

**J19007777-29-04 17-JUL - 29-JUL 2020**  
**PUBLIC - FINAL**  
**HEALTH FOUNDATION COVID-19 POLLING BAME TABLES**

3 Sep 2020

**Table 1**  
**QTENURE - Which of these applies to your home?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
It is being bought on a mortgage	121 29%ko	67 31%	55 26%	10 16%	21 21%	43 39%Zc	25 33%	15 34%	7 22%	86 39%Zk	6 11%	30 20%	46 48%Zm	37 33%o	17 25%	19 14%	5 19%	6 43%	47 27%	3 40%	11 29%	1 12%	22 47%	9 32%	1 10%	9 18%	8 31%
It is owned outright	74 17%ci	33 16%	41 20%	3 5%	15 15%	10 9%	15 20%ic	13 30%Zc	17 51%	29 13%	13 24%	32 21%	24 24%Z	18 16%	14 20%	18 13%	12 45%	1 8%	32 19%	1 18%	8 22%	2 20%	2 4%	4 13%	2 28%	4 8%	6 22%
It is rented from the local authority	52 12%lm	24 12%	28 14%	12 20%fi	16 16%	10 9%	5 6%	6 14%	4 13%	22 10%	2 4%	28 19%Z	5 5%	8 7%	5 7%	33 24%Zm	4 15%	1 5%	27 15%	-	3 8%	2 16%	2 5%	3 9%	1 25%	9 17%	2 8%
It is rented from a private landlord	108 26%gi	59 28%	48 23%	19 31%g	27 28%	35 32%ig	21 27%	5 11%	1 2%	60 28%	16 30%	32 21%	15 15%	39 35%Zi	15 22%	38 27%	4 13%	4 29%	43 25%	1 18%	11 31%	2 18%	14 31%	8 27%	1 23%	15 30%	5 20%
It is rented from a Housing Association/Trust	29 7%l	12 6%	14 7%	9 15%Ze	6 6%	3 3%	5 7%	3 7%	2 6%	10 4%	2 5%	16 11%Z	-	6 6%l	6 8%	15 11%l	2 8%	1 10%	13 8%	1 14%	2 5%	2 21%	4 9%	-	-	3 6%	-
Other	23 6%	16 7%	8 4%	7 11%	6 6%	6 6%	3 4%	2 4%	-	8 3%	7 13%	9 6%	3 3%	3 3%	7 9%	11 8%	-	*	7 4%	1 9%	-	1 13%	-	5 18%	1 15%	3 6%	5 19%
Prefer not to say	16 4%am	1 1%	13 7%Za	2 3%	9 9%	1 1%	2 2%	-	2 6%	4 2%	7 13%	4 3%	4 4%	1 1%	7 9%	3 2%	-	-	2 2%	-	2 6%	-	2 4%	-	-	7 15%	-

Proportions/Mean: Columns: Tested (5% risk level) - Z/a/b - Z/c/d/e/f/g - Z/h/k - Z/m/n/o - Z/p/q/r/s/t/u/v/w/y/z  
 Overlay formulae used: \*small base, \*\*very small base (under 30) ineligible for age testing

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Table 2  
Q1 TENURE - Which of these applies to your home?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
It is being bought on a mortgage	121	20	16	81	-	121	-	-	-	-	-	13	108	18	59	3	8	23	37	68
	29%fh	26%	30%	33%Z	-	100%Zh	-	-	-	-	-	17%	31%Z	36%	31%	17%	24%	23%	39%q	28%
It is owned outright	74	9	8	44	5	-	74	-	-	-	-	16	57	13	41	2	3	18	10	49
	17%keh	12%	15%	18%	28%	-	100%Zeh	-	-	-	-	22%	17%	25%	21%	10%	9%	18%	11%	20%
It is rented from the local authority	52	10	9	22	3	-	-	52	-	-	-	19	34	1	27	4	2	10	12	32
	12%co- fhim	13%	17%	9%	18%	-	-	100%	-	-	-	24%ZI	10%	1%	14%im	29%	5%	10%	12%	13%
It is rented from a private landlord	108	18	12	71	6	-	-	-	108	-	-	12	95	11	48	5	9	30	17	63
	26%ef	23%	23%	29%	35%	-	-	-	100%Zef	-	-	16%	27%	22%	25%	31%	28%	30%	18%	26%
It is rented from a Housing Association/Trust	29	12	6	5	1	-	-	-	-	29	-	6	22	7	9	1	3	6	6	18
	7%co- h	15%Zc	11%c	2%	6%	-	-	-	-	100%	-	8%	6%	14%	5%	3%	9%	6%	7%	7%
Other	23	7	3	11	-	-	-	-	-	-	23	1	22	*	6	1	1	4	12	9
	6%en	9%	5%	4%	-	-	-	-	-	-	100%	2%	6%	1%	3%	7%	4%	4%	13%Zs	4%
Prefer not to say	16	1	-	10	2	-	-	-	-	-	-	9	7	1	3	*	7	9	*	7
	4%in	2%	-	4%	13%	-	-	-	-	-	-	11%ZI	2%	1%	1%	2%	20%	9%ZI	*	3%

Proportions/Margins: Columns tested (5% risk level): ZhabCG-Zabfghij-Zkkl-Zmmnop-Ziqrs  
Overlap formulae used: \*small base, \*\*very small base (under 30) margins for eg testing

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**Table 3**  
**Q1ENURE - Which of these applies to your home?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
It is being bought on a mortgage	121 29%k	28 26%	93 29%	67 29%	113 30%	8 20%	3 20%	45 28%	76 29%	121 29%k	24 20%	55 35%k	30 28%
It is owned outright	74 17%b	31 29%Zb	43 14%	45 20%	69 18%	5 13%	1 6%	32 20%	41 16%	74 17%	19 16%	33 22%	19 17%
It is rented from the local authority	52 12%df	12 11%	40 13%	31 14%	41 11%	12 30%	7 47%	12 7%	40 16%Z	52 12%l	29 24%Zjm	6 4%	10 9%
It is rented from a private landlord	108 26%a	16 15%	92 29%Za	53 23%	94 25%	14 36%	3 20%	50 31%	56 22%	108 26%	28 24%	40 26%	28 26%
It is rented from a Housing Association/Trust	29 7%	12 11%	16 5%	16 7%	29 7%	-	-	10 6%	18 7%	29 7%	12 10%	6 4%	10 9%
Other	23 6%	6 5%	18 6%	12 5%	22 6%	1 2%	1 6%	10 6%	13 5%	23 6%	2 2%	12 8%	6 6%
Prefer not to say	16 4%c	2 2%	13 4%	4 2%	13 3%	-	-	3 2%	12 5%	16 4%	6 5%	3 2%	7 6%

Proportions/Margins: Columns Tested (5% risk level): Z(a,b)-Z(c,d) or Z(g,h)-Z(j,k) or Z(l,m)  
 Overlay formulae used: \*small base, \*\*very small base (under 30) weights for eg testing

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Table 4  
ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
Yes	76	20	54	-	22	12	14	17	11	18	11	47	10	12	14	38	6	1	30	1	8	*	2	4	1	15	7
lim	18%ac	10%	26%Za	-	22%c	11%c	19%c	40%Zc	ef	8%	21%	31%Zd	11%	11%	20%	28%Zm	21%	11%	17%	19%	22%	1%	4%	15%	18%	30%	27%
No	346	192	152	62	78	97	82	25	22	201	42	103	86	100	56	98	22	12	142	6	28	10	43	24	5	36	20
ko	82%kg	90%Zb	74%	100%Zd	78%g	89%g	81%g	58%	66%	92%Zk	79%	68%	89%Zo	89%Zo	80%	71%	79%	89%	83%	81%	78%	99%	94%	85%	82%	70%	73%
efg																											
Prefer not to say	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-
*	-	-	*	-	-	-	-	2%Z	-	-	-	1%	-	-	-	1%	-	-	-	-	-	-	2%	-	-	-	-

Proportions/Mean: column %cell(95% risk level) - Z(a,b) - Z(c,d)(g,h) - Z(i,j)k - Z(m,n) - Z(p,q)(r,t)(u,v)(w)(x)(y)(z)  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) weights for eg testing

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Table 5  
ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMUL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER -VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246	
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245	
Yes	76 18%el	19 24%	7 13%	37 15%	25%	13 10%	16 22%	19 35%	12 11%	6 22%	1 5%	76 100%Zl	-	7 14%	32 17%	6 39%	11 35%	15 15%	17 18%	45 18%	
No	346 82%kk	59 76%	48 87%	207 85%	11 70%	108 90%Z	57 78%	34 65%	95 88%	22 78%	22 95%	- -	346 100%Zk	44 86%	160 83%	9 61%	21 65%	84 85%	76 81%	200 82%	
Prefer not to say	1 *	-	-	-	1 5%	-	-	-	1 1%	-	-	-	-	-	1 *	-	-	-	1 1%	-	

Proportions: Means: Columns: Yes/No (5% risk level) - Z/ab/c/d - Z/ef/g/h/i - Z/k - Z/mnop - Z/q/r/s  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 6**  
**ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Yes	76	38	38	44	69	5	1	26	50	76	17	20	31
	18%b	35%Zb	12%	19%	18%	13%	7%	16%	19%	18%	14%	13%	28%Zj
No	346	70	276	185	311	34	13	136	208	346	101	135	79
	82%am	65%	88%Za	81%	82%	87%	93%	83%	81%	82%im	85%	87%im	72%
Prefer not to say	1	-	1	1	1	-	-	1	-	1	1	-	-
	*	-	*	*	*	-	-	1%	-	*	1%	-	-

Proportions/Mean: Columns tested (5% risk level): Z/a/b - Z/c/d/e/f - Z/g/h - Z/i/j/k/m  
 Overlay formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 7**  
**ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
Yes	108 25%ac i	32 15%	73 36%Za	4 6%	20 20%	23 21%c	20 26%c	17 40%Zc de	24 72%	40 18%	9 17%	58 38%Zi	25 26%	24 22%	15 21%	42 31%	5 17%	3 22%	48 28%	2 22%	14 38%	3 25%	13 28%	6 21%	2 39%	8 16%	5 18%
No	315 74%bd k	180 85%Zb	132 64%	58 94%Ze fg	80 80%g	85 79%g	56 73%	26 60%	9 28%	178 82%Zk	44 83%	92 61%	72 74%	87 78%	55 79%	95 69%	23 83%	10 77%	124 72%	5 78%	22 62%	8 75%	32 71%	22 79%	4 61%	42 84%	22 82%
Don't know	1 *	* *	1 *	- -	- -	- -	1 1%	- -	- -	- -	- -	1 *	- -	1 1%	- -	- -	- -	* 1%	- -	- -	- -	- -	1 1%	- -	- -	- -	- -

Proportions/Mean: column % (row % risk level) - Z/a/b - Z/c/d/e/f/g - Z/h/k - Z/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) weights for age testing

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Table 8  
ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMUL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER -VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246	
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245	
Yes	108	24	10	58	7	28	31	12	16	12	6	38	70	15	49	2	8	21	18	71	
	25%h	31%	18%	24%	40%	23%	42%Zeh	24%	15%	43%	25%	50%Zi	20%	29%	25%	16%	24%	21%	19%	29%	
No	315	53	45	185	10	93	43	40	92	16	18	38	276	37	143	13	25	79	75	173	
	74%fk	69%	82%	76%	60%	77%fl	58%	76%	85%Zf	57%	75%	50%	80%Zk	71%	74%	84%	75%	79%	80%	71%	
Don't know	1	-	-	1	-	-	1	-	-	-	-	*	1	-	1	-	*	-	1	*	
	*	-	-	*	-	-	1%	-	-	-	-	*	*	-	*	-	*	-	1%	*	

Proportions/Mean: Columns Yes/No (5% risk level) - Z/a/b/c/d - Z/a/b/c/d - Z/a/b/c/d - Z/a/b/c/d  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 9**  
**ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Yes	108	108	-	73	105	1	*	38	70	108	33	33	28
	25%b	100%Zb	-	32%Z	27%Z	2%	3%	23%	27%	25%	27%	21%	26%
No	315	-	315	157	276	38	13	126	187	315	87	122	82
	74%acd	-	100%Za	68%	72%	98%	97%	77%	73%	74%	73%	79%	74%
Don't know	1	-	-	-	1	-	-	*	1	1	-	1	*
	*	-	-	-	*	-	-	*	*	*	-	*	*

Proportions/Mean: Columns tested (5% risk level): Z(a,b)-Z(c,d) Z(g,h)-Z(i,j) Z(k,m)  
 Overlay formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



Ipsos MORI

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Table 10  
ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

		GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
Conservative	52	28	23	6	7	11	20	8	1	33	6	13	16	16	9	11	8	2	20	2	3	1	4	5	-	4	2
	12%	13%	11%	9%	7%	10%	26%Zc de	17%	3%	15%	11%	9%	16%	14%	13%	8%	30%	19%	11%	22%	9%	8%	8%	19%	-	9%	8%
Labour	192	96	95	35	36	49	31	20	22	101	19	72	53	55	23	60	14	5	87	3	19	2	19	5	5	22	13
	46%	45%	46%	56%	36%	45%	41%	45%	67%	46%	35%	48%	55%Z	49%	33%	43%	50%	37%	50%	50%	53%	20%	42%	17%	79%	42%	47%
Liberal Democrats (Lib Dem)	15	9	6	1	5	2	3	2	2	10	1	5	3	7	-	5	-	1	7	-	1	-	5	-	-	5	-
	4%	4%	3%	1%	5%	2%	4%	4%	7%	4%	1%	3%	3%	6%	1%	4%	-	9%	4%	4%	1%	5%	-	-	-	11%	-
Plaid Cymru	*	-	*	*	-	-	-	-	-	-	-	*	-	*	-	-	-	-	-	-	-	-	-	-	-	*	-
	*	-	*	1%	-	-	-	-	-	-	-	*	-	*	-	-	-	-	-	-	-	-	-	-	-	7%	-
Scottish National Party (SNP)	2	*	1	1	-	-	1	*	-	1	-	1	1	-	-	1	-	-	-	-	-	2	-	-	-	-	-
	*	*	1%	2%	-	-	1%	*	-	*	-	1%	1%	-	-	1%	-	-	-	-	-	19%	-	-	-	-	-
For another candidate	30	16	14	2	11	8	5	4	-	14	8	9	6	5	12	7	1	1	9	1	2	3	7	-	-	7	-
	7%	7%	7%	3%	11%	7%	7%	9%	-	6%	14%	6%	6%	4%	17%	5%	2%	4%	5%	14%	7%	30%	16%	-	-	13%	-
Would not vote	43	22	20	9	11	9	7	5	1	23	2	18	4	9	8	21	3	1	22	*	1	1	1	6	-	6	2
	10%fm	11%	10%	15%	11%	9%	9%	13%	3%	10%	3%	12%	4%	8%	12%	15%	10%	8%	13%	5%	4%	7%	2%	20%	-	12%	6%
Undecided	67	29	38	8	21	22	6	5	6	27	19	22	12	11	17	27	2	2	23	*	7	1	8	11	-	6	7
	16%fm	14%	18%	12%	22%fm	20%fm	7%	11%	19%	12%	35%	14%	12%	10%	24%	20%	9%	16%	13%	5%	18%	7%	18%	37%	-	12%	27%
Prefer not to say	21	11	9	1	8	8	4	-	*	11	-	10	3	8	1	6	-	1	4	-	3	*	6	2	1	1	3
	5%	5%	4%	1%	8%	7%	6%	-	1%	5%	-	7%	3%	7%	1%	4%	-	7%	2%	-	7%	4%	13%	7%	15%	2%	12%

ReportBaseMain: column: fbase (% not used) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
Overlapping format used: \* - small base, \*\* - very small base (under 30) weights for age testing

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Table 11  
ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246	
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245	
Conservative	52	14	5	28	1	18	13	1	11	7	*	7	44	52	-	-	-	17*	7	30	
12% <sub>n</sub>	12% <sub>n</sub>	18%	10%	11%	6%	15%	18%	1%	11%	25%	2%	10%	13%	100% <sub>Zn</sub>	-	-	-	17%	8%	12%	
Labour	192	26	31	117	6	59	41	27	48	9	6	32	160	-	192	-	-	55	41	104	
46% <sub>km</sub>	46% <sub>km</sub>	33%	56% <sub>a</sub>	48%	39%	49%	55%	52%	44%	33%	24%	42%	46%	-	100% <sub>Zm</sub>	-	-	56%	44%	43%	
Liberal Democrats (Lib Dem)	15	2	2	11	-	3	2	4	5	1	1	6	9	-	-	15	-	1	6	9	
4% <sub>kn</sub>	4% <sub>kn</sub>	3%	4%	4%	-	2%	2%	8%	4%	2%	5%	8%	3%	-	-	100%	-	1%	6%	4%	
Plaid Cymru	*	-	*	-	-	-	*	-	-	-	-	-	*	-	-	-	-	-	*	-	
*	*	-	1%	-	-	-	1%	-	-	-	-	-	-	-	-	-	1%	-	*	-	
Scottish National Party (SNP)	2	-	-	1	-	-	-	*	*	1	-	*	2	-	-	-	2	*	1	*	
*	*	-	-	-	-	-	1%	-	-	4%	-	-	1%	-	-	-	6%	-	1%	*	
For another candidate	30	3	4	21	1	8	2	2	9	2	1	11	19	-	-	-	30	11	13	7	
7% <sub>kms</sub>	7% <sub>kms</sub>	4%	8%	9%	3%	7%	3%	3%	8%	7%	6%	15% <sub>kl</sub>	6%	-	-	-	93%	11% <sub>sa</sub>	13% <sub>sa</sub>	3%	
Would not vote	43	10	5	23	-	3	3	12	15	4	5	7	36	-	-	-	-	5	4	36	
10% <sub>kem</sub>	10% <sub>kem</sub>	12%	9%	9%	-	2%	4%	23%	14% <sub>se</sub>	15%	20%	9%	10%	-	-	-	-	5%	4%	15% <sub>Zr</sub>	
n	n																				
Undecided	67	19	2	33	7	19	11	5	16	4	9	10	58	-	-	-	-	7	16	44	
16% <sub>kbn</sub>	16% <sub>kbn</sub>	25% <sub>b</sub>	3%	13%	43%	15%	14%	10%	15%	15%	40%	13%	17%	-	-	-	-	7%	17%	18%	
m	m																				
Prefer not to say	21	4	5	11	1	12	2	1	4	-	1	3	18	-	-	-	-	3	6	14	
5% <sub>kn</sub>	5% <sub>kn</sub>	5%	9%	4%	8%	10% <sub>Z</sub>	2%	3%	3%	-	4%	4%	5%	-	-	-	-	3%	6%	6%	

Proportions: Means: column totals (n) row totals: Z(a,b,c,d) = Z(a,b,c,d) - Z(a) \* Z(b)/n  
Overlap formulae used: \* small base, \*\* very small base (under 30) weights for age testing

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**Table 12**  
**ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Conservative	52	15	37	22	45	6	3	36	15	52	9	18	22
	12%h	14%	12%	10%	12%	16%	19%	22%Zh	6%	12%	7%	11%	20%k
Labour	192	49	143	112	182	11	1	49	142	192	62	74	43
	46%g	46%	45%	49%	48%Z	28%	10%	30%	55%Zg	46%	52%	48%	39%
Liberal Democrats (Lib Dem)	15	2	13	8	9	6	1	5	11	15	2	3	6
	4%d	2%	4%	4%	2%	15%	10%	3%	4%	4%	2%	2%	6%
Plaid Cymru	*	-	*	*	*	-	-	*	-	*	-	*	-
Scottish National Party (SNP)	2	1	1	2	2	-	-	1	1	2	-	1	1
	*	1%	*	1%	1%	-	-	1%	*	*	-	1%	1%
For another candidate	30	7	23	14	29	2	-	9	21	30	5	6	18
	7%	7%	7%	6%	8%	4%	-	6%	8%	7%	4%	4%	16%Zkj
Would not vote	43	7	36	20	33	9	7	14	29	43	19	15	5
	10%h	7%	11%	9%	9%	24%	50%	9%	11%	10%	16%Zjm	10%	5%
Undecided	67	22	46	36	62	3	*	34	33	67	21	25	13
	16%	20%	15%	16%	16%	9%	3%	21%	13%	16%	18%	16%	12%
Prefer not to say	21	5	16	16	19	2	1	15	6	21	2	13	2
	5%h	4%	5%	7%	5%	5%	7%	9%Zh	2%	5%	2%	8%	2%

Proportions/Margins: column totals (1% min row) - Z/a/b - 20/3000 - Z/g/h - 20/5000  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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Table 13  
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29	
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**	
Yes, me	99	53	46	7	23	37	18	12	2	79	20	-	25	27	18	25	13	3	36	2	9	2	6	7	-	17	5	
23%k	99	53	46	7	23	37	18	12	2	79	20	-	25	27	18	25	13	3	36	2	9	2	6	7	-	17	5	
Yes, someone in my household	93	56	36	18	26	24	15	10	4	47	10	36	21	25	17	29	4	2	37	3	8	2	11	6	1	12	8	
24%	93	56	36	18	26	24	15	10	4	47	10	36	21	25	17	29	4	2	37	3	8	2	11	6	1	12	8	
No	125	115	127	39	55	54	49	22	27	107	25	113	54	64	37	87	14	8	106	2	21	7	28	14	5	26	14	
58%l	125	115	127	39	55	54	49	22	27	107	25	113	54	64	37	87	14	8	106	2	21	7	28	14	5	26	14	
Don't know	4	1	3	*	-	2	-	1	1	1	1	2	1	3	-	-	-	-	2	-	-	-	-	1	-	-	1	
1%	4	1	3	*	-	2	-	1	1	1	1	2	1	3	-	-	-	-	2	-	-	-	-	1	-	-	1	
Prefer not to say	-	-	2%	1%	-	2%	-	2%	2%	1%	1%	1%	1%	2%	-	-	-	-	1%	-	-	-	-	4%	-	-	4%	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Proprietary Ipsos MORI data. Columns: (a) male, (b) female, (c) 18-24, (d) 25-34, (e) 35-44, (f) 45-54, (g) 55-64, (h) 65+, (i) full time, (j) part time, (k) not working, (l) AB, (m) C1, (n) C2, (o) DE, (p) East Midlands, (q) East of England, (r) London, (s) North East, (t) North West, (u) Scotland, (v) South East, (w) South West, (x) Wales, (y) West Midlands, (z) Yorkshire and the Humber.  
Overlapping formulae used: \*small base, \*\*very small base (under 30) ineligible for age testing

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Table 14  
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Yes, me	99	17	12	63	1	23	18	10	30	6	4	15	84	17	55	1	11	99	18	-
	23% <sub>s</sub>	21%	22%	26%	4%	19%	24%	19%	28%	22%	16%	20%	24%	32%	29% <sub>Z</sub>	8%	35%	100% <sub>Zrs</sub>	19% <sub>s</sub>	-
Yes, someone in my household	93	16	16	53	2	37	10	12	17	6	12	17	76	7	41	6	14	18	93	-
	22% <sub>s</sub>	20%	29%	22%	13%	30% <sub>Zrh</sub>	14%	22%	15%	22%	50%	22%	22%	14%	21%	39%	43%	18% <sub>s</sub>	100% <sub>Zqs</sub>	-
No	246	47	30	136	14	68	49	32	63	18	9	45	200	30	104	9	8	-	-	245
	58% <sub>qr</sub>	61%	55%	55%	82%	56%	66%	61%	58%	61%	38%	59%	58%	58%	54%	59%	24%	-	-	100% <sub>Zqr</sub>
Don't know	4	-	-	3	-	1	-	1	-	1	-	1	3	-	1	-	-	-	-	-
	1%	-	-	1%	-	1%	1%	2%	-	2%	-	1%	1%	1%	1%	-	-	-	-	-
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: column %total (5% min level) - Z/a/b/c/d - Z/a/b/c/d - Z/a/b - Z/a/b/c - Z/a/b/c  
Overlap formulae used: \*\*small base, \*\* very small base (under 30) ineligible for sig testing

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Table 15  
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Yes, me	99 23%cg	21 19%	79 25%	41 18%	88 23% <sup>c</sup>	11 29%	5 38%	25 15%	74 29% <sup>2g</sup>	99 23%	28 23%	30 19%	36 33%
Yes, someone in my household	93 22%	18 17%	75 24%	48 21%	81 21%	13 32%	2 17%	34 21%	60 23%	93 22%	27 23%	39 25%	23 21%
No	245 58%h	71 66%	173 55%	143 62%	224 59%	18 46%	7 52%	106 65%	137 53%	245 58%	69 58%	93 60%	51 46%
Don't know	4 1%	-	4 1%	2 1%	3 1%	1 2%	-	3 2%	1 *	4 1%	1 1%	3 2%	-
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Margins: column tested (5% risk level) - Ztab - Zcritical - Zsig - Zsig/m  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 16**  
**ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
<b>Unweighted Base</b>	<b>423</b>	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
<b>Weighted Base</b>	<b>423</b>	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
Contacted or visited my local doctor's surgery to talk to a GP or nurse	288 68%a	126 60%	157 76%Za	40 64%	59 59%	81 75%	52 68%	30 69%	26 80%	145 66%	30 57%	113 73%	67 70%	82 74%	45 64%	89 68%	21 77%	9 72%	114 67%	4 64%	24 68%	6 58%	38 63%	18 64%	4 62%	34 66%	16 59%
Visited a hospital as an inpatient or an outpatient	170 40%ac	71 34%	95 46%a	16 26%	41 41%	46 42%	30 39%	19 45%	17 53%	78 36%	25 46%	67 45%	36 37%	48 43%	27 38%	57 41%	10 36%	3 19%	75 44%q	2 24%	19 52%q	1 9%	15 33%	9 30%	2 29%	24 46%	12 46%
Used the NHS Choices/NHS website	162 38%a	68 32%	90 44%	25 40%	49 49%	44 41%	26 34%	14 33%	4 12%	79 36%	23 42%	60 40%	39 41%	50 44%	24 34%	46 33%	7 24%	5 40%	69 40%	2 35%	16 43%	4 44%	21 46%	10 35%	3 50%	8 15%	16 61%
Telephoned NHS 111 or other out of hours service	148 35%al	52 25%	92 45%Za	22 36%	39 39%	51 47%Zf	21 27%	13 30%	3 9%	74 34%	21 40%	52 35%	25 26%	43 38%	24 34%	54 39%	11 41%	4 28%	59 35%	4 54%	12 33%	3 32%	20 43%	14 48%	2 31%	10 19%	10 36%
Visited an NHS dentist	146 34%	62 29%	81 39%	17 28%	28 28%	39 36%	33 43%	19 45%	9 28%	72 33%	20 37%	54 36%	32 33%	31 28%	28 40%	53 39%	11 39%	3 24%	65 38%	4 21%	8 29%	3 33%	15 25%	7 33%	2 35%	19 38%	8 29%
Visited a hospital accident and emergency (A&E)	112 26%a	44 21%	66 32%a	15 24%	26 26%	33 30%	22 29%	10 24%	6 18%	56 26%	8 15%	48 32%	21 21%	26 24%	17 25%	46 34%	4 15%	2 15%	52 30%	3 45%	8 23%	3 29%	11 25%	7 24%	1 22%	11 23%	9 33%
Visited a NHS walk-in centre/ minor urgent care centre/minor injuries centre	89 21%l	37 18%	52 25%	14 23%	24 24%	30 28%	11 14%	5 11%	5 15%	42 19%	9 17%	38 25%	13 14%	31 27%Zl	16 23%	27 20%	- 14%	2 18%	40 23%	1 15%	10 27%	2 15%	10 22%	9 32%	1 25%	7 13%	8 29%
Visited a GP out of hours service	63 15%al	16 8%	44 21%Za	10 15%	18 18%	17 16%	9 11%	8 19%	1 4%	23 10%	10 19%	30 20%l	11 12%	15 14%	3 5%	30 22%	2 8%	3 25%	22 13%	3 40%	10 27%Z	- 14%	7 14%	3 9%	1 18%	4 7%	9 32%
Blood donation	5 1%	5 2%	-	-	-	5 5%Z	-	-	-	-	5 10%	-	-	-	5 7%	-	-	-	-	-	-	-	-	5 18%	-	-	-
Covid test centre/ drive through	4 1%	2 1%	3 1%	1 1%	-	1 1%	-	-	2 5%	-	1 2%	3 2%	-	3 2%	-	2 1%	1 5%	-	-	-	-	-	2 4%	-	-	1 2%	-
Pharmacy/chemist/ prescriptions	3 1%	-	2 1%	-	-	-	1 1%	-	1 4%	1 1%	-	1 1%	2 2%	-	-	-	-	-	-	-	-	-	-	-	1 6%	-	-
Sexual health services	2 *	-	2 1%	-	-	1 1%	-	-	-	2 1%	-	-	2 2%	-	-	-	-	-	-	-	1 4%Z	-	-	-	-	-	-
Ambulance	1 *	1 1%	-	-	-	-	1 1%	-	-	-	-	-	1 1%	-	-	-	-	-	1 1%	-	-	-	-	-	-	-	-
Mental health services	1 *	-	1 1%	-	1 1%	-	-	-	-	-	1 1%	-	-	1 1%	-	-	-	-	1 1%	-	-	-	-	-	-	-	-

