



# Introducing the Primary Consumer Sentiment Index

Ipsos Saudi Arabia's Primary Consumer Sentiment Index (PCSI), is a national survey of consumer attitudes on the current and future state of the local economy, personal financial situation, as well as confidence to make large investments and ability to save.

Consumer sentiment is a key predictor of purchase trends in the market. Despite it being a lagging indicator, if consumer confidence is high, people will make more purchases and the economy will expand.

Businesses and Policy Makers can monitor changes in the index to factor the data in their decision-making processes. A wave-on-wave decreasing trend suggests consumers have a negative outlook on their ability to spend. Thus, manufacturers may expect consumers to avoid retail purchases, particularly items that require financing. Likewise, banks can anticipate a decrease in lending activity, mortgage applications, and credit card usage.



# **Introducing the Primary Consumer Sentiment Index**

The PCSI result is driven by the aggregation of four, weighted, sub-Indices



**PCSI Current Personal Financial Conditions** 



**PCSI Economic Expectations** 



**PCSI Investment Climate** 



**PCSI Employment Confidence** 

Overall Primary
Consumer
Sentiment Index



# **Overall Primary Consumer Sentiment Index**

- 1. Rate the current state of the economy in your local area using a scale from 1 to 7, where 7 means a very strong economy today and 1 means a very weak economy.
- 2. Looking ahead six months from now, do you expect the economy in your local area to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker than it is now?
- 3. Rate your current financial situation, using a scale from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.
- 4. Looking ahead six months from now, do you expect your personal financial situation to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker than it is now?
- 5. Compared to 6 months ago, are you NOW more or less comfortable making a major purchase, like a home or car?
- 6. Compared to 6 months ago, are you NOW more or less comfortable making other household purchases?
- 7. Compared to 6 months ago, are you NOW more or less confident about job security for yourself, your family and other people you know personally?
- 8. Compared to 6 months ago, are you NOW more or less confident of your ability to invest in the future, including your ability to save money for your retirement or your children's education?
- 9. Thinking of the last 6 months, have you, someone in your family or someone else you know personally lost their job as a result of economic conditions?
- 10. Now look ahead at the next six months. How likely is it that you, someone in your family or someone else you know personally will lose their job in the next six months as a result of economic conditions?





#### **PCSI SUMMARY: JULY 2022**

PCSI, July 2022

Versus Previous Wave; June 2022

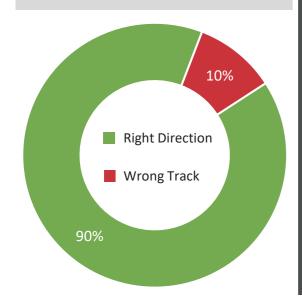
**70.1** 



73.6

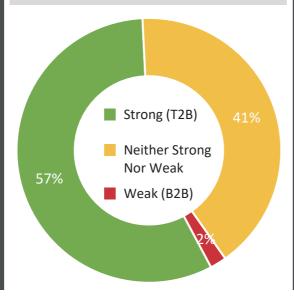
#### Right Direction / **Wrong Track**

Q. Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



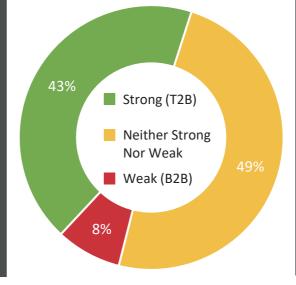
#### **Country Economic** Situation

Q: Rate the current state of the economy in your local area using a scale from 1 to 7, where 7 means a very strong economy today and 1 means a very weak economy.



#### Personal Financial **Situation**

Q: Rate your current financial situation, using a scale from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.

