

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 1

Q1. Which of the following best describes your smoking habits?
Base: All respondents

	Gender		Age							Ethnicity		Working status		Education							Unwtd Total	
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Never smoked	1166	502	655	144	207	190	193	177	147	108	950	200	537	623	447	706	127	284	215	53	28	1146
	56%aj	51%	60%zb	64%i	59%i	56%	54%	55%	56%	48%	53%	74%kj	57%	55%	69%zopqrst	50%t	54%t	54%rt	46%	51%t	33%	55%
Former smoker	620	321	298	14	66	104	116	111	106	103	584	29	266	352	142	472	81	144	169	37	41	691
	30%bcdk	33%zb	27%	6%	19%c	31%cd	32%cd	35%zed	40%zede	46%zcddefg	33%zsk	11%	28%	31%	22%	53%znq	35%n	27%	36%znq	36%n	49%znopq	33%
Occasional smoker	135	73	62	36	39	26	17	8	5	4	109	20	65	66	36	97	12	51	19	8	6	96
	6%ghir	7%	6%	16%zefg	11%zfighi	8%ghi	5%h	2%	2%	2%	6%	7%	7%	6%	6%	7%r	5%	10%znor	4%	8%	8%	5%
Regular smoker	148	83	65	22	39	18	33	23	5	8	131	17	68	78	17	129	15	43	61	1	9	139
	7%bhins	8%	6%	10%h	11%zehi	5%h	9%hi	7%h	2%	3%	7%	6%	7%	7%	3%	9%zns	6%n	8%ns	13%znopqs	1%	10%ns	7%
Prefer not to say	13	3	10	8	-	-	1	2	-	3	5	6	3	10	2	11	-	3	5	3	-	10
	1%j	*	1%	4%zdefh	-	-	*	*	-	1%	*	2%	*	1%	*	1%	-	1%	1%	3%znop	-	*

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



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Table 2

Q1. Which of the following best describes your smoking habits?
Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
2082	608	387	1087		111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
2082	569	399	1114		98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
1166	327	202	637		58	145	123	80	122	132	186	114	206	957	209	216	214	237	258	241	1146	
56% gp	57%	51%	57%		59%	53%	62% g	46%	54%	59% g	53%	52%	64% zsgj k	56%	54%	51%	51%	57%	62% zop	59% p	55%	
620	170	113	337		30	89	52	52	61	61	124	80	71	482	138	106	133	136	121	124	691	
30%	30%	28%	30%		30%	33% d	26%	30%	27%	27%	36% zdl	37% zfil	22%	28%	36% zcm	25%	32%	32%	29%	30%	33%	
135	33	42	59		6	18	10	24	18	10	22	7	20	109	26	38	24	20	21	31	96	
6% k	6%	10% zac	5%		6%	7%	5%	14% zefljk l	8%	5%	6%	3%	6%	6%	7%	9% q	6%	5%	5%	8%	5%	
148	35	38	75		5	17	14	19	19	22	15	16	23	138	10	52	50	23	14	8	139	
7% nrs	6%	10%	7%		5%	6%	7%	11% j	8%	10% j	4%	7%	7%	8% zcn	3%	12% zqrs	12% zqrs	6% s	3%	2%	7%	
13	3	4	6		-	3	-	-	4	-	1	1	4	12	2	8	-	1	1	3	10	
1%	1%	1%	1%		-	1%	-	-	2%	-	*	*	1%	1%	*	2% zpr	-	*	*	1%	*	

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Overlap formulae used. * small base



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Table 3

Q1. Which of the following best describes your smoking habits?
Base: All respondents

Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
1166	-	1166	898	268	646	249	320	406	222	130	31	271	56	65	922	227	888	1146
56%acp	-	100%za	54%	62%zc	55%	53%	54%	58%	52%	56%	56%	57%	68%	51%	58%z	49%	58%zp	55%
620	620	-	513	107	379	132	181	186	136	68	18	131	8	41	450	150	452	691
30%b	69%zb	-	31%zd	25%	32%ze	28%	31%	27%	32%	29%	31%	28%	10%	32%	29%	33%	29%	33%
135	135	-	112	23	64	45	34	60	31	20	1	41	7	5	94	33	91	96
6%b	15%zb	-	7%	5%	5%	10%ze	6%	9%z	7%	8%	2%	9%	9%	4%	6%	7%	6%	9%
148	148	-	123	25	81	41	56	41	39	17	6	32	5	17	101	50	96	139
7%bq	16%zb	-	7%	6%	7%	9%	9%zh	6%	9%	7%	11%	7%	7%	13%zo	6%	11%zq	6%	7%
13	-	-	3	11	2	1	1	2	1	-	-	-	6	-	11	2	9	10
1%abce	-	-	*	2%zc	*	*	*	*	*	-	-	-	7%	-	1%	*	1%	*

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Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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Table 4

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- SUMMARY TABLE

Base: All respondents

	Get a flu vaccine	Get a covid vaccine	Get information and advice on medicines	Get information and advice about a minor condition such as a sore throat or earache	Get information or advice about a long-term condition	Get your blood pressure checked	Get information and support to stop smoking	Get information and advice about contraception	Get information and advice about the menopause
Unweighted Total	2082	2082	2082	2082	2082	2082	926	564	856
Weighted Total	2082	2082	2082	2082	2082	2082	903	670	708
Your GP practice	1434 69%	1084 52%	1025 49%	617 30%	1750 84%	1584 76%	209 23%	406 61%	397 56%
Pharmacy	899 43%	671 32%	1513 73%	1209 58%	303 15%	575 28%	145 16%	140 21%	71 10%
NHS walk-in centre	262 13%	392 19%	110 5%	142 7%	181 9%	232 11%	29 3%	49 7%	12 2%
Sexual health or contraception service	-	-	-	-	-	-	-	236 36%	19 3%
NHS 111 (telephone or online)	58 3%	138 7%	286 14%	279 13%	266 13%	28 1%	30 3%	20 3%	25 4%
NHS website	-	-	1029 49%	855 41%	938 45%	-	190 21%	237 35%	315 44%
Other internet source (not the NHS website)	-	-	534 26%	445 21%	510 24%	-	121 13%	132 20%	226 32%
Friends/family	-	-	259 12%	360 17%	206 10%	9	65 7%	98 15%	172 24%
A&E	21 1%	21 1%	28 1%	18 1%	77 4%	32 2%	5 1%	8 1%	3 *
Hospital	74 4%	101 5%	73 4%	26 1%	317 15%	99 5%	14 2%	20 3%	9 1%
Through work/employer	258 12%	95 5%	47 2%	37	73 3%	90 4%	16 2%	7 1%	27 4%
Vaccination centre	-	1035 50%	-	-	-	-	-	-	-
Would do it myself	-	-	-	-	-	328 16%	248 27%	-	-
Other healthcare professional	32 2%	24 1%	82 4%	31 1%	166 8%	63 3%	16 2%	20 3%	24 3%
A support group	-	-	-	-	1 *	-	1 *	-	1 *
Books	-	-	1 *	-	-	-	-	-	3 *
Boots	3 *	2 *	-	-	-	1 *	-	-	-
British National Formulary / BNF	-	-	1 *	-	-	-	-	-	-
NHS app	1 *	2 *	-	-	-	-	-	-	-
Supermarket	1 *	-	-	1 *	-	-	-	-	-
NHS 119	-	8 *	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	1 *	-	-	-	-	-	1 *
Wait to be contacted	3 *	5 *	-	-	-	-	-	-	-
Charity	-	-	-	-	2 *	-	-	-	1 *
Other (please specify)	7 *	12 1%	11 1%	8 *	6 *	1 *	1 *	3 *	3 *
Nobody/I would not look for information about this issue/This is not relevant to me	121 6%	120 6%	20 1%	133 6%	23 1%	71 3%	265 29%	88 13%	152 21%
Don't know	23 1%	26 1%	16 1%	21 1%	17 1%	15 1%	2 *	16 2%	2 *

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Table 5

Q2. Who or which organisation, if any, would you go to if you wished to ...?
- Get a flu vaccine
Base: All respondents

	Gender			Age							Ethnicity		Working status		Education								
Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total		
2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082		
2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082		
1434	676	753	139	203	231	237	227	208	190	1255	164	587	841	437	983	168	348	328	77	62	1470		
69% zkl	69%	69%	62%	58%	69% d	66%	71% d	79% zode fg	84% zode fg	71% zkl	61%	63%	74% zkl	68%	69%	72%	66%	70%	77	75%	73%	71%	
899	391	504	59	157	144	174	161	126	78	783	107	442	454	321	572	104	224	171	37	37	959		
43% acim or	40%	46% za or	26%	45% c	43% c	48% zkl	50% zkl	44% zkl	35%	44% zkl	39%	47% zkl	40%	50% zkl	40%	44%	43%	36%	36%	43%	46%		
262	139	122	51	39	46	41	44	25	17	208	46	121	138	84	173	24	76	61	5	7	240		
13% hjs	14%	11%	23% zkl i	11% hjs	14% hjs	11% hjs	14% hjs	9% hjs	7% hjs	12% hjs	17%	13% hjs	12%	13% hjs	12% hjs	10%	14% hjs	13% hjs	5% hjs	9%	12% hjs		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
58	36	21	9	19	15	7	2	2	4	39	19	36	23	13	44	10	20	13	-	-	44		
3% bghijm	4% b	2%	4%	5% zgh	5% zgh	2%	1%	1%	2%	2%	7% zkl	4% m	2%	2%	3%	4% s	4%	3%	-	-	2%		
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21	19	2	5	7	-	4	3	-	1	12	1	10	10	5	15	2	9	3	1	-	15		
1% bj	2% zb	*	2%	2% eh	-	1%	1% h	-	*	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	-	1%		
74	34	41	25	19	15	7	6	2	1	46	28	35	38	24	48	4	28	14	-	2	52		
4% ghij	3%	4%	11% zkl	6% fghi	4% ghl	2%	2%	1%	*	3%	10% zkl	4%	3%	4%	3%	2%	5% s	3%	-	2%	2%		
258	145	113	9	81	66	65	31	5	1	217	38	219	39	131	124	27	57	30	8	3	220		
12% bcgh imort	15% zb	10%	4%	23% zkl	20% zkl	18% zkl	10% hkl	2%	1%	12%	14%	23% zkl	3%	20% zkl	9%	11% rt	11%	6%	7%	3%	11%		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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32	20	12	-	12	9	1	7	4	-	18	13	19	11	12	20	6	11	2	-	2	30		
2% fmr	2%	1%	-	3% fi	3% fi	*	2% fi	1%	-	1%	5% zkl	2%	1%	2%	1% r	2% r	2%	*	-	2%	1%		
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3	-	3	-	-	1	1	1	-	-	3	-	2	1	2	1	-	-	1	-	-	3		
*	*	*	-	-	*	*	*	-	-	*	-	*	*	*	*	-	-	*	-	-	*		
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1	-	1	-	-	-	-	1	-	-	1	-	-	1	-	1	1	z	-	-	-	1		
*	*	*	-	-	-	-	z	-	-	*	-	*	*	-	*	*	*	-	-	-	*		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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3	1	2	-	-	-	-	-	-	3	3	-	-	3	-	3	-	-	-	1	2	2		
*	*	*	-	-	-	-	-	-	1% zkl	*	-	*	*	-	*	-	-	-	1% zkl	2% zkl	*		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
7	4	3	2	-	1	3	1	*	1	5	2	3	3	3	4	-	2	-	2	1	8		
*	*	*	1%	-	-	1%	-	-	*	*	1%	*	*	*	*	-	-	-	2% zkl	1%	*		
121	61	60	19	21	32	24	17	5	4	93	25	58	61	30	90	12	32	39	7	1	111		
6% hij	6%	5%	8% hkl	6% h	10% zghl	7% hkl	5% h	2%	2%	5%	9%	6%	5%	5%	6% t	5%	6%	6% zkl	6% zkl	1%	5%		
23	9	13	20	-	2	1	-	-	-	4	16	9	12	2	19	-	12	7	-	-	12		
1% ghijn	1%	1%	hi	9% zkl	1%	-	-	-	-	*	6% zkl	1%	1%	*	1%	-	2% kl	2%	-	-	1%		

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Overlap formulae used. * small base

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Table 6

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get a flu vaccine

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Your GP practice	1434	408	253	774	74	194	140	116	136	158	252	155	208	1156	278	246	302	293	291	303	1470	
	69% ^{bho}	72% ^b	63%	69%	75% ^h	71% ^h	70%	67%	70%	72% ^h	72% ^h	72% ^h	64%	68%	72%	58%	72% ^o	70% ^o	70% ^o	74% ^{zo}	71%	
Pharmacy	899	217	176	506	50	103	64	76	100	99	164	93	150	747	152	174	181	194	171	179	959	
	43% ^{ef}	38%	44%	45% ^a	51% ^f	38%	32%	43%	45% ^f	44% ^f	47% ^f	43%	46% ^f	44%	40%	41%	43%	47%	41%	44%	46%	
NHS walk-in centre	262	57	44	161	3	32	21	12	33	21	55	32	53	227	35	53	56	47	59	48	240	
	13% ^{dgn}	10%	11%	14% ^{zo}	3%	12% ^d	11%	7%	15% ^d	10%	16% ^d	15% ^d	16% ^d	13%	9%	13%	13%	11%	14%	12%	12%	
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 111 (telephone or online)	58	19	2	38	4	8	7	1	1	7	7	8	16	56	3	22	14	4	14	5	44	
	3% ^{bhngs}	3% ^b	*	3% ^b	4% ^h	3%	3% ^h	1%	*	3%	2%	4% ^h	5% ^{gh}	3% ^{zn}	1%	5% ^{zqs}	3% ^q	1%	3% ^q	1%	2%	
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Friends/family	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
A&E	21	3	1	17	-	1	2	1	-	2	4	1	11	21	-	8	2	2	8	2	15	
	1% ^f	7%	-	2% ^z	-	-	1%	-	-	1%	1%	-	3% ^{zn}	1%	-	2%	17	*	2%	*	-	
Hospital	74	17	10	47	4	6	8	4	6	8	15	2	24	73	2	22	17	14	11	9	52	
	4% ^{kn}	3%	2%	4%	4%	2%	4%	2%	3%	3%	4% ^k	1%	7% ^{znk}	4% ^{zn}	*	5%	4%	3%	3%	2%	2%	
Through work/employer	258	85	40	133	16	38	31	15	25	27	44	13	49	234	24	57	61	45	44	52	220	
	12% ^{kn}	15%	10%	12%	17% ^k	14% ^k	15% ^k	8%	11%	12%	13% ^k	6%	15% ^k	14% ^{zn}	6%	13%	15%	11%	11%	13%	11%	
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other healthcare professional	32	6	8	18	-	2	3	*	7	1	7	2	9	30	2	11	5	4	7	6	30	
	2%	1%	2%	2%	-	1%	2%	*	3%	*	2%	1%	3%	2%	1%	3%	1%	1%	2%	1%	1%	
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Boots	3	1	2	-	-	-	1	-	2	-	-	-	-	3	-	2	-	-	-	1	3	
	*	*	*	-	-	-	*	-	1% ^z	-	-	-	-	*	-	*	-	-	-	*	*	
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS app	1	1	-	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	1	1	
	*	*	-	-	-	*	-	-	-	-	-	-	-	*	-	-	-	-	-	*	*	
Supermarket	1	-	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	1	-	1	
	*	-	*	-	-	-	-	-	*	-	-	-	-	*	-	-	-	-	*	-	*	
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Wait to be contacted	3	-	2	1	-	-	-	-	2	1	-	-	-	3	-	-	1	2	-	-	2	
	*	-	*	*	-	-	-	-	1%	*	-	-	-	*	-	-	*	*	-	-	*	
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other (please specify)	7	1	-	6	-	-	1	-	-	1	4	*	-	6	1	2	-	2	2	1	8	
	*	*	-	1%	-	-	1%	-	-	1%	1% ^z	*	-	*	*	*	-	-	1%	*	*	
Nobody/I would not look for information about this issue/This is not relevant to me	121	39	28	54	4	17	18	18	10	11	13	9	20	101	20	35	22	21	28	15	111	
	6%	7%	7%	5%	4%	6%	9% ^j	10% ^{zjk}	5%	5%	4%	9%	6%	6%	5%	8% ^a	5%	5%	7%	4%	5%	
Don't know	23	7	3	12	-	7	-	-	3	1	3	-	9	21	2	18	1	3	1	*	12	
	1%	1%	1%	1%	-	3% ^{zk}	-	-	2%	*	1%	-	3% ^{uk}	1%	*	4% ^{zpqrs}	*	1%	-	*	1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 7

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get a flu vaccine

Base: All respondents

	Smoking Habits			Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Your GP practice	1434	612	817	1145	289	835	306	409	479	307	170	39	324	50	96	1083	358	1017	1470
	69% _z	68%	70%	70%	67%	71% _z ^f	65%	69%	69%	72%	72%	69%	68%	60%	75%	69%	78% _z ^q	66%	71%
Pharmacy	899	366	533	769	130	535	232	289	359	161	117	32	204	13	58	683	209	668	959
	43% _z ^d	40%	46% _z	47% _z ^d	30%	46% _z	50% _z	49% _z	52% _z ⁱ	42%	50%	56%	43%	16%	46%	43%	45%	43%	46%
NHS walk-in centre	262	93	169	198	64	136	62	70	90	57	28	5	58	16	18	207	51	196	240
	13% _z ^a	10%	14% _z ^a	12%	15%	12%	13%	12%	13%	13%	12%	8%	12%	19%	14%	13%	11%	13%	12%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	58	19	39	46	13	33	12	18	24	10	6	1	9	7	4	42	17	35	44
	3% _z ^c	2%	3%	3%	3%	3%	3%	3%	3%	2%	2%	2%	2%	9%	4%	3%	4%	2%	2%
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Friends/family	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
A&E	21	12	9	18	3	11	7	10	5	8	2	-	6	-	-	10	3	16	15
	1% _z ^o	1%	1%	1%	1%	1%	1%	2%	1%	2%	1%	-	1%	-	-	1%	1%	1%	1%
Hospital	74	16	58	54	21	35	18	15	27	19	7	2	22	7	8	58	19	49	52
	4% _z ^a	2%	5% _z ^a	3%	5%	3%	4%	2%	4%	4%	3%	3%	5%	9%	4%	3%	4%	3%	4%
Through work/employer	258	95	162	219	39	138	78	79	95	62	46	10	89	5	11	210	42	211	220
	12% _z ^p	11%	14%	13% _z ^z	9%	12%	17% _z ^z	13%	14%	15%	20% _z	19%	18% _z ^z	6%	8%	13%	9%	14% _z ^z ^p	11%
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	32	13	19	26	6	21	5	9	9	10	4	*	13	-	1	25	6	24	30
	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%	2%	*	3%	-	1%	2%	1%	2%	1%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	3	1	2	3	-	3	-	-	1	2	-	-	1	-	-	3	1	2	3
	*	*	*	*	-	*	-	-	*	*	-	-	*	-	-	*	-	*	*
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	1	-	1	1	-	1	-	-	-	1	-	-	-	-	-	1	-	1	1
	*	-	*	*	-	*	-	-	-	*	-	-	-	-	-	*	-	*	*
Supermarket	1	-	1	1	-	1	-	-	1	-	-	-	-	-	-	1	1	-	1
	*	-	*	*	-	*	-	-	-	-	-	-	-	-	-	*	*	-	*
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	3	3	-	3	-	2	1	2	-	1	-	2% _z ^h	-	-	-	1	-	3	2
	*	*	-	*	-	*	*	*	-	*	-	*	-	-	-	-	-	*	*
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	7	3	4	2	5	2	1	2	2	-	-	-	1	-	-	7	1	7	8
	% _z ^c	*	*	*	1% _z ^z	*	*	*	*	-	-	-	*	-	*	*	*	*	*
Nobody/I would not look for information about this issue/This is not relevant to me	121	61	60	74	47	46	28	20	31	24	11	1	32	5	8	94	22	98	111
	6% _z ^c ^g	7%	5%	4%	11% _z ^z	4%	6%	3%	4%	6%	5%	2%	7%	7%	6%	6%	5%	6%	5%
Don't know	23	2	13	3	20	-	1	1	2	1	-	-	1	14	-	20	-	12	12
	1% _z ^a ^c ^g ^h	*	1% _z ^a	*	5% _z ^z	-	*	*	*	*	-	-	*	17%	-	1%	-	1%	1%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 8

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get a covid vaccine

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ/2/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Your GP practice	1084	528	551	87	174	174	187	168	167	127	942	134	499	582	360	715	124	270	237	40	43	1127
	52% _{cs}	54%	51%	39%	49%	52%	52%	52% _c	64% _z _{cde}	56% _c	53% _z	49%	53%	52%	56% _z	51% _s	53% _s	52% _s	51%	39%	51%	54%
Pharmacy	671	307	359	53	129	106	118	110	93	62	570	95	319	347	235	430	66	166	138	32	28	662
	32% _o	31%	33%	24%	37%	31%	33%	34%	35%	28%	32%	35%	34%	31%	36% _z _{op}	30%	28%	32%	29%	32%	33%	33%
NHS walk-in centre	392	222	168	45	75	75	60	60	42	36	304	77	167	203	144	243	37	107	73	13	14	376
	19% _h _{jo}	23% _z _b	15%	20%	21%	22% _h	17%	19%	16%	16%	17%	28% _z _j	20%	18%	22% _z _{ors}	17%	16%	20%	16%	12%	16%	18%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	138	79	58	23	16	33	22	11	15	19	118	18	76	61	39	98	11	40	35	6	6	120
	7% _h _g _m	8% _z _b	5%	10% _g	5%	10% _z _d _g _h	6%	3%	6%	8% _g	7%	7%	8% _z _m	5%	6%	7%	5%	8%	8%	7%	7%	6%
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Friends/family	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
A&E	21	11	10	9	5	4	1	1	1	-	13	3	11	11	5	17	1	8	7	-	-	14
	1% _h _j	1%	1%	4% _z _f _g _h	1%	1%	*	*	*	*	1%	1%	1%	1%	1%	1%	1%	2%	1%	-	-	1%
Hospital	101	53	47	26	25	22	12	8	4	4	72	29	53	47	35	65	5	40	17	1	2	73
	5% _g _h _i _p	5%	4%	12% _z _f _g _h _i	7% _g _h _i	6% _g _h _i	3%	2%	2%	2%	4%	11% _z _j	6%	4%	5%	8% _z _p	2%	8% _z _{op} _{rs}	4%	1%	2%	4%
Through work/employer	95	40	55	6	23	22	23	16	6	-	84	11	76	20	39	53	9	26	14	4	1	90
	5% _h _i _m _o	4%	5%	3%	6% _h _i	6% _h _i	6% _h _i	5% _h _i	2% _z	-	5%	4%	8% _z _m	2%	6% _z _{or}	4%	4%	5%	3%	4%	1%	4%
Vaccination centre	1035	480	553	107	173	172	185	160	134	105	898	125	465	563	347	678	115	265	215	45	38	1032
	50%	49%	51%	48%	49%	51%	51%	50%	51%	47%	50%	46%	50%	50%	54% _z _{or}	48%	49%	51%	46%	43%	45%	50%
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	24	11	13	3	4	3	3	7	3	1	17	6	12	11	7	17	3	8	2	-	3	28
	1% _h _j	1%	1%	1%	1%	1%	1%	2% _z	1%	*	1%	2%	1%	1%	1%	1%	1%	2%	*	-	4% _z _r	1%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	2	-	2	2	-	-	-	-	-	-	2	-	2	-	2	-	-	-	-	-	-	1
	*	*	*	1%	-	-	-	-	-	-	*	-	*	-	*	-	-	-	-	-	-	*
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	2	1	1	-	-	-	1	1	1	-	2	-	1	1	1	1	-	-	1	1	-	3
	*	*	*	-	-	-	*	*	*	-	*	-	*	*	*	*	-	-	*	1%	-	*
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	8	5	3	5	-	1	-	*	-	1	8	-	7	1	1	7	1	-	5	-	-	4
	1% _h _m	1%	1%	2% _z	-	*	-	*	-	1%	1%	-	1%	1%	*	*	*	-	1% _z	-	-	*
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	5	1	3	-	-	-	-	-	2	3	5	-	-	5	2	3	-	-	-	1	2	6
	*	*	*	-	-	-	-	-	1% _z	1% _z	*	-	-	*	*	*	-	-	-	1% _q	2% _z _{or}	*
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	12	4	7	2	3	1	2	1	1	3	11	1	8	3	7	5	1	2	-	2	-	11
	1% _h _m	*	1%	1%	1%	*	*	*	*	1%	1%	*	1%	*	1%	*	*	*	-	2% _z _{or}	-	1%
Nobody/I would not look for information about this issue/This is not relevant to me	120	58	61	10	39	25	19	20	5	2	97	17	58	60	24	95	8	36	36	10	4	118
	6% _h _i _n	6%	6%	4%	11% _z _h _i	7% _h _i	5% _h _i	6% _h _i	2%	1%	5%	6%	6%	5%	4%	7% _z _n _p	4%	7%	8% _z _n	10% _z _n _p	5%	6%
Don't know	26	8	17	14	3	3	4	*	1	-	8	16	10	14	3	19	2	9	9	-	*	19
	1% _g _i _n	1%	2%	6% _z _d _e _f _g	1%	1%	1%	*	1%	-	6% _z _j	1%	1%	1%	*	1%	1%	2%	2%	-	*	1%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 9

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get a covid vaccine

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Your GP practice	1084 52% 54%	309 54%	201 50%	574 52%	64 65% zfgk	150 55%	95 48%	87 50%	114 51%	119 53%	197 57% kl	108 50%	150 46%	870 51%	214 56%	190 45%	220 52%	222 53%	225 54% lo	228 56% o	1127 54%	
Pharmacy	671 32% 31%	177 31%	125 31%	369 33%	41 42% sek	77 28%	58 29%	57 32%	69 31%	65 29%	119 34%	60 28%	124 38% ek	555 33%	116 30%	118 28%	127 30%	150 36% o	129 31%	147 36% o	682 33%	
NHS walk-in centre	392 19% 17%	98 17%	53 13%	240 22% zab	23 24%	46 17%	28 14%	24 13%	30 13%	43 19%	75 22% h	41 19%	82 25% zgh	334 20%	58 15%	78 16%	94 22%	71 17%	83 20%	67 16%	376 18%	
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 111 (telephone or online)	138 7% 5%	26 5%	32 8%	79 7%	8 8%	14 5%	5 3%	17 10% fk	15 7%	17 7%	35 10% zfk	9 4%	19 6%	113 7%	24 6%	37 9%	23 6%	27 7%	26 6%	24 6%	120 6%	
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Friends/family	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
A&E	21 1% 2%	2 1%	2 *	17 2%	2 2%	-	-	-	2 1%	-	6 2%	-	11 3% zalk	20 1%	1 *	5 1%	5 1%	3 1%	6 1%	1 *	14 1%	
Hospital	101 5% abekn	13 2%	9 2%	79 7% zab	3 3%	5 2%	4 2%	5 3%	5 2%	15 7% ek	21 6% ek	4 2%	39 12% zdefg hjk	91 5% n	10 3%	16 4%	22 5%	26 6% s	27 7% s	9 2%	73 4%	
Through work/employer	95 5% 30%	30 5%	18 5%	47 4%	3 3%	19 7%	8 4%	9 5%	10 4%	6 3%	17 5%	7 3%	18 5%	81 5%	14 4%	24 6%	22 5%	16 4%	19 5%	15 4%	90 4%	
Vaccination centre	1035 50% gn	284 50%	182 46%	569 51%	54 55%	140 52%	90 45%	71 41%	111 50%	105 47%	180 52%	115 53% g	169 52%	869 51% zen	166 43%	192 46%	218 52%	206 49%	204 49%	216 53%	1032 50%	
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other healthcare professional	24 1% 7%	7 1%	2 *	15 1%	1 1%	3 1%	3 2%	1 *	1 *	2 1%	5 1%	2 1%	6 2%	22 1%	1 *	9 2%	8 2%	2 1%	2 1%	2 1%	28 1%	
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Boots	2 * 2%	2 *	-	-	-	2 1% z	-	-	-	-	-	-	-	2 *	-	-	-	-	2 1%	-	1 *	
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS app	2 * 1%	1 *	-	1 *	-	1 *	-	-	-	-	1 *	-	1 *	2 *	-	-	1 *	-	1 *	1 *	3 *	
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 119	8 * c	1 *	5 1% zc	1 *	-	1 *	-	5 3% zfhjkl	-	1 *	-	-	-	7 *	1 *	7 2% zqs	-	-	1 *	-	4 *	
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Wait to be contacted	5 * *	-	2 *	3 *	-	-	-	-	2 1%	-	1 *	1 1%	-	3 *	2 *	1 *	1 *	3 1%	-	1 *	6 *	
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other (please specify)	12 1% 1%	1 1%	2 *	9 1%	-	-	1 1%	1 1%	1 *	3 1%	-	1 1%	4 1%	8 *	4 1%	1 *	3 1%	5 1%	1 *	2 *	11 1%	
Nobody/I would not look for information about this issue/This is not relevant to me	120 6% cs	50 9% zc	21 5%	48 4%	5 5%	15 5%	31 16% zdeghi jkl	12 7%	9 4%	12 5%	15 4%	7 3%	14 4%	102 6%	17 4%	38 9% zrs	26 6%	24 6%	19 4%	14 3%	118 6%	
Don't know	26 1% 1%	5 1%	9 2%	12 1%	1 1%	2 1%	2 1%	2 1%	6 3% l	-	3 1%	1 *	7 2%	24 1%	2 *	19 4% zpqrs	2 *	1 *	1 *	3 1%	19 1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 10

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get a covid vaccine

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Your GP practice	1084	473	609	879	205	635	240	325	380	238	133	24	230	32	55	825	250	799	1127
	52%	52%	52%	53%z	47%	54%	51%	55%	55%	56%	57%	43%	48%	39%	43%	52%	54%	52%	54%
Pharmacy	671	253	418	565	106	391	171	184	292	138	84	25	141	26	44	506	156	493	682
	32%ad	28%	36%za	34%zd	24%	33%	36%	31%	42%zgi	32%	36%	45%	30%	32%	34%	32%	34%	32%	33%
NHS walk-in centre	392	162	230	315	77	217	97	126	143	91	48	5	87	8	24	303	87	287	376
	19%	18%	20%	19%	18%	18%	21%	21%	21%	21%	20%	10%	18%	10%	19%	19%	19%	19%	18%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	138	68	69	103	34	68	36	47	52	21	24	3	41	13	16	96	30	97	120
	7%	8%	6%	6%	8%	6%	8%	8%	7%	5%	10%a	5%	9%	16%	12%o	6%	7%	6%	6%
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Friends/family	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
A&E	21	13	8	14	7	10	4	10	4	-	1	-	7	2	1	13	1	18	14
	1%	1%	1%	1%	2%	1%	1%	2%a	1%	-	1%	-	2%	2%	1%	1%	*	1%	1%
Hospital	101	25	75	80	20	60	21	30	40	24	7	4	32	9	4	82	22	71	73
	5%	3%	6%za	5%	5%	5%	4%	5%	6%	6%	3%	7%	7%	11%	3%	5%	5%	5%	4%
Through work/employer	95	31	65	82	13	51	30	30	31	28	20	5	35	2	9	80	11	85	90
	5%ap	3%	6%	5%	3%	4%	6%	5%	4%	7%	9%zh	9%	7%z	2%	7%	5%	2%	6%zp	4%
Vaccination centre	1035	411	622	828	207	592	231	318	362	217	112	33	230	42	74	802	216	770	1032
	50%a	45%	53%za	50%	48%	51%	49%	54%	52%	51%	48%	59%	49%	51%	58%	51%	47%	50%	50%
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	24	10	13	19	4	14	5	10	7	6	3	4	4	1	-	20	4	20	28
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	7%zghij	1%	1%	-	1%	1%	1%	1%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	2	-	2	2	-	2	-	-	-	2	-	-	-	-	-	2	-	2	1
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	2	-	2	2	-	2	-	-	1	1	1	-	1	-	-	1	-	2	3
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	8	7	1	8	-	3	5	5	3	*	5	-	-	5	-	1	1	7	4
	*bo	1%	*	*	-	1%ze	*	1%	*	*	2%zhi	-	-	7%	4%zo	*	*	*	*
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	5	3	2	4	1	4	-	3	1	1	-	-	-	-	-	3	2	3	6
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	12	3	8	9	3	7	2	1	6	2	-	-	3	-	-	10	5	7	11
	1%	*	1%	1%	1%	1%	*	*	1%	*	-	-	1%	-	-	1%	1%	*	1%
Nobody/I would not look for information about this issue/This is not relevant to me	120	69	50	86	33	60	26	26	36	15	19	2	45	5	4	90	30	83	118
	6%bi	8%zb	4%	5%	8%	5%	6%	4%	5%	3%	8%a	4%	9%z	6%	3%	6%	6%	5%	6%
Don't know	26	6	11	11	15	4	6	1	3	5	4	1	3	9	-	20	2	20	19
	1%cegh	1%	1%	1%	3%zc	*	1%	*	*	1%	2%	3%g	1%	11%	-	1%	*	1%	1%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 11

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice on medicines

Base: All respondents

	Gender			Age								Ethnicity		Working status		Education								
Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total			
2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082			
2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082			
1025	499	521	86	174	171	181	160	129	123	879	132	484	535	331	683	123	229	229	36	43	1040			
49% _z	51% _a	48% _b	38% _c	50% _d	51% _e	50% _f	50% _g	49% _h	55% _i	49% _j	49% _k	52% _l	47% _m	51% _n	48% _o	52% _p	48% _q	49% _r	35% _s	50% _t	50%			
1513	698	811	138	256	239	273	239	207	160	1327	169	688	820	475	1026	173	383	331	84	53	1537			
73% _{zck}	71% _a	74% _b	62% _c	73% _d	71% _e	76% _f	74% _g	79% _h	71% _i	75% _j	75% _k	73% _l	73% _m	74% _n	72% _o	74% _p	73% _q	71% _r	82% _s	63% _t	74%			
110	63	46	17	28	21	18	14	8	4	86	22	58	51	37	70	10	35	22	2	1	95			
5% _{zbnhj}	6% _a	4% _b	8% _c	8% _d	6% _e	5% _f	4% _g	3% _h	2% _i	5% _j	8% _k	6% _l	5% _m	6% _n	5% _o	4% _p	7% _q	5% _r	2% _s	1% _t	5%			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
286	158	126	45	63	52	45	28	25	28	239	43	137	148	82	201	40	95	48	8	9	249			
14% _{zbg}	16% _{ah}	12% _b	20% _c	18% _d	15% _e	13% _f	9% _g	9% _h	12% _i	13% _j	16% _k	15% _l	13% _m	13% _n	14% _o	17% _p	18% _q	10% _r	8% _s	11% _t	12%			
1029	482	543	120	199	170	203	158	107	72	886	134	520	502	381	641	111	275	200	34	19	1000			
48% _{zhmo}	49% _a	50% _b	54% _c	57% _d	51% _e	56% _f	52% _g	49% _h	41% _i	50% _j	50% _k	55% _l	44% _m	59% _n	45% _o	47% _p	53% _q	43% _r	34% _s	23% _t	48%			
534	271	261	69	108	87	101	94	55	21	456	67	268	264	201	330	57	140	107	24	2	516			
26% _{zhmo}	28% _a	24% _b	31% _c	31% _d	26% _e	28% _f	29% _g	21% _h	9% _i	26% _j	25% _k	29% _l	23% _m	31% _n	23% _o	25% _p	27% _q	23% _r	23% _s	2% _t	25%			
259	128	131	60	27% _z	48	56	37	32	15	11	209	45	125	133	84	173	25	78	52	9	8	214		
12% _{zbnhj}	13% _a	12% _b	14% _c	14% _d	10% _e	10% _f	6% _g	5% _h	5% _i	12% _j	17% _k	13% _l	12% _m	13% _n	12% _o	11% _p	15% _q	11% _r	8% _s	10% _t	10%			
28	19	9	7	4	7	6	1	3	-	14	14	18	10	11	16	3	7	7	-	-	26			
1% _{zbn}	2% _a	1% _b	3% _c	1% _d	2% _e	2% _f	*	1% _h	-	1% _j	5% _k	2% _l	1% _m	2% _n	1% _o	1% _p	1% _q	1% _r	-	-	1%			
73	38	35	12	14	18	12	8	7	2	48	24	38	35	25	45	7	20	14	2	3	69			
4% _z	4% _a	3% _b	5% _c	4% _d	5% _e	3% _f	2% _g	3% _h	1% _i	3% _j	9% _k	4% _l	3% _m	4% _n	3% _o	3% _p	4% _q	3% _r	2% _s	3% _t	3%			
47	25	22	6	17	9	7	6	1	1	36	11	31	15	15	32	8	13	9	2	-	34			
2% _{zbn}	3% _a	2% _b	3% _c	5% _d	3% _e	2% _f	2% _g	1% _h	1% _i	2% _j	4% _k	3% _l	1% _m	2% _n	2% _o	3% _p	3% _q	2% _r	2% _s	-	2%			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
82	40	42	8	11	20	14	15	8	6	66	15	44	37	29	53	9	23	12	7	*	84			
4% _z	4% _a	4% _b	4% _c	3% _d	6% _e	4% _f	5% _g	3% _h	3% _i	4% _j	6% _k	5% _l	3% _m	5% _n	4% _o	4% _p	4% _q	3% _r	7% _s	*	4%			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
1	-	1	-	-	-	1	-	-	-	1	-	1	-	-	1	-	1	-	-	-	1			
*	-	*	-	-	-	*	-	-	-	*	-	*	-	-	*	-	*	-	-	-	*			
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Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 12

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice on medicines

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Your GP practice	1025	272	181	571	49	130	93	82	99	111	176	122	163	830	195	179	238	203	202	202	1040	
	49%	48%	49%	51%	50%	48%	47%	47%	49%	49%	51%	46%	50%	49%	51%	48%	48%	49%	49%	50%	50%	
Pharmacy	1513	410	285	818	86%	177	149	119	166	173	280	161	204	1222	285	290	283	301	307	332	1537	
	73%help	72%	71%	73%	86%zeqk	65%	75%	68%	74%	77%el	81%zegl	74%	63%	72%	74%	69%	67%	72%	74%	82%soqr	74%	
NHS walk-in centre	110	38	13	59	9	15	13	2	11	10	25	11	13	93	16	27	18	26	22	17	95	
	5%	7%	3%	5%	10%	6%	7%	1%	5%	5%	7%	5%	4%	5%	4%	6%	4%	6%	5%	4%	5%	
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 111 (telephone or online)	286	72	44	170	17	26	29	19	25	30	58	33	50	235	51	74	55	53	59	44	249	
	14%	13%	11%	15%	17%	9%	15%	11%	11%	14%	17%e	15%	15%	14%	13%	18%zs	13%	13%	14%	11%	12%	
NHS website	1029	283	190	555	54	138	90	86	104	108	180	106	161	844	185	199	218	195	217	200	1000	
	49%	50%	49%	50%	55%	51%	49%	49%	49%	49%	49%	49%	50%	50%	49%	47%	52%	52%	52%	49%	48%	
Other internet source (not the NHS website)	534	152	104	278	24	74	54	55	49	53	88	43	95	435	99	95	100	112	119	108	516	
	26%k	27%	26%	25%	25%	27%	27%	31%k	22%	24%	25%	20%	29%k	26%	26%	23%	24%	27%	29%	26%	25%	
Friends/family	259	76	45	138	13	35	28	24	21	35	30	27	45	218	41	50	52	56	47	54	214	
	12%	13%	11%	12%	14%	13%	14%	14%	9%	16%	9%	12%	14%	13%	11%	12%	12%	14%	11%	13%	10%	
A&E	28	6	2	20	2	3	2	1	1	2	9	1	8	26	2	13	5	2	6	2	26	
	1%	1%	* 2%		2%	1%	1%	1%	*	3%	* 3%	*	3%	2%	2%	3%zqs	1%	1%	1%	*	1%	
Hospital	73	21	14	39	6	7	8	4	10	9	16	5	8	63	10	22	13	15	11	13	69	
	4%	4%	3%	3%	6%	3%	4%	2%	4%	4%	5%	2%	3%	4%	3%	5%	3%	4%	3%	3%	3%	
Through work/employer	47	11	5	30	1	7	3	2	3	2	8	5	15	42	5	17	6	8	11	5	34	
	2%	2%	1%	3%	1%	3%	1%	1%	2%	1%	2%	2%	5%z	2%	1%	4%zs	1%	2%	3%	1%	2%	
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other healthcare professional	82	20	13	49	4	9	6	5	8	5	18	8	19	69	13	17	18	15	16	15	84	
	4%	3%	3%	4%	4%	3%	3%	3%	4%	2%	5%	4%	6%	4%	3%	4%	4%	4%	4%	4%	4%	
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Books	1	-	1	-	-	-	-	1	-	-	-	-	-	-	1	-	-	-	1	-	1	
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Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
British National Formulary / BNF	1	-	1	-	-	-	-	*	1	-	-	-	-	-	1	-	1	-	-	-	2	
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NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Homeopaths / Acupuncturists	1	-	1	-	-	-	-	1	1	-	-	-	-	1	1	-	1	-	-	1	2	
	*	-	*	-	-	-	-	*	*	-	-	-	-	*	*	-	*	-	*	*	*	
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other (please specify)	11	3	1	6	-	2	1	1	-	-	4	-	3	10	1	3	3	-	5	-	9	
	1%	* *	* 1%		-	1%	*	1%	-	-	1%	-	1%	1%	*	1%	1%	-	1%	-	*	
Nobody/ would not look for information about this issue/This is not relevant to me	20	4	2	15	1	2	1	2	-	7	2	2	3	16	4	4	4	9	1	2	20	
	1%	1%	1%	1%	1%	1%	*	1%	-	3%zh	1%	1%	1%	1%	1%	1%	1%	2%r	*	1%	1%	
Don't know	16	4	3	8	-	2	2	-	3	-	2	1	6	14	2	13	-	1	1	*	10	
	1%	1%	1%	1%	-	1%	1%	-	2%	-	*	*	2%	1%	*	3%zqrs	-	*	*	*	*	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 13

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice on medicines

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Your GP practice	1025	452	570	837	188	595	237	295	347	243	132	25	227	25	64	792	244	739	1040
	49% _d	50%	49%	51% _{zd}	43%	51%	51%	50%	50%	57% _{zgh}	56%	45%	48%	31%	50%	50%	53%	48%	50%
Pharmacy	1513	650	861	1262	251	894	360	450	563	321	161	40	355	53	100	1149	349	1106	1537
	73% _{cd}	72%	74%	77% _{zcd}	58%	76% _z	77% _z	76%	81% _z	75%	77%	71%	75%	64%	78%	73%	76%	72%	74%
NHS walk-in centre	110	47	63	92	18	58	33	42	36	37	18	2	23	3	2	89	18	87	95
	5%	5%	5%	6%	4%	5%	7%	7%	5%	9% _z	8%	3%	5%	3%	2%	6%	4%	6%	5%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	286	124	160	239	46	170	67	94	104	63	41	12	61	12	21	218	69	207	249
	14%	14%	14%	15%	11%	15%	14%	16%	15%	15%	18%	22%	13%	14%	17%	14%	15%	13%	12%
NHS website	1029	401	625	813	216	567	245	305	350	221	118	32	252	29	62	789	219	757	1000
	49% _{ca}	44%	54% _z	49%	50%	48%	52%	52%	50%	52%	50%	57%	53%	35%	49%	50%	47%	49%	48%
Other internet source (not the NHS website)	534	221	312	416	119	267	149	162	182	101	68	16	122	24	36	410	110	396	516
	26% _{ce}	24%	27%	25%	27%	23%	32% _{ze}	27%	26%	24%	29%	28%	26%	29%	28%	26%	24%	26%	25%
Friends/family	259	121	138	198	61	127	70	67	89	55	34	7	64	14	16	205	55	184	214
	12% _{ce}	13%	12%	12%	14%	11%	15% _{ce}	11%	13%	13%	14%	13%	13%	17%	13%	13%	12%	12%	10%
A&E	28	11	17	19	10	10	9	9	7	8	3	2	8	2	-	22	3	23	26
	1% _{ce}	1%	1%	1%	2%	1%	2%	2%	1%	2%	1%	4%	2%	2%	-	1%	1%	2%	1%
Hospital	73	29	44	54	19	42	12	22	24	15	6	2	18	1	4	63	14	59	69
	4%	3%	4%	3%	4%	4%	2%	4%	3%	4%	4%	4%	4%	1%	3%	4%	3%	4%	3%
Through work/employer	47	18	29	39	8	20	19	17	12	18	7	1	21	2	2	38	5	42	34
	2%	2%	2%	2%	2%	2%	4% _{ze}	3%	2%	4% _z	3%	1%	4% _z	3%	2%	2%	1%	3% _z	2%
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	82	29	53	60	22	42	18	28	33	11	6	-	16	-	7	61	16	64	84
	4%	3%	5%	4%	5%	4%	4%	5%	5%	2%	3%	-	3%	-	6%	4%	4%	4%	4%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	1	1	-	1	-	-	1	-	1	-	-	-	-	-	-	1	-	1	1
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
British National Formulary / BNF	1	1	-	1	-	1	-	*	*	1	-	-	1	-	*	1	-	1	2
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	1	1	-	1	1	-	1	-	1	-	-	-	-	-	-	1	1	1	2
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	11	4	7	6	5	4	2	-	3	2	1	1	1	-	1	8	2	7	9
	1%	*	1%	*	1%	*	*	*	*	*	*	1% _g	*	*	1%	1%	*	*	*
Nobody/I would not look for information about this issue/This is not relevant to me	20	7	13	15	6	12	3	10	5	3	1	2	2	-	3	13	5	15	20
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	4% _{hi}	*	-	3%	1%	7%	1%	1%
Don't know	16	-	8	4	12	4	-	-	2	-	-	-	1	7	-	14	2	13	10
	1% _{ace}	-	1% _a	-	3% _z	-	-	-	*	-	-	-	*	8%	-	1%	1%	1%	*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 14

Q2. Who or which organisation, if any, would you go to if you wished to ...?
- Get information and advice about a minor condition such as a sore throat or earache
Base: All respondents

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ 12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Your GP practice	617	328	288	76	85	117	98	86	74	81	521	84	265	349	205	406	74	142	133	27	30	620
	30%b	33%zb	26%	34%	24%	35%zdg	27%	27%	28%	36%zdfg	29%	31%	28%	31%	32%	29%	31%	27%	28%	27%	36%	30%
Pharmacy	1209	529	675	86	163	193	221	212	182	152	1068	131	521	683	346	850	149	307	279	64	50	1299
	58%acd	54%	62%za	38%	46%	57%cd	61%cd	66%zcdc	69%zcdc	67%zcdc	60%zck	48%	55%	61%z	54%	60%zn	64%kn	59%	59%	63%	59%	62%
NHS walk-in centre	142	79	63	27	29	30	17	13	13	12	103	36	63	78	37	101	18	45	31	2	5	122
	7%qjs	8%	6%	12%dfg	8%	9%g	5%	4%	5%	5%	6%	13%zj	7%	7%	6%	7%sa	8%sa	9%sa	7%	2%	6%	6%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	279	151	128	37	52	57	53	31	25	25	236	42	137	138	89	189	43	77	56	8	6	258
	13%bgh	15%	12%	16%	15%	17%gh	15%gh	10%	9%	11%	13%	16%	15%	12%	14%	13%	18%zorst	15%	12%	8%	7%	12%
NHS website	855	404	448	132	176	162	149	119	77	40	743	103	435	417	323	527	85	240	165	25	12	802
	41%ghim	41%	41%	59%zfgh	50%zghi	48%zghi	41%zhi	37%zhi	29%hi	18%	42%	38%	46%zcm	37%	50%zoprst	37%st	36%ti	46%oprst	35%ti	25%	14%	39%
Other internet source (not the NHS website)	445	222	221	56	113	95	72	62	33	14	373	65	252	191	184	261	48	115	78	16	5	402
	21%himo	23%	20%	25%hi	32%zfgh	28%zfgh	26%zhi	19%zhi	13%hi	6%	21%	24%	27%zcm	17%	28%zopqrst	18%ti	21%ti	22%ti	17%ti	15%	6%	19%
Friends/family	360	160	199	81	75	66	52	41	25	20	289	63	174	184	134	223	37	96	70	10	10	306
	17%ghj	16%	18%	36%zdef	21%ghi	20%ghi	14%	13%	9%	9%	16%	23%j	16%	16%	21%zorst	16%	16%	18%	15%	10%	12%	15%
A&E	18	7	11	3	4	2	1	2	1	1	12	6	7	11	2	16	2	9	3	*	2	15
	1%	1%	1%	3%	1%	1%	*	1%	*	*	1%	2%	1%	1%	*	1%	1%	2%	1%	*	2%	1%
Hospital	26	11	14	6	10	5	3	1	1	-	15	10	16	10	7	16	3	10	*	*	2	20
	1%r	1%	1%	3%	3%	2%	1%	*	*	-	1%	4%zj	2%	1%	1%	16%	3%	10%	*	*	2%	1%
Through work/employer	37	23	14	5	14	7	4	-	-	-	24	12	33	4	7	28	2	17	3	3	3	26
	2%hjm	2%	1%	4%zhi	2%hi	2%h	1%h	-	-	-	1%	4%zj	4%zcm	*	1%	28%	1%	17%	3%	3%	3%	1%
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	31	17	14	6	4	6	4	6	2	3	27	3	12	19	7	24	3	16	3	2	1	33
	1%	2%	1%	2%	1%	2%	1%	2%	1%	1%	2%	1%	1%	2%	1%	24%	1%	16%	3%	2%	1%	2%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Supermarket	1	1	-	-	-	1	-	-	-	-	1	-	1	-	-	1	-	1	-	-	-	1
	*	*	-	-	-	*	-	-	-	-	*	-	*	-	-	*	-	*	-	-	-	*
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	8	3	4	-	-	1	2	2	3	-	6	1	2	5	2	5	1	4	1	-	1	11
	*	*	*	-	-	*	1%	1%	3%z	-	*	1%	*	*	*	*	1%	*	*	-	1%	1%
Nobody/I would not look for information about this issue/This is not relevant to me	133	77	55	2	17	19	38	21	19	16	121	12	68	63	40	90	13	32	31	10	4	143
	6%b	8%b	5%	1%	5%	6%	11%zcdc	7%kc	7%kc	7%kc	7%z	4%	7%	6%	6%	6%	5%	6%	7%	10%	5%	7%
Don't know	21	5	15	19	-	1	-	-	1	-	1	18	8	12	-	20	-	12	8	-	-	11
	1%qjn	1%	1%	9%zdefg	-	*	-	-	*	-	*	7%zj	1%	1%	-	1%kn	-	2%znp	2%kn	-	-	1%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 15

