IPSOS-FORBES ADVISOR U.S. CONSUMER CONFIDENCE WEEKLY TRACKER

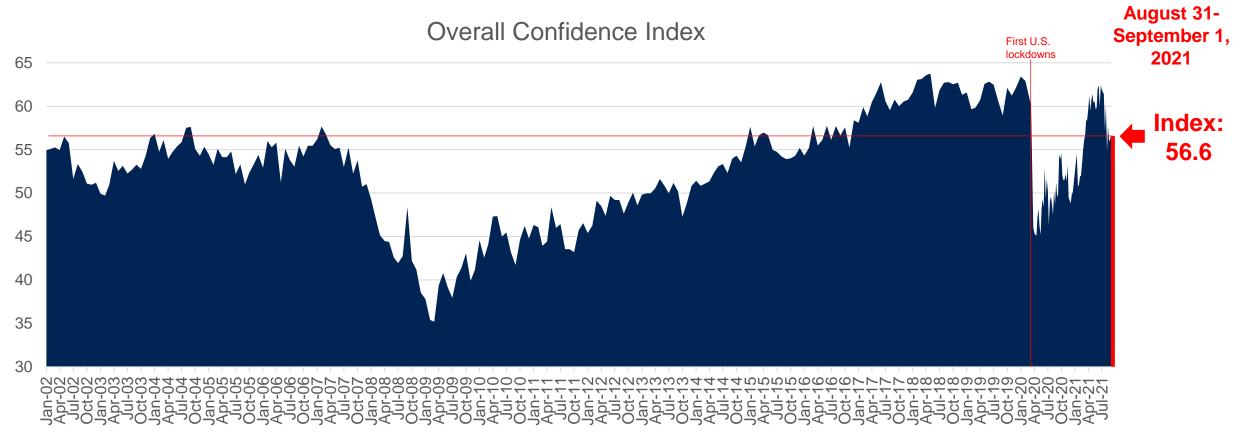
September 2, 2021

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CONSUMER CONFIDENCE MAINTAINS STABILITY FOR SECOND WEEK IN A ROW

At 56.6, the Overall Confidence Index is nearly unchanged from last week (+0.4 points)



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Source: Jan 2002- Feb 2011 RBC CASH Index March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker



SUB-INDICES REMAIN STABLE; JOBS SUB-INDEX EXPERIENCES SLIGHT GAINS

Current and Investment sub-indices at a standstill. Jobs and Expectations sub-indices see growth of about 1 point each.

August 31-September 1, 2021

National Index	Sub-indices							
Overall Consumer	Current: Financial	Expectations: Outlook	Investment: Purchasing	Jobs: Job security				
Confidence	situation; local economy;	about personal financial	and investment	confidence, job loss				
	purchasing, employment	situation, community	confidence, personal	experience and				
	and investment	economy and	financial situation and	employment outlook				
	confidence	employment	outlook					
New: 56.6	New: 49.3	New: 64.1	New: 51.3	New: 65.7				
<u>Change vs.</u>	<u>Change vs.</u>	Change vs.	<u>Change vs.</u>	<u>Change vs.</u>				
Last week: +0.4	Last week: +0.2	Last week: +0.8	Last week: -0.2	Last week: +1.2				
Early March 2020: -3.5	Early March 2020: -4.1	Early March 2020: +0.5	Early March 2020: -3.3	Early March 2020: -4.0				
Pandemic average*: +3.2	Pandemic average*: +4.3	Pandemic average*: -0.8	Pandemic average*: +2.6	Pandemic average*: +8.0				
Historical average**: +3.8	Historical average**: +4.4	Historical average**: +2.3	Historical average**: +3.2	Historical average**: +6.9				

*since mid-March 2020

** since January 2002

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March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker



August 31-September 1, 2021

CONSUMER SENTIMENT FLUCTUATES ACROSS DEMOGRAPHICS

Like last week, stability in the topline numbers masks volatility in sentiment across demographic groups.

Groups expressing the greatest increase in optimism include full-time workers (+3.2) and those earning between \$50k-\$100k (+3).

