

PRESS RELEASE : PANDEMIC'S IMPACT ON MALAYSIAN WORKFORCE

28-COUNTRY IPSOS SURVEY FOR THE WORLD ECONOMIC FORUM

WORLD
ECONOMIC
FORUM

IPSOS MALAYSIA

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GAME CHANGERS



IMPACT ON PANDEMIC ON WORKFORCE

December 2020

The pandemic has brought considerable disruption to the life of employees across the world. However, the negative effects of the pandemic related changes are uneven. Female employees are more likely to be impacted by the changes than their male colleagues. People under 35 and lower income employees feel more anxiety and stress related to job security. Business owners/Decisions makers face much pressure on the choices that they make.

As Malaysia settles into another MCO, 2/3rd of Malaysians are claiming to be working from home. Even after 9 months of working from home, a majority still struggle to cope with the balance of work life, inadequacy of home setup, and severe loneliness/isolation.

Anxiety related to job security, stress due to change in routine and family pressure has impacted Malaysian employees more than their global peers. Pandemic related work changes will have a lasting negative effect on workforce.

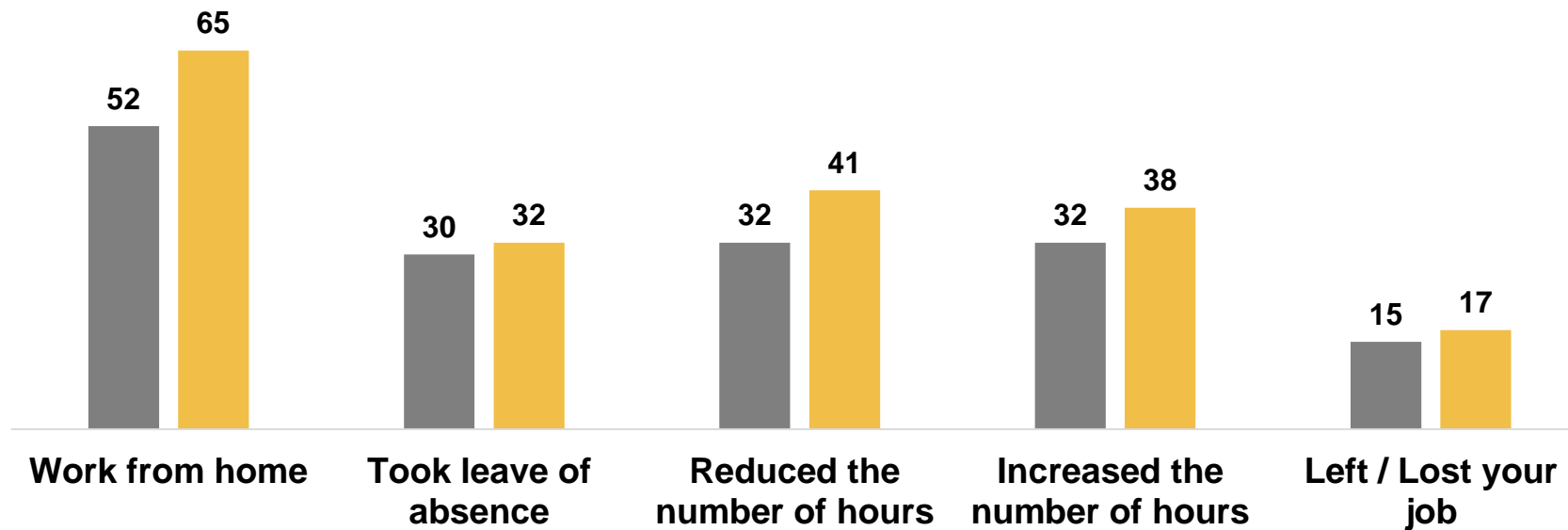
Arun Menon. Managing Director, Ipsos Malaysia



DISRUPTION OF WORKFORCE ACROSS THE WORLD

Malaysia has more people working from home than the global average. More than a third of Malaysians had to take leave of absence, and either reducing or increasing their number of hours since the outbreak. 17% Malaysians claim to have left or lost their job.

