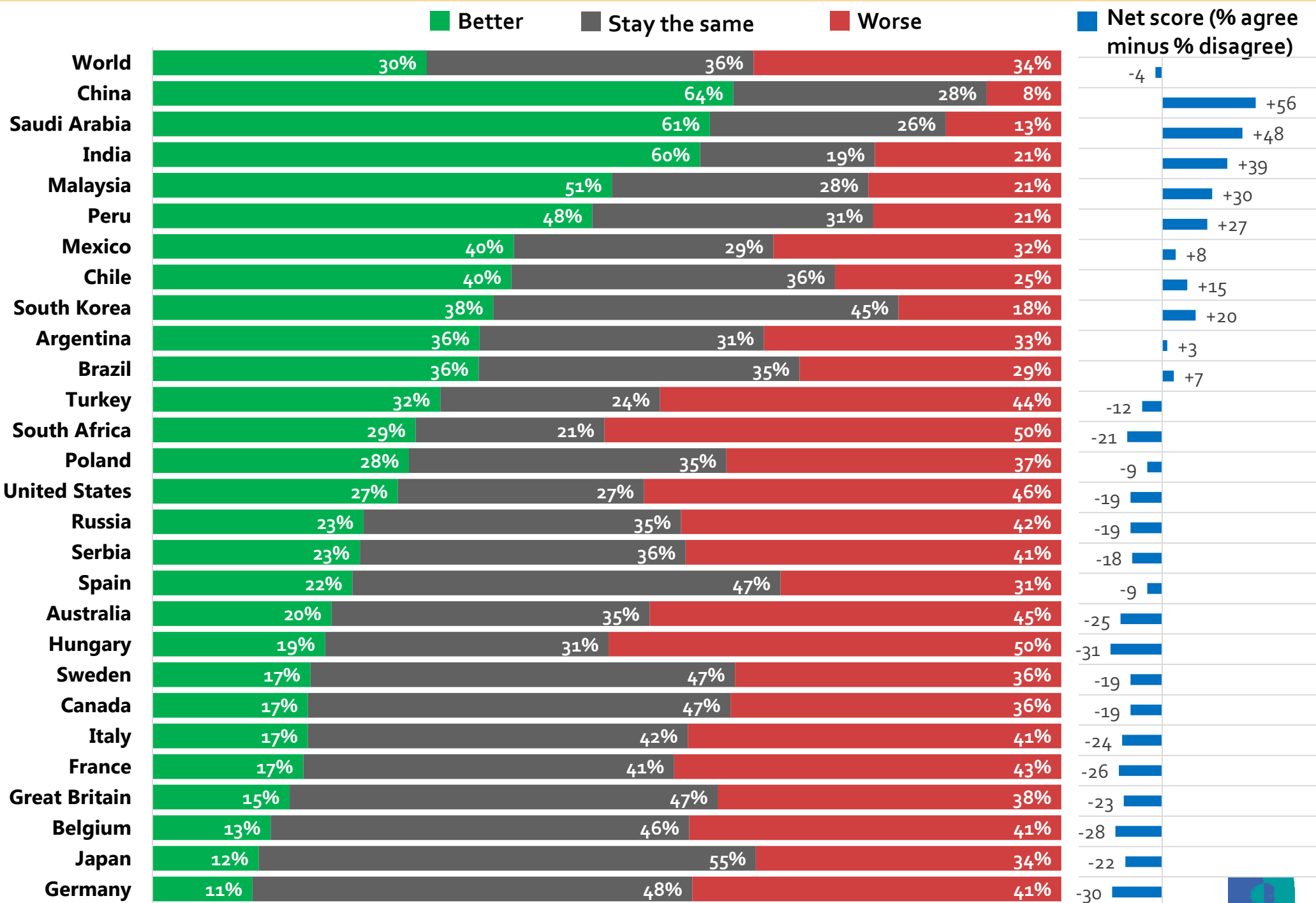


Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018



Expected 10-Year Change
– Cost of Own Healthcare

QA2. How do you think the following will change over the next 10 years? – *The cost of my and my family’s healthcare (doctors, hospitals, medicine, etc.).*

