THE IPSOS NEW ZEALAND ISSUES MONITOR

An Ipsos Survey – February 2024

GAME CHANGERS Ipsos

THE IPSOS NEW ZEALAND ISSUES MONITOR OVERVIEW Background information

At Ipsos, we are passionately curious about people, markets, brands and society. We make our changing world easier and faster to navigate and inspire clients to make smarter decisions.

The Ipsos New Zealand Issues Monitor tracks what New Zealanders are concerned about, who is worried about what and which political parties are seen to be best able to improve these matters. During 20 – 29 February 2024 we conducted fieldwork for our 23rd Ipsos NZ Issues Monitor report with a total of 1,001 New Zealanders aged 18 and older*.

This study did not have any external sponsors or partners. It was initiated and run by Ipsos because we are curious about the world we live in and how citizens around the globe think and feel about their world.

Please direct all queries to Carin Hercock – 021 394 508 or carin.hercock@ipsos.com

*Note: The precision of Ipsos online survey is calculated with a credibility interval with a sample of 1,001 accurate to + / - 3.1 percentage points. Significantly higher / lower figures are reported at 95% confidence. Where results do not add up to 100, this may be due to computer rounding, multiple responses or the exclusion of 'don't know' or 'not stated' responses.

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KEY FINDINGS – FEBRUARY 2024

TOP ISSUES IN NEW ZEALAND



Inflation / cost of living remains the most important issue for New Zealanders. Although slowly trending downwards, it has been the top issue since February 2022.

Concerns about *crime / law & order* dropped significantly this wave to its lowest level since May 2022, placing it as the #4 issue for New Zealanders.





There are a number of issues with significant increases in concern, including *transport / public transport* (especially significant for those living in Auckland), *issues facing Māori* (particularly amongst Māori respondents) *unemployment* and *defence / foreign affairs / terrorism.*

Analysis by the issues show that there are significant differences in which issues are important to those who voted left vs right at the last elections, and across the generations of New Zealanders.



GOVERNMENT PERFORMANCE & POLITICAL PARTIES' CAPABILITY TO MANAGE ISSUES

New Zealanders' overall mean rating of the new Coalition Government's performance sits at 4.6 – on par with the rating of Labour government (4.7) just before the general election in October 2023. However, there has been a significant increase in the proportion giving a low rating (0-3 out of 10).

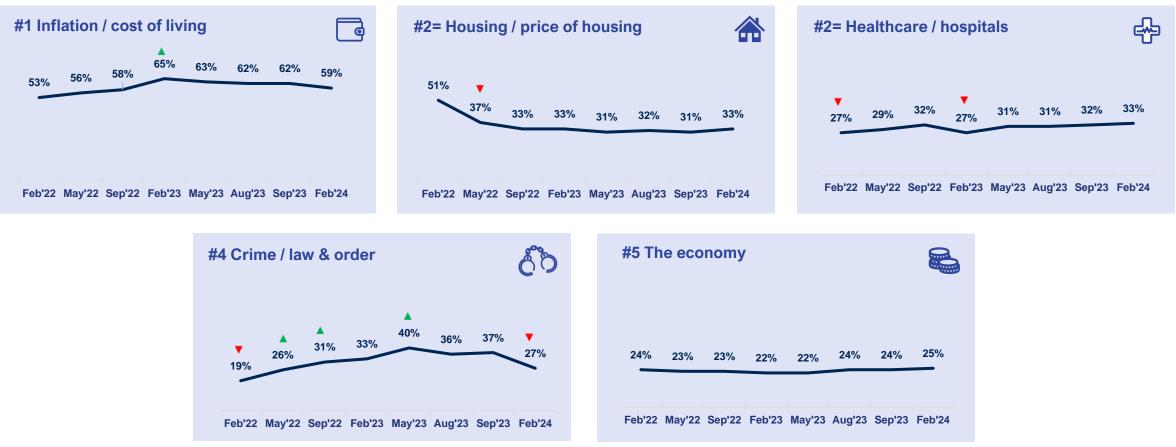
When asked about the party best placed to tackle the country's biggest issues, New Zealanders continue to believe that **National** is the most capable of managing all 5 of the top-5 issues (*inflation / cost of living, crime / law, housing / price of housing, healthcare / hospitals* and *the economy*). New Zealanders' confidence in National's ability to tackle *inflation / cost of living, healthcare / hospitals, crime / law & order* and *the economy* is also rising.

Labour continues to be perceived to be best placed to manage poverty / inequality and race relations / racism, while the Green
Party is believed to be most capable of managing climate change and environmental pollution. Te Pāti Māori is considered to be most capable of managing issues facing Māori.



KEY FINDINGS – THE TOP ISSUES

Despite a slow downward trend, *inflation / cost of living* continues to be the primary concern for New Zealanders. Concern for *housing / price of housing* has remains stable, placing it 2nd equal with *healthcare / hospitals* due to a significant decrease in *crime / law & order.* The *economy* has remained consistent as the fifth most significant issue for New Zealanders.



Q: What would you say are the three most important issues facing New Zealand today?

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002), Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)

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Indicates

significant

compared

to the

previous

THE TOP ISSUES

The most important issues facing New Zealand today

Issues

THE MOST IMPORTANT ISSUES FACING NEW ZEALAND

Despite a slow downward trend, inflation / cost of living remains the most important issue facing New Zealand. Concerns for crime / law & order has significantly dropped to the 4th most important issue. Housing / price of housing and healthcare / hospitals remain stable as the 2nd equal most important issues. The economy has remained consistent in 5th place.

Transport / public transport / infrastructure, issues facing Māori, unemployment and defence / foreign affairs / *terrorism* have all increased significantly this measure.