Q2. Who or which organisation, if any, would you go to if you wished to ...?
- Get information and advice about a minor condition such as a sore throat or earache
Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total	
2082	608	387	1087		111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
2082	569	399	1114		98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
617 30%k	187	104	326		32	92	63	49	55	76	111	51	89	503	114	125	129	127	127	110	620	
55%o	334	239	636		33%	34%k	32%	28%	25%	34%k	32%	23%	27%	30%	30%	30%	31%	30%	31%	27%	30%	
1209	334	239	636		66	153	115	111	128	142	198	124	173	966	242	218	249	250	244	247	1299	
58%o	59%	60%	57%		67%	56%	58%	63%	57%	63%	57%	57%	53%	57%	63%	52%	59%	60%	59%	60%o	62%	
142	48	25	68		12	23	13	7	18	12	23	10	23	134	8	38	30	23	22	29	122	
7%n	8%	6%	6%		12%gk	9%	7%	4%	8%	5%	7%	5%	7%	8%zn	2%	9%	7%	5%	5%	7%	6%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
279	90	44	145		22	44	24	14	30	38	35	31	40	229	50	63	47	48	63	58	258	
13%l	16%	11%	13%		22%zgj	16%g	12%	8%	13%	17%gj	10%	14%	12%	13%	13%	15%	11%	12%	15%	14%	12%	
855	257	172	426		50	119	88	67	105	98	130	76	122	711	144	185	165	156	183	166	802	
41%c	45%zc	43%	38%		51%jk	44%	44%	38%	47%k	44%	37%	35%	38%	42%	38%	44%	39%	37%	44%	41%	39%	
445	134	84	227		20	70	44	39	46	42	61	37	88	381	64	97	82	89	91	86	402	
21%n	23%	21%	20%		20%	26%jk	22%	22%	20%	19%	17%	17%	27%zjk	22%n	17%	23%	19%	21%	22%	21%	19%	
360	105	65	191		17	49	38	30	35	43	51	36	61	309	51	75	87	71	64	64	306	
17%n	18%	16%	17%		18%	18%	19%	17%	15%	19%	15%	17%	19%	18%n	13%	18%	21%	17%	15%	16%	15%	
18	3	8	6		1	*	2	1	7	*	3	1	2	17	*	9	1	6	2	-	15	
1%z	1%	2%zc	1%		1%	*	1%	1%	3%zeil	*	1%	*	*	1%	*	2%zps	*	1%	*	-	2%	
26	4	10	12		1	2	2	3	7	2	5	1	3	25	1	12	5	5	4	-	20	
1%z	1%	3%	1%		1%	1%	1%	2%	3%z	1%	2%	*	1%	1%	*	3%zs	1%	1%	1%	-	1%	
37	11	2	24		1	7	3	2	1	2	6	3	13	37	-	13	9	4	10	2	26	
2%n	2%	1%	2%		1%	3%	2%	1%	*	1%	2%	1%	4%zh	2%zn	-	3%sa	2%	1%	2%	1%	1%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
31	6	6	19		2	1	3	4	2	6	5	3	5	29	2	12	10	6	2	1	33	
1%sa	1%	2%	2%		2%	*	1%	2%	1%	3%	2%	1%	2%	2%	*	3%rs	2%sa	1%	1%	*	2%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
8	1	3	3		-	1	1	2	1	1	1	1	-	6	2	1	1	1	3	1	11	
-	-	1%	-		-	*	-	1%	1%	-	-	1%	-	-	-	-	-	-	1%	-	1%	
133	34	21	78		2	17	15	10	11	12	30	19	17	101	32	21	29	18	28	37	143	
6%	6%	5%	7%		2%	6%	7%	5%	5%	5%	9%	9%	5%	6%	8%	5%	7%	4%	7%	9%zq	7%	
21	9	5	7		-	7	1	1	5	-	2	-	6	20	1	18	1	-	-	2	11	
1%z	2%	1%	1%		-	3%zik	1%	-	2%	-	1%	-	2%	1%	*	4%zpqrs	*	-	-	-	1%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 16

Q2. Who or which organisation, if any, would you go to if you wished to ...?
- Get information and advice about a minor condition such as a sore throat or earache
Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total	
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)		Not disabled (q)
2082		926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082		903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
617		281	332	478	138	344	131	175	204	134	75	10	166	21	36	471	146	445	620
30%		31%	28%	29%	32%	29%	28%	30%	29%	31%	32%	18%	35%z	26%	28%	30%	32%	29%	30%
1209		538	669	1043	166	738	297	371	454	250	157	31	265	28	79	900	293	869	1299
58%zd		60%	57%	63%zd	38%	63%z	32%	63%z	63%zi	58%	67%z	55%	56%	33%	62%	57%	63%zq	57%	62%
142		61	81	107	35	74	32	43	49	33	21	2	29	9	6	106	26	108	122
7%		7%	7%	7%	8%	6%	7%	7%	7%	8%	9%	4%	6%	11%	5%	7%	6%	7%	6%
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
279		112	167	211	68	154	55	78	98	59	33	12	72	14	18	203	71	197	258
13%		12%	14%	13%	16%	13%	12%	13%	14%	14%	14%	21%	15%	18%	14%	13%	15%	13%	12%
855		348	507	671	185	467	198	255	297	184	80	26	223	39	56	660	180	632	802
41%		38%	43%z	41%	43%	40%	42%	43%j	43%	43%	34%	46%	47%z	47%	44%	42%	39%	41%	39%
445		182	263	338	107	219	118	128	156	103	42	11	115	18	33	337	99	332	402
21%ie		20%	23%	21%	25%	19%	25%ie	22%	22%	24%	18%	20%	24%	22%	26%	21%	21%	22%	19%
360		133	227	278	82	193	82	98	113	87	46	6	94	30	25	274	86	261	306
17%a		15%	19%za	17%	19%	17%	17%	17%	16%	20%	20%	11%	20%	37%	20%	17%	19%	17%	15%
18		6	12	11	6	9	2	2	7	3	1	-	6	-	-	15	2	15	15
1%		1%	1%	1%	1%	1%	*	*	1%	1%	*	-	1%	-	-	1%	*	1%	1%
26		6	20	15	11	11	5	3	6	7	3	2	18	-	2	19	4	21	20
1%c		1%	2%	1%	2%c	1%	1%	*	1%	2%	1%	3%g	4%z	-	2%	1%	1%	1%	1%
37		16	21	30	7	17	14	13	9	17	6	4	20	3	3	26	3	33	26
2%		2%	2%	2%	2%	1%	3%	2%	1%	4%zh	3%	8%zgh	4%z	-	3%	2%	1%	2%	1%
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
31		15	16	25	6	21	5	15	10	7	1	-	9	-	2	26	9	20	33
1%		2%	1%	2%	1%	2%	1%	3%z	1%	2%	*	-	2%	-	1%	2%	2%	1%	2%
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
8		5	3	6	2	2	4	2	3	-	-	-	-	-	-	-	-	-	-
*		1%	*	*	*	*	1%	*	*	*	*	2%h	*	*	*	*	*	*	1%
133		62	70	87	46	60	27	39	31	21	13	4	21	4	2	107	30	99	143
6%cah		7%	6%	5%	11%zc	5%	6%	7%	4%	5%	5%	7%	4%	4%	2%	7%	6%	6%	7%
21		1	13	1	20	1	-	-	-	-	-	-	1	14	-	20	-	13	11
1%acegh		*	1%a	*	5%zc	*	-	-	-	-	-	-	*	17%	-	1%	-	1%	1%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 17

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information or advice about a long-term condition

Base: All respondents

	Gender			Age								Ethnicity		Working status		Education								
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total		
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082		
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082		
Your GP practice	1750	834	911	159	287	282	309	279	226	209	1540	186	797	947	555	1179	198	426	394	87	73	1776		
	84%ck	85%	84%	71%	82%	84%k	86%k	87%kzc	86%k	93%kzcddefgh	87%kzk	69%	85%	84%	86%	83%	84%	81%	84%	85%	86%	85%		
Pharmacy	303	124	178	44	42	44	54	59	34	25	256	42	136	165	84	216	33	83	75	14	11	310		
	15%	13%	16%za	20%	12%	13%	15%	18%zhi	13%	11%	14%	16%	14%	15%	13%	15%	14%	16%	16%	14%	12%	15%		
NHS walk-in centre	181	102	78	41	44	38	22	19	11	5	134	46	100	79	49	128	21	58	34	7	7	141		
	9%bghi	10%b	7%	18%zfhg	13%fghi	11%fghi	6%i	6%i	4%	2%	8%	17%kj	11%zm	7%	8%	9%	9%	11%	7%	7%	8%	7%		
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
NHS 111 (telephone or online)	266	148	115	37	63	49	44	34	18	21	222	32	142	124	69	197	43	77	56	12	8	240		
	13%bhm	15%zb	11%	16%h	18%ghi	14%h	12%h	11%	7%	9%	12%	12%	15%zm	11%	11%	14%	18%znmor	15%	12%	12%	10%	12%		
NHS website	938	411	524	112	182	157	180	149	95	64	810	120	466	467	350	586	96	264	173	37	16	929		
	45%ahim	42%	48%za	50%hi	52%hi	47%hi	50%hi	46%hi	36%	28%	46%	44%	50%zm	41%	54%zoprst	41%rt	41%t	50%zoprst	37%t	36%t	19%	45%		
Other internet source (not the NHS website)	510	227	281	54	105	91	100	93	49	18	440	62	259	250	216	34%zopgrst	292	21%t	21%t	25%ort	22%t	4	507	
	24%imno	23%	26%	24%i	30%hi	27%hi	28%hi	29%zhi	19%i	8%	25%	23%	28%zm	22%	34%zopgrst	21%t	21%t	25%ort	22%t	22%t	5%	24%		
Friends/family	206	80	124	39	45	35	38	31	12	7	153	48	110	95	75	127	15	55	46	5	6	184		
	10%hjm	8%	11%za	18%zhi	13%hi	10%hi	11%hi	10%hi	5%	3%	9%	18%zj	12%im	8%	12%p	9%	7%	10%	10%	5%	7%	9%		
A&E	77	48	28	17	21	12	9	9	5	4	58	19	39	38	24	52	8	17	21	1	5	64		
	4%bhi	5%zb	3%	8%hi	6%hi	4%	3%	3%	2%	2%	3%	7%j	4%	3%	4%	4%	3%	3%	4%	1%	6%	3%		
Hospital	317	158	159	57	62	69	51	34	28	17	249	65	160	154	94	216	32	101	63	11	10	282		
	15%ghj	16%	15%	25%zfhg	18%ghi	21%zfhg	14%i	10%	11%	8%	14%	24%zj	17%	14%	15%	15%	14%	19%zo	13%	11%	12%	14%		
Through work/employer	73	46	27	10	12	16	20	13	1	1	58	8	54	19	26	45	12	22	11	1	-	59		
	3%bhm	5%b	2%	4%h	3%h	5%hi	5%zhi	4%hi	*	1%	3%	3%	6%zm	2%	4%	3%	5%	4%	2%	1%	-	3%		
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Other healthcare professional	166	71	95	17	26	34	36	27	16	10	138	27	85	80	71	96	12	40	28	10	5	161		
	8%o	7%	9%	7%	7%	10%i	10%i	8%	6%	5%	8%	10%	9%	7%	11%zopr	7%	5%	8%	6%	9%	6%	8%		
A support group	1	-	1	-	-	1	-	-	-	-	1	-	-	1	1	-	-	-	-	-	-	1		
	*	-	*	-	*	-	-	-	-	-	*	-	-	*	*	-	-	-	-	-	-	*		
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
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Charity	2	1	1	-	-	2	-	-	-	-	2	-	1	1	1	1	1	-	-	-	-	2		
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Other (please specify)	6	3	3	-	2	-	3	-	-	-	6	-	1	4	2	4	-	2	1	-	1	7		
	*	*	*	-	1%	-	1%zf	-	-	-	*	-	*	*	*	*	*	*	*	*	*	1%		
Nobody/I would not look for information about this issue/This is not relevant to me	23	9	14	2	6	3	5	5	2	*	18	5	13	10	5	18	1	7	9	1	*	28		
	1%	1%	1%	1%	2%	1%	1%	2%	1%	*	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	*	1%		
Don't know	17	1	15	11	1	4	-	-	-	1	2	13	4	10	-	16	4	8	2	-	-	11		
	1%aj	*	1%za	1%	1%	5%zdfgh	1%	-	-	*	5%zj	13%k	4%	10%	-	16%	4%	8%	2%	-	-	11%		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 18

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information or advice about a long-term condition

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Your GP practice	1750	474	333	943	88	229	157	141	191	190	311	192	250	1416	334	322	357	359	359	353	1776	
	84% _{ao}	83%	83%	85%	90% _{id}	85%	79%	81%	85%	85%	89% _{zjfgl}	88% _{fi}	77%	83%	87%	77%	85% _o	86% _o	87% _o	87% _o	85%	
Pharmacy	303	84	55	164	14	44	26	23	31	32	56	29	48	256	47	70	62	55	56	60	310	
	15% _o	15%	14%	15%	14%	16%	13%	13%	14%	14%	16%	13%	15%	15%	12%	17%	15%	13%	14%	15%	15%	
NHS walk-in centre	161	57	20	104	11	28	18	9	11	22	36	12	35	164	17	52	47	24	26	32	141	
	9% _{an}	10% _b	5%	9% _b	11%	10%	9%	5%	5%	10%	10%	5%	11%	10% _{zn}	4%	12% _{zqr}	11% _{qr}	6%	6%	8%	7%	
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 111 (telephone or online)	266	74	45	147	15	23	36	21	24	20	52	24	51	228	38	69	53	47	56	41	240	
	13% _o	13%	11%	13%	16%	9%	18% _{el}	12%	11%	9%	15% _o	11%	16% _o	13%	10%	17% _{zs}	13%	11%	14%	10%	12%	
NHS website	938	283	165	489	55	129	99	74	91	104	151	97	138	768	170	195	187	188	200	168	929	
	45% _o	50% _{zb}	41%	44%	56% _h	48%	50%	42%	41%	46%	43%	45%	42%	45%	44%	46%	44%	45%	48%	41%	45%	
Other internet source (not the NHS website)	510	151	77	282	28	77	47	40	36	53	82	52	96	419	91	88	98	120	103	101	507	
	24% _{bh}	27% _b	19%	25% _b	28% _h	28% _h	23%	23%	16%	23%	23%	24%	30% _h	25%	24%	21%	23%	29% _o	25%	25%	24%	
Friends/family	206	59	34	114	9	34	16	17	16	23	31	17	43	177	29	51	42	53	35	25	184	
	10% _{sa}	10%	8%	10%	9%	12%	8%	10%	7%	10%	9%	8%	13%	10%	8%	12% _{sa}	10%	13% _{sa}	8%	6%	9%	
A&E	77	21	16	40	3	12	7	4	12	6	20	3	11	69	8	28	10	9	19	12	64	
	4% _o	4%	4%	4%	3%	4%	3%	2%	6%	3%	8% _{ka}	2%	3%	4%	2%	7% _{zpqqs}	2%	2%	4%	3%	3%	
Hospital	317	89	54	175	14	39	38	19	34	37	54	22	63	270	47	75	70	46	57	68	282	
	15% _{aq}	15%	13%	16%	14%	13%	19% _{ka}	11%	15%	16%	15%	10%	19% _{ka}	16%	12%	18% _{aq}	17%	11%	14%	17% _{aq}	14%	
Through work/employer	73	23	16	34	2	15	5	5	10	4	7	7	16	64	9	14	19	9	21	10	59	
	3% _o	4%	4%	3%	2%	5%	3%	3%	5%	2%	2%	3%	5%	4%	2%	3%	4%	2%	5%	2%	3%	
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other healthcare professional	166	55	27	84	2	31	21	8	19	13	23	13	36	140	26	29	37	27	43	31	161	
	8% _o	10%	7%	8%	2%	12% _{dg}	11% _d	5%	8%	6%	7%	6%	11% _d	8%	7%	7%	9%	6%	10%	7%	8%	
A support group	1	-	1	-	-	-	-	-	1	-	-	-	-	1	-	-	1	-	-	-	1	
	*	*	*	*	-	-	-	-	*	-	-	-	-	*	-	-	*	-	-	-	*	
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	*	*	*	*	-	-	-	-	-	-	-	*	*	*	-	*	*	-	-	-	1	
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Charity	2	1	-	1	-	-	1	-	-	1	-	-	-	1	1	-	-	-	1	1	2	
	*	*	*	*	-	-	1%	-	-	*	-	-	-	*	*	-	-	-	*	*	*	
Other (please specify)	6	2	2	2	-	1	1	1	1	-	-	-	2	5	1	*	3	2	1	-	7	
	*	*	*	*	-	*	*	*	*	-	-	-	1%	1%	*	*	1%	*	*	*	*	
Nobody/I would not look for information about this issue/This is not relevant to me	23	9	6	8	1	4	3	6	1	3	2	1	3	22	2	8	4	3	4	4	28	
	1% _o	2%	2%	1%	1%	2%	2%	3% _{zjk}	*	1%	2	*	1%	1%	*	2%	1%	1%	1%	1%	1%	
Don't know	17	3	8	7	-	2	1	2	6	-	*	-	6	16	1	12	4	-	-	1	11	
	1% _o	*	2% _z	1%	-	1%	*	1%	3% _{zijk}	-	*	-	2%	1%	*	3% _{zqrs}	1%	-	-	*	1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 19

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information or advice about a long-term condition

Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
1750	768	977	1409	341	1015	388	512	593	374	194	40	390	56	111	1324	409	1279	1776
84%dk	85%	84%	86%zd	79%	87%z	83%	87%kk	85%k	87%kk	83%	72%	82%	68%	87%	84%	88%zq	83%	85%
303	127	175	246	56	167	77	109	110	72	34	8	73	18	22	227	77	209	310
15%	14%	15%	15%	13%	14%	16%	19%kz	16%	17%	15%	14%	15%	21%	17%	14%	17%	14%	15%
181	73	107	143	38	98	44	52	58	62	29	3	44	21	12	148	38	130	141
9%	8%	9%	9%	9%	8%	9%	9%	8%	14%kzgh	13%	6%	9%	25%	9%	9%	8%	8%	7%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
266	119	145	221	45	147	72	88	94	73	35	9	65	8	19	201	52	200	240
13%	13%	12%	13%	10%	13%	15%	15%	14%	17%z	15%	16%	14%	9%	15%	13%	11%	13%	12%
938	367	569	751	187	522	226	291	321	208	113	27	235	30	61	717	233	662	929
45%aq	41%	49%za	46%	43%	45%	48%	49%kz	46%	49%	48%	48%	49%	36%	48%	45%	50%zq	43%	45%
510	206	303	414	96	285	126	160	186	112	58	15	118	19	35	387	129	361	507
24%	23%	26%	25%	22%	24%	27%	27%	27%	26%	25%	28%	25%	23%	27%	24%	28%	24%	24%
206	82	124	162	45	95	64	65	74	56	35	5	52	16	25	140	41	152	184
10%eo	9%	11%	10%	10%	8%	14%ze	11%	11%	13%z	15%z	9%	11%	20%	20%zo	9%	9%	10%	9%
77	39	38	58	19	39	19	20	25	27	10	4	24	4	2	61	17	60	64
4%	4%	3%	4%	4%	3%	4%	3%	4%	6%zg	4%	6%	5%	5%	2%	4%	4%	4%	3%
317	122	195	248	69	173	76	84	113	81	35	14	86	16	18	253	88	216	282
15%ci	14%	17%	15%	16%	15%	16%	14%	16%	19%z	15%	25%	18%	19%	14%	19%zq	14%	14%	14%
73	31	42	63	9	37	26	26	26	19	14	3	25	-	5	54	10	60	59
3%	3%	4%	4%	2%	3%	6%ze	4%	4%	5%	6%	6%	8%z	-	4%	3%	2%	4%	3%
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166	64	102	138	28	88	49	54	74	38	24	6	35	4	22	118	46	113	161
8%	7%	9%	8%	6%	8%	11%	9%	11%z	9%	10%	10%	7%	5%	17%zo	7%	10%	7%	8%
1	1	-	1	-	-	1	-	1	-	-	-	-	-	-	-	1	-	1
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Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 20

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get your blood pressure checked

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
2082	959	1110		89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082	
2082	982	1090		224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082	
1584	729	850		156	256	274	298	244	190	166	1372	194	731	848	504	1069	170	394	376	70	60	1581	
76%h	74%	78%z		70%	73%	81%zch	83%zcdg	76%h	72%	74%	77%z	72%	78%	75%	78%a	76%	73%	75%	80%ops	68%	70%	76%	
575	269	303		55	99	112	103	78	80	48	495	76	270	300	195	373	68	154	112	17	21	587	
28%igle	27%	28%		25%	28%	33%zgi	29%	24%	30%igl	21%	28%	28%	29%	27%	30%a	26%a	29%a	29%a	24%	17%	24%	28%	
232	144	87		36	58	46	43	26	13	10	191	39	144	85	81	145	16	77	43	2	8	196	
11%bghi	15%zb	8%		16%hi	16%zghi	14%ghi	12%hi	8%	5%	5%	11%	14%	15%zm	8%	13%ps	10%a	7%	15%zoprs	9%a	2%	9%	9%	
mps	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
28	16	12		3	10	5	2	6	2	-	22	6	15	13	9	19	3	9	5	-	3	25	
1%	2%	1%		1%	3%h	1%	1%	2%h	1%	-	1%	2%	2%	1%	1%	1%	1%	2%	1%	-	3%	1%	
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9	7	2		5	-	-	-	1	1	1	4	5	1	8	5	4	1	1	-	1	-	5	
1%	1%	1%		2%z	-	-	-	1%	1%	1%	2%z	1%	1%	1%	1%	1%	1%	1%	-	1%r	-	1%	
32	21	11		2	18	4	4	3	1	1	27	5	21	10	9	20	2	13	4	1	-	24	
2%bhm	2%	1%		1%	5%zefgh	1%	1%	1%	1%	1%	1%	2%	2%km	1%	1%	1%	1%	3%	1%	1%	-	1%	
99	60	40		26	28	21	9	6	6	3	61	33	46	52	23	72	7	43	14	4	3	72	
5%bfghi	6%b	4%		12%zfghi	8%fghi	6%fghi	3%	2%	2%	1%	3%	12%zj	5%	5%	4%	5%kr	3%	8%znopr	3%	4%	4%	3%	
90	57	33		13	30	23	12	10	2	-	66	15	63	26	36	51	9	25	16	1	1	66	
4%bhijm	6%zb	3%		6%hi	9%zfghi	7%zghi	3%hi	1%	-	-	4%	6%	7%zm	2%	6%	4%	4%	5%	3%	1%	1%	3%	
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328	171	157		20	19	27	53	79	70	60	300	23	110	218	97	227	48	63	74	34	9	392	
16%dekj	17%	14%		9%	5%	8%	15%ide	25%zode	27%zode	27%zodef	17%zk	8%	12%	19%zj	15%	16%q	21%zq	12%	16%	33%znopqr	11%	19%	
q	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
63	38	25		6	15	16	7	10	4	5	50	13	36	26	27	36	6	16	8	1	5	61	
3%bh	4%	2%		3%	4%	5%h	2%	3%	2%	2%	3%	5%	4%	2%	4%kr	3%	2%	3%	2%	1%	5%	3%	
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71	41	29		21	17	14	8	5	4	2	55	15	36	31	28	43	5	26	8	3	1	54	
3%bhij	4%	3%		9%zfghi	5%h	4%ghi	2%	2%	1%	1%	3%	6%	4%	3%	4%kr	3%	2%	5%or	2%	3%	1%	3%	
r	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
15	3	11		11	-	-	3	1	1	-	5	8	4	9	1	11	1	3	8	-	-	12	
1%jn	1%	1%		5%zdefg	-	-	1%	1%	1%	-	1%	3%zj	1%	1%	1%	1%	1%	2%zno	-	-	-	1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 21

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get your blood pressure checked

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Your GP practice	1584	436	304	844	79	214	143	134	170	176	247	178	242	1287	297	297	342	325	302	318	1581	
	76% _{po}	77%	76%	76%	80%	79%	72%	77%	76%	78%	71%	82% _{zdf}	75%	76%	77%	70%	81% _{zor}	78%	73%	78% _o	76%	
Pharmacy	575	166	114	295	44	74	48	55	59	62	102	52	80	480	95	126	111	100	123	116	587	
	28%	29%	29%	27%	45% _{zefh}	27%	24%	31%	27%	28%	29%	24%	25%	28%	25%	30%	26%	24%	30%	28%	28%	
NHS walk-in centre	232	63	29	139	9	31	23	17	12	27	49	16	47	195	36	52	48	44	46	42	196	
	11% _{bh}	11%	7%	12% _b	9%	11%	12%	10%	5%	12% _h	14% _{hk}	7%	14% _{hkh}	12%	9%	12%	12%	10%	11%	10%	9%	
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 111 (telephone or online)	28	8	3	17	1	3	4	3	-	2	9	5	*	24	3	11	3	8	4	2	25	
	1%	1%	1%	2%	1%	1%	2%	2%	-	1%	3% _{hl}	2% _l	*	1%	1%	3%	1%	2%	1%	1%	1%	
NHS website	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other internet source (not the NHS website)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Friends/family	9	6	1	2	-	6	1	-	-	-	1	1	-	6	3	-	2	6	-	1	5	
	0% _c	1% _{zcc}	*	*	-	2% _{zjl}	-	1%	-	-	*	*	-	*	1%	-	*	2% _{zor}	-	*	*	
A&E	32	9	4	19	1	3	5	3	2	4	6	3	6	31	1	14	4	4	7	4	24	
	2% _n	2%	1%	2%	1%	1%	2%	2%	1%	2%	2%	1%	2%	2% _n	*	3% _{zp}	1%	1%	2%	1%	1%	
Hospital	99	21	20	59	2	9	10	6	14	6	21	4	27	95	4	36	18	10	26	10	72	
	5% _{knqs}	4%	20%	5%	2%	3%	5%	3%	6% _k	3%	6% _k	2%	8% _{zeik}	6% _{zm}	1%	9% _{zpqqs}	4%	2%	6% _{qs}	2%	3%	
Through work/employer	90	21	10	58	5	5	11	4	5	8	26	5	20	85	5	20	18	14	23	14	66	
	4% _n	4%	2%	5%	5%	2%	6%	2%	2%	4%	7% _{zehk}	2%	6% _e	5% _{zn}	1%	5%	4%	3%	6%	3%	3%	
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Would do it myself	328	68	68	193	10	34	24	30	38	36	89	31	37	251	77	56	50	63	76	82	392	
	16% _{amp}	12%	17%	17% _a	10%	12%	12%	17%	17%	16%	26% _{zdef}	14%	11%	15%	20% _{znm}	13%	12%	15%	18% _p	20% _{zop}	19%	
Other healthcare professional	63	20	9	34	2	9	9	3	6	7	8	5	15	55	8	17	15	9	11	11	61	
	3%	3%	2%	3%	2%	3%	4%	2%	3%	3%	2%	2%	5%	3%	2%	4%	4%	2%	3%	3%	3%	
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Boots	1	-	-	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	1	-	1	
	*	-	-	*	-	-	-	-	-	-	-	*	-	*	-	-	-	-	*	-	*	
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other (please specify)	1	*	-	1	-	*	-	-	-	1	-	-	*	1	-	1	-	-	1	-	3	
	*	*	-	*	-	*	-	-	-	*	-	-	*	*	-	*	-	-	*	-	*	
Nobody/I would not look for information about this issue/This is not relevant to me	71	29	12	30	4	13	13	3	9	10	9	1	10	62	9	19	12	15	14	11	54	
	3% _k	5% _{zc}	3%	3%	4%	5% _k	6% _k	2%	4% _k	4% _k	3%	*	3%	4%	2%	5%	3%	4%	3%	3%	3%	
Don't know	15	4	1	11	-	2	1	-	1	-	3	1	7	14	2	10	2	1	1	1	12	
	1%	1%	*	1%	-	1%	1%	-	*	-	1%	*	2% _z	1%	*	2% _{zqrs}	*	*	*	*	1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 22

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get your blood pressure checked

Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
1584	690	887	1264	320	888	369	460	538	345	181	39	387	57	100	1204	399	1170	1581
76%	76%	76%	76%	76%	76%	76%	76%	77%	81%z	77%	70%	81%z	69%	78%	76%	78%	76%	76%
575	221	352	476	99	332	140	190	214	112	76	15	125	22	45	430	144	417	587
28%a	25%	30%za	29%z	23%	28%	30%	32%z	31%	26%	32%	26%	26%	27%	35%	27%	31%	27%	28%
232	91	141	180	52	127	53	59	75	65	27	8	65	4	8	191	53	175	196
11%	10%	12%	11%	12%	11%	11%	10%	11%	15%zg	12%	14%	14%	5%	7%	12%	12%	11%	9%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
28	13	15	23	5	19	4	12	7	8	3	2	7	4	3	19	11	16	25
1%	1%	1%	1%	1%	2%	1%	2%	1%	2%	1%	3%	2%	5%	2%	1%	2%	1%	1%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
9	1	8	2	7	2	-	2	-	1	-	-	-	-	-	9	7	2	5
0%acq	0%	1%	0%	2%zc	0%	-	0%	-	0%	-	-	-	-	-	1%	1%zq	0%	0%
32	16	17	23	9	13	10	12	8	8	6	3	13	-	2	25	8	21	24
2%	2%	1%	1%	2%	1%	2%	2%	1%	2%	3%	5%	3%	-	1%	2%	2%	1%	1%
99	35	64	79	20	50	30	33	26	28	11	1	32	7	7	77	25	69	72
5%	4%	6%	5%	5%	4%	6%	5%	4%	7%	5%	2%	7%	8%	5%	5%	5%	5%	3%
90	28	62	71	18	47	25	35	26	19	9	2	27	2	1	75	13	75	66
4%a	3%	5%a	4%	4%	4%	5%	6%	4%	4%	4%	4%	6%	2%	1%	5%	3%	5%	3%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
328	158	169	273	55	192	80	102	119	60	44	10	48	13	31	251	97	219	392
16%b	18%	14%	17%	13%	16%	17%	17%	17%	14%	19%	19%	10%	15%	24%z	16%	21%zq	14%	19%
63	23	40	48	15	30	18	18	19	15	11	1	17	2	1	47	12	49	61
3%	3%	3%	3%	3%	3%	4%	3%	3%	4%	5%	1%	4%	3%	1%	3%	3%	3%	3%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	1	-	1	-	1	-	1	-	-	-	-	-	-	-	1	-	1	1
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
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1	1	1	1	0	1	-	1	0	1	0	0	0	0	0	0	1	1	3
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
71	29	42	52	19	37	15	22	21	17	9	5	5	4	2	58	5	56	54
3%b	3%	4%	3%	4%	3%	3%	4%	3%	4%	4%	9%	1%	5%	2%	4%	1%	4%p	3%
15	1	9	3	12	3	1	1	1	1	1	-	-	5	-	11	1	10	12
1%ace	0%	1%	0%	3%zc	0%	0%	0%	0%	0%	0%	0%	0%	6%	0%	1%	0%	1%	1%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 23

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and support to stop smoking

Base: All current, occasional and former smokers

	Gender			Age							Ethnicity		Working status		Education							
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ 12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total
Unweighted Total	926	473	452	24	76	132	167	221	202	104	864	53	354	565	225	691	118	196	260	53	64	926
Weighted Total	903	477	425	73**	144*	147	166	142	116	115*	824	65*	399	496	195	698	108*	237	249	47*	57*	926
Your GP practice	209	113	96	17	36	45	41	29	23	19	197	11	96	110	42	164	19	63	64	5	13	215
	23%	24%	23%	23%	25%	31% ^{zghi}	25%	20%	20%	16%	24%	16%	24%	22%	21%	23%	18%	26%	26%	11%	24%	23%
Pharmacy	145	71	75	11	17	36	32	24	15	10	126	17	71	74	29	113	19	35	47	2	10	160
	16% ^{hjs}	15%	18%	16%	12%	24% ^{zdhj}	20% ^{ui}	17%	13%	9%	15%	26%	18%	15%	15%	16% ^{sa}	18% ^{sa}	15%	19% ^{sa}	4%	18%	17%
NHS walk-in centre	29	16	13	3	8	11	3	2	1	-	20	9	9	17	7	22	5	6	9	*	2	24
	3%	3%	3%	4%	6% ^{ui}	7% ^{zdfghi}	2%	1%	1%	-	2%	14% ^{zj}	2%	4%	4%	3%	5%	2%	4%	1%	4%	3%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	30	22	8	3	9	6	6	2	2	1	23	7	13	17	6	24	3	9	10	1	1	22
	3% ^{hkl}	5% ^{kb}	2%	4%	6%	4%	4%	1%	2%	1%	3%	10% ^{zj}	3%	3%	3%	3%	2%	4%	4%	1%	2%	2%
NHS website	190	107	83	25	39	47	32	26	13	9	178	12	97	93	46	143	29	65	39	2	7	178
	21% ^{hirs}	22%	19%	34%	27% ^{hij}	32% ^{zdfgh}	19% ^{hij}	18% ^{hi}	11%	8%	22%	18%	24%	19%	24% ^{ks}	20% ^{rs}	27% ^{rs}	28% ^{ors}	16%	4%	13%	19%
Other internet source (not the NHS website)	121	67	54	22	30	34	15	12	5	4	111	10	72	46	35	86	9	40	29	3	5	98
	13% ^{ghim}	14%	13%	30%	21% ^{dfghi}	23% ^{zdfghi}	9%	8%	4%	4%	14%	15%	18% ^{zom}	9%	18% ^{zp}	12%	8%	17%	12%	6%	8%	11%
Friends/family	65	34	30	5	17	18	10	9	4	2	61	3	35	30	22	42	5	18	18	*	1	61
	7% ^{hij}	7%	7%	6%	12% ^{hij}	12% ^{zhi}	6%	6%	4%	2%	7%	4%	9%	6%	11% ^{zot}	6%	5%	8%	7%	1%	2%	7%
A&E	5	2	3	3	-	2	-	-	-	-	5	-	-	5	-	5	2	3	-	-	-	2
	1%	1%	1%	4%	-	1%	-	-	-	-	1%	-	-	1%	-	1%	2%	1%	-	-	-	*
Hospital	14	7	7	9	2	2	1	1	-	-	8	-	3	11	-	13	1	11	2	-	-	8
	2%	1%	2%	12%	1%	1%	*	1%	-	-	1%	1%	1%	2%	*	2%	1%	5% ^{zmnor}	1%	-	-	1%
Through work/employer	16	11	5	5	5	1	2	3	*	-	13	4	11	5	4	11	1	9	-	-	-	12
	2%	2%	1%	7%	3%	*	1%	2%	*	-	2%	6%	3%	1%	2%	2%	1%	4% ^{fr}	*	-	-	1%
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Would do it myself	248	131	117	14	47	40	47	35	27	39	234	13	119	127	53	192	32	59	71	14	17	244
	27%	27%	27%	19%	32%	27%	28%	24%	23%	34%	28% ^z	20%	30%	26%	27%	28%	30%	25%	28%	29%	30%	26%
Other healthcare professional	16	4	12	5	2	4	2	2	-	1	15	1	7	9	3	11	2	7	*	-	2	14
	2% ^{fr}	1%	3%	7%	1%	2%	1%	1%	-	7%	2%	2%	2%	2%	1%	2% ^{fr}	2%	3%	*	-	3% ^{fr}	2%
A support group	1	-	1	-	-	-	-	1	1	-	1	1	-	1	1	1	-	-	-	-	1	2
	1%	*	*	-	-	-	-	1%	1%	-	*	1%	-	*	*	*	-	-	-	-	1%	*
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	1	-	1	-	-	-	1	1	-	-	1	-	1	1	1	1	-	-	1	-	-	2
	*	*	*	-	-	-	-	-	-	-	*	-	*	*	*	*	-	-	*	-	-	*
Nobody/I would not look for information about this issue/This is not relevant to me	265	132	133	11	17	23	52	58	57	48	250	13	99	166	62	200	31	62	69	24	13	318
	29% ^{del}	28%	31%	15%	12%	16%	31% ^{de}	40% ^{zde}	49% ^{zdef}	42% ^{zde}	30% ^z	19%	25%	33% ^{zai}	32%	29%	29%	26%	28%	52% ^{zmnopqrt}	23%	34%
Don't know	2	*	2	-	-	1	1	-	*	-	2	-	1	1	1	1	-	1	-	*	-	3
	*	*	*	-	-	1%	-	-	*	-	*	-	*	*	*	*	-	-	-	1%	-	*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 24

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and support to stop smoking

Base: All current, occasional and former smokers

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total	
926	260	180	486		53	126	81	100	80	116	158	117	95	736	190	212	207	183	174	150	926	
903	239	193	471		40*	123*	76*	95*	98*	93*	161	103*	115*	729	174	197	207	179	156	163	926	
209	65	43	102		15	38	12	21	22	24	30	24	23	177	32	64	52	40	33	20	215	
23% 145	27% 44	22% 29	22% 72		38% 9	31% 27	15% 8	23% 12	22% 18	26% 19	19% 21	24% 13	20% 19	24% 127	19% 18	33% 38	29% 33	25% 29	23% 27	21% 18	23% 160	
16%	18%	15%	15%		22%	22%	11%	12%	18%	21%	13%	12%	17%	17%	19%	38	16%	16%	17%	17%	17%	
29	10	4	15		1	8	2	1	3	3	3	2	7	23	6	5	12	1	6	5	24	
3%	4%	2%	3%		2%	6%	2%	1%	3%	3%	2%	2%	6%	3%	3%	5	2%	6%	1%	4%	3%	
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30	11	2	16		1	8	3	1	1	1	4	4	7	26	4	5	11	3	6	5	22	
3%	5%	1%	3%		2%	6%	3%	1%	1%	1%	2%	4%	6%	4%	2%	3%	5%	2%	4%	3%	2%	
190	67	36	87		11	32	25	20	16	21	29	17	19	168	22	56	42	33	35	24	178	
21% 121	28% 36	19% 32	19% 54		26% 7	26% 22	32% 11	21% 19	16% 13	23% 11	18% 19	17% 8	16% 16	23% 108	13% 13	28% 33	20% 29	18% 25	22% 18	15% 16	19% 98	
13% 65	15% 20	16% 10	11% 34		7% 3	18% 13	15% 4	20% 7	13% 3	12% 10	8% 10	14% 7	14% 49	15% 15	8% 16	14% 14	14% 13	12% 8	10% 14	11% 16	11% 61	
7%	9%	5%	7%		7%	11%	5%	8%	3%	9%	6%	9%	6%	7%	9%	8%	7%	7%	5%	9%	7%	
5	5	-	-		-	5	-	-	-	-	-	-	-	5	-	-	2	-	-	3	2	
1%	2% 14	-	-		-	4% 4	-	-	-	-	-	-	-	1% 14	-	-	1%	-	-	2%	2%	
14	4	1	8		-	4	-	1	1	2	-	-	6	14	-	2	1	2	5	4	8	
2%	2%	1%	2%		-	3% 16	-	1%	1%	2%	-	-	5% 16	2%	-	1%	*	1%	4%	2%	1%	
16	5	4	8		*	4	1	3	1	4	-	-	4	15	1	2	4	1	6	3	12	
2%	2%	2%	2%		1%	3%	2%	3%	1%	*	2%	-	3%	2%	1%	1%	2%	1%	4%	2%	1%	
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248	56	60	132		11	29	17	36	24	23	51	29	29	200	48	48	53	51	38	59	244	
27%	24%	31%	28%		28%	23%	22%	37%	25%	25%	32%	28%	25%	27%	28%	24%	25%	28%	24%	36% 16	26%	
16	8	4	4		*	5	3	3	1	2	-	1	1	14	2	4	7	2	3	3	14	
2% 1	3% 1	2% -	1% -		1% -	4% -	3% -	3% -	1% -	2% -	-	1% -	1% -	2% 1	1% -	2% 1	3% 1	1% -	-	2% 1	2% 2	
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Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 25

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and support to stop smoking

Base: All current, occasional and former smokers

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used						Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	926	926	-	764	162	566	194	280	290	203	95	27	174	13	60	605	256	647	926
Weighted Total	903	903	-**	747	156	524	218	270	288	205	104*	25**	204	21**	63*	646	233	639	926
Your GP practice	209	209	-	178	31	133	44	62	63	58	28	8	57	2	15	145	63	142	215
	23%	23%	-	24%	20%	25%	20%	23%	22%	28%	27%	34%	24%	12%	24%	22%	27%	22%	23%
Pharmacy	145	145	-	124	21	91	31	47	48	34	18	5	50	4	13	100	45	98	160
	16%	16%	-	17%	14%	17%	14%	17%	17%	16%	17%	21%	24%z	19%	20%	15%	19%	15%	17%
NHS walk-in centre	29	29	-	28	1	21	7	14	8	7	3	-	7	-	3	20	11	16	24
	3%	3%	-	4%	1%	4%	3%	5%	3%	3%	3%	-	3%	-	4%	3%	5%	2%	3%
Sexual health or contraception service	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 111 (telephone or online)	30	30	-	26	4	25	1	13	8	6	3	-	4	-	2	22	12	18	22
	3%	3%	-	3%	3%	5%zf	*	5%	3%	3%	3%	-	2%	-	4%	3%	5%	3%	2%
NHS website	190	190	-	164	26	116	47	68	62	50	17	5	57	3	15	133	63	120	178
	21%g	21%	-	22%	17%	22%	21%	25%	21%	24%	16%	18%	28%z	14%	23%	21%	27%zq	19%	19%
Other internet source (not the NHS website)	121	121	-	104	17	61	41	53	35	27	26	3	31	9	16	79	39	75	98
	13%	13%	-	14%	11%	12%	19%ze	19%zh	12%	13%	25%zhi	13%	15%	43%	26%zo	12%	17%	12%	11%
Friends/family	65	65	-	57	8	38	18	24	15	21	11	4	25	-	11	46	24	39	61
	7%	7%	-	8%	5%	7%	8%	9%	5%	10%	11%	17%	12%z	-	17%zo	7%	10%	6%	7%
A&E	5	5	-	5	-	3	2	-	-	5	-	-	2	-	2	3	3	2	2
	1%	1%	-	1%	-	1%	1%	-	-	2%zgh	-	-	1%	-	3%	*	1%	*	*
Hospital	14	14	-	13	1	12	1	7	2	5	-	2	4	-	2	5	6	8	8
	2%	2%	-	2%	*	2%	*	3%	2%	2%	-	6%	2%	-	2%	1%	3%	1%	1%
Through work/employer	16	16	-	16	*	13	3	4	4	9	3	-	9	-	1	14	8	9	12
	2%	2%	-	2%	*	2%	7%	1%	1%	4%z	3%	-	4%z	-	2%	2%	3%	1%	1%
Vaccination centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Would do it myself	248	248	-	193	55	119	73	60	77	61	37	5	58	2	11	184	58	189	244
	27%ce	27%	-	26%	35%	23%	34%e	22%	27%	30%	36%g	19%	29%	12%	18%	28%	25%	30%	26%
Other healthcare professional	16	16	-	14	1	10	4	4	5	7	2	-	5	-	1	13	8	8	14
	2%	2%	-	2%	1%	2%	2%	1%	2%	3%	2%	-	3%	-	2%	2%	3%	1%	2%
A support group	1	1	-	1	-	1	-	-	1	-	-	-	-	-	1	1	-	1	2
	*	*	-	*	-	*	-	-	*	-	-	-	-	-	1%	*	-	*	*
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
British National Formulary / BNF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS app	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Nobody/I would not look for information about this issue/This is not relevant to me	265	265	-	224	42	173	48	75	95	53	18	9	40	5	16	199	70	182	318
	29%fi	29%	-	30%	27%	33%zf	22%	28%	33%j	26%	17%	37%	20%	23%	25%	31%	30%	28%	34%
Don't know	2	2	-	2	*	1	1	2	-	-	-	-	-	-	-	1	-	2	3
	*	*	-	*	*	*	*	1%	-	-	-	-	-	-	*	*	*	*	*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 26

Q2. Who or which organisation, if any, would you go to if you wished to ...?
- Get information and advice about contraception
Base: All females aged 18-55

	Gender		Age							Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
564	-	564	61	115	157	197	34	-	-	-	461	97	293	266	216	345	51	158	110	11	15	564
670	-**	670	121*	177	169	182	21**	-**	-**	-	518	146*	331	333	233	432	61*	211	126*	13**	20**	564
406	-	406	66	119	107	102	11	-	-	-	324	79	214	188	147	254	36	126	71	11	11	338
61%	-	61%	54%	68%	63%	56%	52%	-	-	-	62%	54%	65%	57%	63%	59%	58%	60%	56%	83%	54%	60%
140	-	140	30	42	32	31	5	-	-	-	102	36	67	72	36	104	11	54	30	2	7	110
21% _n	-	21%	25%	24%	19%	17%	24%	-	-	-	20%	25%	20%	22%	15%	24% _{zn}	18%	25% _n	24%	18%	34%	20%
49	-	49	19	3	20	6	1	-	-	-	32	16	18	29	8	41	4	28	9	1	-	34
7% _{ofjn}	-	7%	16% _{zdf}	2%	12% _{zdf}	3%	3%	-	-	-	6%	11%	5%	9%	3%	10% _{zn}	6%	13% _{zn}	7%	4%	-	6%
236	-	236	44	74	60	53	5	-	-	-	199	37	132	101	101	131	19	72	34	3	4	197
35% _{kmo}	-	35%	36%	42% _f	36%	29%	26%	-	-	-	38% _{zdk}	25%	48% _{zom}	30%	43% _{zor}	30%	30%	34%	27%	21%	18%	35%
20	-	20	9	2	6	1	2	-	-	-	11	7	5	14	3	17	1	11	5	-	-	13
3% _{fjn}	-	3%	7% _f	1%	3%	1%	7%	-	-	-	2%	5%	2%	4%	1%	4%	2%	5% _n	4%	-	-	2%
237	-	237	47	77	64	47	2	-	-	-	193	43	126	110	111	125	17	69	36	3	-	189
35% _{fo}	-	35%	39%	43% _f	38% _f	26%	12%	-	-	-	37%	30%	38%	33%	48% _{zopqqr}	29%	28%	33%	28%	26%	-	34%
132	-	132	33	41	36	18	3	-	-	-	111	20	70	61	70	62	8	34	18	2	-	102
20% _{fo}	-	20%	28% _f	23% _f	21% _f	10%	14%	-	-	-	21% _z	14%	21%	18%	30% _{zopqqr}	14%	13%	16%	14%	15%	-	18%
98	-	98	18	43	23	14	-	-	-	-	79	16	58	39	50	47	6	28	10	2	1	73
15% _{for}	-	15%	15%	24% _{zef}	14%	8%	-	-	-	-	15%	11%	17%	12%	21% _{zor}	11%	9%	13%	8%	15%	7%	13%
8	-	8	7	-	1	-	-	-	-	-	3	5	1	7	7	7	-	7	-	-	-	3
1% _j	-	1%	6% _{zdef}	-	1%	-	-	-	-	-	1%	3% _j	*	2%	*	2%	-	3% _z	-	-	-	1%
20	-	20	13	1	5	1	-	-	-	-	10	9	6	13	2	18	-	12	5	1	-	11
3% _{fjn}	-	3%	11% _{zdef}	1%	3%	*	-	-	-	-	2%	6% _j	2%	4%	1%	4%	-	6% _{zn}	4%	4%	-	2%
7	-	7	6	-	1	-	-	-	-	-	6	1	-	7	2	5	-	4	1	-	-	5
1%	-	1%	5% _{zdf}	-	1%	-	-	-	-	-	1%	1%	-	2% _j	1%	1%	-	2%	1%	-	-	1%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
20	-	20	5	4	8	3	-	-	-	-	15	5	12	8	7	12	2	7	2	1	-	14
3%	-	3%	4%	2%	5%	2%	-	-	-	-	3%	3%	4%	2%	3%	3%	4%	3%	1%	4%	-	2%
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	3	3	-	-	-	-	-	-	-	3	-	-	3	-	3	-	3	-	-	-	1
*	-	*	3%	-	-	-	-	-	-	-	1%	-	-	1%	-	1%	-	1%	-	1	-	*
88	-	88	9	8	12	51	8	-	-	-	76	12	41	47	23	65	9	31	22	1	2	91
13% _{ode}	-	13%	8%	5%	7%	28% _{zode}	37%	-	-	-	15% _z	6%	12%	14%	10%	15%	15%	15%	17%	7%	9%	16%
16	-	16	15	-	-	1	1	-	-	-	3	12	2	14	-	16	-	8	8	-	-	9
2% _{fjn}	-	2%	12% _{zdef}	-	-	*	3%	-	-	-	*	8% _{zj}	1%	4% _{zj}	-	4% _{zn}	-	4% _n	6% _{zn}	-	-	2%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 27

