

J19007777-29-04 17-JUL - 29-JUL 2020
PUBLIC - FINAL
HEALTH FOUNDATION COVID-19 POLLING

3 Sep 2020

Table 1
Q TENURE - Which of these applies to your home?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											WEST MID- AND LANDS (Y)	YORKS AND HUMBR (Z)
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOC- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)					
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162			
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188			
It is being bought on a mortgage	714 32% hky	382 35% Zb	332 29%	66 28% h	128 33% gh	219 61% Zc	176 46% Zc	86 25% h	39 7%	504 46% Zj	87 37% k	123 13%	249 42% Zm	202 33% o	157 34% o	92 17%	52 32%	74 34% y	93 31%	37 39% uxy	70 27%	66 34% y	115 36% tx	67 34% y	25 23%	46 23%	70 37% xy			
It is owned outright	844 38% cd	400 37%	444 39%	33 14%	44 12%	47 13%	115 30% cd	197 57% Zc	403 77% ZC	266 24%	78 33% i	501 54% Zj	261 45% Zm	229 37% o	181 39% o	154 29%	68 41% r	86 40% r	92 31%	27 29%	117 46% Zr	81 41% rs	117 37%	72 36%	43 40%	71 35%	68 36%			
It is rented from the local authority	172 8% ach	68 6%	102 9% Za	35 14% Zc	50 13% Zef	20 6%	22 6%	17 5%	28 5%	64 6%	20 8%	88 10% Zj	9 1%	26 4% l	36 8% lm	99 19% Zm	10 6%	14 6%	33 11% Zvw	8 8%	23 9% w	17 8%	16 5%	8 4%	8 7%	25 12% Zvw	10 5%			
It is rented from a private landlord	290 13% fg	147 13%	141 12%	63 26% Ze	102 27% Zc	51 14% gh	37 10% h	21 6% h	16 3%	168 15% Zk	30 12%	93 10%	44 7%	101 17% Zl	52 11%	90 17% Zj	19 12%	24 11%	49 16% u	14 15%	28 11%	17 9%	38 12%	31 16%	23 21% Zq	27 13%	18 10%			
It is rented from a Housing Association/Trust	117 5% ail	44 4%	70 6% a	20 9% eg	21 6%	11 3%	19 5%	14 4%	30 6%	38 4%	11 5%	67 7% Zi	6 1%	28 5% l	17 4% l	62 12% Zm	8 5%	10 4%	18 6%	6 4%	10 4%	22 5%	7 3%	5 5%	14 7%	6 3%				
Other	64 3% gh	32 3%	31 3%	19 8% Zef	25 6% Zef	5 2%	5 1%	5 1%	4 1%	28 3%	6 3%	29 3%	8 1%	17 3%	16 4%	22 4% l	6 4% t	6 3%	8 3% t	3 3%	1 2%	3 2%	6 2%	10 5% t	4 4% t	10 5% t	8 4% t			
Prefer not to say	45 2% h	18 2%	25 2%	4 2%	13 3% h	4 1%	10 3% h	5 1%	4 1%	20 2%	6 3%	19 2%	9 2%	8 1%	7 1%	10 2%	1 1%	3 1%	9 3%	1 1%	5 2%	1 1%	2 1%	4 2%	-	11 5% Zpu	7 4% v			

Proportions: Means: Columns Totals (5% risk level) - Z(a,b) - Z(c,d)efgh - Z(i,j,k) - Z(l,m,n) - Z(p,q,r)stuvwxy
Overlap formulae used: * small base

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Table 2
Q TENURE - Which of these applies to your home?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
It is being bought on a mortgage	714	146	146	347	12	714	-	-	-	-	-	67	646	182	233	45	85	240	179	347
	32%ac fghij ks	27% d	37% Za d	37% Zad	8%	100% Zfghij	-	-	-	-	-	18%	35% Zl	32%	34%	33%	37%	47% Zs	41% Zs	25%
It is owned outright	844	186	118	374	82	-	844	-	-	-	-	166	674	279	224	62	72	120	104	642
	38%be ghij npqr	35%	29%	40% b	54% Zabc	-	100% Zeghij	-	-	-	-	44% Zl	36%	49% Znp	33%	46% np	31%	23%	24%	46% Zqr
It is rented from the local authority	172	70	37	24	24	-	-	172	-	-	-	45	125	25	61	7	14	44	30	104
	8%ce fhl m	13% Zc	9% c	2%	16% Zbc	-	-	100% Zefhij	-	-	-	12% Zl	7%	4%	9% m	5%	6%	8%	7%	7%
It is rented from a private landlord	290	72	50	141	12	-	-	-	290	-	-	43	247	42	111	11	37	71	73	158
	13%ef ghjms	13%	12%	15% Zd	8%	-	-	-	100% Zefghij	-	-	11%	13%	7%	16% Zmo	8%	16% mo	14%	17% Zs	11%
It is rented from a Housing Association/Trust	117	34	27	22	17	-	-	-	-	117	-	36	81	23	29	6	16	22	14	83
	5%fg ghl	6% c	7% c	2%	11% Zc	-	-	-	-	100% Zefghij	-	9% Zl	4%	4%	4%	4%	7%	4%	3%	6% Z
Other	64	14	18	22	3	-	-	-	-	-	64	14	48	10	17	3	5	11	20	36
	3%efh	3%	4%	2%	2%	-	-	-	-	-	100% Zef ghi	4%	3%	2%	3%	2%	2%	2%	5% Zq	3%
Prefer not to say	45	13	4	15	1	-	-	-	-	-	-	7	37	6	11	3	2	8	12	25
	2%efh	2%	1%	2%	1%	-	-	-	-	-	-	2%	2%	1%	2%	2%	1%	1%	3%	2%

Proportions: Means. Columns: Tested (5% risk level) - Zlabrod - Zefghij - Zkl - Zminop - Zqrs
Overlap formula used. * small base

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Table 3
Q10ENURE - Which of these applies to your home?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
It is being bought on a mortgage	714 32%ac	196 22%	518 38%Za	283 27%	628 32%ac	85 28%	18 26%	306 32%	404 32%	620 32%
It is owned outright	844 38%bf	467 53%Zb	374 28%	455 43%Zdef	748 39%Zf	96 32%	14 20%	376 39%	452 36%	790 41%Z
It is rented from the local authority	172 8%df	58 7%	113 8%	84 8%	135 7%	35 12%Zd	11 15%df	70 7%	99 8%	136 7%
It is rented from a private landlord	290 13%ai	62 7%	227 17%Za	129 12%	245 13%	45 15%	17 24%Zcd	118 12%	166 13%	213 11%
It is rented from a Housing Association/Trust	117 5%bd	58 7%Zb	56 4%	58 5%	92 5%	23 8%	3 4%	50 5%	66 5%	93 5%
Other	64 3%	25 3%	39 3%	31 3%	55 3%	9 3%	6 9%Zcde	27 3%	35 3%	48 3%
Prefer not to say	45 2%l	12 1%	32 2%	20 2%	37 2%	6 2%	2 2%	15 2%	28 2%	32 2%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 4
ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Yes	379	150	225	20	45	44	51	68	149	76	28	275	67	83	71	141	32	40	44	12	52	23	44	38	27	35	31
	17% defij lmn	14%	20% Za	8%	12%	12%	13%	20% cd	28% Zed efg	7%	12% i	30% Zj	11%	14%	15%	27% Zl mn	20%	19%	14%	13%	20% u	12%	14%	19%	25% ru	17%	17%
No	1858	937	913	217	339	312	331	275	374	1007	211	640	518	528	387	385	133	178	255	82	202	170	269	161	81	170	157
	83% kbn ko	86% Zb	80%	91% Zg	88% Zg	87% Zg	86% Zg	80% h	71%	93% Zk	88% Zk	70%	88% Zn o	86% Zo	83% o	73%	80%	81%	84%	87%	79%	87% lx	85% x	81%	75%	83%	83%
Prefer not to say	9	3	7	2	-	2	1	2	1	5	-	4	1	-	7	2	-	-	4	-	1	2	2	-	-	-	-
	*	*	1%	1%	-	1%	*	1%	*	1%	-	*	**	-	1% Zm	**	-	-	1% Z	-	**	1%	1%	-	-	-	-

Proportions: Means: Columns: Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,m) - Z(n,o) - Z(p,q) - Z(r,s) - Z(t,u) - Z(v,w) - Z(x,y) - Z(z)

Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 5
ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O/LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMUL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER -VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475	
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397	
Yes	379	97	64	115	55	67	166	45	43	36	14	379	-	108	103	17	41	46	59	283	
	17%ce lq	18%c	16%	12%	36%Zabc	9%	20%Ze	26%Zeh	15%e	30%Zefh	22%e	100%Zi	-	19%	15%	13%	18%	9%	14%q	20%Zqr	
No	1858	436	334	824	95	646	674	125	247	81	48	-	1858	457	582	119	191	469	372	1109	
	83%cd gkls	81%cd	84%cd	87%Za d	62%	90%Zighi j	80% i	73%	85%gi	70%	76%	-	100%Zk	81%	85%	87%	82%	91%Zrs	86% rs	79%	
Prefer not to say	9 *l	2	1	5	2 1%	1	4	2	1	-	1	-	-	2	1	-	-	1	2	5 1%	

Proportions: Means: Columns Tested (5% risk level) - Ztabrot - Zrefghitj - Zkxi - Zminnoip - Zq/n
Overlap formulae used: * small base

Table 6
ABE02 - Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Yes	379	254	125	233	345	32	9	177	192	329
	17%beh	29%Zb	9%	22%Zde	18%Ze	11%	12%	18%	15%	17%
No	1858	622	1229	819	1590	265	61	781	1052	1597
	83%acd	71%	90%Za	77%	82%c	88%Zcd	86%	81%	84%	83%
Prefer not to say	9	3	7	7	7	3	1	3	6	8
	*	*	*	1%d	*	1%	1%	*	*	*

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap: formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 7
ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER		AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Yes	878 39% ^a defjj	381	492	29	94	88	110	139	414	282	65	531	230	234	169	222	65	85	103	33	109	69	141	77	50	74	72
		35%	43% ^a	12%	25% ^c	25% ^c	29% ^c	40% ^{cd}	79% ^{Zc}	26%	27%	58% ^{Zj}	39%	38%	36%	42%	39%	39%	34%	35%	43%	35%	45% ^{ru}	39%	47% ^r	36%	38%
No	1360 61% ^b k	706	648	211	287	268	270	207	109	804	173	382	356	375	292	305	100	131	199	60	146	126	175	122	56	129	116
		65% ^{Zb}	57%	88% ^{Zd}	75% ^{Zg}	75% ^{Zg}	71% ^{Zg}	60% ^h	21%	74% ^{Zk}	73% ^{Zk}	42%	61%	61%	63%	58%	61%	60%	66% ^{Zv}	63%	57%	65% ^v	55%	61%	52%	63%	62%
Don't know	8	3	5	-	2	1	3	-	2	1	-	7	-	2	4	1	-	2	-	2	-	-	1	-	1	2	-
	*	*	*	-	*	*	1%	-	*	*	-	1% ^{Zi}	-	*	1%	*	-	1%	-	2% ^{Zt}	-	-	*	-	1%	1%	-

Proportions/Mean: Columns Totalled (5% risk level) - Z/a/b - Z/c/d/e/f/g/h - Z/i/j/k - Z/l/m/n/o - Z/p/q/r/s/t/u/v/w/x/y/z
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 8
ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O/LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMUL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER -VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475	
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397	
Yes	878	207	130	345	101	196	467	58	62	58	25	254	622	256	244	56	83	157	125	635	
	39%bc	39%	33%	37%	66%Zabc	27%	55%Zeghj	34%h	21%	50%Zegh	39%h	67%Zi	33%	45%Znp	35%	41%	36%	31%	29%	45%Zqr	
No	1360	328	268	592	51	518	374	113	227	56	39	125	1229	310	437	79	149	358	306	756	
	61%df	61%id	67%Zd	63%id	34%	73%Zf	44%	68%fi	78%Zgij	48%	61%f	33%	66%Zk	55%	64%im	59%	64%im	69%Zs	71%Zs	54%	
Don't know	8	-	1	6	-	-	3	-	2	2	-	*	7	1	6	-	*	-	2	5	
	*	-	*	1%	-	-	*	-	1%	2%Ze	-	*	*	*	1%Z	-	*	-	1%	*	

Proportions: Means: Columns: Weighted (95% risk level) - Z(a)Z(b) - Z(c)Z(d) - Z(e)Z(f) - Z(g)Z(h) - Z(i)Z(j) - Z(k)Z(l) - Z(m)Z(n) - Z(o)Z(p) - Z(q)Z(r) - Z(s)Z(t)
Overlap formulae used: * small base

Table 9
ABE03 - In the past 12 months, have you been offered an influenza (flu) vaccine/jab because you have been identified as being at increased risk of flu?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Yes	878	878	-	486	799	78	15	409	454	803
	39%bhf	100%Zb	-	46%Zdef	41%Zef	25%	21%	43%Zh	36%	42%Z
No	1360	-	1360	571	1135	223	56	551	789	1124
	61%acdgi	-	100%Za	54%	58% ^c	75%Zcd	79%Zcd	57%	63%Zg	58%
Don't know	8	-	-	2	8	-	-	1	7	7
	*	-	-	*	*	-	-	*	1%	*

Proportions: Means: Columns: Tested (0% risk level) - Zb - Zcdef - Zgh - Zijkln
Overlap: formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 10
ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

		GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION													
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)			
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162			
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188			
Conservative	566 25%bc dou	307 28%Zb	259 23%	31 13%	44 11%	77 21%cd	118 31%Zc de	111 32%Zc de	184 35%Zc de	275 25%	51 21%	240 26%	156 27%o	160 26%o	132 28%o	107 20%	59 36%Zr suxz	70 32%Zr suxz	66 22%u	18 19%	67 26%u	24 12%	89 28%ux	57 29%ux	18 17%	62 30%ux z	36 19%			
Labour	687 31%fg hnu	318 29%	364 32%	106 44%Ze fgh	151 39%Ze fgh	106 30%	95 25%	87 25%	141 27%	346 32%	71 30%	270 29%	198 34%Zn	203 33%n	101 22%	176 33%n	46 28%u	59 27%u	121 40%Zp quvwy	32 34%u	92 36%uv	24 13%	86 27%u	54 27%u	35 33%u	59 29%u	79 42%Zpquvwy			
Liberal Democrats (Lib Dem)	136 6%kn	65 6%	69 6%	7 3%	15 4%	28 8%ic	26 7%	21 6%	36 7%	67 6%	12 5%	57 6%	56 10%Zmn o	36 6%	16 3%	24 5%	7 4%	14 6%	24 8%u	3 3%	11 4%	6 3%	31 10%Zlu z	18 9%uz	3 3%	11 5%	6 3%			
Plaid Cymru	8 *	6 1%	3 *	1 *	2 1%	3 1%	1 *	- *	2 *	2 *	4 2%Zik	2 *	1 *	2 *	3 1%	2 *	- *	- *	- *	- *	- *	- *	- *	- *	- *	8 8%Zpq rstuv wyz	- *	- *		
Scottish National Party (SNP)	92 4%kpq rtvwy z	41 4%	50 4%	9 4%	16 4%	17 5%	22 6%	11 3%	18 3%	56 5%k	8 3%	28 3%	29 5%	25 4%	17 4%	19 4%	- *	- *	- *	- *	- *	92 47%Zpq rstwxy yz	- *	- *	- *	- *	- *			
For another candidate	132 6%bh	77 7%b	54 5%	16 7%h	27 7%h	30 8%h	24 6%h	21 6%h	14 3%	68 6%	13 6%	50 5%	27 5%	43 7%	26 6%	32 6%	10 6%	13 6%	17 6%	7 3%	8 3%	24 4%	16 7%t	8 8%t	6 5%	11 6%	12 6%			
Would not vote	155 7%him	75 7%	79 7%	25 11%gh	45 12%Zlg h	31 9%h	21 6%h	17 5%	14 3%	75 7%	17 7%	64 7%	16 3%	28 5%	55 12%Zl m	53 10%Zlm	11 7%	9 4%	28 9%v	11 12%quv	16 6%	10 5%	15 5%	15 8%	10 9%	18 9%	11 6%			
Undecided	327 15%ai	135 12%	191 17%Za	32 13%	44 11%	57 16%	55 14%	59 17%d	79 15%	134 12%	49 20%Zi	145 16%i	80 14%	77 13%	82 18%im	77 15%	24 14%	32 15%	36 12%	16 17%	40 16%	24 12%	51 16%	24 12%	20 19%	30 15%	30 16%			
Prefer not to say	143 6%ei	66 6%	75 7%	12 5%	40 10%Zef g	8 2%	22 6%e	18 5%	35 7%e	65 6%	13 6%	64 7%	22 4%	37 6%	32 7%	38 7%l	7 4%	20 9%ru	12 4%	7 7%	20 8%	7 3%	21 7%	15 8%	7 6%	13 6%	14 8%			

Proportions: Males: Columns Tested (5% risk level) - Z(a,b) - Z(c,d)efgh - Z(i,j,k) - Z(l,m,n) - Z(p,q,r)stuvwxy - Z(z)

Overlap formulae used: * small base



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Table 11
ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Conservative	566	164	113	175	52	182	279	25	42	23	10	108	457	566	-	-	-	111	85	394
		25%cc	31%Zc	28%cc	34%Zc	26%gh	33%Zeghi	14%	14%	20%	16%	29%	25%	100%Znop	-	-	-	22%	20%	28%Zgr
Labour	687	106	114	379	34	233	224	61	111	29	17	103	582	-	687	-	-	181	158	393
		31%aad	20%	28%aa	22%	33%af	27%	36%af	38%Zhi	25%	27%	27%	31%	-	100%Zmo	-	-	35%Zs	36%Zs	28%
Liberal Democrats (Lib Dem)	136	20	18	83	6	45	62	7	11	6	3	17	119	-	-	136	-	27	20	89
		6%kam	4%	9%Zab	4%	6%	7%Z	4%	4%	5%	4%	5%	6%	-	-	100%Zmn	-	5%	5%	6%
Plaid Cymru	8	-	3	5	-	1	3	-	2	2	-	3	5	-	-	-	8	3	1	5
		-	-	-	-	-	-	-	1%	2%Ze	-	1%	-	-	-	-	4%Zmmo	1%	-	-
Scottish National Party (SNP)	92	15	22	36	3	36	34	5	10	8	-	12	80	-	-	-	92	20	23	53
		4%mmo	3%	6%	2%	5%	4%	3%	3%	6%	-	3%	4%	-	-	-	40%Zmmo	4%	5%	4%
For another candidate	132	34	18	61	2	49	35	10	25	7	5	26	106	-	-	-	132	26	31	80
		6%ldfm	6%ld	5%	7%ld	7%lf	4%	6%	9%lf	6%	8%	7%	6%	-	-	-	57%Zmmo	5%	7%	6%
Would not vote	155	67	36	26	14	35	29	27	34	13	13	28	123	-	-	-	-	35	38	90
		7%co	12%Zc	9%cc	9%cc	5%	3%	16%Zaf	12%Zaf	11%ef	21%Zaf	7%	7%	-	-	-	-	7%	9%	6%
Undecided	327	88	52	127	31	96	128	22	42	20	11	52	274	-	-	-	-	72	56	209
		15%mm	16%	13%	14%	13%	15%	13%	15%	17%	17%	14%	15%	-	-	-	-	14%	13%	15%
Prefer not to say	143	42	24	49	11	37	51	15	13	10	5	29	113	-	-	-	-	40	22	83
		6%mmo	8%	6%	5%	5%	6%	9%	4%	9%	8%	8%	6%	-	-	-	-	8%	5%	6%

Proportions/Margins: Columns Tested (5% risk level) - Z(ab)cd - Z(e)ghij - Z(kl) - Z(mnop) - Z(qrst)
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 12
ABE37 - How would you vote if there were a General Election tomorrow? Would you vote...?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Conservative	566	256	310	236	456	110	28	440	117	527
	25%hcdh	29%Zb	23%	22%	23%	37%Zcd	40%Zcd	46%Zh	9%	27%Z
Labour	687	244	437	360	635	50	3	133	545	540
	31%aefgi	28%	32%a	34%Zef	33%Zef	17%f	5%	14%	44%Zg	28%
Liberal Democrats (Lib Dem)	136	56	79	58	118	18	1	45	91	120
	6%g	6%	6%	5%	6%	6%	2%	5%	7%Zg	6%
Plaid Cymru	8	4	5	7	8	-	-	4	5	8
	*	*	*	1%Z	*	-	-	*	*	*
Scottish National Party (SNP)	92	35	57	47	85	7	1	16	75	90
	4%g	4%	4%	4%	4%	2%	1%	2%	6%Zg	5%Z
For another candidate	132	44	87	58	111	20	4	47	83	113
	6%	5%	6%	5%	6%	7%	5%	5%	7%	6%
Would not vote	155	52	102	64	118	36	19	55	95	128
	7%d	6%	7%	6%	6%	12%Zcd	27%Zcd	6%	8%	7%
Undecided	327	129	198	161	288	38	8	150	169	279
	15%	15%	15%	15%	15%	13%	11%	16%	14%	14%
Prefer not to say	143	59	84	67	122	20	6	71	70	128
	6%	7%	6%	6%	6%	7%	9%	7%	6%	7%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap: formulae used: * small base, ** very small base (under 50) ineligible for sig testing

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Table 13
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORKING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162	
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188	
Yes, me	516	244	269	51	129	122	121	84	8	422	94	-	154	132	123	95	38	50	59	22	59	50	67	45	29	51	45	
	23%hko	22%	24%	21%h	34%Zc	34%Zc	32%Zc	24%h	1%	39%Zk	39%Zk	-	26%Zm	22%	26%o	18%	23%	23%	19%	23%	23%	25%	21%	23%	27%	25%	24%	
Yes, someone in my household	433	216	213	89	100	82	78	56	26	246	59	128	101	124	110	89	34	46	47	14	40	42	53	46	22	42	45	
	19%hkh	20%	19%	37%Zd	26%Zg	23%gh	20%h	16%h	5%	23%Zk	25%Zk	14%	17%	20%	23%lo	17%	21%	21%	16%	15%	16%	22%	17%	23%	21%	21%	24%r	
No	1397	678	714	111	187	179	205	215	491	506	103	788	364	382	257	357	99	133	202	62	163	113	208	117	61	128	112	
	62%cd	62%	62%	47%	49%	50%	54%	62%cd	94%Zc	46%	43%	86%Zj	62%	63%n	55%	68%Zn	60%	61%	67%u	65%	64%	58%	66%	59%	61%	56%	62%	60%
Don't know	12	5	8	*	4	2	-	4	*	8	3	1	3	4	6	-	3	-	3	-	-	1	-	2	-	3	1	
	1%hk	*	1%	*	1%	1%	-	1%fh	*	1%	1%k	*	*	1%	1%o	-	2%v	-	1%	-	-	1%	-	1%	-	1%	*	
Prefer not to say	3	2	1	-	1	-	1	-	-	1	-	2	-	-	1	-	-	-	-	-	1	1	-	1	-	-	-	
	*	*	*	-	*	-	*	-	-	*	-	*	-	-	*	-	-	-	-	-	*	1%	-	*	-	-	-	

Proportions: Means: Columns Totals (5% risk level) - Zabc - Zcdeefgh - Zijk - Zlmno - Zpqrstuvwxy - Z
Overlap formula used: * small base



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Table 14
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Yes, me	516	126	85	240	16	240	120	44	71	22	11	46	469	111	181	27	50	516	115	-
	23%df	24%d	21%d	25%Zd	10%	34%Zfhj	14%	25%f	19%	17%		12%	25%Zk	20%	26%Zm	20%	21%	100%Zrs	27% _s	-
Yes, someone in my household	433	92	97	191	13	179	104	30	73	14	20	59	372	85	158	20	55	115	433	-
	19%df	17%d	24%Za	20%d	9%	25%Zfi	12%	17%	25%Zhi	12%	32%Zfi	16%	20%	15%	23%Zm	14%	24%mo	22% _s	100%Zqs	-
No	1397	341	239	555	127	347	642	104	158	83	36	283	1109	394	393	89	138	-	-	1397
	62%ce	64%	60%	59%	84%Zabc	49%	76%Zeghj	61%e	55%	71%eh	57%	75%Zi	60%	70%Znp	57%	66%	60%	-	-	100%Zqr
Don't know	12	-	2	9	1	5	2	1	1	3	-	*	12	*	3	4	1	-	-	-
	1%a	-	1%	1%a	1%	1%	*	*	*	3%Zf	-	*	1%	*	*	3%Zmn	*	-	-	-
Prefer not to say	3	-	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
	1	-	-	*	-	-	-	-	-	-	-	*	*	-	-	-	-	-	-	-

Proportions/Means: Columns Totaled (9% risk level) - Ziahirod - Zieffighij - Zkhi - Zminhoip - Ziqlns
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 15
ABE04B - Are you, or someone in your household, a designated key worker as identified within the UK Government's official guidance?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Yes, me	518	157	358	202	437	76	19	202	308	447
23%ac		18%	28%Za	19%	22%c	26%c	26%	21%	25%Z	23%
Yes, someone in my household	433	125	306	174	363	70	14	163	263	365
19%acg		14%	23%Za	16%	19%c	23%c	20%	17%	21%Zg	19%
No	1397	635	756	724	1231	163	39	632	741	1213
62%bbh		72%Zb	56%	68%Zde	63%Ze	55%	55%	66%Zh	59%	63%
Don't know	12	2	11	4	9	3	-	4	8	9
1%a		*	1%	*	*	1%	-	*	1%	*
Prefer not to say	3	-	3	1	2	1	-	-	3	2
*		-	*	*	*	*	-	-	*	*

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formula used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 16
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (g)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Contacted or visited my local doctor's surgery to talk to a GP or nurse	1543 69%a	693 64%	839 73%Za	164 69%	257 67%	259 72%g	270 70%	224 65%	362 69%	728 67%	155 69%	660 72%Zi	414 71%	440 72%Zo	311 67%	346 66%	122 74%	155 71%	213 70%	59 63%	172 68%	131 67%	214 68%	128 64%	73 68%	133 65%	142 76%ac
Visited a hospital as an inpatient or an outpatient	856 38%ac lu	369 34%	480 42%Za	73 30%	132 34%	134 37%	149 39%	131 38%	234 45%Zc dg	369 34%	92 39%	395 43%Zi	210 36%	232 38%	184 40%	204 39%	58 35%	69 32%	127 42%qu y	34 36%	105 41%u	60 31%	127 40%u	77 39%	49 45%qu y	66 32%	83 44%qu y
Visited an NHS dentist	811 36%ar l	337 31%	471 41%Za	70 29%	117 30%	147 41%cd h	156 41%Zc dh	141 41%Zc dh	177 34%	386 36%	92 39%	333 36%	227 39%	222 36%	163 35%	183 35%	63 38%	83 38%	93 31%	35 37%	76 30%	83 42%Zr lv	98 31%	70 35%	42 39%	75 37%	92 49%Zrww y
Used the NHS Choices/NHS website	733 33%aq hky	316 29%	412 36%Za	121 51%Ze fgh	170 44%Zf gh	130 36%gh	122 32%h	94 27%h	96 18%	405 37%Zk	87 37%k	240 26%	214 36%Zn o	221 36%Zn o	134 29%	151 29%	49 30%	67 31%	107 35%y	28 29%	82 32%	62 32%	114 36%y	62 31%	41 38%y	52 25%	69 37%y
Telephoned NHS 111 or other out of hours service	644 29%aq hkl	262 24%	376 33%Za	86 36%Zg h	171 45%Ze fgh	117 31%gh	119 31%gh	62 18%	88 17%	340 31%Zk	74 31%	230 25%	144 25%	168 27%	146 33%l	171 32%l	48 29%	56 26%	90 30%	32 34%	68 27%	64 33%	88 28%	53 27%	31 29%	57 28%	56 30%
Visited a hospital accident and emergency (A&E)	583 26%aq hv	249 23%	330 29%Za	74 31%gh	128 33%Zg h	97 27%h	104 27%h	73 21%	104 20%	289 27%	59 25%	236 26%	137 23%	147 24%	144 31%Zl m	139 26%	37 22%	47 21%	82 31%	29 26%	65 25%	50 21%	66 26%	52 21%	39 36%Zp qv	59 20%	56 30%v
Visited a NHS walk-in centre/ minor urgent care centre/minor injuries centre	387 17%gh klq	179 16%	205 18%	64 27%Zf gh	103 27%Zf gh	71 20%gh	56 14%h	45 13%h	46 9%	215 20%Zk	39 17%	132 14%	85 14%	106 17%	92 20%	95 18%	30 18%	24 11%	81 20%q	27 28%Zq uvwyz	55 22%qv	31 16%	45 14%	31 15%	20 19%	34 16%	29 15%
Visited a GP out of hours service	304 14%agh klm	100 9%	200 17%Za	47 20%Zf gh	80 21%Zf gh	54 15%h	43 11%	35 10%	44 8%	155 14%	40 17%	109 12%	66 11%	71 12%	81 17%lm	78 15%	15 9%	29 13%	40 13%	13 13%	38 15%	31 16%	34 11%	29 15%	19 18%	29 14%	27 14%
Pharmacy/chemist/ prescriptions	13 1%	7 1%	7 1%	2 1%	1 1%	2 1%	3 1%	2 1%	3 1%	7 1%	1 1%	5 1%	5 1%	3 1%	3 1%	1 1%	1 1%	2 1%	1 1%	1 1%	1 1%	2 1%	1 1%	1 1%	3 2%	1 1%	-
Telephone call	13 1%	4 1%	9 1%	-	-	1 1%	1 1%	1 1%	1 1%	-	-	1 1%	3 1%	4 1%	4 1%	2 1%	-	6 3%Zu wyz	1 1%	-	2 1%	1 1%	2 1%	-	1 1%	-	-
Physiotherapy services	11 *	3 *	8 1%	-	-	1 *	1 *	1 *	8 2%Zd	4 *	2 1%	6 1%	3 *	2 *	3 1%	4 1%	-	-	4 1%	-	-	3 2%Z	3 1%	1 1%	-	-	-
Maternity services	9 *	5 *	4 *	-	7 2%Zlg h	3 1%	-	-	-	7 1%k	2 1%k	-	4 1%	5 1%	-	-	-	-	-	1 1%	2 1%	1 1%	2 1%	2 1%	-	-	1 1%
Mental health services	8 *	3 *	4 *	3 1%h	2 1%h	3 1%h	-	-	-	-	1 *	7 1%Zi	-	2 *	3 1%	2 *	-	-	1 *	-	3 1%	2 1%	1 *	1 *	-	1 *	-

