

The Health Foundation COVID-19 Survey – third poll

A report of survey findings

Ipsos MORI, Public Affairs

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Ipsos MORI



Contents

1

Background, context and methodology

2

Executive summary

3

**The impact of
Coronavirus and the
public's response to it**

4

**The Government's
handling of the
Coronavirus crisis**

5

**Views on Working Tax
Credit and Universal
Credit**

6

**Views on volunteering
during the pandemic**

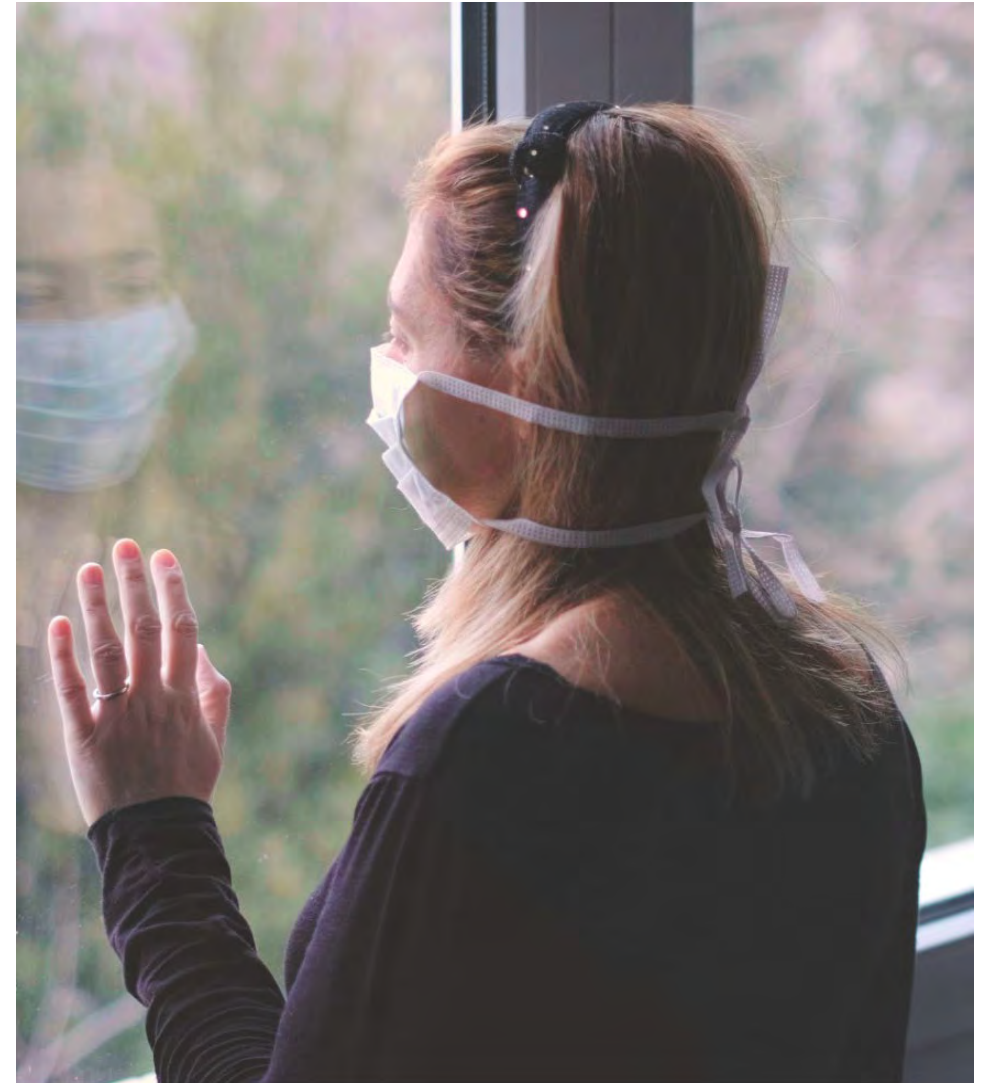
1. Background, context and methodology

Background and context

The Health Foundation commissioned Ipsos MORI to conduct a representative poll of the general public in Great Britain to understand opinion on a range of issues including:

- The impact of Coronavirus on people's health and wellbeing, including mental health;
- Levels of support or opposition to the Government's handling of the Coronavirus pandemic;
- Views on Working Tax Credit and Universal Credit during the Coronavirus pandemic;
- Experiences of volunteering and receiving support during the Coronavirus pandemic.

This report excludes the results for views on how social care should be paid for, healthcare usage during the pandemic and views on the contact tracing app.



Methodology

The November survey was conducted by telephone on the Ipsos MORI CATI Omnibus survey, a weekly telephone omnibus survey of a representative sample of people aged 18 and over in Great Britain. **Fieldwork took place between 13th November and 24th November 2020. A total of 2,001 people were interviewed.** For the main sample, quotas were set on age, gender, ethnicity, Government Office Region and working status.

For the overall November findings, data has been weighted to the known population proportions for age within gender, Government Office Region and working status and social grade.

The July and May surveys were also conducted via telephone on the Ipsos MORI CATI Omnibus survey. In the July survey, a total of **2,246 people were interviewed between 17th July and 29th July 2020.** In addition to the people from Black, Asian and Minority Ethnic (BAME) backgrounds interviewed as part of the main sample in July, a booster survey was conducted. The July sample included a total of 423 interviews conducted with BAME participants, of which 181 participants were interviewed as part of the main sample and 242 as part of the booster sample. In the May survey, **a total of 1,983 people were interviewed between 1st and 10th May 2020.** Where questions were repeated in the July and November surveys, these have been included in the report against the May and July data for comparison, with significant differences commented upon.

Throughout the report findings will highlight, and make reference to, different sub-groups based on responses to certain questions. When interpreting the survey findings, it is important to remember that the results are based on a sample of the population, not the entire population. Consequently, results are subject to margins of error, and not all differences between sub-groups are statistically significant (i.e. a real difference). Differences between sub-groups which have been reported are all statistically significantly.

2. Executive summary

Executive summary: The impact of Coronavirus

- **Concern about the risk that Coronavirus presents to the health and wellbeing of the nation remains high** and in line with July, with nearly nine in ten (86%) saying they are concerned.
- However, the public are **even more concerned about the risk to health and wellbeing of the knock-on impact of Coronavirus on lifestyles and the economy** (94%) than about the virus itself. Indeed, they are more likely to be very concerned than they were in July (up from 67% to 72%).
- **A majority of the public report that the Coronavirus outbreak has not had any impact on their income** (55%). Still around **one third say the outbreak has had a negative impact on their income** (36%), and this is in line with July (when 35% reported a negative impact). This impact is not equal, in particular with nearly half of people from BAME backgrounds (46%) and 18 to 24 year olds (48%) reporting a negative impact on their income.
- In general, **the public are finding it less hard to do basic things** such as getting essential medication and basic food items. A clear majority of around three quarters now find these about the same as before the outbreak.
- However, **nearly three in five (58%) report finding it difficult to communicate with friends and family**, up 20 percentage points since July. This is likely explained by the various lockdowns in place.
- **Many aspects of the Coronavirus pandemic have had a negative impact on people's mental health.** In particular, nearly three quarters (73%) say that worry about family and friends catching the virus is having a negative impact on their mental wellbeing.
- **Uncertainty about the future, alongside lockdowns and other restrictions to daily activities**, have also had a negative impact on the mental health of around two thirds of the public (64% and 65% respectively).

Executive summary: Government handling of the pandemic

- The public have again become **more critical of the Government's handling of the Coronavirus outbreak**. Three in five (60%) now believe that the Government has not handled it well, more than in July (56%) and a large increase of 21 percentage points since May (when 39% thought the Government had not handled it well). Two in five think the Government has handled the outbreak well (39%).
- The public is **relatively divided on whether or not it is possible to equally protect public health and the economy** during the pandemic. While 45% think it is possible, 37% think it is not, and 18% do not offer an opinion or do not know.
- **Around half (49%) think the measures the Government has taken so far to tackle the Coronavirus outbreak do not go far enough (in line with July)**. Across successive surveys, **the public have become less likely to think that the measures are about right**. In November, only around one third (33%) think the measures are about right, down from 40% in July and 58% in May. **The public are more likely to think that the measures the Government has taken go too far than in July** (up from six per cent in July to 14% in November).
- For those who think the measures the Government has taken so far have not gone far enough, the **restrictions on where people are able to go** (30%), **restrictions on businesses** (25%) and **restricting how many people they can see** (23%) are identified as not having gone far enough. These restrictions are thought not to have gone far enough largely because **Coronavirus is still spreading or is spreading too quickly** (39%). Others think that the economy has been prioritised over health (18%).
- For those who think Government measures have gone too far, the measures particularly identified as going too far are **restrictions on businesses** (50%), on **where people are able to go** (43%) and **how many people they can see** (40%). They are thought to have gone too far because they are **unnecessary** (35%), have had a **negative impact on businesses and the economy** (35%), represent a **lack of freedom** (25%) and have had a **negative impact on mental health** (23%).
- On balance, **the public agree with the Government applying stricter restrictions to parts of the country with higher levels of the virus** (57%). However, a significant minority of 35% think restrictions should apply equally.
- **The public thinks that a range of different groups have been negatively impacted by the UK Government's approach to handling the Coronavirus pandemic**. Groups identified as having been most adversely affected are people at higher risk of health complications (87%), older people aged 75 and over (87%), people living in areas with more cases (86%) and people with children (86%).

Executive summary: Communications, Universal Credit, volunteering

- **The perceived clarity of the Government's current official guidance continues to vary.** The Government's **guidance on travelling safely is particularly clear** (86%), as is the guidance on staying safe outside the home (79%). On both of these, the guidance is now thought to be clearer than it was in July (up from 78% to 86% for travelling safely and up from 62% to 79% for staying safe outside the home).
- **Significant minorities think the advice is not clear** on who and how many people they can meet with (40%), attending university (33%) or going to work (31%), and when people should stay at home to self-isolate (31%). However, the guidance on who and how many people they can meet with is again clearer to the public than in July, prior to the rule of six (59% now saying this guidance is clear, compared with 44% in July).
- There is **strong support for the increase in Universal Credit and Working Tax Credit for families during the pandemic** (74%), with only one in ten opposing it (nine per cent). In addition, the **majority of the public support making the increase permanent** (59%), with one in five opposing this (20%).
- **Approaching half of the public say they have volunteered to help others** in their community during the pandemic (46%), while **one in five have themselves benefited** from such volunteering (22%).

3. The impact of Coronavirus and the public's response to it

Concern about Coronavirus is extremely high, although it has plateaued since July

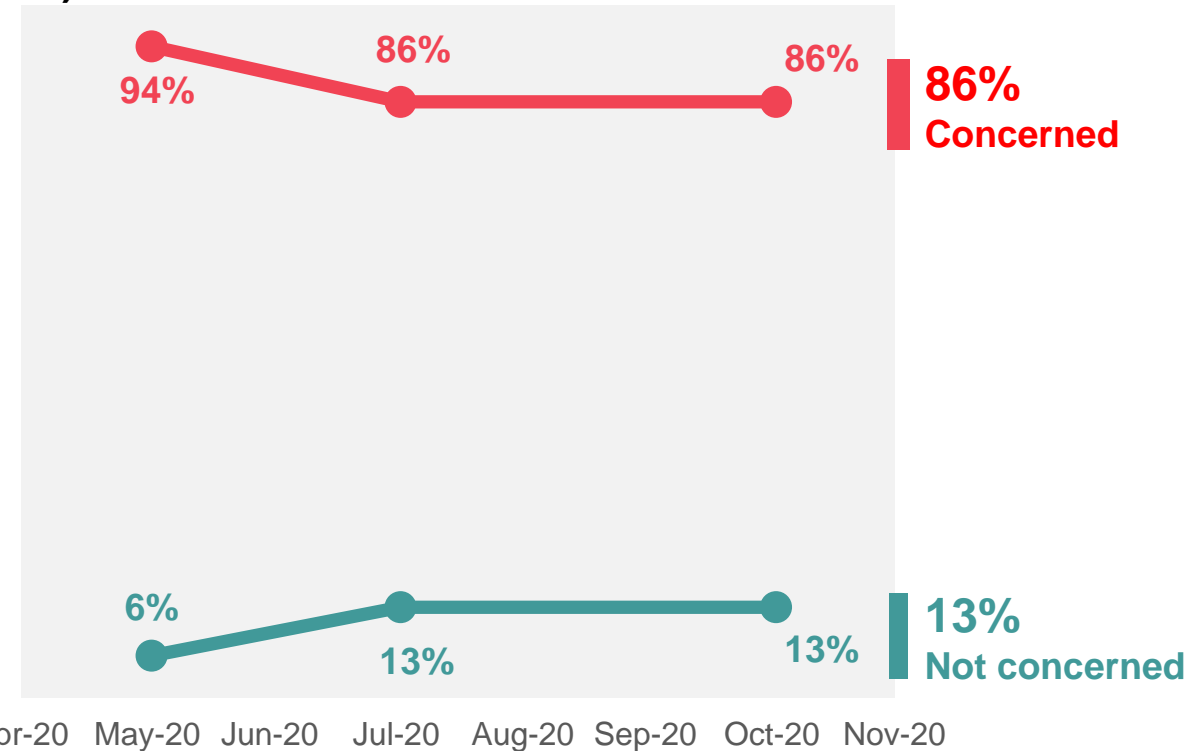
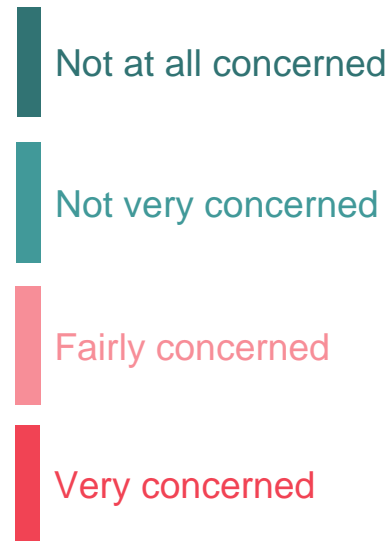
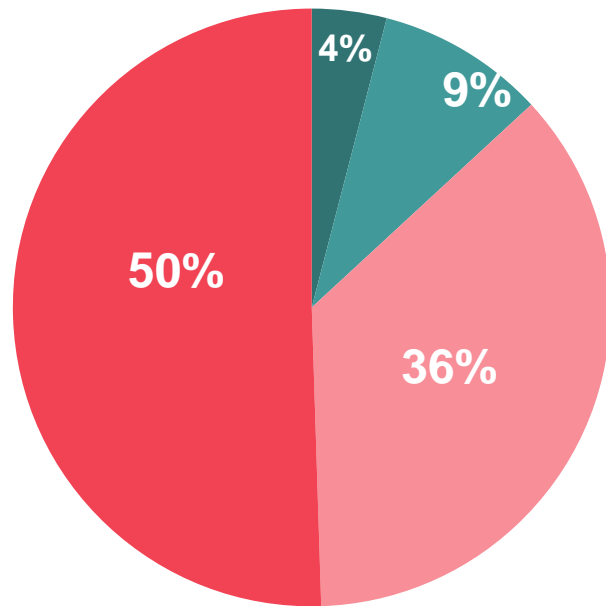
Concern about the risk that Coronavirus poses to the health and wellbeing of the nation remains high in November, with 86% concerned about it. This is the same as in July. Around one in ten (13%) say they are not concerned, again the same as in July.

