

[That Ontario has a properly-functioning landlord-tenant board to support the rental-housing market] - Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following?: Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following?

	Total	Gender			AGE			EDUCATION				Age 1				HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	Male	Female	Other/Pref er not to answer	18-34	35-54	55+	<HS	HS	Post Sec	Univ Grad	Gen Z	Millennial	Gen X	Boomer	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Unweighted Base	1700	745	947	8	325	691	684	33	215	624	828	116	494	544	546	277	231	442	483	489	1211
Base: Total Answering	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
Top 2 Box (Net)	1592	754	827	10	426	512	654	28	205	570	789	218	435	409	530	265	227	417	448	442	1150
	94%	93%	94%	100%	89%	94%	97%	91%	90%	94%	95%	89%	92%	94%	97%	91%	96%	93%	94%	93%	94%
Very important (4)	936	423	506	6	203	299	434	17	106	328	484	88	248	244	355	141	125	237	276	236	700
	55%	52%	58%	61%	43%	55%	64%	57%	46%	54%	58%	36%	52%	56%	65%	49%	53%	53%	58%	50%	57%
			B	**		E	EF	**				I	*	L	L	LMN			P		T
Somewhat important (3)	656	331	321	4	222	214	220	10	100	242	304	129	187	165	175	124	102	180	171	206	450
	39%	41%	37%	39%	47%	39%	33%	34%	44%	40%	37%	53%	40%	38%	32%	43%	43%	40%	36%	43%	37%
				**	FG	G		**				MNO*	O	O					U		
Bottom 2 Box (Net)	108	58	50	-	52	33	23	3	23	39	44	26	39	25	19	25	11	34	26	33	75
	6%	7%	6%	-	11%	6%	4%	9%	10%	6%	5%	11%	8%	6%	4%	9%	5%	8%	6%	7%	6%
Not very important (2)				**	FG	G		**	K			O*	O								
	89	46	43	-	43	27	19	3	19	31	36	23	30	21	15	21	10	28	20	28	60
	5%	6%	5%	-	9%	5%	3%	9%	8%	5%	4%	9%	6%	5%	3%	7%	4%	6%	4%	6%	5%
Not at all important (1)				**	FG	G		**	K			O*	O								
	20	12	8	-	9	6	4	-	4	8	8	3	9	4	4	4	*	5	7	5	15
	1%	2%	1%	-	2%	1%	1%	-	2%	1%	1%	1%	2%	1%	1%	2%	0%	1%	2%	1%	1%
Sigma	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	3.48	3.44	3.51	3.61	3.3	3.48	3.6	3.48	3.35	3.46	3.52	3.24	3.42	3.5	3.61	3.38	3.48	3.44	3.51	3.42	3.5
			B	**		E	EF	**				I	*	L	L	LMN			P		T
Std. Dev.	0.65	0.67	0.63	0.51	0.71	0.64	0.58	0.67	0.7	0.66	0.63	0.67	0.69	0.63	0.58	0.69	0.59	0.67	0.65	0.65	0.65
Std. Err.	0.02	0.02	0.02	0.16	0.03	0.03	0.02	0.12	0.05	0.03	0.02	0.04	0.03	0.03	0.02	0.04	0.04	0.03	0.03	0.03	0.02

[That government reduce the backlog at the landlord-tenant board] - Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following? Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following?

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	Total	Male	Female	Other/Pref er not to answer	18-34	35-54	55+	<HS	HS	Post Sec	Univ Grad	Gen Z	Millennial	Gen X	Boomer	<\$40K	\$40K - <\$60K	\$60K - <\$100K	\$100K+	Kids	No Kids
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Unweighted Base	1700	745	947	8	325	691	684	33	215	624	828	116	494	544	546	277	231	442	483	489	1211
Base: Total Answering	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
Top 2 Box (Net)	1583	750	823	10	411	518	654	29	204	558	791	199	436	417	531	255	223	420	452	445	1138
	93%	92%	94%	100%	86%	95%	97%	97%	90%	92%	95%	82%	92%	96%	97%	88%	94%	93%	95%	94%	93%
				**		E	E	**				IJ	*	L	LM		P	P	P		
Very important (4)	953	440	504	8	207	307	439	18	115	337	482	94	240	251	367	147	133	246	268	242	711
	56%	54%	57%	82%	43%	56%	65%	59%	51%	55%	58%	38%	51%	58%	67%	51%	56%	55%	57%	51%	58%
				**		E	EF	**				*	L	LM	LMN					T	
Somewhat important (3)	630	310	319	2	204	211	215	11	89	221	309	105	196	165	164	108	90	174	184	203	427
	37%	38%	36%	18%	43%	39%	32%	37%	39%	36%	37%	43%	41%	38%	30%	37%	38%	39%	39%	43%	35%
				**		G	G	**				O*	O	O						U	
Bottom 2 Box (Net)	117	62	55	-	66	27	23	1	23	51	41	45	38	17	18	34	14	31	22	30	87
	7%	8%	6%	-	14%	5%	4%	3%	10%	8%	5%	18%	8%	4%	3%	12%	6%	7%	5%	6%	7%
				**		FG		**				K				QRS					
Not very important (2)	105	53	52	-	63	21	21	1	22	43	40	43	33	14	15	30	14	28	19	29	76
	6%	7%	6%	-	13%	4%	3%	3%	10%	7%	5%	18%	7%	3%	3%	10%	6%	6%	4%	6%	6%
				**		FG		**				K				S					
Not at all important (1)		9	3	-	3	6	3	-	2	8	2	2	5	2	3	5	-	2	3	1	11
	1%	1%	0%	-	1%	1%	0%	-	1%	1%	0%	1%	1%	1%	1%	2%	-	1%	1%	0%	1%
				**				**				*									
Sigma	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	3.48	3.45	3.51	3.82	3.29	3.5	3.61	3.56	3.4	3.46	3.53	3.19	3.42	3.54	3.63	3.37	3.5	3.47	3.51	3.44	3.5
				**		E	EF	**				I	*	L	LM	LMN			P		
Std. Dev.	0.64	0.67	0.62	0.41	0.71	0.63	0.57	0.57	0.69	0.68	0.6	0.74	0.67	0.59	0.56	0.73	0.61	0.64	0.61	0.62	0.65
Std. Err.	0.02	0.02	0.02	0.13	0.03	0.03	0.02	0.1	0.05	0.03	0.02	0.05	0.03	0.03	0.02	0.04	0.04	0.03	0.03	0.03	0.02