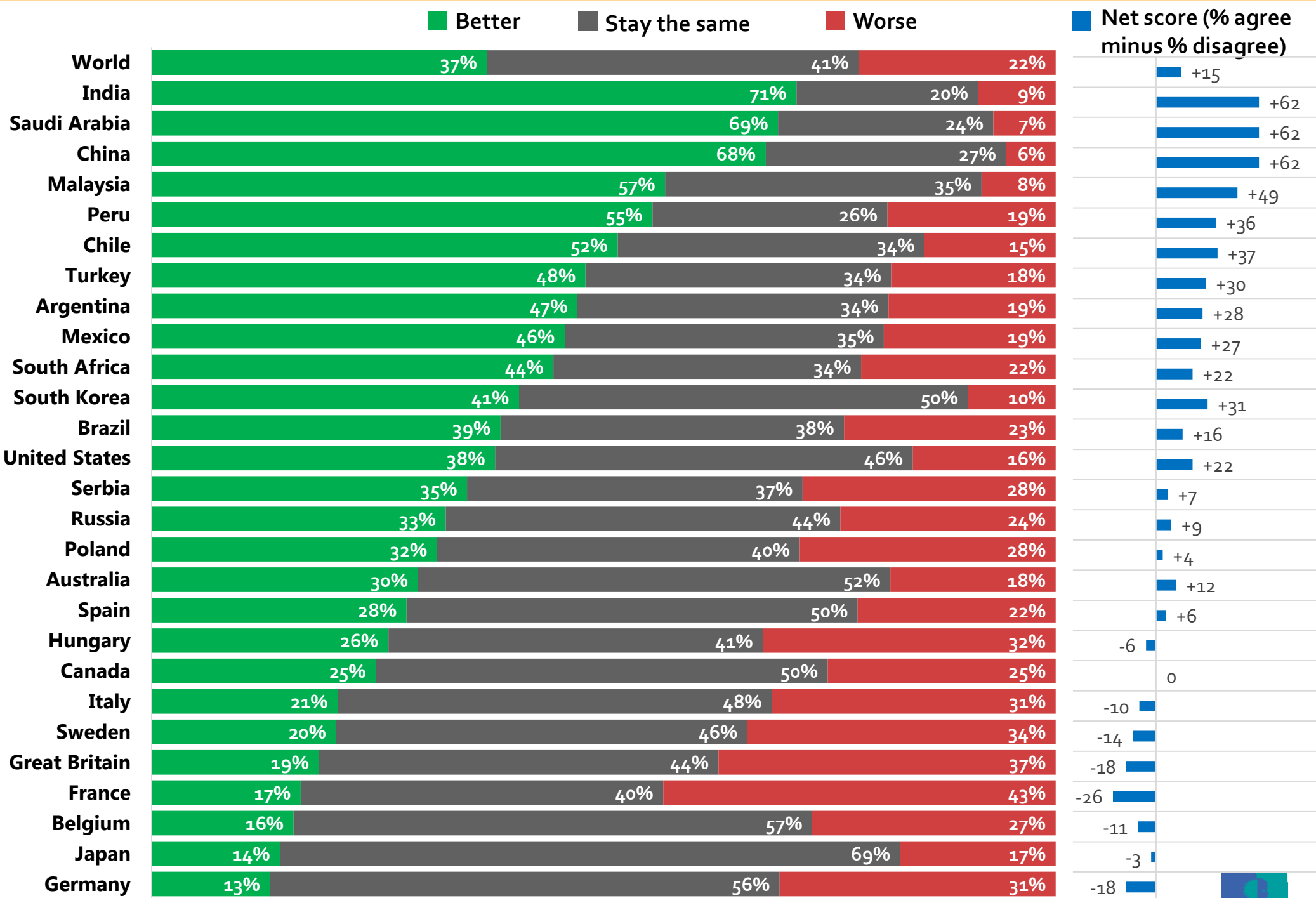


Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018



Expected 10-Year Change
– Availability of Providers

QA2. How do you think the following will change over the next 10 years? – *The availability of healthcare providers (doctors, hospitals, etc.) where I live.*

