







## Introduction





Brands play a huge role in our lives and around the globe – and that influence is growing, accelerated by the rise of social networking. From streamlining our daily routines to improving our wellbeing, brands are transforming the communities and societies we live in. A number are using their economic clout to solve social ills and better the planet. Some, of course, have a bigger impact than others. These visionary brands go well beyond selling a product or service. They are founded on a sense of purpose that establishes stronger emotional connections with people. For the brands that choose to listen, new technologies have enabled ways to capture consumer sentiment and feedback. Brands that use this data to their benefit are more relevant than ever before—and their influence cannot be overstated.

The MIB (Most Influential Brand) study measures and ranks today's most influential brands in KSA and around the world. We consider why they are leading, how they impact us and what makes them influential – essential insights that apply to any business, large or small. The 2023 edition represents the fifth year of this initiative in KSA, where 120 national and global brands were evaluated across 15 categories.



## So, What Is Influence?

The most influential brands march to their own drums: their edgy, unconventional nature is what makes them stand out in a crowded, yet a competitive marketplace cluttered by this globalized economy and behemoth brands. They **influence** how we dress, communicate, travel, shop, spend our free time, celebrate and socialize.

Only those that strike the right balance between **trustworthiness**, having **a leading edge**, **corporate citizenship**, **engagement**, **utility** and **empathy** will truly make an impact with consumers and indeed on the world.

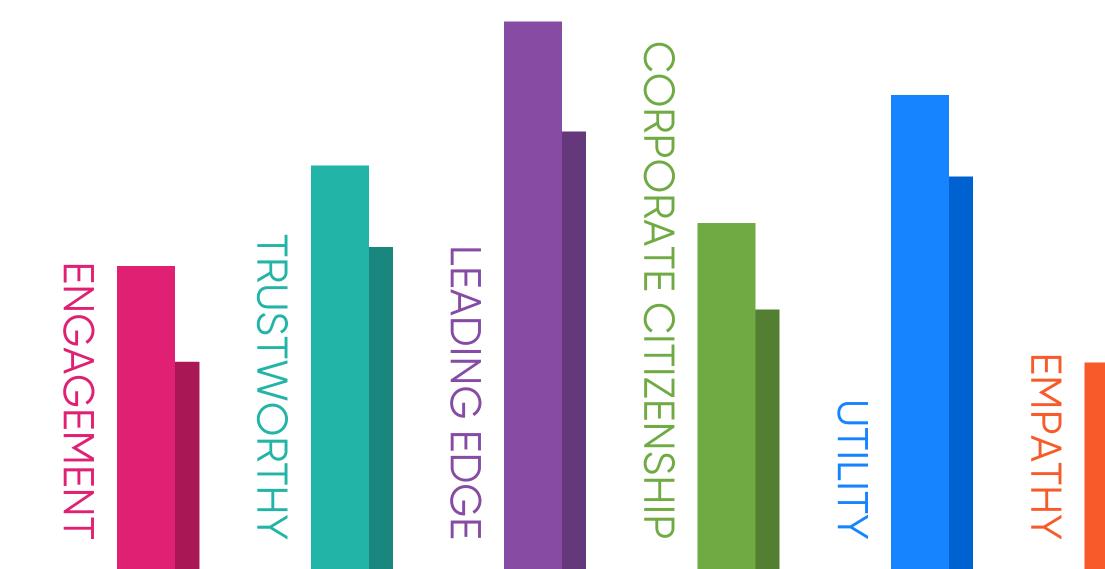
## We Define Influence With 11 Key Metrics

#### Nature Of Influence

has changed the way you shop is fundamental to your life has changed what you do in everyday life has encouraged you to make smarter/better choices has made your life more interesting is really important in the world today has had an impact on the way you interact with people you identify with is relevant to your life have an emotional relationship with is part of everyday language



## Then Measure What Drives It Across 6 Dimensions...





### Fueled By An In-depth Analysis Within Each Dimension

#### LEADING EDGE

- Is a trendsetter
- Are ahead of its time
- Are edgy
- Introduced me to something I never knew I needed
- Is the benchmark I compare other competitive brands against
- Is unique
- Is an original
- Is unconventional

#### ENGAGEMENT

- Most of your friends & family use/buy
- I have viewed ads/videos for this brand using online video sites
- You buy/use today

#### <u>EMPATHY</u>

- Impresses me with their response when times are tough
- Takes action to help consumers when times are tough
- Tries to offer personalized products/services

- Shapes consumer behavior
- Is innovative
- Are attractive
- Is a brand that champions diversity
- Have forever changed the consumer landscape
- Set an example for other brands
- Lead its competitors
- Stand out

• You are happy to support/"like" within a social networking site

Communicates sincerely with its

Is a brand that cares about my health &

customers during tough times

Helps me save money

- You see everywhere
- Advertises a lot

•

safety

#### TRUSTWORTHY

- Represent characteristics you want to have/reflect
- You trust
- Are a reliable resource
- You highly recommend
- You are willing to defend
- I have confidence in them
- You would like to interact with more
- Continue to get better
- Have a strong future
- Have searched online for more information related to this brand
- You would watch or click on ads for this brand if you saw them on a website

#### CORPORATE CITIZENSHIP

- Are leading the sector in sustainability efforts
- Is taking steps to reduce their environmental impact

#### UTILITY

- I can easily replace it with another brand's products/services
- Have ads you have emailed to friends, or shared via a Social Networking site

- Are dependable
- You feel is iconic
- You can't wait to see what they will introduce next
- Consistently send the same message about what it stands for
- Is established
- Understand consumers' needs
- Are represented by someone well known that you respect
- Consumers want to hear from
- Inspires a sense of Saudi pride
- Offers good value
- Actively cares about and supports my community
- Are socially responsible
- Are environmentally responsible
- Promotes racial equality
- I have interacted with this brand in some way online
- Promotes a positive conversation