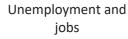


#### **Top 5 Concerns** for Consumers in Saudi Arabia







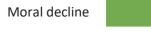




28%

20%











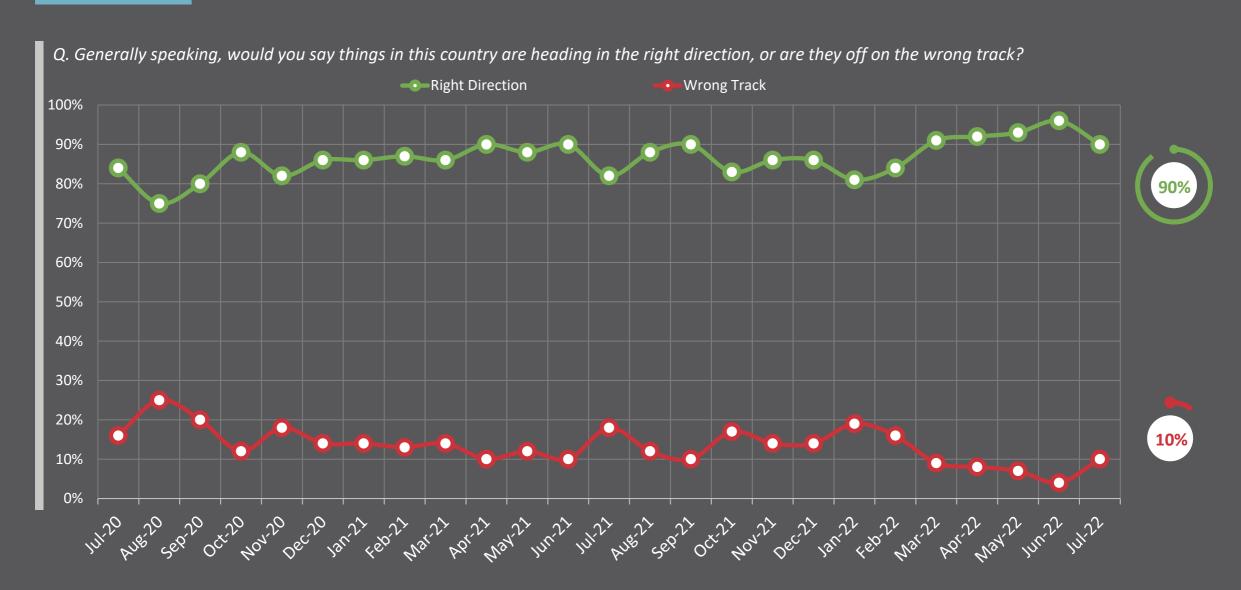
Poverty and social inequality





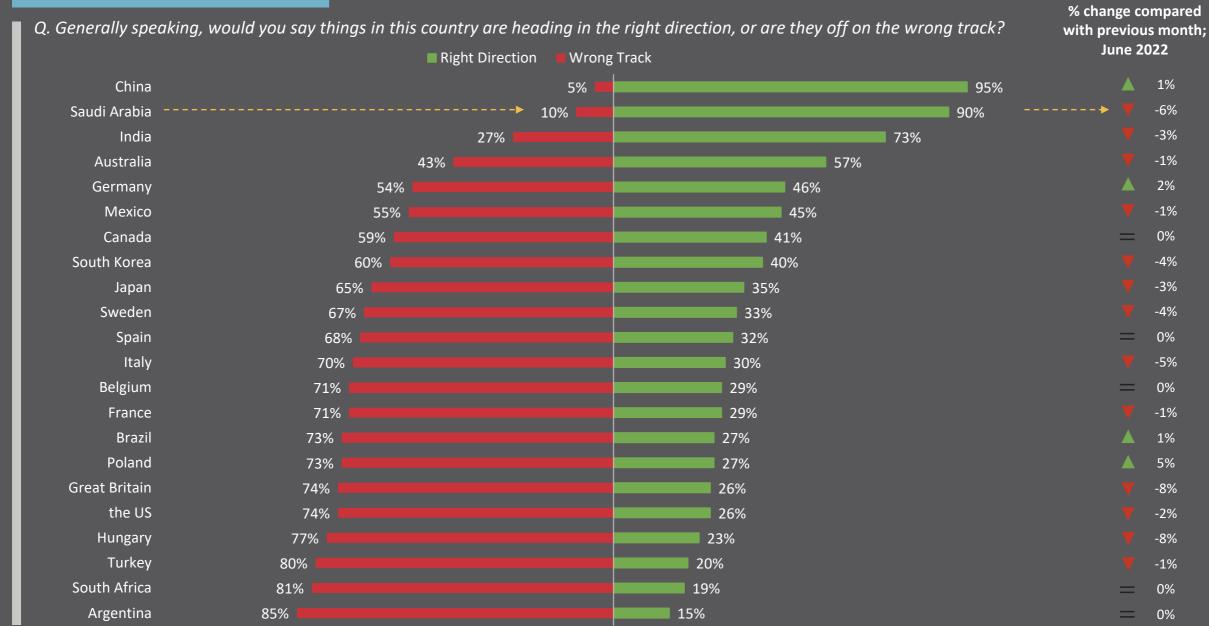


# SAUDI ARABIA: RIGHT DIRECTION/WRONG TRACK





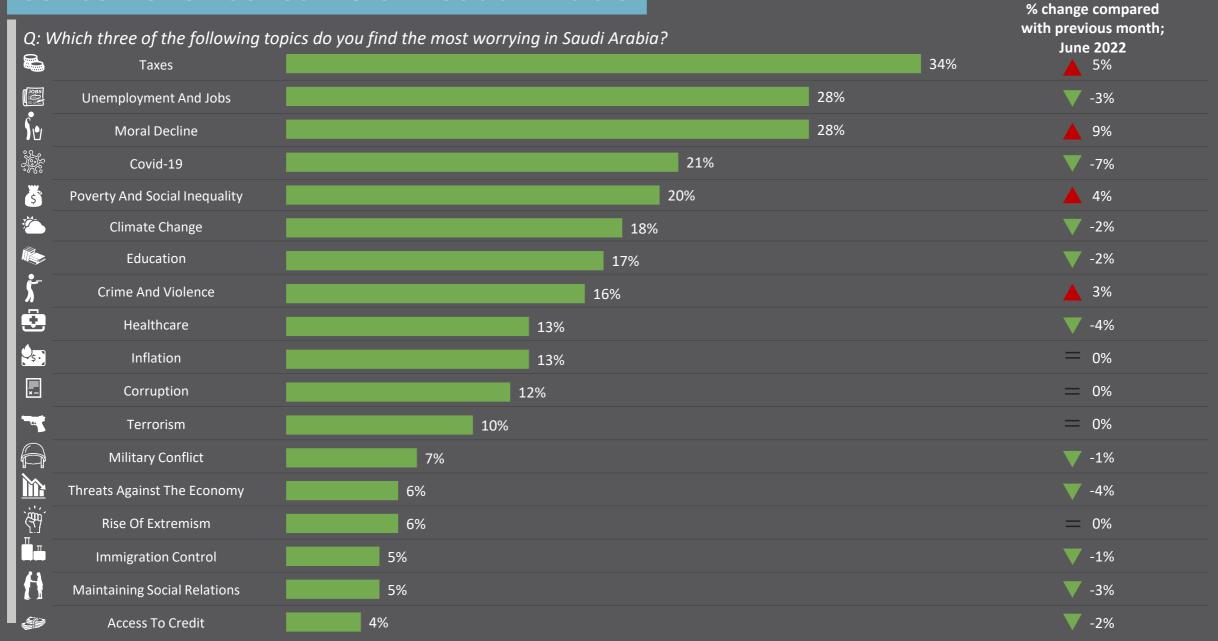
# SAUDI ARABIA: RIGHT DIRECTION/WRONG TRACK





