

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 1

**Q401. We'd now like you to think about your own experience and everything you have seen, heard or read recently.
Do you think the general standard of care provided by the NHS over the last twelve months has been getting...?**

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Much better	533 15%eikp	243 14%	287 16%	34 9%	84 14%	142 12%	273 19%zcde	486 15%z	37 10%	190 12%	343 17%zi	364 14%	80 16%	73 24%zk	126 14%	407 15%	214 10%	329 17%zpr	410 14%p	123 18%p	541 15%
Slightly better	554 15%gi	272 16%	278 15%	92 25%zdef	80 13%	162 14%	220 16%	467 15%	82 22%zg	209 14%	341 17%zi	401 15%	84 16%	38 12%	147 16%	407 15%	303 15%	304 16%	452 16%	102 15%	541 15%
About the same	1149 32%af	515 30%	630 34%za	95 25%	205 33%	423 36%zcf	427 30%	1046 33%z	95 26%	512 33%	630 31%	842 32%	175 34%	102 33%	299 32%	851 32%	682 33%q	593 31%	925 32%	224 32%	1142 32%
Slightly worse	818 23%am	417 24%	397 22%	96 26%	144 23%	260 22%	317 23%	713 23%	91 24%	366 24%	448 22%	641 25%zsm	97 19%	49 16%	200 22%	619 23%	513 25%zrs	455 23%	682 24%	137 20%	824 23%
Much worse	322 9%ab	177 10%	144 8%	19 5%	58 9%	128 11%zf	116 8%	281 9%	36 10%	158 10%	163 8%	232 9%	35 7%	31 10%	99 11%	223 8%	208 10%zq	165 9%	268 9%	54 8%	347 10%
Don't know	212 6%bfgkq	118 7%	90 5%	38 10%f	47 8%f	74 6%f	54 4%	176 6%	31 8%	106 7%	105 5%	131 5%	45 9%k	17 5%	59 6%	153 6%	135 7%qr	95 5%	162 6%	50 7%	193 5%
Better	1087 30%eikp	515 30%	565 31%	126 34%	164 26%	304 26%	493 35%zde	953 30%	119 32%	398 26%	684 34%zi	765 29%	164 32%	111 36%	273 29%	814 31%	518 25%	633 33%zpr	862 30%p	225 33%p	1082 30%
Worse	1140 32%bgjls	594 34%zb	541 30%	115 31%	203 33%	389 33%	433 31%	994 31%	127 34%	524 34%	611 30%	873 33%zl	132 26%	80 26%	298 32%	842 32%	721 35%zqrs	620 32%	950 33%s	190 28%	1171 33%
NET: Better	-1%	-4%	1%	3%	-6%	-7%	4%	-1%	-2%	-8%	4%	-4%	6%	10%	-3%	-1%	-10%	1%	-3%	5%	-2%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137 WAVE9 NHS_wtd_v2 PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f - z/g/h - z/i/j - z/k/l/m - z/n/o - z/p/q/r/s

Overlap formulae used. * small base

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Table 2

**Q401. We'd now like you to think about your own experience and everything you have seen, heard or read recently.
Do you think the general standard of care provided by the NHS over the last twelve months has been getting...?**

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	Total (z)	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)		Did not vote (u)
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Much better	533 15% _o	469 15%	44 14%	20 11%	33 22% _{fhm}	48 12%	47 15%	30 11%	51 16%	78 22% _{zflm}	82 16%	47 14%	53 11%	207 18% _{zop}	113 11%	36 11%	15 13%	35 18% _o	61 15%	541 15%
Slightly better	554 15% _l	487 16%	36 12%	31 17%	25 17%	62 15%	55 18% _l	49 19% _l	54 17%	52 15%	77 15%	35 11%	77 16%	188 16%	135 13%	42 13%	13 12%	25 13%	74 18%	541 15%
About the same	1149 32% _o	982 32%	105 34%	62 35%	46 30%	150 37%	91 30%	79 30%	94 30%	99 28%	156 31%	125 39% _{zjk}	143 30%	365 32%	339 34%	96 29%	48 42%	68 34%	132 32%	1142 32%
Slightly worse	818 23% _n	685 22%	87 28%	47 26%	32 21%	93 23%	62 20%	72 27% _k	65 21%	86 25%	99 19%	64 20%	112 24%	231 20%	266 26% _{znu}	107 32% _{znu}	24 21%	46 23%	73 18%	824 23%
Much worse	322 9%	285 9%	22 7%	15 8%	13 8%	33 8%	27 9%	24 9%	33 11%	27 8%	57 11%	28 9%	45 10%	113 10%	97 10%	28 8%	8 7%	12 6%	41 10%	347 10%
Don't know	212 6% _{jn}	191 6%	16 5%	5 3%	2 1%	23 6% _j	24 8% _{ej}	11 4%	19 6% _j	6 2%	40 8% _{ej}	24 7% _{ej}	41 9% _{ej}	42 4%	56 6%	21 6%	7 6%	14 7%	32 8% _n	193 5%
Better	1087 30% _{op}	956 31%	80 26%	51 28%	58 39% _{fl}	110 27%	102 33%	80 30%	105 33%	130 37% _{zflm}	160 31%	82 25%	129 27%	395 34% _{zop}	248 25%	78 24%	28 25%	61 30%	136 33% _{op}	1082 30%
Worse	1140 32% _o	970 31%	109 35%	61 34%	44 30%	126 31%	89 29%	96 36%	99 31%	113 32%	155 30%	91 28%	157 33%	344 30%	364 36% _{znu}	134 41% _{zntu}	32 28%	59 29%	115 28%	1171 33%
NET: Better	-1%	*	-9%	-6%	9%	-4%	4%	-6%	2%	5%	1%	-3%	-6%	4%	-12%	-17%	-3%	1%	5%	-2%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137 WAVE9 NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/ef/gh/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

