

IPSOS MORI

Lost Pensions

IPSOS MORI
September 2019

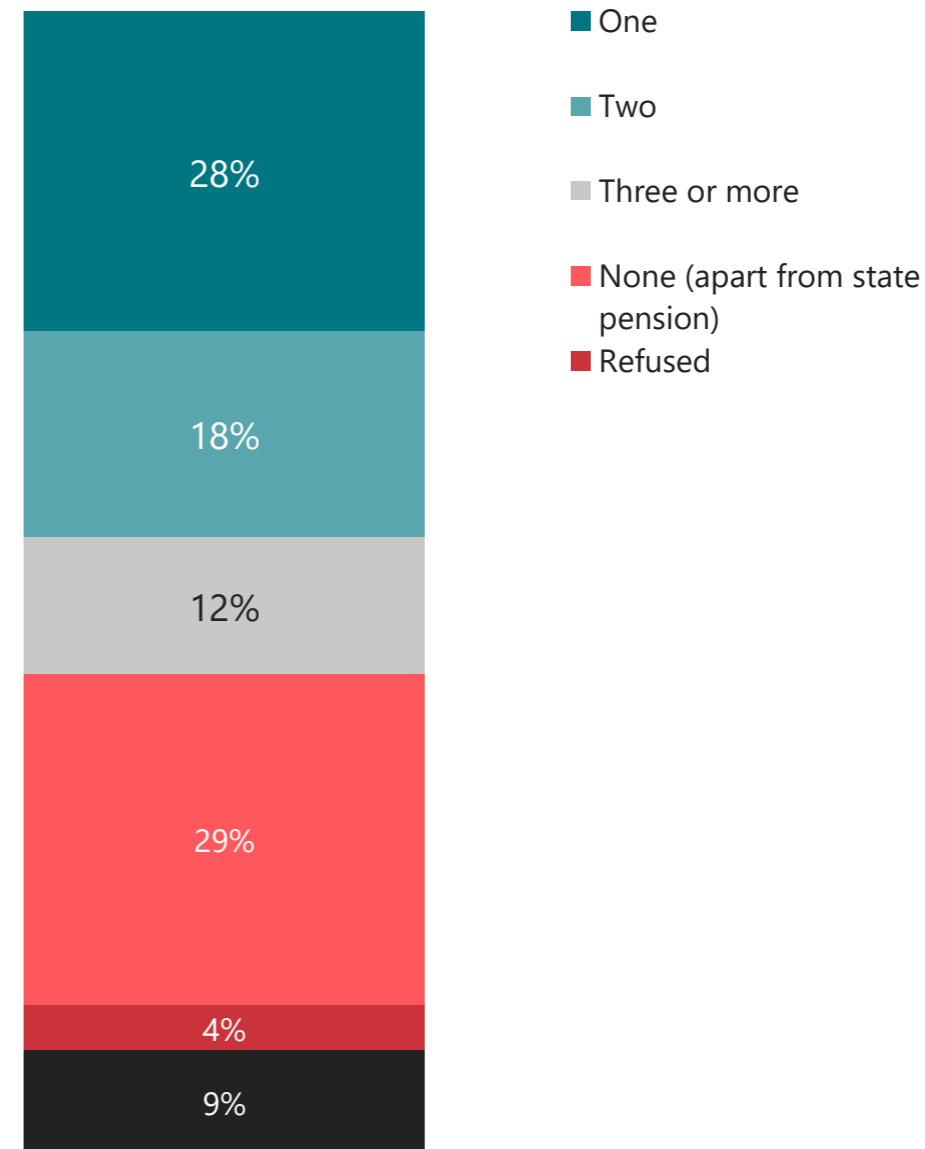
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GAME CHANGERS



