## WHAT WORRIES THE



June

2020

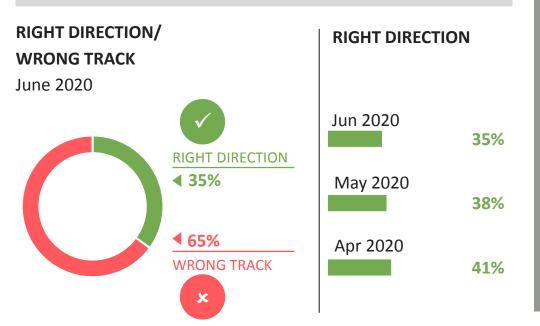


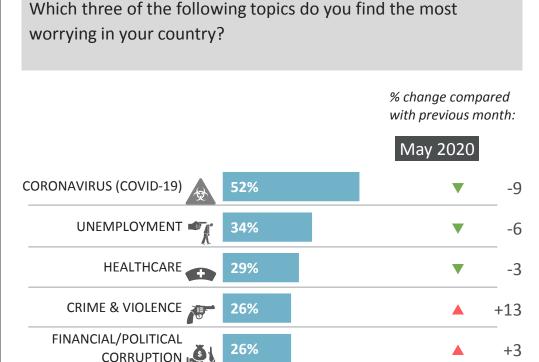
## US SUMMARY: JUNE 2020

The majority (65%) of Americans think things in the country are on the wrong track.

Coronavirus (COVID-19) currently occupies the top spot for concern with 52% saying this.

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?





Base: Representative sample of American adults aged 18-74. c.1000 per month Source: Global Advisor

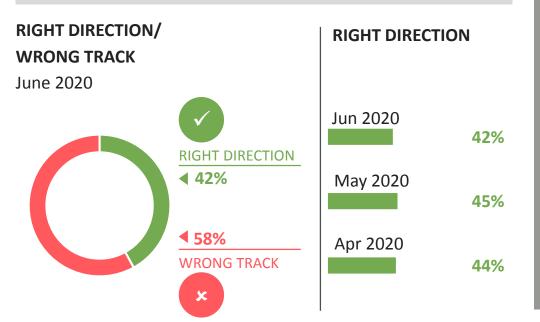


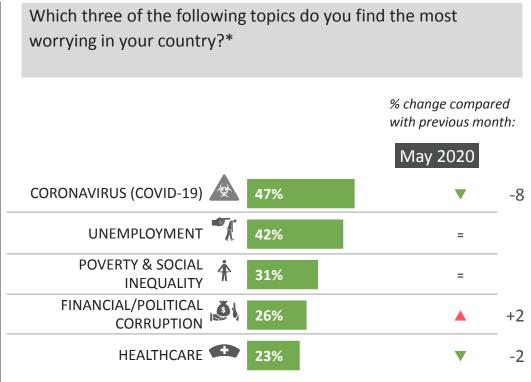
## **WORLD SUMMARY: JUNE 2020**

The majority (58%) of people around the world think things in their country are on the wrong track.

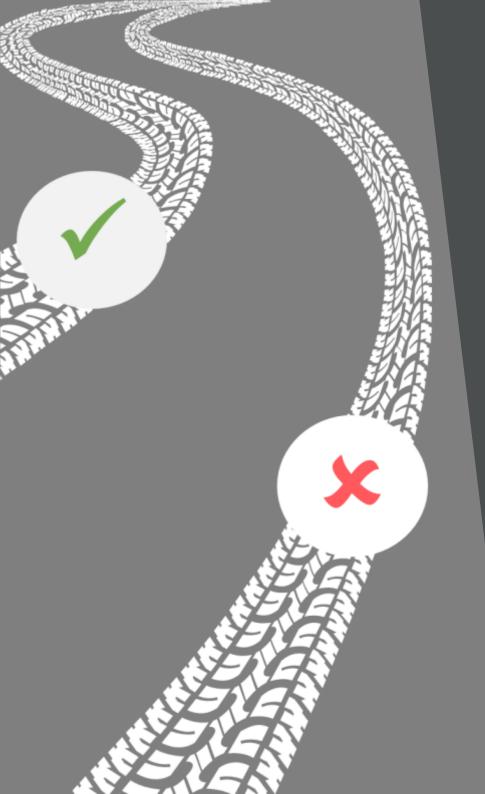
Coronavirus (COVID-19) currently occupies the top spot for global concern with 47% saying this.

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?





Base: Representative sample of American adults aged 18-74. c.18497 per month Source: Global Advisor



**RIGHT** 

**DIRECTION** 

WRONG

TRACK

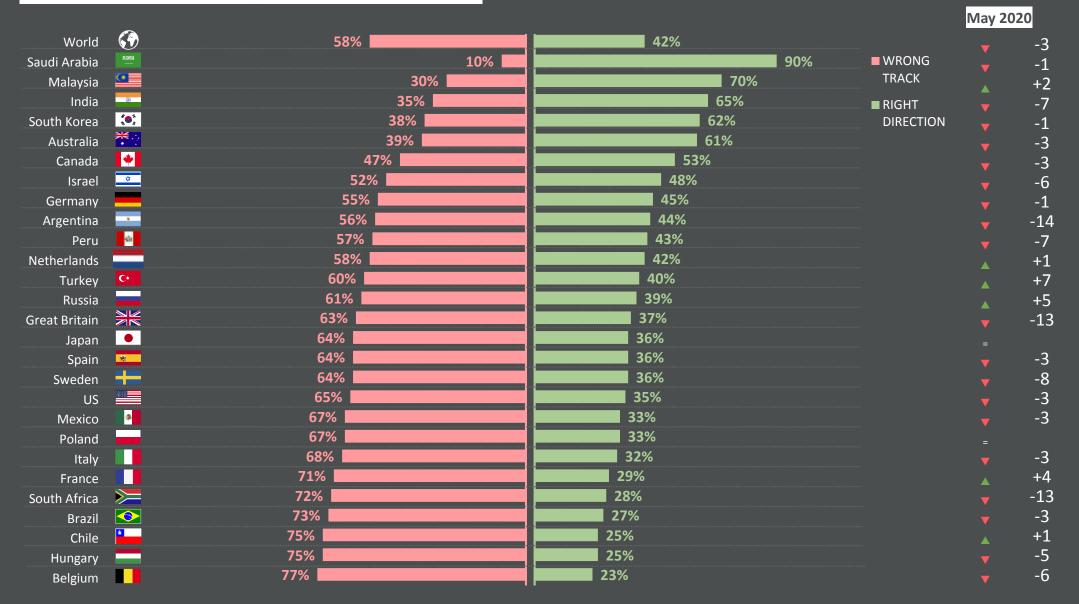
- Country comparisons
- Trends over time: US
- Trends over time: world

#### **COUNTRY COMPARISON**

#### **Ipsos Public Affairs**

## RIGHT DIRECTION/WRONG TRACK

% change compared with previous month:

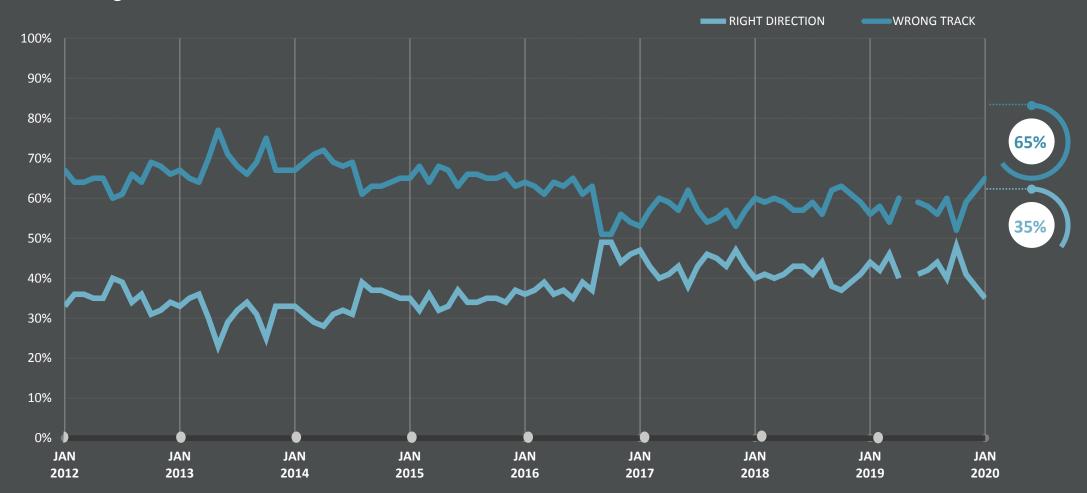


Base: Representative sample of 18,497 adults aged 18-74 in 27 participating countries, May 22nd 2020 - June 5th 2019.



## US: RIGHT DIRECTION/ WRONG TRACK

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



Base: Representative sample of American adults aged 18-74. c.1000 per month

Source: Global Advisor



## WORLD: RIGHT DIRECTION/ WRONG TRACK

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



Base: Representative sample of American adults aged 18-74. c.18497 per month

Source: Global Advisor



# US'S

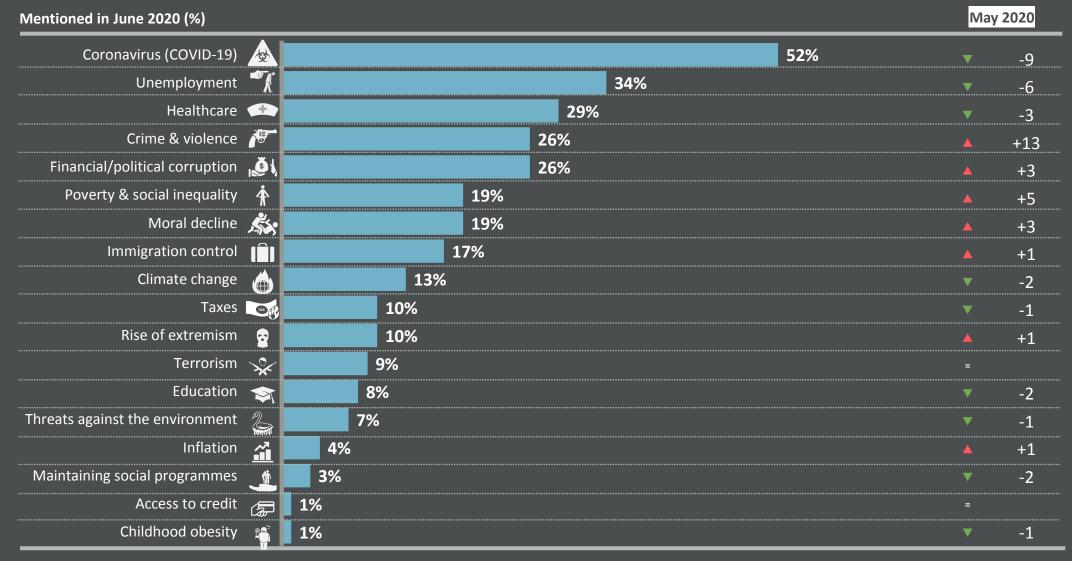
## WORRIES

- US's top worries
- World's top worries
- Trends over time for worries: US & world

## US'S WORRIES

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



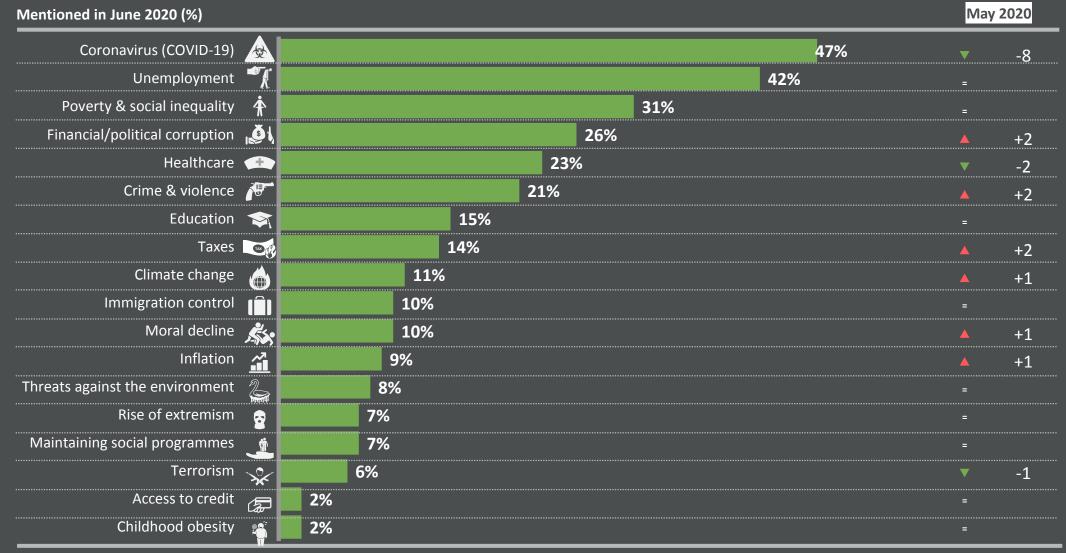
Base: Representative sample of American adults aged 18-74. June 2020: 1,000; May 2020: 1,002. Source: Global Advisor



## WORLD WORRIES

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



Base: Representative sample of adults aged 18-74. June 2020: 18,497; May 2020: 18,518. Source: Global Advisor



## US'S CURRENT TOP 5 WORRIES:

## LONG-TERM TRENDS

#### Which three of the following topics do you find the most worrying in your country?



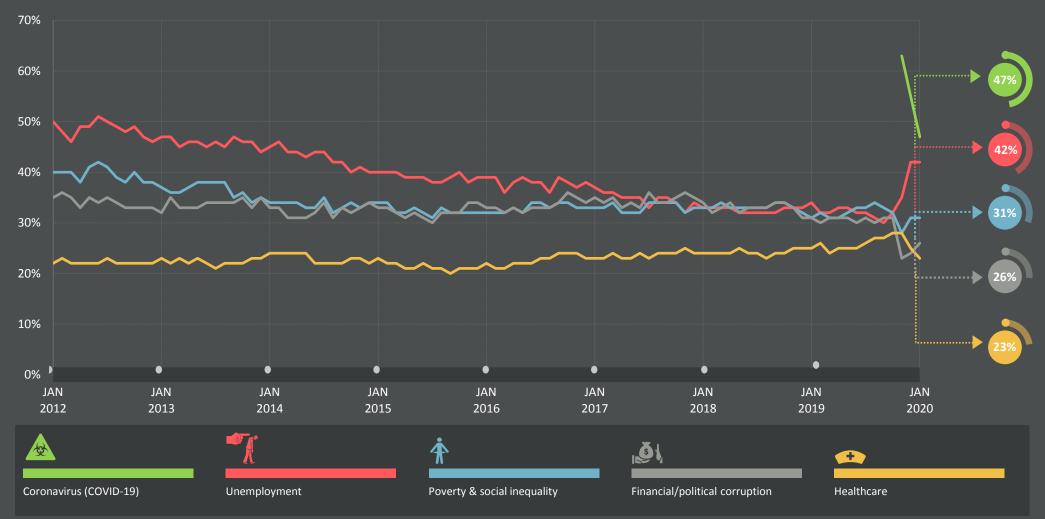
Base: Representative sample of American adults aged 18-74. c.1000 per month Source: Global Advisor