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d)efgh - Z(i,j,k) - Z(l,m,n) - Z(p,q)rstuvwxy - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z) - Z(aa) - Z(ab) - Z(ac) - Z(ad) - Z(ae) - Z(af) - Z(ag) - Z(ah) - Z(ai) - Z(aj) - Z(ak) - Z(al) - Z(am) - Z(an) - Z(ao) - Z(ap) - Z(aq) - Z(ar) - Z(as) - Z(at) - Z(au) - Z(av) - Z(aw) - Z(ax) - Z(ay) - Z(az) - Z(ba) - Z(bb) - Z(bc) - Z(bd) - Z(be) - Z(bf) - Z(bg) - Z(bh) - Z(bi) - Z(bj) - Z(bk) - Z(bl) - Z(bm) - Z(bn) - Z(bo) - Z(bp) - Z(bq) - Z(br) - Z(bs) - Z(bt) - Z(bu) - Z(bv) - Z(bw) - Z(bx) - Z(by) - Z(bz) - Z(ca) - Z(cb) - Z(cc) - Z(cd) - Z(ce) - Z(cf) - Z(cg) - Z(ch) - Z(ci) - Z(cj) - Z(ck) - Z(cl) - Z(cm) - Z(cn) - Z(co) - Z(cp) - Z(cq) - Z(cr) - Z(cs) - Z(ct) - Z(cu) - Z(cv) - Z(cw) - Z(cx) - Z(cy) - Z(cz) - Z(da) - Z(db) - Z(dc) - Z(dd) - Z(de) - Z(df) - Z(dg) - Z(dh) - Z(di) - Z(dj) - Z(dk) - Z(dl) - Z(dm) - Z(dn) - Z(do) - Z(dp) - Z(dq) - Z(dr) - Z(ds) - Z(dt) - Z(du) - Z(dv) - Z(dw) - Z(dx) - Z(dy) - Z(dz) - Z(ea) - Z(eb) - Z(ec) - Z(ed) - Z(ee) - Z(ef) - Z(eg) - Z(eh) - Z(ei) - Z(ej) - Z(ek) - Z(el) - Z(em) - Z(en) - Z(eo) - Z(ep) - Z(eq) - Z(er) - Z(es) - Z(et) - Z(eu) - Z(ev) - Z(ew) - Z(ex) - Z(ey) - Z(ez) - Z(fa) - Z(fb) - Z(fc) - Z(fd) - Z(fe) - Z(ff) - Z(fg) - Z(fh) - Z(fi) - Z(fj) - Z(fk) - Z(fl) - Z(fm) - Z(fn) - Z(fo) - Z(fp) - Z(fq) - Z(fr) - Z(fs) - Z(ft) - Z(fu) - Z(fv) - Z(fw) - Z(fx) - Z(fy) - Z(fz) - Z(ga) - Z(gb) - Z(gc) - Z(gd) - Z(ge) - Z(gf) - Z(gg) - Z(gh) - Z(gi) - Z(gj) - Z(gk) - Z(gl) - Z(gm) - Z(gn) - Z(go) - Z(gp) - Z(gq) - Z(gr) - Z(gs) - Z(gt) - Z(gu) - Z(gv) - Z(gw) - Z(gx) - Z(gy) - Z(gz) - Z(ha) - Z(hb) - Z(hc) - Z(hd) - Z(he) - Z(hf) - Z(hg) - Z(hi) - Z(hj) - Z(hk) - Z(hl) - Z(hm) - Z(hn) - Z(ho) - Z(hp) - Z(hq) - Z(hr) - Z(hs) - Z(ht) - Z(hu) - Z(hv) - Z(hw) - Z(hx) - Z(hy) - Z(hz) - Z(ia) - Z(ib) - Z(ic) - Z(id) - Z(ie) - Z(if) - Z(ig) - Z(ih) - Z(ii) - Z(ij) - Z(ik) - Z(il) - Z(im) - Z(in) - Z(io) - Z(ip) - Z(iq) - Z(ir) - Z(is) - Z(it) - Z(iu) - Z(iv) - Z(iw) - Z(ix) - Z(iy) - Z(iz) - Z(ja) - Z(jb) - Z(jc) - Z(jd) - Z(je) - Z(jf) - Z(jg) - Z(jh) - Z(ji) - Z(jj) - Z(jk) - Z(jl) - Z(jm) - Z(jn) - Z(jo) - Z(jp) - Z(jq) - Z(jr) - Z(js) - Z(jt) - Z(ju) - Z(jv) - Z(jw) - Z(jx) - Z(jy) - Z(jz) - Z(ka) - Z(kb) - Z(kc) - Z(kd) - Z(ke) - Z(kf) - Z(kg) - Z(kh) - Z(ki) - Z(kj) - Z(kl) - Z(km) - Z(kn) - Z(ko) - Z(kp) - Z(kq) - Z(kr) - Z(ks) - Z(kt) - Z(ku) - Z(kv) - Z(kw) - Z(kx) - Z(ky) - Z(kz) - Z(la) - Z(lb) - Z(lc) - Z(ld) - Z(le) - Z(lf) - Z(lg) - Z(lh) - Z(li) - Z(lj) - Z(lk) - Z(ll) - Z(lm) - Z(ln) - Z(lo) - Z(lp) - Z(lq) - Z(lr) - Z(ls) - Z(lt) - Z(lu) - Z(lv) - Z(lw) - Z(lx) - Z(ly) - Z(lz) - Z(ma) - Z(mb) - Z(mc) - Z(md) - Z(me) - Z(mf) - Z(mg) - Z(mh) - Z(mi) - Z(mj) - Z(mk) - Z(ml) - Z(mn) - Z(mo) - Z(mp) - Z(mq) - Z(mr) - Z(ms) - Z(mt) - Z(mu) - Z(mv) - Z(mw) - Z(mx) - Z(my) - Z(mz) - Z(na) - Z(nb) - Z(nc) - Z(nd) - Z(ne) - Z(nf) - Z/ng) - Z(nh) - Z(ni) - Z(nj) - Z(nk) - Z(nl) - Z(nm) - Z(nn) - Z(no) - Z(np) - Z(nq) - Z(nr) - Z(ns) - Z(nt) - Z(nu) - Z(nv) - Z(nw) - Z(nx) - Z(ny) - Z(nz) - Z(oa) - Z(ob) - Z(oc) - Z(od) - Z(oe) - Z(of) - Z(og) - Z(oh) - Z(oi) - Z(oj) - Z(ok) - Z(ol) - Z(om) - Z(on) - Z(oo) - Z(op) - Z(oq) - Z(or) - Z(os) - Z(ot) - Z(ou) - Z(ov) - Z(ow) - Z(ox) - Z(oy) - Z(oz) - Z(pa) - Z(pb) - Z(pc) - Z(pd) - Z(pe) - Z(pf) - Z(pg) - Z(ph) - Z(pi) - Z(pj) - Z(pk) - Z(pl) - Z(pm) - Z(pn) - Z(po) - Z(pp) - Z(pq) - Z(pr) - Z(ps) - Z(pt) - Z(pu) - Z(pv) - Z(pw) - Z(px) - Z(py) - Z(pz) - Z(qa) - Z(qb) - Z(qc) - Z(qd) - Z(qe) - Z(qf) - Z(qg) - Z(qh) - Z(qi) - Z(qj) - Z(qk) - Z(ql) - Z(qm) - Z(qn) - Z(qo) - Z(qp) - Z(qq) - Z(qr) - Z(qs) - Z(qt) - Z(qu) - Z(qv) - Z(qw) - Z(qx) - Z(qy) - Z(qz) - Z(ra) - Z(rb) - Z(rc) - Z(rd) - Z(re) - Z(rf) - Z(rg) - Z(rh) - Z(ri) - Z(rj) - Z(rk) - Z(rl) - Z(rm) - Z(rn) - Z(ro) - Z(rp) - Z(rq) - Z(rr) - Z(rs) - Z(rt) - Z(ru) - Z(rv) - Z(rw) - Z(rx) - Z(ry) - Z(rz) - Z(sa) - Z(sb) - Z(sc) - Z(sd) - Z(se) - Z(sf) - Z(sg) - Z(sh) - Z(si) - Z(sj) - Z(sk) - Z(sl) - Z(sm) - Z(sn) - Z(so) - Z(sp) - Z(sq) - Z(sr) - Z(ss) - Z(st) - Z(su) - Z(sv) - Z(sw) - Z(sx) - Z(sy) - Z(sz) - Z(ta) - Z(tb) - Z(tc) - Z(td) - Z(te) - Z(tf) - Z(tg) - Z(th) - Z(ti) - Z(tj) - Z(tk) - Z(tl) - Z(tm) - Z(tn) - Z(to) - Z(tp) - Z(tq) - Z(tr) - Z(ts) - Z(tu) - Z(tv) - Z(tw) - Z(tx) - Z(ty) - Z(tz) - Z(ua) - Z(ub) - Z(uc) - Z(ud) - Z(ue) - Z(uf) - Z(ug) - Z(uh) - Z(ui) - Z(uj) - Z(uk) - Z(ul) - Z(um) - Z(un) - Z(uo) - Z(up) - Z(uq) - Z(ur) - Z(us) - Z(ut) - Z(uv) - Z(uw) - Z(ux) - Z(uy) - Z(uz) - Z(va) - Z(vb) - Z(vc) - Z(vd) - Z(ve) - Z(vf) - Z(vg) - Z(vh) - Z(vi) - Z(vj) - Z(vk) - Z(vl) - Z(vm) - Z(vn) - Z(vo) - Z(vp) - Z(vq) - Z(vr) - Z(vs) - Z(vt) - Z(vu) - Z(vv) - Z(vw) - Z(vx) - Z(vy) - Z(vz) - Z(wa) - Z(wb) - Z(wc) - Z(wd) - Z(we) - Z(wf) - Z(wg) - Z(wh) - Z(wi) - Z(wj) - Z(wk) - Z(wl) - Z(wm) - Z(wn) - Z(wo) - Z(wp) - Z(wq) - Z(wr) - Z(ws) - Z(wt) - Z(wu) - Z(wv) - Z(wx) - Z(wy) - Z(wz) - Z(xa) - Z(xb) - Z(xc) - Z(xd) - Z(xe) - Z(xf) - Z(xg) - Z(xh) - Z(xi) - Z(xj) - Z(xk) - Z(xl) - Z(xm) - Z(xn) - Z(xo) - Z(xp) - Z(xq) - Z(xr) - Z(xs) - Z(xt) - Z(xu) - Z(xv) - Z(xw) - Z(xx) - Z(xy) - Z(xz) - Z(ya) - Z(yb) - Z(yc) - Z(yd) - Z(ye) - Z(yf) - Z(yg) - Z(yh) - Z(yi) - Z(yj) - Z(yk) - Z(yl) - Z(ym) - Z(yn) - Z(yo) - Z(yv) - Z(yw) - Z(yx) - Z(yz) - Z(za) - Z(zb) - Z(zc) - Z(zd) - Z(ze) - Z(zf) - Z(zg) - Z(zh) - Z(zi) - Z(zj) - Z(zk) - Z(zl) - Z(zm) - Z(zn) - Z(zv) - Z(zw) - Z(zx) - Z(zy) - Z(zz)

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

J1900777-29-04 17-JUL - 29-JUL 2020
PUBLIC - FINAL
HEALTH FOUNDATION COVID-19 POLLING

3 Sep 2020

Table 16
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (s)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	90*	255	196	316	199	108*	205	188
Ambulance	7	4	3	-	-	1	4	-	2	4	*	3	1	2	-	4	-	-	2	-	3	*	1	-	-	-	-
	*	1	1	-	-	1%	-	-	1	1	*	1	*	1	-	1%	-	-	1%	-	1%	*	*	-	-	-	-
Covid test centre/ drive through	6	2	4	1	-	2	-	2	1	2	1	2	1	3	-	2	1	2	-	-	-	1	1	-	-	1	-
	*	*	*	*	-	*	-	1%	*	*	*	*	*	1%	-	*	*	1%	-	-	-	*	*	-	-	1%	-
Blood donation	5	3	2	-	-	3	1	1	1	2	1	2	3	-	1	1	-	1	1	-	1	-	1	1	-	-	-
	*	*	*	-	-	1%	*	*	*	*	*	*	*	-	-	*	-	*	*	-	*	-	*	1%	-	-	-
Clinic/specific clinic	5	3	2	3	-	1	1	-	1	4	-	1	1	1	3	-	4	1	1	-	-	-	-	-	-	-	-
	*	*	*	1%Z	-	*	*	-	*	*	-	*	*	*	1%	-	2%Zt	*	*	-	-	-	-	-	-	-	-
Visited private dentist	5	1	3	-	-	2	1	-	2	2	1	2	1	3	-	1	1	-	1	-	-	-	1	-	1	-	-
	*	*	*	-	-	1%	*	-	*	*	*	*	*	1%Z	-	*	-	*	*	-	-	-	*	-	1%	-	-
Scans (various)	4	3	1	-	1	1	-	1	1	-	1	3	1	1	1	-	-	-	-	-	-	1	1	-	1	-	-
	*	*	*	-	*	*	-	*	*	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	-	1%	-	-
Cancer services (various)	4	4	-	-	-	-	-	-	4	-	-	4	-	1	-	2	1	-	-	-	-	-	2	-	-	-	1
	*	*	*	-	-	-	-	-	1%Z	-	-	1%Z	-	*	-	*	*	-	-	-	-	-	1%	-	-	-	-
Opticians	3	1	2	-	-	-	-	1	3	-	-	3	1	1	-	1	1	-	1	-	1	-	1	-	-	-	-
	*	*	*	-	-	-	-	*	1%Z	-	-	*	*	*	-	*	*	*	*	-	-	1%	-	-	-	-	-
For a relative/ family member	3	2	1	-	-	-	2	1	-	2	-	1	1	-	2	-	-	-	-	-	1	-	2	-	-	-	-
	*	*	*	-	-	-	*	*	-	*	-	*	*	-	*	-	-	-	-	-	*	-	1%	-	-	-	-
I work for/with the NHS	2	1	1	-	-	-	-	1	1	1	-	1	-	-	2	-	-	1	1	-	-	-	-	-	-	-	-
	*	*	*	-	-	-	-	*	*	*	-	*	-	-	1%	-	-	1%	*	-	-	-	-	-	-	-	-
Dermatology treatment	2	1	1	1	-	-	1	-	-	1	1	-	2	-	-	-	-	1	-	-	-	-	-	-	-	1	-
	*	*	*	*	-	-	*	-	-	*	*	-	1%Z	-	-	-	-	*	-	-	-	-	-	-	-	-	1%
Diabetes/diabetic nurse	2	1	1	-	-	-	1	-	1	1	-	1	1	1	-	-	-	1	-	-	1	1	-	-	-	-	-
	*	*	*	-	-	-	*	-	*	*	-	*	*	*	-	-	-	*	-	-	*	*	-	-	-	-	-
Podiatry	1	1	1	-	-	-	-	-	1	-	-	1	1	1	-	-	-	-	-	-	-	1	-	-	-	-	1
	*	*	*	-	-	-	-	-	*	-	-	*	*	*	-	-	-	-	-	-	-	*	-	-	-	-	-
Follow up consultation/after surgery	1	1	-	-	-	-	-	-	1	-	-	1	-	*	-	1	-	1	*	-	-	-	-	-	-	-	-
	*	*	*	-	-	-	-	-	*	-	-	*	-	*	-	*	-	*	*	-	-	-	-	-	-	-	-
Had surgery/an operation	1	1	1	-	-	-	-	1	1	1	-	1	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-
	*	*	*	-	-	-	-	*	*	*	-	*	*	*	-	-	-	-	-	1%	-	-	*	-	-	-	-
I was visited by NHS professionals	1	-	1	-	-	-	-	-	1	-	-	1	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-
	*	*	*	-	-	-	-	-	*	-	-	*	*	*	-	-	-	-	-	-	*	*	-	-	-	-	-
Sexual health services	1	-	1	-	-	1	1	-	-	1	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	*	*	*	-	-	*	*	-	-	*	-	-	*	-	-	-	-	-	*	-	*	-	-	-	-	-	-
Blood tests	1	-	1	-	-	1	-	-	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-
	*	*	*	-	-	*	-	-	*	*	-	*	*	*	-	-	-	-	*	-	-	-	-	-	-	-	-

Proportions/Margins: Columns Tested (5% risk level) - Ztab - Zcidedfgh - Ziijk - Ziimino - Ziqrghstuvwwxyz
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



Ipsos MORI

J19007777-29-04 17-JUL - 29-JUL 2020
PUBLIC - FINAL
HEALTH FOUNDATION COVID-19 POLLING

3 Sep 2020

Table 16
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	90*	255	196	316	199	108*	205	188
Other	10	6	4	-	1	1	2	1	5	3	-	7	2	4	1	3	-	2	1	+	2	2	-	1	-	1	1
	*	1%	*	-	*	*	1%	*	1%	*	-	1%	*	1%	*	1%	-	1%	*	*	1%	1%	-	*	-	*	1%
AVERAGE No OF MENTIONS	2.66a	2.35	2.95Z	2.96Z	3.05Z	2.89Z	2.70g	2.37	2.27	2.70	2.73	2.60	2.61	2.69	2.74	2.64	2.60	2.51	2.75	2.74	2.66	2.71	2.56	2.55	2.98	2.49	2.86Zqv
	gh	a		gh	fgh	gh	h																				
None	246	159	86	24	46	35	33	41	64	137	25	84	57	59	47	76	15	21	35	5	28	12	42	24	20	31	14
	11%bk	15%Zb	8%	10%	12%	10%	9%	12%	12%	13%Zk	10%	9%	10%	10%	10%	14%Zlm	9%	10%	12%	5%	11%	6%	13%su	12%	19%Zq	15%Zuz	7%
	u																										
Don't know	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
	*	-	*	-	-	-	-	-	*	-	-	*	-	-	-	*	-	-	-	-	-	-	-	-	1%Z	-	-
No answer	24	13	11	3	5	2	6	2	6	10	4	9	7	3	8	4	-	-	2	2	4	6	5	2	-	1	1
	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%	2%	1%	-	-	1%	3%q	2%	3%Zpq	1%	1%	-	*	1%

Proportions: Means: Columns: Total (0% risk level) - Z(a) - Z(b) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s) - Z(t) - Z(u) - Z(v) - Z(w) - Z(x) - Z(y) - Z(z)
Overlap formula used: * small base

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Table 17
A5E05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Contacted or visited my local doctor's surgery to talk to a GP or nurse	1543	335	287	683	94	505	567	116	204	85	37	306	1229	354	505	93	165	350	318	947
	60%atm	63%	72%ad	72%Zad	62%	71%	67%	67%	70%	72%	57%	81%ZI	66%	62%	74%Zm	68%	71%km	68%	73%Z	68%
Visited a hospital as an inpatient or an outpatient	856	203	151	357	66	242	330	66	112	58	29	236	616	204	262	47	83	207	176	520
	38%ef	38%	38%	38%	44%	34%	39%e	38%	38%	49%Ze	46%	62%ZI	33%	36%	38%	35%	36%	40%	41%	37%
Visited an NHS dentist	811	198	153	336	47	282	310	58	89	32	24	132	674	191	249	44	84	213	177	468
	36%es	37%	38%	36%	31%	40%Zhi	37%	34%	27%	38%	24	38%	36%	34%	36%	32%	36%	41%Zs	41%is	34%
Used the NHS Choices/NHS website	733	134	128	391	16	279	210	52	123	36	18	108	623	130	283	51	95	213	178	388
	33%ad fms	25%id	32%ad	42%Zabd	11%	38%Zf	25%	31%	43%Zgi	31%	28%	29%	34%	23%	41%Zm	38%im	41%Zm	41%Zs	41%Zs	28%
Telephoned NHS 111 or other out of hours service	644	157	109	273	36	228	158	62	115	47	24	121	519	117	220	30	89	186	152	354
	29%kms	29%	27%	29%	24%	32%if	19%	36%if	39%Zef	40%Zf	38%if	32%	28%	21%	32%Zmo	22%	38%Zmo	36%Zs	35%Zs	25%
Visited a hospital accident and emergency (A&E)	583	138	116	228	48	182	167	62	90	46	23	134	445	125	182	31	64	162	133	327
	26%lms	26%	29%	24%	32%	26%if	20%	36%Zef	31%if	39%Zef	36%if	35%ZI	24%	22%	27%	23%	27%	31%Zs	31%Zs	23%
Visited a NHS walk-in centre/ minor urgent care centre/minor injuries centre	387	75	85	168	22	144	90	37	60	25	20	67	319	64	144	12	43	108	94	213
	17%lms	14%	21%Za	18%	14%	20%Zf	11%	22%if	21%if	21%if	32%Zf	18%	17%	11%	21%Zmo	9%	18%mo	21%Zs	22%Zs	15%
Visited a GP out of hours service	304	79	68	115	13	105	79	28	54	15	14	78	224	60	92	16	40	94	77	163
	14%lms	15%	17%Zc	12%	9%	15%if	9%	16%if	18%Zf	13%	23%if	21%ZI	12%	11%	13%	12%	17%im	18%Zs	18%Zs	12%
Pharmacy/chemist/ prescriptions	13	3	1	6	1	4	7	1	-	1	-	5	9	5	4	-	2	6	4	6
	1%	1%	*	1%	1%	1%	1%	1%	-	1%	-	1%	*	1%	1%	-	1%	1%	1%	*
Telephone call	13	1	1	9	-	3	10	1	-	-	-	3	10	4	2	1	-	3	4	11
	1%	*	*	1%	-	*	1%Z	*	-	-	-	1%	1%	1%	*	1%	-	*	*	1%
Physiotherapy services	11	2	3	4	1	1	8	-	2	-	-	5	6	5	2	-	3	1	2	8
	1%	*	1%	*	1%	*	1%Z	-	1%	-	-	1%ZI	*	1%	*	-	1%	*	*	1%
Maternity services	9	1	-	8	-	8	1	-	-	-	-	-	9	1	4	-	2	2	2	5
	*	*	-	1%Z	-	1%Zf	*	-	-	-	-	-	1%	*	1%	-	1%	*	1%	*
Mental health services	8	1	4	2	1	4	-	-	3	1	-	4	4	*	4	-	2	1	2	5
	1%	*	1%	*	1%	1%	-	-	1%if	1%if	-	1%ZI	*	*	1%	-	1%	*	1%	*
Ambulance	7	2	-	5	-	1	4	1	1	-	-	1	6	1	5	1	-	-	2	5
	*	*	-	*	-	*	1%	*	*	-	-	*	*	1	1%	1%	-	-	1%	*

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b,c,d) - Z(e,f,g,h,i) - Z(j,k) - Z(l,m,n,p) - Z(q,r,s)
 Overlay formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 17
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Covid test centre/ drive through	6	-	2	1	1	1	3	1	-	-	-	2	4	2	1	-	-	2	2	2
	*	-	1%	*	*	*	*	*	-	-	-	1%	*	*	*	-	-	*	1%	*
Blood donation	5	1	-	3	-	2	1	-	1	-	1	-	5	2	-	-	-	1	1	3
	*	*	-	*	-	*	*	-	*	-	2%Zf	-	*	*	-	-	-	*	*	*
Clinic/specific clinic	5	-	3	2	-	4	1	-	-	-	-	-	5	3	2	-	-	1	-	4
	*	-	1%	*	-	1%	*	-	-	-	-	-	*	1%	*	-	-	*	-	*
Visited private dentist	5	1	-	4	-	2	2	-	-	-	-	1	4	1	3	-	-	1	1	3
	*	*	-	*	-	*	*	-	-	-	-	*	*	*	*	-	-	*	*	*
Scans (various)	4	1	1	2	-	-	2	-	-	-	1	3	1	-	1	-	-	1	2	1
	*Is	*	*	*	-	-	*	-	-	-	h	1%Zi	*	-	*	-	-	*	*	*
Cancer services (various)	4	1	2	1	-	1	2	-	-	-	-	2	1	1	2	-	-	-	-	4
	*1	*	*	*	-	*	*	-	-	-	-	1%l	*	*	*	-	-	-	-	*
Opticians	3	-	1	2	-	1	2	-	1	-	-	1	2	1	1	1	1	-	1	3
	*	-	*	*	-	*	*	-	*	-	-	*	*	*	*	1%	*	-	*	*
For a relative/ family member	3	-	-	1	-	2	1	-	-	-	-	-	3	-	1	2	-	2	1	-
	*	-	-	*	-	*	*	-	-	-	-	-	*	-	*	1%Zmn	-	*	*	-
I work for/with the NHS	2	-	-	-	2	-	2	-	-	-	-	-	2	-	-	1	-	1	1	1
	*	-	-	-	2%Zabc	-	*	-	-	-	-	-	*	-	-	1%Zmn	-	*	*	*
Dermatology treatment	2	-	1	1	-	-	1	-	1	-	-	1	1	1	-	1	-	-	-	2
	*	-	*	*	-	-	*	-	*	-	-	*	*	*	-	1%Zn	-	-	-	*
Diabetes/diabetic nurse	2	-	-	1	-	1	1	-	-	-	-	1	1	-	-	-	1	1	1	1
	*	-	-	*	-	*	*	-	-	-	-	*	*	-	-	-	*	*	*	*
Podiatry	1	-	-	1	1	-	1	-	-	-	-	1	1	-	1	-	-	-	-	1
	*	-	-	*	1%Z	-	*	-	-	-	-	*	*	-	*	-	-	-	-	*
Follow up consultation/after surgery	1	-	-	1	-	-	1	-	-	-	-	-	1	-	1	*	-	-	-	1
	*	-	-	*	-	-	*	-	-	-	-	-	*	-	*	*	-	-	-	*
Had surgery/an operation	1	-	-	1	1	-	1	-	-	-	-	-	1	-	1	-	-	1	-	1
	*	-	-	*	*	-	*	-	-	-	-	-	*	-	*	-	-	*	-	*
I was visited by NHS professionals	1	-	-	1	1	-	1	-	-	-	-	1	1	1	-	-	1	-	-	1
	*	-	-	*	*	-	*	-	-	-	-	*	*	*	-	-	*	-	-	*
Sexual health services	1	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	1	-	1
	*	-	-	*	-	*	-	-	-	-	-	-	*	-	*	-	-	*	-	*
Blood tests	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	1
	*	-	-	-	-	-	-	1%Z	-	-	-	-	*	-	-	-	-	-	-	*

Proportions/Margins: Columns Tested (5% risk level) - Ztablod - Zeffright - ZK1 - Zminnosp - Zigns
Overlap formulae used: * small base

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Table 17
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LVL OR NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL EQUIV (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Other	10	5	1	2	-	3	5	-	1	-	-	3	7	2	*	-	4	3	-	8
	*	1%	*	*	-	*	1%	1%	*	-	-	1%	*	*	*	-	2%Zn	1%	-	1%
AVERAGE No Of MENTIONS	2.66d	2.50	2.80a	2.77Z	2.32	2.81Zf	2.33	2.83f	2.95Zf	2.95f	3.01f	3.21Z	2.55	2.25	2.87Z	2.45	2.91Zmo	3.02Za	3.07Za	2.47
	fms		d		ad							l			mo					
None	246	75	31	88	28	63	103	24	30	13	7	16	230	74	63	14	20	59	34	167
	11%bc	14%Zbc	8%	9%	18%Zbc	9%	12%e	14%	10%	11%	11%	4%	12%Zn	13%n	9%	10%	9%	11%	8%	12%r
Don't know	1	1	-	-	-	-	1	-	-	-	-	1	-	-	1	-	-	-	-	1
	*	*	-	-	-	-	*	-	-	-	-	1	-	-	*	-	-	-	-	*
No answer	24	1	5	12	3	4	12	2	3	1	2	2	21	5	9	-	3	4	1	18
	1%a	*	1%	1%a	2%a	1%	1%	1%	1%	1%	4%e	1%	1%	1%	1%	-	1%	1%	*	1%

Proportions: Means: Columns: Tested (5% risk level) - Z(a) - Z(b) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s)
Overlap formula used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 18
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Contacted or visited my local doctor's surgery to talk to a GP or nurse	1543 69% ^{hag}	678 77% ^{Zb}	860 63%	763 72% ^{Zef}	1367 70% ^{Ze}	172 57%	41 58%	632 66%	890 71% ^{Zg}	1326 69%
Visited a hospital as an inpatient or an outpatient	856 38% ^{bb}	456 52% ^{Zb}	397 29%	440 42% ^{Zde}	755 39% ^Z	98 33%	24 34%	349 36%	492 39%	735 38%
Visited an NHS dentist	811 36% ^b	358 41% ^{Zb}	449 33%	388 37%	719 37% ^Z	92 31%	21 30%	356 37%	442 35%	708 37%
Used the NHS Choices/NHS website	733 33% ^{acj}	259 29%	473 35% ^{Za}	358 34% ^f	646 33%	86 29%	14 20%	254 26%	469 38% ^{Zg}	610 32%
Telephoned NHS 111 or other out of hours service	644 29% ^g	253 29%	387 28%	297 28%	566 29%	78 26%	17 24%	238 25%	394 32% ^{Zg}	538 28%
Visited a hospital accident and emergency (A&E)	583 26% ^{bb}	255 29% ^{Zb}	324 24%	282 27%	504 26%	77 26%	17 24%	233 24%	340 27%	501 26%
Visited a NHS walk-in centre/ minor urgent care centre/minor injuries centre	387 17% ^g	136 16%	248 18%	187 18%	325 17%	61 20%	16 22%	136 14%	249 20% ^{Zg}	319 16%
Visited a GP out of hours service	304 14%	126 14%	179 13%	156 15%	268 14%	37 12%	13 18%	125 13%	175 14%	256 13%
Pharmacy/chemist/ prescriptions	13 1%	5 1%	9 1%	8 1%	10 1%	3 1%	1 2%	6 1%	7 1%	11 1%
Telephone call	13 1%	7 1%	7 *	8 1%	13 1%	- -	- -	7 1%	6 1%	13 1%
Physiotherapy services	11 *	5 1%	6 *	9 1% ^Z	11 1%	- -	- -	5 1%	6 *	11 1%
Maternity services	9 *	4 *	5 *	4 *	8 *	1 *	- -	6 1%	3 *	9 *
Mental health services	8 *	3 *	5 *	7 1%	7 *	1 *	- -	2 *	6 1%	7 *
Ambulance	7 * ^d	2 *	5 *	1 *	5 *	3 1%	- -	1 *	6 *	6 *

Proportions/Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 18
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Covid test centre/ drive through	6	2	4	4	5	1	-	3	2	4
	*	*	*	*	*	*	-	*	*	*
Blood donation	5	1	5	3	4	1	-	4	-	4
	*	*	*	*	*	*	-	*h	-	*
Clinic/specific clinic	5	-	5	1	2	3	-	-	5	4
	*d	-	*	*	*	1%Zod	-	-	*	*
Visited private dentist	5	1	4	3	5	-	-	2	3	4
	*	*	*	*	*	-	-	*	*	*
Scans (various)	4	2	1	2	2	1	1	2	2	4
	*	*	*	*	*	*	2%Zod	*	*	*
Cancer services (various)	4	4	-	1	3	1	-	1	2	4
	*	*Zb	-	*	*	*	-	*	*	*
Opticians	3	3	1	1	3	1	-	1	2	3
	*	*	*	*	*	*	-	*	*	*
For a relative/ family member	3	1	2	1	3	-	-	2	1	3
	*	*	*	*	*	-	-	*	*	*
I work for/with the NHS	2	2	-	2	2	-	-	-	2	2
	*	*	-	*	*	-	-	-	*	*
Dermatology treatment	2	-	2	2	2	-	-	-	2	2
	*	-	*	*	*	-	-	-	*	*
Diabetes/diabetic nurse	2	2	-	2	2	-	-	1	1	1
	*	*	-	*	*	-	-	*	*	*
Podiatry	1	1	-	1	1	1	-	1	1	1
	*	*	-	*	*	*	-	*	*	*
Follow up consultation/after surgery	1	*	-	*	1	-	-	-	1	1
	*	*	-	*	*	-	-	-	*	*
Had surgery/an operation	1	1	1	1	1	-	-	1	-	1
	*	*	*	*	*	-	-	*	-	*
I was visited by NHS professionals	1	1	-	1	1	-	-	1	1	1
	*	*	-	*	*	-	-	*	*	*
Sexual health services	1	1	1	1	1	-	-	-	1	-
	*	*	*	*	*	-	-	-	*	-
Blood tests	1	-	1	-	-	1	1	-	1	-
	*	-	*	-	-	*d	1%Zod	-	*	-
Other	10	7	3	8	10	1	-	2	8	9
	*b	1%Zb	*	1%	1%	*	-	*	1%	*

