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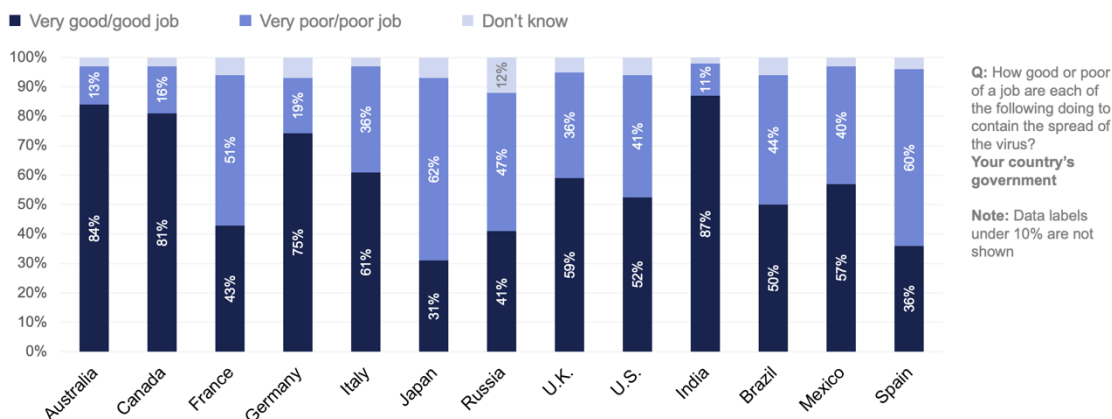
View of government’s job to contain COVID-19 falls in hard hit countries, rises in others

People in Japan, hard-hit countries of Spain, France are unhappy with government response

Paris, France May 4, 2020 — Sentiment over whether governments are doing a good job of containing the coronavirus pandemic has swung in a number of countries over a month, according to the latest Ipsos poll.

A majority of people in nine out of 13 countries feel their government is doing a good job of containing the spread of COVID-19 in a survey of nearly 26,000 respondents conducted on April 23 to 26. People in India (87%), Australia (84%), Canada (81%), Germany (75%) and Italy (61%) are most likely to say this, while those in Japan (62%) and the hard-hit European countries of Spain (60%) and France (51%), and Russia (47%) were most likely to cite a poor job by their government.

IS YOUR GOVERNMENT DOING A GOOD JOB OF CONTAINING COVID-19?



25,992 adults polled in 13 countries from April 23-26, 2020



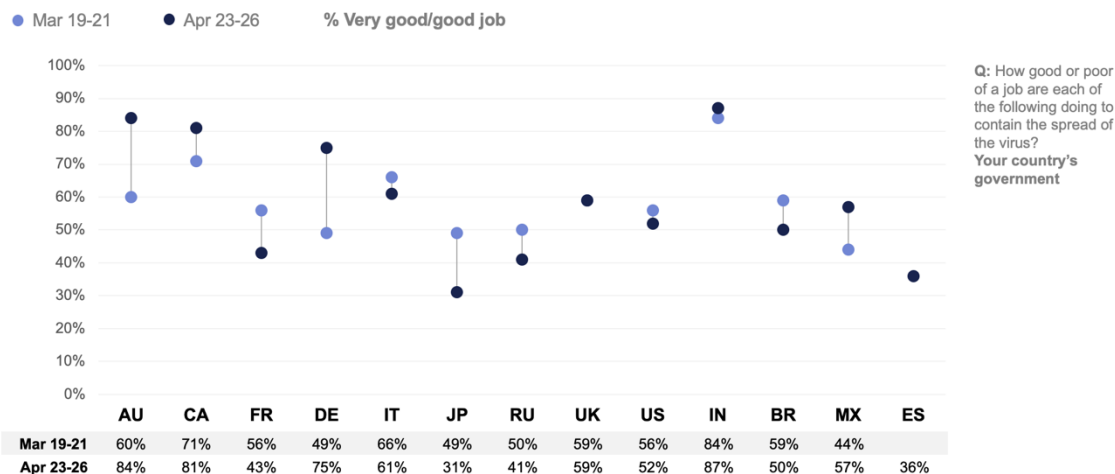
But when you look back to polling results from more than a month ago – March 19 to 21 – sentiment has fallen the most in some key countries at the center of the outbreaks. Japan is at the top with their view of government response down 18 percentage points, followed by France (-13), Brazil and Russia (-9), Italy (-5), and the United States (-4).



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On the other end, a positive view of the government’s work has increased in Germany (+26 points), Australia (+24 points), Mexico (+13), and Canada (+10) since March. Sentiment in the United Kingdom has remained unchanged with three in five people (59%) happy with the government response.

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In terms of how people view the work of an international agency – the World Health Organization – a majority of people in 11 out of the 13 countries surveyed think the WHO is doing a good job in containing the spread of COVID-19, but this sentiment has fallen since March in nine out of 12 countries where Ipsos has tracked opinions.

People in the emerging markets of Mexico (78%), India and Brazil (75%) are most likely to be satisfied with the WHO’s response, followed by the developed nations of Canada (69%) and the U.K. (64%). The only two countries where more people disagree with the job done by the WHO are Japan (63%) and Russia (42%).

