## ANEWWORLD DISORDER?

Navigating a Polycrisis

Ben Page, Global Chief Executive of Ipsos, Visiting Professor Kings College London

May 2023



#### It's a world of polycrisis...















### ... and people feel that existing institutions are set to let them down in the future...

72%

58%

56%

of global citizens are worried that government and public services won't look after them in the future

would like their country to be the way it used to be

of global citizens
wish for a strong
leader instead of
their current elected
government

Base: 37,008 adults aged 16-74\* across 36 markets, interviewed online Sep 23rd – October 7th 2022 \*age range varies within this frame by market

Source: Ipsos Global Trends 2023



## These crises are not going away anytime soon—context matters...





We've identified 26 macro forces impacting societies, markets and people



#### **Never forget the Macro forces affecting the whole planet**

Ipsos focuses on the key forces impacting societies, markets & people.

#### **Societies in Flux**

#### **Tech-celeration**

#### **Economies Under** the Macroscope

#### **Environmental Emergencies**

#### **Political Splintering**

#### Well-rounded Well-being



Aging populations



**Pervasive** technology



Rise & fall of middle classes



**Climate** change



Plateau of globalization



Growing mental health crisis



Community migration



The immersive frontier



**Employee** power shift



Overdevelopment



Security dilemmas



**Systemic** health inequality



Lifestage evolutions



Al advances & quantum computing

Increased

automation



Generational wealth disparities



A greener way of thinking



Rethinking institutions



Integration of health & technology



**Greater ethnic** & religious diversity



Tech rejection



**Expanding** inflation



**Alternative** value structures



£÷

**Growing calls** for



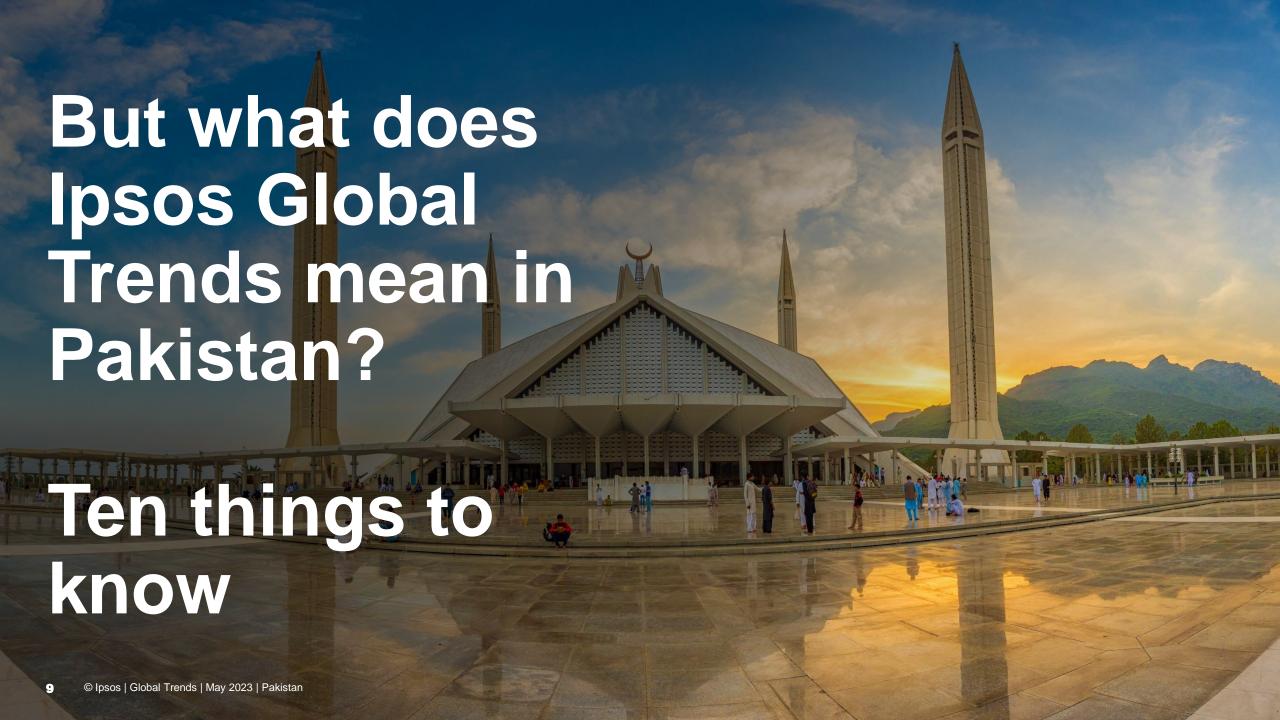




#### The key trends in 2023....











## At one end of the income distribution for Ipsos Global Trends

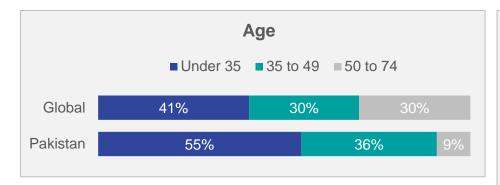


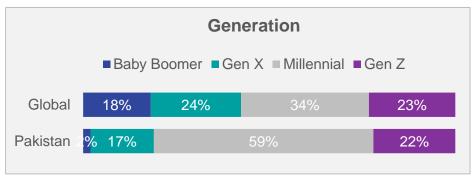
World Bank 2021 Estimates; GDP per capita in current USD https://data.worldbank.org/indicator/NY.GDP.PCAP.CD

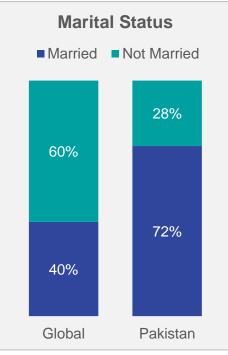


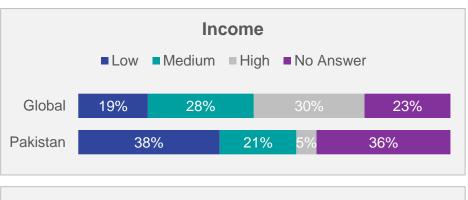
#### Pakistan is different!

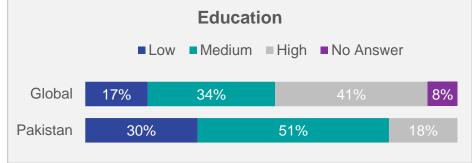
#### The demography of a transitioning nation















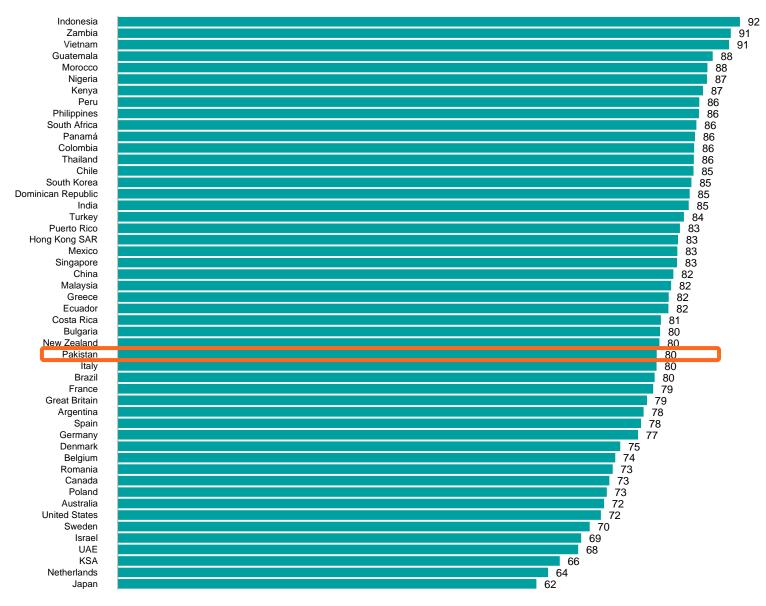
## Pakistan is at the sharp end of the global climate crisis



#### Before the flood

Views on climate change were in the middle of our 50 countries...

