



**IPSOS MORI**

**Working post-COVID**

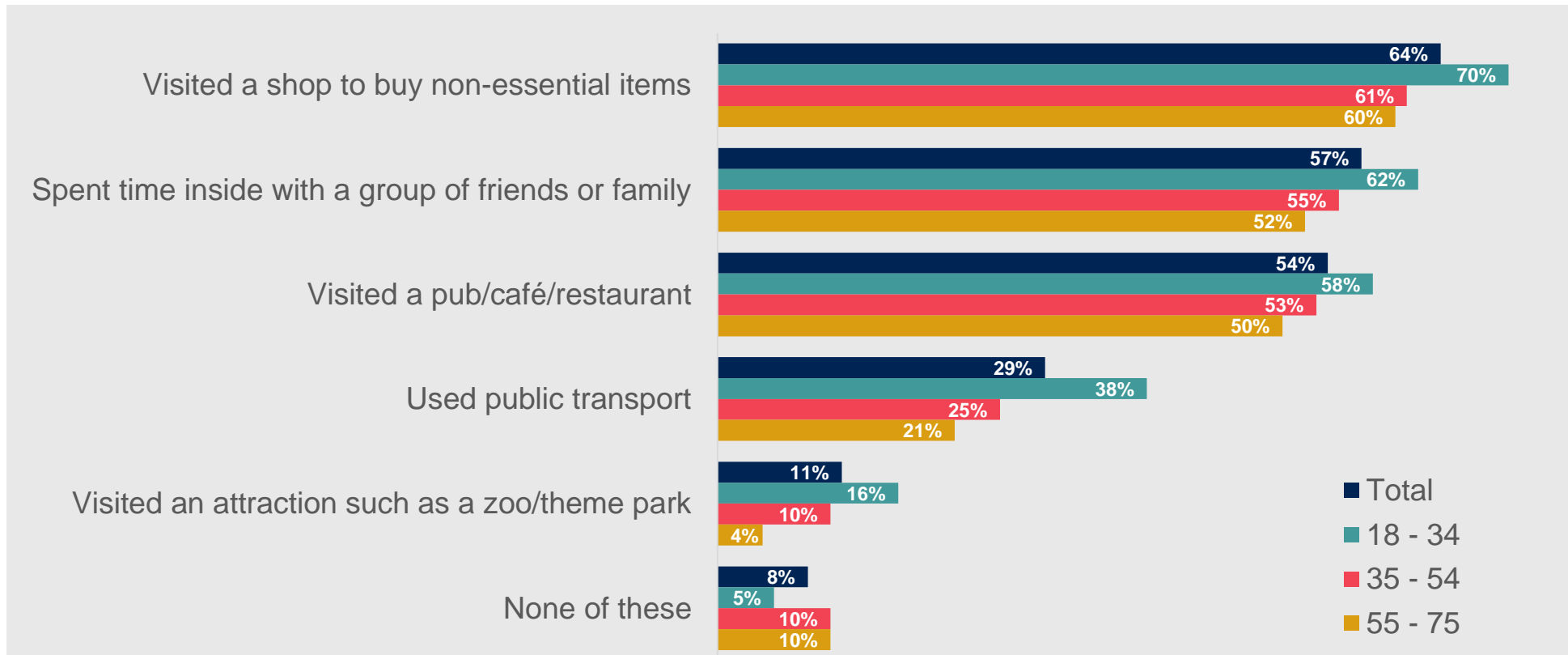
12- 16<sup>th</sup> August 2020

Ipsos MORI



# Young people more likely to have used public transport, and taken part in non-essential activities such as shopping, visiting friends or family, or going for days out than older cohorts.

Since lockdown eased, which if any of the following have you done?

