IPSOS-FORBES ADVISOR U.S. CONSUMER CONFIDENCE WEEKLY TRACKER

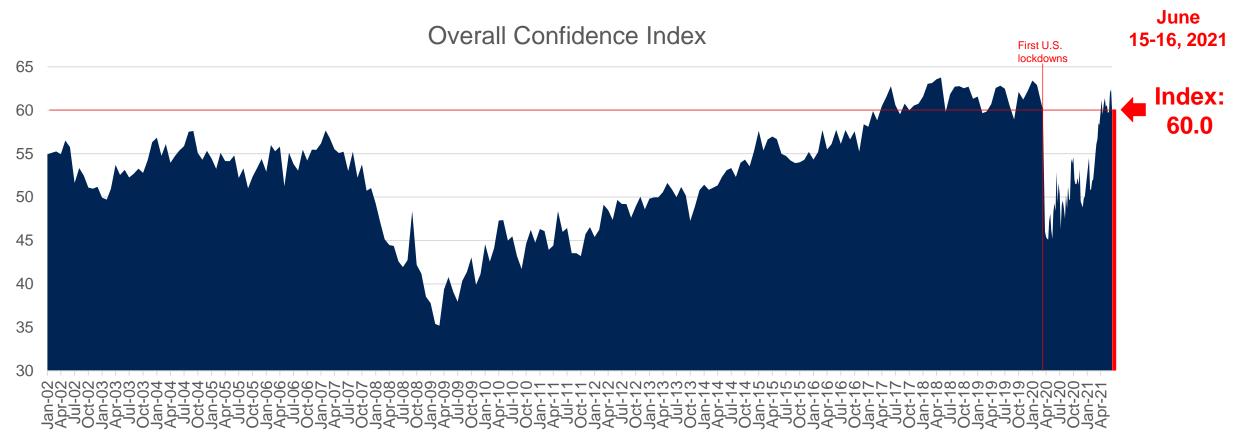
June 17, 2021

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CONSUMER CONFIDENCE TUMBLES FROM PANDEMIC HIGH

At 60, the Overall Confidence Index falls 2.4 points



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Source: Jan 2002- Feb 2011 RBC CASH Index March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker



STEEPEST DECLINE SEEN IN THE CURRENT SUB-INDEX

All sub-indices experience a decline

June 15-16, 2021

National Index	Sub-indices							
Overall Consumer	Current: Financial	Expectations: Outlook	Investment: Purchasing	Jobs: Job security				
Confidence	situation; local economy;	about personal financial	and investment	confidence, job loss				
	purchasing, employment	situation, community	confidence, personal	experience and				
	and investment	economy and	financial situation and	employment outlook				
	confidence	employment	outlook					
New: 60.0	New: 53.6	New: 67.7	New: 55.5	New: 67.1				
<u>Change vs.</u>	Change vs.	Change vs.	<u>Change vs.</u>	Change vs.				
Last week: -2.4	Last week: -3.5	Last week: -1.7	Last week: -2.6	Last week: -2.6				
Early March 2020: -0.1	Early March 2020: +0.2	Early March 2020: +4.1	Early March 2020: +0.9	Early March 2020: -2.6				
Pandemic average*: +7.5	Pandemic average*: +9.9	Pandemic average*: +3.0	Pandemic average*: +7.7	Pandemic average*: +10.7				
Historical average**: +7.4	Historical average**: +9.0	Historical average**: +6.0	Historical average**: +7.7	Historical average**: +8.6				

*since mid-March 2020

** since January 2002

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CONSUMER OUTLOOK SLIPS FROM PANDEMIC HIGH

Substantial declines across all four subindices drive a 2.4 drop in the national outlook.

Demographic groups seeing the greatest decrease in sentiment include Westerners (-6.4 points), Americans age 18 to 34 (-5.2 points), unmarried Americans (-5.2 points), those earning less than \$50k (-5 points) and urban residents (-4.9 points).