Q. How concerned are you, if at all, about the risk that each of the following poses to the health and wellbeing of the nation?

Coronavirus (COVID-19)

May - November 2020

November

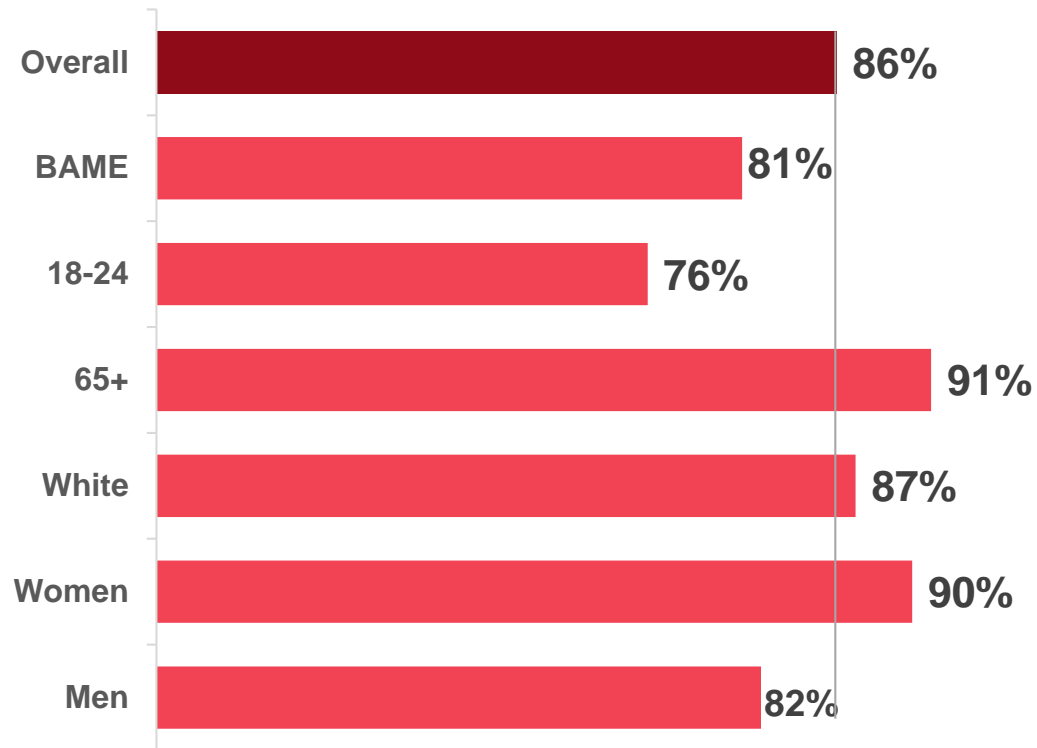


Base: May: All respondents (1,983 GB adults aged 18+, interviewed via telephone between 1-10th May 2020), July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

Women, older people and people from white ethnic backgrounds are more likely to be concerned about the virus

Q. How concerned are you, if at all, about the risk that each of the following poses to the health and wellbeing of the nation?

% concerned about the risk of Coronavirus to the health and wellbeing of the nation – November



The following groups are **significantly more likely** to be concerned about the risk that Coronavirus poses to the health and wellbeing of the nation:

- **Women:** 90%, compared with 82% of men.
- **People in older age groups:** 91% of those aged 65+, compared with 86% overall.
- **People in Scotland:** 92%, compared with 86% overall across Great Britain.
- **People in areas with heightened restrictions as of 1st November:** 88%, compared with 86% overall.

The following groups are **significantly less likely** to be concerned about the risk that Coronavirus poses to the health and wellbeing of the nation:

- **Younger people aged 18-24:** 76%, compared with 86% overall.
- **People from a BAME background:** 81%, compared with 87% of people from a white ethnic background. Concern among people from a BAME background has fallen significantly since July (from 90% in July to 81% in November).

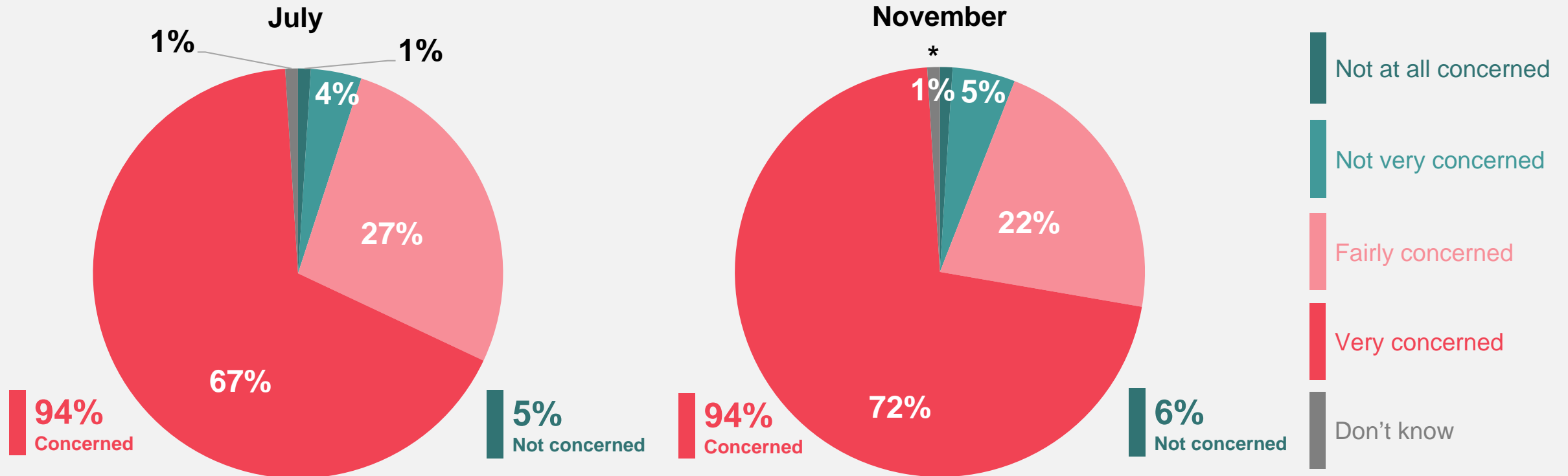
Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

There is overwhelming concern about the knock-on impact of Coronavirus on lifestyles and the economy

The public are extremely concerned about the knock-on impact of Coronavirus on lifestyles and the economy, with 94% saying they are concerned. As with concern about the virus itself, there has been no change on this since July. However, there has been an increase in those saying they are *very* concerned about the virus (rising from 67% in July to 72% in November).

Q. How concerned are you, if at all, about the risk that each of the following poses to the health and wellbeing of the nation?

The knock-on impact of Coronavirus (COVID-19), for example on lifestyles and the economy

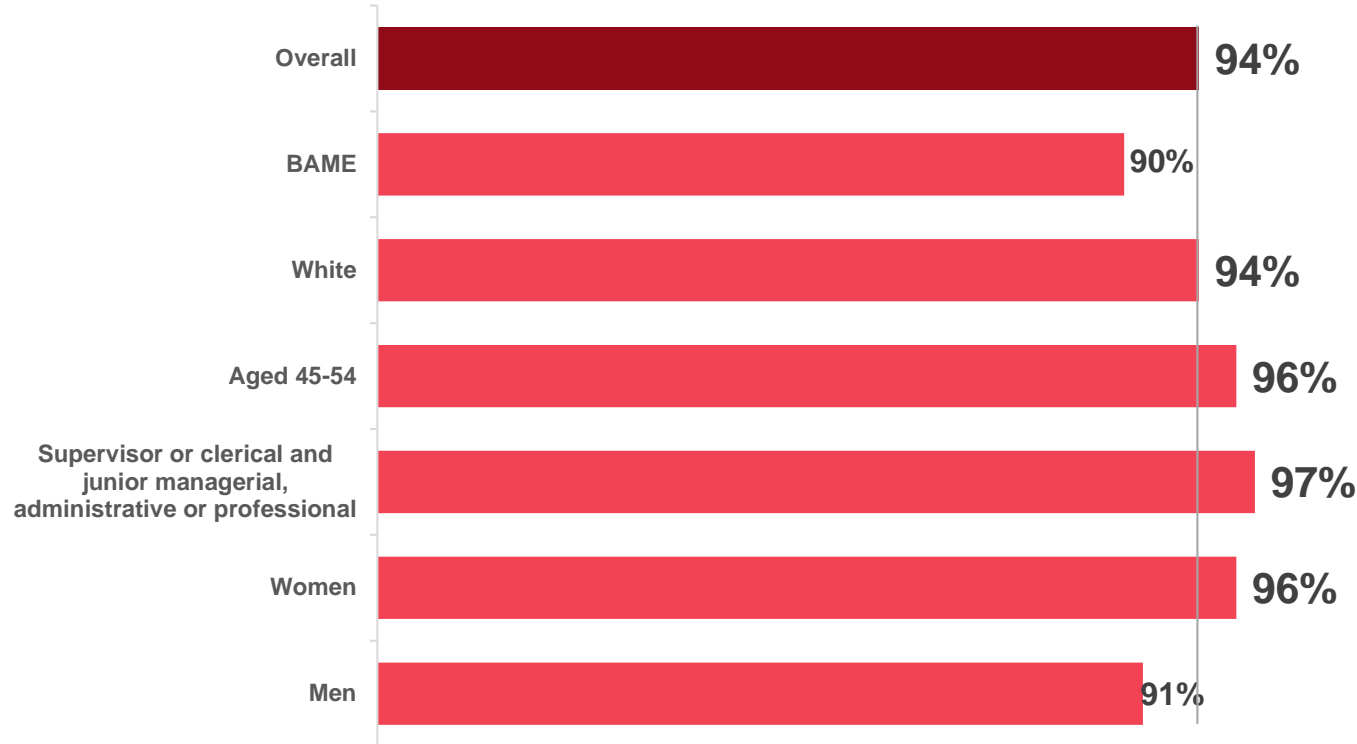


Base: July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

And women and people in supervisor or clerical and junior managerial, administrative or professional occupations are particularly likely to be concerned about the knock-on impact of the virus

Q. How concerned are you, if at all, about the risk that each of the following poses to the health and wellbeing of the nation?

% concerned about the knock-on impact of Coronavirus (COVID-19), for example on lifestyles and the economy - November



Ethnicity: People from a BAME background are significantly less likely to be concerned about the knock-on impact of Coronavirus (90% compared with 94% of people from a white ethnic background). This is a significant fall since July, when 96% of people from a BAME background said they were concerned.

