

Ipsos Poll on Consumer Behavior During COVID-19

Washington, DC, December 11, 2020

1. What level of threat do you think the coronavirus poses to you personally?

	High threat (Net)	Very high threat	High threat	Moderate threat	Low threat (Net)	Low threat	Very low threat	Don't know
12/9-10 (N=1,112)	39%	17%	22%	34%	25%	15%	10%	1%
11/24-25 (N=1,114)	40%	18%	21%	36%	23%	14%	9%	2%
11/10-11 (N=1,113)	40%	16%	23%	33%	25%	15%	11%	2%
10/27-28 (N=1,115)	38%	17%	20%	34%	27%	16%	11%	2%
10/13-14 (N=1,114)	36%	16%	21%	33%	29%	17%	12%	1%
9/29-30 (N=1,115)	35%	16%	18%	34%	30%	17%	13%	2%
9/15-16 (N=1,113)	36%	18%	18%	33%	29%	16%	12%	1%
9/1-2 (N=1,113)	33%	14%	19%	33%	32%	19%	14%	1%
8/18-19 (N=1115)	34%	14%	20%	37%	28%	17%	11%	1%
8/4-5 (N=1,111)	33%	14%	19%	37%	29%	17%	12%	2%
7/21-22 (N=1,115)	34%	15%	19%	36%	29%	19%	10%	1%
6/23-24 (N=1,113)	31%	14%	17%	34%	33%	20%	12%	2%
6/8-9 (N=1,113)	28%	12%	16%	32%	38%	23%	16%	2%
5/28-29 (N=1,113)	30%	12%	18%	34%	34%	20%	14%	2%
5/14-15 (N=1,114)	31%	13%	18%	36%	30%	18%	12%	3%
5/4-5 (N=1,114)	34%	15%	19%	35%	28%	17%	11%	2%
4/27-28 (N=1,112)	32%	15%	17%	34%	31%	20%	11%	3%
4/17-20 (N=1,111)	32%	10%	22%	35%	31%	21%	10%	2%
4/10-13 (N=1,114)	36%	14%	22%	35%	26%	16%	10%	2%



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2. There are often several phases or stages that people go through when times are hard. Which one of the following phases do you feel best describes your current situation regarding the COVID-19 pandemic?

	The pandemic has not reached my area, and so far there are no restrictions	I am getting ready for possible new restrictions, preparing, and stockpiling supplies where possible	I am reacting day-by-day to the restrictions and establishing new routines	I have adapted to the restrictions and settled into new routines	It seems restrictions will soon be lifted in my area	I am starting to do some things again that used to be restricted	I am doing most of the things I used to do pre- COVID	I feel the pandemic is behind me and am moving on with life
12/9-10	3%	16%	20%	44%	1%	3%	9%	3%
11/24-25	2%	19%	24%	37%	1%	4%	9%	3%
11/10-11	4%	16%	20%	41%	2%	6%	7%	4%
10/27-28	4%	13%	17%	41%	3%	9%	8%	4%
10/13-14	3%	11%	17%	40%	4%	11%	9%	4%
9/29-30	5%	10%	13%	39%	5%	12%	10%	5%
9/15-16	3%	7%	16%	42%	6%	11%	9%	5%
9/1-2	3%	7%	14%	43%	6%	13%	9%	4%
8/18-19	2%	9%	20%	42%	5%	13%	7%	3%
8/4-5	2%	9%	21%	42%	3%	11%	9%	3%
7/21-22	3%	11%	20%	38%	4%	12%	8%	4%
6/23-24	3%	7%	17%	33%	9%	18%	9%	4%
6/8-9	3%	5%	15%	27%	21%	10%	6%	3%
5/28-29	2%	5%	13%	37%	18%	13%	8%	4%
5/14-15	2%	5%	16%	33%	22%	10%	7%	5%
5/4-5	2%	6%	18%	41%	17%	5%	8%	3%
4/27-28	2%	5%	17%	41%	-	-	-	4%