The groups experiencing the greatest decline in outlook includes those living in the West (-4.2) and those earning less than \$50k (-4).

						,
		National	Current	Expectations	Investment	Jobs
	Total	56.6	49.3	64.1	51.3	65.7
Gender	Male	57.2	51.3	62.8	52.8	64.3
	Female	56	47.4	65.3	49.9	67
Age	18-34	55.8	50.3	64.6	53.2	60.6
	35-54	54.2	45.8	62.5	47.9	64
	55+	60.3	52.5	65.4	53.3	73.5
Household Income	Under \$50K	47.5	37.1	60.2	40.2	55.5
	\$50K-<\$100K	59.5	53.5	64.9	55.3	69.1
	\$100K+	63.9	59	67.8	59.8	73.8
	Northeast	59.1	52.8	63.3	54.3	70.3
Desien	Midwest	55.7	47.3	62.7	49.2	66.9
Region	South	57.4	51	65.2	53.7	64.2
	West	54.1	45.9	64.2	47.3	63.5
Children in	Yes	55	49.8	60.6	52	62.7
Household	No	57	49.2	65.2	51.1	66.6
Education	No college degree	53.6	45.1	62.9	47.2	63.3
	College degree	63.5	59.3	66.8	61.1	71.4
Employment Status	Full Time	59.7	54.2	66	55.5	68
	Part Time	54.1	47.2	63.7	49.8	59.2
	Not Emp.	48.1	36.9	60.5	40.6	57.8
	Retired	63.7	57.5	64.3	58.2	77.8
Marital Status	Married	60.1	54	63.7	55	72.7
	Other	53.5	45.3	64.4	48.1	59.7
Race	White	56.7	49.1	63.2	50.6	68.5
	Other	56.3	49.7	65.5	52.5	60.9
Party ID	Republican	53.3	46.1	58.1	48.3	65.6
	Democrat	62.6	56.1	71.5	58.2	68.3
	Independents	52.7	41.9	63.7	43.3	65.4
LIV	Rural	51.3	42	61.9	43.7	62.3
	Suburban	57.6	50.1	64.5	52	67.7
	Urban	60	55.4	65.4	57.9	65

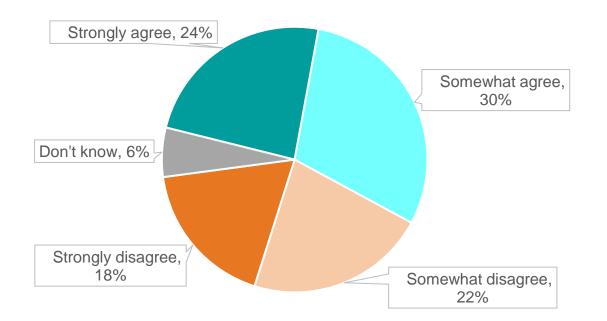


Source: Jan 2002- Feb 2011 RBC CASH Index

SUPPORT FOR ALLOWING BUSINESSES TO REOPEN BEFORE THE VIRUS IS FULLY CONTAINED DIPS SLIGHTLY

Percent who agree that businesses should be allowed erases last week's 3-point increase

We should restart the economy and allow businesses to open even if the virus is still not fully contained



August 31-September 1, 2021

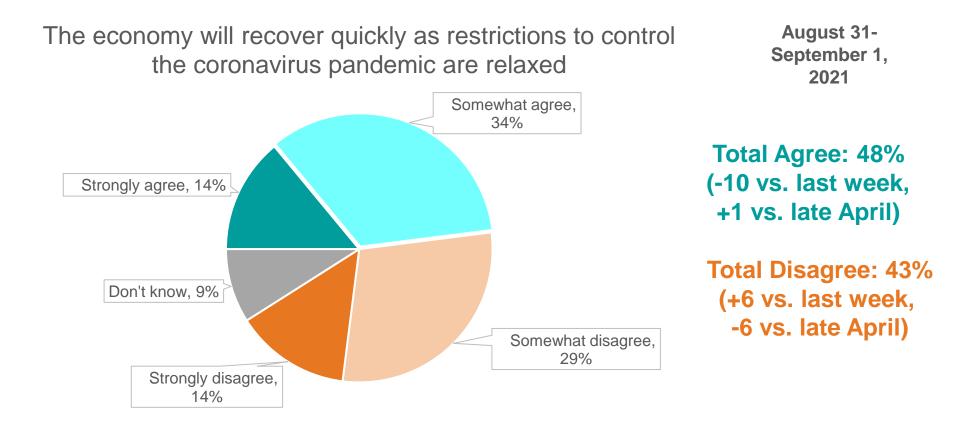
Total Agree: 54% (-3 vs. last week, +17 vs. late April)