"We are heading for environmental disaster unless we change our habits quickly" % agree





## But after, views are changing fast, especially among the young

70%

Agree "I am concerned about the environmental impact that climate change has on Pakistan"

68%

Agree the 2022 floods were due to climate change

80%

Cite climate change as an important issue in deciding how they will vote

British Council Next Gen Research 2023





## Mental well-being is secondary to physical health



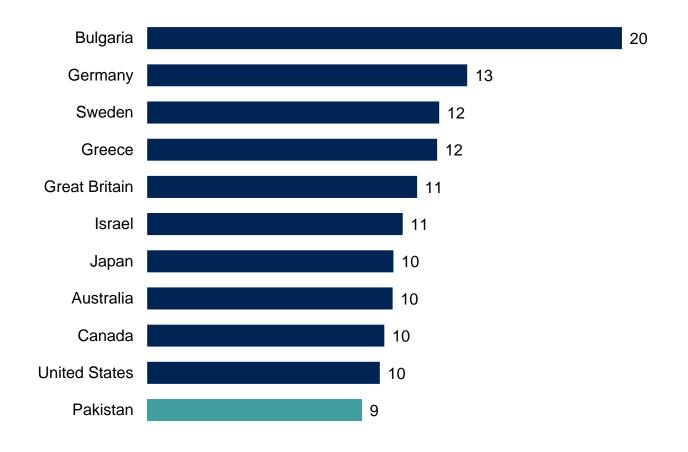
### Pakistan is one of only 11 of 50 countries where physical health is prioritized over mental wellbeing

Net difference between

"I need to do more to look after myself physically"

and

"I need to do more to look after my mental well-being"



Ipsos Global Trends 2023

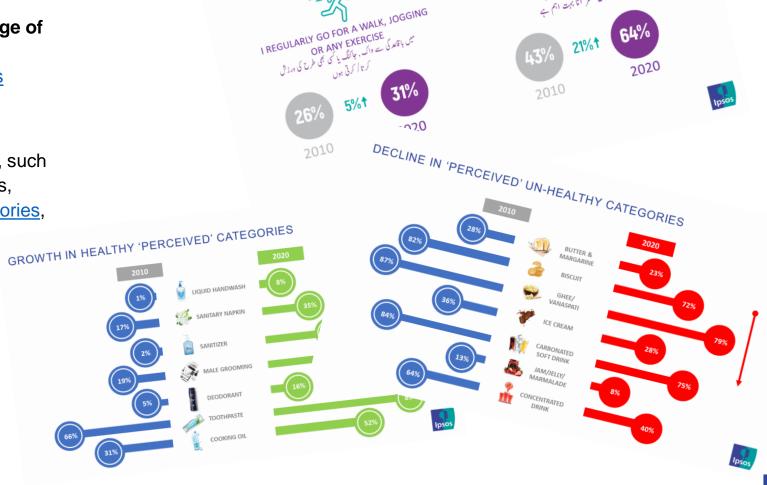


INCREASING TREND OF HEALTHY LIFESTYLE & WELL-BEING Signal: Diet, exercise and looking young are priorities in Pakistan

#### Signal

An Ipsos study shows a rise in the percentage of people in Pakistan who regularly walk and consider it important to look young. (Via Ipsos Consumer book'22)

The study also reveals an increase in the perceived importance of healthy products, such as handwash, sanitary napkins, and sanitizers, while the usage of perceived unhealthy categories, like CSDs and Ghee, has decreased.



IT IS IMPORTANT TO CONTINUE LOOKING YOUNG بیشہ جوان نظر آنا بہت اہم ہے



## Brand image matters in Pakistan



#### Brands matter more in Asia, the Middle East and Africa

To what extent do you agree or disagree with the following statement?

