

# ABBVIE/ALLERGAN POLLING

Final Report

February 2021

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ENTERPRISE abbvie



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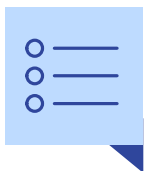
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# Introduction



## BACKGROUND & OBJECTIVES

- Ophthalmologists play an important role in Canadians' eye care, as well as overall health. Understanding the context in which Ophthalmologists have operated during this unprecedented time is important to not only acquire in-depth insights into the impact of COVID-19, but also identify any gaps that have been created in the system. These learnings will be leveraged to improve future access to care.



## METHODOLOGY

- The survey was conducted online among n=75 ophthalmologists January 12 -25, 2021. N=73 practice in an urban setting and n=2 are considered rural.



## KEY FINDINGS

- Unsurprisingly most ophthalmologists have seen fewer patients as a result of the pandemic. While many health and safety measures have been implemented, most do not report significant increase to the duration of their average clinic day.
- Ophthalmologists report patients impacted in multiple ways such as overall eye health and increased wait times or postponed procedures. Indeed, ophthalmologists feel the quality and access to care they can provide has been significantly impacted by the pandemic.

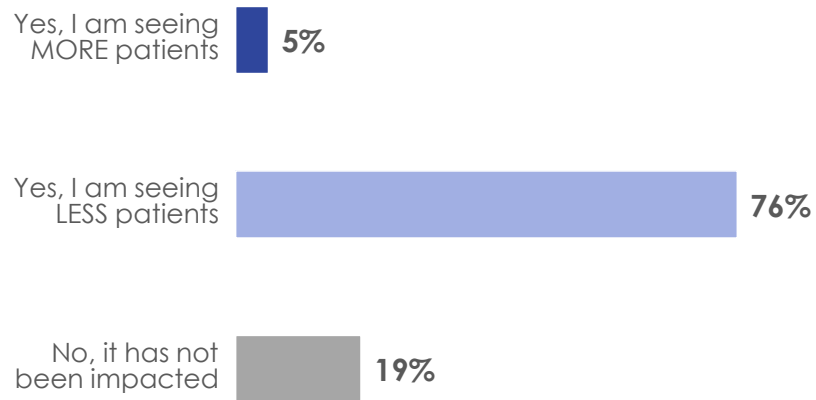
# Detailed Findings

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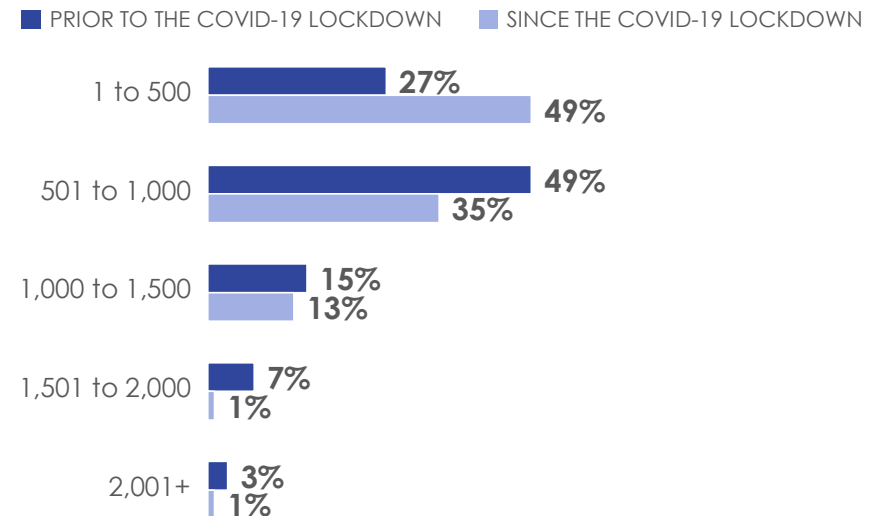
# COVID-19 Impact on Clinic Volume/Patients Per Month

- Unsurprisingly, most ophthalmologists report seeing fewer patients as a result of the pandemic.