# Overview Of Key Findings



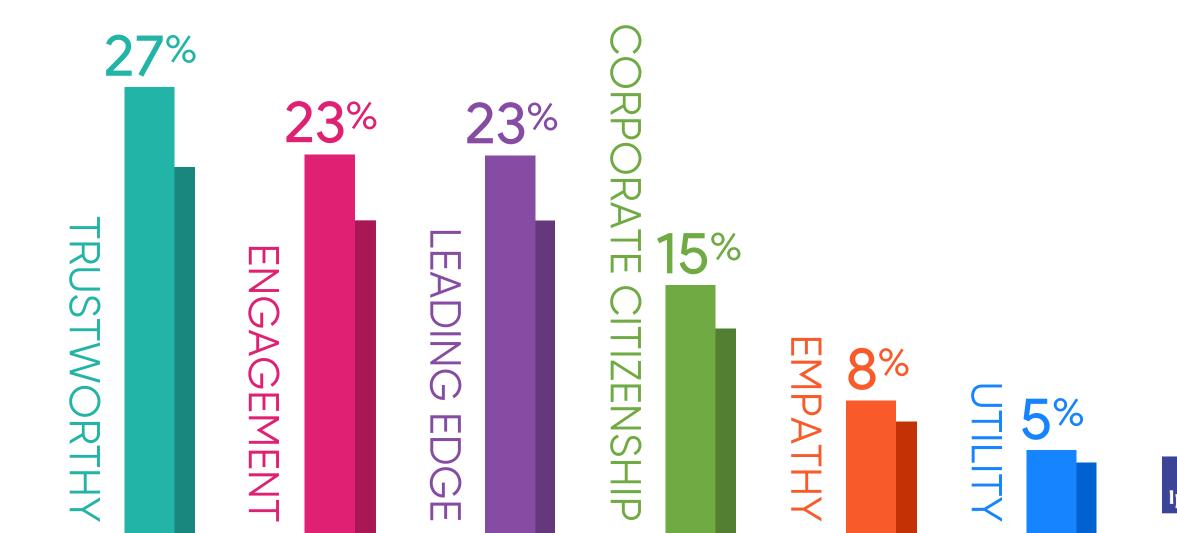
## The Ipsos Influence Index: Overview

The influence index that we calculate for each brand is a normalization of the degree of influence among brands in KSA, where an index of 100 represents the influence of an average brand, with the highest brand achieving a score of 221, and the lowest scoring 31.



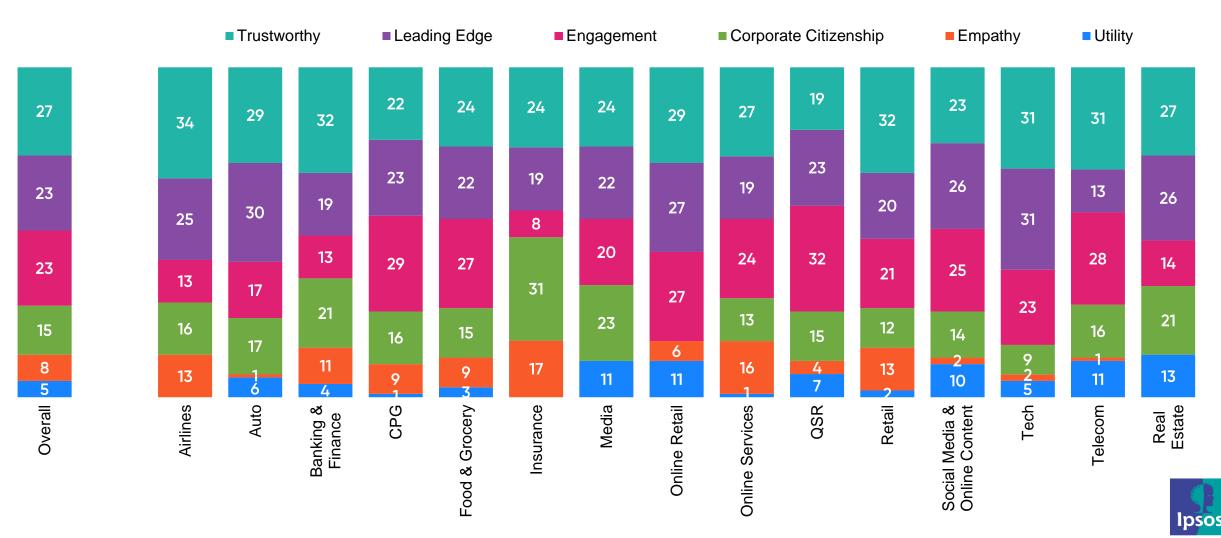
## The Influence Drivers Of The Saudi Market

Trustworthiness was the biggest driver of brand influence in KSA for 2023, followed by Engagement and Leading Edge.



## Influence Drivers In KSA – By Category

The impact of each dimension varies considerably by category and by brand reflecting the fact that each and every brand is somewhat unique.