Proportions/Means: Column Totals (% row level) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/l/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
 Omitting formulae used: \* - small base; \*\* - very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



**Ipsos MORI**

J19007777-29-04 17-JUL - 29-JUL 2020  
PUBLIC - FINAL  
HEALTH FOUNDATION COVID-19 POLLING BAME TABLES

3 Sep 2020

Table 16  
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
<b>Weighted Base</b>	<b>423</b>	212	208	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	38*	10**	46**	28**	6**	51**	27**
Clinic/specific	1	-	1	-	-	*	*	-	-	1	-	-	1	-	-	-	-	*	*	-	-	-	-	-	-	-	-
clinic	*	-	*	-	-	*	1%	-	-	*	-	-	1%	-	-	-	-	2%Z	*	-	-	-	-	-	-	-	-
Opticians	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-
	*	*	-	-	-	-	-	-	2%	-	-	*	-	-	-	*	2%	-	-	-	-	-	-	-	-	-	-
Telephone call	*	*	-	-	-	-	*	-	-	*	-	-	*	-	-	-	-	-	-	-	*	-	-	-	-	-	-
	*	*	-	-	-	-	1%	-	-	*	-	-	1%	-	-	-	-	-	-	-	1%	-	-	-	-	-	-
Follow up	*	*	-	-	-	-	-	-	-	-	-	*	-	*	-	-	-	-	*	-	-	-	-	-	-	-	-
consultation/after	*	*	-	-	-	-	-	-	1%	-	-	*	-	*	-	-	-	-	*	-	-	-	-	-	-	-	-
surgery	*	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Visited private	*	-	*	-	-	-	*	-	-	*	-	-	*	-	-	-	-	-	*	-	-	-	-	-	-	-	-
dentist	*	-	*	-	-	-	1%	-	-	*	-	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Diabetes/diabetic	*	*	-	-	-	-	-	-	-	*	-	-	*	-	-	-	-	*	-	-	-	-	-	-	-	-	-
nurse	*	*	-	-	-	-	-	-	-	*	-	-	-	-	-	-	-	2%Zr	-	-	-	-	-	-	-	-	-
Other	1	*	1	-	-	-	*	-	1	1	-	-	*	1	-	-	-	1	1	-	-	-	-	-	-	-	-
	*	*	*	-	-	-	*	-	2%	*	-	-	*	1%	-	-	-	2%Z	*	-	-	-	-	-	-	-	-
AVERAGE No OF	2.83a	2.31	3.33Z	2.60	2.85	3.21	2.71	2.76	2.36	2.63	2.86	3.12i	2.59	2.97	2.70	2.95	2.48	2.48	2.92	3.37	3.02	2.15	3.04	2.91	2.83	2.30	3.25
MENTIONS			a																								
None	37	31	6	6	11	6	9	4	1	26	7	5	11	8	1	16	2	1	20	1	2	-	4	2	1	2	2
	9%b	15%Zb	3%	9%	11%	5%	12%	9%	4%	12%k	13%	3%	11%	7%	1%	12%	7%	9%	12%	10%	6%	-	8%	8%	23%	4%	7%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
No answer	*	*	-	-	-	-	-	*	-	-	-	*	*	-	-	-	-	-	-	-	*	-	-	-	-	-	-
	*	*	-	-	-	-	1%	-	-	-	-	*	*	-	-	-	-	-	-	-	1%	-	-	-	-	-	-

Proportions/Mean: Columns: tested (5% risk level) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/l/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) - weights for age testing

**J1900777-29-04 17-JUL - 29-JUL 2020**  
**PUBLIC - FINAL**  
**HEALTH FOUNDATION COVID-19 POLLING BAME TABLES**

3 Sep 2020

**Table 17**  
**ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LEVEL CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
Weighted Base	423	78*	55*	244	16**	121**	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Contacted or visited my local doctor's surgery to talk to a GP or nurse	288 68%	48 61%	43 79%	169 69%	11 66%	88 72%	50 67%	36 68%	79 73%	20 70%	8 35%	59 77%	229 66%	35 67%	140 73%	10 67%	18 54%	58 58%	58 63%	176 72%
Visited a hospital as an inpatient or an outpatient	170 40% of	35 45%	17 32%	96 39%	7 42%	38 32%	31 42%	26 50%	38 35%	17 61%	7 29%	60 79%	109 Zi	24 32%	76 40%	9 61%	16 49%	52 45%	40 43%	85 35%
Used the NHS Choices/NHS website	162 38%	23 29%	17 31%	106 43%Z	2 9%	56 46%Z	23 31%	17 32%	41 38%	11 40%	10 42%	33 44%	128 37%	17 32%	77 40%	5 32%	17 52%	35 35%	39 42%	96 39%
Telephoned NHS 111 or other out of hours service	148 35%	24 31%	26 47%	84 35%	2 11%	48 40%	20 27%	16 30%	39 36%	18 62%	5 20%	31 41%	116 34%	16 30%	70 36%	3 21%	11 34%	45 45%	28 30%	85 35%
Visited an NHS dentist	146 34% Zi	28 36%	25 46%	79 32%	1 4%	47 39%	25 33%	20 39%	32 30%	7 25%	5 23%	38 50% Zi	108 31%	15 29%	65 34%	3 22%	18 55%	39 39%	27 29%	83 34%
Visited a hospital accident and emergency (A&E)	112 26% of	30 39%Zc	24 44%Zc	51 21%	2 9%	40 33% f	10 14%	15 29%	23 21%	16 55%	5 22%	26 34%	85 25%	18 35%	51 27%	3 23%	8 25%	27 27%	25 27%	65 26%
Visited a NHS walk-in centre/ minor urgent care centre/ minor injuries centre	89 21%	16 20%	15 27%	50 21%	-	33 27%	11 15%	14 27%	22 20%	6 22%	2 9%	19 25%	70 20%	7 13%	42 22%	3 19%	6 19%	16 17%	18 19%	58 24%
Visited a GP out of hours service	63 15% Zi	14 18%	8 15%	35 14%	1 8%	18 15%	7 9%	12 23%	20 19%	-	3 13%	21 27% Zi	42 12%	4 8%	27 14%	1 7%	3 9%	15 15%	10 11%	40 16%
Blood donation	5 1%	5 7%Zc	-	-	-	-	-	-	-	-	5 22%	-	5 1%	-	-	-	-	-	5 6%Zs	-
Covid test centre/ drive through	4 1%	-	-	3 1%	2 10%	-	1 2%	2 3%	-	1 3%	-	-	4 1%	-	2 3%	3 2%	-	1 1%	3 3%	2 1%
Pharmacy/chemist/ prescriptions	3 1%	-	-	3 1%	-	-	-	1 2%	-	-	-	1 2%	-	-	1 1%	2 1%	-	-	-	2 1%
Sexual health services	2 *	-	-	2 1%	-	2 1%	-	-	-	-	-	-	2 1%	-	2 1%	-	-	-	-	1 1%
Ambulance	1 *	-	-	1 1%	-	-	-	-	1 1%	-	-	-	1 1%	-	-	1 1%	-	-	-	1 1%
Mental health services	1 *	-	-	1 1%	-	-	-	-	1 1%	-	-	1 1%	-	-	1 1%	1 1%	-	1 1%	-	-

Proportions/Mean: Column Totals (5% min level): Zi/ZiTotal - ZiTotal/ZiTotal - ZiTotal/ZiTotal - ZiTotal/ZiTotal  
 Overlap formula used: \*small base, \*\*very small base (under 30) weights for eg testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



**Ipsos MORI**

J19007777-29-04 17-JUL - 29-JUL 2020  
PUBLIC - FINAL  
HEALTH FOUNDATION COVID-19 POLLING BAME TABLES

3 Sep 2020

Table 17  
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Clinic/specific clinic	1	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	*	-	*
	*	-	-	*	-	1%	-	-	-	-	-	-	*	-	*	-	-	*	-	*
Opticians	1	-	-	1	-	-	-	-	1	-	-	1	-	-	1	-	-	-	-	1
	*	-	-	*	-	-	-	-	1%	-	-	1%	-	-	*	-	-	-	-	*
Telephone call	*	-	-	*	-	-	-	*	-	-	-	-	*	-	-	-	-	-	-	*
	*	-	-	*	-	-	-	1%	-	-	-	-	*	-	-	-	-	1%	-	*
Follow up consultation/after surgery	*	-	-	*	-	-	1%	-	-	-	-	-	*	-	-	*	-	-	-	*
Visited private dentist	*	-	-	*	-	-	*	-	-	-	-	-	*	-	*	-	-	-	*	-
	*	-	-	*	-	-	1%	-	-	-	-	-	*	-	*	-	-	-	*	-
Diabetes/diabetic nurse	*	-	-	*	-	*	-	-	-	-	-	-	*	-	-	-	-	*	-	-
Other	1	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	*	-	1
	*	-	-	*	-	1%	-	-	-	-	-	-	*	-	*	-	-	*	-	*
AVERAGE No OF MENTIONS	2.831	2.86	3.22	2.80	1.61	3.08	2.43	3.05	2.75	3.34	2.14	3.822	2.61	2.66	2.90	2.56	2.97	2.93	2.73	2.85
None	37	7	2	24	4	6	5	4	18	1	1	1	36	6	17	2	-	20	9	15
	9% <sub>s</sub>	9%	3%	10%	26%	9%	7%	8%	17% <sub>Ze</sub>	5%	4%	1%	11% <sub>Z</sub>	12%	9%	13%	-	20% <sub>Zs</sub>	10%	8%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
No answer	*	-	-	*	-	-	*	-	-	-	-	-	*	-	-	-	-	-	-	*
	*	-	-	*	-	-	*	-	-	-	-	-	*	-	-	-	-	-	-	*

Proportions/Mentions: Columns Tested (5% risk level) - Z(a,b)(c) - Z(a)(b)(c) - Z(a) - Z(m)(n) - Z(p)(q)  
Owling formulae used: \* - small base, \*\* - very small base (under 30) - weights for age testing

**J19007777-29-04 17-JUL - 29-JUL 2020**  
**PUBLIC - FINAL**  
**HEALTH FOUNDATION COVID-19 POLLING BAME TABLES**

3 Sep 2020

**Table 18**  
**ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Contacted or visited my local doctor's surgery to talk to a GP or nurse	<b>288</b> 68%b	88 82%Zb	201 64%	162 71%	261 68%	25 64%	6 42%	113 69%	173 67%	288 68%	78 65%	108 70%	74 68%
Visited a hospital as an inpatient or an outpatient	<b>170</b> 40%b	64 59%Zb	106 34%	89 39%	148 39%	19 49%	6 46%	53 33%	117 45%Z	170 40%l	57 48%l	49 31%	50 46%
Used the NHS Choices/NHS website	<b>162</b> 38%k	49 46%	112 35%	91 40%	155 41%Z	6 14%	1 7%	61 37%	100 39%	162 38%k	35 30%	62 40%	40 37%
Telephoned NHS 111 or other out of hours service	<b>148</b> 35%	45 41%	104 33%	82 36%	141 37%Z	7 19%	4 26%	49 30%	97 38%	148 35%	42 35%	48 31%	38 34%
Visited an NHS dentist	<b>146</b> 34%l	44 41%	101 32%	81 35%	140 37%Z	6 15%	6 42%	50 30%	96 37%	146 34%l	46 38%	41 27%	46 41%
Visited a hospital accident and emergency (A&E)	<b>112</b> 26%l	39 36%Zb	73 23%	71 31% <sup>d</sup>	101 26%	10 26%	3 19%	45 27%	67 26%	112 26%l	35 29%	31 20%	32 29%
Visited a NHS walk-in centre/ minor urgent care centre/minor injuries centre	<b>89</b> 21%	19 18%	70 22%	50 22%	84 22%	5 13%	-	34 21%	55 22%	89 21%	26 22%	32 20%	22 20%
Visited a GP out of hours service	<b>63</b> 15%	19 17%	44 14%	37 16%	56 15%	7 18%	5 36%	26 16%	36 14%	63 15%	18 15%	21 14%	12 11%
Blood donation	<b>5</b> 1%	-	5 2%	-	5 1%	-	-	5 3% <sup>h</sup>	-	5 1%	-	-	5 5%Zj
Covid test centre/ drive through	<b>4</b> 1%	2 2%	3 1%	4 2%	4 1%	-	-	3 2%	1 *	4 1%	-	4 3%	-
Pharmacy/chemist/ prescriptions	<b>3</b> 1%	2 2%	* *	1 *	3 1%	-	-	* *	2 1%	3 1%	* *	1 1%	* *
Sexual health services	<b>2</b> *	1 1%	* *	* *	2 *	-	-	- *	2 1%	2 *	2 1%	-	-
Ambulance	<b>1</b> *	1 1%	-	1 1%	1 *	-	-	1 1%	* *	1 *	* *	1 1%	-
Mental health services	<b>1</b> *	-	1 *	1 *	1 *	-	-	* *	1 *	1 *	-	* *	1 1%

Proportions/Mean: Column Totals (5% risk level): Z(a,b) - Z(c,d) - Z(g,h) - Z(j,k,m)  
 Owing formulae used: \* - small base; \*\* - very small base (under 30) weights for eg testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 18  
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Clinic/specific clinic	1	-	1	*	1	-	-	-	1	1	*	-	*
	*	-	*	*	*	-	-	-	*	*	*	-	*
Opticians	1	1	-	-	1	-	-	1	-	1	-	1	-
	*	1%	-	-	*	-	-	*	-	*	-	*	-
Telephone call	*	*	-	*	*	-	-	*	*	*	*	-	-
	*	*	-	*	*	-	-	*	*	*	*	-	-
Follow up consultation/after surgery	*	*	-	*	*	-	-	-	*	*	-	-	*
	*	*	-	*	*	-	-	-	*	*	-	-	*
Visited private dentist	*	-	*	*	*	-	-	-	*	*	-	-	-
	*	-	*	*	*	-	-	-	*	*	-	-	-
Diabetes/diabetic nurse	*	*	-	*	*	-	-	*	-	*	-	-	*
	*	*	-	*	*	-	-	*	-	*	-	-	*
Other	1	1	-	*	1	-	-	*	1	1	-	-	1
	*	1%	-	*	*	-	-	*	*	*	-	-	1%
AVERAGE No OF MENTIONS	2.83b	3.492b	2.61	2.93	2.90	2.18	2.18	2.70	2.91	2.83	2.86	2.57	2.93
None	37	3	34	20	30	7	3	11	26	37	10	11	11
	9%a	3%	11%a	9%	8%	19%	19%	7%	10%	9%	8%	7%	10%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
No answer	*	-	*	*	*	-	-	-	*	*	-	-	*
	*	-	*	*	*	-	-	-	*	*	-	-	*

Proportions/Mentions: Columns Tested (5% risk level): Z(a,b) - Z(c,d) and Z(e,f) - Z(g,h) and Z(i,j) and Z(k,l) and Z(m,n)  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for eg testing

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Table 19  
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29	
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**	
Yes	151	52	97	15	35	41	30	19	13	73	14	64	33	40	17	60	10	4	58	3	13	4	18	12	3	12	13	
36%a	36%a	25%	47%Za	24%	35%	37%	39%	44%	38%	33%	26%	43%	34%	36%	24%	43%	36%	33%	34%	38%	35%	42%	40%	43%	56%	24%	49%	
No, but I considered it because I had a health issue	38	20	17	11	10	5	5	4	3	12	12	14	2	8	18	10	*	2	17	1	3	-	1	1	-	11	2	
9%ii	9%ii	9%	8%	18%Ze	10%	4%	7%	9%	8%	5%	22%	9%	2%	7%	26%	7%	2%	14%	10%	11%	9%	-	3%	2%	-	21%	8%	
No, because I have not had any health issues	206	124	81	35	51	53	33	18	16	116	27	63	54	53	33	62	17	6	82	2	20	6	21	13	3	27	10	
49%b	49%b	58%Zb	39%	57%	51%	49%	43%	41%	50%	53%	50%	42%	56%	47%	47%	45%	62%	47%	48%	29%	55%	56%	45%	46%	44%	52%	39%	
No, I had an appointment but I was asked not to come/it was cancelled	27	16	10	*	3	10	9	3	1	17	1	9	8	12	3	6	-	1	14	2	*	*	5	3	-	1	1	
6%	6%	8%	5%	1%	3%	10%	12%c	6%	4%	8%	2%	6%	8%	10%Z	4%	4%	-	6%	8%	22%	1%	1%	12%	10%	-	2%	5%	
Yes [NET]	151	52	97	15	35	41	30	19	13	73	14	64	33	40	17	60	10	4	58	3	13	4	18	12	3	12	13	
36%a	36%a	25%	47%Za	24%	35%	37%	39%	44%	38%	33%	26%	43%	34%	36%	24%	43%	36%	33%	34%	38%	35%	42%	40%	43%	56%	24%	49%	
No [NET]	272	160	109	47	65	68	47	24	20	145	40	86	64	72	53	78	18	9	113	4	24	6	27	16	3	38	14	
64%b	64%b	75%Zb	53%	76%	65%	63%	61%	56%	62%	67%	74%	57%	66%	64%	76%	57%	64%	67%	66%	62%	65%	58%	60%	57%	44%	76%	51%	

Proportions/Means: Columns tested (5% risk level): Z(a,b)-Z(c,d)(e,f,g)-Z(h,i)-Z(j,k)-Z(l,m,n)-Z(p,q,r)(s,t,u,v,w)(x,y,z)  
Overlapping formulae used: \*small base; \*\*very small base (under 30) ineligible for sig testing

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Table 20  
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Yes	151	28	21	88	4	40	23	20	41	18	6	43	109	23	66	4	8	34	25	95
	36% <i>l</i>	36%	39%	36%	25%	33%	32%	38%	38%	62%	25%	56% <i>Zl</i>	31%	45%	34%	26%	26%	35%	27%	39%
No, but I considered it	38	8	3	20	4	5	7	4	13	1	-	12	26	*	21	1	8	14	6	18
because I had a health issue	9% <i>km</i>	11%	6%	8%	24%	4%	9%	9%	12%	5%	-	16%	8%	1%	11%	3%	25%	14%	6%	7%
No, because I have not had any health issues	206	39	28	115	7	67	39	26	46	8	16	14	192	27	92	10	11	48	52	116
	49% <i>kk</i>	50%	50%	47%	41%	56%	52%	49%	43%	28%	71%	19%	55% <i>Zk</i>	52%	48%	67%	35%	49%	56%	47%
No, I had an appointment but I was asked not to come/it was cancelled	27	3	2	21	2	9	5	2	8	2	1	7	19	1	14	1	5	3	10	16
	6%	3%	4%	8%	10%	8%	7%	5%	7%	6%	4%	9%	6%	3%	7%	4%	15%	3%	11%	6%
Yes [NET]	151	28	21	88	4	40	23	20	41	18	6	43	109	23	66	4	8	34	25	95
	36% <i>l</i>	36%	39%	36%	25%	33%	32%	38%	38%	62%	25%	56% <i>Zl</i>	31%	45%	34%	26%	26%	35%	27%	39%
No [NET]	272	50	33	156	12	81	51	33	67	11	17	33	237	29	126	11	24	65	68	150
	64% <i>k</i>	64%	61%	64%	75%	67%	68%	62%	62%	38%	75%	44%	69% <i>Zk</i>	55%	66%	74%	74%	65%	73%	61%

Proportions/Margins: Columns tested (5% risk level) - 2\*ab/cd - 2\*ef/gh(i) - 2\*kl - 2\*mnop - 2\*qr/s  
Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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Table 21  
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Yes	151	59	92	82	136	13	5	58	93	151	49	43	39
	36%b	55%Zb	29%	36%	36%	34%	36%	35%	36%	36%l	41%	28%	35%
No, but I considered it because I had a health issue	38	4	33	17	35	3	-	11	26	38	7	11	15
	9%	4%	11%	7%	9%	8%	-	7%	10%	9%	6%	7%	14%
No, because I have not had any health issues	206	34	171	112	183	22	8	86	120	206	54	88	52
	49%a	32%	54%Za	49%	48%	57%	61%	53%	47%	49%	45%	57%Zj	48%
No, I had an appointment but I was asked not to come/it was cancelled	27	10	17	18	27	*	*	8	19	27	9	13	4
	6%	9%	6%	8%	7%	1%	3%	5%	7%	6%	7%	8%	4%
Yes [NET]	151	59	92	82	136	13	5	58	93	151	49	43	39
	36%b	55%Zb	29%	36%	36%	34%	36%	35%	36%	36%l	41%	28%	35%
No [NET]	272	49	222	147	245	26	9	106	165	272	70	112	71
	64%a	45%	71%Za	64%	64%	66%	64%	65%	64%	64%	59%	72%Zj	65%

Proportions/Mean: Column Totals (5% risk level): Z/a/b - Z/c/d/e/f - Z/g/h - Z/i/j/k/m  
Owling formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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**Table 22**  
**ABE09 - Which health service did you use?**  
**BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN**

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	155	54	99	19	26	34	38	24	14	81	17	57	40	60	10	41	7	14	55	7	15	8	16	6	5	12	10	
Weighted Base	151*	52*	97*	15**	35**	41**	30**	19**	13**	73*	14**	64*	33*	40*	17**	60*	10**	4**	58*	3**	13**	4**	18**	12**	3**	12**	13**	
GP practice	77	21	55	6	11	23	16	10	11	36	9	32	19	21	12	24	4	3	31	1	9	1	7	4	2	9	7	
51%	41%	57%	38%	31%	57%	54%	56%	90%		50%	63%	50%	58%	52%	73%	41%	36%	74%	52%	67%	32%	40%	34%	55%	73%	50%		
NHS 111 telephone service	39	17	21	6	13	9	8	2	-	21	2	16	5	9	7	17	-	-	13	-	1	1	5	6	-	4	7	
26%	32%	22%	37%	38%	23%	29%	13%	-		29%	15%	25%	15%	22%	44%	29%	-	5%	23%	-	9%	21%	28%	53%	-	34%	57%	
Local hospital for a non-emergency or routine appointment	32	12	21	*	8	8	11	2	3	15	4	14	5	9	3	15	4	1	17	1	2	-	5	-	1	2	-	
21%	23%	21%	3%	23%	19%	38%	11%	23%		20%	27%	22%	16%	24%	17%	25%	40%	14%	29%	45%	14%	-	26%	-	33%	16%	-	
Pharmacist	22	5	17	1	3	11	2	1	4	11	-	11	3	3	7	9	-	-	12	-	2	1	1	3	-	1	1	
14%	10%	17%	8%	8%	28%	5%	5%	32%		15%	-	17%	9%	8%	40%	14%	-	-	20%	-	16%	24%	6%	28%	-	10%	10%	
Accident and emergency at hospital	19	3	16	1	5	8	4	*	1	10	4	6	3	4	3	9	-	-	8	*	-	-	1	4	-	3	3	
13%	6%	16%	8%	13%	19%	13%	2%	10%		13%	26%	9%	8%	10%	20%	14%	-	-	14%	7%	-	-	6%	36%	-	21%	19%	
NHS 111 online service	11	5	6	1	4	3	4	*	-	5	*	6	2	1	-	9	-	-	1	-	2	1	-	3	-	-	5	
7%r	9%	7%	5%	11%	6%	12%	2%	-		7%	3%	9%	5%	2%	-	14%	-	-	2%	-	17%	13%	-	25%	-	-	35%	
Dentist	8	3	6	1	2	-	3	1	-	2	-	6	4	2	-	2	-	*	3	-	-	-	*	-	1	-	-	
5%	5%	6%	8%	7%	-	11%	6%	-		3%	-	9%	11%	5%	-	4%	30%	6%	5%	-	-	-	2%	-	45%	-	-	
Urgent care centre/Minor Injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	5	1	3	-	1	-	*	2	1	3	-	2	2	2	-	1	-	-	1	-	1	-	-	1	-	1	-	
3%	3%	3%	-	2%	-	2%	11%	11%		4%	-	3%	6%	4%	-	2%	-	-	2%	-	11%	-	-	11%	-	-	6%	
By telephone	4	1	3	-	*	1	-	3	-	-	-	4	-	*	3	1	-	*	-	-	-	-	1	3	-	-	-	
3%	3%	3%	-	1%	3%	-	-	14%	-	-	-	7%	-	1%	15%	2%	-	8%	-	-	-	-	8%	21%	-	-	-	
Phone call with consultant/ hospital	4	-	4	-	-	3	1	-	-	3	-	1	-	-	3	1	-	-	3	-	1	-	-	-	-	-	-	
3%	-	4%	-	-	-	9%	3%	-	-	5%	-	1%	-	-	20%	1%	-	-	6%	-	6%	-	-	-	-	-	-	
GP out-of-hours service	2	1	1	1	1	-	-	-	-	-	-	2	-	-	-	2	-	-	1	-	-	1	-	-	-	-	-	
2%	3%	1%	7%	4%	-	-	-	-		-	-	4%	-	-	-	4%	-	-	2%	-	-	25%	-	-	-	-	-	
Referral/referred/ by GP/another department	2	-	2	-	1	1	-	-	-	2	-	-	2	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
2%	-	2%	-	4%	2%	-	-	-	-	3%	-	-	7%Z	-	-	-	-	-	2%	-	11%	-	-	-	-	-	-	

Proportions/Mean: Column Totals (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,m) - Z(p,q) - Z(r,s) - Z(t,u) - Z(v,w) - Z(x,y) - Z(z)

