



IPSOS PRESS RELEASE : STATE OF THE MALAYSIAN HEALTHCARE SYSTEM

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GAME CHANGERS



Strong trust in the Malaysian healthcare system

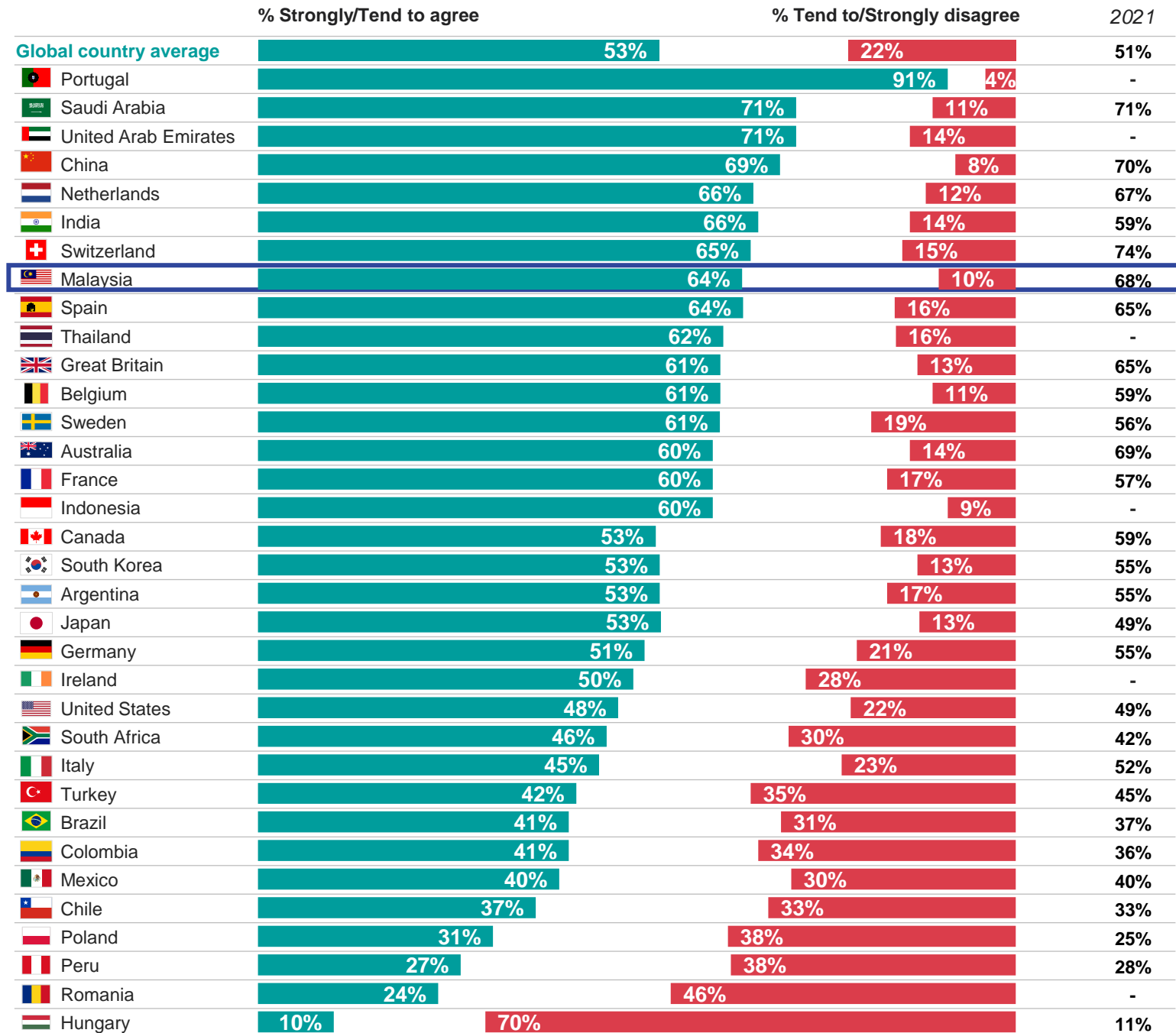
At 64%, trust in the Malaysian healthcare system outperforms the Global Country Average, and is 8th highest among the 34 countries surveyed.

The strong trust shows that in the eyes of the Malaysian public, the healthcare system withstood the test of the pandemic, and trust remains high as the country moves into a post Covid-19 phase.

Q: To what extent do you agree or disagree with this statement?

I trust the healthcare system in my country to provide me with the best treatment.

Base: 23,507 online adults in 34 countries, 22 July – 5 August 2022.



