



23-085423-38 - AMEX GBT FUTURE OF BUSINESS TRAVEL
SEPTEMBER 2024
PUBLIC
IPSOS

3 Oct 2024

Table 1

Q1A - How many flights, if any, did you take for business purposes in the past 2 years?

BASE: ALL ADULTS AGED 16-75 IN THE UK/US WHO ARE EMPLOYED OR ARE NON-SOLE TRADING SELF EMPLOYED

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	5153	2709	2407	761	1279	1136	1051	926	908	2013	1437	795	2960	1681	512	2161	2992	2623	2530
WEIGHTED BASE	5741	3006	2693	837	1429	1262	1178	1035	1003	2239	1614	885	3324	1855	561	2421	3319	3211	2530
	100%	52%	47%	15%	25%	22%	21%	18%	17%	39%	28%	15%	58%	32%	10%	42%	58%	56%	44%
0	3464 60%	1538 51%	1902 71%	329 39%	576 40%	759 60%	913 78%	887 86%	381 38%	1099 49%	1223 76%	761 86%	1890 57%	1122 60%	453 81%	1110 46%	2354 71%	2065 64%	1399 55%
			a			cd	cde	cdef		h	hi	hij		l	lm		o	r	
1-4	1343 23%	883 29%	450 17%	326 39%	482 34%	275 22%	163 14%	97 9%	385 38%	647 29%	227 14%	84 9%	808 24%	465 25%	70 12%	742 31%	600 18%	649 20%	694 27%
		b		defg	efg	fg	g		ijk	jk	k		n	n		p		q	
5-10	487 8%	326 11%	155 6%	75 9%	238 17%	118 9%	38 3%	18 2%	115 12%	293 13%	63 4%	16 2%	341 10%	130 7%	16 3%	334 14%	153 5%	266 8%	221 9%
		b		fg	cefg	fg	g		jk	jk	k		mn	n		p			
11 or more	171 3%	127 4%	42 2%	27 3%	61 4%	53 4%	18 1%	12 1%	34 3%	93 4%	36 2%	8 1%	136 4%	27 1%	7 1%	128 5%	43 1%	86 3%	85 3%
		b		fg	fg	fg			k	jk	k		mn			p			
Mean (including 0)	1.78	2.35 b	1.13	2.22 fg	2.72 cef g	2.24 fg	0.82	0.65	2.5 jk	2.43 jk	1.07 k	0.59	2.14 mn	1.42 n	0.81	2.72 p	1.09	1.56	2.05 q
Mean (excluding 0)	5.1	5.28	4.71	4.34	4.97	6.34 cdf	4.42	5.3	4.69	5.28	5.31	4.79	5.53 m	4.24	4.83	5.48 p	4.53	5.01	5.19
Don't know	277 5%	132 4%	143 5%	81 10%	72 5%	57 4%	47 4%	21 2%	87 9%	109 5%	65 4%	16 2%	149 4%	112 6%	15 3%	107 4%	169 5%	146 5%	131 5%
				defg	g	g	g		ijk	k	k			ln					

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 2

Q1A - How many flights, if any, did you take for business purposes in the past 2 years?

BASE: ALL ADULTS AGED 16-75 IN THE UK/US WHO ARE EMPLOYED OR ARE NON-SOLE TRADING SELF EMPLOYED

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	5153	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	5741	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	3%	26%	14%	11%	23%	3%	13%	19%	4%	20%	10%	19%	3%	17%	10%	5%	19%	15%	19%	15%	17%
0	3464	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	60%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1-4	1343	-	953	572	460	879	127	514	728	168	732	416	663	145	727	378	219	731	544	766	554	678
	23%	-	64%	69%	75%	65%	69%	67%	66%	71%	64%	73%	60%	75%	76%	66%	73%	66%	63%	71%	65%	69%
					e					j		j			o		q		r		t	
5-10	487	-	390	195	101	346	43	182	282	46	307	115	324	34	168	136	51	273	232	238	216	232
	8%	-	26%	24%	17%	26%	23%	24%	25%	20%	27%	20%	29%	17%	18%	24%	17%	25%	27%	22%	25%	24%
				d						ik			m		n		p		s		u	
11 or more	171	171	139	60	49	119	14	67	96	21	102	43	119	16	59	55	28	99	86	81	88	69
	3%	100%	9%	7%	8%	9%	8%	9%	9%	9%	9%	7%	11%	8%	6%	10%	9%	9%	10%	7%	10%	7%
															n							
Mean (including 0)	1.78	22.35	5.27	4.64	4.43	5.1	4.97	5.13	5.09	5.75	5.16	4.66	5.84	4.22	4.44	5.02	4.64	5.25	5.3	4.92	5.26	4.89
										m			m									
Mean (excluding 0)	5.1	22.35	5.27	4.64	4.43	5.1	4.97	5.13	5.09	5.75	5.16	4.66	5.84	4.22	4.44	5.02	4.64	5.25	5.3	4.92	5.26	4.89
										m			m									
Don't know	277	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 3

Q1B - And how many flights, if any, do you expect to take for business purposes in the next 12 months?

BASE: ALL ADULTS AGED 16-75 IN THE UK/US WHO ARE EMPLOYED OR ARE NON-SOLE TRADING SELF EMPLOYED

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	5153	2709	2407	761	1279	1136	1051	926	908	2013	1437	795	2960	1681	512	2161	2992	2623	2530
WEIGHTED BASE	5741	3006	2693	837	1429	1262	1178	1035	1003	2239	1614	885	3324	1855	561	2421	3319	3211	2530
	100%	52%	47%	15%	25%	22%	21%	18%	17%	39%	28%	15%	58%	32%	10%	42%	58%	56%	44%
0	3373 59%	1480 49%	1869 69%	325 39%	564 39%	727 58%	895 76%	862 83%	382 38%	1058 47%	1196 74%	737 83%	1846 56%	1084 58%	442 79%	1067 44%	2306 69%	2026 63%	1347 53%
			a			cd	cde	cdef		h	hi	hij			lm		o	r	
1-4	1534 27%	1017 34%	506 19%	333 40%	583 41%	326 26%	183 16%	109 10%	406 40%	774 35%	261 16%	93 11%	955 29%	498 27%	81 14%	886 37%	648 20%	747 23%	787 31%
		b		efg	efg	fg	g		ijk	jk	k		n	n		p		q	
5-10	338 6%	234 8%	100 4%	67 8%	153 11%	77 6%	25 2%	15 1%	86 9%	197 9%	41 3%	14 2%	227 7%	99 5%	12 2%	233 10%	105 3%	192 6%	146 6%
		b		fg	efg	fg			jk	jk			mn	n		p			
11 or more	97 2%	70 2%	26 1%	12 1%	33 2%	33 3%	10 1%	9 1%	17 2%	50 2%	25 2%	5 1%	75 2%	18 1%	3 1%	66 3%	30 1%	48 1%	49 2%
		b		fg	fg	fg			k	k			mn			p			
Mean (including 0)	1.31	1.71 b	0.86	1.64 fg	2.06 cef g	1.51 fg	0.58	0.58	1.87 jk	1.77 jk	0.77 k	0.49	1.57 mn	1.06 n	0.6	1.9 p	0.87	1.19	1.46 q
Mean (excluding 0)	3.81	3.89	3.64	3.34	3.82	4.37 cf	3.16	4.51 cf	3.68	3.88	3.79	3.89	4.14 m	3.19	3.54	3.88	3.71	3.86	3.77
Don't know	399 7%	205 7%	191 7%	99 12%	97 7%	98 8%	65 6%	40 4%	113 11%	160 7%	91 6%	36 4%	220 7%	156 8%	23 4%	168 7%	231 7%	198 6%	201 8%
				defg	g	fg			ijk	k			n	ln					q

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used.

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Table 4

Q1B - And how many flights, if any, do you expect to take for business purposes in the next 12 months?

BASE: ALL ADULTS AGED 16-75 IN THE UK/US WHO ARE EMPLOYED OR ARE NON-SOLE TRADING SELF EMPLOYED

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	5153	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	5741	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	3%	26%	14%	11%	23%	3%	13%	19%	4%	20%	10%	19%	3%	17%	10%	5%	19%	15%	19%	15%	17%
0	3373	-	79	65	60	72	17	46	63	21	42	62	31	36	88	32	27	57	43	83	43	72
	59%	-	5%	8%	10%	5%	9%	6%	6%	9%	4%	11%	3%	18%	9%	6%	9%	5%	5%	8%	5%	7%
							e			j		j			o		q		r			
1-4	1534	8	1009	558	414	930	118	514	759	156	801	376	747	113	679	374	203	758	588	731	581	679
	27%	4%	68%	67%	68%	69%	64%	67%	69%	66%	70%	66%	67%	58%	71%	66%	68%	69%	68%	67%	68%	69%
													m		o							
5-10	338	75	263	125	68	227	31	124	193	29	211	74	217	30	96	110	38	193	167	153	162	135
	6%	44%	18%	15%	11%	17%	17%	16%	17%	12%	18%	13%	20%	16%	10%	19%	13%	17%	19%	14%	19%	14%
				d						ik					n				s		u	
11 or more	97	85	76	35	29	65	9	45	50	15	56	21	77	1	32	31	17	48	43	50	45	40
	2%	50%	5%	4%	5%	5%	5%	6%	4%	7%	5%	4%	7%	1%	3%	5%	6%	4%	5%	5%	5%	4%
Mean (including 0)	1.31	15.14	3.8	3.4	3.39	3.66	4.03	3.59	3.66	4.01	3.68	3.19	4.21	2.48	3.07	3.73	3.55	3.56	3.7	3.47	3.63	3.41
						m				m			m									
Mean (excluding 0)	3.81	15.41	4.18	3.92	4.03	4.02	4.69	4.01	4.04	4.72	3.94	3.88	4.47	3.32	3.62	4.12	4.09	3.93	4	4.03	3.95	3.91
						m				m			m									
Don't know	399	3	54	44	37	49	9	34	42	14	31	40	34	14	58	22	12	47	21	68	25	52
	7%	2%	4%	5%	6%	4%	5%	4%	4%	6%	3%	7%	3%	7%	6%	4%	4%	4%	2%	6%	3%	5%
						j				j		j			l				r		t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 5
Q2 - Thinking about when you have travelled or will travel for work, how are your travel arrangements usually organised?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
I organise my work trip myself using a digital booking tool, provided by my employer's business travel agency	579	394	179	125	224	146	55	29	152	315	86	26	390	172	17	366	213	273	306
	29%	29%	28%	29%	29%	33%	25%	23%	28%	31%	27%	24%	30%	28%	19%	30%	27%	27%	31%
I organise my work trip myself via public booking platforms or directly with travel providers. My employer then reimburses me	888	600	279	166	360	208	96	58	215	478	144	51	598	256	34	557	331	454	434
	44%	45%	43%	39%	46%	47%	44%	46%	40%	46%	44%	47%	47%	41%	36%	46%	42%	45%	43%
Someone else books my work trip for me using my employer's business travel agency	184	126	57	40	67	38	22	17	48	86	36	14	107	60	16	98	86	102	82
	9%	9%	9%	9%	9%	9%	10%	13%	9%	8%	11%	13%	8%	10%	17%	8%	11%	10%	8%
Someone else books my work trip for me via public booking platforms or directly with travel providers	218	140	77	68	89	25	26	10	82	96	34	6	120	84	15	123	95	116	102
	11%	10%	12%	16%	11%	6%	12%	8%	15%	9%	10%	6%	9%	13%	16%	10%	12%	12%	10%
Someone else books my work trip for me - I don't know how they do it	114	68	45	26	32	28	16	12	34	48	22	10	62	41	11	56	58	48	66
	6%	5%	7%	6%	4%	6%	7%	10%	6%	5%	7%	9%	5%	7%	11%	5%	7%	5%	7%
Managed travellers (NET)	763	520	237	165	291	184	77	46	200	401	122	39	497	232	33	464	299	375	388
	38%	39%	37%	39%	37%	41%	35%	36%	37%	39%	38%	36%	39%	37%	36%	39%	37%	37%	39%
Unmanaged travellers (NET)	1106	740	356	234	449	233	122	68	297	574	178	58	718	340	49	680	426	570	536
	55%	55%	55%	55%	57%	52%	56%	53%	56%	56%	55%	53%	56%	55%	52%	57%	53%	57%	54%
I don't know	17	7	9	2	10	1	3	1	3	10	3	1	8	8	1	3	14	7	10
	1%	1%	1%	*	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	2%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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3 Oct 2024

Table 6

Q2 - Thinking about when you have travelled or will travel for work, how are your travel arrangements usually organised?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
I organise my work trip myself using a digital booking tool, provided by my employer's business travel agency	579	56	442	247	170	409	38	579	-	102	323	139	341	45	261	152	102	291	266	304	267	268
	29%	33%	30%	30%	28%	30%	21%	76%	-	43%	28%	24%	31%	23%	27%	27%	34%	26%	31%	28%	31%	27%
I organise my work trip myself via public booking platforms or directly with travel providers. My employer then reimburses me	888	84	666	319	236	590	76	-	888	104	527	244	513	87	417	252	101	541	351	515	353	460
	44%	49%	45%	39%	39%	44%	41%	-	80%	44%	46%	43%	46%	45%	44%	44%	34%	49%	41%	47%	41%	47%
								g									p		r		t	
Someone else books my work trip for me using my employer's business travel agency	184	11	128	70	69	130	21	184	-	14	103	61	84	25	104	55	25	102	67	110	69	104
	9%	7%	9%	9%	11%	10%	11%	24%	-	6%	9%	11%	8%	13%	11%	10%	8%	9%	8%	10%	8%	11%
					c			h				i		l								
Someone else books my work trip for me via public booking platforms or directly with travel providers	218	13	159	117	88	138	32	-	218	12	134	65	113	22	118	65	53	99	115	95	109	95
	11%	7%	11%	14%	14%	10%	17%	-	20%	5%	12%	11%	10%	11%	12%	11%	18%	9%	13%	9%	13%	10%
						e		g			i	i					q		s			
Someone else books my work trip for me - I don't know how they do it	114	7	76	59	41	70	15	-	-	3	49	53	50	9	49	41	14	67	57	51	57	43
	6%	4%	5%	7%	7%	5%	8%	-	-	1%	4%	9%	4%	5%	5%	7%	5%	6%	7%	5%	7%	4%
										i	i	ij								u		
Managed travellers (NET)	763	67	570	318	240	539	59	763	-	116	426	200	426	71	365	207	127	393	333	414	335	372
	38%	39%	38%	38%	39%	40%	32%	100%	-	49%	37%	35%	38%	36%	38%	36%	43%	36%	39%	38%	39%	38%
						h		h		jk							q					
Unmanaged travellers (NET)	1106	96	826	436	323	728	108	-	1106	116	661	310	626	110	535	316	153	640	467	611	462	555
	55%	56%	56%	53%	53%	54%	58%	-	100%	49%	58%	54%	57%	56%	56%	56%	51%	58%	54%	56%	54%	57%
						g		g			i											
I don't know	17	-	9	13	6	6	2	-	-	-	4	10	5	4	6	4	4	4	5	9	2	8
	1%	-	1%	2%	1%	*	1%	-	-	-	*	2%	*	2%	1%	1%	1%	*	1%	1%	*	1%
											j			l			q					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 7

Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
I usually work from home 5 days or more a week	235	164	68	39	76	58	41	22	44	119	53	19	148	75	12	126	109	98	137
	12%	12%	11%	9%	10%	13%	19%	17%	8%	12%	16%	18%	12%	12%	13%	10%	14%	10%	14%
							cd	cd			hi	h					o		q
I usually work from home 4 days a week	179	125	51	46	67	42	22	2	54	83	41	1	115	58	7	113	66	95	84
	9%	9%	8%	11%	9%	9%	10%	2%	10%	8%	13%	1%	9%	9%	7%	9%	8%	10%	8%
				g	g	g	g		k	k	ik								
I usually work from home 3 days a week	346	231	111	75	163	61	34	12	98	190	47	11	225	113	8	214	132	203	143
	17%	17%	17%	18%	21%	14%	16%	10%	18%	18%	14%	10%	17%	18%	9%	18%	17%	20%	14%
				g	eg				n				n					r	
I usually work from home 2 days a week	378	242	135	87	177	75	24	14	124	202	39	13	253	111	14	252	127	220	158
	19%	18%	21%	20%	23%	17%	11%	11%	23%	20%	12%	12%	20%	18%	15%	21%	16%	22%	16%
				fg	efg				jk	i						p		r	
I usually work from home 1 day a week	237	161	74	52	76	62	29	17	58	121	44	14	163	61	13	153	84	140	97
	12%	12%	11%	12%	10%	14%	13%	14%	11%	12%	14%	13%	13%	10%	14%	13%	11%	14%	10%
						d												r	
I usually work away from my home, at an office or employer's location	573	381	190	114	206	137	61	56	139	296	91	48	356	182	35	318	255	219	354
	29%	28%	29%	27%	26%	31%	28%	44%	26%	29%	28%	44%	28%	29%	38%	26%	32%	22%	35%
								cdef				hij			l		o		q
Remote worker (NET)	235	164	68	39	76	58	41	22	44	119	53	19	148	75	12	126	109	98	137
	12%	12%	11%	9%	10%	13%	19%	17%	8%	12%	16%	18%	12%	12%	13%	10%	14%	10%	14%
							cd	cd			hi	h					o		q
Hybrid worker (NET)	1141	758	371	261	482	241	109	46	334	595	172	39	755	343	43	732	409	659	482
	57%	57%	57%	61%	62%	54%	50%	36%	63%	58%	53%	36%	59%	55%	46%	61%	51%	66%	48%
				efg	efg	g	g		jk	k	k		n			p		r	
In-Office worker (NET)	573	381	190	114	206	137	61	56	139	296	91	48	356	182	35	318	255	219	354
	29%	28%	29%	27%	26%	31%	28%	44%	26%	29%	28%	44%	28%	29%	38%	26%	32%	22%	35%
								cdef				hij			l		o		q
Don't know / It depends	51	33	18	14	18	10	7	3	17	22	10	2	26	22	3	28	24	24	27
	3%	2%	3%	3%	2%	2%	3%	2%	3%	2%	3%	2%	2%	4%	3%	2%	3%	2%	3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 8

Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1205	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
I usually work from home 5 days or more a week	235	21	175	104	78	150	17	116	116	235	-	-	127	27	128	51	52	100	113	116	103	101
	12%	12%	12%	13%	13%	11%	9%	15%h	10%	100%jk	-	-	11%	14%	13%o	9%	17%q	9%	13%	11%	12%	10%
I usually work from home 4 days a week	179	16	129	87	50	131	20	85	91	-	179	-	101	20	82	55	42	90	85	91	92	80
	9%	10%	9%	11%	8%	10%	11%	11%h	8%	-	16%ik	-	9%	10%	9%	10%	14%q	8%	10%	8%	11%	8%
I usually work from home 3 days a week	346	45	268	164	106	249	42	111	224	-	346	-	199	29	154	94	48	169	171	170	175	147
	17%	26%	18%	20%	17%	19%	23%	15%	20%g	-	30%ik	-	18%	15%	16%	16%	16%	15%	20%st	16%	20%u	15%
I usually work from home 2 days a week	378	26	282	155	116	272	27	152	201	-	378	-	225	30	146	132	43	221	160	210	164	186
	19%	15%	19%	19%	19%	20%	14%	20%	18%	-	33%ik	-	20%	15%	15%	23%n	14%	20%p	19%	19%	19%	19%
I usually work from home 1 day a week	237	15	176	96	69	160	26	77	145	-	237	-	133	27	103	81	45	125	105	128	89	130
	12%	9%	12%	12%	11%	12%	14%	10%	13%	-	21%ik	-	12%	14%	11%	14%	15%	11%	12%	12%	10%	13%
I usually work away from my home, at an office or employer's location	573	43	410	204	177	353	48	200	310	-	-	573	295	56	309	146	63	366	209	347	221	309
	29%	25%	28%	25%	29%c	26%	26%	26%	28%	-	-	100%ij	27%	29%	32%o	26%	21%	33%p	24%	32%r	26%	32%t
Remote worker (NET)	235	21	175	104	78	150	17	116	116	235	-	-	127	27	128	51	52	100	113	116	103	101
	12%	12%	12%	13%	13%	11%	9%	15%h	10%	100%jk	-	-	11%	14%	13%o	9%	17%q	9%	13%	11%	12%	10%
Hybrid worker (NET)	1141	102	855	501	342	812	115	426	661	-	1141	-	657	106	486	361	179	605	521	597	520	543
	57%	60%	58%	61%d	56%	60%	62%	56%	60%	-	100%ik	-	59%	55%	51%	63%sn	60%	55%	60%st	55%	61%u	56%
In-Office worker (NET)	573	43	410	204	177	353	48	200	310	-	-	573	295	56	309	146	63	366	209	347	221	309
	29%	25%	28%	25%	29%c	26%	26%	26%	28%	-	-	100%ij	27%	29%	32%o	26%	21%	33%p	24%	32%r	26%	32%t
Don't know / It depends	51	5	41	17	13	28	6	20	20	-	-	-	27	5	31	11	4	32	18	24	14	25
	3%	3%	3%	2%	2%	2%	3%	3%	2%	-	-	-	2%	3%	3%	2%	1%	3%	2%	2%	2%	3%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 9

Q4 - Thinking about the last trip you took for work, which of the following options best describes the reason you travelled?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Client relationship building	531 27%	367 27%	160 25%	121 28%	228 29%	114 26%	41 19%	27 21%	153 29%	282 27%	72 22%	23 21%	373 29%	150 24%	8 9%	361 30%	169 21%	272 27%	259 26%
Sales meetings	467 23%	335 25%	130 20%	110 26%	192 25%	113 25%	33 15%	18 14%	133 25%	262 25%	55 17%	16 15%	306 24%	147 24%	13 14%	301 25%	166 21%	233 23%	234 23%
Conferences and exhibitions	714 36%	467 35%	238 37%	126 30%	299 38%	165 37%	81 37%	42 33%	160 30%	396 38%	122 38%	36 33%	482 37%	207 33%	25 27%	454 38%	260 33%	350 35%	364 36%
Training, learning and development	719 36%	476 36%	238 37%	133 31%	298 38%	182 41%	71 33%	35 28%	180 34%	398 39%	113 35%	28 26%	470 37%	214 34%	35 37%	465 39%	254 32%	341 34%	378 38%
Client project work	530 27%	369 28%	158 24%	115 27%	219 28%	133 30%	43 20%	20 16%	148 28%	294 29%	70 22%	18 17%	357 28%	155 25%	17 19%	354 29%	176 22%	274 27%	256 26%
Leadership meetings and presentations	576 29%	392 29%	178 27%	122 29%	242 31%	138 31%	55 25%	19 15%	160 30%	319 31%	80 25%	17 16%	414 32%	147 24%	15 16%	403 33%	173 22%	301 30%	275 28%
Team meetings at a location owned by your company	557 28%	369 28%	185 29%	120 28%	237 30%	139 31%	46 21%	15 12%	157 29%	310 30%	77 24%	13 12%	383 30%	157 25%	16 17%	362 30%	194 24%	293 29%	264 26%
Team meetings held at an off-site location	537 27%	364 27%	169 26%	136 32%	209 27%	126 28%	41 19%	26 21%	166 31%	278 27%	72 22%	21 19%	372 29%	152 24%	13 14%	349 29%	188 24%	275 28%	262 26%
On-site visits and monitoring	477 24%	319 24%	156 24%	99 23%	201 26%	110 25%	45 21%	21 17%	127 24%	258 25%	73 22%	18 17%	317 25%	148 24%	12 12%	287 24%	190 24%	239 24%	238 24%
Other	75 4%	46 3%	28 4%	15 4%	25 3%	16 4%	9 4%	9 7%	20 4%	36 3%	13 4%	6 6%	36 3%	26 4%	13 14%	34 3%	41 5%	33 3%	42 4%
Client work (NET)	1041 52%	725 54%	310 48%	239 56%	430 55%	242 54%	84 39%	46 36%	295 55%	572 55%	134 41%	40 37%	691 54%	319 51%	31 33%	679 56%	362 45%	535 53%	506 51%
Internal meetings (NET)	1124 56%	752 56%	365 56%	273 64%	455 58%	253 57%	95 43%	48 38%	339 63%	593 57%	152 47%	41 38%	741 58%	351 56%	32 34%	699 58%	425 53%	574 57%	550 55%
Personal development (NET)	1357 68%	900 67%	443 68%	267 62%	554 71%	318 71%	142 65%	75 59%	342 64%	737 71%	214 66%	64 59%	899 70%	405 65%	53 56%	855 71%	501 63%	660 66%	697 70%
Don't know	14 1%	7 1%	5 1%	4 1%	4 1%	1 *	3 1%	1 1%	5 1%	4 *	3 1%	1 1%	5 *	8 1%	- -	4 *	9 1%	5 *	9 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 10
Q4 - Thinking about the last trip you took for work, which of the following options best describes the reason you travelled?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Client relationship building	531	76	409	218	131	369	48	214	295	61	324	133	337	37	200	155	80	297	263	259	255	251
	27%	44%	28%	26%	22%	27%	26%	28%	27%	26%	28%	23%	30%	19%	21%	27%	27%	30%	30%	30%	30%	26%
Sales meetings	467	50	364	220	103	336	42	174	269	43	285	132	279	35	182	131	68	255	237	221	241	196
	23%	29%	25%	27%	17%	25%	23%	23%	24%	18%	25%	23%	25%	18%	19%	23%	23%	23%	28%	20%	28%	20%
Conferences and exhibitions	714	94	557	242	171	454	67	264	418	74	433	193	414	67	325	190	80	428	289	406	291	366
	36%	55%	38%	29%	28%	34%	37%	35%	38%	32%	38%	34%	37%	35%	34%	33%	27%	39%	34%	37%	34%	37%
Training, learning and development	719	80	552	252	197	490	65	260	426	80	416	206	450	65	335	182	89	432	340	362	314	352
	36%	47%	37%	31%	32%	36%	35%	34%	39%	34%	36%	36%	41%	34%	35%	32%	30%	39%	39%	33%	37%	36%
Client project work	530	69	424	218	133	355	40	208	302	60	330	126	342	31	207	144	68	303	243	274	231	256
	27%	41%	29%	26%	22%	26%	22%	27%	27%	25%	29%	22%	31%	16%	22%	25%	23%	27%	28%	25%	27%	26%
Leadership meetings and presentations	576	85	469	218	122	414	37	206	343	56	365	147	389	43	234	158	65	335	269	302	279	262
	29%	50%	32%	26%	20%	31%	20%	27%	31%	24%	32%	26%	35%	22%	25%	28%	22%	30%	31%	28%	33%	27%
Team meetings at a location owned by your company	557	70	434	234	140	395	39	238	292	63	335	136	365	41	194	171	76	311	258	284	268	253
	28%	41%	29%	28%	23%	29%	21%	31%	26%	27%	29%	24%	33%	21%	20%	30%	26%	28%	30%	26%	31%	26%
Team meetings held at an off-site location	537	59	406	246	140	384	51	219	301	67	333	130	340	49	225	139	91	275	263	263	275	224
	27%	34%	27%	30%	23%	29%	28%	29%	27%	29%	29%	23%	31%	25%	24%	24%	30%	25%	31%	24%	32%	23%
On-site visits and monitoring	477	53	360	226	128	326	44	203	256	59	282	124	301	47	211	115	70	262	233	230	211	236
	24%	31%	24%	27%	21%	24%	24%	27%	23%	25%	25%	22%	27%	24%	22%	20%	23%	24%	27%	21%	25%	24%
Other	75	6	46	33	27	39	19	19	41	8	30	31	34	10	33	25	13	40	30	38	25	40
	4%	4%	3%	4%	4%	3%	10%	2%	4%	4%	3%	5%	3%	5%	3%	4%	4%	4%	3%	4%	3%	4%
Client work (NET)	1041	117	819	449	268	719	92	413	579	115	633	270	622	72	418	302	157	580	501	518	494	477
	52%	68%	55%	54%	44%	53%	50%	54%	52%	49%	55%	47%	56%	37%	44%	53%	53%	53%	58%	48%	58%	49%
Internal meetings (NET)	1124	110	853	519	315	795	95	457	613	136	667	293	694	102	473	320	185	597	522	575	534	515
	56%	65%	58%	63%	52%	59%	52%	60%	55%	58%	58%	51%	63%	52%	50%	56%	62%	54%	61%	53%	62%	53%
Personal development (NET)	1357	139	1039	503	361	911	116	498	792	144	799	385	800	121	628	369	180	798	597	732	598	660
	68%	82%	70%	61%	59%	68%	63%	65%	72%	61%	70%	67%	72%	62%	66%	65%	60%	72%	69%	67%	70%	67%
Don't know	14	-	8	10	6	6	4	1	3	1	4	5	2	2	5	4	3	2	4	8	1	11
	1%	-	1%	1%	1%	*	2%	*	*	1%	*	1%	*	1%	1%	1%	1%	*	1%	1%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 11

Q5 - Was your last trip to a domestic destination (e.g. a city in another part of the country you work in) or a foreign destination (e.g. in another country to the one you work in)?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
A trip to a domestic destination	954	634	313	189	336	211	139	78	234	462	192	66	588	303	63	526	428	323	631
	48%	47%	48%	44%	43%	47%	64%	61%	44%	45%	59%	61%	46%	49%	68%	44%	54%	32%	63%
							cde	cde			hi	hi			lm		o		q
A trip to a foreign destination	569	385	178	145	214	116	55	39	177	272	87	33	367	181	22	342	227	422	147
	28%	29%	28%	34%	27%	26%	25%	31%	33%	26%	27%	31%	29%	29%	23%	28%	29%	42%	15%
				def					i									r	
Both	461	305	153	90	229	114	20	9	118	293	42	8	322	130	8	330	131	250	211
	23%	23%	24%	21%	29%	26%	9%	7%	22%	28%	13%	7%	25%	21%	9%	27%	16%	25%	21%
				fg	cfg	fg			jk	hjk			n	n		p			
Don't know	16	12	3	4	2	5	3	1	4	6	4	1	7	8	-	5	10	5	11
	1%	1%	*	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	*	1%	*	1%
							d									o			

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 12

Q5 - Was your last trip to a domestic destination (e.g. a city in another part of the country you work in) or a foreign destination (e.g. in another country to the one you work in)?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
A trip to a domestic destination	954	59	670	363	332	624	87	365	535	128	486	309	482	102	954	-	149	536	347	579	347	524
	48%	35%	45%	44%	55%	46%	47%	48%	48%	55%	43%	54%	44%	52%	100%	-	50%	49%	40%	53%	40%	54%
					c					j		j		l	o				r		t	
A trip to a foreign destination	569	55	412	248	171	397	58	207	316	51	361	146	295	70	-	569	84	341	250	306	255	262
	28%	32%	28%	30%	28%	30%	32%	27%	29%	22%	32%	26%	27%	36%	-	100%	28%	31%	29%	28%	30%	27%
										ik				l		n						
Both	461	55	391	206	100	311	37	186	248	54	285	112	322	19	-	-	62	223	256	194	248	188
	23%	33%	26%	25%	16%	23%	20%	24%	22%	23%	25%	20%	29%	10%	-	-	21%	20%	30%	18%	29%	19%
				d						k			m					s		u		
Don't know	16	1	9	10	6	12	2	5	7	1	8	5	7	3	-	-	3	4	9	6	7	4
	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	2%	-	-	1%	*	1%	1%	1%	*

