

KnowledgePanel UK: Wave 10 Survey - NHS Module (Public Use)

12 Apr 2021
Table 1

Q201. Overall, how satisfied or dissatisfied are you with the running of the National Health Service nowadays?

Base: All participants

	Gender		Age						Ethnicity					Working status		Tenure			Children in household		Newspaper reader-ship (online/paper) - Read at least once a week				Unwtd Total		
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	White (i)	BAME (j)	Mixed/multiple ethnic group (k)	Asian (l)	Black (m)	Other ethnicity (n)	Working full-time (o)	Not working full-time (p)	Owned outright /buying on mortgage (q)	Rent from private landlord (r)	Rent from council / housing association (s)	Yes (t)	No (u)	Broad-sheet (v)	Tabloid (w)		Any news-paper (x)	None (y)
Unweighted Total	8352	4048	4260	385	898	1185	1602	1949	2333	7819	451	92	253	60	46	3436	4875	6701	820	534	1879	6473	5176	4070	6680	1672	8352
Weighted Total	8352	4049	4267	1078	1383	1297	1403	1269	1922	7354	907	163*	535	150*	59**	3502	4795	5961	1121	827	2198	6154	4738	4455	6591	1761	8352
Very satisfied	1654	811	835	183	240	230	261	278	462	1483	153	21	89	38	5	620	1019	1129	245	179	422	1233	815	889	1268	386	1627
		20% ^o q	20%	17%	17%	18%	19%	22% ^z d	24% ^z d	20% ^z	17%	13%	17%	25%	9%	18%	21% ^z o	19%	22%	22%	19%	20%	17%	20% ^v	19% ^v	22% ^v	19%
Quite satisfied	3626	1726	1891	479	549	564	604	551	880	3263	335	65	185	63	22	1513	2098	2719	425	315	961	2665	2128	1974	2935	691	3671
		43% ^j r	43%	44%	40%	43%	43%	43%	46% ^d	44% ^z j	37%	40%	35%	42%	37%	43%	44%	46% ^z r	38%	38%	44%	43%	45% ^z y	44% ^y	45% ^z y	39%	44%
Neither satisfied nor dissatisfied	1214	583	622	148	216	202	227	175	246	1023	172	29	114	20	9	521	682	807	200	138	324	890	664	647	945	269	1163
		15% ^h i	14%	15%	14%	16%	16%	16% ^h	14%	14%	19% ⁱ	18%	21% ^z i	13%	16%	15%	14%	14%	18% ^z q	17%	15%	14%	14%	15%	14%	15%	14%
Quite dissatisfied	1292	621	663	174	242	202	227	189	259	1138	137	25	89	18	6	635	655	953	168	106	317	975	795	644	1001	291	1376
		15% ^h p	15%	16%	16%	17% ^h	16%	16%	15%	15%	15%	15%	17%	12%	10%	18% ^z p	14%	16%	15%	13%	14%	16%	17% ^z w	14%	15%	17%	16%
Very dissatisfied	472	276	192	54	109	85	76	74	73	386	78	19	30	12	16	181	277	307	58	71	139	332	290	265	381	91	460
		6% ^b h	7% ^z b	5%	5%	8% ^z h	7% ^h	5%	6% ^h	5%	9% ⁱ	12%	6%	8%	27%	5%	6%	5%	5%	9% ^z q	6%	5%	6%	6%	6%	5%	6%
Don't know	94	31	62	40	26	15	8	3	2	61	31	4	27	-	1	31	63	45	26	18	35	60	46	35	61	33	55
		1% ^g h	1% ^q w	1%	4% ^z e	2% ^f g	1% ^g h	*	*	1%	3% ^z i	2%	5% ^z i	-	1%	1%	1%	1%	2% ^z q	2% ^q	2%	1%	1%	1%	1%	2% ^z w	1%
Satisfied	5280	2537	2727	662	789	794	865	829	1342	4746	489	87	274	101	27	2134	3117	3848	669	494	1383	3897	2943	2863	4203	1077	5298
		63% ^d j	63%	64%	61%	57%	61%	62%	65% ^d	70% ^z c	65% ^z j	54%	53%	51%	67%	61%	65% ^z o	65% ^z	60%	60%	63%	63%	62%	64% ^v	64% ^v	61%	63%
Dissatisfied	1764	897	856	228	351	287	303	262	332	1524	215	44	120	30	22	816	932	1260	226	178	457	1307	1085	909	1382	382	1836
		21% ^h p	22%	20%	21%	25% ^z g	22% ^h	22% ^h	21% ^h	17%	21%	24%	27%	22%	20%	23% ^z p	19%	21%	20%	21%	21%	21%	23% ^z w	20%	21%	22%	22%
NET: Satisfied	42%	41%	44%	40%	32%	39%	40%	45%	53%	44%	30%	26%	29%	47%	9%	38%	46%	43%	40%	38%	42%	42%	39%	44%	43%	40%	41%

Fieldwork dates: 18th March - 24th March 2021

Respondent type: KnowledgePanel Members

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE10_NHS_wtd_v1_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l/m/n - z/o/p - z/q/r/s - z/t/u - z/v/w/x/y

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

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12 Apr 2021
Table 2

Q201. Overall, how satisfied or dissatisfied are you with the running of the National Health Service nowadays?