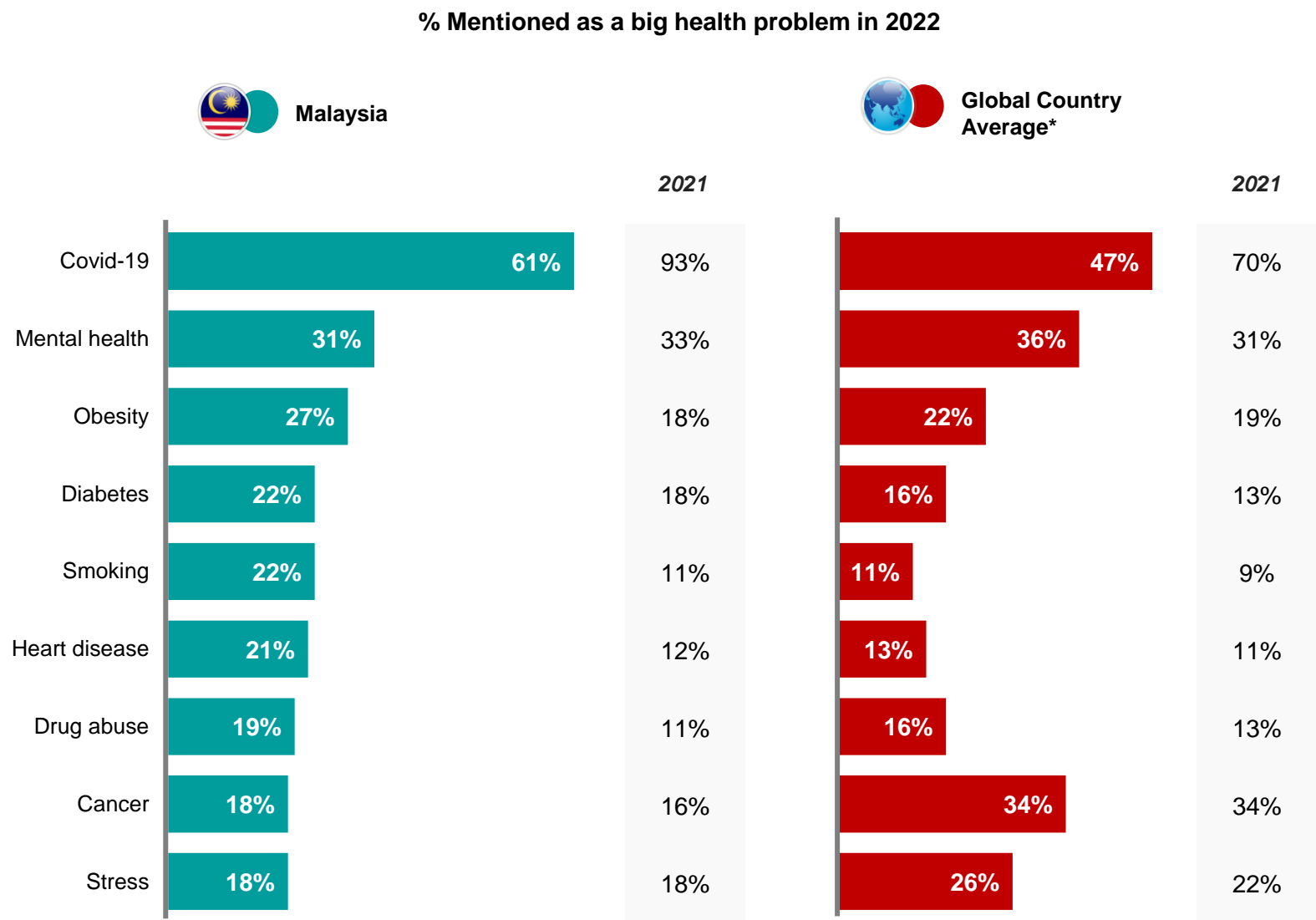
Post covid, mental health will remain a major concern

Mental health became a core focus during the pandemic and the movement restrictions imposed to counter it – in the eyes of Malaysians, continued emphasis on mental health is needed.

Concerns about obesity and diabetes have been elevated as the pandemic has receded, and perception of smoking as a health problem has doubled from last year.

Q: Thinking generally, which of the following, if any, do you see as the biggest health problems facing people in your country today?

Base: 23,507 online adults in 34 countries, 22 July – 5 August 2022.