Outlier formulae used: \* - small base; \*\* - very small base (under 30) ineligible for sig testing

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Table 22  
ABE09 - Which health service did you use?  
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Weighted Base	151*	52*	97*	15**	35**	41**	30**	19**	13**	73*	14**	64*	33*	40*	17**	60*	10**	4**	58*	3**	13**	4**	18**	12**	3**	12**	13**	
Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service)	2 1%	1 3%	*	-	1 4%	-	*	1%	-	-	-	2 2%	-	-	-	2 3%	-	*	1 4%	2%	-	-	-	-	-	-	-	
Covid testing centre/drive in centre	1 1%	-	1 2%	1 10%	-	-	-	-	-	-	-	1 2%	-	1 4%Z	-	-	1 15%	-	-	-	-	-	-	-	-	-	-	
Clinic/specific clinic	1 1%	*	1 1%	*	-	-	*	1 5%	-	*	-	1 2%	*	1 2%	-	-	-	*	-	-	-	-	-	-	-	-	1 7%	
NHS/GP website	1 1%	1 2%	-	-	-	-	1 4%	-	-	1 2%	-	-	1 4%	-	-	-	-	-	-	-	-	-	1 6%	-	-	-	-	
Ambulance service/emergency services/999	1 1%	-	-	-	-	-	1 3%	-	-	1 1%	-	-	-	-	-	-	-	-	-	-	1 8%	-	-	-	-	-	-	
Online consultation/video call	1 1%	-	1 1%	-	1 2%	-	-	-	-	1 1%	-	-	-	1 2%	-	-	-	-	-	1 1%	-	-	-	-	-	-	-	
Other specific department/unit/service/ward	*	-	*	*	-	-	-	-	-	*	-	-	-	-	-	-	-	-	-	*	-	-	-	-	-	-	-	
Other	1 *	1 1%	-	-	-	1 1%	-	-	-	1 1%	-	-	2%	-	-	-	-	-	-	-	-	-	1 14%	-	-	-	-	
AVERAGE No OF MENTIONS	1.52	1.41	1.59	1.27	1.49	1.59	1.72	1.24	1.66	1.48	1.33	1.61	1.43	1.36	2.09	1.54	1.21	1.22	1.55	1.07	1.52	1.29	1.22	2.09	1.33	1.61	1.76	

Proportions/Mentions: Column % (a) (b) (c) (d) (e) (f) (g) (h) (i) (j) (k) (l) (m) (n) (o) (p) (q) (r) (s) (t) (u) (v) (w) (x) (y) (z)  
Owling formula used: \*small base, \*\*very small base (under 30) weights for age testing

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**Table 23**  
**ABE09 - Which health service did you use?**  
**BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN**

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LEVEL OR NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	155	25	23	96	4	46	29	15	41	16	5	41	114	21	76	7	10	42	27	88
Weighted Base	151*	28**	21**	88*	4**	40**	23**	20**	41**	18**	6**	43**	109*	23**	66*	4**	8**	34**	25**	95*
GP practice	77	18	7	48	2	20	12	6	25	10	2	25	53	13	37	4	4	18	9	52
	51%	65%	31%	55%	59%	50%	49%	29%	61%	59%	28%	58%	48%	55%	55%	100%	47%	53%	34%	55%
NHS 111 telephone service	39	5	11	24	-	12	5	3	9	5	4	8	31	5	14	1	1	8	6	25
	26%	16%	50%	27%	-	31%	20%	14%	23%	26%	65%	18%	29%	22%	21%	21%	11%	24%	25%	27%
Local hospital for a non-emergency or routine appointment	32	7	1	17	2	6	4	6	9	6	-	11	21	7	14	-	1	9	6	17
	21%	25%	3%	19%	50%	14%	18%	32%	21%	32%	-	27%	19%	31%	21%	5%	16%	27%	23%	18%
Pharmacist	22	5	1	11	2	5	2	3	8	1	*	9	13	1	2	1	3	3	4	15
	14% <sup>n</sup>	17%	3%	13%	50%	12%	8%	16%	20%	8%	7%	21%	12%	6%	3%	21%	34%	8%	15%	16%
Accident and emergency at hospital	19	5	5	8	1	10	-	3	4	2	*	7	12	2	8	1	-	2	3	15
	13%	20%	23%	9%	17%	24%	-	16%	9%	10%	3%	17%	11%	7%	13%	27%	-	4%	13%	16%
NHS 111 online service	11	-	-	11	-	1	-	*	6	-	4	2	9	-	1	-	2	2	4	5
	7% <sup>n</sup>	-	-	13% <sup>Z</sup>	-	3%	-	2%	14%	-	65%	5%	8%	-	1%	-	22%	6%	17%	5%
Dentist	8	-	1	6	-	-	5	1	2	-	-	3	5	-	3	-	2	-	3	5
	5%	-	3%	7%	-	1%	20%	5%	4%	-	-	8%	4%	9%	5%	-	21%	1%	11%	9%
Urgent care centre/Minor Injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	5	2	-	3	-	*	2	1	1	-	-	1	4	1	3	-	-	2	-	3
	3%	8%	-	3%	-	1%	9%	7%	2%	-	-	2%	4%	6%	4%	-	-	5%	-	3%
By telephone	4	1	-	*	-	2	-	3	-	-	-	3	2	-	-	-	-	-	*	4
	3% <sup>c</sup>	5%	-	*	-	4%	-	13%	-	-	-	6%	2%	-	-	-	-	-	1%	4%
Phone call with consultant/ hospital	3	-	1	3	-	-	-	-	4	-	-	-	4	-	1	-	-	-	1	3
	3%	-	4%	4%	-	-	-	-	10%	-	-	-	4%	-	1%	-	-	-	3%	4%
GP out-of-hours service	2	-	1	1	-	-	-	-	1	1	-	1	1	-	1	-	1	-	1	1
	2%	-	5%	2%	-	-	-	-	3%	6%	-	3%	1%	-	2%	-	17%	-	6%	1%
Referral/referred/ by GP/another department	2	-	-	2	-	-	-	-	-	-	-	-	2	-	1	-	-	2	1	-
	2%	-	-	3%	-	6%	-	-	-	-	-	-	2%	6%	1%	-	-	7%	6%	-

Proportions/Means: Columns Totals (5% risk level): Z(a,b,c,d) - Z(e,f,g,h,i) - Z(j) - Z(m,n,o,p) - Z(q,r,s)  
 Overlay formulae used: \* - small base; \*\* - very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 23**  
**ABE09 - Which health service did you use?**  
**BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN**

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Weighted Base</b>	151*	28**	21**	88*	4**	40**	23**	20**	41**	18**	6**	43**	109*	23**	66*	4**	8**	34**	25**	95*
Mental health services (e.g. psychological therapies service/ online mental health support service/telephone-based mental health support service)	2 1%	-	-	2	-	-	-	-	1	*	-	2	-	-	*	-	1	-	1	*
		-	-	2%	-	-	-	-	3%	1%	-	4%	-	-	*	-	17%	-	6%	*
Covid testing centre/drive in centre	1 1%	-	-	1	-	1	-	-	-	-	-	-	1	1	-	-	-	-	1	-
		-	-	2%	-	4%	-	-	-	-	-	-	1%	6%	-	-	-	-	6%	-
Clinic/specific clinic	1 1%	1	*	*	-	*	-	-	-	1	-	1	*	-	*	-	-	*	-	1
		3%	1%	*	-	1%	-	-	-	5%	-	2%	*	-	*	-	-	1%	-	1%
NHS/GP website	1 1%	1	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	-	1
		4%	-	-	-	3%	-	-	-	-	-	-	1%	-	-	-	14%	-	-	1%
Ambulance service/emergency services/999	1 1%	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	-	-	1	-
		-	-	-	24%	-	-	-	2%	-	-	2%	-	-	-	-	-	-	4%	-
Online consultation/video call	1 1%	-	-	1	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	1
		-	-	1%	-	-	-	4%	-	-	-	2%	-	-	1%	-	-	-	-	1%
Other specific department/unit/ service/ward	*	-	*	-	-	-	*	-	-	-	-	-	*	-	-	-	-	-	-	*
		-	*	-	-	-	*	-	-	-	-	-	*	-	-	-	-	-	-	*
Other	1 *	-	-	1	-	-	1	-	-	-	-	-	1	-	1	-	-	1	-	-
		-	-	1%	-	-	2%	-	-	-	-	-	1%	-	1%	-	-	2%	-	-
AVERAGE No OF MENTIONS	1.52n	1.63	1.20	1.55	2.00	1.55	1.27	1.38	1.64	1.47	1.68	1.75	1.44	1.47	1.29	1.74	1.98	1.39	1.65	1.55

Proportions/Mean: column totals (1% min level) - 2/nab/cd - 2/nab/gh - 2/nab - 2/nab/gh - 2/nab/gh - 2/nab/gh  
 Overlap formulae used: \*small base, \*\*very small base (under 30) weights for eg testing

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**Table 24**  
**ABE09 - Which health service did you use?**  
**BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>155</b>	62	93	88	141	13	4	54	100	155	54	46	40
<b>Weighted Base</b>	<b>151*</b>	59*	92*	82*	136*	13**	5**	58*	93*	151*	49*	43**	39**
GP practice	77	33	44	43	74	1	*	35	43	77	24	24	22
	51%	56%	48%	52%	54%	9%	9%	60%	46%	51%	48%	55%	58%
NHS 111 telephone service	39	11	28	20	34	4	-	13	25	39	11	9	10
	26%	19%	30%	24%	25%	32%	-	23%	27%	26%	23%	22%	25%
Local hospital for a non-emergency or routine appointment	32	12	21	16	26	4	4	15	17	32	15	6	9
	21%	20%	22%	19%	19%	34%	71%	26%	19%	21%	31%	14%	24%
Pharmacist	22	6	15	12	20	-	-	14	8	22	10	7	1
	14%h	11%	16%	15%	14%	-	-	24%h	8%	14%	19%	16%	3%
Accident and emergency at hospital	19	6	13	14	17	2	-	10	9	19	5	3	4
	13%	11%	14%	17%	13%	15%	-	18%	10%	13%	10%	8%	11%
NHS 111 online service	11	5	6	7	11	-	-	1	10	11	1	7	4
	7%	9%	6%	8%	8%	-	-	2%	11%	7%	2%	16%	10%
Dentist	8	2	6	5	8	-	-	4	4	8	2	2	4
	5%	4%	6%	6%	6%	-	-	8%	4%	5%	3%	4%	11%
Urgent care centre/Minor Injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	5	-	5	3	5	-	-	2	3	5	1	1	1
	3%	-	5%	4%	3%	-	-	4%	3%	3%	2%	3%	4%
By telephone	4	4	*	3	4	*	-	*	4	4	-	*	1
	3%b	7%	*	3%	3%	2%	-	1%	4%	3%	-	1%	4%
Phone call with consultant/ hospital	4	-	4	-	3	1	-	4	-	4	-	4	-
	3%	-	5%	-	3%	6%	-	7%h	-	3%	-	10%	-
GP out-of-hours service	2	1	1	2	2	-	-	2	-	2	-	1	1
	2%	2%	2%	3%	2%	-	-	4%	-	2%	-	3%	3%
Referral/referred/ by GP/another department	2	1	1	1	2	-	-	1	1	2	-	1	-
	2%	2%	1%	1%	2%	-	-	2%	2%	2%	-	2%	-

Proportions/Memo: Columns Totals (5% risk level): Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j,k,m)  
 Overlap formula used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 24  
ABE09 - Which health service did you use?  
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

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	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Weighted Base</b>	<b>151*</b>	59*	92*	82*	136*	13**	5**	58*	93*	151*	49*	43**	39**
Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service)	2 1%	*	1 2%	1 2%	2 1%	-	-	1 2%	*	2 1%	-	1 3%	*
Covid testing centre/drive in centre	1 1%	-	1 2%	1 2%	1 1%	-	-	1 3%	-	1 1%	-	1 3%	-
Clinic/specific clinic	1 1%	1 2%	*	*	1 1%	-	-	*	1 1%	1 1%	1 2%	-	*
NHS/GP website	1 1%	-	1 1%	-	1 1%	-	-	1 2%	-	1 1%	-	-	1 3%
Ambulance service/emergency services/999	1 1%	-	1 1%	-	-	1 8%	1 20%	-	1 1%	1 1%	-	-	1 3%
Online consultation/video call	1 1%	1 1%	-	1 1%	1 1%	-	-	-	1 1%	1 1%	1 2%	-	-
Other specific department/unit/service/ward	*	-	*	-	*	-	-	-	*	*	*	-	-
Other	1 *	-	1 1%	-	1 *	-	-	-	1 1%	1 *	-	-	1 2%
AVERAGE No OF MENTIONS	1.52h	1.44	1.58	1.58	1.55	1.00	1.00	1.782h	1.37	1.52	1.43	1.50	1.59

Proportions/Mentions: column totals (5% risk level): Z(1.96) = 2(0.050) = 2(0.050)  
Odds ratios: column totals (5% risk level): Z(1.96) = 2(0.050) = 2(0.050)  
Odds ratios: column totals (5% risk level): Z(1.96) = 2(0.050) = 2(0.050)

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**Table 25**  
**ABE10 - Thinking about your ... how comfortable or uncomfortable did you feel using that part of the health service: SUMMARY**  
**BASE: ALL WHO USED EACH HEALTH SERVICE OTHER THAN NHS 111 SINCE LOCKDOWN BEGAN**

	Pharmacist	Dentist	GP practice	GP out-of-hours service	Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment Centre	Accident and emergency at hospital	Local hospital for a non-emergency or routine appointment	Mental health services
<b>Unweighted Base</b>	17	10	84	2	4	16	30	2
<b>Weighted Base</b>	22	8	76	2	4	18	30	2
Very comfortable	10 48%	5 61%	41 53%	1 57%	4 88%	3 14%	13 42%	2 100%
Quite comfortable	9 43%	2 26%	28 37%	1 43%	-	4 20%	11 38%	-
Quite uncomfortable	2 10%	-	4 6%	-	-	1 6%	3 12%	-
Very uncomfortable	-	1 14%	3 4%	-	* 12%	11 60%	3 9%	-
Don't know	-	-	-	-	-	-	-	-
<b>Comfortable [NET]</b>	<b>20</b> 90%	<b>7</b> 86%	<b>69</b> 90%	<b>2</b> 100%	<b>4</b> 88%	<b>6</b> 34%	<b>24</b> 80%	<b>2</b> 100%
<b>Uncomfortable [NET]</b>	<b>2</b> 10%	<b>1</b> 14%	<b>7</b> 10%	<b>-</b>	<b>-</b> 12%	<b>12</b> 68%	<b>6</b> 20%	<b>-</b>
<b>NET: Difference</b>	<b>17</b> 80%	<b>6</b> 73%	<b>61</b> 80%	<b>2</b> 100%	<b>3</b> 77%	<b>-6</b> -33%	<b>18</b> 59%	<b>2</b> 100%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 26**  
**ABE10\_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
<b>Unweighted Base</b>	17	8	9	2	1	6	3	2	3	8	-	9	5	5	2	5	-	-	7	-	2	2	1	1	-	2	2
<b>Weighted Base</b>	22**	5**	17**	1**	3**	11**	2**	1**	4**	11**	-**	11**	3**	3**	7**	9**	-**	-**	12**	-**	2**	1**	1**	3**	-**	1**	1**
Very comfortable	10	2	9	*	-	6	2	*	2	5	-	5	1	2	3	4	-	-	6	-	2	1	-	-	-	1	*
	48%	35%	51%	39%	-	51%	100%	49%	51%	50%	-	45%	33%	66%	51%	44%	-	-	48%	-	100%	100%	-	-	-	100%	33%
Quite comfortable	9	2	7	1	3	4	-	*	1	5	-	4	2	1	3	3	-	-	4	-	-	-	1	3	-	-	1
	43%	48%	41%	61%	100%	38%	-	51%	27%	50%	-	35%	67%	34%	49%	32%	-	-	34%	-	-	-	100%	100%	-	-	67%
Quite uncomfortable	2	1	1	-	-	1	-	-	1	-	-	2	-	-	-	2	-	-	2	-	-	-	-	-	-	-	-
Very uncomfortable	10%	17%	8%	-	-	11%	-	-	22%	-	-	19%	-	-	-	25%	-	-	18%	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Comfortable [NET]</b>	20	4	15	1	3	10	2	1	3	11	-	9	3	3	7	6	-	-	9	-	2	1	1	3	-	1	1
	90%	83%	92%	100%	100%	89%	100%	100%	78%	100%	-	81%	100%	100%	100%	75%	-	-	82%	-	100%	100%	100%	100%	-	100%	100%
<b>Uncomfortable [NET]</b>	2	1	1	-	-	1	-	-	1	-	-	2	-	-	-	2	-	-	2	-	-	-	-	-	-	-	-
	10%	17%	8%	-	-	11%	-	-	22%	-	-	19%	-	-	-	25%	-	-	18%	-	-	-	-	-	-	-	-
<b>NET: Difference</b>	17	3	14	1	3	9	2	1	2	11	0	7	3	3	7	4	0	0	7	0	2	1	1	3	0	1	1
	80%	66%	85%	100%	100%	78%	100%	100%	57%	100%	0%	61%	100%	100%	100%	50%	0%	0%	63%	0%	100%	100%	100%	100%	0%	100%	100%

Proportions/Mean: Columns: Tested (5% risk level) - Z(a,b - Z(c,d)l(g,h - Z(i,j)k - Z(m,n) - Z(p,q)r/s/t(u,v)w/x/y/z  
 Overlay formulae used: \*small base, \*\*very small base (under 30) ineligible for seg testing

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**Table 27**  
**ABE10\_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN**

	EDUCATION					TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
	TOTAL (Z)	GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	17	6	1	8	1	3	3	2	5	2	1	6	11	2	3	1	3	4	3	10	
Weighted Base	22**	5**	1**	11**	2**	5**	2**	3**	8**	1**	***	9**	13**	1**	2**	1**	3**	3**	4**	15**	
Very comfortable	10	2	-	7	2	-	1	-	6	-	-	4	7	-	1	1	2	1	-	9	
48%	33%	-	-	58%	100%	-	55%	14%	74%	23%	100%	41%	52%	33%	46%	100%	75%	32%	-	63%	
Quite comfortable	9	1	1	5	-	5	-	3	1	1	-	3	6	-	1	-	1	2	4	3	
43%	22%	100%	42%	-	-	100%	-	86%	11%	77%	-	35%	48%	-	54%	-	25%	68%	100%	23%	
Quite uncomfortable	2	2	-	-	-	-	1	-	-	-	-	2	-	1	-	-	-	-	-	2	
10%	44%	-	-	-	-	-	45%	-	16%	-	-	24%	-	67%	-	-	-	-	-	14%	
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	20	3	1	11	2	5	1	3	7	1	*	7	13	*	2	1	3	3	4	13	
90%	56%	100%	100%	100%	100%	100%	55%	100%	84%	100%	100%	76%	100%	33%	100%	100%	100%	100%	100%	86%	
Uncomfortable [NET]	2	2	-	-	-	-	1	-	1	-	-	2	-	1	-	-	-	-	-	2	
10%	44%	-	-	-	-	-	45%	-	16%	-	-	24%	-	67%	-	-	-	-	-	14%	
NET: Difference	17	1	1	11	2	5	*	3	6	1	*	5	13	*	2	1	3	3	4	11	
80%	12%	100%	100%	100%	100%	100%	9%	100%	69%	100%	100%	53%	100%	-34%	100%	100%	100%	100%	100%	71%	

Proportions/Mean: Columns tested (5% risk level): 2x1abcde-2x1efghij-2xkl-2mnoop-2qrs  
 Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 28**  
**ABE10\_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN**

	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)				
	TOTAL (Z)	YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	17	6	11	10	16	-	-	9	8	17	8	5	2
Weighted Base	22**	6**	15**	12**	20**	-**	-**	14**	8**	22**	10**	7**	1**
Very comfortable	10	5	6	4	8	-	-	5	5	10	2	6	1
	48%	70%	38%	34%	42%	-	-	37%	68%	48%	26%	87%	100%
Quite comfortable	9	1	8	6	9	-	-	8	1	9	5	1	-
	43%	17%	54%	49%	47%	-	-	57%	16%	43%	52%	13%	-
Quite uncomfortable	2	1	1	2	2	-	-	1	1	2	2	-	-
	10%	13%	8%	17%	11%	-	-	6%	17%	10%	22%	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	20	6	14	10	17	-	-	13	6	20	7	7	1
	90%	87%	92%	83%	89%	-	-	94%	83%	90%	78%	100%	100%
Uncomfortable [NET]	2	1	1	2	2	-	-	1	1	2	2	-	-
	10%	13%	8%	17%	11%	-	-	6%	17%	10%	22%	-	-
NET: Difference	17	5	13	8	15	0	0	12	5	17	5	7	1
	80%	73%	83%	66%	78%	0%	0%	88%	66%	80%	56%	100%	100%

Proportions/Mean: Column Totals (5% risk level): Z(a,b) = 26.000 / Z(g,h) = 20.000  
 Overlay formulae used: \*\*small base, \*\*very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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**Table 29**  
**ABE10\_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (A)	FE- MALE (B)	18-24 (C)	25-34 (D)	35-44 (E)	45-54 (F)	55-64 (G)	65+ (H)	FULL TIME (I)	PART TIME (J)	NOT WOR- KING (K)	AB (L)	C1 (M)	C2 (N)	DE (O)	EAST MID- LANDS (P)	EAST- ERN (Q)	LON- DON (R)	NORTH EAST (S)	NORTH WEST (T)	SCOT- LAND (U)	SOUTH EAST (V)	SOUTH WEST (W)	WALES (X)	WEST MID- LANDS (Y)	YORKS AND HUMBR (Z)	
Unweighted Base	10	3	7	2	2	-	4	2	-	5	-	5	4	4	-	2	2	1	4	-	-	-	1	-	2	-	-	-
Weighted Base	8**	3**	6**	1**	2**	-**	3**	1**	-**	2**	-**	6**	4**	2**	-**	2**	3**	***	3**	-**	-**	-**	***	-**	1**	-**	-**	-
Very comfortable	5	3	2	1	1	-	1	1	-	2	-	3	1	2	-	1	1	*	3	-	-	-	*	-	-	-	-	-
	61%	100%	43%	100%	56%	-	35%	100%	-	100%	-	44%	41%	100%	-	56%	29%	100%	100%	-	-	-	100%	-	26%	-	-	-
Quite comfortable	2	-	2	-	-	-	2	-	-	-	-	2	2	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-
	26%	-	38%	-	-	-	65%	-	-	-	-	37%	59%	-	-	-	71%	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
	14%	-	20%	-	44%	-	-	-	-	-	-	19%	-	-	-	44%	-	-	-	-	-	-	-	-	-	74%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	7	3	4	1	1	-	3	1	-	2	-	5	4	2	-	1	3	*	3	-	-	-	*	-	*	-	-	-
	86%	100%	80%	100%	56%	-	100%	100%	-	100%	-	81%	100%	100%	-	56%	100%	100%	100%	-	-	-	100%	-	26%	-	-	-
Uncomfortable [NET]	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-	-
	14%	-	20%	-	44%	-	-	-	-	-	-	19%	-	-	-	44%	-	-	-	-	-	-	-	-	-	74%	-	-
NET: Difference	6	3	3	1	*	0	3	1	0	2	0	4	4	2	0	*	3	*	3	0	0	0	*	0	-1	0	0	0
	73%	100%	61%	100%	12%	0%	100%	100%	0%	100%	0%	62%	100%	100%	0%	12%	100%	100%	100%	0%	0%	0%	100%	0%	-47%	0	0	0%

Proportions/Mean: Columns: Tested (5% risk level): Z(a,b)-Z(c,d)el(g,h)-Z(i,j)k-Z(m,n)-Z(p,q)st(u,v)wxyz  
 Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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**Table 30**  
**ABE10\_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN**

	EDUCATION					TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
	GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)		MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	10	-	2	7	-	2	5	1	2	-	-	3	7	1	5	-	2	1	4	5	
Weighted Base	8**	..**	1**	6**	..**	1**	5**	1**	2**	..**	..**	3**	5**	2**	3**	..**	2**	***	3**	5**	
Very comfortable	5	-	1	4	-	1	2	-	2	-	-	2	3	-	2	-	2	*	3	2	
	61%	-	100%	66%	-	100%	54%	-	100%	-	-	66%	57%	-	66%	-	100%	100%	100%	38%	
Quite comfortable	2	-	-	2	-	-	2	-	-	-	-	-	2	2	-	-	-	-	-	2	
	26%	-	-	34%	-	-	46%	-	-	-	-	-	43%	100%	-	-	-	-	-	41%	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	1	-	-	-	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	1	
	14%	-	-	-	-	-	-	100%	-	-	-	34%	-	-	34%	-	-	-	-	21%	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	7	-	1	6	-	1	5	-	2	-	-	2	5	2	2	-	2	*	3	4	
	86%	-	100%	100%	-	100%	100%	-	100%	-	-	66%	100%	100%	66%	-	100%	100%	100%	79%	
Uncomfortable [NET]	1	-	-	-	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	1	
	14%	-	-	-	-	-	-	100%	-	-	-	34%	-	-	34%	-	-	-	-	21%	
NET: Difference	6	0	1	6	0	1	5	-1	2	0	0	1	5	2	1	0	2	*	3	3	
	73%	0%	100%	100%	0%	100%	100%	-100%	100%	0%	0%	33%	100%	100%	32%	0%	100%	100%	100%	58%	

Proportions/Mean: Columns: Tested (5% risk level) - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d  
 Overlap formulae used: \*small base, \*\*very small base (under 30) negligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 31**  
**ABE10\_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN**

	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)				
	TOTAL (Z)	YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	10	3	7	8	10	-	-	5	5	10	3	2	4
Weighted Base	8**	2**	6**	5**	8**	-**	-**	4**	4**	8**	2**	2**	4**
Very comfortable	5	1	4	4	5	-	-	2	3	5	2	2	1
	61%	48%	65%	79%	61%	-	-	53%	70%	61%	100%	100%	26%
Quite comfortable	2	-	2	-	2	-	-	2	-	2	-	-	2
	26%	-	35%	-	26%	-	-	47%	-	26%	-	-	49%
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	1	1	-	1	1	-	-	-	1	1	-	-	1
	14%	52%	-	21%	14%	-	-	-	30%	14%	-	-	25%
Comfortable [NET]	7	1	6	4	7	-	-	4	3	7	2	2	3
	86%	48%	100%	79%	86%	-	-	100%	70%	86%	100%	100%	75%
Uncomfortable [NET]	1	1	-	1	1	-	-	-	1	1	-	-	1
	14%	52%	-	21%	14%	-	-	-	30%	14%	-	-	25%
NET: Difference	6	*	6	3	6	0	0	4	1	6	2	2	2
	73%	-5%	100%	57%	73%	0%	0%	100%	39%	73%	100%	100%	49%