3. When it comes to planning for the future after the COVID-19 pandemic, which of the following best describes you?

	I'm stuck about	I have a lot of	I have some	I have no
	what to do next	uncertainty	uncertainty	uncertainty
12/9-10	9%	28%	46%	17%
11/24-25	9%	29%	46%	16%
11/10-11	9%	31%	46%	14%
10/27-28	12%	32%	42%	13%
10/13-14	11%	30%	43%	16%
9/29-30	11%	29%	43%	18%
9/15-16	10%	29%	43%	18%
9/1-2	9%	32%	42%	16%
8/18-19	11%	33%	44%	13%
8/4-5	9%	31%	45%	15%
7/21-22	10%	32%	46%	12%
6/23-24	7%	32%	46%	15%
6/8-9	7%	30%	46%	18%
5/28-29	7%	28%	48%	18%
5/14-15	10%	30%	42%	18%
5/4-5	9%	33%	44%	15%

4. On a five-point scale, with 5 being intolerable and 1 being not a problem at all, how much do COVID-19 restrictions in your area impact you personally? You may choose any number in between.

	5 - Intolerable	4	3	2	1 - Not a problem
	3 - IIItolerable	7	3		at all
12/9-10	6%	18%	44%	21%	11%
11/24-25	6%	16%	44%	23%	10%
11/10-11	8%	18%	41%	22%	11%
10/27-28	8%	15%	45%	21%	11%
10/13-14	7%	17%	44%	22%	10%
9/29-30	8%	17%	43%	21%	11%
9/15-16	7%	16%	42%	23%	12%
9/1-2	7%	16%	45%	22%	9%
8/18-19	7%	15%	48%	20%	11%
8/4-5	6%	15%	47%	21%	11%
7/21-22	7%	15%	47%	22%	9%
6/23-24	6%	15%	44%	23%	12%
6/8-9	6%	13%	45%	24%	12%
5/28-29	5%	16%	43%	24%	12%
5/14-15	8%	19%	41%	21%	12%
5/4-5	8%	19%	44%	20%	10%





5. How would you describe your current level of stress, compared to the beginning of 2020, before the COVID-19 pandemic began?

	11/24-25	12/9-10
Much more stressed	17%	18%
Somewhat more stressed	33%	38%
About the same level of stress	37%	32%
Somewhat less stressed	9%	8%
Much less stressed	5%	4%
More stressed (Net)	49%	56%
Less stressed (Net)	14%	12%

6. Thinking back over the last 12 months, how would you rate how this year went for each of the following, on scale from 1-10, where 1 means it was not good at all, and 10 means it was an extremely good year? You can use any number from 1 to 10.

Mean Summary

	12/9-10
My immediate family	5.2
Me personally	5.1
My community	4.5
My state	4.0
The country	3.4

a. Me personally

	12/9-10
1 – not a good year at all	10%
2	4%
3	9%
4	13%
5	19%
6	14%
7	16%
8	8%
9	3%
10 – an extremely good year	3%
Don't know/Not applicable	1%
1-3 (Net)	23%
8-10 (Net)	14%
Mean	5.1





b. My immediate family

	12/9-10
1 – not a good year at all	8%
2	5%
3	7%
4	13%
5	23%
6	13%
7	15%
8	8%
9	4%
10 – an extremely good year	3%
Don't know/Not applicable	2%
1-3 (Net)	20%
8-10 (Net)	14%
Mean	5.2

c. My community

	12/9-10
1 – not a good year at all	12%
2	5%
3	12%
4	18%
5	21%
6	13%
7	9%
8	4%
9	2%
10 – an extremely good year	2%
Don't know/Not applicable	2%
1-3 (Net)	30%
8-10 (Net)	8%
Mean	4.5





d. My state

	12/9-10
1 – not a good year at all	19%
2	9%
3	15%
4	15%
5	17%
6	10%
7	5%
8	4%
9	1%
10 – an extremely good year	2%
Don't know/Not applicable	2%
1-3 (Net)	43%
8-10 (Net)	7%
Mean	4.0

e. The country

	12/9-10
1 – not a good year at all	28%
2	14%
3	15%
4	13%
5	12%
6	7%
7	4%
8	2%
9	2%
10 – an extremely good year	2%
Don't know/Not applicable	1%
1-3 (Net)	58%
8-10 (Net)	5%
Mean	3.4