Base: All participants

	Country				England region									Voted in 2019 General Election								Unwtd Total	
	Total (z)	England (a)	Scotland (b)	Wales (c)	Northern Ireland (d)	North East (e)	North West (f)	Yorkshire and The Humber (g)	East Midlands (h)	West Midlands (i)	East of England (j)	South East (k)	South West (l)	London (m)	Conservative (n)	Labour (o)	Liberal Democrat (p)	Scottish National Party (q)	Democratic Unionist Party (r)	Sinn Féin (s)	Other (t)		Did not vote (u)
Unweighted Total	8352	5505	1823	257	767	218	685	525	487	518	685	1030	714	643	2439	1764	900	696	107	45	773	761	8352
Weighted Total	8352	7020	701	399	231	343	927	690	611	736	783	1156	725	1049	2564	2144	714	270	31*	21**	516	925	8352
Very satisfied	1654 20%o	1389 20%	155 22%zd	71 18%	38 17%	105 31%zf	163 18%hijk	154 22%lm	101 17%	126 17%	169 22%	227 20%	166 23%	180 17%	563 22%zo	346 16%	161 23%o	67 25%zotu	6 20%	3 14%	87 17%	174 19%	1627 19%
Quite satisfied	3626 43%	3039 43%	298 42%	199 50%d	90 39%	148 43%	402 43%	261 38%	294 48%gi	290 39%	319 41%	568 49%zgj	306 42%	450 43%	1188 46%zor	893 42%	319 45%	123 45%	11 34%	8 40%	218 42%	380 41%	3671 44%
Neither satisfied nor dissatisfied	1214 15%	1020 15%	91 13%	70 18%	32 14%	33 10%	122 13%	107 16%	76 12%	142 19%zefhk	117 15%	161 14%	107 15%	156 15%	344 13%	328 15%	93 13%	31 12%	6 20%q	4 18%	76 15%	172 19%znpq	1163 14%
Quite dissatisfied	1292 15%nq	1100 16%	104 15%	42 10%	47 20%zabc	38 11%	164 18%	105 15%	106 17%	122 17%	135 17%	152 13%	120 16%	159 15%	345 13%	389 18%znq	116 16%	31 11%	6 19%	3 16%	106 21%znqu	132 14%	1376 16%
Very dissatisfied	472 6%jklmp	389 6%	45 6%	15 4%	23 10%zabc	16 5%	66 7%jkl	60 9%zjkl	29 5%	52 7%jkl	25 3%	34 3%	23 3%	84 8%zjkl	114 4%	159 7%znp	22 3%	15 6%	2 6%	3 13%	28 5%	58 6%p	460 6%
Don't know	94 1%n	83 1%	9 1%	2 *	1 *	3 1%	10 1%	3 *	5 1%	4 2%zgi	19 1%	13 1%	5 1%	20 2%	9 *	27 1%n	2 *	3 1%	- -	- -	2 *	10 1%	55 1%
Satisfied	5280 63%dio	4428 63%d	452 65%d	271 68%d	129 56%	252 74%zfgijm	565 61%	415 60%	396 65%	416 56%	488 62%	795 69%zfgijm	471 65%i	630 60%	1751 68%zortu	1239 58%	480 67%ortu	190 70%zortu	17 55%	11 54%	305 59%	554 60%	5298 63%
Dissatisfied	1764 21%cknq	1489 21%c	148 21%c	56 14%	70 30%zabc	54 16%	230 25%ek	165 24%k	135 22%k	174 24%k	160 20%	186 16%	142 20%	243 23%k	459 18%	549 26%znpq	138 19%	46 17%	8 25%	6 28%	134 26%znpq	189 20%	1836 22%
NET: Satisfied	42%	42%	43%	54%	25%	58%	36%	36%	43%	33%	42%	53%	45%	37%	50%	32%	48%	54%	30%	25%	33%	39%	41%

Fieldwork dates: 18th March - 24th March 2021

Respondent type: KnowledgePanel Members

Source: Ipsos MORI (JN J21-001137-01)

Filename : 21-001137_WAVE10_NHS_wtd_v1_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d - z/e/f/g/h/i/j/k/l/m - z/n/o/p/q/r/s/t/u

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: Wave 10 Survey - NHS Module (Public Use)

12 Apr 2021
Table 3

Q201. Overall, how satisfied or dissatisfied are you with the running of the National Health Service nowadays?