Proportions/Mean: Columns Totals (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

Table 18
ABE05 - In the last 12 months, in which of the following ways, if any, have you used NHS services?
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
AVERAGE No OF MENTIONS	2.66beg	2.93Zb	2.49	2.78Ze	2.71Ze	2.40	2.36	2.46	2.82Zg	2.64
None	246	60	186	99	191	54	13	122	119	219
	11%acdh	7%	14%Za	9%	10%	18%Zcd	18%c	13%h	10%	11%
Don't know	1	1	-	1	1	-	-	-	1	1
	+	+	-	+	+	-	-	-	+	+
No answer	24	6	18	14	22	2	1	6	19	21
	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%

Proportions/Mean: Columns Totalled (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 19
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE					WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Yes	944	368	570	81	162	155	178	134	227	432	91	420	243	254	194	230	75	93	129	44	101	71	129	80	62	75	85
	42%ac	34%	50%Za	34%	42%	43%	46%cg	39%	43%c	40%	38%	46%Zi	41%	42%	42%	44%	46%	43%	43%	47%	40%	36%	41%	40%	57%Zq rtuvw y	37%	45%
No, but I considered it because I had a health issue	106	48	56	21	14	15	14	18	23	47	11	46	30	28	21	26	12	12	19	1	9	7	15	10	1	10	8
	5%	4%	5%	9%Zdf h	4%	4%	4%	5%	4%	4%	5%	5%	5%	5%	5%	5%	8%ax	5%	6%ax	1%	4%	4%	5%	5%	1%	5%	4%
No, because I have not had any health issues	1034	600	431	129	193	165	165	156	221	552	117	365	266	288	216	238	69	89	133	44	128	105	153	99	37	102	74
	46%bh kx	55%Zb	38%	54%Zf h	50%h	46%	43%	45%	42%	51%Zk	49%k	40%	45%	47%	46%	45%	42%	41%	44%	47%	50%x	54%Zp qxz	49%x	50%x	34%	50%x	39%
No, I had an appointment but I was asked not to come/it was cancelled	164	74	89	9	14	23	27	37	53	57	19	88	47	41	34	34	8	24	21	6	16	12	19	10	9	18	20
	7%di	7%	8%	4%	4%	6%	7%	11%Zc de	10%Zcd	5%	8%	10%Zl	8%	7%	7%	6%	5%	11%Zw	7%	6%	6%	6%	6%	5%	8%	9%	11%
Yes [NET]	944	368	570	81	162	155	178	134	227	432	91	420	243	254	194	230	75	93	129	44	101	71	129	80	62	75	85
	42%ac	34%	50%Za	34%	42%	43%	46%cg	39%	43%c	40%	38%	46%Zi	41%	42%	42%	44%	46%	43%	43%	47%	40%	36%	41%	40%	57%Zq rtuvw y	37%	45%
No [NET]	1302	722	576	159	221	202	206	211	297	656	147	499	343	357	271	298	90	125	173	50	154	125	188	120	46	129	102
	58%bk x	66%Zb	50%	66%Zf h	58%	57%	54%	61%f	57%	60%k	62%	54%	59%	58%	58%	56%	54%	57%k	57%k	53%	60%k	64%k	59%k	60%k	43%	63%k	55%

Proportions/Means: Columns Totalled (95% risk level) - Z(a,b) - Z(c,d)efgh - Z(i,j)k - Z(l,mno) - Z(p,q)rstuvwxy
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



Ipsos MORI

Table 20
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HIA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Yes	944	215	164	413	64	305	356	69	115	56	24	215	723	217	289	61	106	229	196	570
	42%kl	40%	41%	44%	42%	43%	42%	40%	39%	48%	37%	57%Zl	39%	38%	42%	45%	45%	44%	45%	41%
No, but I considered it because I had a health issue	105	29	22	39	8	25	41	11	18	2	3	27	77	27	42	6	6	23	15	68
	5%kl	5%	6%	4%	5%	4%	5%	7%	6%	2%	4%	7%Zl	4%	5%	6%	4%	3%	4%	4%	5%
No, because I have not had any health issues	1034	262	178	430	63	347	374	79	137	49	32	90	943	285	307	59	103	230	189	653
	46%kl	49%	45%	46%	41%	49%	44%	46%	47%	42%	49%	24%	51%Zk	50%Z	45%	44%	44%	45%	44%	47%
No, I had an appointment but I was asked not to come/it was cancelled	164	30	35	62	17	38	74	12	21	9	6	47	115	37	48	9	17	34	34	106
	7%kl	6%	9%	7%	11%kl	5%	9%Ze	7%	7%	8%	9%	12%Zl	6%	6%	7%	7%	7%	7%	8%	8%
Yes [NET]	944	215	164	413	64	305	356	69	115	56	24	215	723	217	289	61	106	229	196	570
	42%kl	40%	41%	44%	42%	43%	42%	40%	39%	48%	37%	57%Zl	39%	38%	42%	45%	45%	44%	45%	41%
No [NET]	1302	321	235	530	88	409	489	103	176	60	40	164	1135	349	397	74	127	287	238	827
	58%kl	60%	59%	56%	58%	57%	58%	60%	61%	52%	63%	43%	61%Zk	62%	58%	55%	55%	56%	55%	59%

Proportions/Margins: Columns Tested (5% risk level) - Z-test/od - Z-test/od - Z-test/od - Z-test/od
Overlap formula used: * small base

Table 21
ABE08 - Since lockdown began on the 23rd of March, have you used a health service?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Yes	944	483	459	488	834	107	27	390	532	829
	42%b	55%Zb	34%	46%Zde	43%Ze	36%	38%	41%	43%	43%
No, but I considered it because I had a health issue	105	28	76	49	87	18	4	46	56	79
	5%ai	3%	6%Za	5%	4%	6%	6%	5%	4%	4%
No, because I have not had any health issues	1034	286	743	433	880	152	32	458	568	884
	46%ac	33%	55%Za	41%	45%c	51%c	46%	48%	45%	46%
No, I had an appointment but I was asked not to come/it was cancelled	164	82	82	89	141	23	7	67	93	140
	7%b	9%Zb	6%	8%id	7%	8%	10%	7%	7%	7%
Yes [NET]	944	483	458	488	834	107	27	390	532	829
	42%b	55%Zb	34%	46%Zde	43%Ze	36%	38%	41%	43%	43%
No [NET]	1302	396	902	571	1108	193	44	571	718	1104
	58%acd	45%	66%Za	54%	57%c	64%cd	62%	59%	57%	57%

Proportions/Mean: Columns Totals (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 22
A/E09 - Which health service did you use?
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	945	370	569	63	119	134	181	171	271	402	88	455	295	319	125	179	64	92	151	51	97	90	124	86	54	64	72
Weighted Base	944	368	570	81*	162*	155	178	134	227	432	91*	420	243	254	194	230	75*	93*	129	44*	101*	71*	129	80*	62*	75*	85*
GP practice	575	193	379	39	96	98	104	85	148	245	66	264	155	157	110	138	53	63	77	28	57	37	74	47	45	48	46
	61%a	53%	67%Za	49%	59%	63%	58%	63%	60%k	57%	72%Zi	63%	64%	62%	56%	60%	70%u	68%u	59%	63%	57%	53%	58%	58%	73%u	63%	54%
Local hospital for a non-emergency or routine appointment	224	101	122	8	35	32	47	27	75	85	24	116	58	60	45	51	13	14	39	12	20	15	32	19	14	20	26
	24%bc	28%	21%	10%	22%	20%	26%c	20%	33%Zc	20%	26%	28%Zi	24%	24%	23%	22%	18%	15%	31%q	26%	20%	22%	25%	24%	22%	26%	30%q
NHS 111 telephone service	126	44	80	19	35	12	32	13	15	63	13	50	20	33	28	41	8	11	16	5	13	13	18	12	3	14	14
	13%ht	12%	14%	24%Ze	21%Zeg	8%	18%eg	10%	7%	15%	14%	12%	8%	13%	15%	18%j	10%	12%	12%	10%	13%	18%x	14%	15%	5%	18%	17%
Accident and emergency at hospital	109	40	69	16	27	17	27	11	11	62	11	37	24	26	25	29	5	6	14	3	17	5	11	15	5	12	16
	12%hk	11%	12%	19%gh	17%h	11%	15%h	8%	5%	14%Zk	12%	9%	10%	10%	13%	13%	7%	7%	11%	6%	17%	7%	9%	19%Zpq	9%	16%	19%qu
Pharmacist	104	42	60	7	17	13	14	19	33	37	5	61	31	25	21	21	6	9	16	4	12	6	8	11	7	11	14
	11%	11%	11%	8%	10%	9%	8%	14%	15%Zf	9%	5%	15%Zj	13%	10%	11%	9%	9%	9%	12%	9%	12%	9%	6%	14%	11%	14%	17%v
Dentist	48	18	30	7	14	8	7	8	5	23	2	22	14	12	6	14	2	7	6	1	2	3	11	2	2	3	9
	5%h	5%	5%	8%h	8%h	5%	4%	6%	2%	5%	3%	5%	6%	5%	3%	6%	2%	8%	5%	3%	2%	4%	9%t	3%	4%	3%	10%t
NHS 111 online service	43	15	27	8	12	5	13	2	3	25	6	12	10	15	5	11	3	2	5	2	6	7	4	2	4	2	7
	5%hk	4%	5%	10%gh	7%gh	3%	7%gh	2%	1%	6%	6%	3%	4%	6%	2%	5%	3%	2%	4%	5%	6%	10%Zqv	3%	3%	6%	3%	8%
Urgent care centre/Minor Injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	41	15	25	2	16	4	9	3	5	27	1	13	7	9	17	5	-	4	6	4	7	2	5	4	1	2	6
	4%h	4%	4%	3%	10%Zeg	3%	5%	2%	2%	6%Zk	1%	3%	3%	4%	9%Zlm	2%	-	4%	5%	9%p	7%	3%	4%	5%	2%	3%	7%p
GP out-of-hours service	28	6	22	4	5%h	10	1	4	6	10	1	16	5	4	6	10	-	3	4	-	5	1	2	2	1	4	6
	3%h	2%	4%	5%h	6%eh	1%	2%	5%eh	1%	2%	1%	4%	2%	1%	3%	4%	-	3%	3%	-	5%	1%	2%	2%	2%	6%	7%Zp
Mental health services (e.g. psychological therapies service/ online mental health support service/telephone-based mental health support service)	22	9	11	8	6	1	2	4	1	8	3	11	-	3	4	12	2	3	6	-	4	-	-	1	1	1	3
	2%ht	3%	2%	10%Zef	4%	1%	1%	3%	1%	2%	3%	3%	-	1%	2%	5%Zlm	3%	4%v	4%v	-	4%v	-	-	1%	2%	1%	3%
Phone call with consultant/ hospital	13	7	6	-	1	1	3	5	2	7	-	6	3	5	3	2	-	3	5	-	1	1	-	-	1	-	3
	1%	2%	1%	-	1%	1%	2%	4%Z	1%	2%	-	1%	1%	2%	2%	1%	-	3%	4%Zv	-	1%	1%	-	-	2%	-	3%
Other specific department/unit/ service/ward	11	5	5	*	2	1	1	2	4	6	-	4	4	3	1	2	-	1	-	*	2	2	1	1	-	2	2
	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	-	1%	2%	1%	1%	1%	-	1%	-	1%	2%	2%	1%	1%	-	3%	3%

Proportions/Mean: Columns Totalled (5% risk level) - Z(a) - Z(c)de(fgh) - Z(i)k - Z(lmno) - Z(pq)rstuvwxyz
Oviedo formula used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 22
ABE09 - Which health service did you use?
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	944	368	570	81*	162*	155	178	134	227	432	91*	420	243	254	194	230	75*	93*	129	44*	101*	71*	129	80*	62*	75*	85*
Covid testing central/drive in centre	10 1%k	5 1%	5 1%	2 3%	1 1%	3 2%	2 1%	1 1%	1 *	5 1%	4 4%Zk	1 *	5 2%	3 1%	- -	2 1%	1 1%	- -	2 1%	1 1%	1 1%	- -	1 1%	4 5%Z	- -	1 1%	- -
Ambulance service/ emergency services/999	7 1%	2 1%	3 1%	1 1%	- -	- -	3 2%	1 1%	2 1%	4 1%	- -	2 1%	2 1%	- -	3 1%	1 1%	- -	1 1%	1 1%	- -	3 3%Z	- -	- -	1 1%	- -	1 2%	- -
Nurse/midwife/home visits from nurse/ midwife	6 1%	2 *	5 1%	- -	1 1%	2 1%	- -	1 1%	2 1%	4 1%	- -	2 1%	2 1%	3 1%	1 1%	- -	- -	- -	- -	- -	2 2%	1 1%	1 1%	- -	1 1%	- -	1 1%
Referral/referred/ by GP/another department	5 1%	2 1%	3 1%	1 1%	1 *	1 *	2 1%	- -	1 1%	4 1%	- -	1 *	1 *	3 1%	1 1%	- -	- -	- -	1 *	1 1%	1 1%	1 1%	1 1%	- -	1 2%	- -	1 1%
Clinic/specific clinic	4 *b	4 1%	* *	1 1%	- -	1 1%	1 *	* *	1 *	2 *	- -	2 1%	1 1%	2 1%	- -	1 *	- -	2 2%Z	- -	- -	- -	- -	1 1%	- -	- -	- -	1 1%
NHS/GP website	4 *	1 *	4 1%	- -	1 1%	2 2%	1 *	- -	- -	2 *	1 1%	1 *	1 *	2 1%	- -	1 1%	- -	1 2%	1 1%	- -	- -	- -	2 1%	- -	- -	- -	- -
By telephone	4 *	2 *	2 *	- -	1 *	1 1%	- -	1 1%	2 1%	- -	- -	4 1%	1 1%	1 1%	1 1%	1 1%	1 1%	1 1%	- -	- -	1 1%	- -	1 1%	1 1%	- -	- -	- -
Prescriptions/ repeat prescription service	4 *	1 *	3 1%	- -	- -	- -	- -	2 2%Z	1 1%	- -	1 2%k	1 1%	1 1%	2 1%	- -	- -	1 1%	2 2%Z	1 *	1 *	- -	- -	- -	- -	- -	- -	- -
Online consultation/Video call	3 *	1 *	2 *	- -	2 1%	- -	- -	1 *	1 *	2 *	- -	1 *	1 1%	2 1%	- -	- -	- -	- -	2 1%	- -	- -	- -	1 1%	1 1%	- -	- -	- -
Emailing GP/ consultant	2 *	- *	2 *	- -	- -	- -	1 1%	- -	1 1%	- -	- -	2 1%	- -	1 1%	1 1%	- -	1 2%Z	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -
Other	8 1%	3 1%	5 1%	- -	- -	2 1%	4 2%	1 1%	2 1%	5 1%	- -	3 1%	3 1%	3 1%	- -	1 *	- -	2 2%	1 1%	- -	- -	1 2%	2 1%	- -	2 3%	1 1%	- -
AVERAGE No OF MENTIONS	1.47e	1.39	1.52	1.54	1.69Z eh	1.31	1.52e	1.40	1.41	1.44	1.50	1.50	1.43	1.46	1.42	1.48	1.26	1.44	1.52	1.34	1.50	1.32	1.37	1.52	1.43	1.61p	1.78Zpv
No answer	10 1%	7 2%	4 1%	2 3%	1 1%	3 2%	1 *	1 1%	3 1%	7 2%	1 1%	3 1%	6 2%Zm	1 *	2 1%	2 1%	- -	- -	1 1%	- -	1 1%	3 5%Zg	2 2%	1 1%	- -	3 3%	- -

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f,g,h) - Z(i,j,k) - Z(l,m,n,o) - Z(p,q,r,s,t,u,v,w,x,y,z)
Overlap formulae used: * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 23
ABE09 - Which health service did you use?
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	945	189	156	460	63	276	409	59	109	54	21	229	712	221	301	65	110	206	177	603
Weighted Base	944	215	164	413	64*	305	356	69*	115*	56*	24**	215	723	217	289	61*	106*	229	196	570
GP practice	575	127	102	263	39	185	228	34	70	33	14	141	428	152	174	42	54	128	110	360
61%p		59%	62%	64%	61%	61%	64%	50%	61%	59%	59%	66%	59%	70%Znp	60%	69%p	51%	56%	56%	63%
Local hospital for a non-emergency or routine appointment	224	53	29	98	14	61	98	14	19	17	8	69	155	48	67	17	22	45	37	155
24%l		25%	18%	24%	22%	20%	28%Zeh	20%	17%	31%	32%	32%Zi	21%	22%	23%	28%	20%	20%	19%	27%Zr
NHS 111 telephone service	126	29	28	44	7	37	37	7	25	10	2	23	103	20	38	6	21	34	36	63
13%cfms		13%	17%	11%	12%	12%	10%	11%	21%Zef	18%	6%	11%	14%	9%	13%	10%	19%lm	15%	18%a	11%
Accident and emergency at hospital	109	28	24	40	8	39	18	16	22	7	5	24	85	15	35	8	7	41	32	48
12%fms		13%	15%	10%	13%	13%l	5%	23%Zf	19%Zf	13%l	19%	11%	12%	7%	12%	14%	7%	18%Zs	17%Zs	8%
Pharmacist	104	27	12	51	7	19	46	10	11	4	7	34	70	22	31	9	10	26	28	59
11%ef		13%	7%	12%	11%	6%	13%e	15%	10%	7%	31%	16%Zi	10%	10%	11%	15%	10%	11%	14%	10%
Dentist	48	10	8	21	2	18	15	6	6	2	1	6	40	9	8	1	12	17	9	23
5%kn		5%	5%	5%	3%	6%	4%	8%	5%	4%	6%	3%	6%	4%	3%	2%	11%Zmn	7%	5%	4%
NHS 111 online service	43	7	8	23	-	10	8	3	9	4	2	5	38	8	14	2	5	15	16	16
5%fs		3%	5%	6%	-	3%	2%	4%	6%l	7%	6%	2%	5%	3%	5%	3%	4%	7%a	8%Zs	3%
Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment Centre	41	11	8	16	2	18	10	4	1	-	-	6	36	10	11	2	5	9	16	22
4%l		5%	5%	4%	3%	6%	3%	6%	1%	2%	-	3%	5%	5%	4%	3%	5%	4%	8%Zs	4%
GP out-of-hours service	28	6	6	14	1	5	8	3	5	3	-	7	21	1	10	2	3	8	12	11
3%kms		3%	4%	3%	1%	2%	2%	4%	4%	5%	-	3%	3%	1%	3%	3%	3%	3%	6%Zs	2%
Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service)	22	3	9	8	1	8	1	5	2	3	2	8	13	4	9	-	3	6	5	12
2%l		1%	6%Zac	2%	2%	3%l	*	7%Zf	2%	5%l	6%	4%	2%	2%	3%	-	3%	3%	2%	2%
Phone call with consultant/hospital	13	2	2	8	-	4	6	-	3	-	-	7	6	4	4	-	3	2	1	9
1%l		1%	1%	2%	-	1%	2%	-	2%	-	-	3%Zi	1%	2%	1%	-	3%	1%	1%	2%
Other specific department/unit/service/ward	11	1	*	8	-	3	6	-	-	1	1	4	7	1	2	2	2	1	1	8
1%		*	*	2%Z	-	1%	2%	-	-	2%	6%	2%	1%	1%	1%	3%	2%	1%	1%	1%

Proportions/Means: Columns Totalled (0% risk level) - Z(a)00d - Z(a)00h - Z(a)0 - Z(m)00p - Z(a)00s
Overlap formula used: * small base; ** very small base (under 50) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 23
ABE09 - Which health service did you use?
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	944	215	164	413	64*	305	356	69*	115*	56*	24**	215	723	217	289	61*	106*	229	196	570
Covid testing centre/drive in centre	10 1%	2 1%	-	6 1%	-	5 2%	2 *	-	1 1%	-	-	1 *	9 1%	1 1%	4 1%	2 3%	-	3 1%	3 2%	4 1%
Ambulance service/ emergency services(999)	7 1%	2 1%	1 1%	2 *	2 3%Z	1 *	4 1%	1 2%	1 1%	-	-	3 1%	4 1%	-	3 1%	-	-	3 1%	1 1%	2 *
Nurse/midwife/home visits from nurse/ midwife	6 1%	1 *	1 1%	3 1%	1 1%	3 1%	3 1%	-	-	-	-	3 1%	3 *	-	1 *	-	2 1%	-	1 1%	5 1%
Referral/referred/ by GP/another department	5 1%	-	-	5 1%Z	-	3 1%	1 *	-	1 1%	-	-	2 1%	3 *	1 *	2 1%	-	3 2%Z	1 1%	1 *	4 1%
Clinic/specific clinic	4 *	* *	1 *	3 1%	-	1 *	1 *	-	1 1%	* 1%	-	* *	4 1%	-	2 1%	-	1 1%	1 *	-	4 1%
NHS/GP website	4 *	1 *	1 1%	2 1%	-	4 1%Zf	-	-	-	-	-	1 *	3 *	-	1 *	1 2%Zm	1 1%	2 1%	1 1%	2 *
By telephone	4 *	3 1%	-	1 *	-	2 1%	2 *	1 1%	-	-	-	2 1%	2 *	1 *	-	-	-	-	1 *	3 1%
Prescriptions/ repeat prescription service	4 *	-	1 *	1 *	1 1%	-	4 1%Z	-	-	-	-	-	4 *	1 1%	-	-	-	1 *	-	3 1%
Online consultation/video call	3 *	-	-	3 1%	-	-	1 *	1 1%	1 1%	-	-	1 1%	2 *	1 *	2 1%	-	-	-	2 1%	1 *
Emailing GP/ consultant	2 *	1 1%	-	1 *	-	1 *	1 *	-	-	-	-	1 *	1 *	1 *	-	-	-	-	-	2 *
Other	8 1%	2 1%	1 *	5 1%	-	3 1%	4 1%	1 1%	1 1%	-	-	1 1%	7 1%	1 1%	2 1%	1 2%	2 2%	3 1%	-	6 1%
AVERAGE No OF MENTIONS	1.47f	1.46	1.47	1.50	1.33	1.39	1.40	1.52	1.55	1.53	1.73	1.60Z	1.43	1.37	1.44	1.58	1.43	1.50	1.60	1.43
No answer	10 1%	-	3 2%	8 2%	-	4 1%	4 1%	-	2 2%	-	-	-	10 1%	3 2%	3 1%	-	3 3%	2 1%	3 1%	6 1%

Proportions/Mean: Columns Totals (5% risk level) - Z(a,b,c,d) - Z(e,f,g,h,i) - Z(j) - Z(m,n,p) - Z(q,r,s)
Overlap formulae used: * small base; ** very small base (under 50) (ineligible for sig testing)

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	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	WHITE (i)
Unweighted Base	945	507	435	517	849	93	21	377	548	781
Weighted Base	944	483	458	488	834	107*	27**	390	532	829
GP practice	575	304	270	307	521	52	9	256	363	510
61%ah		63%	59%	63%ie	62%Ze	49%	32%	66%Zh	67%	61%
Local hospital for a non-emergency or routine appointment	224	148	74	123	202	21	4	91	129	201
24%bb		31%Zb	16%	25%	24%	20%	16%	23%	24%	24%
NHS 111 telephone service	126	43	83	58	107	20	3	45	79	102
13%af		9%	18%Za	12%	13%	18%	13%	12%	15%	12%
Accident and emergency at hospital	109	49	61	52	88	20	5	46	64	98
12%cd		10%	13%	11%	11%	19%Zcd	17%	12%	12%	12%
Pharmacist	104	62	41	53	95	8	1	52	48	90
11%hh		13%	9%	11%	11%	7%	3%	13%	9%	11%
Dentist	48	16	32	18	40	8	5	19	28	41
5%ac		3%	7%Za	4%	5%	7%	17%	5%	5%	5%
NHS 111 online service	43	9	34	17	37	6	4	16	27	36
5%aa		2%	7%Za	4%	4%	5%	14%	4%	5%	4%
Urgent care centre/minor injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	41	15	26	20	36	5	1	13	28	37
4%		3%	6%	4%	4%	5%	5%	3%	5%	4%
GP out-of-hours service	28	12	16	10	23	5	1	16	11	25
3%		2%	3%	2%	3%	5%	3%	4%	2%	3%
Mental health services (e.g. psychological therapies service/ online mental health support service/telephone-based mental health support service)	22	10	11	9	20	2	-	8	13	19
2%		2%	2%	2%	2%	2%	-	2%	2%	2%
Phone call with consultant/ hospital	13	10	3	6	11	2	-	6	7	11
1%		2%	1%	1%	1%	2%		1%	1%	1%
Other specific department/unit/ service/ward	11	7	4	8	10	1	1	2	9	11
1%		2%	1%	2%	1%	1%	4%	-	2%	1%

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Table 24
ABE09 - Which health service did you use?
BASE: ALL THOSE WHO HAVE USED A HEALTH SERVICE SINCE LOCKDOWN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Weighted Base	944	483	458	488	834	107*	27**	390	532	829
Covid testing centre/drive in centre	10 1%a	2 *	8 2%	6 1%	9 1%	1 1%	-	3 1%	4 1%	9 1%
Ambulance service/ emergency services/999	7 1%	5 1%	2 *	3 1%	6 1%	1 1%	1 4%	2 1%	5 1%	6 1%
Nurse/midwife/home visits from nurse/ midwife	6 1%	5 1%	2 *	4 1%	6 1%	-	-	3 1%	2 *	6 1%
Referral/referred/ by GP/another department	5 1%	3 1%	3 1%	3 1%	5 1%	-	-	1 *	5 1%	4 1%
Clinic/specific clinic	4 *	1 *	2 *	1 *	4 1% ^c	-	-	1 *	4 1%	2 *
NHS/GP website	4 *	1 *	3 1%	1 *	4 *	-	-	2 1%	2 *	4 *
By telephone	4 *	3 1%	1 *	2 *	3 *	1 1%	-	1 *	3 *	2 *
Prescriptions/ repeat prescription service	4 *	1 *	2 *	3 1%	4 *	-	-	2 1%	1 *	4 *
Online consultation/video call	3 *	2 *	1 *	1 *	3 *	-	-	-	3 1%	2 *
Emailing GP/ consultant	2 *	2 1%	-	1 *	1 *	1 1%	-	1 *	1 *	2 *
Other	8 1%	5 1%	3 1%	5 1%	8 1%	-	-	4 1%	4 1%	8 1%
AVERAGE No OF MENTIONS	1.47	1.47	1.48	1.45	1.48	1.42	1.25	1.50	1.45	1.47
No answer	10 1%	5 1%	5 1%	8 2%	10 1%	-	-	3 1%	8 1%	10 1%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

Table 25
ABE10 - Thinking about your ... how comfortable or uncomfortable did you feel using that part of the health service: SUMMARY
BASE: ALL WHO USED EACH HEALTH SERVICE OTHER THAN NHS 111 SINCE LOCKDOWN BEGAN

	Pharmacist	Dentist	GP practice	GP out-of-hours service	Urgent care centre/Minor Injuries Unit/ Walk-in Centre/ Urgent Treatment Centre	Accident and emergency at hospital	Local hospital for a non-emergency or routine appointment	Mental health services
Unweighted Base	110	46	566	23	33	98	209	16
Weighted Base	101	48	559	28	40	108	200	22
Very comfortable	62 61%	40 83%	364 65%	17 61%	18 46%	61 56%	113 56%	12 55%
Quite comfortable	28 27%	7 15%	140 25%	9 34%	16 41%	30 28%	64 32%	6 26%
Quite uncomfortable	6 6%	-	31 6%	-	1 2%	6 5%	16 8%	2 9%
Very uncomfortable	5 5%	1 2%	16 3%	1 2%	5 11%	9 8%	6 3%	2 10%
Don't know	1 1%	-	8 2%	1 3%	-	3 2%	1 1%	-
Comfortable [NET]	90 89%	47 98%	503 90%	26 95%	35 87%	91 84%	177 88%	17 81%
Uncomfortable [NET]	11 11%	1 2%	47 8%	1 2%	5 13%	15 14%	22 11%	4 19%
NET: Difference	79 78%	46 96%	456 82%	26 92%	29 73%	76 70%	154 77%	13 62%

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Table 26
ABE10_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	110	46	63	6	11	14	15	22	42	35	5	70	40	32	14	18	6	6	19	4	14	9	8	12	7	10	15
Weighted Base	101*	42*	58*	7**	17**	13**	14**	18**	33*	37**	5**	59*	31*	24**	20**	21**	6**	9**	16**	4**	12**	6**	6**	11**	6**	11**	14**
Very comfortable	62	29	33	3	5	9	8	16	21	23	3	36	23	12	10	14	2	9	5	1	7	5	4	6	4	7	12
61%	61%	68%	57%	48%	30%	68%	54%	88%	65%	61%	65%	61%	73%Z	48%	50%	67%	32%	100%	33%	28%	58%	74%	57%	58%	68%	62%	88%
Quite comfortable	28	10	16	3	10	3	6	1	6	12	1	15	5	9	8	4	4	-	8	2	4	2	1	3	-	4	1
27%h	27%h	25%	28%	39%	61%	20%	39%	8%	17%	31%	19%	26%	16%	39%	39%	19%	56%	-	48%	44%	34%	26%	21%	28%	-	38%	5%
Quite uncomfortable	6	2	4	1	2	1	-	-	3	1	-	5	-	2	1	3	-	-	3	-	1	-	1	-	1	-	-
6%	6%	6%	7%	14%	9%	6%	-	-	9%	2%	-	9%	-	10%	5%	14%	-	-	18%	-	8%	-	22%	-	16%	-	-
Very uncomfortable	5	-	5	-	-	1	1	1	2	2	1	2	3	1	1	-	1	-	-	1	-	-	-	1	1	-	1
5%	5%	-	8%	-	-	7%	7%	4%	6%	5%	16%	4%	8%	4%	6%	-	12%	-	-	29%	-	-	-	8%	16%	-	7%
Don't know	1	1	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-
1%	1%	1%	-	-	-	-	-	-	2%	-	-	1%	2%	-	-	-	-	-	-	-	-	-	-	6%	-	-	-
Comfortable [NET]	90	39	49	6	15	12	13	17	27	34	4	51	28	21	17	18	6	9	13	3	11	6	5	9	4	11	13
89%	89%	93%	85%	86%	91%	87%	93%	96%	82%	92%	84%	86%	90%	86%	89%	86%	88%	100%	82%	71%	92%	100%	78%	86%	68%	100%	93%
Uncomfortable [NET]	11	2	9	1	2	2	1	1	5	3	1	7	3	3	2	3	1	-	3	1	1	-	1	1	2	-	1
11%	11%	6%	15%	14%	9%	13%	7%	4%	16%	8%	16%	13%	8%	14%	11%	14%	12%	-	18%	29%	8%	-	22%	8%	32%	-	7%
NET: Difference	79	37	41	5	14	10	12	16	22	32	3	44	26	18	15	15	5	9	10	2	10	6	4	8	2	11	12
78%	78%	88%	70%	72%	82%	75%	86%	91%	67%	85%	69%	74%	81%	73%	78%	72%	76%	100%	63%	43%	84%	100%	55%	78%	36%	100%	87%

