



ONE YEAR WITH COVID-19: HOW INSTITUTIONS FARED

For more information, go to: <https://www.ipsos.com/en/covid-19-one-year-trust-institutions>

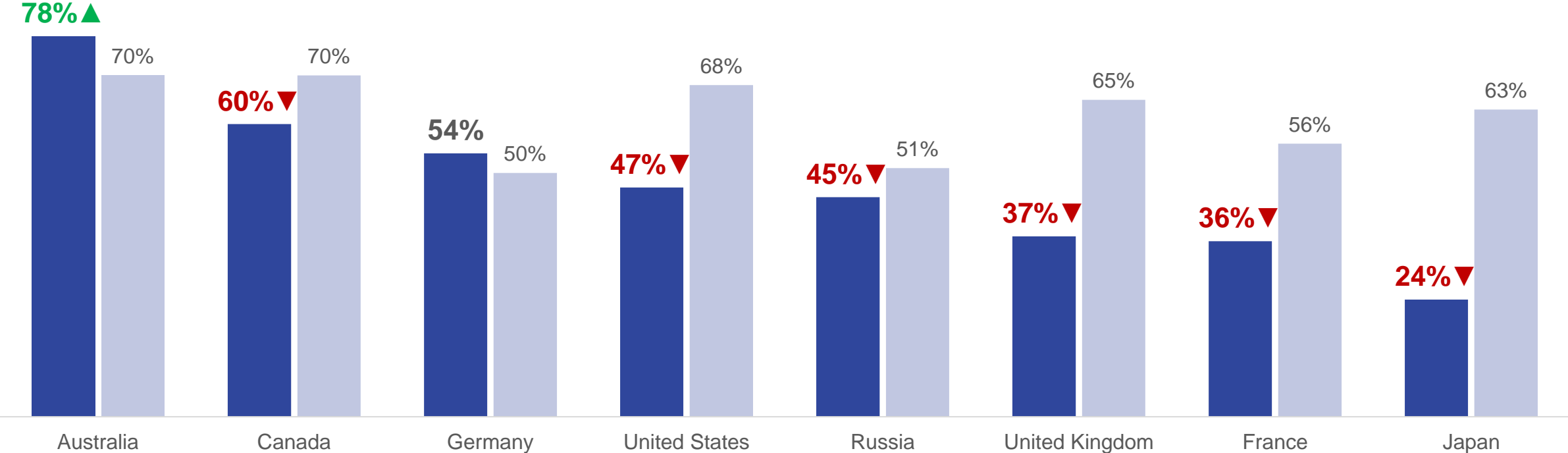
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Initial confidence in governments to deal with the pandemic was high, but expectations have not been met in most countries

Confidence in National Government to Effectively Deal with the Coronavirus*
(% Very + Somewhat Confident)

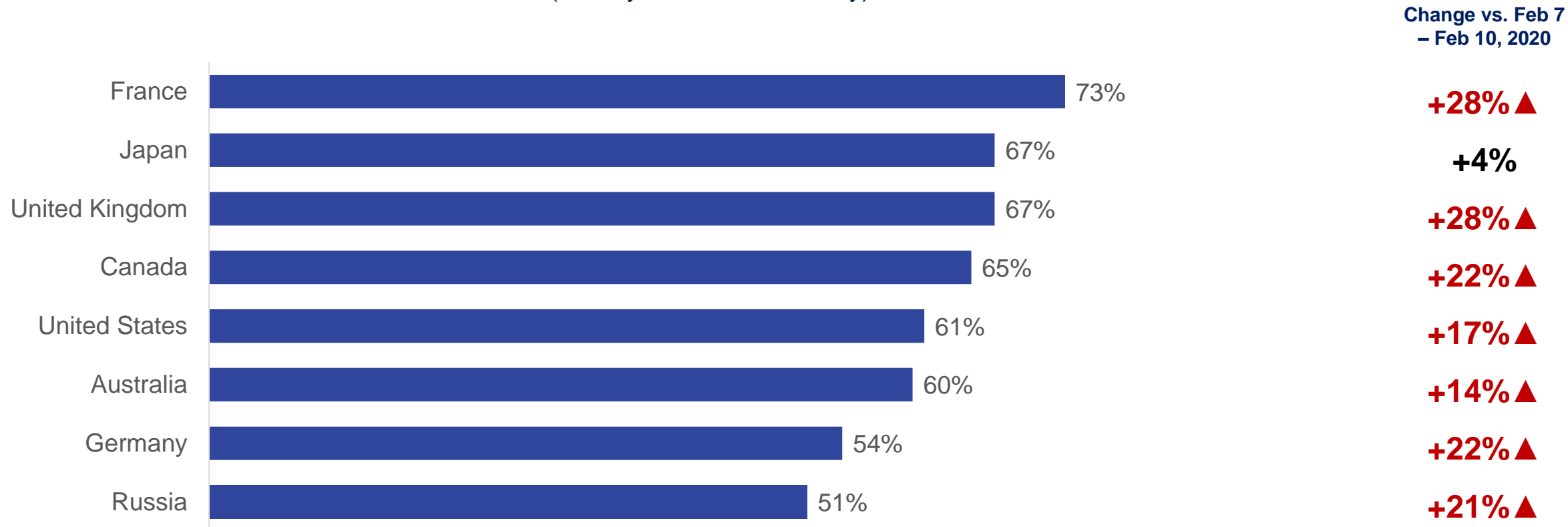
■ Jan 28 - Jan 31, 2021 ■ Feb 7 - Feb 10, 2020



