

As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Delays, overall

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	216	34	30	13	71	60	9	75	34	56	37	55	161
	22%	25%	26%	21%	19%	25%	13%	22%	18%	25%	20%	23%	21%
		*	F*	*			*						
The airlines	185	28	18	12	70	41	16	65	33	37	37	46	139
	18%	21%	16%	20%	18%	17%	24%	19%	18%	16%	20%	19%	18%
		*	*	*			*						
The airports	126	14	10	8	57	26	10	38	22	32	29	33	93
	13%	11%	9%	12%	15%	11%	16%	11%	12%	14%	16%	13%	12%
		*	*	*			*						
Canadians themselves for being out of practice	82	10	8	2	30	26	6	39	14	13	12	21	61
	8%	7%	7%	3%	8%	11%	10%	11%	8%	6%	6%	9%	8%
		*	*	*		C	*						
All of the above equally share the blame	392	49	48	27	157	86	25	123	82	85	70	87	305
	39%	37%	42%	44%	41%	36%	38%	36%	44%	38%	38%	36%	40%
		*	*	*			*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:  
Overlap formulae used  
- Column Proportions:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)  
- Column Means:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Delays at check-in counters

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	131	12	12	7	41	51	8	49	16	38	21	29	103
	13%	9%	10%	11%	11%	21%	12%	15%	9%	17%	12%	12%	14%
	*	*	*			ABD	*			H			
The airlines	315	43	32	20	107	92	22	95	66	65	81	82	233
	31%	32%	28%	32%	28%	38%	32%	28%	36%	29%	44%	34%	31%
	*	*	*			D	*				GI		
The airports	240	27	27	13	104	54	16	78	41	49	39	59	180
	24%	20%	24%	20%	27%	23%	23%	23%	22%	22%	21%	25%	24%
	*	*	*				*						
Canadians themselves for being out of practice	78	15	14	6	26	11	7	41	12	14	7	18	61
	8%	11%	12%	9%	7%	4%	11%	12%	7%	6%	4%	7%	8%
	*	*	E*	*			*	J					
All of the above equally share the blame	236	37	29	17	108	32	15	76	49	57	36	53	183
	24%	27%	25%	27%	28%	13%	22%	22%	27%	26%	19%	22%	24%
	E*	E*	E*	E			*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Delays at security checkpoints

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	226	30	23	17	81	63	12	69	44	55	47	51	174
	23%	22%	20%	27%	21%	26%	18%	20%	24%	25%	25%	21%	23%
	*	*	*				*						
The airlines	110	14	17	6	39	19	15	46	22	20	16	29	81
	11%	10%	15%	10%	10%	8%	22%	14%	12%	9%	9%	12%	11%
	*	*	*				ACDE*						
The airports	333	41	35	20	131	89	18	104	56	69	69	89	244
	33%	31%	31%	32%	34%	37%	26%	31%	30%	31%	37%	37%	32%
	*	*	*				*						
Canadians themselves for being out of practice	84	12	13	3	24	26	6	43	10	18	11	18	66
	8%	9%	11%	5%	6%	11%	8%	13%	6%	8%	6%	7%	9%
	*	*	*				*	HJ					
All of the above equally share the blame	248	37	26	16	110	43	17	77	52	59	42	54	195
	25%	27%	23%	26%	28%	18%	26%	23%	28%	26%	23%	22%	26%
	*	*	*		E		*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Flight delays or cancellations

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	136	23	12	8	50	36	7	47	30	31	21	34	102
	14%	17%	11%	12%	13%	15%	11%	14%	17%	14%	11%	14%	13%
	*	*	*				*						
The airlines	436	62	49	30	160	105	30	141	79	94	90	105	331
	44%	46%	43%	48%	41%	44%	45%	41%	43%	42%	49%	44%	44%
	*	*	*				*						
The airports	142	15	13	8	60	35	11	49	23	28	30	36	106
	14%	11%	11%	13%	16%	15%	17%	15%	13%	12%	16%	15%	14%
	*	*	*				*						
Canadians themselves for being out of practice	38	4	3	2	16	11	3	21	3	11	3	13	25
	4%	3%	2%	3%	4%	5%	4%	6%	2%	5%	1%	5%	3%
	*	*	*				*	J					
All of the above equally share the blame	250	30	37	15	100	53	16	82	48	58	40	54	196
	25%	23%	32%	24%	26%	22%	23%	24%	26%	26%	22%	22%	26%
	*	*	*				*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Delays with baggage delivery, or lost bags