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,m) - Z(n,o) - Z(p,q) - Z(r,s) - Z(t,u) - Z(v,w) - Z(x,y) - Z(z)

Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 27
ABE10_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ OR CSE/ NVQ12 (a)	ALVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM HA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	110	28	12	57	8	20	55	8	13	5	5	35	75	25	32	10	13	24	24	70
Weighted Base	101*	26**	12**	51*	7**	19**	45*	10**	11**	4**	7**	31*	70*	21**	31**	9**	10**	26**	27**	59*
Very comfortable	62	17	6	31	6	10	30	6	7	2	2	18	44	16	17	5	6	12	16	38
	61%	64%	47%	61%	92%	52%	66%	63%	69%	62%	28%	58%	63%	77%	55%	55%	63%	45%	58%	66%
Quite comfortable	28	6	5	12	1	7	9	2	2	2	5	9	19	2	11	3	3	11	9	13
	27%	24%	43%	25%	8%	38%	20%	22%	15%	38%	72%	28%	27%	11%	36%	29%	30%	41%	35%	22%
Quite uncomfortable	6	3	-	3	-	-	3	2	2	-	-	3	3	1	1	-	-	1	1	5
	6%	12%	-	6%	-	-	7%	15%	16%	-	-	9%	5%	6%	3%	-	-	4%	3%	9%
Very uncomfortable	5	-	1	4	-	2	3	-	-	-	-	1	4	1	2	1	1	3	1	1
	5%	-	9%	7%	-	10%	6%	-	-	-	-	3%	5%	5%	6%	10%	6%	10%	4%	2%
Don't know	1	-	-	1	-	-	1	-	-	-	-	1	-	-	-	1	-	-	-	1
	1%	-	-	1%	-	-	1%	-	-	-	-	2%	-	-	-	6%	-	-	-	1%
Comfortable [NET]	90	23	11	43	7	17	38	9	9	4	7	27	63	18	28	8	10	22	25	52
	89%	88%	91%	86%	100%	90%	85%	85%	84%	100%	100%	86%	90%	88%	91%	84%	92%	86%	93%	88%
Uncomfortable [NET]	11	3	1	7	-	2	6	2	2	-	-	4	7	2	3	1	1	4	2	6
	11%	12%	9%	13%	-	10%	13%	15%	16%	-	-	12%	10%	12%	9%	10%	8%	14%	7%	11%
NET: Difference	79	20	10	37	7	15	32	7	7	4	7	23	56	16	25	7	9	19	23	45
	78%	76%	81%	72%	100%	80%	72%	70%	68%	100%	100%	73%	80%	76%	81%	74%	85%	72%	86%	77%

Proportions: Means: Columns Tested (5% risk level) - Z-test (Z) - Z-weight (Z) - Z-min (Z) - Z-max (Z)
 Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

Table 28
ABE10_1 - Thinking about your Pharmacist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A PHARMACIST SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	WHITE (i)
Unweighted Base	110	67	43	62	102	7	1	53	53	91
Weighted Base	101*	60*	41*	52*	94*	6**	1**	50*	48*	88*
Very comfortable	62	38	23	29	57	4	1	36	24	56
61%h		64%	57%	55%	60%	66%	100%	72%Zh	50%	64%
Quite comfortable	28	14	14	16	27	1	-	9	17	21
27%g		23%	35%	31%	28%	15%	-	18%	36%	24%
Quite uncomfortable	6	5	2	5	6	-	-	4	3	5
6%		8%	4%	9%	7%	-	-	8%	5%	6%
Very uncomfortable	5	3	2	2	4	1	-	1	4	5
5%		5%	4%	4%	4%	19%	-	2%	8%	5%
Don't know	1	1	-	1	1	-	-	-	1	1
1%		1%	-	1%	1%	-	-	-	1%	1%
Comfortable [NET]	90	52	38	45	84	5	1	45	41	78
89%		86%	92%	86%	89%	81%	100%	90%	86%	88%
Uncomfortable [NET]	11	8	3	7	10	1	-	5	6	10
11%		13%	8%	13%	10%	19%	-	10%	13%	11%
NET: Difference	79	44	34	38	74	4	1	40	35	68
78%		74%	83%	73%	78%	63%	100%	80%	73%	77%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 29
ABE10_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	46	16	30	5	8	7	9	10	7	21	2	23	17	15	3	10	2	6	8	1	2	5	9	2	3	1	7
Weighted Base	48*	18**	30**	7**	14**	8**	7**	8**	5**	23**	2**	22**	14**	12**	6**	14**	2**	7**	6**	1**	2**	3**	11**	2**	2**	3**	9**
Very comfortable	40	14	25	7	12	6	5	6	4	22	1	17	13	8	5	13	1	7	5	1	2	2	7	2	1	3	9
83%	82%	84%	100%	86%	77%	76%	74%	86%	86%	93%	55%	76%	95%	63%	77%	89%	59%	100%	83%	100%	100%	56%	63%	100%	59%	100%	100%
Quite comfortable	7	3	4	-	1	2	2	2	1	2	1	4	1	4	1	1	1	-	1	-	-	1	4	-	-	-	-
15%	18%	13%	-	8%	23%	24%	26%	14%	14%	7%	45%	20%	5%	37%	23%	4%	41%	-	17%	-	-	44%	37%	-	-	-	-
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	-	1	-	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
2%	-	3%	-	7%	-	-	-	-	-	-	-	4%	-	-	-	6%	-	-	-	-	-	-	-	-	41%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	47	18	29	7	13	8	7	8	5	23	2	21	14	12	6	13	2	7	6	1	2	3	11	2	1	3	9
98%	100%	97%	100%	93%	100%	100%	100%	100%	100%	100%	100%	96%	100%	100%	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	59%	100%	100%
Uncomfortable [NET]	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
2%	-	3%	-	7%	-	-	-	-	-	-	-	4%	-	-	-	6%	-	-	-	-	-	-	-	-	41%	-	-
NET: Difference	46	18	28	7	12	8	7	8	5	23	2	20	14	12	6	12	2	7	6	1	2	3	11	2	*	3	9
96%	100%	94%	100%	87%	100%	100%	100%	100%	100%	100%	100%	92%	100%	100%	100%	87%	100%	100%	100%	100%	100%	100%	100%	100%	18%	100%	100%

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,l) - Z(m,n) - Z(o,p) - Z(q,r) - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

Table 30
ABE10_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	46	8	9	22	2	16	19	3	5	2	1	7	38	9	9	1	13	13	9	25	
Weighted Base	48*	10**	8**	21**	2**	18**	15**	6**	6**	2**	1**	6**	40**	9**	8**	1**	12**	17**	9**	23**	
Very comfortable	40	10	5	20	1	14	13	5	5	2	1	5	33	8	7	1	9	14	9	18	
	83%	100%	66%	94%	56%	76%	87%	83%	82%	100%	100%	85%	82%	83%	88%	100%	74%	84%	100%	77%	
Quite comfortable	7	-	3	1	1	4	2	-	1	-	-	-	7	2	-	-	3	3	-	4	
15%	15%	-	34%	6%	44%	24%	13%	-	18%	-	-	-	18%	17%	-	-	26%	16%	-	19%	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	1	
Don't know	2%	-	-	-	-	-	-	17%	-	-	-	15%	-	-	12%	-	-	-	-	4%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	47	10	8	21	2	18	15	5	6	2	1	5	40	9	7	1	12	17	9	23	
	98%	100%	100%	100%	100%	100%	100%	83%	100%	100%	100%	85%	100%	100%	88%	100%	100%	100%	100%	96%	
Uncomfortable [NET]	1	-	-	-	-	-	-	1	-	-	-	1	-	-	1	-	-	-	-	1	
	2%	-	-	-	-	-	-	17%	-	-	-	15%	-	-	12%	-	-	-	-	4%	
NET: Difference	46	10	8	21	2	18	15	4	6	2	1	4	40	9	6	1	12	17	9	22	
	96%	100%	100%	100%	100%	100%	100%	67%	100%	100%	100%	71%	100%	100%	76%	100%	100%	100%	100%	92%	

Proportions: Means: Columns Tested (5% risk level) - Z-test (Z) - Z-score (Z) - Z-score (Z) - Z-score (Z) - Z-score (Z)
Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

Table 31
ABE10_2 - Thinking about your Dentist how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A DENTIST SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	46	18	28	22	41	5	2	19	26	36
Weighted Base	48*	16**	32**	18**	40*	8**	5**	19**	28**	41**
Very comfortable	40	14	26	14	32	7	5	16	23	35
	85%	84%	82%	77%	81%	92%	100%	84%	82%	84%
Quite comfortable	7	2	6	3	7	1	-	3	4	7
	15%	10%	18%	18%	17%	8%	-	16%	15%	16%
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	1	1	-	1	1	-	-	-	1	-
	2%	6%	-	5%	2%	-	-	-	3%	-
Don't know	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	47	15	32	17	39	8	5	19	27	41
	98%	94%	100%	95%	98%	100%	100%	100%	97%	100%
Uncomfortable [NET]	1	1	-	1	1	-	-	-	1	-
	2%	6%	-	5%	2%	-	-	-	3%	-
NET: Difference	46	14	32	16	38	8	5	19	26	41
	96%	89%	100%	90%	95%	100%	100%	100%	93%	100%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulas used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 32
ABE10_3 - Thinking about your GP practice how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A GP PRACTICE SINCE LOCKDOWN BEGAN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	566	198	366	30	68	82	103	104	174	226	61	279	183	189	72	104	43	61	81	32	58	49	73	51	38	39	41
Weighted Base	559	186	370	37**	94*	96*	102*	81*	144	241	65*	253	149	150	109*	136*	52*	61*	71*	27**	57*	37*	72*	46*	44*	45*	45*
Very comfortable	364	126	238	22	56	63	67	59	96	174	42	147	102	101	62	89	36	41	39	16	36	27	47	29	33	28	32
Quite comfortable	140	41	96	12	31	20	29	13	32	48	15	76	33	31	35	37	14	12	28	7	15	6	18	10	8	12	10
Uncomfortable	25%g	22%	26%	34%	34%g	21%	29%	16%	22%	20%	23%	30%Z	22%	20%	32%	28%	28%	19%	39%Zq	27%	26%	17%	24%	21%	19%	27%	21%
Don't know	31	12	20	2	4	9	2	6	7	13	1	17	9	10	5	6	1	5	2	1	3	4	3	6	1	4	1
Very uncomfortable	6%	6%	5%	6%	4%	9%h	2%	7%	5%	6%	1%	7%	6%	7%	5%	4%	3%	8%	3%	4%	6%	10%	3%	13%Zr	2%	8%	2%
NET: Difference	16	5	11	-	3	3	4	3	3	4	6	6	3	5	5	2	-	3	1	1	3	-	3	1	2	1	1
NET: Difference	3%	2%	3%	-	3%	3%	4%	3%	2%	2%	9%Zk	2%	2%	3%	4%	2%	-	6%	2%	3%	5%	-	4%	2%	5%	2%	2%
NET: Difference	8	3	6	-	-	2	-	1	5	1	1	6	3	2	1	2	-	-	1	1	1	-	2	1	-	1	2
NET: Difference	2%	1%	2%	-	-	2%	-	1%	4%Z	1%	1%	2%	2%	1%	1%	1%	-	-	1%	5%	1%	-	3%	1%	-	3%	4%
Comfortable [NET]	503	167	334	34	87	82	96	72	129	222	57	224	135	132	97	126	50	53	67	24	50	33	65	38	41	40	42
Uncomfortable [NET]	90%	90%	90%	94%	93%	86%	94%	89%	89%	92%	89%	88%	90%	88%	89%	93%	97%w	86%	94%	88%	88%	90%	90%	83%	93%	88%	92%
NET: Difference	47	16	31	2	7	12	6	8	10	17	6	23	12	16	11	8	1	8	3	2	6	4	6	7	3	4	2
NET: Difference	8%	9%	8%	6%	7%	12%	6%	10%	7%	7%	10%	9%	8%	10%	10%	6%	3%	14%	5%	7%	11%	10%	8%	15%	7%	10%	4%
NET: Difference	456	151	303	32	80	71	90	63	118	205	51	201	123	116	86	119	49	45	63	22	44	29	60	31	38	35	40
NET: Difference	82%	81%	82%	88%	86%	73%	89%	78%	82%	85%	79%	79%	82%	78%	79%	87%	95%	73%	89%	81%	77%	80%	82%	68%	86%	78%	88%

Proportions: Means: Columns Tested (95% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,l) - Z(m,n) - Z(o,p) - Z(q,r) - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z)
Overlap formulae used: * small base, ** very small base (under 30) ineligible for seg testing

Proportions/Mean: Columns Tested (5% risk level) - Z/a/b/c/d - Z/e/f/g/h/i - Z/k/l - Z/m/n/b/p - Z/q/r/s
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Table 34
ABE10_3 - Thinking about your GP practice how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A GP PRACTICE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	566	315	250	315	521	43	7	242	312	474
Weighted Base	559	296	262	297	508	49*	9**	250	295	494
Very comfortable	364	187	176	190	329	33	5	174	181	329
65%		63%	67%	64%	65%	67%	63%	69%	61%	67%
Quite comfortable	140	79	61	75	129	11	3	59	76	116
25%		27%	23%	25%	25%	22%	37%	24%	26%	24%
Quite uncomfortable	31	17	14	19	29	2	-	11	20	27
6%		6%	5%	6%	6%	5%	-	4%	7%	5%
Very uncomfortable	16	6	10	10	13	2	-	4	12	13
3%		2%	4%	3%	3%	4%	-	2%	4%	3%
Don't know	8	1	4	4	7	1	-	3	6	8
2%b		3%	-	2%	1%	2%	-	1%	2%	2%
Comfortable [NET]	503	266	237	264	458	44	9	233	257	446
90%h		90%	90%	89%	90%	89%	100%	93%h	87%	90%
Uncomfortable [NET]	47	23	24	29	42	4	-	15	32	40
8%		8%	9%	10%	8%	9%	-	6%	11%Z	8%
NET: Difference	456	243	212	235	415	39	9	218	225	406
82%		82%	81%	79%	82%	80%	100%	87%	76%	82%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 35
ABE10 4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)		
Unweighted Base	23	6	17	3	6	1	2	8	3	7	1	15	7	4	3	7	-	2	3	-	5	1	3	1	1	2	5	
Weighted Base	28**	6**	22**	4**	10**	1**	4**	6**	2**	10**	1**	16**	5**	4**	6**	10**	-**	3**	4**	-**	5**	1**	2**	2**	1**	4**	6**	
Very comfortable	17	2	15	2	7	-	2	5	2	7	1	8	4	2	2	8	-	-	1	-	5	-	2	2	-	3	5	
	61%	38%	67%	36%	74%	-	49%	74%	68%	71%	100%	52%	69%	41%	39%	77%	-	-	28%	-	100%	-	71%	100%	-	58%	84%	
Quite comfortable	9	3	6	3	3	1	2	1	-	3	-	6	1	2	4	2	-	2	3	-	1	-	-	-	1	2	1	
	34%	50%	29%	64%	26%	100%	51%	16%	-	29%	-	39%	19%	59%	61%	23%	-	73%	72%	-	100%	-	-	-	100%	42%	16%	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	1	1	-	-	-	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	
	2%	11%	-	-	-	-	11%	-	-	-	-	4%	13%	-	-	-	-	-	-	-	-	29%	-	-	-	-	-	
	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	
	3%	-	3%	-	-	-	-	32%	-	-	-	4%	-	-	-	-	-	27%	-	-	-	-	-	-	-	-	-	
Comfortable [NET]	26	5	21	4	10	1	4	6	2	10	1	15	5	4	6	10	-	2	4	-	5	1	2	2	1	4	6	
	95%	89%	97%	100%	100%	100%	100%	89%	68%	100%	100%	91%	87%	100%	100%	100%	-	73%	100%	-	100%	100%	71%	100%	100%	100%	100%	
Uncomfortable [NET]	1	1	-	-	-	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	
	2%	11%	-	-	-	-	11%	-	-	-	-	4%	13%	-	-	-	-	-	-	-	-	29%	-	-	-	-	-	
NET: Difference	26	5	21	4	10	1	4	5	2	10	1	14	4	4	6	10	0	2	4	0	5	1	1	2	1	4	6	
	92%	77%	97%	100%	100%	100%	100%	79%	68%	100%	100%	87%	75%	100%	100%	100%	0%	73%	100%	0%	100%	100%	42%	100%	100%	100%	100%	

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,l) - Z(m,n) - Z(o,p) - Z(q,r) - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for seg testing

Table 36
ABE10_4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LVL CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	23	4	4	13	1	3	9	2	3	3	-	7	16	2	9	2	2	5	8	12	
Weighted Base	28**	6**	6**	14**	1**	5**	8**	3**	5**	3**	-**	7**	21**	1**	10**	2**	3**	8**	12**	11**	
Very comfortable	17	5	5	9	1	2	5	1	5	1	-	4	13	1	5	1	1	5	9	5	
	61%	87%	22%	62%	100%	37%	66%	41%	100%	45%	-	54%	64%	50%	50%	37%	34%	61%	74%	45%	
Quite comfortable	9	-	5	5	-	3	2	2	-	1	-	3	7	-	5	1	2	3	3	4	
	34%	-	78%	34%	-	63%	25%	59%	-	29%	-	37%	33%	-	50%	63%	66%	39%	26%	42%	
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Very uncomfortable	1	-	-	1	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	2%	-	-	5%	-	-	9%	-	-	-	-	10%	-	-	-	-	-	-	-	6%	
Don't know	1	1	-	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	1	
	3%	13%	-	-	-	-	-	-	26%	-	-	-	3%	50%	-	-	-	-	-	7%	
Comfortable [NET]	26	5	6	13	1	5	7	3	5	2	-	6	20	1	10	2	3	8	12	9	
	95%	87%	100%	95%	100%	100%	91%	100%	100%	74%	-	90%	97%	50%	100%	100%	100%	100%	100%	87%	
Uncomfortable [NET]	1	-	-	1	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	2%	-	-	5%	-	-	9%	-	-	-	-	10%	-	-	-	-	-	-	-	6%	
NET: Difference	26	5	6	13	1	5	6	3	5	2	0	5	20	1	10	2	3	8	12	8	
	92%	87%	100%	90%	100%	100%	83%	100%	100%	74%	0%	80%	97%	50%	100%	100%	100%	100%	100%	80%	

Proportions: Means: Columns Tested (5% risk level) - Z-test (Z) - Z-score (Z) - Z-score (Z) - Z-score (Z) - Z-score (Z)
Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

Table 37
ABE10 4 - Thinking about your GP out-of-hours service how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A GP OUT-OF-HOURS SERVICE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	23	11	12	11	19	4	1	13	10	20
Weighted Base	28**	12**	16**	10**	23**	5**	1**	16**	11**	25**
Very comfortable	17	3	14	7	15	2	-	11	8	16
	61%	26%	87%	72%	67%	32%	-	69%	60%	64%
Quite comfortable	9	7	2	3	7	2	-	4	5	7
	34%	62%	13%	28%	33%	40%	-	26%	44%	30%
Quite uncomfortable	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	1	1	-	-	-	1	-	-	1	1
	2%	6%	-	-	-	14%	-	-	6%	3%
Don't know	1	1	-	-	-	1	-	1	-	1
	3%	6%	-	-	-	15%	100%	4%	-	3%
Comfortable [NET]	26	10	16	10	23	4	-	15	11	23
	95%	88%	100%	100%	100%	72%	-	96%	94%	94%
Uncomfortable [NET]	1	1	-	-	-	1	-	-	1	1
	2%	6%	-	-	-	14%	-	-	6%	3%
NET: Difference	26	10	16	10	23	3	0	15	10	23
	92%	82%	100%	100%	100%	58%	0%	96%	88%	92%

Proportions/Mean: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulas used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 38

ABE10_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment Centre how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	33	13	19	2	10	3	7	4	6	19	1	13	9	8	10	4	-	3	5	3	5	3	3	4	1	1	5
Weighted Base	40**	15**	24**	2**	15**	4**	9**	3**	5**	27**	1**	12**	7**	8**	17**	5**	-**	4**	6**	4**	6**	2**	5**	4**	1**	2**	6**
Very comfortable	18	8	11	1	7	1	5	2	1	14	1	3	1	4	8	3	-	1	-	-	4	-	3	2	1	2	6
	46%	49%	45%	54%	47%	30%	52%	74%	29%	53%	100%	24%	16%	52%	47%	69%	-	26%	-	-	64%	-	58%	45%	100%	100%	86%
Quite comfortable	16	7	9	1	6	2	4	1	2	10	-	6	4	3	8	2	-	2	3	3	2	1	2	2	-	-	14
	41%	45%	40%	46%	41%	44%	43%	26%	51%	38%	-	51%	51%	35%	48%	31%	-	47%	55%	77%	36%	58%	42%	55%	-	-	
Quite uncomfortable	1	-	1	-	1	-	-	-	-	1	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	2%	-	4%	-	5%	-	-	-	-	3%	-	-	11%	-	-	-	-	-	-	-	42%	-	-	-	-	-	-
Very uncomfortable	5	1	3	-	1	1	1	-	1	2	-	3	2	1	1	-	-	1	3	1	-	-	-	-	-	-	-
	11%	6%	11%	-	7%	26%	6%	-	19%	6%	-	25%	22%	13%	5%	-	-	28%	45%	23%	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	35	14	20	2	13	3	9	3	4	24	1	9	5	7	16	5	-	3	3	3	6	1	5	4	1	2	6
	87%	94%	85%	100%	87%	74%	94%	100%	81%	91%	100%	75%	67%	87%	95%	100%	-	72%	55%	77%	100%	58%	100%	100%	100%	100%	100%
Uncomfortable [NET]	5	1	3	-	2	1	1	-	1	2	-	3	2	1	1	-	-	1	3	1	-	1	-	-	-	-	-
	13%	6%	15%	-	13%	26%	6%	-	19%	9%	-	25%	33%	13%	5%	-	-	28%	45%	23%	-	42%	-	-	-	-	-
NET: Difference	29	14	17	2	11	2	8	3	3	22	1	6	2	6	15	5	0	2	1	2	6	*	5	4	1	2	6
	73%	89%	70%	100%	75%	49%	89%	100%	62%	82%	100%	50%	34%	74%	90%	100%	0	45%	10%	54%	100%	16%	100%	100%	100%	100%	100%

Proportions: Male; Columns: Tested (0% risk level) - Z(a) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s) - Z(t) - Z(u) - Z(v) - Z(w) - Z(x) - Z(y) - Z(z)
Overlap formula used: * small base, ** very small base (under 30) ineligible for seg testing

Table 39
ABE10_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment
Centre how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	EDUCATION					TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LEVEL/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	33	7	6	15	2	13	10	4	1	1	-	5	28	9	8	2	5	7	10	19
Weighted Base	40**	10**	8**	16**	2**	18**	9**	4**	1**	1**	-**	5**	35**	10**	10**	2**	5**	9**	16**	21**
Very comfortable	18	8	4	4	-	6	5	2	-	-	-	1	17	4	3	-	3	6	11	5
	46%	82%	50%	26%	-	35%	50%	39%	-	100%	-	27%	48%	36%	26%	-	53%	61%	72%	24%
Quite comfortable	16	2	4	8	1	10	4	2	-	-	-	3	14	6	7	-	1	2	3	13
	41%	18%	50%	52%	58%	56%	41%	61%	-	-	-	55%	39%	64%	69%	-	12%	22%	22%	63%
Quite uncomfortable	1	-	-	1	-	-	-	-	-	-	-	-	1	-	-	-	1	-	-	1
	2%	-	-	5%	-	-	-	-	100%	-	-	-	2%	-	-	-	17%	-	-	4%
Very uncomfortable	5	-	-	3	1	2	1	-	-	-	-	1	4	-	1	2	1	2	1	2
	11%	-	-	17%	42%	9%	10%	-	-	-	-	18%	10%	-	5%	100%	16%	17%	6%	10%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	35	10	8	12	1	17	8	4	-	1	-	4	31	10	10	-	3	8	15	18
	87%	100%	100%	78%	58%	91%	90%	100%	-	100%	-	82%	87%	100%	95%	-	65%	83%	94%	86%
Uncomfortable [NET]	5	-	-	3	1	2	1	-	1	-	-	1	4	-	1	2	2	2	1	3
	13%	-	-	22%	42%	9%	10%	-	100%	-	-	18%	13%	-	5%	100%	35%	17%	6%	14%
NET: Difference	29	10	8	9	*	15	7	4	-1	1	0	3	26	10	9	-2	1	6	14	15
	73%	100%	100%	55%	16%	83%	81%	100%	-100%	100%	0%	64%	74%	100%	90%	-100%	30%	66%	87%	73%

Proportions/Mean: Columns Totals (0% risk level) - Zai/rood - Zai/rood - Zai/rood - Zai/rood - Zai/rood
Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

Table 40
ABE10_5 - Thinking about your Urgent care centre/Minor Injuries Unit/Walk-in Centre/Urgent Treatment
Centre how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED AN URGENT CARE CENTRE/MINOR INJURIES UNIT/WALK-IN CENTRE/URGENT TREATMENT CENTRE SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	33	12	21	17	29	4	1	12	21	27
Weighted Base	40**	14**	26**	19**	35**	5**	1**	13**	27**	36**
Very comfortable	18	3	15	9	17	1	1	8	10	17
	46%	20%	60%	45%	49%	25%	100%	60%	39%	47%
Quite comfortable	16	11	6	8	14	3	-	5	11	16
	41%	74%	22%	42%	39%	55%	-	40%	41%	45%
Quite uncomfortable	1	-	1	1	1	-	-	-	1	1
	2%	-	3%	4%	2%	-	-	-	3%	2%
Very uncomfortable	5	1	4	2	4	1	-	-	5	2
	11%	6%	14%	8%	10%	20%	-	-	17%	5%
Don't know	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	35	13	21	17	31	4	1	13	21	33
	87%	94%	82%	87%	88%	80%	100%	100%	80%	92%
Uncomfortable [NET]	5	1	4	2	4	1	-	-	5	3
	13%	6%	18%	13%	12%	20%	-	-	20%	8%
NET: Difference	29	13	17	14	26	3	1	13	16	30
	73%	88%	65%	74%	75%	60%	100%	100%	60%	85%

Proportions/Mean: Columns Totals (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 41
ABE10 6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	98	38	59	11	18	14	27	14	13	55	9	34	27	30	14	21	5	6	15	4	13	6	11	13	4	11	10	
Weighted Base	108*	40*	67*	16**	27**	17**	26**	11**	11**	61*	11**	37**	23**	26**	25**	29**	5**	6**	14**	3**	16**	5**	11**	15**	5**	12**	16**	
Very comfortable	61	23	37	6	17	11	14	8	5	43	5	12	11	15	17	15	3	2	5	2	11	4	6	10	4	7	7	
	56%	58%	55%	38%	62%	66%	53%	74%	46%	71%	46%	34%	49%	56%	69%	51%	55%	39%	36%	68%	67%	84%	51%	67%	82%	57%	43%	
Quite comfortable	30	10	20	8	7	4	6	2	2	10	3	17	8	7	4	9	1	4	5	1	3	-	3	3	-	3	8	
	28%	24%	29%	54%	25%	22%	23%	19%	21%	17%	27%	47%	35%	26%	14%	31%	21%	61%	35%	32%	19%	-	27%	21%	-	22%	49%	
Quite uncomfortable	6	3	2	-	1	-	2	-	2	2	1	2	3	2	-	1	-	-	1	-	5%	-	2	1	-	1	-	
	5%	8%	3%	-	3%	-	10%	-	21%	3%	13%	6%	12%	9%	-	2%	-	-	6%	-	5%	-	22%	6%	-	5%	-	
Very uncomfortable	9	2	7	-	2	2	4	1	-	5	1	2	1	1	3	4	-	-	3	-	-	1	-	1	1	2	1	
	8%	6%	10%	-	9%	12%	14%	7%	-	9%	13%	6%	4%	4%	11%	15%	-	-	23%	-	-	16%	-	6%	18%	15%	8%	
Don't know	3	1	1	1	-	-	-	-	1	-	-	3	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	
	2%	3%	2%	8%	-	-	-	-	12%	-	-	7%	-	5%	6%	-	24%	-	-	-	9%	-	-	-	-	-	-	
Comfortable [NET]	91	33	57	14	23	15	20	10	7	54	8	30	20	22	21	24	4	6	10	3	14	4	9	13	4	9	15	
	84%	83%	85%	92%	88%	88%	76%	93%	67%	88%	74%	80%	84%	83%	83%	83%	76%	100%	71%	100%	86%	84%	78%	88%	82%	79%	92%	
Uncomfortable [NET]	15	6	9	-	3	2	6	1	2	7	3	5	4	3	3	5	-	-	4	-	1	1	2	2	1	2	1	
	14%	14%	13%	-	12%	12%	24%	7%	21%	12%	26%	13%	16%	13%	11%	17%	-	-	29%	-	5%	16%	22%	12%	18%	21%	8%	
NET: Difference	76	27	48	14	20	13	13	10	5	46	5	25	16	18	18	19	4	6	6	3	13	3	6	11	3	7	14	
	70%	69%	71%	92%	75%	76%	52%	86%	47%	76%	47%	68%	69%	70%	72%	65%	76%	100%	42%	100%	81%	68%	57%	76%	64%	58%	83%	

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,m) - Z(n,o) - Z(p,q) - Z(r,s) - Z(t,u) - Z(v,w) - Z(x,y) - Z(z)

Overlap formulae used: * small base; ** very small base (under 30) ineligible for seg testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 42
ABE10_6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	98	21	21	41	8	36	21	13	16	6	4	24	74	13	32	10	7	33	26	49	
Weighted Base	108*	27**	24**	40**	8**	38**	17**	16**	22**	7**	5**	24**	84*	14**	34**	8**	7**	40**	32**	48*	
Very comfortable	61	13	16	22	4	21	9	7	14	4	2	10	51	10	18	2	6	30	19	22	
	56%	48%	64%	54%	53%	56%	53%	46%	66%	50%	45%	40%	61%	72%	52%	23%	83%	75%	58%	45%	
Quite comfortable	30	11	4	13	1	10	6	6	5	-	2	8	23	2	8	4	1	6	14	13	
	28%	40%	15%	32%	12%	27%	37%	38%	21%	-	55%	32%	27%	11%	24%	50%	17%	14%	42%	27%	
Quite uncomfortable	6	1	1	3	1	2	2	2	1	-	-	2	3	1	4	1	-	1	-	5	
	5%	4%	4%	8%	8%	5%	9%	10%	2%	-	-	9%	4%	8%	11%	11%	-	2%	-	10%	
Very uncomfortable	9	2	3	3	1	5	-	1	2	1	-	5	4	1	4	-	-	3	-	6	
	8%	9%	12%	7%	10%	12%	-	7%	10%	15%	-	19%	5%	9%	13%	-	-	8%	-	12%	
Don't know	3	-	1	-	1	-	-	-	3	-	-	-	3	-	-	1	-	-	-	3	
	2%	-	5%	-	17%	-	-	-	-	35%	-	-	3%	-	-	16%	-	-	-	5%	
Comfortable [NET]	91	24	19	34	5	32	16	13	19	4	5	17	74	11	26	6	7	36	32	35	
	84%	87%	79%	85%	65%	83%	91%	83%	88%	50%	100%	71%	88%	83%	76%	73%	100%	89%	100%	73%	
Uncomfortable [NET]	15	4	4	6	1	7	2	3	3	1	-	7	8	2	8	1	-	4	-	10	
	14%	13%	16%	15%	18%	17%	9%	17%	12%	15%	-	29%	9%	17%	24%	11%	-	11%	-	22%Z	
NET: Difference	76	20	15	28	4	25	14	11	16	3	5	10	66	9	18	5	7	31	32	24	
	70%	74%	63%	71%	47%	66%	81%	66%	75%	36%	100%	43%	79%	67%	53%	62%	100%	79%	100%	51%	