The following groups are more concerned about the knock-on impact of Coronavirus:

- **Women:** 96%, compared with 91% of men.
- **Those aged 45-54:** 96%, compared with 94% overall.
- **People who do not think it is possible to equally protect health and the economy:** 96%, compared with 92% of those who do think this is possible.
- **People in supervisor or clerical and junior managerial, administrative or professional:** 97%, compared with 94% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

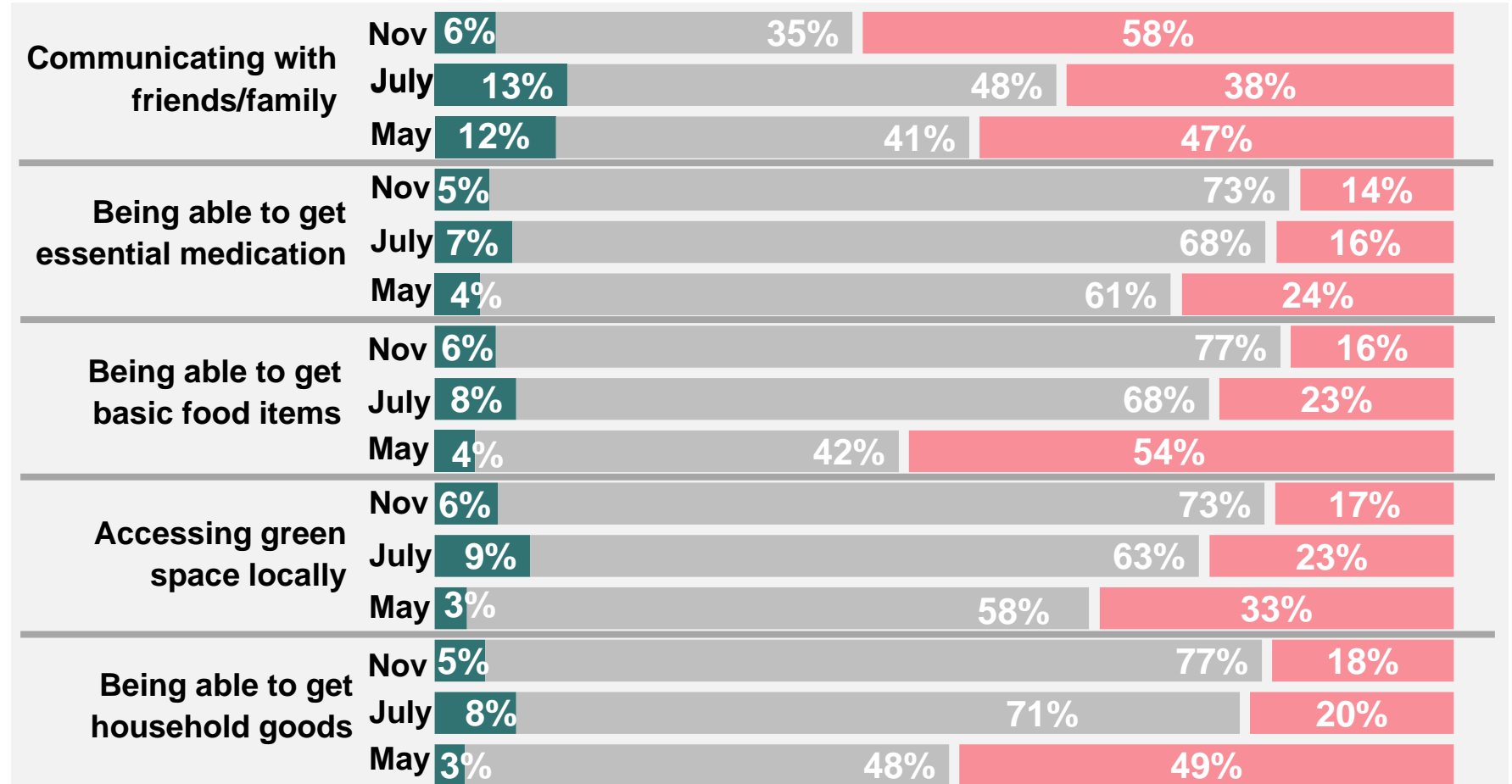
A majority are finding it harder to communicate with friends and family compared with before the pandemic

Q. At the moment, are you finding each of the following easier, harder or about the same compared with before the Coronavirus outbreak?

Much/a little easier **About the same** **A little/much harder**

Three in five (58%) report that it is harder to communicate with friends and family than before the pandemic. This is a 20 percentage point increase since July, and is likely explained by various lockdowns.

Aside from people's ability to communicate with friends and family, **in November fewer people report finding it harder to do basic things** such as getting food, medication and household goods, and accessing green space locally.



Base: May: All respondents (1,983 GB adults aged 18+, interviewed via telephone between 1-10th May 2020), July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001, GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

And some groups are more likely to report greater difficulty doing basic tasks as a result of the pandemic – notably young people, people from BAME backgrounds and those with a disability

People from BAME backgrounds are more likely to find two of the basic tasks more difficult since the pandemic:

- Being able to get basic household goods such as toiletries (26% of people from BAME backgrounds say this is harder now, compared with 18% overall).
- Being able to get essential medications (21% of people from BAME backgrounds say this is harder now, compared with 14% overall).

People who have a long-term condition or disability are more likely to say many of the tasks are now more difficult:

- Getting basic food items: 24% say this is harder, compared with 16% overall.
- Getting household items such as toiletries: 23% are finding this harder, compared with 18% overall.
- Getting essential medications: 20% are finding this harder, compared with 14% overall.
- Accessing green space: 26% are finding this harder, compared with 17% overall.

Younger people are more likely to say many of the tasks are more difficult now. For example:

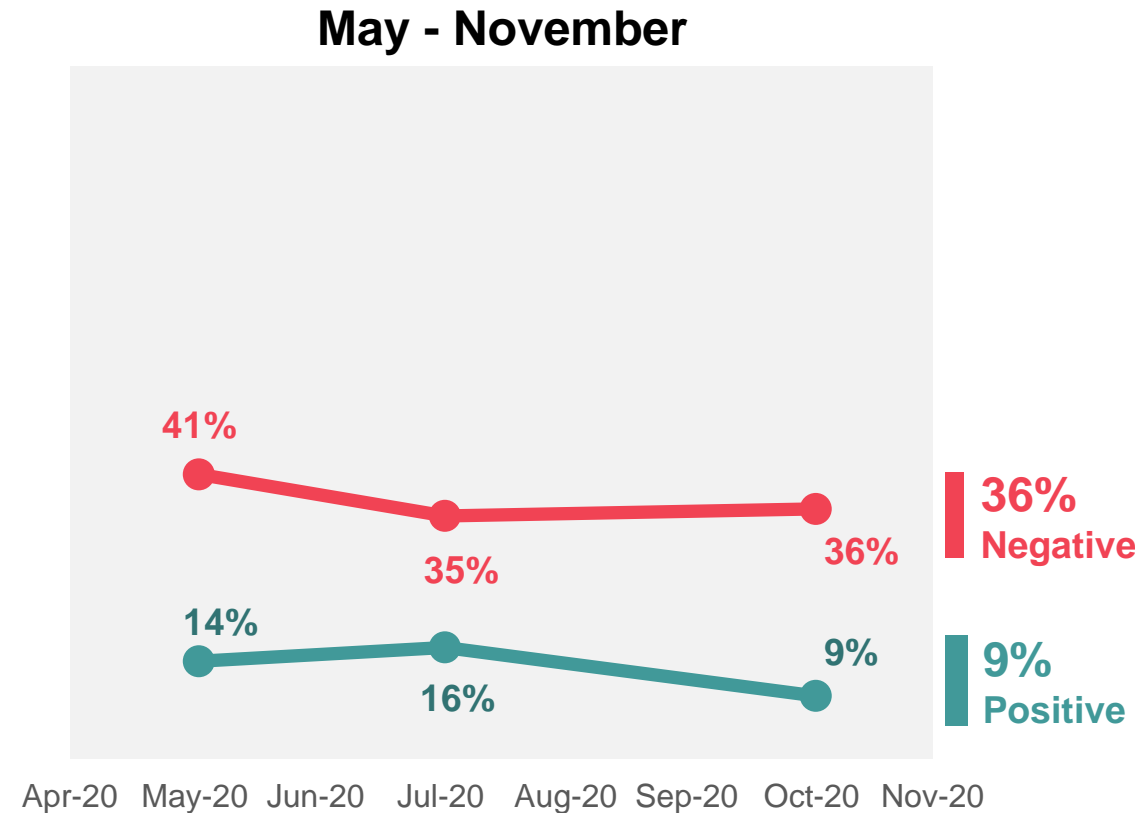
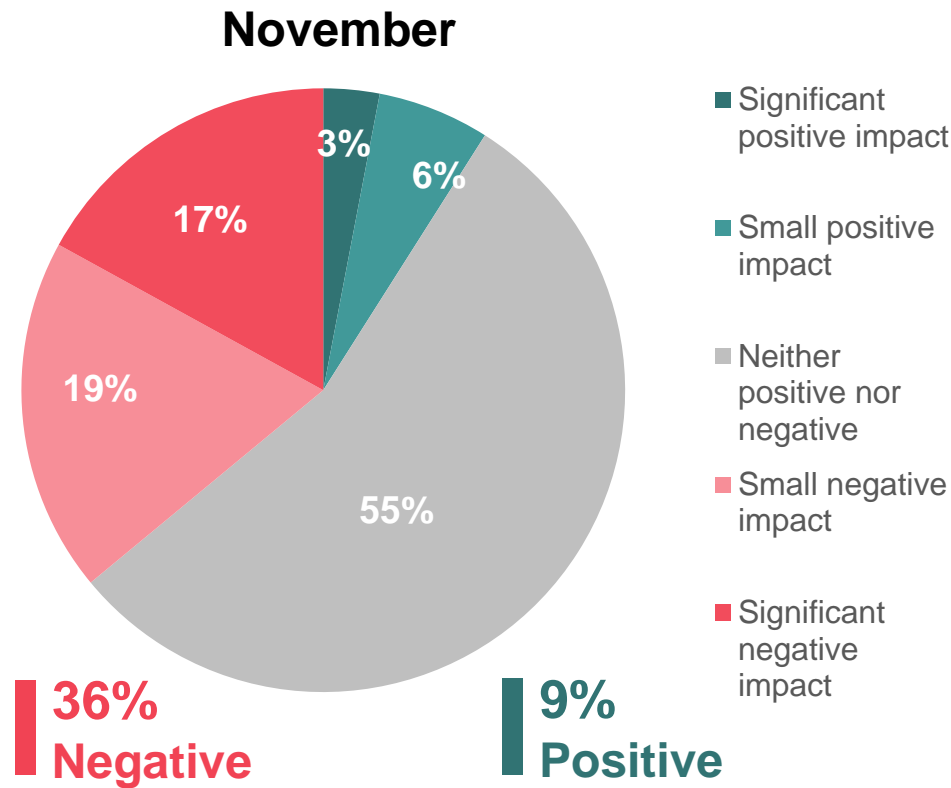
- Getting basic food items: 23% of those aged 18-34 are finding this harder, compared with 16% overall.
- Getting household items such as toiletries: 27% of those aged 18-34 are finding this harder, compared with 18% overall.
- Accessing green space: 23% of 18-34 year olds are finding this harder, compared with 17% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

For a majority the pandemic has not had an impact on their income, although a third report a negative impact

Around a third (36%) of the public report a negative impact on their income as a result of the Coronavirus outbreak – a similar proportion as in July (35%). Around half of the public (55%) report no impact on their income as a result of Coronavirus, while one in ten (9%) report a positive impact – a fall of seven percentage points since July.

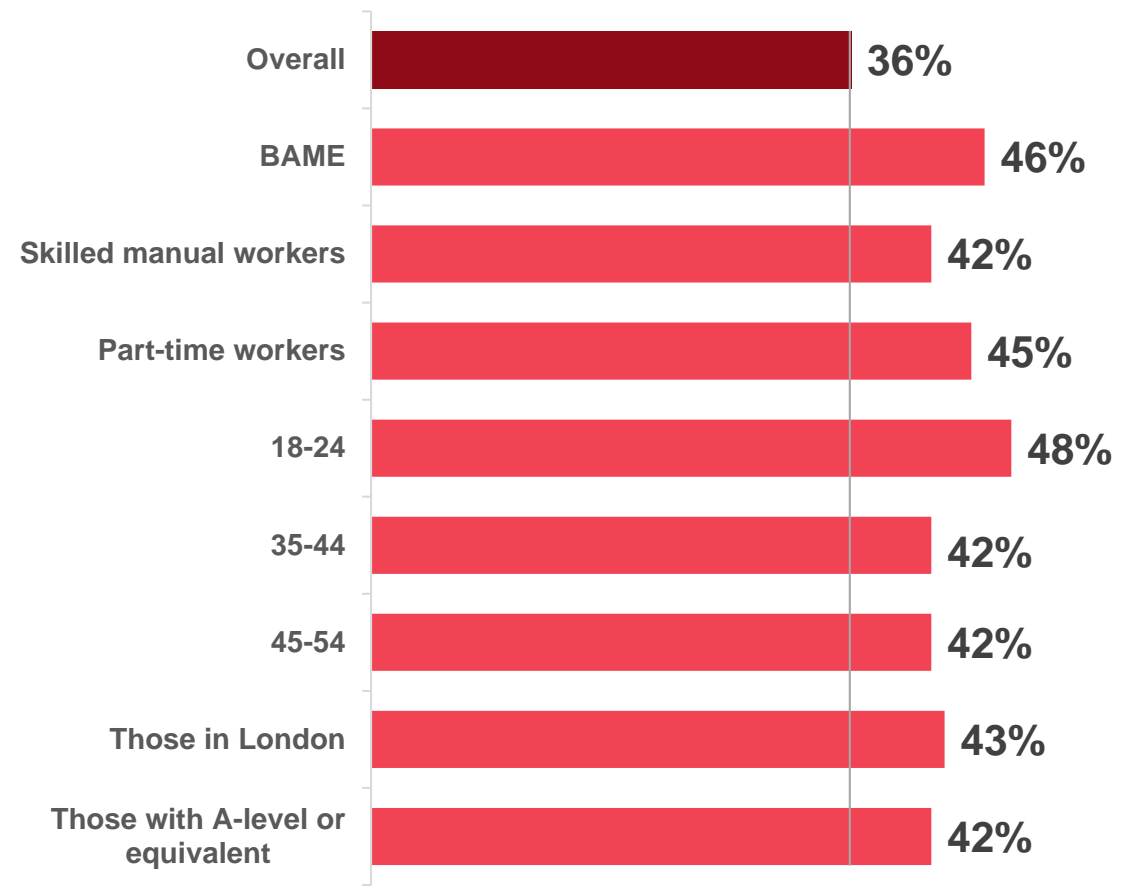
Q. What impact has the Coronavirus outbreak had on your income, if any?