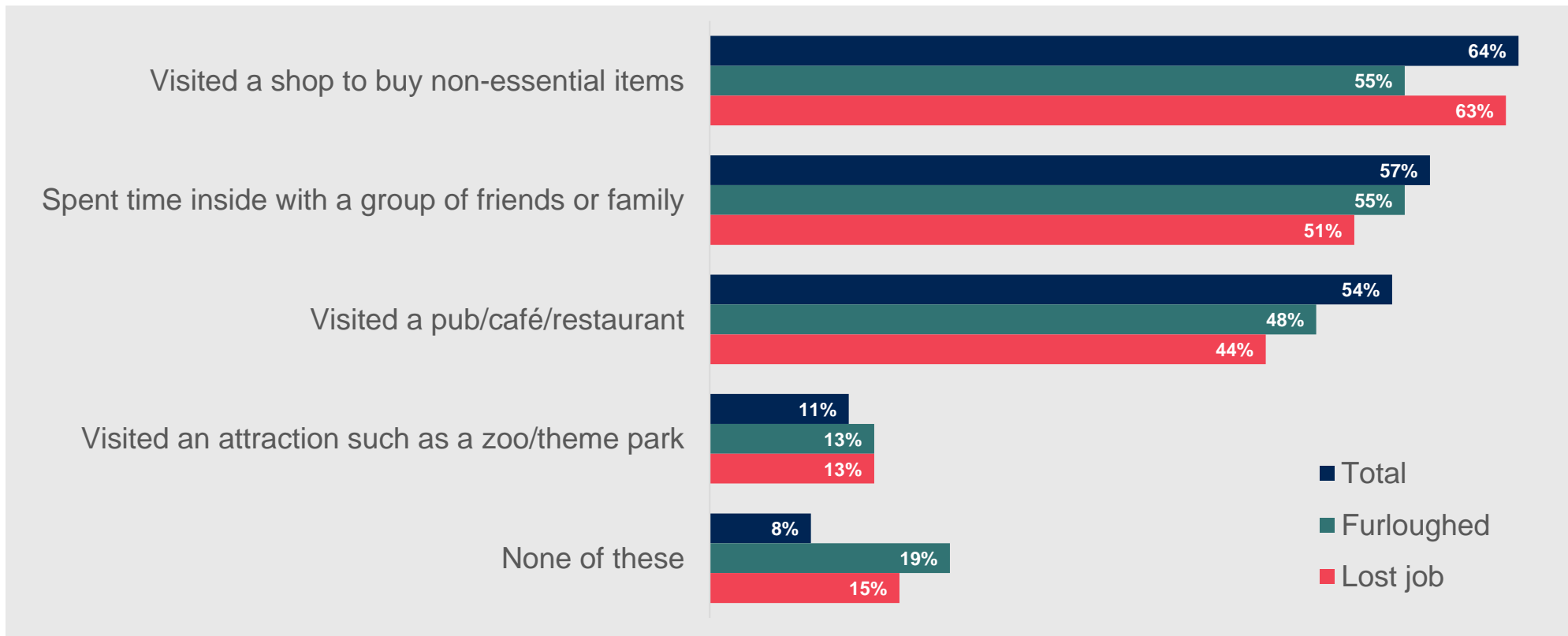


Source: Ipsos MORI

Base: 1,446 adults aged 18-75 in Great Britain who were working before the lockdown, 12th-16th August .

# Those who have been furloughed or lost their job are less likely to have taken part in activities such as shopping, visiting friends or family, or going out for food and drinks.

Since lockdown eased, which if any of the following have you done?



Source: Ipsos MORI

Base: 1,446 adults aged 18-75 in Great Britain who were working before the lockdown, furloughed (115), lost job (51). 12th-16th August .

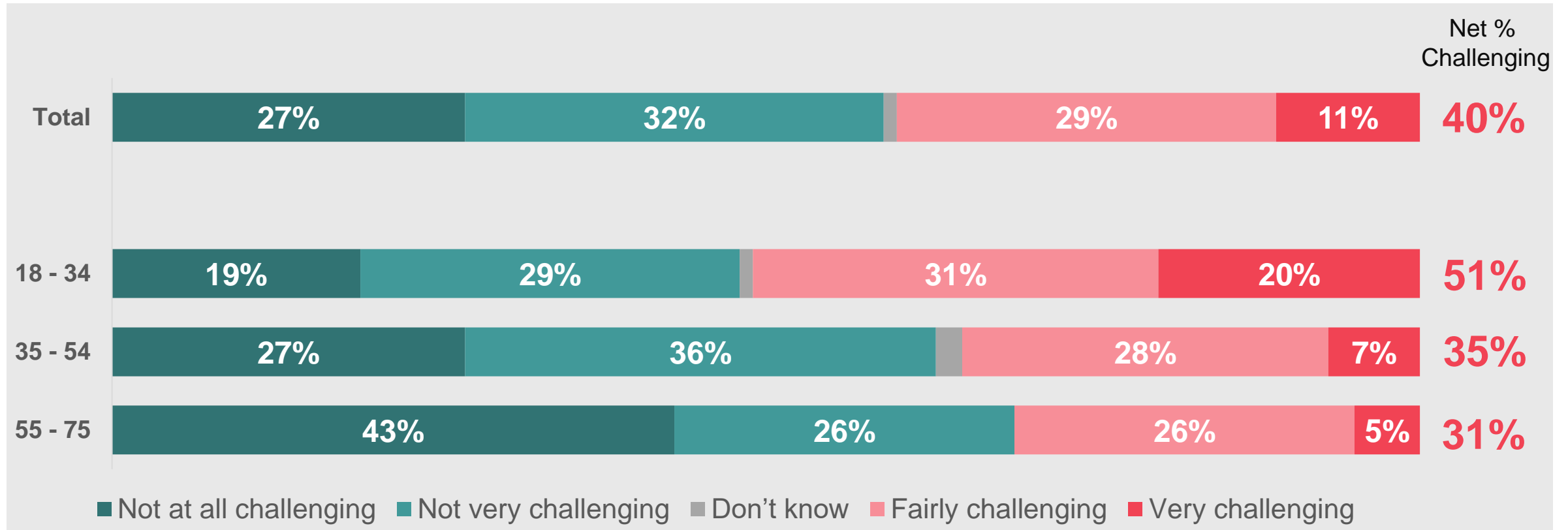


# The challenges of working from home during lockdown



# The majority of those working from home don't find it challenging, but young people are most likely to struggle.

How challenging would you say you are finding working at home at the moment?