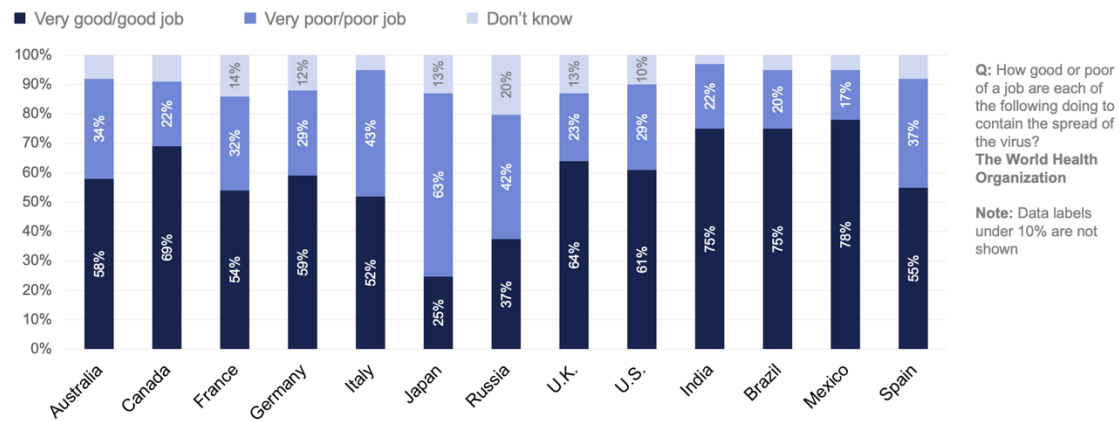
Other Ipsos research shows when respondents are asked about the performance of institutions in preventing the spread of the virus other aspects of the issue, including the economic effects of shutdowns, also influence how they evaluate institutional performance relative to containing the spread of COVID-19.





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IS THE WORLD HEALTH ORGANIZATION DOING A GOOD JOB OF CONTAINING COVID-19?

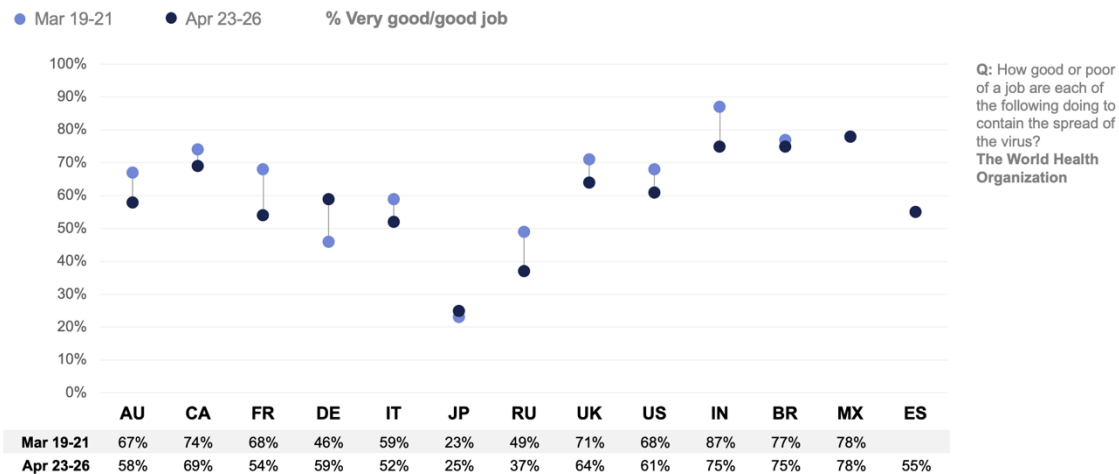


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The countries seeing the biggest decline in regard for the WHO's response are France (-14), India and Russia (-12) and Australia (-9). Germany (+13) and Japan (+2) are the only countries where satisfaction with the WHO's role has increased.

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About the Study

These are the results of an Ipsos survey conducted April 23rd to 26th, 2020 on the Global Advisor online platform among 25,992 adults aged 18-74 in Canada and the United States and 16-74 in Australia, Brazil, France, Germany, Italy, India, Japan, Mexico, Russia, Spain and the United Kingdom. Where available, tracking results from previous studies, conducted through April and March and selected results from February are referenced by date.

The sample for April 23rd to 26th consists of approximately 2,000 individuals in each country. The samples in Australia, Canada, France, Germany, Italy, Japan, Spain, the U.K. and the U.S. can be taken as representative of these countries' general adult population over age 16 or 18 (as above) and under the age of 75. The sample in Brazil, India, Mexico, Russia, and is more urban, more educated and/or more affluent than the general population and should be viewed as reflecting the views of the more "connected" segment of the population. The data is weighted so that each market's sample composition best reflects the demographic profile of the adult population according to the most recent census data.

Where results do not sum to 100 or the 'difference' appears to be +/-1 more/less than the actual, this may be due to rounding, multiple responses or the exclusion of don't knows or not stated responses. The precision of Ipsos online polls are calculated using a credibility interval with a poll of 1,000 accurate to +/- 3.5 percentage points. For more information on the Ipsos use of credibility intervals, please visit the Ipsos website (www.ipsos.com).

For more information on this news release, please contact:

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Our passionately curious research professionals, analysts and scientists have built unique multi-specialist capabilities that provide true understanding and powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. We serve more than 5000 clients across the world with 75 business solutions.

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