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice about contraception

Base: All females aged 18-55

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total	
564	189	119	256		32	91	66	58	61	70	73	45	68	479	85	148	126	119	97	74	564	
670	200	151*	319		33**	104*	63*	59*	93*	68*	89*	52*	109*	581	89*	165	154	156*	106*	89*	564	
406	130	92	183		26	64	40	36	56	40	50	31	63	350	56	91	91	96	69	59	338	
61%	65%	61%	58%		78%	62%	64%	62%	61%	58%	57%	59%	57%	60%	63%	55%	59%	61%	65%	66%	60%	
140	47	29	64		13	19	15	13	16	20	12	5	27	124	15	35	23	47	16	19	110	
21%	23%	19%	20%		41%	18%	23%	21%	18%	29% ^{jk}	14%	9%	25%	21%	17%	21%	15%	30% ^{zpr}	15%	21%	20%	
49	17	7	25		3	11	4	-	7	4	7	2	12	46	3	8	12	13	7	9	34	
7%	9%	4%	8%		8%	11% ^g	6%	-	7%	5%	8%	3%	11% ^g	8%	3%	5%	8%	9%	7%	10%	6%	
236	79	52	105		18	40	22	17	35	19	32	18	37	214	22	56	59	55	39	26	197	
35% ^{un}	40%	34%	33%		54%	38%	35%	29%	38%	28%	36%	34%	34%	37%	25%	34%	38%	35%	37%	30%	35%	
20	7	8	4		-	6	1	2	6	2	1	-	1	17	3	3	3	7	2	4	13	
3% ^c	4%	5% ^c	1%		-	6%	2%	3%	7%	3%	2%	-	1%	3%	3%	2%	2%	5%	2%	5%	2%	
237	66	51	120		11	36	19	23	28	25	39	20	37	206	31	41	63	55	42	34	189	
35% ^o	33%	33%	38%		34%	34%	30%	39%	30%	36%	44%	39%	34%	35%	34%	25%	41% ^o	35%	40% ^o	39%	34%	
132	31	28	73		9	16	6	12	16	17	19	12	25	116	16	22	32	34	19	25	102	
20% ^{fo}	15%	19%	23%		26%	16%	9%	20%	18%	25% ^{af}	21%	22%	23%	20%	18%	13%	21%	22%	18%	28% ^{fo}	18%	
98	24	19	56		3	14	6	7	12	14	13	6	23	83	15	19	22	31	12	15	73	
15%	12%	13%	17%		10%	13%	10%	12%	13%	20%	14%	11%	21%	14%	17%	11%	14%	20%	12%	17%	13%	
8	3	4	1		-	3	-	-	4	-	-	-	1	8	-	-	1	4	-	3	3	
1%	2%	3%	1%		-	3%	-	-	4%	-	-	-	1%	1%	-	-	1%	3%	-	4% ^o	1%	
20	6	4	10		-	6	1	-	4	1	3	-	5	18	2	1	5	6	4	3	11	
3% ^c	3%	3%	3%		-	9%	1%	-	4%	2%	3%	-	5%	3%	2%	**	4%	4%	4% ^o	4%	2%	
7	4	-	3		-	3	1	-	-	1	1	2	-	7	-	2	1	1	-	3	5	
1%	2%	-	1%		-	3%	2%	-	-	1%	1%	3%	-	1%	-	1%	1%	1%	-	4%	1%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
20	9	-	11		2	7	1	-	-	4	2	2	3	18	2	4	4	5	5	3	14	
3%	5% ^b	-	4%		5%	7% ^h	1%	-	-	6% ^h	2%	4%	3%	3%	3%	2%	2%	3%	5%	4%	2%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
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-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	-	-	3		-	-	-	-	-	-	3	-	-	3	-	-	-	3	-	-	1	
*	-	-	1%		-	-	-	-	-	-	3% ^z	-	-	1%	-	-	-	2%	-	-	*	
88	29	23	36		3	19	7	12	11	9	10	9	7	72	16	24	11	21	12	20	91	
13% ^p	15%	15%	11%		10%	18% ^l	11%	21% ^l	12%	13%	11%	18%	7%	12%	18%	14%	7%	13%	11%	23% ^{zpr}	16%	
16	5	4	7		-	2	3	-	4	1	1	-	6	15	1	13	1	1	-	-	9	
2%	2%	2%	2%		-	2%	5%	-	4%	1%	1%	-	5%	3%	1%	8% ^{zpqrs}	1%	1%	-	-	2%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 28

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice about contraception

Base: All females aged 18-55

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	564	226	334	478	86	318	156	169	190	133	72	22	237	16	38	412	129	414	564
Weighted Total	670	252	410	558	112*	373	179	190	241	152	88*	25**	261	33**	50**	521	143	495	564
Your GP practice	406	158	247	351	55	229	117	126	147	94	54	17	167	12	24	327	84	304	338
	61% ^d	63%	60%	63% ^{zd}	49%	61%	65%	66%	61%	62%	62%	70%	64%	36%	48%	63%	59%	61%	60%
Pharmacy	140	52	88	119	20	79	41	44	55	35	33	4	54	4	11	115	42	92	110
	21% ^{cd}	21%	21%	21%	16%	21%	23%	23%	23%	23%	38% ^{zgh}	17%	21%	13%	22%	29% ^{zq}	32	34	20%
NHS walk-in centre	49	23	26	40	9	27	13	8	18	12	7	1	19	-	1	43	13	32	34
	7%	9%	6%	7%	8%	7%	7%	4%	8%	8%	7%	3%	7%	-	2%	8%	9%	6%	6%
Sexual health or contraception service	236	86	150	203	33	123	77	70	88	56	30	8	89	2	20	186	55	174	197
	35%	34%	37%	36%	30%	33%	43% ^z	37%	36%	37%	34%	34%	34%	6%	40%	36%	38%	35%	35%
NHS 111 (telephone or online)	20	9	11	18	2	17	1	5	8	3	3	-	6	2	-	15	6	14	13
	3% ^f	3%	3%	3%	1%	5% ^{zf}	*	3%	3%	2%	3%	-	2%	5%	-	3%	4%	3%	2%
NHS website	237	89	147	204	33	126	75	76	89	50	24	7	91	7	13	194	51	176	189
	35%	35%	36%	37%	29%	34%	42%	40%	37%	33%	27%	28%	35%	21%	26%	37%	36%	36%	34%
Other internet source (not the NHS website)	132	61	71	122	10	74	48	48	52	32	18	4	43	9	7	112	26	95	102
	20% ^d	24%	17%	22% ^{zd}	9%	20%	27% ^z	25%	22%	21%	21%	15%	16%	26%	14%	21%	18%	19%	18%
Friends/family	98	43	55	91	8	54	37	31	42	23	11	5	41	3	10	77	15	80	73
	15% ^d	17%	13%	16% ^{zd}	7%	14%	21% ^z	17%	17%	15%	12%	22%	16%	8%	19%	15%	10%	16%	13%
A&E	8	3	5	8	-	8	-	-	4	3	1	-	1	-	-	8	3	5	3
	1%	1%	1%	1%	-	2%	-	-	2%	2%	1%	-	*	-	-	2%	2%	1%	1%
Hospital	20	7	13	19	1	15	4	1	11	6	4	-	3	2	-	19	6	12	11
	3% ^{cd}	3%	3%	3%	1%	4%	2%	*	5% ^g	4%	5% ^g	-	3	5%	-	4%	4%	2%	2%
Through work/employer	7	5	3	7	-	3	-	3	1	4	-	-	1	-	-	5	3	5	5
	1% ^{cd}	2%	1%	1%	-	2%	-	1%	*	3%	-	-	1%	-	-	1%	3% ^{zq}	1%	1%
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Would do it myself	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other healthcare professional	20	8	12	18	2	14	3	4	5	8	2	1	5	-	3	16	6	14	14
	3%	3%	3%	3%	2%	4%	2%	2%	2%	5%	2%	3%	2%	-	5%	3%	4%	3%	2%
A support group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Books	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
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Boots	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
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Supermarket	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS 119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homeopaths / Acupuncturists	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wait to be contacted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Charity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other (please specify)	3	3	-	3	-	-	3	3	-	-	-	-	-	-	-	3	-	-	1
	*	1%	-	1%	-	-	2% ^{ze}	2%	-	-	-	-	-	-	-	1%	-	-	-
Nobody/I would not look for information about this issue/This is not relevant to me	88	39	48	69	19	52	17	19	30	22	7	1	30	4	11	60	24	62	91
	13%	16%	12%	12%	17%	14%	9%	10%	12%	14%	8%	6%	11%	11%	21%	12%	16%	12%	16%
Don't know	16	-	9	4	12	4	1	-	-	1	2	-	-	8	-	13	1	14	9
	2% ^{acel}	-	2%	1%	10% ^{zc}	1%	*	-	-	1%	2%	-	-	25%	-	2%	*	3%	2%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 29

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice about the menopause

Base: All females ages 40+

	Gender			Age							Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
856	-	856	-	-	-	86	197	267	217	89	780	73	251	600	246	602	101	184	224	52	41	856	
708	-**	708	-**	-**	100*	182	162	136	129*	631	75*	203	501	183	516	87*	166	179	46*	39*	856		
397	-	397	-	-	74	138	90	50	46	350	46	142	254	97	296	52	103	103	21	16	465		
56%him	-	56%	-	-	74%zghi	76%zghi	55%hi	37%	36%	55%	62%	70%zm	51%	53%	57%	60%	62%t	58%	46%	43%	54%		
71	-	71	-	-	16	19	15	12	9	58	13	26	46	16	55	6	28	17	3	2	88		
10%j	-	10%	-	-	16%	10%	9%	8%	7%	9%	18%zj	13%	9%	9%	11%	7%	17%znopr	9%	6%	5%	10%		
12	-	12	-	-	3	5	1	2	1	9	3	6	7	4	8	1	4	3	-	-	14		
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315	-	315	-	-	62	105	80	47	20	271	42	121	192	90	223	38	97	78	7	3	384		
44%hjms t	-	44%	-	-	62%zghi	58%zhi	49%hi	35%l	16%	43%	57%zj	59%zm	38%	49%st	43%st	43%st	59%zoprst	44%st	16%	8%	45%		
226	-	226	-	-	40	91	65	25	6	202	24	102	122	80	146	25	58	47	14	3	281		
32%himor t	-	32%	-	-	40%hi	50%zghi	40%zhi	18%l	4%	32%	32%	50%zm	24%	44%zoprt	28%t	29%t	35%ot	26%t	29%t	7%	33%		
172	-	172	-	-	33	71	41	18	9	153	18	71	100	59	113	20	45	36	8	4	209		
24%hmo	-	24%	-	-	33%hi	39%zghi	25%hi	14%	7%	24%	25%	35%zm	20%	32%zorst	22%	23%	27%	20%	16%	11%	24%		
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Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

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Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 30

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice about the menopause

Base: All females ages 40+

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total	
856	253	171	432		39	123	91	92	79	90	151	96	95	651	205	145	176	171	180	184	856	
708	186	149	373		24*	103	59*	65*	83*	62*	135	80*	96*	544	164	99	139	157	138	174	856	
397	104	86	207		13	61	30	35	51	35	73	48	51	317	80	58	80	89	83	87	465	
56% _n	56%	58%	56%		55%	59%	50%	54%	61%	57%	54%	60%	54%	58% _{zn}	49%	58%	58%	57%	60%	50%	54%	
71	19	18	34		2	10	6	6	13	8	9	7	10	57	14	13	15	12	15	16	88	
10%	10%	12%	9%		10%	10%	10%	9%	15% _j	13%	6%	9%	11%	11%	9%	13%	11%	8%	11%	9%	10%	
12	1	4	7		-	1	1	1	3	*	3	1	3	8	4	4	5	-	4	-	14	
2%	1%	2%	2%		-	1%	1%	1%	3%	1%	2%	1%	3%	2%	2%	4% _{qs}	3% _{qs}	-	3% _{qs}	-	2%	
19	6	4	10		1	2	2	-	4	1	6	-	3	18	1	6	3	1%	2	3	23	
3% _n	3%	3%	3%		5% _{gk}	2%	4%	-	5%	2%	4%	-	3%	3%	1%	7% _{zq}	4	3%	1%	2%	3%	
25	5	8	12		1	4	1	-	8	3	5	2	2	17	8	5	2	7	7	4	28	
4%	3%	5%	3%		2%	3%	2%	-	9% _{zgi}	4%	4%	3%	2%	3%	5%	5%	2%	4%	5%	2%	3%	
315	77	65	172		10	42	25	27	38	33	60	39	40	253	61	43	65	70	63	74	384	
44% _n	41%	44%	46%		41%	41%	43%	41%	46%	54%	44%	49%	41%	47% _{zn}	37%	43%	47%	44%	45%	42%	45%	
226	56	45	125		3	33	20	20	25	23	46	23	33	173	53	27	48	54	45	51	281	
32% _d	30%	30%	34%		13%	32% _d	34% _d	30%	30%	38% _d	34% _d	29%	34% _d	32%	33%	27%	35%	35%	33%	30%	33%	
172	46	33	93		7	28	12	15	17	21	33	19	19	134	38	21	29	41	35	46	209	
24%	25%	22%	25%		27%	27%	20%	24%	21%	35% _{zfi}	25%	24%	20%	25%	23%	22%	21%	26%	25%	26%	24%	
3	-	3	1		-	-	-	-	3	-	-	-	1	1	2	1	-	-	2	-	3	
*	-	2% _{zc}	-		-	-	-	-	3% _z	-	-	-	1%	-	1%	1%	-	-	1%	-	*	
9	1	3	4		*	*	-	-	3	*	1	-	2	7	2	2	3	1	2	*	10	
1%	1%	2%	1%		2%	*	-	-	4%	1%	1%	-	3%	1%	1%	2%	2%	1%	1%	*	1%	
27	8	5	14		-	5	4	1	4	3	4	2	5	24	4	3	7	4	9	5	35	
4%	4%	3%	4%		-	4%	6%	2%	5%	5%	3%	2%	6%	4%	2%	3%	5%	3%	6%	3%	4%	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
24	6	5	13		1	3	2	2	3	2	5	5	1	15	9	2	6	4	4	8	29	
3%	3%	3%	3%		6%	3%	4%	2%	4%	3%	4%	6%	1%	3%	5%	2%	4%	3%	3%	5%	3%	
1	1	-	-		-	-	1	-	-	-	-	-	-	1	-	-	1	-	-	-	1	
*	*	-	-		-	-	1% _z	-	-	-	-	-	-	*	-	-	*	-	-	-	*	
3	-	1	2		-	-	-	1	-	-	1	-	1	2	1	-	-	2	2	-	4	
*	-	1%	1%		-	-	-	2%	-	-	1%	-	1%	*	1%	-	-	1%	1%	-	*	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
1	-	1	-		-	-	-	-	1	-	-	-	-	1	-	-	1	-	-	-	1	
*	-	1%	-		-	-	-	-	1%	-	-	-	-	*	-	-	1%	-	-	-	*	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
1	-	1	-		-	-	-	-	1	-	-	-	-	-	1	-	-	-	1	-	1	
*	-	1%	-		-	-	-	-	1%	-	-	-	-	-	1%	-	-	-	1%	-	*	
3	*	1	2		-	-	-	1	-	1	-	-	1	3	-	-	-	1	*	2	4	
*	*	*	1%		-	-	1%	-	-	2%	-	-	1%	1%	-	-	-	1%	*	1%	*	
152	46	31	74		5	24	17	17	14	10	28	16	20	104	47	21	26	33	27	44	188	
21% _n	25%	21%	20%		19%	23%	29%	26%	17%	16%	20%	20%	21%	19%	28% _{zn}	21%	19%	21%	19%	26%	22%	
2	1	1	-		-	1	-	-	1	-	-	-	-	2	-	-	-	1	-	1	2	
*	1%	1%	-		-	1%	-	-	1%	-	-	-	-	*	-	-	-	1%	-	1%	*	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 31

Q2. Who or which organisation, if any, would you go to if you wished to ...?

- Get information and advice about the menopause

Base: All females ages 40+

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	
856	359	494	711	145	521	188	274	284	175	85	22	137	6	56	573	226	614	856
708	294	411	591	117	430	159	218	247	143	70*	20**	139	4**	56*	495	195	498	856
397	163	232	348	49	249	97	120	158	89	47	10	106	1	27	295	114	273	465
56% ^{cd}	56%	56%	59% ^{zcd}	42%	58%	61%	55%	64% ^{zcg}	62%	66%	49%	76% ^{kz}	29%	49%	60% ^{kz}	58%	55%	54%
71	32	39	59	12	41	18	30	26	15	13	2	13	-	4	50	25	44	88
10%	11%	9%	10%	11%	10%	11%	14% ^{kz}	10%	10%	19% ^{kz}	10%	10%	-	7%	10%	13%	9%	10%
12	5	7	8	4	4	3	5	4	3	3	-	3	-	-	8	5	8	14
2% ^{de}	2%	2%	1%	4%	1%	2%	2%	2%	2%	4%	-	2%	-	-	2%	2%	2%	2%
19	5	14	18	1	11	7	7	9	4	2	1	6	-	2	12	7	11	23
3%	2%	3%	3%	1%	3%	4%	3%	4%	3%	2%	4%	4%	-	4%	2%	4%	2%	3%
25	9	14	22	3	18	4	8	15	6	3	-	6	-	-	16	13	9	28
4% ^{de}	3%	3%	4%	2%	4%	2%	3%	6% ^{kz}	4%	5%	-	4%	-	-	3%	7% ^{kzq}	2%	3%
315	117	197	273	41	193	78	109	109	77	36	9	84	2	29	228	82	224	384
44% ^{ad}	40%	48% ^{kza}	46% ^{kzd}	35%	45%	49%	50%	44%	54% ^{kz}	51%	42%	61% ^{kz}	48%	52%	46%	42%	45%	45%
226	88	137	198	29	130	68	72	82	52	23	7	63	1	16	173	53	168	281
32%	30%	33%	33%	25%	30%	43% ^{kze}	33%	33%	36%	33%	36%	46% ^{kz}	14%	28%	35% ^{kz}	27%	34%	33%
172	70	102	153	19	105	48	51	66	49	24	5	51	1	19	123	34	133	209
24% ^{dp}	24%	25%	26% ^{kz}	16%	24%	30%	23%	27%	34% ^{kzg}	33%	25%	37% ^{kz}	12%	34%	25%	18%	27% ^{kzp}	24%
3	3	-	3	-	3	1	1	2	-	1	-	-	-	-	2	3	1	3
* ^q	1% ^b	-	1%	-	1%	-	1%	1%	-	1%	-	-	-	-	*	1% ^q	*	*
9	4	5	7	2	6	1	3	3	1	1	-	2	-	-	7	4	4	10
1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	-	1%	-	-	1%	2%	1%	1%
27	8	19	23	5	15	8	9	7	11	4	1	8	-	3	19	8	18	35
4%	3%	5%	4%	4%	3%	5%	4%	3%	7% ^{kzh}	6%	3%	6%	-	6%	4%	4%	4%	4%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
24	10	14	22	2	15	7	8	10	5	3	2	4	1	3	19	4	20	29
3%	3%	4%	4%	2%	3%	5%	4%	4%	4%	4%	9%	3%	21%	6%	4%	2%	4%	3%
1	-	1	1	-	1	-	1	-	-	-	-	-	-	-	1	1	-	1
*	-	*	-	-	*	-	-	-	-	-	-	-	-	-	-	-	-	*
3	1	2	3	-	1	2	2	2	-	-	-	-	-	-	3	-	3	4
*	*	1%	1%	-	*	1%	1%	1%	-	-	-	-	-	-	1%	-	1%	*
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	1	-	1	-	-	1	-	1	-	-	-	-	-	-	-	1	-	1
*	*	-	*	-	-	1%	-	*	-	-	-	-	-	-	-	*	-	*
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	1	-	1	-	1	-	-	-	1	-	-	-	-	-	-	1	-	1
*	*	-	*	-	*	-	-	-	1%	-	-	-	-	-	-	-	-	*
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	1	-	1	-	1	-	-	-	1	-	-	-	-	-	-	1	-	1
*	*	-	*	-	*	-	-	-	1%	-	-	-	-	-	-	-	-	*
3	-	3	2	1	1	1	2	-	-	-	-	-	-	-	3	*	3	4
*	-	1%	*	1%	*	1%	1%	1%	-	-	-	-	-	-	1%	*	1%	*
152	77	75	118	33	99	19	46	48	31	7	4	4	1	12	86	45	103	188
21% ^{befjlo}	26% ^{kzb}	18%	20%	28% ^c	23% ^f	12%	21% ^j	19%	22% ^j	10%	18%	3%	16%	22%	17%	23%	21%	22%
2	1	1	1	1	1	-	-	-	1	-	-	-	-	1	1	-	2	2
*	*	*	*	1%	*	-	-	-	1%	-	-	-	-	2%	*	-	*	*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 32

Q3. Approximately how often, if at all, have you contacted or visited a community pharmacy in the last year, either for yourself or someone you care for (including any children you have)?

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education								
	Male	Female		16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/ Master/ PhD/ above)	Non-graduates	Other Higher Education below degree level	A-level or equivalent	GCSE/ O-Level/ CSE/NVQ12/ equivalent	Another type of qualification (vocational/ professional/ foreign)	No formal qualifications		
Total				(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	Unwtd Total
2082	959	1110		89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082	
2082	982	1090		224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082	
164	60	104		16	23	33	27	20	22	22	138	24	48	116	40	117	21	33	44	4	15	162	
8%	6%	10%	za	7%	7%	10%	7%	6%	9%	10%	8%	9%	5%	10%	6%	8%	9%	6%	9%	4%	17%	8%	
442	207	230		35	64	65	67	73	72	65	382	49	159	282	130	310	58	101	96	26	29	489	
21%	21%	21%		16%	18%	19%	19%	23%	28%	29%	21%	18%	17%	25%	20%	22%	25%	19%	20%	25%	34%	23%	
403	184	218		38	56	62	84	76	49	37	340	59	182	218	116	287	57	114	83	21	13	406	
19%	19%	20%		17%	16%	18%	23%	24%	19%	17%	19%	22%	19%	19%	18%	20%	24%	22%	18%	20%	18%	20%	
639	295	341		58	131	117	115	96	69	52	565	71	337	296	238	393	55	145	146	29	18	622	
31%	31%	31%		26%	37%	35%	32%	30%	26%	23%	32%	26%	36%	26%	37%	28%	24%	28%	31%	29%	21%	30%	
p	10	230		64	75	59	64	53	48	47	345	57	209	197	116	291	41	124	92	23	11	383	
20%	20%	23%	zb	16%	28%	21%	18%	16%	18%	21%	19%	21%	22%	17%	18%	21%	18%	24%	20%	22%	13%	18%	
24	5	18		13	1	1	3	3	1	3	10	11	4	19	3	18	1	8	9	-	-	20	
1%	1%	2%		6%	7%	9%	8%	9%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	-	-	1%	
606	267	334		52	88	98	94	93	95	87	520	73	207	398	171	426	79	134	139	30	44	651	
29%	27%	31%		23%	25%	29%	26%	29%	36%	38%	29%	27%	22%	35%	26%	30%	34%	26%	30%	29%	51%	31%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 33

Q3. Approximately how often, if at all, have you contacted or visited a community pharmacy in the last year, either for yourself or someone you care for (including any children you have)?

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
2082	608	387	1087		111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
2082	569	399	1114		98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
164	35	45	84		8	20	8	20	24	10	31	10	33	145	19	51	35	35	18	25	162	
8%		11%	8%			7%	4%	12%	11%	5%	9%	5%	10%	9%	5%	12%	8%	8%	4%	6%	8%	
442	130	84	229		17	70	42	40	43	57	61	50	60	351	91	92	80	86	97	87	489	
21%	23%	21%	21%		16%	26%	21%	23%	19%	26%	18%	23%	16%	21%	24%	22%	19%	20%	23%	21%	23%	
403	100	85	218		14	37	49	27	57	40	68	38	73	322	81	62	82	79	86	94	406	
19%	16%	21%	20%		15%	14%	24%	16%	26%	18%	20%	17%	22%	19%	21%	15%	19%	19%	21%	23%	20%	
639	165	107	367		28	83	55	52	55	71	113	84	99	525	113	109	128	147	138	117	622	
31%	29%	27%	33%		28%	30%	28%	30%	24%	32%	32%	39%	31%	31%	29%	26%	30%	35%	33%	29%	30%	
410	132	75	203		29	59	43	36	39	44	73	34	53	332	77	93	91	70	75	81	383	
20%	23%	19%	18%		30%	22%	22%	20%	17%	19%	21%	16%	16%	20%	20%	22%	22%	17%	18%	20%	18%	
24	7	5	13		1	2	3	-	5	2	2	2	6	21	3	14	5	2	1	3	20	
1%	1%	1%	1%		2%	1%	1%	-	2%	1%	1%	1%	2%	1%	1%	3%	1%	*	*	1%	1%	
606	165	128	313		25	90	49	60	68	68	92	60	93	496	110	143	115	120	115	113	651	
29%	29%	32%	28%		26%	33%	25%	34%	30%	30%	26%	28%	29%	29%	29%	34%	27%	29%	28%	28%	31%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 34

Q3. Approximately how often, if at all, have you contacted or visited a community pharmacy in the last year, either for yourself or someone you care for (including any children you have)?
Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total	
Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)		
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082	
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082	
164	81	83	164	-	126	38	67	74	38	30	5	42	12	32	109	68	89	162	
8%doq	9%	7%	10%zd	-	11%z	8%	11%z	11%z	9%	13%z	9%	9%	14%	25%zo	7%	15%zq	6%	8%	
442	224	217	442	-	364	78	154	176	115	49	12	78	12	34	317	149	287	489	
21%bdfiq	25%zb	19%	27%zd	-	31%zf	17%	26%z	25%z	27%z	21%	21%	16%	15%	26%	20%	32%zq	19%	23%	
403	191	212	403	-	288	114	132	194	98	46	14	102	12	20	316	62	316	406	
19%dp	21%	18%	24%zd	-	25%z	24%z	22%	28%zgj	23%	20%	25%	21%	15%	16%	20%	14%	21%ap	20%	
639	250	386	639	-	394	238	238	250	177	110	26	170	16	27	495	110	509	622	
31%adp	28%	33%za	39%zd	-	34%z	51%ze	40%z	36%z	41%z	47%zh	46%z	36%z	20%	21%	31%	24%	33%zp	30%	
410	155	252	-	410	1	-	-	1	-	-	-	-	83	23	14	324	69	317	383
20%acefghijkp	17%	22%za	-	94%zc	*	-	-	-	-	-	-	-	17%	28%	11%	21%nc	15%	21%p	18%
24	1	16	-	24	-	-	-	-	-	-	-	-	-	7	1	19	4	17	20
1%acegh	*	1%a	-	6%zc	-	-	-	-	-	-	-	-	8%	1%	1%	1%	1%	1%	1%
606	305	300	606	-	489	117	220	250	153	79	17	120	24	66	426	217	376	651	
29%bdoq	34%zb	26%	37%zd	-	42%zf	25%	37%z	36%z	36%z	33%	30%	28%	29%	51%zo	27%	47%zq	24%	31%	31%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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26 Oct 2023
Table 35

Q5b. Thinking about all of the community pharmacies you have used in the last year, as far as you know, have any of them closed permanently since you last used them?
Base: All respondents who have contacted or visited a community pharmacy in the last year

		Gender			Age							Ethnicity		Working status		Education								Unwtd Total
		Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
Unweighted Total		1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679	
Weighted Total		1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679	
Yes		206	100	105	19	47	28	39	30	24	19	162	41	94	112	57	146	28	50	45	11	13	188	
		12%	13%	12%	13%	17%	10%	13%	11%	11%	11%	12%	20% _{az}	13%	12%	11%	13%	14%	13%	12%	13%	17%	11%	
No		1334	586	740	116	214	220	233	220	184	147	1171	145	572	755	436	888	153	315	303	63	54	1389	
		81% _{ak}	79%	83% _{az}	79%	78%	80%	80%	83%	86% _{azdef}	84%	82% _{akz}	72%	79%	83%	83%	80%	80%	82%	78%	73%	83%		
Don't know		108	60	48	13	14	29	21	16	6	10	91	17	60	45	33	73	11	27	21	7	7	102	
		7% _{bhm}	8%	5%	9%	5%	10% _{zh}	7% _h	6% _h	3%	6%	6%	8%	8% _{lm}	5%	6%	7%	6%	7%	6%	8%	10%	6%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



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26 Oct 2023
Table 36

Q5b. Thinking about all of the community pharmacies you have used in the last year, as far as you know, have any of them closed permanently since you last used them?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326	1679	
Weighted Total	1648	430	320	898	67*	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324	1679	
Yes	206	48	31	127	14	23	12	11	19	32	45	20	30	184	22	30	48	48	31	49	188	
	12%	11%	10%	14%	20%fg	11%	8%	8%	11%	18%zifg	17%ifg	11%	11%	14%zn	7%	9%	15%	14%	9%	15%ur	11%	
No	1334	354	263	717	50	172	131	116	147	140	214	153	209	1064	269	254	254	276	293	256	1389	
	81% _m	82%	82%	80%	75%	82%	86%	83%	82%	79%	78%	84%	79%	79%	89% _{zmn}	81%	78%	80%	86% _{zps}	79%	83%	
Don't know	108	28	26	54	3	14	11	13	13	6	14	8	26	95	13	30	22	22	15	19	102	
	7%	7%	8%	6%	5%	7%	7%	9%	7%	3%	5%	5%	10% _d	7%	4%	10% _{zr}	7%	6%	4%	6%	6%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 37

Q5b. Thinking about all of the community pharmacies you have used in the last year, as far as you know, have any of them closed permanently since you last used them?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	-**	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
Yes	206	96	109	206	-	130	74	99	67	58	45	17	51	6	23	155	53	145	188
	12%eh	13%	12%	12%	-	11%	16%ze	17%zh	10%	13%	19%zh	30%zghi	13%	12%	20%	13%	14%	12%	11%
No	1334	604	728	1334	-	980	349	459	577	337	174	34	320	40	81	997	314	983	1389
	81%gjk	81%	81%	81%	-	84%zf	74%	78%k	83%gjk	79%k	74%	61%	82%	77%	72%	81%	81%	82%	83%
Don't know	108	46	61	108	-	61	45	32	50	33	15	5	21	6	9	84	22	74	102
	7%ie	6%	7%	7%	-	5%	10%ze	5%	7%	8%	7%	9%	6%	11%	8%	7%	6%	6%	6%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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26 Oct 2023
Table 38

Q5ci. Have you had to choose a new regular community pharmacy because of the closure of the community pharmacy?
Base: All respondents who have used a community pharmacy in the last year that has closed

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	188	86	102	8	21	24	37	43	38	17	158	25	75	113	63	123	30	35	39	10	9	188
Weighted Total	206	100*	105*	19**	47**	28**	39*	30*	24*	19**	162	41**	94*	112*	57*	146*	28**	50**	45**	11**	13**	188
Yes	111	52	59	15	27	15	20	17	11	4	80	30	44	67	25	82	13	30	25	5	9	97
	54%	52%	56%	79%	58%	55%	52%	57%	46%	23%	49%	72%	47%	60%	44%	56%	47%	60%	56%	48%	72%	52%
No	95	49	47	4	20	13	19	13	13	14	83	11	50	45	32	63	15	20	20	6	4	91
	46%	48%	44%	21%	42%	45%	46%	43%	54%	77%	51% ^{az}	28%	53%	40%	56%	44%	53%	40%	44%	52%	28%	48%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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Table 39

Q5ci. Have you had to choose a new regular community pharmacy because of the closure of the community pharmacy?
Base: All respondents who have used a community pharmacy in the last year that has closed

	Total (z)	England region (Net)			England region										Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	188	53	25	110	14	26	13	10	15	28	46	20	16	163	25	29	40	38	34	47	188	
Weighted Total	206	48*	31**	127*	14**	23**	12**	11**	19**	32**	45*	20**	30**	184	22**	30**	48**	48**	31**	49*	188	
Yes	111	21	22	69	3	13	4	5	17	24	20	9	15	98	12	13	30	29	15	23	97	
	54%	43%	70%	54%	25%	58%	32%	41%	87%	74%	45%	45%	52%	53%	57%	45%	63%	61%	48%	47%	52%	
No	95	28	9	59	10	10	8	7	2	8	25	11	14	86	9	17	18	19	16	26	91	
	46%	57%	30%	46%	75%	42%	68%	59%	13%	26%	55%	55%	48%	47%	43%	55%	37%	39%	52%	53%	48%	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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Table 40

Q5ci. Have you had to choose a new regular community pharmacy because of the closure of the community pharmacy?
Base: All respondents who have used a community pharmacy in the last year that has closed

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	188	84	104	188	-	122	65	85	61	50	36	13	40	5	17	133	49	134	188
Weighted Total	206	96*	109*	206	-**	130*	74*	99*	67*	58*	45**	17**	51*	6**	23**	155*	53*	145*	188
Yes	111	50	60	111	-	66	43	53	42	30	29	6	32	4	12	84	20	86	97
	54% _p	52%	55%	54%	-	51%	58%	54%	63%	53%	64%	36%	63%	64%	54%	54%	38%	59% _{azp}	52%
No	95	46	49	95	-	64	31	46	25	27	16	11	18	2	11	71	33	59	91
	46% _q	48%	45%	46%	-	49%	42%	46%	37%	47%	36%	64%	37%	36%	46%	46%	62% _{azq}	47%	46%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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Table 41

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.
To what extent would you say each of the following is better or worse than before, if at all?

-SUMMARY TABLE

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	The service you receive from the pharmacy	How easy or difficult it is to get to the pharmacy	The opening hours of the pharmacy
Unweighted Total	97	97	97
Weighted Total	111	111	111
Much better now than before	18 16%	9 8%	7 6%
A little better now than before	14 13%	7 6%	8 8%
It is no better or worse than before	38 35%	39 35%	46 42%
A little worse now than before	17 16%	44 40%	19 18%
Much worse now than before	22 20%	12 11%	26 23%
Don't know	1 1%	-	4 4%
Better	32 29%	16 14%	15 14%
Worse	39 35%	56 50%	45 41%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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Table 42

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-The service you receive from the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (a)	Male (b)	Female (c)	16-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65-74 (i)	75+ (j)	White (including White minorities) (k)	Ethnic minorities (excluding White minorities) (l)	Working full-time (m)	Not working full-time (n)	Graduates (Degree/ Master/ PhD/ above) (o)	Non-graduates (p)	Other Higher Education below degree level (q)	A-level or equivalent (r)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (s)	Another type of qualification (vocational/ professional/ foreign) (t)	No formal qualifications (u)	
Unweighted Total	97	40	57	5	13	12	18	25	18	6	77	18	34	63	29	66	15	19	19	7	6	97
Weighted Total	111*	52**	59*	15**	27**	15**	20**	17**	11**	4**	80*	30**	44**	67*	25**	82*	13**	30**	25**	5**	9**	97*
Much better now than before	18	4	13	2	3	5	2	2	4	2	14	4	3	15	4	14	3	3	6	-	2	18
	16%	9%	23%	10%	11%	30%	8%	9%	36%	37%	17%	14%	6%	23%	15%	17%	19%	11%	25%	-	22%	19%
A little better now than before	14	9	6	6	3	2	-	3	1	1	13	1	8	7	4	11	2	5	2	1	1	12
	13%	17%	10%	40%	12%	10%	-	15%	5%	13%	16%	2%	18%	10%	15%	13%	15%	18%	9%	11%	6%	12%
It is no better or worse than before	38	17	21	2	5	4	14	8	4	1	29	9	16	22	14	21	6	6	5	2	2	42
	35%	33%	36%	12%	19%	25%	67%	48%	36%	33%	37%	31%	37%	33%	56%	25%	46%	20%	19%	35%	26%	43%
A little worse now than before	17	7	10	-	5	4	3	3	2	-	12	5	8	9	1	16	2	8	5	-	-	14
	16%	14%	17%	-	17%	29%	17%	18%	17%	-	15%	18%	19%	14%	6%	19%	19%	28%	20%	-	-	14%
Much worse now than before	22	13	9	5	11	1	2	2	-	1	11	11	9	13	2	20	-	7	7	2	4	10
	20%	25%	15%	37%	41%	6%	8%	10%	-	16%	14%	36%	20%	20%	7%	24%	-	23%	27%	41%	46%	10%
Don't know	1	1	-	-	-	-	-	-	1	-	1	-	-	1	-	1	-	-	-	1	-	1
	1%	1%	-	-	-	-	-	-	6%	-	1%	-	-	1%	-	1%	-	-	-	14%	-	1%
Better	32	13	19	8	6	6	2	4	5	2	27	5	11	22	8	25	5	9	8	1	3	30
	29%	26%	32%	51%	23%	40%	8%	23%	41%	49%	34%	16%	24%	33%	31%	30%	35%	29%	34%	11%	28%	31%
Worse	39	20	19	5	16	5	5	5	2	1	23	16	17	22	3	36	2	15	12	2	4	24
	35%	39%	32%	37%	58%	35%	25%	28%	17%	18%	29%	54%	39%	33%	13%	44%	19%	51%	48%	41%	46%	25%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 43

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.
To what extent would you say each of the following is better or worse than before, if at all?
-The service you receive from the pharmacy
Base: All respondents who have had to choose a new regular community pharmacy due to closure

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	97	23	17	57	5	13	5	5	12	16	23	10	8	85	12	14	22	20	18	23	97	
Weighted Total	111*	21**	22**	69*	3**	13**	4**	5**	17**	24**	20**	9**	15**	98*	12**	13**	30**	29**	15**	23**	97*	
Much better now than before	18	4	6	8	1	3	*	-	6	-	6	2	-	17	1	8	2	-	2	5	18	
	16%	19%	27%	12%	27%	19%	12%	-	34%	-	31%	22%	-	18%	4%	60%	8%	-	15%	24%	19%	
A little better now than before	14	3	3	8	1	2	-	-	1	2	4	2	2	-	11	3	1	5	6	1	2	
	13%	15%	16%	12%	22%	17%	-	25%	14%	15%	10%	26%	-	12%	25%	6%	17%	22%	3%	8%	12%	
It is no better or worse than	38	8	8	22	2	5	1	3	5	8	7	4	3	35	3	4	10	6	7	12	42	
	35%	40%	37%	32%	50%	40%	31%	75%	27%	32%	37%	44%	20%	36%	27%	32%	32%	20%	45%	51%	43%	
A little worse now than before	17	5	4	8	-	3	2	-	4	5	2	1	1	12	5	*	6	4	4	3	14	
	16%	26%	17%	12%	-	24%	56%	-	21%	20%	8%	8%	7%	12%	43%	3%	19%	15%	29%	11%	14%	
Much worse now than before	22	-	1	21	-	-	-	-	1	8	3	-	11	22	-	-	7	13	1	1	10	
	20%	-	4%	31%	-	-	-	-	5%	33%	13%	-	69%	22%	-	-	24%	44%	3%	6%	10%	
Don't know	1	-	-	1	-	-	-	-	-	-	-	-	1	1	-	-	-	-	1	-	1	
	1%	-	-	1%	-	-	-	-	-	-	-	-	4%	1%	-	-	-	-	5%	-	1%	
Better	32	7	9	16	2	5	*	1	8	4	8	4	-	29	4	9	7	6	3	7	30	
	29%	33%	42%	24%	50%	35%	12%	25%	47%	15%	42%	48%	-	29%	30%	65%	25%	22%	18%	32%	31%	
Worse	39	5	4	29	-	3	2	-	4	13	4	1	12	34	5	*	13	17	5	4	24	
	35%	26%	21%	43%	-	24%	56%	-	26%	53%	22%	8%	76%	35%	43%	3%	43%	59%	32%	17%	25%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 44

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.
To what extent would you say each of the following is better or worse than before, if at all?
-The service you receive from the pharmacy
Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	97	41	56	97	-	59	37	40	35	24	23	6	26	3	7	69	20	75	97
Weighted Total	111*	50**	60*	111*	-**	66*	43**	53**	42**	30**	29**	6**	32**	4**	12**	84*	20**	86*	97*
Much better now than before	18	9	9	18	-	14	4	4	8	5	1	1	8	2	2	13	5	13	18
	16%	17%	16%	16%	-	21%	10%	8%	18%	17%	2%	16%	24%	55%	13%	15%	25%	15%	19%
A little better now than before	14	7	8	14	-	9	4	10	4	1	1	1	2	2	-	12	5	10	12
	13%	13%	13%	13%	-	14%	8%	18%	11%	4%	2%	9%	5%	45%	-	14%	24%	11%	12%
It is no better or worse than before	38	20	19	38	-	19	19	15	14	10	15	3	16	-	2	30	4	34	42
	35%	39%	31%	35%	-	29%	44%	28%	35%	33%	52%	49%	48%	-	13%	35%	19%	40%	43%
A little worse now than before	17	6	11	17	-	8	9	6	7	5	5	-	4	-	3	13	4	13	14
	16%	12%	19%	16%	-	12%	22%	11%	25%	23%	19%	-	12%	-	28%	16%	22%	19%	14%
Much worse now than before	22	10	12	22	-	15	7	19	4	7	7	2	3	-	6	16	2	16	10
	20%	19%	20%	20%	-	23%	16%	35%	10%	23%	25%	26%	10%	-	47%	19%	10%	18%	10%
Don't know	1	-	1	1	-	1	-	-	1	-	-	-	-	-	-	1	-	1	1
	1%	-	1%	1%	-	1%	-	-	2%	-	-	-	-	-	-	1%	-	1%	1%
Better	32	15	17	32	-	23	8	14	12	6	1	2	9	4	2	25	10	23	30
	29%	30%	28%	29%	-	35%	18%	26%	29%	21%	4%	25%	29%	100%	13%	30%	49%	26%	31%
Worse	39	16	24	39	-	23	16	24	14	14	13	2	7	-	9	29	7	29	24
	35%	31%	39%	35%	-	35%	38%	46%	35%	46%	44%	26%	23%	-	74%	34%	32%	33%	25%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 45

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-How easy or difficult it is to get to the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Gender		Age							Ethnicity		Working status		Education							
	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/ Master/ PhD/ above)	Non-graduates	Other Higher Education below degree level	A-level or equivalent	GCSE/ O-Level/ CSE/ NVQ12/ equivalent	Another type of qualification (vocational/ professional/ foreign)	No formal qualifications	Unwtd Total
Total (z)	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	
Unweighted Total	40	57	5	13	12	18	25	18	6	77	18	34	63	29	66	15	19	19	7	6	97
Weighted Total	52**	59*	15**	27**	15**	20**	17**	11**	4**	80*	30**	44**	67*	25**	82*	13**	30**	25**	5**	9**	97*
Much better now than before	9	4	5	2	3	4	-	-	1	6	3	4	6	2	7	-	3	3	-	2	7
	8%	8%	9%	10%	12%	24%	-	-	5%	8%	9%	8%	8%	10%	8%	-	8%	11%	-	17%	7%
A little better now than before	7	5	2	-	2	3	2	1	-	6	-	5	2	2	5	2	1	1	-	1	7
	6%	9%	3%	-	-	11%	14%	9%	5%	7%	-	12%	2%	7%	6%	18%	3%	5%	-	6%	7%
It is no better or worse than before	39	17	22	5	2	7	10	9	3	27	11	12	27	10	25	4	13	6	2	-	38
	35%	34%	37%	37%	9%	47%	50%	54%	29%	34%	38%	28%	40%	42%	31%	33%	43%	23%	46%	-	39%
A little worse now than before	44	18	26	2	20	2	5	6	6	30	14	21	23	6	38	6	8	14	2	7	38
	40%	34%	45%	15%	73%	11%	23%	36%	56%	38%	45%	47%	35%	26%	46%	46%	28%	56%	38%	77%	39%
Much worse now than before	12	8	4	5	2	1	2	-	-	10	2	2	9	4	8	-	5	1	1	-	7
	11%	15%	6%	37%	6%	6%	12%	-	3%	12%	7%	5%	14%	15%	10%	3%	18%	5%	15%	-	7%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Better	16	9	7	2	3	5	3	2	1	12	3	9	7	4	12	2	3	4	-	2	14
	14%	17%	12%	10%	12%	35%	14%	9%	10%	15%	9%	20%	11%	17%	14%	18%	11%	16%	-	23%	14%
Worse	56	25	30	8	22	3	7	6	7	40	16	23	33	10	45	6	14	15	3	7	45
	50%	49%	51%	53%	79%	18%	36%	36%	62%	50%	53%	52%	49%	41%	55%	49%	46%	61%	54%	77%	46%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 46

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-How easy or difficult it is to get to the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total		
Unweighted Total	97	23	17	57	5	13	5	12	16	23	10	8	85	12	14	22	20	18	23	97		
Weighted Total	111*	21**	22**	69*	3**	17**	4**	5**	17**	24**	20**	9**	15**	98*	12**	13**	30**	29**	15**	23**	97*	
Much better now than before	9	2	2	5	-	2	-	-	2	-	2	4	-	9	1	5	-	2	-	2	7	
	8%	10%	7%	8%	-	15%	-	-	9%	-	8%	42%	-	9%	4%	38%	-	6%	-	10%	7%	
A little better now than before	7	2	2	3	1	1	-	1	1	-	3	*	-	7	-	1	-	1	1	3	7	
	6%	8%	8%	5%	27%	6%	-	12%	6%	-	15%	4%	-	7%	-	7%	-	5%	9%	13%	7%	
It is no better or worse than before	39	8	8	24	2	5	1	3	4	9	9	3	33	6	5	10	6	6	11	38		
	39%	38%	35%	35%	59%	35%	27%	75%	25%	36%	44%	36%	19%	33%	51%	40%	35%	21%	43%	47%	39%	
A little worse now than before	44	8	9	27	*	6	1	1	8	9	6	2	10	39	5	1	16	14	7	7	38	
	40%	38%	42%	40%	13%	44%	38%	12%	50%	36%	32%	18%	67%	40%	42%	6%	51%	47%	48%	29%	39%	
Much worse now than before	12	1	2	9	-	-	1	-	2	7	-	-	2	11	*	1	4	6	-	-	7	
	11%	6%	8%	13%	-	-	35%	-	10%	28%	-	-	14%	12%	3%	9%	14%	21%	-	-	7%	
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Better	16	4	3	9	1	3	-	1	3	-	5	4	-	15	1	6	-	3	1	5	14	
	14%	18%	15%	13%	27%	21%	-	12%	15%	-	24%	46%	-	16%	4%	45%	-	11%	9%	23%	14%	
Worse	56	9	11	36	*	6	3	1	10	15	6	2	13	50	5	2	20	20	7	7	45	
	50%	44%	50%	52%	13%	44%	73%	12%	60%	64%	32%	18%	81%	51%	44%	15%	65%	68%	48%	29%	46%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 47

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.
To what extent would you say each of the following is better or worse than before, if at all?
-How easy or difficult it is to get to the pharmacy
Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	97	41	56	97	-	59	37	40	35	24	23	6	26	3	7	69	20	75	97
Weighted Total	111*	50**	60*	111*	-**	66*	43**	53**	42**	30**	29**	6**	32**	4**	12**	84*	20**	86*	97*
Much better now than before	9	4	5	9	-	8	2	2	3	4	-	-	5	3	-	8	1	8	7
	8%	8%	8%	8%	-	11%	4%	3%	8%	13%	-	-	16%	83%	-	9%	5%	9%	7%
A little better now than before	7	3	4	7	-	3	4	2	3	1	2	1	4	-	-	6	-	7	7
	6%	6%	6%	6%	-	4%	9%	3%	8%	4%	8%	9%	13%	-	-	7%	-	8%	7%
It is no better or worse than before	39	22	17	39	-	24	15	21	15	10	12	2	12	1	4	31	10	29	38
	35%	43%	29%	35%	-	36%	35%	35%	34%	42%	39%	2	37%	17%	35%	37%	48%	34%	39%
A little worse now than before	44	20	24	44	-	22	21	22	17	14	13	3	7	-	8	28	9	30	38
	40%	40%	39%	40%	-	33%	49%	42%	42%	45%	44%	52%	23%	-	65%	33%	47%	35%	39%
Much worse now than before	12	1	11	12	-	10	2	7	3	1	2	-	4	-	-	11	-	12	7
	11%	2%	18%	11%	-	15%	4%	13%	7%	4%	6%	-	12%	-	-	14%	-	14%	7%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Better	16	7	9	16	-	10	5	3	7	5	2	1	9	3	-	13	1	15	14
	14%	14%	14%	-	-	16%	13%	6%	16%	17%	8%	9%	29%	83%	-	16%	5%	17%	14%
Worse	56	22	34	56	-	32	22	29	20	15	14	3	11	-	8	39	9	42	45
	50%	43%	57%	50%	-	48%	52%	55%	49%	49%	50%	52%	35%	-	65%	47%	47%	49%	46%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 48

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-The opening hours of the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Gender			Age							Ethnicity		Working status		Education							
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total
97	40	57	5	13	12	18	25	18	6		77	18	34	63	29	66	15	19	19	7	6	97
111*	52**	59*	15**	27**	15**	20**	17**	11**	4**		80*	30**	44**	67*	25**	82*	13**	30**	25**	5**	9**	97*
7	-	7	-	2	2	2	-	*	1		4	3	-	7	3	4	-	1	3	-	-	6
6%	-	12%	-	6%	13%	8%	-	4%	26%		5%	9%	-	10%	11%	5%	-	4%	12%	-	-	6%
8	5	3	2	2	2	-	1	-	1		6	2	5	3	3	5	2	2	-	-	2	9
8%	11%	5%	10%	7%	16%	-	8%	-	26%		8%	5%	12%	5%	12%	7%	17%	5%	-	-	17%	9%
46	18	28	4	9	7	11	8	6	1		33	13	12	34	14	30	7	11	7	2	2	46
42%	34%	48%	25%	35%	43%	56%	44%	53%	30%		41%	45%	27%	51%	58%	36%	56%	38%	27%	46%	25%	47%
19	8	11	2	7	2	4	2	3	-		15	4	16	3	*	19	3	6	6	-	5	15
18%	15%	19%	15%	26%	10%	20%	10%	24%	-		19%	14%	37%	5%	2%	23%	20%	20%	23%	-	53%	15%
26	18	8	7	7	3	1	6	1	1		18	7	8	18	2	21	1	9	9	2	*	17
23%	35%	13%	49%	26%	18%	4%	33%	12%	18%		23%	24%	19%	26%	10%	26%	7%	30%	36%	41%	5%	16%
4	2	2	-	-	-	3	1	1	-		3	1	3	2	2	2	-	1	1	1	-	4
4%	5%	3%	-	-	-	12%	5%	6%	-		4%	3%	6%	2%	7%	3%	-	3%	3%	14%	-	4%
15	5	10	2	4	5	2	1	*	2		10	4	5	10	6	9	2	3	3	-	2	15
14%	11%	17%	10%	13%	29%	8%	8%	4%	52%		13%	14%	12%	15%	24%	11%	17%	9%	12%	-	17%	15%
45	26	19	10	14	4	5	7	4	1		33	11	24	21	3	41	4	15	15	2	5	32
41%	51%	32%	65%	52%	27%	24%	43%	36%	18%		42%	38%	55%	31%	11%	49%	27%	50%	58%	41%	57%	33%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 49

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-The opening hours of the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total		
Unweighted Total	97	23	17	57	5	13	5	5	12	16	23	10	8	85	12	14	22	20	18	23	97	
Weighted Total	111*	21**	22**	69*	3**	13**	4**	5**	17**	24**	20**	9**	15**	98*	12**	13**	30**	29**	15**	23**	97*	
Much better now than before	7	3	3	1	-	3	-	-	3	-	1	-	-	7	-	4	2	-	1	-	6	
	6%	12%	15%	2%	-	19%	-	-	19%	-	6%	-	-	7%	-	30%	6%	-	7%	-	6%	
A little better now than before	8	3	2	4	2	1	*	-	2	1	1	2	-	8	1	3	-	3	2	-	9	
	8%	14%	7%	6%	50%	6%	12%	-	9%	3%	7%	20%	-	8%	7%	24%	-	12%	12%	-	9%	
It is no better or worse than before	46	11	9	26	1	8	1	2	8	9	8	5	4	39	7	6	14	9	5	12	46	
	42%	52%	44%	38%	39%	59%	37%	40%	44%	39%	38%	55%	27%	40%	55%	42%	47%	31%	35%	52%	47%	
A little worse now than before	19	3	3	14	*	*	2	-	3	5	2	2	4	17	3	*	5	9	3	2	15	
	18%	13%	14%	20%	12%	3%	51%	-	17%	22%	10%	25%	27%	17%	22%	3%	15%	30%	22%	10%	15%	
Much worse now than before	26	2	3	21	-	2	-	2	1	9	6	-	6	24	2	-	9	8	2	7	17	
	23%	9%	13%	31%	-	13%	-	41%	6%	36%	30%	-	42%	24%	17%	-	29%	27%	14%	31%	18%	
Don't know	4	-	2	2	-	-	-	1	1	-	2	-	1	4	-	-	1	-	2	2	4	
	4%	-	8%	4%	-	-	-	19%	5%	-	9%	-	4%	4%	-	-	3%	-	10%	8%	4%	
Better	15	5	5	5	2	3	*	-	5	1	3	2	-	14	1	7	2	3	3	-	15	
	14%	26%	22%	7%	50%	25%	12%	-	28%	3%	13%	20%	-	15%	7%	55%	6%	12%	19%	-	15%	
Worse	45	4	6	35	*	2	2	2	4	14	8	2	11	40	5	*	13	17	5	9	32	
	41%	22%	27%	51%	12%	16%	51%	41%	23%	58%	40%	25%	69%	41%	39%	3%	44%	57%	35%	41%	33%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 50

Q5cii. Please think about the community pharmacy you regularly use now compared with the pharmacy you used before it closed.