7. For each of the statements below, indicate your level of agreement.

Total Agree Summary

, , , , , , , , , , , , , , , , , , ,	4/10-13	4/17-20	4/27-28	6/23-24	7/21-22	11/24-25	12/9-10
I am staying home except for necessities (e.g., food) or work	85%	85%	81%	69%	69%	68%	68%
I am changing or canceling plans for travel	-	-	-	-	-	57%	57%
I have been avoiding shopping at physical stores	63%	61%	56%	47%	48%	43%	42%
I plan to stock up on food and other essentials this month	-	-	-	-	-	44%	39%
I believe the crisis has been overblown	-	-	28%	32%	29%	27%	31%
I'm afraid to go out for necessities or work	42%	35%	33%	29%	29%	28%	26%

a. I am staying home except for necessities (e.g., food) or work

	4/10-13	4/17-20	4/27-28	6/23-24	7/21-22	11/24-25	12/9-10
Strongly agree	55%	49%	47%	33%	32%	32%	32%
Somewhat agree	30%	36%	33%	36%	37%	36%	36%
Neither agree nor disagree	8%	9%	11%	14%	14%	13%	13%
Somewhat disagree	4%	4%	5%	11%	11%	12%	11%
Strongly disagree	2%	2%	3%	6%	6%	7%	8%
Agree (Net)	85%	85%	81%	69%	69%	68%	68%
Disagree (Net)	6%	6%	8%	17%	18%	19%	19%

b. I'm afraid to go out for necessities or work

	4/10-13	4/17-20	4/27-28	6/23-24	7/21-22	11/24-25	12/9-10
Strongly agree	15%	10%	9%	8%	9%	8%	8%
Somewhat agree	28%	25%	23%	21%	20%	20%	18%
Neither agree nor disagree	20%	22%	21%	18%	20%	20%	17%
Somewhat disagree	22%	26%	25%	27%	28%	29%	29%
Strongly disagree	15%	17%	21%	25%	23%	23%	28%
Agree (Net)	42%	35%	33%	29%	29%	28%	26%
Disagree (Net)	38%	43%	46%	52%	51%	52%	57%

c. I have been avoiding shopping at physical stores

	4/10-13	4/17-20	4/27-28	6/23-24	7/21-22	11/24-25	12/9-10
Strongly agree	29%	27%	25%	19%	17%	16%	15%
Somewhat agree	34%	34%	31%	28%	30%	27%	27%
Neither agree nor disagree	18%	17%	18%	17%	18%	19%	18%
Somewhat disagree	13%	14%	17%	22%	21%	24%	24%
Strongly disagree	6%	8%	10%	14%	14%	14%	16%
Agree (Net)	63%	61%	56%	47%	48%	43%	42%
Disagree (Net)	18%	21%	27%	35%	34%	39%	40%



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d. I believe the crisis has been overblown

	4/27-28	6/23-24	7/21-22	11/24-25	12/9-10
Strongly agree	11%	14%	13%	12%	12%
Somewhat agree	17%	18%	16%	15%	19%
Neither agree nor disagree	18%	18%	19%	19%	14%
Somewhat disagree	19%	19%	18%	17%	18%
Strongly disagree	35%	32%	34%	37%	37%
Agree (Net)	28%	32%	29%	27%	31%
Disagree (Net)	54%	50%	52%	54%	55%

e. I am changing or canceling plans for travel

	11/24-25	12/9-10
Strongly agree	30%	30%
Somewhat agree	27%	27%
Neither agree nor disagree	28%	28%
Somewhat disagree	9%	7%
Strongly disagree	7%	8%
Agree (Net)	57%	57%
Disagree (Net)	15%	15%

f. I plan to stock up on food and other essentials this month

	11/24-25	12/9-10
Strongly agree	13%	12%
Somewhat agree	30%	27%
Neither agree nor disagree	29%	31%
Somewhat disagree	19%	21%
Strongly disagree	8%	9%
Agree (Net)	44%	39%
Disagree (Net)	28%	29%