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 13

Q6 - And still thinking about the last trip you took for work, how many days were you away for?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Less than one day	23 1%	15 1%	8 1%	5 1%	8 1%	7 2%	2 1%	1 1%	7 1%	12 1%	3 1%	1 1%	12 1%	8 1%	3 4%	10 1%	13 2%	13 1%	10 1%
One day	60 3%	41 3%	18 3%	16 4%	16 2%	17 4%	8 4%	2 2%	17 3%	27 3%	13 4%	2 2%	38 3%	17 3%	5 5%	35 3%	25 3%	33 3%	27 3%
Two days	320 16%	195 15%	125 19%	59 14%	126 16%	74 17%	36 16%	25 19%	71 13%	170 16%	56 17%	23 21%	216 17%	87 14%	18 19%	181 15%	139 17%	175 18%	145 15%
Three days	556 28%	384 29%	167 26%	138 32%	209 27%	111 25%	67 31%	31 25%	166 31%	272 26%	93 29%	25 23%	364 28%	177 28%	15 16%	348 29%	208 26%	289 29%	267 27%
Four days	394 20%	274 21%	116 18%	85 20%	159 20%	90 20%	44 20%	17 13%	106 20%	206 20%	68 21%	14 13%	249 19%	127 20%	18 20%	261 22%	134 17%	182 18%	212 21%
Five days	331 17%	223 17%	105 16%	55 13%	144 18%	83 19%	26 12%	23 18%	76 14%	196 19%	39 12%	20 18%	217 17%	103 17%	10 11%	216 18%	115 14%	154 15%	177 18%
Six days	111 6%	70 5%	40 6%	18 4%	47 6%	24 5%	13 6%	9 7%	28 5%	58 6%	17 5%	8 8%	68 5%	37 6%	5 6%	59 5%	52 7%	51 5%	60 6%
Seven or more days	194 10%	129 10%	63 10%	48 11%	68 9%	39 9%	22 10%	17 14%	58 11%	87 8%	34 11%	14 13%	117 9%	58 9%	18 19%	90 7%	104 13%	98 10%	96 10%
Less than one day (NET)	23 1%	15 1%	8 1%	5 1%	8 1%	7 2%	2 1%	1 1%	7 1%	12 1%	3 1%	1 1%	12 1%	8 1%	3 4%	10 1%	13 2%	13 1%	10 1%
One to two days (NET)	380 19%	236 18%	143 22%	75 18%	143 18%	91 20%	44 20%	27 21%	88 16%	198 19%	70 21%	25 23%	254 20%	104 17%	23 24%	216 18%	164 21%	208 21%	172 17%
Three to four days (NET)	950 48%	658 49%	282 44%	223 52%	368 47%	200 45%	111 51%	48 38%	272 51%	479 46%	161 49%	39 36%	612 48%	305 49%	33 36%	609 51%	342 43%	471 47%	479 48%
Five to six days (NET)	443 22%	293 22%	145 22%	73 17%	191 24%	108 24%	39 18%	32 25%	104 20%	254 25%	56 17%	28 26%	286 22%	141 23%	16 17%	275 23%	168 21%	206 21%	237 24%
Seven days and more (NET)	194 10%	129 10%	63 10%	48 11%	68 9%	39 9%	22 10%	17 14%	58 11%	87 8%	34 11%	14 13%	117 9%	58 9%	18 19%	90 7%	104 13%	98 10%	96 10%
Don't know	10 *	4 *	5 1%	3 1%	3 *	1 *	1 *	1 1%	4 1%	3 *	1 *	1 1%	3 *	6 1%	- -	3 *	6 1%	4 *	6 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 14

Q6 - And still thinking about the last trip you took for work, how many days were you away for?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
100%	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Less than one day	23	3	15	12	6	11	3	10	9	6	6	11	12	5	17	3	4	7	14	10	11	9
	1%	2%	1%	1%	1%	1%	2%	1%	1%	3%	*	2%	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%
One day	60	3	30	31	28	39	5	31	25	11	31	17	27	4	43	13	19	20	29	27	32	23
	3%	2%	2%	4%	5%	3%	3%	4%	2%	5%	3%	3%	2%	2%	4%	2%	6%	2%	3%	3%	4%	2%
Two days	320	16	217	143	110	217	25	153	148	42	186	84	162	39	208	59	46	158	120	192	133	163
	16%	9%	15%	17%	18%	16%	14%	20%	13%	18%	16%	15%	15%	20%	22%	10%	15%	14%	14%	18%	16%	17%
Three days	556	38	399	226	182	364	59	205	326	60	332	155	302	59	295	139	79	323	224	322	222	294
	28%	22%	27%	27%	30%	27%	32%	27%	29%	25%	29%	27%	27%	30%	31%	24%	27%	29%	26%	30%	26%	30%
Four days	394	34	313	156	102	275	36	137	239	41	246	99	236	32	174	117	56	214	188	200	175	187
	20%	20%	21%	19%	17%	20%	20%	18%	22%	17%	22%	17%	21%	16%	18%	20%	19%	19%	22%	18%	20%	18%
Five days	331	42	265	126	90	230	24	130	182	36	199	89	192	24	115	118	47	198	166	155	160	148
	17%	24%	18%	15%	15%	17%	13%	17%	16%	15%	17%	16%	17%	13%	12%	21%	16%	18%	19%	14%	19%	15%
Six days	111	15	85	49	34	78	10	42	57	13	58	38	58	9	36	43	19	62	40	69	47	52
	6%	9%	6%	6%	6%	6%	5%	5%	5%	5%	5%	7%	5%	5%	4%	7%	6%	6%	5%	6%	5%	5%
Seven or more days	194	20	154	75	52	127	19	54	118	24	79	77	117	19	64	75	26	118	78	104	75	98
	10%	12%	10%	9%	8%	9%	10%	7%	11%	10%	7%	13%	11%	10%	7%	13%	9%	11%	9%	10%	9%	10%
Less than one day (NET)	23	3	15	12	6	11	3	10	9	6	6	11	12	5	17	3	4	7	14	10	11	9
	1%	2%	1%	1%	1%	1%	2%	1%	1%	3%	*	2%	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%
One to two days (NET)	380	19	247	174	139	256	30	184	173	54	217	101	188	43	251	71	65	178	149	219	165	185
	19%	11%	17%	21%	23%	19%	16%	24%	16%	23%	19%	18%	17%	22%	26%	13%	22%	16%	17%	20%	19%	18%
Three to four days (NET)	950	72	712	382	284	639	95	342	565	100	579	254	538	91	469	256	135	537	412	522	396	482
	48%	42%	48%	46%	47%	48%	51%	45%	51%	43%	51%	44%	49%	47%	49%	45%	45%	49%	48%	48%	46%	49%
Five to six days (NET)	443	56	350	174	124	308	34	171	239	49	257	128	251	34	151	161	66	261	206	224	207	200
	22%	33%	24%	21%	20%	23%	19%	22%	22%	21%	23%	22%	23%	17%	16%	28%	22%	24%	24%	21%	24%	20%
Seven days and more (NET)	194	20	154	75	52	127	19	54	118	24	79	77	117	19	64	75	26	118	78	104	75	98
	10%	12%	10%	9%	8%	9%	10%	7%	11%	10%	7%	13%	11%	10%	7%	13%	9%	11%	9%	10%	9%	10%
Don't know	10	-	4	9	6	2	3	1	2	2	3	3	-	3	2	2	2	2	3	5	2	5
	*	-	*	1%	1%	*	2%	*	*	1%	*	1%	-	2%	*	*	1%	*	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 15

Q7 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? - Summary table

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	I had a lot of free time to leave the hotel and explore the area where I was staying	I would have preferred the work trip to have been shorter	I found the process of arranging the travel for my last work trip difficult	The purpose of the work trip was important and justified the time I spent away from home and the office	I could choose the travel options and providers that suited my personal preferences	I would have liked to extend my work trip to include additional leisure time
UNWEIGHTED BASE	1817	1817	1817	1817	1817	1817
WEIGHTED BASE	2000	2000	2000	2000	2000	2000
Strongly agree	430 21%	302 15%	263 13%	834 42%	675 34%	592 30%
Tend to agree	754 38%	503 25%	454 23%	714 36%	753 38%	778 39%
Neither agree nor disagree	347 17%	489 24%	336 17%	259 13%	322 16%	347 17%
Tend to disagree	343 17%	455 23%	514 26%	128 6%	169 8%	182 9%
Strongly disagree	119 6%	228 11%	414 21%	54 3%	67 3%	92 5%
Agree (NET)	1184 59%	805 40%	717 36%	1549 77%	1427 71%	1370 68%
Disagree (NET)	462 23%	683 34%	928 46%	182 9%	236 12%	274 14%
Don't know	8 *	22 1%	19 1%	10 1%	15 1%	9 *

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Table 16

Q7_1 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I had a lot of free time to leave the hotel and explore the area where I was staying

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	430 21%	306 23% b	120 19%	98 23% fg	180 23% fg	113 25% fg	26 12% g	13 10%	123 23% jk	242 23% jk	53 16%	12 11%	280 22% n	139 22% n	10 11%	277 23%	153 19%	196 20%	234 23% q
Tend to agree	754 38%	518 39%	231 36%	154 36%	317 41%	163 37%	85 39%	35 28%	204 38%	404 39%	115 35%	31 29%	480 37%	243 39%	31 33%	461 38%	293 37%	372 37%	382 38%
Neither agree nor disagree	347 17%	217 16%	126 20%	99 23% def	131 17%	62 14%	30 14%	25 20%	118 22% ij	166 16%	45 14%	18 17%	216 17%	110 18%	20 22%	214 18%	133 17%	195 19%	152 15% r
Tend to disagree	343 17%	221 17%	118 18%	52 12%	117 15%	75 17%	56 26% cde	43 34% cde	59 11% h	167 16% h	80 24% hi	37 34% hi	228 18%	89 14%	27 28% lm	179 15%	164 21% o	170 17%	173 17%
Strongly disagree	119 6%	70 5%	48 7%	23 5%	33 4%	32 7%	20 9%	11 9%	28 5%	48 5%	32 10%	10 9%	79 6%	34 5%	5 6%	71 6%	48 6%	64 6%	55 6%
Agree (NET)	1184 59%	824 62% b	351 54%	252 59% g	497 64% fg	276 62% fg	111 51% g	48 38%	327 61% jk	646 63% jk	168 52% k	43 39%	760 59% n	382 62% n	41 44%	738 61% p	446 56%	568 57%	616 62% q
Disagree (NET)	462 23%	291 22%	166 26%	76 18%	149 19%	107 24% c	76 35% cde	54 42% cde	87 16% h	216 21% h	112 34% hi	47 44% hi	307 24% l	123 20%	32 34% lm	250 21% o	212 27% o	234 23%	228 23%
Don't know	8 *	4 *	3 1%	1 *	4 1%	1 *	1 *	- -	2 *	4 *	1 *	- -	1 *	6 1%	- -	2 *	5 1%	4 *	4 *

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 17

Q7_1 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I had a lot of free time to leave the hotel and explore the area where I was staying

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	430	50	376	157	76	286	19	156	247	65	235	119	318	20	175	128	68	269	216	205	224	174
	21%	29%	25%	19%	12%	21%	11%	20%	22%	28%	21%	21%	29%	10%	18%	22%	23%	24%	25%	19%	26%	18%
				d		f				jk			m					s		u		
Tend to agree	754	54	589	302	186	541	50	293	420	81	441	213	430	61	359	190	89	427	352	390	353	359
	38%	32%	40%	37%	31%	40%	27%	38%	38%	35%	39%	37%	39%	31%	38%	33%	30%	39%	41%	36%	41%	37%
				d		f												p	s			
Neither agree nor disagree	347	24	234	163	133	237	51	133	186	25	222	91	162	35	169	102	53	180	152	180	145	177
	17%	14%	16%	20%	22%	18%	28%	17%	17%	11%	19%	16%	15%	18%	18%	18%	18%	16%	18%	17%	17%	18%
						e				i												
Tend to disagree	343	28	217	145	156	218	40	133	190	43	182	108	149	53	185	105	55	177	101	232	88	205
	17%	17%	15%	18%	26%	16%	22%	17%	17%	18%	16%	19%	13%	27%	19%	18%	18%	16%	12%	21%	10%	21%
				c														r			t	
Strongly disagree	119	14	61	53	55	60	20	44	61	19	56	42	45	23	62	43	30	49	38	75	41	62
	6%	8%	4%	6%	9%	4%	11%	6%	6%	8%	5%	7%	4%	12%	7%	8%	10%	4%	4%	7%	5%	6%
				c		e							l				q		r			
Agree (NET)	1184	104	965	459	262	826	70	450	667	147	676	332	747	81	534	318	157	696	568	595	578	532
	59%	61%	65%	56%	43%	62%	38%	59%	60%	62%	59%	58%	68%	42%	56%	56%	53%	63%	66%	55%	67%	54%
				d		f				m							p	s	u			
Disagree (NET)	462	42	278	199	211	278	60	177	251	62	238	150	194	76	247	148	85	226	139	307	128	268
	23%	25%	19%	24%	35%	21%	33%	23%	23%	26%	21%	26%	18%	39%	26%	26%	29%	20%	16%	28%	15%	27%
				c		e				j				l			q		r		t	
Don't know	8	-	3	5	3	2	3	3	2	1	5	1	3	2	3	2	2	1	3	3	6	1
	*	-	*	1%	1%	*	2%	*	*	1%	*	*	*	1%	*	*	1%	*	*	*	1%	*
						e											q					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 18

Q7_2 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I would have preferred the work trip to have been shorter

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	302 15%	223 17% b	78 12%	67 16% fg	146 19% fg	66 15% fg	18 8%	5 4%	87 16% jk	179 17% jk	32 10%	4 4%	191 15%	101 16%	10 11%	198 16%	104 13%	143 14%	159 16%
Tend to agree	503 25%	356 27%	145 22%	109 25% g	202 26% g	125 28% g	48 22%	19 15%	131 25% k	278 27% k	80 25%	14 13%	331 26%	151 24%	21 23%	321 27%	182 23%	241 24%	262 26%
Neither agree nor disagree	489 24%	306 23%	175 27%	100 23%	176 23%	97 22%	71 33%	46 36%	124 23% cde	232 22% cde	92 28%	42 38% i	302 24%	163 26%	25 26%	266 22%	223 28% o	237 24%	252 25%
Tend to disagree	455 23%	295 22%	156 24%	103 24%	171 22%	95 21%	47 21%	39 31% de	127 24%	227 22%	69 21%	32 30%	301 23%	131 21%	23 25%	267 22%	188 24%	253 r	202 20%
Strongly disagree	228 11%	141 11%	87 13%	45 11%	78 10%	57 13%	31 14%	18 14%	60 11%	104 10%	47 14%	17 15% i	149 12%	64 10%	15 16%	140 12%	88 11%	114 11%	114 11%
Agree (NET)	805 40%	580 43% b	223 34%	176 41% fg	349 45% fg	191 43% fg	65 30% g	25 19%	218 41% k	457 44% jk	113 35% k	18 16%	522 41%	253 41%	31 33%	519 43% p	286 36%	384 38%	421 42%
Disagree (NET)	683 34%	436 33% a	243 38%	148 35%	249 32%	152 34%	77 35%	57 45% de	187 35%	331 32%	116 36%	49 45% i	450 35%	196 31%	38 41%	407 34%	276 35%	367 r	316 32%
Don't know	22 1%	14 1%	7 1%	3 1%	8 1%	6 1%	4 2%	- -	5 1%	12 1%	5 2%	- -	11 1%	11 2%	- -	11 1%	11 1%	11 1%	11 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 19

Q7_2 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I would have preferred the work trip to have been shorter