Proportions/Mean: Columns Tested (5% risk level): Z(a,b) - Z(c,d)G + Z(g,h) - Z(i,j)G/m  
 Overlay formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 32**  
**ABE10\_3 - Thinking about your GP practice how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A GP PRACTICE SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	84	26	57	9	10	19	21	13	12	41	10	33	23	31	7	21	3	9	30	3	10	3	8	2	3	7	6	
Weighted Base	76*	21**	54*	6**	11**	23**	16**	9**	11**	35**	9**	32**	18**	20**	12**	24**	4**	3**	30**	1**	9**	1**	7**	4**	2**	8**	7**	
Very comfortable	41	10	30	2	3	14	8	8	6	25	3	13	11	12	9	9	3	2	14	*	4	1	4	3	2	5	3	
53%	49%	56%	33%	28%	60%	48%	89%	52%	70%	38%	39%	60%	57%	75%	35%	84%	66%	45%	14%	45%	100%	57%	83%	86%	57%	41%		
Quite comfortable	28	7	20	3	6	6	7	1	5	9	4	15	7	7	3	11	-	1	17	1	1	-	1	1	*	2	4	
37%	34%	37%	51%	57%	28%	43%	9%	43%	25%	51%	46%	38%	33%	25%	44%	-	19%	55%	86%	16%	-	14%	17%	14%	30%	59%		
Quite uncomfortable	4	2	3	1	-	3	-	*	1	1	-	3	*	2	-	2	1	*	-	-	2	-	-	-	-	1	-	
6%	9%	5%	16%	-	12%	-	3%	5%	4%	-	10%	1%	8%	-	10%	16%	15%	-	-	27%	-	-	-	-	-	13%	-	
Very uncomfortable	3	2	1	-	2	-	1	-	-	*	1	2	-	*	-	3	-	-	-	-	1	-	2	-	-	-	-	
4%	8%	3%	-	15%	-	9%	-	-	-	1%	11%	5%	-	2%	-	11%	-	-	-	-	12%	-	29%	-	-	-	-	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	69	18	50	5	9	21	15	9	11	33	8	28	18	18	12	19	3	3	30	1	5	1	5	4	2	7	7	
90%	83%	93%	84%	85%	88%	91%	97%	97%	95%	95%	89%	85%	99%	90%	100%	79%	84%	85%	100%	100%	61%	100%	71%	100%	100%	87%	100%	
Uncomfortable [NET]	7	4	4	1	2	3	1	*	1	2	1	5	*	2	-	5	1	*	-	-	3	-	2	-	-	1	-	
10%	17%	7%	16%	15%	12%	9%	3%	5%	5%	11%	15%	1%	10%	-	21%	16%	15%	-	-	39%	-	29%	-	-	-	13%	-	
NET: Difference	61	14	46	4	7	18	13	9	10	32	7	23	18	16	12	14	2	2	30	1	2	1	3	4	2	6	7	
80%	67%	85%	68%	70%	77%	82%	95%	90%	90%	77%	71%	97%	79%	100%	58%	69%	69%	100%	100%	22%	100%	42%	100%	100%	74%	100%		

Proportions/Mean: Columns tested (5% risk level): Z(a,b)-Z(c,d)(l,g)-Z(j,k)-Z(m,n)-Z(p,q)(r,t)(u,v)(w)(y)  
 Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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**Table 33**  
**ABE10\_3 - Thinking about your GP practice how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A GP PRACTICE SINCE LOCKDOWN BEGAN**

	EDUCATION				TENURE							DISABILITY		VOTE INTENTION				KEY WORKER		
	GCSE/ O-LEVEL CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	84	18	11	51	2	24	16	7	24	8	3	24	60	10	44	7	5	26	12	47
Weighted Base	76*	18**	7**	47**	2**	20**	12**	6**	24**	10**	2**	24**	52*	12**	37*	4**	4**	18**	9**	52*
Very comfortable	41	6	2	29	2	13	9	4	10	3	-	24**	10	30	5	18	2	10	4	28
	53%	34%	26%	62%	100%	65%	79%	66%	40%	29%	12%	42%	59%	40%	48%	62%	39%	55%	45%	54%
Quite comfortable	28	11	3	14	-	6	2	1	10	6	1	11	17	7	14	1	1	5	4	19
	37%	59%	44%	29%	-	29%	21%	26%	43%	55%	88%	45%	33%	60%	39%	32%	18%	30%	42%	37%
Quite uncomfortable	4	-	2	2	-	1	-	-	3	-	-	3	1	-	2	*	2	1	1	3
	6%	1%	30%	5%	-	7%	-	-	13%	-	-	13%	2%	-	5%	6%	43%	7%	12%	6%
Very uncomfortable	3	1	-	2	-	-	-	-	1	2	3	-	3	-	3	-	-	1	-	2
	4%	5%	-	4%	-	-	-	8%	4%	16%	-	-	6%	-	8%	-	-	8%	-	3%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	69	17	5	43	2	19	12	5	20	8	2	21	48	12	32	4	2	15	8	47
	90%	93%	70%	91%	100%	93%	100%	92%	83%	84%	100%	87%	92%	100%	87%	94%	57%	85%	88%	91%
Uncomfortable [NET]	7	1	2	4	-	1	-	*	4	2	-	3	4	-	5	*	2	3	1	5
	10%	7%	30%	9%	-	7%	-	8%	17%	16%	-	13%	8%	-	13%	6%	43%	15%	12%	9%
NET: Difference	61	16	3	39	2	17	12	5	16	7	2	18	43	12	27	3	1	12	6	42
	80%	87%	40%	82%	100%	87%	100%	85%	66%	68%	100%	73%	84%	100%	73%	88%	15%	69%	75%	82%

Proportions/Mean: Columns: Tested (5% risk level) - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 34**  
**ABE10\_3 - Thinking about your GP practice how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A GP PRACTICE SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>84</b>	39	45	50	81	2	1	29	55	84	27	27	23
<b>Weighted Base</b>	<b>76*</b>	32**	44**	42*	73*	1**	***	34**	42*	76*	24**	24**	21**
Very comfortable	41	15	26	27	38	*	*	17	23	41	10	13	13
53%		46%	58%	64%Zd	82%	38%	100%	50%	56%	53%	41%	53%	58%
Quite comfortable	28	14	14	10	27	1	-	16	12	28	11	6	9
37%ch		45%	31%	25%	38%c	62%	-	48%	28%	37%	49%	27%	40%
Quite uncomfortable	4	2	2	3	4	-	-	1	4	4	1	3	*
6%		8%	4%	7%	6%	-	-	2%	9%	6%	4%	14%	1%
Very uncomfortable	3	*	3	2	3	-	-	-	3	3	1	2	-
4%		1%	6%	4%	4%	-	-	-	7%	4%	6%	7%	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-
<b>Comfortable [NET]</b>	<b>69</b>	<b>29</b>	<b>40</b>	<b>37</b>	<b>65</b>	<b>1</b>	<b>*</b>	<b>33</b>	<b>35</b>	<b>69</b>	<b>21</b>	<b>19</b>	<b>21</b>
90%h		81%	90%	89%	90%	100%	100%	98%	84%	90%	90%	79%	99%
<b>Uncomfortable [NET]</b>	<b>7</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>7</b>	<b>-</b>	<b>-</b>	<b>1</b>	<b>7</b>	<b>7</b>	<b>2</b>	<b>5</b>	<b>*</b>
10%		9%	10%	11%	10%	-	-	2%	16%Z	10%	10%	21%	1%
<b>NET: Difference</b>	<b>61</b>	<b>26</b>	<b>35</b>	<b>32</b>	<b>58</b>	<b>1</b>	<b>*</b>	<b>33</b>	<b>28</b>	<b>61</b>	<b>19</b>	<b>14</b>	<b>21</b>
80%		82%	79%	78%	79%	100%	100%	97%	67%	80%	80%	59%	98%

Proportions/Mean: Columns: Tested (5% risk level): Z(a,b) - Z(c,d)G + Z(g,h) - Z(i,j)G/m  
 Overlay formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 35**  
**ABE10\_4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	2	1	1	1	1	-	-	-	-	-	-	2	-	-	-	2	-	-	1	-	-	1	-	-	-	-	-	-
Weighted Base	2**	1**	1**	1**	1**	**	**	**	**	**	**	2**	**	**	**	2**	**	**	1**	**	**	1**	**	**	**	**	**	**
Very comfortable	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	-	-	-	-	-
	57%	100%	-	-	100%	-	-	-	-	-	-	57%	-	-	-	57%	-	-	100%	-	-	-	-	-	-	-	-	-
Quite comfortable	1	-	1	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-
	43%	-	100%	100%	-	-	-	-	-	-	-	43%	-	-	-	43%	-	-	-	-	-	100%	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	2	1	1	1	1	-	-	-	-	-	-	2	-	-	-	2	-	-	1	-	-	1	-	-	-	-	-	-
	100%	100%	100%	100%	100%	-	-	-	-	-	-	100%	-	-	-	100%	-	-	100%	-	-	100%	-	-	-	-	-	-
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Difference	2	1	1	1	1	0	0	0	0	0	0	2	0	0	0	2	0	0	1	0	0	1	0	0	0	0	0	0
	100%	100%	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%

Proportions/Mean: Columns Tested (5% risk level): Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/l/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
 Overlap formulae used: \*\*small base, \*\*very small base (under 30) ineligible for sig testing

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Table 36  
ABE10\_4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?  
BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
	TOTAL (Z)	GCSE/ O-LV/ OR CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	2	-	1	1	-	-	-	-	1	1	-	1	1	-	1	-	1	-	1	1	
Weighted Base	2**	..**	1**	1**	..**	..**	..**	..**	1**	1**	..**	1**	1**	..**	1**	..**	1**	..**	1**	1**	
Very comfortable	1	-	-	1	-	-	-	-	1	-	-	1	-	-	-	-	1	-	1	-	
	57%	-	-	100%	-	-	-	-	100%	-	-	100%	-	-	-	-	100%	-	100%	-	
Quite comfortable	1	-	1	-	-	-	-	-	-	1	-	-	1	-	1	-	-	-	-	1	
	43%	-	100%	-	-	-	-	-	-	100%	-	-	100%	-	100%	-	-	-	-	100%	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	2	-	1	1	-	-	-	-	1	1	-	1	1	-	1	-	1	-	1	1	
	100%	-	100%	100%	-	-	-	-	100%	100%	-	100%	100%	-	100%	-	100%	-	100%	100%	
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NET: Difference	2	0	1	1	0	0	0	0	1	1	0	1	1	0	1	0	1	0	1	1	
	100%	0%	100%	100%	0%	0%	0%	0%	100%	100%	0%	100%	100%	0%	100%	0%	100%	0%	100%	100%	

Proportions/Mean: Columns tested (5% risk level): 2\*ab/cd-2\*ef/gh(i)-2\*kl-2\*mnop-2\*qr/s  
Overlap formulae used: \*\*small bases, \*\*\*very small bases (under 30) ineligible for sig testing

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**Table 37**  
**ABE10\_4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)		
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	ASIAN (i)	MIXED (m)
Unweighted Base	2	1	1	2	2	-	-	2	-	2	1	1
Weighted Base	2**	1**	1**	2**	2**	-**	-**	2**	-**	2**	1**	1**
Very comfortable	1	-	100%	1	57%	57%	-	1	-	1	1	-
Quite comfortable	1	1	-	1	1	-	-	1	-	1	-	1
43%		100%	-	43%	43%	-	-	43%	-	43%	-	100%
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	2	1	1	2	2	-	-	2	-	2	1	1
100%		100%	100%	100%	100%	-	-	100%	-	100%	100%	100%
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-
NET: Difference	2	1	1	2	2	0	0	2	0	2	1	1
100%		100%	100%	100%	100%	0%	0%	100%	0%	100%	100%	100%

Proportions/Mean: Column Totals (5% risk level): Z(a,b) = 2.00000, Z(g,h) = 2.00000  
 Overall formulae used: \*\*small base, \*\*very small base (under 30) ineligible for sig testing

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Table 38  
ABE10\_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment  
Centre how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	GENDER			AGE					WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
TOTAL (Z)	MALE (a)	FE-MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORKING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID-LANDS (p)	EAST-ERN (q)	LON-DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT-LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID-LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	4	1	3	-	-	-	1	2	1	2	-	2	2	1	-	1	-	-	1	-	1	-	-	1	-	-	1
Weighted Base	4**	1**	3**	-.**	-.**	-.**	***	2**	1**	2**	-.**	2**	1**	-.**	1**	-.**	-.**	***	-.**	1**	-.**	-.**	1**	-.**	-.**	1**	1
Very comfortable	4	1	2	-	-	-	-	2	1	1	-	2	1	1	-	1	-	-	-	1	-	-	1	-	-	1	
	88%	100%	82%	-	-	-	-	100%	100%	75%	-	100%	75%	100%	-	100%	-	-	-	100%	-	-	100%	-	-	100%	
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	12%	-	18%	-	-	-	-	100%	-	25%	-	25%	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	4	1	2	-	-	-	-	2	1	1	-	2	1	1	-	1	-	-	-	1	-	-	1	-	-	1	
	88%	100%	82%	-	-	-	-	100%	100%	75%	-	100%	75%	100%	-	100%	-	-	-	100%	-	-	100%	-	-	100%	
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	12%	-	18%	-	-	-	-	100%	-	25%	-	25%	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	
NET: Difference	3	1	2	0	0	0	*	2	1	1	0	2	1	1	0	1	0	0	*	0	1	0	0	1	0	0	1
	77%	100%	65%	0%	0%	0%	-100%	100%	100%	50%	0%	100%	50%	100%	0%	100%	0%	0%	-100%	0%	100%	0%	0%	100%	0%	0%	100%

Proportions/Mean: Columns tested (5% risk level): Z/ab - Z/cd/efgh - Z/ijk - Z/mno - Z/pqrst/uvwxyz  
Overlap formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 39  
ABE10\_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment  
Centre how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	4	2	-	2	-	1	2	1	-	-	-	1	3	1	2	-	-	2	-	2
Weighted Base	4**	2**	..	2**	..	***	2**	1**	..	..	..	1**	3**	1**	2**	..	..	2**	..	2**
Very comfortable	4	2	-	1	-	-	2	1	-	-	-	1	3	1	1	-	-	1	-	2
88%	100%	-	75%	-	-	100%	100%	-	-	-	-	100%	86%	100%	75%	-	-	75%	-	100%
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	*	-	-	-	-	*	-	-	-	-	-	*	-	-	-	-	-	*	-	-
12%	-	-	25%	-	100%	-	-	-	-	-	-	-	14%	-	25%	-	-	25%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	4	2	-	1	-	-	2	1	-	-	-	1	3	1	1	-	-	1	-	2
88%	100%	-	75%	-	-	100%	100%	-	-	-	-	100%	86%	100%	75%	-	-	75%	-	100%
Uncomfortable [NET]	12%	-	-	25%	-	100%	-	-	-	-	-	-	14%	-	25%	-	-	25%	-	-
NET: Difference	3	2	0	1	0	*	2	1	0	0	0	1	2	1	1	0	0	1	0	2
77%	100%	0%	50%	0%	-100%	100%	100%	0%	0%	0%	0%	100%	72%	100%	50%	0%	0%	50%	0%	100%

Proportions/Mean: Columns Tested (5% risk level): Z(a,b/c/d) - Z(e/f/g/h/i) - Z(j,k) - Z(m,n/o/p) - Z(q,r/s)  
Overlap formulae used: \* small base, \*\* very small base (under 30) weights for age testing

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Table 48  
ABE10\_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment Centre how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (i)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	4	-	4	3	4	-	-	2	2	4	2	1	1
Weighted Base	4**	-**	4**	3**	4**	-**	-**	2**	2**	4**	1**	1**	1**
Very comfortable	4	-	4	2	4	-	-	2	1	4	1	1	1
	88%	-	88%	82%	88%	-	-	100%	75%	88%	62%	100%	100%
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	+	-	+	+	+	-	-	+	-	+	+	-	-
	12%	-	12%	18%	12%	-	-	-	25%	12%	38%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	4	-	4	2	4	-	-	2	1	4	1	1	1
	88%	-	88%	82%	88%	-	-	100%	75%	88%	62%	100%	100%
Uncomfortable [NET]	+	-	+	+	+	-	-	-	-	+	-	-	-
	12%	-	12%	18%	12%	-	-	-	25%	12%	38%	-	-
NET: Difference	3	0	3	2	3	0	0	2	1	3	+	1	1
	77%	0%	77%	65%	77%	0%	0%	100%	50%	77%	24%	100%	100%

Proportions/Mean: Columns Tested (5% risk level): Z(a,b) - Z(c,d) of Z(e,f) - Z(g,h) of Z(i,j) of Z(k,l) of Z(m,n)  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) weights for eg testing

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**Table 41**  
**ABE10\_6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	16	4	12	1	3	4	6	1	1	8	3	5	4	5	1	5	-	-	7	1	-	-	2	2	-	-	3	1
Weighted Base	18**	3**	15**	1**	5**	8**	4**	***	1**	9**	4**	6**	3**	4**	3**	9**	-**	-**	8**	***	-**	-**	1**	4**	-**	-	3**	3**
Very comfortable	3	1	2	-	*	2	-	-	-	3	-	-	1	1	-	-	-	-	1	*	-	-	-	-	-	-	1	-
	14%	32%	10%	-	4%	26%	-	100%	-	28%	-	-	38%	35%	-	-	-	-	17%	100%	-	-	-	-	-	-	41%	-
Quite comfortable	4	1	3	1	-	-	2	-	-	1	1	2	1	2	-	1	-	-	1	-	-	-	1	1	-	-	1	-
	20%	31%	17%	100%	-	-	63%	-	-	11%	17%	35%	24%	52%	-	13%	-	-	15%	-	-	-	59%	23%	-	32%	-	
Quite uncomfortable	1	1	*	-	-	-	1	-	1	-	*	1	-	*	-	1	-	-	-	-	-	-	*	-	-	-	1	-
Very uncomfortable	6%	21%	3%	-	-	-	11%	-	100%	-	12%	12%	-	12%	-	8%	-	-	-	-	-	-	41%	-	-	-	27%	-
Don't know	11	1	11	-	4	6	1	-	-	6	3	3	1	-	3	7	-	-	5	-	-	-	-	3	-	-	3	-
	60%	16%	70%	-	96%	74%	26%	-	-	61%	70%	53%	38%	-	100%	78%	-	-	68%	-	-	-	-	77%	-	-	-	100%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	6	2	4	1	*	2	2	*	-	4	1	2	2	3	-	1	-	-	2	*	-	-	1	1	-	-	2	-
	34%	63%	27%	100%	4%	26%	63%	100%	-	39%	17%	35%	62%	88%	-	13%	-	-	32%	100%	-	-	59%	23%	-	73%	-	-
Uncomfortable [NET]	12	1	11	-	4	6	1	-	1	6	3	4	1	*	3	7	-	-	5	-	-	-	*	3	-	1	3	-
	66%	37%	73%	-	96%	74%	37%	-	100%	61%	83%	65%	38%	12%	100%	87%	-	-	68%	-	-	-	41%	77%	-	27%	100%	-
NET: Difference	-6	1	-7	1	-4	-4	1	*	-1	-2	-2	-2	1	3	-3	-6	0	0	-3	*	0	0	*	-2	0	1	-3	-
	-33%	25%	-45%	100%	-91%	-48%	26%	100%	-100%	-22%	-65%	-30%	24%	75%	-100%	-73%	0%	0%	-35%	100%	0%	0%	17%	-54%	0%	46%	-100%	-

Proportions/Mean: Columns: Tested (5% risk level): Z(a,b)-Z(c,d) or (g,h)-Z(i,j)k-Z(m,n)-Z(p,q) or (r,w) or (y,z)  
 Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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**Table 42**  
**ABE10\_6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>16</b>	4	4	7	1	8	-	2	3	1	1	6	10	2	8	2	-	2	3	12
<b>Weighted Base</b>	<b>18**</b>	5**	5**	7**	1**	9**	..	3**	4**	2**	***	7**	11**	2**	8**	1**	..	2**	3**	15**
Very comfortable	3	*	1	1	-	2	-	-	-	-	*	1	1	1	1	*	-	1	1	2
Quite comfortable	14%	6%	26%	13%	-	27%	-	-	-	-	100%	17%	12%	65%	13%	19%	-	70%	33%	10%
Uncomfortable	4	1	1	2	-	2	-	-	1	-	-	-	4	-	3	1	-	-	2	1
Don't know	20%	15%	24%	22%	-	24%	-	-	22%	-	-	-	33%	-	35%	81%	-	-	67%	10%
Very comfortable	1	-	-	*	1	-	-	1	*	-	-	1	*	-	1	-	-	-	-	1
Quite comfortable	6%	-	-	6%	100%	-	-	22%	11%	-	-	9%	4%	-	14%	-	-	-	-	8%
Uncomfortable	11	4	2	4	-	4	-	2	3	2	-	6	6	1	3	-	-	*	-	11
Don't know	60%	78%	50%	59%	-	49%	-	78%	67%	100%	-	74%	51%	35%	37%	-	-	30%	-	72%
Very comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Uncomfortable	6	1	2	3	-	5	-	-	1	-	*	1	5	1	4	1	-	1	3	3
Don't know	34%	22%	50%	35%	-	51%	-	-	22%	-	100%	17%	45%	65%	49%	100%	-	70%	100%	20%
Very comfortable	12	4	2	5	1	4	-	3	3	2	-	6	6	1	4	-	-	*	-	12
Quite comfortable	66%	78%	50%	65%	100%	49%	-	100%	78%	100%	-	83%	55%	35%	51%	-	-	30%	-	80%
Uncomfortable	-6	-3	*	-2	-1	*	0	-3	-2	-2	*	-5	-1	*	*	1	0	1	3	-9
Don't know	-33%	-57%	-1%	-30%	-100%	2%	0%	-100%	-56%	-100%	100%	-66%	-10%	30%	-3%	100%	0%	39%	100%	-60%

Proportions/Mean: Columns Totals (5% risk level) - 2\*ab/cd - 2\*ef/gh(i) - 2\*kl - 2\*mnop - 2\*qr/s  
 Overlap formulae used: \* small base, \*\* very small base (under 30) weights for age testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 43**  
**ABE10\_6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	16	5	11	13	14	2	-	6	10	16	6	5	2
<b>Weighted Base</b>	18**	6**	13**	14**	17**	2**	-**	10**	8**	18**	5**	3**	4**
Very comfortable	3	*	2	2	2	1	-	-	3	3	*	1	1
14%		6%	18%	11%	10%	50%	-	-	31%	14%	7%	37%	28%
Quite comfortable	4	-	4	3	3	1	-	1	3	4	1	2	-
20%		-	29%	19%	16%	50%	-	8%	33%	20%	24%	48%	-
Quite uncomfortable	1	1	*	1	1	-	-	*	1	1	1	-	-
8%		12%	3%	8%	7%	-	-	4%	8%	6%	23%	-	-
Very uncomfortable	11	5	6	9	11	-	-	9	2	11	2	1	3
60%		62%	50%	62%	68%	-	-	88%	27%	60%	46%	16%	72%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Comfortable [NET]</b>	6	*	6	4	4	2	-	1	5	6	2	3	1
34%		6%	46%	30%	26%	100%	-	8%	65%	34%	31%	84%	28%
<b>Uncomfortable [NET]</b>	12	5	7	10	12	-	-	9	3	12	3	1	3
66%		94%	54%	70%	74%	-	-	92%	35%	66%	69%	16%	72%
<b>NET: Difference</b>	-6	-5	-1	-6	-8	2	0	-9	2	-6	-2	2	-2
	-33%	-88%	-8%	-40%	-49%	100%	0%	-84%	29%	-33%	-38%	69%	-44%

Proportions/Mean: Columns tested (5% risk level): Z(a,b) = Z(c,d) if Z(a,b) = Z(c,d)/m  
 Overlap formula used: \* small base, \*\* very small base (under 30) ineligible for sig testing

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**Table 44**  
**ABE10.7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN**

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	30	11	19	1	6	6	13	3	1	14	5	11	10	10	2	8	2	3	14	3	3	-	3	-	-	1	1	-
Weighted Base	30**	11**	19**	***	8**	6**	11**	2**	2**	14**	3**	13**	5**	8**	3**	14**	4**	1**	16**	1**	2**	-**	4**	-**	1**	2**	-**	-
Very comfortable	13	2	10	-	3	3	4	1	2	4	2	7	2	4	3	4	-	*	9	*	*	-	1	-	1	-	-	-
	42%	23%	53%	-	36%	41%	36%	52%	100%	28%	70%	51%	28%	53%	100%	29%	-	59%	59%	32%	25%	-	28%	-	100%	-	-	-
Quite comfortable	11	6	6	*	3	1	6	1	-	7	*	3	3	4	-	4	1	*	3	1	1	-	3	-	-	2	-	-
	38%	51%	30%	100%	31%	16%	57%	48%	-	53%	15%	27%	63%	47%	-	31%	35%	41%	20%	68%	58%	-	72%	-	-	100%	-	-
Quite uncomfortable	3	*	3	-	3	-	1	-	-	-	*	3	*	-	-	3	-	-	3	-	*	-	-	-	-	-	-	-
	12%	3%	17%	-	33%	-	7%	-	-	-	15%	23%	9%	-	-	22%	-	-	20%	-	17%	-	-	-	-	-	-	-
Very uncomfortable	3	3	-	-	-	3	-	-	-	3	-	-	-	-	-	3	3	-	-	-	-	-	-	-	-	-	-	-
	9%	24%	-	-	-	43%	-	-	-	19%	-	-	-	-	-	19%	65%	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	24	8	16	*	5	3	10	2	2	11	3	10	5	8	3	8	1	1	12	1	1	-	4	-	1	2	-	-
	80%	73%	83%	100%	67%	57%	93%	100%	100%	81%	85%	77%	91%	100%	100%	59%	35%	100%	80%	100%	83%	-	100%	-	100%	100%	-	-
Uncomfortable [NET]	6	3	3	-	3	3	1	-	-	3	*	3	*	-	-	6	3	-	3	-	*	-	-	-	-	-	-	-
	20%	27%	17%	-	33%	43%	7%	-	-	19%	15%	23%	9%	-	-	41%	65%	-	20%	-	17%	-	-	-	-	-	-	-
NET: Difference	18	5	13	*	3	1	10	2	2	9	2	7	4	8	3	3	-1	1	9	1	1	0	4	0	1	2	0	0
	59%	47%	67%	100%	33%	14%	86%	100%	100%	62%	69%	54%	83%	100%	100%	19%	-31%	100%	60%	100%	66%	0%	100%	0%	100%	100%	0%	0%