## Top 10 Brands In Saudi Arabia





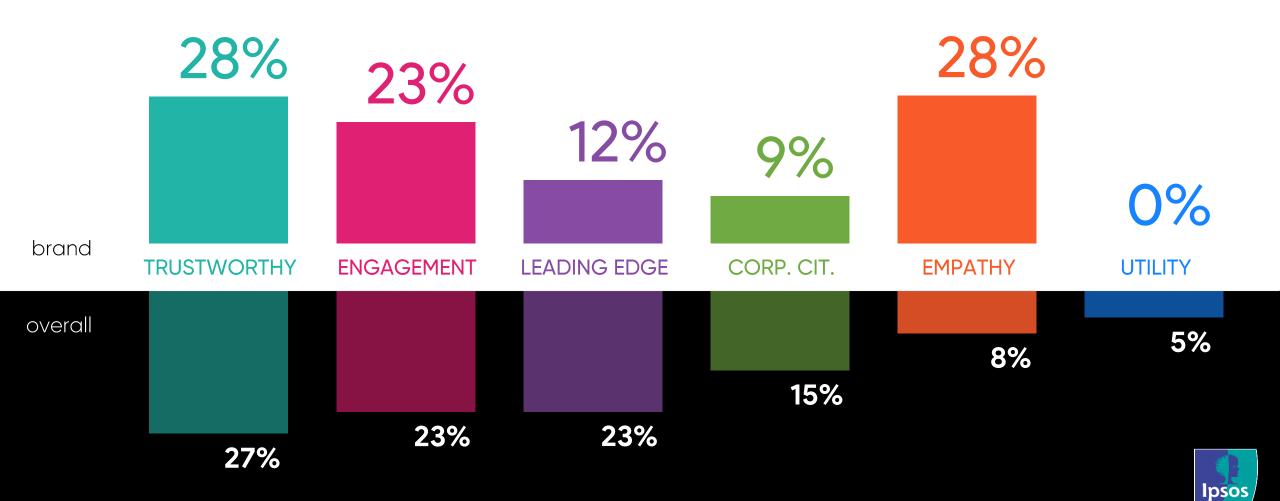
#### Ipsos Influence Index Score

168





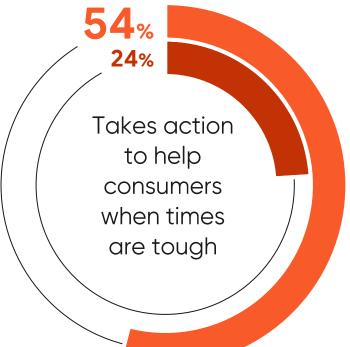














OVERALL

#### EMPATHY - Top 2 Attributes









BRAND





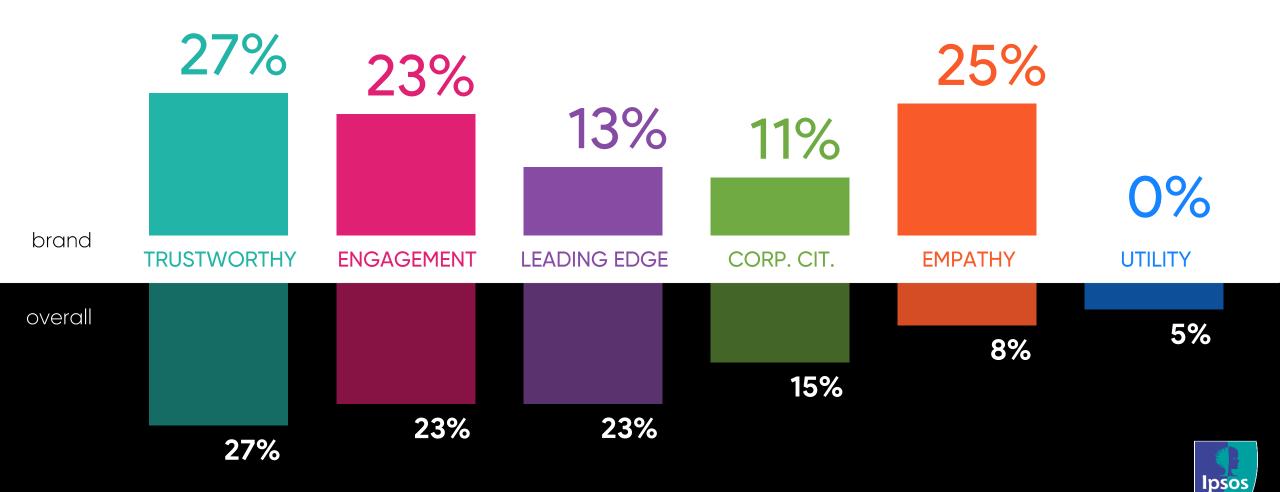
# filitation of the second secon

## Ipsos Influence Index Score 176



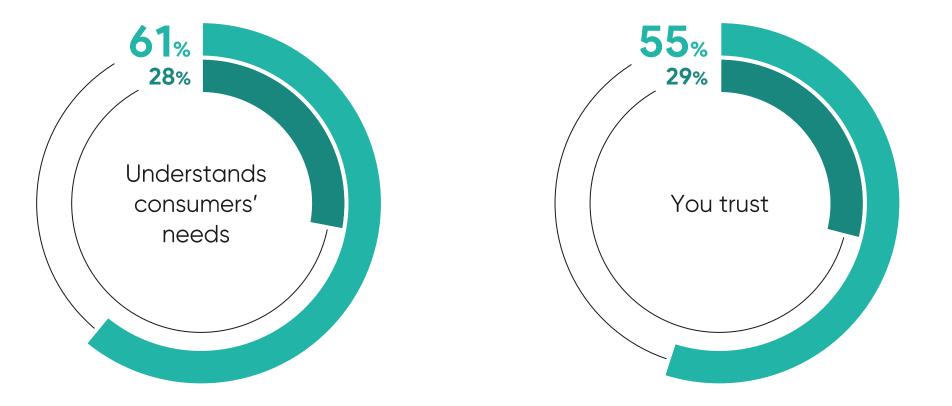












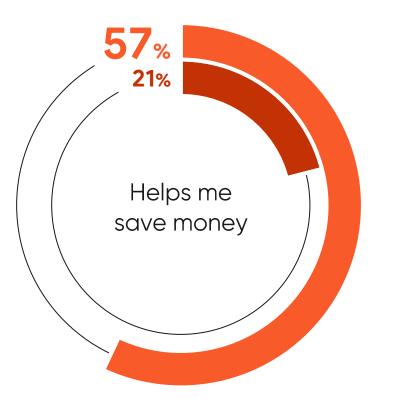
BRAND

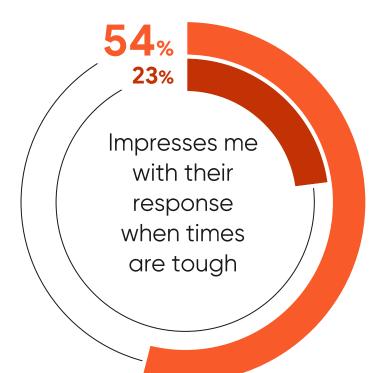














OVERALL

#### EMPATHY - Top 2 Attributes



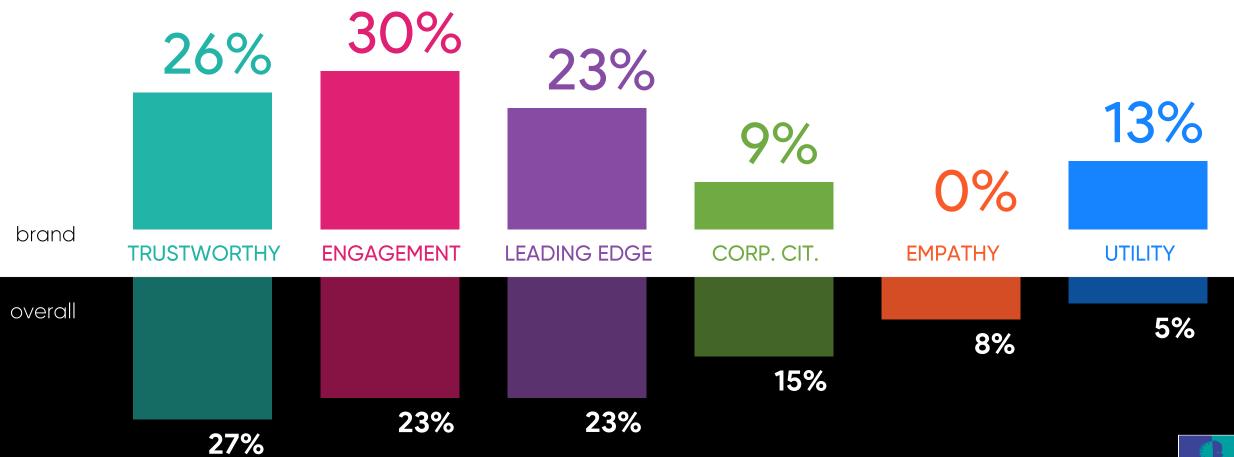


## Ipsos Influence Index Score 178



**WhatsApp** 

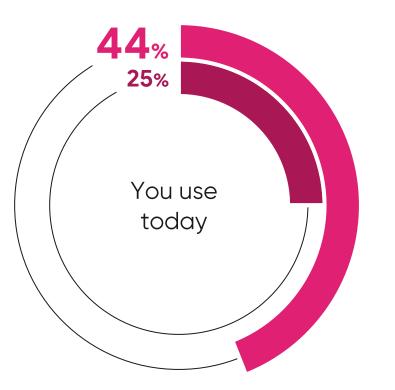


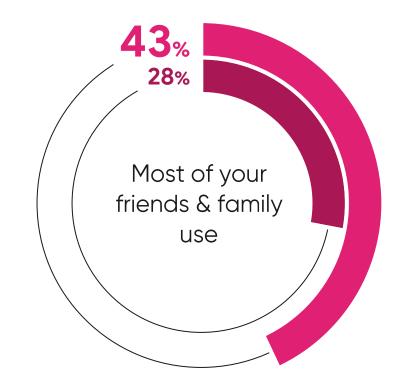


Ipsos

**WhatsApp** 







BRAND

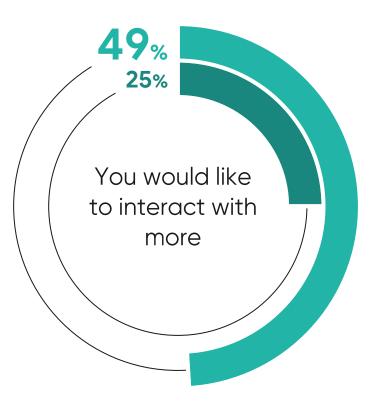
OVERALL

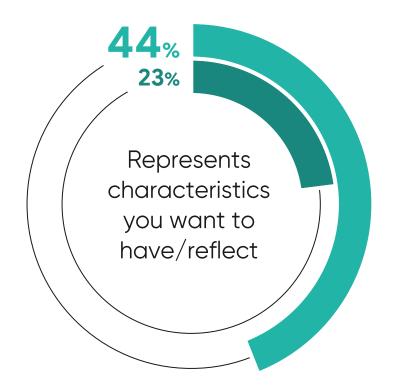