3 IN 10 PEOPLE ARE SOLELY RELYING
ON A STATE PENSION IN RETIREMENT

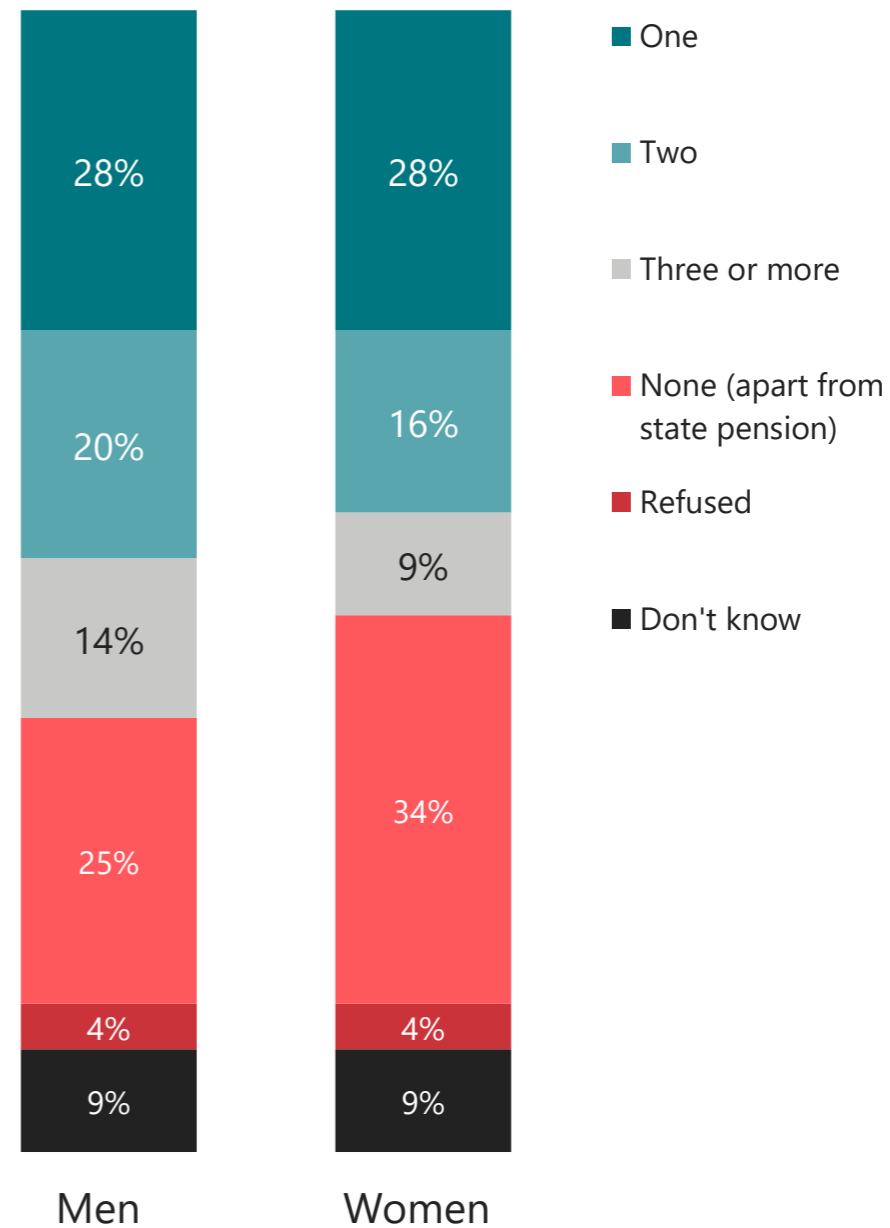
ONE FIFTH OF PEOPLE WORKING
SAID THEY ARE SOLELY RELYING
ON A STATE PENSION



Q1: How many different pensions do you have?

Base: 1102 adults aged 18-75 in the UK

SIGNIFICANTLY MORE WOMEN THAN MEN ARE RELYING ON A STATE PENSION, WITH ONE THIRD OF WOMEN SAYING THIS VS. 25% OF MEN



Q1: How many different pensions do you have?

Base: 1102 adults aged 18-75 in the UK

NEARLY 2 IN 10 WITH ONE OR MORE PENSION(S) ARE NOT CONFIDENT THAT THEY WOULD BE ABLE TO ACCESS THEIR PENSION(S) MONEY WHEN THEY NEED TO