*The Global Country Average” reflects the average result for all the countries where the survey was conducted. It has not been adjusted to the population size of each country and is not intended to suggest a total result



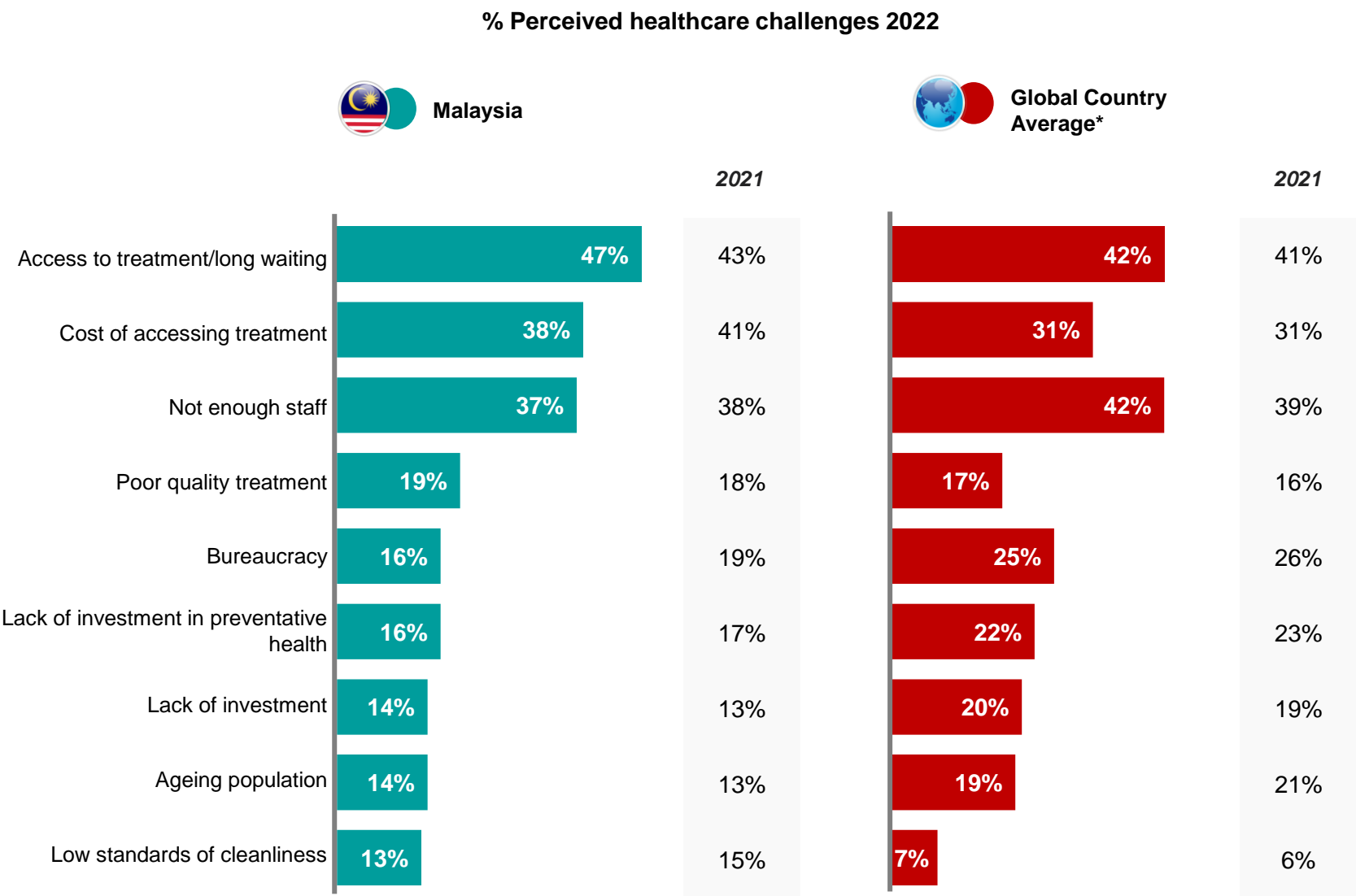
Core healthcare challenges persists

Almost half of Malaysians view access to treatment and long waiting times as major challenges for the healthcare system, receiving more attention than any other issue.

Cost of accessing treatment and lack of staff are also of great concern – perception of these as the top challenges have remained consistent over the past year.

Q: Overall, which of the following, if any, do you see as the biggest problems facing the healthcare system in your country?

Base: 23,507 online adults in 34 countries, 22 July – 5 August 2022.



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State of the Malaysian healthcare system

After two years with the healthcare system under pressure from Covid-19, trust in Malaysian healthcare remains stable as we enter the post pandemic phase. Almost two out of three Malaysians express trust in system, in the upper tier compared to people in other major countries across the world. The consistently high trust indicates that the healthcare system's role in managing the pandemic have left a lasting impact.

As Covid-19 recedes, mental health issues will require continued focus as it's still considered among the major health problems, both in Malaysia and globally. Attention is also swinging back to lifestyle illnesses such as obesity and diabetes, and the healthcare challenges related to smoking are brought to the forefront with stricter legislation on the cards.

Malaysians will need assurances that healthcare remains accessible, affordable, and properly staffed - these core concerns are shared with their global peers and outstrips concerns about quality of treatment and sufficient healthcare investment.



Lars Erik Lie

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