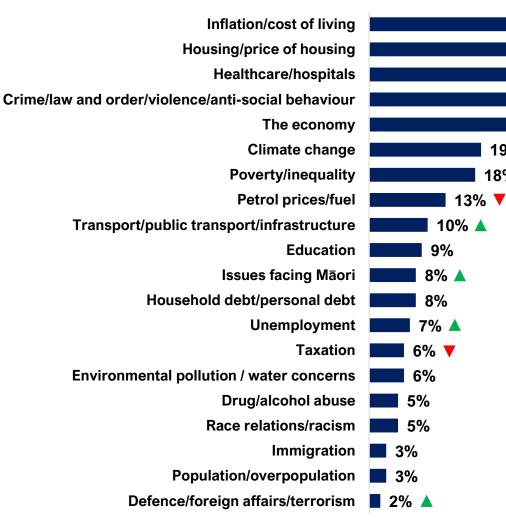
Those under the age of 50 are significantly more concerned about inflation / cost of living (67%) and housing / price of housing (39%); but are significantly less concerned about healthcare / hospitals (24%) and crime / law & order (21%).

Those self-employed (46%) and retired (44%) are significantly less concerned about inflation / cost of living.

Those retired (23%) are also significantly less concerned about housing / price of housing but more concerned about healthcare / hospitals (48%).

Concern for crime / law & order is significantly lower amongst NZ Māori (14%).

Q: What would you say are the three most important issues facing New Zealand today? Base: Total sample – Feb '24 (n=1,001)



59%

33%

33%

27%

25%

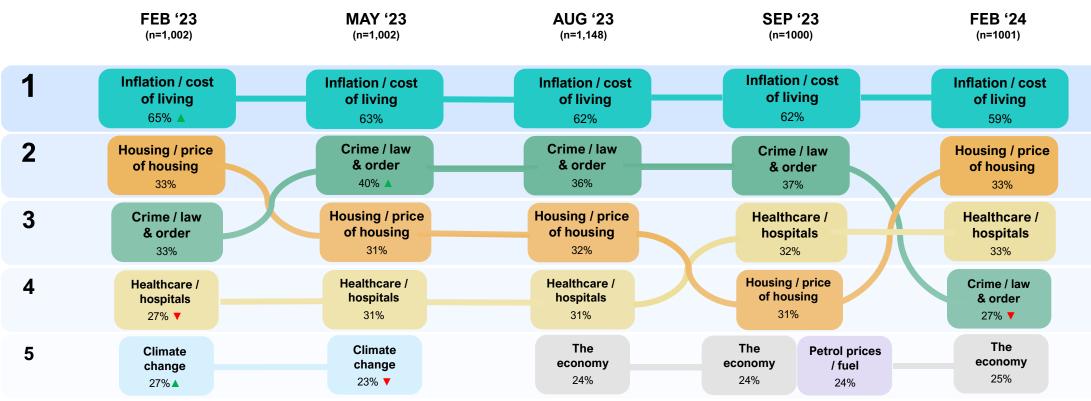
19%

18%



TOP-5 ISSUES

A significant decrease means concern for *crime / law and order* has returned the levels of mid-2022. *Housing / price of housing* has not increased significantly, but due to *crime / law and* order dropping, has come back up to 2nd equal issue alongside *healthcare / hospitals. Petrol prices / fuel* has decreased again after a rise due to high fuel prices in the September 2023 measure.



5th equal

Q: What would you say are the three most important issues facing New Zealand today?

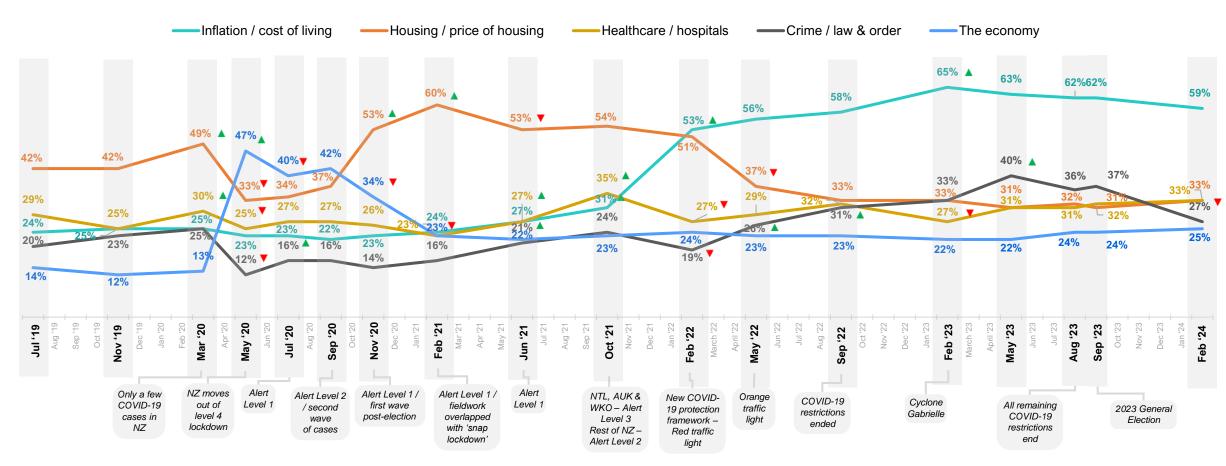
Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002), Feb '23 (n=1,002)

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TOP-5 ISSUES OVER TIME

Despite *inflation / cost of living* slowly trending down, the difference between this top issue and the next big issues *housing / price of housing* and *healthcare / hospitals,* remains large. Concern for *crime / law & order* is now at its lowest in more than a year, at levels last seen in May 2022. Concern for *the economy* remains stable.