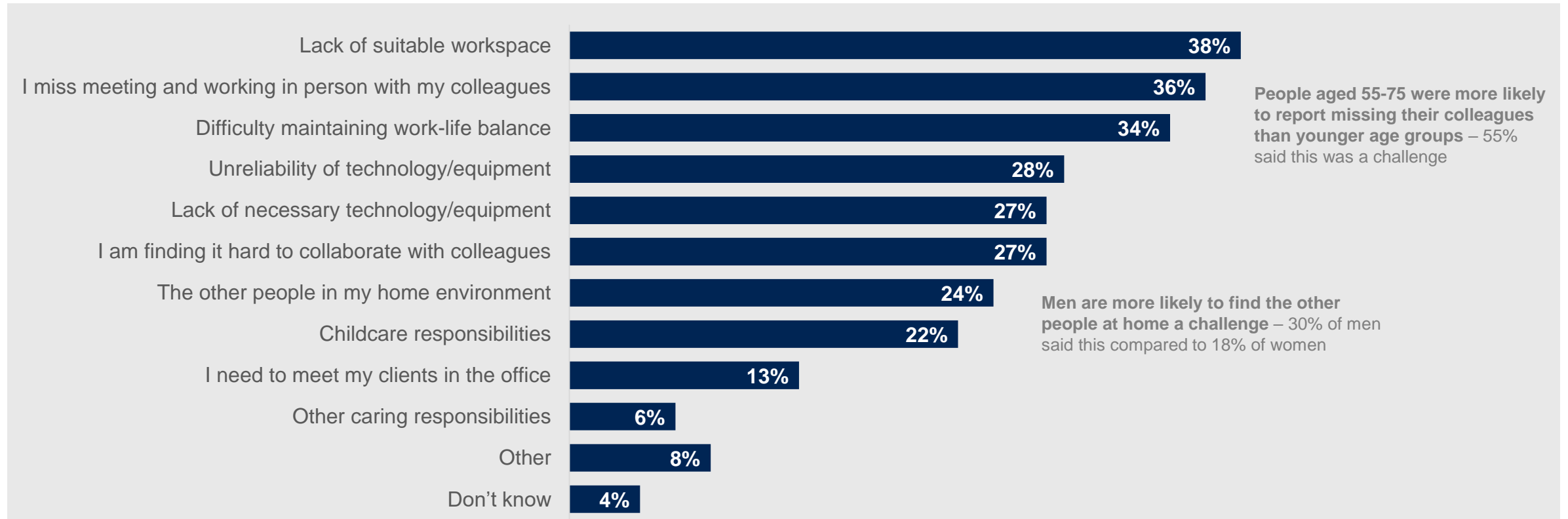


Base: 557 adults aged 18-75 in Great Britain who are currently working from home. 12<sup>th</sup> -16<sup>th</sup> August .

Source: Ipsos MORI

# Lack of space, missing colleagues and work-life balance are the most common challenges when working from home.

Which, if any, of the following are the main reasons that you are finding working at home challenging?



Base: 217 adults aged 18-75 in Great Britain who are currently working from home and finding it challenging. 12th-16th August .

Source: Ipsos MORI

# Returning to the office



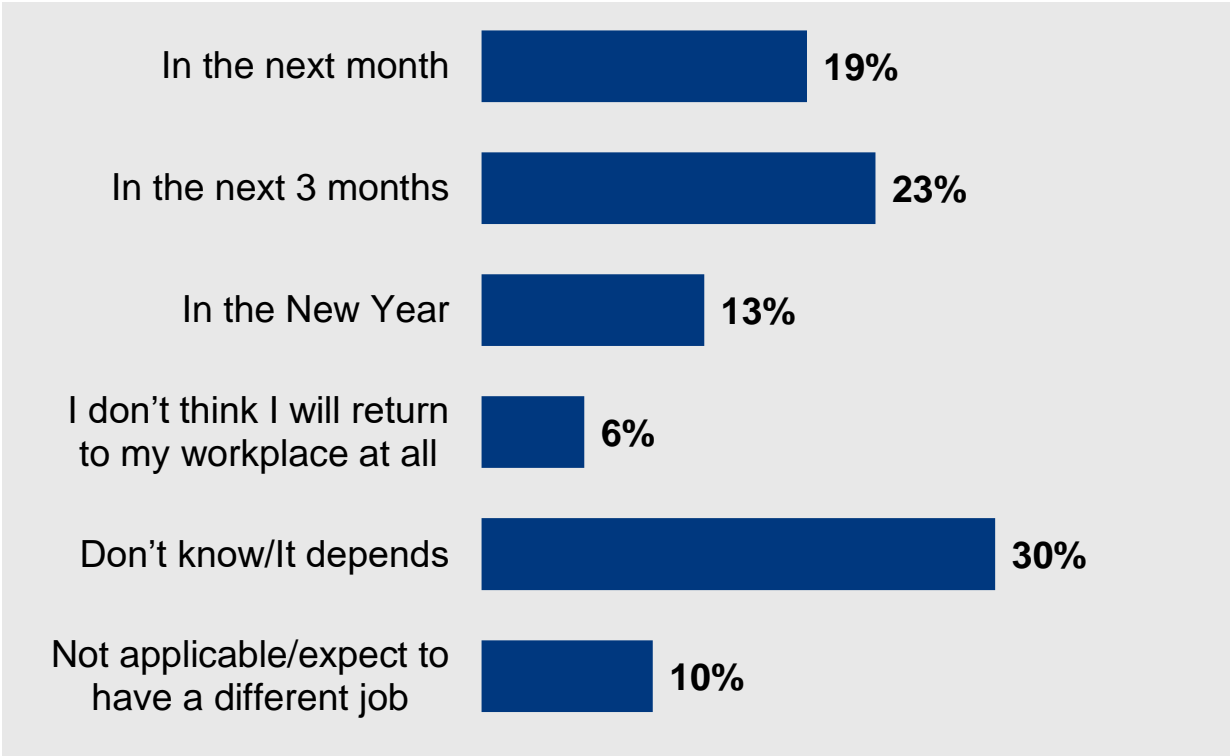
Ipsos MORI





# Around two in five of those still working away from their usual workplace expect to be back by the end of this year, many are sceptical. Fewer than one in ten don't think they will return at all.

And which one of the following statements best applies to you? I expect to return to my workplace...