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Table 3

**Q401. We'd now like you to think about your own experience and everything you have seen, heard or read recently.
Do you think the general standard of care provided by the NHS over the last twelve months has been getting...?**

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Much better	533 15% bd	533 49% zb	-	365 23% zd	27 4%	541 15%
Slightly better	554 15% bd	554 51% zb	-	320 20% zd	43 7%	541 15%
About the same	1149 32% abc	-	-	372 23%	199 32% c	1142 32%
Slightly worse	818 23% a	-	818 72% za	364 23%	215 35% zc	824 23%
Much worse	322 9% a	-	322 28% za	126 8%	118 19% zc	347 10%
Don't know	212 6% abcd	-	-	48 3%	13 2%	193 5%
Better	1087 30% bd	1087 100% zb	-	685 43% zd	70 11%	1082 30%
Worse	1140 32% a	-	1140 100% za	490 31%	333 54% zc	1171 33%
NET: Better	-1%	100%	-100%	12%	-43%	-2%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 4

Q402. Do you think the general standard of care provided by the NHS over the next twelve months will get...?

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Much better	442 12% ^{kp}	216 12%	226 12%	56 15%	74 12%	128 11%	184 13%	398 13%	39 11%	165 11%	276 14% ^z	301 12%	61 12%	50 16%	121 13%	321 12%	211 10%	263 14% ^{pr}	343 12% ^{ap}	99 14% ^p	420 12%
Slightly better	1153 32% ^{bems}	646 37% ^{zb}	502 27%	143 38%	201 33%	349 29%	459 33%	1032 33% ^z	107 29%	527 34%	623 31%	890 34% ^{zm}	164 32%	73 24%	284 31%	868 33%	680 33% ^s	646 33% ^s	961 33% ^{zs}	191 28%	1165 32%
About the same	1244 35% ^{ac}	535 31%	702 38% ^{za}	96 26%	205 33%	431 36% ^c	511 36% ^{zc}	1090 34%	141 38%	506 33%	728 36%	906 35%	186 36%	109 35%	331 36%	912 34%	710 35%	663 34%	1004 35%	239 35%	1264 35%
Slightly worse	481 13% ^{fg}	211 12%	268 15%	54 14%	80 13%	181 15% ^f	166 12%	404 13%	65 17%	213 14%	265 13%	344 13%	61 12%	52 17%	135 15%	346 13%	289 14%	251 13%	384 13%	97 14%	470 13%
Much worse	134 4% ^{fj}	67 4%	66 4%	5 1%	36 6% ^f	52 4%	41 3%	124 4% ^z	8 2%	73 5% ^j	60 3%	90 3%	20 4%	13 4%	28 3%	107 4%	86 4%	62 3%	105 4%	29 4%	137 4%
Don't know	134 4% ^{kq}	68 4%	63 3%	19 5%	21 3%	47 4%	47 3%	119 4%	12 3%	56 4%	77 4%	81 3%	23 4%	14 4%	28 3%	106 4%	79 4%	56 3%	101 3%	34 5%	131 4%
Better	1595 44% ^{be}	862 49% ^{zb}	728 40%	199 53% ^e	275 45%	477 40%	643 46% ^e	1430 45% ^z	146 39%	692 45%	899 44%	1191 46% ^z	225 44%	123 40%	405 44%	1189 45%	891 43%	909 47% ^{zpr}	1304 45% ^{ap}	291 42%	1585 44%
Worse	615 17% ^{fg}	278 16%	333 18%	60 16%	116 19%	233 20% ^{zf}	206 15%	529 17%	73 20%	286 19%	325 16%	433 17%	81 16%	65 21%	163 18%	452 17%	376 18% ^{qr}	313 16%	489 17%	126 18%	607 17%
NET: Better	27%	33%	22%	37%	26%	20%	31%	28%	20%	26%	28%	29%	28%	19%	26%	28%	25%	31%	28%	24%	27%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

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Overlap formulae used. * small base

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Table 5

Q402. Do you think the general standard of care provided by the NHS over the next twelve months will get...?

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)	Did not vote (u)		
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Much better	442 12% o	387 12%	34 11%	20 11%	26 18% m	43 10%	36 12%	39 15%	38 12%	51 15%	71 14%	40 12%	42 9%	174 15% zop	97 10%	29 9%	12 10%	23 12%	43 10%	420 12%
Slightly better	1153 32% mo	1000 32%	93 30%	61 34%	46 31%	137 33%	90 29%	92 35%	100 32%	124 36% m	167 33%	121 38% zm	122 26%	423 37% zoq	287 28%	110 33%	26 22%	58 29%	131 32%	1165 32%
About the same	1244 35%	1072 35%	116 37%	56 31%	53 35%	151 37%	107 35%	81 30%	112 35%	115 33%	166 32%	106 33%	182 39%	403 35%	323 32%	107 32%	49 43%	85 42% o	154 37%	1264 35%
Slightly worse	481 13% n	402 13%	49 16%	30 17%	15 10%	49 12%	42 14%	40 15%	39 12%	35 10%	52 10%	36 11%	95 20% zefijkl	88 8%	200 20% zn	50 15% n	16 14%	26 13% n	59 14% n	470 13%
Much worse	134 4%	122 4%	4 1%	8 4%	9 6%	17 4%	10 3%	7 2%	12 4%	16 5%	27 5%	10 3%	14 3%	33 3%	62 6% zntu	16 5%	1 1%	3 1%	8 2%	137 4%
Don't know	134 4% n	116 4%	15 5%	4 2%	1 *	13 3%	20 6% zej	8 3%	15 5%	7 2%	28 5% ej	9 3%	17 4%	25 2%	39 4%	17 5% n	11 9% zno	6 3%	20 5% n	131 4%
Better	1595 44% mo	1387 45%	127 41%	81 45%	72 48% m	179 44%	126 41%	131 49% m	139 44%	176 50% m	238 46% m	161 50% m	164 35%	597 52% zopqtu	383 38%	140 42%	37 33%	82 41%	174 42%	1585 44%
Worse	615 17% n	524 17%	53 17%	38 21%	23 16%	66 16%	53 17%	46 17%	51 16%	51 15%	80 16%	45 14%	108 23% zjkl	121 11%	262 26% zntu	66 20% n	18 16%	29 14%	66 16% n	607 17%
NET: Better	27%	28%	24%	24%	33%	28%	24%	32%	28%	36%	31%	36%	12%	42%	12%	22%	17%	26%	26%	27%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename: 21-001137_WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/ef/gh/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 6

Q402. Do you think the general standard of care provided by the NHS over the next twelve months will get...?