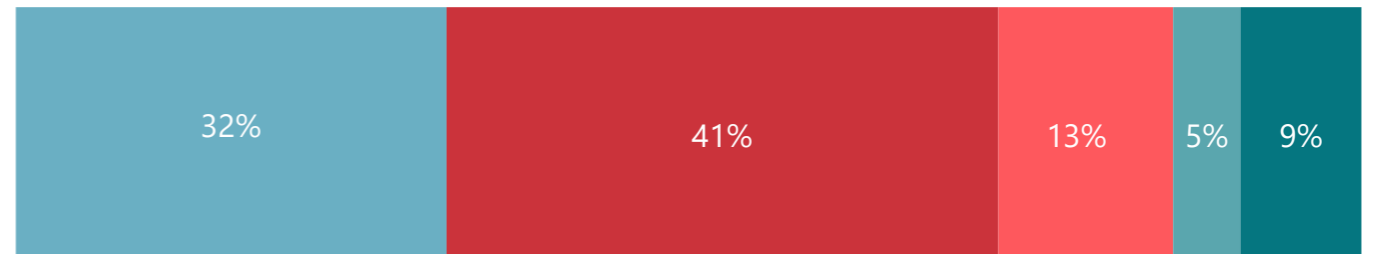
MOST PEOPLE ARE CONFIDENT THEY CAN FIND DETAILS OR ACCESS MONEY FROM THEIR PENSION(S) IF THEY NEEDED TO



You would be able to find the details and paperwork for this pension / all your pensions, if you had to.



You will be able to access the money from this pension / all your pensions, when you need it.

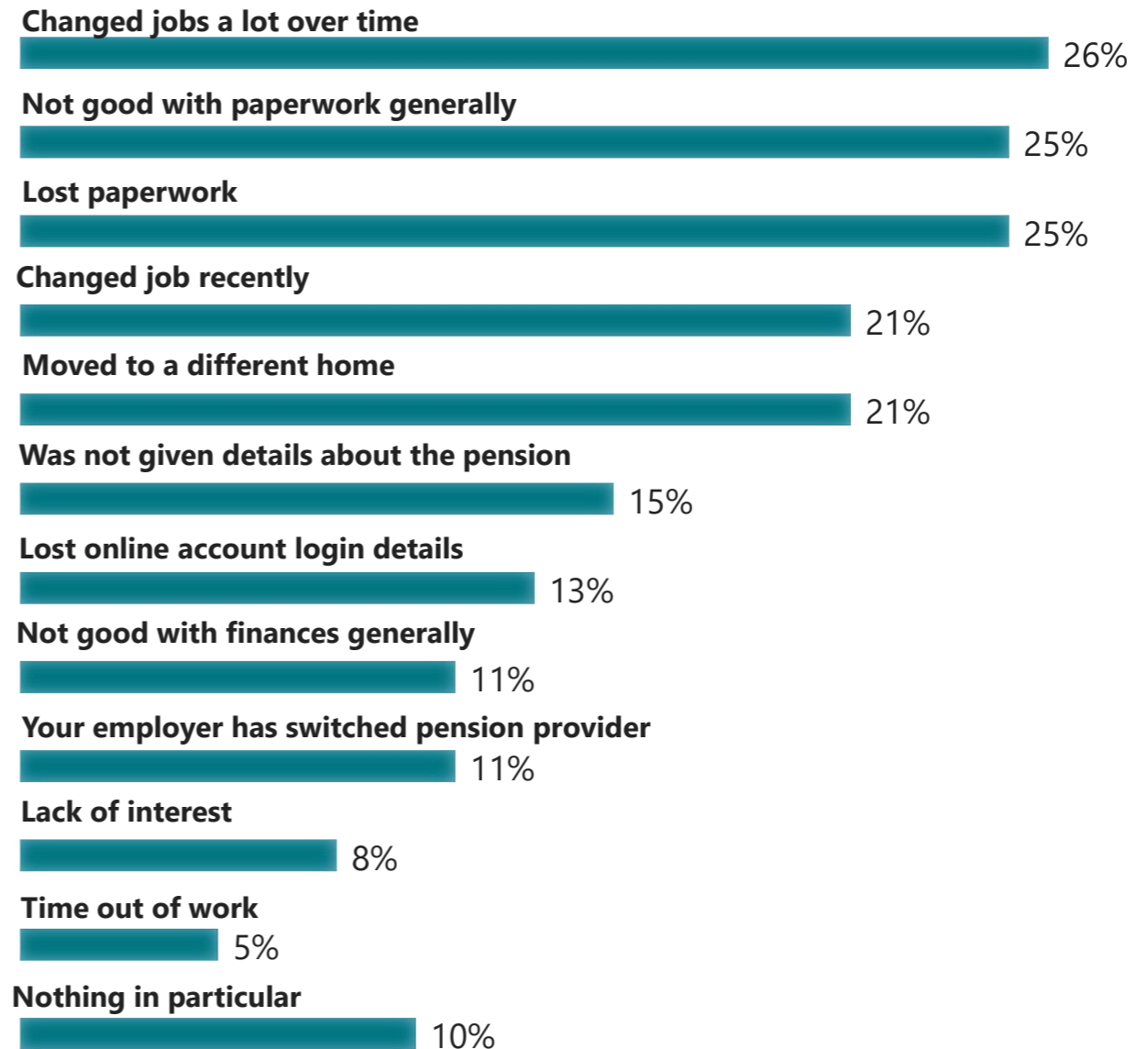


■ Very confident ■ Fairly confident ■ Not very confident ■ Not at all confident ■ Don't know