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	87	15	6	4	32	23	6	34	13	21	14	25	62
	9%	11%	6%	6%	8%	9%	10%	10%	7%	10%	8%	10%	8%
	*	*	*	*	*	*	*	*	*	*	*	*	*
The airlines	341	53	44	22	122	80	21	126	55	70	67	74	268
	34%	39%	39%	35%	32%	33%	32%	37%	30%	32%	37%	31%	35%
	*	*	*	*	*	*	*	*	*	*	*	*	*
The airports	327	27	36	19	126	95	24	98	66	71	67	82	245
	33%	20%	32%	30%	33%	40%	35%	29%	36%	32%	36%	34%	32%
	*	*	*	*	A	A	A*	*	*	*	*	*	*
Canadians themselves for being out of practice	52	12	3	3	20	11	3	25	8	9	6	13	39
	5%	9%	3%	5%	5%	5%	5%	7%	5%	4%	4%	5%	5%
	*	*	*	*	*	*	*	*	*	*	*	*	*
All of the above equally share the blame	194	27	24	15	85	31	12	57	42	50	29	47	146
	19%	20%	21%	24%	22%	13%	18%	17%	23%	23%	16%	20%	19%
	*	*	*	E*	E	*	*	*	*	*	*	*	*
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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As you may know, significant delays have been reported at many of Canada's largest airports. Who do you believe is most to blame for the delays? - Delays at customs upon arrival in Canada

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
The federal government	337	42	35	23	121	98	18	112	56	83	72	64	273
	34%	31%	31%	37%	31%	41%	27%	33%	30%	37%	39%	27%	36%
	*	*	*				*						K
The airlines	91	14	6	7	36	14	13	36	18	19	15	28	63
	9%	10%	5%	12%	9%	6%	20%	11%	10%	9%	8%	12%	8%
	*	*	*				BDE*						
The airports	228	29	24	11	90	59	14	58	44	50	46	68	160
	23%	22%	21%	18%	23%	25%	20%	17%	24%	22%	25%	28%	21%
	*	*	*				*						
Canadians themselves for being out of practice	58	7	6	3	24	14	4	32	10	7	8	16	42
	6%	5%	5%	5%	6%	6%	6%	9%	5%	3%	4%	7%	6%
	*	*	*				*	I					
All of the above equally share the blame	288	42	42	18	113	54	18	103	57	63	43	65	223
	29%	31%	37%	29%	29%	23%	26%	30%	31%	28%	23%	27%	29%
	*	E*	*				*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - I have personally been delayed while traveling through a Canadian airport recently

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	238	52	23	14	83	47	19	70	44	57	53	74	163
	24%	39%	21%	22%	22%	19%	28%	21%	24%	26%	29%	31%	21%
Strongly agree		BCDE*	*	*			*					L	
	53	6	10	3	18	10	7	17	9	13	14	22	31
	5%	5%	9%	4%	5%	4%	10%	5%	5%	6%	8%	9%	4%
Somewhat agree		*	*	*			*					L	
	185	46	14	11	65	37	12	53	35	44	39	53	132
	18%	34%	12%	18%	17%	15%	18%	16%	19%	20%	21%	22%	17%
Bottom 2 Box (Net)		BCDEF*	*	*			*						
	763	82	90	48	302	193	48	270	141	165	131	167	597
	76%	61%	79%	78%	78%	81%	72%	79%	76%	74%	71%	69%	79%
Somewhat disagree		*	A*	A*	A	A	*					K	
	247	30	29	14	98	65	11	92	42	53	43	55	192
	25%	22%	26%	22%	25%	27%	17%	27%	23%	24%	24%	23%	25%
Strongly disagree		*	*	*			*						
	517	53	60	35	204	128	37	177	99	112	87	112	405
	52%	39%	53%	56%	53%	54%	55%	52%	53%	50%	48%	46%	53%
Sigma		*	*	A*	A		*						
	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - I am going to cancel or delay travel plans until the airport situation has improved