To what extent would you say each of the following is better or worse than before, if at all?

-The opening hours of the pharmacy

Base: All respondents who have had to choose a new regular community pharmacy due to closure

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	97	41	56	97	-	59	37	40	35	24	23	6	26	3	7	69	20	75	97
Weighted Total	111*	50**	60*	111*	-**	66*	43**	53**	42**	30**	29**	6**	32**	4**	12**	84*	20**	86*	97*
Much better now than before	7	2	4	7	-	7	-	-	6	1	-	-	4	-	2	4	3	4	6
	6%	5%	7%	6%	-	10%	-	-	14%	4%	-	-	12%	-	13%	4%	13%	5%	6%
A little better now than before	8	1	7	8	-	5	3	3	3	3	1	-	2	3	-	6	*	8	9
	8%	3%	12%	8%	-	8%	7%	6%	7%	10%	2%	-	8%	83%	-	7%	2%	9%	9%
It is no better or worse than before	46	25	21	46	-	26	19	25	16	13	12	2	19	1	4	35	12	33	46
	42%	49%	36%	42%	-	39%	43%	48%	39%	43%	41%	25%	58%	17%	30%	42%	62%	39%	47%
A little worse now than before	19	5	14	19	-	5	14	9	9	10	8	2	1	-	5	12	+	15	15
	18%	10%	24%	18%	-	8%	33%	19%	23%	33%	26%	34%	4%	-	49%	15%	2%	17%	15%
Much worse now than before	26	16	10	26	-	19	6	13	5	3	9	2	5	-	2	23	4	22	17
	23%	32%	16%	23%	-	29%	15%	25%	11%	11%	31%	26%	16%	-	13%	27%	21%	25%	18%
Don't know	4	1	3	4	-	3	1	1	2	-	-	1	1	-	-	4	-	4	4
	4%	2%	5%	4%	-	5%	2%	1%	6%	-	-	14%	2%	-	-	5%	-	5%	4%
Better	15	4	11	15	-	12	3	3	9	4	1	-	6	3	2	9	3	12	15
	14%	8%	19%	14%	-	18%	7%	6%	21%	13%	2%	-	19%	83%	13%	11%	15%	14%	15%
Worse	45	21	24	45	-	25	20	24	14	13	17	4	6	-	7	35	5	36	32
	41%	42%	40%	41%	-	38%	47%	45%	34%	44%	57%	60%	20%	-	57%	42%	23%	42%	33%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 51

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender		Age								Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (g)	Female (h)	16-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65-74 (n)	75+ (o)	White (including White minorities) (p)	Ethnic minorities (excluding White minorities) (q)	Working full-time (r)	Not working full-time (s)	Graduates (Degree/ Master/ PhD/ above) (t)	Non-graduates (u)	Other Higher Education below degree level (v)	A-level or equivalent (w)	GCSE/ O-Level/ CSE/NVQ12 equivalent (x)	Another type of qualification (vocational/ professional/ foreign) (y)	No formal qualifications (z)	
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679
Every time	41	13	29	6	16	9	6	3	1	-	22	17	22	20	11	30	6	14	3	1	6	31
	2% ^{hjr}	2%	3%	4%	6% ^{zghi}	3% ^{hi}	2%	1%	*	-	2%	9% ^{zj}	3%	2%	2%	3% ^{ir}	3%	4% ^{ir}	1%	1%	8% ^{znor}	2%
Sometimes	616	245	367	49	90	115	135	116	63	49	521	87	268	343	176	432	70	142	165	28	27	618
	37% ^{ahin}	33%	41% ^{za}	33%	33%	42% ^{hi}	46% ^{zdhi}	44% ^{zdhi}	29%	28%	37%	43%	37%	38%	34%	39%	36%	36%	45% ^{zno}	35%	37%	37%
Hardly ever	395	182	213	42	66	59	59	50	68	53	339	46	158	235	114	277	63	99	75	23	18	412
	24% ^{ig}	24%	24%	28%	24%	21%	20%	19%	32% ^{zefg}	30% ^{ifg}	24%	23%	22%	26%	22%	25% ^{ir}	33% ^{znor}	25%	20%	28%	24%	25%
Never	464	245	216	32	78	77	73	74	63	66	426	37	228	234	175	286	41	92	109	23	21	484
	28% ^{bkmno}	33% ^{zb}	24%	22%	28%	28%	25%	28%	30%	38% ^{zacefg}	30% ^{zak}	18%	31% ^{zm}	26%	33% ^{zopq}	26%	21%	23%	30%	29%	28%	29%
Not applicable	123	56	66	16	22	17	19	23	18	8	114	9	47	76	47	76	12	40	16	5	3	130
	7% ^{ir}	8%	7%	11%	8%	6%	7%	9%	8%	4%	8% ^z	4%	6%	8%	9% ^r	7% ^r	6%	10% ^{or}	4%	7%	4%	8%
I don't know	8	6	2	4	4	-	-	-	*	-	2	5	4	4	2	6	-	5	-	*	-	4
	* ^j	1%	*	3%	1%	-	-	-	*	-	*	3% ^{zj}	1%	*	*	1%	-	1%	-	1%	-	*
Ever	1053	439	609	96	172	182	200	169	132	102	883	151	448	598	301	739	139	255	243	51	51	1061
	64% ^{ajin}	59%	68% ^{za}	65%	62%	66%	68% ^{id}	64%	62%	58%	62%	74% ^{zj}	62%	66%	57%	67% ^{zn}	72% ^{zn}	65%	66% ^{kn}	64%	68%	63%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 52

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326	1679	
Weighted Total	1648	430	320	898	67*	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324	1679	
Every time	41	9	14	19	2	7	*	3	11	2	4	1	12	37	4	11	8	20	2	1	31	
	2% krs	2%	4%	2%	2%	3% k	*	2%	6% zftjk	1%	1%	*	4% k	3%	1%	3% rs	2%	6% zrs	*	*	2%	
Sometimes	616	145	132	339	25	68	52	43	88	59	105	71	104	506	110	128	125	129	110	123	618	
	37%	34%	41%	38%	37%	32%	34%	31%	48% zefg	33%	39%	39%	39%	38%	36%	41%	39%	37%	32%	38%	37%	
Hardly ever	395	116	87	192	15	57	44	49	38	38	69	31	54	336	60	82	79	61	102	72	412	
	24% ckq	27%	27%	21%	22%	27% k	29% k	35% zhiki	21%	21%	25%	17%	20%	25%	20%	26% q	24%	18%	30% zq	22%	25%	
Never	464	129	74	261	26	60	44	38	36	63	79	55	63	373	91	71	89	109	98	97	484	
	28% ho	30%	23%	29%	38% hl	28%	29%	27%	20%	35% zhl	29%	31% h	24%	28%	30%	23%	28%	32% o	29%	30%	29%	
Not applicable	123	31	13	79	*	18	12	6	7	16	15	21	26	83	40	21	20	27	24	31	130	
	7% bdm	7%	4%	9% b	1%	9% d	8%	4%	4%	9% d	6%	12% zdg	10% d	6%	13% zm	7%	6%	8%	7%	10%	8%	
I don't know	8	-	*	7	-	-	-	*	-	-	-	2	5	8	-	2	2	-	4	-	4	
	*	*	*	1%	-	-	-	*	-	-	-	1%	2% a	1%	-	1%	1%	-	1%	-	*	
Ever	1063	270	232	550	41	132	97	95	137	99	178	103	170	879	174	221	212	210	213	196	1061	
	64% clkn	63%	73% zac	61%	61%	63%	63%	68% i	76% zdef ijkl	55%	65%	57%	64%	65% zn	57%	70% zqs	65%	61%	63%	61%	63%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 53

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	-.**	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
Every time	41	16	25	41	-	24	16	13	26	14	7	1	11	2	11	20	5	31	31
	2% _o	2%	3%	2%	-	2%	3%	2%	4% _z	3%	3%	2%	3%	3%	10% _{zo}	2%	1%	3%	2%
Sometimes	616	288	328	616	-	425	191	236	235	158	106	34	170	22	56	462	194	410	618
	37% _h _q	39%	36%	37%	-	36%	41%	40% _h	34%	37%	45% _{zh}	61% _{zgh}	43% _z	43%	49% _z	37%	50% _{zq}	34%	37%
Hardly ever	395	194	202	395	-	302	93	146	170	92	52	9	84	13	14	297	96	284	412
	24% _h _n	26%	22%	24%	-	26% _z _f	20%	25%	24%	22%	16%	22%	21%	24%	12%	24% _h _n	25%	24%	25%
Never	464	201	261	464	-	343	119	145	214	128	53	7	98	13	28	358	72	376	484
	28% _h _{kp}	27%	29%	28%	-	29%	25%	25%	31% _g _l _k	30% _k	23%	12%	25%	25%	25%	29%	19%	31% _z _p	29%
Not applicable	123	45	78	123	-	72	50	51	48	32	14	5	25	1	4	92	23	95	130
	7% _h _e	6%	9%	7%	-	6%	11% _z _e	9%	7%	8%	6%	9%	6%	2%	4%	7%	6%	8%	8%
I don't know	8	4	4	8	-	6	-	-	2	4	2	-	4	2	-	8	-	6	4
	*	*	*	*	-	1%	-	-	*	1% _g	1%	-	1%	4%	-	1%	-	*	*
Ever	1053	497	555	1053	-	751	299	395	430	264	165	44	265	37	81	778	295	725	1061
	64% _q	67%	62%	64%	-	64%	64%	67%	62%	62%	70%	78% _z _h	68%	70%	71%	63%	76% _z _q	60%	63%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 54

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock? (excluding Not applicable)
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender		Age								Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	1549	699	841	56	130	232	273	373	332	153	1390	140	606	935	505	1029	195	307	365	89	73	1549
Weighted Total	1525	690	827	132*	253	260	273	243	195	168	1311	194	680	836	478	1030	180	353	352	75*	72*	1549
Every time	41	13	29	6	16	9	6	3	1	-	22	17	22	20	11	30	6	14	3	1	6	31
	3%hj	2%	3%	4%	7%zghi	3%hi	2%	1%	*	-	2%	9%zj	3%	2%	2%	3%r	4%	4%r	1%	1%	8%znor	2%
Sometimes	616	245	367	49	90	115	135	116	63	49	521	87	268	343	176	432	70	142	165	28	27	618
	40%ahi	35%	44%za	37%	35%	44%hi	50%zdhi	48%zdhi	32%	29%	40%	45%	40%	41%	37%	42%	39%	40%	47%zn	37%	38%	40%
Hardly ever	395	182	213	42	66	59	59	50	68	53	339	46	158	235	114	277	63	99	75	23	18	412
	26%g	26%	26%	32%	26%	23%	22%	20%	35%zerfg	31%fg	26%	24%	23%	28%	24%	27%r	38%znor	28%	21%	30%	25%	27%
Never	464	245	216	32	78	77	73	74	63	66	426	37	228	234	175	286	41	92	109	23	21	484
	30%bkmo	35%zb	26%	24%	31%	30%	27%	30%	32%	40%ar	32%ak	19%	34%	28%	37%zopq	28%	23%	26%	31%	31%	29%	31%
Not applicable (excluded from base)	123r	56	66	16	22	17	19	23	18	8	114z	9	47	76	47r	76r	12	40or	16	5	3	130
I don't know	8	6	2	4	4	-	-	-	*	-	2	5	4	4	2	6	-	5	-	*	-	4
	1%j	1%	*	3%	1%	-	-	-	*	-	*	3%zj	1%	*	*	1%	-	2%z	-	1%	-	*
Ever	1053	439	609	96	172	182	200	169	132	102	883	151	448	598	301	739	139	255	243	51	51	1061
	69%aijn	64%	74%za	73%	68%	70%	73%i	70%	67%	60%	67%	78%zj	66%	71%z	63%	72%zn	77%zn	72%zn	69%	69%	71%	68%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 55

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock? (excluding Not applicable)

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (g)	North (g)	Midlands (g)	South (g)	North East (g)	North West (g)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (g)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1549	441	297	811	85	199	157	154	143	197	249	180	185	1236	313	302	310	295	345	297	1549	
Weighted Total	1525	399	307	819	67*	192	141*	133*	173	162	258	160	238	1260	264	293	304	320	315	293	1549	
Every time	41	9	14	19	2	7	*	3	11	2	4	1	12	37	4	11	8	20	2	1	31	
	3% _{krs}	2%	4%	2%	2%	4% _k	*	2%	6% _{zrfjk}	1%	2%	*	5% _{kk}	3%	1%	4% _{rs}	3%	6% _{zrs}	1%	*	2%	
Sometimes	616	145	132	339	25	68	52	43	88	59	105	71	104	506	110	128	125	129	110	123	618	
	40%	36%	43%	41%	37%	35%	37%	33%	51% _{zefg}	36%	41%	44%	44%	40%	42%	44%	41%	40%	35%	42%	40%	
Hardly ever	395	116	87	192	15	57	44	49	38	38	69	31	54	336	60	82	79	61	102	72	412	
	26% _q	29%	28%	24%	22%	30% _{kk}	31% _{kk}	37% _{zhikl}	22%	23%	27%	19%	23%	27%	23%	28% _q	26%	19%	32% _{zq}	25%	27%	
Never	464	129	74	261	26	60	44	38	36	63	79	55	63	373	91	71	89	109	98	97	484	
	30% _{bho}	32% _b	24%	32% _b	39% _h	31%	31%	28%	21%	39% _{zhl}	31%	35% _h	26%	30%	34%	24%	29%	34% _o	31%	33% _o	31%	
Not applicable (excluded from base)	123	31	13	79	*	18	12	6	7	16	15	21	26	83	40	21	20	27	24	31	130	
	8	-	*	7	-	-	-	*	-	-	-	2	5	8	-	2	2	-	4	-	4	
I don't know	1%	-	*	1%	-	-	-	-	-	-	-	1%	2% _z	1%	-	1%	1%	-	1%	-	*	
Ever	1053	270	232	550	41	132	97	95	137	99	178	103	170	879	174	221	212	210	213	196	1061	
	69% _u	68%	76% _{zac}	67%	61%	69%	69%	71%	79% _{zdlk}	61%	69%	64%	71%	70%	66%	75% _{zq}	70%	66%	68%	67%	68%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 56

Q5D. Thinking about all of the community pharmacies you have used in the last year for prescription medicine, how often have you been told that the prescription medicine you needed was out of stock? (excluding Not applicable)
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used						Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)		
Total (z)																			
1549	719	827	1549	-	1162	381	557	629	406	195	48	314	27	90	1101	394	1120	1549	
1525	702	820	1525	-.*	1100	418	540	646	396	220	51*	367	51**	109*	1145	367	1107	1549	
41	16	25	41	-	24	16	13	26	14	7	1	11	2	11	20	5	31	31	
3%o	2%	3%	3%	-	2%	4%	2%	4%z	3%	3%	2%	3%	3%	10%zo	2%	1%	3%	2%	
616	288	328	616	-	425	191	236	235	158	106	34	170	22	56	462	194	410	618	
40%ehq	41%	40%	40%	-	39%	46%ze	44%h	36%	40%	48%h	67%zghj	46%z	43%	51%	40%	53%zq	37%	40%	
395	194	202	395	-	302	93	146	170	92	52	9	84	13	14	297	96	284	412	
26%ln	28%	25%	26%	-	27%	22%	27%	26%	23%	23%	17%	23%	25%	13%	26%ln	26%	26%	27%	
464	201	261	464	-	343	119	145	214	128	53	7	98	13	28	358	72	376	484	
30%kp	29%	32%	30%	-	31%	28%	27%	33%qlik	32%k	24%	14%	27%	25%	26%	31%	20%	34%zp	31%	
123e	45	78	123	-	72	50ze	51	48	32	14	5	25	1	4	92	23	95	130	
8	4	4	8	-	6	-	-	2	4	2	-	4	2	-	8	-	6	4	
1%g	1%	1%	1%	-	1%	-	-	*	1%g	1%	-	1%	4%	-	1%	-	1%	*	
1053	497	555	1053	-	751	299	395	430	264	165	44	265	37	81	778	295	725	1061	
69%q	71%	68%	69%	-	68%	72%	73%zhi	67%	67%	75%	86%zhi	72%	71%	74%	68%	80%zq	65%	68%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 57

Q6. Do you tend to use one community pharmacy, or do you use different community pharmacies?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Total (z)	Gender		Age							Ethnicity		Working status		Education							Unwtd Total
		Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679
One pharmacy	1171	529	638	102	182	173	185	201	179	150	1031	129	460	705	344	816	143	280	273	64	57	1230
	71%efln	71%	71%	69%	66%	62%	63%	76%kzdef	84%zcde	85%zcdefg	72%z	64%	63%	77%z	66%	74%zn	75%ln	71%	74%ln	80%ln	77%	73%
Different pharmacies	468	214	250	44	90	102	107	65	33	26	388	71	260	203	180	282	47	107	94	15	17	442
	28%ghij	29%	28%	30%hi	33%hi	37%zghi	37%zghi	24%hi	16%	15%	27%	35%	36%zlm	22%	34%zoprs	25%	25%	27%	26%	19%	23%	26%
Don't know	8	3	5	2	3	2	1	-	1	-	6	3	5	3	1	8	1	5	1	1	-	7
	1%	*	1%	1%	1%	1%	*	-	*	-	*	1%	1%	*	*	1%	1%	1%	*	1%	-	*

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 58

Q6. Do you tend to use one community pharmacy, or do you use different community pharmacies?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
Total (z)																						
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326		
Weighted Total	1648	430	320	898	67*	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324		
One pharmacy	1171	313	216	642	49	158	106	96	120	132	191	142	176	942	229	218	236	249	240	229		
	71%	73%	68%	72%	72%	75%	69%	69%	67%	74%	70%	78% ^{zhi}	67%	70%	75%	70%	73%	72%	71%	71%		
Different pharmacies	468	113	102	253	19	49	46	43	59	46	81	39	87	393	75	92	84	98	99	95		
	28% ^{zk}	26%	32%	28%	28%	23%	30%	31%	33% ^{zk}	26%	30%	22%	33% ^{zk}	29%	25%	29%	26%	28%	29%	29%		
Don't know	8	4	1	3	-	3	1	-	1	-	1	-	2	8	-	3	5	-	-	1		
	1%	1%	*	*	-	2%	1%	-	1%	-	*	-	1%	1%	-	1%	1%	-	-	*		

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 59

Q6. Do you tend to use one community pharmacy, or do you use different community pharmacies?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status			
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	Unwtd Total
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	..*	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
One pharmacy	1171	524	645	1171	-	1171	-	384	490	275	113	24	238	29	84	877	308	833	1230
	71% ^{agjklq}	70%	72%	77%	-	100% ^z	-	65% ^{ijk}	71% ^{ijk}	64% ^{ijk}	48%	42%	61%	56%	74%	71%	79% ^{zq}	69%	73%
Different pharmacies	468	218	249	468	-	-	468	206	201	152	121	32	154	21	28	353	82	363	442
	28% ^{ep}	29%	28%	28%	-	-	100% ^{ze}	35% ^{zh}	29%	35% ^{zh}	52% ^{zghi}	58% ^{zghi}	39% ^z	40%	25%	29%	21%	30% ^{zp}	26%
Don't know	8	5	3	8	-	-	-	1	3	1	1	-	1	2	1	7	-	7	7
	1% ^{el}	1%	*	1%	-	-	-	*	*	*	*	-	*	4%	1%	1%	-	1%	*

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 60

Q7. Thinking about the community pharmacy you contact or visit most regularly either for yourself or someone you care for (including any children you have), which of the following, if any, best describes the community pharmacy?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679
A small chain or independent pharmacy (i.e. 5 or fewer pharmacies in the chain)	694	308	384	63	119	117	135	100	86	74	571	117	314	375	245	440	78	161	135	37	29	676
	42% 36% 41% 43%			43%	43%	42%	46%	38%	41%	42%	40%	58% 42%	43%	41%	47% 47% 40%	40%	41%	41%	37%	46%	39%	40%
A large or medium sized chain pharmacy (e.g. Boots, Day Lewis, Well, Rowlands etc. or other large or medium sized chain)	591	273	315	57	99	97	87	109	82	59	516	65	244	343	186	398	71	143	127	34	24	618
	36% 36% 37% 35%			39%	36%	35%	30%	41% 41% 41% 41%	38% 38% 38% 34%	34%	36% 36% 32%	32%	34%	38%	35% 35% 35% 35%	36%	37%	36%	34%	42%	33%	37%
Attached to a GP practice	428	200	225	26	87	84	79	64	47	41	369	54	215	210	144	281	59	94	89	18	21	439
	26% 26% 27% 25%	27%	25%	17%	32% 32% 32% 30%	30% 30% 30% 30%	27%	24%	22%	23%	26% 26% 27% 27%	27%	30% 30% 30% 30%	23%	27%	25%	31%	24%	24%	23%	28%	26%
In a supermarket	235	107	126	21	71	43	32	31	19	19	192	38	131	102	74	159	23	59	56	5	16	212
	14% 14% 14% 14%	14%	14%	14%	26% 26% 26% 26%	16% 16% 16% 16%	11%	11%	9%	17%	13% 13% 13% 13%	19%	18% 18% 18% 18%	11%	14% 14% 14% 14%	14% 14% 14% 14%	12%	15%	15%	7%	21% 21% 21% 21%	13%
An online pharmacy	56	22	32	4	10	12	13	9	6	3	49	7	32	24	22	34	6	11	11	1	4	54
	3% 3% 3% 3%	3%	4%	3%	4%	4%	4%	3%	3%	2%	3% 3% 3% 3%	3%	4%	3%	4% 4% 4% 4%	3%	3%	3%	3%	1%	5%	3%
Don't know	13	4	9	1	2	3	3	3	-	1	9	3	6	7	1	12	3	4	5	-	*	13
	1% 1% 1% 1%	*	1%	1%	1%	1%	1%	1%	-	1%	1% 1% 1% 1%	2%	1%	1%	* * * *	1% 1% 1% 1%	1%	1%	1%	-	1%	1%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 61

Q7. Thinking about the community pharmacy you contact or visit most regularly either for yourself or someone you care for (including any children you have), which of the following, if any, best describes the community pharmacy?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326	1679	
Weighted Total	1648	430	320	898	67*	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324	1679	
A small chain or independent pharmacy (i.e. 5 or fewer pharmacies in the chain)	694	156	133	405	28	80	48	52	81	82	115	45	162	566	128	125	142	137	154	136	676	
	42%afk	36%	42%	45%za	42%k	38%k	31%	37%k	48%fk	46%fk	42%k	25%	61%kzdef	42%	42%	40%	44%	40%	45%	42%	40%	
A large or medium sized chain pharmacy (e.g. Boots, Day Lewis, Well, Rowlands etc. or other large or medium sized chain)	591	146	107	338	24	67	55	47	60	64	101	84	89	486	105	114	105	138	111	124	618	
	36%	34%	34%	38%	36%	32%	36%	34%	33%	36%	37%	47%kzgh	43%ghijk	36%	35%	36%	32%	40%	33%	38%	37%	
Attached to a GP practice	428	129	92	207	18	70	40	38	53	48	58	57	45	331	96	91	69	97	93	78	439	
	26%icl	30%c	29%	23%	27%	33%zjl	26%	28%kl	30%kl	27%kl	21%kl	31%jl	17%	25%	32%km	29%	21%	28%	27%	24%	26%	
In a supermarket	235	71	45	119	7	36	28	30	15	18	39	27	35	210	24	53	45	62	34	41	212	
	14%hnr	17%	14%	13%	10%	17%h	19%h	21%zhl	8%	10%	14%	15%	13%	16%zn	8%	17%r	14%	18%r	10%	13%	13%	
An online pharmacy	56	13	11	32	1	10	2	5	6	6	11	4	11	50	6	17	8	9	12	11	54	
	3%	3%	3%	4%	1%	5%	1%	4%	3%	3%	4%	2%	4%	4%	2%	5%	2%	3%	3%	3%	3%	
Don't know	13	4	4	5	-	3	1	1	3	-	4	-	1	13	-	3	3	5	2	-	13	
	1%	1%	1%	1%	-	1%	1%	1%	2%	-	1%	-	*	1%	-	1%	1%	1%	1%	-	1%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 62

Q7. Thinking about the community pharmacy you contact or visit most regularly either for yourself or someone you care for (including any children you have), which of the following, if any, best describes the community pharmacy?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	-**	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
A small chain or independent pharmacy (i.e. 5 or fewer pharmacies in the chain)	694 42%agijk	288 38%	405 45%za	694 42%	-	490 42%	201 43%	73 12%	694 100%zgijk	70 16%	42 18%	11 19%	160 41%	31 59%	47 42%	528 43%	161 41%	499 41%	676 40%
A large or medium sized chain pharmacy (e.g. Boots, Day Lewis, Well, Rowlands etc. or other large or medium sized chain)	591 36%ehi	270 36%	320 36%	591 36%	-	384 33%	206 44%ze	591 100%zhijk	73 10%	106 25%h	84 36%hi	21 37%h	133 34%	17 32%	46 41%	429 35%	145 37%	418 35%	618 37%
Attached to a GP practice	428 26%egh	205 27%	222 25%	428 26%	-	275 23%	152 32%ze	106 18%h	70 10%	428 100%zghjk	50 22%h	11 20%h	129 33%z	7 14%	36 31%	312 25%	106 27%	310 26%	439 26%
In a supermarket	235 14%ehp	104 14%	130 15%	235 14%	-	113 10%	121 26%ze	84 14%h	42 6%	50 12%h	235 100%zghik	14 25%zhi	72 18%z	7 13%	19 17%	174 14%	40 10%	187 16%zp	212 13%
An online pharmacy	56 3%eh	25 3%	31 3%	56 3%	-	24 2%	32 7%ze	21 3%h	11 2%	11 3%	14 6%h	56 100%zghij	15 4%	2 3%	5 5%	42 3%	17 4%	38 3%	54 3%
Don't know	13 1%h	9 1%	4 *	13 1%	-	8 1%	4 1%	-	-	-	-	-	3 1%	1 2%	2 2%	7 1%	3 1%	10 1%	13 1%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 63

Q9. Thinking about the regular community pharmacy that you use, either for yourself or someone you care for (including any children you have), which of the following services do you think they currently offer, if any?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender			Age								Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)			
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679		
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679		
Providing medicines your doctor or nurse has prescribed	1287	573	710	95	193	193	236	226	191	152	1147	129	567	715	427	849	150	303	276	66	54	1364		
	78% ^{cdek}	77%	80%	64%	70%	70%	81% ^{cde}	85% ^{cde}	90% ^{cde}	87% ^{cde}	80% ^{zk}	63%	78%	78%	81% ^{zk}	77%	78%	77%	75%	82%	73%	81%		
Selling medicines like paracetamol or eye drops to treat minor illness	1236	542	690	92	193	194	221	213	182	142	1111	115	543	690	426	800	143	290	262	61	44	1312		
	75% ^{ceko}	73%	77% ^z	62%	70%	70%	75%	80% ^{cde}	85% ^{cde}	81% ^{cde}	78% ^{zk}	57%	75%	76%	81% ^{zoqrt}	72% ^t	74% ^t	74% ^t	71%	76%	60%	78%		
Advice about medicines (prescribed medicines and medicines you can buy)	1091	473	614	84	175	164	199	195	167	107	957	119	482	604	376	705	133	252	232	49	39	1156		
	66% ^{eo}	63%	69% ^z	57%	64%	59%	68% ^z	73% ^z	79% ^z	61% ^{fi}	67% ^{zk}	58%	66%	66%	72% ^{zort}	64%	69% ^t	64%	63%	61%	52%	69%		
Advice about minor health problems	1085	481	600	92	166	166	183	200	162	116	970	105	492	587	376	701	123	263	221	53	41	1156		
	66% ^{ekor}	64%	67%	62%	60%	60%	63%	75% ^{zdef}	76% ^{zdef}	66% ^f	68% ^{zk}	52%	68%	64%	72% ^{zort}	63%	64%	67%	60%	66%	55%	69%		
Providing flu vaccinations	997	447	545	54	161	137	172	197	155	119	887	99	458	536	344	647	125	212	207	52	50	1073		
	60% ^{ceqk}	60%	61%	37%	59% ^z	49%	59% ^{ce}	74% ^z	73% ^z	68% ^z	62% ^{zk}	49%	63%	59%	66% ^{zoqr}	58%	65% ^{oq}	54%	56%	65%	67%	64%		
Checking blood pressure	656	304	351	63	106	95	115	111	98	67	581	68	301	355	197	455	83	165	145	28	34	685		
	40% ^z	41%	39%	42%	39%	34%	39%	42%	46% ^{ze}	38%	41% ^z	34%	41%	39%	37%	41%	43%	42%	40%	35%	46%	41%		
Helping people to stop smoking	649	300	345	58	110	110	118	116	85	52	584	57	316	331	218	428	81	149	150	24	25	686		
	39% ^{ukm}	40%	39%	39%	40%	40%	40%	44% ^z	40% ^z	30%	41% ^{zk}	28%	44% ^{zm}	36%	42% ^z	39%	42%	38%	41%	29%	33%	41%		
Providing Covid vaccinations	623	287	332	33	114	83	99	124	93	75	540	75	285	336	219	400	76	129	127	37	30	663		
	38% ^{ce}	38%	37%	22%	42% ^{ce}	30%	34%	47% ^{zcef}	44% ^{zcef}	43% ^{ce}	38%	37%	39%	37%	42% ^{zq}	36%	39%	33%	35%	47% ^{oq}	47%	39%		
Providing oral contraception (such as the pill or morning after pill)	598	256	338	74	126	114	104	92	58	32	519	72	317	280	232	364	64	151	116	18	15	583		
	36% ^{himo}	34%	38%	50% ^{ghi}	46% ^{zghi}	41% ^{hi}	35% ^{hi}	34% ^{hi}	27% ^{hi}	18%	36%	35%	44% ^{zm}	31%	44% ^{zoprst}	33% st	33%	38% ^{oost}	32%	22%	21%	35%		
Information on which health services you should go to for a health problem	573	252	318	50	102	102	98	99	75	47	509	57	280	293	198	372	72	149	111	19	21	602		
	35% ^{ims}	34%	36%	34%	37%	37% ^z	33%	37% ^z	35%	27%	36% ^z	28%	39% ^{zm}	32%	38% ^z	34%	38% ^z	38% ^z	30%	24%	28%	36%		
Providing travel vaccinations	403	191	208	32	84	62	62	84	54	25	331	65	214	189	156	244	47	89	76	17	14	414		
	24% ^{umo}	26%	23%	22%	31% ^z	22%	21%	32% ^{zefi}	25% ^z	14%	23%	32% ^z	29% ^{zm}	21%	30% ^{zor}	22%	24%	23%	21%	22%	19%	25%		
Advice on weight management and healthy eating	388	175	209	39	77	69	65	67	47	23	325	56	197	190	128	260	50	97	89	10	14	390		
	24% ^{ims}	23%	23%	27%	28% ^z	25% ^z	22% ^z	25% ^z	22% ^z	13%	23%	28%	27% ^{zm}	21%	24% ^z	24% ^z	26% ^z	25% ^z	24% ^z	13%	19%	23%		
Monitor your medication or other support if you have a long-term health condition	360	159	200	34	49	54	55	58	61	48	309	45	145	213	106	251	44	93	76	21	17	391		
	22% ^z	21%	22%	23%	18%	20%	19%	22%	29% ^{zdef}	27%	22%	22%	20%	23%	20%	23%	23%	24%	21%	26%	23%	23%		
Providing advice about the menopause and selling over the counter medicines to treat symptoms	356	158	196	36	68	47	66	73	48	18	313	39	187	169	126	229	47	90	73	12	7	388		
	22% ^{umt}	21%	22%	24% ^z	25% ^z	17%	22% ^z	27% ^z	22% ^z	10%	22%	19%	26% ^{zm}	18%	24% ^z	21% ^z	24% ^z	23% ^z	20%	15%	10%	23%		
Providing other NHS vaccinations	311	149	158	35	56	50	44	61	43	22	267	38	147	163	112	196	39	79	56	12	11	324		
	19% ^z	20%	18%	24%	21%	18%	15%	23% ^{zft}	20% ^z	12%	19%	19%	20%	18%	21% ^{zr}	18%	20%	20%	15%	15%	15%	19%		
Prescribe medicines independently of a doctor or nurse	305	125	179	23	54	54	54	56	37	26	256	46	152	152	102	201	44	61	63	13	20	313		
	18% ^z	17%	20%	16%	20%	20%	19%	21%	18%	15%	18%	22%	21%	17%	19%	18%	23%	16%	17%	16%	27%	19%		
Refer people to other health services (such as a referral to see a consultant at the hospital)	180	100	79	31	39	23	26	31	16	13	160	18	95	84	67	112	19	43	41	5	4	167		
	11% ^{hbm}	13% ^{zb}	9%	21% ^{zefh}	14%	8%	9%	12%	8%	8%	11%	9%	13% ^{um}	9%	13%	10%	10%	11%	11%	7%	5%	10%		
Providing blood tests	1	1	-	-	-	-	-	-	-	1	1	-	-	1	-	1	-	-	-	1	-	1		
	* ^z	* ^z	-	-	-	-	-	-	-	* ^z	* ^z	-	-	-	-	* ^z	-	-	-	1% ^{zno}	-	-		
Herbal products	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Providing drug addiction services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Other	4	1	2	-	-	1	-	* ^z	1	1	2	1	1	2	2	2	-	-	2	-	-	5		
	* ^z	* ^z	-	-	-	-	-	* ^z	* ^z	1% ^z	* ^z	1% ^z	* ^z	* ^z	* ^z	* ^z	-	-	1% ^z	-	-			
None of these	21	7	13	3	3	7	2	3	1	2	15	5	8	13	6	15	2	4	5	1	3	20		
	1% ^z	1%	1%	2%	1%	3%	1%	1%	1%	1%	1%	3%	1%	1%	1%	1%	1%	1%	1%	1%	4%	1%		
Don't know	66	26	39	11	11	17	9	6	6	5	55	10	24	41	12	50	8	16	19	7	-	61		
	4% ^{gn}	3%	4%	7%	4%	6% ^g	3%	2%	3%	3%	4%	5%	3%	5%	2%	5%	4%	4%	5% ^{gn}	8% ^{znt}	-	4%		
No answer	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 64

Q9. Thinking about the regular community pharmacy that you use, either for yourself or someone you care for (including any children you have), which of the following services do you think they currently offer, if any?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					
Total (z)	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	Unwtd Total	
1679	474	314	891		86	220	168	162	152	218	267	202	204	1323	356		326	326	327	374	326	1679
1648	430	320	898		67	210	153*	139*	180	179	273	182	265	1344	304		314	325	346	339	324	1679
1287 78%ao	336	253	698		51	172	113	116	137	136	225	152	185	1039	247		226	242	273	266	280	1364 81%
1236 75%aq	330	232	675		51	158	120	111	121	130	216	145	183	1002	234		229	229	240	264	274	1312 78%
1091 66%	289	212	590		46	149	94	93	119	103	192	124	171	886	206		192	222	221	230	227	1156 69%
1085 66%o	284	213	588		43	148	93	102	112	114	180	134	160	871	214		204	195	218	245	223	1156 69%
997 60%	250	194	553		49	119	82	97	97	101	176	111	165	800	197		179	179	218	211	210	1073 64%
656 40%	179	138	339		36	81	62	68	70	68	98	65	108	542	115		132	133	128	150	113	685 41%
649 39%	170	147	331		35	78	57	64	84	70	103	70	89	534	115		131	132	128	142	116	686 41%
623 38%k	162	119	341		39	76	47	55	64	67	106	50	118	513	109		120	109	137	136	121	663 39%
598 36%	153	123	323		33	73	57	49	74	63	84	66	109	497	101		121	127	121	125	103	583 35%
573 35%	141	118	314		23	76	43	53	65	56	102	70	86	467	106		117	119	113	111	114	602 36%
403 24%afn	79	69	255		13	45	22	37	33	39	69	39	107	354	49		82	84	77	83	77	414 25%
388 24%f	98	81	209		19	56	23	31	50	38	63	41	67	317	72		76	86	71	83	73	390 23%
360 22%	101	64	195		18	48	35	30	33	36	51	52	56	295	65		70	78	69	67	76	391 23%
356 22%	91	75	190		18	46	27	36	39	29	59	47	54	292	64		66	88	71	71	60	388 23%
311 19%	84	48	179		15	47	23	24	24	30	52	30	66	257	54		64	65	56	58	68	324 19%
305 18%cc	85	73	146		12	46	28	36	37	22	43	33	48	248	57		53	79	63	56	54	313 19%
180 11%	47	33	100		5	26	16	23	11	22	28	23	27	153	26		37	34	42	38	29	167 10%
1	-	1	-		-	-	-	-	1	-	-	-	-	1	-		-	-	-	1	-	1
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-
4	2	-	2		*	1	-	-	-	-	1	-	1	4	-		*	*	-	3	-	5
21 1%	6	5	9		2	1	3	2	3	4	1	1	4	18	3		6	7	2	4	2	20 1%
66 4%	20	11	34		3	11	5	4	7	6	8	6	15	55	10		15	19	16	7	8	61 4%
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 65

Q9. Thinking about the regular community pharmacy that you use, either for yourself or someone you care for (including any children you have), which of the following services do you think they currently offer, if any?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Smoking Habits			Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	-.**	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
Providing medicines your doctor or nurse has prescribed	1287 78% _z	595 80%	691 77%	1287 78%	-	914 78%	367 78%	459 78%	570 82% _{zi}	328 77%	179 76%	40 71%	266 68%	28 54%	81 78%	963 78%	317 81%	929 77%	1364 81%
Selling medicines like paracetamol or eye drops to treat minor illness	1236 75% _z	548 73%	688 77%	1236 75%	-	860 73%	372 79% _{ze}	468 79% _{zik}	560 81% _{zik}	290 68%	181 77% _i	36 65%	272 69%	29 56%	85 75%	924 75%	314 81% _{zq}	879 73%	1312 78%
Advice about medicines (prescribed medicines and medicines you can buy)	1091 66% _z	483 65%	607 68%	1091 66%	-	751 64%	334 71% _{ze}	419 71% _{zi}	483 70% _{zi}	269 63%	170 72% _i	35 62%	228 58%	24 46%	72 64%	819 66%	271 70%	783 65%	1156 69%
Advice about minor health problems	1085 66% _z	486 65%	599 67%	1085 66%	-	762 65%	317 68%	411 70% _i	492 71% _{zi}	260 61%	162 69%	36 64%	227 58%	24 47%	82 72%	816 66%	273 70%	774 64%	1156 69%
Providing flu vaccinations	997 60% _z	445 60%	552 61%	997 60%	-	697 60%	295 63%	392 66% _{zi}	445 64% _{zi}	221 52%	156 66% _i	31 56%	205 52%	20 39%	75 66%	742 60%	252 65%	718 60%	1073 64%
Checking blood pressure	656 40% _z	281 38%	374 42%	656 40%	-	472 40%	181 39%	282 48% _{zhi}	277 40%	156 36%	91 34%	19 34%	125 32%	21 41%	54 48%	477 39%	169 43%	460 38%	685 41%
Helping people to stop smoking	649 39% _z	308 41%	340 38%	649 39%	-	456 39%	191 41%	254 43% _i	286 41% _i	146 34%	89 38%	22 40%	150 36%	22 43%	46 40%	485 39%	166 43%	462 38%	686 41%
Providing Covid vaccinations	623 38% _z	256 34%	367 41% _{za}	623 38% _z	-	430 37%	191 41%	237 44% _{zi}	303 43% _{zi}	148 37%	86 39%	17 30%	128 33%	16 30%	55 49%	454 37%	164 42%	438 36%	663 39%
Providing oral contraception (such as the pill or morning after pill)	598 36% _z	243 33%	355 40% _{za}	598 36% _z	-	394 34%	202 43% _{ze}	230 39%	275 40% _z	147 34%	87 37%	23 41%	132 34%	17 32%	38 34%	461 37%	144 37%	429 36%	583 35%
Information on which health services you should go to for a health problem	573 35% _z	251 34%	321 36%	573 35%	-	401 34%	171 37%	222 38% _i	260 37% _i	131 31%	72 31%	23 41%	132 34%	14 27%	32 28%	437 35%	154 39%	407 34%	602 36%
Providing travel vaccinations	403 24% _z	158 21%	245 27% _{za}	403 24%	-	265 23%	136 29% _{ze}	175 30% _{zi}	179 26%	99 23%	58 25%	20 36%	81 21%	7 13%	30 25%	309 25%	108 28%	282 23%	414 25%
Advice on weight management and healthy eating	388 24% _z	161 22%	227 25%	388 24%	-	280 24%	109 23%	139 24%	190 27% _z	93 22%	44 19%	14 25%	88 23%	16 30%	35 31%	289 23%	109 28% _z	268 22%	390 23%
Monitor your medication or other support if you have a long-term health condition	360 22% _z	153 20%	207 23%	360 22%	-	285 24% _{zf}	72 15%	124 21%	167 24% _j	95 22% _j	35 22%	12 22%	64 16%	10 19%	35 31%	263 21%	117 30% _{zq}	231 19%	391 23%
Providing advice about the menopause and selling over the counter medicines to treat symptoms	356 22% _z	153 20%	202 23%	356 22%	-	246 21%	108 23%	140 24%	146 21%	85 20%	48 21%	11 20%	63 14%	8 15%	22 20%	276 22%	82 21%	260 22%	388 23%
Providing other NHS vaccinations	311 19% _z	143 19%	168 19%	311 19%	-	214 18%	95 20%	110 19%	140 20%	86 20%	48 20%	11 19%	54 14%	13 26%	29 18%	219 18%	87 22%	215 18%	324 19%
Prescribe medicines independently of a doctor or nurse	305 18% _z	122 16%	182 20%	305 18%	-	209 18%	92 20%	99 17%	148 21% _{zi}	63 15%	44 19%	16 28% _i	75 19%	9 17%	26 19%	231 15%	59 15%	240 20% _z	313 19%
Refer people to other health services (such as a referral to see a consultant at the hospital)	180 11% _z	71 10%	108 12%	180 11%	-	128 11%	52 11%	58 10%	85 12%	50 12%	34 15%	11 19%	42 11%	8 15%	10 11%	141 11%	32 8%	144 12% _z	167 10%
Providing blood tests	1 *	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	-	-	-	-	1 *	-	1 *
Herbal products	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Providing drug addiction services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	4 *	1 *	3 *	4 *	-	2 *	1 *	2 *	2 *	-	1 *	-	1 *	-	-	3 *	1 *	3 *	5 *
None of these	21 1% _z	8 1%	13 1%	21 1%	-	16 1%	5 1%	2 *	7 1%	7 2%	3 1%	3 8% _{zgh}	9 2%	2 3%	2 1%	16 1%	4 1%	17 1%	20 1%
Don't know	66 4%	23 3%	41 5%	66 4%	-	49 4%	14 3%	28 5%	22 3%	20 5%	4 2%	2 3%	21 5%	5 10%	5 4%	53 4%	14 4%	45 4%	61 4%
No answer	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 66

Q10. And regardless of what services you think community pharmacies currently offer, which of the following services, if any, do you think community pharmacies should offer?