Q2. How confident, if at all, are you that you....

Base: 634 adults with one or more pension(s) in the UK

THE MAIN BARRIERS TO FINDING PENSION PAPERWORK ARE CHANGES IN JOB OR POOR PAPERWORK MANAGEMENT

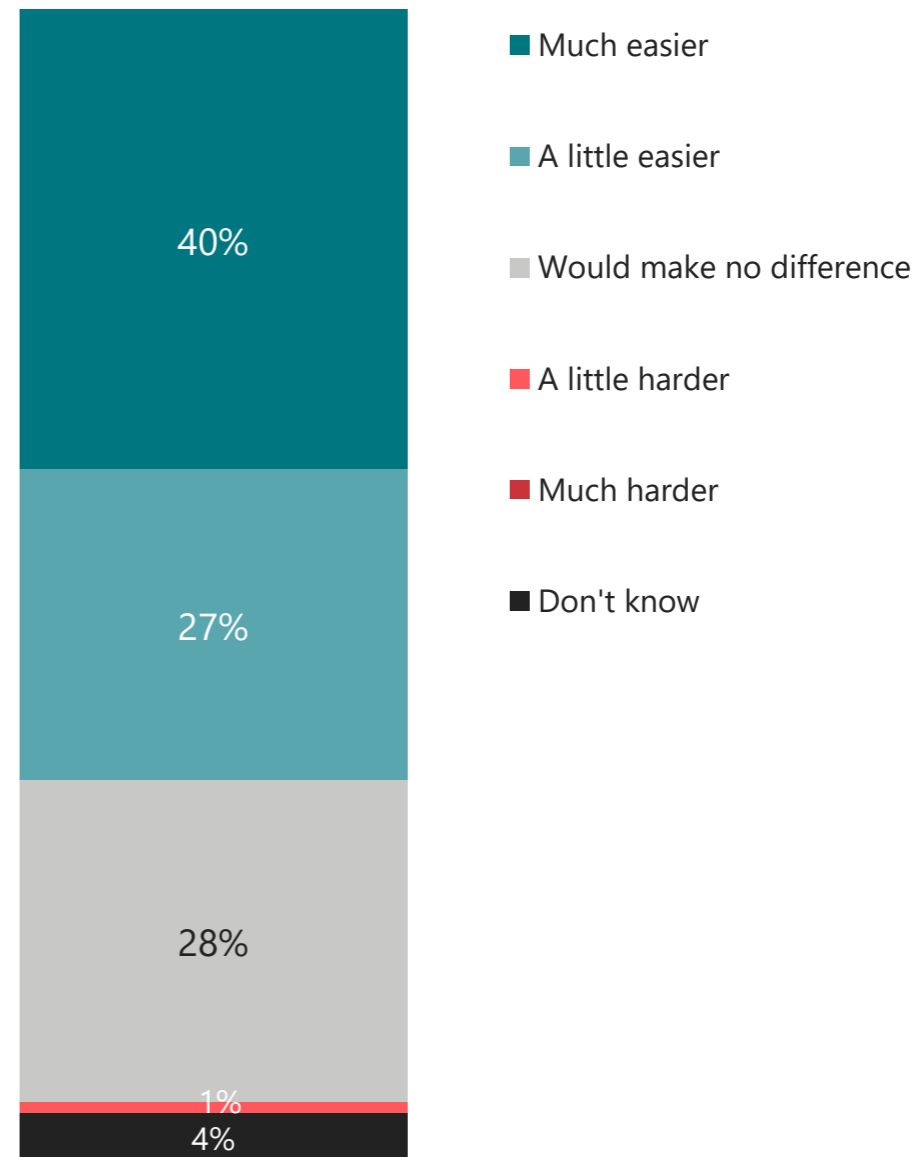


Q3a: Which, if any, of the following are reasons why you think it would be difficult to find the paperwork for this pension / these pensions?