Proportions/Mean: Columns: Tested (5% risk level) - Z(a,b - Z(c,d)(lgh - Z(j,k) - Z(m,n) - Z(p,q)(r)(v)(w)(y)(z)  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 45**  
**ABE10.7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	30	3	2	21	1	9	5	3	9	3	-	10	20	5	16	1	1	9	7	15	
Weighted Base	30**	7**	1**	16**	2**	4**	4**	6**	9**	5**	-**	11**	18**	6**	13**	***	1**	9**	6**	15**	
Very comfortable	13	2	*	6	2	3	2	1	3	2	-	7	6	3	4	*	1	3	2	7	
	42%	35%	59%	38%	100%	65%	43%	17%	31%	51%	-	61%	30%	48%	33%	100%	100%	36%	36%	46%	
Quite comfortable	11	2	-	9	-	1	2	-	5	2	-	2	10	3	8	-	-	3	1	8	
	38%	28%	-	59%	-	27%	57%	-	64%	49%	-	15%	52%	52%	61%	-	-	35%	17%	49%	
Quite uncomfortable	3	-	*	*	-	*	-	3	*	-	-	3	1	-	1	-	-	-	3	1	
	12%	-	41%	3%	-	8%	-	42%	5%	-	-	24%	4%	-	6%	-	-	-	47%	5%	
Very uncomfortable	3	3	-	-	-	-	-	3	-	-	-	-	3	-	-	-	-	3	-	-	
	9%	37%	-	-	-	-	-	41%	-	-	-	-	14%	-	-	-	-	28%	-	-	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	24	4	*	15	2	4	4	1	8	5	-	9	15	6	12	*	1	7	3	15	
	80%	63%	59%	97%	100%	92%	100%	17%	95%	100%	-	76%	82%	100%	94%	100%	100%	72%	53%	95%	
Uncomfortable [NET]	6	3	*	*	-	*	-	5	*	-	-	3	3	-	1	-	-	3	3	1	
	20%	37%	41%	3%	-	8%	-	83%	5%	-	-	24%	18%	-	6%	-	-	28%	47%	5%	
NET: Difference	18	2	*	15	2	3	4	-4	8	5	0	6	12	6	11	*	1	4	*	14	
	59%	26%	19%	94%	100%	84%	100%	-66%	89%	100%	0%	53%	63%	100%	88%	100%	100%	44%	6%	90%	

Proportions/Mean: Columns tested (5% risk level) - 2\*ab/cd - 2\*ef/gh(i) - 2\*kl - 2\*mnop - 2\*qr/s  
 Overlap formulae used: \*small base, \*\* very small base (under 30) ineligible for sig testing

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**Table 46**  
**ABE10.7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?**  
**BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (i)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>30</b>	13	17	16	26	3	1	11	19	30	11	7	9
<b>Weighted Base</b>	<b>30**</b>	11**	19**	14**	24**	4**	3**	13**	17**	30**	13**	6**	9**
Very comfortable	13	9	4	5	10	1	-	5	8	13	3	2	7
	42%	78%	21%	35%	39%	26%	-	39%	44%	42%	27%	27%	71%
Quite comfortable	11	2	9	6	11	-	-	5	6	11	4	4	2
	38%	18%	49%	41%	46%	-	-	39%	37%	38%	31%	73%	21%
Quite uncomfortable	3	*	3	3	3	-	-	3	1	3	3	-	1
	12%	4%	16%	25%	14%	-	-	21%	4%	12%	21%	-	8%
Very uncomfortable	3	-	3	-	-	3	3	-	3	3	3	-	-
	9%	-	14%	-	-	74%	100%	-	15%	9%	20%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Comfortable [NET]</b>	<b>24</b>	<b>11</b>	<b>13</b>	<b>11</b>	<b>21</b>	<b>1</b>	<b>-</b>	<b>10</b>	<b>14</b>	<b>24</b>	<b>8</b>	<b>6</b>	<b>9</b>
	80%	96%	70%	75%	86%	26%	-	79%	80%	80%	59%	100%	92%
<b>Uncomfortable [NET]</b>	<b>6</b>	<b>*</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>-</b>	<b>1</b>
	20%	4%	30%	25%	14%	74%	100%	21%	20%	20%	41%	-	8%
<b>NET: Difference</b>	<b>18</b>	<b>10</b>	<b>8</b>	<b>7</b>	<b>17</b>	<b>-2</b>	<b>-3</b>	<b>7</b>	<b>11</b>	<b>18</b>	<b>2</b>	<b>6</b>	<b>8</b>
	59%	92%	41%	51%	72%	-48%	-100%	57%	61%	59%	17%	100%	84%

Proportions/Mean: Column Percent (5% risk level): Z(a,b) - Z(c,d) / sqrt(Z(a,b) + Z(c,d))  
 Overlap formula used: \* small base, \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 47  
ABE10\_8 - Thinking about your Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service) how comfortable or uncomfortable did you feel using that part of the health service?  
BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOL- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	2	1	1	-	1	-	1	-	-	-	-	2	-	-	-	2	-	1	1	-	-	-	-	-	-	-	-	-
Weighted Base	2**	1**	***	..**	1**	..**	***	..**	..**	..**	..**	2**	..**	..**	..**	2**	..**	***	1**	..**	..**	..**	..**	..**	..**	..**	..**	..**
Very comfortable	2	1	*	-	1	-	*	-	-	-	-	2	-	-	-	2	-	*	1	-	-	-	-	-	-	-	-	-
100%	100%	100%	100%	-	100%	-	100%	-	-	-	-	100%	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	2	1	*	-	1	-	*	-	-	-	-	2	-	-	-	2	-	*	1	-	-	-	-	-	-	-	-	-
100%	100%	100%	100%	-	100%	-	100%	-	-	-	-	100%	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Difference	2	1	*	0	1	0	*	0	0	0	0	2	0	0	0	2	0	*	1	0	0	0	0	0	0	0	0	0
100%	100%	100%	100%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Proportions/Mean: Columns tested (5% risk level): Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
Overlap formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

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Table 48  
ABE10\_8 - Thinking about your Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service) how comfortable or uncomfortable did you feel using that part of the health service?  
BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2	-	-	2	-	-	-	-	1	1	-	2	-	-	1	-	1	-	1	1
Weighted Base	2**	..	..	2**	..	..	..	..	1**	***	..	2**	..	..	***	..	1**	..	1**	***
Very comfortable	2	-	-	2	-	-	-	-	1	*	-	2	-	-	*	-	1	-	1	*
	100%	-	-	100%	-	-	-	-	100%	100%	-	100%	-	-	100%	-	100%	-	100%	100%
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	2	-	-	2	-	-	-	-	1	*	-	2	-	-	*	-	1	-	1	*
	100%	-	-	100%	-	-	-	-	100%	100%	-	100%	-	-	100%	-	100%	-	100%	100%
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Difference	2	0	0	2	0	0	0	0	1	+	0	2	0	0	+	0	1	0	1	+
	100%	0%	0%	100%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	100%	0%	100%	0%	100%	100%

Proportions/Mean: Columns Tested (5% risk level): Z(a,b)(c) - Z(a)(b)(c) - Z(a) - Z(b)(c) - Z(a)(b) - Z(a)(c) - Z(b)(c) - Z(a)(b)(c)  
Overlap formulae used: \*small base, \*\*very small base (under 30) weights for eg testing

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Table 48  
ABE10\_8 - Thinking about your Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service) how comfortable or uncomfortable did you feel using that part of the health service?  
BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	TOTAL (z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)		
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (i)	ASIAN (j)	MIXED (m)
Unweighted Base	2	1	1	1	2	-	-	1	1	2	1	1
Weighted Base	2**	***	1**	1**	2**	..*	..*	1**	***	2**	1**	***
Very comfortable	2	*	1	1	2	-	-	1	*	2	1	*
100%	100%	100%	100%	100%	100%	-	-	100%	100%	100%	100%	100%
Quite comfortable	-	-	-	-	-	-	-	-	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	2	*	1	1	2	-	-	1	*	2	1	*
100%	100%	100%	100%	100%	100%	-	-	100%	100%	100%	100%	100%
Uncomfortable [NET]	-	-	-	-	-	-	-	-	-	-	-	-
NET: Difference	2	*	1	1	2	0	0	1	*	2	1	*
	100%	100%	100%	100%	100%	0%	0%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level): Z(a,b) - Z(c,d) of Z(g,h) - Z(i,j) of m  
Overlap formulae used: \* small base, \*\* very small base (under 30) weights for eg testing

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Table 50  
ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29	
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**	
Very comfortable	127	64	62	15	25	31	35	11	9	78	11	37	28	31	9	56	12	4	57	2	10	5	9	7	*	12	8	
30%	30%	30%	30%	24%	25%	29%	46%Zc	26%	28%	36%Z	21%	25%	29%	28%	13%	41%Z	45%	34%	33%	24%	28%	48%	20%	26%	6%	23%	29%	
Quite comfortable	169	93	74	30	38	46	27	19	10	87	22	61	40	40	37	51	10	4	64	2	11	4	23	14	3	19	15	
40%	44%	34%	36%	49%	38%	42%	35%	43%	30%	40%	41%	40%	42%	36%	53%	37%	35%	30%	37%	35%	29%	39%	51%	49%	49%	38%	57%	
Quite uncomfortable	73	34	38	7	17	21	12	8	8	39	9	25	21	29	13	9	5	4	28	1	7	1	8	7	2	9	2	
17%o	16%	16%	19%	12%	17%	20%	15%	16%	25%	18%	16%	16%	22%o	26%Zo	16%	7%	17%	32%Zt	16%	16%	20%	13%	17%	24%	27%	18%	9%	
Very uncomfortable	44	18	25	7	13	10	3	4	6	15	4	24	7	11	5	18	1	*	20	2	8	-	5	-	1	5	1	
10%k	8%	8%	12%	12%	13%	9%	4%	10%	17%	7%	8%	16%Z	7%	10%	7%	13%	4%	3%	12%	23%	23%Zq	-	12%	-	18%	9%	6%	
Don't know	10	3	7	2	7	-	-	1	-	-	7	3	-	*	7	3	-	-	3	-	-	-	-	-	*	-	7	-
2%km	2%	2%	3%	3%	7%	-	-	3%	-	-	12%	2%	-	*	9%	2%	-	-	2%	-	-	-	-	2%	-	13%	-	
Comfortable [NET]	296	157	136	45	63	77	62	30	19	165	33	98	69	71	46	107	22	8	121	4	21	9	33	21	3	31	23	
70%km	74%	66%	73%	63%	75%	81%Z	69%	58%	75%Z	74%Z	65%	71%	71%	64%	76%	78%km	80%	65%	71%	59%	57%	87%	71%	75%	55%	60%	86%	
Uncomfortable [NET]	117	52	63	15	30	32	15	12	14	54	14	49	28	40	17	27	6	5	47	3	15	1	13	7	3	14	4	
28%	24%	31%	24%	30%	29%	19%	28%	42%	25%	26%	33%	29%	36%Zo	25%	20%	20%	35%	28%	41%	43%Z	13%	29%	24%	45%	27%	14%		
NET: Difference	179	105	73	30	33	45	47	18	5	111	19	49	40	31	29	80	16	4	74	1	5	7	19	15	1	17	19	
42%	50%	35%	49%	33%	42%	62%	41%	17%	51%	36%	32%	42%	27%	41%	58%	59%	30%	43%	17%	15%	74%	43%	51%	10%	34%	71%		

Proportions/Mean: Columns: Testes (5% risk level): Z(a,b) - Z(c,d)(g,h) - Z(i,j)k - Z(m,n) - Z(p,q)(r,s)(t,u)(v)(w)(x)(y)(z)  
Overlap formulae used: \* small base, \*\* very small base (under 30) ineligible for age testing

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**Table 51**  
**ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>423</b>	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
<b>Weighted Base</b>	<b>423</b>	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very comfortable	127	17	19	71	13	27	23	18	44	8	4	23	103	22	55	8	7	42	26	65
	30%e	22%	34%	29%	79%	22%	32%	34%	41%Ze	27%	16%	30%	30%	42%	28%	51%	22%	42%Zs	28%	27%
Quite comfortable	169	43	20	93	3	56	30	21	32	11	15	16	153	18	75	1	12	33	42	99
	40%khk	55%Z	36%	38%	17%	46%h	40%	40%	30%	39%	66%	22%	44%Zk	35%	39%	8%	38%	34%	45%	40%
Quite uncomfortable	73	9	7	51	-	26	16	5	19	6	1	16	58	8	40	4	4	13	12	52
	17%	12%	13%	21%	-	22%	22%	10%	18%	21%	4%	21%	17%	16%	21%	26%	12%	13%	12%	21%
Very uncomfortable	44	9	6	22	1	12	4	8	13	2	3	14	29	2	22	2	3	4	14	25
	10%l	11%	12%	9%	4%	10%	6%	15%	12%	6%	14%	19%l	8%	3%	12%	16%	8%	4%	15%q	10%
Don't know	10	-	3	7	-	-	*	1	-	2	-	7	3	2	1	-	7	7	-	3
	2%in	-	6%	3%	-	-	1%	2%	-	7%	-	9%Zl	1%	4%	*	-	20%	7%Zs	-	1%
<b>Comfortable [NET]</b>	<b>296</b>	60	38	164	16	83	53	39	76	19	19	39	256	40	129	9	19	75	68	164
	70%k	77%	70%	67%	96%	68%	72%	74%	70%	66%	82%	52%	74%Zk	77%	67%	59%	60%	76%	72%	67%
<b>Uncomfortable [NET]</b>	<b>117</b>	18	13	73	1	38	20	13	32	8	4	30	87	10	62	6	7	17	26	77
	28%lq	23%	25%	30%	4%	32%	28%	24%	30%	27%	18%	40%	25%	19%	32%	41%	20%	17%	28%	31%q
<b>NET: Difference</b>	<b>179</b>	42	25	91	15	45	33	26	44	11	15	9	169	30	67	3	13	58	42	87
	42%	54%	45%	37%	92%	37%	44%	49%	40%	39%	64%	12%	49%	58%	35%	18%	39%	59%	45%	36%

Proportions/Mean: Column Totals (5% risk level):  $Z(a/b/c/d) = Z(a/b/c/d) - Z(a/b/c/d) - Z(a/b/c/d) - Z(a/b/c/d)$   
 Overlap formulae used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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Table 52

**ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?**

BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very comfortable	127	27	100	79	109	15	8	51	76	127	31	39	43
30%		25%	32%	34% <sup>d</sup>	29%	38%	55%	31%	29%	30%	26%	25%	39%
Quite comfortable	169	37	131	70	152	17	4	77	93	169	44	79	40
40% <sup>c</sup>		35%	42%	31%	40% <sup>c</sup>	43%	31%	47%	36%	40%	37%	51% <sup>z</sup>	36%
Quite uncomfortable	73	28	46	42	71	3	*	22	50	73	18	26	15
17%		26% <sup>z</sup> <sup>b</sup>	15%	18%	19%	7%	3%	13%	19%	17%	15%	17%	14%
Very uncomfortable	44	15	29	37	39	5	1	15	29	44	23	11	6
10%		14%	9%	16% <sup>z</sup> <sup>d</sup>	10%	12%	10%	9%	11%	10%	19% <sup>z</sup> <sup>j</sup> <sup>m</sup>	7%	5%
Don't know	10	*	10	1	10	-	-	-	10	10	3	-	7
2% <sup>c</sup>		*	3%	1%	3% <sup>c</sup>	-	-	-	4%	2%	3%	-	6% <sup>i</sup>
<b>Comfortable [NET]</b>	<b>296</b>	<b>64</b>	<b>231</b>	<b>149</b>	<b>261</b>	<b>32</b>	<b>12</b>	<b>127</b>	<b>169</b>	<b>296</b>	<b>74</b>	<b>118</b>	<b>83</b>
70% <sup>a</sup> <sup>c</sup>		60%	73% <sup>a</sup>	65%	69%	82%	87%	78% <sup>z</sup> <sup>h</sup>	65%	70%	62%	76% <sup>k</sup>	75%
<b>Uncomfortable [NET]</b>	<b>117</b>	<b>43</b>	<b>74</b>	<b>79</b>	<b>110</b>	<b>7</b>	<b>2</b>	<b>36</b>	<b>79</b>	<b>117</b>	<b>41</b>	<b>37</b>	<b>21</b>
28% <sup>b</sup>		40% <sup>z</sup> <sup>b</sup>	24%	34% <sup>z</sup> <sup>d</sup>	29%	18%	13%	22%	31%	28%	35% <sup>u</sup> <sup>m</sup>	24%	19%
<b>NET: Difference</b>	<b>179</b>	<b>22</b>	<b>157</b>	<b>70</b>	<b>152</b>	<b>25</b>	<b>10</b>	<b>91</b>	<b>90</b>	<b>179</b>	<b>33</b>	<b>80</b>	<b>62</b>
42%		20%	50%	31%	40%	63%	74%	56%	35%	42%	28%	52%	56%

Proportions/Margins: Column Totals (5% risk level) = Z(a,b) - Z(c,d) + Z(g,h) - Z(j,k,m)  
 Overlay formulae used: \* small base; \*\* very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 53  
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

		GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)		
Unweighted Base	133	61	70	17	25	33	22	20	16	61	14	58	37	57	8	26	5	15	52	5	15	4	11	3	3	14	6		
Weighted Base	117*	52*	63*	15**	30**	32**	15**	12**	14**	54*	14**	49*	28**	40*	17**	27**	6**	5**	47*	3**	15**	1**	13**	7**	3**	14**	4**		
Concerned about being exposed to/ catching coronavirus	91 78%	37 71%	53 84%	8 56%	26 87%	23 71%	12 79%	11 88%	11 84%	41 76%	11 82%	39 78%	21 73%	35 86%	11 66%	20 75%	1 18%	4 96%	38 80%	1 27%	10 62%	1 64%	12 92%	7 100%	3 100%	12 87%	3 87%		
Because it would put extra pressure on the health service	5 5%	3 6%	1 2%	* 3%	2 5%	3 9%	- -	1 6%	- -	3 6%	- -	2 4%	2 6%	3 7%	- -	1 4%	* 8%	- -	3 6%	1 34%	1 7%	- -	- -	- -	- -	- -	- -		
I don't trust them	4 3%	4 7%	- -	- -	2 8%	- -	- -	- -	1 9%	2 4%	- -	1 3%	- -	- -	1 7%	2 8%	- -	- -	1 3%	- -	2 15%	- -	- -	- -	- -	- -	- -		
Lack of confidence in the standard of care/poor service/ treatment	3 3%	2 4%	1 2%	- -	- -	2 6%	1 4%	1 6%	- -	- -	2 14%	1 3%	1 3%	- -	- -	3 9%	- -	- -	1 3%	- -	2 13%	- -	- -	- -	- -	- -	- -		
They are rude/bad mannered/ unprofessional/ poor attitude	1 1%	1 2%	- -	- -	- -	- -	- -	- -	1 9%	- -	- -	1 3%	- -	- -	1 7%	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	- -	- -	- -		
I don't like going out	1 1%	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	1 2%	- -	- -	- -	1 4%	- -	- -	- -	1 34%	- -	- -	- -	- -	- -	- -	- -		
Lack of compliance to social distancing rules	1 1%	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	1 2%	- -	- -	- -	1 4%	- -	- -	- -	1 34%	- -	- -	- -	- -	- -	- -	- -		
They are too busy/ crowded/too many patients/long wait	1 1%	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	1 2%	- -	- -	- -	1 4%	- -	- -	- -	1 34%	- -	- -	- -	- -	- -	- -	- -		
Not sure I'd get an appointment	1 1%	1 1%	* 1%	- -	- -	1 1%	- -	- -	1 4%	- -	- -	1 4%	* 1%	- -	- -	1 2%	1 10%	- -	- -	* 13%	- -	- -	- -	- -	- -	- -	- -		
I have an underlying health condition/ I am vulnerable/live with vulnerable people	1 1%	- -	1 1%	- -	- -	1 1%	- -	4 4%	- -	* -	4 4%	- -	- -	1 2%	- -	- -	- -	* 4%	- -	- -	- -	- -	- -	- -	- -	- -	- -	13%	
Lack of cleanliness/ hygiene/too dirty	1 1%	- -	1 1%	- -	- -	- -	1 4%	- -	- -	- -	- -	1 1%	- -	- -	- -	1 2%	- -	- -	1 1%	- -	- -	- -	- -	- -	- -	- -	- -		
Doubt if my condition would warrant a visit to hospital	* *	- -	* 1%	* 3%	- -	- -	- -	- -	- -	- -	- -	1 1%	- -	* 1%	- -	- -	- -	- -	* 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	

Proportions/Memo: Column Totals (1% risk level): Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/l/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
Omitting formulae used: \* - small base, \*\* - very small base (under 30) weights for age testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 53  
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	117*	52*	63*	15**	30**	32**	15**	12**	14**	54*	14**	49*	28**	40*	17**	27**	6**	5**	47*	3**	15**	1**	13**	7**	3**	14**	4**
Media hype/horror stories	*	*	-	-	-	-	-	-	-	*	-	-	*	-	-	-	-	-	-	-	*	-	-	-	-	-	-
Other	10	5	3	3	-	5	2	-	*	6	-	3	4	2	2	1	4	-	2	2	*	-	*	-	-	2	-
Prefer not to say	8%	10%	5%	19%	-	15%	11%	-	3%	12%	-	6%	15%	4%	13%	5%	64%	-	4%	59%	3%	-	3%	-	-	13%	-
No answer	1	-	1	-	-	-	1	-	-	1	-	-	1	-	-	-	-	-	-	-	-	1	-	-	-	-	
	1%	-	1%	-	-	-	4%	-	-	1%	-	-	2%	-	-	-	-	-	-	-	-	5%	-	-	-	-	
	3	*	2	3	-	-	-	-	-	-	-	3	*	*	2	-	-	-	2	-	*	*	-	-	-	-	
	3%	1%	4%	18%	-	-	-	2%	-	-	-	6%	1%	*	14%	-	-	-	5%	-	2%	15%	-	-	-	-	

Proportions/Margin: Columns: tested (5% risk level) - Z(a,b) - Z(c,d) or (g,h) - Z(i,j) - Z(k,m) or - Z(p,q) or (r,s) or (t,u) or (v,w) or (x,y) or (z)  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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Table 54  
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LEVEL OR NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	133	17	18	87	1	42	28	16	33	8	5	34	99	12	78	7	7	21	26	89
Weighted Base	117*	18**	13**	73*	1**	38**	20**	13**	32**	8**	4**	30**	87*	10**	62*	6**	7**	17**	26**	77*
Concerned about being exposed to/ catching coronavirus	91	16	12	53	1	32	13	11	26	4	3	23	68	64	44	6	5	10	17	64
	78%	90%	92%	73%	100%	85%	65%	85%	80%	58%	64%	76%	78%	85%	71%	100%	76%	57%	67%	84%
Because it would put extra pressure on the health service	5	-	*	4	-	3	1	*	-	1	-	2	4	-	4	-	1	2	2	2
	5%	-	3%	6%	-	8%	4%	4%	-	13%	-	6%	4%	-	6%	-	15%	9%	8%	2%
I don't trust them	4	1	-	2	-	-	1	-	2	-	-	1	2	-	1	-	-	-	1	2
	3%	7%	-	3%	-	-	6%	-	7%	-	-	4%	3%	-	2%	-	-	-	5%	3%
Lack of confidence in the standard of care/poor service/ treatment	3	-	1	3	-	-	3	1	-	-	-	1	2	-	2	-	1	2	-	1
	3%	-	4%	4%	-	-	13%	5%	-	-	-	4%	2%	-	3%	-	9%	11%	-	2%
They are rude/bad mannered/ unprofessional/ poor attitude	1	1	-	-	-	-	1	-	-	-	-	1	-	-	2%	-	-	-	1	-
	1%	7%	-	-	-	-	6%	-	-	-	-	4%	-	-	2%	-	-	-	5%	-
I don't like going out	1	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	1	-	1	-
	1%	-	-	1%	-	-	-	-	-	13%	-	3%	-	-	-	-	15%	-	4%	-
Lack of compliance to social distancing rules	1	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	1	-	1	-
	1%	-	-	1%	-	-	-	-	-	13%	-	3%	-	-	-	-	15%	-	4%	-
They are too busy/ crowded/too many patients/long wait	1	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	1	-	1	-
	1%	-	-	1%	-	-	-	-	-	13%	-	3%	-	-	-	-	15%	-	4%	-
Not sure I'd get an appointment	1	-	-	1	-	-	*	-	1	-	-	1	*	-	1	-	-	-	-	1
	1%	-	-	1%	-	-	2%	-	2%	-	-	2%	*	-	1%	-	-	-	-	1%
I have an underlying health condition/I am vulnerable/live with vulnerable people	1	-	-	1	-	-	-	-	-	-	-	-	*	-	-	-	-	1	-	-
	1%	-	-	1%	-	1%	-	-	1%	-	-	2%	*	-	1%	-	-	4%	-	-
Lack of cleanliness/ hygiene/too dirty	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	1	-	-	1
	1%	-	4%	-	-	-	-	5%	-	-	-	2%	-	-	-	-	9%	-	-	1%
Doubt if my condition would warrant a visit to hospital	*	-	-	*	-	-	-	*	-	-	-	-	*	-	*	-	-	-	-	*
	*	-	-	1%	-	-	-	4%	-	-	-	-	1%	-	1%	-	-	-	-	1%

Proportions/Memo: Column Totals (5% risk level) - Z1a(b)(c) - Z2a(b)(c) - Z3a(b) - Z4a(b) - Z5a(b)  
Overlapping format used: \* - small base, \*\* - very small base (under 30) - weights for age testing

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Table 54  
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Weighted Base	117**	18**	13**	73*	1**	38**	20**	13**	32**	8**	4**	30**	87*	10**	62*	6**	7**	17**	26**	77*	
Media hype/horror stories	*	-	-	*	-	-	-	-	-	-	-	-	*	-	-	-	-	-	-	*	
Other	10	1	-	6	-	2	2	*	1	3	2	4	6	1	6	-	1	3	4	5	
8%	8%	3%	-	9%	-	5%	9%	3%	2%	42%	36%	12%	7%	15%	9%	-	15%	19%	14%	6%	
Prefer not to say	1	-	-	1	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	1	
1%	1%	-	-	1%	-	-	3%	-	-	-	-	-	1%	-	1%	-	-	-	-	1%	
No answer	3	-	-	3	-	-	*	-	3	-	-	-	3	-	3	-	-	-	2	*	
3%	3%	-	-	4%	-	-	1%	-	8%	-	-	-	3%	-	4%	-	-	-	10%	1%	

Proportions/Mean: column %total (95% risk level) - 2\*sd/500 - 2\*sd/1000 - 2\*sd - 2\*sd/1000 - 2\*sd/500  
Overlap formulae used: \* small base, \*\* very small base (under 30) weights for sig testing