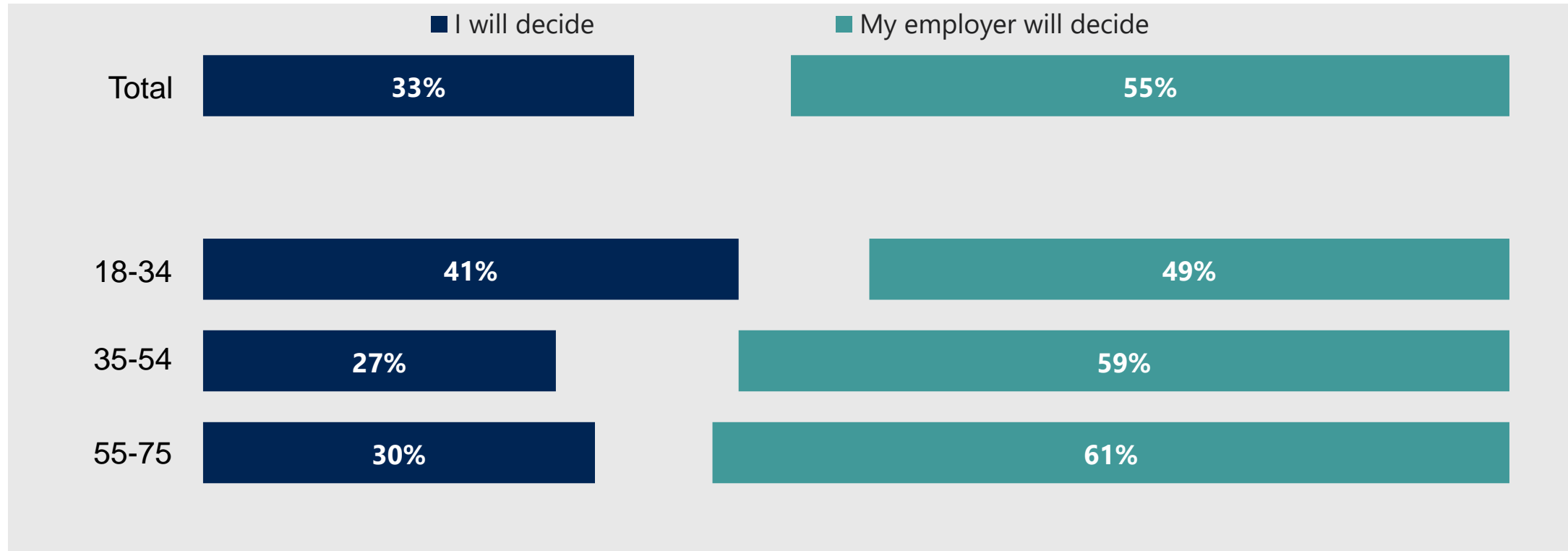
Base: 606 adults aged 18-75 in Great Britain who are currently working at a different place compared to before lockdown. 12th-16th August .

Source: Ipsos MORI



# A third expect to be able to choose when they return to their workplace, with young people more likely to expect to decide this.

Do you expect to be able to choose when you return to your normal workplace, or do you expect that your employer or manager will decide when you must return?

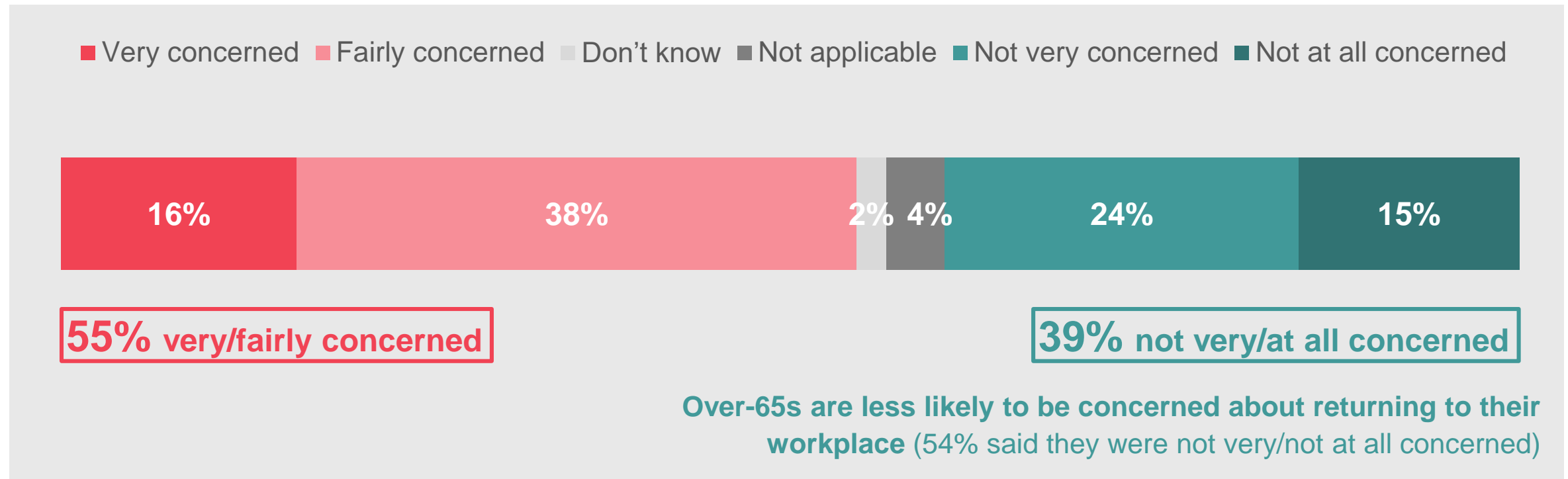


Base: 606 adults aged 18-75 in Great Britain who are currently working at a different place compared to before lockdown. 12th-16th August .

Source: Ipsos MORI

# A majority of those working at a different place to before lockdown are concerned about returning to their workplace in the near future

To what extent, if at all, would you be concerned if you had to return to your usual place of work in the near future?