#### ENGAGEMENT - Top 2 Attributes



**WhatsApp** 







BRAND

OVERALL



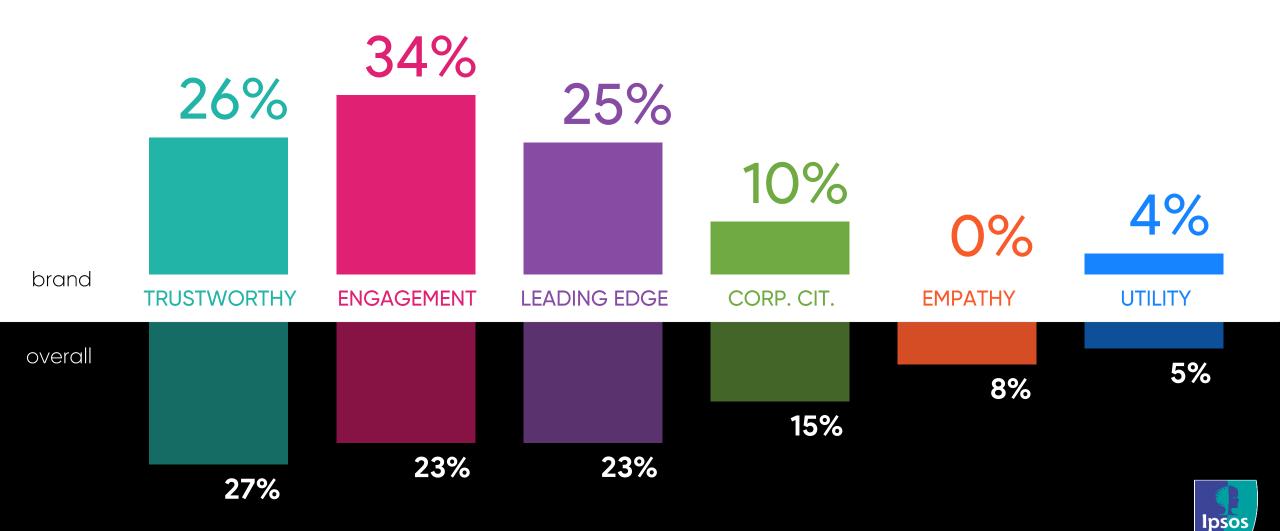
# YouTube

Ipsos Influence Index Score 179



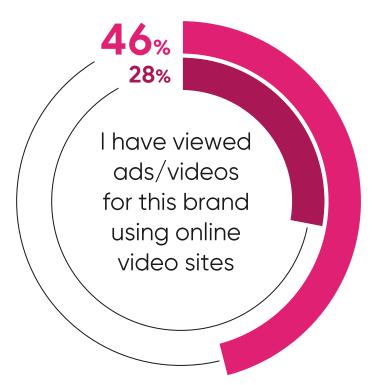


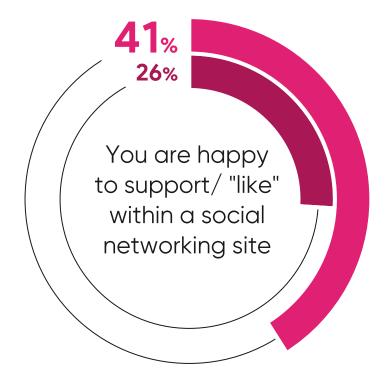












BRAND

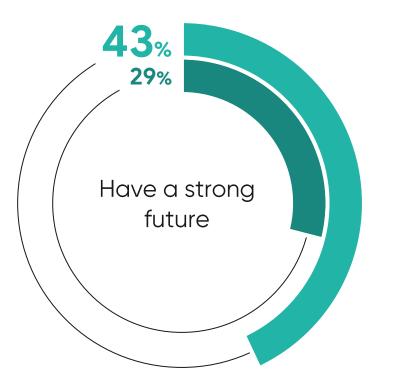
OVERALL

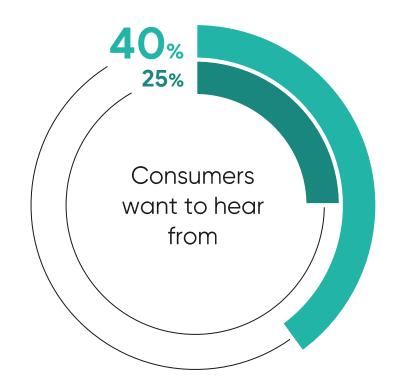
#### ENGAGEMENT - Top 2 Attributes











BRAND

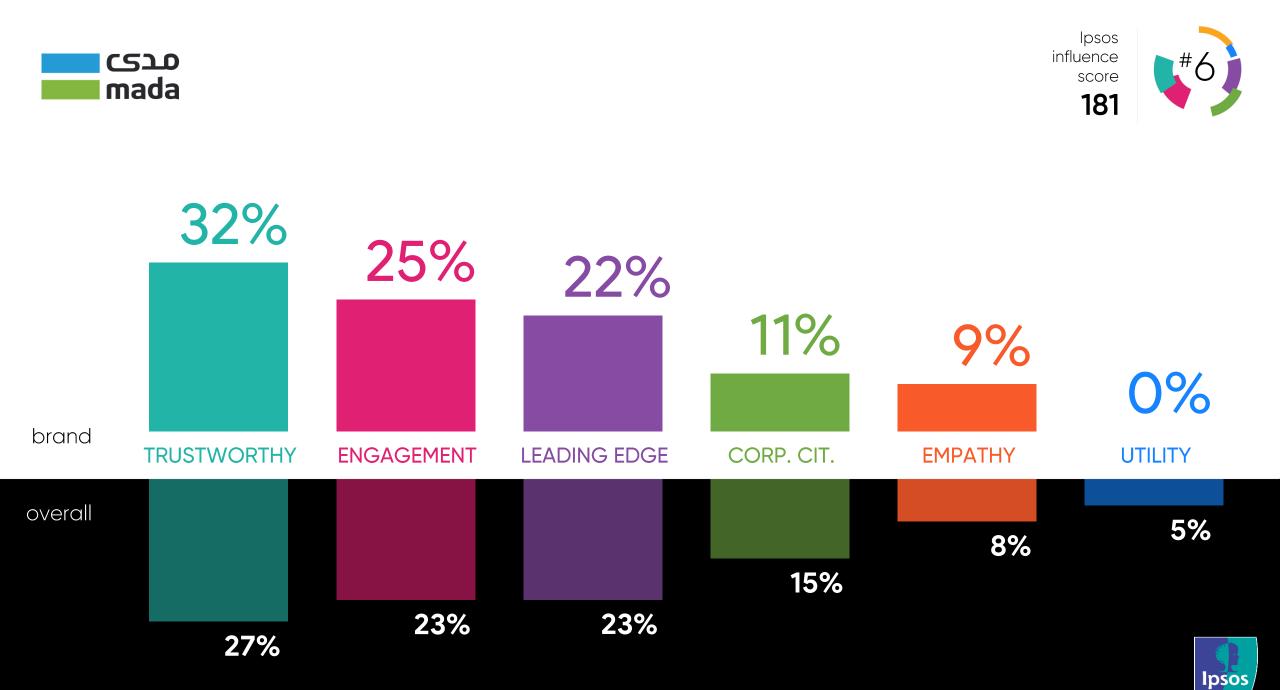




# בככם mada

Ipsos Influence Index Score 181













OVERALL











OVERALL

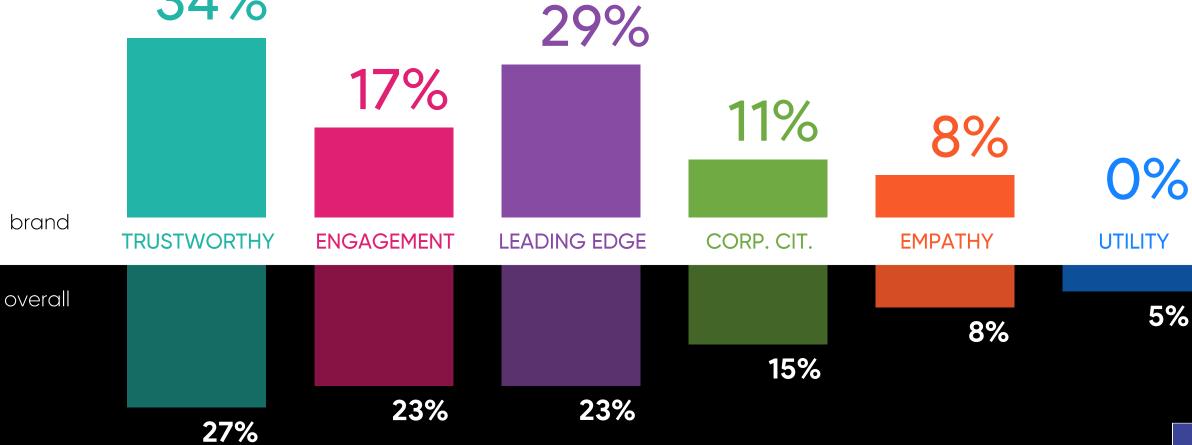
#### ENGAGEMENT - Top 2 Attributes





## Ipsos Influence Index Score 189





Google

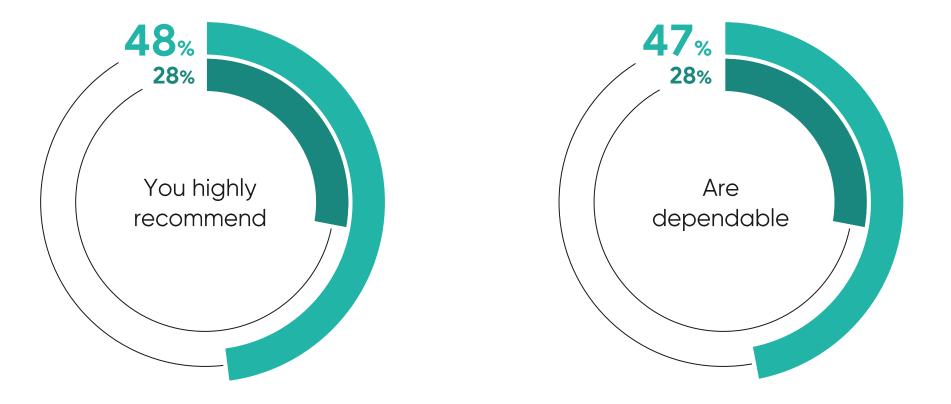
34%





Google





BRAND

OVERALL



Google







OVERALL

# LEADING EDGE - Top 2 Attributes



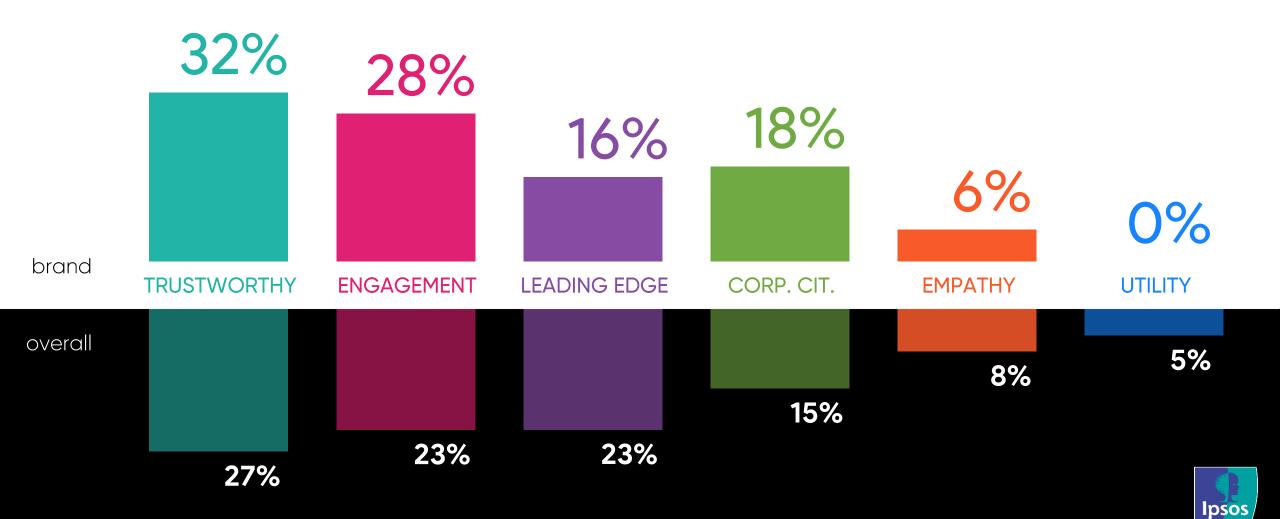