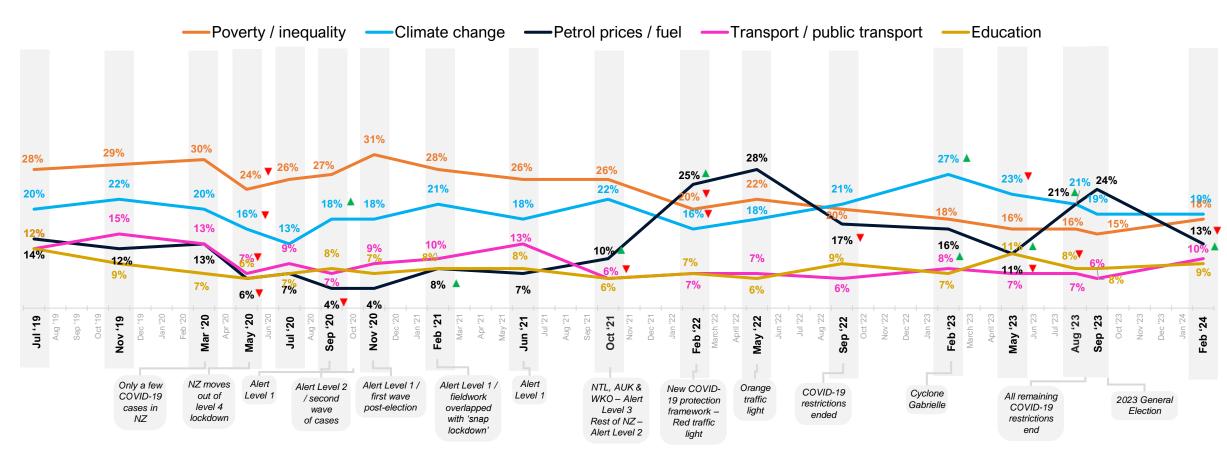
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Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002), Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004), Oct '21 (n=1,003), Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '20 (n=1,000), May '20 (n=1,000), Mar '20 (n=610), Nov '19 (n=610), Jul '19 (n=610)



NOTEWORTHY ISSUES

New Zealanders' concern for *petrol prices / fuel* significantly decreased over the past 6 months after a peak in fuel prices eased. Conversely, concern for *transport / public transport* significantly increased. The downward trend in concern for *poverty / inequality* has flattened. Meanwhile, New Zealanders' concern for *climate change* and *education* has remained steady for the past 6 months.



Q: What would you say are the three most important issues facing New Zealand today?

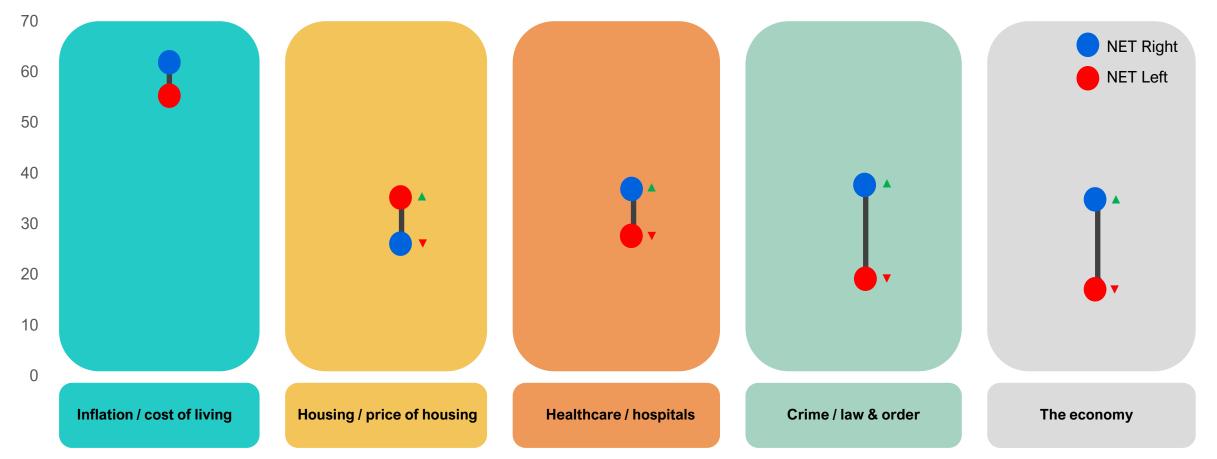
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Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002), Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004), Oct '21 (n=1,003), Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '20 (n=1,000), May '20 (n=1,000), Mar '20 (n=610), Nov '19 (n=610), Jul '19 (n=610)



TOP 5 ISSUES BY LEFT VS RIGHT-WING VOTERS

In terms of the top 5 issues, voters on the right of the political spectrum are significantly more likely to say that *crime / law & order, the economy and healthcare / hospitals* are key. Meanwhile voters on the left of the political spectrum are significantly more likely to say *housing / price of housing* is a top issues facing New Zealand today.



Q: What would you say are the three most important issues facing New Zealand today? **Q**: Which party did you vote for in the 2023 General Election? **Base:** Feb '24 – Total sample (n=1,001), NET Right (National, NZ First, ACT) (n=425), NET Left (Labour, Green, Te Pāti Māori) (n=425)

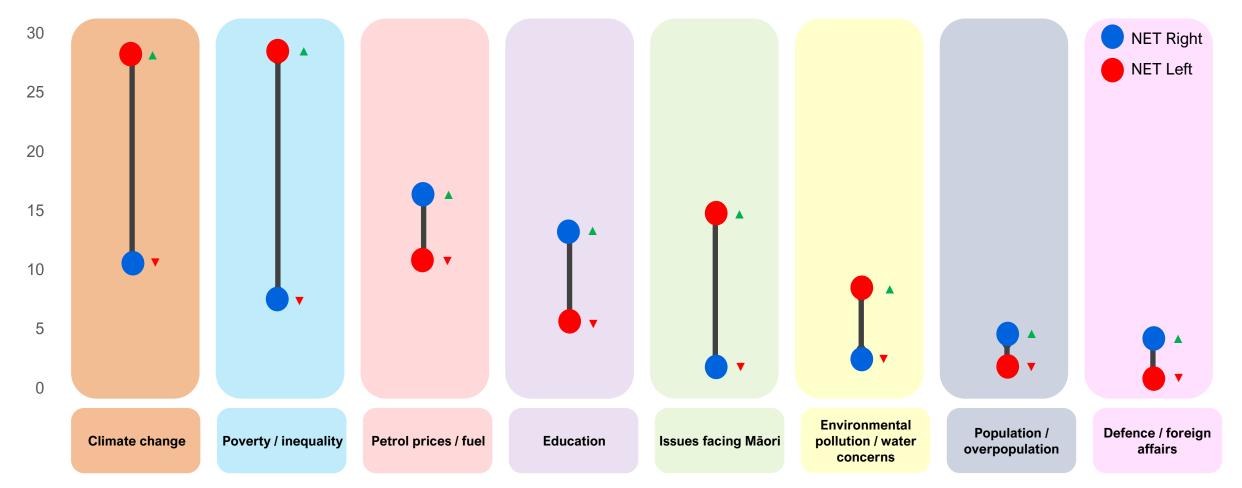
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indicates significantly higher / lowe