	Total	Gender			AGE			EDUCATION				Age 1				HOUSEHOLD INCOME				HOUSEHOLD COMPOSITION	
	Total	Male	Female	Other/Pref er not to answer	18-34	35-54	55+	<HS	HS	Post Sec	Univ Grad	Gen Z	Millennial	Gen X	Boomer	<\$40K	\$40K - \$60K	\$60K - \$100K	\$100K+	Kids	No Kids
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Unweighted Base	1700	745	947	8	325	691	684	33	215	624	828	116	494	544	546	277	231	442	483	489	1211
Base: Total Answering	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
Top 2 Box (Net)	1517	723	784	10	411	490	615	26	196	539	755	210	417	393	497	252	203	402	438	426	1091
	89%	89%	89%	100%	86%	90%	91%	86%	86%	88%	91%	86%	88%	91%	91%	87%	86%	89%	93%	90%	89%
Very important (4)	729	337	389	3	176	236	318	14	77	262	376	90	186	192	262	125	104	186	206	197	532
	43%	42%	44%	33%	37%	43%	47%	46%	34%	43%	45%	37%	39%	44%	48%	43%	44%	41%	43%	42%	43%
Somewhat important (3)	788	386	394	7	236	255	297	12	120	277	379	120	231	201	236	127	99	216	233	229	559
	46%	48%	45%	67%	49%	47%	44%	40%	53%	45%	46%	49%	49%	47%	43%	44%	42%	48%	49%	48%	46%
Bottom 2 Box (Net)	183	89	94	-	66	55	62	4	31	71	77	34	57	40	52	38	34	49	36	49	134
	11%	11%	11%	-	14%	10%	9%	14%	14%	12%	9%	14%	12%	9%	9%	13%	14%	11%	8%	10%	11%
Not very important (2)	157	72	84	-	63	45	48	3	27	55	72	32	50	33	41	32	31	42	30	45	112
	9%	9%	10%	-	13%	8%	7%	11%	12%	9%	9%	13%	11%	8%	8%	11%	13%	9%	6%	9%	9%
Not at all important (1)	26	17	10	-	3	9	14	1	4	16	5	2	7	7	11	6	3	6	6	4	22
	2%	2%	1%	-	1%	2%	2%	3%	2%	3%	1%	1%	1%	2%	2%	2%	1%	1%	1%	1%	2%
Sigma	1700	812	878	10	478	545	677	30	228	609	833	244	474	433	549	290	237	451	474	475	1225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	3.31	3.28	3.33	3.33	3.22	3.31	3.36	3.29	3.18	3.29	3.35	3.22	3.26	3.33	3.36	3.28	3.28	3.29	3.35	3.3	3.31
Std. Dev.	0.7	0.71	0.69	0.49	0.69	0.7	0.7	0.79	0.71	0.74	0.66	0.69	0.7	0.69	0.71	0.74	0.73	0.69	0.65	0.67	0.71
	0.02	0.02	0.02	0.15	0.03	0.03	0.03	0.14	0.05	0.03	0.02	0.04	0.03	0.03	0.03	0.04	0.05	0.03	0.03	0.03	0.02

[B2B - Summary] - Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following?: Ontario's Landlord and Tenant Board (LTB) is responsible for resolving disputes between rental property owners and tenants. As of February 2024, the LTB had a backlog of over 53,000 unresolved cases. Despite government efforts to improve operations, such as appointing additional adjudicators and increasing funding, backlogs continue. The Ontario Ombudsman's 2023 audit highlighted the extent of the LTB's challenges, which has contributed to delays, barriers to access, and discrimination within Ontario's housing system. Given this situation, how important are the following?

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That Ontario has a properly-functioning landlord-tenant board to support the rental-housing market	108	58	50	-	52	33	23	3	23	39	44	26	39	25	19	25	11	34	26	33	75
	6%	7%	6%	-	11%	6%	4%	9%	10%	6%	5%	11%	8%	6%	4%	9%	5%	8%	6%	7%	6%
				**	FG	G		**	K			O*	O								
That government reduce the backlog at the landlord-tenant board	117	62	55	-	66	27	23	1	23	51	41	45	38	17	18	34	14	31	22	30	87
	7%	8%	6%	-	14%	5%	4%	3%	10%	8%	5%	18%	8%	4%	3%	12%	6%	7%	5%	6%	7%
				**	FG			**	K	K		MNO*	NO			QRS					
That government invest tax dollars to improve technology, processes and hire staff at the landlord-tenant board	183	89	94	-	66	55	62	4	31	71	77	34	57	40	52	38	34	49	36	49	134
	11%	11%	11%	-	14%	10%	9%	14%	14%	12%	9%	14%	12%	9%	9%	13%	14%	11%	8%	10%	11%
				**	G			**				*				S	S				