## CLINIC VOLUME IMPACTED BY COVID-19



## PATIENTS PER MONTH

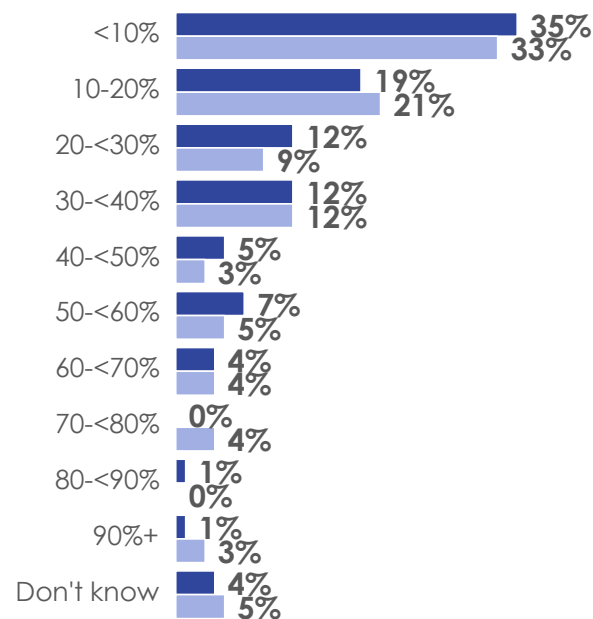


Base: All respondents (n=75)  
Q2a. Has the volume in your clinic been impacted by COVID-19?  
Q2b. How many patients per month do you see?

# Patients Receiving Retinal Injections

## PERCENTAGE OF PATIENTS RECEIVING RETINAL INJECTIONS

■ PRIOR TO THE COVID-19 LOCKDOWN ■ SINCE THE COVID-19 LOCKDOWN



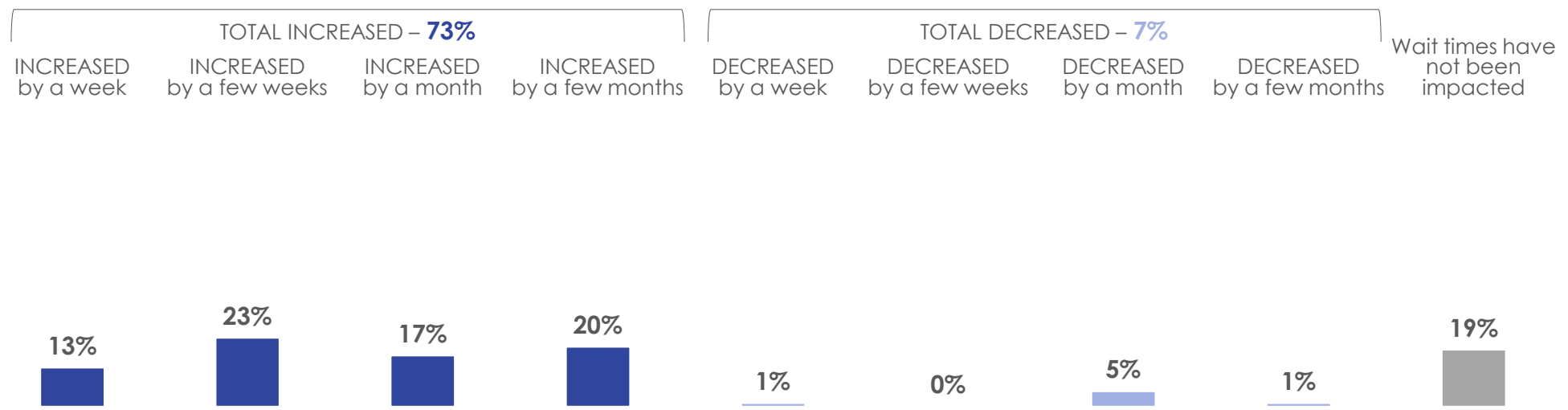
Base: All respondents (n=75)  
Q2c. And, what percentage of your patients would receive retinal injections?

- Retinal injections, however, have been less impacted by the pandemic.

# Retina Care Wait Lists

- The pandemic has also impacted retina care in terms of wait lists, which are more likely to have increased.