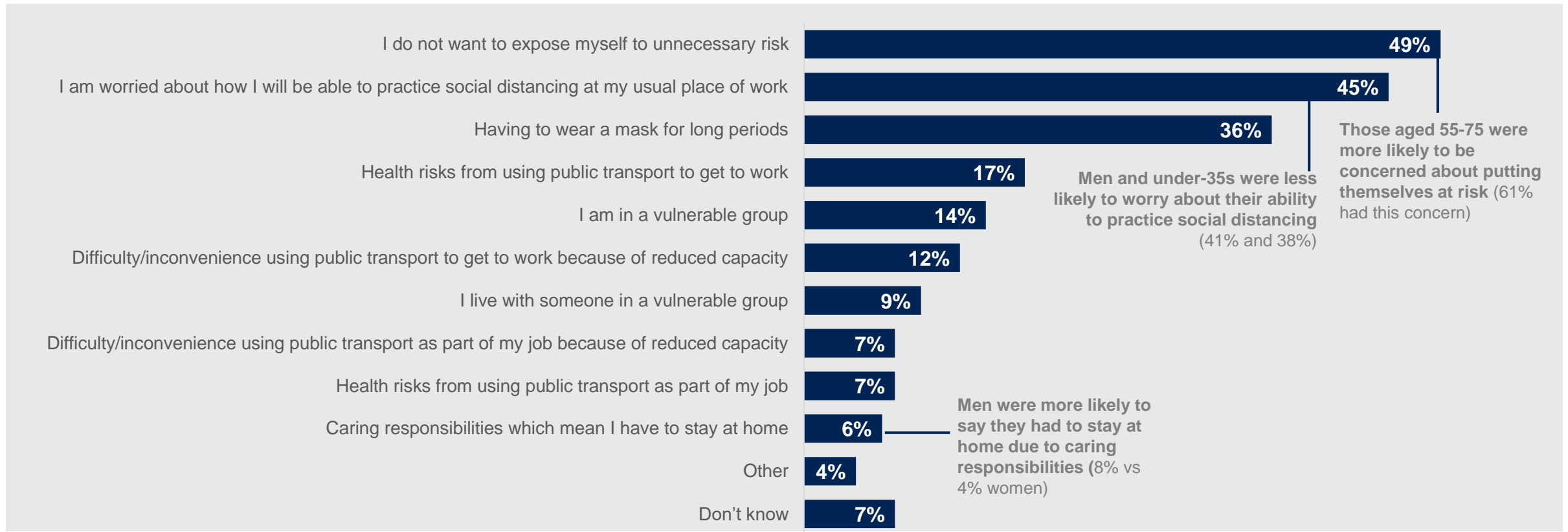


Base: 606 adults aged 18-75 in Great Britain who are currently working at a different place compared to before lockdown. 12th-16th August .

Source: Ipsos MORI

# Most common concerns focus on overall risk and the inability to practice social distancing, with mask use also a concern.

Which if any of the following are / would be your main concerns about returning to your usual place of work / working in future in a location similar to your former workplace ?

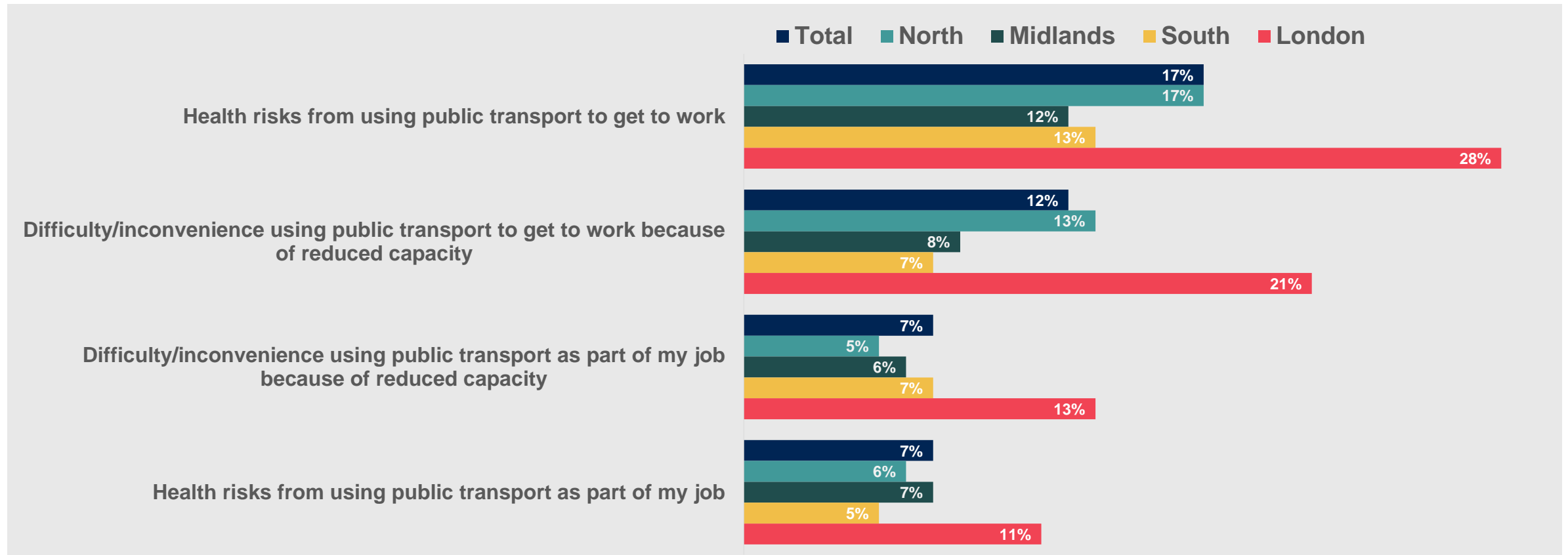


Base: 869 adults aged 18-75 in Great Britain who are currently working at a different place, same place as before lockdown or who have lost their job and are concerned about returning to work. 12th-16th August .

Source: Ipsos MORI

# Londoners are much more concerned about using public transport for work purposes than elsewhere in England

Which if any of the following are / would be your main concerns about returning to your usual place of work / working in future in a location similar to your former workplace ?



Base: 869 adults aged 18-75 in Great Britain who are currently working at a different place, same place as before lockdown or who have lost their job and are concerned about returning to work; North (206), Midlands (225), South (175), London (140) 12th-16th August .