Base: All participants

	Satisfaction with the NHS		Priority group (10)														Vaccine status			Likelihood		COVID status		Unwtd Total
	Total (z)	Satisfied (a)	Dissatisfied (b)	G1 Care home (c)	G2 80+ health-care worker (d)	G3 75-79 (e)	G4 70-74/clinically vulnerable (f)	G5 65-69 (g)	G6 underlying health condition/carer (h)	G7 60-64 (i)	G8 55-59 (j)	G9 50-54 (k)	G1-G4 (l)	G5-9 (m)	Any (n)	None (o)	Had vaccine (p)	Booked (q)	None (r)	Have already or would take (s)	Wouldn't take (t)	Have had (u)	Have not had/do not know (v)	
Unweighted Total	8352	5298	1836	46	690	422	1002	869	982	641	644	558	2160	3694	5854	2377	5219	547	2558	8025	278	825	7526	8352
Weighted Total	8352	5280	1764	56**	764	617	707	513	976	379	437	497	2143	2803	4946	3262	4547	467	3292	7876	406	1109	7243	8352
Very satisfied	1654	1654	-	21	160	150	196	101	218	84	87	74	527	564	1090	529	1071	90	492	1615	37	228	1426	1627
	20%bkort	31%zb	-	37%	21%k	24%ko	28%zdghjklmno	20%	22%ko	22%ko	20%	15%	25%zkgmn20%ko	22%zkmo	16%	24%zr	19%	15%	21%zt	9%	21%	20%	19%	
Quite satisfied	3626	3626	-	19	367	276	299	239	409	167	185	228	961	1229	2190	1390	2003	195	1420	3469	144	432	3195	3671
	43%b	69%zb	-	34%	48%	45%	42%	47%	42%	44%	42%	46%	45%	44%	44%	43%	44%	42%	43%	44%z	35%	39%	44%z	44%
Neither satisfied nor dissatisfied	1214	-	-	10	115	68	89	71	120	47	65	68	282	372	654	536	600	79	522	1124	68	170	1044	1163
	15%abmnp	-	-	18%	15%	11%	13%	14%	12%	12%	15%	14%	13%	13%	13%	16%zefhlmn	13%	17%	16%p	14%	17%	15%	14%	14%
Quite dissatisfied	1292	-	1292	5	78	100	88	74	162	57	69	95	271	456	728	554	630	77	584	1195	90	189	1103	1376
	15%adfnps	-	73%za	10%	10%	16%d	12%	14%	17%dl	15%	16%d	19%dfin	13%	16%dfin	15%dl	17%dfi	14%	16%	18%zps	15%	22%zs	17%	15%	16%
Very dissatisfied	472	-	472	*	43	23	35	26	63	24	29	30	102	172	274	185	233	25	213	412	57	74	398	460
	6%aps	-	27%za	1%	6%	4%	5%	5%	6%	6%	7%	6%	5%	6%n	6%	6%	5%	5%	6%	412	5%	14%zs	7%	5%
Don't know	94	-	-	-	1	-	-	2	4	-	2	2	1	10	11	69	11	2	61	62	10	17	78	55
	1%abfilnps	-	-	-	*	-	-	*j	*	-	*j	*	*	*n	*	2%zdefghiklmn	11	*	2%zps	1%	3%ss	2%	1%	1%
Satisfied	5280	5280	-	40	526	426	495	340	627	250	273	302	1488	1792	3280	1918	3074	285	1912	5084	181	660	4621	5298
	63%bort	100%zb	-	71%	69%zko	69%ko	70%zhjkmno	66%o	64%o	66%o	62%	61%	69%zhjkmno	64%o	66%zkmo	59%	68%zqr	61%	58%	65%zt	45%	59%	64%z	63%
Dissatisfied	1764	-	1764	6	122	123	123	100	225	82	98	125	373	628	1001	739	863	102	797	1607	147	263	1501	1836
	21%adfnps	-	100%za	10%	16%	20%	17%	19%	23%dfi	22%	22%dl	25%dfin	17%	22%zdfin	20%dl	23%dfi	19%	22%	24%zps	20%	36%zs	24%	21%	22%
NET: Satisfied	42%	100%	-100%	61%	53%	49%	53%	47%	41%	44%	40%	36%	52%	42%	46%	36%	49%	39%	34%	44%	8%	36%	43%	41%

Fieldwork dates: 18th March - 24th March 2021

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Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: Wave 10 Survey - NHS Module (Public Use)

12 Apr 2021
Table 4

Q201. Overall, how satisfied or dissatisfied are you with the running of the National Health Service nowadays?