## THE WORLD'S CURRENT TOP 5 WORRIES:

## LONG-TERM TRENDS

#### Which three of the following topics do you find the most worrying in your country?



Base: Representative sample of adults aged 16-64, c.18,000-20,000 per month. Source: Global Advisor





# WORLD WORRIES

# COUNTRY COMPARISON

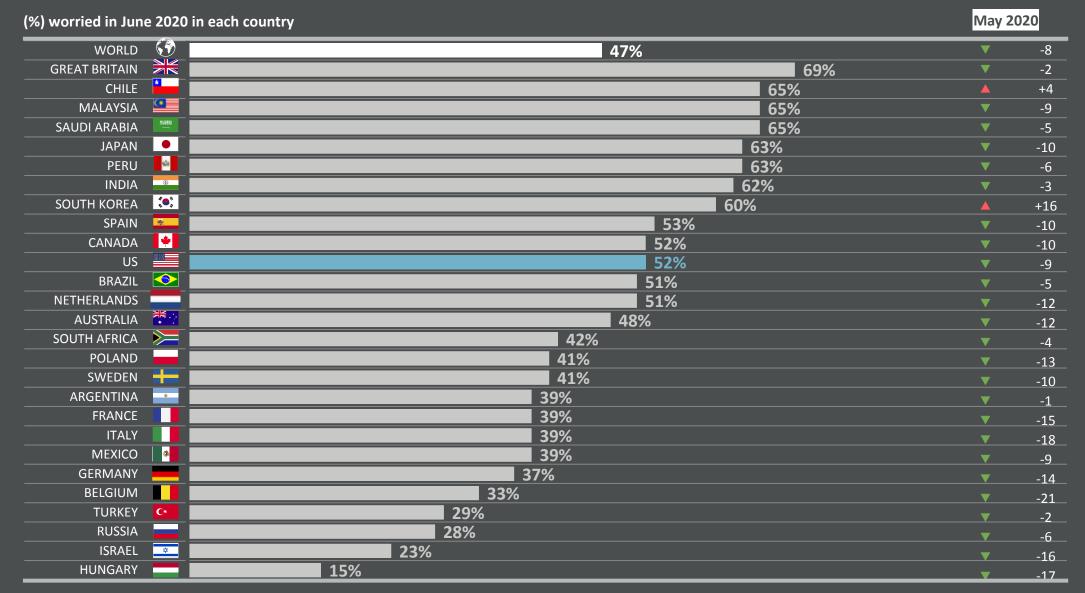
- Top concern by country
- Top 3 concerns by country
- Country comparison of US's top 5 concerns