Source: Ipsos MORI



**OFFICE**

**HOME**

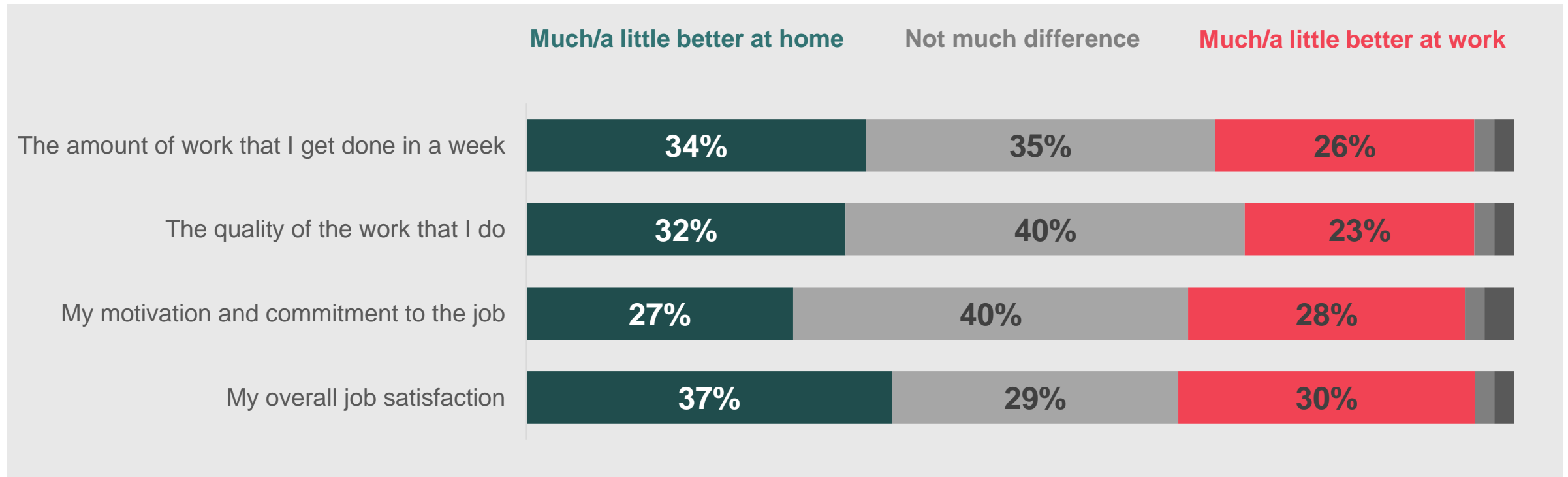
# The benefits of home working

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# Most have not noticed much of a difference in their work performance or quality whilst working from home although more are satisfied in their job at home.

Now, comparing your recent experiences working at home and your previous place of work, please say for each of the following whether working at home or your previous place of work is better.

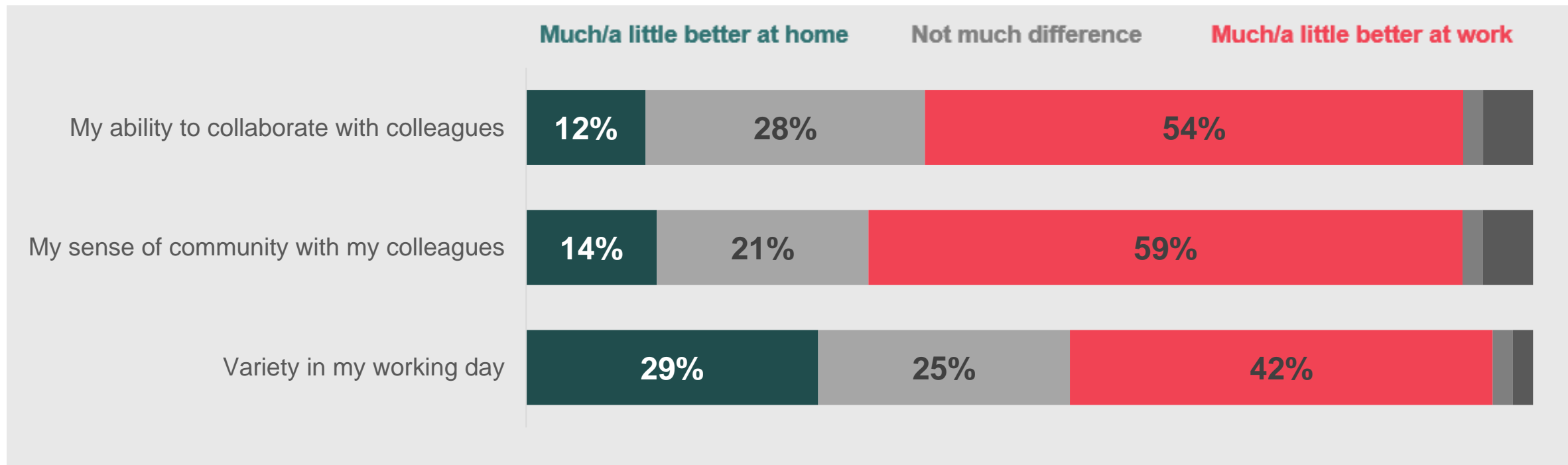


Base: 386 adults aged 18-75 in Great Britain who are currently working from home and previously worked elsewhere. 12th-16th August .

Source: Ipsos MORI

# More than half think their ability to collaborate with colleagues and sense of community is better in the office, and a third feel their day working has more variety when they are not at home

Now, comparing your recent experiences working at home and your previous place of work, please say for each of the following whether working at home or your previous place of work is better.