# Ipsos Influence Index Score 192

















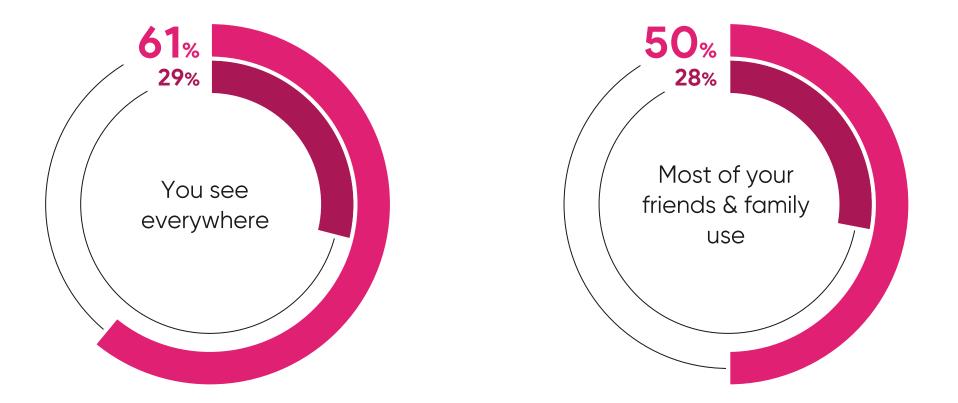
OVERALL

## TRUSTWORTHY - Top 2 Attributes











OVERALL

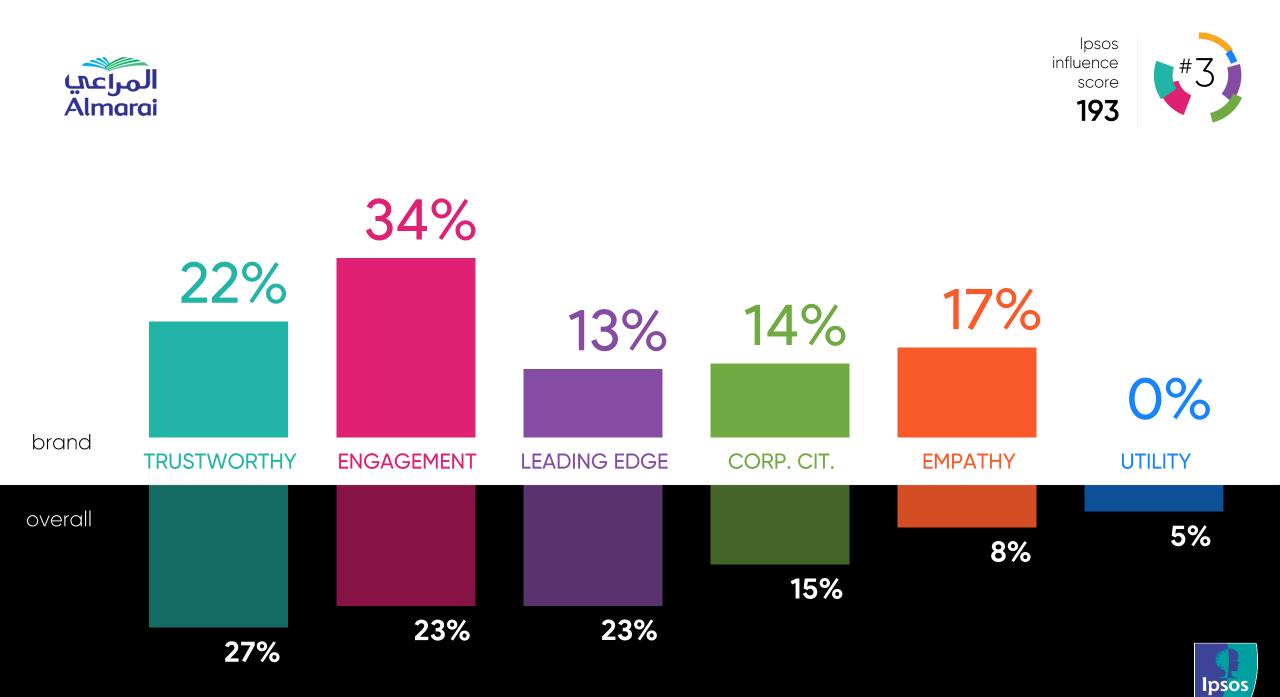
## ENGAGEMENT - Top 2 Attributes





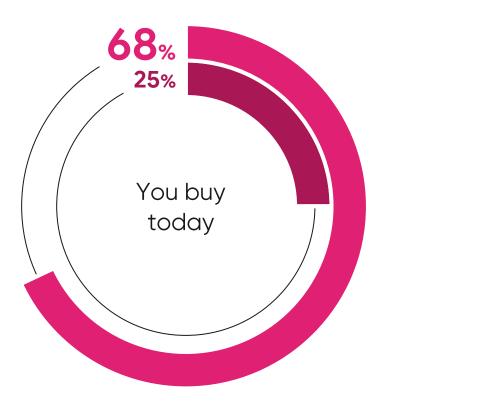
Ipsos Influence Index Score 193

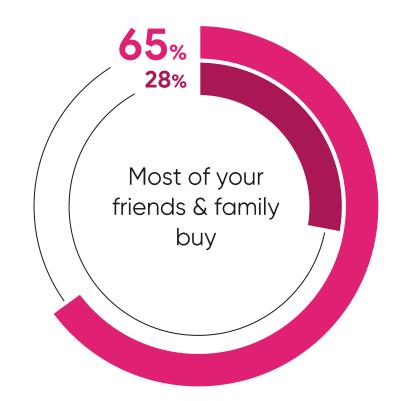












BRAND

OVERALL

# ENGAGEMENT - Top 2 Attributes











OVERALL

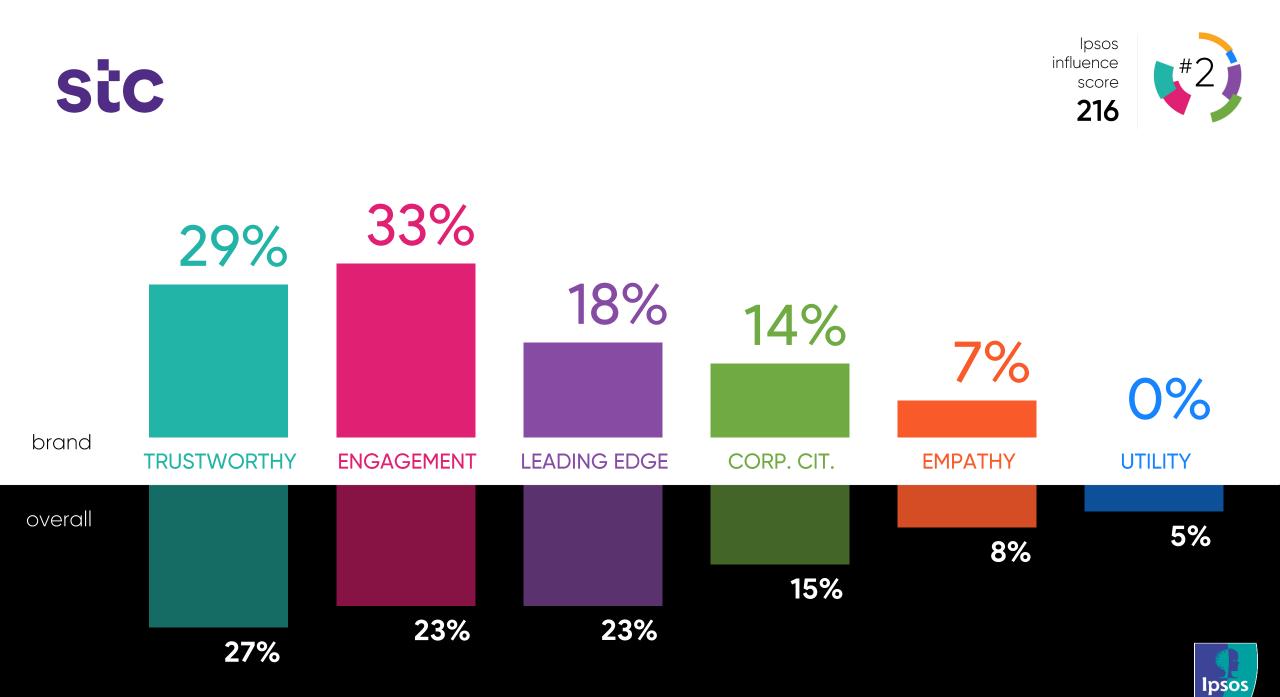
## TRUSTWORTHY - Top 2 Attributes





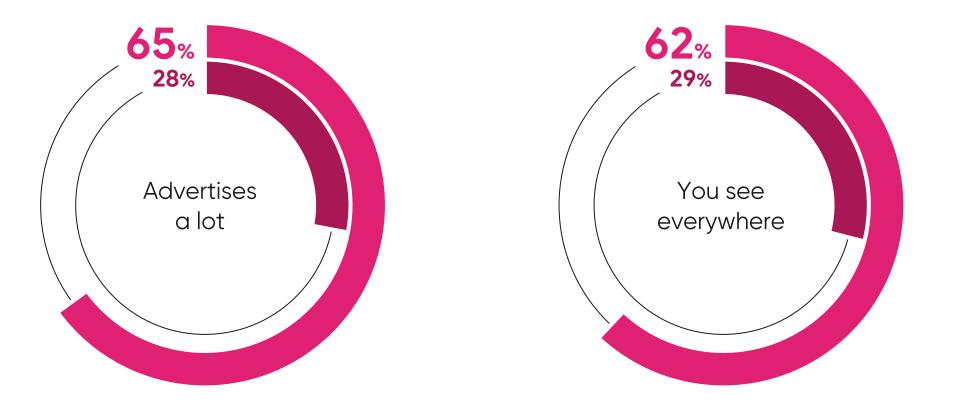
# Ipsos Influence Index Score 216





sic





BRAND

OVERALL

# ENGAGEMENT - Top 2 Attributes



sic





BRAND

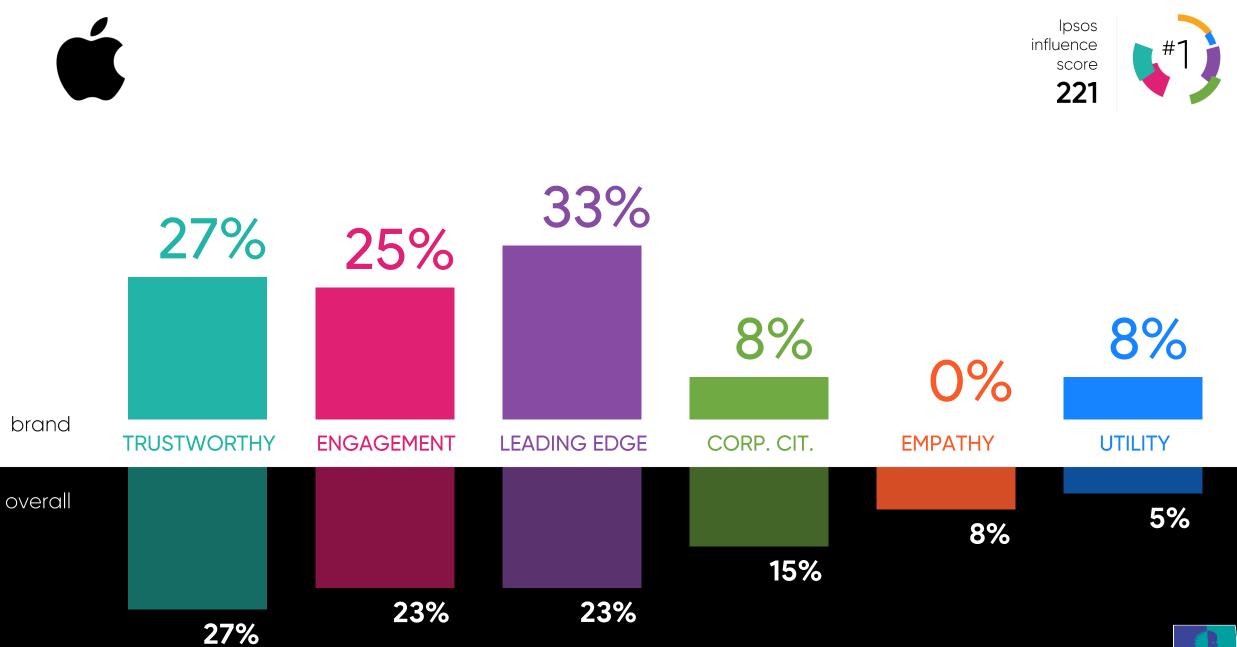
OVERALL

## TRUSTWORTHY - Top 2 Attributes



# Ipsos Influence Index Score 221

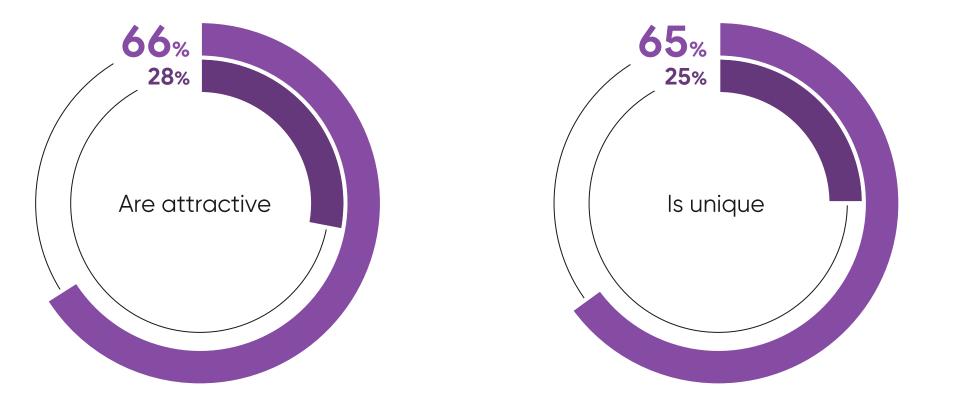




Ipsos







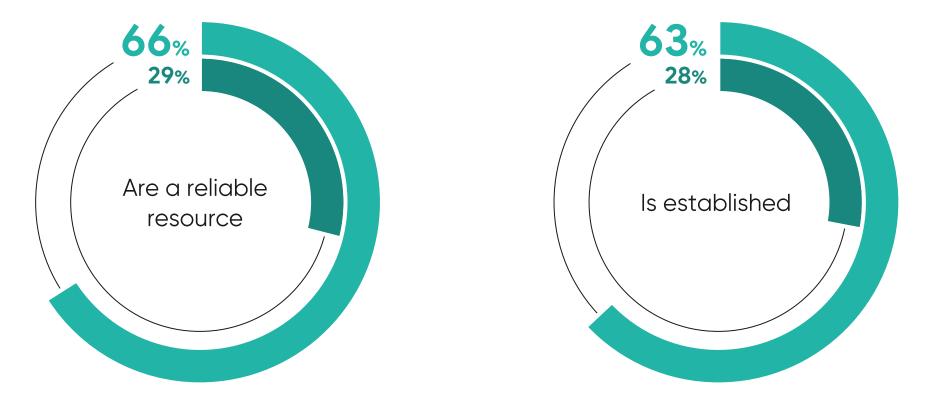