Proportions: Means: Columns: Tested (5% risk level) - Z-test (Z-score) - Z-score (Z) - Z-score (Z) - Z-score (Z) - Z-score (Z)
 Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

Table 43
ABE10_6 - Thinking about your Accident and emergency at hospital how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED AN ACCIDENT AND EMERGENCY AT HOSPITAL SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	98	45	53	51	80	17	3	36	62	82
Weighted Base	108*	48*	61*	51*	86*	20**	5**	45**	63*	97*
Very comfortable	61	23	38	29	44	15	5	27	33	58
	56%	48%	62%	57%	51%	74%	100%	61%	52%	60%
Quite comfortable	30	12	18	12	28	2	-	10	20	28
	28%	25%	30%	24%	32%	12%	-	22%	32%	29%
Quite uncomfortable	6	5	1	3	5	1	-	2	4	4
	5%b	11%b	1%	6%	6%	4%	-	4%	6%	5%
Very uncomfortable	9	6	3	5	8	1	-	5	4	4
	8%l	73%	5%	10%	10%	4%	-	10%	7%	4%
Don't know	3	1	1	1	1	1	-	1	1	3
	2%	3%	2%	3%	2%	6%	-	3%	2%	3%
Comfortable [NET]	91	35	56	41	72	18	5	37	54	86
	84%a	73%	93%Za	81%	83%	86%	100%	83%	85%	89%Z
Uncomfortable [NET]	15	11	3	8	13	2	-	6	8	8
	14%bl	24%Zb	5%	16%	15%	8%	-	14%	13%	8%
NET: Difference	76	23	53	33	59	16	5	31	45	78
	70%	49%	87%	65%	68%	78%	100%	69%	71%	81%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 44
ABE10_7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	209	97	112	6	24	24	40	33	82	71	20	118	66	70	29	35	12	17	39	13	21	16	31	19	10	13	18
Weighted Base	200	93*	107*	8**	32**	28**	38*	25*	88*	77*	19**	105	53*	53*	44**	43*	12**	13**	30*	12**	19**	13**	29**	18**	12**	17**	25**
Very comfortable	113	46	66	2	16	16	19	18	40	41	15	57	26	36	26	20	6	8	18	7	10	9	16	12	7	3	17
	56%	50%	62%	24%	51%	58%	50%	73%Z	59%	53%	76%	55%	49%	68%Z	60%	47%	45%	57%	59%	62%	52%	68%	56%	66%	59%	20%	70%
Quite comfortable	64	32	32	4	11	8	14	6	21	29	3	32	22	12	14	13	3	4	7	3	7	3	9	4	2	14	8
	32%	34%	30%	53%	36%	30%	36%	22%	30%	37%	18%	31%	42%lm	23%	33%	30%	22%	32%	25%	27%	39%	20%	32%	22%	16%	80%	30%
Quite uncomfortable	16	11	5	2	3	2	4	1	4	4	1	11	4	4	2	6	2	1	4	-	2	2	2	2	2	-	-
	8%	12%	5%	23%	9%	8%	11%	5%	6%	6%	6%	10%	8%	7%	4%	14%	16%	5%	14%	-	9%	12%	8%	12%	14%	-	-
Very uncomfortable	6	3	3	-	1	1	1	-	2	3	-	3	1	1	1	3	2	1	1	1	-	-	-	-	1	-	-
	3%	4%	3%	-	4%	5%	4%	-	3%	4%	-	3%	2%	3%	3%	6%	17%	5%	2%	11%	-	-	-	-	11%	-	-
Don't know	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-
	7%	1%	-	-	-	-	-	-	2%	-	-	1%	-	-	-	3%	-	-	-	-	-	-	4%	-	-	-	-
Comfortable [NET]	177	78	99	6	28	25	33	24	61	70	18	89	48	48	41	33	8	12	25	10	17	12	25	16	9	17	25
	88%o	84%	92%	77%	87%	88%	85%	95%	89%	91%	94%	85%	91%	91%	93%	77%	67%	89%	84%	89%	91%	88%	88%	88%	75%	100%	100%
Uncomfortable [NET]	22	14	8	2	4	4	6	1	6	7	1	14	5	5	3	9	4	1	5	1	2	2	2	2	3	-	-
	11%	15%	8%	23%	13%	12%	15%	5%	9%	9%	6%	14%	9%	9%	7%	21%	33%	11%	16%	11%	9%	12%	8%	12%	25%	-	-
NET: Difference	154	64	91	4	24	21	27	23	55	63	17	75	43	43	37	24	4	11	20	9	16	10	23	14	6	17	25
	77%	68%	85%	53%	74%	75%	71%	91%	80%	82%	88%	72%	82%	82%	86%	56%	34%	79%	67%	78%	81%	76%	80%	76%	50%	100%	100%

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,l) - Z(m,n) - Z(o,p) - Z(q,r) - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for seg testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 45
ABE10_7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION					TENURE					DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ OR NVQ12 (a)	ALVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	209	38	29	102	12	47	106	11	18	15	7	66	143	48	66	17	19	37	29	155	
Weighted Base	200	48*	27**	85*	11**	50*	89*	14**	17**	16**	8**	60*	140	45*	56*	15**	17**	41*	32**	142	
Very comfortable	113	28	18	48	6	28	53	7	9	9	4	30	83	29	27	8	12	23	17	80	
	56%	58%	65%	57%	58%	55%	59%	48%	53%	59%	51%	50%	59%	63%	48%	56%	67%	57%	53%	56%	
Quite comfortable	64	18	6	25	3	19	25	5	8	4	-	18	46	13	25	6	4	13	12	44	
	32%	38%	23%	30%	25%	39%	28%	34%	44%	22%	-	30%	33%	28%	45%Z	39%	24%	33%	38%	31%	
Quite uncomfortable	16	1	3	7	-	2	8	1	1	2	4	8	8	3	4	1	2	3	3	12	
	8%	1%	12%	9%	-	3%	8%	8%	3%	11%	49%	14%	6%	6%	7%	5%	9%	7%	9%	9%	
Very uncomfortable	6	1	-	4	1	1	2	1	-	1	-	4	2	1	-	-	-	1	-	5	
	3%	3%	-	5%	7%	3%	2%	10%	-	8%	-	7%l	1%	3%	-	-	-	3%	-	3%	
Don't know	1	-	-	-	1	-	1	-	-	-	-	-	1	-	-	-	-	-	-	1	
	1%	-	-	-	10%	-	1%	-	-	-	-	-	1%	-	-	-	-	-	-	1%	
Comfortable [NET]	177	46	24	74	9	47	78	12	17	13	4	48	129	41	52	14	16	36	29	124	
	88%k	96%	88%	86%	83%	94%	88%	82%	97%	81%	51%	79%	92%Zk	91%	93%	95%	91%	89%	91%	87%	
Uncomfortable [NET]	22	2	3	12	1	3	10	3	1	3	4	13	10	4	4	1	2	4	3	17	
	11%l	4%	12%	14%	7%	6%	11%	18%	3%	19%	49%	21%ZI	7%	9%	7%	5%	9%	11%	9%	12%	
NET: Difference	154	44	21	62	8	44	69	9	16	10	*	35	119	37	48	13	14	32	26	107	
	77%	92%	77%	73%	77%	88%	77%	64%	94%	63%	3%	58%	85%	82%	86%	89%	82%	79%	81%	75%	

Proportions: Means; Columns: Tested (5% risk level) - Z-test (Z) - Z-weight (Zk) - Z-min (p) - Z-q (n)
 Overlap formula used: * small base; ** very small base (under 50) ineligible for sig testing

Table 46
ABE10_7 - Thinking about your Local hospital for a non-emergency or routine appointment how comfortable or uncomfortable did you feel using that part of the health service?
BASE: ALL WHO HAVE USED A LOCAL HOSPITAL FOR A NON-EMERGENCY OR ROUTINE APPOINTMENT SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	209	142	65	120	188	20	4	85	120	177
Weighted Base	200	131	67*	111	180	20**	4**	83*	113	179
Very comfortable	113	78	34	66	101	11	2	87	54	103
	56%h	59%	51%	59%	56%	55%	64%	88%Zh	48%	58%
Quite comfortable	64	42	21	28	57	7	-	20	42	56
	32%e	32%	31%	25%	32%e	35%	-	24%	37%	31%
Quite uncomfortable	16	7	9	13	16	-	-	3	13	14
	8%a	5%	13%	11%	9%	-	-	4%	11%	8%
Very uncomfortable	6	3	3	3	4	2	1	2	4	5
	3%e	3%	4%	3%	2%	10%	36%	3%	4%	3%
Don't know	1	1	-	1	1	-	-	1	-	1
	1%	1%	-	1%	1%	-	-	1%	-	1%
Comfortable [NET]	177	120	55	94	158	18	2	77	96	159
	88%	91%	82%	85%	88%	90%	64%	92%	85%	89%
Uncomfortable [NET]	22	11	12	16	20	2	1	5	17	19
	11%a	8%	18%	14%	11%	10%	36%	6%	15%	11%
NET: Difference	154	109	44	78	138	16	1	72	80	140
	77%	83%	65%	70%	77%	79%	28%	86%	70%	78%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 47

ABE10 8 - Thinking about your Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service) how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	GENDER			AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	16	5	10	4	5	1	2	3	1	6	2	8	-	3	2	8	1	2	5	-	3	-	-	1	1	1	1	2
Weighted Base	22**	9**	11**	8**	6**	1**	2**	4**	1**	8**	3**	11**	..**	3**	4**	12**	2**	3**	6**	..**	4**	..**	..**	1**	1**	1**	3**	
Very comfortable	12	6	5	6	4	-	2	-	-	4	1	7	-	1	3	6	-	3	3	-	3	-	-	-	-	-	-	1
	55%	66%	49%	76%	66%	-	100%	-	-	45%	49%	63%	-	32%	67%	52%	-	100%	60%	-	77%	-	-	-	-	-	-	50%
Quite comfortable	6	-	5	-	1	1	-	2	1	2	1	2	-	1	-	4	-	-	2	-	1	-	-	-	-	1	1	-
	26%	-	42%	-	18%	100%	-	64%	100%	29%	51%	19%	-	36%	-	32%	-	-	40%	-	23%	-	-	-	-	100%	100%	-
Quite uncomfortable	2	2	-	2	-	-	-	-	-	-	-	2	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-
	9%	20%	-	24%	-	-	-	-	-	-	-	18%	-	-	-	17%	100%	-	-	-	-	-	-	-	-	-	-	-
Very uncomfortable	2	1	1	-	1	-	-	1	-	2	-	-	-	1	1	-	-	-	-	-	-	-	-	1	-	-	1	-
	10%	13%	8%	-	16%	-	-	36%	-	27%	-	-	-	32%	33%	-	-	-	-	-	-	-	-	100%	-	-	50%	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	17	6	10	6	5	1	2	2	1	6	3	9	-	2	3	10	-	3	6	-	4	-	-	-	-	1	1	1
	81%	66%	92%	76%	84%	100%	100%	64%	100%	73%	100%	82%	-	68%	67%	83%	-	100%	100%	-	100%	-	-	-	-	100%	100%	50%
Uncomfortable [NET]	4	3	1	2	1	-	-	1	-	2	-	2	-	1	1	2	2	-	-	-	-	-	-	1	-	-	-	1
	19%	34%	8%	24%	16%	-	-	36%	-	27%	-	18%	-	32%	33%	17%	100%	-	-	-	-	-	-	100%	-	-	-	50%
NET: Difference	13	3	9	4	4	1	2	1	1	4	3	7	0	1	1	8	-2	3	6	0	4	0	0	0	-1	1	1	*
	62%	32%	84%	53%	69%	100%	100%	29%	100%	47%	100%	64%	0%	37%	33%	67%	-100%	100%	100%	0%	100%	0%	0%	-100%	100%	100%	*	-

Proportions: Means: Columns Tested (5% risk level) - Zval - Zcide/High - Zijk - Zmin/0 - Zp/q/n/t/u/v/w/x/y/z
Overlap formula used: * small base; ** very small base (under 30) ineligible for seg testing

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ABE10 8 - Thinking about your Mental health services (e.g. psychological therapies service/online mental health support service/telephone-based mental health support service) how comfortable or uncomfortable did you feel using that part of the health service?

BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LEVEL OR NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGREE/ MAST/PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM H.A (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	16	1	6	7	1	6	1	3	2	3	1	7	9	3	6	-	3	4	4	9
Weighted Base	22**	3**	9**	8**	1**	8**	1**	5**	2**	3**	2**	8**	13**	4**	9**	-**	3**	6**	5**	12**
Very comfortable	12	3	4	5	-	4	-	4	1	2	-	4	7	1	6	-	2	4	2	7
	55%	100%	43%	67%	-	55%	-	82%	50%	67%	-	50%	57%	24%	65%	-	60%	63%	49%	57%
Quite comfortable	6	-	2	1	1	4	-	-	1	1	-	1	5	1	2	-	1	2	2	1
	26%	-	26%	17%	100%	45%	-	-	50%	33%	-	12%	36%	26%	26%	-	40%	37%	51%	9%
Quite uncomfortable	2	-	2	-	-	-	-	-	-	-	2	-	-	2	-	-	-	-	-	2
	9%	-	21%	-	-	-	-	-	-	-	100%	23%	-	50%	-	-	-	-	-	16%
Very uncomfortable	2	-	1	1	-	-	1	1	-	-	-	1	1	-	1	-	-	-	-	2
	10%	-	10%	16%	-	-	100%	16%	-	-	-	15%	7%	-	10%	-	-	-	-	16%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	17	3	6	6	1	8	-	4	2	3	-	5	12	2	8	-	3	6	5	8
	81%	100%	69%	84%	100%	100%	-	82%	100%	100%	-	62%	93%	50%	90%	-	100%	100%	100%	65%
Uncomfortable [NET]	4	-	3	1	-	-	1	1	-	-	2	3	1	2	1	-	-	-	-	4
	19%	-	31%	16%	-	-	100%	16%	-	-	100%	38%	7%	50%	10%	-	-	-	-	35%
NET: Difference	13	3	3	5	1	8	-1	3	2	3	-2	2	11	*	8	0	3	6	5	4
	62%	100%	37%	67%	100%	100%	-100%	65%	100%	100%	-100%	24%	86%	*	81%	0%	100%	100%	100%	31%

Proportions/Mean: Columns Totals (0% risk level) - Z-scored - Z-weighted - Z-NI - Z-minimip - Z-q/n
 Overlap formula used: * small base, ** very small base (under 50) ineligible for sig testing

BASE: ALL WHO HAVE USED MENTAL HEALTH SERVICES (E.G. PSYCHOLOGICAL THERAPIES SERVICE/ONLINE MENTAL HEALTH SUPPORT SERVICE/TELEPHONE-BASED MENTAL HEALTH SUPPORT SERVICE) SINCE LOCKDOWN BEGAN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	WHITE (i)
Unweighted Base	16	8	8	7	14	2	-	7	9	13
Weighted Base	22**	10**	11**	9**	20**	2**	**	8**	13**	19**
Very comfortable	12	6	6	5	12	-	-	5	7	9
	55%	56%	53%	60%	60%	-	-	57%	53%	48%
Quite comfortable	6	4	2	2	5	1	-	2	3	6
	26%	35%	18%	26%	24%	53%	-	28%	26%	30%
Quite uncomfortable	2	-	2	-	2	-	-	-	2	2
	9%	-	17%	-	10%	-	-	-	15%	10%
Very uncomfortable	2	1	1	1	1	1	-	1	1	2
	10%	9%	11%	14%	7%	47%	-	15%	7%	12%
Don't know	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-
Comfortable [NET]	17	9	8	8	16	1	-	7	10	15
	81%	91%	71%	86%	84%	53%	-	85%	79%	78%
Uncomfortable [NET]	4	1	3	1	3	1	-	1	3	4
	19%	9%	29%	14%	16%	47%	-	15%	21%	22%
NET: Difference	13	8	5	6	13	*	0	6	8	11
	62%	83%	43%	72%	67%	5%	0%	69%	57%	56%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 50
ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	GENDER			AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162	
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188	
Very comfortable	889	475	411	89	164	156	160	134	181	485	95	309	225	228	221	195	61	83	98	41	109	96	115	83	51	73	79	
	40%bh kr	44%Zb	36%	37%	43%h	44%h	42%h	39%	34%	45%Zk	40%	34%	38%	37%	47%Zl	37%	37%	38%	32%	44%	43%r	49%Zp	36%	41%	47%r	36%	42%	
Quite comfortable	836	398	434	94	137	118	156	127	202	417	87	332	221	237	160	195	68	93	119	34	76	67	122	83	25	82	67	
	37%bt kr	37%	38%	39%	36%	33%	41%	37%	38%	38%	37%	36%	38%	39%	34%	37%	41%bt	42%bt	39%bt	36%	30%	34%	30%bt	41%bt	23%	40%bt	36%	
Quite uncomfortable	327	146	179	41	44	53	45	54	88	124	32	171	107	93	53	68	24	31	53	14	39	18	49	28	22	27	25	
	15%lu kr	13%	16%	17%	11%	15%	12%	16%	17%f	11%	14%	19%Zi	18%Zn	15%	11%	13%	14%	14%	17%u	14%	15%	9%	15%	14%	20%u	13%	13%	
Very uncomfortable	157	58	97	14	30	26	18	23	43	49	20	87	32	41	26	53	8	9	27	5	28	9	23	4	9	19	14	
	7%at w	5%	9%Za	6%	8%	7%	5%	7%	8%f	4%	9%i	10%Zi	5%	7%	6%	10%Zn	5%	4%	9%qw	5%	11%Zqu	5%	7%w	2%	8%w	9%w	8%w	
Don't know	37	12	24	1	9	4	4	7	11	13	4	20	2	13	5	16	4	3	5	1	4	4	7	2	1	4	3	
	2%aj kr	1%	2%	1%	2%	1%	1%	2%	2%	1%	2%	2%	* 2%aj	2%	1%	3%Zj	2%	1%	2%	1%	4	2%	2%	1%	1%	2%	1%	
Comfortable [NET]	1725	873	845	184	301	275	316	261	382	902	182	641	446	465	381	391	129	176	218	75	184	164	237	165	76	155	146	
Uncomfortable [NET]	484	204	277	54	74	79	63	78	131	173	53	259	138	133	79	122	32	39	80	19	67	28	72	32	31	46	39	
	22%af inu	19%	24%Za	23%	19%	22%	17%	23%f	25%Zf	16%	22%i	28%Zi	24%an	22%	17%	23%	19%	18%	27%Zq	20%	26%uw	14%	23%u	16%	29%uw	22%	21%	
NET: Difference	1241	669	568	129	227	195	253	183	251	729	130	382	308	332	302	269	97	136	138	57	118	136	165	133	45	110	106	
	55%	61%	50%	54%	59%	55%	66%	53%	48%	67%	54%	42%	53%	54%	65%	51%	59%	63%	45%	60%	46%	69%	52%	67%	41%	54%	57%	

Proportions: Means: Columns: Total (9% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,m) - Z(n,o) - Z(p,q) - Z(r,s) - Z(t,u) - Z(v,w) - Z(x,y) - Z(z)

Overlap formula used: * small base

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Table 51
ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HIA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Very comfortable	889	228	151	363	68	287	319	73	120	49	18	137	749	250	247	42	100	256	205	483
40%no s		43%	38%	38%	45%	40%	38%	42%	41%	42%	28%	36%	40%	44%Zno	36%	31%	43%o	50%Zs	47%Zs	35%
Quite comfortable	836	193	156	354	52	289	331	46	92	37	26	99	733	207	275	59	79	179	146	539
37%gk		36%	39%	38%	34%	40%gh	39%gh	27%	32%	32%	40%	26%	39%Zk	36%	40%	43%	34%	35%	34%	39%
Quite uncomfortable	327	65	55	159	13	92	129	24	53	16	9	77	248	69	111	26	36	52	54	235
15%df q		12%	14%	17%Zad	8%	13%	15%	14%	18%	14%	14%	20%Zl	13%	12%	16%	19%o	15%	10%	12%	17%Zq
Very uncomfortable	157	42	29	54	12	39	54	24	21	9	9	53	102	32	50	4	15	25	27	110
7%cl		8%	7%	6%	8%	5%	6%	14%Zef	7%	8%	13%e	14%Zi	5%	6%	7%	3%	7%	5%	6%	8%Zq
Don't know	37	7	9	13	7	7	12	5	4	5	3	12	25	9	3	5	3	4	2	30
2%lm r		1%	2%	1%	5%Zac	1%	1%	3%	1%	4%e	4%	3%Zj	1%	2%	-	4%ln	1%	1%	-	2%Zr
Comfortable [NET]	1725	421	307	717	120	576	650	119	212	86	44	237	1483	457	522	101	179	435	351	1022
77%gk s		79%	77%	76%	79%	81%Zgh	77%	69%	73%	74%	68%	62%	80%Zk	61%Z	76%	74%	77%	84%Zs	81%Zs	73%
Uncomfortable [NET]	484	107	84	213	24	131	182	48	74	26	18	130	350	101	161	30	51	76	81	345
22%el mq		20%	21%	23%	16%	18%	22%	28%e	26%e	22%	28%	34%Zl	19%	18%	24%o	22%	22%	15%	19%	25%Zqr
NET: Difference	1241	314	223	504	96	445	467	71	138	61	26	106	1133	356	361	70	128	358	270	677
55%		59%	56%	53%	63%	62%	55%	41%	47%	52%	41%	28%	61%	63%	53%	52%	55%	69%	62%	48%

Proportions: Means; Columns: Total (95% risk level) - Z(a) - Z(b) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s) - Z(t) - Z(u) - Z(v) - Z(w) - Z(x) - Z(y) - Z(z) - Z(aa) - Z(ab) - Z(ac) - Z(ad) - Z(ae) - Z(af) - Z(ag) - Z(ah) - Z(ai) - Z(aj) - Z(ak) - Z(al) - Z(am) - Z(an) - Z(ao) - Z(ap) - Z(aq) - Z(ar) - Z(as) - Z(at) - Z(au) - Z(av) - Z(aw) - Z(ax) - Z(ay) - Z(az) - Z(ba) - Z(bb) - Z(bc) - Z(bd) - Z(be) - Z(bf) - Z(bg) - Z(bh) - Z(bi) - Z(bj) - Z(bk) - Z(bl) - Z(bm) - Z(bn) - Z(bo) - Z(bp) - Z(bq) - Z(br) - Z(bs) - Z(bt) - Z(bu) - Z(bv) - Z(bw) - Z(bx) - Z(by) - Z(bz) - Z(ca) - Z(cb) - Z(cc) - Z(cd) - Z(ce) - Z(cf) - Z(cg) - Z(ch) - Z(ci) - Z(cj) - Z(ck) - Z(cl) - Z(cm) - Z(cn) - Z(co) - Z(cp) - Z(cq) - Z(cr) - Z(cs) - Z(ct) - Z(cu) - Z(cv) - Z(cw) - Z(cx) - Z(cy) - Z(cz) - Z(da) - Z(db) - Z(dc) - Z(dd) - Z(de) - Z(df) - Z(dg) - Z(dh) - Z(di) - Z(dj) - Z(dk) - Z(dl) - Z(dm) - Z(dn) - Z(do) - Z(dp) - Z(dq) - Z(dr) - Z(ds) - Z(dt) - Z(du) - Z(dv) - Z(dw) - Z(dx) - Z(dy) - Z(dz) - Z(ea) - Z(eb) - Z(ec) - Z(ed) - Z(ee) - Z(ef) - Z(eg) - Z(eh) - Z(ei) - Z(ej) - Z(ek) - Z(el) - Z(em) - Z(en) - Z(eo) - Z(ep) - Z(eq) - Z(er) - Z(es) - Z(et) - Z(eu) - Z(ev) - Z(ew) - Z(ex) - Z(ey) - Z(ez) - Z(fa) - Z(fb) - Z(fc) - Z(fd) - Z(fe) - Z(ff) - Z(fg) - Z(fh) - Z(fi) - Z(fj) - Z(fk) - Z(fl) - Z(fm) - Z(fn) - Z(fo) - Z(fp) - Z(fq) - Z(fr) - Z(fs) - Z(ft) - Z(fu) - Z(fv) - Z(fw) - Z(fx) - Z(fy) - Z(fz) - Z(ga) - Z(gb) - Z(gc) - Z(gd) - Z(ge) - Z(gf) - Z(gg) - Z(gh) - Z(gi) - Z(gj) - Z(gk) - Z(gl) - Z(gm) - Z(gn) - Z(go) - Z(gp) - Z(gq) - Z(gr) - Z(gs) - Z(gt) - Z(gu) - Z(gv) - Z(gw) - Z(gx) - Z(gy) - Z(gz) - Z(ha) - Z(hb) - Z(hc) - Z(hd) - Z(he) - Z(hf) - Z(hg) - Z(hh) - Z(hi) - Z(hj) - Z(hk) - Z(hl) - Z(hm) - Z(hn) - Z(ho) - Z(hp) - Z(hq) - Z(hr) - Z(hs) - Z(ht) - Z(hu) - Z(hv) - Z(hw) - Z(hx) - Z(hy) - Z(hz) - Z(ia) - Z(ib) - Z(ic) - Z(id) - Z(ie) - Z(if) - Z(ig) - Z(ih) - Z(ii) - Z(ij) - Z(ik) - Z(il) - Z(im) - Z(in) - Z(io) - Z(ip) - Z(iq) - Z(ir) - Z(is) - Z(it) - Z(iu) - Z(iv) - Z(iw) - Z(ix) - Z(iy) - Z(iz) - Z(ja) - Z(jb) - Z(jc) - Z(jd) - Z(je) - Z(jf) - Z(jg) - Z(jh) - Z(ji) - Z(jj) - Z(jk) - Z(jl) - Z(jm) - Z(jn) - Z(jo) - Z(jp) - Z(jq) - Z(jr) - Z(js) - Z(jt) - Z(ju) - Z(jv) - Z(jw) - Z(jx) - Z(jy) - Z(jz) - Z(ka) - Z(kb) - Z(kc) - Z(kd) - Z(ke) - Z(kf) - Z(kg) - Z(kh) - Z(ki) - Z(kj) - Z(kk) - Z(kl) - Z(km) - Z(kn) - Z(ko) - Z(kp) - Z(kq) - Z(kr) - Z(ks) - Z(kt) - Z(ku) - Z(kv) - Z(kw) - Z(kx) - Z(ky) - Z(kz) - Z(la) - Z(lb) - Z(lc) - Z(ld) - Z(le) - Z(lf) - Z(lg) - Z(lh) - Z(li) - Z(lj) - Z(lk) - Z(ll) - Z(lm) - Z(ln) - Z(lo) - Z(lp) - Z(lq) - Z(lr) - Z(ls) - Z(lt) - Z(lu) - Z(lv) - Z(lw) - Z(lx) - Z(ly) - Z(lz) - Z(ma) - Z(mb) - Z(mc) - Z(md) - Z(me) - Z(mf) - Z(mg) - Z(mh) - Z(mi) - Z(mj) - Z(mk) - Z(ml) - Z(mm) - Z(mn) - Z(mo) - Z(mp) - Z(mq) - Z(mr) - Z(ms) - Z(mt) - Z(mu) - Z(mv) - Z(mw) - Z(mx) - Z(my) - Z(mz) - Z(na) - Z(nb) - Z(nc) - Z(nd) - Z(ne) - Z(nf) - Z(ng) - Z(nh) - Z(ni) - Z(nj) - Z(nk) - Z(nl) - Z(nm) - Z(nn) - Z(no) - Z(np) - Z(nq) - Z(nr) - Z(ns) - Z(nt) - Z(nu) - Z(nv) - Z(nw) - Z(nx) - Z(ny) - Z(nz) - Z(oa) - Z(ob) - Z(oc) - Z(od) - Z(oe) - Z(of) - Z(og) - Z(oh) - Z(oi) - Z(oj) - Z(ok) - Z(ol) - Z(om) - Z(on) - Z(oo) - Z(op) - Z(oq) - Z(or) - Z(os) - Z(ot) - Z(ou) - Z(ov) - Z(ow) - Z(ox) - Z(oy) - Z(oz) - Z(pa) - Z(pb) - Z(pc) - Z(pd) - Z(pe) - Z(pf) - Z(pg) - Z(ph) - Z(pi) - Z(pj) - Z(pk) - Z(pl) - Z(pm) - Z(pn) - Z(po) - Z(pp) - Z(pq) - Z(pr) - Z(ps) - Z(pt) - Z(pu) - Z(pv) - Z(pw) - Z(px) - Z(py) - Z(pz) - Z(qa) - Z(qb) - Z(qc) - Z(qd) - Z(qe) - Z(qf) - Z(qg) - Z(qh) - Z(qi) - Z(qj) - Z(qk) - Z(ql) - Z(qm) - Z(qn) - Z(qo) - Z(qp) - Z(qq) - Z(qr) - Z(qs) - Z(qt) - Z(qu) - Z(qv) - Z(qw) - Z(qx) - Z(qy) - Z(qz) - Z(ra) - Z(rb) - Z(rc) - Z(rd) - Z(re) - Z(rf) - Z(rg) - Z(rh) - Z(ri) - Z(rj) - Z(rk) - Z(rl) - Z(rm) - Z(rn) - Z(ro) - Z(rp) - Z(rq) - Z(rr) - Z(rs) - Z(rt) - Z(ru) - Z(rv) - Z(rw) - Z(rx) - Z(ry) - Z(rz) - Z(sa) - Z(sb) - Z(sc) - Z(sd) - Z(se) - Z(sf) - Z(sg) - Z(sh) - Z(si) - Z(sj) - Z(sk) - Z(sl) - Z(sm) - Z(sn) - Z(so) - Z(sp) - Z(sq) - Z(sr) - Z(ss) - Z(st) - Z(su) - Z(sv) - Z(sw) - Z(sx) - Z(sy) - Z(sz) - Z(ta) - Z(tb) - Z(tc) - Z(td) - Z(te) - Z(tf) - Z(tg) - Z(th) - Z(ti) - Z(tj) - Z(tk) - Z(tl) - Z(tm) - Z(tn) - Z(to) - Z(tp) - Z(tq) - Z(tr) - Z(ts) - Z(tu) - Z(tv) - Z(tw) - Z(tx) - Z(ty) - Z(tz) - Z(ua) - Z(ub) - Z(uc) - Z(ud) - Z(ue) - Z(uf) - Z(ug) - Z(uh) - Z(ui) - Z(uj) - Z(uk) - Z(ul) - Z(um) - Z(un) - Z(uo) - Z(up) - Z(uq) - Z(ur) - Z(us) - Z(ut) - Z(uy) - Z(uz) - Z(va) - Z(vb) - Z(vc) - Z(vd) - Z(ve) - Z(vf) - Z(vg) - Z(vh) - Z(vi) - Z(vj) - Z(vk) - Z(vl) - Z(vm) - Z(vn) - Z(vo) - Z(vp) - Z(vq) - Z(vr) - Z(vs) - Z(vt) - Z(vu) - Z(vv) - Z(vw) - Z(vx) - Z(vy) - Z(vz) - Z(wa) - Z(wb) - Z(wc) - Z(wd) - Z(we) - Z(wf) - Z(wg) - Z(wh) - Z(wi) - Z(wj) - Z(wk) - Z(wl) - Z(wm) - Z(wn) - Z(wo) - Z(wp) - Z(wq) - Z(wr) - Z(ws) - Z(wt) - Z(wu) - Z(wv) - Z(ww) - Z(wx) - Z(wy) - Z(wz) - Z(xa) - Z(xb) - Z(xc) - Z(xd) - Z(xe) - Z(xf) - Z(xg) - Z(xh) - Z(xi) - Z(xj) - Z(xk) - Z(xl) - Z(xm) - Z(xn) - Z(xo) - Z(xp) - Z(xq) - Z(xr) - Z(xs) - Z(xt) - Z(xu) - Z(xv) - Z(xw) - Z(xx) - Z(xy) - Z(xz) - Z(ya) - Z(yb) - Z(yc) - Z(yd) - Z(ye) - Z(yf) - Z(yg) - Z(yh) - Z(yi) - Z(yj) - Z(yk) - Z(yl) - Z(ym) - Z(yn) - Z(yo) - Z(yp) - Z(yq) - Z(yr) - Z(ys) - Z(yt) - Z(yu) - Z(yv) - Z(yw) - Z(yx) - Z(yz) - Z(za) - Z(zb) - Z(zc) - Z(zd) - Z(ze) - Z(zf) - Z(zg) - Z(zh) - Z(zi) - Z(zj) - Z(zk) - Z(zl) - Z(zm) - Z(zn) - Z(zo) - Z(zp) - Z(zq) - Z(zr) - Z(zs) - Z(zt) - Z(zu) - Z(zv) - Z(zw) - Z(zx) - Z(zy) - Z(zz)