SIGNIFICANT ISSUES BY LEFT VS RIGHT-WING VOTERS

There are significant difference in which issues left and right-wing voters believe are most important for New Zealand. In particular *climate change, poverty / inequality*, and *issues facing Māori*.



Q: What would you say are the three most important issues facing New Zealand today? **Q**: Which party did you vote for in the 2023 General Election? **Base:** Feb '24 – Total sample (n=1,001), NET Right (National, NZ First, ACT) (n=425), NET Left (Labour, Green, Te Pāti Māori) (n=425)

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indicates significantly higher / lowe

TOP ISSUES BY GENERATIONS

While *inflation / cost of living* is the top issue for most New Zealanders, its importance does decrease slightly with age. *Healthcare / hospitals* shows the opposite trend, while it is ranked 5th for youth, it is the top issue for those aged 65 and over. *Housing / price of housing* also decreases in level of concern with age. Interestingly of all the age groups, the oldest is most likely to prioritise *climate change*.

	AGED 18-34	AGED 35-49	AGED 50-64	AGED 65+
	(n=275)	(n=277)	(n=248)	(n=201)
1	Inflation / cost of living	Inflation / cost of living	Inflation / cost of living	Healthcare / hospitals
	69% ▲	65%	57%	48%
2	Housing / price of housing	Housing / price of housing	Healthcare / hospitals	Inflation / cost of living
	44% ▲	33%	39%	42% ▼
3	Crime / law & order	Healthcare / hospitals	Crime / law & order	The economy
	20% ▼	30%	36% ▲	33% ▲
4	The economy	The economy	Housing / price of housing	Crime / law & order
	19%	25%	30%	31%
5	Healthcare / hospitals	Crime / law & order 22%	The economy 25%	Climate change 27% ▲
6	Petrol prices / fuel	Climate change 20%	Poverty / inequality 20%	Housing / price of housing 20% ▼
7	Issues facing Māori	Poverty / inequality	Climate change	Poverty / inequality
	17% ▲	18%	17%	19%
8	Climate change 15%	Education 11%Petrol prices / fuel 11%	Transport / public transport 12%	Education 12%

8th equal

Q: What would you say are the three most important issues facing New Zealand today? **Base:** Feb '24 – Total sample (n=1,001)

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Base: Feb '24 – Total sample (n=1,001)

Q: What would you say are the three most important issues facing New Zealand today?

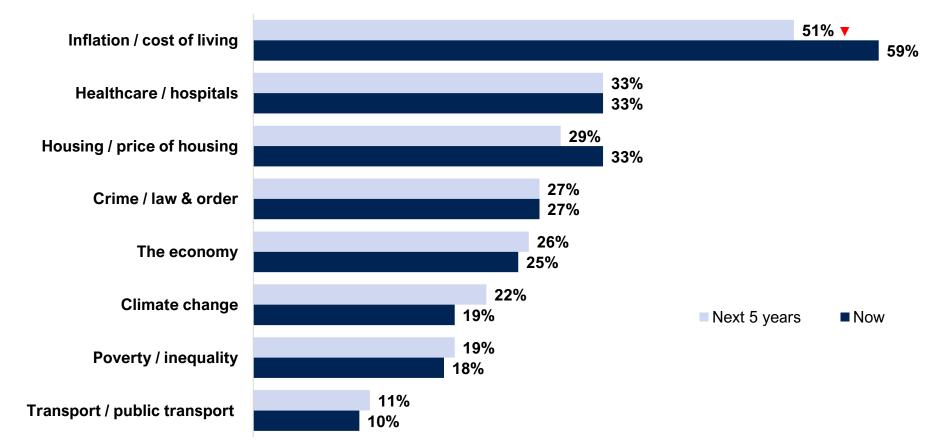
Māori are significantly more likely to say that *issues facing Māori* and *poverty / inequality* are top issues facing New Zealand today. Those living in Auckland are significantly more likely to be concerned about *transport / public transport / infrastructure*.

	TOTAL SAMPLE	AUCKLAND (n=310)	NZ MĀORI (n=140)	HHI <\$50,000 (n=230)	HHI > \$100,000 (n=361)
1	Inflation / cost of living	Inflation / cost of living	Inflation / cost of living	Inflation / cost of living	Inflation / cost of living
	59%	60%	56%	51% ▼	63%
2	Housing / price of housing	Housing / price of housing	Housing / price of housing	Healthcare / hospitals	Housing / price of housing
	33%	35%	32%	38%	31%
3	Healthcare / hospitals	Crime / law & order	Issues facing Māori	Housing / price of housing	Healthcare / hospitals
	33%	30%	29% ▲	32%	29%
4	Crime / law & order 27%	Healthcare / hospitals 29%	Poverty / inequality 28%	Crime / law & order 26%	Crime / law & order 28%
5	The economy 25%	The economy 24%	Healthcare / hospitals	Climate change 25%	The economy 26%
6	Climate change	Climate change	The economy	Poverty / inequality	Climate change
	19%	19%	19%	22%	22%
7	Poverty / inequality	Poverty / inequality	Climate change	The economy	Poverty / inequality
	18%	18%	15%	20%	17%
8	Petrol prices / fuel	Transport / public transport	Crime / law & order	Issues facing Māori	Petrol prices / fuel
	13%	14% ▲	14% ▼	13% ▲	12%



TOP ISSUES OVER THE NEXT 5 YEARS

Climate change may not be in the top-5 issues concerning New Zealanders today, but it is more of a big worry for the future, with one of four expressing concern. In contrast, while fewer people are concerned about *inflation* in the long term compared to today, half of New Zealanders still believe that it will be the biggest issue facing New Zealand over the next 5 years.