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	582	91	67	34	225	130	35	203	108	130	102	140	442
	58%	68%	59%	55%	59%	54%	52%	60%	58%	58%	56%	58%	58%
Strongly agree	F*	*	*	*			*						
	239	36	31	16	95	44	17	92	49	51	34	47	192
	24%	27%	28%	25%	25%	18%	25%	27%	27%	23%	19%	20%	25%
Somewhat agree	*	*	*	*			*						
	343	56	35	19	130	85	18	111	58	78	68	93	250
	34%	41%	31%	30%	34%	36%	27%	33%	32%	35%	37%	38%	33%
Bottom 2 Box (Net)	*	*	*	*			*						
	419	43	46	28	160	110	32	137	77	93	82	101	318
	42%	32%	41%	45%	41%	46%	48%	40%	42%	42%	44%	42%	42%
Somewhat disagree	*	*	*	*			A*						
	260	34	24	19	110	54	19	81	52	58	53	65	195
	26%	25%	21%	31%	28%	23%	28%	24%	28%	26%	29%	27%	26%
Strongly disagree	*	*	*	*			*						
	159	9	22	8	50	55	14	55	25	34	29	36	123
	16%	7%	20%	13%	13%	23%	20%	16%	14%	15%	16%	15%	16%
Sigma	*	A*	*	*		AD	A*						
	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J/K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J/K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - I believe the federal government is doing enough to address flight delays and cancellations at Canadian airports

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	371	60	34	22	134	94	27	131	55	90	70	107	265
	37%	45%	30%	35%	35%	39%	41%	38%	30%	41%	38%	44%	35%
	*	*	*				*			H		L	
Strongly agree	68	2	8	4	32	15	6	26	14	15	12	27	42
	7%	2%	7%	6%	8%	6%	9%	8%	8%	7%	7%	11%	5%
	*	*	*	A			A*					L	
Somewhat agree	303	58	26	18	102	78	21	105	41	75	58	80	223
	30%	43%	23%	29%	26%	33%	32%	31%	22%	34%	32%	33%	29%
	BD*	*	*				*			H			
Bottom 2 Box (Net)	630	74	79	40	251	146	40	209	130	132	113	134	495
	63%	55%	70%	65%	65%	61%	59%	62%	70%	59%	62%	56%	65%
	*	*	*				*		I				K
Somewhat disagree	411	50	50	24	160	101	26	135	81	89	74	88	322
	41%	37%	44%	39%	42%	42%	38%	40%	44%	40%	40%	37%	42%
	*	*	*				*						
Strongly disagree	219	24	29	16	91	45	14	74	49	43	39	46	173
	22%	18%	25%	26%	24%	19%	21%	22%	27%	19%	21%	19%	23%
	*	*	*				*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - Airlines are doing enough to address flight delays and cancellations at Canadian airports

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	355	54	38	19	128	91	25	144	71	81	37	102	253
	35%	40%	34%	31%	33%	38%	37%	42%	38%	37%	20%	42%	33%
	*	*	*	*	*	*	*	J	J	J		L	
Strongly agree	37	4	6	2	15	7	4	8	10	10	7	13	23
	4%	3%	5%	3%	4%	3%	5%	2%	5%	5%	4%	6%	3%
	*	*	*	*	*	*	*						
Somewhat agree	318	50	32	18	113	84	21	136	61	71	30	89	230
	32%	37%	28%	28%	29%	35%	31%	40%	33%	32%	16%	37%	30%
	*	*	*	*	*	*	*	J	J	J			
Bottom 2 Box (Net)	646	80	75	43	257	149	42	196	114	141	147	139	507
	65%	60%	66%	69%	67%	62%	63%	58%	62%	63%	80%	58%	67%
	*	*	*	*	*	*	*				GHI		K
Somewhat disagree	412	55	48	26	161	96	27	113	75	95	99	92	320
	41%	41%	42%	43%	42%	40%	40%	33%	40%	43%	54%	38%	42%
	*	*	*	*	*	*	*				GHI		
Strongly disagree	234	25	28	16	96	53	16	83	39	46	48	47	187
	23%	19%	24%	26%	25%	22%	23%	25%	21%	21%	26%	19%	25%
	*	*	*	*	*	*	*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - The situation at Canadian airports is an embarrassment to Canada