8. Thinking about when COVID-19-related closures and restrictions end, how will you proceed in using...?

a. Restaurants and bars

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	8%	9%	7%	8%	8%	8%	7%	9%
Will start using again immediately and about as much as I did before	28%	27%	26%	18%	25%	24%	25%	23%
Will wait until I'm sure it is safe but will use about as much as I did before	42%	41%	38%	33%	34%	35%	30%	31%
Will use less than I did before, for at least a few months	13%	14%	18%	26%	22%	21%	22%	22%
Will likely use less than I did before, permanently	4%	5%	5%	9%	7%	8%	11%	8%
I don't use this service	5%	5%	5%	5%	5%	5%	6%	7%





b. Hotels

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	4%	3%	4%	5%	4%	4%	4%	6%
Will start using again immediately and about as much as I did before	13%	13%	13%	14%	18%	16%	19%	18%
Will wait until I'm sure it is safe but will use about as much as I did before	35%	34%	33%	29%	28%	29%	26%	27%
Will use less than I did before, for at least a few months	14%	13%	20%	19%	20%	17%	18%	19%
Will likely use less than I did before, permanently	6%	6%	8%	12%	10%	10%	11%	10%
I don't use this service	27%	30%	22%	22%	22%	24%	21%	20%

c. Rental cars

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	3%	3%	3%	3%	3%	3%	3%	4%
Will start using again immediately and about as much as I did before	7%	9%	9%	10%	9%	10%	13%	12%
Will wait until I'm sure it is safe but will use about as much as I did before	18%	18%	20%	17%	15%	14%	16%	15%
Will use less than I did before, for at least a few months	9%	6%	9%	10%	9%	9%	10%	11%
Will likely use less than I did before, permanently	4%	4%	6%	8%	8%	6%	7%	7%
I don't use this service	59%	59%	54%	53%	55%	57%	51%	52%

d. Ride sharing services

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	3%	3%	3%	3%	4%	3%	4%	4%
Will start using again immediately and about as much as I did before	9%	9%	9%	8%	8%	8%	10%	10%
Will wait until I'm sure it is safe but will use about as much as I did before	16%	16%	16%	14%	12%	13%	13%	13%
Will use less than I did before, for at least a few months	6%	7%	9%	9%	11%	9%	9%	9%
Will likely use less than I did before, permanently	4%	4%	5%	8%	6%	7%	8%	7%
I don't use this service	62%	61%	59%	57%	59%	59%	56%	56%





e. Public transportation

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	3%	3%	2%	4%	3%	4%	4%	4%
Will start using again immediately and about as much as I did before	8%	8%	8%	8%	8%	8%	9%	9%
Will wait until I'm sure it is safe but will use about as much as I did before	17%	17%	17%	14%	15%	12%	12%	11%
Will use less than I did before, for at least a few months	7%	7%	10%	10%	9%	8%	10%	11%
Will likely use less than I did before, permanently	4%	5%	6%	8%	8%	7%	8%	8%
I don't use this service	61%	59%	57%	55%	58%	60%	57%	57%

f. Driving my personal vehicle

9.7	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	15%	14%	19%	18%	19%	18%	21%	20%
Will start using again immediately and about as much as I did before	46%	48%	43%	45%	42%	44%	46%	46%
Will wait until I'm sure it is safe but will use about as much as I did before	24%	21%	19%	19%	20%	17%	16%	17%
Will use less than I did before, for at least a few months	4%	6%	7%	7%	9%	8%	7%	9%
Will likely use less than I did before, permanently	1%	2%	2%	3%	4%	4%	3%	3%
I don't use this service	9%	9%	9%	7%	7%	9%	7%	5%

g. Fitness centers/Studios/Gyms

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	7%	6%	7%	6%	5%	7%	5%	7%
Will start using again immediately and about as much as I did before	14%	14%	13%	11%	11%	11%	11%	12%
Will wait until I'm sure it is safe but will use about as much as I did before	22%	20%	20%	18%	20%	17%	15%	15%
Will use less than I did before, for at least a few months	7%	7%	9%	11%	10%	10%	11%	12%
Will likely use less than I did before, permanently	3%	4%	5%	8%	7%	6%	8%	9%
I don't use this service	47%	49%	46%	46%	46%	49%	51%	46%





h. Entertainment centers (movie theaters, concerts)

