



## PRESS RELEASE

For more information, please contact:

Ms. Tammy Ho, Associate Director, Marketing & Communications

+65 9790 6340 / [tammy.ho@ipsos.com](mailto:tammy.ho@ipsos.com)

# Singaporean workers want more flexibility from their employers after COVID – Ipsos report

Global survey of employed adults for the World Economic Forum finds 38% of Singaporeans now working from home more often than before the pandemic; preference is for working remotely 3 out of a 5-day week after it is over.

**Singapore, 17 Aug 2021** - A new Ipsos survey in partnership with the World Economic Forum finds 38% of Singaporeans reporting they are now working from home more often than they were before the COVID-19 pandemic.

The online survey conducted between 21 May and 4 June 2021 among 395 employed Singaporean adults finds that the proportion of those who are always, mostly, or sometimes working from home today (58%) is 31 points higher than the proportion of those who were before the pandemic (27%). Most of those working from home (89%) at least some of the time today say they are doing so as a result of COVID-19.

The survey points to a (global) reconsideration of work arrangement preferences. For Singaporeans, the average number of days in a five-day week when those who are currently employed would prefer to be working from home when the pandemic is over and all restrictions have been lifted, averages three days.

Singaporeans strongly desire flexibility when going back to office once the pandemic is

## PRESS RELEASE

over and all the restrictions have been lifted.

Most (77%) feel that post-pandemic, employers should be more flexible in terms of requiring employees to go to an office. On average, Singaporeans expect to work from home three out of the five-day work week.

Though 7 in 10 Singaporeans feel that they are more productive with a flexible work schedule, clearly this is not true for everyone.

Around 1 in 3 feel that the home is a difficult place to be productive (36%) and they feel more burned out by work when they do so (35%).

**Melanie Ng, Director of Public Affairs at Ipsos in Singapore** said, “Though an overwhelming number of Singaporeans prefer flexibility to continue to work from home as required, there is a minority for whom working from home conditions are less than ideal. Employers may find it better to let employees have the option to choose their place of work instead of mandating home versus the office. The choice is not either or but a pragmatic combination of the two.”

**-END-**

### Note to Editors

View detailed charts in the [global report](#).

### About the study

- The survey was conducted online between 21<sup>st</sup> May 2021 and 4<sup>th</sup> June, among a nationally representative sample of n=395 employed adult Singaporean Citizens and Permanent Residents aged 18 and above.

## PRESS RELEASE

- Quotas on age, gender and ethnicity were employed to ensure that the sample's composition reflects the overall population distribution, based on Singapore Department of Statistics population estimates.
- The precision of online surveys is measured using a credible interval. In this case, the results reported are accurate to +/- 4.8 percentage points of the views and perspectives of all Singaporeans aged 18 and above (at 95% confidence interval). Credible intervals are wider among subsets of the population.

For further information or to set up further interviews with opinion leaders cited in this article, please contact

**Tammy Ho**

**Associate Director, Marketing Communications**

[tammy.ho@ipsos.com](mailto:tammy.ho@ipsos.com)

hp: +65 97906340

### About Ipsos

Ipsos is the world's third largest market research company, present in 90 markets and employing more than 18,000 people.

Our passionately curious research professionals, analysts and scientists have built unique multi-specialist capabilities that provide true understanding and powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. We serve more than 5000 clients across the world with 75 business solutions.

Founded in France in 1975, Ipsos is listed on the Euronext Paris since July 1st, 1999. The company is part of the SBF 120 and the Mid-60 index and is eligible for the Deferred Settlement Service (SRD).

## PRESS RELEASE

ISIN code FR0000073298, Reuters ISOS.PA, Bloomberg IPS:FP

Access more knowledge and insights at [www.ipsos.com.sg](http://www.ipsos.com.sg)

Follow Ipsos in Singapore for more insights at [LinkedIn](#), [Facebook](#), [Instagram](#), [Twitter](#).

3 Killiney Road  
Winsland House 1 #05-01  
Singapore 239519

Contact:  
Title:  
E-mail:  
Phone:

Tammy Ho  
Assoc. Director, Marketing Communications  
[tammy.ho@ipsos.com](mailto:tammy.ho@ipsos.com)  
+65 9790 6340

GAME CHANGERS