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**Table 55**  
**ABE13B - You said that you would feel very/quite uncomfortable. Why is that?**  
**BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>133</b>	49	84	88	127	6	2	33	98	133	48	43	28
<b>Weighted Base</b>	<b>117*<!--</b--></b>	43*	74*	79*	110*	7**	2**	36**	79*	117*	41*	37*	21**
Concerned about being exposed to/ catching coronavirus	<b>91</b> 78% <sub>l</sub>	37 86%	54 73%	68 86% <sub>ld</sub>	86 79%	5 63%	1 79%	30 84%	59 74%	91 78% <sub>l</sub>	31 76%	24 65%	18 85%
Because it would put extra pressure on the health service	<b>5</b> 5%	2 4%	4 5%	2 3%	5 5%	- -	- -	- -	5 7%	5 5%	3 7%	1 3%	1 7%
I don't trust them	<b>4</b> 3% <sub>d</sub>	1 3%	2 3%	1 2%	1 1%	2 32%	- -	2 6%	1 2%	4 3%	2 5%	1 3%	- -
Lack of confidence in the standard of care/poor service/ treatment	<b>3</b> 3%	1 3%	2 3%	1 2%	3 3%	- -	- -	1 2%	3 3%	3 3%	1 3%	2 5%	- -
They are rude/bad mannered/ unprofessional/ poor attitude	<b>1</b> 1%	1 3%	- -	1 2%	1 1%	- -	- -	- -	1 2%	1 1%	- -	1 3%	- -
I don't like going out	<b>1</b> 1%	1 2%	- -	1 1%	1 1%	- -	- -	- -	1 1%	1 1%	- -	- -	1 5%
Lack of compliance to social distancing rules	<b>1</b> 1%	1 2%	- -	1 1%	1 1%	- -	- -	- -	1 1%	1 1%	- -	- -	1 5%
They are too busy/ crowded/too many patients/long wait	<b>1</b> 1%	1 2%	- -	1 1%	1 1%	- -	- -	- -	1 1%	1 1%	- -	- -	1 5%
Not sure I'd get an appointment	<b>1</b> 1%	1 1%	* 1%	- 1%	1 1%	* 5%	* 21%	1 2%	* -	1 1%	- -	1 3%	- -
I have an underlying health condition/I am vulnerable/live with vulnerable people	<b>1</b> 1%	* -	* 1%	1 1%	1 1%	- -	- -	- 1%	* 1%	1 1%	* -	1 1%	- -
Lack of cleanliness/ hygiene/too dirty	<b>1</b> 1%	1 1%	- -	1 1%	1 1%	- -	- -	1 2%	- -	1 1%	1 1%	- -	- -
Doubt if my condition would warrant a visit to hospital	<b>*</b> *	- -	* 1%	- -	* -	- -	- -	- -	* 1%	* -	1 1%	- -	- -

Proportions/Memo: Column Totals (5% risk level): Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j,k,m)  
 Overlay formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 55  
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Weighted Base	117*	43*	74*	79*	110*	7**	2**	36**	79*	117*	41*	37*	21**
Media hype/horror stories	*	-	*	-	*	-	-	-	*	*	-	-	*
Other	10	2	7	4	10	-	-	2	8	10	1	7	1
8%	6%	10%	5%	9%	-	-	-	5%	10%	8%	2%	19%Zjk	7%
1	-	1	1	1	1	-	-	-	1	1	-	-	1
1%	-	1%	1%	1%	1%	-	-	-	1%	1%	-	-	3%
3	-	3	3	3	3	-	-	*	3	3	2	*	*
3%	-	4%	4%	3%	3%	-	-	1%	3%	3%	6%	1%	1%

Proportions/Mean: Column Totals (5% risk level): Z(a,b) = 26.0801 Z(g,h) = 20.9601  
Overlap formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

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Table 56  
ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION												WEST MID- LANDS (v)	YORKS AND HUMBR (z)
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)			
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29			
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**			
Very comfortable	172	83	87	26	33	40	32	26	14	95	18	59	39	45	23	64	11	4	71	4	18	5	18	12	2	17	8			
	41%	39%	42%	42%	33%	37%	42%	60%Zd	42%	43%	34%	39%	40%	40%	32%	47%	41%	34%	41%	64%	49%	50%	40%	44%	29%	33%	32%			
Quite comfortable	198	103	93	25	54	58	38	11	13	100	30	68	43	51	40	61	11	6	78	1	12	4	21	15	3	30	16			
	47%g	48%	45%	40%	55%g	53%g	49%g	26%	39%	46%	57%	45%	44%	45%	57%	45%	41%	47%	45%	18%	34%	43%	46%	52%	52%	59%	60%			
Quite uncomfortable	29	12	15	7	6	7	4	1	4	15	*	13	10	8	5	5	2	2	12	1	5	1	4	-	-	1	-			
	7%	6%	7%	11%	7%	6%	5%	2%	11%	7%	1%	9%	10%	7%	7%	3%	8%	17%Z	7%	18%	13%	7%	9%	-	-	1%	1%			
Very uncomfortable	19	11	8	2	4	4	2	3	3	8	4	7	4	6	3	4	2	*	9	-	-	-	1	1	1	3	2			
	4%	5%	4%	4%	4%	4%	3%	7%	8%	3%	8%	4%	4%	6%	4%	3%	6%	2%	5%	-	-	-	2%	3%	18%	7%	8%			
Don't know	6	4	2	2	1	-	1	2	-	2	-	4	2	1	-	3	1	-	2	-	1	-	1	*	-	-	-			
	1%	2%	1%	3%	1%	-	1%	5%Ze	-	1%	-	3%	2%	1%	-	2%	4%	-	1%	-	3%	-	3%	2%	-	-	-			
Comfortable [NET]	370	185	180	51	88	97	70	37	27	195	49	126	81	96	63	125	23	10	148	6	30	9	39	27	5	47	25			
	87%	87%	87%	82%	88%	90%	91%	86%	81%	89%	91%	84%	84%	86%	89%	91%	83%	81%	86%	82%	84%	93%	86%	96%	82%	92%	92%			
Uncomfortable [NET]	47	23	23	9	11	11	6	4	6	22	5	20	14	15	8	9	4	2	21	1	5	1	5	1	1	4	2			
	11%	11%	11%	15%	11%	10%	8%	8%	19%	10%	9%	13%	14%	13%	11%	7%	14%	19%	12%	16%	13%	7%	11%	3%	16%	8%	8%			
NET: Difference	322	162	157	42	77	86	64	34	20	172	44	106	68	81	55	116	19	8	127	4	26	9	34	26	4	42	22			
	76%	77%	76%	68%	77%	79%	83%	78%	62%	79%	82%	70%	70%	72%	78%	85%	69%	62%	74%	63%	70%	86%	76%	93%	63%	83%	83%			

Proportions/Mean: Column Totals (5% risk level) - Z(a,b - Z(c,d)(g-h - Z(i,j)k - Z(m,n) - Z(p,q)(r-u/v-w)/z  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for age testing

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**Table 57**  
**ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>423</b>	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
<b>Weighted Base</b>	<b>423</b>	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very comfortable	172	25	29	92	13	47	37	19	44	13	5	27	144	27	63	7	15	48	31	99
41% <sup>n</sup>		33%	53%	38%	78%	39%	50%	36%	40%	47%	22%	36%	42%	51% <sup>n</sup>	33%	43%	47%	48%	34%	41%
Quite comfortable	198	46	22	117	1	62	26	27	47	9	17	35	163	19	96	5	15	44	46	112
47%		58%	40%	48%	6%	51%	35%	51%	44%	32%	74%	45%	47%	36%	50%	34%	45%	45%	49%	46%
Quite uncomfortable	29	2	2	21	1	9	3	3	10	4	-	7	21	2	18	3	3	3	10	18
7%		2%	3%	8%	6%	7%	4%	6%	9%	13%	-	10%	6%	4%	9%	23%	6%	3%	10%	7%
Very uncomfortable	19	5	-	12	1	3	6	4	5	-	1	6	13	2	13	-	-	4	6	10
4%		7%	-	5%	4%	3%	8%	7%	5%	-	4%	8%	4%	4%	7%	-	-	4%	6%	4%
Don't know	6	-	2	3	1	-	2	-	2	2	-	1	4	2	2	-	-	-	1	5
1%		-	4%	1%	5%	-	3%	-	2%	7%	-	1%	1%	4%	1%	-	-	-	1%	2%
<b>Comfortable [NET]</b>	<b>370</b>	<b>71</b>	<b>51</b>	<b>209</b>	<b>14</b>	<b>109</b>	<b>63</b>	<b>46</b>	<b>91</b>	<b>23</b>	<b>22</b>	<b>62</b>	<b>308</b>	<b>45</b>	<b>159</b>	<b>12</b>	<b>30</b>	<b>92</b>	<b>77</b>	<b>211</b>
87% <sup>n</sup>		91%	93%	86%	84%	90%	86%	87%	84%	79%	96%	81%	89%	87%	83%	77%	92%	93%	83%	86%
<b>Uncomfortable [NET]</b>	<b>47</b>	<b>7</b>	<b>2</b>	<b>32</b>	<b>2</b>	<b>12</b>	<b>9</b>	<b>7</b>	<b>15</b>	<b>4</b>	<b>1</b>	<b>13</b>	<b>34</b>	<b>4</b>	<b>31</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>15</b>	<b>28</b>
11%		9%	3%	13%	11%	10%	12%	13%	14%	13%	4%	16%	10%	9%	16% <sup>z</sup>	23%	8%	7%	16%	11%
<b>NET: Difference</b>	<b>322</b>	<b>64</b>	<b>49</b>	<b>177</b>	<b>12</b>	<b>97</b>	<b>55</b>	<b>39</b>	<b>76</b>	<b>19</b>	<b>21</b>	<b>48</b>	<b>274</b>	<b>41</b>	<b>128</b>	<b>8</b>	<b>28</b>	<b>85</b>	<b>62</b>	<b>184</b>
76%		82%	90%	72%	74%	80%	74%	74%	70%	66%	91%	63%	79%	79%	67%	54%	85%	86%	66%	75%

Proportions/Mean: Columns tested (5% risk level): 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d - 2/a/b/c/d  
 Overlap formula used: \*small base, \*\*very small base (under 30) ineligible for sig testing

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**Table 58**  
**ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very comfortable	172	47	124	105	151	18	8	72	100	172	42	64	47
41%		44%	39%	46%Zd	40%	46%	61%	44%	39%	41%	35%	41%	43%
Quite comfortable	198	44	154	87	178	20	4	81	115	198	58	70	53
47%g		41%	49%	38%	47%g	50%	29%	50%	45%	47%	49%	45%	49%
Quite uncomfortable	29	8	21	18	27	1	1	4	24	29	7	14	5
7%g		7%	7%	8%	7%	4%	10%	3%	9%Zg	7%	6%	9%	4%
Very uncomfortable	19	7	12	17	19	-	-	5	14	19	9	6	4
4%		7%	4%	7%Zd	5%	-	-	3%	5%	4%	7%	4%	4%
Don't know	6	1	5	2	6	-	-	2	4	6	3	1	1
1%		1%	1%	1%	2%	-	-	1%	2%	1%	3%	1%	1%
<b>Comfortable [NET]</b>	<b>370</b>	<b>91</b>	<b>278</b>	<b>193</b>	<b>329</b>	<b>38</b>	<b>13</b>	<b>153</b>	<b>215</b>	<b>370</b>	<b>100</b>	<b>134</b>	<b>100</b>
87%h		85%	88%	84%	86%	96%	90%	93%Zh	83%	87%	84%	86%	91%
<b>Uncomfortable [NET]</b>	<b>47</b>	<b>15</b>	<b>33</b>	<b>35</b>	<b>46</b>	<b>1</b>	<b>1</b>	<b>9</b>	<b>38</b>	<b>47</b>	<b>16</b>	<b>20</b>	<b>9</b>
11%g		14%	10%	15%Z	12%	4%	10%	5%	15%Zg	11%	13%	13%	8%
<b>NET: Difference</b>	<b>322</b>	<b>76</b>	<b>245</b>	<b>158</b>	<b>283</b>	<b>36</b>	<b>11</b>	<b>144</b>	<b>177</b>	<b>322</b>	<b>84</b>	<b>114</b>	<b>91</b>
76%		71%	78%	69%	74%	93%	80%	88%	69%	76%	71%	73%	83%

Proportions/Margins: Column Totals (5% risk level): Z(a,b) - Z(c,d)G + Z(g,h) - Z(i,j)G/m  
 Overlay formulae used: \*small base, \*\* very small base (under 30) ineligible for sig testing

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**Table 59**  
**ABE14B - You said that you would feel very/quite uncomfortable. Why is that?**  
**BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE**

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
<b>Unweighted Base</b>	<b>62</b>	31	30	9	11	14	12	9	7	31	5	26	21	22	4	12	3	9	24	3	6	2	5	1	1	5	3
<b>Weighted Base</b>	<b>47*</b>	23**	23**	9**	11**	11**	6**	4**	6**	22**	5**	20**	14**	15**	8**	9**	4**	2**	21**	1**	5**	1**	5**	1**	1**	4**	2**
Concerned about being exposed to/ catching coronavirus	24	13	12	2	9	5	2	2	2	13	4	7	8	9	2	4	1	2	12	*	1	1	2	-	1	3	2
	51%	55%	49%	27%	85%	48%	39%	64%	39%	59%	75%	36%	61%	62%	21%	43%	26%	86%	55%	13%	20%	100%	37%	-	100%	69%	78%
Not sure I'd get an appointment	8	2	2	-	-	2	2	-	1	2	-	3	*	1	-	3	1	-	1	*	3	-	-	-	-	1	-
	10%	8%	9%	-	-	18%	25%	-	21%	8%	-	16%	3%	5%	-	31%	15%	-	3%	30%	53%	-	-	-	-	18%	-
Because it would put extra pressure on the health service	3	2	1	*	-	2	-	1	-	2	-	*	1	2	-	-	-	-	2	-	1	-	-	-	-	-	-
	6%	7%	5%	6%	-	15%	-	16%	-	10%	-	2%	7%	12%	15%	-	-	-	8%	-	21%	-	-	-	-	-	-
Doubt if my condition would warrant a visit to a GP	2	-	2	2	-	-	-	-	-	-	-	2	-	-	2	-	-	-	2	-	-	-	-	-	-	-	-
	5%	-	11%	28%	-	-	-	-	-	-	-	12%	-	-	33%	-	-	-	12%	-	-	-	-	-	-	-	-
They are closed/ not seeing patients	2	2	-	-	2	-	-	-	-	-	-	2	-	-	-	2	-	-	-	-	-	2	-	-	-	-	-
	3%	7%	-	-	15%	-	-	-	-	-	-	8%	-	-	-	16%	-	-	-	-	-	34%	-	-	-	-	-
I don't trust them	1	1	-	-	-	-	-	-	1	-	-	1	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-
	3%	5%	-	-	-	-	-	-	20%	-	-	6%	-	-	17%	-	-	-	6%	-	-	-	-	-	-	-	-
I don't like hospitals/our local hospital	1	-	1	-	-	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-
	2%	-	4%	-	-	-	15%	-	-	-	-	5%	7%	-	-	-	-	-	-	-	-	-	20%	-	-	-	-
Lack of PPE	1	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-
	1%	-	3%	8%	-	-	-	-	-	-	-	4%	5%	-	-	-	-	-	3%	-	-	-	-	-	-	-	-
Lack of compliance to social distancing rules	1	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-
	1%	-	3%	8%	-	-	-	-	-	-	-	4%	5%	-	-	-	-	-	3%	-	-	-	-	-	-	-	-
I don't like doing it over the phone/ online/video	1	-	1	-	-	1	-	-	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-
	1%	-	3%	-	-	6%	-	-	-	3%	-	-	-	5%	-	-	-	-	3%	-	-	-	-	-	-	-	-
I have an underlying health condition/ I am vulnerable/live with vulnerable people	*	*	*	-	-	-	-	*	-	*	*	*	-	*	-	-	-	*	-	-	-	-	-	-	-	-	*
	1%	-	2%	-	-	-	-	14%	-	-	10%	-	-	3%	-	-	-	-	-	-	-	-	-	-	-	-	22%
I don't like GPs/ the GP surgery	*	-	*	-	-	-	*	-	-	*	-	-	-	*	-	-	-	-	-	-	-	-	*	-	-	-	-
	1%	-	2%	-	-	-	7%	-	-	2%	-	-	-	3%	-	-	-	-	-	-	-	-	9%	-	-	-	-
Lack of confidence in the standard of care/poor service/ treatment	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	1%	-	-	-	-	2%	-	-	1%	-	-	-	1%	-	-	-	6%	-	-	-	-	-	-	-	-	-

Proportions/Memo: Columns Totals (5% risk level): Z1ab - Z1cdeligh - Z1jk - Z1mmno - Z1pqrstuvwxyz  
 Overlay formulae used: \*small base, \*\*very small base (under 30) ineligible for age testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 58  
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (A)	FE- MALE (B)	18-24 (C)	25-34 (D)	35-44 (E)	45-54 (F)	55-64 (G)	65+ (H)	FULL TIME (I)	PART TIME (J)	NOT WOR- KING (K)	AB (L)	C1 (M)	C2 (N)	DE (O)	EAST MID- LANDS (P)	EAST- ERN (Q)	LON- DON (R)	NORTH EAST (S)	NORTH WEST (T)	SCOT- LAND (U)	SOUTH EAST (V)	SOUTH WEST (W)	WALES (X)	WEST MID- LANDS (Y)	YORKS AND HUMBR (Z)	
Weighted Base	47*	23**	23**	9**	11**	11**	6**	4**	6**	22**	5**	20**	14**	15**	8**	9**	4**	2**	21**	1**	5**	1**	5**	1**	1**	4**	2**	
Other	4	4	1	3	-	-	-	-	-	4	-	1	1	1	2	-	2	*	1	1	-	-	-	-	-	-	1	-
	9%	15%	4%	32%	-	13%	-	-	-	17%	-	3%	6%	8%	29%	-	58%	5%	3%	57%	-	-	-	-	-	-	13%	-
Prefer not to say	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-	-
	2%	-	3%	-	-	-	12%	-	-	-	15%	-	-	-	-	8%	-	-	-	-	-	-	-	-	100%	-	-	-
No answer	1	*	1	-	-	-	-	*	1	-	-	1	1	-	-	-	-	-	1	-	*	-	-	-	-	-	-	-
	3%	1%	5%	-	-	-	-	6%	20%	-	-	7%	11%	-	-	-	-	-	6%	-	5%	-	-	-	-	-	-	-

Proportions: Means: columns: \*cell size (n% risk level) - z/ab - z/c/d/e/f/g/h - z/ijk - z/m/no - z/p/q/r/s/t/u/v/w/x/y/z  
Overlap formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing

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Table 60  
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	62	8	4	42	2	17	12	12	17	2	2	16	46	8	38	4	3	10	14	40
Weighted Base	47*	7**	2**	32**	2**	12**	9**	7**	15**	4**	1**	13**	34*	4**	31**	3**	3**	7**	15**	28**
Concerned about being exposed to/ catching coronavirus	24	4	1	18	-	6	5	5	8	-	*	6	19	2	15	2	*	2	5	17
	51%	51%	57%	55%	-	47%	61%	77%	51%	-	45%	42%	55%	52%	49%	64%	6%	34%	33%	60%
Not sure I'd get an appointment	5	1	-	3	1	1	*	1	3	-	-	4	1	-	2	-	2	-	1	4
	10%	9%	-	10%	58%	6%	4%	9%	21%	-	-	20%	3%	-	6%	-	66%	-	7%	14%
Because it would put extra pressure on the health service	3	-	-	2	-	2	-	*	-	-	-	-	3	-	3	-	-	1	2	1
	6%	-	-	6%	-	19%	-	7%	-	-	-	-	8%	-	9%	-	-	8%	10%	4%
Doubt if my condition would warrant a visit to a GP	2	-	-	2	-	-	-	-	2	-	-	-	2	-	2	-	-	-	2	-
	5%	-	-	8%	-	-	-	-	17%	-	-	-	7%	-	8%	-	-	-	16%	-
They are closed/ not seeing patients	2	-	-	2	-	-	-	-	-	2	-	-	2	-	2	-	-	-	-	2
	3%	-	-	5%	-	-	-	-	-	42%	-	-	5%	-	5%	-	-	-	-	6%
I don't trust them	1	1	-	-	-	-	1	-	-	-	-	1	-	-	1	-	-	-	1	-
	3%	18%	-	-	-	-	15%	-	-	-	-	9%	-	-	4%	-	-	-	8%	-
I don't like hospitals/our local hospital	1	1	-	-	-	1	-	-	-	-	-	1	-	-	1	-	-	-	1	-
	2%	14%	-	-	-	8%	-	-	-	-	-	7%	-	-	3%	-	-	-	6%	-
Lack of PPE	1	-	1	-	-	1	-	-	-	-	-	-	1	-	-	-	1	-	1	-
	1%	-	43%	-	-	6%	-	-	-	-	-	-	2%	-	-	-	28%	-	5%	-
Lack of compliance to social distancing rules	1	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-	1	-	1	-
	1%	-	43%	-	-	6%	-	-	-	-	-	-	2%	-	-	-	28%	-	5%	-
I don't like doing it over the phone/ online/video	1	-	-	1	-	-	-	-	1	-	-	-	1	-	1	-	-	-	-	1
	1%	-	-	2%	-	-	-	-	5%	-	-	-	2%	-	2%	-	-	-	-	2%
I have an underlying health condition/ I am vulnerable/ live with vulnerable people	*	-	-	*	-	*	-	-	-	-	-	*	-	-	*	-	-	*	-	-
	1%	-	-	2%	-	4%	-	-	-	-	-	4%	-	-	2%	-	-	7%	-	-
I don't like GPs/ the GP surgery	*	-	-	*	-	-	-	*	-	-	-	-	*	-	*	-	-	*	-	-
	1%	-	-	1%	-	-	-	6%	-	-	-	-	1%	-	1%	-	-	6%	-	-

Proportions/Means: Column Totals (N=1000) - Z1a(b)(c) - Z2a(b)(c) - Z3a(b)(c) - Z4a(b)(c) - Z5a(b)(c) - Z6a(b)(c)  
Owing formulae used: \* small base, \*\* very small base (under 30) weights for age testing

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Table 60  
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMUL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER -VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Weighted Base	47**	7**	2**	32**	2**	12**	9**	7**	15**	4**	1**	13**	34*	4**	31**	3**	3**	7**	15**	28**	
Lack of confidence in the standard of care/poor service/ treatment	*	-	-	*	-	-	-	-	-	-	-	-	*	-	*	-	-	-	-	*	
	*	-	-	*	-	-	-	-	1%	-	-	-	*	-	1%	-	-	-	-	1%	
Other	4	1	-	2	-	-	1	-	1	2	1	-	4	1	3	-	-	2	2	2	
	9%	8%	-	5%	-	-	8%	-	6%	58%	55%	-	13%	32%	9%	-	-	34%	14%	7%	
Prefer not to say	1	-	-	-	1	-	1	-	-	-	-	-	1	1	-	-	-	1	-	-	
	2%	-	-	-	42%	-	9%	-	-	-	-	-	2%	16%	-	-	-	11%	-	-	
No answer	1	-	-	1	-	1	*	-	-	-	-	1	*	-	-	1	-	-	-	1	
	3%	-	-	5%	-	10%	3%	-	-	-	-	9%	1%	-	-	36%	-	-	-	5%	

Proportions/Memo: Columns Tested (5% risk level) - Z(a/b/c/d) - Z(e/f/g/h/i) - Z(k) - Z(m/n/o/p) - Z(q/r/s)  
Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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Table 61  
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?  
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	62	22	40	44	60	2	2	12	50	62	22	23	13
Weighted Base	47*	15**	33**	35*	46*	1**	1**	9**	38*	47*	16**	20**	9**
Concerned about being exposed to/ catching coronavirus	24 51%	8 55%	16 50%	21 62%Z	24 53%	-	-	5 57%	19 50%	24 51%	9 57%	8 39%	6 68%
Not sure I'd get an appointment	5 10% <sup>d</sup>	2 15%	3 8%	2 6%	4 8%	1 100%	1 100%	1 6%	4 11%	5 10%	1 4%	3 17%	1 11%
Because it would put extra pressure on the health service	3 6% <sup>c</sup>	-	3 9%	1 2%	3 6% <sup>c</sup>	-	-	1 6%	2 6%	3 6%	2 11%	1 5%	-
Doubt if my condition would warrant a visit to a GP	2 5%	-	2 8%	2 7%	2 5%	-	-	-	2 7%	2 5%	2 16%	-	-
They are closed/ not seeing patients	2 3%	-	2 5%	2 5%	2 4%	-	-	-	2 4%	2 3%	-	2 8%	-
I don't trust them	1 3%	1 8%	-	1 4%	1 3%	-	-	-	1 3%	1 3%	-	1 6%	-
I don't like hospitals/our local hospital	1 2%	-	1 3%	1 3%	1 2%	-	-	-	1 2%	1 2%	-	-	1 10%
Lack of PPE	1 1%	-	1 2%	-	1 2%	-	-	-	1 2%	1 1%	1 4%	-	-
Lack of compliance to social distancing rules	1 1%	-	1 2%	-	1 2%	-	-	-	1 2%	1 1%	1 4%	-	-
I don't like doing it over the phone/ online/video	1 1%	1 5%	-	1 2%	1 2%	-	-	-	1 2%	1 1%	-	1 3%	-
I have an underlying health condition/I am vulnerable/live with vulnerable people	* 1%	-	* 2%	* 1%	* 1%	-	-	-	* 1%	* 1%	-	* 2%	-
I don't like GPs/ the GP surgery	* 1%	* 3%	-	-	* 1%	-	-	-	* 1%	* 1%	* 3%	-	-