Q: What would you say are the three most important issues facing New Zealand today? / **Q**: What would you say are the three most important issues facing New Zealand over the next 5 years? **Base:** Total sample – Feb '24 (n=1,001)

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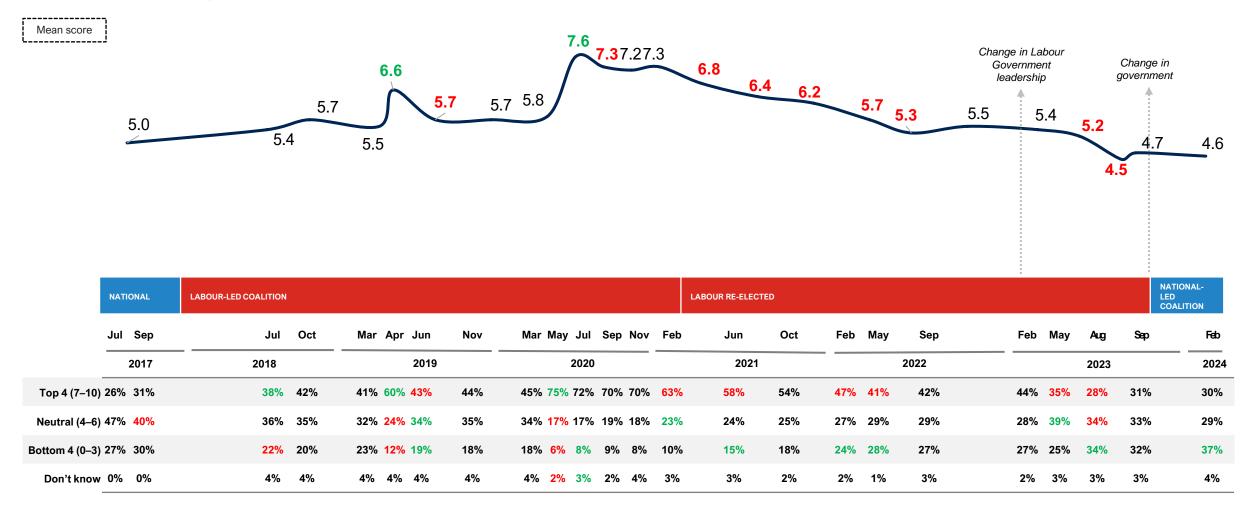
 \checkmark / \blacktriangledown Indicates a significantly higher / lower compared to issues facing New Zealand now



CURRENT GOVERNMENSE PERFORMANCE

RATING OF GOVERNMENT OVER LAST 4 MONTHS

New Zealanders' rating of the Government's performance is 4.6.



Q: Overall, how would you rate the government for its job in the last 6 months from 0 to 10, where 0 means 'abysmal' and 10 means 'outstanding'? This was reworded in Feb 24 to last 4 months (the period post election)

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Oct '21 (n=1,003), Jun '21 (n=1,003), Feb '21 (n=1,000), Nov '20 (n=1,001), Sep '20 (n=1,000), Jul '20 (n=1,000), May '20 (n=1

Green / red Indicates significant increase / decrease compared to the previous wave



MANAGING THE ISSUES

The political parties perceived as most capable of managing the issues



POLITICAL PARTY MOST CAPABLE OF MANAGING ISSUES

The National Party remains to be seen as the party seen as most capable of managing the top five issues and is still seen as best placed to address 15 of these top-20 issues.

ISSUE	POLITICAL PARTY	ISSUE	POLITICAL PARTY
1: Inflation / cost of living	National	11=: Issues facing Māori	māpri
2=: Housing / price of housing	National	11=: Household / personal debt	National
2=: Healthcare / hospitals	National	13: Unemployment	National
4: Crime / law & order	National	14=: Taxation	National
5: The economy	National	14=: Environmental pollution	Green
6: Climate change	Green	16=: Drug / alcohol abuse	National
7: Poverty / inequality	🖋 Labour	16=: Race relations/racism	🖋 Labour
8: Petrol prices / fuel	National	18: Immigration	National
9: Transport / public transport / infrastructure	National	19: Population / overpopulation	National
10: Education	National	20: Defence / foreign affairs	National

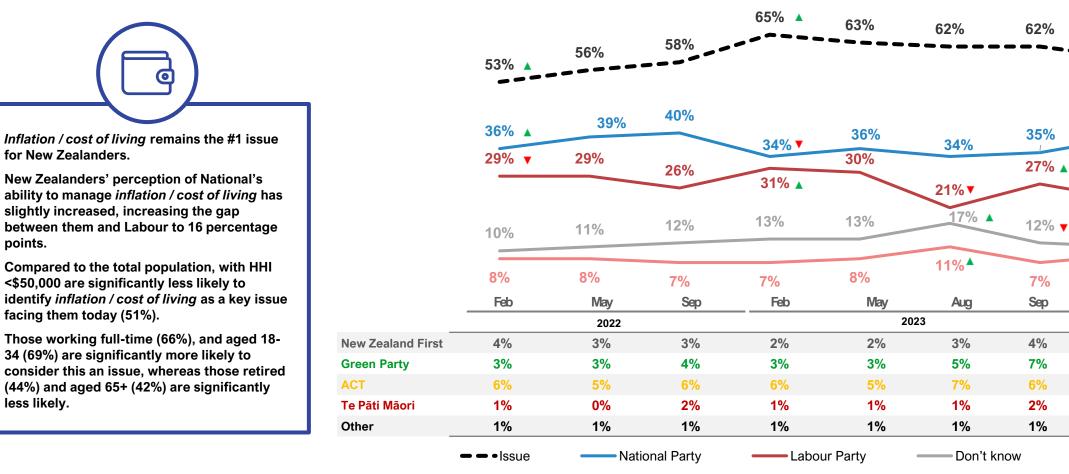
Q: Please select the political party that you believe is most capable of managing each of the following issues: *Base:* Total sample – Feb '24 (n=1,001)