Base: 81 adults not confident to find paperwork for their pension(s) in the UK

OVER 6 IN 10 THINK AN
ONLINE DASHBOARD WOULD
MAKE IT EASIER TO KEEP TRACK
OF THEIR PENSION(S)

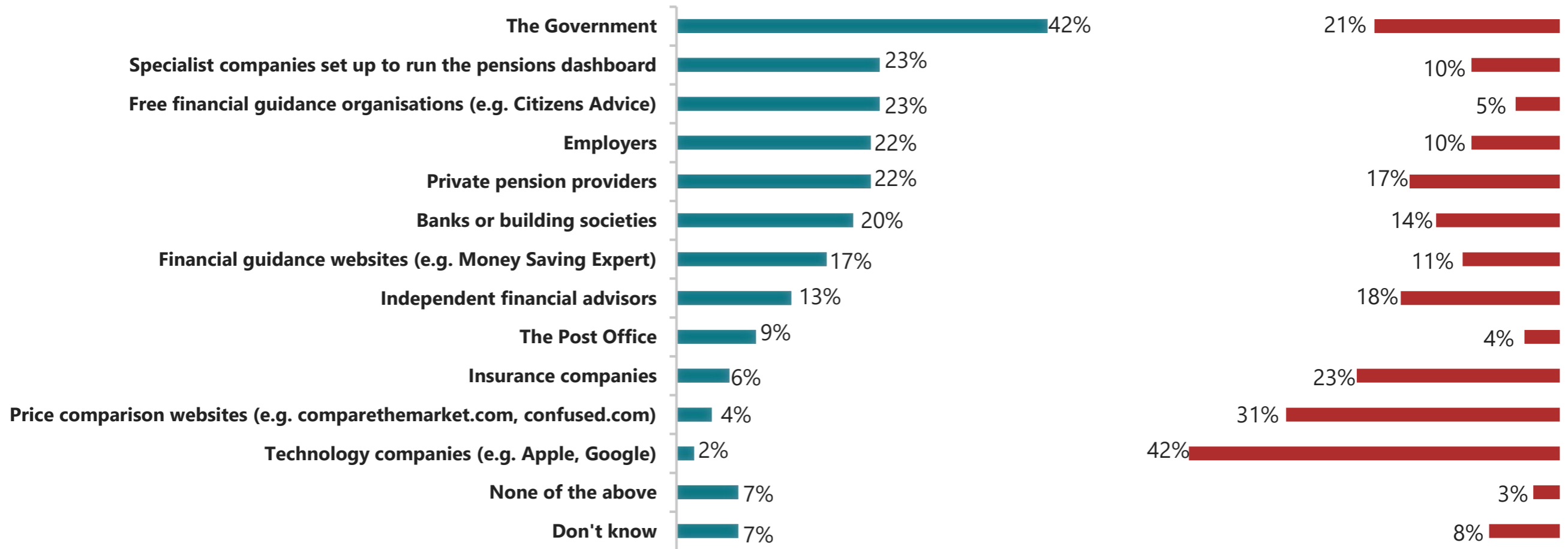
78% OF THOSE AGED 18-54 THINK
A DASHBOARD WOULD MAKE IT
EASIER TO KEEP TRACK
AGAINST 47% OF THOSE AGED 55-75



Q5. Do you think an online pensions dashboard would make it easier or harder to keep track of your pension / pensions, or would it make no difference?

Base: 634 adults with one or more pension(s) in the UK

4 IN 10 PEOPLE WOULD TRUST THE GOVERNMENT TO PROVIDE AN ONLINE PENSIONS DASHBOARD. LEAST TRUSTED ARE TECHNOLOGY COMPANIES