Base: May: All respondents (1,983 GB adults aged 18+, interviewed via telephone between 1-10th May 2020), July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

And the financial impacts of the pandemic are not felt equally across society, with some groups more likely to report a negative financial impact

Q. What impact has the Coronavirus outbreak had on your income, if any?



Certain groups within society are **more likely to report a negative impact on their income** as a result of the pandemic. In particular, **people from a BAME background** and **those aged 18-24**, of whom almost half (46% and 48% respectively) report a negative impact.

Other groups which are more likely to report a negative impact include:

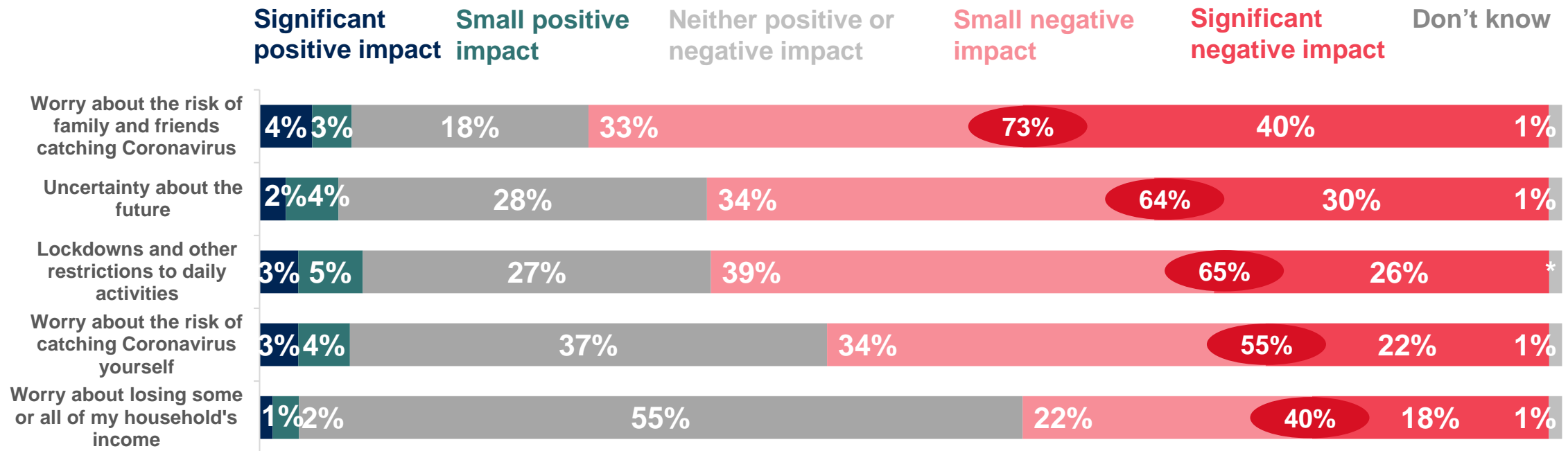
- **Skilled manual workers:** 42% report a negative impact on their income, compared with 36% overall.
- **Part-time workers:** 45% report a negative impact, compared with 36% overall.
- **Those aged 18-54:** 43% report a negative impact, compared with 36% overall.
- **Those in London:** 43% report a negative impact, compared with 36% overall.
- **Those with A-level or equivalent as their highest qualification:** 42% report a negative impact, compared with 36% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

The pandemic is taking a heavy toll on the nation's mental health

Almost **three quarters (73%)** say that worry about family and friends catching the virus is having a negative impact on their mental **wellbeing**, with two in five (40%) saying this is having a *significant* negative impact. Almost two thirds report that uncertainty about the future (64%) and lockdowns and other restrictions to daily activities (65%) are having a negative impact on their mental health and wellbeing.

Q. Please think now about the impact of Coronavirus on your mental health and wellbeing. What impact, if any, would you say each of the following has had on your mental health and wellbeing?



Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

And the toll is heavier among certain groups

Women are more likely than men to report a negative impact on their mental health as a result of the following:

- **Lockdowns:** 68%, compared with 61% of men.
- **Uncertainty about the future:** 68%, compared with 59% of men.
- **Worry about risk of family and friends catching Coronavirus:** 76%, compared with 71% of men.
- **Worry about catching Coronavirus themselves:** 58%, compared with 52% men.

Those with a degree are more likely than overall to report a negative impact on their mental health as a result of the following:

- **Lockdowns:** 69%, compared with 65% overall.
- **Worry about losing household income:** 46%, compared with 40% overall.
- **Uncertainty about the future:** 72%, compared with 64% overall.
- **Worry about the risk of family and friends catching Coronavirus:** 79%, compared with 73% overall.

Those in areas with heightened restrictions as of 1st November are more likely than overall to report a negative impact on their mental health as a result of the following:

- **Lockdowns:** 68%, compared with 65% overall.
- **Worry about losing household income:** 44%, compared with 40% overall.
- **Uncertainty about future:** 66%, compared with 64% overall.

Those who report a negative financial impact as a result of the pandemic are more likely than overall to report a negative impact on their mental health as a result of the following:

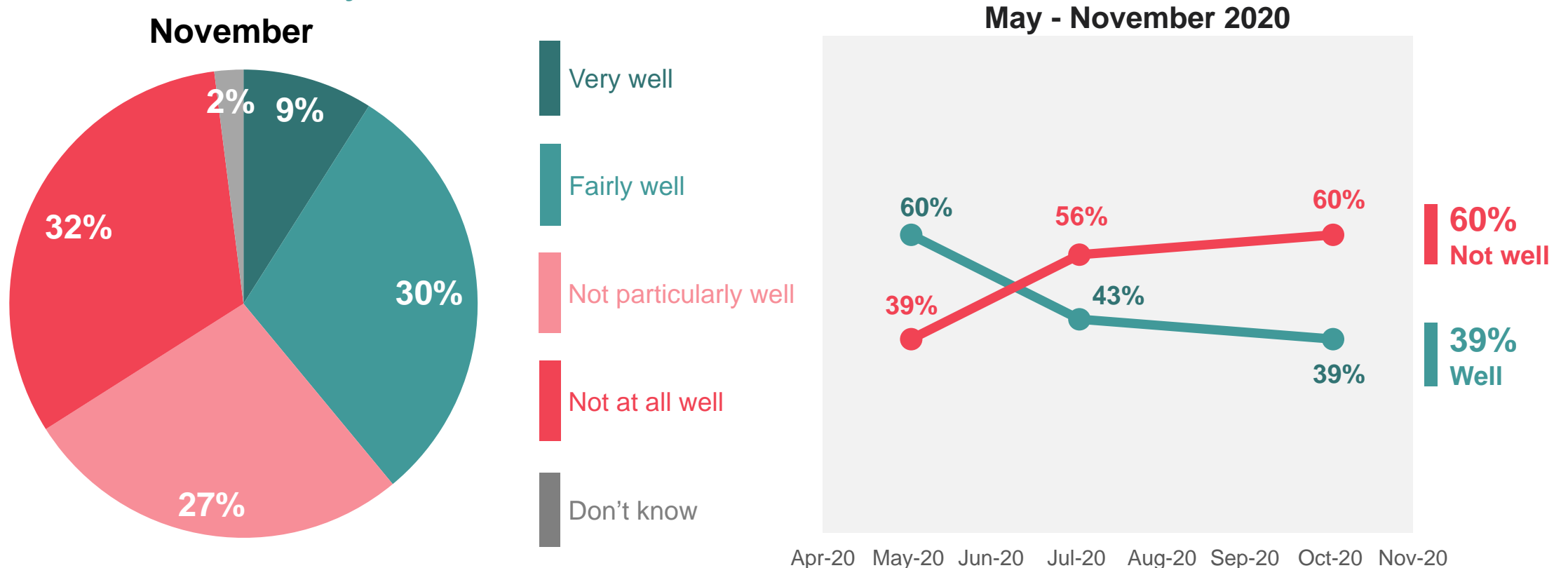
- **Lockdowns:** 73%, compared with 65% overall.
- **Worry about losing household income:** 68%, compared with 40% overall.
- **Uncertainty about future:** 70%, compared with 64% overall.

4. The Government's handling of the Coronavirus crisis

A growing majority of the public think that the UK Government has not handled the Coronavirus outbreak well

Three in five (60%) think that the UK Government has not handled the Coronavirus outbreak well. This is significantly more than in July, when 56% said that the UK Government was not handling the pandemic well. Around two in five (39%) believe the Government has handled it well, a fall of four percentage points since July 2020.

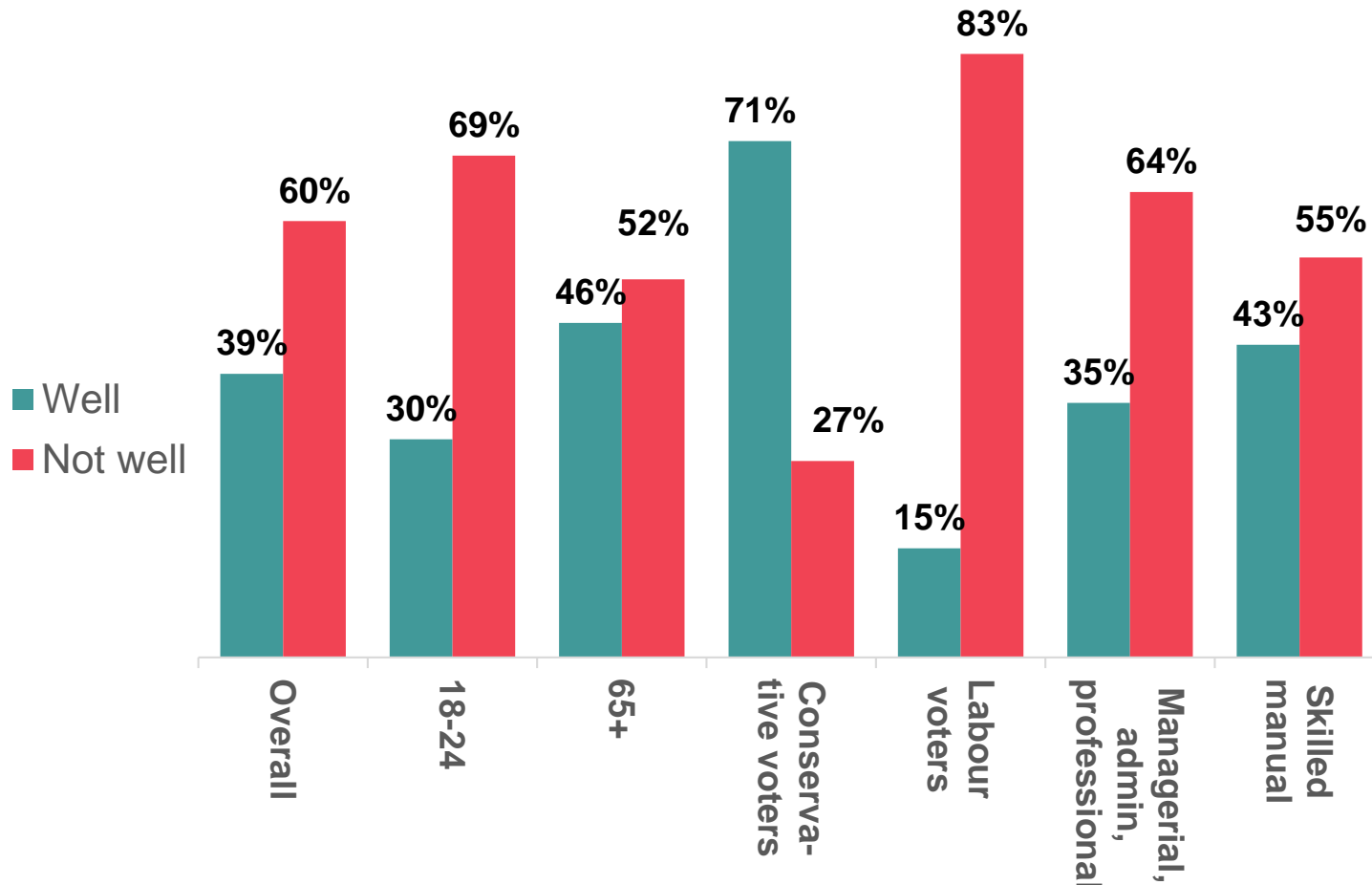
Q. Overall, how well, if at all do you think the UK Government has handled the Coronavirus outbreak so far?



Base: May: All respondents (1,983 GB adults aged 18+, interviewed via telephone between 1-10th May 2020), July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

There are demographic variations in how people rate the Government's handling of the Coronavirus outbreak

Q. Overall, how well, if at all do you think the UK Government has handled the Coronavirus outbreak so far?



Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

Those aged **65+** are more likely to believe the **Government has handled Coronavirus well** (46% vs 39% overall). Conversely, **younger people** (18-24) are **less likely** to think the Government has handled Coronavirus well, with only 30% of people aged 18-24 thinking this (compared with 39% overall).