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	7%	6%	6%	6%	7%	8%	7%	7%
Will start using again immediately and about as much as I did before	18%	18%	15%	17%	15%	16%	15%	15%
Will wait until I'm sure it is safe but will use about as much as I did before	40%	36%	33%	28%	31%	29%	26%	26%
Will use less than I did before, for at least a few months	12%	15%	19%	21%	17%	18%	19%	21%
Will likely use less than I did before, permanently	6%	7%	8%	11%	12%	11%	16%	13%
I don't use this service	17%	18%	18%	18%	18%	19%	18%	18%

i. Shopping centers or malls

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	6%	6%	6%	7%	6%	6%	7%	7%
Will start using again immediately and about as much as I did before	21%	21%	21%	19%	21%	21%	22%	23%
Will wait until I'm sure it is safe but will use about as much as I did before	42%	39%	37%	30%	30%	31%	29%	27%
Will use less than I did before, for at least a few months	15%	17%	18%	22%	21%	19%	22%	24%
Will likely use less than I did before, permanently	6%	6%	7%	11%	10%	12%	13%	11%
I don't use this service	10%	11%	11%	12%	11%	11%	7%	8%

j. Grocery stores

	4/10-13	4/17-20	5/4-5	5/14-15	7/21-22	8/4-5	11/24-25	12/9-10
Will start using again immediately and more than I did before	10%	9%	10%	11%	11%	12%	13%	11%
Will start using again immediately and about as much as I did before	43%	46%	45%	44%	45%	47%	46%	47%
Will wait until I'm sure it is safe but will use about as much as I did before	36%	35%	31%	28%	27%	25%	26%	25%
Will use less than I did before, for at least a few months	8%	8%	9%	12%	11%	10%	10%	12%
Will likely use less than I did before, permanently	2%	2%	4%	4%	5%	4%	4%	4%
I don't use this service	1%	1%	2%	1%	2%	1%	1%	1%





9. Comparing this holiday season with previous years, which of the following are you doing or plan to do?

Yes Summary

	11/24-25	12/9-10
Doing more holiday shopping digitally this year	66%	66%
Cancelling typical holiday travel plans	62%	61%
Buying gifts for less people this year	54%	56%
Sending gifts to more people this year instead of in-person exchanges	42%	39%
Buying more gifts from local businesses this year	41%	38%
Spending more time on holiday decorations this year	24%	28%
Spending more money on holiday shopping season this year	21%	20%
Buying gifts for more people this year	19%	19%
Spending more money on holiday decorations this year	16%	19%

a. Spending more money on holiday shopping season this year

	11/24-25	12/9-10
Yes	21%	20%
No	79%	80%

b. Doing more holiday shopping digitally this year

	11/24-25	12/9-10
Yes	66%	66%
No	34%	34%

c. Spending more money on holiday decorations this year

	11/24-25	12/9-10
Yes	16%	19%
No	84%	81%

d. Spending more time on holiday decorations this year

	11/24-25	12/9-10
Yes	24%	28%
No	76%	72%

e. Buying gifts for more people this year

	11/24-25	12/9-10
Yes	19%	19%
No	81%	81%

f. Buying gifts for less people this year

	11/24-25	12/9-10
Yes	54%	56%
No	46%	44%





g. Sending gifts to more people this year instead of in-person exchanges

	11/24-25	12/9-10
Yes	42%	39%
No	58%	61%

h. Buying more gifts from local businesses this year

	11/24-25	12/9-10
Yes	41%	38%
No	59%	62%

i. Cancelling typical holiday travel plans

	11/24-25	12/9-10
Yes	62%	61%
No	38%	39%

10. How comfortable are you with the safety of shopping inside stores for your holiday shopping?

	9/29-30	11/24-25	12/9-10
Very comfortable	23%	18%	21%
Somewhat comfortable	34%	40%	41%
Not very comfortable	26%	26%	23%
Not at all comfortable	13%	14%	13%
Don't know	4%	2%	2%
Comfortable (Net)	58%	58%	62%
Not comfortable (Net)	38%	40%	36%