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	302	33	245	164	88	225	27	108	173	46	171	76	200	22	127	83	77	126	190	106	202	89
	15%	19%	17%	20%	14%	17%	15%	14%	16%	20%	15%	13%	18%	11%	13%	15%	26%	11%	22%	10%	24%	9%
				d						k			m				q		s		u	
Tend to agree	503	47	404	251	174	368	55	214	265	56	323	117	299	44	213	136	96	208	282	215	253	219
	25%	28%	27%	30%	29%	27%	30%	28%	24%	24%	28%	20%	27%	23%	22%	24%	32%	19%	33%	20%	30%	22%
											k						q		s		u	
Neither agree nor disagree	489	34	331	193	160	311	49	201	256	64	259	152	220	45	257	121	73	270	159	307	169	261
	24%	20%	22%	23%	26%	23%	27%	26%	23%	27%	23%	27%	20%	23%	27%	21%	25%	24%	18%	28%	20%	27%
															o				r		t	
Tend to disagree	455	33	318	147	138	306	40	148	277	44	261	137	242	46	235	149	36	307	152	291	146	265
	23%	19%	21%	18%	23%	23%	22%	19%	25%	19%	23%	24%	22%	24%	25%	26%	12%	28%	18%	27%	17%	27%
					c				e									p		r		t
Strongly disagree	228	21	171	56	40	122	7	86	125	19	119	81	129	33	111	74	12	182	69	155	73	139
	11%	12%	12%	7%	7%	9%	4%	11%	11%	8%	10%	14%	12%	17%	12%	13%	4%	17%	8%	14%	9%	14%
						f						ij							r		t	
Agree (NET)	805	80	649	415	262	593	82	322	438	102	494	194	499	66	340	220	172	334	472	321	455	308
	40%	47%	44%	50%	43%	44%	44%	42%	40%	44%	43%	34%	45%	34%	36%	39%	58%	30%	55%	30%	53%	32%
				d						k	k		m				q		s		u	
Disagree (NET)	683	54	489	203	178	428	48	234	402	63	381	218	371	79	346	222	48	490	221	446	219	404
	34%	32%	33%	25%	29%	32%	26%	31%	36%	27%	33%	38%	34%	41%	36%	39%	16%	44%	26%	41%	26%	41%
				c					e			i					p		r		t	
Don't know	22	2	13	14	9	12	6	5	11	4	7	9	15	4	11	6	5	10	10	11	14	5
	1%	1%	1%	2%	2%	1%	3%	1%	1%	2%	1%	2%	1%	2%	1%	1%	2%	1%	1%	2%	2%	1%
							e													u		

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 20

Q7_3 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I found the process of arranging the travel for my last work trip difficult

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	263 13%	192 14% b	69 11%	74 17% efg	124 16% efg	50 11% fg	13 6%	2 2%	88 16% jk	150 15% jk	24 7% k	1 1%	150 12% ln	106 17% ln	8 8%	159 13%	104 13%	126 13%	137 14%
Tend to agree	454 23%	326 24% b	123 19%	119 28% fg	191 24% g	100 22% g	40 18% g	5 4%	146 27% jk	246 24% jk	59 18% k	3 3%	295 23% p	144 23% p	15 16%	296 25% p	158 20% r	252 25% r	202 20%
Neither agree nor disagree	336 17%	209 16%	123 19%	85 20% e	134 17% e	64 14% e	32 15%	22 17%	110 21% i	156 15% i	54 17%	16 15%	206 16% i	114 18% i	15 16%	189 16% i	147 18% i	180 18% i	156 16%
Tend to disagree	514 26%	328 25%	185 29%	96 22% cd	185 24% cd	122 27% cd	67 31% cd	44 34% cd	116 22% h	268 26% h	95 29% h	35 32% h	339 26% m	151 24% m	24 26%	300 25% p	215 27% p	242 24% p	272 27%
Strongly disagree	414 21%	267 20% c	142 22% c	46 11% cd	143 18% cd	107 24% cd	64 29% cd	53 42% cdef	66 12% h	206 20% h	89 27% hi	52 49% hij	285 22% m	97 16% ln	32 34% lm	255 21% p	158 20% q	190 19% q	224 22%
Agree (NET)	717 36%	518 39% b	192 30%	192 45% efg	314 40% efg	150 34% fg	53 24% g	8 6%	234 44% ijk	396 38% jk	83 26% k	4 4%	445 35% ln	250 40% ln	23 24%	455 38% p	262 33% p	378 38% p	339 34%
Disagree (NET)	928 46%	595 45% a	327 51%	143 33% a	328 42% c	229 51% cd	131 60% cde	97 76% cdef	182 34% h	474 46% h	185 57% hi	88 81% hij	624 49% m	248 40% m	56 59% lm	555 46% p	373 47% q	432 43% q	496 50% q
Don't know	19 1%	13 1%	4 1%	8 2%	5 1%	3 1%	2 1%	- -	8 1%	7 1%	3 1%	- -	10 1%	9 1%	- -	4 *	14 2% o	10 1%	9 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 21

Q7_3 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I found the process of arranging the travel for my last work trip difficult

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	263	27	235	134	66	213	17	110	133	37	151	69	192	11	107	65	58	123	179	82	174	80
	13%	16%	16%	16%	11%	16%	9%	14%	12%	14%	13%	12%	17%	6%	11%	11%	19%	11%	21%	8%	20%	8%
				d		f							m				q		s		u	
Tend to agree	454	40	371	244	133	343	43	186	245	55	291	103	270	34	172	139	89	205	265	183	264	167
	23%	24%	25%	29%	22%	26%	23%	24%	22%	23%	25%	18%	24%	18%	18%	24%	30%	19%	31%	17%	31%	17%
				d							k					n	q		s		u	
Neither agree nor disagree	336	14	224	182	116	225	49	128	178	43	197	85	157	31	153	92	52	172	151	170	146	163
	17%	8%	15%	22%	19%	17%	27%	17%	16%	18%	17%	15%	14%	16%	16%	16%	17%	16%	17%	16%	17%	17%
						e																
Tend to disagree	514	38	357	175	184	353	45	196	291	52	278	168	257	73	281	147	60	311	168	330	160	302
	26%	22%	24%	21%	30%	26%	25%	26%	26%	22%	24%	29%	23%	37%	29%	26%	20%	28%	19%	30%	19%	31%
					c						ij							p		r		t
Strongly disagree	414	50	282	80	106	197	27	142	249	47	215	141	220	43	233	120	33	285	94	311	104	262
	21%	30%	19%	10%	17%	15%	15%	19%	22%	20%	19%	25%	20%	22%	24%	21%	11%	26%	11%	29%	12%	27%
					c						j							p		r		t
Agree (NET)	717	67	605	378	199	555	60	296	378	92	442	171	462	46	279	204	147	327	444	264	438	247
	36%	39%	41%	46%	33%	41%	33%	39%	34%	39%	39%	30%	42%	23%	29%	36%	49%	30%	52%	24%	51%	25%
				d		f				k	k		m		n		q		s		u	
Disagree (NET)	928	88	638	255	290	550	72	337	540	99	492	309	477	116	513	267	94	596	262	641	263	565
	46%	52%	43%	31%	48%	41%	39%	44%	49%	42%	43%	54%	43%	59%	54%	47%	31%	54%	30%	59%	31%	58%
					c					ij			l		o		p		r		t	
Don't know	19	1	14	12	5	13	2	1	10	1	9	8	9	2	9	6	5	9	6	11	10	4
	1%	1%	1%	1%	1%	1%	1%	*	1%	*	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 22

Q7_4 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? The purpose of the work trip was important and justified the time I spent away from home and the office

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	834 42%	573 43%	255 39%	140 33%	333 43%	205 46%	93 43%	64 50%	187 35%	447 43%	146 45%	54 50%	580 45%	217 35%	38 40%	544 45%	291 36%	433 43%	401 40%
Tend to agree	714 36%	481 36%	228 35%	149 35%	276 35%	159 36%	90 41%	41 32%	184 34%	372 36%	123 38%	36 33%	455 35%	222 36%	38 41%	424 35%	291 36%	319 32%	395 40%
Neither agree nor disagree	259 13%	159 12%	97 15%	76 18%	101 13%	48 11%	19 9%	15 12%	87 16%	127 12%	31 10%	13 12%	155 12%	91 15%	13 13%	154 13%	105 13%	146 15%	113 11%
Tend to disagree	128 6%	81 6%	45 7%	48 11%	47 6%	18 4%	12 6%	2 2%	54 10%	57 6%	15 5%	2 2%	62 5%	63 10%	3 3%	54 5%	74 9%	67 7%	61 6%
Strongly disagree	54 3%	36 3%	18 3%	12 3%	20 3%	14 3%	3 2%	5 4%	17 3%	24 2%	9 3%	3 3%	27 2%	25 4%	2 2%	21 2%	33 4%	27 3%	27 3%
Agree (NET)	1549 77%	1053 79%	483 75%	288 67%	609 78%	364 82%	183 84%	105 83%	371 69%	820 79%	268 82%	90 83%	1034 81%	439 71%	76 81%	968 80%	581 73%	753 75%	796 80%
Disagree (NET)	182 9%	116 9%	63 10%	60 14%	67 9%	33 7%	16 7%	7 5%	71 13%	81 8%	24 8%	6 5%	90 7%	87 14%	5 6%	76 6%	107 13%	94 9%	88 9%
Don't know	10 1%	7 *	4 1%	4 1%	4 1%	1 *	1 1%	- -	5 1%	4 *	1 *	- -	5 *	5 1%	- -	7 1%	4 *	7 1%	3 *

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 23

Q7_4 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? The purpose of the work trip was important and justified the time I spent away from home and the office

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	834	100	648	292	178	540	45	318	472	102	461	249	514	76	383	239	88	531	357	462	364	408
	42%	58%	44%	35%	29%	40%	24%	42%	43%	43%	40%	43%	46%	39%	40%	42%	30%	48%	41%	43%	42%	42%
				d		f											p					
Tend to agree	714	48	548	292	240	505	62	264	409	87	402	212	392	68	353	204	103	390	305	393	303	350
	36%	28%	37%	35%	39%	38%	34%	35%	37%	37%	35%	37%	35%	35%	37%	36%	35%	35%	35%	36%	35%	36%
Neither agree nor disagree	259	13	166	136	107	177	42	104	125	22	157	73	103	27	118	67	45	112	109	136	114	117
	13%	7%	11%	16%	18%	13%	23%	14%	11%	10%	14%	13%	9%	14%	12%	12%	15%	10%	13%	13%	13%	12%
				e		q											q					
Tend to disagree	128	5	80	70	50	91	22	53	63	15	81	25	65	14	67	41	38	49	65	60	49	70
	6%	3%	5%	9%	8%	7%	12%	7%	6%	6%	7%	4%	6%	7%	7%	7%	13%	4%	8%	5%	6%	7%
				e		e					k						q					
Strongly disagree	54	4	35	30	28	26	13	19	33	7	33	12	29	6	28	16	18	20	22	29	22	29
	3%	2%	2%	4%	5%	2%	7%	2%	3%	3%	3%	2%	3%	3%	3%	3%	6%	2%	3%	3%	3%	3%
				q		e											q					
Agree (NET)	1549	147	1196	583	418	1045	107	582	881	189	863	460	906	144	735	443	191	921	662	855	667	758
	77%	86%	81%	71%	69%	78%	58%	76%	80%	80%	76%	80%	82%	74%	77%	78%	64%	83%	77%	79%	78%	77%
				f		f					j		m				p					
Disagree (NET)	182	10	115	100	78	117	34	72	97	22	115	37	93	20	96	57	56	69	87	89	70	100
	9%	6%	8%	12%	13%	9%	19%	9%	9%	10%	10%	6%	8%	10%	10%	10%	19%	6%	10%	8%	8%	10%
				e		e					k						q					
Don't know	10	1	4	7	6	4	1	5	3	1	6	3	5	3	5	2	6	2	3	5	6	3
	1%	1%	*	1%	1%	*	1%	1%	*	1%	*	1%	*	2%	*	*	2%	*	*	*	1%	*
				q							l						q					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 24

Q7_5 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I could choose the travel options and providers that suited my personal preferences

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	675 34%	478 36% b	189 29%	119 28%	274 35% c	171 38% cg	76 35% h	35 27%	156 29%	377 37% h	111 34%	30 28%	467 36% mn	185 30%	23 25%	446 37% p	229 29%	327 33%	348 35%
Tend to agree	753 38%	508 38%	240 37%	158 37%	300 38%	171 38%	79 36%	45 36%	195 36%	406 39%	114 35%	38 35%	487 38%	230 37%	36 38%	455 38%	298 37%	364 36%	389 39%
Neither agree nor disagree	322 16%	205 15%	114 18%	86 20% e	125 16%	56 12%	34 16%	21 17%	106 20% i	147 14%	52 16%	17 16%	185 14%	124 20%	13 14%	184 15%	138 17%	173 17%	149 15%
Tend to disagree	169 8%	98 7% a	69 11%	39 9%	61 8%	33 7%	19 9%	16 13%	44 8%	77 7%	35 11%	14 13%	100 8%	54 9%	15 16% lm	81 7%	88 11% o	103 10% r	66 7%
Strongly disagree	67 3%	40 3%	27 4%	20 5% d	19 2%	11 2%	7 3%	10 8% de	26 5% i	21 2%	11 3%	9 8% ij	39 3%	21 3%	6 7%	35 3%	32 4%	27 3%	40 4%
Agree (NET)	1427 71%	987 74% b	429 66%	277 65%	573 73% cg	342 77% cg	155 71%	80 63%	351 66%	783 76% hjk	225 69%	69 63%	954 74% mn	414 67%	59 63%	901 75% p	526 66%	690 69%	737 74% q
Disagree (NET)	236 12%	138 10%	95 15% a	59 14%	80 10%	44 10%	27 12%	26 20% de	70 13% i	97 9%	45 14%	22 21% i	139 11% i	75 12%	21 23% lm	116 10% o	120 15% o	130 13%	106 11%
Don't know	15 1%	5 * a	9 1%	6 1%	3 *	4 1%	2 1%	- -	7 1%	5 1%	3 1%	- -	7 1%	9 1%	- -	2 * o	13 2%	7 1%	8 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 25

Q7_5 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I could choose the travel options and providers that suited my personal preferences

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	675	92	557	220	146	418	43	236	421	91	397	178	446	65	306	193	90	408	286	373	301	319
	34%	54%	38%	27%	24%	31%	23%	31%	38%	39%	35%	31%	40%	33%	32%	34%	30%	37%	33%	34%	35%	33%
Tend to agree	753	52	576	344	233	569	52	292	425	90	433	211	416	60	362	198	102	418	347	390	323	375
	38%	30%	39%	42%	38%	42%	28%	38%	38%	38%	38%	37%	38%	31%	38%	35%	34%	38%	40%	36%	38%	38%
Neither agree nor disagree	322	17	206	146	127	218	42	139	141	34	180	97	131	32	154	101	55	150	136	173	141	147
	16%	10%	14%	18%	21%	16%	23%	18%	13%	14%	16%	17%	12%	17%	16%	18%	18%	14%	16%	16%	16%	15%
Tend to disagree	169	4	98	81	73	98	31	71	79	13	91	58	76	22	88	56	36	87	61	104	62	95
	8%	3%	7%	10%	12%	7%	17%	9%	7%	6%	8%	10%	7%	11%	9%	10%	12%	8%	7%	10%	7%	10%
Strongly disagree	67	4	37	29	25	34	12	21	37	6	33	23	32	11	41	19	12	35	25	40	24	37
	3%	3%	3%	3%	4%	3%	7%	3%	3%	3%	3%	4%	3%	6%	4%	3%	4%	3%	3%	4%	3%	4%
Agree (NET)	1427	143	1133	563	379	988	95	528	846	181	830	389	861	125	668	391	192	826	634	763	624	695
	71%	84%	76%	68%	62%	74%	52%	69%	76%	77%	73%	68%	78%	64%	70%	69%	64%	75%	74%	70%	73%	71%
Disagree (NET)	236	9	135	109	98	133	44	91	116	19	124	81	108	33	129	75	48	122	86	143	86	133
	12%	5%	9%	13%	16%	10%	24%	12%	10%	8%	11%	14%	10%	17%	14%	13%	16%	11%	10%	13%	10%	14%
Don't know	15	1	7	8	6	5	3	4	3	1	6	7	7	3	3	2	3	6	5	7	6	5
	1%	1%	1%	1%	1%	*	2%	1%	*	*	1%	1%	1%	2%	*	*	1%	1%	1%	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 26