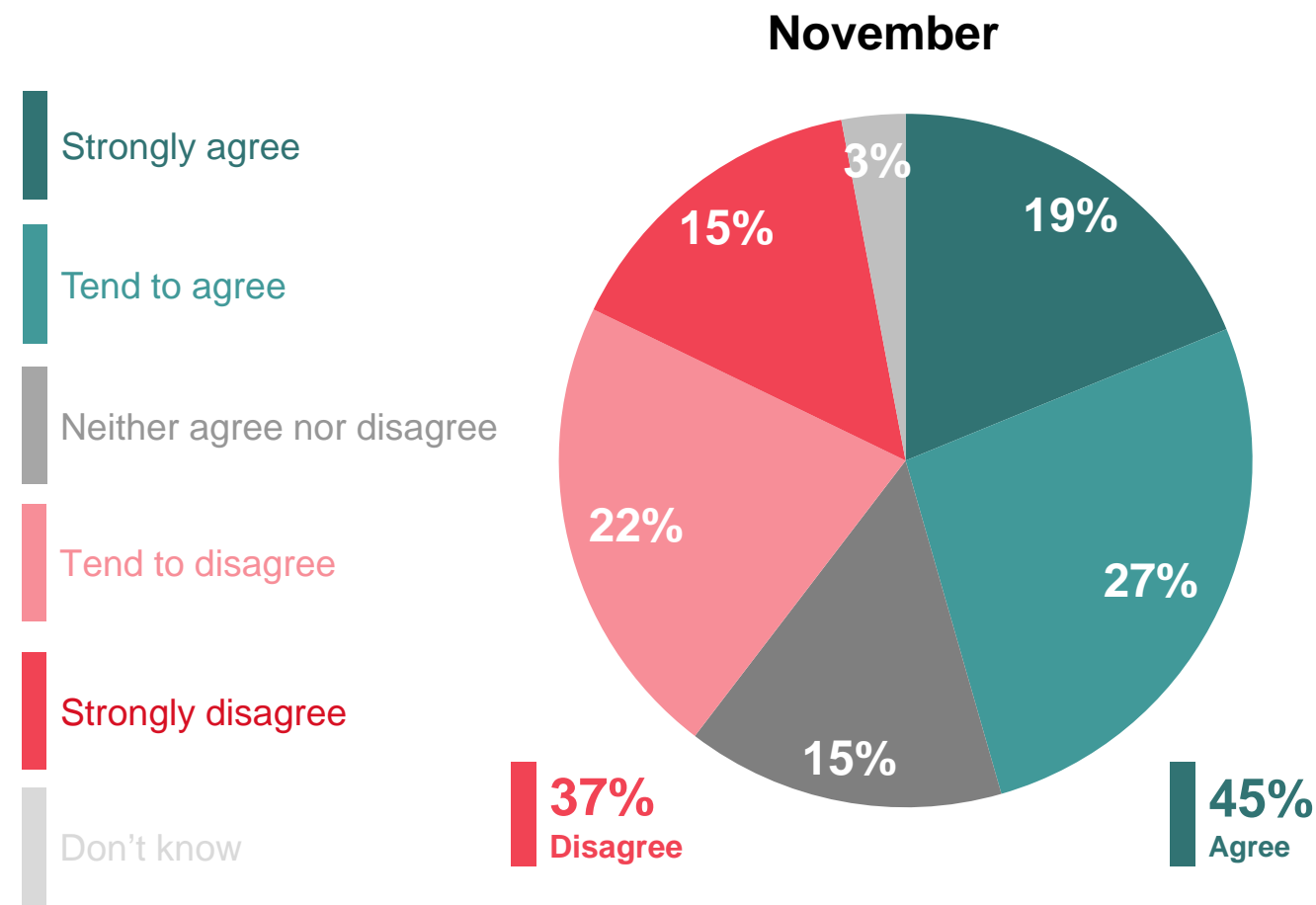
Skilled manual workers are more positive about the Government's handling of the pandemic than overall, with 43% thinking it has been handled well (compared with 39% overall).

As would be expected, there is a divide along political lines, with seven in ten (71%) **Conservative voters believing the Government has handled the outbreak well**. However, this is a significant fall since July, when 78% of Conservative voters believed the Government was handling the outbreak well.

Those in **areas with heightened restrictions** as of 1st November are less likely than those in areas with baseline restrictions as of 1st November to say the UK Government has handled the outbreak well (36% compared with 39% overall).

There is little consensus over whether it is possible to equally protect public health and the economy during the pandemic

To what extent do you agree or disagree that it is possible to equally protect public health and the economy during the Coronavirus pandemic?



Almost half of the public (45%) believe that it is possible to equally protect public health and the economy during the Coronavirus pandemic, while nearly two in five (37%) believe that it is not possible. A significant proportion are not sure, with 15% neither agreeing nor disagreeing.

The following groups are significantly more likely to think that it is possible to equally protect public health and the economy:

- **Men:** 48% compared with 42% of women.
- **People from a BAME background:** 61%, compared with 43% of people from a white ethnic background.
- **Those who think the government measures go too far, or are about right:** 52% and 49% respectively, compared with 41% who think the measures do not go far enough.

The following groups are significantly more likely to think that it is not possible to equally protect public health and the economy:

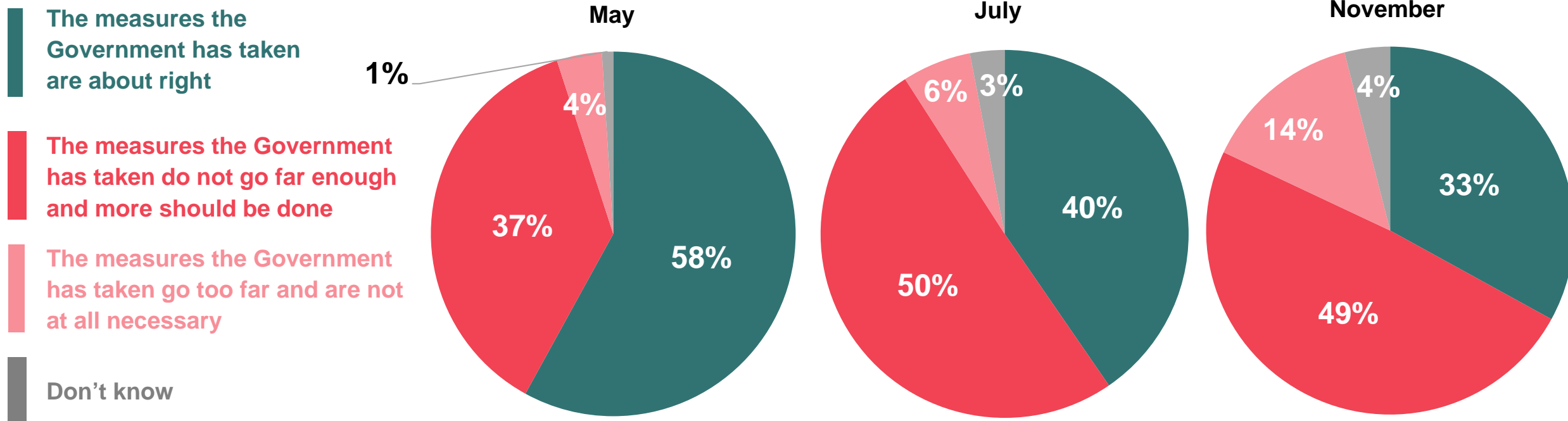
- **Those educated to a degree, masters or PhD level:** 45% compared with 37% overall.
- **Labour voters:** 42% compared with 37% overall.
- **Those in supervisor or clerical and junior managerial, administrative or professional occupations:** 43% compared with 37% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

Only one third of the public think that the Government measures are 'about right'

Almost half (49%) think the measures the Government has taken do not go far enough, with no significant change in this since July. Fewer people now think the measures are 'about right' (33% compared with 40% in July and 58% in May), while there has been an increase in those saying the measures go too far (rising from six per cent in July to 14% in November).

Q. When thinking about the different measures the Government has taken so far in order to tackle the Coronavirus outbreak, which of the following statements comes closest to your view?



Base: May: All respondents (1,983 GB adults aged 18+, interviewed via telephone between 1-10th May 2020), July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

And there are variations between different groups in attitudes towards the Government restrictions

Q. When thinking about the different measures the Government has taken so far in order to tackle the Coronavirus outbreak, which of the following statements comes closest to your view?

The following groups are particularly likely to agree that **the measures the Government has taken are about right** (compared with 33% overall):

- **Those aged 65+:** 37%.
- **Conservative voters:** 52%.
- **Those who agree it is possible to equally protect public health and the economy:** 36%.

The following groups are more likely to believe that **the measures the Government has taken do not go far enough and more should be done** (compared with 49% overall):

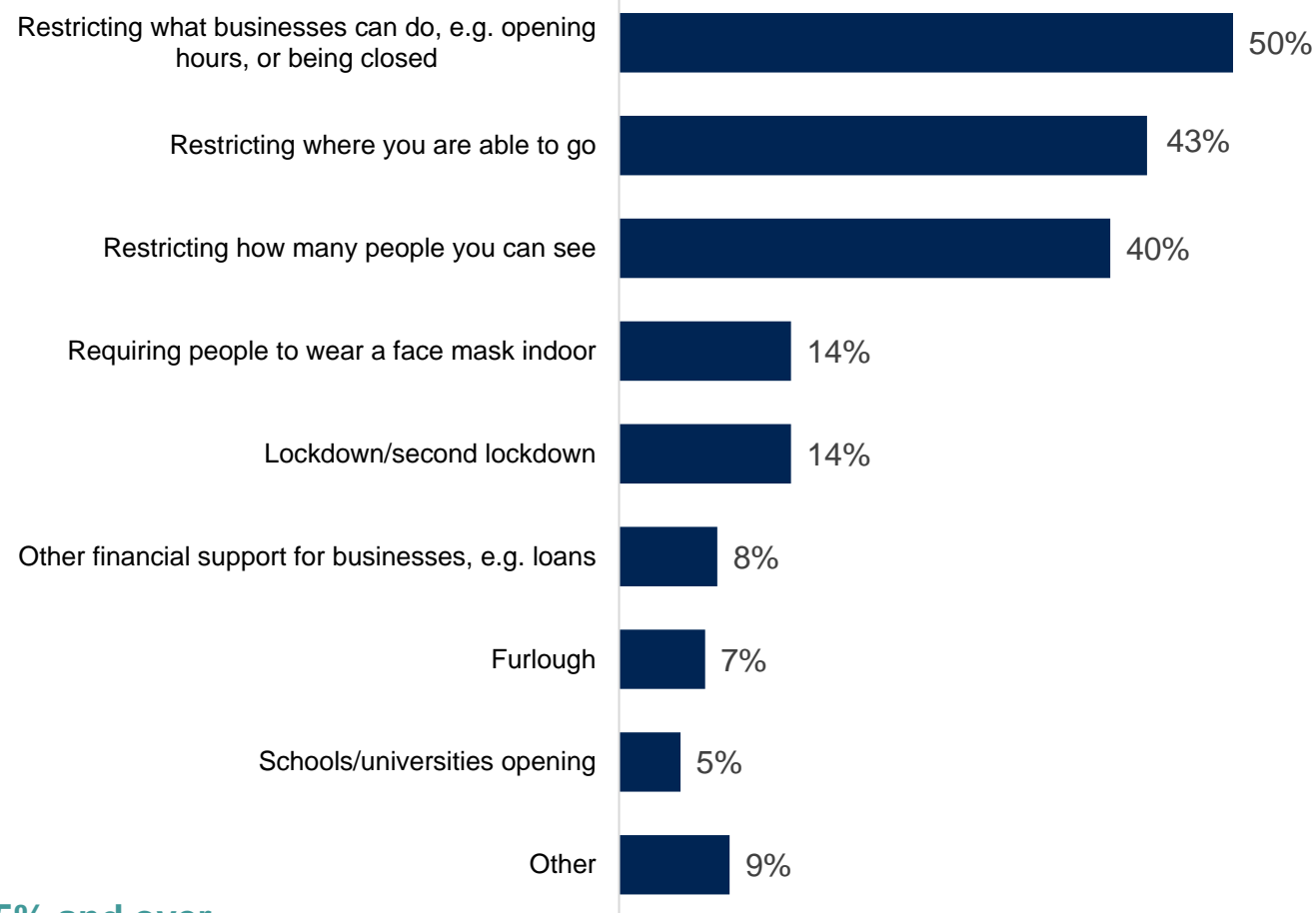
- **Women:** 52% compared with 46% of men.
- **Those educated to a degree, masters or PhD level:** 55%.
- **Labour voters:** 66%.
- **Lib Dem voters:** 61%.
- **Those very concerned about Coronavirus:** 61%.
- **Those who believe it is not possible to equally protect public health and the economy:** 55%.

The following groups are more likely to believe that **the measures the Government has taken go too far and not all are necessary** (compared with 14% overall):

- **Men:** 17% compared with 11% of women.
- **Those aged 25-34:** 20%.
- **Skilled manual workers:** 18%.
- **Those in full time work:** 17%.
- **Those not at all concerned about Coronavirus:** 58% .
- **Those who think it is possible to equally protect public health and the economy:** 16%.

Measures frequently cited as going too far are restrictions on businesses, on where people are able to go and how many people they can see

Q. Which measures do you think have gone too far?*



Among those who think the measures the Government has taken to tackle the Coronavirus outbreak go too far, the three measures particularly identified as going too far are:

- **Restricting what businesses can do** (50%).
- **Restricting where people are able to go** (43%).
- **Restricting how many people you are able to see** (40%).