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Much better	442 12% bd	317 29% zb	67 6%	442 28% zd	-	420 12%
Slightly better	1153 32% d	368 34%	423 37% z	1153 72% zd	-	1165 32%
About the same	1244 35% abcd	325 30%	309 27%	-	-	1264 35%
Slightly worse	481 13% ac	59 5%	224 20% za	-	481 78% zc	470 13%
Much worse	134 4% ac	11 1%	108 10% za	-	134 22% zc	137 4%
Don't know	134 4% abcd	7 1%	8 1%	-	-	131 4%
Better	1595 44% d	685 63% zb	490 43%	1595 100% zd	-	1585 44%
Worse	615 17% ac	70 6%	333 29% za	-	615 100% zc	607 17%
NET: Better	27%	57%	14%	100%	-100%	27%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 7

Q403. Thinking about when the impact of the COVID-19 pandemic has eased, when it comes to the NHS, which two or three of the following do you think should be prioritised?

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Improving waiting times for routine services such as diagnostic tests or operations	1788	820	963	107	259	570	852	1593	177	754	1025	1392	194	131	425	1363	1014	1005	1461	328	1937
		50%acdln7%	53%za	29%	42%c	48%c	61%zcd	50%z	48%	49%	51%	53%zlm	38%	42%	46%	51%zn	49%	52%	50%	48%	54%
Increasing numbers of staff in the NHS	1547	764	778	120	273	510	645	1390	133	671	873	1158	203	129	408	1139	910	807	1229	318	1613
		43%c	44%	43%	32%	44%c	43%c	46%zc	44%z	44%	43%	44%z	39%	42%	44%	43%	44%r	42%	42%	46%	45%
Vaccinating people against COVID-19	1472	721	747	162	192	495	622	1349	111	593	870	1124	181	123	366	1106	822	790	1189	283	1501
		41%dh	41%	41%	43%d	31%	42%d	44%zd	43%zh	39%	43%zi	43%zl	35%	40%	39%	42%	40%	41%	41%	41%	42%
Supporting the wellbeing of NHS staff	1375	640	725	187	302	437	449	1219	140	657	715	968	234	122	372	1003	793	711	1111	264	1298
		38%fjk	37%	40%	50%zef	49%zef	37%f	32%	38%	38%	43%zj	37%	45%zk	39%	40%	38%	39%	37%	38%	38%	36%
Improving mental health services	1296	535	755	180	299	463	354	1151	139	609	685	864	225	156	387	908	775	724	1059	237	1164
		36%afjko	31%	41%za	48%zf	48%zef	39%zf	25%	36%	37%	40%zj	33%	44%zk	50%zk	42%zo	34%	38%	37%	37%	34%	32%
Making it easier to get appointments at GP practices	909	455	451	80	85	307	437	818	74	341	560	696	112	68	205	704	455	539	738	171	983
		25%dip	26%	25%	21%	14%	26%d	31%zcd	26%z	22%	28%zi	27%z	22%	22%	22%	26%z	22%	28%zpr	25%p	25%	27%
Improving waiting times for A&E	611	369	236	75	102	202	231	522	71	270	335	427	119	42	175	436	317	335	478	132	593
		17%bqp	21%zb	13%	20%	17%	17%	16%	16%	19%	18%	16%	23%zkm	14%	19%	16%	15%	17%	17%	19%	17%
Reducing inequalities in health in society	608	311	290	92	113	184	219	509	92	253	354	452	91	34	129	479	460	276	530	78	621
		17%fgmnqs	16%	25%zef	18%	15%	16%	16%	25%zg	16%	17%	17%zm	18%	11%	14%	18%zn	22%zqrs	14%	18%zqs	11%	17%
Reassuring people that health services are safe after COVID-19	341	171	169	40	61	100	140	295	43	141	198	241	53	38	93	248	183	204	276	65	295
		10%	10%	9%	11%	10%	8%	10%	9%	12%	9%	9%	10%	12%	10%	9%	9%	10%	10%	9%	8%
Providing advice/services to help people live healthier lives	294	168	124	29	56	99	111	217	68	132	161	213	40	22	66	228	183	159	234	60	281
		8%bg	10%zb	7%	8%	9%	8%	8%	7%	18%zg	9%	8%	8%	7%	7%	9%	9%	8%	8%	9%	8%
Other	40	25	14	-	12	12	15	37	2	17	22	24	7	*	5	35	32	19	37	3	46
		1%	1%	1%	-	2%	1%	1%	*	1%	1%	1%	1%	*	1%	1%	2%z	1%	1%	*	1%
None of these	12	4	7	-	6	5	2	8	3	2	9	3	1	3	4	8	3	7	9	4	11
		*fgk	*	*	-	1%	*	*	1%	*	*	*	*	1%k	*	*	*	*	*	*	*
Don't know	23	9	11	6	3	8	5	19	2	3	18	11	-	3	5	18	9	9	13	10	19
		1%fikr	1%	1%	2%	*	1%	1%	1%	*	1%i	*	-	1%	1%	1%	*	*	*	1%zppq	1%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename: 21-001137 WAVE9 NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f - z/g/h - z/i/j - z/k/l/m - z/n/o - z/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 8

Q403. Thinking about when the impact of the COVID-19 pandemic has eased, when it comes to the NHS, which two or three of the following do you think should be prioritised?