11. For each of the statements below, indicate your level of agreement.

Total Agree Summary

	7/21-22	8/4-5	11/24-25	12/9-10
I feel safer in stores that require masks for everyone	76%	77%	77%	76%
I feel safer in public places when others are wearing masks	74%	76%	75%	75%
I feel safer in public places when I have a mask on	72%	74%	74%	72%

a. I feel safer in public places when I have a mask on

	7/21-22	8/4-5	11/24-25	12/9-10
Strongly agree	45%	45%	40%	39%
Somewhat agree	28%	28%	34%	33%
Neither agree nor disagree	16%	14%	17%	18%
Somewhat disagree	5%	4%	4%	5%
Strongly disagree	6%	8%	5%	5%
Agree (Net)	72%	74%	74%	72%
Disagree (Net)	11%	12%	9%	10%





b. I feel safer in public places when others are wearing masks

	7/21-22	8/4-5	11/24-25	12/9-10
Strongly agree	48%	50%	44%	43%
Somewhat agree	26%	27%	31%	32%
Neither agree nor disagree	15%	13%	17%	15%
Somewhat disagree	5%	4%	4%	6%
Strongly disagree	6%	6%	4%	4%
Agree (Net)	74%	76%	75%	75%
Disagree (Net)	10%	11%	8%	10%

c. I feel safer in stores that require masks for everyone

	7/21-22	8/4-5	11/24-25	12/9-10
Strongly agree	50%	53%	49%	47%
Somewhat agree	26%	24%	28%	28%
Neither agree nor disagree	13%	13%	15%	15%
Somewhat disagree	6%	4%	4%	4%
Strongly disagree	5%	7%	4%	4%
Agree (Net)	76%	77%	77%	76%
Disagree (Net)	11%	11%	8%	9%

12. **[If employed]** When it is allowable to go back to your work/office location, which of the following best describes your plans?

	5/14-15 (N=601)	5/28-29 (N=611)	6/8-9 (N=651)	12/9-10 (N=605)
I have not stopped going to my work/office since the pandemic started	36%	22%	26%	36%
I will have to go back as soon as businesses in my state/area open back up	15%	25%	28%	19%
I will be able to work from home for a fixed amount of time set by my employer (e.g. 'X' more months)	14%	17%	13%	15%
I will be able to split my time each week, going into the office some days and working from home others	12%	15%	13%	13%
I work from home full-time and will continue to do so	14%	10%	10%	9%
I will be able to fully work from home until I am personally comfortable with returning	8%	11%	11%	7%





13. **[If employed]** Which of the following items would you <u>most</u> like to see your company provide at your workplace? You may select up to three.

	6/23-24 (N=622)	12/9-10 (N=605)
Hand sanitizer or wipes	57%	58%
Mask	48%	58%
Hand washing station	27%	26%
Antimicrobial protective coverings on high touch areas, like countertops and doorknobs	25%	23%
Social distancing markers on the ground or on desks	23%	23%
Signs reminding employees to keep 6 feet apart	16%	20%
Arrows or other indicators on the ground pointing out specific directions/traffic flow	10%	6%
None of the above	17%	13%

14. **[If employed]** Which if the following company policies would you most like to see your company implement at your workplace? You may select up to three.

	6/23-24	12/9-10
	(N=622)	(N=605)
Employees must wear masks	38%	50%
Rapid testing for COVID-19	34%	34%
Additional paid sick leave	32%	28%
Limits on occupancy	27%	28%
Mandatory temperature checks	28%	26%
Requiring at least 6 feet of distancing	23%	24%
Limit employee travel as much as possible	13%	15%
Regular health and travel screenings	13%	11%
Policy review/quiz	6%	4%
None of the above	14%	12%

15. **[If employed]** On a scale of 1-5, with one 1 being not at all and 5 being highly extremely impactful, how much does your dependence on public transportation impact your willingness to return to work?

	6/23-24	12/9-10
	(N=622)	(N=605)
1 – Not at all	62%	65%
2	6%	4%
3	10%	12%
4	9%	8%
5 – Extremely	10%	8%
Don't know	2%	3%





16. **[IF EMPLOYED]** When all the coronavirus-related stay at home orders end, do you expect your work commute to change?

	7/21-22	8/4-5	9/1-2	12/9-10
	(N=600)	(N=607)	(N=603)	(N=605)
Yes	33%	37%	37%	26%
No	53%	51%	51%	64%
Don't know	13%	12%	12%	10%

17. [IF Q16=YES] How do you expect your work commute to change?

	7/21-22 (N=196)	9/1-2 (N=207)	12/9-10 (N=149)
I expect to drive to work more often	46%	54%	45%
I expect to take public transportation (bus or rail) more often	17%	21%	22%
I expect to walk or bike more often	18%	13%	11%
I expect to commute less, in any form, because I will be working from home more frequently	24%	17%	23%
Don't know	9%	5%	7%

18. Overall, how 'great' do you think America is? Please rank on a scale from 1 to 10, with 1 being not at all great and 10 being the greatest.