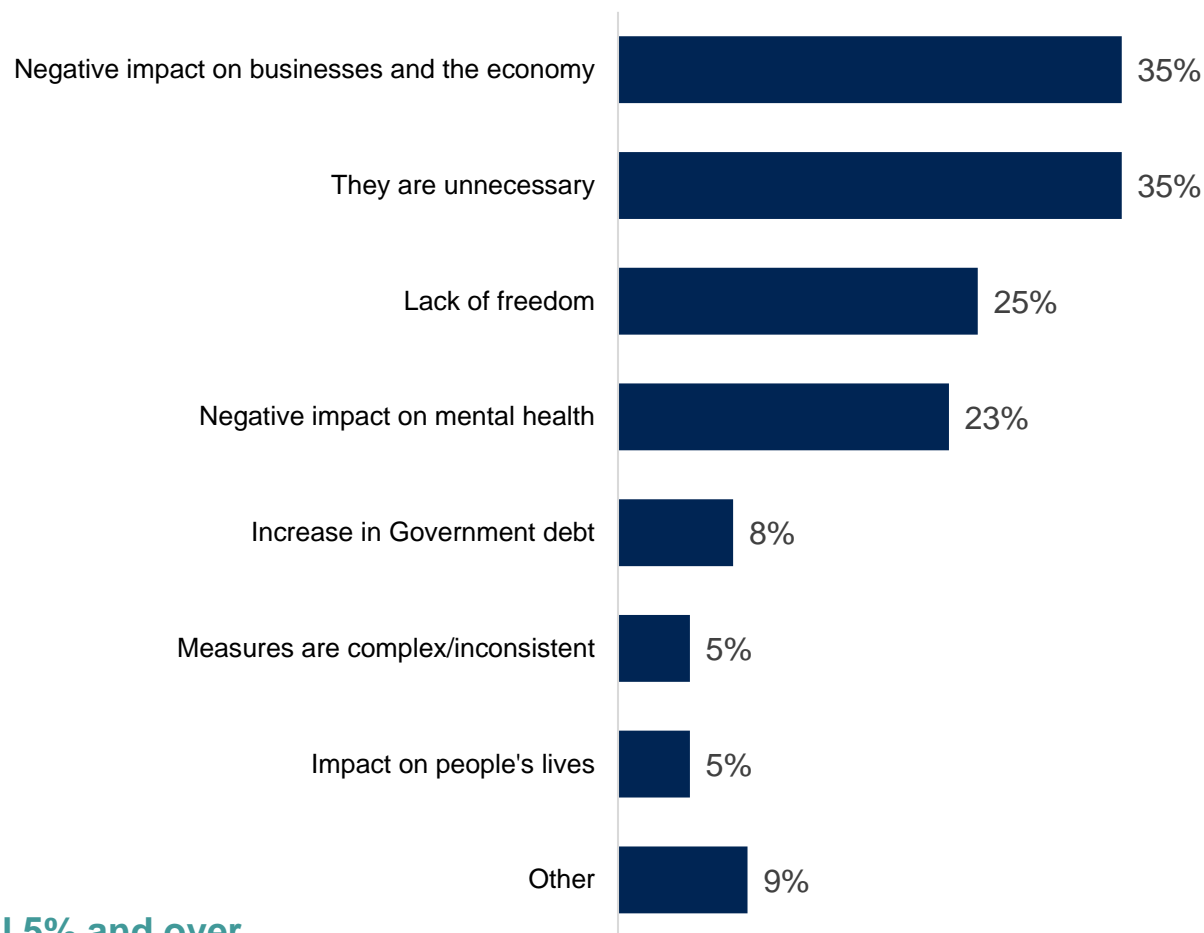
Other measures seen to go too far include **requiring people to wear a face mask indoors** (14%) and **lockdowns** (14%).

* All 5% and over

Base: November: GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020: all respondents who said the Government measures have gone too far (268)

Measures are seen to have gone too far particularly because they are thought to be unnecessary, or to have a negative impact on businesses and the economy

Q. And why do you think these measures have gone too far?*



Among those who think the measures the Government has taken to tackle the Coronavirus outbreak go too far, the most commonly cited reasons for thinking measures have gone too far are:

- The **negative impact of measures on businesses and the economy** (35%).
- Measures being **unnecessary** (35%).

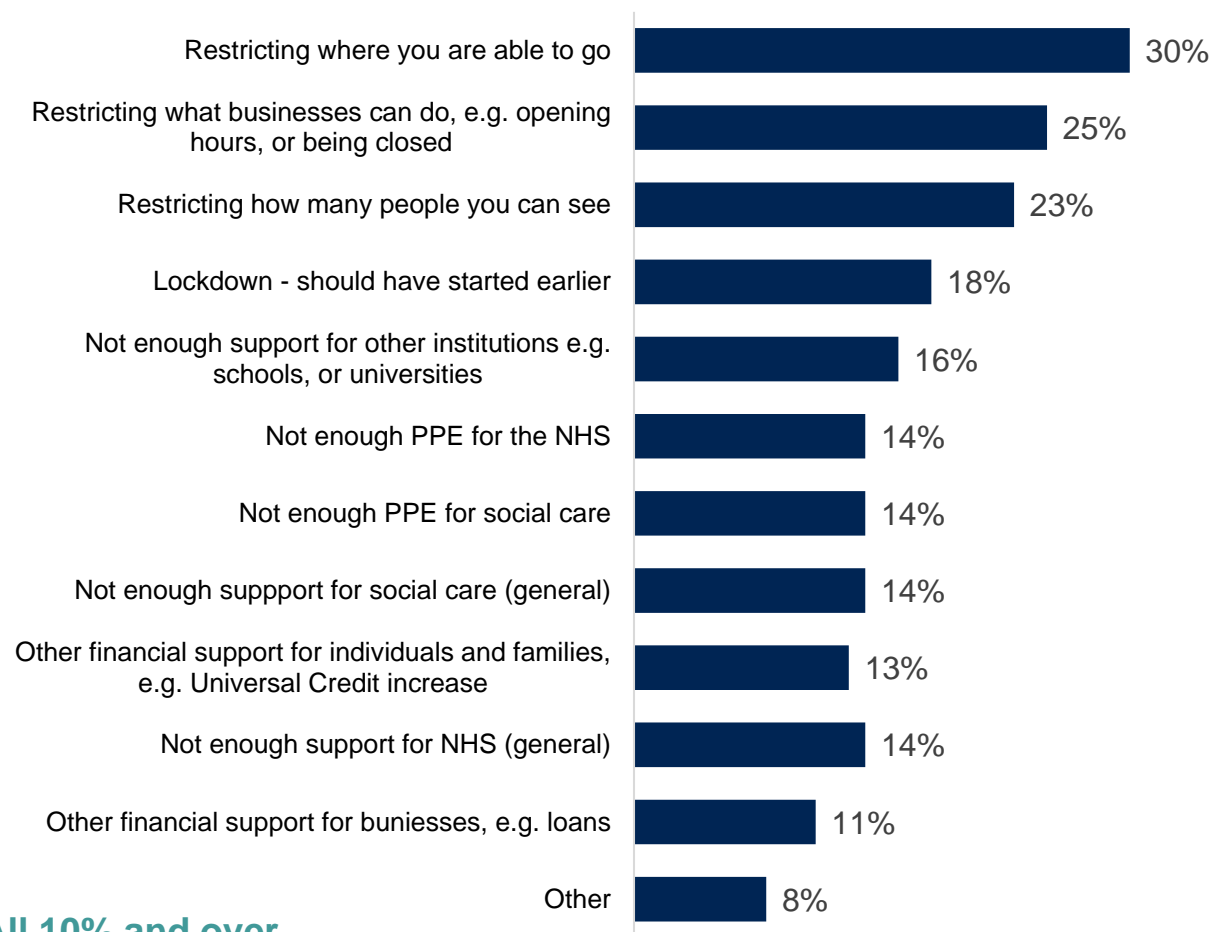
In addition, around one quarter point to a **lack of freedom** as a result of the measures (25%), or to the **negative impact of the measures on mental health** (23%).

* All 5% and over

Base: November: GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020: all respondents who said the Government measures have gone too far (268)

Government measures thought not to have gone far enough are restrictions on where people can go and restrictions on businesses

Q. Which measures do you think have not gone far enough?*



* All 10% and over

Base: November: GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020: all respondents who said the Government measures have not gone far enough (982)

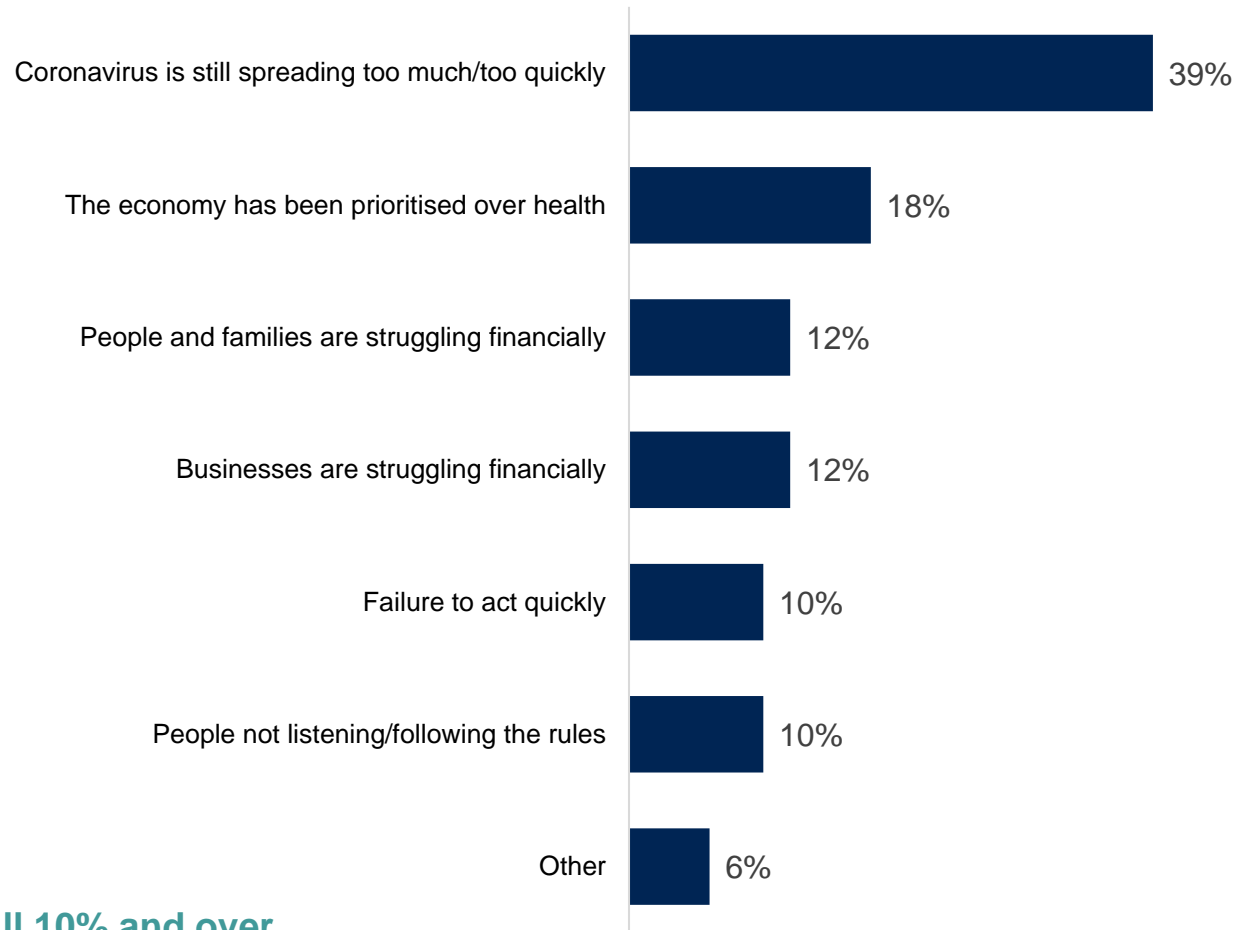
Among those who think the measures the Government has taken to tackle the Coronavirus outbreak do not go far enough, the three measures particularly identified as going too far are:

- **Restricting where people are able to go (30%).**
- **Restricting what businesses can do (25%).**
- **Restricting how many people they can see (23%).**

There was also a feeling that **lockdowns should have started earlier (18%)**, and there **not being enough support for institutions like schools and universities (16%)**.

The fact that Coronavirus is still spreading quickly is the most common reason cited as to why the measures have not gone far enough

And why do you think these measures have not gone far enough?*



Among those who think the measures the Government has taken to tackle the Coronavirus outbreak have not gone far enough, the most commonly cited reason for thinking measures have not gone far enough is that **Coronavirus still spreading, or spreading too quickly (39%)**.

Others think that measures have gone too far because **the economy has been prioritised over health (18%)**, or because **people and families (12%) and businesses (12%) are struggling financially**.