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	Total (z)	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)		Did not vote (u)
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Improving waiting times for routine services such as diagnostic tests or operations	1788 50%eo	1523 49%	169 54%	96 53%	57 38%	189 46%	161 52%e	129 49%	169 53%e	182 52%e	236 46%	179 56%efk	223 47%	698 61%zoptu	405 40%	157 48%	56 49%	92 46%	205 50%o	1937 54%
Increasing numbers of staff in the NHS	1547 43%n	1329 43%	135 44%	82 46%	60 40%	183 45%	121 40%	126 48%	153 48%nm	152 44%	209 41%	149 46%	177 38%	463 40%	472 47%nu	167 51%znu	58 51%u	88 44%	153 37%	1613 45%
Vaccinating people against COVID-19	1472 41%	1279 41%	112 36%	81 45%	72 48%ai	158 39%	126 41%	103 39%	113 36%	152 44%	207 41%	149 46%ai	199 42%	535 47%zou	377 38%	132 40%	52 45%	79 39%	158 38%	1501 42%
Supporting the wellbeing of NHS staff	1375 38%n	1188 38%	117 38%	69 39%	58 39%	156 38%	115 38%	107 40%	118 37%	128 37%	215 42%	113 35%	178 38%	351 31%	474 47%znptu	124 38%n	49 42%n	69 34%	160 39%n	1298 36%
Improving mental health services	1296 36%hin	1106 36%	136 44%zac	55 31%	64 43%hl	150 37%h	125 41%hl	67 25%	109 34%	133 38%h	176 34%h	97 30%	186 39%hl	310 27%	448 44%znp	112 34%n	52 45%n	89 44%n	160 39%n	1164 32%
Making it easier to get appointments at GP practices	909 25%o	784 25%	81 26%	44 25%	35 23%	125 30%lm	73 24%	76 28%	78 24%	81 23%	147 29%l	68 21%	103 22%	375 33%zopqt	182 18%	76 23%	21 19%	46 23%	114 28%o	983 27%
Improving waiting times for A&E	611 17%bopq	553 18%zb	27 9%	30 17%b	16 11%	87 21%ek	43 14%	48 18%	64 20%	68 20%	68 13%	62 19%	97 21%ek	231 20%zopq	134 13%	35 11%	8 7%	39 19%pq	86 21%opq	593 17%
Reducing inequalities in health in society	608 17%jnu	526 17%	57 18%	25 14%	32 21%j	73 18%	52 17%	44 16%	50 16%	40 11%	99 19%jl	41 13%	95 20%jl	81 7%	279 28%znu	85 26%znu	20 17%n	45 22%nu	43 10%	621 17%
Reassuring people that health services are safe after COVID-19	341 10%p	298 10%	22 7%	21 12%	16 11%	40 10%	34 11%	27 10%	20 6%	35 10%	54 9%	29 9%	43 9%	131 11%zop	80 8%	19 6%	8 7%	21 10%	42 10%	295 8%
Providing advice/services to help people live healthier lives	294 8%g	266 9%	19 6%	9 5%	7 5%	33 8%g	10 3%	26 10%g	24 7%	31 9%g	52 10%g	40 13%zeg	44 9%g	104 9%	73 7%	32 10%	8 7%	11 6%	31 8%	281 8%
Other	40 1%	35 1%	1 *	4 2%	- -	3 1%	4 1%	2 1%	4 1%	5 2%	12 2%z	1 *	4 1%	23 2%zo	7 1%	4 1%	- -	1 1%	2 1%	46 1%
None of these	12 *	11 *	1 *	- -	- -	- -	1 *	1 *	1 *	- -	6 1%z	2 1%	- -	2 *	2 *	- -	- -	- -	1 *	11 *
Don't know	23 1%n	19 1%	4 1%	- -	1 1%	1 *	7 2%zfk	1 *	2 1%	1 *	1 *	2 1%	3 1%	3 *	2 *	6 2%zno	- -	- -	1 *	19 1%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename: 21-001137_WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/ef/g/h/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 9

Q403. Thinking about when the impact of the COVID-19 pandemic has eased, when it comes to the NHS, which two or three of the following do you think should be prioritised?

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Improving waiting times for routine services such as diagnostic tests or operations	1788 50% ^a	463 43%	702 62% ^{za}	796 50%	305 50%	1937 54%
Increasing numbers of staff in the NHS	1547 43%	455 42%	467 41%	658 41%	309 50% ^{zc}	1613 45%
Vaccinating people against COVID-19	1472 41% ^{bd}	508 47% ^{zb}	422 37%	718 45% ^{zd}	202 33%	1501 42%
Supporting the wellbeing of NHS staff	1375 38% ^b	504 46% ^{zb}	326 29%	652 41% ^{zd}	209 34%	1298 36%
Improving mental health services	1296 36% ^a	355 33%	417 37%	571 36%	250 41% ^z	1164 32%
Making it easier to get appointments at GP practices	909 25%	256 24%	359 31% ^{za}	398 25%	155 25%	983 27%
Improving waiting times for A&E	611 17%	201 18%	201 18%	273 17%	117 19%	593 17%
Reducing inequalities in health in society	608 17% ^{ac}	149 14%	213 19% ^a	228 14%	138 22% ^{zc}	621 17%
Reassuring people that health services are safe after COVID-19	341 10% ^{bd}	146 13% ^{zb}	77 7%	181 11% ^{zd}	37 6%	295 8%
Providing advice/services to help people live healthier lives	294 8% ^a	70 6%	98 9%	129 8%	40 7%	281 8%
Other	40 1% ^a	3 *	22 2% ^{za}	13 1%	18 3% ^{zc}	46 1%
None of these	12 *	1 *	4 *	4 *	4 1%	11 *
Don't know	23 1% ^{bc}	2 *	1 *	1 *	1 *	19 1%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 10

Q404. To what extent do you agree or disagree with each of the following statements?