#### WHAT CONCERNS SAUDI ARABIA

#### **Concerns for Consumers in Saudi Arabia**



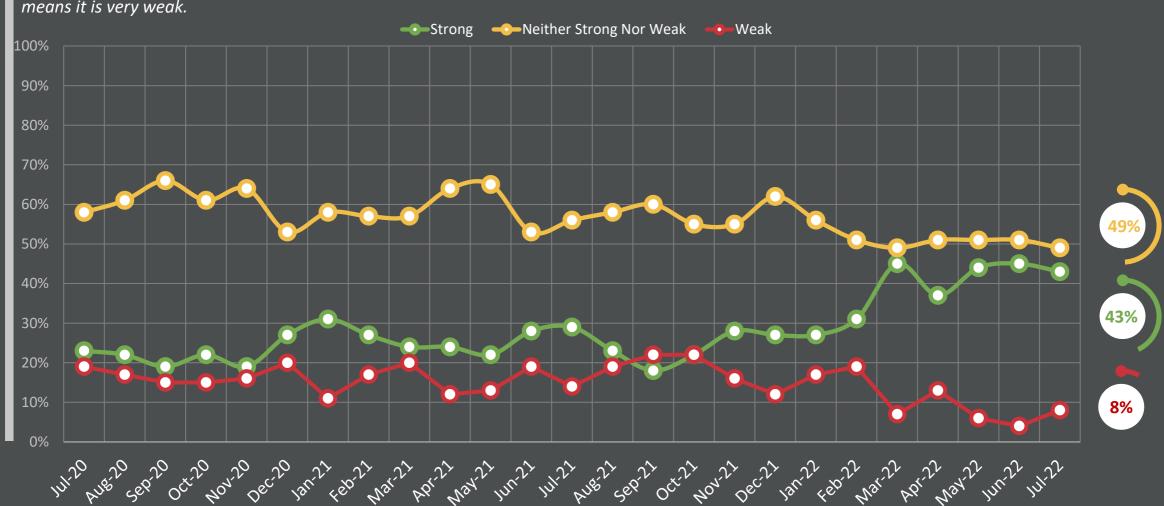




#### **CURRENT PERSONAL FINANCIAL SITUATION**

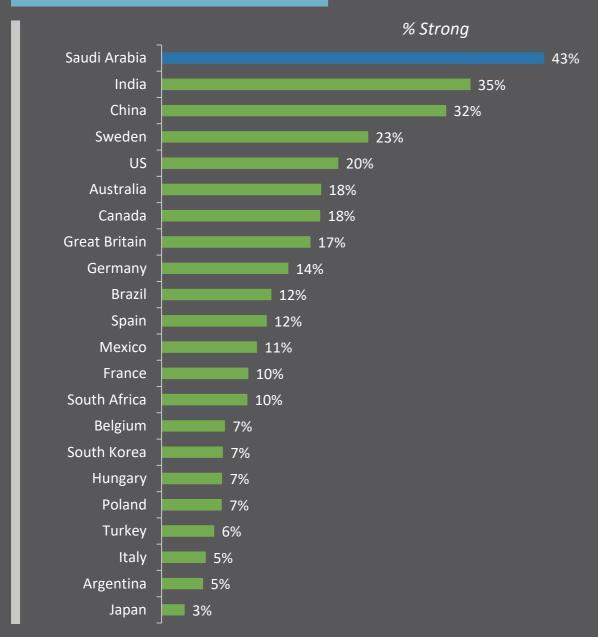
#### **Trending**

Q: Rate your current financial situation, using a scale from **1 to 7**, where 7 means your personal financial situation is very strong today and 1 means it is very weak.





# **CURRENT PERSONAL FINANCIAL SITUATION**

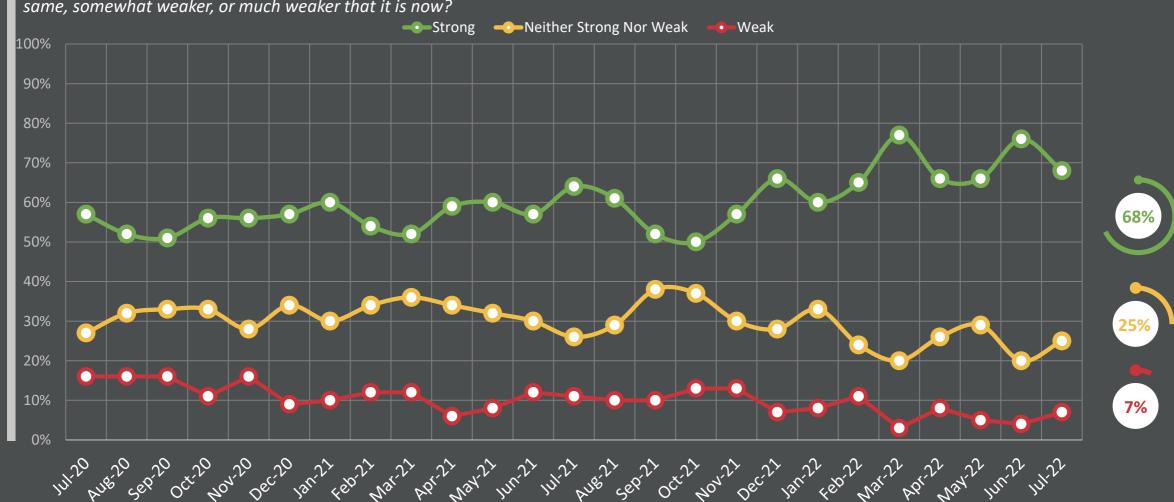




#### **FUTURE PERSONAL FINANCIAL SITUATION**

## **Trending**

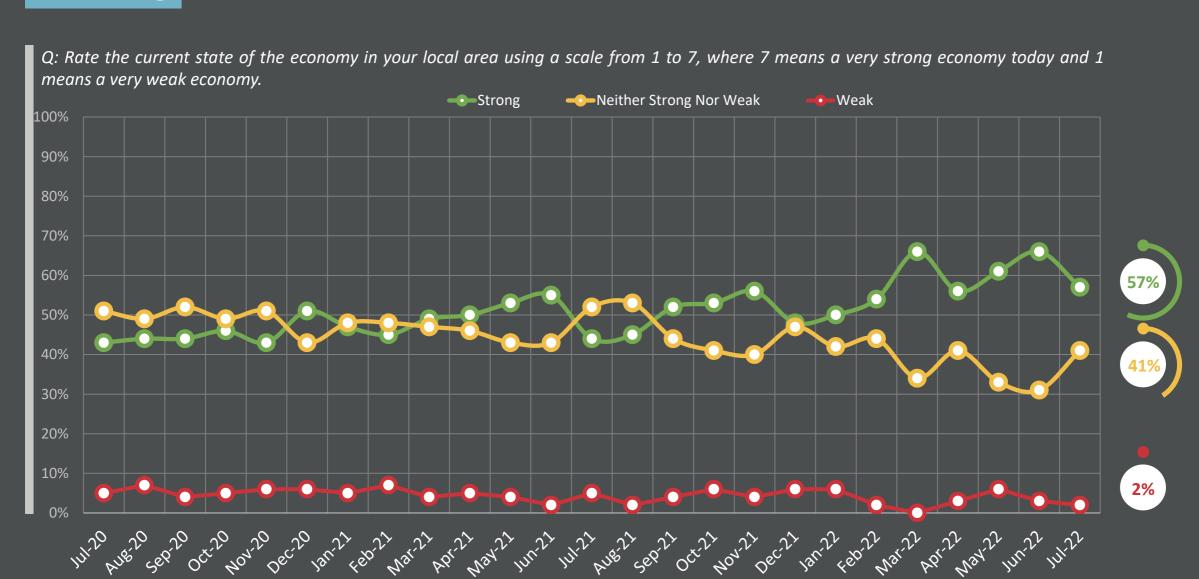
Q. Looking ahead six months from now, do you expect your personal financial situation to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker that it is now?