Q7_6 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I would have liked to extend my work trip to include additional leisure time

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	592 30%	411 31%	176 27%	111 26%	261 33%	144 32%	61 28%	16 12%	143 27%	349 34%	89 28%	10 9%	386 30%	179 29%	27 29%	384 32%	208 26%	311 31%	281 28%
Tend to agree	778 39%	537 40%	234 36%	168 39%	307 39%	181 41%	81 37%	41 32%	206 39%	417 40%	122 37%	33 31%	505 39%	242 39%	30 32%	488 41%	290 36%	360 36%	418 42%
Neither agree nor disagree	347 17%	220 16%	125 19%	82 19%	134 17%	61 14%	33 15%	37 29%	109 20%	155 15%	50 15%	33 31%	220 17%	112 18%	15 16%	194 16%	153 19%	186 19%	161 16%
Tend to disagree	182 9%	104 8%	77 12%	37 9%	58 7%	44 10%	25 11%	19 15%	41 8%	85 8%	38 12%	18 16%	118 9%	52 8%	12 12%	91 8%	91 11%	88 9%	94 9%
Strongly disagree	92 5%	58 4%	33 5%	27 6%	19 2%	13 3%	18 8%	15 12%	30 6%	24 2%	24 7%	14 13%	50 4%	32 5%	10 11%	42 4%	50 6%	50 5%	42 4%
Agree (NET)	1370 68%	948 71%	410 63%	279 65%	568 73%	325 73%	142 65%	56 44%	349 65%	767 74%	211 65%	43 40%	892 69%	421 68%	57 61%	872 72%	497 62%	671 67%	699 70%
Disagree (NET)	274 14%	162 12%	110 17%	64 15%	77 10%	57 13%	43 20%	34 27%	72 13%	109 11%	62 19%	32 29%	168 13%	84 14%	22 24%	133 11%	141 18%	138 14%	136 14%
Don't know	9 *	6 *	2 *	3 1%	2 *	3 1%	- -	- -	5 1%	2 *	2 1%	- -	5 *	4 1%	- -	3 *	5 1%	5 *	4 *

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 27

Q7_6 - Finally, still thinking about the last trip you took for work, to what extent do you agree or disagree with each of the following statements? I would have liked to extend my work trip to include additional leisure time

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	592	65	494	235	119	397	30	217	336	75	332	171	397	44	252	171	78	374	285	296	292	260
	30%	38%	33%	28%	20%	30%	16%	28%	30%	32%	29%	30%	36%	22%	26%	30%	26%	34%	33%	27%	34%	27%
				d		f				m							p	s			u	
Tend to agree	778	62	624	294	213	560	66	291	434	86	460	213	453	72	364	218	101	440	330	434	337	382
	39%	36%	42%	36%	35%	42%	36%	38%	39%	37%	40%	37%	41%	37%	38%	38%	34%	40%	38%	40%	39%	39%
Neither agree nor disagree	347	27	219	154	125	224	49	150	176	33	198	107	142	30	181	90	48	171	158	171	147	169
	17%	16%	15%	19%	21%	17%	26%	20%	16%	14%	17%	19%	13%	16%	19%	16%	16%	16%	18%	16%	17%	17%
				e		e																
Tend to disagree	182	12	94	92	101	111	26	69	100	24	97	54	70	33	103	59	45	73	55	119	50	113
	9%	7%	6%	11%	17%	8%	14%	9%	9%	10%	9%	10%	6%	17%	11%	10%	15%	7%	6%	11%	6%	12%
				c		e											q		r		t	
Strongly disagree	92	4	43	43	50	43	13	32	54	15	48	25	36	16	49	30	24	40	27	62	24	53
	5%	3%	3%	5%	8%	3%	7%	4%	5%	7%	4%	4%	3%	8%	5%	5%	8%	4%	3%	6%	3%	5%
				c		e											q		r		t	
Agree (NET)	1370	128	1119	529	332	956	97	508	770	161	792	383	849	115	616	389	179	814	616	730	629	642
	68%	75%	76%	64%	54%	71%	52%	67%	70%	69%	69%	67%	77%	59%	65%	68%	60%	74%	71%	67%	73%	66%
				d		f				m							p				u	
Disagree (NET)	274	16	137	135	151	154	39	101	154	39	145	80	106	49	152	89	68	114	82	181	74	166
	14%	9%	9%	16%	25%	11%	21%	13%	14%	17%	13%	14%	10%	25%	16%	16%	23%	10%	9%	17%	9%	17%
				c		e											q		r		t	
Don't know	9	-	7	8	1	9	-	3	5	1	5	3	9	-	5	2	3	5	7	2	6	2
	*	-	*	1%	*	1%	-	*	*	*	*	1%	1%	-	1%	*	1%	*	1%	*	1%	*
				d																		

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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23-085423-38 - AMEX GBT FUTURE OF BUSINESS TRAVEL
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Table 28
Q8 - Thinking about all the times you have travelled for work, which of the following words and phrases, if any, best sum up how you feel about travel for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%	64%	31%	5%	60%	40%	50%	50%
Exciting	622	442	178	132	269	142	60	20	173	350	81	19	414	188	21	393	229	313	309
	31%	33%	28%	31%	34%	32%	27%	16%	32%	34%	25%	17%	32%	30%	22%	33%	29%	31%	31%
		b		g	g	g	g		jk	jk			n						
Boring	80	52	27	24	35	15	3	3	28	42	8	2	47	33	-	40	40	35	45
	4%	4%	4%	6%	5%	3%	1%	3%	5%	4%	2%	2%	4%	5%	-	3%	5%	4%	5%
		f		f					j				n						
A necessary evil	181	140	40	40	51	39	29	22	46	68	45	22	116	56	10	105	77	99	82
	9%	10%	6%	9%	7%	9%	13%	17%	9%	7%	14%	20%	9%	9%	11%	9%	10%	10%	8%
		b					d	cde			hi	hi							
A waste of my time	94	62	30	27	37	17	7	5	31	46	12	5	55	37	2	48	45	54	40
	5%	5%	5%	6%	5%	4%	3%	4%	6%	4%	4%	5%	4%	6%	2%	4%	6%	5%	4%
Good for my career	800	530	266	170	325	183	85	37	216	437	120	27	531	233	36	501	300	384	416
	40%	40%	41%	40%	42%	41%	39%	29%	41%	42%	37%	25%	41%	38%	38%	42%	38%	38%	42%
		g		g	g	g			k	k	k								
Means I miss important moments in my personal life	204	140	62	50	84	45	20	6	60	104	37	2	130	68	7	121	83	109	95
	10%	11%	10%	12%	11%	10%	9%	4%	11%	10%	11%	2%	10%	11%	7%	10%	10%	11%	10%
		g		g	g				k	k	k								
Bad for the environment	85	52	32	24	30	18	9	4	31	36	16	1	46	39	-	51	34	53	32
	4%	4%	5%	6%	4%	4%	4%	3%	6%	3%	5%	1%	4%	6%	-	4%	4%	5%	3%
									i					ln			r		
Important for company culture and teamwork	565	365	197	106	238	118	66	36	139	297	98	31	405	135	25	368	197	278	287
	28%	27%	31%	25%	31%	27%	30%	28%	26%	29%	30%	29%	32%	22%	26%	31%	25%	28%	29%
									m				m			p			
Important for delivering on business objectives	499	323	172	95	202	97	59	45	108	268	83	40	343	126	30	307	192	244	255
	25%	24%	27%	22%	26%	22%	27%	36%	20%	26%	26%	37%	27%	20%	32%	25%	24%	24%	26%
							cde		h		hij		m		m				
Stressful	182	121	59	55	64	39	15	9	59	89	28	6	109	65	8	103	80	84	98
	9%	9%	9%	13%	8%	9%	7%	7%	11%	9%	9%	6%	8%	11%	9%	9%	10%	8%	10%
		df		df															
Motivating	591	384	199	118	235	153	53	32	150	332	83	26	381	187	23	386	205	315	276
	30%	29%	31%	28%	30%	34%	24%	25%	28%	32%	25%	24%	30%	30%	24%	32%	26%	31%	28%
						cf			j							p			
Exhausting	242	148	90	70	78	44	30	19	80	98	47	17	145	84	13	134	108	125	117
	12%	11%	14%	16%	10%	10%	14%	15%	15%	9%	14%	16%	11%	13%	14%	11%	14%	12%	12%
		de		de					i		i	i							
Good for client relationship building	629	426	194	106	254	153	68	47	143	341	106	39	428	171	29	403	225	316	313
	31%	32%	30%	25%	33%	34%	31%	37%	27%	33%	32%	36%	33%	28%	31%	34%	28%	32%	31%
		c		c	c			c	h				m			p			
Gives me a chance to go to places I would not otherwise visit	547	364	177	99	211	137	65	35	134	289	89	34	338	174	35	320	227	241	306
	27%	27%	27%	23%	27%	31%	30%	28%	25%	28%	27%	32%	26%	28%	38%	27%	28%	24%	31%
						c							l					q	
None of the above	17	9	8	4	5	3	-	4	5	6	1	4	9	6	2	8	9	6	11
	1%	1%	1%	1%	1%	1%	-	3%	1%	1%	*	4%	1%	1%	2%	1%	1%	1%	1%
								def				hij							
Don't know	5	4	1	1	1	3	-	-	1	4	-	-	3	2	-	3	2	1	4
	*	*	*	*	*	1%	-	-	*	*	-	-	*	*	-	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 29

Q8 - Thinking about all the times you have travelled for work, which of the following words and phrases, if any, best sum up how you feel about travel for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
100%		9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Exciting	622	49	500	219	126	442	33	242	348	70	364	167	391	41	269	180	75	387	268	338	294	283
	31%	29%	34%	26%	21%	33%	18%	32%	31%	30%	32%	29%	35%	21%	28%	32%	25%	35%	31%	31%	34%	29%
Boring	80	7	58	50	40	56	12	25	43	12	48	19	43	8	42	26	23	32	41	39	53	24
	4%	4%	4%	6%	6%	4%	7%	3%	4%	5%	4%	3%	4%	4%	4%	5%	8%	3%	5%	4%	6%	2%
A necessary evil	181	11	119	104	103	125	18	73	94	29	105	44	79	24	95	55	48	54	81	92	64	91
	9%	7%	8%	13%	17%	9%	10%	10%	8%	12%	9%	8%	7%	13%	10%	10%	16%	5%	9%	9%	8%	9%
A waste of my time	94	3	61	58	49	62	24	39	46	14	56	23	41	9	44	25	47	19	51	39	50	39
	5%	2%	4%	7%	8%	5%	13%	5%	4%	6%	5%	4%	4%	5%	5%	4%	16%	2%	6%	4%	6%	4%
Good for my career	800	61	605	262	203	530	56	297	462	76	443	263	480	65	379	225	70	500	334	443	328	412
	40%	36%	41%	32%	33%	39%	31%	39%	42%	32%	39%	46%	43%	34%	40%	40%	23%	45%	39%	41%	38%	42%
Means I miss important moments in my personal life	204	25	140	123	89	143	40	84	109	21	122	54	102	27	92	63	66	74	113	90	102	88
	10%	14%	9%	15%	15%	11%	22%	11%	10%	9%	11%	10%	9%	14%	10%	11%	22%	7%	13%	8%	12%	9%
Bad for the environment	85	5	60	56	37	61	19	37	40	15	53	16	37	10	30	38	32	23	51	34	52	31
	4%	3%	4%	7%	6%	5%	10%	5%	4%	7%	5%	3%	3%	5%	3%	7%	11%	2%	6%	3%	6%	3%
Important for company culture and teamwork	565	61	417	185	149	351	49	215	325	67	324	162	322	59	267	153	65	359	234	319	237	289
	28%	36%	28%	22%	24%	26%	27%	28%	29%	29%	28%	28%	29%	30%	28%	27%	22%	33%	27%	29%	28%	30%
Important for delivering on business objectives	499	54	367	175	140	355	34	181	289	58	283	142	306	43	253	132	47	311	187	305	204	252
	25%	32%	25%	21%	23%	26%	18%	24%	26%	25%	25%	25%	28%	22%	27%	23%	16%	28%	22%	28%	24%	26%
Stressful	182	12	135	149	75	138	31	76	94	25	94	58	97	22	97	47	44	69	94	84	96	74
	9%	7%	9%	18%	12%	10%	17%	10%	9%	11%	8%	10%	9%	11%	10%	8%	15%	6%	11%	8%	11%	8%
Motivating	591	43	454	218	119	404	31	243	320	60	339	176	348	49	255	183	57	363	254	323	257	300
	30%	25%	31%	26%	19%	30%	17%	32%	29%	26%	30%	31%	31%	25%	27%	32%	19%	33%	29%	30%	30%	31%
Exhausting	242	19	162	172	128	160	45	95	126	34	147	59	114	42	117	72	72	74	112	118	89	121
	12%	11%	11%	21%	21%	12%	24%	12%	11%	14%	13%	10%	10%	22%	12%	13%	24%	7%	13%	11%	10%	12%
Good for client relationship building	629	74	481	206	148	425	46	238	363	71	361	187	392	40	304	170	68	389	263	355	251	337
	31%	43%	32%	25%	24%	32%	25%	31%	33%	30%	32%	33%	35%	21%	32%	30%	23%	35%	30%	33%	29%	34%
Gives me a chance to go to places I would not otherwise visit	547	54	427	205	137	361	46	202	313	52	309	161	293	56	259	165	60	355	214	318	213	286
	27%	32%	29%	25%	22%	27%	25%	26%	28%	22%	27%	28%	26%	29%	27%	29%	20%	32%	25%	29%	25%	29%
None of the above	17	2	10	7	4	7	1	4	8	2	10	5	7	3	7	3	-	8	9	7	8	5
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	-	1%	1%	1%	1%	1%
Don't know	5	-	3	3	2	1	-	-	2	-	2	1	1	1	3	-	2	-	2	2	2	1
	*	-	*	*	*	*	-	-	*	-	*	*	*	1%	*	-	1%	-	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 30

Q9 - Which of the following statements best describes your attitude towards travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Travelling for work is a chore, that gets in the way of my regular work and home life	298	207	88	85	93	62	39	19	93	132	55	18	179	105	14	159	139	149	149
	15%	15%	14%	20% de	12%	14%	18% d	15%	17% i	13%	17%	16%	14%	17%	15%	13%	17% o	15%	15%
Travelling for work is a perk, that makes my work more interesting and rewarding	1104	734	360	226	459	234	116	68	282	591	175	55	724	328	52	681	423	540	564
	55%	55%	56%	53%	59% e	53%	53%	53%	53%	57%	54%	51%	56%	53%	55%	57%	53%	54%	56%
Agree with both equally	546	362	179	104	212	142	56	32	143	288	88	27	356	167	23	343	203	283	263
	27%	27%	28%	24%	27%	32%	26%	25%	27%	28%	27%	25%	28%	27%	25%	28%	25%	28%	26%
Agree with neither	48	30	18	11	15	7	7	8	14	19	7	8	24	19	4	18	30	26	22
	2%	2%	3%	2%	2%	2%	3%	6% de	3%	2%	2%	7% hij	2%	3%	5%	1%	4% o	3%	2%
Don't know	4	3	1	1	2	-	-	1	1	2	-	1	2	2	-	2	2	2	2
	*	*	*	*	*	-	-	1%	*	*	-	1%	*	*	-	*	*	*	*

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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SEPTEMBER 2024
PUBLIC
IPSOS