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	703	75	82	46	282	175	43	222	143	165	138	164	539
	70%	56%	73%	74%	73%	73%	64%	65%	78%	74%	75%	68%	71%
Strongly agree		*	A*	A*	A	A	*		G		G		
	265	17	39	22	116	52	19	77	62	65	50	65	200
	26%	13%	34%	35%	30%	22%	29%	23%	34%	29%	27%	27%	26%
Somewhat agree		*	AE*	AE*	A		A*		G				
	438	57	43	24	166	123	24	145	81	101	89	99	339
	44%	43%	38%	39%	43%	52%	36%	43%	44%	45%	48%	41%	45%
Bottom 2 Box (Net)		*	*	*		F	*						
	298	60	31	16	103	64	24	118	41	57	46	77	221
	30%	44%	27%	26%	27%	27%	36%	35%	22%	26%	25%	32%	29%
Somewhat disagree		BCDE*	*	*			*	HJ					
	220	40	23	12	80	45	20	81	30	47	37	63	157
	22%	30%	20%	20%	21%	19%	30%	24%	16%	21%	20%	26%	21%
Strongly disagree		*	*	*			*						
	77	20	8	4	23	19	4	37	11	10	9	14	63
	8%	15%	7%	6%	6%	8%	5%	11%	6%	5%	5%	6%	8%
Sigma		D*	*	*			*	IJ					
	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - The quick rebound in travel demand couldn't have been predicted, and so it's understandable that airports are having a hard time keeping up right now

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	524	60	63	36	194	131	41	196	104	115	78	142	382
	52%	44%	56%	57%	50%	55%	61%	58%	56%	52%	42%	59%	50%
	*	*	*				A*	J	J				
Strongly agree	111	9	19	9	43	22	9	51	25	21	13	37	74
	11%	7%	17%	14%	11%	9%	14%	15%	13%	9%	7%	15%	10%
	*	A*	*				*	J				L	
Somewhat agree	413	51	44	27	151	108	32	145	79	94	64	104	308
	41%	38%	39%	43%	39%	45%	47%	43%	43%	42%	35%	43%	41%
	*	*	*				*						
Bottom 2 Box (Net)	477	74	50	26	192	109	26	144	81	107	106	100	378
	48%	56%	44%	43%	50%	45%	39%	42%	44%	48%	58%	41%	50%
	F*	*	*				*				GH		
Somewhat disagree	307	54	29	14	127	68	16	93	54	67	66	68	240
	31%	40%	25%	23%	33%	28%	24%	27%	29%	30%	36%	28%	32%
	CF*	*	*				*						
Strongly disagree	170	21	21	12	65	41	10	51	27	40	40	32	138
	17%	15%	19%	19%	17%	17%	15%	15%	15%	18%	22%	13%	18%
	*	*	*				*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:  
Overlap formulae used  
- Column Proportions:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)  
- Column Means:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - Canada is doing a better job than most other countries in dealing with airport travel issues

