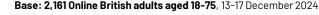


More than 3 in 5 Britons are not confident in their ability to access a GP appointment at a time that suits them; an ambulance; or quick care at A&E

How confident, if at all, would you say you are that...?

Very/fairly confident Not at all/not very confident If I needed an appointment with a GP, I could get one quickly at a time that suits me 36% **62%** If I needed an ambulance, one would arrive quickly 33% **63%** If I needed emergency care in A&E I would be seen quickly 29% 68% If I needed to see a pharmacist, I would be able to access one easily 83% **16%**





The public are less confident that they would be able to access an appointment with a GP, an ambulance, or a pharmacist during the Christmas period compared to baseline

Thinking now about the Christmas period, how confident, if at all, would you say you are that...?

Very/fairly confident

Not at all/not very confident

If I needed an appointment with a GP, I could get one quickly at a time that suits me

25%

72%

If I needed an ambulance, one would arrive quickly

26%

70%

If I needed emergency care in A&E I would be seen quickly

25%

72%

If I needed to see a pharmacist, I would be able to access one easily

62%

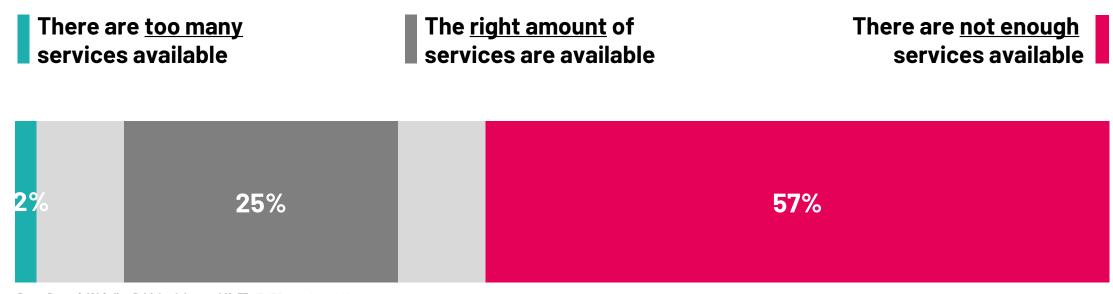
35%

Base: 2,161 Online British adults aged 18-75, 13-17 December 2024



Nearly 3 in 5 (57%) of Britons think there are not enough NHS-provided health services available over the Christmas/New Year period

Thinking about the overall availability of NHS-provided health services over the Christmas/New Year period, do you think there are too many services available during this time, not enough, or is there the right amount?







More than 2 in 5 **Britons would call NHS** 111 or use NHS 111 online if they needed medical help on a day their GP practice was closed. 1 in 10 (8%) wouldn't seek help at all

If you needed to get medical help on (such as a public holiday), what would you do, if anything?

a day that your GP practice is closed

Call NHS 111 or use NHS 111 online Find a pharmacy 20% 7% Wait until my GP practice opens again Go to an Urgent Care Centre/Minor 7% Injuries Unit/Walk-in Centre/Urgent Treatment Centre Go to Accident & Emergency (A&E) 4% **Call** 999 8% I wouldn't seek medical help at all Don't know

Base: 2,161 Online British adults aged 18-75,13-17 December 2024



44%

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December 2024 Ipsos – Health questions

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