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Table 52
ABE13 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local hospital if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	WHITE (i)
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very comfortable	889	337	550	348	711	174	50	438	441	796
40%cdh		38%	40%	33%	37% ^c	58% ^{Zcd}	70% ^{Zcd}	46% ^{Zh}	39%	41% ^Z
Quite comfortable	836	324	509	371	747	88	11	342	479	710
37%cdf		37%	37%	35% ^f	38% ^{Zcef}	29% ^f	15%	36%	38%	37%
Quite uncomfortable	327	130	195	210	310	18	5	116	209	269
15%eg		15%	14%	20% ^{Zdef}	16% ^{Ze}	6%	7%	12%	17% ^{Zg}	14%
Very uncomfortable	157	76	81	110	140	16	4	49	104	124
7%bgi		9% ^{Zb}	6%	10% ^{Zde}	7%	5%	5%	5%	8% ^{Zg}	6%
Don't know	37	12	25	20	33	4	2	16	16	34
2%		1%	2%	2%	2%	1%	2%	2%	1%	2%
Comfortable [NET]	1725	661	1059	719	1458	262	61	780	921	1507
77%cdh		75%	78%	68%	75% ^c	87% ^{Zcd}	86% ^c	81% ^{Zh}	74%	78% ^Z
Uncomfortable [NET]	484	206	275	319	450	34	9	165	313	393
22%egi		23%	20%	30% ^{Zdef}	23% ^{Ze}	11%	12%	17%	25% ^{Zg}	20%
NET: Difference	1241	455	784	400	1008	228	52	615	608	1114
55%		52%	58%	38%	52%	76%	73%	64%	49%	58%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
 Overlay formulas used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 53
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (S)	FE- MALE (D)	18-24 (C)	25-34 (D)	35-44 (E)	45-54 (F)	55-64 (G)	65+ (H)	FULL TIME (I)	PART TIME (J)	NOT WORK- ING (K)	AB (L)	C1 (M)	C2 (N)	DE (O)	EAST MID- LANDS (P)	EAST- ERN (Q)	LON- DON (R)	NORTH EAST (S)	NORTH WEST (T)	SCOT- LAND (U)	SOUTH EAST (V)	SOUTH WEST (W)	WALES (X)	WEST MID- LANDS (Y)	YORKS AND HUMBR (Z)
Unweighted Base	509	207	299	43	60	75	70	99	157	176	50	283	166	177	53	98	30	44	101	21	64	36	69	37	30	43	34
Weighted Base	484	204	277	54*	74*	79*	63*	78*	131	173	53*	259	138	133	79*	122*	32**	39*	80*	19**	67*	28*	72*	32*	31**	46*	39**
Concerned about being exposed to/ catching coronavirus	347 72%	140 68%	206 74%	41 75%	56 76%	53 67%	45 71%	56 71%	94 72%	125 73%	40 77%	182 70%	101 73%	101 76%	54 68%	86 71%	17 52%	35 89%Zr v	58 73%	7 36%	48 72%	20 72%	50 69%	27 83%	26 85%	32 70%	28 71%
Because it would put extra pressure on the health service	28 6%	9 4%	18 6%	4 7%	4 5%	6 7%	5 8%	3 4%	6 4%	9 5%	5 10%	13 5%	7 5%	7 5%	7 8%	7 6%	2 5%	1 2%	5 7%	2 9%	6 9%	1 5%	3 5%	1 5%	2 5%	2 4%	2 6%
I don't like hospitals/our local hospital	13 3%	7 3%	6 2%	- -	2 2%	2 3%	2 3%	2 3%	3 3%	4 2%	3 6%	6 2%	2 2%	5 4%	3 4%	1 1%	- -	- -	- -	- -	2 3%	2 8%r	1 1%	2 5%r	2 7%	4 9%Zr	- -
Poor past/previous experiences	12 2%	5 2%	7 2%	- -	2 2%	3 4%	2 3%	1 1%	5 3%	1 1%	4 8%Zi	7 3%	2 2%	2 1%	5 6%	3 2%	- -	- -	1 1%	2 6%	2 2%	- -	4 5%	1 2%	1 4%	3 7%	- -
Doubt if my condition would warrant a visit to hospital	11 2%	4 2%	7 2%	2 4%	- -	- -	- -	3 4%	5 4%	4 2%	- -	7 3%	5 3%	2 1%	3 3%	2 1%	2 7%	- -	2 2%	- -	2 3%	2 6%	1 1%	- -	- -	- -	2 4%
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	10 2%	2 1%	7 3%	- -	2 2%	3 4%	2 4%	- -	2 2%	- -	- -	10 4%Zi	1 1%	1 1%	2 3%	5 4%	4 13%	- -	- -	1 4%	2 3%	1 3%	- -	- -	- -	- -	2 4%
Lack of confidence in the standard of care/poor service/ treatment	9 2%	2 1%	7 2%	- -	1 2%	3 3%	2 3%	1 2%	1 1%	1 1%	2 3%	7 3%	1 1%	1 1%	- -	6 5%	- -	- -	1 1%	1 7%	2 2%	1 3%	2 3%	- -	- -	1 3%	1 2%
I don't trust them	8 2%b	3 3%	2 1%	- -	2 2%	- -	1 1%	4 5%Z	2 1%	4 3%	- -	4 1%	2 1%	1 1%	1 1%	5 4%	1 3%	- -	1 2%	- -	2 3%	1 5%	- -	- -	- -	- -	2 6%
I don't want to risk getting an infection/getting ill/catching something	7 1%b	6 3%	1 *	- -	2 3%	2 2%	1 1%	- -	2 2%	2 1%	- -	5 2%	2 2%	1 *	2 3%	1 1%	2 5%	- -	3 4%	- -	- -	- -	1 2%	1 2%	- -	- -	1 2%
Not sure I'd get an appointment	5 1%	3 1%	2 1%	- -	- -	1 1%	- -	2 2%	3 2%	1 *	- -	4 2%	1 1%	- -	3 4%um	1 *	1 2%	- -	1 1%	3 3%	- -	1 4%	- -	1 3%	- -	1 3%	- -
I have an underlying health condition/I am vulnerable/live with vulnerable people	5 1%	2 1%	3 1%	- -	1 1%	2 2%	2 2%	1 1%	1 *	3 2%	1 1%	1 1%	1 1%	2 2%	- -	1 1%	2 2%	4 4%	1 1%	- -	- -	- -	- -	- -	- -	4 4%	1 1%

Proportions/Mean: Columns Totalled (0% risk level) - Z(a,b) - Z(c,d,e,f,g,h) - Z(i,j,k) - Z(l,m,n,o) - Z(p,q,r,s,t,u,v,w,x,y,z)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 53
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

		GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	484	204	277	54*	74*	79*	63*	78*	131	173	53*	259	138	133	79*	122*	32**	39*	80*	19**	67*	28*	72*	32*	31**	46*	39**
They are too busy/ crowded/too many patients/long wait	4 1%	1 1%	2 1%	-	-	3%	-	1%	1%	-	-	4 2%	1 1%	2 1%	-	1%	-	-	-	5%	-	-	3%	2%	-	-	1 2%
They are rude/bad mannered/ unprofessional/ poor attitude	4 1%	3 1%	1 *	-	-	-	-	2 3%Z	1 1%	1 1%	-	2 1%	1 1%	1 1%	2 3%	-	-	-	3 4%Z	-	-	-	1 1%	-	-	-	-
Media hype/horror stories	3 1%	* *	2 1%	-	1 1%	1 2%	* 1%	-	-	* *	-	2 1%	2 1%	1 1%	-	-	1 4%	-	1 1%	-	-	* 1%	-	-	-	-	-
Lack of cleanliness/ hygiene/too dirty	2 *	1 *	1 1%	-	-	-	2 3%Z	1 1%	-	1 1%	-	1 1%	-	2 1%	-	1 1%	-	-	2 3%Z	-	-	-	-	-	-	-	-
Lack of organisation/too chaotic/confusing	2 *	2 1%	-	-	-	-	-	1 1%	1 1%	1 1%	-	1 *	2 1%	-	-	-	-	-	-	-	1 1%	-	1 1%	-	-	-	-
Depression	2 *	-	2 1%	-	-	-	2 3%Z	-	-	-	-	2 1%	-	-	-	2 1%	-	-	-	-	-	-	-	-	-	-	2 4%
Age/Elderly	1 *	1 *	1 *	-	-	-	-	-	1 1%	-	-	1 1%	1 1%	1 *	-	-	-	-	-	-	-	-	1 1%	2 2%	-	-	-
Lack of PPE	1 *	-	1 *	-	-	1 1%	-	-	-	1 1%	-	-	1 1%	-	-	-	-	-	-	-	-	-	1 1%	-	-	-	-
Lack of compliance to social distancing rules	1 *	-	-	-	-	1 1%	-	-	-	-	-	1 *	-	-	-	1 1%	-	-	-	1 5%	-	-	-	-	-	-	-
I don't like going out	1 *	-	-	-	-	1 1%	-	-	-	-	-	1 *	-	-	-	1 1%	-	-	-	1 5%	-	-	-	-	-	-	-
They are closed/ not seeing patients	1 *	1 *	-	-	-	-	1 1%	-	-	1 1%	-	-	1 1%	-	-	-	-	-	-	-	-	-	-	-	-	-	1 2%
They don't let you see your family/no visits	1 *	-	1 *	-	-	1 1%	-	-	-	1 *	-	-	1 1%	-	-	-	-	-	-	1 5%	-	-	-	-	-	-	-
Other	30 6%	17 8%	13 5%	6 10%	3 4%	7 9%	3 5%	5 6%	6 4%	13 8%	1 2%	16 6%	8 5%	6 5%	3 4%	11 9%	6 17%	3 7%	3 3%	6 32%	3 4%	* 2%	4 6%	1 4%	1 3%	1 3%	3 7%
Prefer not to say	1 *	-	1 1%	-	-	-	-	-	1 1%	1 *	-	-	1 *	-	-	-	-	-	-	-	-	-	1 1%	-	-	-	1 2%
No answer	5 1%	3 2%	2 1%	1 3%	-	1 2%	1 1%	1 2%	-	2 1%	-	3 1%	1 1%	3 2%	1 1%	-	-	-	1 1%	1 4%	* 1%	* 2%	2 3%	-	-	-	-

Proportions/Margins: Columns: Tested (5% risk level) - Z(a,b) - Z(c,d,e,f,g,h) - Z(i,j,k) - Z(l,m,n,o,p,q,r,s,t,u,v,w,x,y,z)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 54
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	509	101	81	248	23	127	216	44	73	27	16	143	363	107	182	31	53	71	78	375
Weighted Base	484	107*	84*	213	24**	131	182	48*	74*	26**	18**	130	350	101*	161	30**	51*	76*	81*	345
Concerned about being exposed to/ catching coronavirus	347 72%	77 72%	58 70%	155 73%	16 64%	104 79%	130 71%	30 63%	54 72%	14 54%	13 76%	88 68%	258 74%	68 67%	120 75%	25 81%	40 79%	55 72%	56 70%	249 72%
Because it would put extra pressure on the health service	28 6%	10 9%	3 4%	13 6%	1 4%	7 6%	10 5%	5 11%	4 5%	1 4%	-	7 6%	18 5%	7 7%	10 6%	1 4%	3 6%	3 5%	6 7%	19 6%
I don't like hospitals/our local hospital	13 3%	2 2%	4 4%	3 1%	2 7%	4 3%	7 4%	-	2 3%	-	-	4 3%	9 3%	3 3%	2 1%	-	1 1%	5 6%	-	8 2%
Poor past/previous experiences	12 2% ^c	4 3% ^c	6 7% ^c	1 *	1 5%	2 1%	3 2%	4 9% ^{Zefh}	-	2 8%	-	6 4%	6 2%	3 3%	3 2%	-	-	-	2 2%	10 3%
Doubt if my condition would warrant a visit to hospital	11 2%	3 3%	3 3%	5 2%	-	4 3%	5 3%	1 1%	-	1 3%	-	1 1%	8 2%	1 1%	2 1%	3 10%	-	3 4%	-	7 2%
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	10 2%	4 3%	1 1%	3 1%	-	4 3%	2 1%	1 2%	1 2%	2 6%	-	4 3%	6 2%	3 3%	2 1%	-	-	-	-	10 3%
Lack of confidence in the standard of care/poor service/ treatment	9 2% ^l	1 1%	1 1%	5 2%	1 3%	1 1%	2 1%	1 2%	2 2%	2 10%	1 6%	6 4% ^{Zl}	3 1%	1 1%	3 2%	-	3 6%	2 2%	-	7 2%
I don't trust them	8 2%	2 2%	-	4 2%	1 3%	1 1%	1 1%	2 5%	2 3%	-	-	4 3%	4 1%	1 1%	2 1%	-	4 7% ^{Zmn}	1 2%	2 3%	5 1%
I don't want to risk getting an infection/getting ill/catching something	7 1%	2 2%	2 3% ^c	-	-	2 1%	2 1%	-	2 3%	-	-	-	7 2%	3 3%	*	-	-	-	2 3%	5 1%
Not sure I'd get an appointment	5 1%	-	1 1%	3 1%	-	-	4 2% ^Z	-	1 1%	-	-	1 *	3 1%	3 3%	1 *	-	-	-	-	5 1%
I have an underlying health condition/ I am vulnerable/live with vulnerable people	5 1%	2 2%	-	2 1%	1 4%	*	3 1%	-	1 1%	1 4%	-	1 1%	3 1%	2 2%	2 1%	-	-	2 3%	-	3 1%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b,c,d) - Z(e,f,g,h,i) - Z(k,l) - Z(m,n,p) - Z(q,r,s)
 Overlay formulae used: * small base; ** very small base (under 50) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 54
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	484	107*	84*	213	24**	131	182	48*	74*	26**	18**	130	350	101*	161	30**	51*	76*	81*	345
They are too busy/ crowded/too many patients/long wait	4 1%	-	-	3 1%	1 4%	1 1%	2 1%	-	-	1 4%	-	3 2%	1 *	1 1%	2 1%	-	1 2%	-	2 2%	3 1%
They are rude/bad mannered/ unprofessional/ poor attitude	4 1%	3 3%	-	1 *	-	-	1 1%	-	1 2%	1 3%	-	2 2%	1 *	-	1 *	-	-	-	1 1%	3 1%
Media hype/horror stories	3 1%	1 1%	-	1 1%	-	*	-	-	1 2%	-	-	-	3 1%	-	-	1 4%	-	-	-	3 1%
Lack of cleanliness/ hygiene/too dirty	2 *	1 1%	2 2%	-	-	1 1%	-	1 2%	-	1 3%	-	1 1%	1 *	-	1 1%	-	1 1%	-	1 1%	1 *
Lack of organisation/too chaotic/confusing	2 *	-	-	1 *	-	-	2 1%	-	-	-	-	1 1%	1 *	1 1%	-	-	-	1 1%	-	1 *
Depression	2 *	-	-	2 1%	-	2 1%	-	-	-	-	-	2 1%	-	-	-	-	-	-	-	2 *
Age/Elderly	1 *	-	1 1%	1 *	-	-	1 1%	-	-	-	-	-	1 *	1 1%	-	-	-	-	-	1 *
Lack of PPE	1 *	-	-	1 *	-	-	1 1%	-	-	-	-	-	1 *	-	1 1%	-	-	-	-	1 *
Lack of compliance to social distancing rules	1 *	-	-	1 *	-	-	-	-	-	1 4%	-	1 1%	-	-	-	-	1 2%Z	-	1 1%	-
I don't like going out	1 *	-	-	1 *	-	-	-	-	-	1 4%	-	1 1%	-	-	-	-	1 2%Z	-	1 1%	-
They are closed/ not seeing patients	1 *	-	-	1 *	-	-	-	-	1 1%	-	-	-	1 *	-	-	-	1 2%	-	-	1 *
They don't let you see your family/no visits	1 *	-	-	1 *	-	1 1%	-	-	-	-	-	-	1 *	-	1 1%	-	-	-	1 1%	-
Other	30 6%	2 2%	8 9%a	13 6%	3 13%	6 4%	9 5%	5 10%	2 3%	5 19%	3 16%	11 8%	19 6%	10 10%	10 6%	4 2%	3 6%	7 9%	9 11%	17 5%
Prefer not to say	1 *	-	-	1 1%	-	-	-	-	-	-	-	-	1 *	-	-	-	-	-	-	1 *
No answer	5 1%	-	1 1%	3 2%	-	1 1%	1 1%	-	3 4%Z	-	-	1 1%	4 1%	1 1%	3 2%	-	1 2%	1 2%	3 3%	3 1%

Proportions/Margins: Columns Tested (5% risk level) - Z-test (b) - Z-test (h) - Z-test (i) - Z-test (j) - Z-test (k) - Z-test (l) - Z-test (m) - Z-test (n) - Z-test (o) - Z-test (p) - Z-test (q) - Z-test (r) - Z-test (s)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 55
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	509	236	271	342	477	32	7	167	334	372
Weighted Base	484	206	275	319	450	34**	9**	165	313	393
Concerned about being exposed to/ catching coronavirus	347 72%	154 75%	194 70%	240 75%Z	332 74%Z	15 45%	3 39%	119 72%	224 71%	281 71%
Because it would put extra pressure on the health service	28 6%a	7 3%	21 8%	18 6%	28 6%	-	-	10 6%	18 6%	23 6%
I don't like hospitals/our local hospital	13 3%a	2 1%	10 4%	9 3%	11 2%	2 7%	2 19%	5 3%	8 3%	13 3%
Poor past/previous experiences	12 2% ^d	7 3%	4 1%	6 2%	9 2%	3 9%	-	3 2%	9 3%	12 3%
Doubt if my condition would warrant a visit to hospital	11 2%	7 3%	4 1%	7 2%	10 2%	1 2%	-	3 2%	8 2%	9 2%
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	10 2% ^d	3 1%	7 2%	6 2%	7 1%	3 9%	-	5 3%	4 1%	10 2%
Lack of confidence in the standard of care/poor service/ treatment	9 2%	5 3%	4 1%	5 1%	7 2%	2 5%	-	3 2%	6 2%	6 2%
I don't trust them	8 2% ^d	3 1%	5 2%	3 1%	4 1%	4 11%	-	3 2%	5 2%	5 1%
I don't want to risk getting an infection/getting ill/catching something	7 1% ^d	4 2%	3 1%	4 1%	5 1%	2 6%	2 24%	3 2%	4 1%	7 2%
Not sure I'd get an appointment	6 1%	2 1%	3 1%	3 1%	4 1%	1 4%	1 6%	2 1%	3 1%	3 1%
I have an underlying health condition/I am vulnerable/live with vulnerable people	5 1% ^h	3 2%	2 1%	3 1%	4 1%	1 3%	-	4 2%	1 *	4 1%

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Odds ratio formula used: ** very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

Table 55
ABE13B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL HOSPITAL

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Weighted Base	484	206	275	319	450	34**	9**	165	313	393
They are too busy/ crowded/too many patients/long wait	4 1%	2 1%	2 1%	3 1%	4 1%	-	-	2 1%	2 1%	3 1%
They are rude/bad mannered/ unprofessional/ poor attitude	4 1%	2 1%	1 1%	4 1%	4 1%	-	-	-	4 1%	3 1%
Media hype/horror stories	3 1%	-	3 1%	2 1%	3 1%	-	-	-	3 1%	1 *
Lack of cleanliness/ hygiene/too dirty	2 *	2 1%	-	1 *	2 1%	-	-	1 *	2 1%	2 *
Lack of organisation/too chaotic/confusing	2 *	1 *	1 *	2 1%	2 *	-	-	2 1%	-	2 *
Depression	2 *	-	2 1%	2 1%	2 *	-	-	-	2 1%	2 *
Age/Elderly	1 *	1 1%	-	-	1 *	-	-	1 *	1 *	1 *
Lack of PPE	1 *	1 1%	-	1 *	1 *	-	-	-	1 *	1 *
Lack of compliance to social distancing rules	1 *	1 *	-	1 *	1 *	-	-	-	1 *	-
I don't like going out	1 *	1 *	-	1 *	1 *	-	-	-	1 *	-
They are closed/ not seeing patients	1 *	-	1 *	-	-	1 3%	-	-	1 *	1 *
They don't let you see your family/no visits	1 *	1 *	-	-	-	1 3%	-	-	1 *	1 *
Other	30 6%ac	8 4%	20 7%	14 4%	27 6%ac	3 9%	1 11%	10 6%	19 6%	21 5%
Prefer not to say	1 *	1 *	1 *	1 *	1 *	-	-	1 1%	1 *	1 *
No answer	5 1%	-	5 2%	5 2%	5 1%	-	-	1 1%	4 1%	3 1%

Proportions/Margins: Columns: Tested (5% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: ** very small base (under 30) ineligible for sig testing

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Table 56
ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE					WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Very comfortable	1166	576	583	114	198	206	206	190	246	611	126	429	314	307	246	273	90	112	135	54	134	120	149	107	69	102	94
	52%h	53%	51%	48%	52%	58%Zh	54%h	55%h	47%	56%Zk	53%	47%	54%	50%	53%	52%	55%	51%	49%	57%r	53%	62%Zq	47%	54%	64%Zr	50%	50%
Quite comfortable	822	386	434	97	137	118	137	115	213	366	89	367	203	238	173	191	58	84	127	35	86	56	125	79	27	76	69
	37%h	35%	38%	41%	36%	33%	36%	33%	41%Zg	34%	37%	40%Zi	35%	39%	37%	36%	35%	39%ux	42%Zu	37%	34%	29%	40%ux	40%ux	25%	37%	37%
Quite uncomfortable	154	75	78	21	25	21	23	21	42	65	12	77	51	42	21	33	9	16	24	3	23	11	24	7	5	18	14
	7%	7%	7%	9%	7%	6%	6%	6%	8%	6%	5%	8%Z	9%Zn	7%	4%	6%	6%	7%	8%	3%	9%w	6%	8%	4%	5%	9%	7%
Very uncomfortable	74	39	34	6	17	10	13	14	12	34	11	29	10	17	21	23	4	3	10	3	10	2	16	5	5	8	9
	3%h	4%	3%	2%	5%	3%	3%	4%	2%	3%	5%	3%	2%	3%	4%h	4%h	2%	1%	3%	3%	4%	1%	5%qu	3%	4%	4%	5%u
Don't know	30	14	16	1	5	3	4	6	11	12	1	18	9	6	6	7	4	3	7	-	2	6	3	1	2	2	2
	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	*	2%Z	2%	1%	1%	1%	2%	1%	2%	-	1%	3%Z	1%	*	1%	1%	1%
Comfortable [NET]	1988	962	1017	211	336	324	343	305	459	977	214	797	517	545	418	464	148	197	262	89	220	177	274	186	96	177	163
	89%k	88%	89%	88%	88%	91%	90%	88%	88%	90%k	90%	87%	88%	89%	90%	88%	90%	90%	86%	94%	87%	90%	87%	93%Zr	89%	87%	87%
Uncomfortable [NET]	227	114	112	27	43	31	36	35	54	99	24	105	61	60	41	57	13	19	34	6	32	13	40	13	10	26	23
	10%	10%	10%	11%	11%	9%	9%	10%	10%	9%	10%	11%	10%	10%	9%	11%	8%	9%	11%	6%	13%uw	7%	13%uw	6%	9%	13%	12%
NET: Difference	1761	848	906	185	293	293	308	270	405	878	191	691	456	486	377	407	135	178	228	83	188	163	234	173	87	151	140
	78%	78%	79%	77%	76%	82%	80%	78%	77%	81%	80%	75%	78%	80%	81%	77%	82%	82%	81%	88%	74%	83%	74%	87%	80%	74%	74%

Proportions: Means: Columns Tested (5% risk level) - Z(a,b) - Z(c,d) - Z(e,f) - Z(g,h) - Z(i,j) - Z(k,l) - Z(m,n) - Z(o,p) - Z(q,r) - Z(s,t) - Z(u,v) - Z(w,x) - Z(y,z)
Overlap formula used: * small base

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Table 57
ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LEVEL/ NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	288	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Very comfortable	1166	286	214	487	77	383	423	93	148	65	20	179	985	319	331	71	135	310	249	671
	52%jn	53%	54%	52%	51%	54%j	50%j	54%j	51%j	56%j	32%	47%	53%	56%Zn	48%	52%	58%ln	60%Zs	57%Zs	48%
Quite comfortable	822	190	144	349	57	254	327	58	106	35	31	133	685	187	275	52	71	158	142	552
	37%kmq	36%	36%	37%	38%	36%	39%	34%	37%	30%	49%l	35%	37%	33%	40%Zm	39%	31%	31%	33%	40%Zqr
Quite uncomfortable	154	24	28	69	7	45	58	12	20	11	6	37	116	35	56	9	19	22	25	108
	7%kalg	5%	7%	7%	5%	6%	7%	7%	7%	9%	10%	10%Zl	6%	6%	8%	7%	8%	4%	6%	8%Zq
Very uncomfortable	74	26	9	28	5	22	22	8	13	3	5	22	51	17	20	2	6	22	16	40
	3%li	5%	2%	3%	3%	3%	3%	5%	4%	3%	8%l	6%Zl	3%	3%	3%	1%	2%	4%	4%	3%
Don't know	30	9	4	10	5	11	14	-	3	2	1	7	22	9	5	2	2	2	1	26
	1%kr	2%	1%	1%	3%Zc	1%	2%	-	1%	2%	1%	2%	1%	2%	1%	1%	1%	*	*	2%Zqr
Comfortable [NET]	1985	476	358	836	134	637	750	151	254	101	52	312	1669	566	686	123	206	468	391	1222
	89%k	89%	90%	89%	88%	89%	89%	88%	88%	86%	81%	82%	90%Zl	89%	88%	91%	88%	91%	90%	88%
Uncomfortable [NET]	227	50	37	97	13	67	80	20	33	14	12	60	167	52	76	11	25	45	41	148
	10%l	9%	9%	10%	8%	9%	9%	12%	11%	12%	18%	16%Zl	9%	9%	11%	8%	11%	9%	10%	11%
NET: Difference	1761	426	321	740	121	570	670	131	221	87	40	252	1502	453	530	113	180	424	349	1075
	78%	80%	80%	78%	80%	80%	79%	76%	76%	75%	62%	67%	81%	80%	77%	83%	78%	82%	81%	77%

Proportions/Mean: Columns Totals (5% risk level) - Z(a) - Z(b) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s)
 Overlap formula used: * small base

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Table 58
ABE14 - If you developed a health issue that you felt needed treatment over the next 3-4 weeks, how comfortable or not would you feel using your local GP service if necessary?
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	WHITE (i)
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very comfortable	1166	457	705	496	978	183	49	559	591	1039
	52%ch	52%	52%	47%	50% ^c	61%Zcd	69%Zcd	58%Zh	47%	54%Z
Quite comfortable	822	319	500	405	735	87	12	325	482	683
	37%efgi	36%	37%	38%ef	38%Zef	29% ^f	17%	34%	39%Zg	35%
Quite uncomfortable	154	65	89	97	139	15	5	41	111	127
	7%g	7%	7%	9%Zd	7%	5%	8%	4%	9%Zg	7%
Very uncomfortable	74	27	46	47	63	11	3	24	49	58
	3%	3%	3%	4%Zd	3%	4%	4%	3%	4%	3%
Don't know	30	11	20	14	27	4	2	11	17	26
	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%
Comfortable [NET]	1988	776	1204	901	1713	270	61	884	1073	1722
	89%ch	88%	89%	85%	88% ^c	90%	86%	92%Zh	86%	89%
Uncomfortable [NET]	227	92	135	144	202	26	8	66	160	185
	10%g	10%	10%	14%Zd	10%	9%	12%	7%	13%Zg	10%
NET: Difference	1761	684	1069	757	1512	244	53	819	914	1537
	78%	78%	79%	71%	78%	82%	75%	85%	73%	80%

Proportions/Mean: Columns Tested (95% risk level) - Zcdh - Zcdhef - Zgh - Zghkm
Overlap formulae used: * small base, ** very small base (under 30) ineligible for sig testing