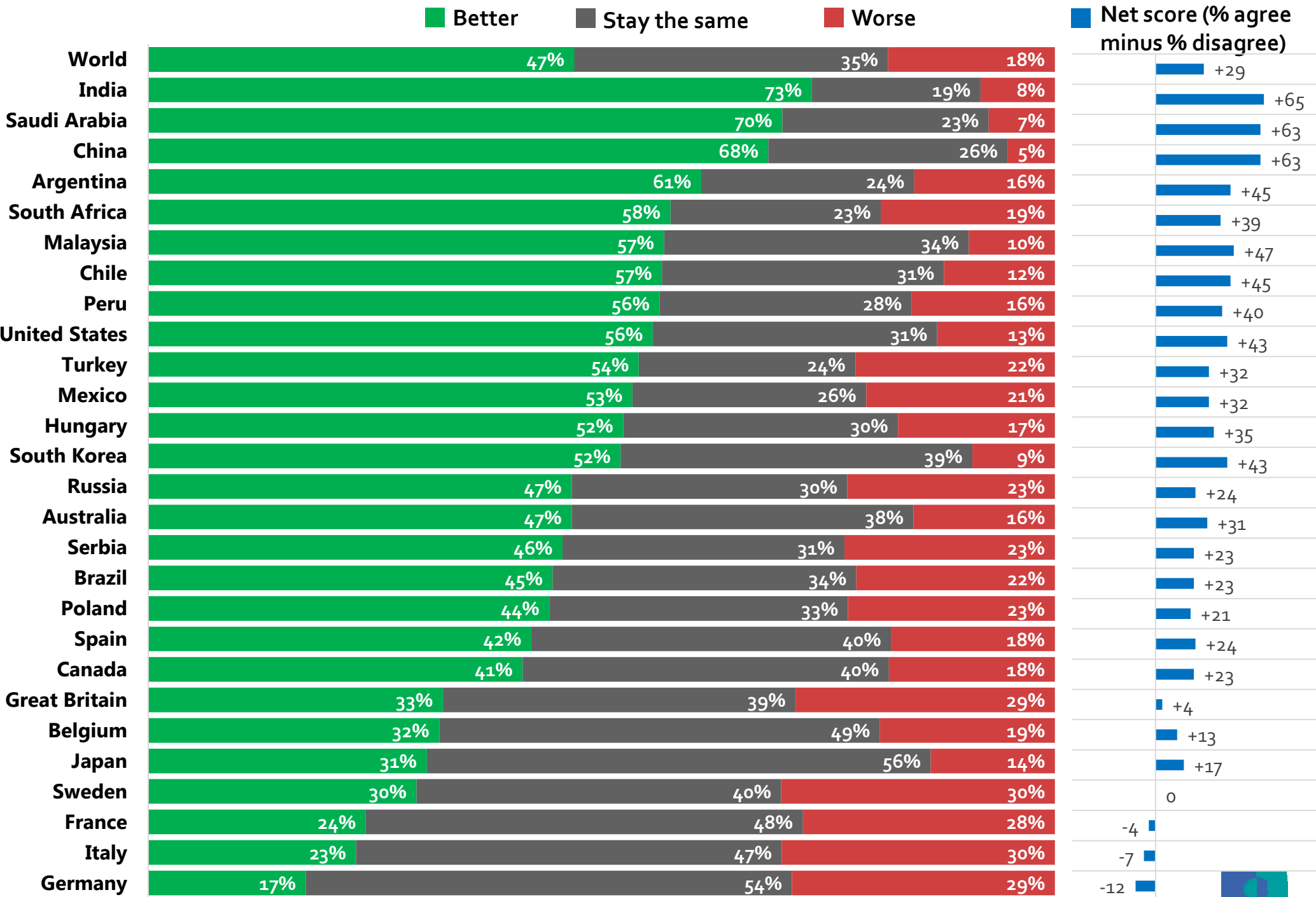


Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018



Expected 10-Year Change
– Availability of
Treatments

QA2. How do you think the following will change over the next 10 years? – *The availability of treatments for various health conditions.*



Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018

Expected 10-Year Change – Agree Summary (% agree)

QA2. How do you think the following will change over the next 10 years? (% agree)	WORLD	ARG	AUS	BEL	BRA	CAN	CHL	CHN	FRA	GBR	DEU	HUN	IND	ITA	JPN	KOR	MYS	MEX	PER	POL	RUS	SAU	SRB	ZAF	ESP	SWE	TUR	USA
My own health	35%	42%	29%	14%	52%	27%	45%	57%	17%	21%	17%	20%	66%	20%	11%	30%	53%	56%	56%	24%	24%	63%	22%	50%	22%	33%	41%	39%
The availability of healthcare providers (doctors, hospitals, etc.) where I live	37%	47%	30%	16%	39%	25%	52%	68%	17%	19%	13%	26%	71%	21%	14%	41%	57%	46%	55%	32%	33%	69%	35%	44%	28%	20%	48%	38%
The availability of treatments for various health conditions	47%	61%	47%	32%	45%	41%	57%	68%	24%	33%	17%	52%	73%	23%	31%	52%	57%	53%	56%	44%	47%	70%	46%	58%	42%	30%	54%	56%
The cost of my and my family's healthcare (doctors, hospitals, medicine, etc.)	30%	36%	20%	13%	36%	17%	40%	64%	17%	15%	11%	19%	60%	17%	12%	38%	51%	40%	48%	28%	23%	61%	23%	29%	22%	17%	32%	27%
The quality of my and my family's healthcare (doctors, hospitals, medicine, etc.)	39%	51%	31%	24%	43%	28%	50%	68%	22%	21%	16%	26%	69%	22%	23%	48%	56%	49%	51%	33%	36%	67%	37%	49%	29%	23%	52%	40%

Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018

Expected 10-Year Change-Disagree Summary (% disagree)

QA2. How do you think the following will change over the next 10 years? (% disagree)	WORLD	ARG	AUS	BEL	BRA	CAN	CHL	CHN	FRA	GBR	DEU	HUN	IND	ITA	JPN	KOR	MYS	MEX	PER	POL	RUS	SAU	SRB	ZAF	ESP	SWE	TUR	USA
My own health	25%	17%	25%	27%	15%	27%	20%	15%	28%	31%	25%	37%	13%	32%	38%	19%	14%	13%	14%	40%	39%	8%	40%	16%	26%	30%	32%	20%
The availability of healthcare providers (doctors, hospitals, etc.) where I live	22%	19%	18%	27%	23%	25%	15%	6%	43%	37%	31%	32%	9%	31%	17%	10%	8%	19%	19%	28%	24%	7%	28%	22%	22%	34%	18%	16%
The availability of treatments for various health conditions	18%	16%	16%	19%	22%	18%	12%	5%	28%	29%	29%	17%	8%	30%	14%	9%	10%	21%	16%	23%	23%	7%	23%	19%	18%	30%	22%	13%
The cost of my and my family's healthcare (doctors, hospitals, medicine, etc.)	34%	33%	45%	41%	29%	36%	25%	8%	43%	38%	41%	50%	21%	41%	34%	18%	21%	32%	21%	37%	42%	13%	41%	50%	31%	36%	44%	46%
The quality of my and my family's healthcare (doctors, hospitals, medicine, etc.)	21%	18%	18%	19%	21%	22%	14%	7%	31%	32%	30%	34%	9%	30%	15%	8%	10%	18%	18%	26%	24%	8%	25%	20%	25%	31%	24%	16%

Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018

Expected 10-Year Change-Net Summary (% agree minus % disagree)

QA2. How do you think the following will change over the next 10 years? (% agree minus % disagree)	WORLD	ARG	AUS	BEL	BRA	CAN	CHL	CHN	FRA	GBR	DEU	HUN	IND	ITA	JPN	KOR	MYS	MEX	PER	POL	RUS	SAU	SRB	ZAF	ESP	SWE	TUR	USA
My own health	10%	25%	5%	-13%	36%	0%	25%	42%	-11%	-10%	-8%	-17%	53%	-12%	-27%	11%	39%	42%	42%	-16%	-15%	55%	-18%	34%	-4%	3%	8%	19%
The availability of healthcare providers (doctors, hospitals, etc.) where I live	15%	29%	11%	-11%	15%	0%	37%	63%	-27%	-19%	-17%	-6%	63%	-11%	-3%	31%	49%	27%	37%	3%	9%	62%	7%	23%	6%	-14%	30%	22%
The availability of treatments for various health conditions	29%	46%	31%	13%	23%	23%	44%	63%	-4%	4%	-12%	35%	65%	-7%	17%	43%	47%	33%	41%	21%	24%	63%	23%	38%	24%	-1%	32%	43%
The cost of my and my family's healthcare (doctors, hospitals, medicine, etc.)	-4%	3%	-26%	-28%	7%	-19%	15%	56%	-26%	-23%	-30%	-31%	40%	-24%	-22%	20%	29%	8%	28%	-9%	-19%	49%	-19%	-21%	-9%	-19%	-13%	-19%
The quality of my and my family's healthcare (doctors, hospitals, medicine, etc.)	18%	33%	14%	5%	22%	6%	36%	61%	-9%	-11%	-14%	-8%	60%	-9%	8%	40%	46%	31%	33%	7%	12%	59%	12%	29%	4%	-9%	28%	24%

Base: 20,767 online adults aged 16-64 across 27 countries April 20 – May 4, 2018