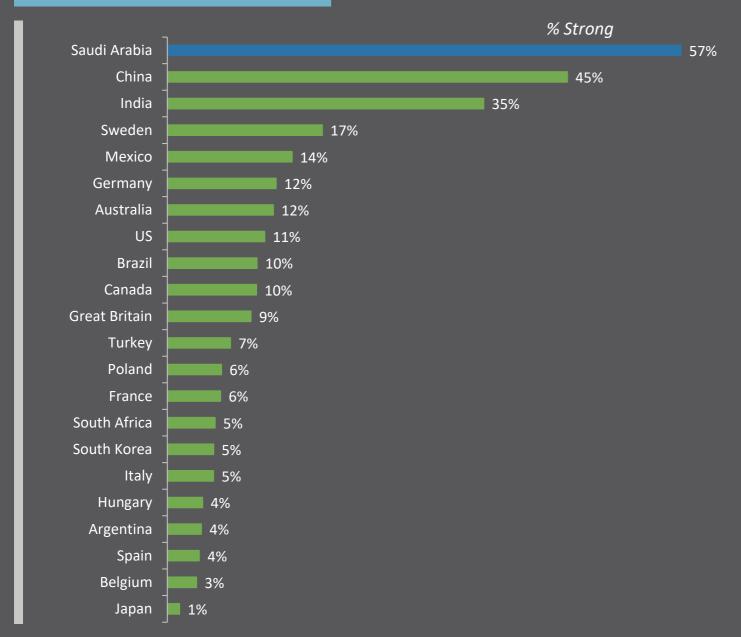


#### **CURRENT STATE OF THE ECONOMY**



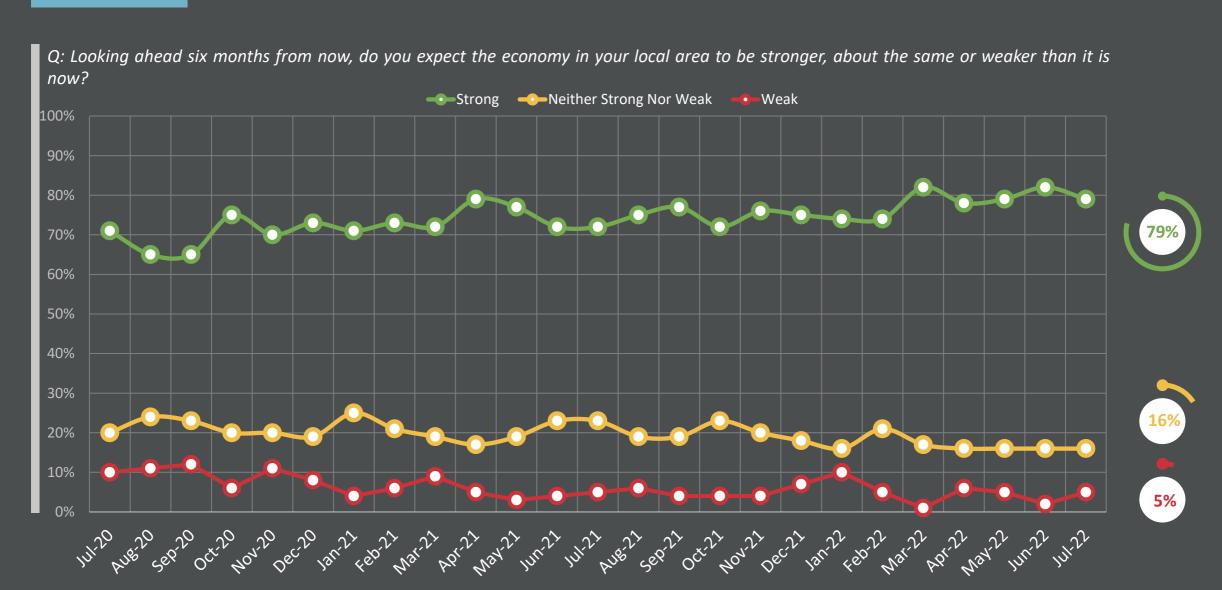


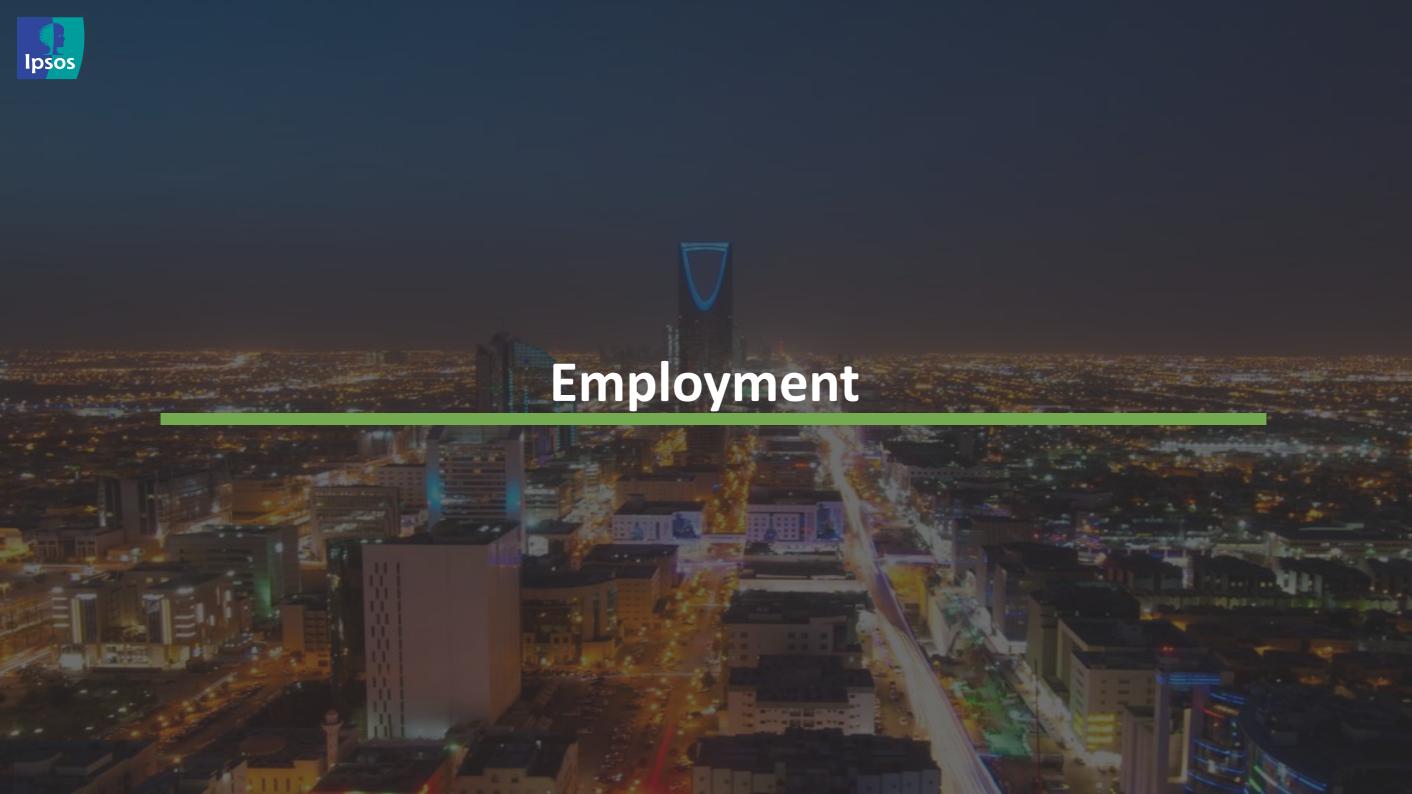
# **CURRENT STATE OF THE ECONOMY**





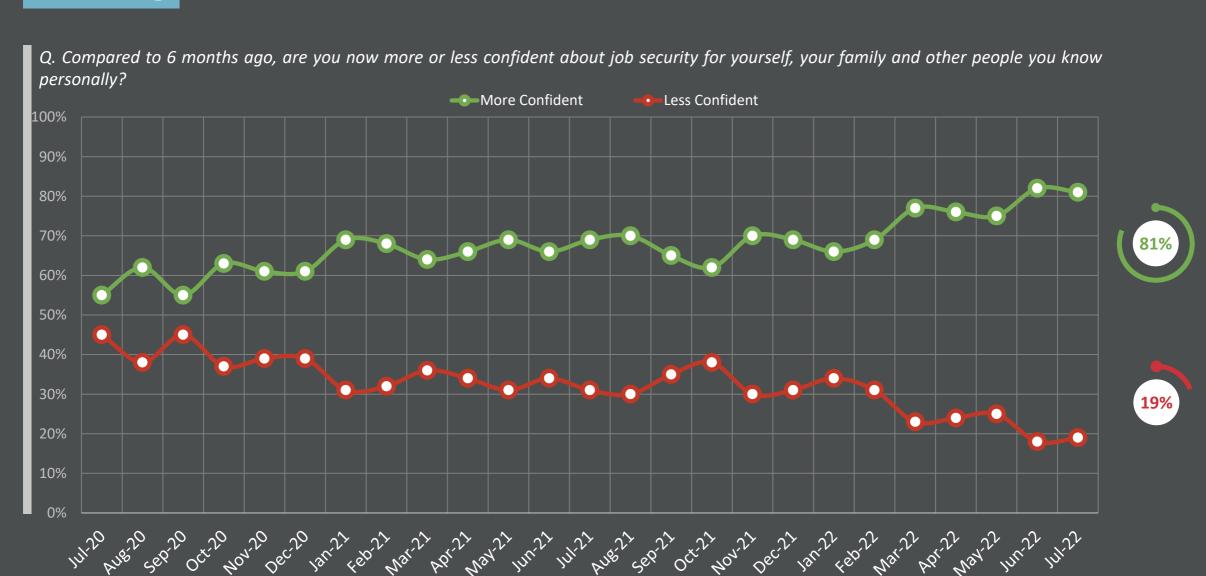