	12/9-10
1 – not great in any way	5%
2	5%
3	10%
4	8%
5	11%
6	10%
7	12%
8	14%
9	10%
10 – the greatest in every way	13%
Don't know	2%
1-3 (Net)	19%
8-10 (Net)	37%
Mean	6.2





19. When in our history was/is America greatest?

	12/9-10
Present day	16%
The 1990s	23%
The 1980s	14%
The 1970s	6%
The 1960s	6%
The 1950s	12%
The 1940s	5%
The 1930s	1%
The 1920s	2%
Earlier than 1920	2%
It was never great	13%



About the Study

These are some of the findings of the nineteenth wave of an Ipsos poll conducted between December 9-10, 2020. For this survey, a sample of 1,112 adults age 18+ from the continental U.S., Alaska, and Hawaii was interviewed online in English.

- The first wave was conducted between April 10-13, among 1,114 U.S. adults
- The second was conducted April 17-20, 2020, among 1,111 U.S. adults
- The third was conducted April 27-28, 2020, among 1,112 U.S. adults
- The fourth was conducted May 4-5, 2020, among 1,114 U.S. adults
- The fifth wave was conducted May 14-15, 2020, among 1,114 U.S. adults
- The sixth wave was conducted May 28-29, 2020, among 1,113 U.S. adults
- The seventh wave was conducted June 8-9, 2020, among 1,113 U.S. adults
- The eight wave was conducted June 23-24, 2020, among 1,113 U.S. adults
- The ninth wave was conducted July 21-22, 2020, among 1,115 U.S. adults
 The tenth wave was conducted August 4-5, 2020, among 1,111 U.S. adults
- The eleventh wave was conducted August 18-10, 2020, among 1,115 U.S. adults
- The twelfth wave was conducted September 1-2, 2020, among 1,113 U.S. adults
- The thirteenth wave was conducted September 15-16, 2020, among 1,113 U.S. adults
- The fourteenth wave was conducted September 29-30, 2020, among 1,115 U.S. adults
- The fifteenth wave was conducted October 13-14, 2020, among 1,114 U.S. adults
- The sixteenth wave was conducted October 27-28, 2020, among 1,115 U.S. adults
- The seventeenth wave was conducted November 10-12, 2020, among 1,113 adults
- The eighteenth wave was conducted November 24-25, 2020, among 1,114 adults

The sample for this study was randomly drawn from Ipsos' online panel (see link below for more info on "Access Panels and Recruitment"), partner online panel sources, and "river" sampling (see link below for more info on the Ipsos "Ampario Overview" sample method) and does not rely on a population frame in the traditional sense. Ipsos uses fixed sample targets, unique to each study, in drawing a sample. After a sample has been obtained from the Ipsos panel, Ipsos calibrates respondent characteristics to be representative of the U.S. population using standard procedures such as raking-ratio adjustments. The source of these population targets is U.S. Census 2016 American Community Survey data. The sample drawn for this study reflects fixed sample targets on demographics. Post-hoc weights were made to the population characteristics on gender, age, race/ethnicity, region, and education.

Statistical margins of error are not applicable to online non-probability polls. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error and measurement error. Where figures do not sum to 100, this is due to the effects of rounding. The precision of Ipsos online polls is measured using a credibility interval. In this case, the poll has a credibility interval of plus or minus 3.4 percentage points for all respondents. Ipsos calculates a design effect (DEFF) for each study based on the variation of the weights, following the formula of Kish (1965). This study had a credibility interval adjusted for design effect of the following (n=1,112, DEFF=1.5, adjusted Confidence Interval=+/-4.9 percentage points).

- The first, fourth, fifth, sixth, seventh, eighth, ninth, eleventh, twelfth, thirteenth, fourteenth, fifteenth, sixteenth, seventeenth, and eighteenth waves of this study have a credibility interval of plus or minus 3.3 percentage points for all respondents.
- The second, third, and tenth waves of this study have a credibility interval of plus or minus 3.4 percentage points for all respondents.





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About Ipsos

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