#### I am generally willing to spend extra for a brand with an image that appeals to me

#### Base:

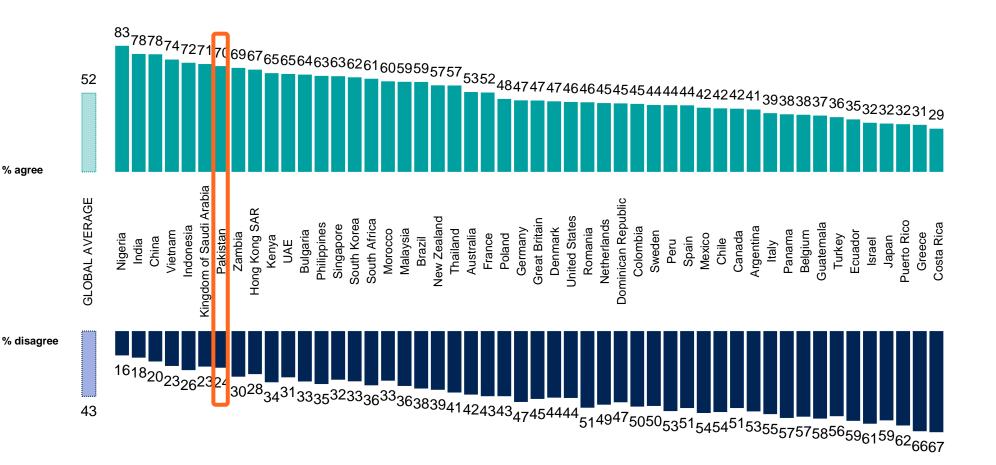
48,579 adults aged 16–75 across 50 countries, interviewed online between 23 September and 14 November 2022

#### Source:

Ipsos Global Trends 2023

#### Filter:

Market: All markets





#### The result – a multiplicity of brands in the local market

#### **Signals**

Pakistan has double the number of major local brands of cooking oil now compared with 2010

## 1.5x the number of ghee brands

#### 3x as many spices!

#### INCREASE IN # OF LOCAL BRANDS

CATEGORIES
LAUNDRYSOAP
INSECTICIDES
CREAM/ LOTION
COOKING OIL
LIQUID MILK
PICKLES
GHEE
SPICES
CHOCOLATES

NO. OF BRANDS THAT CONSTITUTE 80 % OF CONSUMERS' SHARE	
2010	2020
8	19
4	7
5	9
13	27
2	7
2	4
19	28
2	6
5	12









## Pakistan and India are at the forefront of a more data apathetic mindset – Europe is the outlier

To what extent do you agree or disagree with the following statement? Net agreement [% agree, % disagree]

People worry too much about their privacy online. I'm not concerned about what companies, or the government know about me

#### Base:

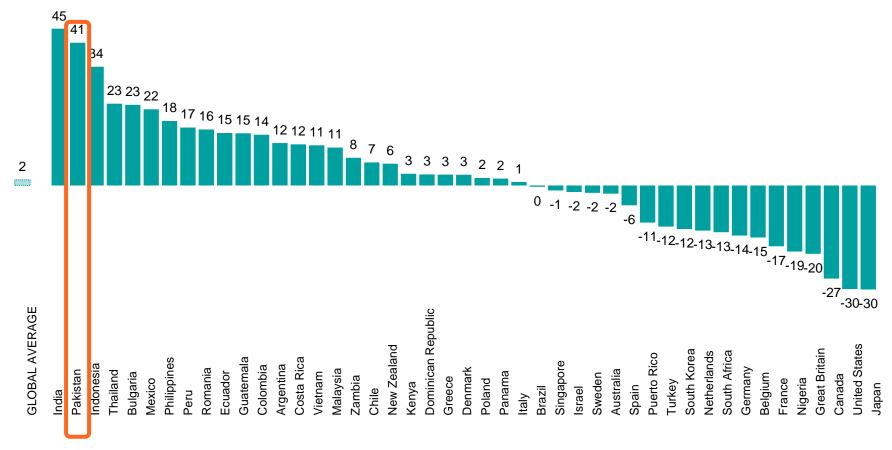
48,580 adults aged 16–75 across 50 countries, interviewed online between 23 September and 14 November 2022