#### **FUTURE STATE OF THE ECONOMY**







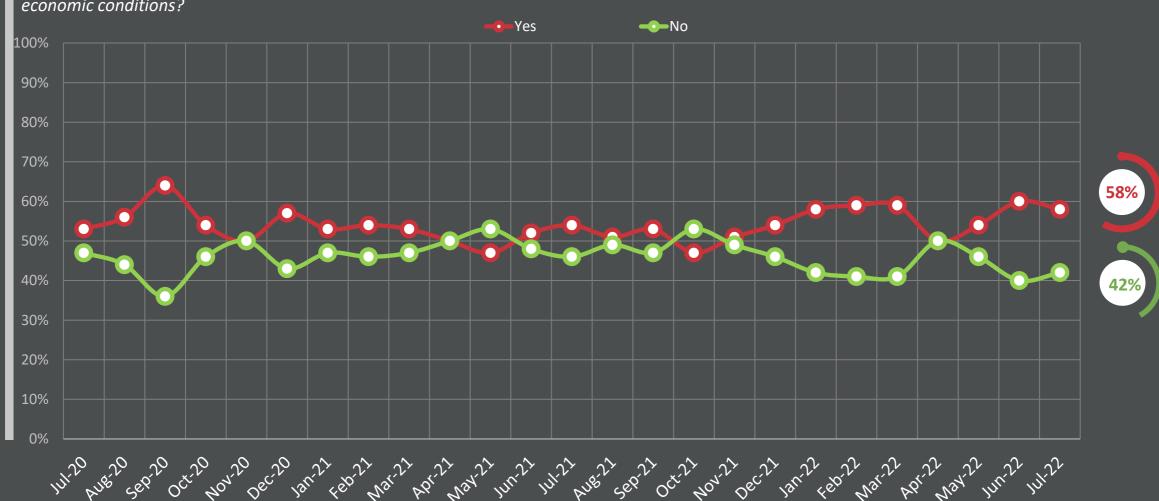
## **JOB SECURITY**





## JOB LOSSES IN THE PAST SIX MONTHS



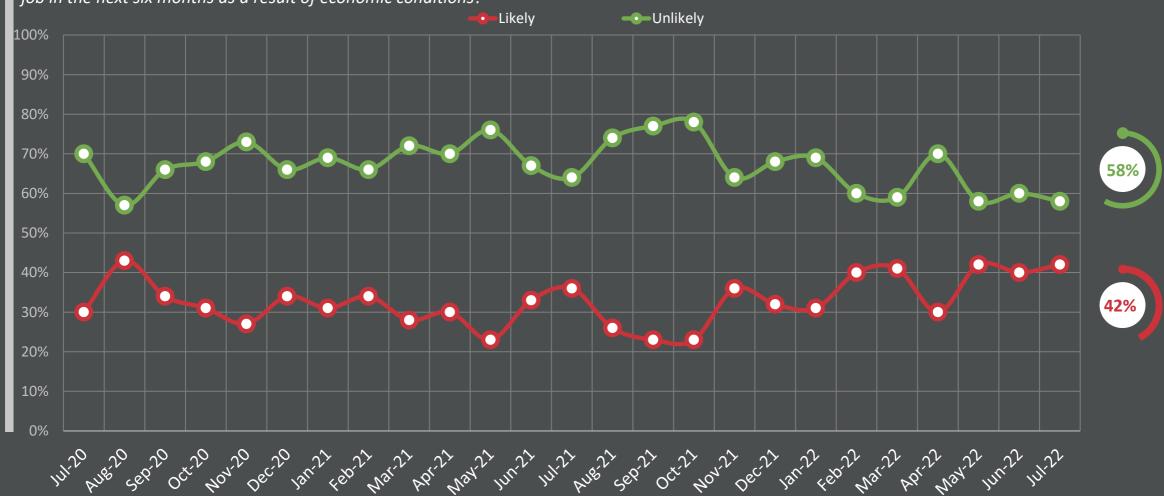


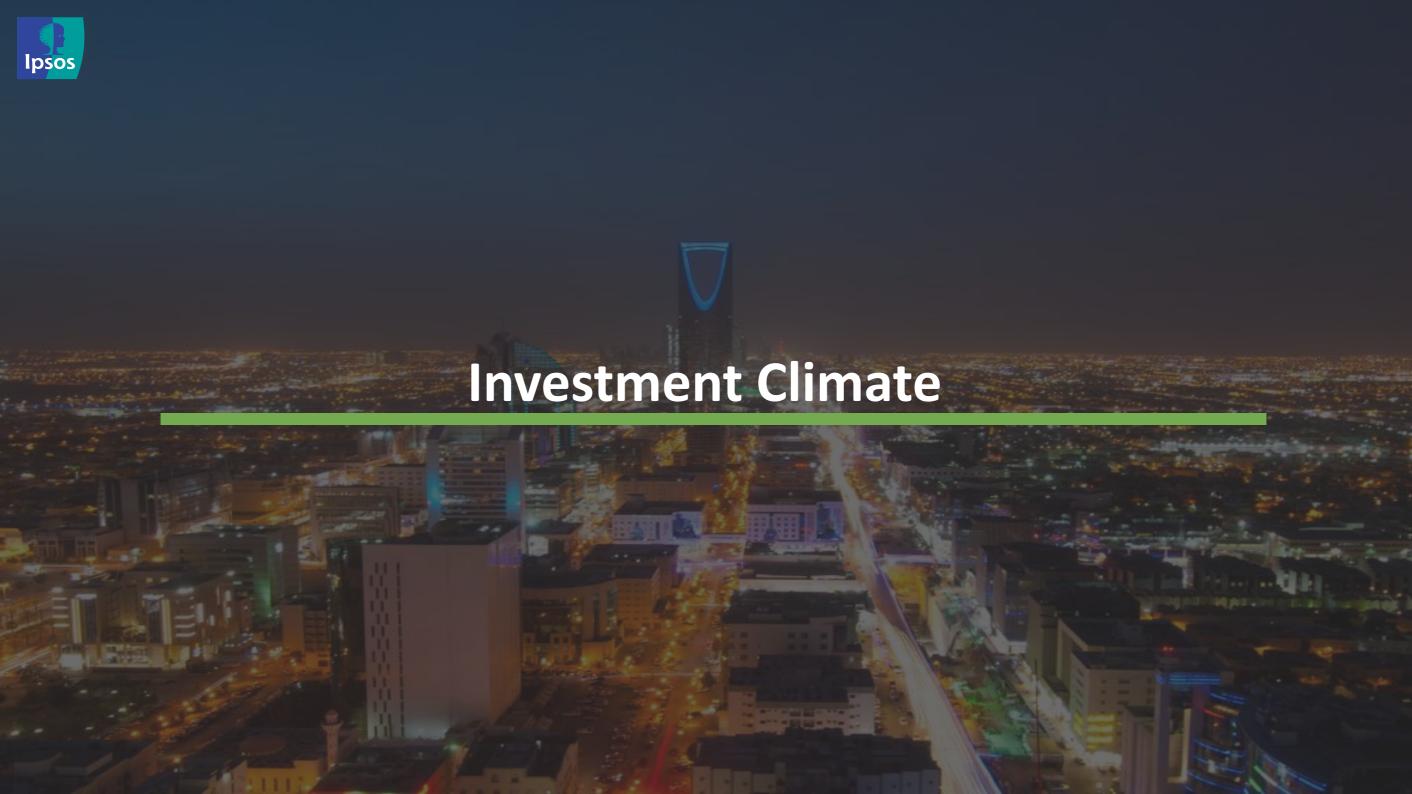


#### **JOB LOSSES IN THE NEXT SIX MONTHS**

## **Trending**

Q. Looking ahead at the next six months, how likely is it that you, someone in your family or someone else you know personally will lose their job in the next six months as a result of economic conditions?