-SUMMARY TABLE

Base: All respondents

	Waiting times for routine operations are longer than they were before the pandemic	Current waiting times for routine operations are acceptable	Britain's National Health Service is one of the best in the world
Unweighted Total	3588	3588	3588
Weighted Total	3588	3588	3588
Strongly agree	2007 56%	92 3%	1443 40%
Tend to agree	1034 29%	341 10%	1255 35%
Neither agree nor disagree	229 6%	696 19%	471 13%
Tend to disagree	44 1%	1354 38%	262 7%
Strongly disagree	13 *	850 24%	102 3%
Don't know	261 7%	255 7%	55 2%
Agree	3042 85%	433 12%	2698 75%
Disagree	56 2%	2204 61%	364 10%
NET: Agree	83%	-49%	65%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 11

Q404. To what extent do you agree or disagree with each of the following statements?

-Waiting times for routine operations are longer than they were before the pandemic

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Strongly agree	2007	991	1010	192	283	658	875	1775	215	832	1168	1512	263	169	508	1499	1164	1115	1644	363	2092
	56% ^d	57%	55%	51%	46%	55% ^d	62% ^z	56% ^{cde}	58%	54%	58%	58% ^z	51%	54%	55%	56%	57%	57%	57%	53%	58%
Tend to agree	1034	472	555	91	203	339	402	925	93	450	580	767	144	85	243	791	576	545	833	202	1059
	29%	27%	30%	24%	33%	29%	29%	29% ^z	25%	29%	29%	29%	28%	27%	26%	30%	28%	28%	29%	29%	30%
Neither agree nor disagree	229	107	119	19	48	99	63	200	25	109	117	148	38	25	73	156	118	125	177	52	199
	6% ^{fk}	6%	6%	5%	8% ^f	8% ^{zf}	4%	6%	7%	7%	6%	6%	7%	8%	8%	6%	6%	6%	6%	8%	6%
Tend to disagree	44	18	25	11	9	14	10	37	6	17	26	23	12	3	9	34	26	24	34	9	32
	1% ^{fk}	1%	1%	3% ^f	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%
Strongly disagree	13	8	5	2	2	6	4	11	-	9	4	9	2	2	6	7	4	4	7	5	13
	*	*	*	*	*	*	*	*	-	1%	*	*	*	1%	1%	*	*	*	*	*	*
Don't know	261	146	112	59	74	74	54	221	33	123	135	151	57	27	89	172	167	127	203	58	193
	7% ^{bf}	8% ^{gk}	6% ^b	16% ^{zef}	12% ^{zef}	6% ^f	4%	7%	9%	8%	7%	6%	11% ^{zk}	9%	10% ^{zo}	6%	8% ^{qr}	7%	7%	8%	5%
Agree	3042	1464	1565	283	485	997	1277	2700	308	1281	1747	2280	407	254	751	2290	1740	1661	2477	565	3151
	85% ^{cdln}	84%	86%	76%	79%	84% ^c	91% ^z	85% ^z	83%	83%	86% ^z	87% ^{zl}	79%	82%	81%	86% ^{zn}	85%	86%	85%	82%	88%
Disagree	56	26	31	13	10	20	13	48	6	26	30	32	13	5	15	42	30	28	42	15	45
	2% ^{fk}	1%	2%	3% ^f	2%	2%	1%	2%	2%	2%	1%	1%	3%	2%	2%	2%	1%	1%	1%	2%	1%
NET: Agree	83%	83%	84%	72%	77%	82%	90%	84%	81%	82%	85%	86%	76%	80%	79%	85%	83%	84%	84%	80%	87%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137 WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f - z/g/h - z/i/j - z/k/l/m - z/n/o - z/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 12

Q404. To what extent do you agree or disagree with each of the following statements?

-Waiting times for routine operations are longer than they were before the pandemic

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	Total (z)	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)		Did not vote (u)
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Strongly agree	2007 56% ^k	1711 55%	181 58%	115 64%	91 61%	219 53%	164 53%	142 53%	199 63% ^k	200 58%	258 50%	194 60% ^k	246 52%	677 59% ^z	547 54%	192 58%	65 57%	120 60%	235 57%	2092 58%
Tend to agree	1034 29% ⁱ	902 29%	88 28%	45 25%	47 32% ⁱ	133 32% ⁱ	92 30% ⁱ	88 33% ⁱ	65 20%	99 28%	162 32% ⁱ	89 28%	128 27%	331 29%	298 30%	97 29%	30 26%	53 27%	98 24%	1059 30%
Neither agree nor disagree	229 6%	197 6%	24 8%	8 5%	5 3%	24 6%	20 6%	13 5%	22 7%	19 6%	33 7%	21 7%	39 8%	65 6%	67 7%	20 6%	11 10%	12 6%	32 8%	199 6%
Tend to disagree	44 1%	42 1%	1 *	1 1%	2 1%	8 2%	- -	1 *	- -	10 3% ^z	6 1%	6 2%	8 2%	12 1%	19 2%	4 1%	- -	4 2%	2 1%	32 1%
Strongly disagree	13 *	11 *	- -	2 1%	1 *	* *	- -	4 1% ^z	2 1%	3 1%	* *	- -	1 *	4 *	3 *	* *	- -	1 *	1 *	13 *
Don't know	261 7% ⁱ	236 8%	17 6%	8 4%	3 2%	25 6%	31 10% ^e	18 7%	30 9% ^e	17 5%	51 10% ^z	12 4%	49 10% ^e	56 5%	74 7%	17 5%	8 7%	12 6%	46 11% ^z	193 5%
Agree	3042 85% ^m	2613 84%	269 87%	160 89%	138 92% ^z	351 86% ^g	255 83%	230 87%	263 83%	299 86%	420 82%	283 88% ^m	374 79%	1008 88% ^z	845 84%	289 88% ^u	96 83%	173 86%	333 80%	3151 88%
Disagree	56 2%	53 2%	1 *	3 2%	3 2%	9 2%	- -	5 2%	2 1%	13 4% ^z	7 1%	6 2%	9 2%	16 1%	21 2%	4 1%	- -	4 2%	4 1%	45 1%
NET: Agree	83%	83%	86%	88%	91%	84%	83%	85%	82%	82%	81%	86%	77%	87%	82%	86%	83%	84%	80%	87%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137 WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/e/f/g/h/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 13

Q404. To what extent do you agree or disagree with each of the following statements?