#### Source:

Ipsos Global Trends 2023

#### Filter:

Market: All markets



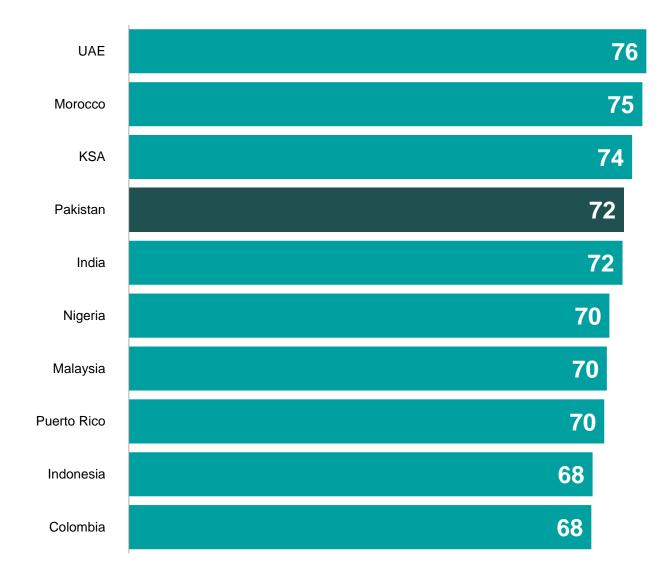


#### But Pakistan is also in the top five countries concerned about technology

### A more extreme data dilemma?

"I fear that technical progress is destroying our lives"

% agree – top ten



Ipsos Global Trends 2023



# A nation of idlers? The lowest engagement with arts of 50 nations



## Pakistanis report far fewer activities compared with the global or BRIC average – a vast potential audience

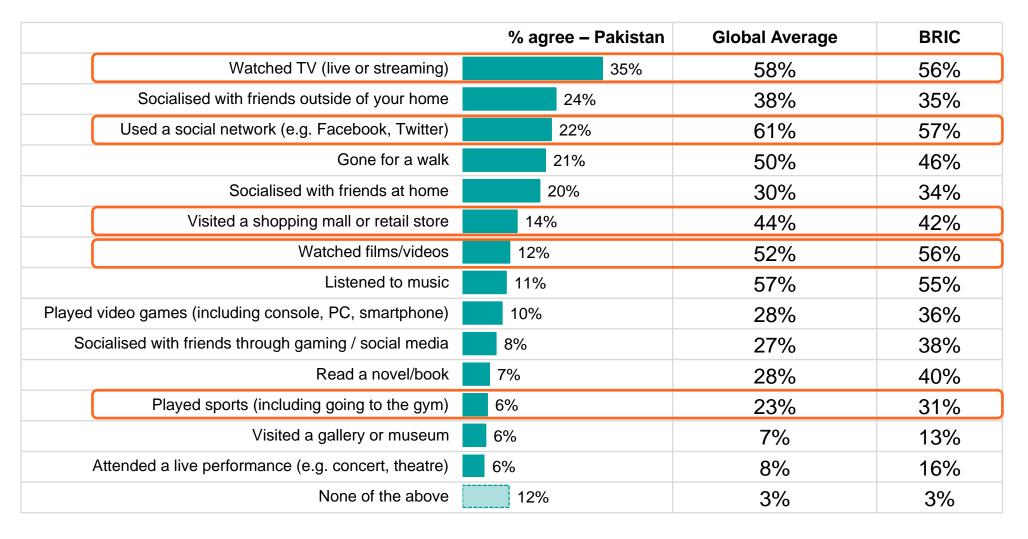
Which of the following, if any, have you done in the past week?