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#1 ISSUE – INFLATION / COST OF LIVING

National continues to be seen by New Zealanders as most capable of managing inflation / cost of living, increasing 4 percentage points in the past 6 months. Labour's perceived capability significantly increased in September 2023, but this has since decreased by 4 percentage points down to similar levels seen in August 2023.



/ decrease compared to the previous Wave

indicates significant

59%

23%

11%

9%

Feb

2024

2%

9%

3%

2%

1%

None

39%

Q: Please select the political party that you believe is most capable of managing each of the following issues: Inflation / cost of living

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)

points.

less likely.



SUGGESTIONS TO IMPROVE COST OF LIVING ISSUES

Voice of New Zealanders



"Focus on the cost of living as the whole population is feeling the impacts of it."

Wellington, working full-time, Asian



"The cost of buying everyday groceries is ridiculously expensive. Something needs to be done to bring the cost of food down. People are buying fast foods as they are cheaper which in turn increasing obesity."

Canterbury, working full time, NZ European



"Consider the lives and finances of the MAJORITY of New Zealand. The cost of living has already had huge impacts on all of the middle and lower classes. The government should prioritise creating and protecting a society that allows all people to have access to basic necessities without struggle."

Manawatu / Whanganui, not in paid work and not seeking work, NZ European, Māori

Q: What do you think the government needs to change or do differently to improve life in New Zealand? (open-ended question) **Base:** Feb '24 (n=1,001)



"Help with cost of living it's so sad seeing people go weeks without food because of money."

Auckland, working full time, NZ European



"Reduce taxation; control fuel price and reduce living costs . Life is burden at the movement."

Northland, working full time, Indian



"Set up a good infrastructure in order to make the cost of living lower and everything in general easier to afford to the average citizen"

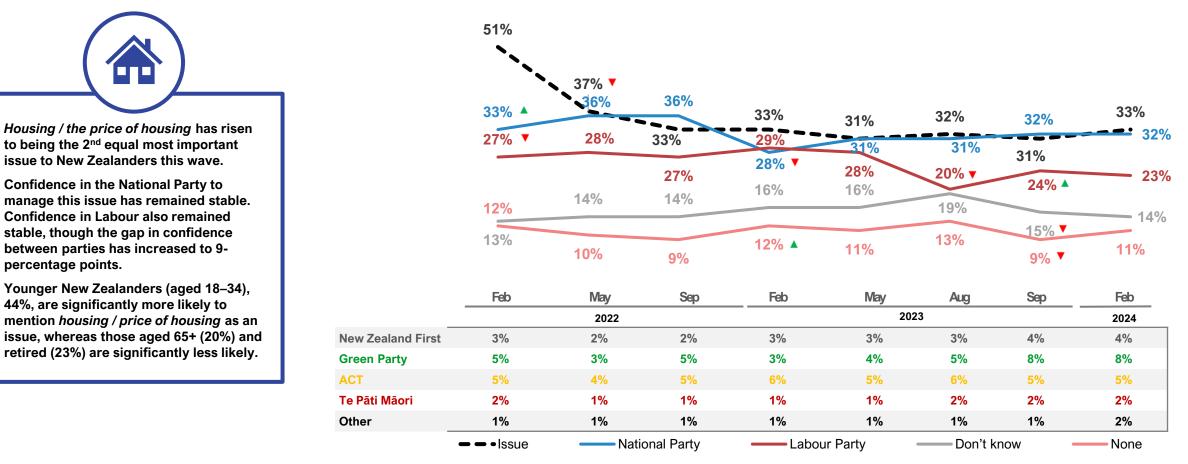
Auckland, student in paid employment, NZ European, Māori, Pacific



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#2= ISSUE – HOUSING / PRICE OF HOUSING

Public confidence in the National Party's ability to manage *housing / price of housing* remains stable. Labour's perceived capability has also remained stable after it recovered some of its trust lost by the public in August 2023. Despite this, fewer New Zealanders consider Labour to be the most capable party of managing *housing / price of housing* compared to a year ago.



Q: Please select the political party that you believe is most capable of managing each of the following issues: Housing / price of housing

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)



SUGGESTIONS TO IMPROVE HOUSING ISSUES

Voice of New Zealanders



"The increasing rate of price commodities and rental/ housing fee."

Canterbury, not in paid work, but seeking work, Asian



"Less helping landlords and more helping young people who can't afford a house to live in when rents and mortgages are so utterly unaffordable."

Wellington, working part time, NZ European



"Reduce barriers to new house builds; improve rental rights for tenants; address inflation and create the economic conditions that make job creation possible. Key to that is internal and external security and lawfulness."

Nelson / Marlborough, working part time, NZ European

Q: What do you think the government needs to change or do differently to improve life in New Zealand? (open-ended question) **Base:** Feb '24 (n=1,001)



"Stop being greedy with house pricing; stop the rising of inflation. There's so many things the government could do if they weren't so greedy. It's becoming more and more of the rich get richer and the poor get poorer country." Hawkes Bay, working full time, NZ European, Māori

"Affordable Housing: Address the housing crisis; increasing the supply of affordable housing; regulating property speculation; and providing support for first-time homebuyers."