WORK-RELATED CHANGES SINCE THE OUTBREAK OF THE PANDEMIC



HIGH LEVEL OF ANXIETY AND STRESS IN THE WORKFORCE

Increased anxiety with regards to job security has been a common experience. Malaysians report the highest level of anxiety among 28 countries surveyed for the study. Stress from change in routine and family pressure are other concerns. Women, people below 35 years of age and lower income employees experience the negative effects significantly more than the rest.

LEFT OR LOST JOB IN MALAYSIA

10%



Employees / Workers lost their job

7%

Employees / Workers left their job

Q. How much have you experienced each of the following as a result of the COVID-19 pandemic?

(% Strongly / tend to agree)

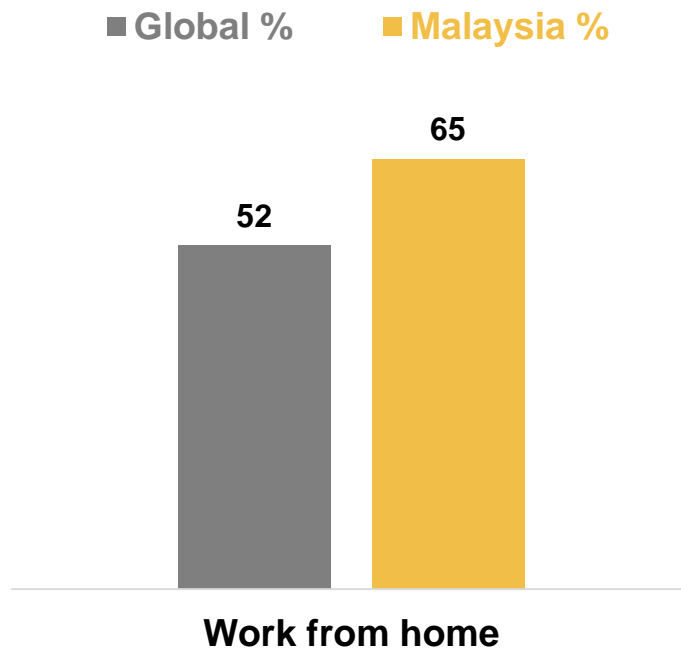
	 Malaysia	 Global
ANXIETY Increased anxiety around job security	74%	56%
STRESS Stress due to changes in work routines and organization	67%	55%
STRESS Stress due to family pressures (e.g., childcare)	58%	45%



STRUGGLING TO FIND WORK/LIFE BALANCE WORKING FROM HOME

Work life balance is a challenge for about two third of Malaysian employees. Homes are unequipped to get the work done. More than half of employees feel lonely and isolated while working from home.

WORK FROM HOME CHALLENGES

(% Strongly / tend to agree)



	 Malaysia	 Global
BALANCE Difficulty finding a work-life balance	63%	50%
UNQUIPPED HOME OFFICE Difficulty getting work done at home due to inadequate home office setup or equipment	62%	46%
LONELY Feeling lonely or isolated when working from home	57%	49%

Technical note

These are the results of a 28-country survey conducted by Ipsos on its Global Advisor online platform between Nov-Dec'2020 in Argentina, Australia, Belgium, Brazil, Canada, Chile, China (mainland), Colombia, France, Germany, Great Britain, Hungary, India, Italy, Japan, Malaysia, Mexico, the Netherlands, Peru, Poland, Russia, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Turkey, and the United States.

The sample consists of employed individuals. The sample size ranges from n=249 in Sweden to n=801 in China with an average of 458 per country. Weighting has been employed to balance demographics and ensure that the composition of each country's sample reflects that the adult population according to the most recent census data.

The publication of these findings abides by local rules and regulations.

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Game Changers

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