#### Base:

48,541 adults surveyed across 50 markets between 23rd Sep - 14th Nov 2022. For full methodology see ipsosglobaltrends.com.

#### Source:

Ipsos Global Trends 2023



# Building entertainment opportunities is a priority for developing consumption

## Saudi Arabia to host '600 per cent' more music events from 2022

Princess Haifa bint Mohammed Al Saud says music is the beating heart of the kingdom's tourism strategy









## Part of a broader trend: trust in business leaders is much higher in emerging markets

To what extent do you agree or disagree with the following statement?

### I trust business leaders to tell the truth

#### Base:

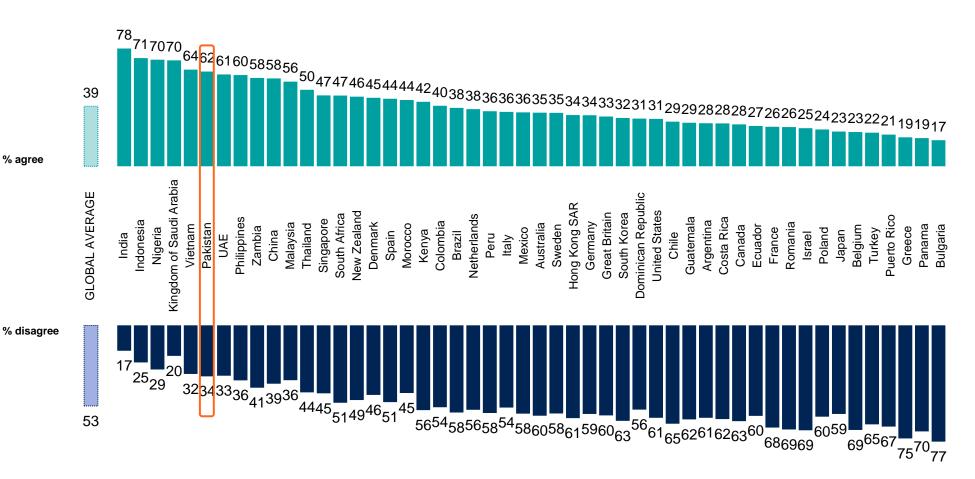
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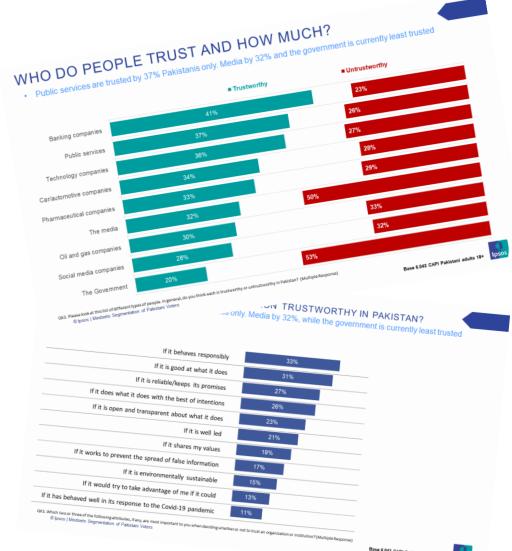




## But in Pakistan the gap is especially wide: government is less trusted than the oil and gas sector

#### The Ipsos Trustworthiness polling:

- The banking sector is the most trustworthy of those surveyed, followed by public services and tech companies.
- 53% find the government to be untrustworthy and 50% say the same about the media





# Pakistan's attitudes to gender are far from the global average



85% of Pakistanis agree

"The main role of women in society is to be good mothers and wives"

Global average agreement: 41%





\* Old



#### Pakistan has a double first in nostalgia

83%

Agree "I would like my country to be the way it used to be"