Base: All respondents

	Gender			Age								Ethnicity		Working status		Education								
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)		White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		Unwtd Total
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207		1867	186	829	1237	674	1385	255	436	480	121	93		2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225		1780	271	939	1129	644	1415	234	524	469	103*	85*		2082
Advice about minor health problems	1514	672	838	129	213	233	275	263	224	176		1338	156	665	846	504	995	167	375	325	82	45		1600
		73%acd	68%	77%za	58%	61%	69%	76%cd	82%zcd	85%zcd	78%cd			75%zk	71%	78%zoqr	70%t	71%t	72%t	69%t	80%ot	53%		77%
Checking blood pressure	1482	683	794	131	244	238	271	245	204	149		1297	167	694	785	501	969	162	357	326	66	57		1517
		71%cto	70%	58%	69%	71%	78%ci	76%ci	78%zcei	66%		73%zk	62%	74%	70%	78%zopqrs	68%	69%	68%	69%	66	57		73%
Advice about medicines (prescribed medicines and medicines you can buy)	1478	681	793	121	226	220	265	255	219	171		1313	148	677	797	513	955	175	348	307	83	42		1564
		71%cko	69%	73%	54%	64%	65%	74%cd	79%zcd	84%zcd	76%cd			72%	71%	80%zoqr	67%t	74%ort	68%t	65%t	81%zoqr	50%		75%
Providing flu vaccinations	1443	675	762	111	216	214	265	250	213	174		1286	142	657	783	502	930	156	351	296	79	48		1524
		69%cdk	69%	70%	50%	61%	63%cd	74%cd	78%zcd	81%zcd	77%zcd			70%	69%	78%zopqr	66%	67%	67%	63%	77%ort	56%		73%
Providing Covid vaccinations	1317	629	682	99	194	199	237	232	193	164		1172	131	611	704	478	831	136	326	258	66	45		1390
		63%cdk	64%	63%	44%	55%	59%cd	66%cd	72%zcd	73%zcd	73%zcd			65%	62%	74%zopqr	59%	58%	62%	55%	64%	53%		67%
Providing oral contraception (such as the pill or morning after pill)	1257	562	689	127	213	216	238	207	153	104		1113	130	615	639	459	787	120	331	257	46	32		1290
		60%aikm	57%	63%za	56%	61%ci	64%ci	66%zhi	64%ci	58%ci	46%			66%zkm	57%	71%zopqrst	56%st	51%	63%oprst	55%t	45%	38%		62%
Information on which health services you should go to for a health problem	1250	571	675	117	192	206	216	217	182	120		1100	136	579	666	453	790	133	321	251	54	31		1317
		60%ikor	58%	62%	52%	55%	61%	60%	67%zcd	69%zcd	53%			62%zk	50%	70%zopqrst	56%t	57%t	61%ot	53%t	53%t	36%		63%
Providing travel vaccinations	1241	574	663	109	198	200	230	219	166	118		1097	130	597	641	448	783	135	316	234	65	33		1293
		60%ikmo	58%	61%	49%	56%	59%	64%ci	68%zcd	63%ci	53%			62%zk	48%	70%zopqr	55%rt	58%t	60%ort	50%	63%rt	38%		62%
Helping people to stop smoking	1231	567	662	101	215	205	231	202	169	109		1107	110	590	640	426	798	134	323	251	52	37		1282
		59%cikm	58%	61%	45%	61%ci	61%ci	64%zci	63%ci	64%zci	48%			62%zk	41%	63%zoprst	56%t	57%	62%ort	53%	51%	44%		62%
Providing other NHS vaccinations	1153	563	584	101	191	174	208	203	160	117		1019	120	547	603	422	725	127	296	205	60	38		1199
		55%ikor	57%	54%	45%	54%	52%	58%	63%zcei	61%zcei	52%			57%zk	44%	68%zopqr	51%r	54%r	56%or	44%	58%r	44%		58%
Provide consultations so you do not need to go to a GP practice for some minor conditions requiring prescription medication	1130	479	645	111	175	178	190	193	167	115		976	142	500	627	392	730	120	261	248	60	41		1187
		54%iao	49%	59%za	50%	50%	53%	53%	60%zcd	64%zcd	51%			53%	52%	61%zopqr	52%	51%	50%	53%	59%	48%		57%
Advice on weight management and healthy eating	1087	503	579	117	211	177	187	175	129	90		947	124	532	552	389	686	105	284	230	42	26		1082
		52%imop	51%	53%	52%	60%zhi	53%ci	52%ci	54%ci	49%ci	40%			53%z	46%	60%zoprst	48%t	45%t	54%opst	49%t	41%	30%		52%
Advice and treatment of menopause symptoms	1047	451	592	111	189	180	196	180	124	86		918	114	533	511	370	668	116	284	211	34	24		1061
		50%aimo	46%	54%za	49%ci	54%ci	54%ci	56%zhi	47%ci	29%				52%zk	42%	57%zoprst	47%st	50%st	54%orst	45%st	33%	28%		51%
Monitor your medication or other support if you have a long-term health condition	967	440	522	90	175	156	155	173	126	94		844	111	463	503	333	626	109	242	201	46	29		999
		46%ot	45%	48%	40%	50%	46%	43%	54%zcef	48%	42%			47%z	41%	52%zort	44%	47%	46%	43%	44%	34%		48%
Prescribe medicines independently of a doctor or nurse	828	380	444	82	151	128	155	137	102	72		717	98	414	413	280	541	90	214	168	43	26		835
		40%im	39%	41%	37%	43%ci	38%	43%ci	43%ci	39%	32%			40%	36%	43%zr	38%	38%	41%	36%	42%	31%		40%
Refer people to other health services (such as a referral to see a consultant at the hospital)	821	408	410	70	156	140	139	143	97	77		702	108	409	410	309	502	83	188	176	35	19		848
		39%imot	42%	38%	31%	44%	41%	39%	44%zchl	37%	34%			39%	40%	48%zopqrst	35%t	36%	36%t	37%t	35%	23%		41%
Provide simple health screening / testing (e.g. blood test)	2	1	1	-	-	1	1	-	-	-		1	1	2	-	1	1	-	1	-	-	-		2
		*	*	-	-	-	*	-	-	-		*	*	-	-	*	*	-	*	-	-	-		*
Delivery / free delivery service	1	-	1	-	-	-	-	1	-	-		-	1	-	1	-	1	-	-	-	1	-		1
		*	*	-	-	-	-	-	-	-		-	*	-	-	-	*	-	-	-	-	1%z		*
Other advice	-	-	-	-	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-
		-	-	-	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	-		-
Other	14	7	7	-	6	3	-	2	1	2		10	3	7	6	8	5	-	4	-	1	-		12
		1%io	1%	1%	-	2%	1%	-	1%	*	1%			1%	1%	1%or	*	-	1%	-	1%	-		1%
None of these	59	36	23	14	18	7	5	4	5	5		44	15	31	26	20	37	1	21	10	2	2		46
		3%bajp	4%	2%	6%g	5%g	2%	1%	2%	2%		2%	5%	3%	2%	3%p	*	*	4%p	2%	2%	3%		2%
Don't know	74	29	42	15	18	16	13	7	3	3		49	22	32	37	7	65	12	22	27	3	-		63
		4%hin	3%	4%	7%h	5%h	4%h	2%	1%	1%		3%	8%ci	3%	3%	1%	5%zn	5%zn	4%zn	6%zn	3%	-		3%
No answer / not applicable	1	1	-	-	-	-	-	1	-	-		1	-	1	-	1	-	-	-	-	-	-		1
		*	*	-	-	-	-	-	-	-		*	-	*	-	*	-	-	-	-	-	-		*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

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Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 67

Q10. And regardless of what services you think community pharmacies currently offer, which of the following services, if any, do you think community pharmacies should offer?
Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Advice about minor health problems	1514	410	274	829	73	208	130	137	138	161	273	165	230	1231	283	258	301	305	326	324	1600	
	73%ho	72%	69%	74%	74%	77%th	65%	78%th	62%	72%	78%zth	76%th	71%	73%	74%	61%	71%o	73%o	79%zop	79%zop	77%	
Checking blood pressure	1482	402	280	800	73	199	129	133	147	161	253	147	239	1219	263	256	316	304	301	305	1517	
	71%ko	71%	70%	72%	74%	73%	65%	76%	66%	72%	73%	67%	74%	72%	68%	61%	75%o	73%o	72%o	75%o	73%	
Advice about medicines (prescribed medicines and medicines you can buy)	1478	402	274	801	75	202	125	131	144	158	270	158	216	1191	286	254	277	294	322	331	1564	
	71%top	71%	69%	72%	76%l	75%th	63%	75%l	64%	71%	77%zthl	73%	67%	70%	74%	60%	66%	70%o	78%zopq	81%zopq	75%	
Providing flu vaccinations	1443	388	274	781	72	189	127	125	148	153	255	156	217	1176	267	242	292	273	307	328	1524	
	69%co	68%	69%	70%	73%	69%	64%	72%	66%	68%	73%	72%	67%	69%	69%	58%	69%o	65%	74%zooq	81%zopq	73%	
Providing Covid vaccinations	1317	349	243	724	68	173	108	114	129	140	237	140	207	1080	237	223	249	254	283	308	1390	
	63%fo	61%	61%	65%	69%l	64%	54%	65%	58%	62%	68%th	65%	64%	64%	62%	53%	59%	61%	68%zop	75%zopq	67%	
Providing oral contraception (such as the pill or morning after pill)	1257	350	231	676	68	172	110	103	128	138	225	128	185	1037	220	231	255	257	250	264	1290	
	60%o	61%	58%	61%	69%	64%	55%	59%	57%	62%	65%	59%	57%	61%	57%	55%	61%	61%	60%	65%o	62%	
Information on which health services you should go to for a health problem	1250	336	225	689	63	177	97	112	113	133	227	135	195	1014	236	196	266	268	269	251	1317	
	60%ho	59%	56%	62%	64%l	65%th	48%	64%th	51%	59%	65%th	62%th	60%l	60%	61%	47%	63%o	64%o	65%o	62%o	63%	
Providing travel vaccinations	1241	335	234	672	65	161	110	112	122	132	215	120	205	1027	214	220	242	244	260	275	1293	
	60%o	59%	59%	60%	66%	59%	55%	64%	54%	59%	62%	55%	63%	60%	56%	52%	58%	58%	63%o	67%zopq	62%	
Helping people to stop smoking	1231	342	231	658	68	167	108	101	130	127	215	136	179	1003	229	237	242	236	260	258	1282	
	59%	60%	58%	59%	69%l	61%	54%	58%	58%	57%	62%	63%	55%	59%	59%	56%	57%	56%	63%	63%	62%	
Providing other NHS vaccinations	1153	313	198	642	60	155	98	93	105	127	202	122	190	948	205	201	224	228	250	249	1199	
	55%bho	55%	50%	58%b	61%	57%	49%	53%	47%	57%	58%h	56%	59%h	56%	53%	48%	53%	55%	60%o	61%zo	58%	
Provide consultations so you do not need to go to a GP practice for some minor conditions requiring prescription medication	1130	290	200	640	49	163	79	90	110	131	202	123	184	928	202	213	206	235	237	240	1187	
	54%fp	51%	50%	57%zab	50%	60%th	39%	52%	49%	58%l	58%l	57%l	57%l	55%	53%	51%	49%	56%	57%p	59%p	57%	
Advice on weight management and healthy eating	1087	305	217	565	58	150	97	101	116	118	182	102	164	897	190	210	236	216	224	201	1082	
	52%	54%	54%	51%	59%	55%	49%	57%	52%	52%	52%	47%	51%	53%	49%	50%	56%	52%	54%	49%	52%	
Advice and treatment of menopause symptoms	1047	279	198	570	53	145	81	102	96	117	183	99	171	862	184	200	220	203	217	207	1061	
	50%l	49%	50%	51%	54%	54%l	41%	58%fhk	43%	52%l	53%l	45%	53%l	51%	48%	48%	52%	49%	52%	51%	51%	
Monitor your medication or other support if you have a long-term health condition	967	278	184	505	47	145	86	91	93	106	155	97	146	799	168	195	191	209	191	182	999	
	46%	49%	46%	45%	48%	54%zh	43%	52%	42%	47%	45%	45%	45%	47%	44%	46%	45%	50%	46%	45%	48%	
Prescribe medicines independently of a doctor or nurse	828	229	157	442	41	119	69	71	86	96	133	74	139	699	129	161	169	165	175	158	835	
	40%o	40%	39%	40%	42%	44%k	35%	40%	38%	43%	38%	34%	43%	41%zn	34%	38%	40%	40%	42%	39%	40%	
Refer people to other health services (such as a referral to see a consultant at the hospital)	821	201	143	477	24	112	65	68	75	88	151	93	145	681	140	143	172	175	176	156	848	
	39%ado	35%	36%	43%zab	25%	41%l	33%	39%	34%	39%l	43%df	43%l	45%afh	40%	36%	34%	41%	42%	42%o	38%	41%	
Provide simple health screening / testing (e.g. blood test)	2	1	-	1	-	1	-	-	-	-	-	-	1	2	-	-	-	-	2	-	2	
	*	*	-	*	-	*	-	-	-	-	-	-	*	*	-	-	-	-	1%	-	*	
Delivery / free delivery service	1	-	-	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	1	1	
	*	-	-	*	-	-	-	-	-	-	-	-	-	*	-	-	-	-	-	*	*	
Other advice	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other	14	2	2	10	1	1	-	1	1	3	1	2	5	11	3	4	+	4	3	1	12	
	1%	*	*	1%	1%	*	-	*	*	1%	*	*	1%	1%	3	1%	1%	*	1%	*	1%	
None of these	59	28	7	24	5	11	12	2	5	4	8	10	3	42	17	26	9	9	6	9	46	
	3%	5%zabc	2%	2%	8%l	4%l	6%zgl	7%	2%	2%	2%	1%	1%	2%	4%	6%zpqrs	2%	2%	1%	2%	2%	
Don't know	74	23	19	32	2	10	10	6	13	4	10	5	14	62	11	28	22	10	8	6	63	
	4%o	4%	5%	3%	2%	4%	5%	3%	6%	2%	3%	2%	4%	4%	3%	7%zqrs	5%rs	2%	2%	1%	3%	
No answer / not applicable	1	1	-	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	1	1	
	*	*	-	-	-	*	-	-	-	-	-	-	-	*	-	-	-	-	-	*	*	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 68

Q10. And regardless of what services you think community pharmacies currently offer, which of the following services, if any, do you think community pharmacies should offer?

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Advice about minor health problems	1514 73% _{ui}	640 71%	871 75%	1215 74%	299 69%	855 73%	355 76%	433 73% _{ui}	537 77% _{zi}	287 67%	172 73%	41 72%	315 66%	85 47%	1155 67%	1155 73%	349 75%	1117 73%	1600 77%
Checking blood pressure	1482 71%	627 69%	851 73%	1178 71%	304 70%	820 70%	354 76% _z	416 70%	517 74% _{ui}	290 68%	165 70%	36 64%	329 69%	46 56%	80 62%	1141 72%	331 72%	1099 72%	1517 73%
Advice about medicines (prescribed medicines and medicines you can buy)	1478 71% _{ui}	621 69%	853 73% _z	1189 72% _z	289 66%	835 71%	349 75%	431 73%	521 75% _{zi}	295 69%	164 70%	39 69%	295 62%	43 52%	80 63%	1122 71%	337 73%	1096 71%	1564 75%
Providing flu vaccinations	1443 69%	608 67%	831 71%	1154 70%	289 67%	813 69%	337 72%	412 70%	497 72%	289 68%	158 67%	35 63%	308 65%	33 40%	75 59%	1106 70% _n	342 74% _z	1057 69%	1524 73%
Providing Covid vaccinations	1317 63% _n	555 61%	759 65%	1054 64%	263 61%	731 63%	315 67%	385 65%	465 67% _z	260 61%	145 62%	35 62%	266 56%	30 36%	67 52%	1010 64% _n	301 65%	973 63%	1390 67%
Providing oral contraception (such as the pill or morning after pill)	1257 60%	543 60%	710 61%	1013 61%	244 56%	703 60%	305 65% _z	360 61%	447 64% _z	250 58%	133 57%	38 68%	266 56%	32 39%	73 57%	966 61%	287 62%	929 60%	1290 62%
Information on which health services you should go to for a health problem	1250 60% _{di}	518 57%	730 63% _{za}	1031 63% _{zd}	219 50%	724 62%	304 65% _z	368 62%	460 66% _{zi}	254 59%	142 60%	32 57%	257 54%	41 49%	67 53%	953 60%	291 63%	913 59%	1317 63%
Providing travel vaccinations	1241 60% _n	528 58%	709 61%	1003 61% _z	238 55%	696 59%	302 65% _z	345 58%	467 67% _z gij	243 57%	128 55%	37 66%	268 56%	36 44%	62 48%	959 61% _n	287 62%	908 59%	1293 62%
Helping people to stop smoking	1231 59% _{di}	541 60%	689 59%	1012 61% _{zd}	220 51%	707 60%	298 64%	364 62%	440 63% _z	246 57%	143 61%	36 64%	279 50%	34 41%	64 50%	947 60%	272 59%	920 60%	1282 62%
Providing other NHS vaccinations	1153 55% _q	480 53%	669 57%	934 57% _z	219 50%	653 56%	275 59%	333 56%	418 60% _z	240 56%	122 52%	32 56%	243 51%	31 38%	64 50%	893 57%	288 62% _z q	821 53%	1199 58%
Provide consultations so you do not need to go to a GP practice for some minor conditions requiring prescription medication	1130 54% _{di}	471 52%	657 56%	920 56% _{zd}	210 48%	648 55%	267 57%	315 53%	430 62% _z gi	228 53%	135 58%	34 61%	227 48%	38 45%	74 58%	857 54%	274 59% _z q	816 53%	1187 57%
Advice on weight management and healthy eating	1087 52%	464 51%	619 53%	870 53%	217 50%	605 52%	260 56%	320 54%	384 55%	217 51%	127 54%	33 59%	242 51%	35 43%	68 53%	844 40%	238 52%	811 53%	1082 52%
Advice and treatment of menopause symptoms	1047 50% _{di}	443 49%	601 52%	872 53% _{zd}	174 40%	590 50%	278 59% _z e	303 51%	392 56% _z	227 53%	134 57%	34 61%	226 48%	36 44%	68 53%	811 51%	220 48%	795 52%	1061 51%
Monitor your medication or other support if you have a long-term health condition	967 46% _{di}	424 47%	541 46%	822 50% _{zd}	145 33%	593 51% _z	225 48%	291 49%	360 52% _z	205 48%	120 51%	30 54%	206 43%	35 43%	59 46%	742 47%	236 51%	694 45%	999 48%
Prescribe medicines independently of a doctor or nurse	828 40% _{di}	358 40%	468 40%	684 42% _{zd}	144 33%	497 42% _z	182 39%	230 39%	306 44% _z	164 38%	90 38%	25 45%	172 36%	25 30%	52 40%	639 40%	176 36%	618 40%	835 40%
Refer people to other health services (such as a referral to see a consultant at the hospital)	821 39%	350 39%	468 40%	672 41% _z	150 34%	456 39%	210 45% _z	233 40%	317 46% _z	170 40%	91 39%	23 40%	195 41%	24 29%	43 34%	635 40%	181 39%	615 40%	848 41%
Provide simple health screening / testing (e.g. blood test)	2 *	1 *	1 *	1 *	1 *	- *	1 *	1 *	- *	1 *	1 *	- *	1 *	- *	- *	1 *	- *	2 *	2 *
Delivery / free delivery service	1 *	1 *	- *	1 *	- *	1 *	- *	1 *	- *	- *	- *	- *	- *	- *	- *	- *	1 *	- *	1 *
Other advice	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	14 1%	4 *	10 1%	12 1%	1 *	8 1%	5 *	3 1%	8 1%	4 1%	- *	- *	4 1%	- *	- *	11 1%	3 1%	10 1%	12 1%
None of these	59 3% _{ui}	29 3%	29 3%	43 3%	15 3%	32 3%	11 2%	13 2%	24 3% _{ui}	5 1%	5 2%	4 7% _{gi}	17 3%	7 9%	5 4%	47 3%	7 1%	40 3%	46 2%
Don't know	74 4% _{ice}	23 3%	42 4%	48 3%	26 6% _{zc}	32 3%	14 3%	20 3%	20 3%	17 4%	4 2%	2 4%	19 4%	12 15%	3 2%	59 4%	13 3%	55 4%	63 3%
No answer / not applicable	1 *	1 *	- *	1 *	- *	- *	1 *	- *	1 *	1 *	- *	- *	- *	- *	- *	1 *	- *	1 *	1 *

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 69

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender			Age							Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679	
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679	
Very well	454	209	244	23	44	69	89	83	77	69	401	46	168	284	118	329	62	88	117	30	32	516	
	28% _{din}	28%	27%	16%	16%	25%	30% _{cd}	31% _{cd}	36% _{zcde}	39% _{zcde}	28%	23%	23%	31% _z	22%	30% _{znq}	32% _{nq}	22%	32% _{nq}	37% _{znq}	43% _{znq}	31%	
Fairly well	479	243	234	51	101	88	79	64	55	41	394	82	227	249	150	323	42	127	111	20	22	448	
	29% _{bgjp}	33% _{zb}	26%	35%	37% _{ghi}	32% _g	27%	24%	26%	23%	28%	40% _{zj}	31%	27%	29%	29% _p	22%	32% _p	30%	25%	29%	27%	
Not very well	176	77	99	14	40	32	26	26	21	17	156	20	80	94	51	126	25	40	43	8	11	173	
	11%	10%	11%	10%	15%	12%	9%	10%	10%	9%	11%	10%	11%	10%	10%	11%	13%	10%	12%	9%	14%	10%	
Not at all well	234	101	132	35	29	24	41	50	34	21	203	24	93	141	64	168	38	65	46	11	8	237	
	14% _e	14%	15%	24% _{de}	10%	9%	14%	19% _{zde}	16% _e	12%	14%	12%	13%	15%	12%	15%	20% _{znrr}	17%	12%	14%	11%	14%	
Don't know	31	9	21	4	1	2	7	6	5	5	27	3	9	21	5	26	2	10	10	4	-	34	
	2% _n	1%	2%	3%	*	1%	2%	2%	2%	3%	1%	1%	1%	2%	1%	2%	1%	3%	3%	4% _n	-	2%	
Not applicable - I don't have a regular/repeat prescription and don't care for someone who has a regular/repeat prescription	273	107	164	19	60	62	51	38	21	23	244	28	149	123	137	134	23	62	40	7	2	271	
	17% _{hmort}	14%	18% _z	13%	22% _h	22% _{zghi}	17% _h	14%	10%	13%	17%	14%	20% _{zm}	14%	26% _{zopqrst}	12% _t	12% _t	16% _t	11% _t	9%	2%	16%	
Well	933	452	478	75	145	157	168	147	132	110	795	128	395	532	268	651	104	215	228	50	54	964	
	57% _{lon}	61% _{zb}	53%	51%	53%	57%	57%	55%	62% _z	62%	56%	63%	54%	56%	51%	59% _{zn}	54%	55%	62% _{zn}	63%	73% _{znopq}	57%	
Not well	411	178	231	80	69	56	67	76	55	38	359	44	173	235	115	294	62	105	89	19	19	410	
	25%	24%	26%	34%	25%	20%	23%	28% _e	26%	22%	25%	22%	24%	26%	22%	27%	33% _{zn}	27%	24%	24%	25%	24%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 70

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326	1679	
Weighted Total	1648	430	320	898	67	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324	1679	
Very well	454	135	86	233	23	75	37	45	41	51	72	42	68	372	82	94	87	89	98	86	516	
	28%	28%	27%	26%	34%	36% ^z h	24%	32%	23%	28%	26%	23%	26%	28%	27%	30%	26%	29%	26%	27%	31%	
Fairly well	479	143	90	247	22	58	63	30	60	48	66	53	79	407	72	108	103	94	82	93	448	
	29% ⁿⁿ	33%	28%	27%	32%	28%	41% ^z egij	22%	33%	27%	24%	29%	30%	30% ⁿⁿ	24%	34% ^r	32%	27%	24%	29%	27%	
Not very well	176	43	47	86	7	22	14	22	25	22	27	17	20	143	33	42	30	43	37	24	173	
	11%	10%	15% ^z c	10%	10%	11%	9%	16% ^h	14%	12%	10%	10%	8%	11%	11%	13% ^s	9%	12%	11%	8%	10%	
Not at all well	234	48	52	134	6	23	19	21	31	25	46	28	36	175	59	32	50	42	50	60	237	
	14% ⁿⁿ	11%	16%	15%	9%	11%	12%	15%	17%	14%	17%	15%	13%	13%	19% ^z m	10%	15%	12%	15%	18% ^z o	14%	
Don't know	31	6	3	22	-	2	4	1	2	4	11	2	5	28	3	2	4	9	7	8	34	
	2%	1%	1%	2%	-	1%	3%	1%	1%	2%	4%	1%	2%	2%	1%	2%	1%	2%	1%	2%	2%	
Not applicable - I don't have a regular/repeat prescription and don't care for someone who has a regular/repeat prescription	273	56	41	176	10	30	16	21	20	29	51	30	57	218	55	36	50	69	65	52	271	
	17% ^{ao}	13%	13%	20% ^z ab	15%	14%	10%	15%	11%	16%	19%	21% ^h	22% ^h	16%	18%	11%	16%	20% ^o	19% ^o	16%	16%	
Well	933	278	176	480	44	133	100	75	101	99	138	96	147	780	154	202	190	183	179	180	964	
	57% ^{cn}	65% ^z bc	55%	53%	66% ^j	63% ^j k	66% ^j k	54%	56%	55%	51%	53%	55%	58% ⁿⁿ	51%	64% ^z qr	59%	53%	53%	55%	57%	
Not well	411	91	99	220	13	45	33	43	56	47	72	45	66	319	92	74	80	86	87	84	410	
	25%	21%	31% ^z a	25%	19%	21%	21%	31%	31%	26%	26%	25%	21%	24%	30% ^z m	24%	25%	25%	26%	26%	24%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 71

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Total (z)	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
1648	747	898	1648	..*	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
454	228	224	454	-	370	84	157	172	100	64	21	95	14	29	339	121	326	516
28%bfi	31%zb	25%	28%	-	32%zf	18%	27%	25%	23%	27%	38%ki	24%	26%	26%	27%	31%	27%	31%
479	215	264	479	-	335	142	182	198	147	68	15	130	24	47	352	117	338	448
29%	29%	29%	29%	-	29%	30%	31%	29%	34%z	29%	26%	33%	45%	41%zo	28%	30%	28%	27%
176	84	92	176	-	130	47	65	57	52	37	3	51	7	14	133	49	124	173
11%h	11%	10%	11%	-	11%	10%	11%	9%	12%h	16%zh	6%	13%	13%	12%	11%	13%	10%	10%
234	107	127	234	-	187	46	69	118	56	21	5	34	-	13	175	68	160	237
14%fi	14%	14%	14%	-	16%zf	10%	12%	17%zgj	13%	9%	9%	9%	-	12%	14%	17%	13%	14%
31	14	17	31	-	21	10	11	14	5	3	-	6	1	-	22	6	21	34
2%	2%	2%	2%	-	2%	2%	2%	2%	1%	1%	-	2%	2%	-	2%	2%	2%	2%
273	99	174	273	-	129	140	107	135	68	42	12	76	7	11	214	28	234	271
17%aep	13%	19%za	17%	-	11%	30%ze	18%	19%z	16%	18%	21%	19%	13%	9%	17%	7%	19%zp	16%
933	443	488	933	-	705	225	340	370	247	132	36	225	38	75	691	239	663	964
57%fi	59%	54%	57%	-	60%zf	48%	57%	53%	58%	56%	64%	57%	72%	67%	56%	61%	56%	57%
411	191	219	411	-	316	93	133	174	109	58	8	84	7	27	309	117	284	410
25%fi	26%	24%	25%	-	27%zf	20%	23%	25%	25%	25%	15%	22%	13%	24%	25%	30%zq	24%	24%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 72

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?

Base: All respondents who have contacted or visited a community pharmacy in the last year (excluding Not applicable)

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (g)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	1408	647	753	52	112	190	244	348	321	141	1264	126	521	879	422	972	183	283	344	88	74	1408
Weighted Total	1375	639	729	129*	215*	215	242	228	192	153	1181	175*	577	789	388	972	169	330	327	73*	73*	1408
Very well	454	209	244	23	44	69	89	83	77	69	401	46	168	284	118	329	62	88	117	30	32	516
	33%cd	33%	33%	18%	20%	32%cd	37%cd	36%cd	40%zcd	45%zcd	34%z	26%	29%	36%zj	30%	34%q	37%q	27%	36%	41%q	44%q	37%
Fairly well	479	243	234	51	101	88	79	64	55	41	394	82	227	249	150	323	42	127	111	20	22	448
	35%bghi	38%	32%	40%	47%zifgh	41%ghi	33%	28%	29%	27%	33%	47%zaj	39%zcm	32%	39%p	33%p	25%	38%p	34%	28%	30%	32%
Not very well	176	77	99	14	40	32	26	26	21	17	156	20	80	94	51	126	25	40	43	8	11	173
	13%	12%	14%	11%	19%	15%	11%	11%	11%	11%	13%	12%	14%	12%	13%	13%	15%	12%	13%	10%	16%	12%
Not at all well	234	101	132	35	29	24	41	50	34	21	203	24	93	141	64	168	38	65	46	11	8	237
	17%e	16%	18%	27%e	13%	11%	17%	22%ze	18%	14%	17%	14%	16%	18%	17%	17%	22%r	20%	14%	16%	11%	17%
Don't know	31	9	21	4	1	2	7	6	5	5	27	3	9	21	5	26	2	10	10	4	-	34
	2%	1%	3%	3%	1%	1%	3%	2%	3%	3%	2%	2%	2%	3%	1%	3%	1%	3%	3%	5%n	-	2%
Well	933	452	478	75	145	157	168	147	132	110	795	128	395	532	268	651	104	215	228	50	54	964
	68%b	71%	66%	58%	67%	73%	69%	64%	69%	72%	67%	73%	68%	68%	69%	67%	62%	65%	70%	69%	74%	68%
Not well	411	178	231	50	69	56	67	76	55	38	359	44	173	235	115	294	62	105	89	19	19	410
	30%	28%	32%	39%	32%	26%	28%	33%	29%	25%	30%	25%	30%	30%	30%	30%	37%zor	32%	27%	26%	26%	29%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



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26 Oct 2023
Table 73

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?
Base: All respondents who have contacted or visited a community pharmacy in the last year (excluding Not applicable)

	Total (z)	England region (Net)			England region										Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1408	412	269	727	76	186	150	137	132	179	224	162	162	1119	289	284	281	269	298	276	1408	
Weighted Total	1375	374	279	722	57*	180	137*	119*	160	150	222	143	208	1126	249	278	274	277	274	272	1408	
Very well	454 33%	135 36%	86 31%	233 32%	23 40%	75 42% zhik	37 27%	45 38%	41 26%	51 34%	72 33%	42 30%	68 33%	372 33%	82 33%	94 34%	87 32%	89 32%	98 36%	86 32%	516 37%	
Fairly well	479 35%	143 38%	90 32%	247 34%	22 38%	58 32%	63 46% zeqj	30 26%	60 37%	48 32%	66 30%	53 37%	79 38%	407 36%	72 29%	108 39%	103 38%	94 34%	82 30%	93 34%	448 32%	
Not very well	176 13%	43 11%	47 17%	86 12%	7 12%	22 12%	14 10%	18% 16%	15% 12%	12% 12%	12% 10%	10% 13%	13% 13%	143 13%	33 13%	42 15%	30 11%	43 16% sa	37 13%	24 9%	173 12%	
Not at all well	234 17% amo	48 13%	52 19%	134 19% a	6 11%	23 13%	19 14%	21 18%	31 19%	25 17%	46 21%	28 20%	36 17%	175 16%	59 24% zm	32 11%	50 18%	42 15%	50 18%	60 22% zo	237 17%	
Don't know	31 2%	6 2%	3 1%	22 3%	- -	2 1%	4 3%	1 1%	2 1%	4 3%	11 5% ze	2 1%	5 2%	28 2%	3 1%	2 1%	4 1%	9 3%	7 3%	8 3%	34 2%	
Well	933 68% n	278 74% zbc	176 63%	480 66%	44 77% j	133 74% j	100 73%	75 63%	101 63%	99 66%	138 62%	96 67%	147 71%	780 69% n	154 62%	202 73%	190 69%	183 66%	179 66%	180 66%	964 68%	
Not well	411 30% am	91 24%	99 36% a	220 31%	13 23%	45 25%	33 24%	43 36%	56 35%	47 31%	72 33%	45 32%	56 27%	319 28% zm	92 37%	74 27%	80 29%	86 31%	87 32%	84 31%	410 29%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 74

Q13. Think about the community pharmacy you contact or visit most regularly for a prescription that you or someone you care for (including any children you have) need regularly such as every month. How well does the pharmacy do at letting you know the medicine is ready?
Base: All respondents who have contacted or visited a community pharmacy in the last year (excluding Not applicable)

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1408	659	746	1408	-	1101	303	505	552	369	174	43	270	25	85	995	385	992	1408
Weighted Total	1375	648	724	1375	-.**	1042	328	484	559	360	193	44*	316	46**	103*	1022	361	968	1408
Very well	454	228	224	454	-	370	84	157	172	100	64	21	95	14	29	339	121	326	516
	33% ^{fi}	35%	31%	33%	-	36% ^{zf}	25%	32%	31%	28%	33%	48% ^{hi}	30%	30%	28%	33%	34%	34%	37%
Fairly well	479	215	264	479	-	335	142	182	198	147	68	15	130	24	47	352	117	338	448
	35% ^{ie}	33%	36%	35%	-	32%	43% ^{ze}	38%	35%	41% ^z	35%	33%	41% ^z	52%	45%	34%	32%	35%	32%
Not very well	176	84	92	176	-	130	47	65	57	52	37	3	51	7	14	133	49	124	173
	13% ⁱⁿ	13%	13%	13%	-	12%	14%	13%	10%	14%	19% ^{ah}	8%	16%	15%	14%	13%	13%	15%	12%
Not at all well	234	107	127	234	-	187	46	69	118	56	21	5	34	-	13	175	68	160	237
	17% ^{ia}	17%	18%	17%	-	18%	14%	14%	21% ^{zgj}	16%	11%	12%	11%	-	13%	17%	19%	17%	17%
Don't know	31	14	17	31	-	21	10	11	14	5	3	-	6	1	-	22	6	21	34
	2%	2%	2%	2%	-	2%	3%	2%	3%	1%	2%	-	2%	3%	-	2%	2%	2%	2%
Well	933	443	488	933	-	705	225	340	370	247	132	36	225	38	75	691	239	663	964
	68%	68%	67%	68%	-	68%	69%	70%	68%	69%	68%	81%	71%	83%	74%	68%	66%	68%	68%
Not well	411	191	219	411	-	316	93	133	174	109	58	8	84	7	27	309	117	284	410
	30%	30%	30%	30%	-	30%	28%	28%	31%	30%	30%	19%	27%	15%	26%	30%	32%	29%	29%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 75

Q13a. And how does the community pharmacy let you know the medicine is ready to collect?
Base: All respondents who use a pharmacy for regular prescription

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	1374	636	731	50	111	187	237	341	313	135	1234	123	512	854	416	944	180	274	332	84	74	1374
Weighted Total	1344	630	708	125*	214*	213	235	223	187	148	1154	172*	568	767	383	945	167	320	317	69*	73*	1374
By phone	179	100	79	20	45	35	28	18	15	16	112	43	75	103	46	132	20	50	40	12	10	155
	13% ^{bghj}	16% ^b	11%	16%	21% ^{afgh}	17% ^{gh}	12%	8%	8%	11%	11%	25% ^{aj}	13%	13%	12%	14%	12%	16%	13%	17%	14%	11%
By email	92	55	36	15	24	11	13	13	7	9	68	24	41	50	28	63	14	18	19	4	7	84
	7% ^{bhj}	9% ^b	5%	12% ^h	11% ^h	5%	6%	6%	3%	6%	6%	14% ^{aj}	7%	6%	7%	7%	9%	6%	6%	6%	10%	6%
By text message	649	328	320	66	94	114	114	105	96	60	560	81	285	361	176	465	73	152	176	31	33	668
	48% ^b	52% ^b	45%	53%	44%	54% ⁱ	48%	47%	51% ⁱ	41%	49%	47%	50%	47%	46%	49%	44%	48%	56% ^{knop}	44%	45%	49%
It doesn't let me know the medicine is ready to collect	490	202	285	29	74	66	87	92	75	66	434	53	195	293	153	333	72	104	108	24	25	520
	36% ^{ia}	32%	40% ^{ka}	24%	35%	31%	37%	41% ^{kze}	40% ^c	45% ^{kze}	38% ^z	31%	34%	38%	40%	35%	43% ^o	32%	34%	35%	35%	38%
Don't know	36	21	14	2	9	5	11	6	1	2	32	4	21	15	10	26	3	16	5	2	1	34
	3% ^h	3%	2%	1%	4%	2%	4% ^h	3%	1%	2%	3%	3%	4%	2%	3%	3%	2%	5%	2%	3%	1%	2%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



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26 Oct 2023
Table 76

Q13a. And how does the community pharmacy let you know the medicine is ready to collect?

Base: All respondents who use a pharmacy for regular prescription

	England region (Net)				England region										Urbanity			IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
Unweighted Total	1374	404	265	705	76	184	144	135	130	173	216	160	156	1090	284	282	275	262	288	267	1374		
Weighted Total	1344	369	275	700	57*	178	133*	118*	157	146	211	141	203	1098	246	276	270	268	266	264	1374		
By phone	179 13% ^{kn}	49 13%	25 9%	105 15%	10 18%	18 10%	20 15% ^{kn}	13 11%	13 8%	19 13%	27 13%	9 6%	51 26% ^{kn}	158 14% ^{kn}	21 9%	51 19% ^{kn}	41 15%	32 12%	34 13%	21 8%	155		
By email	92 7% ^{kn}	20 6%	19 7%	52 7%	3 5%	10 6%	7 6%	8 6%	12 7%	14 10%	9 4%	7 5%	23 11% ^{kn}	81 7%	11 4%	30 11% ^{kn}	20 7%	12 4%	21 8%	9 4%	84		
By text message	649 48% ^{kn}	190 51%	122 44%	338 48%	28 49%	87 49%	74 56% ^{kn}	58 43%	64 47%	69 51%	96 46%	64 46%	109 54%	546 50% ^{kn}	103 42%	132 48%	130 48%	130 48%	124 46%	134 51%	668		
It doesn't let me know the medicine is ready to collect	490 36% ^{kn}	119 32%	116 42% ^{kn}	255 36%	20 36%	61 34%	38 28%	44 37%	73 46% ^{kn}	51 35%	88 42% ^{kn}	61 44% ^{kn}	54 26%	375 34%	115 47% ^{kn}	91 33%	105 39%	97 36%	96 36%	102 38%	520		
Don't know	36 3%	14 4%	5 2%	17 2%	*	11 6% ^{kn}	3 2%	*	6 3%	6 4%	3 2%	2 1%	31 3%	5 2%	7 3%	7 3%	7 3%	5 2%	8 3%	9 3%	34		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 77

Q13a. And how does the community pharmacy let you know the medicine is ready to collect?
Base: All respondents who use a pharmacy for regular prescription

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1374	645	726	1374	-	1075	295	494	535	363	170	43	264	24	85	972	378	967	1374
Weighted Total	1344	634	707	1344	-.**	1022	318	473	545	356	190	44*	309	44**	103*	1000	355	947	1374
By phone	179	83	95	179	-	135	44	57	85	42	26	3	50	7	14	125	42	136	155
	13%	13%	13%	13%	-	13%	14%	12%	16%	12%	14%	7%	16%	16%	13%	13%	12%	14%	11%
By email	92	43	49	92	-	67	25	31	30	31	11	18	12	11	7	71	18	71	84
	7%	7%	7%	7%	-	7%	8%	7%	5%	9%	6%	40% zghj	4%	25%	7%	7%	5%	8%	6%
By text message	649	309	341	649	-	496	152	286	202	167	111	20	164	23	50	490	176	452	668
	48%	48%	48%	48%	-	49%	49%	61% zhi	37%	47% h	58% zhi	44%	53%	52%	48%	49%	50%	45%	49%
It doesn't let me know the medicine is ready to collect	490	233	257	490	-	378	111	130	243	140	54	9	95	7	40	370	142	334	520
	36% gkl	37%	36%	36%	-	37%	35%	28%	45% zgj k	39% gjk	28%	21%	31%	15%	39%	37%	40%	35%	38%
Don't know	36	22	12	36	-	22	12	11	19	15	4	1	8	3	1	23	4	28	34
	3% be	4%	2%	3%	-	2%	4%	2%	3%	4%	2%	2%	3%	6%	1%	2%	1%	3%	2%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 78

Q15. Thinking about the past 12 months, which of these things did you contact or visit the pharmacy for, either for yourself or someone you care for (including any children you have)?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	Gender			Age								Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)			
Unweighted Total	1679	751	918	61	143	250	295	409	361	160	1511	148	656	1013	561	1102	207	338	384	96	77	1679		
Weighted Total	1648	746	893	148*	275	277	293	266	213	176	1425	203	726	912	525	1106	192	392	368	80*	74*	1679		
To get a prescription filled/pick up a prescription	1253	566	683	94	193	199	217	215	182	153	1128	116	555	693	408	831	147	290	281	67	45	1312		
	76% _{ckt}	76%	76%	64%	70%	72%	74%	81% _{zcd}	85% _{zcd}	87% _{zcd}	79% _{zck}	57%	76%	76%	78% _{kt}	75% _{kt}	77% _{kt}	74%	77% _{kt}	84% _{kt}	61%	78%		
To buy medicine like paracetamol or eye drops	799	339	459	41	117	155	143	126	122	97	710	81	352	445	307	485	98	160	160	45	22	858		
	48% _{coqt}	45%	51% _{za}	28%	42%	56% _{zcdg}	49% _c	47% _c	57% _{zcd}	55% _{zcd}	50% _{zck}	40%	49%	49%	58% _{zoqrt}	44% _t	51% _{zoqrt}	41%	43%	57% _{zoqrt}	29%	51%		
To buy plasters or other dressings or bandages	413	177	233	36	69	65	54	62	61	65	377	32	176	236	155	254	58	77	91	19	9	423		
	25% _{fcoqt}	24%	26%	24%	25%	24%	19%	23%	29% _f	37% _{zdefg}	26% _{zck}	16%	24%	26%	29% _{zoqrt}	23%	30% _{zoqrt}	20%	25%	23%	12%	25%		
For a flu vaccine	323	152	170	9	34	36	57	73	64	51	288	32	125	197	134	187	31	62	54	25	16	372		
	20% _{cdeo}	20%	19%	6%	12%	13%	19% _c	27% _{zcd}	30% _{zcd}	29% _{zcd}	20%	16%	17%	22% _z	25% _{zoqqr}	17%	16%	16%	15%	31% _{zopqr}	22%	22%		
To get advice about a health problem or injury	285	97	187	18	45	54	57	37	42	33	254	27	133	148	97	185	42	63	45	22	13	303		
	17% _{agr}	13%	21% _{za}	12%	16%	15%	19%	14%	20% _g	19%	18%	13%	16%	16%	18% _r	17% _r	22% _r	16%	12%	28% _{zoqr}	17%	18%		
To get advice about medicines (prescribed medicines and medicines you can buy)	269	100	167	19	58	35	52	43	35	26	219	46	109	158	88	179	30	54	69	14	11	274		
	16% _{aj}	13%	19% _{za}	13%	21% _e	13%	18%	16%	16%	15%	15%	23%	15%	17%	17%	16%	16%	14%	19%	18%	15%	16%		
To buy non-medical items like tissues, food and drink	256	103	151	18	40	36	36	45	50	31	224	29	109	146	108	147	29	56	42	8	12	271		
	16% _{cor}	14%	17%	12%	15%	13%	12%	17%	24% _{zdef}	18%	16%	14%	15%	16%	20% _{zoqrs}	13%	15%	14%	12%	10%	16%	16%		
To dispose of out-of-date medicines	236	95	139	5	20	24	35	46	61	45	223	13	72	163	67	168	42	47	46	16	17	281		
	14% _{cd}	13%	16%	4%	7%	9%	12%	17% _{zcd}	28% _{zcd}	26% _{zcd}	16% _{zck}	6%	10%	18% _z	13%	15%	22% _{znoqr}	12%	13%	20%	23% _{znqr}	17%		
For a Covid vaccine	214	98	115	21	18	19	34	46	33	42	189	25	78	136	78	134	16	50	38	17	13	234		
	13% _{del}	13%	13%	14%	7%	7%	12%	17% _{zdef}	16% _{de}	24% _{zdefh}	13%	12%	11%	15% _z	15% _p	12%	8%	13%	10%	21% _{zopr}	17%	14%		
To get medicine prescribed independently of a doctor or nurse	141	62	79	22	12	34	22	16	21	14	112	20	59	82	35	101	18	41	27	6	8	144		
	9% _{gj}	8%	9%	15% _d	4%	12% _{zdg}	8%	6%	10% _d	8%	8%	10%	8%	9%	7%	9%	9%	10%	7%	8%	11%	9%		
Monitor your medication or other support for a long-term health condition	60	30	29	7	7	7	7	10	14	9	47	9	19	41	16	43	12	14	11	4	2	68		
	4% _j	4%	3%	5%	2%	3%	2%	4%	6% _{zef}	5%	3%	4%	3%	5%	3%	4%	6%	4%	3%	5%	3%	4%		
To have your blood pressure checked	60	32	28	5	6	8	16	7	8	9	53	7	21	36	9	50	14	19	10	2	5	63		
	4% _n	4%	3%	4%	2%	3%	9%	3%	4%	5%	4%	4%	3%	4%	2%	5% _{zn}	7% _{zn}	5% _n	3%	2%	7% _n	4%		
To ask for advice about what health service you should use	58	29	28	13	4	26	6	4	3	2	40	14	31	26	14	43	7	15	17	1	3	48		
	4% _{ghj}	4%	3%	9% _{dfighi}	1%	9% _{zdfgh}	2%	1%	2%	1%	3%	7% _j	4%	3%	3%	4%	4%	4%	5%	2%	4%	3%		
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	45	13	32	8	22	10	3	-	2	-	26	16	25	20	11	34	5	15	11	2	-	30		
	3% _{ghj}	2%	4% _z	5% _{gi}	8% _{zdfghi}	4% _{ghi}	1%	-	1%	-	2%	8% _{zj}	3%	2%	2%	3%	3%	4%	3%	3%	-	2%		
To get advice on weight management and healthy eating	19	8	11	4	11	1	2	1	1	-	8	10	10	10	1	19	-	3	10	-	6	11		
	1% _{qjn}	1%	1%	2%	4% _{zefgh}	1%	2%	1%	1%	-	1%	5% _{zj}	1%	1%	1%	2% _{zn}	-	1%	3% _{znp}	-	8% _{znopqs}	1%		
To get advice and treatment for symptoms of the menopause	17	-	17	3	4	2	4	2	1	-	11	4	6	10	3	14	2	3	5	3	-	15		
	1% _{aj}	-	2% _{za}	2%	1%	1%	1%	1%	1%	-	1%	2%	1%	1%	1%	1%	1%	1%	1%	4% _{zn}	-	1%		
Refer you to another health service (such as a referral to see a consultant at the hospital)	14	7	7	4	3	1	1	1	3	2	9	3	6	8	4	9	2	1	6	1	-	14		
	1% _j	1%	1%	3%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	-	1%		
To ask for advice and support to stop smoking	7	3	5	2	-	1	2	-	2	-	5	-	1	6	1	7	1	1	3	1	1	7		
	1%	1%	1%	1%	-	1%	1%	-	1%	-	1%	-	1%	1%	1%	1%	1%	1%	1%	2% _n	1%	1%		
To return items no longer required	3	2	1	-	-	1	1	-	1	-	3	-	-	3	1	2	1	1	-	1	-	4		
	1%	1%	1%	-	-	1%	1%	-	1%	-	1%	-	-	1%	1%	1%	1%	1%	1%	1%	-	1%		
For travel vaccine / travel medication	2	2	-	-	-	-	2	-	-	-	2	-	2	-	2	-	-	-	-	-	-	1		
	1%	1%	1%	-	-	-	1% _z	-	-	-	1%	-	1%	-	1%	-	-	-	-	-	-	1%		
For a blood test	1	1	-	-	-	1	-	-	-	-	1	-	1	-	1	-	-	-	-	-	-	1		
	1%	1%	1%	-	-	1%	-	-	-	-	1%	-	1%	-	1%	-	-	-	-	-	-	1%		
To get toenails cut	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Anything else	4	4	1	-	-	1	2	1	-	-	3	1	3	1	2	2	-	1	1	1	-	6		
	1%	1%	1%	-	-	1%	1%	1%	-	-	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	-	1%		
None of these	43	23	19	7	7	9	5	9	3	2	33	9	19	24	10	33	6	11	10	1	5	39		
	3% _j	3%	2%	5%	3%	3%	2%	4%	1%	1%	2%	5%	3%	3%	2%	3%	3%	3%	3%	1%	7% _n	2%		
Don't know	9	2	7	3	1	3	2	-	-	-	5	4	1	8	1	9	-	4	5	-	-	8		
	1% _j	1%	1%	2%	1%	1%	1%	-	-	-	1%	2%	1%	1%	1%	1%	-	1%	1%	-	-	1%		
No answer	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 79

Q15. Thinking about the past 12 months, which of these things did you contact or visit the pharmacy for, either for yourself or someone you care for (including any children you have)?