The only group to see a meaningful increase in consumer sentiment this week are those earning more than \$100k (+1.9 points).

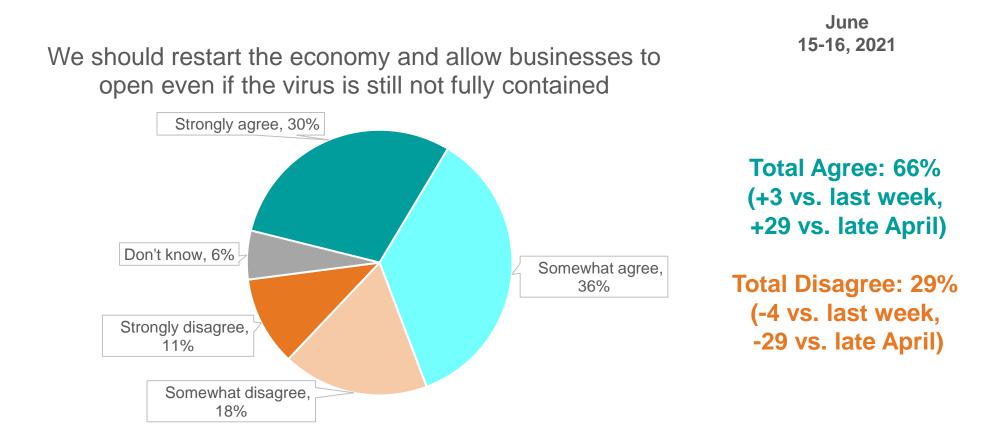
		National	Current	Expectations	Investment	Jobs
	Total	60	53.6	67.7	55.5	67.1
Gender	Male	62.6	58.6	67.7	60.4	67.2
	Female	57.5	49	67.8	50.9	67
Age	18-34	57.6	53.3	64.6	56.5	61
	35-54	62.4	57.3	69.6	59.8	68.4
	55+	59.7	49.7	69	49.4	72.4
Household Income	Under \$50K	51.4	42.7	63.1	46	57.3
	\$50K-<\$100K	61	55	67.9	56.1	70
	\$100K+	70.9	67.6	74.3	68.8	76.9
Region	Northeast	62.4	54.8	70.8	57.1	68.7
	Midwest	60.2	53.8	67.8	55.3	69.9
	South	58.8	52.8	66.4	54.7	66
	West	59.7	54	67.6	55.8	65.3
Children in	Yes	62.2	58.4	70	61	65.4
Household	Νο	59.2	52.1	67	53.8	67.7
Education	No college degree	57.4	50.4	65.9	52.4	64.8
	College degree	66.1	61.4	72	63	72.6
Employment Status	Full Time	62.6	58.1	69.3	59.4	68.8
	Part Time	55.8	49	65.4	52.8	63.1
	Not Emp.	55	46.1	64.9	49.5	62.5
	Retired	62	54.2	68.7	54.2	72.3
Marital Status	Married	64.3	58.9	69.5	59.9	73.1
	Other	55.9	48.6	66.1	51.4	61.5
Race	White	60.6	53	68.4	54.2	71
	Other	58.9	54.7	66.5	57.9	60.4
Party ID	Republican	57.4	51.8	61.7	52.9	67.9
	Democrat	64.9	58.2	75.6	60.1	69.1
	Independents	56.4	51.8	59.6	55	63.2
LIV	Rural	57.3	51.2	62.9	52.8	66.7
	Suburban	61.3	55.8	68.3	57.3	69.2
	Urban	59.8	51.3	71.5	54.3	63



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NEARLY SEVEN IN TEN SUPPORT REOPENING BUSINESSES

Percent who agree that businesses should be allowed to reopen grows 3 points from last week