Canterbury, student in paid employment, NZ European



"Make housing more affordable and handle the situation with the price gouging from supermarkets. Otherwise, more and more people will leave for Australia."

Auckland, working full time, Pacific



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#2= ISSUE – HEALTHCARE / HOSPITALS New Zealanders' confidence in the National Party's abilities to manage *healthcare / hospitals* has increased by 3 percentage points over the past 6 months. This is the highest level of confidence that the public has had in National for managing this issue. Meanwhile, Labour's

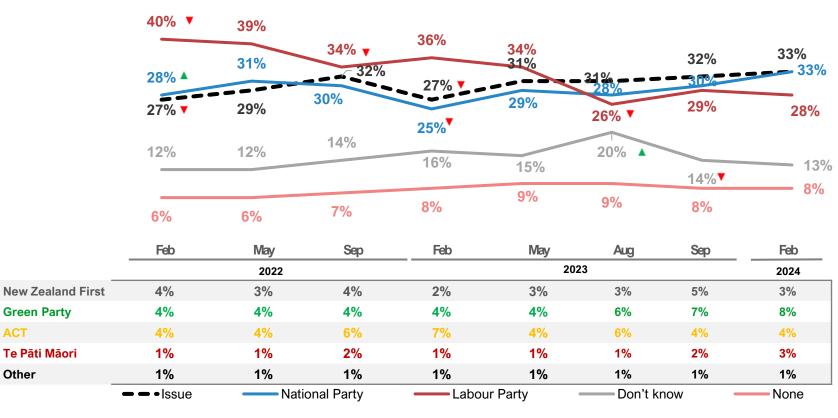
past 6 months. This is the highest level of confidence that the public has had in National for managing this issue. Meanwhile, Labour's perceived capability decreased slightly.

Healthcare / hospitals has also risen to being the 2nd equal most important issue to New Zealanders this wave.

National's perceived capability to manage this issue has increased from September '23. Labour's perceived capability has decreased from September'23, increasing the gap to 5percentage points behind National.

Compared to the total population, those aged over 65 (48%), working part-time (42%), and retired (48%) are significantly <u>more</u> likely to mention *healthcare / hospitals* as an issue.

Those aged 18-34 (19%), NZ Māori (22%), NET Asian (24%), and those working full-time (25%) are <u>less</u> likely to mention *healthcare / hospitals* as an issue.



Q: Please select the political party that you believe is most capable of managing each of the following issues: <u>Healthcare / hospitals</u>

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)



SUGGESTIONS TO IMPROVE HEALTHCARE ISSUES

Voice of New Zealanders



"Keep going on Smoke free policies; ; Keep a Māori health Authority; Address Alcohol harm by increasing prices and reducing advertising."

Auckland, working full time, NZ European



"For starters they need to leave the free period products in schools alone thats a highly needed program that has helped hundreds of girls and continues to help them to access education; they need to leave the lightrail project and healthcare alone unless they're going to get more staff or fund projects for the better."

Greater Auckland, student, NZ European



"Change their policies around students and transgender healthcare."

Canterbury, student, NZ European

Q: What do you think the government needs to change or do differently to improve life in New Zealand? (open-ended question) **Base:** Feb '24 (n=1,001)



"It could provide more support and resources for people struggling with their mental health and drug and alcohol addiction; It could make the health service more affordable for people on lower incomes"

Canterbury, retired, NZ European



"Help low-income families and free health care and better living wages for doctors and nurses."

Otago, working-full time, NZ European, Māori



"Put big budget for health care; there is a lack of good doctors."

Waikato, not in paid work but seeking work, Asian



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#4 ISSUE – CRIME / LAW & ORDER

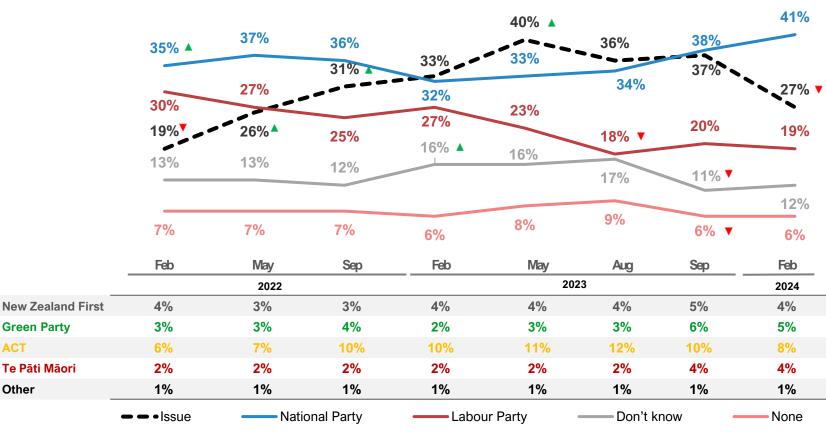
The number of New Zealanders who consider the National Party to be the party most capable of managing *crime / law & order* has increased. This is the highest level of confidence the National Party has held for this issue. Meanwhile, confidence in the Labour Party for managing this issue slightly decreased.

Crime / law & order has significantly dropped to being the 4th most important issue for New Zealanders.

Compared to September '23, more New Zealanders believe that National is the party most capable of managing this issue, further increasing the gap between Labour.

Compared to the general population, 50-64 year olds (36%) are significantly <u>more</u> likely to mention *crime / law and order* as an issue.

18-34 year olds (20%) and NZ Māori (14%) are significantly <u>less</u> likely to mention *crime / law and order* as an issue.