#### 1 | CORONAVIRUS (COVID-19)

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

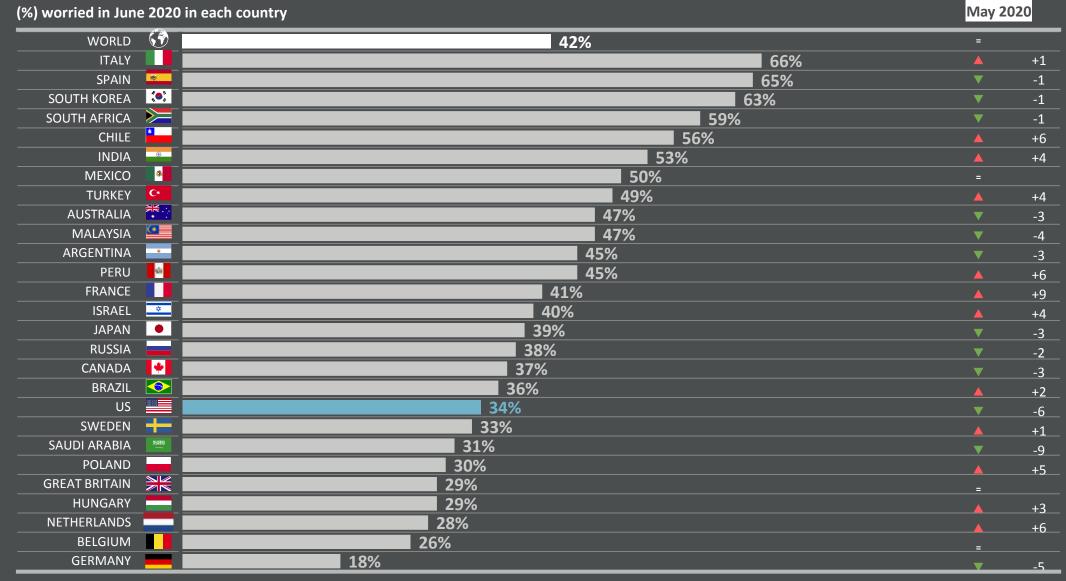




#### 2 | UNEMPLOYMENT AND JOBS

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



#### 3 | HEALTHCARE

## Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

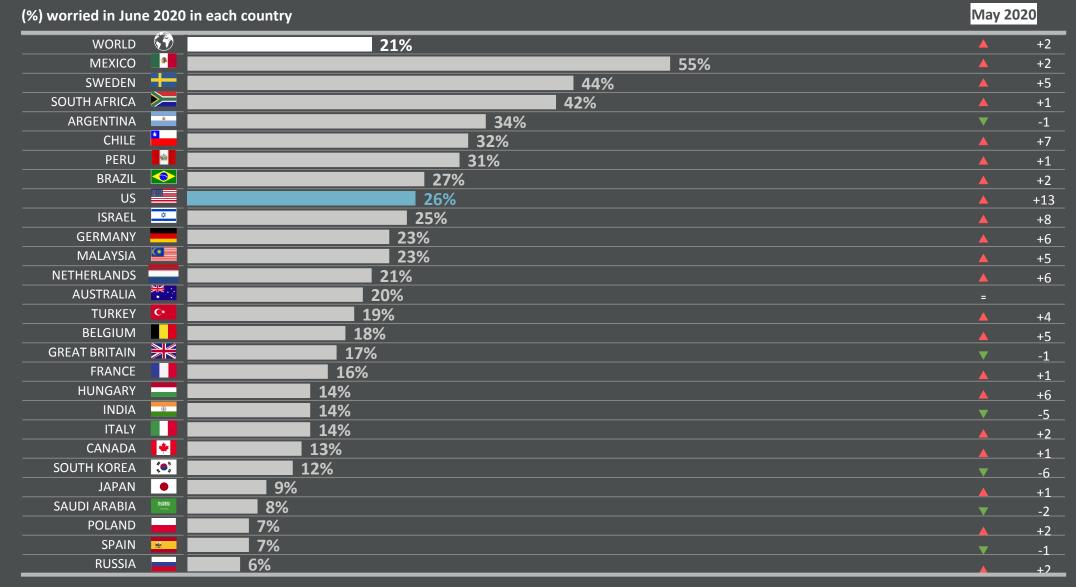
(%) worried in Jun	e 2020	in each country	May	y 2020
WORLD		23%	▼	-2
HUNGARY		58%	▼	-1
BRAZIL	<b>(4)</b>	42%	▼	-2
POLAND		41%	▼	-5
CANADA	*	33%	▼	-4
NETHERLANDS		32%	▼	-3
PERU	di	29%	<b>A</b>	+4
RUSSIA		29%	▼	-1
US		29%	▼	-3
GREAT BRITAIN		28%	▼	-9
SPAIN	癜	27%	▼	-6
BELGIUM		26%	=	
SWEDEN	<u> </u>	26%	▼	-1
INDIA	-	24%	<b>A</b>	+2
AUSTRALIA	*	22%	=	
JAPAN	•	21%	▼	-5
FRANCE		19%	▼	-2
CHILE		18%	▼	-8
ISRAEL	*	17%	▼	-4
MEXICO		16%	<b>A</b>	+1
SOUTH AFRICA		16%	<u> </u>	+3
MALAYSIA		15%	<u> </u>	+4
ITALY		14%	▼	-2
SAUDI ARABIA	5900 —	14%	<b>A</b>	+2
GERMANY		13%	<b>A</b>	+2
ARGENTINA		11%	=	
SOUTH KOREA	<b>(•</b> )	4%	=	
TURKEY	C*	<b>■</b> 1%		-2



#### 4 | CRIME & VIOLENCE

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

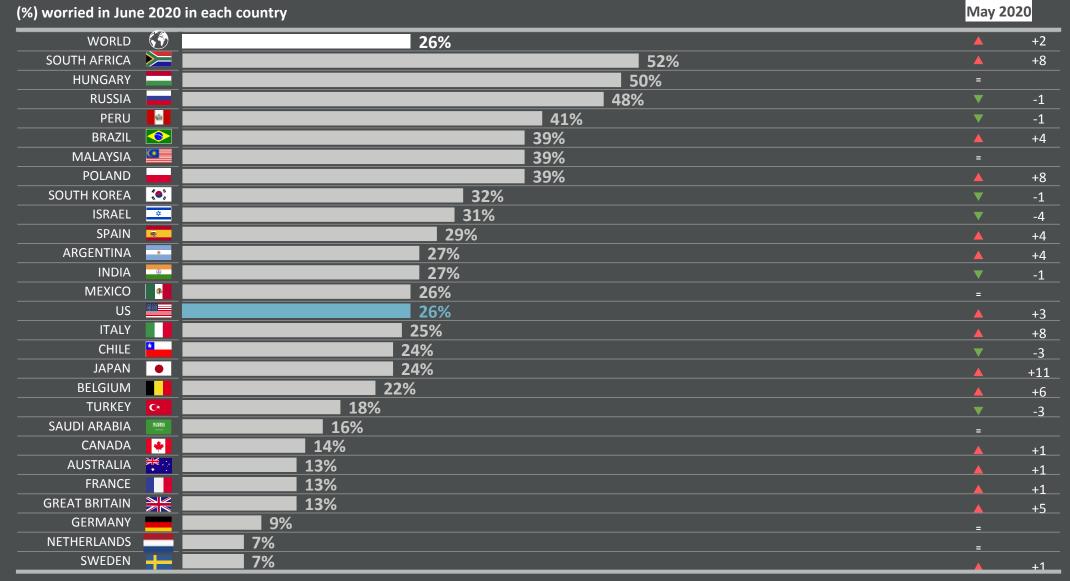




#### 5 | FINANCIAL/POLITICAL CORRUPTION

#### Which three of the following topics do you find the most worrying in your country?

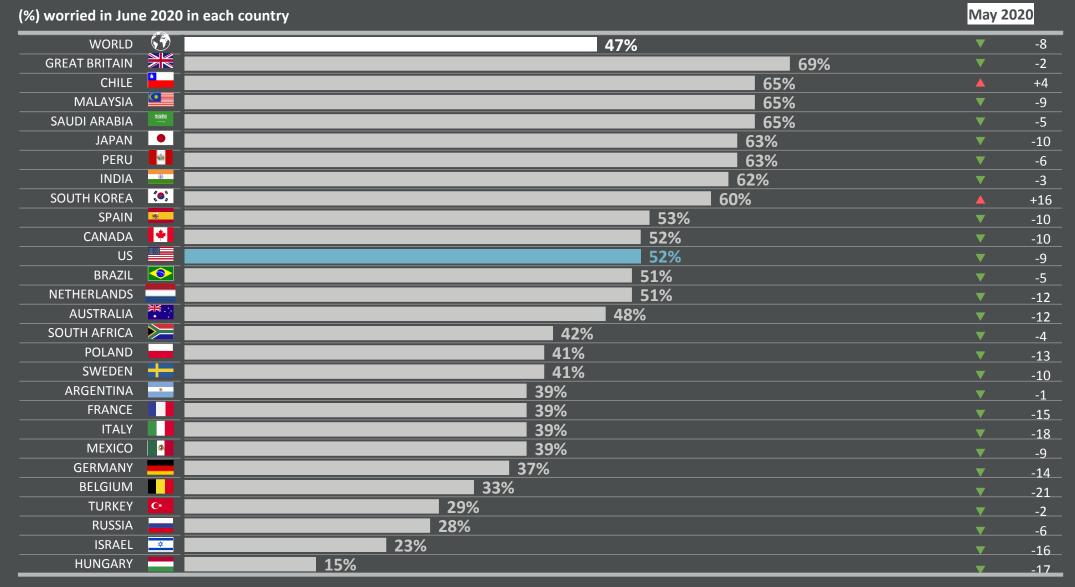
% change compared with previous month:



#### 1 | CORONAVIRUS (COVID-19)

Which three of the following topics do you find the most worrying in your country?

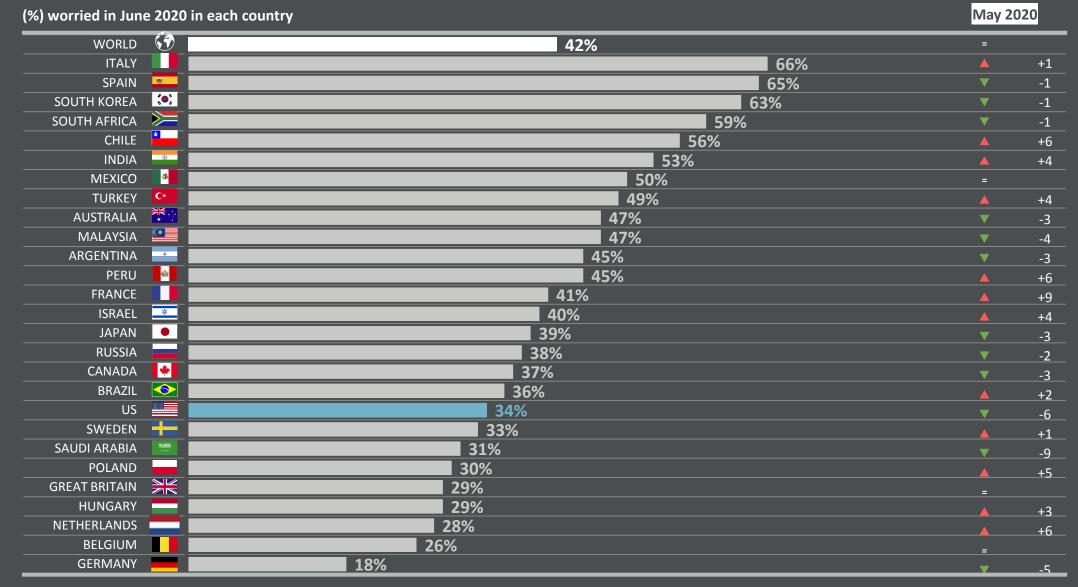
% change compared with previous month:



#### 2 | UNEMPLOYMENT AND JOBS

Which three of the following topics do you find the most worrying in your country?