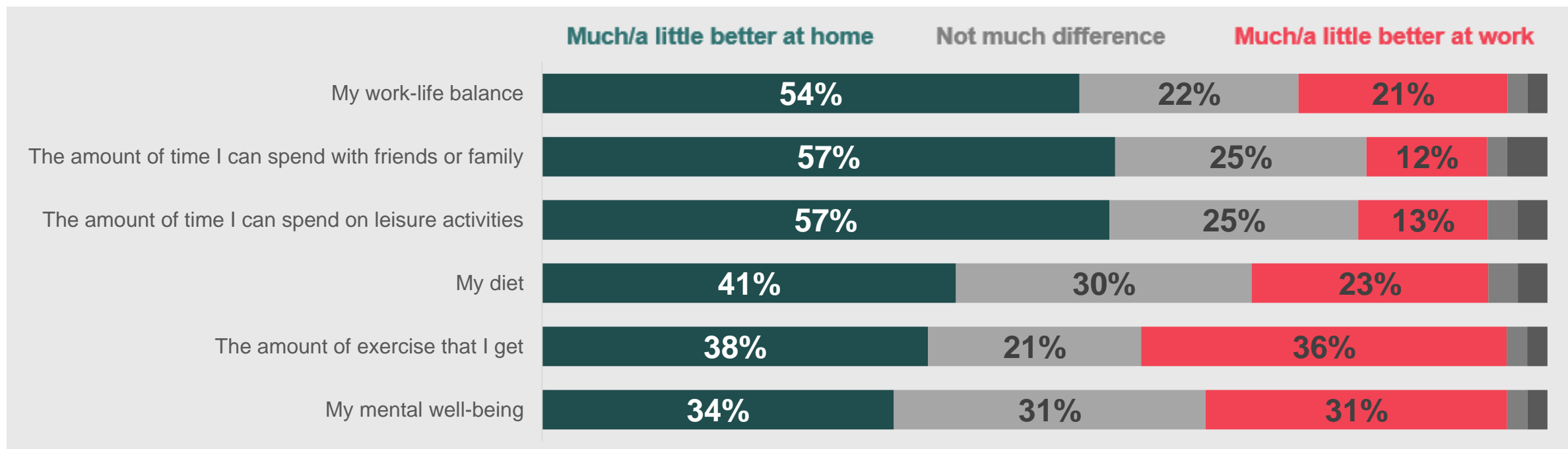


Base: 386 adults aged 18-75 in Great Britain who are currently working from home and previously worked elsewhere. 12th-16th August .

Source: Ipsos MORI

# Working from home has led to a better work-life balance with more time to spend socialising and on leisure. Two in five say their diet has improved at home but mental well-being is not much different.

Now, comparing your recent experiences working at home and your previous place of work, please say for each of the following whether working at home or your previous place of work is better.



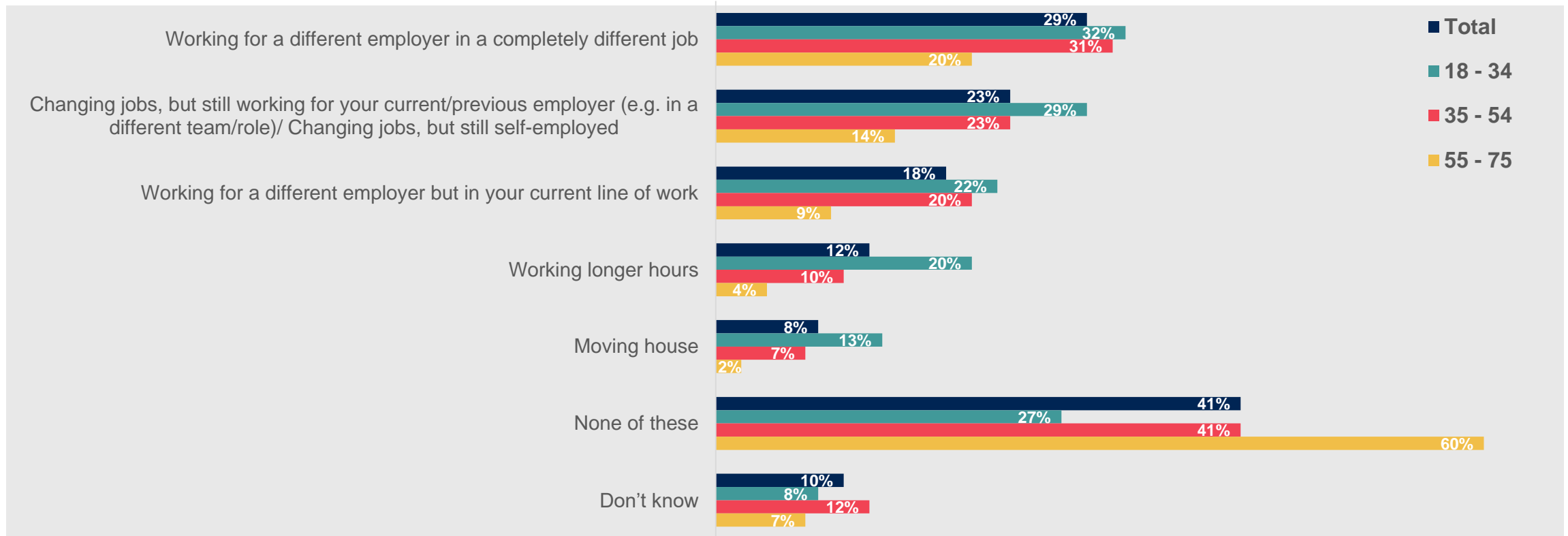
Source: Ipsos MORI

Base: 386 adults aged 18-75 in Great Britain who are currently working from home and previously worked elsewhere. 12th-16th August .



# Many Britons would seriously consider career and life changes to increase their opportunities to work from home, with older workers most resistant

Which if any of the following would you seriously consider doing if it would increase your opportunities to work from home?



Base: 1087 adults aged 18-75 in Great Britain who were working before lockdown and did not already work at home. 12th-16th August .