Highest score of all 50 countries

78%

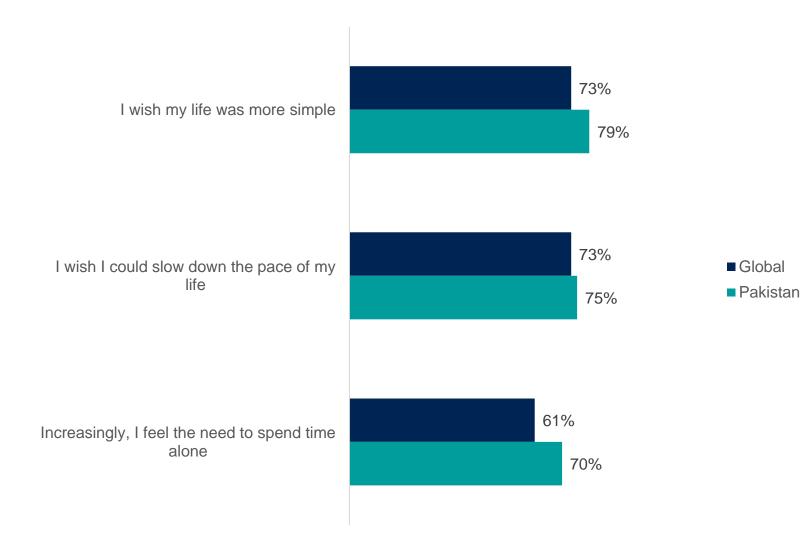
Agree "Given the choice I would prefer to have grown up at the time when my parents were children"

Highest score of all 50 countries

Ipsos Global Trends 2023



## But this doesn't equate to a strong craving for simplicity



To what extent do you agree or disagree with the following statements?

% agree

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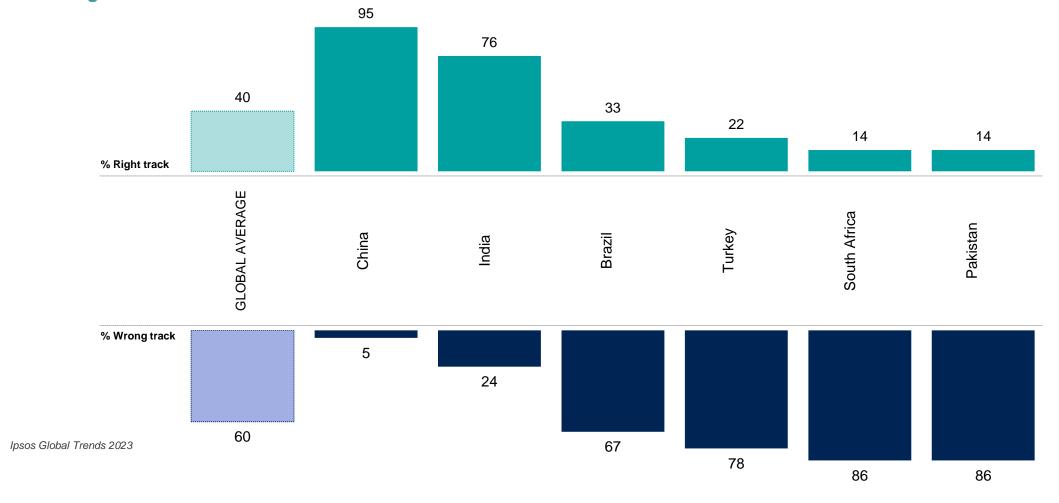