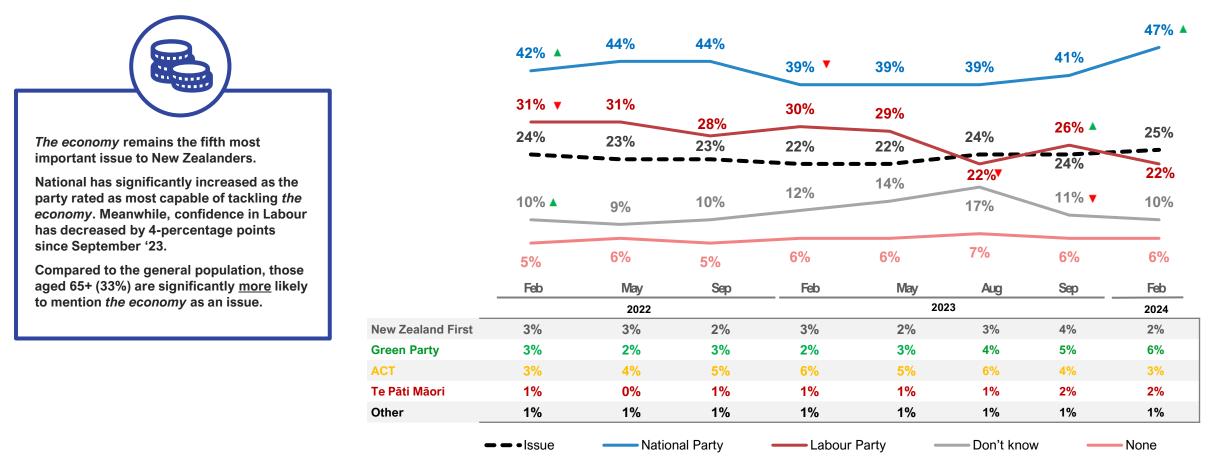
Q: Please select the political party that you believe is most capable of managing each of the following issues: <u>Crime / law & order</u>

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)



#5 ISSUE – THE ECONOMY

New Zealander's confidence in the National Party as most capable of managing the *economy* has significantly increased over the past 6 months (compared to September 2023). Meanwhile, the Labour Party's perceived ability to manage this issue decreased.



Q: Please select the political party that you believe is most capable of managing each of the following issues: The economy

Base: Total sample – Feb '24 (n=1,001), Sep '23 (n=1,000), Aug '23 (n=1,148), May '23 (n=1,002) Feb '23 (n=1,002), Sep '22 (n=1,000), May '22 (n=1,000), Feb '22 (n=1,004)



COMPARING NEW ZEALAND'S ISSUES TO AUSTRALIA'S

TOP-10 ISSUES – NEW ZEALAND VS AUSTRALIA



Inflation / cost of living remains the number one issue in both New Zealand and Australia, selected by over half of respondents as a top issue in both countries.

Australians continue to be less concerned about *crime* (21%) compared to New Zealanders (27%) and they are also more concerned about *housing* (45%), *personal debt* (10%) and *immigration* (10%).

Meanwhile, New Zealanders are more concerned about *climate change* (19%), *poverty / inequality* (18%), *transport / public transport* (10%), and *education* (9%).

New Zealanders and Australians have similar levels of concern around *healthcare* (33% and 31% respectively), *the economy* (25% and 26%) and *petrol prices* (13% and 15% respectively).



1	Inflation / cost of living	59%
2=	Housing / price of housing	33%
2=	Healthcare / hospitals	33%
4	Crime / law & order	27%
5	The economy	25%
6	Climate change	19%
7	Poverty / inequality	18%
8	Petrol prices / fuel	13%
9	Transport / public transport	10%
10	Education	9%

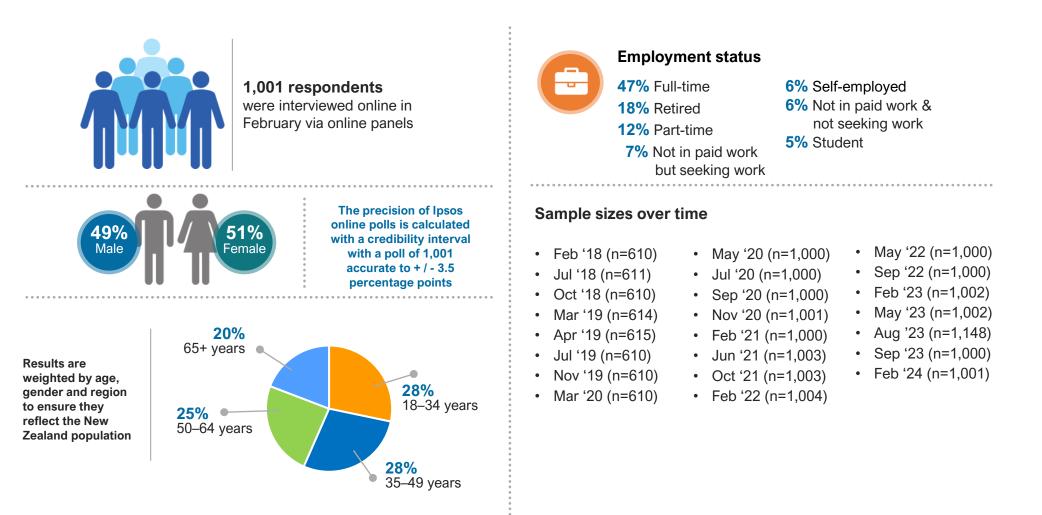


1	Cost of living	65%
2	Housing	45%
3	Healthcare	31%
4	The economy	26%
5	Crime	21%
6	Petrol prices	15%
7	Environment	13%
8	Poverty	12%
9	Personal debt	10%
10	Immigration	10%

Base: Total sample – Feb '24 New Zealand (n=1001), Feb '24 Australia (n=1,000)



SAMPLE DEMOGRAPHICS – FEB 2024





30 – © Ipsos | NZ Issues Monitor

Where results do not sum to 100 or the 'difference' appears to be + / -1 more / less than the actual, this may be due to rounding, multiple responses or the exclusion of 'don't know' or 'not stated' responses.

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THANK YOU