BRAND

#### OVERALL

# LEADING EDGE - Top 2 Attributes







BRAND

#### OVERALL

# TRUSTWORTHY - Top 2 Attributes



# TOP 10 Most Influential Brands in Saudi Arabia





# TOP 10 Most Influential Local Brands in Saudi Arabia







# 2023 Biggest Movers – Top 10 Most Improved



2023 Rank #32 #52 #71 #53 #56 #37 #50 #39 #82 #20





# Most Influential Brands - Per Category



Sector Deep-Dive Reports Available



# Studying The 120 Most Influential Brands In KSA

Airlines	Food & G
Emirates	Almarai
Flyadeal	Al Safi Danone
	Americana
Flynas	Coca-Cola
Qatar Airways	Ferrero Rocher
Saudia Airlines	Goody
	Halawani
🕞 Auto	Kinder
	Kraft
BMW	Lay's
Chery	Lurpak
Ford	Mayar Foods
Geely	NADA
Hyundai	Nadec
KIA	Nestlé
Lexus	Nova Water
	Nutella
Mercedes-Benz	Pepsi
Nissan	Rabea tea
Toyota	Saudia Dairy
	Savola

Sunbulah

Grocery	CPG
	Always
9	Ariel
	CLEAR
	Comfort
r	Dettol