Base: All respondents who have contacted or visited a community pharmacy in the last year

	England region (Net)				England region										Urbanity			IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
Unweighted Total	1679	474	314	891	86	220	168	162	152	218	267	202	204	1323	356	326	326	327	374	326	1679		
Weighted Total	1648	430	320	898	67*	210	153*	139*	180	179	273	182	265	1344	304	314	325	346	339	324	1679		
To get a prescription filled/pick up a prescription	1253	332	254	666	49	163	121	112	142	126	219	136	186	1005	248	220	70%	78%	72%	79% _o	82% _{zopq}		
To buy medicine like paracetamol or eye drops	799	204	155	440	28	102	74	69	85	93	143	85	118	649	149	145	151	138	180	184	858		
	48% _q	47%	48%	49%	42%	49%	45%	47%	52%	53%	53%	47%	45%	48%	49%	46%	46%	40%	53% _q	57% _{zopq}	51%		
To buy plasters or other dressings or bandages	413	102	86	225	18	53	32	37	49	48	71	52	54	318	95	69	74	94	86	90	423		
	25% _m	24%	27%	25%	27%	25%	21%	26%	27%	27%	26%	28%	20%	24%	31% _{zm}	22%	23%	27%	25%	28%	25%		
For a flu vaccine	323	73	70	180	9	38	27	30	40	29	67	29	55	261	62	46	50	78	73	77	372		
	20% _o	17%	22%	20%	13%	18%	17%	21%	22%	16%	25% _{zk}	16%	21%	19%	20%	15%	15%	23% _o	21%	24% _{op}	22%		
To get advice about a health problem or injury	285	70	61	155	10	40	20	31	29	35	59	25	35	232	53	40	60	73	56	57	303		
	17% _o	16%	19%	17%	15%	19%	13%	22%	16%	20%	22% _{kl}	14%	13%	17%	17%	13%	18%	21% _o	16%	18%	18%		
To get advice about medicines (prescribed medicines and medicines you can buy)	269	61	49	158	12	32	18	20	29	29	58	21	50	229	40	59	50	60	42	57	274		
	16% _o	14%	15%	18%	17%	15%	12%	14%	16%	16%	21% _{zkl}	11%	19%	17%	13%	19%	16%	17%	12%	18%	16%		
To buy non-medical items like tissues, food and drink	256	57	54	144	12	27	18	24	30	18	48	32	47	205	51	43	40	56	63	54	271		
	16% _o	13%	17%	16%	18%	13%	12%	17%	17%	10%	17%	18% _{kl}	18%	15%	17%	14%	12%	16%	19%	17%	16%		
To dispose of out-of-date medicines	236	64	48	125	17	30	17	22	25	24	45	27	30	185	51	44	45	34	48	66	281		
	14% _o	15%	15%	14%	25% _{zkl}	15%	11%	15%	14%	13%	16%	15%	11%	14%	17%	14%	14%	10%	14%	20% _{zkl}	17%		
For a Covid vaccine	214	46	38	130	9	16	21	19	19	34	41	14	42	173	41	37	26	51	57	43	234		
	13% _{ekp}	11%	12%	14%	14%	8%	14%	14%	11%	19% _{zek}	15% _{ek}	8%	16% _{ek}	13%	14%	12%	8%	15% _p	17% _{zkl}	13%	14%		
To get medicine prescribed independently of a doctor or nurse	141	31	28	82	6	16	10	18	10	14	15	15	38	120	21	26	41	30	24	20	144		
	9% _o	7%	9%	9%	8%	8%	6%	13% _{kl}	6%	8%	5%	8%	14% _{zkl}	9%	7%	8%	13% _{zrs}	9%	7%	6%	9%		
Monitor your medication or other support for a long-term health condition	60	14	8	38	3	5	5	3	4	10	14	6	8	50	10	13	10	14	10	13	68		
	4% _o	3%	2%	4%	5%	3%	3%	2%	2%	5%	5%	3%	3%	4%	3%	4%	3%	4%	3%	4%	4%		
To have your blood pressure checked	60	24	13	23	4	9	11	3	10	3	8	5	7	50	10	12	18	8	17	6	63		
	4% _o	5% _{zc}	4%	3%	6%	4%	7% _{kl}	2%	6%	1%	3%	3%	3%	4%	3%	4%	5% _s	2%	5%	2%	4%		
To ask for advice about what health service you should use	58	20	12	26	-	12	8	3	9	7	2	3	13	46	12	19	13	11	10	4	48		
	4% _o	5%	4%	3%	-	6% _{kl}	5% _{kl}	2%	5% _{kl}	4% _{kl}	1%	1%	5% _{kl}	3%	4%	6% _{zrs}	4%	3%	3%	1%	3%		
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	45	12	8	25	-	8	4	3	5	3	5	1	16	44	1	14	12	8	8	2	30		
	3% _{ns}	3%	2%	3%	-	4%	3%	2%	3%	2%	2%	1%	6% _{zkl}	3% _{zkl}	*	5% _s	4% _s	2%	2%	1%	2%		
To get advice on weight management and healthy eating	19	-	3	16	-	-	-	1	2	2	2	2	12	18	1	5	6	6	1	-	11		
	1% _o	-	1%	2% _{za}	-	-	-	1%	1%	1%	1%	1%	4% _{zkl}	1%	*	2% _s	2% _s	2% _s	*	-	1%		
To get advice and treatment for symptoms of the menopause	17	1	3	13	-	1	1	1	2	2	5	3	4	14	3	5	2	2	4	4	15		
	1% _o	*	1%	1%	-	*	*	*	1%	1%	2%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%		
Refer you to another health service (such as a referral to see a consultant at the hospital)	14	1	4	9	1	*	-	1	3	1	4	2	2	11	3	6	2	3	1	2	14		
	1% _o	*	1%	1%	1% _o	*	-	*	2%	1%	1%	1%	1%	1%	1%	2%	1%	1%	*	1%	1%		
To ask for advice and support to stop smoking	7	1	1	5	-	1	-	-	1	1	2	-	2	6	1	3	1	-	1	3	7		
	*	*	*	1%	-	1%	-	-	1%	*	1%	-	1%	*	*	1%	*	-	*	1%	*		
To return items no longer required	3	1	2	1	-	1	-	*	1	-	1	-	-	2	1	*	-	1	1	1	4		
	*	*	1%	*	-	*	-	-	1%	-	-	-	-	*	*	*	-	*	*	*	*		
For travel vaccine / travel medication	2	-	-	2	-	-	-	-	-	-	2	-	-	2	-	-	-	-	-	-	1		
	*	-	-	*	-	-	-	-	-	-	1% _z	-	-	*	-	-	-	-	-	-	1%		
For a blood test	1	-	1	-	-	-	-	-	1	-	-	-	-	1	-	1	-	-	-	-	1		
	*	-	*	-	-	-	-	-	1%	-	-	-	-	*	-	*	-	-	-	-	*		
To get toenails cut	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Anything else	4	1	1	3	-	-	1	-	1	-	*	-	1	4	*	1	1	1	*	1	6		
	*	*	*	*	-	*	-	-	-	1%	*	-	1%	*	*	*	*	*	*	*	*		
None of these	43	10	13	20	2	4	3	5	8	4	5	4	7	41	3	17	4	9	5	7	39		
	3% _o	2%	4%	2%	3%	2%	2%	4%	4%	2%	2%	2%	3%	3%	1%	6% _{zpr}	1%	3%	2%	2%	2%		
Don't know	9	3	1	6	-	1	1	-	1	2	1	-	2	9	-	7	1	-	1	-	8		
	1% _o	1%	*	1%	-	1%	1%	-	*	1%	1%	-	1%	1%	-	2% _{zqs}	*	-	*	-	*		
No answer	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 80

Q15. Thinking about the past 12 months, which of these things did you contact or visit the pharmacy for, either for yourself or someone you care for (including any children you have)?
Base: All respondents who have contacted or visited a community pharmacy in the last year

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1679	764	912	1679	-	1230	442	618	676	439	212	54	339	28	94	1189	413	1229	1679
Weighted Total	1648	747	898	1648	..**	1171	468	591	694	428	235	56*	392	52**	113*	1236	390	1202	1679
To get a prescription filled/pick up a prescription	1253 76%flq	569 76%	681 76%	1253 76%	-	933 80%zf	316 68%	451 76%	526 76%	318 74%	170 72%	36 64%	276 71%	36 70%	82 72%	958 78%	334 86%zq	878 73%	1312 78%
To buy medicine like paracetamol or eye drops	799 48%fe	349 47%	447 50%	799 48%	-	516 44%	279 60%ze	305 52%	348 50%	193 45%	118 50%	30 54%	200 51%	23 44%	53 46%	610 49%	205 53%	571 48%	858 51%
To buy plasters or other dressings or bandages	413 25%	185 25%	228 25%	413 25%	-	288 26%	121 26%	164 28%	198 28%	96 23%	68 23%	23 41%zi	100 29%	16 31%	37 24%	303 24%	120 31%zq	285 24%	423 25%
For a flu vaccine	323 20%ui	132 18%	189 21%	323 20%	-	215 18%	108 23%	140 24%zi	148 21%j	67 16%	47 20%	16 28%j	52 13%	3 6%	18 16%	240 19%	77 20%	240 20%	372 22%
To get advice about a health problem or injury	285 17%e	125 17%	161 18%	285 17%	-	182 16%	100 21%ze	109 18%	131 19%	75 17%	45 19%	12 22%	78 20%	6 11%	18 16%	222 18%	67 17%	208 17%	303 18%
To get advice about medicines (prescribed medicines and medicines you can buy)	269 16%	128 17%	141 16%	269 16%	-	195 17%	74 16%	101 17%	127 18%	66 15%	46 20%	12 22%	68 17%	8 15%	28 25%	192 16%	77 20%	184 15%	274 16%
To buy non-medical items like tissues, food and drink	256 16%ellq	103 14%	153 17%	256 16%	-	157 13%	97 21%ze	137 23%zhij	113 16%	52 12%	32 14%	17 30%zhij	46 12%	6 11%	15 13%	193 16%	70 18%	171 14%	271 16%
To dispose of out-of-date medicines	236 14%llq	101 13%	134 15%	236 14%	-	178 15%	56 12%	92 16%ij	117 15%	47 11%	19 8%	8 14%	30 8%	3 6%	18 16%	182 15%	80 20%zq	151 17%	281 17%
For a Covid vaccine	214 13%u	82 11%	130 14%	214 13%	-	150 13%	64 14%	78 13%	108 15%zj	48 11%	21 9%	12 22%ij	29 7%	9 17%	17 15%	157 13%	63 14%	147 12%	234 14%
To get medicine prescribed independently of a doctor or nurse	141 9%o	53 7%	88 10%	141 9%	-	102 9%	38 8%	62 10%	59 9%	29 7%	21 9%	5 9%	44 11%	5 9%	16 14%	94 15%	36 9%	104 9%	144 9%
Monitor your medication or other support for a long-term health condition	60 4%q	30 4%	30 3%	60 4%	-	44 4%	16 3%	26 4%	26 4%	16 4%	8 3%	2 3%	9 2%	3 5%	6 5%	42 3%	34 9%zq	26 2%	68 4%
To have your blood pressure checked	60 4%	29 4%	31 3%	60 4%	-	44 4%	16 3%	34 6%zj	24 3%	17 4%	3 1%	1 1%	9 2%	-	* 4%	44 3%	11 3%	41 3%	63 4%
To ask for advice about what health service you should use	58 4%	24 3%	34 4%	58 4%	-	38 4%	19 3%	19 4%	28 5%	21 4%	9 4%	2 4%	21 5%	8 14%	10 9%	38 15%	18 5%	38 3%	48 3%
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	45 3%g	20 3%	25 3%	45 3%	-	26 2%	19 4%	8 1%	26 4%g	12 3%	8 3%	3 6%g	23 6%z	4 8%	6 6%	33 3%	10 3%	33 3%	30 2%
To get advice on weight management and healthy eating	19 1%q	12 2%	7 1%	19 1%	-	11 1%	9 2%	10 2%	8 1%	9 2%	4 2%	3 6%zh	2 *	4 7%	6 5%zo	13 1%	6 1%	10 1%	11 1%
To get advice and treatment for symptoms of the menopause	17 1%	9 1%	8 1%	17 1%	-	13 1%	4 1%	3 1%	11 2%	3 1%	1 1%	1 5%zgj	6 2%	2 4%	3 3%	11 1%	7 2%	10 1%	15 1%
Refer you to another health service (such as a referral to see a consultant at the hospital)	14 1%	4 1%	10 1%	14 1%	-	8 1%	7 1%	9 1%	5 1%	4 1%	3 1%	-	1 *	2 4%	-	11 1%	3 1%	11 1%	14 1%
To ask for advice and support to stop smoking	7 *	1 2%zb	-	7 *	-	3 *	4 1%	1 *	6 1%	2 *	-	-	-	2 4%	-	3 *	6 2%zq	1 *	7 *
To return items no longer required	3 *eq	2 *	1 *	3 *	-	* *	3 1%	1 *	3 *	1 *	1 *	-	-	-	-	1 2%	2 1%	1 *	4 *
For travel vaccine / travel medication	2 *	2 *	-	2 *	-	2 *	-	-	2 *	-	-	-	-	-	-	2 *	-	2 *	1 *
For a blood test	1 *	1 *	-	1 *	-	-	1 *	1 *	-	-	1 *	-	1 *	-	-	1 *	-	1 *	1 *
To get toenails cut	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Anything else	4 *	1 *	3 *	4 *	-	2 *	3 1%	2 *	3 *	-	-	-	1 *	-	1 1%	3 *	-	4 *	6 *
None of these	43 3%	19 3%	24 3%	43 3%	-	30 3%	13 3%	11 2%	20 3%	14 3%	3 1%	2 3%	15 4%	2 4%	5 4%	29 3%	13 3%	28 2%	39 2%
Don't know	9 1%z	1 *	8 1%	9 1%	-	7 1%	1 *	2 *	6 1%	1 *	-	2%	4 1%	3 6%	-	6 1%	3 1%	4 *	8 *
No answer	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 81

Q16. You said that you have used a pharmacy in the last 12 months to get advice about medicines, a health problem or injury or what health service you should use. Overall, how good or poor would you say the quality of the advice was?
Base: All respondents who used a pharmacy to get advice on medicines/health problems/advice on health services to use in the past year

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	492	197	292	17	44	79	88	102	114	48	444	42	182	305	171	317	70	92	100	38	17	492
Weighted Total	478	186	290	37**	84*	89*	85*	67*	65	51*	407	66*	206	267	155	319	63*	97*	110*	30**	18**	492
Very good	197	72	125	6	25	30	41	32	33	30	180	14	74	122	59	137	27	43	39	19	9	226
	41% _{uk}	39%	43%	16%	30%	33%	48%	49%	51% _{zde}	58% _{zde}	44% _{zk}	21%	36%	46% _{zk}	38%	43%	43%	45%	35%	61%	49%	46%
Fairly good	231	97	132	25	50	45	34	32	26	18	188	41	112	119	81	147	28	47	62	8	2	220
	48% _j	52%	45%	68%	60% _i	50%	40%	48%	41%	35%	46%	63%	54%	45%	52%	46%	44%	48%	56%	28%	13%	45%
Neither good nor poor	29	8	21	3	9	8	5	*	4	1	21	8	14	13	10	19	3	3	4	3	5	28
	6% _{kl}	5%	7%	7%	10% _g	9% _g	6%	1%	6% _g	2%	5%	13%	7%	5%	6%	6%	5%	4%	4%	11%	29%	6%
Fairly poor	14	7	7	3	-	6	2	1	1	1	11	2	4	10	4	10	3	4	2	-	1	11
	3%	4%	3%	8%	-	7%	2%	2%	1%	2%	3%	4%	2%	4%	3%	3%	4%	4%	2%	-	4%	2%
Very poor	5	-	5	-	-	1	1	1	1	1	5	-	2	2	1	4	2	-	1	-	-	5
	1%	-	2%	-	-	1%	1%	1%	1%	3%	1%	-	1%	1%	1%	1%	4% _{zk}	-	1%	-	-	1%
Don't know	2	2	-	-	-	-	2	-	-	-	2	-	1	1	-	2	-	-	1	-	1	2
	* _z	1%	-	-	-	-	3% _{zk}	-	-	-	1%	-	1%	*	-	1%	-	-	1%	-	5%	*
Good	428	169	257	31	75	74	75	64	59	48	368	55	185	241	140	284	55	90	101	27	11	446
	90%	91%	89%	84%	90%	83%	89%	96% _{zde}	92%	94%	90%	84%	90%	90%	90%	89%	87%	92%	92%	89%	62%	91%
Poor	18	7	12	3	-	7	2	2	2	2	16	2	6	12	5	13	5	4	3	-	1	16
	4%	4%	4%	8%	-	8%	3%	3%	2%	5%	4%	4%	3%	5%	3%	4%	8%	4%	3%	-	4%	3%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 82

Q16. You said that you have used a pharmacy in the last 12 months to get advice about medicines, a health problem or injury or what health service you should use. Overall, how good or poor would you say the quality of the advice was?

Base: All respondents who used a pharmacy to get advice on medicines/health problems/advice on health services to use in the past year

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	492	132	93	267	25	59	48	53	40	68	95	49	55	396	96	99	94	97	108	94	492	
Weighted Total	478	119	89*	269	16**	62*	39*	40*	49*	57*	100*	40*	73*	394	84*	91*	94*	106*	93*	94*	492	
Very good	197	56	37	104	11	25	19	24	13	22	36	17	29	161	36	34	37	40	39	48	226	
	41%	47%	42%	39%	63%	40%	49%	60% ^{kzhj}	27%	39%	36%	43%	40%	41%	43%	37%	39%	38%	42%	51%	46%	
Fairly good	231	51	44	135	5	30	17	13	31	31	50	19	35	189	42	50	49	50	47	35	220	
	48%	43%	50%	50%	27%	48%	42%	32%	64% ^g	54%	51%	48%	48%	48%	50%	55% ^{sa}	52%	47%	51%	37%	45%	
Neither good nor poor	29	7	5	18	2	2	3	2	3	2	6	1	8	27	3	5	4	10	7	3	28	
	6%	6%	6%	7%	10%	3%	7%	5%	6%	4%	6%	1%	12%	7%	3%	6%	4%	10%	6%	3%	6%	
Fairly poor	14	5	2	7	-	5	-	1	1	1	6	-	-	14	-	*	3	2	-	8	11	
	3%	4%	2%	3%	-	8% ^z	-	2%	2%	2%	6%	-	-	4%	-	*	3%	2%	-	9% ^{kzoz}	2%	
Very poor	5	-	1	4	-	-	-	-	1	1	-	3	-	1	4	1	1	1	-	1	5	
	1% ^{um}	-	1%	1%	-	-	-	-	2%	1%	-	7% ^{zejl}	-	*	4% ^{kzm}	1%	2%	1%	-	1%	1%	
Don't know	2	1	-	1	-	-	1	-	-	-	1	-	-	2	-	-	-	2	-	-	2	
	*	1%	-	1%	-	-	2%	-	-	-	1%	-	-	1%	-	-	-	2%	-	-	*	
Good	428	107	82	239	16	55	36	37	44	53	86	36	64	351	77	84	86	90	86	82	446	
	90%	90%	91%	89%	90%	89%	91%	93%	90%	93%	86%	91%	88%	89%	93%	93%	91%	89%	92%	87%	91%	
Poor	18	5	3	11	-	5	-	1	2	2	6	3	-	15	4	1	4	4	-	9	16	
	4%	4%	3%	4%	-	8%	-	2%	4%	3%	6%	7% ^l	-	4%	4%	2%	4%	4%	-	10% ^{kzoz}	3%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 83

Q16. You said that you have used a pharmacy in the last 12 months to get advice about medicines, a health problem or injury or what health service you should use. Overall, how good or poor would you say the quality of the advice was?

Base: All respondents who used a pharmacy to get advice on medicines/health problems/advice on health services to use in the past year

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	492	218	274	492	-	356	134	184	221	121	70	19	114	8	31	345	135	349	492
Weighted Total	478	210	268	478	-.**	334	142	177	216	120*	77*	19**	131*	17**	42**	350	122*	343	492
Very good	197	92	105	197	-	152	45	68	90	45	26	6	41	2	11	146	48	147	226
	41% ⁿ	44%	39%	41%	-	46% ^z	32%	38%	42%	37%	34%	30%	31%	12%	26%	42%	39%	43%	46%
Fairly good	231	94	137	231	-	156	73	86	110	51	39	11	71	13	22	170	62	163	220
	48%	45%	51%	48%	-	47%	51%	49%	51%	43%	51%	56%	54%	77%	52%	49%	51%	47%	45%
Neither good nor poor	29	11	18	29	-	13	16	15	10	16	8	3	11	2	9	19	4	20	28
	6% ^{se}	5%	7%	6%	-	4%	11% ^z	9%	9%	13% ^z	10%	14%	9%	11%	19%	5%	3%	6%	6%
Fairly poor	14	10	3	14	-	8	5	5	2	8	3	-	8	-	2	10	4	9	11
	3% ^h	5% ^b	1%	3%	-	3%	4%	3%	1%	6% ^z	4%	-	6%	-	6%	3%	4%	3%	2%
Very poor	5	1	4	5	-	2	2	2	2	1	1	-	1	-	-	4	1	3	5
	1%	*	1%	1%	-	1%	2%	1%	1%	1%	1%	-	1%	-	-	1%	1%	1%	1%
Don't know	2	2	-	2	-	2	-	-	1	-	-	-	-	-	1	1	1	1	2
	*	1%	-	*	-	1%	-	-	*	-	-	-	-	-	3%	*	1%	*	*
Good	428	186	242	428	-	308	118	154	200	96	65	16	112	15	33	317	110	310	446
	90% ⁿ	88%	90%	90%	-	92% ^z	83%	87%	93% ⁱ	80%	85%	86%	85%	89%	78%	91%	91%	90%	91%
Poor	18	11	7	18	-	11	8	8	5	8	4	-	9	-	2	14	6	12	16
	4%	5%	3%	4%	-	3%	5%	4%	2%	7%	5%	-	7%	-	6%	4%	5%	4%	3%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 84

Q17. And thinking about the last time you contacted or visited a community pharmacy, either for yourself or someone you care for (including any children you have), what did you contact or visit the pharmacy for?

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items

	Gender			Age							Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
Unweighted Total	1634	733	893	57	134	238	289	399	357	160	1480	136	637	987	553	1065	201	327	369	95	73	1634	
Weighted Total	1596	721	868	138*	264	265	286	258	210	176	1389	188*	705	882	517	1063	185	375	353	79*	70*	1634	
To get a prescription filled/pick up a prescription	1097	500	595	81	161	166	187	193	169	140	996	94	468	626	331	752	134	256	257	60	45	1162	
	68% 16% 18%	69% 17% 18%	69% 18% 18%	59% 8% 8%	61% 19% 17%	63% 17% 17%	65% 17% 17%	75% 22% 22%	77% 18% 18%	80% 18% 18%	80% 18% 18%	80% 18% 18%	72% 18% 18%	72% 18% 18%	64% 21% 21%	64% 16% 16%	71% 14% 14%	73% 14% 14%	68% 14% 14%	73% 17% 17%	76% 22% 22%	71% 19% 19%	
To buy medicine like paracetamol or eye drops	282	126	155	11	50	45	48	44	46	38	245	33	123	157	111	168	26	52	61	17	12	304	
	18% 6% 6%	17% 5% 6%	18% 5% 6%	8% 3% 3%	19% 7% 6%	17% 7% 6%	17% 7% 6%	22% 5% 5%	22% 5% 5%	18% 7% 7%	18% 5% 5%	18% 5% 5%	18% 4% 4%	18% 4% 4%	21% 5% 5%	16% 6% 6%	14% 4% 4%	14% 4% 4%	17% 8% 8%	22% 6% 6%	19% 2% 2%	19% 5% 5%	
To buy plasters or other dressings or bandages	88	33	55	5	18	15	9	12	15	14	69	17	31	58	27	60	11	16	27	5	1	88	
	6% 6% 6%	5% 5% 6%	6% 5% 6%	3% 3% 3%	7% 7% 6%	6% 7% 6%	3% 5% 5%	7% 5% 5%	7% 4% 4%	10% 8% 8%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	10% 4% 4%	
To get advice about a health problem or injury	88	23	66	6	14	21	17	10	13	9	75	10	40	47	22	65	14	20	23	3	5	91	
	7% 5% 5%	3% 4% 5%	8% 4% 5%	5% 1% 1%	5% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	5% 4% 4%	
To get advice about medicines (prescribed medicines and medicines you can buy)	77	31	45	2	29	12	6	9	7	11	50	23	25	51	22	55	7	9	30	2	6	67	
	5% 4% 4%	4% 4% 4%	5% 4% 4%	1% 1% 1%	11% 4% 4%	4% 2% 2%	4% 2% 2%	4% 2% 2%	4% 2% 2%	4% 2% 2%	6% 4% 4%	4% 12% 12%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 3% 3%	4% 3% 3%	9% 2% 2%	9% 2% 2%	9% 2% 2%	4% 4% 4%	
For a flu vaccine	69	34	35	3	1	8	11	16	12	17	55	12	19	49	18	51	7	14	17	7	6	81	
	4% 4% 4%	4% 4% 4%	4% 4% 4%	2% 2% 2%	2% 2% 2%	3% 3% 3%	4% 4% 4%	6% 6% 6%	6% 6% 6%	9% 9% 9%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	9% 6% 6%	
To get medicine prescribed independently of a doctor or nurse	68	28	40	11	6	22	12	8	3	5	47	12	31	37	15	48	7	21	15	1	5	63	
	4% 4% 4%	4% 4% 4%	5% 4% 4%	8% 4% 4%	2% 2% 2%	8% 4% 4%	4% 4% 4%	3% 3% 3%	3% 3% 3%	3% 3% 3%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	6% 4% 4%	
For a Covid vaccine	60	30	30	5	5	3	9	10	6	21	56	4	17	43	19	40	4	15	9	7	5	60	
	4% 4% 4%	4% 4% 4%	3% 3% 3%	4% 4% 4%	2% 2% 2%	3% 3% 3%	4% 4% 4%	3% 3% 3%	3% 3% 3%	12% 12% 12%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	
To buy non-medical items like tissues, food and drink	60	24	35	5	6	9	13	7	11	7	42	15	26	33	28	31	5	8	13	2	3	63	
	4% 4% 4%	3% 3% 4%	4% 3% 4%	4% 4% 4%	2% 2% 2%	3% 3% 3%	5% 5% 5%	3% 3% 3%	5% 5% 5%	4% 4% 4%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	
To dispose of out-of-date medicines	60	28	29	2	6	5	5	11	12	18	52	8	18	41	11	48	8	14	12	5	9	61	
	4% 4% 4%	4% 4% 4%	3% 3% 3%	1% 1% 1%	2% 2% 2%	2% 2% 2%	2% 2% 2%	4% 4% 4%	4% 4% 4%	6% 6% 6%	11% 11% 11%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	4% 4% 4%	
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	25	6	20	6	17	2	-	-	-	-	10	13	13	12	6	19	4	7	5	2	-	12	
	2% 1% 1%	6% 1% 1%	2% 1% 1%	4% 4% 4%	6% 6% 6%	1% 1% 1%	-	-	-	-	-	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	10% 7% 7%	
To have your blood pressure checked	14	5	9	-	3	2	2	1	2	3	12	2	3	8	1	13	7	2	2	-	2	13	
	1% 1% 1%	1% 1% 1%	1% 1% 1%	-	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	2% 2% 2%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	
To get advice on weight management and healthy eating	13	5	8	2	11	-	-	-	-	-	2	10	6	8	-	13	-	2	8	-	4	4	
	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	4% 4% 4%	-	-	-	-	-	-	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	5% 5% 5%	
To ask for advice about what health service you should use	12	4	9	4	-	7	-	-	1	-	6	3	8	5	1	11	2	5	4	-	-	9	
	1% 1% 1%	1% 1% 1%	1% 1% 1%	3% 3% 3%	-	3% 3% 3%	-	-	1% 1% 1%	-	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	
Monitor your medication or other support for a long-term health condition	9	4	5	2	2	-	-	2	2	1	5	1	2	6	-	9	1	1	5	1	1	10	
	1% 1% 1%	4% 4% 4%	1% 1% 1%	1% 1% 1%	1% 1% 1%	-	-	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	1% 1% 1%	
To buy / pick up medicine (not specified prescribed/not prescribed)	8	6	1	-	3	4	1	-	-	-	5	3	5	3	3	5	3	1	1	-	-	5	
	8% 1% 1%	6% 1% 1%	1% 1% 1%	-	1% 1% 1%	4% 4% 4%	1% 1% 1%	-	-	-	-	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	
Refer you to another health service (such as a referral to see a consultant at the hospital)	6	4	2	2	3	1	-	-	1	-	2	3	3	3	3	3	1	-	3	-	-	5	
	1% 1% 1%	1% 1% 1%	2% 2% 2%	1% 1% 1%	1% 1% 1%	1% 1% 1%	-	-	1% 1% 1%	-	2% 2% 2%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	
To get advice and treatment for symptoms of the menopause	4	-	4	3	-	-	-	1	-	-	2	-	1	3	1	3	-	-	3	-	-	3	
	1% 1% 1%	-	4% 4% 4%	2% 2% 2%	-	-	-	1% 1% 1%	-	-	2% 2% 2%	-	1% 1% 1%	3% 3% 3%	1% 1% 1%	3% 3% 3%	-	-	3% 3% 3%	-	-	3% 3% 3%	
To ask for advice and support to stop smoking	4	1	3	2	-	-	2	-	-	-	2	-	1	3	-	4	-	-	3	-	1	3	
	4% 1% 1%	1% 1% 1%	3% 3% 3%	1% 1% 1%	-	-	1% 1% 1%	-	-	-	2% 2% 2%	-	1% 1% 1%	3% 3% 3%	-	4% 4% 4%	-	-	3% 3% 3%	-	1% 1% 1%	3% 3% 3%	
Anything else	26	12	14	3	2	5	7	2	2	5	25	1	13	13	10	17	2	9	3	2	1	25	
	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	1% 1% 1%	2% 2% 2%	3% 3% 3%	1% 1% 1%	1% 1% 1%	1% 1% 1%	2% 2% 2%	1% 1% 1%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	2% 2% 2%	
None of these	40	23	16	11	8	6	7	3	3	2	27	12	17	23	7	32	2	12	10	3	5	31	
	2% 2% 2%	3% 3% 3%	2% 2% 2%	8% 8% 8%	3% 3% 3%	2% 2% 2%	2% 2% 2%	1% 1% 1%	1% 1% 1%	1% 1% 1%	2% 2% 2%	3% 3% 3%	2% 2% 2%	3% 3% 3%	1% 1% 1%	3% 3% 3%	1% 1% 1%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	3% 3% 3%	
Don't know	5	-	5	2	-	-	1	1	-	2	5	-	2	3	1	4	-	1	3	-	-	4	
	5% -	-	5% -	1% -	-	-	1% -	1% -	-	1% -	5% -	-	2% -	3% -	1% -	4% -	-	1% -	3% -	-	-	4% -	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 85

Q17. And thinking about the last time you contacted or visited a community pharmacy, either for yourself or someone you care for (including any children you have), what did you contact or visit the pharmacy for?

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1634	462	304	868	84	215	163	160	144	210	263	199	196	1282	352	310	318	320	367	319	1634	
Weighted Total	1596	418	304	874	65*	204	149*	133	171	173	269	177	255	1295	301	290	317	339	332	318	1634	
To get a prescription filled/pick up a prescription	1097 69%cl	303	220	574	46	151	107	102	118	116	183	125	150	877	220	192	217	220	233	235	1162	
		73%cl	72%cl	66%cl	70%cl	74%cl	72%cl	77%cl	69%cl	67%cl	68%cl	70%cl	59%cl	68%cl	73%cl	66%cl	69%cl	65%cl	70%cl	74%cl	77%cl	
To buy medicine like paracetamol or eye drops	282 18%cl	64	55	163	7	34	23	24	31	34	50	30	48	223	59	59	50	46	54	74	304	
		15%cl	18%cl	19%cl	11%cl	16%cl	15%cl	18%cl	18%cl	20%cl	19%cl	17%cl	19%cl	17%cl	20%cl	20%cl	16%cl	14%cl	16%cl	23%cl	19%cl	
To buy plasters or other dressings or bandages	88 8%am	14	17	57	2	6	6	6	10	10	15	15	17	62	27	21	18	20	12	19	88	
		3%cl	5%cl	7%cl	4%cl	3%cl	4%cl	5%cl	6%cl	6%cl	6%cl	9%cl	7%cl	5%cl	9%cl	7%cl	6%cl	6%cl	3%cl	6%cl	5%cl	
To get advice about a health problem or injury	88 6%la	13	26	49	2	7	4	11	15	5	21	11	13	64	24	16	16	27	13	15	91	
		3%cl	9%za	6%cl	3%cl	3%cl	3%cl	8%cl	9%cl	3%cl	8%cl	6%cl	5%cl	5%cl	8%cl	6%cl	5%cl	8%cl	4%cl	5%cl	6%cl	
To get advice about medicines (prescribed medicines and medicines you can buy)	77 5%cl	15	15	46	1	10	5	3	12	7	9	5	24	67	10	16	16	20	12	14	67	
		4%cl	5%cl	5%cl	1%cl	5%cl	3%cl	2%cl	7%cl	4%cl	4%cl	3%cl	10%cl	5%cl	3%cl	6%cl	5%cl	6%cl	3%cl	4%cl	4%cl	
For a flu vaccine	69 4%cl	17	15	36	1	12	4	8	7	9	9	5	14	53	16	10	8	22	15	13	81	
		4%cl	5%cl	4%cl	2%cl	6%cl	3%cl	6%cl	4%cl	5%cl	3%cl	3%cl	5%cl	4%cl	5%cl	3%cl	3%cl	7%cl	5%cl	4%cl	5%cl	
To get medicine prescribed independently of a doctor or nurse	68 4%cl	18	15	35	4	8	6	10	5	8	5	5	18	59	9	18	11	18	13	8	63	
		4%cl	5%cl	4%cl	6%cl	4%cl	4%cl	8%cl	3%cl	4%cl	2%cl	3%cl	7%cl	5%cl	3%cl	6%cl	4%cl	5%cl	4%cl	2%cl	4%cl	
For a Covid vaccine	60 4%cl	9	7	43	1	7	1	3	4	12	11	5	14	47	13	6	6	17	16	14	60	
		2%cl	2%cl	5%za	1%cl	4%cl	1%cl	2%cl	3%cl	7%zf	4%cl	3%cl	6%cl	4%cl	4%cl	2%cl	2%cl	5%cl	5%cl	4%cl	4%cl	
To buy non-medical items like tissues, food and drink	60 4%cl	10	12	38	1	5	3	7	5	6	13	5	14	46	14	18	6	13	11	12	63	
		2%cl	4%cl	4%cl	2%cl	3%cl	2%cl	5%cl	3%cl	3%cl	5%cl	3%cl	6%cl	4%cl	5%cl	6%cl	2%cl	4%cl	3%cl	4%cl	4%cl	
To dispose of out-of-date medicines	60 4%un	23	6	31	9	9	5	3	3	3	9	6	13	54	5	17	10	9	12	12	61	
		5%b	2%cl	4%cl	13%zefgh	5%cl	3%cl	2%cl	2%cl	2%cl	3%cl	3%cl	5%cl	4%cl	2%cl	6%cl	3%cl	3%cl	4%cl	4%cl	4%cl	
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	25 2%ns	7	2	17	-	5	2	-	2	2	2	-	12	25	-	7	9	3	6	-	12	
		2%cl	1%cl	2%cl	-	2%cl	1%cl	-	1%cl	1%cl	1%cl	-	5%cl	2%un	-	2%cl	3%cl	1%cl	2%cl	-	1%cl	
To have your blood pressure checked	14 1%cl	4	5	5	1	3	-	*	5	1	1	1	2	12	2	2	6	1	5	-	13	
		1%cl	1%cl	2%cl	1%cl	2%cl	1%cl	-	3%z	*	1%cl	1%cl	1%cl	1%cl	1%cl	1%cl	2%cl	*	1%cl	-	1%cl	
To get advice on weight management and healthy eating	13 1%cl	-	-	13	-	-	-	-	-	2	-	-	12	13	-	2	5	6	-	-	4	
		-	-	2%za	-	-	-	-	-	1%cl	-	-	5%zefgh	1%cl	-	1%cl	2%rs	2%r	-	-	*	
To ask for advice about what health service you should use	12 1%cl	4	3	6	-	4	-	-	3	*	-	-	5	10	3	4	4	4	*	-	9	
		1%cl	1%cl	1%cl	-	2%cl	-	-	2%cl	*	-	-	2%cl	1%cl	1%cl	1%cl	1%cl	1%cl	*	-	1%cl	
Monitor your medication or other support for a long-term health condition	9 1%cl	2	2	4	*	2	-	2	-	-	2	1	2	7	2	3	2	1	2	2	10	
		1%cl	1%cl	1%cl	1%cl	1%cl	1%cl	-	1%cl	-	1%cl	*	1%cl	1%cl	1%cl	1%cl	1%cl	*	*	1%cl	1%cl	
To buy / pick up medicine (not specified prescribed/not prescribed)	8 *	2	1	4	-	-	2	-	1	3	-	-	2	8	-	2	-	1	4	-	5	
		1%cl	*	*	-	-	1%cl	-	1%cl	1%cl	-	-	1%cl	1%cl	-	1%cl	-	*	1%cl	-	*	
Refer you to another health service (such as a referral to see a consultant at the hospital)	6 *	1	-	5	1	*	-	-	-	-	3	-	2	6	-	6	-	*	-	-	5	
		*	-	1%cl	1%cl	*	-	-	-	-	1%cl	-	1%cl	*	-	2%pqrs	-	*	-	-	*	
To get advice and treatment for symptoms of the menopause	4 *	-	-	4	-	-	-	-	-	-	1	1	2	3	1	2	-	1	1	-	3	
		-	-	*	-	-	-	-	-	-	*	*	1%cl	*	*	1%cl	-	*	*	-	*	
To ask for advice and support to stop smoking	4 *	-	-	4	-	-	-	-	-	1	1	-	2	4	-	3	-	-	1	-	3	
		-	-	*	-	-	-	-	-	1%cl	-	-	1%cl	*	-	1%cl	-	-	*	-	*	
Anything else	26 2%cl	5	3	18	1	5	-	*	3	2	8	4	3	24	2	3	4	6	7	7	25	
		1%cl	1%cl	2%cl	1%cl	2%cl	-	*	2%cl	1%cl	3%cl	2%cl	1%cl	2%cl	1%cl	1%cl	1%cl	2%cl	2%cl	2%cl	2%cl	
None of these	40 2%cl	9	5	26	*	3	5	1	4	3	4	3	16	34	5	10	17	7	3	3	31	
		2%cl	2%cl	3%cl	1%cl	2%cl	3%cl	*	2%cl	2%cl	1%cl	1%cl	6%cl	3%cl	2%cl	3%cl	5%zrs	2%cl	1%cl	1%cl	2%cl	
Don't know	5 *	3	-	2	-	3	-	-	-	2	-	-	-	5	-	1	2	2	1	-	4	
		1%cl	-	*	-	1%z	-	-	-	-	1%cl	-	-	*	-	*	1%cl	*	*	-	*	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename: 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s

Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 86

Q17. And thinking about the last time you contacted or visited a community pharmacy, either for yourself or someone you care for (including any children you have), what did you contact or visit the pharmacy for?

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1634	749	882	1634	-	1200	429	604	659	425	208	51	321	25	90	1163	400	1200	1634
Weighted Total	1596	728	866	1596	-**	1134	456	577	669	413	230	53*	372	47**	108*	1201	376	1168	1634
To get a prescription filled/pick up a prescription	1097	509	586	1097	-	851	244	378	462	275	141	25	235	29	76	839	295	769	1162
	69% ^f _{klq}	70%	68%	69%	-	75% ^z _f	54%	66% ^k	69% ^k	66% ^k	61%	47%	63%	62%	70%	70%	78% ^z _q	66%	71%
To buy medicine like paracetamol or eye drops	282	130	151	282	-	175	106	123	111	76	49	12	65	5	19	208	68	204	304
	18% ^e	18%	17%	18%	-	15%	23% ^z _e	21% ^z	17%	18%	21%	23%	17%	10%	18%	17%	18%	17%	19%
To buy plasters or other dressings or bandages	88	43	45	88	-	51	35	37	52	26	16	5	24	9	10	57	29	60	88
	5% ^e	6%	5%	6%	-	6%	8% ^e	6%	8% ^z	6%	7%	10%	6%	14%	9%	5%	8%	5%	5%
To get advice about a health problem or injury	88	45	44	88	-	52	35	33	40	21	21	5	26	3	5	66	24	64	91
	6% ^e	6%	5%	6%	-	5%	8% ^e	6%	6%	5%	9%	9%	7%	7%	5%	6%	6%	5%	6%
To get advice about medicines (prescribed medicines and medicines you can buy)	77	36	41	77	-	55	21	36	38	20	17	4	20	2	15	44	22	49	67
	5% ^o	5%	5%	5%	-	5%	5%	6%	6%	5%	7%	7%	5%	4%	14% ^z _o	4%	6%	4%	4%
For a flu vaccine	69	29	38	69	-	44	25	28	29	15	11	3	9	2	4	48	19	48	81
	4% ^e	4%	4%	4%	-	4%	5%	5%	4%	4%	5%	5%	2%	4%	4%	4%	5%	4%	5%
To get medicine prescribed independently of a doctor or nurse	68	30	38	68	-	44	24	28	27	20	11	2	25	4	8	45	15	53	63
	4% ^e	4%	4%	4%	-	4%	5%	5%	4%	5%	4%	4%	7% ^z	7%	4%	5%	4%	5%	4%
For a Covid vaccine	60	24	34	60	-	44	16	23	27	16	5	2	7	-	2	42	18	40	60
	4% ^e	3%	4%	4%	-	4%	4%	4%	4%	4%	2%	4%	7%	2%	2%	4%	5%	3%	4%
To buy non-medical items like tissues, food and drink	60	29	31	60	-	37	22	30	30	11	3	5	7	5	3	41	16	41	63
	4% ^e	4%	4%	4%	-	3%	5%	5% ^j	5%	3%	1%	8% ^j	2%	10%	3%	3%	4%	4%	4%
To dispose of out-of-date medicines	60	23	35	60	-	49	11	26	31	12	2	2	5	1	5	48	25	31	61
	4% ^j _q	3%	4%	4%	-	4%	2%	4% ^j	5% ^j	3%	1%	4%	1%	3%	5%	4%	7% ^z _q	3%	4%
To get contraceptives which do not need a prescription (e.g. morning after pill or condoms)	25	9	16	25	-	18	7	2	16	7	3	2	13	4	5	19	2	21	12
	2% ^q	1%	2%	2%	-	2%	2%	*	2% ^g	2% ^g	1%	3% ^g	3% ^z	9%	4%	2%	1%	2%	1%
To have your blood pressure checked	14	9	5	14	-	10	4	7	8	2	3	1	3	-	-	9	2	9	13
	1% ^e	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	-	-	1%	1%	1%	1%
To get advice on weight management and healthy eating	13	9	4	13	-	7	6	10	6	6	4	2	2	-	6	8	4	5	4
	1% ^o	*	*	1%	-	1%	1%	2% ^z	1%	1%	2%	3%	*	4%	5% ^z _o	1%	1%	*	*
To ask for advice about what health service you should use	12	6	6	12	-	5	7	5	4	4	1	-	4	2	2	9	4	9	9
	1% ^e	1%	1%	1%	-	*	2%	1%	1%	1%	*	-	1%	4%	2%	1%	1%	1%	1%
Monitor your medication or other support for a long-term health condition	9	6	2	9	-	4	5	2	7	1	2	1	-	2	-	7	5	4	10
	1%	1%	*	1%	-	1%	1%	*	1%	*	1%	2%	-	4%	-	1%	1%	*	1%
To buy / pick up medicine (not specified prescribed/not prescribed)	8	2	6	8	-	2	6	-	3	8	2	-	6	-	-	6	-	8	5
	* ^e	*	1%	*	-	*	1% ^z _e	-	*	2% ^z _{gh}	1%	-	2% ^z	-	-	1%	-	1%	*
Refer you to another health service (such as a referral to see a consultant at the hospital)	6	3	3	6	-	3	3	4	2	3	3	-	1	2	-	6	2	4	5
	*	*	*	*	-	*	1%	1%	*	1%	1%	-	*	4%	-	*	1%	*	*
To get advice and treatment for symptoms of the menopause	4	2	2	4	-	1	3	1	2	-	1	1	1	2	-	3	3	1	3
	* ^{eq}	*	*	*	-	*	1% ^e	*	*	-	*	2% ^z _{gi}	*	4%	-	*	1% ^q	*	*
To ask for advice and support to stop smoking	4	4	-	4	-	2	2	1	2	1	-	-	-	2	-	3	3	1	3
	* ^q	*	-	*	-	*	*	*	*	*	-	-	-	4%	-	*	1%	*	*
Anything else	26	14	12	26	-	15	10	5	13	5	3	1	4	-	1	18	6	20	25
	2%	2%	1%	2%	-	1%	2%	1%	2%	1%	2%	3%	1%	-	1%	1%	2%	2%	2%
None of these	40	13	27	40	-	28	12	11	12	5	8	5	8	5	1	30	9	28	31
	2%	2%	3%	2%	-	2%	3%	2%	2%	1%	4%	9% ^z _{ghi}	2%	11%	1%	2%	2%	2%	2%
Don't know	5	2	3	5	-	3	2	-	4	3	2	-	-	-	-	5	3	2	4
	*	*	*	*	-	*	*	-	1%	1%	1%	-	-	-	-	*	1%	*	*

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 87

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?

- SUMMARY TABLE

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	You were given the information or advice you needed by the pharmacy staff	Your privacy was maintained during your discussion with pharmacy staff	You were given enough time to speak with someone at the pharmacy	You were treated with respect by the pharmacy staff	The pharmacy facilities were clean and well maintained	You were able to get what you needed	You were dealt with in a timely manner
Unweighted Total	1280	1337	1373	1570	1573	1569	1578
Weighted Total	1272	1328	1360	1525	1526	1525	1528
Strongly agree	523 41%	380 29%	521 38%	919 60%	810 53%	828 54%	635 42%
Tend to agree	499 39%	423 32%	525 39%	457 30%	547 36%	497 33%	557 36%
Neither agree nor disagree	174 14%	252 19%	204 15%	94 6%	105 7%	74 5%	126 8%
Tend to disagree	48 4%	190 14%	79 6%	36 2%	40 3%	80 5%	150 10%
Strongly disagree	27 2%	80 6%	25 2%	19 1%	22 1%	44 3%	56 4%
Not applicable (excluded from base)	264	209	177	12	10	12	8
Don't know	1 *	3 *	6 *	1 *	2 *	2 *	4 *
Agree	1022 80%	803 60%	1046 77%	1378 90%	1357 89%	1325 87%	1193 78%
Disagree	75 6%	271 20%	104 8%	54 4%	62 4%	124 8%	206 13%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 88

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given the information or advice you needed by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education							Unwid Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
1280	596	679		47	115	198	218	320	265	117	1159	105	510	760	431	837	154	260	291	71	61	1280
1272	590	677		117*	228*	223	214	209	158	124	1104	150*	575	687	410	850	144	310	280	57*	59*	1280
523 41% ^k	247	273		44	92	86	87	85	71	58	478	40	229	293	164	358	64	126	120	26	22	540
	42%	40%		38%	41%	39%	41%	41%	45%	46%	43% ^{azk}	27%	40%	43%	40%	42%	45%	41%	43%	46%	37%	42%
499 39% ^j	241	257		41	88	95	79	85	62	50	419	74	230	264	177	316	47	120	104	23	22	508
	41%	38%		35%	39%	43%	37%	41%	39%	40%	38%	49%	40%	38%	43% ^{ap}	37%	33%	39%	37%	40%	38%	40%
174 14%	74	100		16	38	30	32	26	19	14	150	19	77	94	50	122	28	40	35	7	12	162
	13%	15%		13%	17%	13%	15%	12%	12%	11%	14%	13%	13%	14%	12%	14%	19%	13%	13%	13%	20%	13%
48 4%	19	29		12	8	6	8	9	3	3	32	14	26	21	13	32	4	16	8	1	2	43
	3%	4%		10%	3%	2%	4%	4%	2%	2%	3%	9% ^{aj}	5%	3%	3%	4%	3%	5%	3%	2%	3%	3%
27 2%	10	17		5	1	6	9	4	3	-	24	3	12	14	5	21	1	8	12	-	-	26
	2%	3%		4%	1%	3%	4%	2%	2%	-	2%	2%	2%	2%	1%	3%	1%	3%	4% ^{zn}	-	1%	2%
264 ^{cde}	105	159 ^{za}		5	28	30	62 ^{zcde}	44 ^{cde}	47 ^{zcdeg}	48 ^{zcdeg}	244 ^z	20	103	161 ^{zl}	91	170	36	51	57	19 ^{zoqrt}	7	302
1	-	1		-	-	1	-	-	-	-	-	1	1	-	1	-	-	-	-	-	-	1
*	-	*		-	-	*	-	-	-	-	-	1%	*	-	*	-	-	-	-	-	-	*
1022	487	530		85	181	181	166	170	132	107	898	114	459	557	341	674	112	245	224	49	44	1048
80%	83%	78%		73%	79%	81%	78%	82%	84%	86%	81% ^{az}	76%	80%	81%	83%	79%	77%	79%	80%	85%	76%	82%
75	29	46		16	9	11	17	13	6	3	56	16	38	36	18	53	5	25	20	1	2	69
6% ^j	5%	7%		14% ^{zhi}	4%	5%	8%	6%	4%	2%	5%	11% ^j	7%	5%	4%	6%	3%	8%	7%	2%	4%	5%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 89

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given the information or advice you needed by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
1280	356	241	683	64	165	127	121	120	167	206	155	155	1010	270	253	245	249	288	245	1280	
1272	325	251	696	52	155	117	107	144	138	212	141	205	1039	233	240	254	267	267	245	1280	
523 41%	142	90	292	23	72	47	42	47	67	91	65	69	432	92	97	87	116	115	108	540	
	44%	36%	42%	44%	46% ^{hkl}	40%	40%	33%	49% ^{hkl}	43%	46% ^h	34%	42%	39%	41%	34%	43%	43%	44%	42%	
499 39%	121	100	278	20	56	44	45	55	52	82	56	88	394	105	94	129	89	97	90	508	
	37%	40%	40%	39%	36%	38%	42%	38%	38%	39%	40%	43%	38%	45%	39%	51% ^{zooqr}	33%	36%	37%	40%	
174 14%	44	45	86	8	17	20	9	35	16	29	16	24	148	27	34	27	44	37	32	162	
	14%	14%	18%	12%	15%	11%	17%	9%	24% ^{zgejkl}	12%	14%	12%	12%	14%	11%	14%	11%	17%	14%	13%	13%
48 4%	11	10	27	1	4	5	7	3	2	8	1	17	42	6	6	7	14	14	7	43	
	3%	4%	4%	2%	3%	5%	6%	2%	1%	4%	*	8% ^{zkl}	4%	2%	2%	3%	5%	5%	3%	3%	
27 2%	7	7	12	-	6	1	3	4	1	1	3	7	23	4	9	4	3	3	8	26	
	2%	2%	3%	2%	1%	4%	1%	3%	3%	1%	1%	2%	3%	2%	4%	1%	1%	1%	3%	2%	
264o	79	44	141	12	42 ^{hl}	26	24	20	31	48	31	30	204	60	36	42	60	57	69 ^{zop}	302	
1	-	-	1	-	-	-	-	-	-	1	-	-	1	-	-	1	-	-	-	1	
	*	-	*	-	-	-	-	-	-	*	-	-	*	-	-	-	-	-	-	*	
1022 80% ^h	263	189	570	43	128	91	88	102	119	173	122	156	826	197	191	216	205	213	198	1048	
	81%	75%	82%	83%	83% ^h	78%	82%	71%	86% ^h	82% ^h	86% ^h	76%	80%	84%	80%	85%	77%	80%	81%	82%	
75 6%	18	17	40	1	10	6	10	7	3	9	4	24	64	10	15	11	17	17	15	69	
	6%	6%	7%	6%	2%	7%	6%	9% ^{ik}	5%	2%	4%	3%	12% ^{zkl}	6%	4%	6%	4%	6%	6%	6%	5%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

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Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 90

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given the information or advice you needed by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1280	592	686	1280	-	923	352	474	515	340	172	37	272	19	72	921	320	931	1280
Weighted Total	1272	592	678	1272	-**	886	380	460	541	339	189	36*	320	38**	92*	957	296	929	1280
Strongly agree	523	228	296	523	-	390	130	166	225	133	64	14	127	13	27	404	117	395	540
	41%fg	39%	44%	41%	-	44%zf	34%	36%	42%	39%	34%	38%	40%	33%	29%	42%	39%	43%	42%
Tend to agree	499	235	262	499	-	339	159	188	226	126	86	14	123	18	44	370	117	365	508
	39%	40%	39%	39%	-	38%	42%	41%	42%	37%	46%	39%	38%	47%	47%	39%	39%	39%	40%
Neither agree nor disagree	174	89	86	174	-	108	64	80	59	57	31	7	50	3	15	126	40	122	162
	14%gh	15%	13%	14%	-	12%	17%	17%ah	11%	17%ah	17%	19%	16%	7%	13%	13%	13%	13%	13%
Tend to disagree	48	24	24	48	-	28	20	15	20	17	6	1	9	4	3	37	11	32	43
	4%	4%	3%	4%	-	3%	5%	3%	4%	5%	3%	4%	3%	10%	3%	4%	4%	3%	3%
Strongly disagree	27	16	11	27	-	20	7	9	11	7	2	-	11	1	4	20	13	14	26
	2%k	3%	2%	2%	-	2%	2%	2%	2%	2%	1%	-	3%	3%	4%	2%	4%zq	2%	2%
Not applicable (excluded from base)	264fi	115	149	264	-	210zf	54	98	102	65	31	10	41	1	15	199	64	199	302
Don't know	1	-	1	1	-	1	-	1	1	-	-	-	-	-	-	-	-	1	1
	*	*	*	*	-	*	-	*	*	-	-	-	-	-	-	-	-	*	*
Agree	1022	463	557	1022	-	729	289	354	451	259	150	28	249	30	70	774	233	760	1048
	80%z	78%	82%	80%	-	82%zf	76%	77%	83%gi	76%	79%	77%	78%	80%	76%	81%	79%	82%	82%
Disagree	75	40	34	75	-	48	27	24	31	24	8	1	20	5	7	57	24	46	69
	6%k	7%	5%	6%	-	5%	7%	5%	6%	7%	4%	4%	6%	13%	7%	6%	8%	5%	5%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
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Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