Proportion/Mean: Column Totals (N=47) (Z=15-20/30/40/50/60/70/80/90/100)  
Odds ratio/CI: (a/b) (c/d) (e/f) (g/h) (i/j) (k/l) (m/n) (o/p) (q/r) (s/t) (u/v) (w/x) (y/z) (aa) (ab) (ac) (ad) (ae) (af) (ag) (ah) (ai) (aj) (ak) (al) (am) (an) (ao) (ap) (aq) (ar) (as) (at) (au) (av) (aw) (ax) (ay) (az) (ba) (bb) (bc) (bd) (be) (bf) (bg) (bh) (bi) (bj) (bk) (bl) (bm) (bn) (bo) (bp) (bq) (br) (bs) (bt) (bu) (bv) (bw) (bx) (by) (bz) (ca) (cb) (cc) (cd) (ce) (cf) (cg) (ch) (ci) (cj) (ck) (cl) (cm) (cn) (co) (cp) (cq) (cr) (cs) (ct) (cu) (cv) (cw) (cx) (cy) (cz) (da) (db) (dc) (dd) (de) (df) (dg) (dh) (di) (dj) (dk) (dl) (dm) (dn) (do) (dp) (dq) (dr) (ds) (dt) (du) (dv) (dw) (dx) (dy) (dz) (ea) (eb) (ec) (ed) (ee) (ef) (eg) (eh) (ei) (ej) (ek) (el) (em) (en) (eo) (ep) (eq) (er) (es) (et) (eu) (ev) (ew) (ex) (ey) (ez) (fa) (fb) (fc) (fd) (fe) (ff) (fg) (fh) (fi) (fj) (fk) (fl) (fm) (fn) (fo) (fp) (fq) (fr) (fs) (ft) (fu) (fv) (fw) (fx) (fy) (fz) (ga) (gb) (gc) (gd) (ge) (gf) (gg) (gh) (gi) (gj) (gk) (gl) (gm) (gn) (go) (gp) (gq) (gr) (gs) (gt) (gu) (gv) (gw) (gx) (gy) (gz) (ha) (hb) (hc) (hd) (he) (hf) (hg) (hh) (hi) (hj) (hk) (hl) (hm) (hn) (ho) (hp) (hq) (hr) (hs) (ht) (hu) (hv) (hw) (hx) (hy) (hz) (ia) (ib) (ic) (id) (ie) (if) (ig) (ih) (ii) (ij) (ik) (il) (im) (in) (io) (ip) (iq) (ir) (is) (it) (iu) (iv) (iw) (ix) (iy) (iz) (ja) (jb) (jc) (jd) (je) (jf) (jg) (jh) (ji) (jj) (jk) (jl) (jm) (jn) (jo) (jp) (jq) (jr) (js) (jt) (ju) (jv) (jw) (jx) (jy) (jz) (ka) (kb) (kc) (kd) (ke) (kf) (kg) (kh) (ki) (kj) (kk) (kl) (km) (kn) (ko) (kp) (kq) (kr) (ks) (kt) (ku) (kv) (kw) (kx) (ky) (kz) (la) (lb) (lc) (ld) (le) (lf) (lg) (lh) (li) (lj) (lk) (ll) (lm) (ln) (lo) (lp) (lq) (lr) (ls) (lt) (lu) (lv) (lw) (lx) (ly) (lz) (ma) (mb) (mc) (md) (me) (mf) (mg) (mh) (mi) (mj) (mk) (ml) (mm) (mn) (mo) (mp) (mq) (mr) (ms) (mt) (mu) (mv) (mw) (mx) (my) (mz) (na) (nb) (nc) (nd) (ne) (nf) (ng) (nh) (ni) (nj) (nk) (nl) (nm) (nn) (no) (np) (nq) (nr) (ns) (nt) (nu) (nv) (nw) (nx) (ny) (nz) (oa) (ob) (oc) (od) (oe) (of) (og) (oh) (oi) (oj) (ok) (ol) (om) (on) (oo) (op) (oq) (or) (os) (ot) (ou) (ov) (ow) (ox) (oy) (oz) (pa) (pb) (pc) (pd) (pe) (pf) (pg) (ph) (pi) (pj) (pk) (pl) (pm) (pn) (po) (pp) (pq) (pr) (ps) (pt) (pu) (pv) (pw) (px) (py) (pz) (qa) (qb) (qc) (qd) (qe) (qf) (qg) (qh) (qi) (qj) (qk) (ql) (qm) (qn) (qo) (qp) (qq) (qr) (qs) (qt) (qu) (qv) (qw) (qx) (qy) (qz) (ra) (rb) (rc) (rd) (re) (rf) (rg) (rh) (ri) (rj) (rk) (rl) (rm) (rn) (ro) (rp) (rq) (rr) (rs) (rt) (ru) (rv) (rw) (rx) (ry) (rz) (sa) (sb) (sc) (sd) (se) (sf) (sg) (sh) (si) (sj) (sk) (sl) (sm) (sn) (so) (sp) (sq) (sr) (ss) (st) (su) (sv) (sw) (sx) (sy) (sz) (ta) (tb) (tc) (td) (te) (tf) (tg) (th) (ti) (tj) (tk) (tl) (tm) (tn) (to) (tp) (tq) (tr) (ts) (tt) (tu) (tv) (tw) (tx) (ty) (tz) (ua) (ub) (uc) (ud) (ue) (uf) (ug) (uh) (ui) (uj) (uk) (ul) (um) (un) (uo) (up) (uq) (ur) (us) (ut) (uu) (uv) (uw) (ux) (uy) (uz) (va) (vb) (vc) (vd) (ve) (vf) (vg) (vh) (vi) (vj) (vk) (vl) (vm) (vn) (vo) (vp) (vq) (vr) (vs) (vt) (vu) (vv) (vw) (vx) (vy) (vz) (wa) (wb) (wc) (wd) (we) (wf) (wg) (wh) (wi) (wj) (wk) (wl) (wm) (wn) (wo) (wp) (wq) (wr) (ws) (wt) (wu) (wv) (ww) (wx) (wy) (wz) (xa) (xb) (xc) (xd) (xe) (xf) (xg) (xh) (xi) (xj) (xk) (xl) (xm) (xn) (xo) (xp) (xq) (xr) (xs) (xt) (xu) (xv) (xw) (xx) (xy) (xz) (ya) (yb) (yc) (yd) (ye) (yf) (yg) (yh) (yi) (yj) (yk) (yl) (ym) (yn) (yo) (yp) (yq) (yr) (ys) (yt) (yu) (yv) (yw) (yx) (yz) (za) (zb) (zc) (zd) (ze) (zf) (zg) (zh) (zi) (zj) (zk) (zl) (zm) (zn) (zo) (zp) (zq) (zr) (zs) (zt) (zu) (zv) (zw) (zx) (zy) (zz) (aa) (ab) (ac) (ad) (ae) (af) (ag) (ah) (ai) (aj) (ak) (al) (am) (an) (ao) (ap) (aq) (ar) (as) (at) (au) (av) (aw) (ax) (ay) (az) (ba) (bb) (bc) (bd) (be) (bf) (bg) (bh) (bi) (bj) (bk) (bl) (bm) (bn) (bo) (bp) (bq) (br) (bs) (bt) (bu) (bv) (bw) (bx) (by) (bz) (ca) (cb) (cc) (cd) (ce) (cf) (cg) (ch) (ci) (cj) (ck) (cl) (cm) (cn) (co) (cp) (cq) (cr) (cs) (ct) (cu) (cv) (cw) (cx) (cy) (cz) (da) (db) (dc) (dd) (de) (df) (dg) (dh) (di) (dj) (dk) (dl) (dm) (dn) (do) (dp) (dq) (dr) (ds) (dt) (du) (dv) (dw) (dx) (dy) (dz) (ea) (eb) (ec) (ed) (ee) (ef) (eg) (eh) (ei) (ej) (ek) (el) (em) (en) (eo) (ep) (eq) (er) (es) (et) (eu) (ev) (ew) (ex) (ey) (ez) (fa) (fb) (fc) (fd) (fe) (ff) (fg) (fh) (fi) (fj) (fk) (fl) (fm) (fn) (fo) (fp) (fq) (fr) (fs) (ft) (fu) (fv) (fw) (fx) (fy) (fz) (ga) (gb) (gc) (gd) (ge) (gf) (gg) (gh) (gi) (gj) (gk) (gl) (gm) (gn) (go) (gp) (gq) (gr) (gs) (gt) (gu) (gv) (gw) (gx) (gy) (gz) (ha) (hb) (hc) (hd) (he) (hf) (hg) (hh) (hi) (hj) (hk) (hl) (hm) (hn) (ho) (hp) (hq) (hr) (hs) (ht) (hu) (hv) (hw) (hx) (hy) (hz) (ia) (ib) (ic) (id) (ie) (if) (ig) (ih) (ii) (ij) (ik) (il) (im) (in) (io) (ip) (iq) (ir) (is) (it) (iu) (iv) (iw) (ix) (iy) (iz) (ja) (jb) (jc) (jd) (je) (jf) (jg) (jh) (ji) (jj) (jk) (jl) (jm) (jn) (jo) (jp) (jq) (jr) (js) (jt) (ju) (jv) (jw) (jx) (jy) (jz) (ka) (kb) (kc) (kd) (ke) (kf) (kg) (kh) (ki) (kj) (kk) (kl) (km) (kn) (ko) (kp) (kq) (kr) (ks) (kt) (ku) (kv) (kw) (kx) (ky) (kz) (la) (lb) (lc) (ld) (le) (lf) (lg) (lh) (li) (lj) (lk) (ll) (lm) (ln) (lo) (lp) (lq) (lr) (ls) (lt) (lu) (lv) (lw) (lx) (ly) (lz) (ma) (mb) (mc) (md) (me) (mf) (mg) (mh) (mi) (mj) (mk) (ml) (mm) (mn) (mo) (mp) (mq) (mr) (ms) (mt) (mu) (mv) (mw) (mx) (my) (mz) (na) (nb) (nc) (nd) (ne) (nf) (ng) (nh) (ni) (nj) (nk) (nl) (nm) (nn) (no) (np) (nq) (nr) (ns) (nt) (nu) (nv) (nw) (nx) (ny) (nz) (oa) (ob) (oc) (od) (oe) (of) (og) (oh) (oi) (oj) (ok) (ol) (om) (on) (oo) (op) (oq) (or) (os) (ot) (ou) (ov) (ow) (ox) (oy) (oz) (pa) (pb) (pc) (pd) (pe) (pf) (pg) (ph) (pi) (pj) (pk) (pl) (pm) (pn) (po) (pp) (pq) (pr) (ps) (pt) (pu) (pv) (pw) (px) (py) (pz) (qa) (qb) (qc) (qd) (qe) (qf) (qg) (qh) (qi) (qj) (qk) (ql) (qm) (qn) (qo) (qp) (qq) (qr) (qs) (qt) (qu) (qv) (qw) (qx) (qy) (qz) (ra) (rb) (rc) (rd) (re) (rf) (rg) (rh) (ri) (rj) (rk) (rl) (rm) (rn) (ro) (rp) (rq) (rr) (rs) (rt) (ru) (rv) (rw) (rx) (ry) (rz) (sa) (sb) (sc) (sd) (se) (sf) (sg) (sh) (si) (sj) (sk) (sl) (sm) (sn) (so) (sp) (sq) (sr) (ss) (st) (su) (sv) (sw) (sx) (sy) (sz) (ta) (tb) (tc) (td) (te) (tf) (tg) (th) (ti) (tj) (tk) (tl) (tm) (tn) (to) (tp) (tq) (tr) (ts) (tt) (tu) (tv) (tw) (tx) (ty) (tz) (ua) (ub) (uc) (ud) (ue) (uf) (ug) (uh) (ui) (uj) (uk) (ul) (um) (un) (uo) (up) (uq) (ur) (us) (ut) (uu) (uv) (uw) (ux) (uy) (uz) (va) (vb) (vc) (vd) (ve) (vf) (vg) (vh) (vi) (vj) (vk) (vl) (vm) (vn) (vo) (vp) (vq) (vr) (vs) (vt) (vu) (vv) (vw) (vx) (vy) (vz) (wa) (wb) (wc) (wd) (we) (wf) (wg) (wh) (wi) (wj) (wk) (wl) (wm) (wn) (wo) (wp) (wq) (wr) (ws) (wt) (wu) (wv) (ww) (wx) (wy) (wz) (xa) (xb) (xc) (xd) (xe) (xf) (xg) (xh) (xi) (xj) (xk) (xl) (xm) (xn) (xo) (xp) (xq) (xr) (xs) (xt) (xu) (xv) (xw) (xx) (xy) (xz) (ya) (yb) (yc) (yd) (ye) (yf) (yg) (yh) (yi) (yj) (yk) (yl) (ym) (yn) (yo) (yp) (yq) (yr) (ys) (yt) (yu) (yv) (yw) (yx) (yz) (za) (zb) (zc) (zd) (ze) (zf) (zg) (zh) (zi) (zj) (zk) (zl) (zm) (zn) (zo) (zp) (zq) (zr) (zs) (zt) (zu) (zv) (zw) (zx) (zy) (zz)

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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**Table 61**  
**ABE14B - You said that you would feel very/quite uncomfortable. Why is that?**  
**BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Weighted Base	47*	15**	33**	35*	46*	1**	1**	9**	38*	47*	16**	20**	9**
Lack of confidence in the standard of care/poor service/ treatment	*	*	-	*	*	-	-	-	*	*	*	-	-
	*	1%	-	*	*	-	-	-	*	*	1%	-	-
Other	4	-	4	1	4	-	-	1	4	4	1	4	-
	9% <sup>c</sup>	-	13%	4%	9% <sup>c</sup>	-	-	8%	9%	9%	4%	19%	-
Prefer not to say	1	1	-	-	1	-	-	1	-	1	-	-	1
	2%	5%	-	-	2%	-	-	8%	-	2%	-	-	8%
No answer	1	1	*	1	1	-	-	1	*	1	-	-	*
	3% <sup>h</sup>	8%	1%	4%	3%	-	-	14%	1%	3%	-	-	3%

Proportions/Memo: Columns Totals (5% min level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,m)  
 Overlay formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

Table 62  
ABE15 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time: SUMMARY  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	NHS 111	Ambulance services	GP surgeries	Hospitals	Care homes
Unweighted Base	423	423	423	423	423
Weighted Base	423	423	423	423	423
Very well	102	126	115	145	58
	24%	30%	27%	34%	14%
Quite well	135	154	180	149	79
	32%	36%	42%	35%	19%
Neither well nor badly	67	47	62	57	71
	16%	11%	15%	13%	17%
Quite badly	19	12	19	25	72
	4%	3%	4%	6%	17%
Very badly	11	6	10	14	49
	3%	1%	2%	3%	12%
Don't know	90	78	38	34	94
	21%	18%	9%	8%	22%
Well [NET]	237	280	295	294	137
	56%	66%	70%	69%	32%
Badly [NET]	30	18	28	39	121
	7%	4%	7%	9%	29%
NET: Difference	207	261	267	255	16
	49%	62%	63%	60%	4%

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**Table 63**  
**ABE15.1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**
Very well	102	47	51	14	21	28	17	11	10	50	16	36	17	27	14	39	10	4	32	2	11	4	7	7	-	18	7
	24%	22%	25%	22%	21%	26%	23%	26%	30%	23%	29%	24%	18%	24%	19%	29%	37%	28%	19%	28%	31%	43%	15%	23%	-	35%	27%
Quite well	135	66	69	26	29	37	28	10	5	71	16	49	25	41	25	45	8	3	56	2	10	4	19	11	1	12	10
	32%	31%	34%	41%	29%	34%	37%	24%	15%	33%	29%	32%	26%	36%	35%	33%	28%	24%	33%	24%	27%	42%	41%	38%	23%	23%	36%
Neither well nor badly	67	32	33	10	19	22	6	4	5	39	11	17	21	17	12	17	2	2	28	1	4	1	9	6	3	8	3
	16%†	15%	16%	16%	19%	21%†	8%	10%	16%	18%	21%	11%	21%	15%	17%	12%	7%	16%	16%	18%	10%	7%	19%	22%	52%	17%	10%
Quite badly	19	5	13	4	6	4	3	1	2	7	6	6	4	5	4	6	-	1	12	2	3	-	-	-	-	1	-
	4%‡	2%	6%	6%	6%	3%	4%	2%	6%	3%	10%	4%	4%	5%	5%	4%	-	6%	7%	23%	8%	-	1%	-	-	1%	-
Very badly	11	8	3	-	2	4	3	1	-	6	-	5	5	1	-	5	-	-	8	-	2	-	-	-	-	2	-
	3%	4%	1%	-	2%	4%	4%	2%	-	3%	-	5%	3%	5%	1%	-	3%	-	5%	-	4%	-	-	-	-	3%	-
Don't know	90	54	36	9	23	49	13	19	16	45	5	39	25	21	16	27	8	3	35	*	7	1	11	5	1	10	7
	21%§	25%	17%	14%	23%	12%	25%	37%Zc	33%	21%	10%	26%	26%	19%	22%	19%	29%	26%	20%	7%	20%	8%	24%	17%	25%	21%	27%
									e																		
Well [NET]	237	113	121	40	50	65	46	21	15	121	31	85	42	67	38	84	18	7	88	4	21	9	25	17	1	29	17
	56%¶	53%	59%	64%	50%	60%	60%	49%	45%	55%	59%	56%	43%	60%¶	55%	61%¶	64%	52%	52%	52%	58%	85%	56%	61%	23%	58%	63%
Badly [NET]	30	13	16	4	8	8	6	2	2	13	6	11	9	6	4	10	-	1	20	2	4	-	*	-	-	2	-
	7%	6%	8%	6%	9%	7%	8%	4%	6%	6%	10%	7%	10%	6%	5%	7%	-	6%	12%Z	23%	12%	-	1%	-	-	5%	-
NET: Difference	207	101	105	36	41	57	40	20	13	108	26	74	32	61	35	74	18	6	68	2	17	9	25	17	1	27	17
	49%	47%	51%	58%	42%	53%	52%	46%	39%	49%	48%	49%	33%	55%	49%	54%	64%	45%	40%	29%	47%	85%	55%	61%	23%	53%	63%

Proportions/Means: column totals (% not row) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
 Overlay formulae used: \* small base, \*\* very small base (under 30) weights for age testing

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**Table 64**  
**ABE15.1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>423</b>	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
<b>Weighted Base</b>	<b>423</b>	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very well	<b>102</b>	16	14	49	13	25	18	14	33	4	4	20	81	12	47	7	5	26	20	58
	<b>24%</b>	21%	26%	20%	79%	21%	25%	27%	30%	15%	17%	26%	23%	23%	25%	45%	16%	26%	21%	24%
Quite well	<b>135</b>	32	21	77	-	40	15	15	40	14	10	22	114	16	60	2	9	33	35	78
	<b>32%†</b>	41%	38%	31%	-	33%	20%	29%	37%†	48%	43%	29%	33%	31%	31%	11%	27%	33%	38%	32%
Neither well nor badly	<b>67</b>	8	5	50	-	20	11	10	16	3	-	12	54	7	30	1	11	19	9	39
	<b>16%</b>	11%	10%	20%‡	-	16%	15%	18%	14%	12%	-	16%	16%	13%	16%	6%	35%	19%	10%	16%
Quite badly	<b>19</b>	1	5	13	-	6	3	2	2	1	3	16	3	3	9	1	2	2	5	12
	<b>4%</b>	1%	8%	5%	-	5%	8%	4%	2%	8%	3%	4%	5%	5%	5%	6%	5%	2%	6%	5%
Very badly	<b>11</b>	2	2	6	-	4	3	2	1	-	1	1	10	-	6	1	1	2	2	8
	<b>3%</b>	3%	4%	3%	-	4%	4%	5%	1%	-	4%	1%	3%	-	3%	6%	2%	2%	2%	3%
Don't know	<b>90</b>	19	7	50	3	26	21	9	17	5	7	19	71	15	40	4	5	17	22	49
	<b>21%</b>	24%	13%	20%	21%	22%	29%	17%	16%	16%	32%	25%	20%	29%	21%	26%	14%	17%	24%	20%
<b>Well [NET]</b>	<b>237</b>	48	35	126	13	65	33	30	73	18	14	41	195	28	107	8	14	59	55	136
	<b>56%</b>	61%	64%	51%	79%	54%	45%	56%	67%‡†	64%	61%	54%	56%	54%	56%	56%	44%	60%	59%	56%
<b>Badly [NET]</b>	<b>30</b>	3	7	19	-	10	8	4	2	2	2	4	26	3	16	2	2	4	7	21
	<b>7%</b>	4%	13%	8%	-	8%	11%h	8%	2%	8%	7%	5%	8%	5%	8%	12%	7%	5%	7%	8%
<b>NET: Difference</b>	<b>207</b>	45	28	107	13	55	24	25	71	16	12	38	169	25	91	7	12	55	48	115
	<b>49%</b>	57%	51%	44%	79%	45%	33%	48%	65%	55%	54%	50%	49%	49%	47%	43%	36%	55%	52%	47%

Proportions/Mean: column total (% row total) = Z1\*Z2/Z3; Z1 = Z2\*Z3/Z4; Z2 = Z1\*Z3/Z4; Z3 = Z1\*Z2/Z4  
 Overlap formulae used: \*small base; \*\*very small base (under 30) weights for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 65**  
**ABE15\_1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very well	102	19	83	73	92	9	1	50	51	102	23	40	24
24%h		17%	26%	32%Zd	24%	24%	10%	31%	20%	24%	19%	26%	22%
Quite well	135	35	101	50	122	13	3	64	71	135	39	48	37
32%ch		32%	32%	22%	32%c	34%	19%	39%	27%	32%	33%	31%	34%
Neither well nor badly	67	18	48	37	60	7	5	12	55	67	21	17	23
16%g		16%	15%	16%	16%	18%	39%	7%	21%Zg	16%	16%	11%	21%
Quite badly	19	10	9	8	19	-	-	5	14	19	4	10	2
4%b		10%Zb	3%	3%	5%	-	-	3%	5%	4%	4%	6%	2%
Very badly	11	4	6	6	8	3	1	-	11	11	4	6	-
3%		4%	2%	3%	2%	7%	6%	-	4%Zg	3%	3%	4%	-
Don't know	90	22	67	55	80	6	4	33	57	90	28	33	24
21%		21%	21%	24%	21%	17%	25%	20%	22%	21%	23%	21%	22%
<b>Well [NET]</b>	<b>237</b>	<b>53</b>	<b>184</b>	<b>124</b>	<b>214</b>	<b>23</b>	<b>4</b>	<b>114</b>	<b>121</b>	<b>237</b>	<b>62</b>	<b>88</b>	<b>61</b>
56%h		49%	58%	54%	56%	58%	29%	70%Zh	47%	56%	52%	57%	55%
<b>Badly [NET]</b>	<b>30</b>	<b>15</b>	<b>15</b>	<b>13</b>	<b>27</b>	<b>3</b>	<b>1</b>	<b>5</b>	<b>25</b>	<b>30</b>	<b>8</b>	<b>16</b>	<b>2</b>
7%bg		14%Zb	5%	6%	7%	7%	6%	3%	10%Z	7%	7%	10%um	2%
<b>NET: Difference</b>	<b>207</b>	<b>38</b>	<b>169</b>	<b>110</b>	<b>188</b>	<b>20</b>	<b>3</b>	<b>109</b>	<b>96</b>	<b>207</b>	<b>54</b>	<b>72</b>	<b>59</b>
49%		36%	54%	48%	49%	50%	23%	67%	37%	49%	45%	47%	54%

Proportions/Margins: column totals (1% not used) - Z/a/b - 20/30/40 - Z/g/h - 20/30/40  
 Overlap formulae used: \*\*small base, \*\*\*very small base (under 30) ineligible for sig testing

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**Table 66**  
**ABE15 2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29	
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**	
Very well	126	65	60	16	31	26	24	16	13	67	12	47	23	30	20	49	12	6	49	2	12	4	12	7	1	12	8	
30%	30%	31%	29%	25%	31%	24%	32%	37%	40%	31%	22%	31%	24%	27%	29%	36%	43%	49%Z	28%	33%	32%	44%	27%	26%	23%	24%	29%	
Quite well	154	72	81	24	29	51	29	15	7	75	23	56	29	44	28	51	11	3	58	3	13	4	18	14	2	21	8	
36%	36%	34%	39%	38%	29%	47%	38%	34%	21%	34%	42%	37%	30%	39%	39%	37%	39%	24%	34%	36%	36%	37%	39%	51%	36%	41%	28%	
Neither well nor badly	47	19	26	10	12	15	7	2	2	22	10	15	15	12	11	9	4	2	22	1	2	1	3	1	*	10	1	
11%	11%	9%	12%	17%	12%	13%	9%	4%	5%	10%	19%	10%	15%	11%	16%	6%	13%	13%	13%	14%	6%	11%	7%	2%	7%	20%	6%	
Quite badly	12	8	4	3	2	4	1	1	1	9	-	3	5	4	1	1	-	*	5	*	2	-	1	-	*	3	-	
3%	3%	4%	2%	5%	2%	4%	1%	2%	4%	4%	-	2%	5%	3%	2%	1%	-	-	1%	3%	5%	7%	-	1%	-	6%	6%	-
Very badly	6	2	4	-	1	2	3	-	-	3	*	2	2	1	-	2	-	-	2	-	2	-	-	1	-	-	-	
1%	1%	1%	2%	-	1%	2%	4%	-	-	1%	1%	2%	3%	1%	-	2%	-	-	1%	-	6%Z	-	-	4%	-	-	-	
Don't know	78	46	32	9	25	11	12	10	10	42	9	27	22	21	9	25	2	2	36	1	4	1	12	5	2	5	10	
18%	18%	22%	16%	15%	25%e	10%	16%	23%	30%	19%	16%	18%	23%	19%	14%	18%	6%	13%	21%	10%	12%	8%	26%	18%	28%	9%	38%	
Well [NET]	280	137	141	39	60	77	53	31	20	142	34	104	52	74	48	100	22	10	106	5	25	8	30	22	3	33	15	
66%w	66%w	65%	68%	63%	60%	71%	69%	71%	60%	65%	64%	69%	54%	66%	68%	73%w	81%	74%	62%	70%	68%	81%	66%	76%	59%	65%	57%	
Badly [NET]	18	10	7	3	3	6	4	1	1	13	*	5	8	5	1	3	-	*	8	*	5	-	1	1	*	3	-	
4%	4%	5%	4%	5%	3%	6%	5%	2%	4%	6%	1%	4%	8%	4%	2%	3%	-	1%	5%	5%	13%Z	-	1%	4%	6%	-	-	
NET: Difference	261	127	133	36	57	71	49	30	18	129	34	98	44	70	47	96	22	9	98	5	20	8	29	21	3	30	15	
62%	62%	60%	65%	58%	57%	65%	64%	69%	56%	59%	64%	65%	46%	62%	66%	70%	81%	73%	57%	64%	55%	81%	65%	73%	53%	59%	57%	

Proportions/Margin: Columns Tested (5% risk level) - Z(a,b) - Z(c,d)(e,f,g,h) - Z(i,m,n,o) - Z(p,q,r,s,t,u,v,w,x,y,z)  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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**Table 67**  
**ABE15 2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>423</b>	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
<b>Weighted Base</b>	<b>423</b>	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very well	126	26	18	57	10	35	26	19	29	13	3	27	99	19	48	8	9	27	24	80
30%cn		34%	32%	23%	61%	29%	35%	35%	27%	44%	11%	36%	29%	36%	25%	54%	27%	27%	26%	33%
Quite well	154	35	23	89	3	36	29	21	47	7	12	16	137	22	76	2	12	39	30	87
36%k		45%	42%	36%	16%	29%	39%	40%	44%	24%	51%	21%	40%Zk	42%	39%	16%	36%	40%	32%	36%
Neither well nor	47	5	7	31	-	16	4	-	9	9	-	15	33	9	18	2	9	18	11	22
badly	11%l	7%	12%	13%	-	13%	6%	-	9%	31%	-	19%	9%	17%	9%	12%	28%	16%	12%	9%
Quite badly	12	1	1	9	1	7	1	2	2	-	1	1	11	2	8	-	-	1	5	8
3%		1%	2%	4%	6%	5%	1%	3%	2%	-	6%	1%	3%	3%	4%	-	-	1%	5%	3%
Very badly	6	2	1	4	-	3	2	-	1	-	-	-	6	-	5	-	-	*	1	5
1%		2%	1%	1%	-	3%	3%	-	1%	-	-	-	2%	-	3%	-	-	*	1%	2%
Don't know	78	10	6	55	3	25	12	11	19	-	7	18	60	1	38	3	3	13	23	43
18%kn		12%	11%	22%	17%	21%	16%	22%	18%	-	32%	23%	17%	3%	20%kn	18%	9%	13%	24%	16%
<b>Well [NET]</b>	<b>280</b>	61	40	146	13	71	55	40	77	20	14	43	236	40	123	11	21	66	54	168
66%k		78%k	74%	60%	77%	58%	74%	75%	71%	69%	62%	56%	68%	78%	64%	70%	63%	67%	58%	69%
<b>Badly [NET]</b>	<b>18</b>	2	2	12	1	10	3	2	3	-	1	1	17	2	13	-	-	2	6	12
4%		3%	4%	5%	6%	8%Z	4%	3%	2%	-	6%	1%	5%	3%	7%Z	-	-	2%	6%	5%
<b>NET: Difference</b>	<b>261</b>	59	38	134	12	61	52	38	74	20	13	42	219	39	110	11	21	64	48	155
62%		76%	70%	55%	71%	50%	70%	72%	69%	69%	56%	55%	63%	75%	57%	70%	63%	65%	52%	64%

Proportions/Mean: column totals (1% min) - Z-score: Z-score (1% min) - Z-score: Z-score (1% min) - Z-score: Z-score (1% min)  
Overlapping formulae used: \*small base, \*\*very small base (under 30) weights for age testing