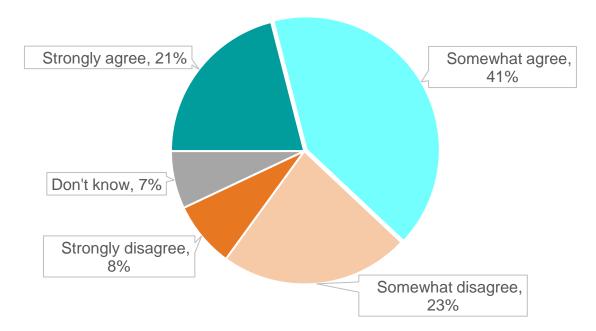




VIEWS ON A QUICK POST-PANDEMIC ECONOMIC RECOVERY SLIP

Those who believe the economy will recover quickly as restrictions to control the coronavirus pandemic are relaxed fall 5 points

The economy will recover quickly as restrictions to control the coronavirus pandemic are relaxed



Total Agree: 62% (-5 vs. last week, +15 vs. late April)

15-16, 2021

Total Disagree: 31% (+4 vs. last week, -18 vs. late April)

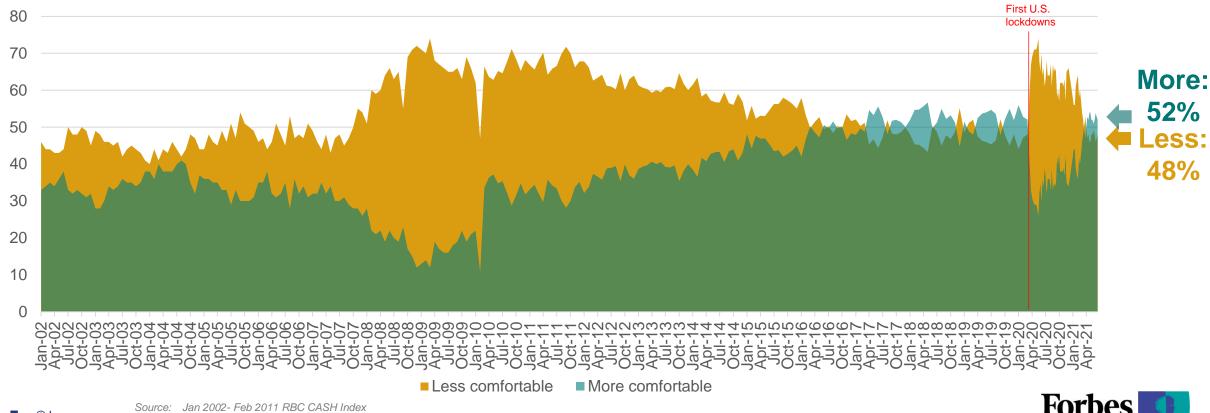


OVER HALF EXPRESS COMFORT WITH MAKING A MAJOR PURCHASE

52% say they are more comfortable making major household purchases compared to six months ago, down 1 point from last week

Compared to six months ago, are you NOW more or less comfortable making a major purchase, like a home or car?

June 15-16, 2021



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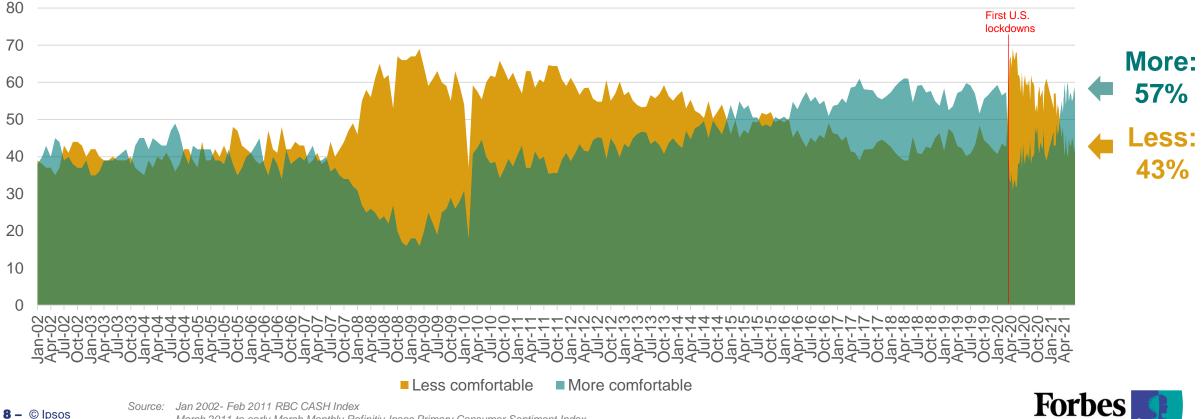
March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index