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26 Oct 2023
Table 91

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- Your privacy was maintained during your discussion with pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education							
	Male	Female	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education, below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ/12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total	
1337	631	703	49	116	200	232	331	280	129	1211	109	527	801	445	878	165	269	309	75	60	1337	
1328	627	698	119*	232*	227	229	217	166	138	1155	154*	597	722	428	884	153	314	301	62*	55*	1337	
380	199	180	37	72	69	60	53	43	46	333	44	172	204	114	262	41	103	82	18	19	376	
29%	32%	26%	31%	31%	30%	26%	24%	26%	33%	29%	28%	29%	28%	27%	30%	27%	33%	27%	29%	34%	28%	
423	193	229	28	90	75	61	64	63	40	363	55	206	216	163	257	51	85	85	19	16	429	
31%	31%	33%	24%	39% ^f	33%	27%	30%	38% ^{azfg}	29%	31%	35%	34%	30%	38% ^{zoqr}	29%	33%	27%	28%	31%	29%	32%	
252	122	130	25	32	42	51	38	32	31	224	20	101	148	62	183	31	64	66	11	11	257	
19%	19%	19%	21%	14%	19%	22%	18%	19%	22%	19%	13%	17%	20%	14%	21% ⁿ	20%	20%	22% ⁿ	17%	21%	19%	
190	83	106	16	22	25	37	50	24	17	169	19	85	105	66	124	25	39	49	9	1	203	
14%	13%	15%	13%	9%	11%	16%	23% ^{zdeh}	14%	12%	15%	12%	14%	15%	15% ^{ta}	14% ^{ta}	16% ^{ta}	12%	16% ^{ta}	15% ^{ta}	3%	15%	
80	30	50	12	16	14	18	12	3	4	64	17	32	47	23	56	4	21	19	5	7	69	
6% ^{nj}	5%	7%	10% ^h	7% ^h	6% ^h	8% ^h	6% ^h	2%	3%	6%	11%	5%	7%	5%	6% ^p	3%	7%	6%	8%	12% ^p	5%	
209 ^{ac}	67	139 ^{za}	2	24	26	47 ^{zcde}	36 ^c	39 ^{zcdg}	34 ^{zcde}	193 ^z	15	81	127	72	135	27	46	36	15 ^{or}	10	245	
3	1	2	1	-	1	-	-	1	-	2	1	1	2	1	2	-	1	-	-	1	3	
*	*	*	1%	-	*	-	-	*	-	*	1%	*	*	*	*	*	*	*	-	1%	*	
803	392	409	65	162	145	122	117	106	87	696	98	377	420	277	519	93	188	167	37	34	805	
60% ^{fg}	62%	59%	55%	70% ^{zfg}	64% ^{fg}	53%	54%	64% ^{fg}	63%	60%	64%	63%	58%	65% ^{kr}	59%	61%	60%	56%	60%	63%	60%	
271	113	156	28	38	39	56	62	27	21	233	35	117	153	89	180	29	61	68	14	8	272	
20%	18%	22%	23%	17%	17%	24% ^h	28% ^{zdeh}	16%	15%	20%	23%	20%	21%	21%	20%	19%	19%	23%	23%	15%	20%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 92

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- Your privacy was maintained during your discussion with pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	England region (Net)			England region										Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South West (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1337	367	253	717	72	164	131	130	123	180	217	156	164	1061	276	256	259	263	293	266	1337	
Weighted Total	1328	338	261	729	57*	159	122*	113*	147*	148	223	141	217	1091	237	237	266	283	275	267	1337	
Strongly agree	380	101	67	212	18	44	39	29	37	40	77	41	54	309	71	80	83	70	86	61	376	
	29%	30%	26%	29%	32%	28%	32%	26%	25%	27%	35%	29%	25%	28%	30%	34%	31%	25%	31%	23%	28%	
Tend to agree	423	98	88	237	18	47	33	30	58	46	70	43	79	364	58	65	87	92	93	85	429	
	32%	29%	34%	32%	32%	30%	27%	26%	39%	31%	31%	30%	36%	33%	25%	27%	33%	33%	34%	32%	32%	
Neither agree nor disagree	252	66	56	130	13	27	27	31	25	30	29	27	44	202	50	50	46	50	51	54	257	
	19%	20%	21%	18%	23%	17%	22%	27%	17%	20%	13%	19%	20%	19%	21%	21%	17%	18%	19%	20%	19%	
Tend to disagree	190	46	35	109	6	22	17	16	19	23	34	24	29	148	42	27	38	50	29	47	203	
	14%	14%	14%	15%	11%	14%	14%	14%	13%	15%	15%	17%	13%	14%	18%	11%	14%	18%	11%	17%	15%	
Strongly disagree	80	26	14	40	2	18	6	6	8	10	12	6	12	65	15	16	11	20	14	20	69	
	6%	8%	5%	6%	3%	11%	5%	5%	5%	7%	5%	4%	6%	6%	6%	7%	4%	7%	5%	7%	5%	
Not applicable (excluded from base)	209	66	35	107	8	38	21	18	17	21	38	31	18	152	56	38	30	44	50	47	245	
	16%	19%	14%	15%	10%	23%	15%	14%	14%	12%	18%	20%	11%	14%	20%	15%	12%	16%	19%	18%	18%	
Don't know	3	1	1	1	-	1	-	1	-	-	1	-	-	2	1	-	1	1	1	-	3	
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Agree	803	199	155	449	36	92	72	59	96	85	147	84	133	674	129	145	170	163	179	146	805	
	60%	59%	59%	62%	63%	58%	59%	52%	65%	58%	66%	60%	61%	62%	55%	61%	64%	57%	65%	55%	60%	
Disagree	271	72	49	150	8	40	24	22	27	33	46	30	41	214	57	42	49	70	44	66	272	
	20%	21%	19%	21%	14%	25%	19%	20%	18%	22%	21%	21%	19%	20%	24%	18%	18%	25%	16%	25%	20%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 93

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- Your privacy was maintained during your discussion with pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total	
	Total (a)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)		Not disabled (q)
1337	628	707	1337	-		980	352	495	529	351	174	40	275	19	77	961	324	985	1337
1328	621	705	1328	-**		941	381	484	551	350	194	41*	320	38**	98*	1000	303	978	1337
380	187	193	380	-		288	88	128	163	107	40	9	73	9	19	295	86	281	376
29% ^{gjl}	30%	27%	29%	-		31% ^{zfl}	23%	26%	30%	30% ^{gj}	21%	21%	23%	24%	19%	30%	28%	29%	28%
423	187	234	423	-		287	135	160	188	104	69	11	119	6	19	338	85	330	429
32% ^{ln}	30%	33%	32%	-		31%	35%	33%	34%	30%	36%	26%	37%	6%	19%	34% ^{zln}	28%	34% ^{lz}	32%
252	131	120	252	-		172	80	89	96	70	44	8	65	8	29	176	52	189	257
19%	21%	17%	19%	-		18%	21%	18%	17%	20%	23%	19%	20%	8%	29% ^{lo}	18%	17%	19%	19%
190	81	109	190	-		136	52	74	72	48	24	8	39	12	21	136	54	126	203
14% ^q	13%	16%	14%	-		15%	14%	15%	13%	14%	13%	19%	12%	32%	21%	14%	18%	13%	15%
80	35	46	80	-		56	25	32	30	22	16	6	24	3	11	53	25	51	69
6%	6%	6%	6%	-		6%	6%	7%	5%	6%	8%	16% ^{zghl}	7%	8%	11%	5%	8%	5%	5%
209	85	123	209	-		155	53	74	93	54	26	5	42	1	10	156	57	149	245
3	-	3	3	-		2	1	1	3	-	-	-	-	-	-	2	1	2	3
*	*	*	*	-		*	*	*	*	-	-	-	-	-	-	*	*	*	*
803	374	427	803	-		575	223	288	351	210	109	19	192	15	38	633	171	611	805
60% ^{ln}	60%	61%	60%	-		61%	59%	59%	64% ^{lk}	60%	56%	46%	60%	40%	39%	63% ^{zln}	56%	62% ^{lz}	60%
271	116	155	271	-		192	77	106	102	70	41	14	63	15	31	189	79	177	272
20% ^q	19%	22%	20%	-		20%	20%	22%	18%	20%	21%	35% ^{zh}	20%	40%	32% ^{zo}	19%	26% ^{zq}	18%	20%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q

Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 94

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given enough time to speak with someone at the pharmacy

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education							
	Male	Female	16-24	25-34	35-44	45-54	55-64	65-74	75+	White (including White minorities)	Ethnic minorities (excluding White minorities)	Working full-time	Not working full-time	Graduates (Degree/ Master/ PhD/ above)	Non-graduates	Other Higher Education below degree level	A-level or equivalent	GCSE/ O-Level/ CSE/NVQ12 equivalent	Another type of qualification (vocational/ professional/ foreign)	No formal qualifications	Unwtd Total	
Total (z)	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)		
1373	643	725	50	123	206	232	341	289	132	1244	114	542	821	467	892	168	273	314	78	59	1373	
1360	634	721	121*	243	234	225	223	172	142	1182	160*	607	743	447	897	154	318	306	63*	56*	1373	
521	244	273	39	100	81	80	86	72	63	462	53	215	305	170	350	60	119	122	23	25	550	
38%	38%	38%	32%	41%	35%	36%	39%	42%	44%	39%	33%	35%	41%	38%	39%	39%	38%	40%	37%	44%	40%	
525	244	280	37	93	104	90	88	66	49	455	67	255	264	181	337	57	116	120	27	17	524	
39%	38%	39%	30%	38%	44%	40%	39%	38%	35%	38%	42%	42%	36%	41%	38%	37%	37%	39%	42%	30%	38%	
204	105	98	36	20	34	33	34	25	23	182	16	82	119	65	132	28	50	40	9	6	198	
15%	17%	14%	30%	15%	15%	14%	15%	15%	16%	15%	10%	13%	16%	14%	15%	18%	16%	13%	14%	11%	14%	
79	33	46	3	29	6	18	12	6	4	61	16	44	35	22	57	7	27	11	5	8	72	
6%	5%	6%	3%	12%	3%	8%	6%	4%	3%	5%	10%	7%	5%	5%	6%	4%	8%	4%	7%	14%	5%	
25	7	18	2	2	8	5	3	3	2	22	3	12	14	8	17	2	6	8	-	*	26	
2%	1%	3%	2%	1%	3%	2%	1%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	3%	-	1%	2%	
177	60	116	1	13	19	51	30	32	31	165	10	71	106	53	122	27	43	31	13	9	209	
acde		za				deg	ode	zde	deg	sz						r			r			
6	1	5	4	-	1	-	-	-	1	1	5	1	5	1	4	-	-	4	-	-	3	
j	*	1%	3%	-	*	-	-	-	1%	*	3%	*	1%	*	*	-	-	1%	-	-	*	
1046	488	554	76	192	185	170	174	138	112	916	120	470	570	352	687	117	235	243	50	42	1074	
77%	77%	77%	63%	79%	79%	75%	78%	80%	79%	77%	75%	77%	77%	79%	77%	76%	74%	79%	78%	75%	78%	
104	40	64	5	31	14	23	16	10	6	83	19	55	49	30	74	9	33	20	5	8	98	
8%	6%	9%	5%	13%	6%	10%	7%	6%	4%	7%	12%	9%	7%	7%	8%	6%	10%	6%	7%	15%	7%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 95

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given enough time to speak with someone at the pharmacy

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	England region (Net)				England region									Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	1373	379	255	739	68	173	138	129	126	185	225	162	167	1084	289	265	266	271	299	272	1373	
Weighted Total	1360	349	263	747	54*	169	126*	113*	150*	155	231	143	219	1112	248	250	271	289	280	270	1373	
Strongly agree	521	141	82	298	25	64	51	42	40	61	91	56	90	422	99	101	106	108	113	94	550	
	38% ^{bh}	40%	31%	40% ^b	47% ^h	38%	41%	37%	27%	39%	39% ^h	39% ^h	41% ^h	38%	40%	40%	39%	38%	40%	35%	40%	
Tend to agree	525	123	121	281	16	59	48	45	77	60	80	63	78	427	98	92	107	107	106	113	524	
	39%	35%	46% ^{zac}	38%	30%	35%	38%	40%	51% ^{zdej}	39%	35%	44%	36%	38%	39%	37%	40%	37%	38%	42%	38%	
Neither agree nor disagree	204	57	37	109	9	31	17	16	21	23	37	19	30	166	38	37	43	44	36	44	198	
	15%	16%	14%	15%	17%	18%	14%	14%	14%	15%	16%	13%	14%	15%	15%	16%	16%	15%	13%	16%	14%	
Tend to disagree	79	20	17	41	2	10	8	10	7	9	17	3	12	72	7	14	10	21	20	14	72	
	6% ^{kn}	6%	7%	6%	4%	6%	6%	9% ^k	5%	6%	8% ^k	2%	5%	6%	3%	6%	4%	7%	7%	5%	5%	
Strongly disagree	25	7	5	13	*	4	3	-	5	2	4	2	5	19	6	6	5	4	6	5	26	
	2%	2%	2%	2%	1%	2%	2%	-	3%	1%	2%	1%	2%	2%	3%	2%	2%	2%	2%	2%	2%	
Not applicable (excluded from base)	177 ^{lm}	55	32	89	111	281	17	18	14	14	29	30 ^{zhil}	16	131	45 ^{zm}	25	25	38	45 ^p	43 ^p	209	
Don't know	6	1	-	5	-	1	-	-	-	-	1	-	4	6	-	-	1	4	-	1	3	
	*	*	-	1%	-	1%	-	-	-	-	*	-	2% ^z	1%	-	-	*	1%	-	*	*	
Agree	1046	263	203	580	42	123	99	87	117	121	171	119	168	850	197	193	213	215	218	207	1074	
	77%	75%	77%	78%	77%	73%	78%	77%	78%	78%	74%	84% ^{ie}	77%	76%	79%	77%	79%	75%	78%	77%	78%	
Disagree	104	27	22	54	3	14	10	10	12	11	22	4	17	91	13	20	15	26	26	18	98	
	8% ^k	8%	8%	7%	5%	9%	8%	9%	8%	7%	9% ^k	3%	8%	8%	5%	8%	5%	9%	9%	7%	7%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 96

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were given enough time to speak with someone at the pharmacy

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1373	635	735	1373	-	1005	363	503	546	371	175	40	284	19	76	986	350	993	1373
Weighted Total	1360	628	729	1360	-**	966	388	489	565	367	191	39*	331	38**	97*	1023	327	985	1373
Strongly agree	521	235	285	521	-	395	124	180	221	137	63	8	118	8	30	400	125	385	550
	38% _{rk}	37%	39%	38%	-	41% _{zf}	32%	37%	39% _{uk}	37%	33%	21%	36%	20%	31%	39%	38%	39%	40%
Tend to agree	525	239	284	525	-	353	169	188	231	140	86	21	135	17	37	403	124	387	524
	39% _{le}	38%	39%	39%	-	37%	44% _{le}	38%	41%	38%	45%	53%	41%	43%	38%	39%	38%	39%	38%
Neither agree nor disagree	204	104	100	204	-	143	60	80	72	51	27	3	42	8	17	150	38	152	198
	15%	17%	14%	15%	-	15%	16%	16%	13%	14%	14%	9%	17%	22%	17%	15%	12%	15%	14%
Tend to disagree	79	38	40	79	-	49	30	28	28	33	12	5	28	1	12	49	29	45	72
	6% _{oq}	6%	6%	6%	-	5%	8%	6%	9% _{zh}	6%	6%	14% _{zgh}	8%	2%	12% _o	5%	9% _{zq}	5%	5%
Strongly disagree	25	11	15	25	-	20	5	7	8	7	3	1	8	1	1	17	11	15	26
	2%	2%	2%	2%	-	2%	1%	1%	1%	2%	2%	3%	2%	3%	1%	2%	3%	1%	2%
Not applicable (excluded from base)	1771	78	98	177	-	130	47	69	78	36	29	7	30	1	11	133	33	143 _z	209
Don't know	6	1	5	6	-	6	-	6	5	-	-	-	-	4	-	5	-	2	3
	* _q	*	1%	*	-	1%	-	1% _z	1%	-	-	-	-	10%	-	*	-	*	*
Agree	1046	474	570	1046	-	748	293	368	452	277	149	29	253	24	67	803	250	772	1074
	77%	75%	78%	77%	-	77%	76%	75%	80%	75%	78%	74%	77%	64%	69%	78%	76%	78%	78%
Disagree	104	49	55	104	-	69	35	35	36	40	15	7	35	2	13	66	39	60	98
	8% _{oq}	8%	8%	8%	-	7%	9%	7%	6%	11% _{zh}	8%	17% _{zgh}	11%	4%	13%	6%	12% _{zq}	6%	7%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 97

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were treated with respect by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education								Unwtd Total
	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)			
Total (z)																							
1570	711	853	51	131	225	274	389	345	155	1428	124	612	948	530	1024	196	316	351	92	69	1570		
1525	693	826	122*	256	252	270	253	203	170	1337	169*	677	838	496	1013	180	358	334	77*	64*	1570		
919	436	480	62	129	149	175	150	132	122	821	86	400	516	301	609	103	210	202	52	42	984		
60%	63%	58%	51%	51%	59%	65%	59%	65%	72%	61%	51%	59%	62%	61%	60%	57%	59%	60%	68%	66%	63%		
457	193	263	42	86	75	67	83	59	44	394	60	201	255	149	304	61	111	101	20	11	456		
30%	28%	32%	35%	34%	30%	25%	33%	29%	26%	29%	35%	30%	30%	30%	30%	34%	31%	30%	26%	17%	29%		
94	37	56	12	29	16	14	11	9	2	77	13	44	44	25	65	12	25	16	2	10	79		
6%	5%	7%	10%	11%	6%	5%	4%	4%	1%	6%	8%	7%	5%	5%	6%	6%	7%	5%	3%	15%	5%		
36	19	17	4	10	8	7	5	2	1	29	7	21	15	13	23	3	8	10	2	-	29		
2%	3%	2%	3%	4%	3%	3%	2%	1%	1%	2%	4%	3%	2%	3%	2%	2%	2%	3%	3%	-	2%		
19	9	9	1	1	3	7	4	1	-	17	1	11	8	7	12	2	4	5	-	1	21		
1%	1%	1%	1%	1%	1%	3%	2%	1%	-	1%	1%	2%	1%	1%	1%	1%	1%	2%	-	1%	1%		
12a	1	10a	-	-	1	6a	1	2	3	10	1	1	11a	5	7	-	2	3	-	1	12		
1	-	1	-	-	1	-	-	-	-	-	1	1	-	1	-	-	-	-	-	-	1		
*	*	*	-	-	*	-	-	-	-	-	1%	*	-	*	-	-	-	-	-	-	*		
1376	628	743	105	215	224	242	233	191	166	1214	146	601	771	450	913	164	321	302	73	53	1440		
90%	91%	90%	86%	84%	89%	90%	92%	94%	98%	91%	86%	89%	92%	91%	90%	91%	90%	91%	95%	83%	92%		
54	28	26	5	11	11	14	9	3	1	46	9	32	23	19	35	4	12	15	2	1	50		
4%	4%	3%	4%	4%	4%	5%	4%	2%	1%	3%	5%	5%	3%	4%	3%	2%	3%	5%	3%	2%	3%		

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 98

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were treated with respect by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
1570	448	295	827	80	208	160	155	140	204	252	189	182	1230	340	299	300	304	356	311	1570	
1525	402	294	829	62*	196	143*	130	164	168	258	169	234	1234	291	274	295	323	323	309	1570	
919	238	173	508	38	115	85	80	93	112	158	105	134	729	190	165	169	191	214	180	984	
60%	59%	59%	61%	61%	59%	59%	61%	57%	66%	61%	62%	57%	59%	65%	60%	57%	59%	66% ^z _p	58%	63%	
457	122	90	245	19	63	39	37	53	46	74	53	71	381	75	83	103	93	82	96	456	
30%	30%	31%	30%	31%	32%	28%	28%	32%	28%	29%	32%	30%	31%	26%	30%	39%	29%	25%	31%	29%	
94	26	23	45	4	11	11	10	12	9	14	7	14	76	18	13	14	30	15	22	79	
6%	7%	8%	5%	7%	6%	8%	8%	8%	5%	6%	4%	6%	6%	6%	5%	5%	9% ^z	3%	7%	5%	
36	7	5	24	1	5	1	1	4	1	10	2	11	31	5	10	7	5	10	5	29	
2%	2%	2%	3%	1%	3%	1%	1%	2%	1%	4%	1%	5%	2%	2%	4%	2%	2%	3%	1%	2%	
19	8	4	7	-	1	6	2	2	*	1	1	4	16	3	4	2	5	1	7	21	
1%	2%	1%	1%	-	1%	8% ^z _{ij}	1%	1%	*	*	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	
12	3	1	8	2 ^z _{fh}	1	-	1	-	1	2	4 ^z	1	9	2	1	1	4	2	4	12	
1	-	-	1	-	-	-	-	-	-	1	-	-	1	-	1	-	-	-	-	-	
*	-	-	*	-	-	-	-	-	-	*	*	-	*	-	-	-	*	-	-	*	
1376	360	263	753	57	179	125	116	146	158	232	158	205	1110	265	247	272	284	296	276	1440	
90%	90%	89%	91%	92%	91%	87%	90%	89%	94%	90%	94%	88%	90%	91%	90%	92%	88%	92%	89%	92%	
54	15	9	30	1	7	8	3	6	1	11	3	15	47	8	14	8	10	12	11	50	
4%	4%	3%	4%	1%	3%	5%	2%	4%	1%	4%	2%	6% ^u	4%	3%	5%	3%	3%	4%	4%	3%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 99

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were treated with respect by the pharmacy staff

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1570	721	846	1570	-	1160	405	582	630	412	202	44	310	20	88	1125	388	1151	1570
Weighted Total	1525	700	822	1525	-**	1089	429	554	639	401	220	44*	358	39**	107*	1149	358	1118	1570
Strongly agree	919	421	497	919	-	697	218	304	406	230	116	20	211	23	58	698	217	687	984
	60%fg	60%	60%	60%	-	64%zf	51%	55%	64%gik	57%	53%	46%	59%	60%	54%	61%	61%	61%	63%
Tend to agree	457	206	250	457	-	290	165	194	182	123	81	16	100	14	24	356	105	336	456
	30%ie	29%	30%	30%	-	27%	39%ze	35%zjh	29%	31%	37%	36%	28%	36%	23%	31%	29%	30%	29%
Neither agree nor disagree	94	46	48	94	-	62	32	32	38	28	17	6	25	1	15	58	21	55	79
	6%coq	7%	6%	6%	-	6%	7%	6%	6%	7%	8%	13%	7%	2%	14%zo	5%	6%	5%	5%
Tend to disagree	36	22	14	36	-	23	13	15	6	14	6	1	16	-	7	24	11	24	29
	2%h	3%	2%	2%	-	2%	3%	3%	1%	4%h	3%	3%	4%z	-	7%zo	2%	3%	2%	2%
Strongly disagree	19	6	13	19	-	17	1	8	5	6	-	1	7	1	2	14	4	14	21
	1%	1%	2%	1%	-	2%	*	1%	1%	1%	-	2%	2%	3%	2%	1%	1%	1%	1%
Not applicable (excluded from base)	12	6	5	12	-	7	5	4	5	3	-	2zghj	3	-	1	7	2	10	12
Don't know	1	-	1	1	-	1	-	1	1	-	-	-	-	-	-	-	-	1	1
	*	*	*	*	-	*	-	*	*	-	-	-	-	-	-	-	-	*	*
Agree	1376	626	747	1376	-	987	383	498	589	353	198	36	311	37	82	1054	322	1024	1440
	90%in	89%	91%	90%	-	91%	89%	90%	92%ik	88%	90%	82%	87%	96%	77%	92%zn	90%	92%z	92%
Disagree	54	28	27	54	-	40	15	23	12	20	6	2	22	1	9	38	15	39	50
	4%h	4%	3%	4%	-	4%	3%	4%h	2%	5%h	3%	5%	6%z	3%	9%zo	3%	4%	3%	3%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 100

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?

- The pharmacy facilities were clean and well maintained

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
1573	709	858	51	130	226	278	387	345	156		1430	125	611	952	533	1024	195	317	351	91	70	1573	
1526	688	833	122*	253	253	275	252	203	169		1338	170*	675	842	496	1014	180	359	334	76*	65*	1573	
810	376	429	77	126	123	133	127	119	104		723	76	345	463	254	550	97	194	178	44	37	847	
53%	55%	52%	63%	50%	49%	49%	50%	59% ^{zefg}	62% ^{zefg}	54% ^z	44%	51%	55%	51%	54%	54%	54%	53%	58%	58%	58%	54%	
547	241	305	29	93	97	105	99	70	54		473	69	252	290	191	351	61	118	128	29	16	573	
36%	35%	37%	24%	37%	38%	38%	39%	34%	32%		35%	41%	37%	34%	38%	35%	34%	33%	38%	38%	24%	36%	
105	42	64	8	29	19	25	12	6	7		89	14	49	54	32	68	13	29	12	3	10	90	
7% ^{ghr}	6%	8%	6%	11% ^{gh}	7% ^h	9% ^{gh}	5%	3%	4%	7%	8%	7%	6%	6%	7% ^{hr}	7%	8% ^{hr}	4%	4%	16% ^{znors}		6%	
40	16	24	7	1	9	5	10	5	3		34	6	16	24	11	29	6	12	10	-	1	41	
3%	2%	3%	5%	1%	4%	2%	4% ^d	3%	2%	3%	4%	2%	3%	2%	3%	3%	3%	3%	3%	-	1%	3%	
22	12	9	1	4	4	6	4	3	-		17	4	11	11	7	15	3	6	5	-	1	20	
1%	2%	1%	1%	1%	2%	2%	2%	1%	-	1%	4%	3%	2%	1%	1%	1%	1%	2%	2%	-	2%	1%	
10	7	3	-	3	-	1	1	2	3 ^e		10	-	4	7	5	6	*	2	3	1	-	9	
2	-	2	-	-	1	1	-	-	-		1	-	2	-	1	1	1	-	-	-	-	2	
1	-	*	-	-	*	*	-	-	-		*	1%	-	-	-	*	-	-	-	-	-	*	
1357	617	734	106	219	219	239	226	189	159		1196	145	596	753	445	901	158	311	306	73	53	1420	
89%	90%	88%	87%	87%	87%	87%	90%	93% ^{zef}	94% ^{zef}		89%	85%	88%	89%	90%	89%	88%	87%	92% ^{td}	96% ^{qt}	82%	90%	
62	29	33	8	5	13	10	14	8	3		52	10	27	35	18	44	8	18	15	-	2	61	
4%	4%	4%	6%	2%	5%	4%	6%	4%	2%		4%	6%	4%	4%	4%	4%	5%	5%	5%	-	3%	4%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 101

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?

- The pharmacy facilities were clean and well maintained

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
1573	449	294	830	81	209	159	154	140	205	252	190	183	1232	341	300	301	305	357	310	1573	
1526	401	294	832	64*	197	140*	130	164	169	257	170	235	1235	291	276	296	325	324	306	1573	
810	224	145	441	36	113	75	68	77	94	130	92	125	654	155	151	161	170	176	152	847	
53%	56%	49%	53%	57%	57%	53%	53%	47%	56%	51%	54%	53%	53%	53%	55%	54%	52%	54%	50%	54%	
547	139	112	296	21	66	52	47	65	63	101	55	78	445	102	96	100	113	118	121	573	
36%	35%	38%	36%	33%	34%	37%	36%	39%	37%	39%	33%	33%	36%	35%	35%	34%	35%	36%	40%	36%	
105	22	29	55	4	13	5	12	16	12	9	16	18	80	25	19	18	27	21	20	90	
7%	6%	10%	7%	6%	7%	4%	10%	10%	7%	3%	10%	8%	7%	9%	7%	6%	8%	7%	7%	6%	
40	9	5	26	2	1	6	2	3	*	11	4	10	36	5	6	11	12	3	9	41	
3%	2%	2%	3%	4%	1%	8%	1%	2%	*	4%	2%	4%	3%	2%	2%	4%	4%	1%	3%	3%	
22	6	3	12	-	4	2	-	3	-	6	2	4	18	4	3	6	3	6	4	20	
1%	2%	1%	1%	-	2%	2%	-	2%	-	2%	1%	2%	1%	1%	1%	2%	1%	2%	1%	1%	
10	4	1	5	1	-	3	1	-	-	3	2	-	8	2	-	-	2	1	8	9	
2	-	-	2	-	-	-	-	-	-	1	1	-	2	-	-	1	-	1	-	2	
*	-	-	*	-	-	-	-	-	-	*	*	-	*	-	-	*	-	*	-	*	
1357	363	257	737	58	179	126	115	142	157	231	147	202	1099	258	247	261	283	293	272	1420	
89%	90%	88%	89%	91%	91%	90%	89%	86%	93%	90%	86%	86%	89%	88%	90%	88%	87%	91%	89%	90%	
62	16	8	38	2	5	9	2	6	*	17	6	15	53	9	10	17	14	9	13	61	
4%	4%	3%	5%	4%	2%	6%	1%	4%	*	7%	4%	6%	4%	3%	4%	6%	4%	3%	4%	4%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 102

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?

- The pharmacy facilities were clean and well maintained

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1573	721	849	1573	-	1163	405	582	632	414	200	43	314	20	87	1126	387	1155	1573
Weighted Total	1526	701	823	1526	-**	1092	428	553	642	402	217	42*	361	39**	106*	1148	354	1123	1573
Strongly agree	810	373	436	810	-	615	190	271	348	231	86	21	162	26	53	607	202	586	847
	53%fgil	53%	53%	53%	-	56%zrf	44%	49%gj	54%hj	57%gij	40%	50%	45%	66%	50%	53%	57%	52%	54%
Tend to agree	547	255	290	547	-	366	179	220	220	127	104	16	157	8	35	419	113	418	573
	36%ae	36%	35%	36%	-	34%	42%ze	40%zai	34%	32%	48%zhi	38%	44%z	20%	33%	37%	32%	37%	36%
Neither agree nor disagree	105	43	62	105	-	71	35	40	53	24	22	3	26	2	12	73	24	74	90
	7%	6%	8%	7%	-	6%	8%	7%	8%	10%	7%	7%	6%	12%	6%	7%	7%	7%	6%
Tend to disagree	40	16	24	40	-	24	17	18	15	8	4	1	5	2	-	34	11	27	41
	3%	2%	3%	3%	-	2%	4%	3%	2%	2%	2%	1%	2%	6%	-	3%	3%	2%	3%
Strongly disagree	22	13	9	22	-	15	7	3	6	11	2	1	10	1	5	16	5	17	20
	1%	2%	1%	1%	-	1%	2%	1%	1%	3%zq	1%	3%	3%	3%	5%	1%	1%	2%	1%
Not applicable (excluded from base)	10eo	6	4	10	-	4	6	6	1	2	3h	4zghij	-	-	2	8	6zq	5	9
Don't know	2	1	1	2	-	2	-	1	1	1	-	-	-	-	-	-	-	2	2
	*	*	*	*	-	*	-	*	*	*	-	-	-	-	-	-	-	*	*
Agree	1357	628	726	1357	-	981	370	491	567	359	190	37	320	34	89	1026	315	1004	1420
	89%	90%	88%	89%	-	90%	86%	89%	88%	89%	88%	88%	88%	86%	84%	89%	89%	89%	90%
Disagree	62	29	33	62	-	38	24	21	21	19	5	2	16	3	5	49	15	44	61
	4%	4%	4%	4%	-	4%	6%	4%	3%	5%	2%	4%	4%	8%	5%	4%	4%	4%	4%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 103

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were able to get what you needed

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
1569	709	854	51	129	225	277	386	344	157		1427	124	609	950	531	1022	195	316	351	91	69	1569	
1525	692	827	122*	253	251	274	251	203	171		1337	169*	674	841	496	1012	179	359	334	75*	64*	1569	
828	397	427	70	119	133	142	143	113	108		741	77	363	465	271	549	101	191	183	43	31	879	
54%b	57%	52%	58%	47%	53%	52%	57%	56%	63%zdf		55%z	46%	54%	55%	55%	54%	56%	53%	55%	57%	48%	56%	
497	219	278	35	94	74	95	82	72	44		436	57	223	271	175	319	53	113	109	21	22	504	
33%	32%	34%	29%	37%	30%	35%	33%	36%a	26%		33%	34%	33%	32%	35%	32%	30%	32%	33%	29%	34%	32%	
74	33	40	6	20	20	7	7	7	8		59	12	29	40	16	55	13	16	16	5	4	63	
5%gj	5%	5%	5%	8%fg	8%zgh	3%	3%	3%	4%		4%	7%	4%	5%	3%	5%	7%kn	5%	5%	6%	7%	4%	
80	28	51	6	18	16	15	12	8	5		62	16	40	39	20	58	8	26	14	4	6	76	
5%	4%	6%	5%	7%	6%	5%	5%	4%	3%		5%	9%	6%	5%	4%	6%	4%	7%	4%	5%	9%	5%	
44	15	29	4	3	7	15	7	3	6		39	6	18	26	14	31	4	12	12	2	1	45	
3%	2%	4%	3%	1%	3%	5%zdh	3%	2%	4%		3%	3%	3%	3%	3%	3%	2%	3%	4%	2%	1%	3%	
12	3	9	-	2	1	2	3	2	2		11	1	4	8	4	7	1	1	3	2q	1	13	
2	-	2	-	-	1	-	1	-	-		1	1	1	1	1	1	-	-	1	-	-	2	
0%j	-	-	-	-	-	-	-	-	-		-	1%	-	-	-	-	-	-	-	-	-	-	
1325	616	705	106	213	208	237	225	185	152		1177	135	586	736	446	868	155	305	292	64	53	1383	
87%bck	89%	85%	87%	84%	83%	87%	90%e	91%ze	89%		88%zk	80%	87%	87%	90%z	86%	86%	85%	87%	86%	82%	88%	
124	43	81	10	21	23	29	19	11	11		101	21	59	65	34	88	12	38	26	6	7	121	
8%hj	6%	10%za	8%	8%	9%	11%h	7%	5%	7%		8%	13%	9%	8%	7%	9%	6%	11%	8%	8%	11%	8%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 104

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were able to get what you needed

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
1569	447	293	829	80	207	160	154	139	204	251	191	183	1232	337	297	298	305	356	313	1569	
1525	402	293	830	63**	196	143**	129	164	169	256	171	235	1235	289	272	295	323	323	312	1569	
828 54% _h	242 60% _{zbc}	147 50%	439 53%	40 63% _h	116 59% _h	86 60% _h	73 56%	74 69%	91 54%	130 57%	90 51%	129 55%	657 53%	172 59%	144 53%	155 53%	166 52%	196 61% _z	167 54%	167 56%	
497 33% _h	108 27%	106 36% _a	283 34% _h	15 24%	58 30%	34 38%	42 32%	65 40% _f	62 37%	86 54%	67 34%	68 39% _f	404 33%	94 29%	82 30%	102 35%	113 35%	92 29%	108 35%	504 32%	
74 5% _h	21 5%	16 5%	37 4%	3 5%	8 4%	10 7% _k	4 3%	12 7% _k	5 3%	17 7% _k	3 2%	13 5%	67 5%	7 2%	26 9% _{zqrs}	19 7% _q	8 2%	12 4%	9 3%	63 4%	
80 5%	18 4%	17 6%	44 5%	2 3%	9 4%	7 5%	8 6%	10 6%	5 3%	12 5%	9 5%	19 8%	68 5%	12 4%	15 5%	11 4%	23 7%	13 4%	17 6%	76 5%	
44 3%	13 3%	6 2%	25 3%	3 4%	4 2%	6 4%	4 3%	2 1%	6 4%	9 4%	3 2%	7 3%	39 3%	5 2%	7 2%	5 2%	13 4%	9 3%	10 3%	45 3%	
12 2	3 -	3 1	6 1	21 -	1 -	- -	- -	2 1	1 -	5 1	1 -	- -	8 2	4 -	3 1	1 1	4 -	1 -	1 -	13 1	
1325 87% _h	350 87%	253 86%	722 87%	55 88%	174 89%	121 84%	114 88%	139 85%	153 91%	217 85%	156 91%	196 83%	1060 86%	265 92% _{zm}	225 83%	257 87%	279 86%	288 89% _o	275 88%	1383 88%	
124 8%	31 8%	23 8%	70 8%	5 8%	13 7%	13 7%	11 9%	12 9%	11 6%	21 8%	12 7%	26 11%	107 9%	17 6%	21 8%	17 6%	36 11% _p	22 7%	27 9%	121 8%	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 105

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were able to get what you needed

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	1569	722	844	1569	-	1157	407	579	629	413	202	46	310	20	86	1125	386	1153	1569
Weighted Total	1525	703	819	1525	-**	1086	433	550	640	402	220	46*	357	39**	105*	1150	356	1121	1569
Strongly agree	828	367	459	828	-	634	190	269	369	214	88	17	170	18	36	650	189	612	879
	54% gikln	52%	56%	54%	-	58% z	44%	49%	58% gjk	53% j	40%	37%	48%	47%	34%	57% zn	53%	55%	56%
Tend to agree	497	229	268	497	-	316	180	196	193	128	97	22	128	18	36	369	113	377	504
	33% e	33%	33%	33%	-	29%	42% ze	36%	30%	32%	44% zhi	48% zhi	36%	45%	34%	32%	32%	34%	32%
Neither agree nor disagree	74	40	34	74	-	48	26	31	28	24	17	3	18	2	14	46	14	52	63
	5% o	6%	4%	5%	-	4%	6%	6%	4%	6%	8%	6%	5%	6%	13% zo	4%	4%	5%	4%
Tend to disagree	80	49	31	80	-	56	24	34	34	26	14	1	27	-	17	49	23	51	76
	5% bo	7% zb	4%	5%	-	5%	5%	6%	5%	6%	6%	3%	8%	-	16% zo	4%	6%	5%	5%
Strongly disagree	44	18	26	44	-	32	13	19	14	10	4	3	13	1	2	35	18	27	45
	3%	3%	3%	3%	-	3%	3%	3%	2%	2%	2%	7%	4%	3%	2%	3%	5% zq	2%	3%
Not applicable (excluded from base)	12	3	8	12	-	10	2	8	4	1	-	-	4	-	3 o	7	4	7	13
Don't know	2	-	2	2	-	1	1	1	1	1	-	-	-	-	-	-	-	2	2
	*	-	*	*	-	*	*	*	*	*	-	-	-	-	-	-	-	*	*
Agree	1325	596	727	1325	-	949	370	466	563	342	185	39	299	36	72	1019	302	989	1383
	87% n	85%	89% z	87%	-	87%	86%	85%	88%	85%	84%	85%	84%	92%	68%	89% zn	85%	88% z	88%
Disagree	124	67	57	124	-	88	36	52	48	35	18	4	41	1	19	84	41	78	121
	8% q	9%	7%	8%	-	8%	8%	10%	7%	9%	8%	10%	11% z	3%	18% zo	7%	11% zq	7%	8%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 106

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were dealt with in a timely manner

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Gender		Age								Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
1578	712	860	50	131	225	278	390	347	157		1435	125	612	956	535	1027	196	316	353	92	70	1578
1528	689	834	116*	256	252	275	253	205	172		1340	170*	677	841	500	1012	180	354	336	77*	65*	1578
635	307	326	47	101	101	114	96	88	88		563	66	273	359	204	422	74	141	144	35	28	667
42%b	44%	39%	41%	39%	40%	41%	38%	43%	51%zg		42%	39%	40%	43%	41%	42%	41%	40%	43%	46%	43%	42%
557	236	320	32	90	85	104	102	88	57		493	60	264	292	198	358	65	127	114	30	22	595
36%	34%	38%	28%	35%	34%	38%	40%	43%zei	33%		37%	35%	39%	35%	40%	35%	36%	36%	34%	39%	33%	38%
126	60	66	13	34	25	17	19	6	12		103	20	54	67	34	90	16	26	31	4	13	110
8%hj	9%	8%	11%h	13%fh	10%h	8%	7%h	3%	7%		8%	12%	8%	8%	7%	9%	9%	7%	9%	5%	20%znopars	7%
150	59	90	13	20	29	26	29	19	13		129	20	55	95	39	109	22	47	34	4	2	150
10%	9%	11%	12%	8%	12%	9%	11%	9%	8%		10%	12%	8%	11%	8%	11%	12%	13%mt	10%	5%	3%	10%
56	25	31	11	8	10	15	7	4	1		48	3	28	27	21	33	4	12	13	3	*	54
4%	4%	4%	9%hi	3%	4%	8%hi	5%	2%	1%		4%	2%	4%	3%	4%	3%	2%	3%	4%	4%	1%	3%
8	5	3	5zdfgh	-	1	1	-	-	1		8	-	1	7	1	7	-	6zn	1	-	-	4
4	3	1	-	3	1	-	-	-	-		3	1	4	-	4	-	-	-	-	-	-	2
*	*	*	-	1%	*	-	-	-	-		*	1%	1%	-	1%zo	-	-	-	-	-	-	*
1193	542	646	79	191	187	217	198	176	144		1057	126	537	652	402	780	138	269	258	65	50	1262
78%	79%	77%	68%	74%	74%	79%	78%	86%zcde	84%cefg		79%z	74%	79%	77%	80%	77%	77%	76%	77%	85%	77%	80%
206	84	122	24	28	39	41	36	23	15		177	23	83	122	60	142	26	59	47	8	2	204
13%t	12%	15%	21%	11%	15%	15%	14%	11%	9%		13%	14%	12%	15%	12%	14%t	15%t	17%t	14%t	10%	4%	13%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 107

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were dealt with in a timely manner

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
1578	450	296	832	81	209	160	156	140	203	253	193	183	1235	343	300	300	306	358	314	1578		
1528	404	295	829	63*	197	143*	131	164	163	259	173	235	1235	293	276	295	321	325	313	1578		
635	170	115	350	21	80	69	51	64	73	115	61	100	511	124	121	116	122	139	137	667		
42%	42%	39%	42%	33%	41%	48%	39%	39%	45%	44%	36%	43%	41%	42%	44%	39%	38%	43%	44%	42%		
557	149	115	293	28	72	49	57	58	52	78	82	81	451	106	101	113	123	103	117	595		
36%	37%	39%	35%	44%	37%	34%	44%kj	36%	32%	30%	47%kzflj	35%	37%	36%	37%	38%	38%	32%	37%	38%		
126	29	27	69	8	15	6	8	19	20	21	9	19	99	27	26	18	27	37	17	110		
8%	7%	9%	8%	13%k	8%	4%	6%	11%	13%fk	8%	5%	8%	8%	9%	9%	6%	9%	11%zs	5%	7%		
150	37	31	82	6	22	10	10	21	12	34	15	21	125	25	20	38	33	30	29	150		
10%	9%	10%	10%	9%	11%	7%	7%	13%	7%	13%	8%	9%	10%	8%	7%	13%	10%	9%	9%	10%		
56	15	7	34	*	8	6	5	2	5	10	6	13	45	11	8	9	16	15	9	54		
4%	4%	2%	4%	1%	4%	5%	4%	1%	3%	4%	4%	6%	4%	4%	3%	3%	5%	5%	3%	3%		
8	1	-	7	1	-	-	-	-	6zefghjkl	1	-	-	8	-	-	1	6zr	-	1	4		
4	3	-	1	-	-	3	-	-	-	1	-	-	4	-	-	1	-	-	3	2		
*	1%	-	*	-	-	2%z	-	-	-	*	-	-	*	-	-	*	-	-	1%z	*		
1193	319	230	643	49	152	118	108	122	125	193	143	181	962	230	222	229	245	243	254	1262		
78%	79%	78%	78%	77%	77%	82%	83%	74%	77%	75%	83%	77%	78%	78%	81%	78%	76%	75%	81%	80%		
206	52	38	116	6	30	16	14	23	17	44	21	35	170	36	28	47	48	45	38	204		
13%	13%	13%	14%	10%	15%	11%	11%	14%	10%	17%	12%	15%	14%	12%	10%	16%	15%	14%	12%	13%		

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 108

Q18. Thinking about the last time that you contacted or visited a pharmacy, either for yourself or someone you care for (including any children you have), to what extent do you agree or disagree with each of the following statements?
- You were dealt with in a timely manner

Base: All respondents who have contacted or visited a community pharmacy in the last year and who did not only use a pharmacy to buy non-medical items, in the last year or their last visit

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
1578	726	849	1578	-	1164	409	585	633	414	202	46	312	20	89	1131	389	1158	1578
1528	705	820	1528	..**	1088	434	552	643	403	220	46*	360	39**	108*	1151	359	1121	1578
635	291	344	635	-	488	145	191	306	147	72	17	144	16	29	492	143	471	667
42%fgijn	41%	42%	42%	-	45%zf	33%	35%	48%zgij	37%	33%	38%	40%	40%	27%	43%ln	40%	42%	42%
557	255	300	557	-	381	172	216	233	144	89	17	114	16	38	431	113	431	595
36%ip	36%	37%	36%	-	35%	40%	39%	36%	36%	40%	37%	32%	41%	35%	37%	31%	38%zp	38%
126	55	70	126	-	78	48	49	48	46	25	1	40	6	21	76	34	82	110
8%ao	8%	9%	8%	-	7%	11%ae	9%	8%	12%zh	11%	2%	11%	16%	20%zo	7%	9%	7%	7%
150	75	75	150	-	99	50	70	41	48	21	7	47	-	15	112	50	96	150
10%hq	11%	9%	10%	-	9%	12%	13%zh	6%	12%h	10%	16%h	13%	-	14%	10%	14%zq	9%	10%
56	29	27	56	-	40	16	22	15	16	10	3	15	1	4	36	16	40	54
4%h	4%	3%	4%	-	4%	4%	4%	2%	4%	5%	8%	4%	3%	4%	3%	5%	4%	3%
8	1	7	8	-	8	-	6	1	1	-	-	2	-	-	5	1	7	4
4	-	4	4	-	1	3	4	1	-	3	-	-	-	-	3	3	1	2
*eq	-	*	*	-	*	1%	1%	*	-	1%z	-	-	-	-	*	1%q	*	*
1193	546	643	1193	-	870	317	406	538	292	161	34	257	32	67	923	256	901	1262
78%fgilnp	77%	78%	78%	-	80%zf	73%	74%	84%zgj	72%	73%	75%	72%	82%	62%	80%zn	71%	80%zp	80%
206	104	102	206	-	139	67	92	55	65	31	11	62	1	20	148	66	136	204
13%hq	15%	12%	13%	-	13%	15%	17%zh	9%	16%h	14%h	24%h	17%z	3%	18%	13%	18%zq	12%	13%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 109

Q19. How comfortable, if at all, would you feel being referred by an NHS service to a community pharmacy for regular support to stop smoking?
Base: All current, occasional and former smokers

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	926	473	452	24	76	132	167	221	202	104	864	53	354	565	225	691	118	196	260	53	64	926
Weighted Total	903	477	425	73**	144*	147	166	142	116	115*	824	65*	399	496	195	698	108*	237	249	47*	57*	926
Very comfortable	390	209	180	11	49	65	79	71	60	54	360	28	175	214	89	298	54	86	115	21	22	436
	43%	44%	42%	16%	34%	44%	48%	50%zd	52%zd	47%	44%	42%	44%	43%	46%	43%	50%q	36%	46%	45%	38%	47%
Fairly comfortable	342	176	166	33	72	58	62	48	36	33	318	21	164	175	76	264	44	92	88	18	23	327
	38%h	37%	39%	46%	50%zghi	39%	37%	34%	31%	29%	39%	32%	41%	35%	39%	38%	40%	39%	35%	37%	40%	35%
Not very comfortable	71	44	27	15	18	13	11	4	3	7	60	10	33	38	10	59	4	34	15	2	3	52
	8%ghj	9%	6%	21%	12%gh	9%gh	7%	3%	2%	6%	7%	15%	8%	8%	5%	8%	4%	15%znopr	6%	4%	5%	6%
Not at all comfortable	28	19	8	11	-	2	4	6	3	1	21	1	6	21	5	22	4	13	3	*	1	25
	3%ijl	4%	2%	15%	-	2%	2%	4%id	3%	1%	3%	2%	1%	4%l	2%	3%	4%	6%r	1%	1%	2%	3%
Don't know	66	26	39	2	4	7	8	12	13	18	60	6	18	46	13	50	2	11	25	6	6	78
	7%kp	6%	9%kz	2%	3%	5%	5%	9%	12%zdef	15%zdef	7%	9%	4%	9%kd	7%	7%p	2%	5%	10%p	13%p	11%p	8%
Prefer not to say	6	2	4	-	1	2	1	1	*	1	6	-	3	3	2	5	-	-	3	-	1	8
	1%	*	1%	-	1%	1%	1%	*	*	1%	1%	-	1%	1%	1%	1%	-	-	1%	-	3%q	1%
Comfortable	732	386	346	45	121	122	141	119	97	87	677	49	339	389	165	562	97	178	203	39	45	763
	81%lm	81%	81%	62%	84%	83%	85%	84%	83%	76%	82%z	74%	85%zm	78%	84%	81%	90%zoq	75%	82%	82%	79%	82%
Not comfortable	99	63	35	26	18	16	15	10	6	8	81	11	39	59	15	81	8	48	18	2	4	77
	11%bghi	13%b	8%	36%	12%	11%	9%	7%	5%	7%	10%	17%	10%	12%	8%	12%r	8%	20%znopr	7%	5%	8%	8%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 110

Q19. How comfortable, if at all, would you feel being referred by an NHS service to a community pharmacy for regular support to stop smoking?
Base: All current, occasional and former smokers

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	North (a)	Midlands (b)	South (c)		North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Total (z)																						
926	260	180	486		53	126	81	100	80	116	158	117	95	736	190	212	207	183	174	150	926	
903	239	193	471		40*	123*	76*	95*	98*	93*	161	103*	115*	729	174	197	207	179	156	163	926	
390	101	74	215		19	56	26	27	47	38	78	52	47	316	74	81	86	86	64	72	436	
43%g	42%	38%	46%		48%	45%	34%	28%	48%g	41%	48%g	51%g	41%	43%	43%	41%	42%	48%	41%	44%	47%	
342	94	84	164		16	45	33	46	38	33	60	36	36	282	61	79	89	61	58	54	327	
38%	39%	44%	35%		39%	37%	43%	49%	39%	35%	38%	34%	31%	39%	35%	40%	43%	34%	37%	33%	35%	
71	14	26	32		1	8	5	16	10	10	7	2	12	55	17	23	10	8	15	15	52	
8%k	6%	13%zac	7%		1%	6%	7%	17%zdej	10%	11%k	5%	2%	11%k	7%	10%	12%pq	5%	5%	10%	9%	6%	
28	9	1	17		1	2	6	-	1	3	4	3	7	20	8	2	4	3	8	11	25	
3%	4%	1%	4%		4%	2%	8%g	-	1%	3%	2%	3%	6%	3%	5%	1%	2%	2%	8%o	7%zo	3%	
66	20	6	39		3	12	6	4	2	8	9	10	12	53	13	10	17	19	8	11	78	
7%	9%	3%	8%		6%	10%	8%	4%	2%	9%	6%	9%	11%	7%	7%	5%	8%	11%	5%	7%	8%	
6	*	1	4		*	-	-	1	-	2	2	-	-	5	1	1	2	1	2	-	8	
1%	*	1%	1%		1%	-	-	2%	-	2%	1%	-	-	1%	1%	1%	1%	1%	1%	-	1%	
732	195	158	379		35	101	59	73	85	70	138	88	83	597	135	161	175	147	123	126	763	
81%	82%	82%	80%		88%	82%	77%	77%	87%l	76%	86%l	85%	72%	82%	78%	82%	84%	82%	79%	78%	82%	
99	23	27	49		2	10	11	16	11	12	11	6	19	74	25	25	14	11	23	25	77	
11%q	10%	14%	10%		5%	8%	15%	17%k	11%	13%	7%	6%	17%k	10%	14%	13%	7%	6%	15%pq	16%pq	8%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 111

Q19. How comfortable, if at all, would you feel being referred by an NHS service to a community pharmacy for regular support to stop smoking?
Base: All current, occasional and former smokers

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	926	926	-	764	162	566	194	280	290	203	95	27	174	13	60	605	256	647	926
Weighted Total	903	903	-.**	747	156	524	218	270	288	205	104*	25**	204	21**	63*	646	233	639	926
Very comfortable	390	390	-	327	63	241	82	109	131	86	40	8	83	8	21	279	99	289	436
	43%	43%	-	44%	41%	46%	38%	40%	46%	42%	38%	31%	41%	40%	33%	43%	42%	45%	47%
Fairly comfortable	342	342	-	276	66	177	98	111	103	77	43	7	74	5	25	251	88	240	327
	38%	38%	-	37%	42%	34%	48%	41%	36%	37%	41%	29%	36%	39%	39%	39%	38%	38%	35%
Not very comfortable	71	71	-	58	13	40	18	20	22	21	12	2	29	5	13	49	18	52	52
	8%	8%	-	8%	8%	8%	7%	7%	8%	10%	12%	6%	14%z	26%	21%zo	8%	8%	8%	6%
Not at all comfortable	28	28	-	24	4	20	4	9	10	5	4	-	4	-	1	17	7	14	25
	3%	3%	-	3%	2%	4%	2%	3%	3%	3%	4%	-	2%	-	1%	3%	3%	2%	3%
Don't know	66	66	-	56	10	42	13	17	21	16	4	6	12	2	3	47	21	40	78
	7%	7%	-	7%	6%	8%	6%	6%	7%	8%	4%	24%	6%	8%	4%	7%	9%	6%	8%
Prefer not to say	6	6	-	6	-	4	2	3	*	-	2	2	1	-	1	3	1	4	8
	1%	1%	-	1%	-	1%	1%	1%	*	-	2%	9%	*	-	1%	*	*	1%	1%
Comfortable	732	732	-	603	129	418	180	220	234	163	83	15	157	14	45	530	186	528	763
	81%	81%	-	81%	83%	80%	83%	81%	81%	79%	79%	60%	77%	66%	72%	82%	80%	83%	82%
Not comfortable	99	99	-	82	17	60	22	30	32	26	16	2	34	5	14	65	25	66	77
	11%	11%	-	11%	11%	11%	10%	11%	11%	13%	15%	6%	17%z	26%	22%zo	10%	11%	10%	8%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 112

Q20. Imagine you have an earache and you call your GP practice for an appointment. After you have spoken to the receptionist, they say you can see a community pharmacist instead and they organise an appointment for you on the same day. In this scenario ... How comfortable, if at all, would you feel being referred to a community pharmacy to treat a minor illness such as an earache?