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Table 59
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	GENDER		AGE							WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORKING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBER (z)	
Unweighted Base	233	111	120	20	32	32	38	44	65	96	20	117	75	77	27	44	13	21	45	8	32	16	34	14	9	23	18	
Weighted Base	227	114*	112	27**	43**	31**	36*	35*	54*	99*	24**	105*	61*	60*	41**	57*	13**	19**	34*	6**	32**	13**	40**	13**	10**	26**	23**	
Concerned about being exposed to/ catching coronavirus	120 53%	64 56%	56 50%	16 61%	29 67%	14 47%	17 49%	21 59%	23 43%	55 56%	14 62%	51 48%	31 51%	36 61%	19 46%	32 56%	1 6%	13 69%	18 54%	4 64%	14 44%	7 56%	24 60%	8 65%	5 53%	14 54%	12 51%	
Not sure I'd get an appointment	24 11%g	12 10%	12 10%	-	4 10%	6 18%	8 22%Zg	-	7 12%g	13 13%	3 13%	8 8%	5 9%	3 6%	10 25%	4 8%	2 17%	3 16%	2 7%	1 9%	7 22%	-	5 13%	-	1 12%	2 7%	1 6%	
Lack of confidence in the standard of care/poor service/ treatment	8 4%b	7 6%b	1 1%	-	3 7%	-	2 5%	2 5%	1 1%	5 5%	-	4 4%	1 2%	-	3 6%	-	-	-	1 2%	-	1 4%	-	2 4%	2 19%	-	2 6%	-	
Because it would put extra pressure on the health service	8 3%	3 3%	4 4%	1 2%	-	1 5%	-	2 6%	4 7%	3 3%	-	5 5%	4 7%	2 4%	1 3%	-	-	-	2 7%	-	2 8%	-	1 2%	-	1 9%	1 5%	-	
I don't like GPs/ the GP surgery	7 3%	1 1%	6 6%	2 8%	-	2 5%	1 1%	-	2 4%	4 4%	-	4 3%	1 1%	2 3%	-	5 9%	1 6%	-	-	-	1 3%	-	1 1%	-	2 16%	1 4%	2 10%	
I don't like doing it over the phone/ online/video	5 2%	3 3%	2 2%	-	2 4%	1 2%	-	2 5%	1 3%	3 3%	-	2 2%	2 4%	3 5%	-	-	2 12%	-	2 7%	-	-	-	-	1 5%	-	1 3%	-	
I don't trust them	5 2%	3 3%	1 1%	-	-	-	-	3 8%Z	2 3%	3 3%	-	2 2%	1 1%	-	1 2%	2 4%	-	-	1 4%	1 17%	-	-	-	-	-	-	1 4%	1 5%
They are closed/ not seeing patients	4 2%	3 2%	2 1%	-	1 3%	-	1 3%	-	2 4%	1 1%	-	3 3%	1 1%	1 1%	2 4%	1 2%	1 5%	-	-	-	-	-	1 3%	-	-	2 6%	1 4%	
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	4 2%	1 1%	3 3%	-	-	-	2 5%	-	2 4%	-	-	4 4%	1 1%	-	-	2 4%	1 6%	-	1 2%	-	-	1 6%	-	-	-	-	2 7%	
Doubt if my condition would warrant a visit to a GP	4 2%	1 1%	3 2%	1 4%	-	-	-	1 2%	2 4%	-	-	4 4%	2 4%	1 1%	1 3%	-	1 6%	-	2 5%	-	1 2%	-	-	1 5%	-	-	-	
Poor past/previous experiences	4 2%	4 3%	-	2 7%	1 3%	1 3%	-	-	-	3 3%	-	1 1%	-	3 5%	-	1 2%	-	-	-	-	-	2 16%	2 4%	-	-	-	-	
They are rude/bad mannered/ unprofessional/ poor attitude	4 2%	1 1%	3 2%	-	-	-	3 9%Zh	1 1%	-	1 1%	3 11%	1 *	2 4%	-	-	1 2%	-	-	-	-	-	2 15%	-	1 4%	-	-	1 5%	
Do not answer the phone/emails	3 1%	2 1%	1 1%	-	-	1 4%	-	1 3%	1 1%	1 1%	-	2 2%	1 2%	2 3%	-	-	1 5%	-	-	-	-	-	1 3%	-	-	1 4%	-	

Proportions/Margins: Columns Tested (5% risk level) - Z(a,b) - Z(c,d,e,f,g,h) - Z(i,j,k) - Z(l,m,n,o,p,q,r,s,t,u,v,w,x,y,z)
Overlap formula used: * small base; ** very small base (under 50) ineligible for seg testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



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Table 59
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION										
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Weighted Base	227	114*	112	27**	43**	31**	36*	35*	54*	99*	24**	105*	61*	60*	41**	57*	13**	19**	34*	6**	32**	13**	40**	13**	10**	26**	23**
They are too busy/ crowded/too many patients/long wait	3	1	1	-	1	-	1	-	1	1	1	1	3	-	-	-	-	-	-	-	1	2	-	-	-	-	-
	1%	1%	1%	-	3%	-	2%	-	1%	1%	5%	1%	4%Z	-	-	-	-	-	-	-	5%	5%	-	-	-	-	-
I don't want to risk getting an infection/getting ill/catching something	2	-	2	1	1	-	-	-	1	-	-	2	1	2	-	-	-	-	-	1	1	1	-	-	-	-	-
	1%	-	2%	3%	2%	-	-	-	1%	-	-	2%	1%	3%	-	-	-	-	-	14%	2%	7%	-	-	-	-	-
I have an underlying health condition/ am vulnerable/live with vulnerable people	2	1	1	-	-	1	-	1	-	1	*	1	1	1	-	-	-	-	2	-	-	-	-	-	-	-	*
	1%	*	1%	-	-	3%	-	3%	-	1%	2%	1%	2%	2%	-	-	-	-	5%Z	-	-	-	-	-	-	-	2%
Depression	2	-	2	-	-	-	2	-	-	-	-	2	-	-	-	2	-	-	-	-	-	-	-	-	-	-	2
	1%	-	2%	-	-	-	5%Z	-	-	-	-	2%	-	-	-	3%	-	-	-	-	-	-	-	-	-	-	7%
Lack of organisation/too chaotic/confusing	1	1	-	1	-	-	-	-	-	-	-	1	-	1	-	-	1	-	-	-	-	-	-	-	-	-	-
	1%	1%	-	4%	-	-	-	-	-	-	-	1%	-	2%	-	-	9%	-	-	-	-	-	-	-	-	-	-
I don't have a GP/ not registered/new to the area	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	1%	1%	-	-	-	-	-	-	2%	-	-	1%	-	-	-	2%	-	-	-	-	-	3%	-	-	-	-	-
Age/Elderly	1	-	1	-	-	-	-	-	1	-	-	1	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-
	*	-	1%	-	-	-	-	-	1%	-	-	1%	-	1%	-	-	-	-	-	-	-	-	5%	-	-	-	-
I don't like hospitals/our local hospital	1	-	1	-	-	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-
	*	-	1%	-	-	-	2%	-	-	-	-	1%	1%	-	-	-	-	-	-	-	-	2%	-	-	-	-	-
Lack of PPE	1	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-
	*	-	1%	2%	-	-	-	-	-	-	-	1%	1%	-	-	-	-	-	2%	-	-	-	-	-	-	-	-
Lack of compliance to social distancing rules	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-
	*	-	1%	2%	-	-	-	-	-	-	-	1%	1%	-	-	-	-	-	2%	-	-	-	-	-	-	-	-
Other	22	7	14	3	2	5	2	2	7	9	2	10	5	6	5	6	5	2	1	1	3	-	3	1	1	2	2
	10%	6%	13%	11%	5%	17%	5%	6%	13%	10%	9%	10%	8%	10%	11%	11%	38%	13%	4%	10%	9%	-	8%	5%	11%	9%	10%
Prefer not to say	2	-	2	-	-	-	1	1	-	-	1	1	-	-	1	1	-	-	-	1	-	-	-	-	-	-	-
	1%	-	2%	-	-	-	2%	4%	-	-	4%	1%	-	-	4%	2%	-	-	-	-	-	-	-	7%	-	-	-
No answer	1	*	*	-	-	-	-	*	*	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	*	*	-	-	-	-	1%	1%	-	-	1%	1%	-	-	-	-	-	1%	-	1%	-	-	-	-	-	-

Proportions/Mean: Columns Total (0% risk level) - Z(a) - Z(c)/d(e) - Z(f) - Z(h)/i(j) - Z(k)/l(m) - Z(n)/o - Z(p)/q(r) - Z(s)/t(u) - Z(v)/w(x) - Z(y)/z
Overlap formula used. * small base, ** very small base (under 50) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

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Table 60
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

		EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LEVEL OR NVQ12 (a)	A-LEVEL OR EQUIV (b)	DEGREE/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM H.A. (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	233	42	33	117	11	60	92	23	36	10	10	64	168	56	83	11	26	36	41	161	
Weighted Base	227	50*	37**	97*	13**	67*	80*	20**	33*	14**	12**	60*	167	52*	76*	11**	25**	45**	41*	148	
Concerned about being exposed to/ catching coronavirus	120 53%	30 61%	21 57%	47 49%	4 29%	36 53%	41 51%	9 45%	20 59%	5 35%	9 77%	26 44%	93 56%	24 47%	46 60%	9 87%	15 61%	22 50%	21 50%	80 54%	
Not sure I'd get an appointment	24 11%	7 15%	5 13%	9 10%	1 8%	9 13%	8 10%	3 15%	4 11%	- -	1 9%	9 15%	15 9%	6 11%	5 7%	- -	1 3%	12 28%	5 13%	8 6%	
Lack of confidence in the standard of care/poor service/ treatment	8 4%	2 5%	- -	2 2%	2 13%	3 4%	3 3%	- -	2 5%	- -	1 9%	4 6%	5 3%	1 2%	3 3%	- -	1 5%	2 4%	1 3%	5 4%	
Because it would put extra pressure on the health service	8 3%	1 1%	- -	5 5%	- -	3 5%	4 5%	1 3%	- -	- -	- -	1 1%	7 4%	1 3%	4 5%	- -	1 3%	* 1%	1 3%	6 4%	
I don't like GPs/ the GP surgery	7 3%	- -	3 9%	2 2%	2 13%	- -	2 2%	3 16%	- 16%	2 16%	- -	2 3%	5 3%	- -	3 4%	- -	- -	1 1%	- -	7 5%	
I don't like doing it over the phone/ online/video	5 2%	1 2%	- -	4 4%	- -	2 4%	2 3%	- -	1 2%	- -	- -	1 2%	4 2%	3 6%	1 1%	- -	- -	1 2%	- -	5 3%	
I don't trust them	5 2%	2 4%	1 3%	2 2%	- -	2 3%	1 1%	2 12%	- -	- -	- -	4 6%	1 1%	- -	3 3%	- -	1 5%	3 7%	1 2%	1 1%	
They are closed/ not seeing patients	4 2%	2 3%	- -	3 3%	- -	- -	2 3%	- -	1 3%	1 8%	- -	- -	4 3%	1 1%	1 1%	- -	1 4%	- -	- -	4 3%	
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	4 2%	- -	- -	3 3%	- -	2 3%	2 2%	1 4%	- -	- -	- -	2 3%	2 1%	1 1%	1 1%	- -	- -	- -	- -	4 3%	
Doubt if my condition would warrant a visit to a GP	4 2%	- -	- -	3 3%	- -	- -	3 4%	- -	1 3%	- -	- -	- -	4 2%	2 3%	2 3%	- -	- -	- -	1 3%	3 2%	
Poor past/previous experiences	4 2%	- -	1 3%	3 3%	- -	1 1%	- -	- -	3 9%	- -	- -	- -	4 2%	- -	- -	- -	1 4%	- -	3 7%	1 1%	
They are rude/bad mannered/ unprofessional/ poor attitude	4 2%	- -	1 4%	2 2%	- -	2 3%	1 1%	1 7%	- -	- -	- -	- -	4 2%	1 1%	1 2%	- -	2 6%	- -	2 6%	1 1%	
Do not answer the phone/emails	3 1%	- -	- -	3 3%	- -	2 3%	1 1%	- -	- -	- -	- -	2 3%	1 *	1 1%	1 1%	1 9%	- -	- -	- -	3 2%	

Proportions/Means: Columns Totalled (0% risk level) - Z(a)Total - Z(a)Rightly - Z(a) - Z(min)op - Z(a)ns
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.

Table 60
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Weighted Base	227	50*	37**	97*	13**	67*	80*	20**	33*	14**	12**	60*	167	52*	76*	11**	25**	45**	41*	148
They are too busy/ crowded/too many patients/long wait	3 1%	-	1 3%	1 1%	-	1 1%	1 1%	-	1 3%	-	-	1 2%	1 1%	1 2%	-	-	1 3%	1 2%	2 4%	1 1%
I don't want to risk getting an infection/getting ill/catching something	2 1%	-	1 2%	2 2%	-	-	1 1%	-	2 5%	-	-	-	2 1%	-	2 3%	-	-	-	1 2%	2 1%
I have an underlying health condition/ I am vulnerable/live with vulnerable people	2 1%	-	1 1%	1 2%	-	* 1%	1 1%	-	-	1 4%	-	1 2%	1 1%	1 2%	* 1%	-	-	* 1%	-	2 1%
Depression	2 1%	-	-	2 2%	-	2 3%	-	-	-	-	-	2 3%	-	-	-	-	-	-	-	2 1%
Lack of organisation/too chaotic/confusing	1 1%	-	1 3%	-	-	-	-	-	-	1 9%	-	-	1 1%	-	-	-	-	-	-	1 1%
I don't have a GP/ not registered/new to the area	1 1%	-	-	1 1%	-	-	-	-	1 3%	-	-	-	1 1%	-	-	-	1 5%	-	-	1 1%
Age/Elderly	1 *	-	1 2%	-	-	-	1 1%	-	-	-	-	-	1 *	-	-	-	-	-	-	1 *
I don't like hospitals/our local hospital	1 *	1 1%	-	-	-	1 1%	-	-	-	-	-	1 1%	-	-	1 1%	-	-	-	1 1%	-
Lack of PPE	1 *	-	1 2%	-	-	1 1%	-	-	-	-	-	-	1 *	-	-	-	1 2%	-	1 1%	-
Lack of compliance to social distancing rules	1 *	-	1 2%	-	-	-	-	-	-	-	-	-	1 *	-	-	-	1 2%	-	1 1%	-
Other	22 10%	6 11%	3 7%	7 7%	4 30%	4 6%	10 13%	1 5%	2 6%	4 28%	1 6%	10 16%	12 7%	10 19%Z	6 8%	-	-	3 7%	3 8%	17 11%
Prefer not to say	2 1%	-	-	-	1 7%	1 2%	1 1%	-	-	-	-	1 2%	1 1%	2 4%Z	-	-	-	-	-	1 1%
No answer	* *	-	-	1 1%	-	* 1%	* 1%	-	-	-	-	1 1%	* *	-	-	4%	-	-	-	1 1%

Proportions/Means: Columns: Yes/No (0% risk level) - Z(a,b,c,d) - Z(e,f,g,h,i) - Z(j,k) - Z(l,m,n,p) - Z(q,r,s)
Overline formulae used: * small base, ** very small base (under 50) ineligible for sig testing

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Table 61
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	233	104	129	154	210	23	8	66	165	169
Weighted Base	227	92*	135	144	202	26**	8**	66*	160	185
Concerned about being exposed to/ catching coronavirus	120 53%	46 50%	74 55%	92 64%Zd	118 58%Z	4 17%	2 24%	36 55%	84 53%	97 53%
Not sure I'd get an appointment	24 11%e	10 10%	15 11%	8 6%	20 10%e	5 18%	3 35%	3 5%	21 13%	20 11%
Lack of confidence in the standard of care/poor service/ treatment	8 4%e	5 6%	3 2%	4 2%	5 2%	4 14%	3 35%	1 2%	7 4%	8 4%
Because it would put extra pressure on the health service	8 3%	3 3%	5 3%	5 3%	8 4%	-	-	1 2%	7 4%	5 3%
I don't like GPs/ the GP surgery	7 3%e	2 2%	6 4%	3 2%	4 2%	4 15%	-	4 6%	3 2%	7 4%
I don't like doing it over the phone/ online/video	5 2%	4 5%	1 1%	3 2%	4 2%	1 5%	1 9%	2 2%	4 2%	5 3%
I don't trust them	5 2%	3 3%	2 1%	4 2%	4 2%	1 5%	-	-	5 3%	4 2%
They are closed/ not seeing patients	4 2%e	2 2%	2 1%	1 1%	1 1%	3 12%	-	-	2 1%	3 2%
I'm too nervous/ anxious/ frightened/fear of the unknown/never been before	4 2%	2 2%	2 2%	2 2%	3 2%	1 3%	-	-	4 3%	4 2%
Doubt if my condition would warrant a visit to a GP	4 2%	2 2%	2 1%	3 2%	3 2%	1 3%	-	2 2%	2 2%	3 2%
Poor past/previous experiences	4 2%	1 1%	3 2%	4 3%	4 2%	-	-	1 2%	3 2%	4 2%
They are rude/bad mannered/ unprofessional/ poor attitude	4 2%	1 1%	3 2%	1 1%	4 2%	-	-	1 1%	3 2%	4 2%
Do not answer the phone/emails	3 1%	2 2%	1 1%	2 1%	2 1%	1 3%	-	1 2%	1 1%	3 1%

Proportions/Mean: Columns Totalled (5% risk level) - Z(a) - Z(c)(e) - Z(g) - Z(I)(h)
Overlap formula used. * small base. ** very small base (under 30) ineligible for sig testing

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos MORI Terms and Conditions.



Ipsos MORI

Table 61
ABE14B - You said that you would feel very/quite uncomfortable. Why is that?
BASE: THOSE WHO WOULD BE QUITE OR VERY UNCOMFORTABLE USING A LOCAL GP SERVICE

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Weighted Base	227	92*	135	144	202	26**	8**	66*	160	185
They are too busy/ crowded/too many patients/long wait	3 1%	1 1%	1 1%	-	3 1%	-	-	1 2%	1 1%	3 1%
I don't want to risk getting an infection/getting ill/catching something	2 1%	-	2 2%	2 1%	2 1%	-	-	1 1%	2 1%	2 1%
I have an underlying health condition/I am vulnerable/live with vulnerable people	2 1%	2 2%	* *	2 1%	2 1%	-	-	1 2%	1 1%	2 1%
Depression	2 1%	-	2 1%	2 1%	2 1%	-	-	-	2 1%	2 1%
Lack of organisation/too chaotic/confusing	1 1%	-	1 1%	-	-	1 5%	-	-	1 1%	1 1%
I don't have a GP/ not registered/new to the area	1 1%	-	1 1%	-	1 1%	-	-	1 2%	-	1 1%
Age/Elderly	1 *	1 1%	-	-	1 *	-	-	-	1 *	1 *
I don't like hospitals/our local hospital	1 *	-	1 *	1 *	1 *	-	-	-	1 *	-
Lack of PPE	1 *	-	1 *	-	1 *	-	-	-	1 *	-
Lack of compliance to social distancing rules	1 *	-	1 *	-	1 *	-	-	-	1 *	-
Other	22 10%h	9 10%	13 9%	11 8%	20 10%	2 7%	1 12%	11 17%Zh	10 6%	17 9%
Prefer not to say	2 1%	2 3%	-	-	2 1%	-	-	2 4%h	-	1 1%
No answer	1 *	-	-	1 1%	1 *	-	-	-	-	-

Proportions/Means: Columns Totals (0% risk level) - Z(a) - Z(c)(e) - Z(g) - Z(h)(m)
Overlap formulae used: * small base, ** very small base (under 30) ineligible for sig testing

Table 62
ABE15 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time: SUMMARY
BASE: ALL ADULTS AGED 18+ IN GREAT BRITAIN

	NHS 111	Ambulance services	GP surgeries	Hospitals	Care homes
Unweighted Base	2246	2246	2246	2246	2246
Weighted Base	2246	2246	2246	2246	2246
Very well	521 23%	891 40%	737 33%	898 40%	337 15%
Quite well	643 29%	621 28%	901 40%	821 37%	533 24%
Neither well nor badly	240 11%	184 8%	235 10%	201 9%	302 13%
Quite badly	88 4%	66 3%	115 5%	114 5%	414 18%
Very badly	33 1%	16 1%	49 2%	43 2%	189 8%
Don't know	722 32%	467 21%	210 9%	168 7%	471 21%
Well [NET]	1164	1512	1638	1719	870
	52%	67%	73%	77%	39%
Badly [NET]	120	83	163	157	603
	5%	4%	7%	7%	27%
NET: Difference	1044	1429	1474	1562	267
	46%	64%	66%	70%	12%

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Table 63
ABE15_1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Very well	521	225	292	74	121	83	83	69	91	264	61	196	116	129	100	163	45	57	52	26	66	49	65	41	17	56	46
	23% Ir	21%	26% Za	31% Zf	32% Zg	23% Zh	22%	20%	17%	24%	25%	21%	20%	21%	21%	31% Zl	27% rm	26% rn	17%	27% r	26% r	25% r	21%	21%	16%	27% r	25%
Quite well	643	307	336	81	125	120	117	93	107	346	73	223	150	175	143	159	62	62	86	31	54	58	95	55	30	60	50
	29% hk	28%	29%	34% h	33% h	34% h	31% h	27% h	20%	32% Zk	31%	24%	26%	29%	31%	30%	37% Zl	28%	29%	33% t	21%	30% t	30% t	28%	28%	29%	27%
Neither well nor badly	240	131	108	30	53	50	35	37	33	138	29	73	74	79	48	36	11	24	39	5	26	24	31	19	20	25	16
	11% ko	12%	9%	13% h	14% h	14% h	9%	11% h	6%	13% Zk	12%	8%	13% o	13% o	10%	7%	6%	11%	13% s	5%	10%	12% s	10%	10%	18% Zp	12%	9%
Quite badly	88	32	53	12	14	18	14	15	13	45	14	29	23	22	22	18	4	7	20	5	12	7	9	10	2	1	10
	4% khy	3%	5%	5%	4%	5%	4%	4%	2%	4%	6%	3%	4%	4%	5%	3%	2%	3%	7% Zvy	5% y	5% y	4%	3%	5% y	2%	1%	5% y
Very badly	33	20	13	3	4	7	6	5	7	19	-	14	8	7	9	7	2	2	9	1	8	1	5	2	-	3	-
	1%	2%	1%	1%	1%	2%	2%	1%	1%	2%	-	2%	1%	1%	2%	1%	1%	1%	3% Zz	1%	3% z	1%	2%	1%	-	1%	-
Don't know	722	376	344	38	66	79	128	126	274	276	62	385	215	199	144	144	42	66	96	27	89	56	111	72	39	60	65
	32% bc	35% Zb	30%	16%	17%	22%	33% cd	37% Zc	52% Zc	25%	26%	42% Zj	37% Zo	33%	31%	27%	25%	30%	32%	29%	35%	29%	35%	36%	29%	29%	35%
Well [NET]	1164	531	628	155	246	203	200	161	198	611	134	419	266	304	243	322	107	118	139	57	120	107	160	96	47	116	96
	52% kaq	49%	55% Za	65% Zf	64% Zf	57% gh	52% h	47% h	38%	56% Zk	56% k	46%	45%	50%	52%	61% Zl	65% Zr	54%	46%	60% rt	47%	55% r	51%	48%	44%	57% r	51%
Badly [NET]	120	51	66	15	18	25	20	21	20	63	14	43	31	29	31	25	6	9	29	6	20	8	14	12	2	4	10
	5% h	5%	6%	6%	5%	7%	5%	6%	4%	6%	6%	5%	5%	5%	7%	5%	4%	4%	10% Zpq	6%	8% y	4%	4%	6%	2%	4%	5%
NET: Difference	1044	480	562	140	228	178	180	140	178	548	120	376	235	275	212	297	101	109	110	51	100	99	146	84	45	112	87
	46%	44%	49%	59%	59%	50%	47%	41%	34%	50%	50%	41%	40%	45%	46%	56%	61%	50%	36%	54%	39%	51%	46%	42%	42%	55%	46%

Proportions: Male: Columns Totalled (5% risk level) - Zab - Zc: d: f: g: h: i: j: k: l: m: n: o: p: q: r: s: t: u: v: w: x: y: z: * small base
 Overlay formula used: * small base

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Table 64
ABE15_1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

		EDUCATION					TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
	TOTAL (Z)	GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475	
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397	
Very well	521	137	97	190	38	159	166	56	85	30	11	74	443	125	153	25	57	136	110	300	
	23%cf	26% ^c	24%	20%	25%	22%	20%	33%Zaf	29%Zaf	26%	18%	20%	24%	22%	22%	18%	25%	26% ^a	25%	21%	
Quite well	643	167	113	257	50	234	199	48	97	37	21	93	550	159	199	39	75	172	130	377	
	29%fs	31%	28%	27%	33%	33%Zf	24%	28%	34% ^f	32%	34%	24%	30%	28%	29%	29%	32%	33%Zs	30%	27%	
Neither well nor badly	240	44	41	125	1	82	78	12	43	12	4	34	206	52	87	17	26	67	48	136	
	11% ^d	8% ^d	10% ^d	13%Zad	*	11%	9%	7%	15%Zfg	10%	6%	9%	11%	9%	13%	13%	11%	13%	11%	10%	
Quite badly	88	19	18	44	3	36	25	7	6	4	7	14	73	20	32	6	9	21	21	51	
	4%	4%	5%	5%	2%	5%	3%	4%	2%	4%	12%Zjh	4%	4%	3%	5%	4%	4%	4%	5%	4%	
Very badly	33	7	4	17	3	15	10	3	3	-	*	7	26	9	12	2	2	6	4	24	
	1%	1%	1%	2%	2%	2%	1%	2%	1%	-	1%	2%	1%	2%	2%	1%	1%	1%	1%	2%	
Don't know	722	160	125	310	59	189	366	44	56	33	19	157	560	201	203	48	63	114	120	509	
	32% ^{eh}	30%	31%	33%	39%	26% ^h	43%Zeghi	26%	19%	28%	30%	41%Zi	30%	36% ^{np}	30%	35%	27%	22%	28% ^q	36%Zgr	
Well [NET]	1164	304	210	447	87	393	365	105	182	67	33	167	993	284	352	64	132	308	240	677	
	52% ^{cf}	57%Zc	53%	47%	58% ^c	55% ^f	43%	61%Zf	63%Zef	58% ^f	51%	44%	53%Zk	50%	51%	47%	57%	60%Zs	55% ^a	48%	
Badly [NET]	120	27	23	62	5	51	35	11	9	4	8	22	99	28	44	7	11	27	25	75	
	5% ^f	5%	6%	7%Z	3%	7%Zjh	4%	6%	3%	4%	12%Zjh	6%	5%	5%	6%	5%	5%	5%	6%	5%	
NET: Difference	1044	277	187	385	82	342	330	94	173	63	25	145	894	256	308	56	121	281	215	602	
	46%	52%	47%	41%	54%	48%	39%	55%	60%	54%	39%	38%	48%	45%	45%	42%	52%	54%	50%	43%	

Proportions: Means. Columns: Tested (5% risk level) - Zafirod - Zefright - Zk - Zminop - Zqns
 Overlay formula used: * small base

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Table 65
ABE15_1 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? NHS 111
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very well	821	180	339	244	442	79	20	268	247	446
	23%ah	20%	25%Za	23%	23%	26%	29%	28%Zh	20%	23%
Quite well	643	227	414	276	565	77	13	279	356	551
	29%ac	26%	30%a	26%	29%c	26%	19%	29%	28%	29%
Neither well nor badly	240	76	163	111	212	28	7	72	167	194
	11%ag	9%	12%Za	10%	11%	9%	9%	7%	13%Zg	10%
Quite badly	88	40	48	50	76	11	2	27	61	70
	4%g	5%	4%	5%	4%	4%	3%	3%	5%Zg	4%
Very badly	33	10	23	20	28	5	2	6	26	25
	1%g	1%	2%	2%	1%	2%	3%	1%	2%Zg	1%
Don't know	722	346	373	358	619	100	26	309	395	647
	32%b	39%Zb	27%	34%d	32%	33%	37%	32%	32%	33%Z
Well [NET]	1164	406	753	520	1007	156	34	547	602	997
	52%ach	46%	55%Za	49%	52%c	52%	48%	57%Zh	48%	52%
Badly [NET]	120	50	71	70	104	16	4	33	87	94
	5%g	6%	5%	7%Zd	5%	5%	6%	3%	7%Zg	5%
NET: Difference	1044	357	682	450	903	139	30	514	516	903
	46%	41%	50%	43%	46%	47%	42%	53%	41%	47%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 66

ABE15_2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services

BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WORK- ING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)	WEST MID- LANDS (y)	YORKS AND HUMBR (z)	
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162	
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188	
Very well	891	414	473	83	155	138	150	138	225	427	98	366	196	219	195	254	71	94	102	43	89	87	126	72	31	96	81	
	40%rx	38%	41%	35%	40%	39%	39%	40%	43%	39%	41%	40%	33%	36%	42%lx	48%Z	43%rx	43%rx	34%	46%rx	39%	44%rx	40%	36%	29%	47%rt	43%rx	
Quite well	621	302	318	77	113	103	109	87	132	316	57	249	155	188	127	140	41	64	76	30	74	49	81	61	31	62	52	
	28%	28%	28%	32%	29%	29%	28%	25%	25%	29%	24%	27%	26%	31%Z	27%	26%	25%	30%	25%	32%	29%	25%	31%	28%	30%	30%	28%	
Neither well nor badly	184	89	93	34	38	34	31	26	12	104	26	54	58	58	33	30	18	16	35	7	24	12	21	20	12	13	8	
	8%hk	8%	8%	14%Zf	10%h	12%Zgh	8%h	8%h	2%	10%k	11%k	6%	10%o	9%o	7%	6%	11%z	7%	11%Zuz	8%	9%	6%	7%	10%z	11%	6%	4%	
Quite badly	66	35	31	18	15	14	8	6	5	35	10	22	18	15	18	13	8	8	9	2	9	2	8	6	4	2	9	
	3%hu	3%	3%	7%Zfg	4%h	4%h	2%	2%	1%	3%	4%	2%	3%	2%	4%	3%	5%u	3%	3%	2%	4%	1%	2%	3%	3%	1%	5%u	
Very badly	16	8	8	2	1	1	5	1	5	8	1	8	4	4	3	5	2	-	1	1	4	-	2	2	2	-	1	
	7%	1%	1%	1%	*	*	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	*	1%	2%	-	1%	2%	-	1%		
Don't know	467	242	223	25	62	58	80	87	147	198	48	221	155	127	90	85	26	36	80	11	54	46	79	38	29	32	36	
	21%ce	22%	19%	10%	16%	16%	21%c	25%Zc	28%Zc	18%	20%	24%Z	26%Zm	21%	19%	16%	16%	17%	26%Zp	12%	21%	24%a	25%pq	19%	27%ay	16%	19%	
Well [NET]	1512	715	791	160	268	241	260	225	356	743	154	615	351	408	322	394	112	158	178	73	163	136	206	133	61	158	133	
	67%tr	66%	69%	67%	70%	67%	68%	65%	68%	68%	65%	67%	60%	67%l	69%l	75%Zl	68%	73%rx	59%	77%Zr	64%	70%rx	65%	67%	57%	77%Zr	71%rx	
Badly [NET]	83	43	39	20	17	14	13	7	10	42	11	30	22	19	21	19	10	8	10	3	14	2	10	8	6	2	10	
	4%ghu	4%	3%	8%Zfg	4%	4%	3%	2%	2%	4%	5%	3%	4%	3%	4%	4%	6%uy	3%	3%	4%	5%uy	1%	3%	4%u	6%uy	1%	5%uy	
NET: Difference	1429	673	752	140	251	226	247	218	346	700	143	586	329	388	302	376	102	151	168	70	149	135	196	125	55	155	123	
	64%	62%	66%	59%	65%	63%	64%	63%	66%	64%	60%	64%	56%	64%	65%	71%	62%	69%	55%	74%	59%	69%	62%	63%	51%	76%	66%	

Proportions: Means: Columns Tested (5% risk level): Z-ab - Zc:de:fg:gh - Zijk - Zlm:no - Zp:q:rst:uvw:xyz
Overlap formula used: * small base