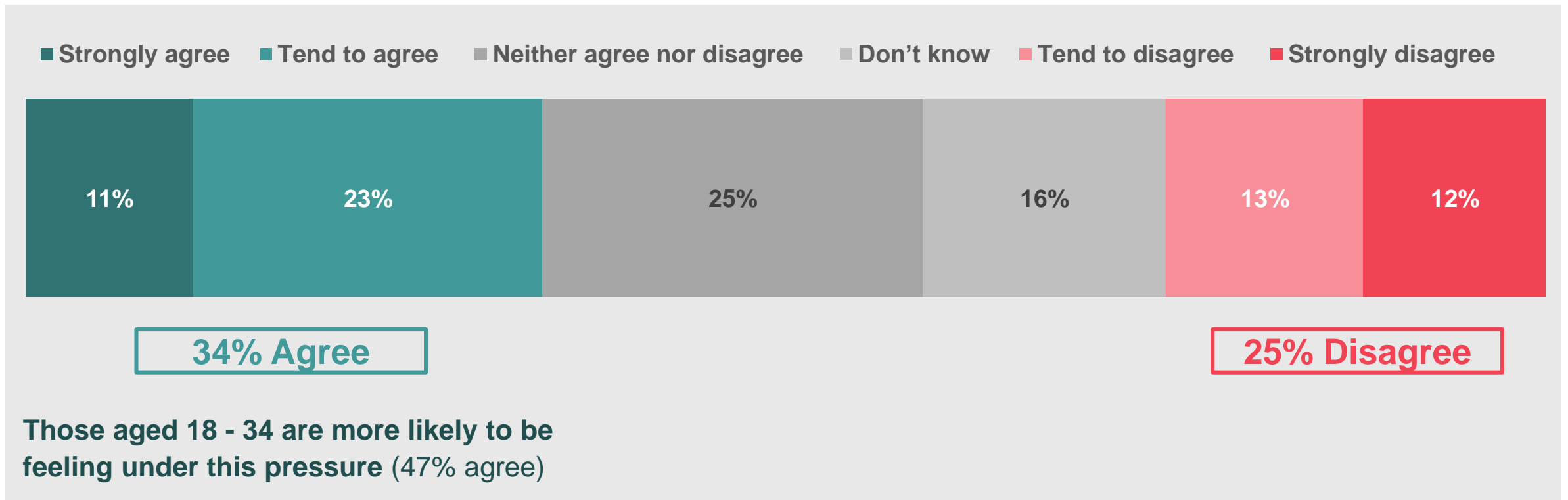
Source: Ipsos MORI

# Choices for the future of work



# One in three feel under pressure to prove they are working when working from home, one in four disagree.

How strongly do you agree or disagree with each of the following statements? – When I am working at home, I feel under pressure to prove that I am working

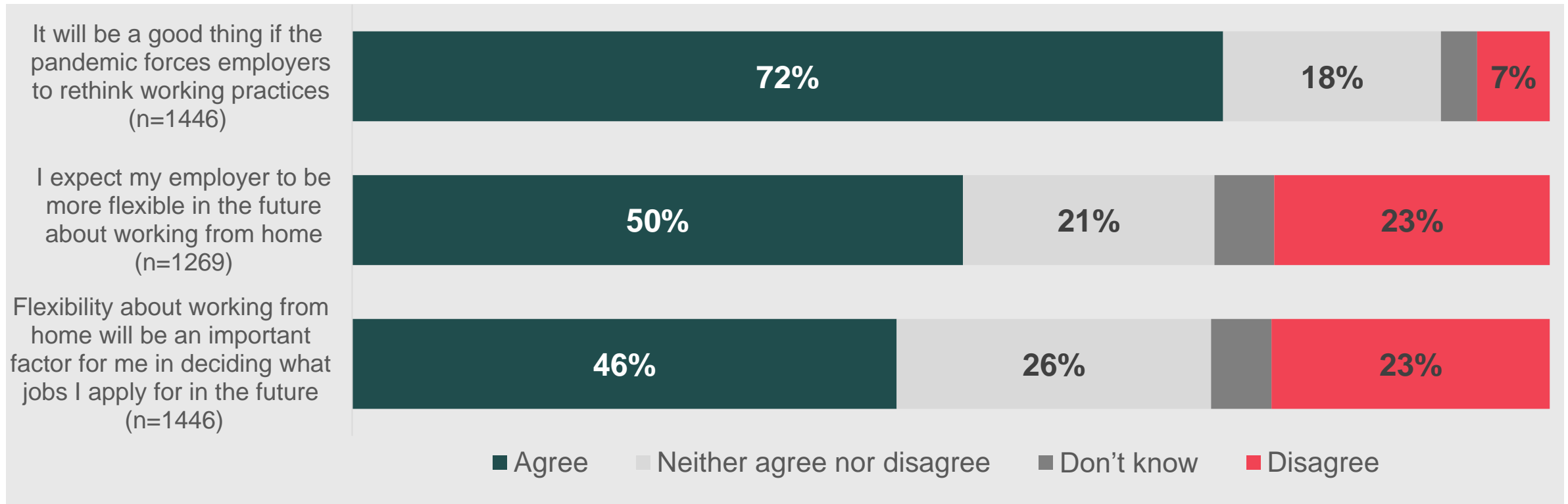


Base: 1394 adults aged 18-75 in Great Britain who were working before lockdown and have not lost their job during lockdown. 12th-16th August .

Source: Ipsos MORI

# Half expect employer flexibility in the future with home working and almost three quarters agree it is a good thing for employers to rethink working practices

How strongly do you agree or disagree with each of the following statement?



Base: 1446 / 1269 adults aged 18-75 in Great Britain who employed before the lockdown / employed before lockdown and not self employed. 12th-16th August .

Source: Ipsos MORI



# Ipsos MORI

**August 2020**

## **For more information**

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