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Table 68  
ABE15.2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very well	126	33	93	80	114	12	1	64	61	126	34	43	31
30%h		30%	30%	35%Zd	30%	30%	7%	39%Zh	24%	30%	29%	28%	28%
Quite well	154	41	112	78	142	12	5	65	88	154	41	56	47
36%		38%	36%	34%	37%	30%	38%	40%	34%	36%	34%	36%	43%
Neither well nor badly	47	9	38	18	45	2	-	12	36	47	16	15	16
11%g		9%	12%	8%	12%g	6%	-	7%	14%	11%	14%	9%	15%
Quite badly	12	3	9	7	10	3	-	-	12	12	2	5	2
3%		3%	3%	3%	3%	7%	20%	-	5%Zg	3%	2%	3%	2%
Very badly	6	2	4	1	3	3	-	1	5	6	*	4	1
1%d		2%	1%	1%	1%	7%	-	1%	2%	1%	*	3%	1%
Don't know	78	20	58	44	68	8	5	22	56	78	25	32	13
18%		18%	18%	19%	18%	19%	35%	13%	22%	18%	21%	21%	12%
Well [NET]	280	74	205	158	255	23	6	129	149	280	75	99	78
68%h		68%	65%	69%	67%	60%	45%	79%Zh	56%	66%	63%	64%	71%
Badly [NET]	18	5	13	9	13	6	3	1	17	18	3	9	3
4%dg		5%	4%	4%	3%	14%	20%	1%	7%Zg	4%	2%	6%	2%
NET: Difference	261	69	192	150	243	18	3	128	132	261	73	90	76
62%		64%	61%	65%	64%	46%	24%	78%	51%	62%	61%	58%	69%

Proportions/Margins: column totals (1% min level) - Z(a,b) - 26.03801 - Z(g,h) - 20.95501  
Odds ratios/formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

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Table 69  
ABE15.3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION												WEST MID- LANDS (v)	YORKS AND HUMBR (z)
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT W/CK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)					
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29			
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**			
Very well	115	49	64	10	28	28	24	14	11	58	15	43	23	29	14	47	7	4	42	3	19	3	12	7	1	10	8			
	27%	23%	31%	16%	28%	26%	31%	31%	34%	27%	28%	28%	24%	26%	20%	34%	26%	34%	25%	43%	51%Zr	27%	26%	24%	18%	19%	28%			
Quite well	180	83	94	35	41	50	30	14	10	88	20	72	36	47	39	55	12	4	76	2	12	7	18	12	2	23	11			
	42%	39%	46%	56%g	41%	46%	39%	32%	32%	40%	37%	48%	38%	42%	56%	40%	45%	34%	44%	22%	33%	69%	39%	44%	42%	45%	40%			
Neither well nor badly	62	32	29	8	19	15	9	8	3	34	14	14	21	12	11	17	5	2	20	1	4	-	4	8	2	10	5			
	15%	15%	14%	13%	19%	14%	11%	19%	10%	16%	26%	9%	21%Zm	11%	15%	12%	18%	19%	12%	19%	10%	-	8%	28%	40%	20%	18%			
Quite badly	19	12	6	1	2	8	4	2	2	11	2	5	3	7	4	3	1	1	7	1	-	-	2	1	-	4	2			
	4%	6%	3%	2%	2%	7%	6%	4%	6%	5%	3%	4%	3%	7%	6%	2%	2%	5%	4%	11%	-	-	5%	3%	-	9%	6%			
Very badly	10	7	1	1	5	2	2	*	-	6	-	4	*	5	-	3	-	*	6	-	2	-	-	-	-	1	-			
	2%	3%	1%	1%	5%	2%	2%	1%	-	3%	-	2%	*	4%	-	2%	-	4%	4%	-	5%	-	-	-	-	2%	-			
Don't know	38	28	10	7	6	6	9	6	6	21	3	14	13	10	2	12	2	1	19	*	*	*	10	*	-	3	2			
	9%b	13%Zb	5%	11%	6%	5%	11%	13%	18%	10%	6%	9%	13%	9%	3%	9%	9%	4%	11%	5%	1%	5%	22%	2%	-	5%	7%			
Well [NET]	295	132	159	45	69	79	54	27	22	146	35	115	60	77	53	102	20	9	119	5	30	10	30	19	4	33	18			
	70%a	62%	77%Za	73%	69%	72%	70%	63%	66%	67%	65%	76%	62%	69%	76%	74%	71%	68%	69%	65%	84%	95%	65%	68%	60%	64%	69%			
Badly [NET]	28	20	8	2	6	10	6	2	2	17	2	9	4	12	4	7	1	1	14	1	2	-	2	1	-	5	2			
	7%	9%	4%	4%	6%	9%	8%	5%	6%	8%	3%	6%	4%	11%Z	6%	5%	2%	9%	8%	11%	5%	-	5%	3%	-	11%	6%			
NET: Difference	267	113	151	43	62	69	48	25	20	128	33	106	56	64	49	95	19	8	105	4	29	10	27	18	4	27	17			
	63%	53%	73%	69%	63%	63%	62%	59%	59%	59%	61%	70%	58%	58%	69%	69%	68%	59%	61%	54%	79%	95%	60%	65%	60%	53%	62%			

Proportions/Means: Columns: Tested (5% risk level): Z(a,b) - Z(c,d)(e,f,g) - Z(h,i) - Z(j,k) - Z(l,m,n) - Z(o,p)(q,r,s,t,u,v,w,x,y,z)  
Owing formulae used: \* - small base, \*\* - very small base (under 30) ineligible for age testing

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**Table 70**  
**ABE15\_3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

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	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
<b>Unweighted Base</b>	<b>423</b>	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
<b>Weighted Base</b>	<b>423</b>	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very well	115	23	14	64	10	30	23	16	33	9	1	20	95	14	40	10	8	17	18	81
Quite well	180	34	32	97	1	54	32	17	40	19	17	29	150	24	99	4	11	49	49	90
Neither well nor badly	62	10	3	44	-	16	9	11	17	*	1	17	45	9	21	1	10	22	10	35
Quite badly	19	6	1	7	3	9	3	2	4	-	1	22%	13%	17%	11%	9%	30%	23%	10%	14%
Very badly	10	*	3	5	1	4	1	2	2	-	*	3	7	-	4	-	1	1	5	4
Don't know	38	4	2	28	2	9	6	4	13	1	3	6	32	3	16	-	1	7	9	23
<b>Well [NET]</b>	<b>295</b>	58*	46	160	11	83	55	33	73	28	18	50	245	39	139	14	19	66	67	171
<b>Badly [NET]</b>	<b>28</b>	7	4	12	4	13	4	5	6	-	1	4	24	1	17	-	3	4	8	16
<b>NET: Difference</b>	<b>267</b>	51	42	148	7	71	51	29	67	28	17	46	222	38	122	14	16	62	59	155
	63%	66%	77%	61%	43%	58%	70%	54%	62%	97%	73%	61%	64%	73%	64%	91%	50%	62%	63%	63%

Proportions: Means: column totals (% row total) - Z1a(b)(c) - Z2a(b)(c) - Z3a(b)(c) - Z4a(b)(c) - Z5a(b)(c)  
Overlapping format used: \*small base, \*\*very small base (under 30) weights for age testing

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**Table 71**  
**ABE15\_3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
<b>Unweighted Base</b>	<b>423</b>	118	303	235	388	33	10	147	274	423	130	151	105
<b>Weighted Base</b>	<b>423</b>	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very well	115 27%hk	36 33%	79 25%	68 30%	103 27%	12 30%	1 7%	56 34%	59 23%	115 27%k	22 19%	50 32%k	29 27%
Quite well	180 42%	47 44%	132 42%	104 45%	167 44%	13 32%	2 17%	71 44%	108 42%	180 42%	54 45%	63 40%	44 40%
Neither well nor badly	62 15%cl	12 11%	50 16%	23 10%	53 14%cl	9 22%	7 54%	18 11%	43 17%	62 15%l	21 17%	12 8%	23 21%l
Quite badly	19 4%	3 3%	15 5%	9 4%	19 5%	-	-	4 2%	15 6%	19 4%	5 4%	7 5%	6 5%
Very badly	10 2%	1 1%	8 3%	6 3%	8 2%	2 4%	-	-	10 4%	10 2%	3 3%	4 3%	2 2%
Don't know	38 9%	8 7%	30 10%	20 9%	32 8%	4 11%	2 15%	15 9%	24 9%	38 9%	14 12%	19 12%	6 5%
<b>Well [NET]</b>	<b>295</b> 70%h	<b>83</b> 76%	<b>211</b> 67%	<b>172</b> 75%Z	<b>270</b> 71%	<b>24</b> 63%	<b>3</b> 24%	<b>127</b> 78%Zh	<b>166</b> 65%	<b>295</b> 70%	<b>77</b> 64%	<b>113</b> 73%	<b>74</b> 67%
<b>Badly [NET]</b>	<b>28</b> 7%g	<b>4</b> 4%	<b>23</b> 7%	<b>15</b> 6%	<b>26</b> 7%	<b>2</b> 4%	<b>1</b> 7%	<b>4</b> 2%	<b>25</b> 10%Zg	<b>28</b> 7%	<b>8</b> 7%	<b>12</b> 7%	<b>8</b> 7%
<b>NET: Difference</b>	<b>267</b> 63%	<b>79</b> 73%	<b>188</b> 60%	<b>157</b> 69%	<b>243</b> 64%	<b>23</b> 58%	<b>2</b> 17%	<b>123</b> 75%	<b>142</b> 55%	<b>267</b> 63%	<b>68</b> 57%	<b>101</b> 65%	<b>66</b> 60%

Proportions/Margins: column %total (95% risk level) - Z=1.96 - 2638001 - Z(g) - 2019/01/01  
 Overlay formulae used: \*\*small base, \*\*\*very small base (under 30) ineligible for sig testing

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**Table 72**  
**ABE15.4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29	
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**	
Very well	145	67	77	15	34	34	37	15	11	79	17	49	30	26	28	59	14	4	59	2	13	5	15	9	1	12	11	
34% <sub>m</sub>		31%	37%	23%	34%	31%	48% <sub>Zc</sub>	36%	32%	36%	31%	33%	31%	23%	39%	43% <sub>m</sub>	52%	33%	34%	22%	36%	50%	33%	32%	18%	24%	40%	
Quite well	149	82	66	23	28	39	28	21	9	86	16	46	33	47	25	42	5	4	63	4	11	3	18	16	2	16	6	
35%		39%	32%	38%	28%	36%	37%	49% <sub>Zd</sub>	27%	40%	31%	30%	34%	42% <sub>Z</sub>	35%	30%	17%	34%	37%	57%	30%	31%	40%	55%	42%	31%	24%	
Neither well nor badly	57	20	35	13	16	20	2	3	3	24	15	18	16	16	12	13	4	2	24	*	4	2	5	1	*	13	3	
13% <sub>f</sub>		10%	17%	20% <sub>f</sub>	16% <sub>f</sub>	18% <sub>f</sub>	2%	7%	10%	11%	28%	12%	16%	14%	17%	9%	13%	15%	14%	1%	12%	16%	11%	3%	7%	25%	9%	
Quite badly	25	15	9	5	6	6	3	2	3	12	3	11	6	12	3	5	1	*	9	1	2	-	*	2	2	4	3	
6%		7%	5%	8%	6%	5%	4%	5%	9%	5%	5%	7%	6%	11% <sub>Zo</sub>	4%	3%	4%	2%	5%	14%	5%	-	1%	8%	33%	8%	11%	
Very badly	14	10	2	*	4	6	2	1	2	6	-	8	*	2	1	9	3	1	5	-	3	-	2	-	-	-	*	
3% <sub>b</sub>		5%	1%	1%	4%	5%	2%	2%	5%	3%	-	5%	*	2%	2%	7%	10%	5%	3%	-	7%	-	5%	-	-	-	1%	
Don't know	34	18	16	6	11	5	6	1	5	12	3	20	12	8	2	11	1	1	12	*	4	*	5	1	-	6	4	
8%		9%	8%	10%	11%	5%	7%	2%	16%	5%	5%	13% <sub>Zi</sub>	12%	7%	3%	8%	5%	10%	7%	5%	11%	3%	11%	3%	-	11%	15%	
Well [NET]	294	148	143	38	62	73	65	37	20	165	33	95	63	73	53	100	19	9	122	6	24	8	33	25	4	28	17	
69%		70%	70%	61%	62%	67%	85% <sub>Zc</sub> de	85% <sub>Zc</sub> de	60%	76% <sub>Zk</sub>	62%	63%	65%	66%	75%	73%	69%	67%	71%	79%	66%	81%	72%	86%	61%	56%	64%	
Badly [NET]	39	25	12	5	10	11	5	3	5	18	3	18	6	14	4	14	4	1	15	1	4	-	3	2	2	4	3	
9%		12%	6%	8%	11%	10%	6%	6%	14%	8%	5%	12%	6%	13%	6%	10%	13%	8%	8%	14%	12%	-	6%	8%	33%	8%	11%	
NET: Difference	255	123	131	33	51	61	60	34	15	148	30	77	57	59	49	87	15	8	107	5	19	8	30	22	2	24	14	
60%		58%	64%	53%	51%	56%	79%	79%	45%	68%	57%	51%	59%	53%	69%	63%	56%	60%	62%	65%	54%	81%	66%	78%	28%	47%	53%	

Proportions: Means: column totals (% row total) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j - Z/k/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z  
 Overlay formulae used: \* - small base, \*\* - very small base (under 30) weights for age testing

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Table 73  
ABE15\_4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246	
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245	
Very well	145	26	20	68	12	38	29	18	40	13	6	26	117	20	59	7	10	37	33	81	
	34% <sub>c</sub>	33%	37%	28%	75%	31%	39%	35%	37%	47%	25%	35%	34%	39%	31%	46%	30%	37%	36%	33%	
Quite well	149	29	19	95	-	48	24	18	41	7	10	22	126	19	70	5	11	31	34	88	
	35%	37%	34%	39%	-	39%	33%	34%	38%	23%	42%	30%	36%	36%	37%	33%	33%	32%	37%	36%	
Neither well nor badly	57	9	7	38	-	15	12	7	10	3	-	14	43	6	30	-	10	19	5	33	
	13% <sub>r</sub>	11%	14%	15%	-	13%	16%	13%	10%	12%	-	16%	12%	11%	15%	2%	29%	19% <sub>r</sub>	5%	14%	
Quite badly	25	5	3	16	-	10	4	3	6	1	1	2	23	3	16	3	1	5	6	14	
	6%	6%	5%	7%	-	8%	5%	6%	6%	4%	4%	2%	7%	7%	8%	19%	3%	5%	6%	6%	
Very badly	14	5	3	5	1	2	2	5	3	2	*	4	10	-	5	-	2	3	5	6	
	3%	6%	5%	2%	8%	1%	3%	10%	3%	6%	1%	6%	3%	-	3%	-	5%	3%	5%	3%	
Don't know	34	6	2	23	3	8	4	2	7	3	7	7	27	4	11	-	-	3	11	22	
	8%	7%	4%	9%	17%	7%	5%	3%	6%	10%	28%	10%	8%	7%	6%	-	-	3%	12% <sub>q</sub>	9%	
Well [NET]	294	54	39	163	12	85	53	36	82	20	15	49	244	39	130	12	20	69	67	169	
	69%	70%	72%	67%	75%	71%	72%	68%	76%	69%	67%	64%	70%	75%	67%	79%	62%	69%	72%	69%	
Badly [NET]	39	9	6	21	1	12	6	8	9	3	1	6	33	3	22	3	3	8	10	21	
	9%	12%	10%	9%	8%	10%	8%	16%	8%	9%	5%	8%	9%	7%	11%	19%	8%	8%	11%	8%	
NET: Difference	255	45	34	142	11	74	47	27	73	17	14	43	211	36	108	9	18	60	57	149	
	60%	58%	62%	58%	67%	61%	64%	52%	67%	60%	61%	56%	61%	69%	56%	60%	54%	61%	61%	61%	

Proportions/Margins: column totals (1% risk level) - Z(ABS(C1-Z1)/SQRT(C1)) - Z(ABS(C2-Z2)/SQRT(C2)) - Z(ABS(C3-Z3)/SQRT(C3))  
Owing formulae used: \*small base, \*\*very small base (under 30) weights for age testing

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Table 74  
ABE15.4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very well	145	32	113	95	130	14	1	77	68	145	31	58	36
34%hk		29%	36%	41%Zd	34%	37%	10%	47%Zh	26%	34%k	26%	37%	33%
Quite well	149	42	107	69	131	17	9	62	85	149	48	45	43
35%e		39%	34%	30%	34%	44%	61%	38%	33%	35%	40%	29%	39%
Neither well nor badly	57	12	44	21	54	2	-	14	42	57	13	23	18
13%e		11%	14%	9%	14%e	6%	-	9%	16%	13%	11%	15%	17%
Quite badly	25	7	18	17	24	1	-	3	21	25	9	7	8
6%g		7%	6%	7%	6%	2%	-	2%	8%Zg	6%	7%	4%	7%
Very badly	14	3	10	10	10	4	4	*	13	14	6	6	2
3%g		3%	3%	4%e	3%	9%	26%	*	5%Zg	3%	5%	4%	2%
Don't know	34	12	22	18	32	*	*	6	28	34	13	16	3
8%g		11%	7%	8%	8%	1%	3%	4%	11%Zg	8%	11%	10%	3%
Well [NET]	294	73	220	164	261	32	10	139	153	294	79	103	79
69%h		68%	70%	71%	68%	82%	71%	85%Zh	59%	69%	66%	67%	72%
Badly [NET]	39	11	28	27	34	4	4	4	35	39	14	13	9
9%g		10%	9%	12%e	9%	11%	26%	2%	14%Zg	9%	12%	8%	8%
NET: Difference	255	63	192	136	227	27	6	135	118	255	64	90	70
60%		58%	61%	59%	59%	70%	45%	83%	46%	60%	54%	58%	64%

Proportions/Margins: column totals (1% not used) - Z1ab - Z63bcd - Z1gh - Z10jkm  
Owling formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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**Table 75**  
**ABE15\_5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes**  
**BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN**

	TOTAL (Z)	GENDER		AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION													
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)				
Unweighted Base	423	205	213	66	71	89	103	61	33	225	41	157	115	158	36	102	18	43	153	15	42	20	39	19	8	37	29				
Weighted Base	423	212	206	62*	100*	109*	77*	43*	33**	219	54**	151	97*	112	70**	137*	28**	13*	172	7**	36*	10**	46**	28**	6**	51**	27**				
Very well	58	17	40	10	12	10	9	8	9	24	7	27	10	10	7	32	8	2	25	1	8	3	5	3	-	2	3				
	14%am	8%	20%Za	17%	12%	10%	11%	19%	27%	11%	14%	18%	10%	9%	9%	23%Zm	29%	13%	15%	9%	21%	29%	10%	9%	-	5%	11%				
Quite well	79	39	40	10	13	28	15	10	2	34	13	32	21	20	14	20	8	1	27	1	6	3	10	9	2	6	6				
	19%	18%	19%	15%	13%	26%	20%	24%	6%	16%	25%	21%	22%	18%	20%	15%	28%	10%	16%	13%	17%	26%	23%	31%	29%	11%	22%				
Neither well nor	71	29	42	16	15	20	10	7	3	36	11	24	19	15	16	20	5	4	35	2	1	1	6	3	2	11	3				
badly	17%t	14%	20%	25%	15%	19%	13%	17%	10%	16%	21%	16%	20%	13%	23%	15%	16%	27%t	20%t	26%	2%	10%	14%	9%	30%	21%	10%				
Quite badly	72	38	34	7	22	14	14	9	6	43	6	23	18	32	9	13	2	3	26	1	6	2	6	9	1	9	8				
	17%o	18%	16%	11%	22%	13%	19%	20%	19%	20%	11%	15%	19%	28%Zo	13%	10%	7%	20%	15%	11%	18%	15%	13%	32%	17%	18%	28%				
Very badly	49	32	15	7	12	12	10	2	6	31	5	12	10	16	7	15	2	2	27	2	5	1	-	1	*	7	2				
	12%b	15%b	7%	11%	12%	11%	13%	5%	19%	14%	9%	8%	10%	14%	10%	11%	8%	13%	16%	22%	13%	7%	-	3%	6%	14%	9%				
Don't know	94	57	36	13	26	24	19	7	6	51	11	33	19	20	17	37	3	2	31	1	11	1	18	5	1	15	6				
	22%	27%	17%	20%	26%	22%	24%	15%	20%	23%	20%	22%	20%	17%	25%	27%	11%	17%	18%	20%	29%	12%	40%	16%	18%	30%	21%				
Well [NET]	137	56	80	20	25	39	24	19	11	58	21	59	31	30	21	52	16	3	52	2	14	6	15	11	2	8	9				
	32%ai	26%	39%Za	32%	25%	36%	31%	43%	33%	26%	38%	39%aj	32%	27%	30%	38%	57%	22%	30%	22%	39%	55%	33%	40%	29%	16%	33%				
Badly [NET]	121	70	48	14	34	26	24	11	12	74	11	35	28	47	16	28	4	4	53	2	11	2	6	10	1	17	10				
	29%	33%	23%	22%	34%	24%	32%	25%	38%	34%Z	21%	23%	29%	42%Zo	23%	20%	15%	33%	31%	33%	30%	22%	13%	35%	23%	33%	37%				
NET: Difference	16	-14	32	6	-9	13	-1	8	-2	-17	9	23	3	-17	5	24	12	-1	-1	-1	3	3	9	1	*	-8	-1				
	4%	-7%	15%	10%	-9%	12%	-1%	18%	-5%	-8%	18%	15%	3%	-15%	7%	18%	42%	-11%	-1%	-11%	8%	33%	20%	5%	6%	-16%	-4%				

Proportions: Males: column total (% row total) = Z/a/b - Z/c/d(e/f/g/h - Z/i/jk - Z/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z)  
 Overlap formulae used: \* - small base, \*\* - very small base (under 30) weights for sig testing

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Table 76  
ABE15\_5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	423	69	61	254	12	139	81	46	99	29	18	71	351	57	207	20	30	97	91	246
Weighted Base	423	78*	55*	244	16**	121*	74*	52**	108*	29**	23**	76*	346	52*	192	15**	33**	99*	93*	245
Very well	58	12	13	17	8	14	14	9	13	3	5	13	45	8	25	2	3	15	9	33
	14% <sub>c</sub>	16%	24% <sub>c</sub>	7%	47%	12%	19%	17%	12%	10%	21%	17%	13%	16%	13%	14%	8%	15%	10%	13%
Quite well	79	20	8	48	1	22	16	5	22	3	9	13	66	8	38	2	5	14	22	43
	19%	25%	14%	20%	4%	18%	21%	10%	20%	10%	38%	17%	19%	16%	20%	15%	16%	14%	23%	18%
Neither well nor badly	71	10	12	45	-	23	7	9	15	8	2	14	57	7	34	-	13	24	14	37
	17%	13%	22%	18%	-	19%	9%	17%	14%	27%	9%	16%	17%	13%	18%	1%	40%	24%	15%	15%
Quite badly	72	12	8	47	1	23	11	12	20	2	4	12	61	10	33	2	7	13	16	43
	17%	15%	14%	19%	6%	19%	15%	23%	18%	7%	16%	15%	18%	19%	17%	15%	21%	13%	17%	18%
Very badly	49	9	4	29	3	15	12	8	5	6	1	8	40	6	18	3	3	17	14	28
	12% <sub>h</sub>	12%	8%	12%	21%	12%	16% <sub>h</sub>	15%	5%	21%	4%	11%	12%	12%	9%	22%	9%	17%	15%	11%
Don't know	94	15	9	59	4	24	14	9	34	7	3	17	76	13	45	5	2	17	18	60
	22%	20%	17%	24%	22%	20%	19%	17%	31%	25%	12%	22%	22%	24%	23%	34%	6%	17%	20%	25%
Well [NET]	137	32	21	65	8	36	30	14	35	6	14	26	111	17	63	4	8	29	31	76
	32% <sub>c</sub>	41%	38%	27%	51%	30%	40%	27%	32%	20%	59%	34%	32%	32%	33%	28%	24%	29%	33%	31%
Badly [NET]	121	21	12	76	4	38	23	20	25	8	5	20	101	16	51	6	10	30	30	71
	29%	27%	22%	31%	27%	31%	31%	38%	23%	27%	20%	26%	29%	31%	26%	37%	30%	30%	32%	29%
NET: Difference	16	11	9	-11	4	-2	7	-6	10	-2	9	6	10	1	12	-1	-2	-1	*	5
	4%	15%	16%	-4%	24%	-1%	10%	-11%	9%	-7%	39%	8%	3%	1%	6%	-8%	-6%	-1%	*	2%

Proportions/Means: column totals (% row total) - Z1a(b)(c) - Z2a(i)(j)(k) - Z3a(i) - Z4(m)(n) - Z5(o) - Z6(p) - Z7(q) - Z8(r) - Z9(s)  
Overlapping formulae used: \* - small base, \*\* - very small base (under 30) ineligible for sig testing



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PUBLIC - FINAL  
HEALTH FOUNDATION COVID-19 POLLING BAME TABLES

3 Sep 2020

Table 77  
ABE15.5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes  
BASE: ALL BAME ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (SIMPLE)			
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	BAME (j)	BLACK (k)	ASIAN (l)	MIXED (m)
Unweighted Base	423	118	303	235	388	33	10	147	274	423	130	151	105
Weighted Base	423	108*	315	229	381	39**	14**	164*	258	423	119*	155	110*
Very well	58 14%h	19 18%	39 12%	45 20%Zd	57 15%	* 1%	-	32 19%h	26 10%	58 14%	15 13%	17 11%	14 13%
Quite well	79 19%ch	21 20%	57 18%	33 15%	68 18%	11 28%	-	44 27%Zh	35 14%	79 19%	17 14%	26 17%	28 26%
Neither well nor badly	71 17%	15 14%	56 18%	32 14%	65 17%	6 14%	3 19%	23 14%	48 19%	71 17%	25 21%	25 16%	21 19%
Quite badly	72 17%g	25 23%	48 15%	40 17%	66 17%	7 17%	3 23%	59 23%Zg	13 5%	72 17%	24 20%	18 16%	18 16%
Very badly	49 12%dg	12 11%	37 12%	28 12%	38 10%	8 21%	6 42%	8 5%	41 16%Zg	49 12%	15 12%	18 11%	12 11%
Don't know	94 22%	16 15%	78 25%	51 22%	87 23%	7 19%	2 16%	45 28%	49 19%	94 22%	24 20%	46 30%Zj	17 15%
Well [NET]	137 32%h	40 38%	96 30%	79 34%	125 33%	11 29%	-	75 46%Zh	61 24%	137 32%	32 27%	43 28%	42 38%
Badly [NET]	121 29%g	37 34%	84 27%	67 29%	104 27%	15 37%	9 65%	20 12%	101 39%Zg	121 29%	38 32%	42 27%	30 27%
NET: Difference	16 4%	4 3%	12 4%	11 5%	21 5%	-3 -8%	-9 -65%	56 34%	-40 -16%	16 4%	-6 -5%	1 1%	12 11%

Proportion/Mean: column total (1% min) / Z1ab - Z1000 / Z1g - Z1000  
Owing formulae used: \* small base, \*\* very small base (under 30) ineligible for sig testing