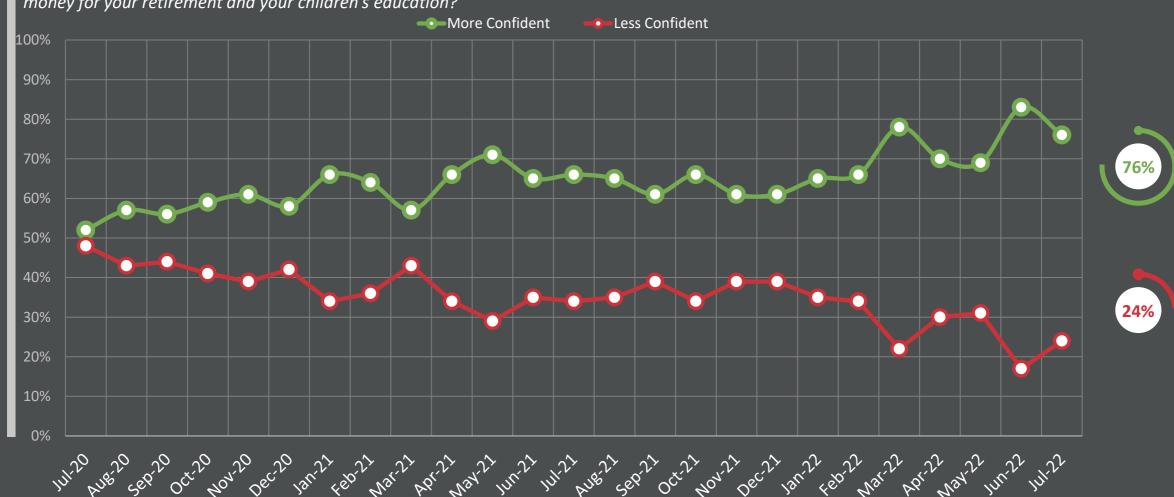




#### ABILITY TO INVEST IN THE FUTURE

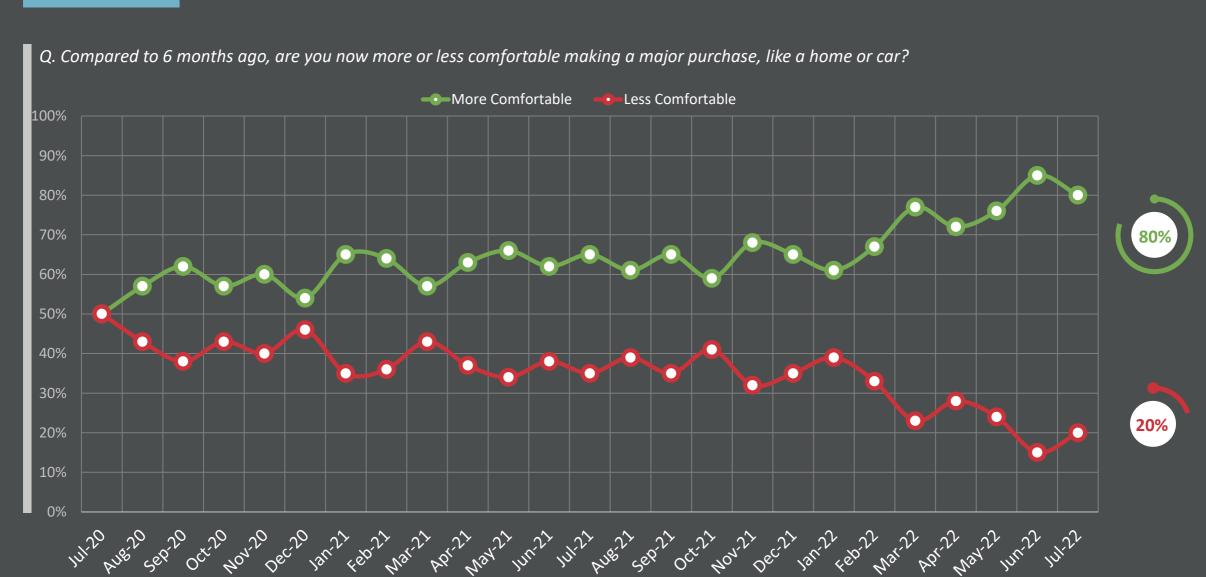
#### **Trending**

Q. Compared to 6 months ago, are you NOW more or less confident about your ability to invest in the future, including your ability to save money for your retirement and your children's education?





#### ABILITY TO MAKE A MAJOR PURCHASE





#### **BUYING HOUSEHOLD DURABLES**

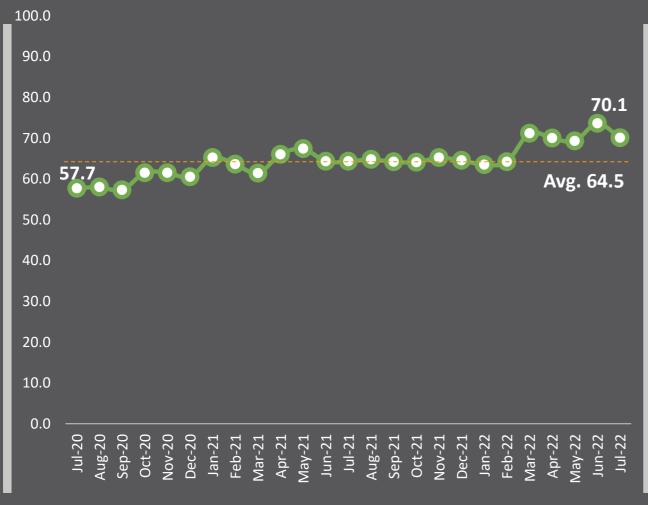


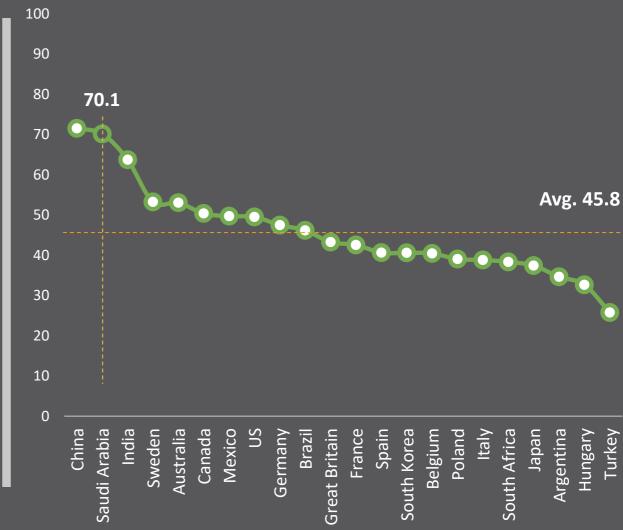




# **OVERALL PCSI**

## Saudi Arabia







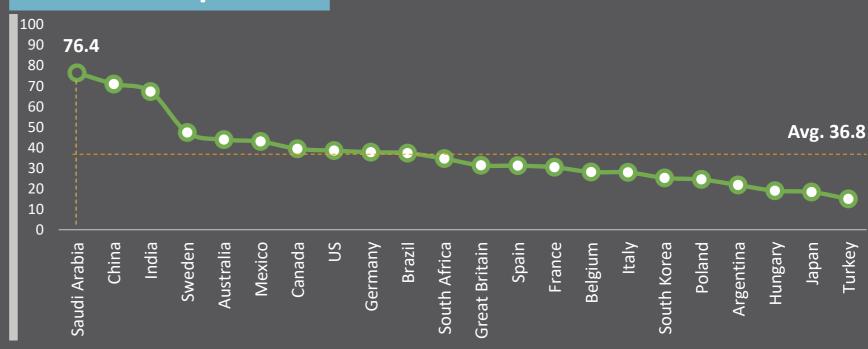
#### **PCSI PERSONAL FINANCIAL CONDITIONS**



- 1. Compared to 6 months ago, are you NOW more or less comfortable making a major purchase, like a home or car?
- 2. Compared to 6 months ago, are you NOW more or less comfortable making other household purchases?
- 3. Compared to 6 months ago, are you NOW more or less confident about job security for yourself, your family and other people you know personally?
- 4. Compared to 6 months ago, are you NOW more or less confident of your ability to invest in the future, including your ability to save money for your retirement or your children's education?
- 5. Rate your current financial situation, using a scale from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.
- 6. Rate the current state of the economy in your local area using a scale from 1 to 7, where 7 means a very strong economy today and 1 means a very weak economy.