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	429	79	51	24	138	101	36	174	74	87	66	116	313
	43%	59%	45%	38%	36%	42%	54%	51%	40%	39%	36%	48%	41%
		CDE*	*	*			CD*	HIJ					
Strongly agree	64	6	6	3	30	15	4	30	11	14	8	24	40
	6%	4%	5%	4%	8%	6%	6%	9%	6%	6%	4%	10%	5%
		*	*	*			*					L	
Somewhat agree	365	73	45	21	108	86	32	144	63	72	58	92	273
	36%	54%	40%	34%	28%	36%	47%	42%	34%	33%	32%	38%	36%
		CDE*	D*	*			D*	J					
Bottom 2 Box (Net)	572	56	62	38	247	138	31	165	111	135	118	125	447
	57%	41%	55%	62%	64%	58%	46%	49%	60%	61%	64%	52%	59%
		*	*	AF*	AF	A	*		G	G	G		
Somewhat disagree	415	43	43	24	177	104	24	118	81	101	85	89	326
	41%	32%	38%	38%	46%	43%	36%	35%	44%	46%	46%	37%	43%
		*	*	*	A		*			G	G		
Strongly disagree	157	12	18	14	71	34	7	47	30	34	33	36	121
	16%	9%	16%	23%	18%	14%	10%	14%	16%	15%	18%	15%	16%
		*	*	AF*			*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - Basic services like making sure our airports work have been neglected by our governments which have been too focused on the wrong issues for too long

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	673	82	88	45	258	153	47	220	139	143	125	166	506
	67%	61%	78%	72%	67%	64%	70%	65%	75%	65%	68%	69%	67%
Strongly agree	*	AE*	*				*		GI				
	186	16	25	17	78	37	14	67	39	37	37	46	140
	19%	12%	22%	27%	20%	15%	20%	20%	21%	17%	20%	19%	18%
Somewhat agree	*	*	AE*				*						
	486	66	63	28	180	116	34	153	99	106	88	120	366
	49%	49%	56%	45%	47%	49%	50%	45%	54%	48%	48%	50%	48%
Bottom 2 Box (Net)	*	*	*				*						
	328	52	25	17	128	86	20	120	46	79	58	75	254
	33%	39%	22%	28%	33%	36%	30%	35%	25%	35%	32%	31%	33%
Somewhat disagree	B*	*	*			B	*	H		H			
	242	35	19	14	98	63	14	79	36	65	47	55	187
	24%	26%	17%	22%	26%	26%	20%	23%	20%	29%	25%	23%	25%
Strongly disagree	*	*	*				*			H			
	86	18	7	3	29	23	6	40	10	14	12	19	67
	9%	13%	6%	6%	8%	10%	9%	12%	5%	6%	6%	8%	9%
Sigma	*	*	*				*	H					
	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:  
Overlap formulae used  
- Column Proportions:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)  
- Column Means:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - The airport travel issue is a temporary glitch. I expect everything to be back to normal by September

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	549	73	56	34	204	141	40	177	98	127	107	145	403
	55%	55%	49%	55%	53%	59%	60%	52%	53%	57%	58%	60%	53%
	*	*	*				*						
Strongly agree	91	16	8	8	28	26	5	29	13	27	19	44	48
	9%	12%	7%	13%	7%	11%	8%	8%	7%	12%	10%	18%	6%
	*	*	*				*					L	
Somewhat agree	457	57	47	27	176	116	35	148	85	99	89	102	356
	46%	43%	42%	43%	46%	48%	52%	44%	46%	45%	48%	42%	47%
	*	*	*				*						
Bottom 2 Box (Net)	452	61	57	28	181	98	27	163	86	96	77	96	357
	45%	45%	51%	45%	47%	41%	40%	48%	47%	43%	42%	40%	47%
	*	*	*				*						
Somewhat disagree	335	46	48	18	134	69	20	115	66	76	61	70	265
	33%	34%	43%	29%	35%	29%	30%	34%	36%	34%	33%	29%	35%
	*	E*	*				*						
Strongly disagree	117	15	9	10	47	29	7	48	20	19	16	26	91
	12%	11%	8%	16%	12%	12%	10%	14%	11%	9%	9%	11%	12%
	*	*	*				*						
Sigma	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - I'm worried that the airport travel issue is just the start of a bunch of problems with the delivery of basic public services