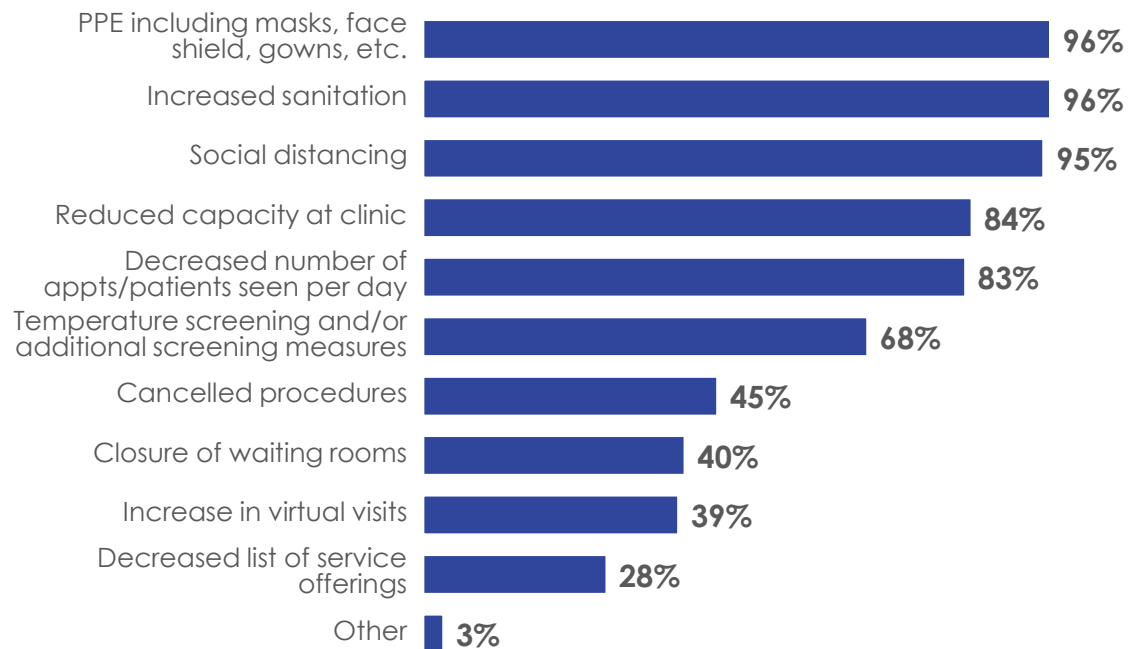
## HOW COVID-19 IMPACTING RETINA CARE WAIT LISTS



Base: All respondents (n=75)  
Q2d. Thinking about the time since COVID-19 lockdowns started (approximately March 2020), how would you say wait lists to retina care have been impacted?

# Clinic Health & Safety Measures Due to COVID-19

## COVID-19 HEALTH AND SAFETY MEASURES IMPLEMENTED



- Ophthalmologists have implemented a variety of health and safety measures.



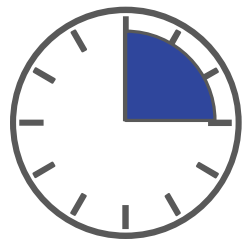
Base: All respondents (n=75)  
Q3. Have you implemented any of the following health and safety measures at your clinic because of COVID-19?



## Length of Average Clinic Day

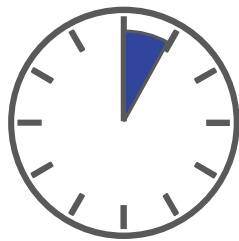
- Most ophthalmologists' clinic day has not been increased by the pandemic. Those whose day has increased, are most likely to have been impacted by about an hour.