-Waiting times for routine operations are longer than they were before the pandemic

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Strongly agree	2007 56% ^a	573 53%	824 72% ^{za}	931 58% ^z	398 65% ^{zc}	2092 58%
Tend to agree	1034 29% ^{bd}	336 31% ^b	241 21%	469 29% ^d	140 23%	1059 30%
Neither agree nor disagree	229 6% ^{bc}	79 7% ^b	35 3%	83 5%	32 5%	199 6%
Tend to disagree	44 1% ^c	29 3% ^{zb}	8 1%	9 1%	14 2% ^c	32 1%
Strongly disagree	13 *	3 *	6 1%	4 *	6 1%	13 *
Don't know	261 7% ^{bd}	66 6% ^b	26 2%	99 6%	25 4%	193 5%
Agree	3042 85%	909 84%	1065 93%^{za}	1399 88%^z	538 87%	3151 88%
Disagree	56 2%^c	32 3%^{zb}	14 1%	13 1%	20 3%^{zc}	45 1%
NET: Agree	83%	81%	92%	87%	84%	87%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 14

Q404. To what extent do you agree or disagree with each of the following statements?

-Current waiting times for routine operations are acceptable

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Strongly agree	92	58	34	7	38	26	22	79	11	41	51	53	17	18	40	52	35	54	71	21	79
	3% bf	3% kop	3% b	2%	6% zef	2%	2%	3%	3%	3%	2%	2%	3%	6% zk	4% zo	2%	2%	3% p	2% p	3%	2%
Tend to agree	341	162	176	45	55	117	123	308	28	141	197	226	55	44	104	237	197	195	277	65	331
	10% k	9%	10%	12%	9%	10%	9%	10%	7%	9%	10%	9%	11%	14% k	11%	9%	10%	10%	10%	9%	9%
Neither agree nor disagree	696	331	363	98	130	241	228	591	98	304	390	488	99	75	173	523	374	385	561	136	616
	19% fg	19%	20%	26% f	21%	20% f	16%	19%	26% zg	20%	19%	19%	19%	24%	19%	20%	18%	20%	19%	20%	17%
Tend to disagree	1354	610	739	112	236	427	578	1228	110	581	770	1030	189	85	343	1012	794	721	1099	255	1442
	38% am	35%	40% za	30%	38%	36%	41% zce	39% zh	30%	38%	38%	39% zm	37%	27%	37%	38%	39%	37%	38%	37%	40%
Strongly disagree	850	435	411	55	97	290	407	738	102	338	504	667	95	56	182	668	494	455	688	161	929
	24% cdgln	25%	23%	15%	16%	24% cd	29% zcde	23%	27%	22%	25%	26% zlm	18%	18%	20%	25% zn	24%	23%	24%	23%	26%
Don't know	255	147	103	56	62	87	50	224	23	134	119	147	58	34	87	168	162	131	203	52	191
	7% bfjko	8% zb	6%	15% zef	10% f	7% f	4%	7%	6%	9% zj	6%	6%	11% zk	11% k	9% zo	6%	8% r	7%	7%	8%	5%
Agree	433	220	210	52	93	143	145	387	39	182	247	279	73	61	144	290	232	249	348	86	410
	12% fko	13%	12%	14%	15% f	12%	10%	12%	10%	12%	12%	11%	14%	20% zk	15% zo	11%	11%	13%	12%	12%	11%
Disagree	2204	1045	1150	168	334	718	985	1966	212	919	1274	1697	284	141	525	1679	1287	1176	1788	416	2371
	61% cdlmn	50%	63%	45%	54%	60% c	70% zcde	62% z	57%	60%	63%	65% zlm	55%	45%	57%	63% zn	63%	61%	62%	60%	66%
NET: Agree	-49%	-47%	-51%	-31%	-39%	-48%	-60%	-50%	-47%	-48%	-51%	-54%	-41%	-26%	-41%	-52%	-51%	-48%	-50%	-48%	-55%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f - z/g/h - z/i/j - z/k/l/m - z/n/o - z/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 15

Q404. To what extent do you agree or disagree with each of the following statements?