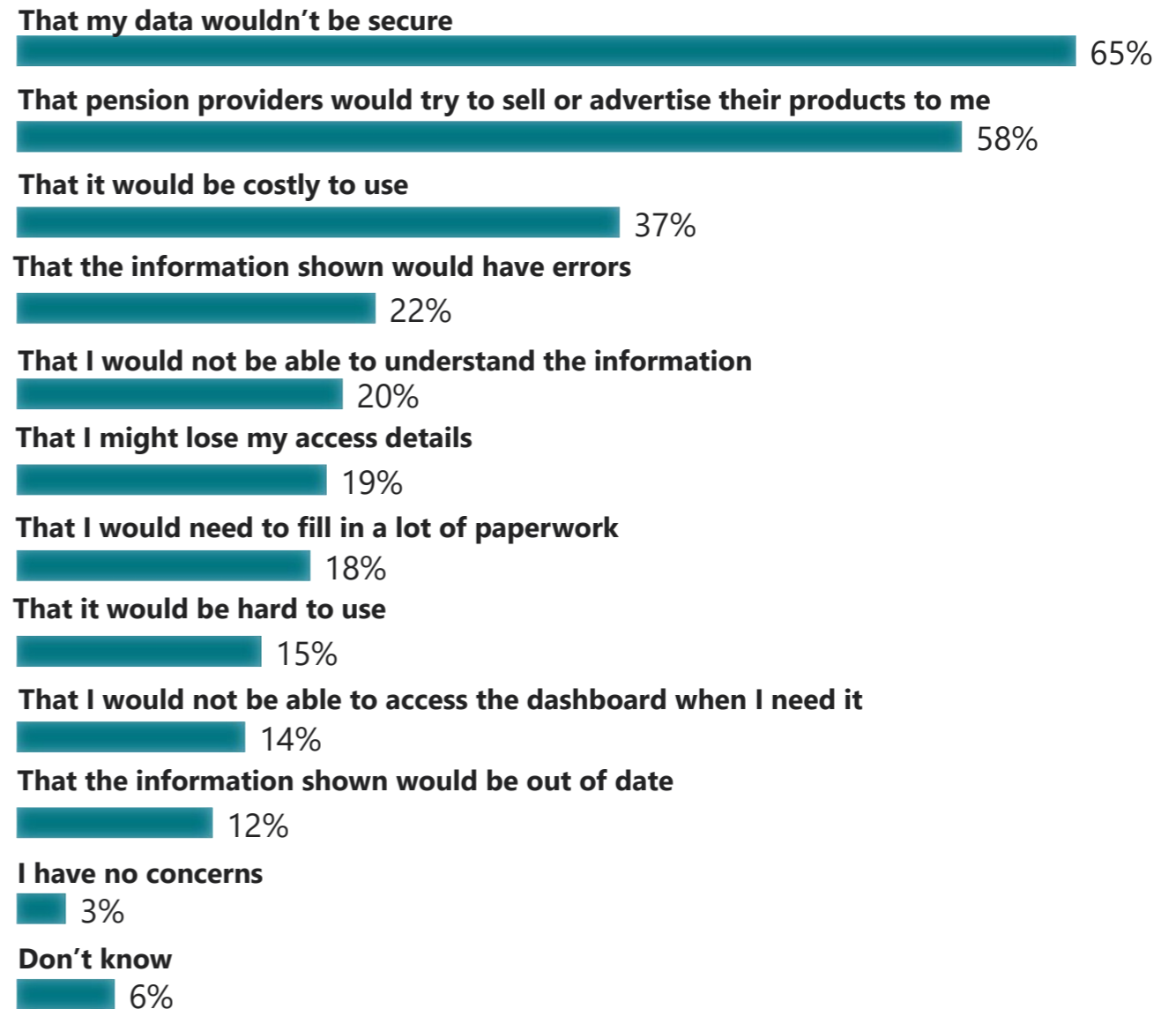


Q6. Which two or three of the following, if any, would you most trust to provide this kind of online pensions dashboard?