Total Disagree: 40% (+3 vs. last week, -18 vs. late April)



EXPECTATIONS OF A QUICK ECONOMIC RECOVERY FALL SHARPLY

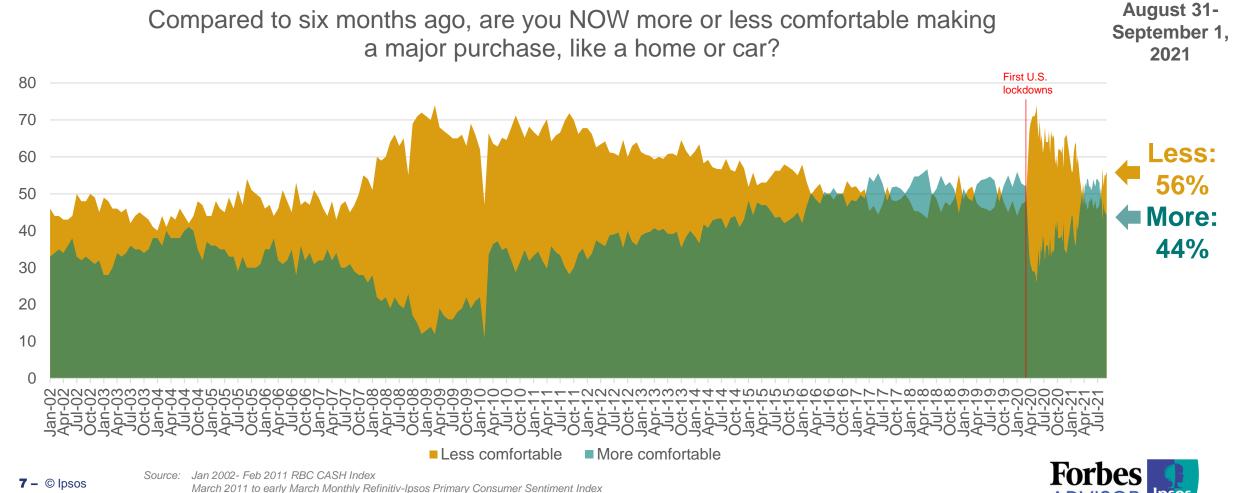
Less than half now believe that the economy will recover quickly as COVID restrictions are lifted





COMFORT WITH MAKING MAJOR HOUSEHOLD PURCHASES REMAINS LOW

44% say they are more comfortable making major household purchases compared to six months ago, down 1 point from last week



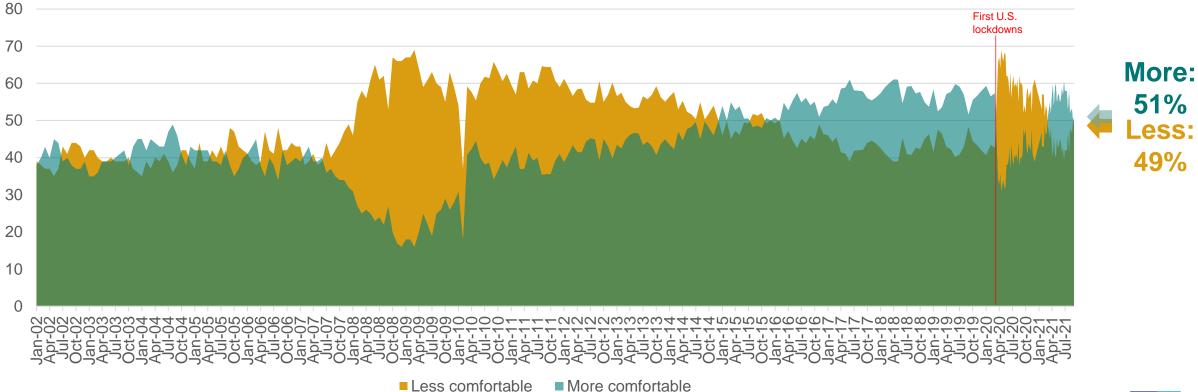
March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker

ONLY HALF EXPRESS COMFORT WITH MAKING OTHER HOUSEHOLD PURCHASES

51% say they are more comfortable making other household purchases compared to six months ago, up 1 point from last week

Compared to six months ago, are you NOW more or less comfortable making other household purchases?

August 31-September 1, 2021



Source: Jan 2002- Feb 2011 RBC CASH Index

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March 2011 to early March Monthly Refinitiv-Ipsos Primary Consumer Sentiment Index March 25, 2020 to date Ipsos-Forbes Advisor U.S. Consumer Confidence Weekly Tracker



METHODOLOGY

These findings are based on data from an Ipsos survey conducted August 31-September 1, 2021, with a sample of 938 adults aged 18-74 from the continental U.S., Alaska and Hawaii who were interviewed online in English.

The sample was randomly drawn from lpsos' online panel (see <u>https://www.ipsos.com/sites/default/files/2017-</u>

<u>03/Ipsos_IIS_NAAccessPanelsRecruitment_.pdf</u>), partner online panel sources, and "river" sampling (see <u>https://www.ipsos.com/sites/default/files/AAPOR-Online-sources-2018.pdf</u>) and does not rely on a population frame in the traditional sense. Ipsos uses fixed sample targets, unique to each study, in drawing a sample. After a sample has been obtained from the Ipsos panel, Ipsos calibrates respondent characteristics to be representative of the U.S. population using standard procedures such as raking-ratio adjustments. The source of these population targets is U.S. Census American Community Survey data. The sample drawn for this study reflects fixed sample targets on demographics. Post-hoc weights were made to the population characteristics on gender, age, race/ethnicity, region, and education.

Statistical margins of error are not applicable to online non-probability polls. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error and measurement error. All figures do not sum to 100 due to rounding. The precision of Ipsos online polls is measured using a credibility interval. In this case, the poll has a credibility interval of plus or minus 3.6 percentage points for all respondents. Ipsos calculates a design effect (DEFF) for each study based on the variation of the weights, following the formula of Kish (1965). Here, with n=938, DEFF=1.5, the credibility interval adjusted for design effect is +/-5.1 percentage points.

Findings from March 2010 to early March 2020 are based on data from Refinitiv/ Ipsos' Primary Consumer Sentiment Index (PCSI) collected in a monthly survey on Ipsos' Global Advisor online survey platform with the same questions. For the PCSI survey, Ipsos interviews a total of 1,000+ U.S. adults aged 18-74. The Refinitiv/Ipsos Primary Consumer Sentiment Index (PCSI), ongoing since 2010, is a monthly survey of consumer attitudes on the current and future state of local economies, personal finance situations, savings, and confidence to make large investments. The PCSI metrics reported each month for each of the 24 countries surveyed consist of a "Primary Index" based on 10 questions available upon request and of several "sub-indices" each based on a subset of these 10 questions. Those sub-indices include a Current Index, an Expectations Index, an Investment Index, and a Jobs Index.

Findings for January 2002- February 2011 are based on data from the RBC CASH Index, a monthly telephone survey of 1,000 U.S. adults aged 18 and older conducted by Ipsos with a margin of error of +/- 3.1 percentage points.



For more information, contact:

Kate Silverstein Media Relations Specialist, Public Affairs, U.S. <u>kate.silverstein@ipsos.com</u>

Chris Jackson Senior Vice President, Public Affairs, U.S. <u>chris.jackson@ipsos.com</u>

Nicolas Boyon Senior Vice President, Public Affairs, U.S. <u>nicolas.boyon@ipsos.com</u>