* All 10% and over

Base: November: GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020: all respondents who said the Government measures have not gone far enough (982)

A majority think the Government should apply stricter restrictions to parts of the country with higher levels of the virus

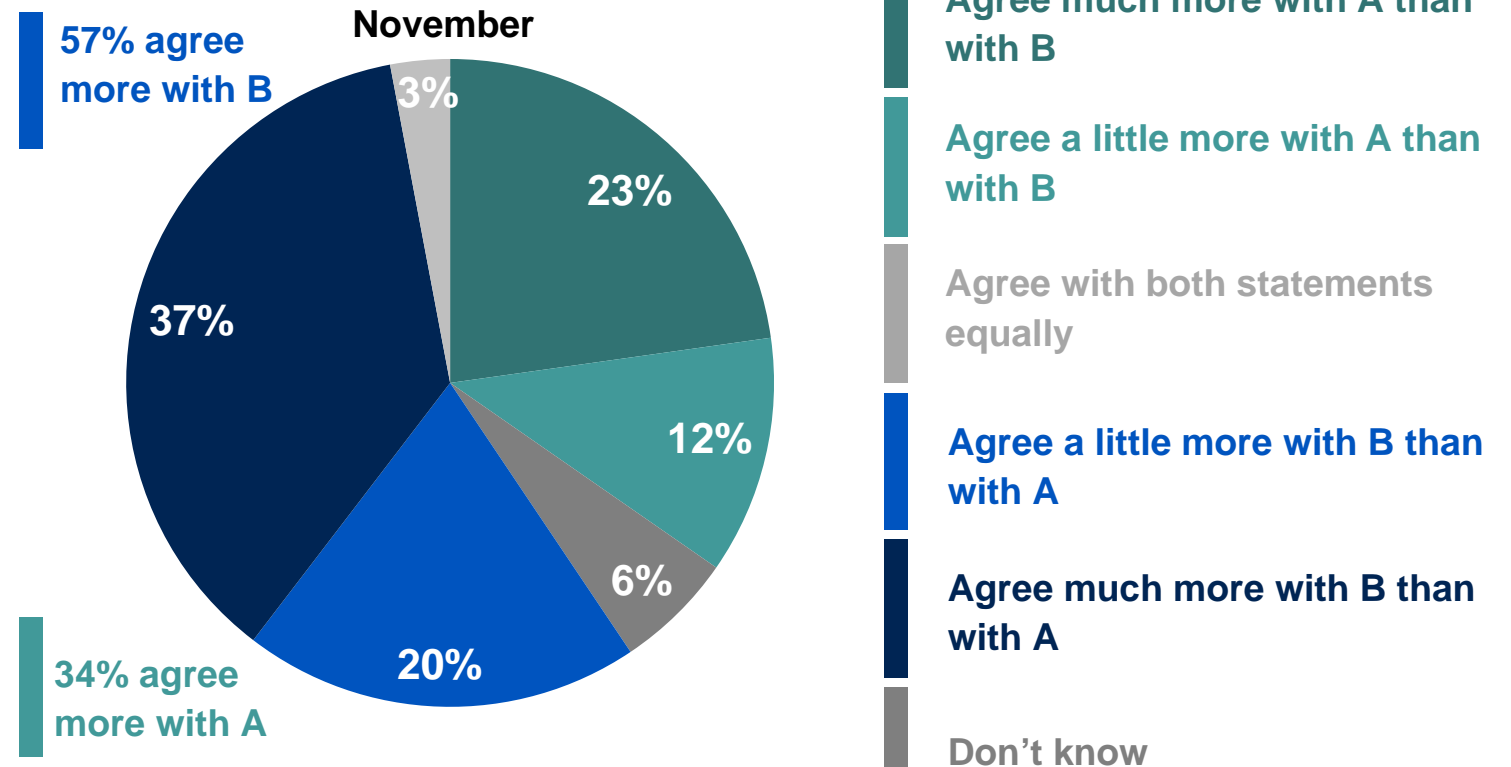
Q. Which of the following statements comes closest to your view of how the government should apply restrictions, such as local lockdowns:

A. The Government should apply restrictions equally to different parts of the country, regardless of the levels of virus in the area;

B. The Government should apply stricter restrictions to parts of the country with higher levels of the virus

Nearly three in five of the public (57%) think that the Government should apply stricter restrictions to parts of the country with higher levels of the virus. This includes 37% who *strongly* agree that the severity of the restrictions should vary depending on the prominence of the virus in certain parts of the country.

However, a significant minority of one third of the public (34%) think that the Government should apply restrictions equally to different parts of the country, regardless of the levels of the virus in the area. This includes almost a quarter (23%) who *strongly* agree that the restrictions should be applied equally across the country.



Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

Opinions about Government restrictions vary between demographic groups and relate to concern about the virus

Q. Which of the following statements comes closest to your view of how the government should apply restrictions, such as local lockdowns:

- A. The Government should apply restrictions equally to different parts of the country, regardless of the levels of virus in the area;**
B. The Government should apply stricter restrictions to parts of the country with higher levels of the virus

Statement A: Groups particularly likely to agree that restrictions should be applied equally, regardless of the levels of virus (compared to 34% of people overall):

- **Working status:** people not working (37%).
- **Ethnicity:** people from BAME backgrounds (41%).
- **Disability:** people living with a disability (41%).
- **Vote intention:** Labour voters (41%).
- **Region:** people living in the North of England (39%).
- **Views on government measures:** people who think that the government's measures 'do not go far enough' (43%).
- **Concern about Coronavirus:** people who are concerned about Coronavirus (36%).
- **Satisfaction with government handling:** People who think that the government has handled the pandemic badly (38%).

Statement B: Groups particularly likely to agree that stricter restrictions should be applied to parts of the country with higher levels of the virus (compared to 57% of people overall):

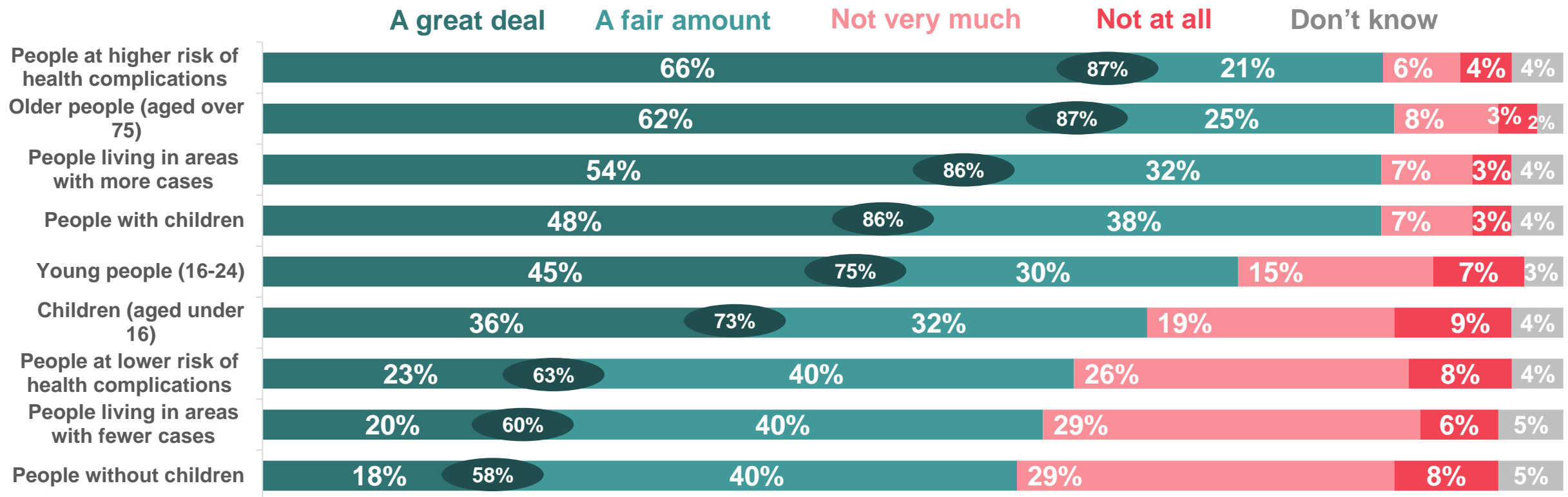
- **Socio-economic status:** people working in professional, administrative and managerial roles (62%).
- **Ethnicity:** people from white ethnic backgrounds (58%).
- **Education:** people educated to a degree, masters or PhD level (61%).
- **Disability:** people living without a disability (59%).
- **Vote intention:** Conservative voters (66%).
- **Region:** people living in the South of England (62%).
- **Views on government measures:** people who think the government measures are 'about right' (66%).
- **Restrictions in own area:** people living in areas under baseline restrictions as of 1st November (62%).
- **Satisfaction with government handling:** people who think the government have handled the pandemic well (63%).

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

A majority think that the Government's approach to the virus has negatively impacted many groups

Q. To what extent, if at all, do you think the UK Government's approach to handling the Coronavirus pandemic has negatively impacted the following groups?

Although all groups are thought to have been negatively impacted by the UK Government's approach to handling the pandemic, some groups are particularly seen to have been affected. These include people at higher risk of health complications (87%), older people (87%), people living in areas with more cases (86%) and people with children (86%).



Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

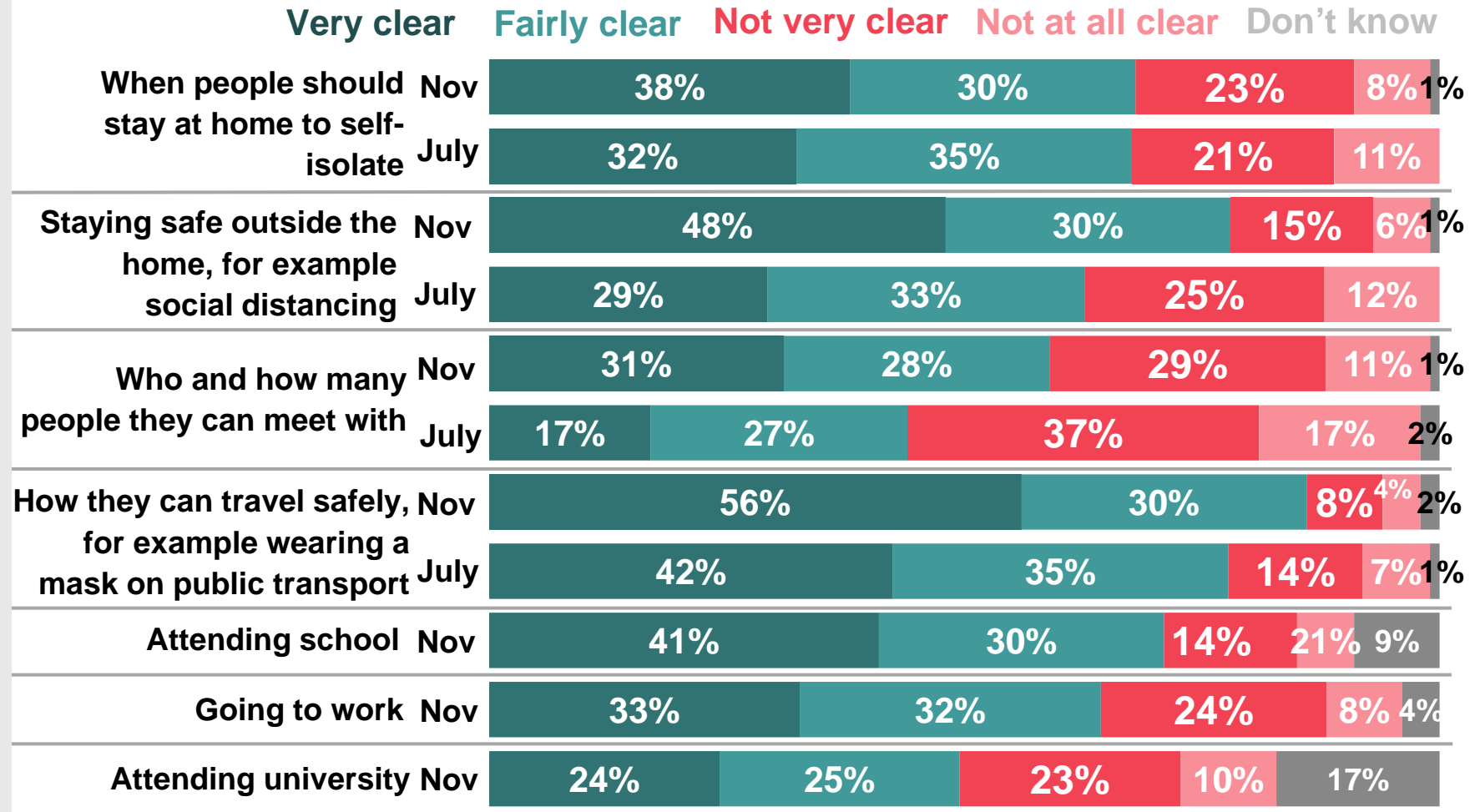
Clarity around some of the official Government guidance has improved since July, though who/how many people can be met with remains less clear

Nearly nine in ten (86%) think **the Government's guidance on travelling safely is clear**. Around four in five (79%) also think the guidance on staying safe outside the home is clear and seven in ten (68%) think that the guidance on when people should isolate is clear.

The proportion of people who think that the **guidance on staying safe outside the home (79%), who and how many people they can meet with (59%), and how they can travel safely (86%)** has significantly increased since July (62%, 44% and 77% respectively).

Seven in ten think the guidance on attending school (71%) and going to work (65%) is clear. However, **only half (50%) think the same about attending university**.

Q. Please think now about the Government's current official guidance for the public. How clear, if at all, do you think the official guidance is on each of the following areas?



Base: July: All respondents (2,246 GB adults aged 18+, interviewed via telephone between 17th – 29th July 2020), November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

Women, people from white ethnic backgrounds and Conservative voters are generally more likely to think that the Government's advice is clear

Q. Please think now about the Government's current official guidance for the public. How clear, if at all, do you think the official guidance is on each of the following areas?

Voting intention: Across all the advice, **Conservative voters are generally more likely to think that the Government's advice is clear.** For example, nearly nine in ten (87%) Conservative voters think that the advice on staying safe outside the home is clear compared to 79% overall and 71% of Labour voters.