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Table 67
ABE15_2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION					TENURE					DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	ALVL (b)	DEGR/ MAST/ PHD (c)	NO FORMAL QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Very well	891 40% In c	255 48% Zb	158 39% c	300 32%	84 55% Zbc	256 36%	337 40%	88 51% Zafh	100 34%	70 60% Zefhj	23 36%	172 46% Zi	715 38%	261 46% Zno	240 35%	43 32%	90 39%	204 40%	160 37%	571 41%
Quite well	621 28% li	146 27%	110 28%	270 29%	38 25%	212 30% li	231 27%	46 27%	88 30% li	22 19%	17 26%	93 25%	528 28%	146 26%	213 31% Z	42 31%	64 28%	155 30%	126 29%	378 27%
Neither well nor badly	184 8% ad gs	28 5% d	32 8%	103 11% Zad	2 1%	73 10% Zfg	46 5%	2 1%	38 13% Zfg	10 9% g	6 9% g	28 7%	156 8%	40 7%	67 10%	20 15% Zm	21 9%	56 11% Za	33 8%	99 7%
Quite badly	66 3%	9 2%	21 5% Za	30 3%	3 2%	26 4%	22 3%	7 4%	8 3%	1 1%	1 2%	8 2%	58 3%	15 3%	22 3%	1 1%	6 3%	14 3%	21 5% Za	35 2%
Very badly	16 1% li	4 1%	4 1%	8 1%	-	8 1%	4 1%	1 1%	2 1%	-	-	7 2% Zi	9 1%	5 1%	7 1%	-	2 1%	4 1%	3 1%	11 1%
Don't know	467 21% in q	93 17%	74 19%	232 25% Za bd	25 16%	138 19%	205 24% Zagi	27 16%	54 19%	14 12%	18 27% li	70 18%	392 21%	100 18%	138 20%	29 21%	49 21%	83 16%	92 21% q	303 22% q
Well [NET]	1512 67% c	401 75% Zb	268 67% c	571 60%	122 80% Zbc	468 66%	567 67%	134 78% Zafh	188 65%	91 78% Zefhj	39 62%	265 70%	1243 67%	407 72% Zn	452 68%	85 63%	154 66%	359 70%	285 66%	949 68%
Badly [NET]	83 4%	13 2%	25 6% Za	38 4%	3 2%	34 5%	26 3%	8 5%	10 4%	1 1%	1 2%	15 4%	68 4%	20 4%	29 4%	1 1%	8 4%	18 3%	23 5%	46 3%
NET: Difference	1429 64%	389 73%	243 61%	533 56%	118 78%	434 61%	541 64%	125 73%	178 61%	90 77%	38 59%	250 66%	1175 63%	387 68%	423 62%	85 62%	146 63%	341 66%	262 61%	904 65%

Proportions: Means. Columns Tested (5% risk level) - Zlabrod - Zefghij - Zkai - Zminnop - Zqrs
 Overlay formulae used: * small base

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Table 68

ABE15_2 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Ambulance services
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very well	891	375	513	426	762	127	36	464	414	792
40%h		43%Zb	38%	40%	39%	42%	51%	48%Zh	33%	41%Z
Quite well	621	242	375	289	551	70	16	257	355	518
28%		28%	28%	27%	28%Z	24%	23%	27%	28%	27%
Neither well nor badly	184	44	140	85	155	29	2	63	120	149
8%ag		5%	10%Za	8%	8%	10%f	2%	7%	10%Zg	8%
Quite badly	66	16	50	33	55	12	2	15	49	57
3%ag		2%	4%Za	3%	3%	4%	3%	2%	4%Zg	3%
Very badly	16	10	7	6	13	4	-	7	9	12
1%		1%	*	1%	1%	1%	-	1%	1%	1%
Don't know	467	191	274	220	406	58	14	155	302	405
21%g		22%	20%	21%	21%	19%	20%	16%	24%Zg	21%
Well [NET]	1512	617	888	715	1313	197	53	721	769	1309
67%bh		70%Zb	65%	67%	68%	66%	74%	75%Zh	62%	68%
Badly [NET]	83	26	57	39	68	15	2	22	58	70
4%g		3%	4%	4%	3%	5%	3%	2%	5%Zg	4%
NET: Difference	1429	592	831	675	1246	182	50	699	712	1240
64%		67%	61%	64%	64%	61%	71%	73%	57%	64%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 69
ABE15_3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											
	TOTAL (Z)	MALE (S)	FE- MALE (D)	18-24 (C)	25-34 (G)	35-44 (E)	45-54 (I)	55-64 (G)	65+ (H)	FULL TIME (J)	PART TIME (I)	NOT WORK- ING (K)	AB (L)	C1 (M)	C2 (N)	DE (O)	EAST MID- LANDS (P)	EAST- ERN (Q)	LON- DON (R)	NORTH EAST (S)	NORTH WEST (T)	SCOT- LAND (U)	SOUTH EAST (V)	SOUTH WEST (W)	WALES (X)	WEST MID- LANDS (Y)	YORKS AND HUMBR (Z)
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188
Very well	737 33% ^{kar}	321 29%	413 36% ^{Za}	72 30%	104 27%	118 33%	123 32%	125 36% ^d	193 37% ^{Zc}	353 32%	79 33%	305 33%	188 32%	185 30%	148 32%	194 37% ^{km}	52 32%	80 37% ^{kr}	74 25%	49 52% ^{Zp}	90 35% ^r	71 36% ^r	93 30%	60 30%	37 34%	62 30%	68 37% ^r
Quite well	901 40% ^{ghs}	449 41%	446 39%	112 47% ^{gh}	179 47% ^{Zg}	139 39%	157 41%	119 35%	192 37%	448 41%	90 38%	363 39%	234 40%	267 44% ^{Zn}	168 36%	216 41%	66 40%	83 38%	134 44% ^{ey}	26 28%	100 39%	79 40% ^s	128 40% ^s	102 51% ^{Zq}	49 45% ^s	67 33%	66 35%
Neither well nor badly	235 10% ^o	122 11%	113 10%	26 11%	57 15% ^{Zf}	40 11%	32 8%	35 10%	44 8%	122 11%	26 11%	86 9%	67 11% ^o	61 10%	63 13% ^o	39 7%	21 13%	31 14% ^{vwx}	28 9%	7 7%	31 12%	17 9%	24 8%	13 6%	6 5%	32 16% ^{Zu}	26 14% ^w
Quite badly	115 5%	66 6%	49 4%	9 4%	17 4%	24 7%	17 4%	23 7%	24 5%	57 5%	13 6%	44 5%	29 5%	33 5%	30 6%	21 4%	7 4%	11 5%	13 4%	4 4%	10 2%	5 2%	23 7% ^u	9 4%	5 5%	10% ^{Zrt}	8 4%
Very badly	49 2%	23 2%	24 2%	8 3%	5 1%	9 2%	10 3%	5 2%	10 2%	23 2%	4 2%	21 2%	9 1%	13 2%	17 4% ^{lo}	6 1%	5 3%	3 1%	10 3% ^u	- -	8 3%	1 1%	4 1%	5 2%	3 3%	8 4% ^u	2 1%
Don't know	210 9% ^{dl}	108 10%	100 9%	14 6%	21 6%	27 8%	44 12% ^{cd}	37 11% ^d	61 12% ^{Zcd}	84 8%	26 11%	100 11% ^{Zi}	59 10%	51 8%	39 8%	52 10%	14 8%	10 9%	42 14% ^{Zqt}	9 9%	16 6%	23 12% ^{qw}	43 14% ^{Zqt}	10 5%	9 8%	15 8%	17 9%
Well [NET]	1638 73% ^{ky}	771 71%	859 76% ^{Za}	183 77%	283 74%	257 72%	280 73%	245 71%	385 73%	801 74%	169 71%	668 73%	422 72%	452 74%	317 68%	410 78% ^{Zn}	118 71%	164 75% ^{ky}	208 69%	75 80% ^{ry}	190 75% ^{ky}	150 76% ^{ky}	221 70%	163 82% ^{Zp}	86 79% ^{ky}	129 63%	135 72%
Badly [NET]	163 7% ^u	89 8%	73 6%	16 7%	22 6%	33 9%	28 7%	29 8%	34 6%	80 7%	18 7%	66 7%	37 6%	46 8%	47 10% ^o	27 5%	13 8%	13 6%	24 8% ^u	4 4%	17 7%	6 3%	27 9% ^u	13 7%	8 7%	28 14% ^{Zqs}	10 5%
NET: Difference	1474 66%	681 63%	786 69%	167 70%	262 68%	224 63%	252 66%	216 63%	351 67%	721 66%	151 63%	602 65%	385 66%	406 66%	270 58%	383 73%	105 64%	151 69%	185 61%	72 76%	172 68%	144 73%	194 61%	149 75%	78 72%	101 49%	125 66%

Proportions: Means: Columns: Tested (5% risk level) - Z(a,b) - Z(c,d)efgh - Z(i,j,k) - Z(l,m,n) - Z(p,q)rstuvwxywyz
Overlap formulae used: * small base

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Table 70
ABE15_3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	ALVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Very well	737	186	123	298	57	220	280	65	90	48	15	134	598	212	215	41	77	159	149	467
33%		35%	31%	32%	37%	31%	33%	38%	31%	41%	24%	35%	32%	37%Zn	31%	30%	33%	31%	34%	33%
Quite well	901	202	173	394	50	302	322	57	135	46	28	141	760	204	293	67	95	217	181	540
40%km		38%	43%id	42%	33%	42%	38%	33%	46%Zlg	40%	44%	37%	41%	36%	43%km	49%Zm	41%	42%	42%	39%
Neither well nor badly	235	55	46	107	3	74	95	14	28	11	6	37	196	56	83	12	22	66	43	143
10%id		10%id	11%id	11%id	2%	10%	11%	8%	9%	10%	10%	10%	11%	10%	12%	9%	9%	13%	10%	10%
Quite badly	115	34	21	38	15	42	40	11	11	3	7	19	96	36	29	5	9	28	23	72
5%cn		6%	5%	4%	10%Zc	6%	5%	6%	4%	2%	12%Zhi	5%	5%	6%	4%	4%	4%	5%	5%	5%
Very badly	49	12	10	18	4	14	15	10	6	-	1	17	32	11	8	-	7	15	7	28
2%ln		2%	3%	2%	3%	2%	2%	6%Zefi	2%	-	2%	5%Zi	2%	2%	1%	-	3%	3%	2%	2%
Don't know	210	47	26	87	23	62	92	15	20	9	6	31	177	48	59	11	22	31	30	148
11%q		9%	7%	9%	15%Zabc	9%	11%Z	9%	7%	8%	9%	8%	10%	8%	9%	8%	9%	6%	7%	11%Zq
Well [NET]	1638	387	296	693	107	522	602	122	225	94	44	275	1358	416	508	108	173	376	329	1007
73%		72%	74%	73%	71%	72%	71%	71%	77%	80%	68%	72%	73%	73%	74%	79%	74%	73%	76%	72%
Badly [NET]	163	46	31	56	19	56	55	21	18	3	9	36	127	47	37	5	16	43	30	99
7%km		9%	8%	6%	13%Zc	8%kl	7%	12%Zfi	6%	2%	13%kl	9%	7%	8%	5%	4%	7%	8%	7%	7%
NET: Difference	1474	342	265	637	88	466	547	101	207	91	35	239	1231	369	471	102	157	333	299	907
66%		64%	66%	68%	58%	65%	65%	59%	71%	78%	55%	63%	66%	65%	69%	75%	67%	65%	69%	65%

Proportions/Margins: Columns Tested (5% risk level) - Z(a)two - Z(e)right - Z(k) - Z(min)op - Z(g)ns
Overlap formulae used: * small base

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Table 71
ABE15_3 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? GP surgeries
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very well	737	312	423	375	639	96	24	375	350	650
		35%Zh	31%	35%Zd	33%	32%	34%	39%Zh	28%	34%
Quite well	901	362	538	410	808	92	19	374	518	772
		40%e	41%	39%e	42%Zcef	31%	27%	39%	41%	40%
Neither well nor badly	235	76	156	104	199	36	11	81	153	195
		10%ag	9%	10%	10%	12%	15%	8%	12%Zg	10%
Quite badly	115	45	69	52	91	23	5	43	72	98
		5%h	5%	5%	5%	8%	8%	4%	6%	5%
Very badly	49	15	33	26	35	14	5	10	38	38
		2%dg	2%	2%h	2%	5%Zd	8%Zcd	1%	3%Zg	2%
Don't know	210	68	140	92	169	39	6	77	119	180
		9%ad	8%	9%	9%	13%	9%	8%	10%	9%
Well [NET]	1638	674	960	785	1447	188	43	749	868	1422
		73%beh	77%Zb	74%ef	75%Zef	63%	60%	78%Zh	69%	74%
Badly [NET]	163	60	103	78	127	37	11	53	110	136
		7%dg	8%	7%	7%	12%Zcd	15%Zd	6%	9%Zg	7%
NET: Difference	1474	614	858	707	1321	151	32	696	768	1286
		66%	70%	67%	68%	50%	45%	72%	61%	67%

Proportions: Means: Columns: Tested (95% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 30) ineligible for sig testing

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Table 72
ABE15_4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION												WEST MID- LANDS (Y)	YORKS AND HUMBR (Z)
		MALE (S)	FE- MALE (D)	18-24 (C)	25-34 (G)	35-44 (E)	45-54 (I)	55-64 (G)	65+ (H)	FULL TIME (J)	PART TIME (I)	NOT WORK- ING (K)	AB (L)	C1 (M)	C2 (N)	DE (O)	EAST MID- LANDS (P)	EAST- ERN (Q)	LON- DON (R)	NORTH EAST (S)	NORTH WEST (T)	SCOT- LAND (U)	SOUTH EAST (V)	SOUTH WEST (W)	WALES (X)					
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162			
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188			
Very well	898	418	475	82	145	143	161	131	235	425	84	389	261	224	205	233	64	94	109	41	89	87	135	72	38	79	90			
	40%lm	38%	42%	34%	38%	40%	42%	38%	46%Zc	39%	35%	42%	36%	37%	44%lm	44%lm	39%	43%	36%	44%	35%	45%lt	43%	36%	35%	39%	48%rtv			
Quite well	821	403	417	91	137	118	152	138	181	420	104	296	229	242	157	175	62	80	105	39	94	71	119	81	45	66	57			
	37%kk	37%	36%	38%	36%	33%	40%	40%	35%	39%kk	44%Zk	32%	39%	40%Zo	34%	33%	38%	37%	35%	41%	37%	36%	38%	41%	42%	32%	31%			
Neither well nor badly	201	107	92	29	48	43	24	25	31	107	18	76	59	62	38	41	16	21	36	6	25	11	21	14	8	24	19			
	9%fh	10%	8%	12%fh	13%Zf	12%kgh	6%	7%	6%	10%	8%	8%	10%	10%	8%	8%	10%	10%	12%uv	7%	10%	6%	7%	7%	7%	12%u	10%			
Quite badly	114	59	54	20	21	21	16	12	21	60	11	43	35	34	18	23	6	8	22	6	18	7	13	9	5	8	12			
	5%	5%	5%	8%gh	6%	6%	4%	4%	4%	6%	4%	5%	6%	6%	4%	4%	4%	4%	7%	6%	7%	3%	4%	5%	5%	4%	6%			
Very badly	43	25	17	7	5	11	3	9	6	20	3	21	5	10	13	14	4	3	6	-	8	2	5	9	1	4	1			
	2%l	2%	2%	3%	1%	3%	1%	3%	1%	2%	1%	2%	1%	2%	3%l	3%l	3%	2%	2%	-	3%	1%	2%	5%Zsu	1%	2%	1%			
Don't know	168	79	89	10	27	21	27	30	51	55	19	95	47	39	34	41	12	12	24	2	21	18	23	14	10	23	8			
	7%ia	7%	8%	4%	7%	6%	7%	9%	10%Zc	5%	8%	10%Zi	8%	6%	7%	8%	7%	5%	8%sa	2%	8%sa	9%sa	7%	7%	10%sa	11%qsaz	4%			
Well [NET]	1719	820	893	173	281	261	313	269	416	846	188	685	440	467	362	408	126	174	214	80	183	158	254	153	83	146	147			
	77%r	75%	78%	72%	73%	73%	82%Zc	78%	79%e	78%	79%	75%	75%	76%	78%	77%	76%	80%r	71%	85%rt	72%	81%rt	80%rt	77%	77%	71%	78%			
Badly [NET]	157	84	71	27	27	32	19	21	27	80	13	63	40	43	31	37	10	12	28	6	25	8	18	18	6	12	13			
	7%h	8%	6%	11%Zfg	7%	9%fh	5%	6%	5%	7%	6%	7%	7%	7%	7%	7%	6%	5%	9%u	6%	10%u	4%	6%	9%	6%	6%	7%			
NET: Difference	1562	736	822	146	255	229	294	248	389	765	175	622	400	423	331	371	116	162	186	74	158	150	236	134	77	134	134			
	70%	68%	72%	61%	66%	64%	77%	72%	74%	70%	73%	68%	68%	69%	71%	70%	70%	74%	62%	78%	62%	77%	75%	67%	72%	65%	71%			

Proportions: Means: Columns: Tested (5% risk level) - Zlab - Zcidedefgh - Zzijk - Zzinnno - Zzpqrnstuvwwxyz
Overlap formula used: * small base



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Table 73
ABE15_4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION				KEY WORKER		
		GCSE/ O-LV/ OR NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397
Very well	898	238	157	338	72	267	350	76	95	64	25	156	738	238	252	45	86	206	186	554
40%ch	44%Zc	39%	36%	47%sc	37%	41%h	44%h	33%	55%Zefh	39%	41%	40%	42%	37%	33%	37%	40%	40%	43%	40%
Quite well	821	197	148	347	53	283	310	55	116	31	17	130	690	227	249	59	94	211	177	484
37%i	37%	37%	37%	35%	40%i	37%	32%	40%i	27%	27%	34%	37%	40%	36%	43%	41%	41%	41%	36%	35%
Neither well nor badly	201	31	35	117	3	71	61	12	38	7	4	26	174	39	83	19	19	51	26	125
9%adfr	6%	9%cd	12%Zad	2%	10%	7%	7%	7%	13%Zf	6%	7%	7%	9%	7%	12%Zm	14%Zm	8%	10%r	6%	9%
Quite badly	114	16	22	62	6	44	37	6	19	5	3	21	92	21	46	5	15	17	19	82
5%ka	3%	6%	7%Za	4%	6%	4%	3%	6%	5%	4%	3%	5%	5%	4%	7%Zm	4%	7%	3%	4%	6%Zq
Very badly	43	12	10	13	5	9	18	3	4	1	6	15	29	9	15	1	4	7	13	25
2%li	2%	3%	1%	3%	1%	2%	2%	1%	1%	1%	9%Zef	4%Zi	2%	2%	2%	1%	2%	1%	3%	2%
Don't know	168	42	27	65	13	40	67	19	19	8	9	31	135	31	42	7	13	25	34	117
7%kmo	8%	7%	7%	8%	6%	8%	11%e	6%	6%	13%e	8%	7%	5%	6%	5%	6%	5%	5%	8%	8%Zq
Well [NET]	1719	434	305	685	125	551	660	131	211	95	42	286	1428	466	501	103	181	417	341	1048
77%cn	81%Zc	76%	73%	82%sc	77%	78%	77%	73%	73%	82%j	66%	75%	77%	82%Zn	73%	76%	78%	81%Za	79%	75%
Badly [NET]	157	28	33	76	11	53	56	9	23	6	9	35	121	30	61	6	20	24	32	107
7%q	5%	8%	8%	7%	7%	7%	7%	5%	8%	5%	14%	9%	6%	5%	9%Zm	4%	8%	5%	7%	8%q
NET: Difference	1562	406	272	610	114	498	604	122	187	89	34	250	1308	436	441	98	161	393	309	941
70%	76%	68%	65%	75%	70%	72%	71%	65%	76%	53%	53%	66%	70%	77%	64%	72%	69%	76%	71%	67%

Proportions/Margins: Columns Tested (5% risk level) - Ztab1rod - Zcfeightj - Zkai - Zmininop - Zqgns
Overlap formulae used: * small bases



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Table 74
ABE15_4 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Hospitals
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very well	898	383	510	437	771	125	37	447	436	790
40%bb		44%Zb	38%	41%	40%	42%	52%	47%Zh	35%	41%
Quite well	821	295	526	372	738	83	16	364	448	716
37%aef		34%	39%Za	35%e	38%Zcef	28%	22%	38%	36%	37%
Neither well nor badly	201	66	133	94	173	29	6	57	142	162
9%ag		7%	10%	9%	9%	10%	9%	6%	11%Zg	8%
Quite badly	114	43	71	60	88	25	5	20	92	91
5%dc		5%	5%	6%d	5%	8%Zd	7%	2%	7%Zg	5%
Very badly	43	17	26	21	30	14	3	13	30	33
2%d		2%	2%	2%	2%	5%Zcd	4%	1%	2%	2%
Don't know	168	74	94	74	143	24	4	60	102	140
7%		8%	7%	7%	7%	8%	5%	6%	8%	7%
Well [NET]	1719	678	1036	810	1509	208	53	811	883	1506
77%eh		77%	76%	76%e	78%Ze	69%	74%	84%Zh	71%	78%Z
Badly [NET]	157	60	97	81	117	39	8	33	122	124
7%df		7%	7%	8%d	6%	13%Zcd	11%	3%	10%Zg	6%
NET: Difference	1562	618	939	729	1391	169	45	778	761	1382
70%		70%	69%	69%	72%	56%	63%	81%	61%	71%

Proportions: Means: Columns: Tested (9% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing

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Table 75
ABE15_5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	GENDER		AGE						WORKING STATUS			SOCIAL GRADE				GOVERNMENT OFFICE REGION											WEST MID- LANDS (Y)	YORKS AND HUMB (Z)
		MALE (a)	FE- MALE (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	FULL TIME (i)	PART TIME (j)	NOT WOR- KING (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	EAST MID- LANDS (p)	EAST- ERN (q)	LON- DON (r)	NORTH EAST (s)	NORTH WEST (t)	SCOT- LAND (u)	SOUTH EAST (v)	SOUTH WEST (w)	WALES (x)				
Unweighted Base	2246	1053	1182	186	277	312	402	432	624	1003	219	1024	697	772	302	408	145	219	350	104	236	246	304	209	99	172	162		
Weighted Base	2246	1090	1145	239	384	357	383	345	524	1088	239	920	586	611	466	528	165	218	302	95*	255	196	316	199	108*	205	188		
Very well	337	151	185	42	52	54	56	53	79	151	48	138	71	64	85	107	25	35	33	13	39	43	36	29	20	28	35		
	15%lm	14%	16%	17%	14%	15%	15%	15%	15%	14%	20%Zi	15%	12%	10%	18%lm	20%Zj	15%	16%	11%	14%	15%	22%Zr	12%	14%	19%	14%	19%rv		
Quite well	533	243	290	45	75	78	96	88	150	246	43	244	141	157	91	133	47	42	53	18	70	53	79	48	25	53	44		
	24%kr	22%	25%	19%	20%	22%	25%	26%	29%ZC	23%	18%	27%Zd	24%	26%ln	19%	25%	28%kr	19%	18%	20%	28%kr	27%kr	25%kr	24%	23%	26%kr	24%		
Neither well nor badly	302	142	159	51	67	57	44	46	38	171	33	99	85	85	61	67	27	39	45	13	27	19	37	28	16	26	26		
	13%hk	13%	14%	21%Zf	17%fh	16%h	11%h	13%h	7%	16%Zk	14%	11%	15%	14%	13%	13%	16%	18%ku	15%	13%	11%	9%	12%	14%	15%	12%	14%		
Quite badly	414	210	201	52	87	69	64	64	76	225	51	138	112	137	90	62	30	34	61	21	42	36	59	38	17	37	39		
	18%hk	18%	18%	22%h	23%h	19%	17%	18%	14%	21%Zk	21%k	15%	19%o	22%Zo	19%o	12%	18%	16%	20%	22%	16%	18%	19%	19%	15%	18%	21%		
Very badly	189	111	75	18	41	31	32	30	35	105	16	68	52	55	39	39	10	18	41	11	25	18	25	14	4	13	10		
	8%b	10%Zb	7%	7%	11%	9%	8%	9%	7%	10%	7%	7%	9%	9%	8%	7%	6%	8%	14%Zp	12%x	10%	9%	8%	7%	4%	6%	5%		
																			vwxyz										
Don't know	471	233	235	32	61	68	91	65	147	190	48	233	125	113	101	120	26	50	70	18	51	26	80	42	26	49	32		
	21%kd	21%	21%	13%	16%	19%	24%cd	19%	28%Zc	17%	20%	25%Zl	21%	19%	22%	23%	16%	23%u	23%u	19%	20%	13%	25%pu	21%	24%u	24%u	17%		
Well [NET]	870	394	475	87	127	132	153	141	229	397	91	382	212	220	176	240	71	77	86	32	109	97	116	77	45	81	79		
	38%ar	36%	41%Za	36%	33%	37%	40%	41%	44%Zc	36%	38%	42%Zi	36%	36%	38%	45%Zj	43%r	35%	28%	33%	43%r	49%Zq	37%r	39%r	42%r	39%r	42%r		
Badly [NET]	603	321	276	70	129	100	95	94	111	330	67	206	164	193	128	102	41	52	102	32	67	54	84	52	20	49	49		
	27%bh	29%Zb	24%	29%h	34%Zf	28%h	25%	27%h	21%	30%Zk	28%	22%	28%o	32%Zo	28%o	19%	25%	24%	34%Zq	34%xx	26%	28%	26%	26%	19%	24%	26%		
																			xy										
NET: Difference	267	73	199	17	-2	31	57	47	119	67	24	176	47	28	47	138	31	25	-16	*	42	43	32	24	25	32	30		
	12%	7%	17%	7%	*	9%	15%	14%	23%	6%	10%	19%	8%	5%	10%	26%	19%	11%	-5%	*	17%	22%	10%	12%	23%	15%	16%		

Proportions: Means: Columns: Total (5% risk level) - Z(a) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s) - Z(t) - Z(u) - Z(v) - Z(w) - Z(x) - Z(y) - Z(z)
Overlap formulae used: * small base

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Table 76
ABE15_5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	EDUCATION				TENURE						DISABILITY		VOTE INTENTION					KEY WORKER		
		GCSE/ O-LV/ CSE/ NVQ12 (a)	A-LVL OR EQUIV (b)	DEGR/ MAST/ PHD (c)	NO FORML QUAL (d)	MORTGAGE (e)	OWNED OUTRIGHT (f)	RENTED FROM LA (g)	RENTED FROM LANDLORD (h)	RENTED FROM HA (i)	OTHER (j)	YES (k)	NO (l)	CONSER- VATIVE (m)	LABOUR (n)	LIB DEM (o)	OTHER (p)	YES, ME (q)	YES, SOMEONE IN MY HOUSEHOLD (r)	NO (s)	
Unweighted Base	2246	477	374	1037	150	669	954	145	268	111	55	398	1840	576	703	144	243	461	391	1475	
Weighted Base	2246	535	399	943	152	714	844	172	290	117*	64*	379	1858	566	687	136	232	516	433	1397	
Very well	337	94	71	104	24	97	119	44	36	22	11	57	279	89	90	18	44	85	74	190	
15%cs		18%cs	18%	11%	14%	14%	14%	25%Za	12%	19%	17%	15%	15%	16%	13%	13%	19%ns	17%	17%	14%	
Quite well	533	141	84	212	40	158	212	43	72	25	13	83	450	149	162	31	53	105	101	353	
24%		26%	21%	22%	26%	22%	25%	25%	25%	22%	20%	22%	24%	26%	24%	23%	23%	20%	23%	25%Z	
Neither well nor badly	302	74	57	140	9	118	91	18	45	16	9	44	257	74	111	22	25	75	64	176	
13%di		14%di	14%di	15%di	6%	17%Zf	11%	10%	16%	13%	15%	12%	14%	13%	16%Z	16%	11%	15%	15%	13%	
Quite badly	414	77	88	199	17	161	146	25	52	14	11	59	354	106	134	29	47	114	73	247	
18%ad		14%	22%ad	21%Za	11%	23%Zb	17%	15%	18%	12%	16%	16%	19%	19%	20%	21%	20%	22%Zr	17%	18%	
Very badly	189	35	27	96	9	59	65	13	29	15	5	34	154	34	69	11	22	41	42	119	
8%km		7%	7%	10%Za	6%	8%	8%	8%	10%	13%	8%	9%	8%	6%	10%ms	8%	10%	8%	10%	8%	
Don't know	471	114	72	191	54	121	211	29	56	25	14	101	365	114	120	26	40	95	79	312	
21%en		21%	18%	20%	36%Zabc	17%	25%Ze	17%	19%	22%	22%	27%Zl	20%	20%	18%	19%	17%	18%	18%	22%Z	
Well [NET]	870	235	155	316	63	255	331	87	108	47	24	141	728	238	252	49	98	191	175	543	
39%cs		44%Zc	39%	34%	42%	36%	39%	51%Za	37%	40%	37%	37%	39%	42%	37%	36%	42%	37%	40%	39%	
Badly [NET]	603	112	115	296	26	220	211	38	81	29	16	93	507	140	204	39	69	155	115	366	
27%ad		21%	29%ad	31%Za	17%	31%Zf	25%	22%	28%	25%	26%	25%	27%	25%	30%	29%	30%	30%	26%	26%	
				d																	
NET: Difference	267	123	40	20	38	36	120	49	27	18	7	47	221	98	48	9	28	36	60	177	
12%		23%	10%	2%	25%	5%	14%	29%	8%	15%	12%	12%	12%	17%	7%	7%	12%	7%	14%	13%	

Proportions: Means. Columns: Tested (5% risk level) - Z(a) - Z(b) - Z(c) - Z(d) - Z(e) - Z(f) - Z(g) - Z(h) - Z(i) - Z(j) - Z(k) - Z(l) - Z(m) - Z(n) - Z(o) - Z(p) - Z(q) - Z(r) - Z(s)
Overlap formula used. * small base

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Table 77
ABE15_5 - Taking into account everything you have seen, how well or badly are each of the following services managing at this moment in time? Care homes
BASE: ALL ADULTS AGED 16+ IN GREAT BRITAIN

	TOTAL (Z)	FLU JAB		CONCERN ABOUT CORONAVIRUS				SATISFACTION WITH GOVERNMENT HANDLING		ETHNICITY WHITE (I)
		YES (a)	NO (b)	VERY CONCERNED (c)	CONCERNED (d)	NOT CONCERNED (e)	NOT AT ALL CONCERNED (f)	WELL (g)	NOT WELL (h)	
Unweighted Base	2246	957	1282	1141	1997	244	55	936	1276	1805
Weighted Base	2246	878	1360	1059	1942	299	71*	961	1250	1933
Very well	337	129	208	162	286	49	15	173	155	297
15%h		15%	15%	15%	15%	16%	22%	18%Zh	12%	15%
Quite well	533	244	286	263	478	55	8	276	250	477
24%bh		28%Zb	21%	25%f	25%Zf	18%	11%	29%Zh	20%	25%Z
Neither well nor badly	302	97	206	126	257	45	7	125	177	252
13%ac		11%	15%Za	12%	13%	15%	9%	13%	14%	13%
Quite badly	414	138	275	183	357	55	16	138	273	358
18%ac		16%	20%Za	17%	18%	19%	23%	14%	22%Zg	19%
Very badly	189	66	121	102	159	29	5	36	153	151
8%g		7%	9%	10%d	8%	10%	8%	4%	12%Zg	8%
Don't know	471	206	264	223	404	66	19	213	242	397
21%		23%Zb	19%	21%	21%	22%	27%	22%	19%	21%
Well [NET]	870	373	494	425	764	105	24	449	406	774
39%bh		42%Zb	36%	40%	39%	35%	33%	47%Zh	32%	40%Z
Badly [NET]	603	204	396	285	517	84	22	174	425	510
27%ag		23%	29%Za	27%	27%	28%	31%	18%	34%Zg	26%
NET: Difference	267	169	98	139	247	20	2	275	-20	264
12%		19%	7%	13%	13%	7%	2%	29%	-2%	14%

Proportions: Means: Columns: Tested (0% risk level) - Z(a,b) - Z(c,d,e,f) - Z(g,h) - Z(i,j,k,l,m)
Overlap formulae used: * small base; ** very small base (under 50) ineligible for sig testing