Base: All participants

	Likelihood at wave 5						Likelihood at wave 6							IMD Quintile					Employment sector						Unwtd Total	
	Would take (a)	Would not take (b)	Definitely would (c)	Probably would (d)	Probably would not (e)	Definitely would not (f)	Had already/had booked (g)	Would take (h)	Would not take (i)	Definitely would (j)	Probably would (k)	Probably would not (l)	Definitely would not (m)	1 - Most deprived (n)	2 (o)	3 (p)	4 (q)	5 - Least deprived (r)	Health and education (s)	Public admin (t)	Retail/transport/storage (u)	Manufacturing/construction/agri (v)	Accom/food/arts (w)	Services (x)		
Unweighted Total	8352	3069	335	2448	621	215	120	799	4818	331	4267	551	193	138	894	1264	1617	2051	2526	1159	264	393	383	201	1132	8352
Weighted Total	8352	2957	488	2216	740	312	175*	881	4374	477	3677	696	262*	215*	1587	1662	1690	1702	1711	944	214	524	427	203	1084	8352
Very satisfied	1654	548	67	437	110	57	10	217	813	62	736	77	32	30	309	316	341	359	329	193	35	118	73	36	166	1627
	20% bd	19% f	14% f	20% af	15%	18% bf	6%	25% zhijk	19% k	13%	20% hik	11%	12%	14%	19%	19%	20%	21%	19%	20% x	16%	23% x	17%	18%	15%	19%
Quite satisfied	3626	1334	169	1022	312	117	51	402	1955	155	1648	307	104	51	613	671	759	764	819	432	114	221	183	96	497	3671
	43% bfimn	45% bf	35%	46% zbf	42%	38%	29%	46% im	45% im	33% m	45% im	44% im	40% im	24%	39%	40%	45% n	45% n	48% zno	46%	53% zu	42%	43%	47%	46%	44%
Neither satisfied nor dissatisfied	1214	424	113	308	116	68	45	112	612	107	496	117	57	51	258	266	225	238	227	130	24	55	62	21	163	1163
	15%	14%	23% zacd	14%	16%	22% zac	26% zac	13%	14% j	23% zghj	13%	17%	22% zghj	24% zghj	16%	16%	13%	14%	13%	14%	11%	10%	15%	10%	15%	14%
Quite dissatisfied	1292	463	82	325	138	49	33	106	720	85	572	148	43	42	244	294	259	241	253	131	32	90	78	42	199	1376
	15% g	16% c	17%	15%	19%	16%	19%	12%	16% gj	18%	16%	21% zghj	16%	19%	15%	18%	15%	14%	15%	14%	15%	17%	18%	21%	18% z	16%
Very dissatisfied	472	164	48	108	57	20	28	42	225	57	187	39	23	34	116	98	91	90	77	55	9	39	22	8	49	460
	6%	6% c	10% zace	5%	8%	6%	16% zac	5%	5%	12% zghjk	5%	6%	9%	16% zghjk	7% r	6%	5%	5%	5%	6%	4%	8%	5%	4%	5%	6%
Don't know	94	25	9	17	8	-	9	1	49	10	40	9	3	8	47	17	15	10	5	3	-	2	10	1	10	55
	1% grs	1%	2%	1%	1%	-	5% zacd	*	1%	2% g	1%	1%	1%	4% g	3% zopqr	1%	1%	1%	*	*	-	*	2% s	*	1%	1%
Satisfied	5280	1882	236	1459	422	175	61	620	2767	217	2384	384	136	81	921	987	1100	1123	1149	625	149	339	255	131	663	5298
	63% bd	64% bd	48% f	66% zabde	57% f	56% bf	35%	70% zhijk	63% iklm	46%	65% zhikl	55% m	52%	38%	58%	59%	65% no	66% zno	67% zno	66%	70%	65%	60%	65%	61%	63%
Dissatisfied	1764	627	130	432	194	69	60	148	945	142	758	187	66	75	360	392	350	330	331	186	41	130	100	50	248	1836
	21% g	21% c	27% c	20%	26% zac	22%	34% zac	17%	22% gj	30% zghj	21%	27% zghj	25%	35% zghj	23%	24% qr	21%	19%	19%	20%	19%	25%	23%	25%	23%	22%
NET: Satisfied	42%	42%	22%	46%	31%	34%	*	54%	42%	16%	44%	28%	27%	3%	35%	36%	44%	47%	48%	47%	51%	40%	36%	40%	38%	41%

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Respondent type: KnowledgePanel Members

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Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f - z/g/h/i/j/k/l/m - z/n/o/p/q/r - z/s/t/u/v/w/x

Overlap formulae used. * small base