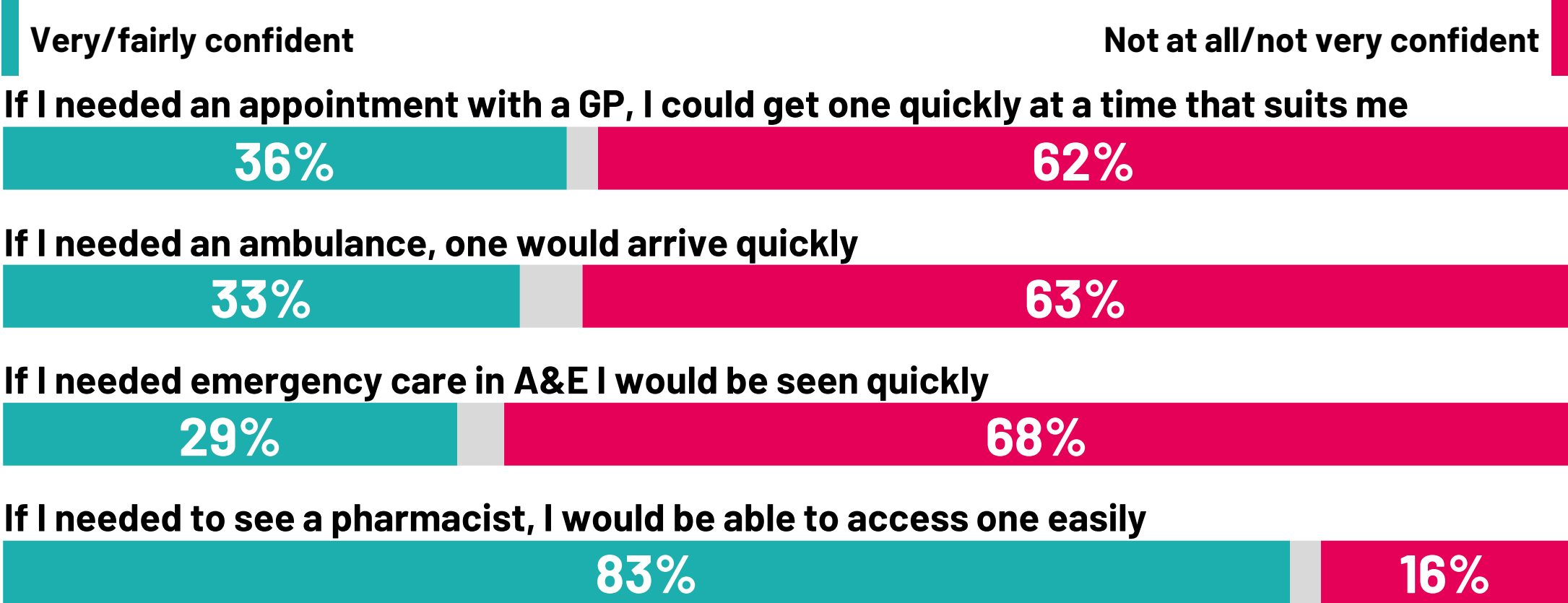


Ipsos Attitudes toward NHS service availability over Christmas

December 2024

More than 3 in 5 Britons are not confident in their ability to access a GP appointment at a time that suits them; an ambulance; or quick care at A&E