# Despite it all, Pakistanis remain optimistic



## An alarming number of Pakistanis believe their country is on the wrong track

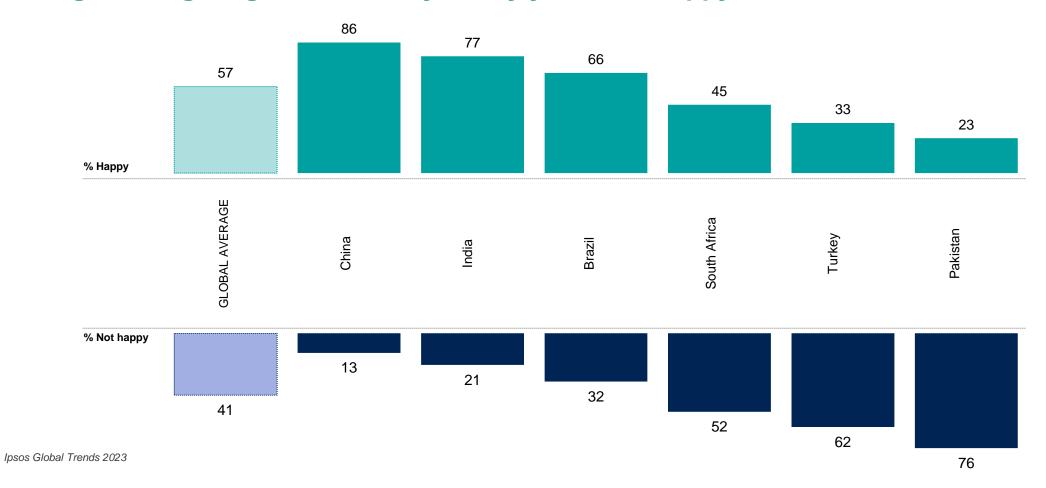
Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?





#### Pakistan is also experiencing a happiness recession

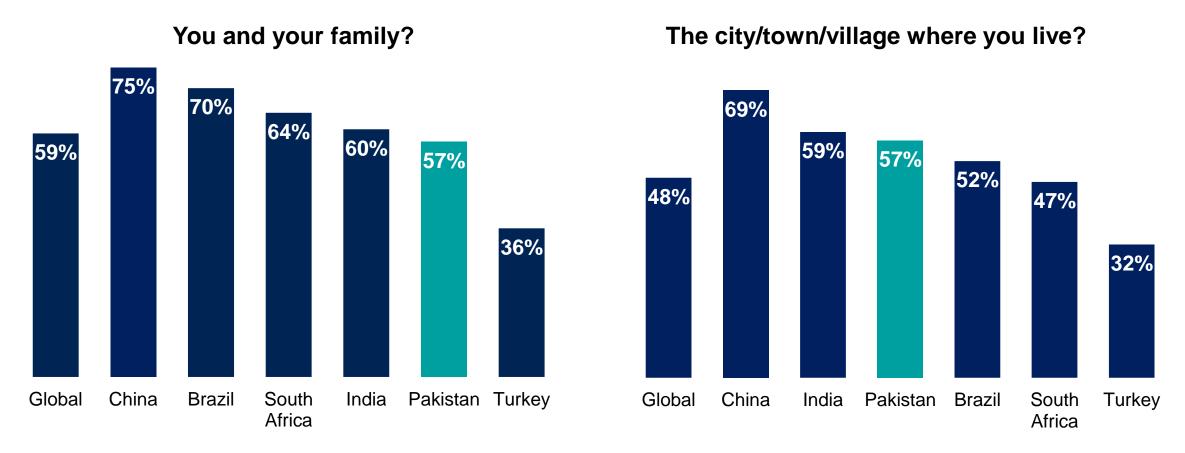
#### Taking all things together, would you say you are...Happy?





## Yet Pakistanis are more optimistic for their local area than the average, and on par for themselves

Looking ahead to the next 12 months, are you optimistic or pessimistic about the following?



Ipsos Global Trends



And they are the fifth most optimistic of 50 markets for the state of the world in general

53% are optimists!





#### The way forward

#### How can Pakistan advance in an age of polycrisis?

## A country with unique challenges

On the front line of the geopolitical, economic and climate pressures of the polycrisis.

Opinions are shifting rapidly as events unfold.

## But one with unique strengths too

Despite its nostalgia, a firm faith that tomorrow will be better than today.

Brand image and choice matter; Pakistanis have more trust in business than in government

### A need for societal solutions

A focus on increasing social and cultural activities, women's participation in work.

What role can business play in charting a route towards these goals?

## Thank you.