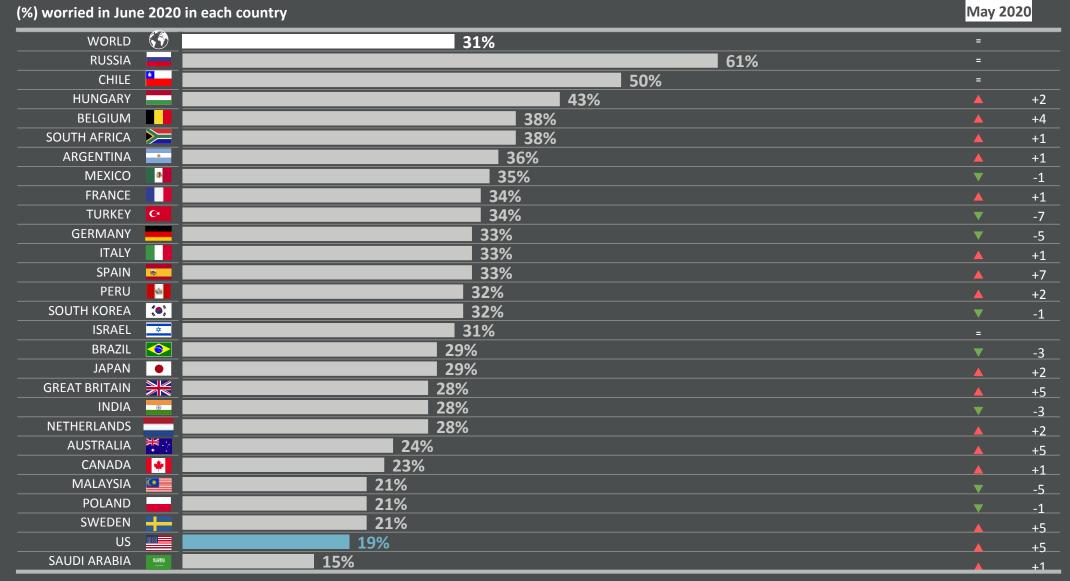
% change compared with previous month:



#### 3 | POVERTY & SOCIAL INEQUALITY

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

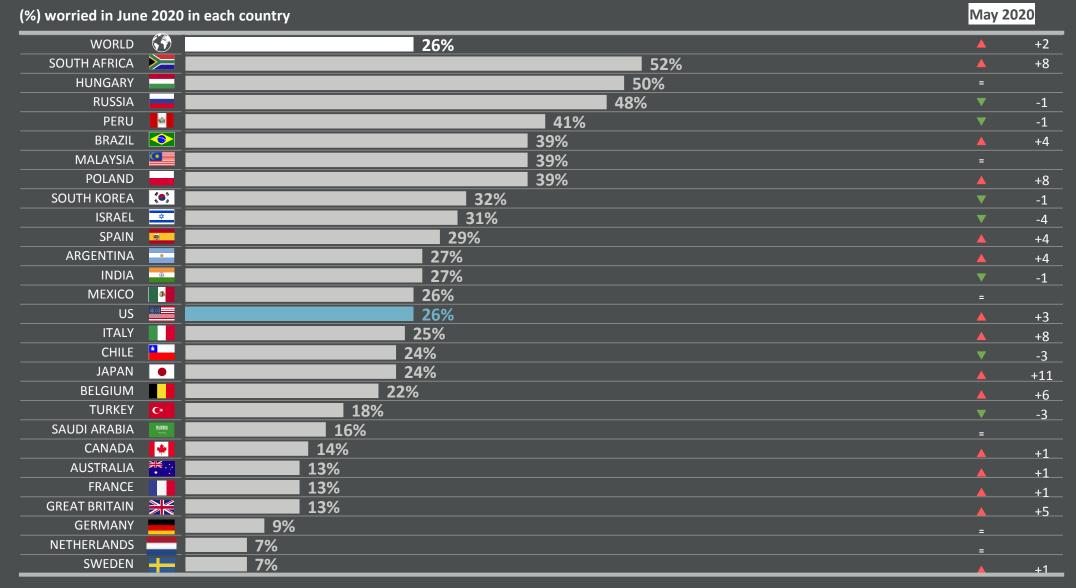




#### 4 | FINANCIAL/POLITICAL CORRUPTION

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

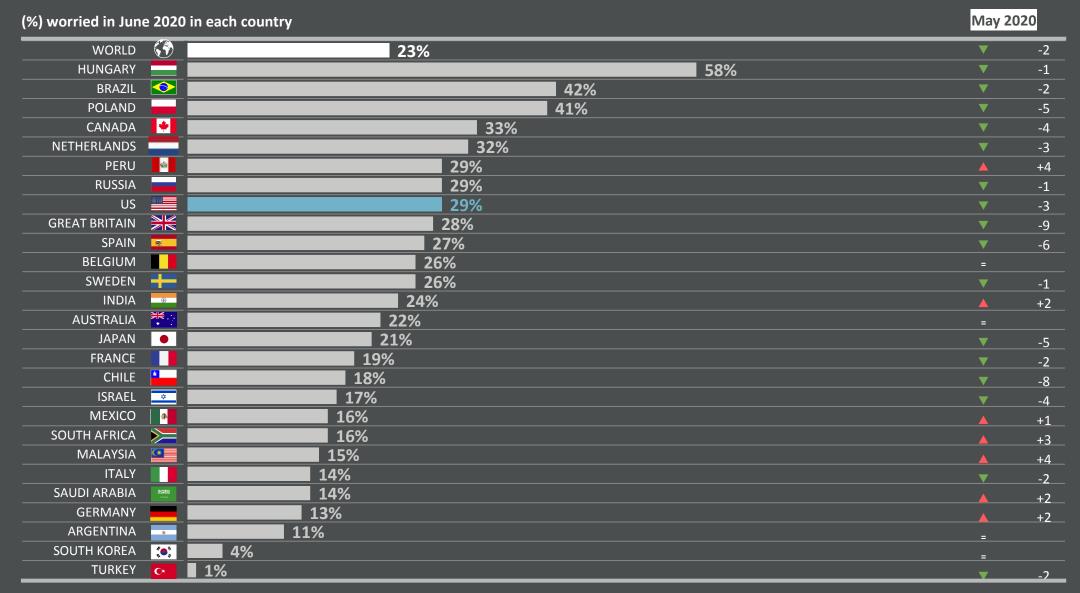




#### 5 | HEALTHCARE

#### Which three of the following topics do you find the most worrying in your country?

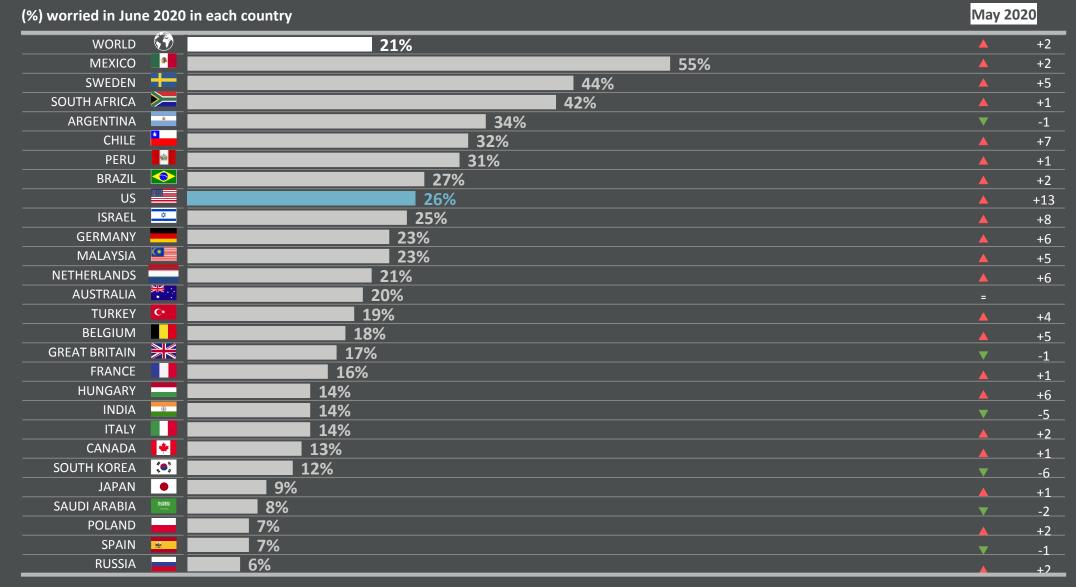
% change compared with previous month:



#### 6 | CRIME & VIOLENCE

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:





#### 7 | EDUCATION

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

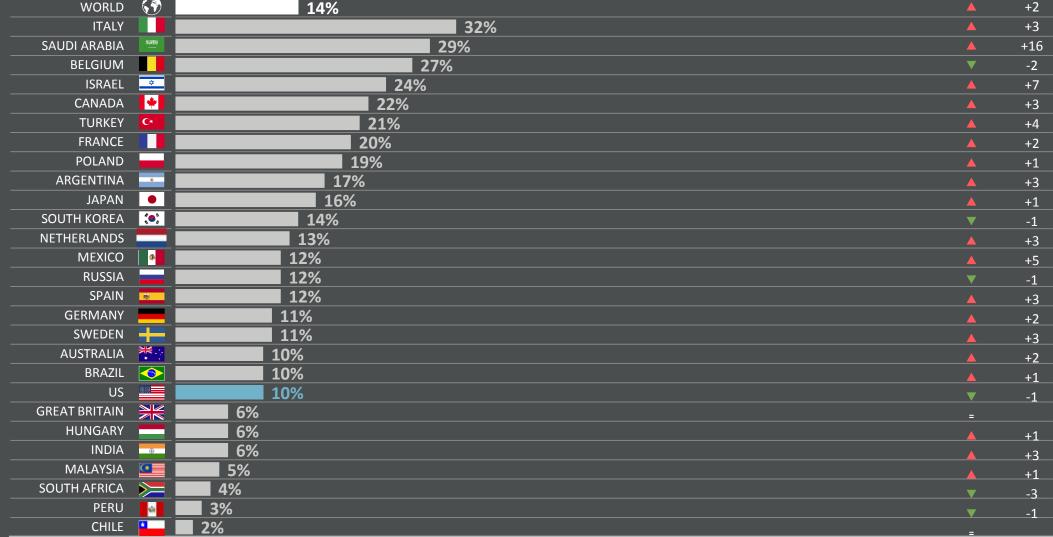
(%) worried in Jun	e 2020	in each country	May	2020
WORLD		15%	-	
ISRAEL		32%	<b>A</b>	+6
PERU	di	26%	▼	-4
HUNGARY		24%	<b>A</b>	+4
BRAZIL		23%	<b>A</b>	+2
ARGENTINA	*	22%	▼	-2
MEXICO	9	22%	-	
TURKEY	C*	22%	▼	-2
CHILE		18%	▼	-3
RUSSIA		17%	<u> </u>	+3
SOUTH AFRICA		17%	▼	-3
INDIA	(1)	16%		
MALAYSIA		13%	<u> </u>	+3
SAUDI ARABIA	5910	13%	▼	-2
SPAIN		13%	▼	-2
CANADA	*	12%	<u> </u>	+2
FRANCE		12%	-	
GERMANY		12%	<u> </u>	+4
JAPAN	•	11%	▼	-2
NETHERLANDS		11%	▼	-5
AUSTRALIA	**	10%	▼	-1
BELGIUM		10%	<b>▲</b>	+1
GREAT BRITAIN		9%	=	
ITALY	Щ.	9%	<b>A</b>	+1
POLAND		9%	<b>▲</b>	+1
US		8%	<u> </u>	-2
SOUTH KOREA	<b>(•</b> )	7%	<u> </u>	-2
SWEDEN		4%	_	+1

#### **TAXES**

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in June 2020	O in each country	May 2020
WORLD 😚	14%	<b>▲</b> +
ITALY	32%	<b>▲</b> +
CALIDI ADADIA 5389	200/	A 11





#### 9 | CLIMATE CHANGE

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	Ma	ay 2020
WORLD		11%	<u> </u>	+1
NETHERLANDS		27%	<u> </u>	+4
AUSTRALIA	*	26%	=	
GERMANY		26%	<u> </u>	+1
CANADA	*	22%	<u> </u>	+1
FRANCE		20%	<u> </u>	+4
SWEDEN	_	20%	<u> </u>	+6
GREAT BRITAIN		19%	<u> </u>	+1
POLAND		19%	▼	-3
BELGIUM		16%	=	
JAPAN	•	14%	<u> </u>	+2
US		13%	▼	-2
SAUDI ARABIA	5200	12%	▼	-2
INDIA	3	11%	<u> </u>	+5
SOUTH KOREA	<b>(9</b> )	8%	-	
SPAIN	撥	8%	▼	-1
HUNGARY		7%	-	
ITALY		7%	=	
MEXICO	3.	6%		+3
ISRAEL	<b>*</b>	5%		+4
CHILE		3%	=	
PERU	ů.	3%	<u> </u>	+1
RUSSIA		3%	<u> </u>	+1
MALAYSIA		<b>2</b> %	▼	-1
TURKEY	C×	<b>2</b> %		-1
ARGENTINA	*	<u>1</u> %		-1
BRAZIL		<b>1</b> %		-1
SOUTH AFRICA		■ 1%		-2



