



## TOPLINE & METHODOLOGY

### Ipsos Transportation Equity Survey

Conducted by Ipsos using KnowledgePanel®  
**A survey of the American general population (ages 18+)**  
Interview dates: June 7-9, 2024  
Number of total interviews: 1,027

Margin of error: +/- 3.2 percentage points at the 95% confidence level for all respondents

NOTE: All results show percentages among all respondents, unless otherwise labeled. Reduced bases are unweighted values.

NOTE: \* = less than 0.5%, - = no respondents, N/A = not applicable

#### Annotated Questionnaire:

Q1. During the past 12 months, have you seen or talked to any of the following doctors or health care providers about your own health?

	<b>Total (N=1,027)</b>
A general doctor, nurse practitioner, or physician assistant who treats a variety of illnesses (a provider in general practice, family medicine, or internal medicine)	73%
A dentist or orthodontist	43%
A doctor, nurse practitioner, or physician assistant who specializes in a particular medical disease or problem	30%
A mental health professional such as a psychiatrist, psychologist, psychiatric nurse, or clinical social worker	13%
None	17%
Other, specify	2%
Skipped	2%



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Q2. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons?

### Total Yes Summary

	<b>Total (N=1,027)</b>
It would take me too long to get to an appointment	10%
There were no public transportation options for me to get to an appointment	6%
I had no way to get to an appointment	6%
Transportation to get to an appointment was unreliable or not running frequently enough	5%
I felt the transportation options to get to an appointment were unsafe	3%
I did not have transportation options that accommodate my disability	3%
I could not afford the cost of transportation to get to an appointment	3%
Other	20%

Q2. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **It would take me too long to get to an appointment**

	<b>Total (N=1,027)</b>
Yes	10%
No	87%
Skipped	3%

Q2\_2. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **I did not have transportation options that accommodate my disability**

	<b>Total (N=1,027)</b>
Yes	3%
No	95%
Skipped	3%

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Q2\_3. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **There were no public transportation options for me to get to an appointment**

	<b>Total (N=1,027)</b>
Yes	6%
No	92%
Skipped	2%

Q2\_4. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **I had no way to get to an appointment**

	<b>Total (N=1,027)</b>
Yes	6%
No	92%
Skipped	2%

Q2\_5. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **I could not afford the cost of transportation to get to an appointment**

	<b>Total (N=1,027)</b>
Yes	3%
No	94%
Skipped	2%

Q2\_6. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **Transportation to get to an appointment was unreliable or not running frequently enough**

	<b>Total (N=1,027)</b>
Yes	5%
No	93%
Skipped	3%

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Q2\_7. There are many reasons people delay getting medical care. In the past 12 months, did you cancel, skip, reschedule, delay or avoid scheduling an appointment altogether for any of the following reasons? - **I felt the transportation options to get to an appointment were unsafe**

	<b>Total (N=1,027)</b>
Yes	3%
No	95%
Skipped	2%

Q2\_8. In the past 12 months, did you cancel, reschedule, delay, skip or avoid scheduling an appointment altogether for any other reason? - **Selected Choice**

	<b>Total (N=1,027)</b>
Yes, please specify	20%
No	78%
Skipped	2%



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### About the Study

This poll was conducted by Ipsos from June 7-9, 2024, using the probability-based KnowledgePanel®. This poll is based on a nationally representative probability sample of 1,027 adults age 18 or older.

The survey was conducted using KnowledgePanel, the largest and most well-established online probability-based panel that is representative of the adult U.S. population. Our recruitment process employs a scientifically developed addressed-based sampling methodology using the latest Delivery Sequence File of the USPS – a database with full coverage of all delivery points in the U.S. Households invited to join the panel are randomly selected from all available households in the U.S. Persons in the sampled households are invited to join and participate in the panel. Those selected who do not already have internet access are provided a tablet and internet connection at no cost to the panel member. Those who join the panel and who are selected to participate in a survey are sent a unique password-protected log-in used to complete surveys online. As a result of our recruitment and sampling methodologies, samples from KnowledgePanel cover all households regardless of their phone or internet status and findings can be reported with a margin of sampling error and projected to the general population.

The study was conducted in English. The data for the total sample were weighted to adjust for gender by age, race/ethnicity, education, Census region, metropolitan status, and household income. Party ID benchmarks are from the 2024 National Public Opinion Reference Survey (NPORS). The demographic benchmarks came from the 2023 March Supplement of the Current Population Survey (CPS).

- Gender (Male, Female) by Age (18–29, 30–44, 45–59 and 60+)
- Race/Hispanic Ethnicity (White Non-Hispanic, Black Non-Hispanic, Other, Non-Hispanic, Hispanic, 2+ Races, Non-Hispanic)
- Education (Less than High School, High School, Some College, Bachelor or higher)
- Census Region (Northeast, Midwest, South, West)
- Metropolitan status (Metro, non-Metro)
- Household Income (Under \$25,000, \$25,000–\$49,999, \$50,000–\$74,999, \$75,000–\$99,999, \$100,000–\$149,999, \$150,000+)
- Party ID (Republican, Leans Republican, Independent/Other, Democrat, Leans Democrat)

The margin of sampling error is plus or minus 3.2 percentage points at the 95% confidence level, for results based on the entire sample of adults. The margin of sampling error takes into account the design effect, which was 1.07. The margin of sampling error is higher and varies for results based on sub-samples. In our reporting of the findings, percentage points are rounded off to the nearest whole number. As a result, percentages in a given table column may total slightly higher or lower than 100%. In questions that permit multiple responses, columns may total substantially more than 100%, depending on the number of different responses offered by each respondent.





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### About Ipsos

Ipsos is one of the largest market research and polling companies globally, operating in 90 markets and employing over 18,000 people.

Our passionately curious research professionals, analysts and scientists have built unique multi-specialist capabilities that provide true understanding and powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. Our 75 solutions are based on primary data from our surveys, social media monitoring, and qualitative or observational techniques.

Our tagline "Game Changers" sums up our ambition to help our 5,000 customers move confidently through a rapidly changing world.

Founded in France in 1975, Ipsos has been listed on the Euronext Paris since July 1, 1999. The company is part of the SBF 120 and Mid-60 indices and is eligible for the Deferred Settlement Service (SRD). ISIN code FR0000073298, Reuters ISOS.PA, Bloomberg IPS:FP [www.ipsos.com](http://www.ipsos.com)