	Dove
	Fairy
	Gillette
	Head & Shoulders
	Johnson & Johnson
	Lifebuoy
	L'Oréal
	LUX
	NIVEA
	🖽 Online Retail
	<b>—</b>
	Amazon
	Noon
	SHEIN
	Real Estate

ROSHN

<u>)</u>	Banking &
(\$)	
and the second s	Linanaa

Al Rajhi Bank
Alinma Bank
Arab National Bank
(anb)
Bank AlJazira
Banque Saudi Fransi
Mada
Mastercard
Riyad Bank
SAB
The Saudi Investment
Bank (SAIB)
Saudi National Bank
(SNB) Visa
Western union
Media
MBC
🖗 Insurance
Bupa

Tawuniya

迚 Retail	Social M Online C
Carrefour	Anghami
Danube	Facebook
eXtra stores	Instagram
IKEA	Netflix
Jarir Bookstore	OSN
LuLu Hypermarket	Shahid
Nahdi	Snapchat
Othaim Markets	TikTok
Panda	WhatsApp
SACO	X (formerly Twi
Sephora	YouTube
Tamimi Markets	🕅 Telecom
Vie Opling Consistent	Mobily
S Online Services	Salam
Almosafer	STC
Booking.com	Virgin Mobile
Careem	Zain
HungerStation	
Jahez	**
Talabat	
Uber	

Social Media & អ៉ូញ៉ុំដូ Tech **Online Content** Apple Google Huawei LG Microsoft Samsung QSR AL BAIK (formerly Twitter) **Burger King** Domino's Pizza Hardee's

KFC

Maestro Pizza

McDonald's

Starbucks



# Methodological Notes



# A Study Talking Directly To The Saudi Market

# 1,200 People interviewed in Saudi Arabia

The study was conducted in February 2024. Results are based on an online survey of 1,200 residents of Saudi Arabia, aged 18+, using the Ipsos Online Panel.

The results were weighted to Census data to ensure that the sample's composition is representative of the population of Saudi Arabia.





# The **INFORMATION OF CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT OF CONTRACT. THE CONTRACT OF CONTRACT O**



Mohamad Jobeilly| Research Director - Ipsos KSA mohamad.jobeilly@ipsos.com

Nicola Qahoush| Research Director - Ipsos KSA nicola.qahoush@ipsos.com