-Current waiting times for routine operations are acceptable

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	Total (z)	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)		Did not vote (u)
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Strongly agree	92 3% ^a	71 2%	17 6% ^{za}	4 2%	1 1%	4 1%	9 3%	7 3%	6 2%	13 4%	11 2%	8 3%	12 2%	27 2%	28 3%	6 2%	5 4%	6 3%	15 4%	79 2%
Tend to agree	341 10% ^o	294 9%	31 10%	16 9%	14 9%	26 6%	28 9%	27 10%	38 12% ^f	38 11%	46 9%	30 9%	49 10%	116 10%	72 7%	37 11%	14 12%	20 10%	34 8%	331 9%
Neither agree nor disagree	696 19%	624 20% ^z	46 15%	27 15%	43 29% ^{zgil}	105 26% ^{zgil}	45 15%	55 21%	53 17%	79 23% ^g	99 19%	59 18%	86 18%	225 20%	213 21% ^p	48 15%	18 16%	31 15%	81 19%	616 17%
Tend to disagree	1354 38% ^o	1152 37%	135 44%	67 38%	52 35%	155 38%	111 36%	114 43% ⁱ	102 32%	122 35%	195 38%	134 42% ⁱ	167 35%	471 41% ^{zo}	335 33%	126 38%	51 45%	83 41%	153 37%	1442 40%
Strongly disagree	850 24%	732 24%	69 22%	48 27%	32 21%	97 24%	80 26%	49 19%	90 28% ^h	80 23%	113 22%	75 23%	116 25%	260 23%	271 27%	92 28%	21 19%	47 23%	94 23%	929 26%
Don't know	255 7% ⁿ	226 7%	12 4%	16 9%	7 5%	23 6%	33 11% ^{zflj}	14 5%	29 9%	17 5%	47 9%	16 5%	41 9%	47 4%	88 9% ⁿ	20 6%	5 4%	13 7%	36 9% ⁿ	191 5%
Agree	433 12% ^f	365 12%	48 15%	20 11%	15 10%	30 7%	38 12%	34 13%	43 14% ^f	50 14% ^f	57 11%	38 12%	61 13%	143 12%	100 10%	43 13%	19 17%	27 13%	49 12%	410 11%
Disagree	2204 61%	1884 61%	205 66%	116 65%	84 56%	252 62%	191 62%	163 61%	192 61%	202 58%	308 60%	209 65%	283 60%	731 64%	605 60%	218 66%	73 63%	131 65%	247 60%	2371 66%
NET: Agree	-49%	-49%	-50%	-54%	-46%	-54%	-50%	-49%	-47%	-44%	-49%	-53%	-47%	-51%	-50%	-53%	-47%	-52%	-48%	-55%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/ef/gh/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 16

Q404. To what extent do you agree or disagree with each of the following statements?

-Current waiting times for routine operations are acceptable

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Strongly agree	92 3%	43 4%z	27 2%	50 3%	12 2%	79 2%
Tend to agree	341 10%b	172 16%zb	59 5%	190 12%zd	48 8%	331 9%
Neither agree nor disagree	696 19%bd	247 23%zb	130 11%	317 20%b	90 15%	616 17%
Tend to disagree	1354 38%b	378 35%	461 40%a	595 37%	200 33%	1442 40%
Strongly disagree	850 24%ac	190 18%	443 39%za	340 21%	246 40%zc	929 26%
Don't know	255 7%abd	57 5%b	20 2%	103 6%b	19 3%	191 5%
Agree	433 12%b	215 20%zb	87 8%	240 15%zd	60 10%	410 11%
Disagree	2204 61%ac	568 52%	904 79%za	935 59%	446 73%zc	2371 66%
NET: Agree	-49%	-32%	-72%	-44%	-63%	-55%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 17

Q404. To what extent do you agree or disagree with each of the following statements?

-Britain's National Health Service is one of the best in the world

Base: All respondents

	Gender		Age				Ethnicity		Working status		Tenure			Children in household		Newspaper readership (online/paper) - Read at least once a week				Unwtd Total	
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-54 (e)	55+ (f)	White (g)	BAME (h)	Working full-time (i)	Not working full-time (j)	Owned outright/ buying on mortgage (k)	Rent from private landlord (l)	Rent from council/ housing association (m)	Yes (n)	No (o)	Broadsheet (p)	Tabloid (q)	Any newspaper (r)		None (s)
Unweighted Total	3588	1756	1810	145	313	1135	1995	3371	172	1374	2193	2859	362	241	727	2861	2084	1867	2892	696	3588
Weighted Total	3588	1743	1826	374	618	1189	1407	3169	372	1540	2030	2611	515	310	928	2660	2055	1941	2899	689	3588
Strongly agree	1443 40%p	661 38%	777 43%za	176 47%	224 36%	453 38%	591 42%z	1301 41%z	128 35%	584 38%	853 42%z	1066 41%	207 40%	133 43%	392 42%	1051 40%	749 36%	815 42%pr	1155 40%p	288 42%	1455 41%
Tend to agree	1255 35%c	612 35%	636 35%	89 24%	223 36%c	425 36%c	517 37%zc	1126 36%z	116 31%	554 36%	698 34%	961 37%zl	152 30%	98 32%	311 34%	944 35%	746 36%	671 35%	1028 35%	226 33%	1296 36%
Neither agree nor disagree	471 13%	221 13%	248 14%	38 10%	95 15%	164 14%	174 12%	409 13%	51 14%	201 13%	267 13%	329 13%	72 14%	41 13%	128 14%	343 13%	292 14%	242 12%	380 13%	91 13%	454 13%
Tend to disagree	262 7%bfjg	158 9%zb	102 6%	26 7%	48 8%	98 8%	90 6%	206 7%	52 14%zg	130 8%	128 6%	178 7%	45 9%	21 7%	58 6%	204 8%	172 8%zr	136 7%	215 7%	47 7%	246 7%
Strongly disagree	102 3%fgk	59 3%	42 2%	25 7%zf	20 3%	37 3%f	20 1%	76 2%	23 6%zg	48 3%	54 3%	47 2%	27 5%zk	15 5%k	30 3%	72 3%	68 3%	53 3%	85 3%	18 3%	85 2%
Don't know	55 2%fkr	31 2%	22 1%	21 5%zdef	8 1%	11 1%	15 1%	50 2%	2 1%	24 2%	30 1%	31 1%	12 2%	2 1%	10 1%	45 2%	29 1%	23 1%	36 1%	19 3%zqr	52 1%
Agree	2698 75%ahlp	1274 73%	1412 77%za	266 71%	447 72%	878 74%	1108 79%zde	2428 77%zh	244 66%	1138 74%	1551 76%	2026 78%zl	359 70%	231 75%	703 76%	1995 75%	1495 73%	1486 77%p	2184 75%p	514 75%	2751 77%
Disagree	364 10%bfjgk	217 12%zb	144 8%	50 13%	68 11%	136 11%f	110 8%	282 9%	75 20%zg	177 12%	182 9%	225 9%	72 14%zk	36 12%	88 9%	276 10%	240 12%zqr	189 10%	299 10%	64 9%	331 9%
NET: Agree	65%	61%	69%	57%	61%	62%	71%	68%	45%	62%	67%	69%	56%	63%	66%	65%	61%	67%	65%	65%	67%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137 WAVE9 NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f - z/g/h - z/i/j - z/k/l/m - z/n/o - z/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 18

Q404. To what extent do you agree or disagree with each of the following statements?