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NEARLY SIX IN TEN EXPRESS COMFORT WITH MAKING OTHER HOUSEHOLD PURCHASES

57% say they are more comfortable making other household purchases compared to six months ago, down 2 points from last week

Compared to six months ago, are you NOW more or less comfortable making other household purchases?



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March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker

METHODOLOGY

These findings are based on data from an Ipsos survey conducted June 15-16, 2021, with a sample of 967 adults aged 18-74 from the continental U.S., Alaska and Hawaii who were interviewed online in English.

The sample was randomly drawn from Ipsos' online panel (see <u>https://www.ipsos.com/sites/default/files/2017-</u>

<u>03/Ipsos_IIS_NAAccessPanelsRecruitment_.pdf</u>), partner online panel sources, and "river" sampling (see <u>https://www.ipsos.com/sites/default/files/AAPOR-Online-sources-2018.pdf</u>) and does not rely on a population frame in the traditional sense. Ipsos uses fixed sample targets, unique to each study, in drawing a sample. After a sample has been obtained from the Ipsos panel, Ipsos calibrates respondent characteristics to be representative of the U.S. population using standard procedures such as raking-ratio adjustments. The source of these population targets is U.S. Census American Community Survey data. The sample drawn for this study reflects fixed sample targets on demographics. Post-hoc weights were made to the population characteristics on gender, age, race/ethnicity, region, and education.

Statistical margins of error are not applicable to online non-probability polls. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error and measurement error. All figures do not sum to 100 due to rounding. The precision of Ipsos online polls is measured using a credibility interval. In this case, the poll has a credibility interval of plus or minus 3.6 percentage points for all respondents. Ipsos calculates a design effect (DEFF) for each study based on the variation of the weights, following the formula of Kish (1965). Here, with n=967, DEFF=1.5, the credibility interval adjusted for design effect is +/-5.1 percentage points.

Findings from March 2010 to early March 2020 are based on data from Refinitiv/ Ipsos' Primary Consumer Sentiment Index (PCSI) collected in a monthly survey on Ipsos' Global Advisor online survey platform with the same questions. For the PCSI survey, Ipsos interviews a total of 1,000+ U.S. adults aged 18-74. The Refinitiv/Ipsos Primary Consumer Sentiment Index (PCSI), ongoing since 2010, is a monthly survey of consumer attitudes on the current and future state of local economies, personal finance situations, savings, and confidence to make large investments. The PCSI metrics reported each month for each of the 24 countries surveyed consist of a "Primary Index" based on 10 questions available upon request and of several "sub-indices" each based on a subset of these 10 questions. Those sub-indices include a Current Index, an Expectations Index, an Investment Index, and a Jobs Index.

Findings for January 2002- February 2011 are based on data from the RBC CASH Index, a monthly telephone survey of 1,000 U.S. adults aged 18 and older conducted by Ipsos with a margin of error of +/- 3.1 percentage points.



For more information, contact:

Kate Silverstein Media Relations Specialist, Public Affairs, U.S. <u>kate.silverstein@ipsos.com</u>

Chris Jackson Senior Vice President, Public Affairs, U.S. <u>chris.jackson@ipsos.com</u>

Nicolas Boyon Senior Vice President, Public Affairs, U.S. <u>nicolas.boyon@ipsos.com</u>