### HOW COVID-19 HAS INCREASED THE LENGTH OF AVERAGE CLINIC DAY



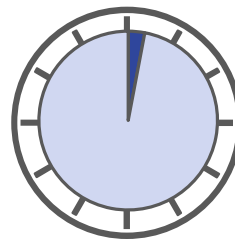
**25%**

By one hour



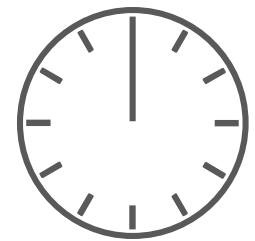
**8%**

By two hours



**3%**

By three or more  
hours



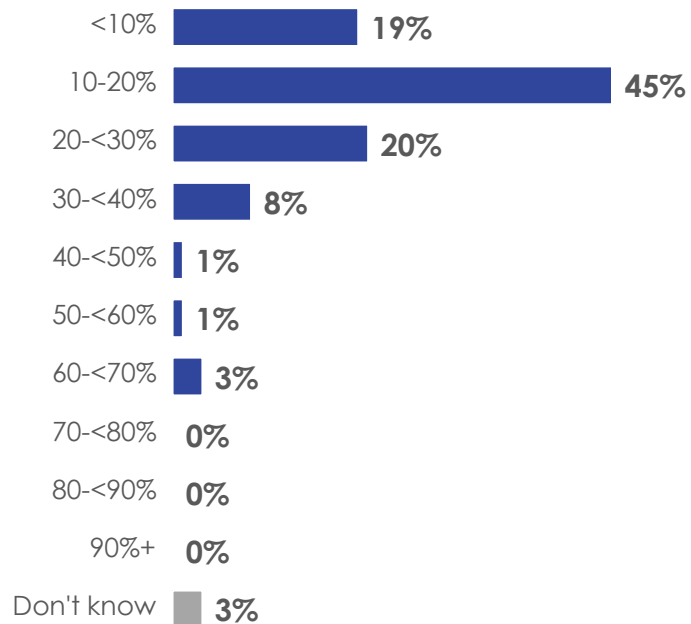
**64%**

Has not lengthened  
an average clinic  
day

Base: All respondents (n=75)  
Q4. Has COVID-19 increased the length of an average clinic day?

# Patients Missing/Cancelling Appts. Since COVID-19 Lockdown

## PERCENTAGE OF MISSED/CANCELLED APPTS.



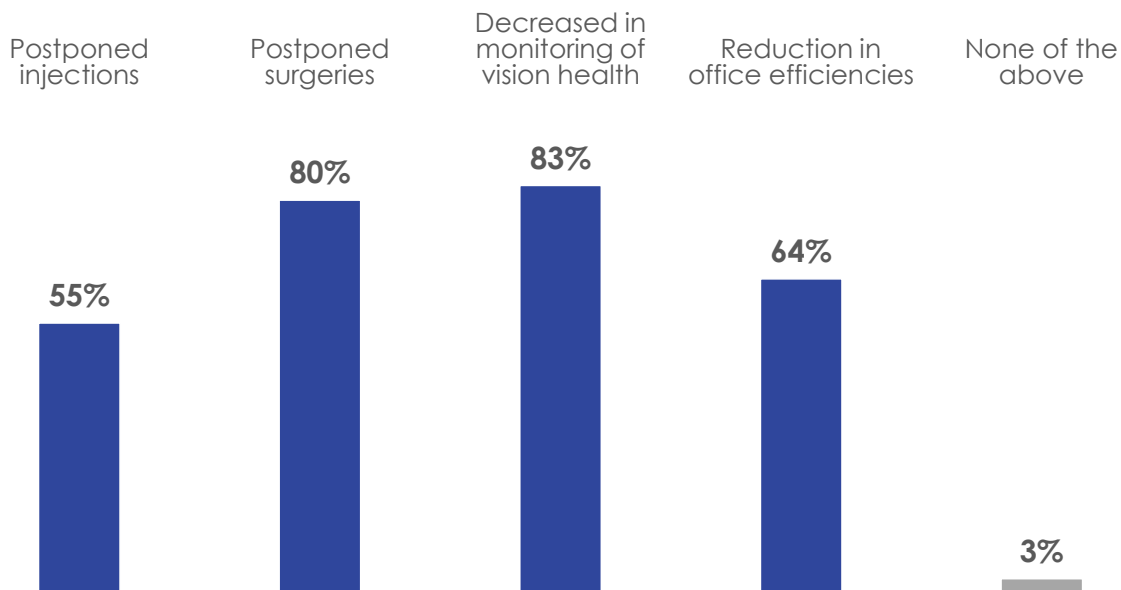
- The proportion of missed or cancelled appointments has been minimal-to-moderate since the start of the lockdown.

Base: All respondents (n=75)

Q5. What percentage of your patients have missed or cancelled an appointment since the COVID-19 lockdown started (approximately March 2020)?