Base: 634 adults with one or more pension(s) in the UK



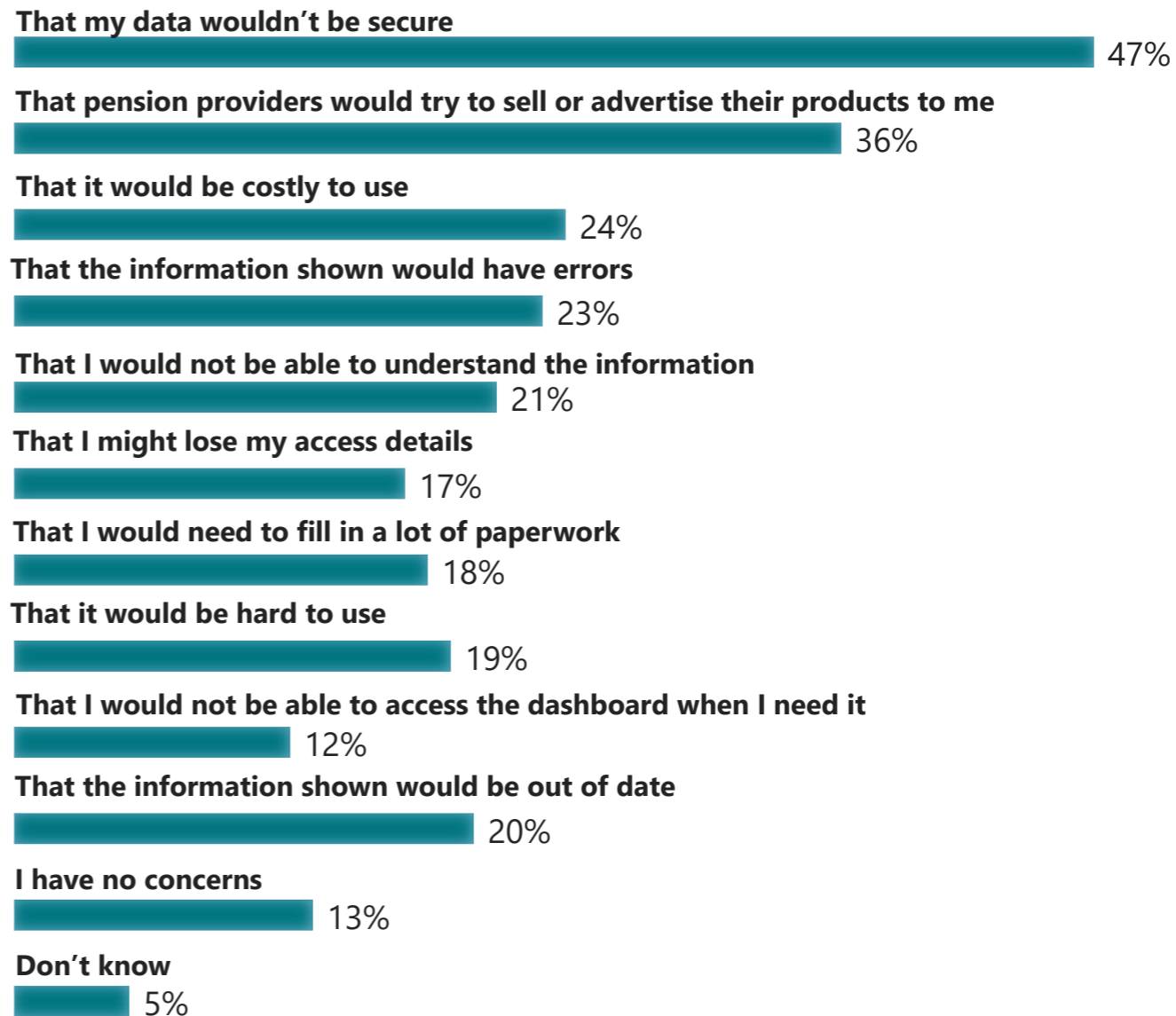
ALMOST TWO THIRDS OF PEOPLE SAID DATA SECURITY WOULD BE THEIR BIGGEST CONCERN IF ONLINE DASHBOARDS WERE RUN BY PRIVATE COMPANIES



Q7. Which, if any, of the following would be your biggest concerns for online pensions dashboards run by private companies?

Base: 318 adults with one or more pension(s) in the UK – Split sample

FEWER PEOPLE ARE CONCERNED WITH DATA SECURITY OF ONLINE DASHBOARDS IF THEY ARE RUN BY A GOVERNMENT-FUNDED ORGANISATION



Q7b. Which, if any, of the following would be your biggest concerns for online pensions dashboards run by a Government-funded organisation?

Base: 316 adults with one or more pension(s) in the UK – Split sample

PROJECT SPECIFICATIONS

- The research was conducted on i:omnibus, Ipsos MORI's online omnibus.
- Online interviews were carried out amongst adults aged 18-75 in the UK.
- Our respondents base includes 1,102 adults who completed the survey between 16th and 20th August 2019.
- The sample obtained is representative of the population with quotas on:
 - Age
 - Gender
 - Region
- The data has been weighted to the known population profile by age, gender, region and working status to be nationally representative and reflect the adult population of the UK.

THANK YOU

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