-Britain's National Health Service is one of the best in the world

Base: All respondents

	Country			England region									Voted in 2019 General Election						Unwtd Total	
	England (a)	Scotland (b)	Wales (c)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Other (t)	Did not vote (u)		
Unweighted Total	3588	3084	327	177	127	397	309	300	266	366	592	402	325	1343	854	413	111	204	322	3588
Weighted Total	3588	3099	311	179	149*	409	306	266	317	348	511	322	471	1146	1007	330	115*	201	414	3588
Strongly agree	1443	1260	122	62	75	181	133	121	128	149	180	149	143	514	429	121	44	79	114	1455
	40% _{mu}	41%	39%	34%	50% _{km}	44% _{km}	44% _{am}	45% _{km}	40% _m	43% _m	35%	46% _{zkm}	30%	45% _{zpu}	43% _u	37% _u	38%	40% _u	28%	41%
Tend to agree	1255	1059	124	72	47	136	106	77	109	115	208	98	162	399	352	118	50	79	120	1296
	35% _n	34%	40%	40%	31%	33%	35%	29%	34%	33%	41% _{zhl}	31%	34%	35%	35%	36%	44% _u	39%	29%	36%
Neither agree nor disagree	471	413	35	23	14	54	31	36	47	44	58	43	85	113	122	45	16	30	88	454
	13% _n	13%	11%	13%	10%	13%	10%	13%	15%	13%	11%	13%	18% _{azgk}	10%	12%	14%	14%	15%	21% _{znop}	13%
Tend to disagree	262	223	22	16	9	29	18	16	20	20	42	21	50	83	67	25	3	8	59	246
	7% _n	7%	7%	9%	6%	7%	6%	6%	6%	6%	8%	6%	11%	7%	7%	8%	3%	4%	14% _{znopqt}	7%
Strongly disagree	102	94	4	4	3	2	10	8	7	17	12	7	28	27	28	12	-	2	21	85
	3% _f	3%	1%	2%	2%	1%	3% _f	3% _f	2%	5% _{zf}	2%	2%	6% _{zfk}	2%	3%	4%	-	1%	5% _{fn}	2%
Don't know	55	50	4	1	1	7	8	8	6	3	11	4	3	11	8	8	1	3	11	52
	2% _n	2%	1%	1%	1%	2%	2%	3% _m	2%	1%	2%	1%	1%	1%	1%	2%	1%	1%	3% _o	1%
Agree	2698	2319	246	134	121	317	240	198	237	264	388	248	305	913	781	239	94	158	234	2751
	75% _{mu}	75%	79%	75%	81% _m	78% _m	78% _m	74% _m	75% _m	76% _m	76% _m	77% _m	65%	80% _{zpu}	78% _u	73% _u	82% _u	79% _u	57%	77%
Disagree	364	317	26	21	12	31	28	24	27	37	53	27	78	109	95	37	3	10	80	331
	10% _{qt}	10%	8%	12%	8%	8%	9%	9%	8%	11%	10%	8%	17% _{zfg}	10%	9%	11% _{qt}	3%	5%	19% _{znopqt}	9%
NET: Agree	65%	65%	71%	63%	73%	70%	69%	65%	66%	65%	66%	69%	48%	70%	68%	61%	79%	74%	37%	67%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename: 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/e/f/g/h/i/j/k/l/m - z/n/o/p/q/t/u

Overlap formulae used. * small base

KnowledgePanel UK: Wave 9 Survey - NHS Tables (Public Use)

12 Apr 2021
Table 19

Q404. To what extent do you agree or disagree with each of the following statements?

-Britain's National Health Service is one of the best in the world

Base: All respondents

	Total (z)	Standard of NHS care (L12M)		Standard of NHS care (N12M)		Unwtd Total
		Better (a)	Worse (b)	Better (c)	Worse (d)	
Unweighted Total	3588	1082	1171	1585	607	3588
Weighted Total	3588	1087	1140	1595	615	3588
Strongly agree	1443 40% ^{bd}	655 60% ^{zb}	288 25%	791 50% ^{zd}	166 27%	1455 41%
Tend to agree	1255 35% ^{ad}	305 28%	417 37% ^{ba}	549 34%	184 30%	1296 36%
Neither agree nor disagree	471 13% ^{ac}	76 7%	198 17% ^{za}	149 9%	117 19% ^{zc}	454 13%
Tend to disagree	262 7% ^{ac}	26 2%	154 14% ^{za}	70 4%	95 15% ^{zc}	246 7%
Strongly disagree	102 3% ^{ac}	12 1%	78 7% ^{za}	15 1%	48 8% ^{zc}	85 2%
Don't know	55 2% ^b	13 1%	6 1%	20 1%	5 1%	52 1%
Agree	2698 75% ^{bd}	960 88% ^{zb}	704 62%	1340 84% ^{zd}	350 57%	2751 77%
Disagree	364 10% ^{ac}	38 3%	232 20% ^{za}	85 5%	143 23% ^{zc}	331 9%
NET: Agree	65%	85%	41%	79%	34%	67%

Fieldwork dates: 4th March - 10th March 2021

Respondent type: Great Britain, 18+

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE9_NHS_wtd_v2_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d

Overlap formulae used. * small base