#### Saudi Arabia





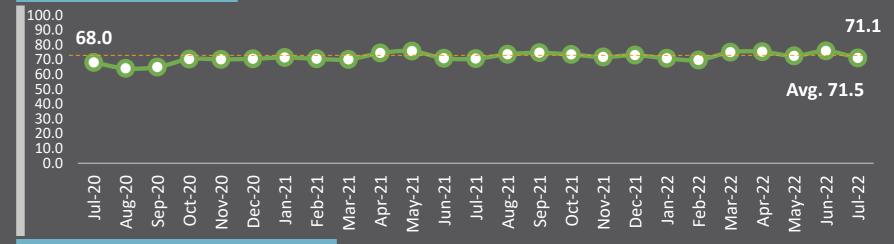


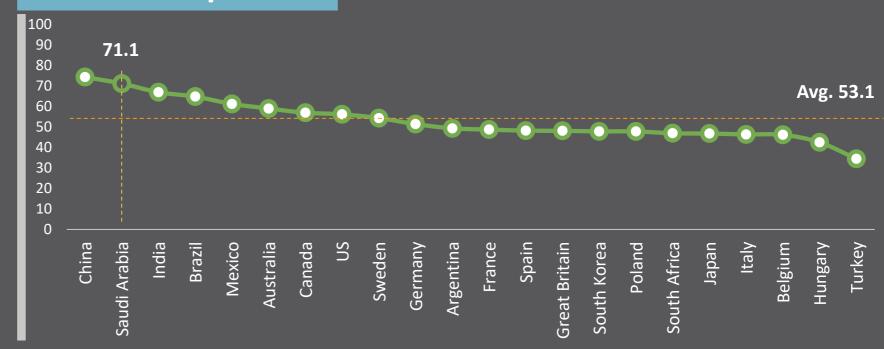
# PCSI ECONOMIC EXPECTATIONS



- 1. Now look ahead at the *next* six months. How likely is it that you, someone in your family or someone else you know personally will lose their job in the next six months as a result of economic conditions?
- 2. Looking ahead six months from now, do you expect the economy in your local area to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker than it is now?
- 3. Looking ahead six months from now, do you expect your personal financial situation to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker than it is now?

#### Saudi Arabia







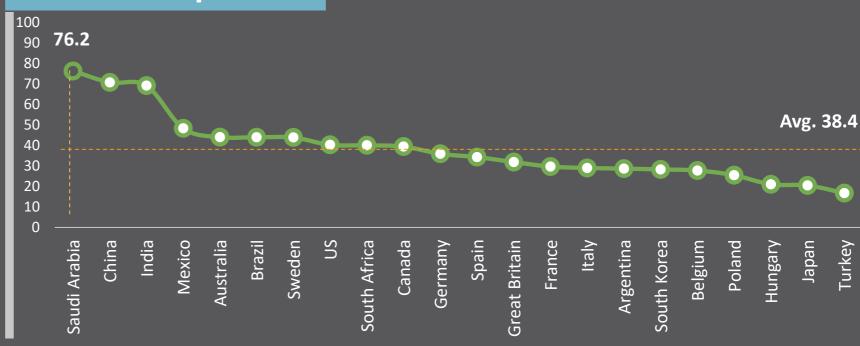
## **PCSI INVESTMENT CLIMATE**



- 1. Compared to 6 months ago, are you NOW more or less comfortable making a major purchase, like a home or car?
- 2. Compared to 6 months ago, are you NOW more or less comfortable making other household purchases?
- 3. Compared to 6 months ago, are you NOW more or less confident of your ability to invest in the future, including your ability to save money for your retirement or your children's education?
- 4. Rate your current financial situation, using a scale from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.
- 5. Looking ahead six months from now, do you expect your personal financial situation to be much stronger, somewhat stronger, about the same, somewhat weaker, or much weaker than it is now?

#### Saudi Arabia







#### **PCSI EMPLOYMENT CONFIDENCE**

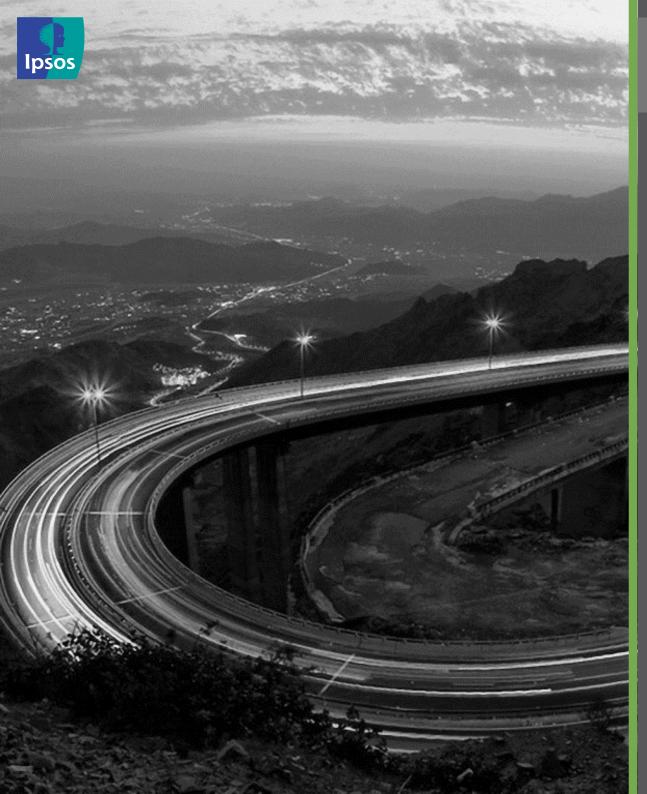


- 1. Compared to 6 months ago, are you now more or less confident about job security for yourself, your family and other people you know personally?
- 2. Thinking about the last 6 months, have you, someone in your family or someone else you know personally lost their job as a result of economic conditions?
- 3. Now look ahead at the next six months. How likely is it that you, someone in your family or someone else you know personally will lose their job in the next six months as a result of economic conditions?

#### Saudi Arabia







# Methodology

- Methodology Self Administered Online Interviews
- Sample Size 500 Respondents
- Age 15 years old and above
- Sample Criteria General Public

The PCSI Index is calculated by utilizing data from the survey results. Responses are divided into aggregated Top Box (Reward) numbers and Bottom Box (Penalty) numbers. Using Shapely Value Analysis, values were generated for the penalty and reward for each question. The magnitude of each question is the difference between the reward and penalty. An Importance factor, which the ultimate weight of the particular question in the index, is the magnitude of each question divided by the total magnitude of all questions. A Top Box Weight for each question is calculated by dividing the Reward by the magnitude of each question. Similarly, the Bottom Weight for each question is calculated by dividing the Penalty for each question by magnitude of the same. The Index Value for each question is calculated by using the formula: Importance x (Top Box Wt \* Top Box %) - (Bottom Box Wt \* Bottom box %).



For more information, please contact:

#### Mohammed Minawi

Chief Commercial Officer – Ipsos MENA mohammed.minawi@ipsos.com

#### Mohamad Jobeilly

Research Director- Ipsos KSA mohamad.jobeilly@ipsos.com

#### **GAME CHANGERS**

At Ipsos we are passionately curious about people, markets, brands and society. We make our changing world easier and faster to navigate and inspire clients to make smarter decisions. We deliver with security, simplicity, speed and substance.

We are Game Changers