# ADAPT! EMERGENCY MONITORING PART II

Proposal 3 July, 2020

GAME CHANGERS Ipsos

#### WHY WE ARE DOING IT

We have successfully conducted Adapt! Emergency monitoring for the first 12 weeks of COVID quarantine in Russia, being captured changes in consumers behavior, lifestyle and shopping activities.

Still, it is vital to understand, whether all these changes have established for a long time or disappear shortly after the end of limitations.

To reveal this understanding we conduct the second part of our Adapt! Emergency monitoring.



### SURVEY IS FOCUSED AROUND CHANGES IN CONSUMER BEHAVIOR DRIVEN BY COVID-19

COVID-19

Health

Trade

Food and Beverages

Alcohol and Nicotine products

Home & Beauty Care

Finance

Mobility & automotive

Pet care



#### SURVEY DESIGN

#### QUANTITATIVE

- Method: on-line CAWI, 2 waves
- Sample: Russia 1mln+ cities, males and females 18-65 y.o. quoted in accordance with GKS
  - 1000 interviews per wave, 2 000 in total
  - 50%/50% Moscow/ rest 1 mln+ cities

#### **3** GLOBAL Benchmarks

(Comparison with key markets on attitude towards COVID-19)

#### 2 QUALITATIVE COMMUNITY

- Method: online community with ongoing discussions
- Number of participants: 30 respondents per topic
- Target audience: males and females aged 18-55
- Geography: mix of Russian cities (Moscow, St. Pete, Ekaterinburg, Novosibirsk, Rostov-on-Don, Voronezh, N.Novgorod, Vladimir, Tver, etc.)



#### TIMELINE

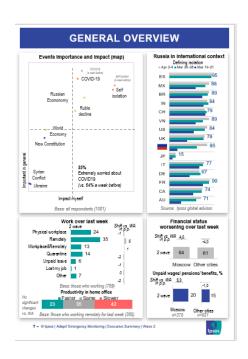
WEEK		13				
FIELDING	20-26 July			17-23 August		
REPORTING  • Quantitative  • Qualitative  • Tables	28 July			25 August		
SLIDE DECK	-			4 September		
Qualitative community topics	Trade	Health	Food and Beverages	Trade	Health	Food and Beverages
	Home & Beauty Care	Finance	Pet care	Home & Beauty Care	Finance	Pet care
	Mobility & automotive	Alcohol and Nicotine products	-	Mobility & automotive	Alcohol and Nicotine products	-



#### DELIVERABLES (1/2)

#### **EXECUTIVE TOP-LINE**

Dashboards each wave describing key changes and status over the month based on surveying (quantitative) data



#### **QUALITATIVE SUMMARY**

Key insights and revelations from conversations in the community presented in the newsletter format, enabling stakeholders to take decisions grounded on true empathy with their customers

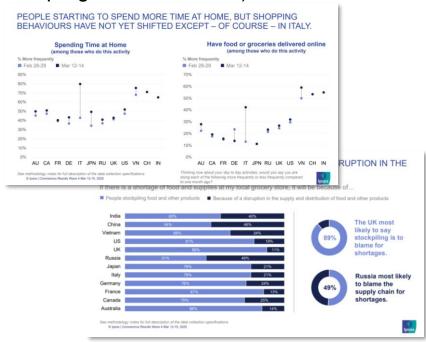




#### DELIVERABLES (2/2)

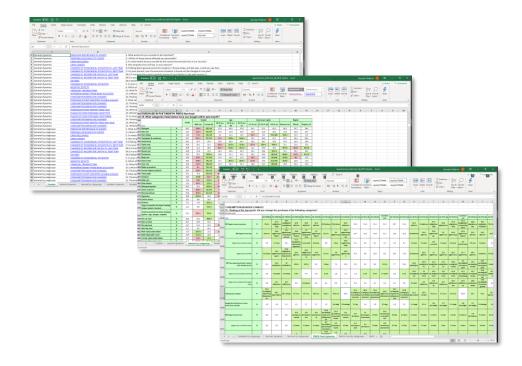
#### **Summarizing report**

Report after all 14 waves with summary and conclusions (only for the full program subscribers)



#### TABLES IN EXCEL

Tables with all the information in dynamics split on key braking variables







#### DELIVERABLES AND COST SUMMARY

## DELIVERABLES PER WAVE

- Executive top-line: 1 page with general quantitative KPIs and 1 page per topic with key qualitative outcomes
- Excel tables: all questions tabulated in dynamics by key breaking variables
- Slides deck: after the end of two waves

#### COST



- Option 1 2 waves **260.000 RUB** w.o. VAT
- Option 2 1 wave 150.000 RUB w.o. VAT
- First 12 waves report and tables: **300.000 RUB** w.o. VAT
- Extra customized qual community 240 000 RUB w.o. VAT
- Extra analysis, outputs, questions come at extra cost upon request



# BE SURE. GO FURTHER.