Gender: Across all the advice, **women are generally more likely to think that the Government's advice is clear.** For example, nine in ten (90%) women think that advice on travelling safely is clear compared to around four in five (83%) men.

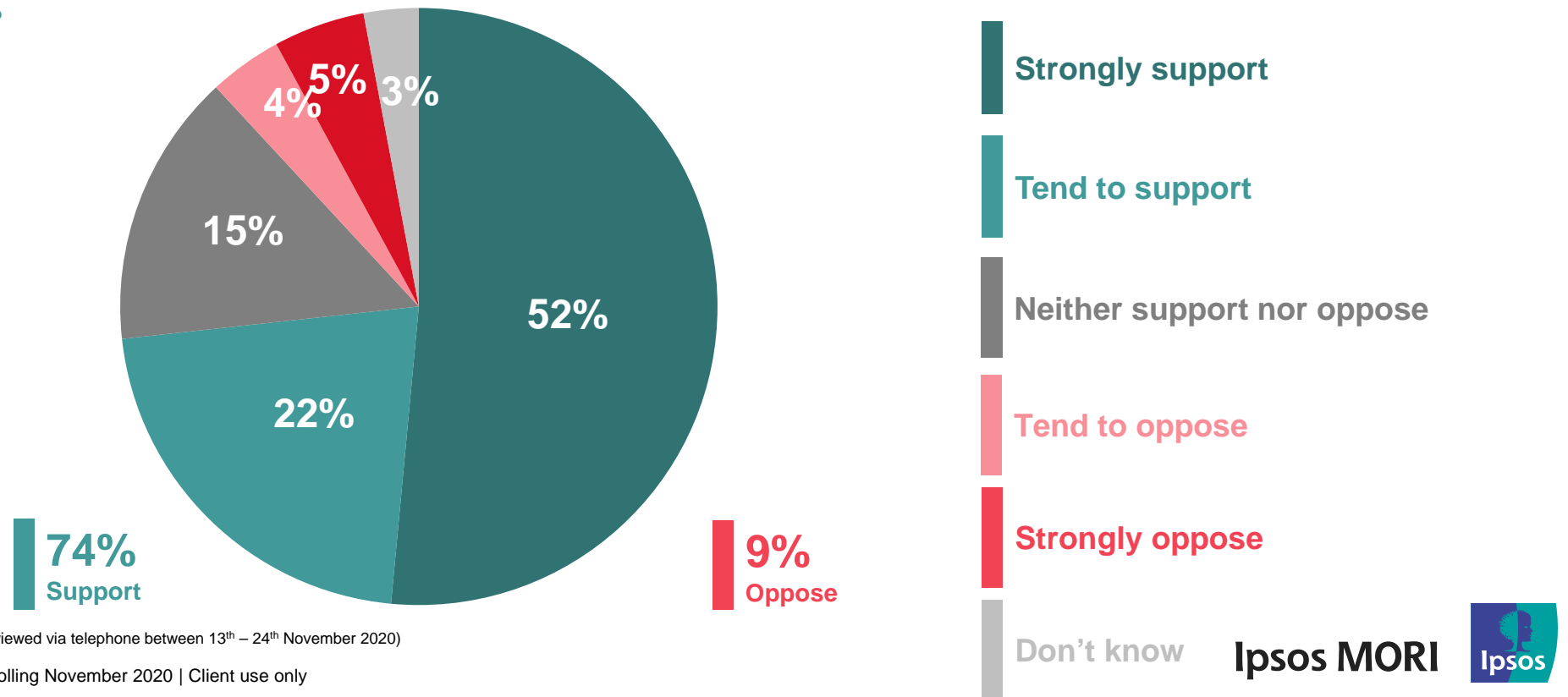
Ethnicity: Across all the advice, **people from white ethnic backgrounds are generally more likely to think that the Government's advice is clear.** For example, nearly three quarters (73%) of people from white ethnic backgrounds think that the advice around attending school is clear compared to 64% of people from BAME backgrounds.

5. Views on Working Tax Credit and Universal Credit

A majority of the public *strongly* support the increase in Universal Credit and Working Tax Credit for families during the pandemic

Three quarters (74%) support the increase in Universal Credit and Working Tax Credit for families during the pandemic, including around half (52%) who *strongly* support the increase. Among the most likely to support the increase are Liberal Democrat (88%) and Labour (84%) voters, those educated to a degree, masters or PhD level (79%) and those with professional, administrative and managerial roles (79%), compared with 74% overall.

Q. In April 2020 the Government announced a £20 a week increase in Universal Credit and Working Tax Credit for families during the pandemic. For a single Universal Credit claimant (aged 25 or over), this means the standard allowance has increased from around £318 to £410 per month. This is the equivalent of increasing from around £73 to £94 per week. To what extent do you support or oppose this increase during the pandemic?

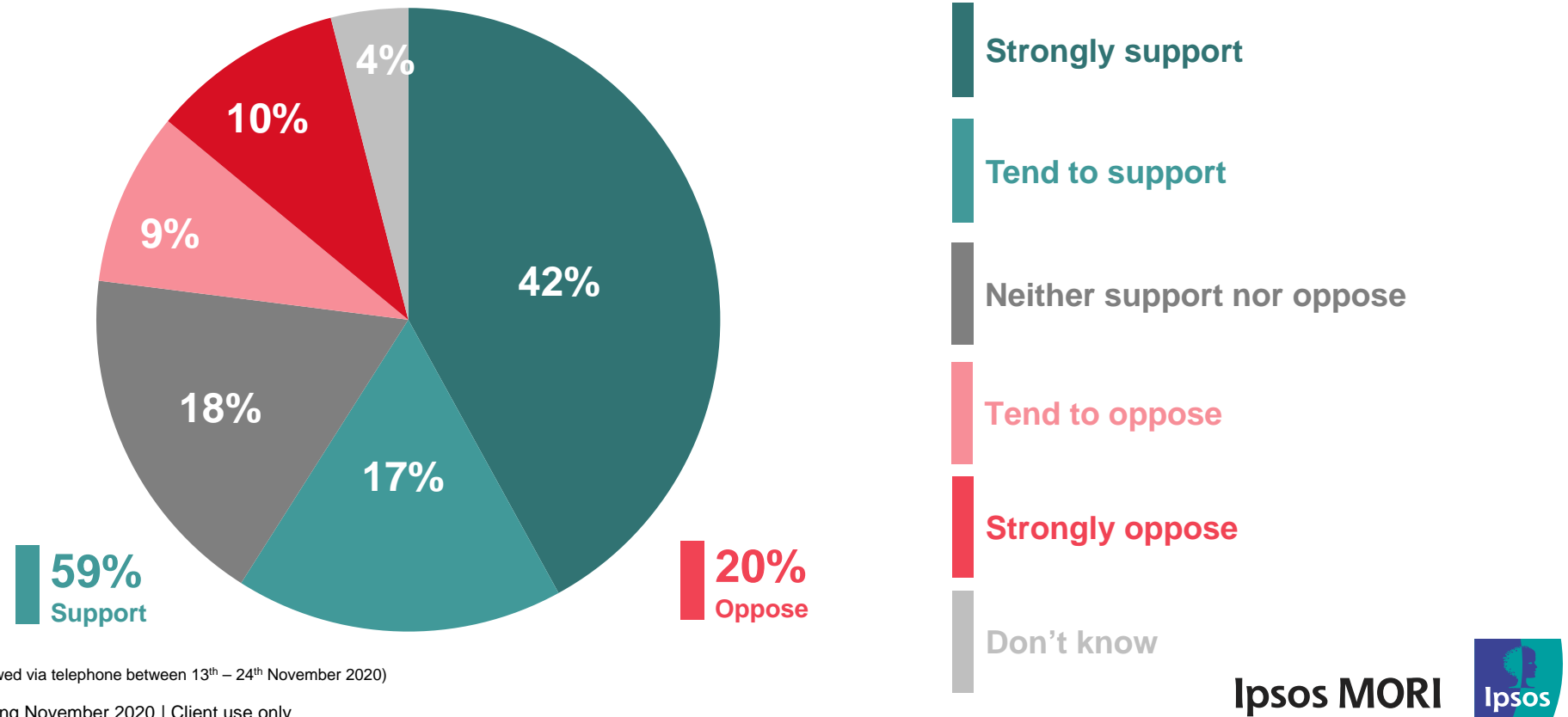


Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

A majority of the public also support permanently increasing Universal Credit and Working Tax Credit

Around three in five (59%) support making the £20 increase to Universal Credit and Working Tax Credit permanent beyond April 2021. This includes two in five of the public (42%) who *strongly* support the permanent increase. Among the most likely to support the increase are Labour voters (73%), and those educated to a degree, masters or PhD level (62%), those living in the North West of England (66%) and Scotland (67%).

Q. The increase in Universal Credit and Working Tax Credit is temporary and is due to end in April 2021. To what extent would you support or oppose making this £20 increase permanent beyond April 2021?



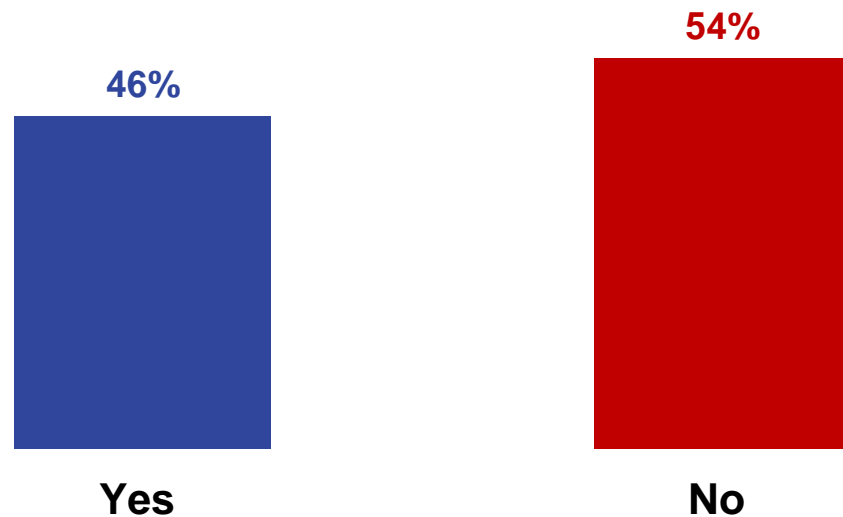
Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

6. Experiences of volunteering during the pandemic

Almost half of the public say they have volunteered to help others in their community during the pandemic

Almost half (46%) of the public say they have volunteered to help others in their community, either by themselves or with an organisation, during the Coronavirus pandemic.

Q. During the Coronavirus pandemic have you volunteered to help others in your community, either by yourself or with an organisation?



Certain groups within society are more likely to report having volunteered during the pandemic. In particular:

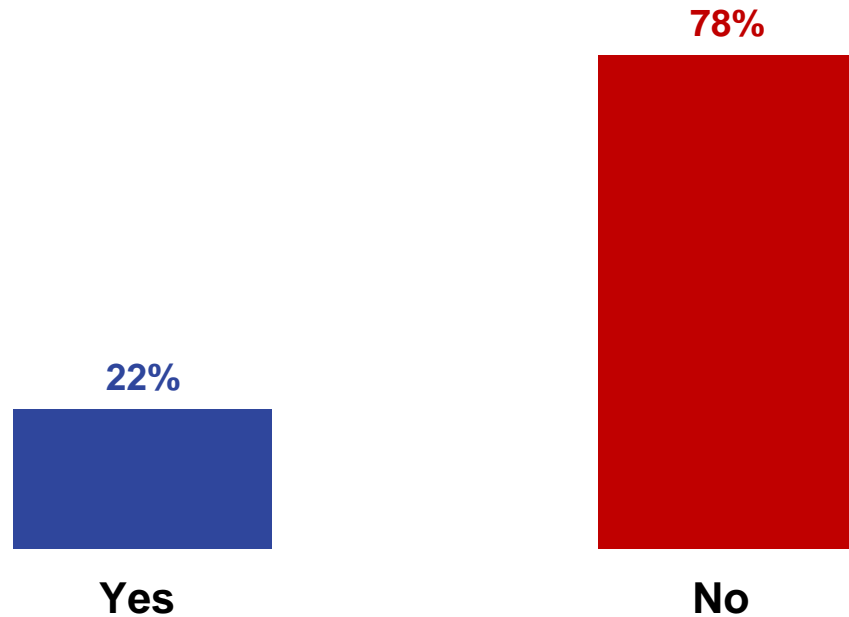
- **Women:** 48%, compared with 43% of men/
- **Those in professional, administrative and management roles:** 53%, compared with 46% overall.
- **Those educated to degree, masters or PhD level:** 51% compared with 46% overall.
- **Those aged 45-54:** 53%, compared with 46% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

A majority have not received any support from individuals or organisations during the pandemic

A majority (78%) say they have not received any support from individuals or organisations during the pandemic, while one in five (22%) have received support during the pandemic.

And have you received any support from individuals or organisations in your community during the pandemic?



Certain groups within society are more likely to report having received support from individuals or organisations in their community during the pandemic. In particular:

- **Women**, 26% of whom report having received support, compared with 19% of men.
- **Older people**, aged 65+, 35% of whom report having received support, compared with 22% overall.
- **Those not working**, 29% of whom report having received support, compared with 22% overall.
- **Routine and manual workers, state pensioners and the unemployed**, 29% of whom report having received support, compared with 22% overall.

Base: November: All respondents (2001 GB adults aged 18+, interviewed via telephone between 13th – 24th November 2020)

For more information

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