3 Oct 2024

Table 31

Q9 - Which of the following statements best describes your attitude towards travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Travelling for work is a chore, that gets in the way of my regular work and home life	298	28	205	190	150	214	50	127	153	52	179	63	158	38	149	84	298	-	166	123	154	114
	15%	16%	14%	23%	25%	16%	27%	17%	14%	22%	16%	11%	14%	20%	16%	15%	100%	-	19%	11%	18%	12%
Travelling for work is a perk, that makes my work more interesting and rewarding	1104	99	839	327	220	729	71	393	640	100	605	366	652	84	536	341	-	1104	428	645	459	570
	55%	58%	57%	40%	36%	54%	39%	52%	58%	42%	53%	64%	59%	43%	56%	60%	-	100%	50%	59%	54%	58%
Agree with both equally	546	37	413	288	205	377	50	231	283	69	334	131	276	60	248	130	-	-	248	290	226	274
	27%	22%	28%	35%	34%	28%	27%	30%	26%	29%	29%	23%	25%	31%	26%	23%	-	-	29%	27%	26%	28%
Agree with neither	48	6	21	19	35	21	14	10	30	14	19	12	19	11	20	13	-	-	19	25	16	19
	2%	3%	1%	2%	6%	2%	7%	1%	3%	6%	2%	2%	2%	6%	2%	2%	-	-	2%	2%	2%	2%
Don't know	4	1	3	2	-	2	-	1	1	-	3	-	1	1	1	1	-	-	1	2	1	2
	*	1%	*	*	-	*	-	*	*	-	*	-	*	1%	*	*	-	-	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 32

Q10A - Still thinking about travelling for work how stressful, if at all, do you find travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very stressful	158 8%	114 8%	44 7%	38 9%	73 9%	35 8%	9 4%	2 2%	49 9%	91 9%	16 5%	1 1%	107 8%	47 8%	4 4%	103 9%	55 7%	69 7%	89 9%
Fairly stressful	669 33%	448 34%	212 33%	179 42%	259 33%	131 29%	72 33%	28 22%	213 40%	325 32%	107 33%	24 22%	407 32%	231 37%	30 33%	372 31%	296 37%	360 36%	309 31%
Not very stressful	801 40%	527 39%	268 41%	152 36%	312 40%	190 43%	88 41%	58 46%	192 36%	424 41%	138 42%	47 44%	525 41%	234 38%	41 44%	502 42%	299 38%	397 40%	404 40%
Not stressful at all	368 18%	247 18%	119 18%	57 13%	135 17%	88 20%	49 22%	39 31%	78 15%	190 18%	63 20%	36 34%	242 19%	108 17%	18 19%	223 19%	144 18%	173 17%	195 20%
Very/ fairly stressful (NET)	826 41%	562 42%	256 40%	218 51%	331 42%	166 37%	81 37%	30 24%	262 49%	417 40%	123 38%	25 23%	514 40%	278 45%	34 37%	475 39%	351 44%	428 43%	398 40%
Not very/ at all stressful (NET)	1168 58%	774 58%	386 60%	209 49%	447 57%	279 63%	137 63%	97 76%	270 51%	614 59%	201 62%	84 77%	767 60%	342 55%	59 63%	725 60%	443 56%	569 57%	599 60%
Don't know	5 *	- -	4 1% a	1 *	3 *	1 *	- -	- -	2 *	2 *	1 *	- -	3 *	2 *	- -	3 *	2 *	2 *	3 *

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.

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Table 33

Q10A - Still thinking about travelling for work how stressful, if at all, do you find travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very stressful	158	14	127	158	47	130	14	59	85	21	100	35	104	18	61	39	51	55	107	49	113	43
	8%	8%	9%	19%	8%	10%	7%	8%	8%	9%	9%	6%	9%	9%	6%	7%	17%	5%	12%	5%	13%	4%
				d													q		s		u	
Fairly stressful	669	46	486	669	268	503	80	259	352	82	402	169	360	74	302	209	138	272	334	322	304	305
	33%	27%	33%	81%	44%	37%	43%	34%	32%	35%	35%	29%	33%	38%	32%	37%	46%	25%	39%	30%	36%	31%
				d							k						q		s			
Not very stressful	801	72	584	-	250	549	78	308	449	76	471	231	428	77	414	225	83	503	308	470	309	427
	40%	42%	39%	-	41%	41%	42%	40%	41%	32%	41%	40%	39%	40%	43%	40%	28%	46%	36%	43%	36%	44%
				c							i	i					p		r		t	
Not stressful at all	368	38	281	-	44	158	14	134	218	54	167	136	212	23	174	95	24	271	112	241	129	203
	18%	22%	19%	-	7%	12%	7%	18%	20%	23%	15%	24%	19%	12%	18%	17%	8%	25%	13%	22%	15%	21%
				c						j		j	m				p		r		t	
Very/ fairly stressful (NET)	826	60	613	826	315	633	93	318	436	104	501	204	464	91	363	248	190	327	441	371	417	348
	41%	35%	41%	100%	52%	47%	50%	42%	39%	44%	44%	36%	42%	47%	38%	44%	64%	30%	51%	34%	49%	36%
				d						k	k					n	q		s		u	
Not very/ at all stressful (NET)	1168	110	865	-	294	707	91	443	667	130	638	367	640	101	588	320	107	774	420	711	438	630
	58%	64%	58%	-	48%	53%	50%	58%	60%	55%	56%	64%	58%	52%	62%	56%	36%	70%	49%	66%	51%	64%
				c						ij							p		r		t	
Don't know	5	1	3	-	1	3	-	2	3	1	1	2	2	2	3	1	2	2	1	3	2	1
	*	1%	*	-	*	*	-	*	*	*	*	*	*	1%	*	*	1%	*	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 34

Q10B - Still thinking about travelling for work, how much, if at all, do you look forward to travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Look forward to a lot	630 32%	442 33%	183 28%	120 28%	264 34%	160 36%	57 26%	30 23%	154 29%	365 35%	85 26%	26 24%	445 35%	169 27%	16 17%	437 36%	194 24%	308 31%	322 32%
		b			fg	cfg				hjk				n		p			
Look forward to a fair amount	744 37%	496 37%	242 37%	180 42%	296 38%	167 37%	59 27%	43 34%	220 41%	393 38%	97 30%	35 32%	467 36%	242 39%	36 38%	443 37%	302 38%	362 36%	382 38%
				f	f	f			i	i									
Look forward to a little	514 26%	319 24%	192 30%	109 26%	184 24%	94 21%	84 39%	42 33%	140 26%	223 22%	116 36%	36 33%	310 24%	170 27%	34 36%	267 22%	247 31%	263 26%	251 25%
		a					cde	de		hi		i			l		o		
Do not look forward to at all	95 5%	68 5%	26 4%	13 3%	33 4%	20 5%	17 8%	12 9%	16 3%	43 4%	26 8%	11 10%	51 4%	37 6%	8 8%	50 4%	45 6%	56 6%	39 4%
							cd	cd		hi		hi							
A lot/ fair amount (NET)	1375 69%	938 70%	425 66%	300 70%	559 72%	327 73%	116 53%	72 57%	374 70%	759 73%	182 56%	61 56%	912 71%	411 66%	51 55%	879 73%	496 62%	671 67%	704 70%
				fg	fg	fg			jk	jk			mn	n		p			
A little/ not at all (NET)	609 30%	387 29%	218 34%	123 29%	217 28%	115 26%	101 46%	54 42%	156 29%	266 26%	142 44%	46 43%	361 28%	207 33%	41 44%	317 26%	292 37%	319 32%	290 29%
		a					cde	cde		hi		hi		l	lm		o		
Don't know	16 1%	11 1%	4 1%	5 1%	5 1%	4 1%	1 *	1 1%	5 1%	8 1%	2 1%	1 1%	11 1%	3 1%	1 1%	7 1%	9 1%	10 1%	6 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 35

Q108 - Still thinking about travelling for work, how much, if at all, do you look forward to travelling for work?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
		FREQUENT BUSINESS TRAVELLERS	BLEISURE TRAVELLERS	VERY/ FAIRLY STRESSFUL	A LITTLE/ DON'T LOOK FORWARD TO	VERY/ FAIRLY WELL	NOT VERY/ AT ALL WELL	MANAGED TRAVELLERS	UNMANAGE D TRAVELLERS	REMOTE	HYBRID	IN-OFFICE	INCREASE	DECREASE	DOMESTIC	FOREIGN	A CHORE	A PERK	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Look forward to a lot	630	84	520	162	-	390	16	237	360	80	345	191	450	37	255	175	55	465	273	342	302	286
	32%	49%	35%	20%	-	29%	9%	31%	33%	34%	30%	33%	41%	19%	27%	31%	19%	42%	32%	32%	35%	29%
				d		f							m				p			u		
Look forward to a fair amount	744	38	552	338	-	563	54	284	417	76	448	197	417	57	358	222	89	413	346	383	329	366
	37%	22%	37%	41%	-	42%	29%	37%	38%	32%	39%	34%	38%	30%	38%	39%	30%	37%	40%	35%	38%	37%
				d		f							m				p		s			
Look forward to a little	514	39	346	254	514	347	80	202	274	61	294	148	209	74	271	149	97	208	207	292	191	272
	26%	23%	23%	31%	84%	26%	43%	26%	25%	26%	26%	26%	19%	38%	28%	26%	32%	19%	24%	27%	22%	28%
					c		e						e	l			q			t		
Do not look forward to at all	95	10	52	61	95	38	32	38	50	17	48	28	26	24	61	21	53	12	27	62	28	49
	5%	6%	3%	7%	16%	3%	17%	5%	5%	7%	4%	5%	2%	13%	6%	4%	18%	1%	3%	6%	3%	5%
					c		e						l		o		q		r			
A lot/ fair amount (NET)	1375	122	1072	500	-	953	70	522	777	156	793	389	866	94	613	396	145	878	619	725	631	652
	69%	71%	72%	61%	-	71%	38%	68%	70%	66%	69%	68%	78%	48%	64%	70%	48%	80%	72%	67%	74%	67%
				d		f							m		n		p		s		u	
A little/ not at all (NET)	609	49	398	315	609	384	112	240	323	78	342	177	235	98	332	171	150	220	234	353	219	321
	30%	29%	27%	38%	100%	29%	61%	31%	29%	33%	30%	31%	21%	51%	35%	30%	50%	20%	27%	33%	26%	33%
					c		e						l				q		r		t	
Don't know	16	-	12	12	-	6	2	1	6	1	6	8	5	2	9	2	4	6	8	6	7	6
	1%	-	1%	1%	-	*	1%	*	1%	1%	1%	1%	*	1%	1%	*	1%	1%	1%	1%	1%	1%
				d																		

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 36

Q11 - Thinking about your travel for work over the past year, how much disruption, if any, did you experience to your travel plans?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
A lot of disruption	138 7%	97 7%	39 6%	28 7%	65 8%	30 7%	12 5%	2 2%	37 7%	84 8%	17 5%	1 1%	92 7%	45 7%	1 1%	87 7%	51 6%	54 5%	84 8%
A fair amount of disruption	593 30%	414 31%	174 27%	172 40%	246 31%	104 23%	58 27%	13 10%	203 38%	292 28%	88 27%	10 9%	363 28%	211 34%	19 20%	346 29%	247 31%	322 32%	271 27%
Not very much disruption	815 41%	528 40%	281 43%	158 37%	302 39%	195 44%	92 42%	67 53%	203 38%	415 40%	142 44%	55 51%	533 41%	236 38%	46 49%	498 41%	317 40%	416 42%	399 40%
No disruption at all	441 22%	287 21%	150 23%	62 14%	165 21%	114 26%	56 26%	45 35%	83 16%	237 23%	78 24%	43 39%	293 23%	122 20%	27 28%	267 22%	174 22%	203 20%	238 24%
A lot/ fair amount (NET)	731 37%	511 38%	213 33%	200 47%	311 40%	135 30%	70 32%	15 12%	240 45%	376 36%	105 32%	11 10%	454 35%	256 41%	20 21%	433 36%	298 37%	376 38%	355 36%
Not very much/ none at all (NET)	1256 63%	815 61%	431 67%	220 52%	467 60%	309 69%	148 68%	112 88%	286 54%	652 63%	221 68%	98 90%	826 64%	358 58%	72 77%	765 64%	491 62%	619 62%	637 64%
Don't know	13 1%	10 1%	3 *	7 2%	4 *	2 *	- -	- -	8 2%	4 *	- -	- -	4 *	7 1%	1 1%	5 *	7 1%	5 *	8 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 37

Q11 - Thinking about your travel for work over the past year, how much disruption, if any, did you experience to your travel plans?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
A lot of disruption	138	14	108	109	35	118	18	53	72	26	81	27	95	11	56	31	54	45	94	39	101	29
	7%	8%	7%	13%	6%	9%	10%	7%	6%	11%	7%	5%	9%	6%	6%	5%	18%	4%	11%	4%	12%	3%
				d						k							q		s		u	
A fair amount of disruption	593	55	452	366	198	522	67	247	306	74	369	133	339	49	256	183	131	243	332	255	316	241
	30%	33%	31%	44%	33%	39%	36%	32%	28%	32%	32%	23%	31%	25%	27%	32%	44%	22%	39%	23%	37%	25%
				d				h		k						n	q		s		u	
Not very much disruption	815	67	606	259	272	703	99	305	465	68	483	246	434	85	405	250	84	523	309	482	291	453
	41%	39%	41%	31%	45%	52%	54%	40%	42%	29%	42%	43%	39%	44%	42%	44%	28%	47%	36%	44%	34%	46%
				c						i		i					p		r		t	
No disruption at all	441	34	308	84	99	-	-	154	258	64	200	166	232	48	234	99	30	290	121	305	143	251
	22%	20%	21%	10%	16%	-	-	20%	23%	27%	18%	29%	21%	25%	25%	17%	10%	26%	14%	28%	17%	26%
				c						j		j			o		p		r		t	
A lot/ fair amount (NET)	731	69	560	475	233	640	85	300	377	100	449	160	434	60	312	215	184	287	427	294	418	270
	37%	41%	38%	57%	38%	48%	46%	39%	34%	43%	39%	28%	39%	31%	33%	38%	62%	26%	50%	27%	49%	28%
				d				h		k			m				q		s		u	
Not very much/ none at all (NET)	1256	101	914	343	371	703	99	460	723	133	683	412	666	133	639	349	113	812	430	787	434	704
	63%	59%	62%	41%	61%	52%	54%	60%	65%	57%	60%	72%	60%	68%	67%	61%	38%	74%	50%	73%	51%	72%
				c					g			ij			o		p		r		t	
Don't know	13	1	7	9	5	-	-	3	6	2	8	1	6	1	3	5	1	4	5	4	5	4
	1%	1%	1%	1%	1%	-	-	*	1%	1%	1%	*	1%	1%	*	1%	*	*	1%	*	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 38

Q12 - How much of a problem was this disruption for your... - Summary table

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

	Personal life	Professional/ work life
UNWEIGHTED BASE	1401	1401
WEIGHTED BASE	1546	1546
A very big problem	135 9%	145 9%
A fairly big problem	388 25%	330 21%
Not a very big problem	677 44%	718 46%
No problem at all	336 22%	344 22%
Very/ fairly big (NET)	522 34%	475 31%
Not very/ at all (NET)	1014 66%	1062 69%
Don't know	10 1%	9 1%