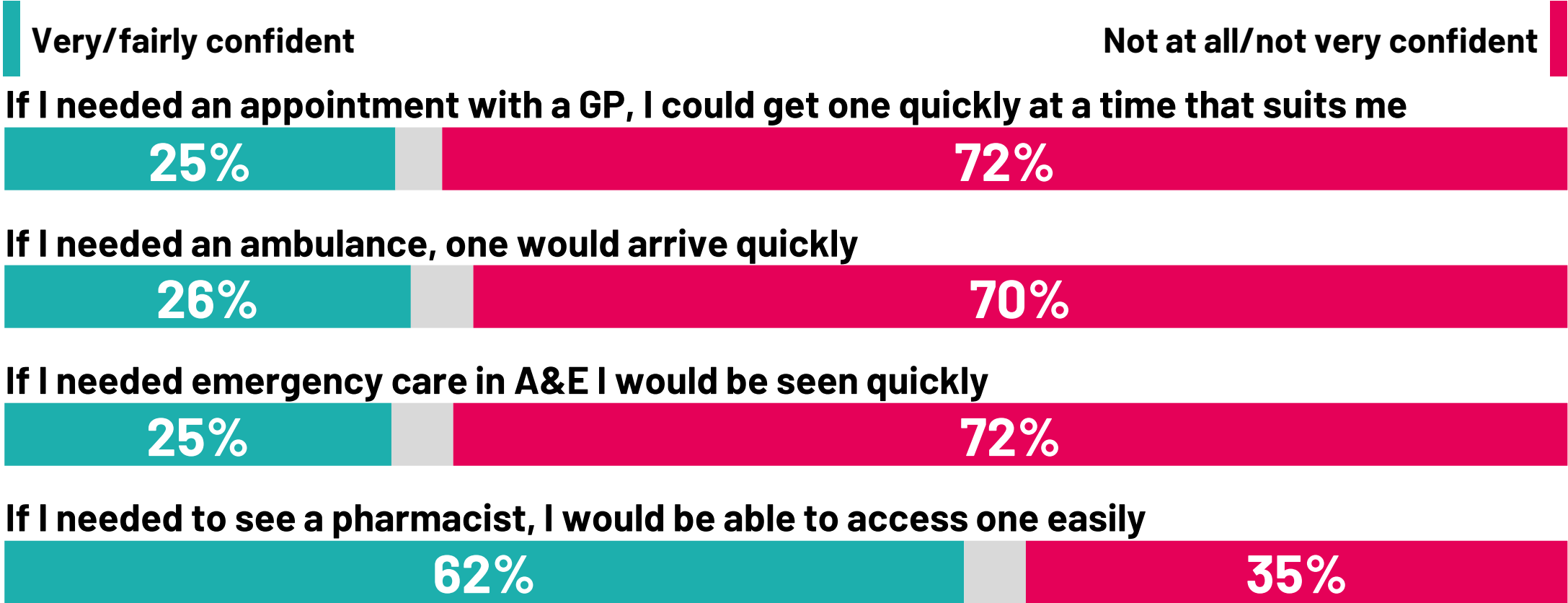
How confident, if at all, would you say you are that...?



Base: 2,161 Online British adults aged 18-75, 13-17 December 2024

The public are less confident that they would be able to access an appointment with a GP, an ambulance, or a pharmacist during the Christmas period compared to baseline

Thinking now about the Christmas period, how confident, if at all, would you say you are that...?



Base: 2,161 Online British adults aged 18-75, 13-17 December 2024

Nearly 3 in 5 (57%) of Britons think there are not enough NHS-provided health services available over the Christmas/New Year period