### 10 | IMMIGRATION CONTROL

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in June	e 2020	in each country	Ma	y 2020
WORLD		10%		
GERMANY		26%	▼	-2
BELGIUM		24%	<b>A</b>	+6
SWEDEN		22%	▼	-3
GREAT BRITAIN		17%	<b>A</b>	+1
TURKEY	C*	17%	<b>_</b>	+5
US		17%	<b>_</b>	+1
CANADA	*	16%	<u> </u>	+3
ITALY		16%	<u> </u>	+3
NETHERLANDS		15%	-	
AUSTRALIA		14%	▼	-1
FRANCE		14%	▼	-1
		14%	▼	-3
HUNGARY		8%	<b>A</b>	+3
CHILE		7%	-	
ISRAEL	₽	7%	▼	-1
SPAIN	樂	7%	<b>A</b>	+2
PERU	di	6%	<u> </u>	+1
SOUTH AFRICA		6%	▼	-1
JAPAN		5%	<b>_</b>	+1
ARGENTINA	*	4%	<b>A</b>	+2
INDIA	***	4%		-1
SAUDI ARABIA	#2000 	4%		-1
POLAND		2%	<b>A</b>	+1
RUSSIA		<b>2</b> %		-1
BRAZIL		<u>1</u> %		
MEXICO		<b>1</b> %		
SOUTH KOREA	<b>10</b> %	■ 1%		+1



#### 11 | MORAL DECLINE

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	May	y 2020
WORLD		10%	<u> </u>	+1
US		19%	<u> </u>	+3
GERMANY		18%	<u> </u>	+3
JAPAN	•	17%	<u> </u>	+3
HUNGARY		14%	<u> </u>	+1
SAUDI ARABIA	\$ang	14%	<u> </u>	+1
ISRAEL	❖	13%	▼	-1
MALAYSIA		13%	<b>A</b>	+2
AUSTRALIA	*	12%	<u> </u>	+3
FRANCE		12%	<u> </u>	+1
GREAT BRITAIN		12%	<u> </u>	+2
POLAND		12%	<b>A</b>	+1
RUSSIA		12%	<u> </u>	+2
NETHERLANDS		12%	▼	-1
SOUTH KOREA	<b>(0</b> )	12%	▼	-3
ARGENTINA	*	8%	<u> </u>	+1
CANADA	*	8%	<u> </u>	+2
ITALY		8%	<u> </u>	+1
SWEDEN	_	8%	<u> </u>	+3
BELGIUM		7%	=	
BRAZIL	<u> </u>	7%	=	
SPAIN	癜	7%	<u> </u>	+2
TURKEY	C*	7%	▼	-4
INDIA		6%	<u> </u>	+1
MEXICO	9.	6%		+3
SOUTH AFRICA		6%		+1_
PERU	di	5%		
CHILE		3%	▼	_1_

#### 12 | INFLATION

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	May	2020
WORLD		9%	<b>A</b>	+1
ARGENTINA	*	42%	▼	-2
TURKEY	C*	27%	<u> </u>	+5
RUSSIA		17%	<u> </u>	+2
MALAYSIA		15%	<b>A</b>	+1
POLAND		15%	=	
AUSTRALIA	*	10%	<u> </u>	+3
CANADA	*	9%	=	
MEXICO	4	9%	▼	-3
FRANCE		8%	<b>A</b>	+3
HUNGARY		8%	▼	-2
INDIA	1	8%	=	
SOUTH KOREA	<b>(0</b> )	8%	<u> </u>	+1
GERMANY		7%		+1
BRAZIL	<u> </u>	6%	<u> </u>	+1
CHILE		6%	▼	-2
SAUDI ARABIA	5,910	6%	<u> </u>	+1
ITALY		5%		+1_
JAPAN	•	5%	=	
PERU	di	5%	=	
GREAT BRITAIN		4%	=	
ISRAEL	*	4%		+2
SOUTH AFRICA		4%	<b>_</b>	-1
US		4%	<u> </u>	+1
BELGIUM	ш	3%		-1
NETHERLANDS		<b>2</b> %		-1
SPAIN	戀	<b>2</b> %	<u> </u>	
SWEDEN	+	<b>2</b> %		

#### 13 | THREATS AGAINST THE ENVIRONMENT

### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	May	2020
WORLD		8%	-	
GERMANY		19%	<u> </u>	+5
FRANCE		17%	=	
BELGIUM		14%	<b>A</b>	+4
AUSTRALIA	* :	13%	=	
NETHERLANDS		13%	▼	-2
SWEDEN	_	13%	▼	-1
CANADA	*	12%	=	
POLAND		12%	▼	-2
GREAT BRITAIN		11%	<b>A</b>	+1
SOUTH KOREA	<b>(0</b> )	11%	<b>A</b>	+3
BRAZIL		9%	<u> </u>	+2
INDIA	8	8%	▼	-2
ITALY		7%	=	
MALAYSIA		7%	<u> </u>	+3
MEXICO	<b>.</b>	7%	<u> </u>	+1
US		7%	▼	-1
RUSSIA		6%	▼	-1
SAUDI ARABIA	53309 —	6%	<u> </u>	+2
SPAIN	樂	6%	<u> </u>	+2
CHILE		5%	<u> </u>	-1
JAPAN	•	5%	<u> </u>	-2
PERU	di	5%		-1
TURKEY	C*	4%	=	
ARGENTINA	*	3%	=	
HUNGARY		3%	<b>_</b>	-2
ISRAEL	✡	2%	<u> </u>	-2
SOUTH AFRICA		2%		





# WORLD WORRIES

# COUNTRY COMPARISON

Country comparison of all 17 concerns

#### 14 | RISE OF EXTREMISM

## Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in June	e <b>2020</b>	in each country	May	2020
WORLD		7%	=	
GERMANY		20%	<u> </u>	+3
BELGIUM		16%	<b>A</b>	+4
SPAIN	瘿	15%	<b>A</b>	+7
NETHERLANDS		13%	<b>A</b>	+3
SWEDEN	#	13%	▼	-1
FRANCE		10%	<b>A</b>	+1
US		10%	<b>A</b>	+1
BRAZIL	<b>(4)</b>	9%	<b>A</b>	+2
TURKEY	C*	9%	<b>A</b>	+1
CANADA	*	8%	<b>A</b>	+2
GREAT BRITAIN		8%	▼	-1
		8%	▼	-1
AUSTRALIA	* :	7%	<u> </u>	+1
POLAND		7%	<u> </u>	+1
ISRAEL	卒	6%	▼	-1
SOUTH KOREA	<b>10</b> %	6%	▼	-4
HUNGARY		5%	<u> </u>	+1
ITALY		5%	=	
INDIA	<b>(b)</b>	4%	<u> </u>	-1
CHILE		3%	=	
MEXICO		3%	<u> </u>	+2
SAUDI ARABIA	##### 	3%	-	
ARGENTINA	*	2%	=	
JAPAN	•	2%	<u> </u>	
SOUTH AFRICA		2%	_	+1
PERU	di	<b>■ 1</b> %	<u> </u>	
RUSSIA		<b>■ 1</b> %		