# How Patients Have Been Impacted Because of COVID-19 Lockdown

## IMPACT OF COVID-19 LOCKDOWN ON PATIENTS



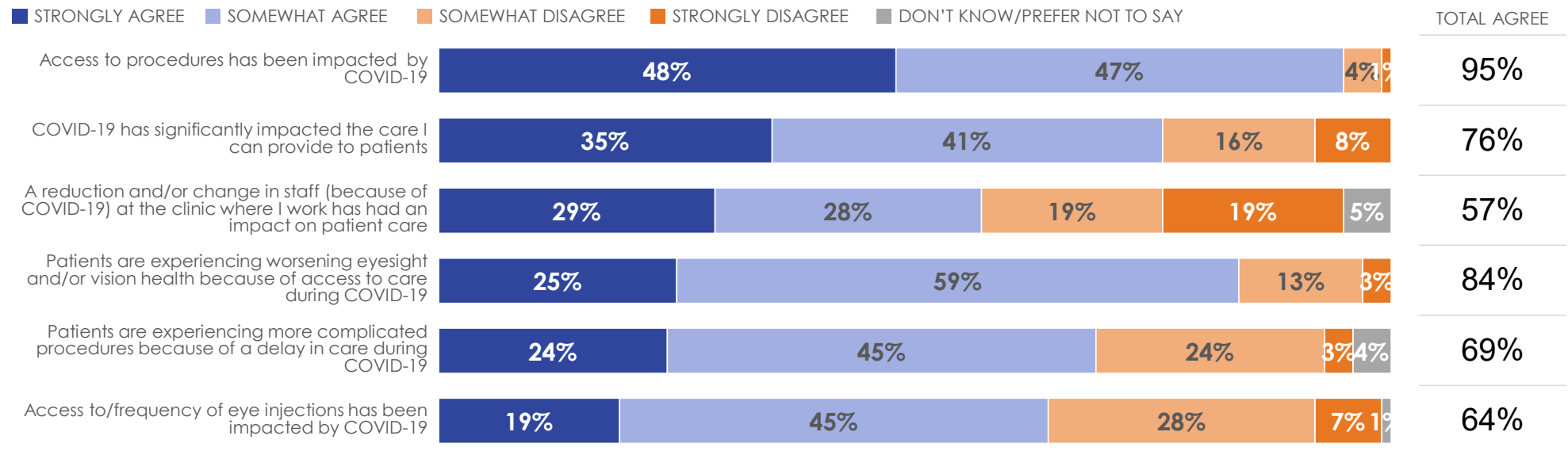
- Most ophthalmologists report patients being impacted in all aspects measured, particularly with a reduction in the monitoring of vision health and postponed surgeries.

Base: All respondents (n=75)  
Q6. Has the COVID-19 lockdown impacted your patients in any of the following ways?

# Agreement with COVID-19 Statements

- Ophthalmologists express agreement with all statements regarding the negative impact of the pandemic on their practice and Canadians' eye health.

## LEVEL OF AGREEMENT WITH STATEMENTS



Base: All respondents (n=75)  
Q7. Please indicate whether you agree or disagree with the following statements ...

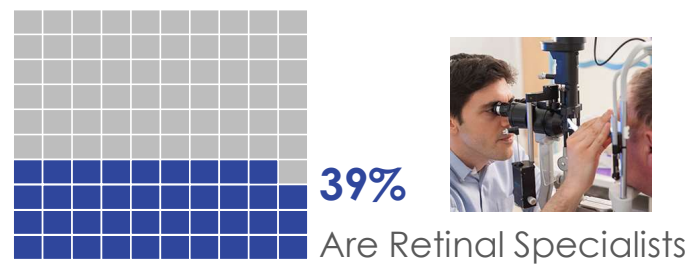
# Respondent Profile

# 2

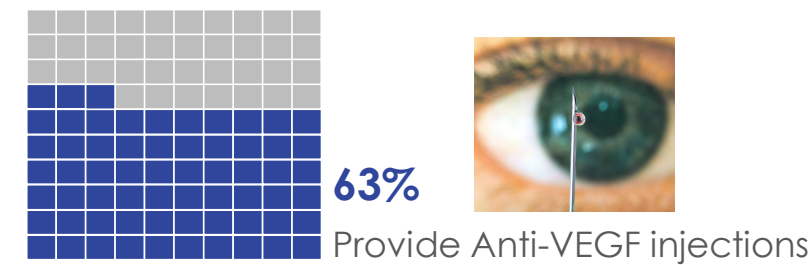
# Retina Specialists who Provide Anti-VEGF Injections

- Two in five of the ophthalmologists surveyed are considered retinal specialists and two-thirds regularly provide anti-VEGF injections.