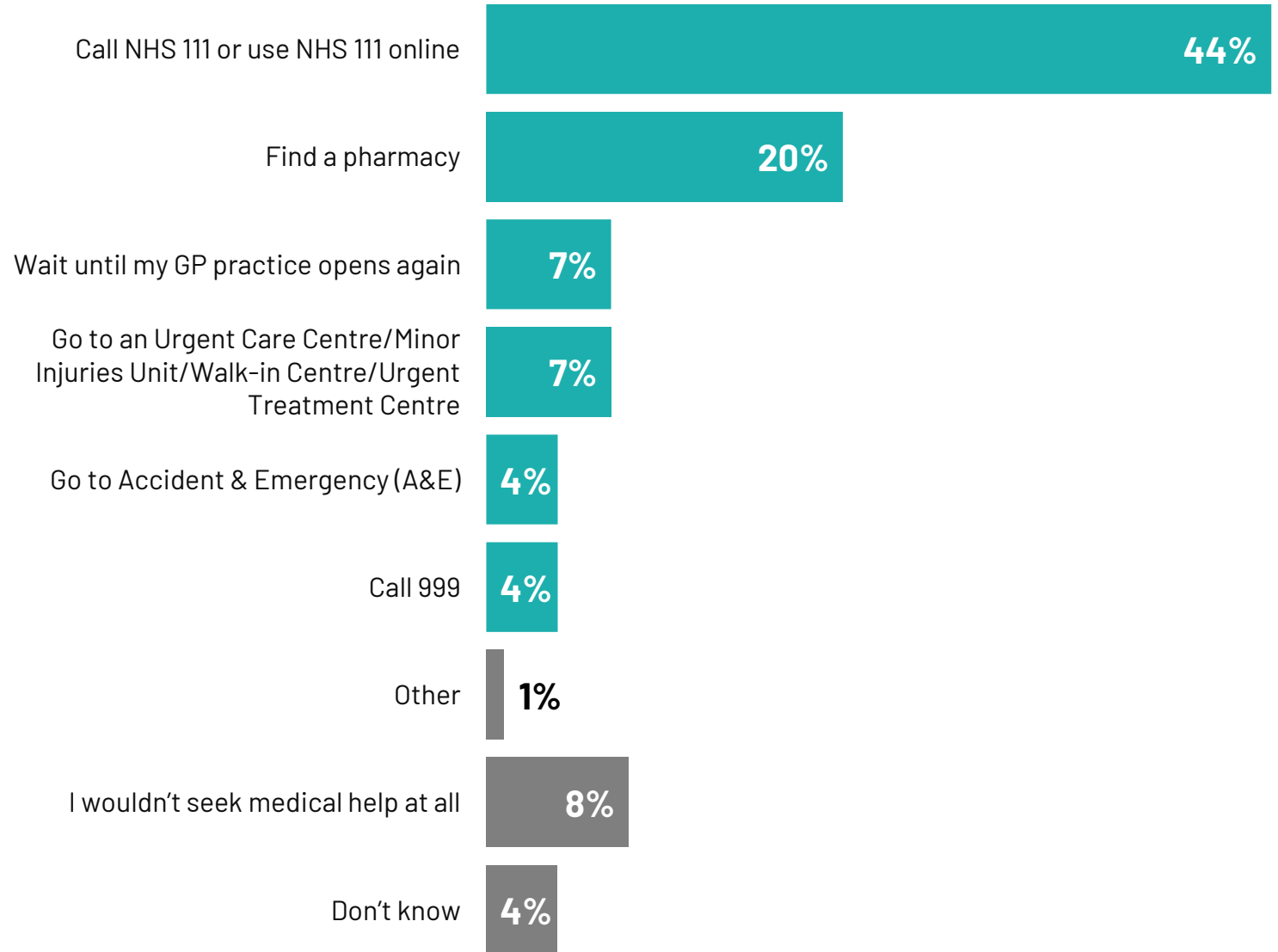
Thinking about the overall availability of NHS-provided health services over the Christmas/New Year period, do you think there are too many services available during this time, not enough, or is there the right amount?



Base: Base: 2,161 Online British adults aged 18-75, 13-17 December 2024

More than 2 in 5 Britons would call NHS 111 or use NHS 111 online if they needed medical help on a day their GP practice was closed. 1 in 10 (8%) wouldn't seek help at all

If you needed to get medical help on a day that your GP practice is closed (such as a public holiday), what would you do, if anything?



Base: 2,161 Online British adults aged 18-75, 13-17 December 2024



December 2024

Ipsos – Health questions

For more information

Anna Quigley

Research Director

Anna.Quigley@ipsos.com

Kate Duxbury

Research Director

Kate.Duxbury@ipsos.com