Base: All respondents

	Total (z)	Gender		Age							Ethnicity		Working status		Education							Unwtd Total
		Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education (Degree/ O-level/ below degree level (p)	A-level or equivalent (q)	GCSE/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Very comfortable	481u	479	510	83*	157	152	163	175	137	117	912	73	449	541	310	676	109	204	225	58	44	1060
Fairly comfortable	861	391	468	89	161	152	154	119	104	83	715	130	387	472	275	575	96	223	196	33	27	827
Not very comfortable	127	61	66	16	20	22	22	19	14	15	87	38	63	60	38	88	21	32	23	6	6	115
Not at all comfortable	71	42	28	12	12	5	10	7	6	9	55	14	30	40	16	54	8	19	14	5	7	54
Don't know	16	7	8	5	1	6	3	1	*	*	9	7	7	7	4	11	*	5	5	1	*	17
Prefer not to say	13	2	11	10	1	1	-	1	1	-	2	9	3	8	1	12	1	5	6	-	-	9
Comfortable	1855	870	977	172	317	303	326	294	241	200	1627	203	836	1012	585	1251	205	463	421	91	72	1887
Not comfortable	198	104	94	38	32	27	31	26	20	24	142	52	93	100	55	142	29	52	37	11	13	169
	89%	89%	90%	77%	90%	90%	91%	92%	89%	89%	91%	90%	89%	90%	91%	88%	87%	88%	90%	89%	84%	91%
	10%	11%	9%	17%	9%	8%	9%	8%	8%	11%	8%	19%	10%	9%	8%	10%	12%	10%	8%	10%	16%	8%

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461 WAVE 230615S PHA wtd v5 PublicUse

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/ef/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 113

Q20. Imagine you have an earache and you call your GP practice for an appointment. After you have spoken to the receptionist, they say you can see a community pharmacist instead and they organise an appointment for you on the same day. In this scenario ... How comfortable, if at all, would you feel being referred to a community pharmacy to treat a minor illness such as an earache?

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
Total (z)																						
2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082		
2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082		
994	282	178	533	51	129	103	76	102	118	188	107	120	797	197	182	182	198	220	211	1060		
48%	50%	45%	48%	51%	48%	52%	44%	46%	52%	54%	49%	53%	47%	51%	43%	43%	47%	53%	52%	51%		
861	235	172	454	37	120	79	73	99	82	128	91	151	715	146	173	205	172	157	153	827		
41%	41%	43%	41%	37%	44%	39%	42%	44%	37%	37%	42%	47%	42%	38%	41%	49%	41%	38%	38%	40%		
127	30	22	74	6	16	9	12	10	11	22	10	32	104	23	24	20	30	26	26	115		
6%	5%	6%	7%	6%	6%	4%	7%	5%	6%	5%	10%	6%	6%	6%	6%	5%	7%	6%	6%	6%		
71	16	20	35	5	4	7	13	7	9	8	5	13	54	17	24	7	16	9	15	54		
3%	3%	5%	3%	5%	1%	4%	7%	3%	4%	2%	2%	4%	3%	4%	6%	3%	4%	2%	4%	3%		
16	3	2	11	-	1	2	*	1	3	1	3	3	15	1	8	3	1	3	-	17		
13	2	*	7	-	*	1%	*	1%	2	*	2%	1%	1%	*	2%	1%	*	1%	-	1%		
1%	1%	1%	1%	-	1%	-	-	-	1	*	1	5	13	*	8	3	-	-	2	9		
1855	517	351	987	87	249	181	150	201	200	317	198	272	1512	343	356	388	370	377	365	1887		
89%	91%	88%	89%	89%	92%	91%	85%	90%	89%	91%	91%	84%	89%	89%	85%	92%	88%	91%	89%	91%		
198	47	42	109	11	20	16	25	17	20	30	15	45	158	40	48	27	47	35	41	169		
10%	8%	11%	10%	11%	7%	8%	14%	8%	9%	8%	7%	14%	9%	10%	11%	6%	11%	8%	10%	8%		

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 114

Q20. Imagine you have an earache and you call your GP practice for an appointment. After you have spoken to the receptionist, they say you can see a community pharmacist instead and they organise an appointment for you on the same day. In this scenario ... How comfortable, if at all, would you feel being referred to a community pharmacy to treat a minor illness such as an earache?

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Very comfortable	994 48%	442 49%	549 47%	804 49%	190 44%	575 49%	226 48%	277 47%	337 48%	202 47%	106 45%	20 35%	223 47%	33 40%	49 39%	755 48%	215 46%	746 49%	1060 51%
Fairly comfortable	861 41%	377 42%	484 42%	680 41%	181 42%	488 42%	187 40%	250 42%	295 42%	168 39%	102 44%	24 43%	201 42%	28 33%	54 42%	664 42%	206 45%	631 41%	827 40%
Not very comfortable	127 6%	50 5%	77 7%	101 6%	26 6%	60 5%	41 9%ae	35 6%	43 6%	45 11%azh	16 7%	5 9%	33 7%	8 9%	13 11%	90 6%	26 6%	85 6%	115 6%
Not at all comfortable	71 3%	25 3%	43 4%	52 3%	19 4%	40 3%	11 2%	25 4%	17 3%	11 2%	10 4%	5 9%zhl	15 3%	5 7%	10 8%zo	49 3%	13 3%	53 3%	54 3%
Don't know	16 1%ac	6 1%	10 1%	9 1%	7 2%	8 1%	1 *	4 1%	2 *	2 *	-	1 2%gi	3 1%	1 2%	1 1%	11 1%	2 *	12 1%	17 1%
Prefer not to say	13 1%bce	3 *	2 *	3 *	11 2%zc	1 *	2 *	-	2 *	-	-	1 2%gi	-	7 9%	-	10 1%	-	10 1%	9 *
Comfortable	1855 89%dkn	819 91%	1033 89%	1484 90%zd	371 85%	1063 91%z	413 88%	527 89%k	632 91%ik	370 87%	208 89%	44 79%	424 89%	61 74%	103 81%	1419 90%ln	421 91%	1377 90%	1887 91%
Not comfortable	198 10%	75 8%	121 10%	152 9%	46 11%	100 9%	52 11%	60 10%	59 9%	56 13%zh	27 11%	10 18%zh	48 10%	13 16%	24 19%zo	139 9%	39 8%	137 9%	169 8%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 115

Q24. Imagine you have an insect bite that you are worried about so you call NHS 111. NHS 111 advises you to go to a community pharmacy to get some advice. The pharmacist examines the bite and explains that it is infected. To treat the infection, they say that you need antibiotics and they can give them to you without needing to go to your GP practice for a prescription. How comfortable, if at all, would you feel with a pharmacist giving you antibiotics in this scenario?

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education								Unwtd Total
	Male (a)	Female (b)		16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
2082	959	1110		89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082	
2082	982	1090		224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082	
1005	478	522		86	152	159	179	180	141	107	913	86	446	552	317	677	115	238	227	59	37	1073	
48% _{uk}	49%	48%		38%	43%	47%	50%	56% _{zcd}	54% _{zcd}	47%	51% _{zk}	32%	48%	49%	49%	48%	49%	45%	48%	58% _{loq}	44%	52%	
843	402	439		93	160	139	148	115	100	88	711	123	389	451	259	577	86	227	199	35	31	797	
40% _g	41%	40%		42%	46% _g	41%	41%	36%	38%	39%	40%	45%	41%	40%	40%	41%	37%	43%	42%	34%	36%	38%	
161	77	83		29	24	29	23	21	13	22	119	31	71	89	47	112	28	42	29	6	8	148	
8% _{hj}	8%	8%		13% _h	7%	9%	6%	6%	5%	10% _h	7%	12% _j	8%	8%	7%	8%	12% _{zor}	8%	6%	6%	9%	7%	
49	19	29		5	14	5	9	5	4	7	29	17	27	21	17	31	4	13	3	3	9	42	
2% _{ir}	2%	3%		2%	4%	1%	2%	2%	2%	3%	2%	6% _{zj}	3%	2%	3% _r	2% _r	2%	2%	1%	3%	11% _{znopqrs}	2%	
17	5	11		6	-	6	1	1	2	2	7	10	5	12	3	13	2	3	7	-	1	17	
1% _j	1%	1%		3%	-	2%	-	-	1%	1%	-	4% _{zj}	1%	1%	-	1%	1%	1%	1%	-	1%	1%	
7	-	7		5	1	-	-	-	1	-	1	4	2	5	1	6	-	1	5	-	-	5	
1	-	1% _a		2% _z	-	-	-	-	-	-	-	1% _j	-	-	-	-	-	-	1%	-	-	-	
1848	880	961		179	313	298	327	295	241	195	1624	209	835	1003	576	1254	201	465	426	94	68	1870	
89% _{ckt}	90%	88%		80%	89%	88%	91% _c	92% _{zcl}	92% _{zcl}	86%	91% _{zk}	77%	89%	89%	89% _t	89% _t	86%	89% _t	91% _t	92% _t	80%	90%	
209	97	111		34	38	33	32	26	18	29	148	49	97	110	64	143	31	54	32	8	17	190	
10% _{hjr}	10%	10%		15% _h	11%	10%	9%	8%	7%	13% _h	8%	18% _{zj}	10%	10%	10%	10% _r	13% _r	10%	7%	8%	20% _{znopqs}	9%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 116

Q24. Imagine you have an insect bite that you are worried about so you call NHS 111. NHS 111 advises you to go to a community pharmacy to get some advice. The pharmacist examines the bite and explains that it is infected. To treat the infection, they say that you need antibiotics and they can give them to you without needing to go to your GP practice for a prescription. How comfortable, if at all, would you feel with a pharmacist giving you antibiotics in this scenario?

Base: All respondents

	England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)			
Total (z)																						
2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082		
2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082		
1005	290	187	528	51	130	109	74	113	120	178	103	128	814	191	192	193	192	207	221	1073		
48%	51%	47%	47%	52%	48%	55%a	42%	51%a	53%a	51%a	48%	39%	48%	50%	46%	46%	46%	50%	54%azop	52%		
843	237	159	447	39	122	76	74	84	90	139	85	134	695	148	166	183	181	165	148	797		
40%	42%	40%	40%	40%	45%	38%	43%	38%	40%	40%	39%	41%	41%	38%	39%	43%	43%	40%	36%	38%		
161	33	40	88	6	16	10	19	21	9	25	18	36	129	32	38	32	30	34	27	148		
8%	6%	10%a	8%	7%	6%	5%	11%a	9%	4%	7%	8%	11%a	8%	8%	9%	8%	7%	8%	7%	7%		
49	6	11	32	2	2	3	7	4	4	5	5	17	38	12	11	8	12	6	11	42		
2%a	1%	3%	3%	2%	1%	1%	4%e	2%	2%	1%	2%	5%zej	2%	3%	3%	2%	3%	1%	3%	2%		
17	2	1	15	-	1	1	-	1	*	1	5	8	16	1	8	4	1	3	-	17		
1%	*	*	1%z	-	*	1%	-	*	*	*	2%ze	2%z	1%	*	2%ze	1%	*	1%	-	1%		
7	2	1	4	-	2	-	-	1	1	*	-	3	7	*	5	1	-	-	2	5		
*	*	*	*	-	1%	-	-	1%	*	*	-	1%	*	*	1%z	*	-	-	*	*		
1848	527	346	976	90	251	185	149	197	210	316	188	261	1509	339	358	376	373	372	368	1870		
89%io	93%zbc	87%	88%	92%l	93%gl	93%gl	85%	88%	93%zghl	91%a	87%	81%	89%	88%	85%	89%	89%	90%	90%	90%		
209	39	51	120	8	18	13	26	25	14	30	24	52	165	44	49	40	43	40	38	190		
10%a	7%	13%a	11%a	8%	7%	6%	15%efi	11%	6%	9%	11%	16%zeft	10%	12%	12%	9%	10%	10%	9%	9%		

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 117

Q24. Imagine you have an insect bite that you are worried about so you call NHS 111. NHS 111 advises you to go to a community pharmacy to get some advice. The pharmacist examines the bite and explains that it is infected. To treat the infection, they say that you need antibiotics and they can give them to you without needing to go to your GP practice for a prescription. How comfortable, if at all, would you feel with a pharmacist giving you antibiotics in this scenario?

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Very comfortable	1005	438	566	819	186	583	233	283	356	208	96	24	214	33	59	761	209	755	1073
	48%	49%	49%	50%z	43%	50%	50%	48%	51%j	48%	41%	43%	45%	40%	46%	48%	45%	49%	52%
Fairly comfortable	843	368	474	650	193	466	179	230	276	168	109	23	204	30	50	658	200	616	797
	40%	41%	41%	39%	44%	40%	38%	39%	40%	39%	46%	41%	43%	37%	39%	42%	43%	40%	38%
Not very comfortable	161	72	85	127	34	85	42	61	42	33	21	1	37	13	10	113	38	116	148
	8%	8%	7%	8%	8%	7%	9%	10%zh	6%	8%	9%	2%	8%	16%	7%	7%	8%	8%	7%
Not at all comfortable	49	15	33	42	7	31	11	16	18	7	7	13%zghj	18	-	9	31	13	31	42
	2%	2%	3%	3%	2%	3%	2%	3%	2%	4%z	3%	13%zghj	4%	-	7%zo	2%	3%	2%	2%
Don't know	17	10	8	10	8	6	3	1	5	2	2	-	2	3	-	12	3	12	17
	1%cd	1%	1%	1%	2%	1%	1%	*	1%	*	1%	-	1%	4%	-	1%	1%	1%	1%
Prefer not to say	7	1	1	1	6	1	-	-	-	-	-	1	-	3	-	6	-	6	5
	*bcd	*	*	*	1%zc	*	-	-	-	-	-	2%ghi	-	3%	-	*	-	*	*
Comfortable	1848	806	1039	1469	380	1049	412	513	632	375	205	47	417	64	110	1418	408	1372	1870
	89%	89%	89%	89%	87%	90%	88%	87%	91%g	88%	87%	84%	88%	77%	86%	90%z	88%	89%	90%
Not comfortable	209	87	118	169	41	116	53	76	59	51	29	8	55	13	18	143	51	147	190
	10%o	10%	10%	10%	9%	10%	11%	13%zh	8%	12%	12%	14%	12%	16%	14%	9%	11%	10%	9%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 118

Q25. Imagine you have visited a pharmacy multiple times over a few weeks to buy medicine for constipation. The pharmacist suggests it might be worth getting checked out for cancer and offers to refer you directly into hospital cancer services for tests. How comfortable, if at all, would you feel with a pharmacist referring you directly into cancer services?

Base: All respondents

	Gender		Age								Ethnicity		Working status		Education								Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ1/2/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)		
2082	959	1110		89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082	
2082	982	1090		224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082	
916	432	480		79	141	133	156	155	121	131	811	97	396	517	297	610	101	188	220	54	47	957	
44% ^{qk}	44%	44%		35%	40%	40%	43%	48% ^{zce}	46%	58% ^{zdefgh}	46% ^{zk}	36%	42%	46%	46% ^q	43% ^q	43%	36%	47% ^q	53% ^q	55% ^{oq}	46%	
690	343	344		76	128	122	127	97	87	54	585	101	323	360	215	467	81	192	144	29	21	676	
33% ^q	35%	32%		34%	36% ^q	36% ^q	39% ^q	30%	33% ^q	24%	33%	37%	34%	32%	33%	33%	35%	37%	31%	28%	25%	32%	
294	139	155		33	62	56	42	43	32	28	250	39	155	138	93	199	40	74	61	14	11	276	
14% ^m	14%	14%		15%	18%	16%	12%	13%	12%	12%	14%	14%	17% ^{zm}	12%	14%	14%	17%	14%	13%	13%	13%	13%	
139	57	81		22	19	19	30	21	16	12	108	22	53	85	33	106	12	60	25	5	4	130	
7% ^q	6%	7%		10%	5%	6%	8%	7%	6%	6%	6%	8%	6%	8%	5%	7%	5%	11% ^{znopr}	5%	5%	5%	6%	
34	11	23		10	1	7	6	5	5	-	24	9	11	24	6	28	1	9	14	1	2	36	
2% ^q	1%	2%		4% ^{di}	*	2%	2%	2%	2% ^q	-	1%	3%	1%	2%	1%	2% ^p	*	2%	3% ^{znpr}	1%	3%	2%	
8	*	7		5	1	-	-	1	1	-	2	4	2	6	1	6	-	1	5	-	-	7	
* ^q	*	1% ^a		2% ^z	*	-	-	*	1%	-	*	1% ^q	*	*	*	*	-	*	1% ^z	-	-	*	
1607	775	824		155	268	256	283	252	208	185	1396	197	719	877	512	1077	182	380	365	83	68	1633	
77% ^q	79%	76%		69%	76%	76%	78%	78%	79%	82% ^c	78% ^z	73%	77%	78%	79% ^q	76%	78%	73%	78%	81%	80%	78%	
433	196	236		54	81	75	71	64	48	40	359	60	208	223	125	304	52	134	85	19	15	406	
21% ^q	20%	22%		24%	23%	22%	20%	20%	18%	18%	20%	22%	22%	20%	19%	22%	22%	26% ^{zr}	18%	18%	18%	20%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 119

Q25. Imagine you have visited a pharmacy multiple times over a few weeks to buy medicine for constipation. The pharmacist suggests it might be worth getting checked out for cancer and offers to refer you directly into hospital cancer services for tests. How comfortable, if at all, would you feel with a pharmacist referring you directly into cancer services?

Base: All respondents

England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
916 44%o	231 41%a	168 42%b	517 46%c	45 46% d	110 40%e	77 38%f	65 37%g	103 46%h	106 47%i	175 50%ze fg	111 51%ze fg	125 39% l	725 43% m	191 50%z m	161 38% o	174 41% p	191 46% q	194 47% r	196 48% s	957 46% t	
690 33%u	196 34% v	126 32% w	368 33% x	29 30% y	94 35% z	73 37% aa	62 35% ab	64 29% ac	76 34% ad	110 32% ae	65 30% af	117 36% ag	591 35% ah	100 26% ai	152 36% aj	156 37% ak	127 30% al	137 33% am	118 29% an	676 32% ao	
294 14% p	97 17% c	56 14% d	141 13% e	19 19% f	44 16% g	33 17% h	28 16% i	28 13% j	29 13% k	40 11% l	26 12% m	46 14% n	241 14% o	53 14% p	67 16% q	62 15% r	62 15% s	49 12% t	55 14% u	276 13% v	
139 7% m	32 6% n	42 10% o	65 6% p	5 5% q	15 5% r	13 6% s	19 11% t	22 10% u	9 4% v	16 5% w	11 5% x	29 9% y	102 6% z	37 10% aa	21 5% ab	24 6% ac	32 8% ad	32 8% ae	29 7% af	130 6% ag	
34 2% h	10 2% i	6 1% j	19 2% k	- - l	7 2% m	3 1% n	1 2% o	5 1% p	4 2% q	6 2% r	4 1% s	4 1% t	31 2% u	3 1% v	15 3% w	5 1% x	6 1% y	2 1% z	7 2% aa	36 2% ab	
8 * c	2 * d	1 * e	4 * f	- - g	2 1% h	1 * i	- - j	1 1% k	1 * l	* * m	- - n	3 1% o	7 * p	* * q	5 1% r	2 * s	- - t	- - u	2 * v	7 * w	
1607 77% c	427 75% d	294 74% e	885 79% f	74 76% g	204 75% h	150 75% i	127 72% j	167 75% k	182 81% l	285 82% m	176 81% n	242 75% o	1315 78% p	291 76% q	313 74% r	329 78% s	318 76% t	331 80% u	315 77% v	1633 78% w	
433 21% c	129 23% d	98 25% e	206 19% f	24 24% g	59 22% h	46 23% i	51 27% j	81 23% k	38 17% l	56 16% m	37 17% n	75 23% o	343 20% p	90 23% q	88 21% r	85 20% s	94 23% t	82 20% u	84 21% v	406 20% w	

Fieldwork dates: 15th June - 21st June 2023

Respondent type: KnowledgePanel Members - England, 16+

Source: Ipsos UK (JN J23-000461-01)

Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base

KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 120

Q25. Imagine you have visited a pharmacy multiple times over a few weeks to buy medicine for constipation. The pharmacist suggests it might be worth getting checked out for cancer and offers to refer you directly into hospital cancer services for tests. How comfortable, if at all, would you feel with a pharmacist referring you directly into cancer services?

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Very comfortable	916 44%	386 43%	527 45%	719 44%	197 45%	511 44%	206 44%	259 44%	314 45%	184 43%	99 42%	20 36%	187 39%	41 50%	65 51%	678 43%	212 46%	676 44%	957 46%
Fairly comfortable	690 33%	289 32%	399 34%	547 33%	143 33%	403 34%	142 30%	204 34%	230 33%	130 30%	85 36%	19 34%	164 34%	30 36%	36 28%	531 34%	150 33%	514 33%	676 32%
Not very comfortable	294 14%	139 15%	155 13%	244 15%	51 12%	152 13%	89 19%ze	85 14%	101 15%	71 17%	30 13%	9 17%	80 17%	3 4%	16 13%	232 15%	58 12%	216 14%	276 13%
Not at all comfortable	139 7%	72 8%	66 6%	114 7%	25 6%	86 7%	29 6%	35 6%	42 6%	34 8%	20 8%	7 12%	42 9%	1 1%	8 6%	106 7%	32 7%	101 7%	130 6%
Don't know	34 2%	15 2%	18 1%	23 1%	12 3%	20 2%	3 1%	7 1%	8 1%	9 2%	1 1%	-	3 1%	4 5%	3 2%	25 1%	10 2%	24 2%	36 2%
Prefer not to say	8 *ce	1 *	2 *	1 *	7 2%zc	1 *	-	* *	-	-	-	1 2%ghi	-	3 3%	-	7 *	-	6 *	7 *
Comfortable	1607 77%	676 75%	927 79%za	1267 77%	340 78%	914 78%	348 74%	463 78%	544 78%	314 73%	184 78%	39 70%	350 74%	71 86%	101 79%	1209 77%	362 78%	1189 77%	1633 78%
Not comfortable	433 21%	211 23%zb	221 19%	358 22%	76 17%	237 20%	117 25%z	121 20%	143 21%	105 24%	49 21%	16 29%	122 28%z	4 5%	24 19%	338 21%	90 19%	317 21%	406 20%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 121

Q26. Imagine that a GP has started you on medicine for a long-term condition such as asthma or high blood pressure.
The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?
Base: All respondents

	Gender		Age								Ethnicity		Working status		Education							
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	Unwtd Total
2082	959	1110		89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
2082	982	1090		224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
1000	448	548		84	142	157	172	174	139	131	915	79	432	566	325	666	112	229	227	57	41	1069
48% _{uk}	46%	50% _z		37%	40%	47%	48%	54% _{zcd}	53% _{zcd}	58% _{zdef}	51% _{zk}	29%	46%	50%	50%	47%	48%	44%	48%	56%	48%	51%
849	423	422		93	182	142	144	110	103	74	699	131	401	440	266	574	96	230	181	40	26	804
41% _{gjl}	43%	39%		41%	52% _{zfg}	42% _g	40%	34%	39%	33%	39%	48% _j	43%	39%	41%	41%	41%	44%	39%	39%	31%	39%
146	76	70		19	17	30	27	28	14	13	116	30	70	75	39	106	22	41	32	2	10	140
7% _{is}	8%	6%		8%	5%	9%	7%	9% _h	5%	6%	6%	11%	7%	7%	6%	7% _s	9% _s	8% _s	7%	2%	12% _s	7%
58	25	32		10	10	3	16	6	5	7	40	15	24	32	11	46	4	20	9	4	8	50
3% _{el}	3%	3%		4%	3%	1%	4% _{ze}	2%	2%	3%	2%	6% _{zj}	3%	3%	2%	3%	2%	4%	2%	4%	10% _{znopqr}	2%
22	10	11		14	-	5	1	2	*	-	9	13	10	12	2	18	-	3	15	-	-	14
1% _{hjn}	1%	1%		6% _{zdefghi}	-	1%	*	1%	*	-	1%	5% _{zj}	1%	1%	*	1%	-	1%	3% _{znopq}	-	-	1%
7	-	7		5	1	-	-	-	1	-	1	4	2	5	1	6	-	1	5	-	-	5
0% _j	-	1% _{sa}		2% _z	*	-	-	-	*	-	*	1% _j	*	*	*	*	-	*	1%	-	-	*
1849	871	970		177	324	299	316	285	242	206	1614	209	833	1005	591	1240	208	459	409	97	67	1873
89% _{ck}	89%	89%		79%	92% _c	89% _c	88%	89% _c	92% _{zc}	91% _c	91% _{zk}	77%	89%	89%	92% _{zort}	88% _t	89% _t	88%	87%	95% _{ort}	79%	90%
204	101	102		29	27	33	43	35	19	20	156	45	95	107	50	151	26	61	41	5	18	190
10% _h	10%	9%		13%	8%	10%	12% _h	11%	7%	9%	9%	17% _{zj}	10%	9%	8%	11%	11%	12%	9%	8%	21% _{znopqrs}	9%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 122

Q26. Imagine that a GP has started you on medicine for a long-term condition such as asthma or high blood pressure.
The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?
Base: All respondents

	Total (z)	England region (Net)			England region										Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Very comfortable	1000	275	191	534	51	136	87	78	113	119	196	115	104	801	199	187	192	209	197	215	1069	
		48%	48%	48%	48%	52%	50%	44%	45%	51%	56% zfgl	53%	32%	47%	52%	44%	46%	50%	47%	53%	51%	
Fairly comfortable	849	242	164	442	43	115	84	76	88	84	120	75	163	707	141	182	184	163	175	144	804	
		41%	43%	41%	42%	44%	42%	42%	43%	39%	38%	35%	34%	50% zkgk	42%	37%	43%	44%	39%	42%	35%	
Not very comfortable	146	32	23	91	1	15	16	7	15	15	25	18	33	121	25	27	30	24	35	31	140	
		7%	6%	6%	6%	6%	6%	4%	6%	7%	7%	8%	10%	7%	6%	6%	7%	6%	8%	7%	140	
Not at all comfortable	58	16	13	29	3	3	10	8	5	5	6	7	12	39	19	8	11	15	7	16	50	
		3% m	3%	3%	3%	3%	1%	5% e	5% e	2%	2%	3%	4%	2%	5% km	2%	3%	4%	2%	4%	2%	
Don't know	22	2	7	14	-	1	1	6	1	*	1	2	10	22	-	12	3	7	*	-	14	
		1% r	*	2%	1%	-	*	1%	3% zejh	*	*	*	1%	3% zejl	1%	-	3% zprs	1%	2% krs	*	1%	
Prefer not to say	7	2	1	4	-	2	-	-	1	1	*	-	3	7	*	5	1	-	-	2	5	
		*	*	*	-	1%	-	-	1%	*	*	*	*	*	*	1% z	*	*	*	2	1%	
Comfortable	1849	517	355	976	94	251	172	154	201	204	316	190	267	1509	340	369	376	372	372	359	1873	
		89%	91%	89%	88%	96% zefkl	93%	86%	88%	90%	91%	91%	87%	82%	89%	88%	88%	89%	89%	90%	88%	90%
Not comfortable	204	48	36	120	4	18	26	15	21	20	31	25	45	160	44	35	41	39	42	47	190	
		10%	8%	9%	12%	4%	7%	13% de	9%	9%	9%	12%	14% de	9%	12%	8%	10%	9%	10%	12%	9%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 123

Q26. Imagine that a GP has started you on medicine for a long-term condition such as asthma or high blood pressure.
The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?
Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Total (z)																		
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
1000	440	554	815	184	593	220	294	336	212	110	21	205	37	58	762	235	738	1069
48% _{cd}	49%	48%	49% _{cd}	42%	51% _{cd}	47%	50%	48%	50%	47%	38%	43%	45%	45%	48%	51%	48%	51%
849	354	493	651	198	461	186	223	299	162	91	23	203	27	48	644	168	653	804
41% _{cd}	39%	42%	40%	46%	39%	40%	38%	43%	38%	39%	41%	43%	33%	38%	41%	36%	43% _{cd}	39%
146	68	79	115	32	73	39	46	34	30	19	9	44	2	7	113	46	89	140
7% _{cd}	8%	7%	7%	7%	6%	8%	8%	5%	7%	8%	16% _{cd}	9%	2%	6%	7%	10% _{cd}	6%	7%
58	28	28	50	8	35	15	17	20	22	9	2	20	3	10	41	11	35	50
3% _{cd}	3%	2%	3%	2%	3%	3%	3%	3%	8% _{cd}	4%	4%	4%	3%	8% _{cd}	3%	2%	2%	2%
22	12	10	16	6	8	7	10	7	3	5	-	2	11	5	13	2	16	14
1%	1%	1%	1%	1%	1%	2%	2%	1%	1%	2%	-	1%	13%	4% _{cd}	1%	*	1%	1%
7	1	1	1	6	1	-	-	-	-	-	1	-	3	-	6	-	6	5
* _{cd}	*	*	*	1% _{cd}	*	-	-	-	-	-	2% _{cd}	-	3%	-	*	-	*	*
1849	794	1047	1467	382	1054	406	518	634	374	201	44	408	65	106	1406	403	1391	1873
89% _{cd}	88%	90%	89%	88%	90%	87%	88%	91% _{cd}	87%	86%	79%	86%	78%	83%	89%	87%	91% _{cd}	90%
204	96	107	165	40	108	55	63	54	51	28	11	64	4	17	154	57	123	190
10% _{cd}	11%	9%	10%	9%	9%	12%	11%	8%	12% _{cd}	12%	20% _{cd}	14% _{cd}	5%	13%	10%	12% _{cd}	8%	9%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
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26 Oct 2023
Table 124

Q27. Imagine that a GP has started you on anti-depressant medicine to help you with your mental health. The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Very comfortable	810	350	456	76	121	129	138	138	111	97	725	79	351	458	258	547	88	187	194	44	34	860
	39% ^{ia}	36%	42% ^{za}	34%	34%	38%	38%	43% ^z	42%	43%	41% ^{zk}	29%	37%	41%	40%	39%	37%	36%	41%	42%	40%	41%
Fairly comfortable	770	368	399	85	146	128	135	111	86	79	656	103	355	411	244	515	77	213	167	31	27	750
	37% ^h	37%	37%	38%	41%	38%	38%	35%	33%	35%	37%	38%	38%	36%	38%	36%	33%	41%	36%	30%	31%	36%
Not very comfortable	319	178	141	32	68	57	51	41	41	29	259	51	157	158	98	218	51	82	55	18	11	298
	15% ^{ajr}	18% ^{zb}	13%	14%	19%	17%	14%	13%	16%	13%	15%	19%	17%	14%	15%	19% ^{wr}	22% ^{znor}	16%	12%	18%	13%	14%
Not at all comfortable	116	59	56	7	12	17	27	25	13	15	97	17	54	61	33	83	14	29	22	7	11	116
	6% ⁱ	6%	5%	3%	3%	5%	8%	8% ^{zd}	5%	7%	5%	6%	6%	5%	5%	6%	5%	5%	5%	7%	13% ^{znoqr}	6%
Don't know	57	27	30	19	3	7	9	5	9	5	39	17	20	36	9	46	4	12	25	3	2	50
	3% ⁱⁿ	3%	3%	9% ^{zdefg}	1%	2%	2%	2%	4% ^d	2%	2%	6% ^{kj}	2%	3%	1%	3% ^{ln}	2%	2%	8% ^{znoq}	3%	3%	2%
Prefer not to say	9	-	9	5	2	-	-	1	1	-	3	4	2	5	2	7	-	1	6	-	-	8
	0% ^j	-	1% ^{za}	2%	1%	-	-	*	*	-	*	1% ^j	*	*	*	*	-	*	1% ^{zo}	-	-	*
Comfortable	1580	718	854	161	266	256	273	249	198	176	1382	182	706	869	502	1061	165	400	361	75	61	1610
	76% ^{iakp}	73%	78% ^{za}	72%	76%	76%	76%	78%	75%	78%	78% ^{zk}	67%	75%	77%	78% ^p	75%	70%	76%	77%	73%	72%	77%
Not comfortable	436	237	197	39	80	74	79	66	54	45	356	68	211	219	131	301	65	111	78	25	22	414
	21% ^{bjr}	24% ^{zb}	18%	17%	23%	22%	22%	20%	21%	20%	20%	25%	22%	19%	20%	21% ^{lr}	28% ^{znor}	21%	17%	25%	26%	20%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 125

Q27. Imagine that a GP has started you on anti-depressant medicine to help you with your mental health. The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?

Base: All respondents

	Total (z)	England region (Net)				England region									Urbanity		IMD Quintile					Unwtd Total
		North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East (Midlands) (g)	West (Midlands) (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082	
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082	
Very comfortable	810 39%	216 38%	157 39%	437 39%	41 42%	104 38%	71 36%	61 35%	96 43%	94 42%	153 44%	90 42%	100 37%	651 38%	159 41%	154 37%	169 40%	156 37%	152 37%	179 44%	860 41%	
Fairly comfortable	770 37%	206 36%	149 37%	415 37%	38 39%	98 36%	70 35%	76 44%	73 32%	79 35%	124 40%	84 39%	129 40%	638 38%	132 34%	156 37%	165 40%	162 37%	154 39%	132 37%	750 36%	
Not very comfortable	319 15%	102 18%	47 12%	170 15%	15 15%	49 18%	38 19%	18 10%	30 13%	41 16%	48 14%	27 16%	53 16%	265 16%	54 16%	68 14%	68 16%	98 17%	71 13%	54 13%	298 14%	
Not at all comfortable	116 6%mp	30 5%	30 7%	57 5%	4 4%	10 4%	16 8%	12 7%	18 8%	5 2%	18 5%	11 7%	23 5%	84 5%	33 8%cm	17 4%	12 3%	30 7%p	25 6%	132 8%p	116 6%	
Don't know	57 3%	13 2%	14 4%	30 3%	- -	9 3%	4 2%	8 5%	6 3%	3 1%	5 2%	5 2%	16 5%	50 3%	7 2%	21 5%	6 1%	11 3%	11 3%	9 2%	50 2%	
Prefer not to say	9 *	2 *	2 *	5 *	- -	2 1%	1 *	* 1%	1 1%	2 1%	* 1%	- *	3 1%	9 1%	* *	5 1%	2 *	- *	2 *	* *	8 *	
Comfortable	1580 76%	422 74%	306 77%	853 77%	79 81%	201 74%	141 71%	137 79%	168 75%	173 77%	276 80%	175 80%	229 81%	1289 76%	291 76%	311 74%	334 79%	318 76%	306 74%	311 76%	1610 77%	
Not comfortable	436 21%	132 23%	77 19%	226 20%	19 19%	59 22%	54 27%gk	29 17%	48 22%	47 21%	66 19%	38 17%	76 23%	349 21%	87 23%	85 20%	79 19%	88 21%	97 23%	86 21%	414 20%	

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 126

Q27. Imagine that a GP has started you on anti-depressant medicine to help you with your mental health. The pharmacist offers to talk you through the new medicine and how to manage it. How comfortable, if at all, would you feel with the pharmacist offering this service?

Base: All respondents

	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		
Total (z)	Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	Unwtd Total
2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
810	355	453	660	150	471	187	248	266	161	86	18	171	27	55	608	195	593	860
39%	39%	39%	40%z	34%	40%	40%	42%	38%	38%	37%	31%	36%	33%	43%	38%	42%	39%	41%
770	320	449	591	179	425	163	206	268	144	97	21	188	32	36	592	150	599	750
37% _p	35%	39%	36%	41%	36%	35%	35%	39%	34%	41%	37%	40%	39%	28%	37%	32%	39% _z _p	36%
319	146	172	253	66	174	78	84	98	81	32	12	80	6	19	245	80	218	298
15% _q	16%	15%	15%	15%	15%	17%	14%	14%	19% _z	14%	21%	17%	17%	15%	17%	14%	14%	14%
116	52	63	100	17	73	27	32	48	30	13	4	29	1	9	86	28	77	116
6%	6%	5%	6%	4%	6%	6%	5%	7%	7%	6%	8%	6%	1%	7%	5%	6%	5%	6%
57	28	26	41	16	28	13	18	15	13	6	1	6	14	9	41	9	43	50
3%	3%	2%	3%	4%	2%	3%	3%	2%	3%	3%	2%	1%	16%	7% _z _o	3%	2%	3%	2%
9	2	2	2	7	1	1	2	-	-	-	1	1	3	-	8	-	7	8
* _{ce}	*	*	*	2% _z _c	*	*	*	*	-	-	2% _h _i	*	3%	-	1%	-	*	*
1580	674	902	1251	329	896	350	455	534	305	183	38	359	59	91	1200	345	1192	1610
76% _q	75%	77%	76%	76%	76%	75%	77%	77%	71%	78%	68%	76%	72%	71%	76%	75%	78% _z	77%
436	198	236	353	83	247	104	116	146	111	46	16	109	7	28	331	108	295	414
21% _q	22%	20%	21%	19%	21%	22%	20%	21%	26% _z _g	20%	29%	23%	9%	22%	21%	23%	19%	20%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 127

Q28. Imagine that a GP has started you on medicine for high blood pressure. As part of your ongoing care, the GP refers you to a community pharmacy to check that you have been given the right dose and medicine to keep your blood pressure in a healthy range and manage side effects. Where needed the pharmacist could give you the medicine at a different strength, or a different medication, and then send a message back to your GP practice to update your records.
How comfortable, if at all, would you feel with a pharmacist managing your medicine in this scenario?

Base: All respondents

	Gender			Age							Ethnicity		Working status		Education							Unwtd Total
	Total (z)	Male (a)	Female (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Working full-time (l)	Not working full-time (m)	Graduates (Degree/ Master/ PhD/ above) (n)	Non-graduates (o)	Other Higher Education below degree level (p)	A-level or equivalent (q)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (r)	Another type of qualification (vocational/ professional/ foreign) (s)	No formal qualifications (t)	
Unweighted Total	2082	959	1110	89	179	303	356	505	443	207	1867	186	829	1237	674	1385	255	436	480	121	93	2082
Weighted Total	2082	982	1090	224*	351	337	360	321	262	225	1780	271	939	1129	644	1415	234	524	469	103*	85*	2082
Very comfortable	780	362	415	80	139	120	131	120	101	89	689	80	330	448	240	531	89	185	190	41	27	791
	37% ck	37%	38%	36%	40%	36%	36%	37%	39%	40%	39% zk	29%	35%	40% z	37%	38%	38%	35%	41%	40%	31%	38%
Fairly comfortable	877	426	448	69	153	152	159	138	115	91	757	110	420	451	276	593	93	238	186	41	34	891
	42% ck	43%	41%	31%	43%	45%	44% c	43%	44% c	40%	43%	41%	45%	40%	43%	42%	40%	45%	40%	40%	40%	43%
Not very comfortable	308	153	154	51	41	48	48	49	37	34	254	49	139	165	93	211	42	75	58	18	18	293
	15% ck	16%	14%	23% d	12%	14%	14%	15%	14%	15%	14%	18%	15%	15%	14%	15%	18%	14%	12%	17%	21%	14%
Not at all comfortable	71	32	39	6	9	10	18	11	7	11	56	12	31	39	19	52	11	19	14	3	5	68
	3% ck	3%	4%	3%	3%	3%	5%	3%	3%	5%	3%	5%	3%	3%	3%	4%	5%	4%	3%	3%	6%	3%
Don't know	36	10	26	12	7	7	4	4	1	-	22	14	15	20	14	21	-	6	14	-	1	31
	2% ck	1%	2% ck	5% zgh	2%	2% ck	1%	1%	1%	-	1%	5% ck	2%	2%	2% ck	1%	-	1%	3% ck	-	2%	1%
Prefer not to say	10	-	10	7	2	1	-	-	1	-	2	6	4	5	2	8	-	1	7	-	-	8
	1% ck	-	1% ck	3% ck	1%	-	-	-	-	-	-	2% ck	-	-	-	1%	-	-	1% ck	-	-	-
Comfortable	1657	787	863	149	292	272	289	258	216	180	1446	190	750	899	517	1124	182	423	377	82	60	1682
	80% ck	80%	79%	66%	83% c	81% c	80% c	80% c	82% c	80% c	81% ck	70%	80%	80%	80%	79%	78%	81%	80%	80%	71%	81%
Not comfortable	379	184	192	57	50	57	66	60	44	45	310	61	170	204	111	262	52	94	72	21	23	361
	18% ck	19%	18%	25%	14%	17%	18%	19%	17%	20%	17%	23%	18%	18%	17%	19%	22% r	18%	15%	20%	27% r	17%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k - z/l/m - z/n/o/p/q/r/s/t
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 128

Q28. Imagine that a GP has started you on medicine for high blood pressure. As part of your ongoing care, the GP refers you to a community pharmacy to check that you have been given the right dose and medicine to keep your blood pressure in a healthy range and manage side effects. Where needed the pharmacist could give you the medicine at a different strength, or a different medication, and then send a message back to your GP practice to update your records.
How comfortable, if at all, would you feel with a pharmacist managing your medicine in this scenario?

Base: All respondents

		England region (Net)				England region										Urbanity		IMD Quintile					Unwtd Total
		Total (z)	North (a)	Midlands (b)	South (c)	North East (d)	North West (e)	Yorkshire and The Humber (f)	East Midlands (g)	West Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)		
Unweighted Total	2082	608	387	1087	111	278	219	201	186	265	327	242	253	1642	440	426	415	400	450	391	2082		
Weighted Total	2082	569	399	1114	98*	271	199	175	224	224	348	217	325	1697	385	421	421	418	415	408	2082		
Very comfortable	780	206	130	444	43	97	66	46	84	98	140	86	120	649	131	160	148	155	152	165	791		
	37%	36%	33%	40%zb	44%g	36%	33%	26%	38%	43%g	40%g	40%g	37%g	38%	34%	38%	35%	37%	37%	41%	38%		
Fairly comfortable	877	255	188	433	40	121	94	88	101	79	136	87	131	705	172	175	200	169	180	153	891		
	42%ic	45%c	47%c	39%	41%	45%	47%id	50%ij	45%	35%	39%	40%	40%	42%	45%	42%	48%ks	40%	43%	37%	43%		
Not very comfortable	308	88	53	167	13	43	32	31	22	32	53	32	50	246	61	52	57	68	60	71	293		
	15%	15%	13%	15%	13%	16%	16%	18%	10%	14%	15%	15%	16%	15%	16%	12%	14%	16%	14%	17%	14%		
Not at all comfortable	71	14	22	35	2	8	4	10	13	6	9	10	10	53	18	18	11	15	14	13	68		
	3%	2%	6%za	3%	2%	3%	2%	5%	6%	3%	3%	5%	3%	3%	5%	4%	2%	4%	3%	3%	3%		
Don't know	36	5	4	28	-	1	3	1	3	8	9	3	8	35	2	12	3	11	7	3	31		
	2%in	1%	1%	2%za	-	*	2%	1%	2%	3%e	3%	1%	2%	2%	*	3%	1%	3%	2%	1%	1%		
Prefer not to say	10	2	1	8	-	2	-	-	1	3	*	-	4	10	*	5	3	-	1	2	8		
	1%	*	*	1%	-	1%	-	-	1%	1%	*	-	1%	1%	*	1%	1%	-	*	1%	*		
Comfortable	1657	461	318	877	83	218	160	133	185	177	276	173	252	1353	303	334	348	324	332	318	1682		
	80%	81%	80%	79%	85%	80%	80%	76%	83%	79%	79%	80%	78%	80%	79%	80%	83%	78%	80%	78%	81%		
Not comfortable	379	101	75	202	15	50	36	41	34	37	62	42	60	299	80	70	67	83	74	84	361		
	18%	18%	19%	18%	15%	19%	18%	23%	15%	17%	18%	19%	19%	18%	21%	17%	16%	20%	18%	21%	17%		

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c - z/d/e/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s
Overlap formulae used. * small base



KnowledgePanel UK: 230615S - Public Perceptions of Community Pharmacy Tables - Tracker 2
(Public Use)

26 Oct 2023
Table 129

Q28. Imagine that a GP has started you on medicine for high blood pressure. As part of your ongoing care, the GP refers you to a community pharmacy to check that you have been given the right dose and medicine to keep your blood pressure in a healthy range and manage side effects. Where needed the pharmacist could give you the medicine at a different strength, or a different medication, and then send a message back to your GP practice to update your records.
How comfortable, if at all, would you feel with a pharmacist managing your medicine in this scenario?

Base: All respondents

	Total (z)	Smoking Habits		Contacted/visited community pharmacy in the last year		One vs different pharmacies		Type of pharmacy used					Parent or legal guardian of a child in the household		Carer		Disability status		Unwtd Total
		Current or former smoker (a)	Never smoked (b)	Yes (c)	No (d)	Only use one pharmacy (e)	Use different pharmacies (f)	Large or medium chain pharmacy (g)	Small chain or independent pharmacy (h)	Attached to a GP (i)	In a supermarket (j)	Online pharmacy (k)	Yes (l)	No (m)	Yes (n)	No (o)	Disabled (p)	Not disabled (q)	
Unweighted Total	2082	926	1146	1679	403	1231	442	618	677	439	212	54	399	39	109	1470	488	1539	2082
Weighted Total	2082	903	1166	1648	434	1172	468	591	695	428	235	56*	475	83**	128*	1579	462	1536	2082
Very comfortable	780	353	424	642	138	456	183	240	272	154	84	18	167	30	48	590	180	581	791
	37% ^d	39%	36%	39% ^z	32%	39%	39%	41%	39%	36%	36%	32%	36%	36%	37%	37%	39%	38%	38%
Fairly comfortable	877	380	497	679	198	493	184	231	284	183	100	22	205	25	54	656	188	650	891
	42%	42%	43%	41%	46%	42%	39%	39%	41%	43%	43%	39%	43%	31%	42%	42%	41%	42%	43%
Not very comfortable	308	121	187	241	67	167	72	87	108	62	44	9	70	15	18	243	68	222	293
	15%	13%	16%	15%	15%	14%	15%	15%	16%	15%	15%	16%	15%	15%	14%	15%	15%	14%	14%
Not at all comfortable	71	32	37	59	12	42	17	24	17	4	5	4	22	1	7	52	20	50	68
	3%	4%	3%	4%	3%	4%	4%	4%	6% ^h	2%	2%	9% ^h	5%	1%	5%	3%	4%	3%	3%
Don't know	36	13	21	23	13	12	11	8	12	8	2	1	10	7	2	30	6	27	31
	2% ^{ce}	1%	2%	1%	3%	1%	2%	1%	2%	2%	1%	2%	2%	9%	2%	2%	1%	2%	1%
Prefer not to say	10	4	2	4	6	1	3	2	2	-	-	1	1	4	-	8	-	6	8
	1% ^{bce}	*	*	*	1% ^{zc}	*	1%	*	*	-	-	2% ^u	*	5%	-	1%	-	*	*
Comfortable	1657	733	920	1321	336	949	366	471	556	337	185	40	372	55	102	1246	368	1231	1682
	80%	81%	79%	80%	77%	81%	78%	80%	80%	79%	79%	71%	78%	67%	79%	79%	80%	80%	81%
Not comfortable	379	153	223	300	79	210	88	111	126	83	49	14	92	16	25	294	88	272	361
	18%	17%	19%	18%	18%	18%	19%	19%	18%	19%	21%	25%	19%	19%	19%	19%	19%	18%	17%

Fieldwork dates: 15th June - 21st June 2023
Respondent type: KnowledgePanel Members - England, 16+
Source: Ipsos UK (JN J23-000461-01)
Filename : 23-000461_WAVE_230615S_PHA_wtd_v5_PublicUse
Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h/i/j/k - z/l/m - z/n/o - z/p/q
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