## CONSIDERED A RETINAL SPECIALIST



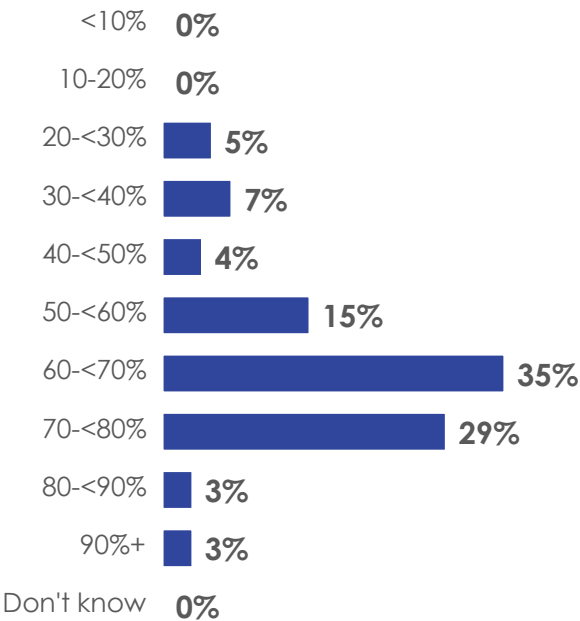
## PROVIDE ANTI-VEGF INJECTIONS



Base: All respondents (n=75)  
Q1. Are you considered a Retinal Specialist? For the purpose of this study, Retina specialists are specialized eye doctors who only treat diseases of the retina. They are medical doctors that are board certified in Ophthalmology, a specialty of medicine/surgery that deals with the diseases of the eye and the surrounding tissues.  
Q2. Do you regularly provide Anti-VEGF injections?

# Patients Aged Over 65 Years

## PERCENTAGE OF PATIENTS AGED 65+ YEARS

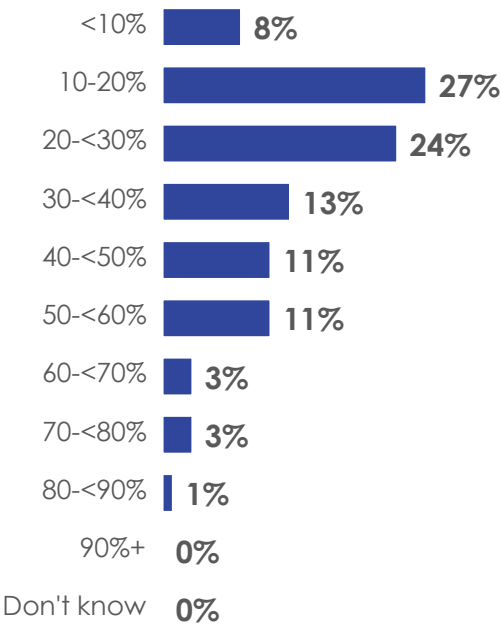


- The ophthalmologists surveyed see mostly older patients aged 65+.

Base: All respondents (n=75)  
Q8. Approximately, what percentage of your patients are over the age of 65?

# Patients Relying on Caregiver to Accompany Them to Appts.

## PERCENTAGE OF PATIENTS RELYING ON CAREGIVERS



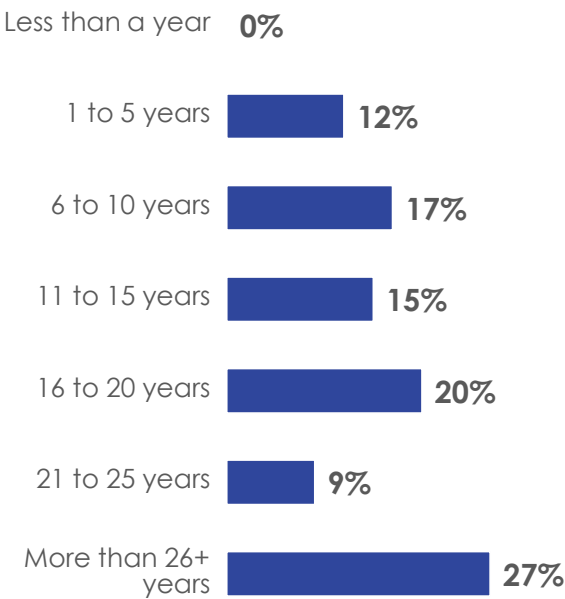
- A significant minority of patients rely on a caregiver to accompany them to their appointments.

Base: All respondents (n=75)  
Q9. Approximately, what percentage of your patients rely on a caregiver to accompany them to appointments?



# Number of Years Practicing

## NUMBER OF YEARS PRACTICING



MEAN  
18.1 years

- The ophthalmologists surveyed are varied in terms of their years of practicing.

Base: All respondents (n=75)  
D1. How many years have you been practicing?

# Contact

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FASTER.**