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Table 39

Q12_1 - How much of a problem was this disruption for your... - Personal life

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1401	940	450	323	551	302	150	75	398	717	226	60	889	451	61	836	565	647	754
WEIGHTED BASE	1546	1039	494	359	613	330	162	82*	443	791	247	66*	988	492	66*	931	615	792	754
	100%	67%	32%	23%	40%	21%	10%	5%*	29%	51%	16%	4%*	64%	32%	4%*	60%	40%	51%	49%
A very big problem	135 9%	95 9%	40 8%	40 11%	58 9%	24 7%	12 7%	1 1%	48 11%	67 8%	19 8%	1 2%	97 10%	36 7%	2 3%	87 9%	48 8%	65 8%	70 9%
A fairly big problem	388 25%	259 25%	127 26%	94 26%	162 26%	85 26%	30 19%	16 19%	120 27%	207 26%	51 21%	10 15%	238 24%	140 28%	10 15%	235 25%	152 25%	211 27%	177 23%
Not a very big problem	677 44%	456 44%	212 43%	141 39%	266 43%	136 41%	85 53%	50 60%	170 39%	348 44%	118 48%	41 63%	430 43%	210 43%	38 58%	402 43%	276 45%	351 44%	326 43%
No problem at all	336 22%	222 21%	114 23%	80 22%	121 20%	85 26%	35 21%	16 19%	100 23%	163 21%	60 24%	14 21%	219 22%	102 21%	16 24%	201 22%	135 22%	160 20%	176 23%
Very/ fairly big (NET)	522 34%	354 34%	166 34%	134 37%	220 36%	109 33%	42 26%	17 20%	168 38%	274 35%	69 28%	11 17%	335 34%	176 36%	12 18%	322 35%	200 33%	275 35%	247 33%
Not very/ at all (NET)	1014 66%	678 65%	326 66%	220 61%	387 63%	221 67%	120 74%	66 80%	271 61%	511 65%	178 72%	55 83%	648 66%	311 63%	54 82%	603 65%	411 67%	512 65%	502 67%
Don't know	10 1%	8 1%	2 *	4 1%	6 1%	- -	- -	- -	4 1%	6 1%	- -	- -	5 *	5 1%	- -	6 1%	4 1%	5 1%	5 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 40
Q12_1 - How much of a problem was this disruption for your... - Personal life

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1401	124	1059	664	456	1221	164	550	761	156	833	377	788	130	670	402	243	735	663	708	639	660
WEIGHTED BASE	1546	136	1166	733	505	1343	184	605	842	169	932	406	868	145	717	464	268	810	736	776	709	724
	100%	9%	75%	47%	33%	87%	12%	39%	54%	11%	60%	26%	56%	9%	46%	30%	17%	52%	48%	50%	46%	47%
A very big problem	135	13	103	108	43	113	22	47	74	21	85	26	84	11	48	43	46	51	94	37	89	41
	9%	10%	9%	15%	8%	8%	12%	8%	9%	13%	9%	6%	10%	8%	7%	9%	17%	6%	13%	5%	13%	6%
				d						k							q		s		u	
A fairly big problem	388	29	297	240	137	310	73	144	209	53	245	82	217	40	172	108	106	140	229	154	230	131
	25%	21%	26%	33%	27%	23%	39%	24%	25%	31%	26%	20%	25%	27%	24%	23%	39%	17%	31%	20%	32%	18%
				d		e				k	k						q		s		u	
Not a very big problem	677	63	494	298	242	601	70	263	377	65	394	202	345	69	326	208	81	384	282	382	260	364
	44%	46%	42%	41%	48%	45%	38%	43%	45%	39%	42%	50%	40%	47%	45%	45%	30%	47%	38%	49%	37%	50%
				c						ij							p		r		t	
No problem at all	336	30	261	81	80	313	19	145	180	26	204	96	216	24	167	102	31	232	126	198	125	184
	22%	22%	22%	11%	16%	23%	10%	24%	21%	16%	22%	24%	25%	17%	23%	22%	12%	29%	17%	26%	18%	25%
				c		f				i			m				p		r		t	
Very/ fairly big (NET)	522	42	400	347	179	423	95	191	283	74	330	109	301	51	219	151	152	191	323	191	319	172
	34%	31%	34%	47%	35%	32%	51%	32%	34%	44%	35%	27%	35%	35%	31%	32%	57%	24%	44%	25%	45%	24%
				d		e				jk	k						q		s		u	
Not very/ at all (NET)	1014	93	756	380	321	914	89	408	557	91	598	298	561	93	493	310	112	616	408	580	384	549
	66%	68%	65%	52%	64%	68%	48%	67%	66%	54%	64%	73%	65%	64%	69%	67%	42%	76%	55%	75%	54%	76%
				c		f				i		ij					p		r		t	
Don't know	10	1	10	7	4	6	1	6	2	3	4	-	5	1	5	3	3	3	5	5	6	3
	1%	1%	1%	1%	1%	*	1%	1%	*	2%	*	-	1%	1%	1%	1%	1%	*	1%	1%	1%	*
										k												

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 41

Q12_2 - How much of a problem was this disruption for your... - Professional/work life

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1401	940	450	323	551	302	150	75	398	717	226	60	889	451	61	836	565	647	754
WEIGHTED BASE	1546	1039	494	359	613	330	162	82*	443	791	247	66*	988	492	66*	931	615	792	754
	100%	67%	32%	23%	40%	21%	10%	5%*	29%	51%	16%	4%*	64%	32%	4%*	60%	40%	51%	49%
A very big problem	145 9%	105 10%	38 8%	38 11%	66 11%	34 10%	5 3%	1 1%	42 10%	86 11%	15 6%	1 2%	91 9%	53 11%	- -	92 10%	52 9%	64 8%	81 11%
A fairly big problem	330 21%	227 22%	102 21%	100 28%	128 21%	63 19%	28 17%	11 13%	118 27%	164 21%	40 16%	8 13%	216 22%	107 22%	8 12%	200 21%	131 21%	181 23%	149 20%
Not a very big problem	718 46%	474 46%	236 48%	145 40%	282 46%	156 47%	94 58%	41 50%	187 42%	366 46%	130 52%	35 53%	447 45%	234 48%	37 56%	422 45%	296 48%	365 46%	353 47%
No problem at all	344 22%	228 22%	116 23%	71 20%	132 22%	77 23%	35 22%	29 35%	90 20%	170 22%	62 25%	21 32%	231 23%	92 19%	22 33%	214 23%	131 21%	177 22%	167 22%
Very/ fairly big (NET)	475 31%	332 32%	139 28%	138 39%	194 32%	97 29%	33 20%	12 15%	161 36%	249 32%	55 22%	10 15%	307 31%	160 33%	8 12%	292 31%	183 30%	245 31%	230 31%
Not very/ at all (NET)	1062 69%	701 67%	351 71%	216 60%	413 67%	233 71%	129 80%	70 85%	278 63%	537 68%	192 78%	56 85%	679 69%	325 66%	58 88%	636 68%	427 69%	542 68%	520 69%
Don't know	9 1%	6 1%	3 1%	4 1%	5 1%	- -	- -	- -	4 1%	5 1%	- -	- -	2 *	7 1%	- -	3 *	6 1%	5 1%	4 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 42
Q12_2 - How much of a problem was this disruption for you... - Professional/work life

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1401	124	1059	664	456	1221	164	550	761	156	833	377	788	130	670	402	243	735	663	708	639	660
WEIGHTED BASE	1546	136	1166	733	505	1343	184	605	842	169	932	406	868	145	717	464	268	810	736	776	709	724
	100%	9%	75%	47%	33%	87%	12%	39%	54%	11%	60%	26%	56%	9%	46%	30%	17%	52%	48%	50%	46%	47%
A very big problem	145	12	127	104	34	127	18	48	83	24	94	24	102	10	50	38	46	48	104	40	108	30
	9%	9%	11%	14%	7%	9%	10%	8%	10%	14%	10%	6%	12%	7%	7%	8%	17%	6%	14%	5%	15%	4%
				d						k	k						q		s	u		
A fairly big problem	330	33	257	220	117	279	50	126	172	30	215	77	179	40	128	101	80	132	194	127	174	136
	21%	24%	22%	30%	23%	21%	27%	21%	20%	18%	23%	19%	21%	28%	18%	22%	30%	16%	26%	16%	25%	19%
				d													q		s	u		
Not a very big problem	718	61	530	311	257	627	82	288	392	76	426	199	384	68	357	226	99	403	304	401	300	363
	46%	45%	45%	42%	51%	47%	44%	48%	47%	45%	46%	49%	44%	47%	50%	49%	37%	50%	41%	52%	42%	50%
				c													p		r	t		
No problem at all	344	31	246	91	93	306	33	137	193	37	192	106	196	27	179	96	39	225	129	206	123	192
	22%	23%	21%	12%	18%	23%	18%	23%	23%	22%	21%	26%	23%	19%	25%	21%	15%	28%	17%	26%	17%	27%
				c						j							p		r	t		
Very/ fairly big (NET)	475	45	384	325	151	406	68	175	255	54	309	101	282	50	178	139	126	180	298	167	282	166
	31%	33%	33%	44%	30%	30%	37%	29%	30%	32%	33%	25%	32%	34%	25%	30%	47%	22%	40%	22%	40%	23%
				d						k							q		s	u		
Not very/ at all (NET)	1062	91	776	402	350	933	114	425	585	113	618	305	580	95	536	322	138	627	432	607	424	555
	69%	67%	67%	55%	69%	69%	62%	70%	69%	67%	66%	75%	67%	66%	75%	69%	52%	77%	59%	78%	60%	77%
				c						j							p		r	t		
Don't know	9	-	6	7	3	4	2	5	2	1	5	-	6	-	3	3	3	2	6	2	3	2
	1%	-	*	1%	1%	*	1%	1%	*	1%	1%	-	1%	-	*	1%	1%	*	1%	*	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 43

Q13 - And to what extent, if at all, did you feel supported by your company in dealing with the impacts of this disruption?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1401	940	450	323	551	302	150	75	398	717	226	60	889	451	61	836	565	647	754
WEIGHTED BASE	1546	1039	494	359	613	330	162	82*	443	791	247	66*	988	492	66*	931	615	792	754
	100%	67%	32%	23%	40%	21%	10%	5%*	29%	51%	16%	4%*	64%	32%	4%*	60%	40%	51%	49%
Very well supported	532 34%	383 37% b	143 29%	100 28%	216 35% c	129 39% c	62 38% c	25 30%	127 29%	294 37% h	91 37% h	20 30%	373 38% m	134 27%	24 37%	357 38% p	174 28%	255 32%	277 37%
Fairly well supported	812 53%	549 53%	258 52%	214 60% def	315 51%	162 49%	77 47%	44 53%	264 60% ij	395 50%	116 47%	37 56%	498 50%	281 57% l	33 50%	467 50% o	344 56%	414 52%	398 53%
Not very well supported	157 10%	82 8% a	73 15%	38 11%	63 10%	30 9%	17 10%	9 11%	44 10%	82 10%	28 11%	4 7%	92 9%	58 12%	8 12%	92 10%	66 11%	95 12%	62 8%
Not supported at all	27 2%	16 1%	11 2%	4 1%	10 2%	3 1%	4 3%	4 5% cde	5 1%	9 1%	8 3% i	4 7% hi	12 1%	14 3% l	1 2%	8 1% o	19 3% o	16 2%	11 1%
Very/ fairly well (NET)	1343 87%	932 90% b	401 81%	315 88%	530 87%	291 88%	139 85%	69 84%	391 88%	689 87%	206 83%	57 86%	871 88% m	415 84%	57 87%	824 89% p	519 84%	668 84%	675 90% q
Not very/ at all well (NET)	184 12%	98 9% a	84 17%	43 12%	73 12%	33 10%	21 13%	14 16%	49 11%	91 12%	35 14%	9 14%	104 11% l	71 14% l	9 13%	100 11% o	85 14%	111 14% r	73 10%
Don't know	18 1%	9 1%	9 2%	1 *	9 1%	6 2%	2 1%	- -	2 1%	10 1%	6 2% h	- -	12 1%	6 1%	- -	7 1%	12 2% o	12 2%	6 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 44

Q13 - And to what extent, if at all, did you feel supported by your company in dealing with the impacts of this disruption?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US WHO EXPERIENCED DISRUPTION TO THEIR PLANS OVER THE PAST YEAR

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1401	124	1059	664	456	1221	164	550	761	156	833	377	788	130	670	402	243	735	663	708	639	660
WEIGHTED BASE	1546	136	1166	733	505	1343	184	605	842	169	932	406	868	145	717	464	268	810	736	776	709	724
	100%	9%	75%	47%	33%	87%	12%	39%	54%	11%	60%	26%	56%	9%	46%	30%	17%	52%	48%	50%	46%	47%
Very well supported	532	66	436	199	94	532	-	200	311	55	297	164	358	47	240	141	68	324	272	244	263	238
	34%	49%	37%	27%	19%	40%	-	33%	37%	33%	32%	40%	41%	32%	34%	30%	25%	40%	37%	31%	37%	33%
Fairly well supported	812	52	613	434	290	812	-	339	417	95	515	189	436	60	384	255	146	405	381	423	374	379
	53%	38%	53%	59%	57%	60%	-	56%	50%	56%	55%	47%	50%	41%	54%	55%	55%	50%	52%	54%	53%	52%
Not very well supported	157	10	96	75	89	-	157	50	96	16	96	40	57	28	74	54	40	63	69	83	62	83
	10%	7%	8%	10%	18%	-	85%	8%	11%	9%	10%	10%	7%	20%	10%	12%	15%	8%	9%	11%	9%	11%
					c		e							l				q				
Not supported at all	27	4	14	18	24	-	27	9	11	1	18	8	10	8	13	5	9	8	10	16	9	14
	2%	3%	1%	2%	5%	-	15%	2%	1%	1%	2%	2%	1%	5%	2%	1%	3%	1%	1%	2%	1%	2%
					c		e							l				q				
Very/ fairly well (NET)	1343	119	1049	633	384	1343	-	539	728	150	812	353	794	107	624	397	214	729	652	667	637	617
	87%	87%	90%	86%	76%	100%	-	89%	86%	89%	87%	87%	92%	74%	87%	85%	80%	90%	89%	86%	90%	85%
				d	f								m				p				u	
Not very/ at all well (NET)	184	14	110	93	112	-	184	59	108	17	115	48	68	36	87	58	50	71	79	99	71	97
	12%	10%	9%	13%	22%	-	100%	10%	13%	10%	12%	12%	8%	25%	12%	13%	19%	9%	11%	13%	10%	13%
				c	e									l			q					
Don't know	18	3	7	7	8	-	-	7	7	2	6	5	5	2	6	9	4	10	5	10	1	9
	1%	3%	1%	1%	2%	-	-	1%	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	*	1%
																					t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 45

Q14 - For each of the following statements, please consider the extent to which you feel this describes yourself - Summary table

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	I feel guilty about the impact of travelling for work on the environment	I am interested in finding more environmentally friendly ways to travel for work	I am willing to choose less convenient travel options, if they are more sustainable	I am willing to choose more expensive travel options, if they are more sustainable	I am looking to cut back on the number of work trips to lessen the impact on the environment	I am interested in the availability of more accessible ways to travel for work
UNWEIGHTED BASE	1817	1817	1817	1817	1817	1817
WEIGHTED BASE	2000	2000	2000	2000	2000	2000
Describes to a great extent	315 16%	591 30%	398 20%	503 25%	340 17%	585 29%
Describes to a fair extent	547 27%	707 35%	641 32%	696 35%	602 30%	685 34%
Describes only a little	547 27%	407 20%	535 27%	470 23%	477 24%	396 20%
Does not describe at all	539 27%	256 13%	372 19%	301 15%	514 26%	283 14%
Great/ fair extent	862 43%	1298 65%	1039 52%	1199 60%	942 47%	1270 64%
A little/ not at all	1085 54%	663 33%	907 45%	771 39%	991 50%	679 34%
Don't know	53 3%	39 2%	54 3%	30 1%	67 3%	51 3%

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Table 46

Q14_1 - For each of the following statements, please consider the extent to which you feel this describes yourself I feel guilty about the impact of travelling for work on the environment