#### 15 | MAINTAINING SOCIAL PROGRAMMES

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	М	ay 202	.0
WORLD		7%	=		
JAPAN	•	19%		7	-2
SWEDEN	-	18%	•	7	-2
SOUTH KOREA	<b>(0</b> )	13%	•	7	-4
GREAT BRITAIN		12%	=		
AUSTRALIA	*:	10%	<u> </u>	<b>L</b>	+1
POLAND		9%	•	7	-2
RUSSIA		9%	<u> </u>	<b>L</b>	+3
NETHERLANDS		8%	•	7	-2
SPAIN	總	8%	•		-2
CANADA	*	7%	<u> </u>	<u> </u>	+1
HUNGARY		7%	<u> </u>	<u> </u>	+4
ITALY		7%	•		-1
SAUDI ARABIA	5,070)	7%	-	:	
BELGIUM		6%		<u> </u>	+1
FRANCE		6%	<u> </u>	<u> </u>	+2
MEXICO	9-	5%			-2
ARGENTINA	*	4%			1
GERMANY		4%			-1
ISRAEL	≎	4%		7	-3
MALAYSIA		4%	<u> </u>		+1
INDIA	(1)	3%	-	:	
US		3%		7	-2
BRAZIL		2%		7	-1
CHILE		2%		7	1
SOUTH AFRICA		2%			
TURKEY	C*	<b>2</b> %			
PERU	di	■ 1%	•	7	1

#### 16 | TERRORISM

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	M	ay 202	0
WORLD		6%	<b>V</b>	7	-1
ISRAEL	❖	26%	=		
TURKEY	C×	24%	•	7	-3
INDIA	4	15%	<u> </u>		+1
FRANCE		11%	•		-5
GERMANY		11%			+2
SAUDI ARABIA	52919 —	11%			-5
SWEDEN	_	9%			-1
US		9%	-		
GREAT BRITAIN		8%			-1
BELGIUM		6%			-2
AUSTRALIA	*	4%			+1
MALAYSIA		4%			+1
NETHERLANDS		4%			-1
CANADA	*	3%			+1
CHILE		2%	-		
HUNGARY		2%			+2
JAPAN		2%	-		
MEXICO	4.	2%	-		
POLAND		2%			+1
ARGENTINA	*	<b>■ 1</b> %			
BRAZIL		<b>1</b> %			
ITALY		<b>■ 1</b> %	<b>_</b>		1
PERU	da	<b>1</b> %	<b>_</b>		-1
RUSSIA		<b>1</b> %			
SOUTH AFRICA		<b>1</b> %			
SOUTH KOREA	<b>(0)</b>	<b>1</b> %			+1
SPAIN	అ	■ 1%		,	-2

### 17 | ACCESS TO CREDIT

## Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Jun	e 2020	in each country	N	/lay 202	.0
WORLD		2%		=	
SAUDI ARABIA	5,319	5%		<u> </u>	+2
ITALY		4%		=	
BELGIUM		3%		▼	-1
RUSSIA		3%		▼	-1
TURKEY	C×	3%		<b>A</b>	+1
AUSTRALIA	*	<b>2</b> %		=	
HUNGARY		2%		<b>_</b>	+1
ISRAEL	\$	2%		▼	-1
MALAYSIA		<b>2</b> %		<u> </u>	+1
SPAIN	181	<b>2</b> %		<u> </u>	+1
ARGENTINA	*	<b>■ 1</b> %		=	
BRAZIL	<u> </u>	<b>■ 1</b> %		=	
CANADA	*	<b>■ 1</b> %		=	
CHILE		<b>■</b> 1%		=	
FRANCE		<b>1</b> %		<u> </u>	-1
GERMANY		<b>■ 1</b> %		=	
GREAT BRITAIN		<b>1</b> %		▼	-1
INDIA	<b>3</b>	<b>1</b> %		▼	1
JAPAN	•	<b>1</b> %		=	
MEXICO	9-	<b>1</b> %		▼	1
POLAND		<b>1</b> %		=	
PERU	à	<b>1</b> %		▼	1
NETHERLANDS		<b>1</b> %		=	
SOUTH AFRICA		<b>1</b> %		=	
SOUTH KOREA	<b>(•</b> )	<b>1</b> %		=	
SWEDEN	+	<b>1</b> %		▼	1
US		<b>1</b> %		=	



#### 18 | CHILDHOOD OBESITY

#### Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in June 2020 in each country			May	May 2020	
WORLD		2%	=		
SAUDI ARABIA	5570	13%	▼	-2	
NETHERLANDS		6%	=		
AUSTRALIA	*	4%	<b>A</b>	+1	
ISRAEL	≎	4%	<b>A</b>	+2	
POLAND		4%	<u> </u>	+1	
GERMANY		3%	<u> </u>	+1	
GREAT BRITAIN		3%	<u> </u>	+1	
INDIA	3	3%	_	+1	
MEXICO	9.	3%	▼	-2	
BELGIUM		<b>2</b> %	<u> </u>	+1	
CANADA	*	<b>2</b> %	=		
HUNGARY		<b>2</b> %	<u> </u>	+1	
SWEDEN		<b>2</b> %	=		
ARGENTINA	*	1%	<u> </u>	+1	
BRAZIL	<b>(</b>	1%	=		
CHILE		1%	=		
FRANCE		<b>1</b> %	=		
ITALY		<b>1</b> %	▼	-1	
MALAYSIA		<b>1</b> %	=		
PERU	ela e	<b>1</b> %	=		
RUSSIA		<b>1</b> %	=		
SOUTH AFRICA		<b>1</b> %	=		
SPAIN	樂	<b>1</b> %	=		
US		1%	▼	-1	
JAPAN		*	=		
SOUTH KOREA	<b>(0)</b>	*	▼	-1	
TURKEY	C×	*	▼	-1	





## METHODOLOGY

#### **METHODOLOGY**

The survey is conducted monthly in 27 countries around the world via the Ipsos Online Panel. The countries included are Argentina, Australia, Belgium, Brazil, Canada, Chile, France, Great Britain, Germany, Hungary, India, Israel, Italy, Japan, Malaysia, Mexico, Netherlands, Peru, Poland, Russia, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Turkey and the United States of America.

A survey with an unweighted probability sample of this size would have an estimated margin of error of  $\pm$ -3.1 percentage points for a sample of 1,000 and an estimated margin of error of  $\pm$ -4.5 percentage points for a 500 sample 19 times out of 20.

For the results of the survey presented herein, an international sample of 18,497 adults aged 18-74 in the US, South Africa, Turkey, Israel and Canada, and age 16-74 in all other countries, were interviewed between May 22nd 2020 and June 5th 2020. Approximately 1000+ individuals participated on a country by country basis via the Ipsos Online Panel.

The precision of Ipsos online polls are calculated using a credibility interval with a poll of 1,000 accurate to +/- 3.1 percentage points and of 500 accurate to +/- 4.5 percentage points. For more information on the Ipsos use of credibility intervals, please visit the Ipsos website.

Weighting has been employed to balance demographics and ensure that the sample's composition reflects that of the adult population according to the most recent country census data.

In 17 of the 27 countries surveyed internet penetration is sufficiently high to think of the samples as representative of the wider population within the age ranges covered: Argentina, Australia, Belgium, Canada, France, Germany, Hungary, Israel, Italy, Japan, Netherlands, Poland, South Korea, Spain, Sweden, Great Britain and United States.

Brazil, Chile, India, Malaysia, Mexico, Russia, Peru, Saudi Arabia, South Africa and Turkey have lower levels of internet penetration and so these samples should not be considered nationally representative, and instead be considered to represent a more affluent, connected population. These are still a vital social group to understand in these countries, representing an important and emerging middle class.



## **APPENDIX**

#### FOR MORE INFORMATION

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