Q: Based on what you have seen, read or heard, how confident are you the following are prepared and can effectively deal with the coronavirus: Your national government?
n=ca.1,000 per country except for Russia in Jan. 2021 (n=502); ▼ or ▲ indicate change vs. previous wave (statistically significant @ 95% C.I.)

Majorities across all eight countries believe that global health authorities will be questioned in the long term

Likelihood Trust in Global Health Authorities Will be Questioned in the Long Term*
 (% Very + Somewhat Likely)

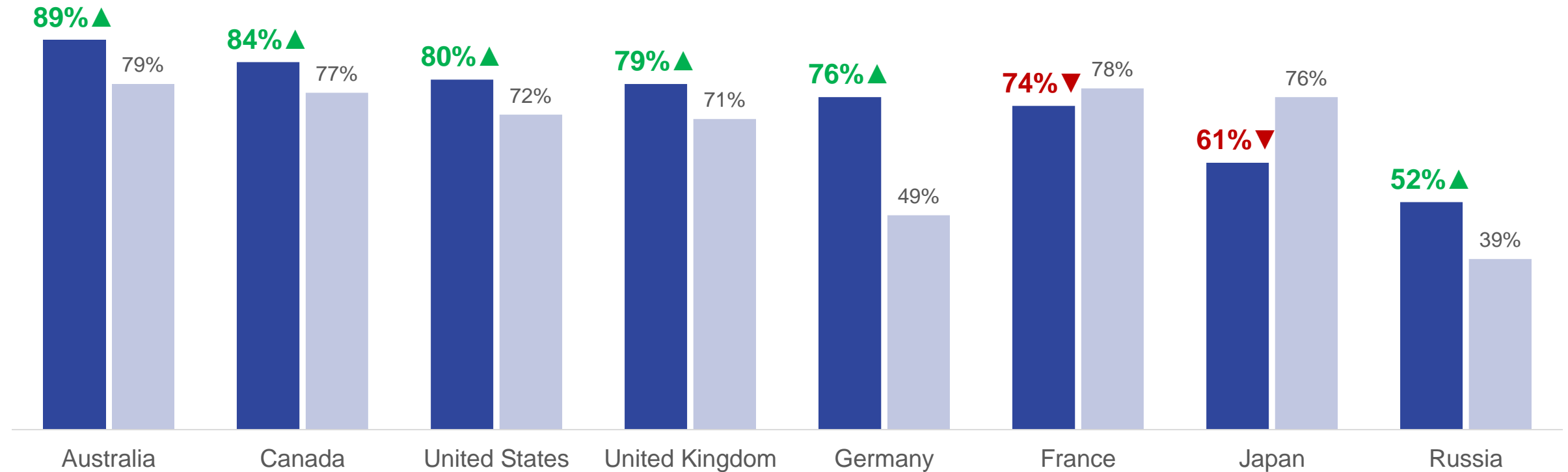


Q: How likely or unlikely do you think each of the following are to occur in the longer term as a result of the Coronavirus: Trust in Global Health Authorities will be questioned?
 n=ca.1,000 per country except for Russia in Jan. 2021 (n=502); +/- indicates change vs. Feb 7 – Feb 10, 2020; ▼ or ▲ indicate change vs. previous wave (statistically significant @ 95% C.I.)

In most countries, confidence in local healthcare professionals is stronger now than it was a year ago

Confidence in Healthcare Professionals in the Community to Effectively Deal with the Coronavirus* (% Very + Somewhat Confident)