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
Top 2 Box (Net)	664	88	71	43	255	159	48	213	123	150	130	167	498
	66%	66%	63%	69%	66%	66%	72%	63%	67%	68%	71%	69%	65%
Strongly agree	*	*	*				*						
	173	20	23	14	71	35	9	61	46	31	29	48	124
	17%	15%	20%	23%	18%	15%	14%	18%	25%	14%	16%	20%	16%
Somewhat agree	*	*	*				*		I				
	491	68	48	29	184	124	39	152	78	119	101	118	373
	49%	51%	43%	46%	48%	52%	58%	45%	42%	53%	55%	49%	49%
Bottom 2 Box (Net)	*	*	*				B*			H	H		
	337	46	42	19	131	80	19	126	61	72	54	74	262
	34%	34%	37%	31%	34%	34%	28%	37%	33%	32%	29%	31%	35%
Somewhat disagree	*	*	*				*						
	253	35	28	15	106	59	11	85	44	63	46	64	189
	25%	26%	25%	23%	27%	25%	16%	25%	24%	29%	25%	27%	25%
Strongly disagree	*	*	*	F			*						
	84	11	14	4	25	21	8	41	17	9	8	10	73
	8%	8%	12%	7%	6%	9%	12%	12%	9%	4%	4%	4%	10%
Sigma	*	*	*				*	IJ					K
	1001	134	113	62	385	239	67	340	185	222	184	241	760
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Statistics:  
Overlap formulae used  
- Column Proportions:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)  
- Column Means:  
Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L  
Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - Top 2 Box Summary

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
<b>Base: All Respondents (unwtd)</b>	<b>1001</b>	<b>86</b>	<b>115</b>	<b>109</b>	<b>417</b>	<b>158</b>	<b>116</b>	<b>307</b>	<b>180</b>	<b>233</b>	<b>216</b>	<b>251</b>	<b>750</b>
<b>Base: All Respondents (wtd)</b>	<b>1001</b>	<b>134</b>	<b>113</b>	<b>62</b>	<b>385</b>	<b>239</b>	<b>67</b>	<b>340</b>	<b>185</b>	<b>222</b>	<b>184</b>	<b>241</b>	<b>760</b>
I have personally been delayed while traveling through a Canadian airport recently	238	52	23	14	83	47	19	70	44	57	53	74	163
	24%	39%	21%	22%	22%	19%	28%	21%	24%	26%	29%	31%	21%
		BCDE*	*	*			*					L	
I am going to cancel or delay travel plans until the airport situation has improved	582	91	67	34	225	130	35	203	108	130	102	140	442
	58%	68%	59%	55%	59%	54%	52%	60%	58%	58%	56%	58%	58%
		F*	*	*			*						
I believe the federal government is doing enough to address flight delays and cancellations at Canadian airports	371	60	34	22	134	94	27	131	55	90	70	107	265
	37%	45%	30%	35%	35%	39%	41%	38%	30%	41%	38%	44%	35%
		*	*	*			*			H		L	
Airlines are doing enough to address flight delays and cancellations at Canadian airports	355	54	38	19	128	91	25	144	71	81	37	102	253
	35%	40%	34%	31%	33%	38%	37%	42%	38%	37%	20%	42%	33%
		*	*	*			*	J	J	J		L	
The situation at Canadian airports is an embarrassment to Canada	703	75	82	46	282	175	43	222	143	165	138	164	539
	70%	56%	73%	74%	73%	73%	64%	65%	78%	74%	75%	68%	71%
		*	A*	A*	A	A	*		G		G		
The quick rebound in travel demand couldn't have been predicted, and so it's understandable that airports are having a hard time keeping up right now	524	60	63	36	194	131	41	196	104	115	78	142	382
	52%	44%	56%	57%	50%	55%	61%	58%	56%	52%	42%	59%	50%
		*	*	*			A*	J	J				
Canada is doing a better job than most other countries in dealing with airport travel issues	429	79	51	24	138	101	36	174	74	87	66	116	313
	43%	59%	45%	38%	36%	42%	54%	51%	40%	39%	36%	48%	41%
		CDE*	*	*			CD*	HIJ					
Basic services like making sure our airports work have been neglected by our governments which have been too focused on the wrong issues for too long	673	82	88	45	258	153	47	220	139	143	125	166	506
	67%	61%	78%	72%	67%	64%	70%	65%	75%	65%	68%	69%	67%
		*	AE*	*			*		GI				
The airport travel issue is a temporary glitch. I expect everything to be back to normal by September	549	73	56	34	204	141	40	177	98	127	107	145	403
	55%	55%	49%	55%	53%	59%	60%	52%	53%	57%	58%	60%	53%
		*	*	*			*						
I'm worried that the airport travel issue is just the start of a bunch of problems with the delivery of basic public services	664	88	71	43	255	159	48	213	123	150	130	167	498
	66%	66%	63%	69%	66%	66%	72%	63%	67%	68%	71%	69%	65%
		*	*	*			*						