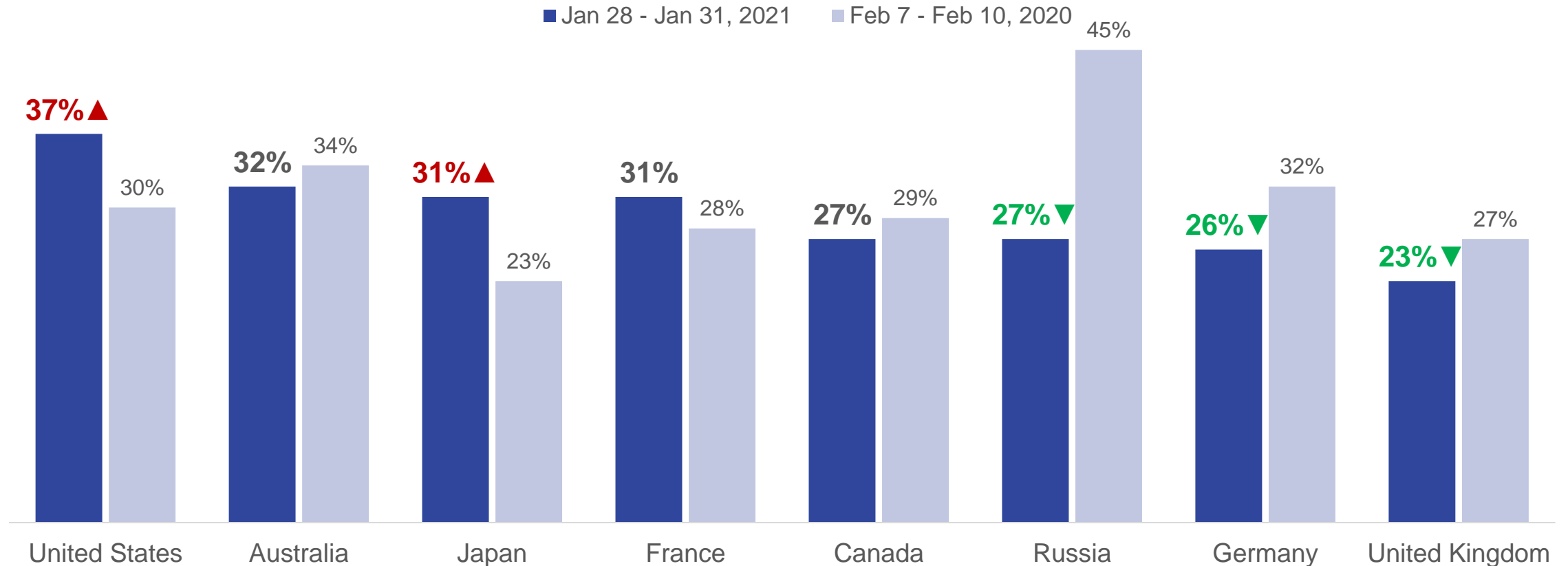
■ Jan 28 - Jan 31, 2021 ■ Feb 7 - Feb 10, 2020



Q: Based on what you have seen, read or heard, how confident are you the following are prepared and can effectively deal with the coronavirus: Doctors and healthcare professionals in your community?
n=ca.1,000 per country except for Russia in Jan. 2021 (n=502); +/- indicates change vs. Feb 7 – Feb 10, 2020; ▼ or ▲ indicate change vs. previous wave (statistically significant @ 95% C.I.)

In all countries, a sizeable minority believes that the media has exaggerated the extent of the coronavirus outbreak

Belief that Media Exaggerated Extent of COVID-19 Outbreak* (% Strongly + Somewhat Agree)



Q: To what degree do you agree or disagree with the following: The media has exaggerated the extent of the coronavirus outbreak?

n=ca.1,000 per country except for Russia in Jan. 2021 (n=502); +/- indicates change vs. Feb 7 – Feb 10, 2020; ▼ or ▲ indicate change vs. previous wave (statistically significant @ 95% C.I.)

Methodology

These are the results of 33 waves of an Ipsos survey conducted on the Global Advisor online platform among adults aged 18-74 in Canada and the United States, and 16-74 in Australia, France, Germany, Japan, Russia, and the United Kingdom.

The first wave was conducted between February 7-10, 2020. The most recent wave reported in this document was conducted January 28-31, 2021.

For each of Australia, Canada, France, Germany, Japan, the U.K. and the U.S., the samples of each survey wave have a size of 1,000 and can be taken as representative of the country's general adult population aged 16-74 or, for the US and Canada, aged 18-74.

For Russia, the samples of all survey waves conducted between February and July 2020 size have a size of approximately 1,000 while those of waves conducted since August 2020 have a size of approximately 500. The samples in Russia are more urban, more educated and/or more affluent than the general population and should be viewed as reflecting the views of the more "connected" segment of the population.

The data is weighted so that each country's sample composition best reflects the demographic profile of the adult population according to the most recent census data.

Where results do not sum up to 100 or the 'difference' appears to be +/-1 more/less than the actual, this may be due to rounding, multiple responses or the exclusion of "don't knows" or not stated responses.

The precision of Ipsos online polls is calculated using a credibility interval with a poll of 1,000 accurate to +/- 3.5 percentage points and of 500 accurate to +/- 4.8 percentage points.

For more information on Ipsos' use of credibility intervals, please visit the Ipsos website (www.ipsos.com).

The publication of these findings abides by local rules and regulations.

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You act better when you are sure.

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