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J/K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J/K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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To what extent do you agree or disagree with the following about traveling through Canadian airports: - Bottom 2 Box Summary

		REGION						HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	BC	AB	SK/MB	Ontario	Quebec	Atlantic	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All Respondents (unwtd)	1001	86	115	109	417	158	116	307	180	233	216	251	750
Base: All Respondents (wtd)	1001	134	113	62	385	239	67	340	185	222	184	241	760
I have personally been delayed while traveling through a Canadian airport recently	763	82	90	48	302	193	48	270	141	165	131	167	597
	76%	61%	79%	78%	78%	81%	72%	79%	76%	74%	71%	69%	79%
		*	A*	A*	A	A	*						K
I am going to cancel or delay travel plans until the airport situation has improved	419	43	46	28	160	110	32	137	77	93	82	101	318
	42%	32%	41%	45%	41%	46%	48%	40%	42%	42%	44%	42%	42%
		*	*	*			A*						
I believe the federal government is doing enough to address flight delays and cancelations at Canadian airports	630	74	79	40	251	146	40	209	130	132	113	134	495
	63%	55%	70%	65%	65%	61%	59%	62%	70%	59%	62%	56%	65%
		*	*	*			*		I				K
Airlines are doing enough to address flight delays and cancelations at Canadian airports	646	80	75	43	257	149	42	196	114	141	147	139	507
	65%	60%	66%	69%	67%	62%	63%	58%	62%	63%	80%	58%	67%
		*	*	*			*				GHI		K
The situation at Canadian airports is an embarrassment to Canada	298	60	31	16	103	64	24	118	41	57	46	77	221
	30%	44%	27%	26%	27%	27%	36%	35%	22%	26%	25%	32%	29%
		BCDE*	*	*			*	HJ					
The quick rebound in travel demand couldn't have been predicted, and so it's understandable that airports are having a hard time keeping up right now	477	74	50	26	192	109	26	144	81	107	106	100	378
	48%	56%	44%	43%	50%	45%	39%	42%	44%	48%	58%	41%	50%
		F*	*	*			*				GH		
Canada is doing a better job than most other countries in dealing with airport travel issues	572	56	62	38	247	138	31	165	111	135	118	125	447
	57%	41%	55%	62%	64%	58%	46%	49%	60%	61%	64%	52%	59%
		*	*	AF*	AF	A	*		G	G	G		
Basic services like making sure our airports work have been neglected by our governments which have been too focused on the wrong issues for too long	328	52	25	17	128	86	20	120	46	79	58	75	254
	33%	39%	22%	28%	33%	36%	30%	35%	25%	35%	32%	31%	33%
		B*	*	*		B	*	H		H			
The airport travel issue is a temporary glitch. I expect everything to be back to normal by September	452	61	57	28	181	98	27	163	86	96	77	96	357
	45%	45%	51%	45%	47%	41%	40%	48%	47%	43%	42%	40%	47%
		*	*	*			*						
I'm worried that the airport travel issue is just the start of a bunch of problems with the delivery of basic public services	337	46	42	19	131	80	19	126	61	72	54	74	262
	34%	34%	37%	31%	34%	34%	28%	37%	33%	32%	29%	31%	35%
		*	*	*			*						

Statistics:

Overlap formulae used

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F/G/H/I/J,K/L

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

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