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	315 16%	215 16%	100 15%	77 18%	134 17%	70 16%	28 13%	7 5%	92 17%	176 17%	44 13%	3 3%	205 16%	105 17%	6 6%	204 17%	111 14%	170 17%	145 15%
				g	g	g	g		k	k	k		n	n					
Describes to a fair extent	547 27%	365 27%	172 27%	146 34%	218 28%	124 28%	44 20%	14 11%	175 33%	286 28%	72 22%	13 12%	340 26%	190 31%	16 17%	336 28%	211 26%	288 29%	259 26%
				dfg	fg	fg	g		ijk	k	k		n						
Describes only a little	547 27%	364 27%	180 28%	117 27%	219 28%	112 25%	59 27%	39 31%	148 28%	276 27%	90 28%	33 31%	369 29%	155 25%	22 24%	328 27%	219 27%	277 28%	270 27%
Does not describe at all	539 27%	357 27%	177 27%	72 17%	190 24%	135 30%	81 37%	61 48%	96 18%	280 27%	110 34%	53 49%	344 27%	149 24%	45 48%	308 26%	231 29%	234 23%	305 31%
				c	cd	cd	cde		h	hi	hij		lm					q	
Great/ fair extent	862 43%	580 43%	272 42%	223 52%	352 45%	194 43%	72 33%	21 17%	267 50%	462 45%	116 36%	17 15%	545 42%	295 47%	22 23%	540 45%	322 40%	458 46%	404 40%
				defg	fg	fg	g		jk	jk	k		n	ln				r	
A little/ not at all	1085 54%	721 54%	357 55%	189 44%	410 52%	247 55%	140 64%	100 78%	244 46%	556 54%	200 61%	86 80%	713 56%	305 49%	68 72%	636 53%	450 56%	510 51%	575 58%
				c	c	c	cde	cdef	h	hi	hij		m		lm			q	
Don't know	53 3%	35 3%	18 3%	15 4%	19 2%	5 1%	7 3%	7 5%	23 4%	15 1%	9 3%	5 5%	27 2%	22 3%	4 5%	28 2%	25 3%	32 3%	21 2%
				e				e	i			i							

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 47

Q14_1 - For each of the following statements, please consider the extent to which you feel this describes yourself I feel guilty about the impact of travelling for work on the environment

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	315	35	275	171	96	234	30	122	172	46	184	79	208	32	129	93	68	139	315	-	233	71
	16%	20%	19%	21%	16%	17%	16%	16%	16%	19%	16%	14%	19%	17%	13%	16%	23%	13%	37%	-	27%	7%
				d													q		s		u	
Describes to a fair extent	547	51	428	270	138	419	49	211	295	68	337	130	303	51	219	157	98	289	547	-	366	160
	27%	30%	29%	33%	23%	31%	27%	28%	27%	29%	30%	23%	27%	26%	23%	28%	33%	26%	63%	-	43%	16%
				d							k						q		s		u	
Describes only a little	547	40	383	226	184	376	59	230	290	53	328	153	286	57	272	163	69	295	-	547	172	336
	27%	23%	26%	27%	30%	28%	32%	30%	26%	23%	29%	27%	26%	30%	28%	29%	23%	27%	-	50%	20%	34%
																			r		t	
Does not describe at all	539	42	369	145	170	291	40	184	320	63	270	195	287	50	307	143	54	349	-	539	73	397
	27%	24%	25%	18%	28%	22%	22%	24%	29%	27%	24%	34%	26%	26%	32%	25%	18%	32%	-	50%	9%	41%
					c				e		j				o			p		r		t
Great/ fair extent	862	86	704	441	234	652	79	333	467	113	521	209	511	83	347	250	166	428	862	-	599	231
	43%	50%	47%	53%	38%	49%	43%	44%	42%	48%	46%	36%	46%	43%	36%	44%	56%	39%	100%	-	70%	24%
				d						k	k					n	q		s		u	
A little/ not at all	1085	81	752	371	353	667	99	414	611	116	597	347	573	108	579	306	123	645	-	1085	246	732
	54%	48%	51%	45%	58%	50%	54%	54%	55%	49%	52%	61%	52%	55%	61%	54%	41%	58%	-	100%	29%	75%
				c							ij				o		p		r		t	
Don't know	53	4	25	15	22	24	6	15	29	6	22	17	22	3	28	13	9	31	-	-	13	15
	3%	2%	2%	2%	4%	2%	3%	2%	3%	2%	2%	3%	2%	2%	3%	2%	3%	3%	-	-	1%	2%
					c																	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 48

Q14_2 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in finding more environmentally-friendly ways to travel for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	591 30%	406 30%	179 28%	104 24%	268 34%	158 35%	41 19%	19 15%	146 27%	358 35%	72 22%	15 14%	426 33%	153 25%	11 12%	427 35%	164 21%	333 33%	258 26%
				g	cfg	cfg			k	hjk			mn	n		p		r	
Describes to a fair extent	707 35%	464 35%	239 37%	181 42%	282 36%	145 33%	65 30%	34 26%	210 39%	370 36%	97 30%	30 28%	443 35%	232 37%	32 35%	442 37%	265 33%	357 36%	350 35%
				defg	g				jk										
Describes only a little	407 20%	261 20%	141 22%	95 22%	129 17%	89 20%	67 31%	27 22%	116 22%	175 17%	95 29%	21 19%	234 18%	152 25%	20 21%	203 17%	204 26%	185 18%	222 22%
				d			cde		i	hi			l			o			
Does not describe at all	256 13%	180 13%	74 12%	38 9%	85 11%	53 12%	40 18%	40 32%	49 9%	115 11%	54 16%	38 35%	153 12%	77 12%	27 28%	115 10%	141 18%	105 11%	151 15%
							cde	cdef		hi	hij				lm	o		q	
Great/ fair extent	1298 65%	869 65%	418 65%	285 67%	551 70%	303 68%	106 49%	53 42%	356 67%	728 71%	169 52%	45 42%	870 68%	385 62%	44 47%	869 72%	429 54%	690 69%	608 61%
				fg	fg	fg			jk	jk			mn	n		p		r	
A little/ not at all	663 33%	441 33%	216 33%	132 31%	214 27%	142 32%	107 49%	68 53%	165 31%	291 28%	148 46%	59 54%	387 30%	229 37%	47 50%	318 26%	345 43%	290 29%	373 37%
							cde	cde	hi	hi			l	lm		o		q	
Don't know	39 2%	26 2%	13 2%	10 2%	16 2%	1 *	5 2%	6 5%	13 2%	14 1%	8 2%	4 4%	28 2%	7 1%	3 3%	16 1%	22 3%	20 2%	19 2%
				e	e		e	e								o			

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 49

Q14_2 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in finding more environmentally-friendly ways to travel for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	591	72	500	220	125	385	40	230	333	67	353	158	392	63	235	175	73	366	339	240	324	235
	30%	42%	34%	27%	21%	29%	22%	30%	30%	28%	31%	28%	35%	32%	25%	31%	25%	33%	39%	22%	38%	24%
				d											n	p		s		u		
Describes to a fair extent	707	51	555	334	193	522	51	271	388	84	424	185	395	63	327	205	107	385	362	333	369	295
	35%	30%	37%	40%	32%	39%	28%	36%	35%	36%	37%	32%	36%	32%	34%	36%	36%	35%	42%	31%	43%	30%
				d		f												s		u		
Describes only a little	407	25	257	157	164	279	48	160	221	47	223	122	190	39	212	120	61	212	121	278	115	254
	20%	15%	17%	19%	27%	21%	26%	21%	20%	20%	20%	21%	17%	20%	22%	21%	20%	19%	14%	26%	13%	26%
				c														r		t		
Does not describe at all	256	22	150	93	110	137	43	93	145	34	125	93	113	26	157	59	48	127	28	217	40	178
	13%	13%	10%	11%	18%	10%	23%	12%	13%	14%	11%	16%	10%	13%	16%	10%	16%	12%	3%	20%	5%	18%
				c		e						j			o		q		r		t	
Great/ fair extent	1298	123	1054	555	318	907	91	501	721	150	777	343	787	126	562	380	181	750	701	573	693	529
	65%	72%	71%	67%	52%	68%	49%	66%	65%	64%	68%	60%	71%	65%	59%	67%	61%	68%	81%	53%	81%	54%
				d		f					k				n		p		s		u	
A little/ not at all	663	47	406	251	274	416	91	253	366	81	348	215	302	64	369	179	109	339	150	494	154	432
	33%	27%	27%	30%	45%	31%	49%	33%	33%	35%	30%	38%	27%	33%	39%	31%	36%	31%	17%	46%	18%	44%
				c		e					j				o		p		r		t	
Don't know	39	1	21	21	18	20	2	9	20	3	16	15	17	4	23	10	9	15	11	18	9	18
	2%	1%	1%	3%	3%	1%	1%	1%	2%	1%	1%	3%	2%	2%	2%	2%	3%	1%	1%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 50

Q14_3 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose less convenient travel options, if they are more sustainable

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	398 20%	287 21%	108 17%	90 21%	180 23%	94 21%	24 11%	11 9%	118 22%	221 21%	49 15%	10 9%	259 20%	135 22%	5 5%	260 22%	138 17%	214 21%	184 18%
		b		fg	fg	fg			jk	jk			n	n		p			
Describes to a fair extent	641 32%	429 32%	207 32%	150 35%	259 33%	142 32%	62 28%	29 23%	185 35%	342 33%	92 28%	22 21%	409 32%	201 32%	31 33%	404 34%	237 30%	328 33%	313 31%
				g	g				k	k									
Describes only a little	535 27%	360 27%	169 26%	116 27%	207 27%	108 24%	72 33%	30 24%	137 26%	275 27%	98 30%	26 24%	361 28%	155 25%	19 20%	324 27%	210 26%	272 27%	263 26%
							e												
Does not describe at all	372 19%	227 17%	141 22%	59 14%	113 14%	95 21%	54 25%	51 40%	78 15%	170 16%	78 24%	46 42%	227 18%	108 17%	37 40%	193 16%	179 22%	160 16%	212 21%
			a			cd	cd	cdef			hi	hij			lm		o		q
Great/ fair extent	1039 52%	716 54%	315 49%	240 56%	439 56%	235 53%	86 39%	40 31%	303 57%	563 55%	141 43%	32 30%	667 52%	336 54%	36 38%	664 55%	375 47%	542 54%	497 50%
				fg	fg	fg			jk	jk	k		n	n		p			
A little/ not at all	907 45%	588 44%	310 48%	175 41%	320 41%	203 46%	127 58%	82 64%	215 40%	445 43%	176 54%	71 66%	588 46%	264 42%	56 60%	518 43%	389 49%	432 43%	475 48%
						cde	cde		hi	hij			lm			o			
Don't know	54 3%	32 2%	22 3%	13 3%	22 3%	7 2%	6 3%	6 4%	16 3%	24 2%	9 3%	4 4%	30 2%	22 4%	2 2%	22 2%	32 4%	26 3%	28 3%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 51

Q14_3 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose less convenient travel options, if they are more sustainable

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	398	49	333	169	84	277	30	152	220	44	239	108	264	36	146	112	72	224	267	121	253	122
	20%	29%	23%	d	14%	21%	16%	20%	20%	19%	21%	19%	24%	19%	15%	20%	24%	20%	31%	11%	30%	12%
															n			s		u		
Describes to a fair extent	641	49	492	291	180	471	56	248	349	75	377	173	364	59	296	180	91	338	341	291	350	258
	32%	29%	33%	35%	30%	35%	30%	33%	32%	32%	33%	30%	33%	30%	31%	32%	30%	31%	40%	27%	41%	26%
				d														s		u		
Describes only a little	535	33	390	220	183	366	62	212	299	63	312	147	258	49	270	158	75	301	190	340	179	325
	27%	19%	26%	27%	30%	27%	33%	28%	27%	27%	27%	26%	23%	25%	28%	28%	25%	27%	22%	31%	21%	33%
																		r		t		
Does not describe at all	372	37	242	122	134	206	31	129	217	49	183	128	196	43	219	105	51	215	48	308	62	250
	19%	22%	16%	15%	22%	15%	17%	17%	20%	21%	16%	22%	18%	22%	23%	18%	17%	19%	6%	28%	7%	26%
				c								j						r		t		
Great/ fair extent	1039	99	826	460	264	748	86	400	569	119	617	280	628	95	442	292	163	562	608	412	603	380
	52%	58%	56%	56%	43%	56%	47%	52%	51%	51%	54%	49%	57%	49%	46%	51%	55%	51%	71%	38%	70%	39%
				d		f												s		u		
A little/ not at all	907	70	632	342	317	572	93	341	516	112	496	275	454	92	489	262	126	516	238	647	241	575
	45%	41%	43%	41%	52%	43%	50%	45%	47%	48%	43%	48%	41%	47%	51%	46%	42%	47%	28%	60%	28%	59%
				c														r		t		
Don't know	54	2	24	24	28	23	5	21	22	4	28	18	24	8	23	15	9	26	16	26	13	23
	3%	1%	2%	3%	5%	2%	3%	3%	2%	2%	2%	3%	2%	4%	2%	3%	3%	2%	2%	2%	2%	2%
				c																		

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 52

Q14_4 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose more expensive travel options, if they are more sustainable

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	503 25%	344 26%	155 24%	86 20%	222 28%	137 31%	44 20%	15 11%	116 22%	302 29%	75 23%	10 9%	353 27%	139 22%	12 13%	363 30%	140 18%	264 26%	239 24%
				g	cfg	cfg			k	hjk	k		mn	n		p			
Describes to a fair extent	696 35%	477 36%	214 33%	165 39%	285 36%	152 34%	72 33%	21 17%	202 38%	379 37%	95 29%	19 18%	451 35%	219 35%	26 28%	446 37%	250 31%	354 35%	342 34%
				g	g	g	g		jk	jk	k					p			
Describes only a little	470 23%	302 23%	160 25%	120 28%	179 23%	85 19%	47 22%	39 30%	152 29%	208 20%	76 23%	34 31%	274 21%	173 28%	23 25%	237 20%	233 29%	229 23%	241 24%
				e				e	i			i		l		o			
Does not describe at all	301 15%	196 15%	105 16%	48 11%	88 11%	66 15%	53 24%	46 36%	54 10%	134 13%	72 22%	41 38%	191 15%	81 13%	29 31%	145 12%	157 20%	137 14%	164 16%
							cde	cdef			hi	hij			lm	o			
Great/ fair extent	1199 60%	821 61%	369 57%	251 59%	507 65%	289 65%	116 53%	36 28%	318 60%	681 66%	170 52%	29 27%	803 63%	358 58%	38 41%	809 67%	390 49%	618 62%	581 58%
				g	cfg	fg	g		jk	hjk	k		mn	n		p			
A little/ not at all	771 39%	498 37%	265 41%	168 39%	267 34%	152 34%	100 46%	85 67%	207 39%	342 33%	148 45%	75 69%	465 36%	253 41%	52 56%	382 32%	389 49%	366 37%	405 41%
							de	cdef	i		i	hij			lm	o			
Don't know	30 1%	17 1%	13 2%	9 2%	7 1%	5 1%	2 1%	6 5%	9 2%	9 1%	8 2%	4 4%	16 1%	10 2%	3 3%	13 1%	17 2%	16 2%	14 1%
								def				i							

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 53

Q14_4 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose more expensive travel options, if they are more sustainable

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	503	67	425	190	89	328	26	195	284	66	287	140	345	41	186	144	67	298	277	220	277	204
	25%	39%	29%	23%	15%	24%	14%	26%	26%	28%	25%	24%	31%	21%	19%	25%	23%	27%	32%	20%	32%	21%
				d		f							m		n			s			u	
Describes to a fair extent	696	52	544	316	205	520	62	264	387	85	419	174	401	64	332	190	123	364	364	318	363	294
	35%	30%	37%	38%	34%	39%	34%	35%	35%	36%	37%	30%	36%	33%	35%	33%	41%	33%	42%	29%	42%	30%
				d							k						q		s		u	
Describes only a little	470	32	318	202	165	315	57	195	242	40	283	140	233	35	247	142	49	267	174	286	163	271
	23%	19%	21%	24%	27%	23%	31%	26%	22%	17%	25%	24%	21%	18%	26%	25%	17%	24%	20%	26%	19%	28%
						e				i	i						p		r		t	
Does not describe at all	301	18	179	107	136	165	38	98	182	42	140	105	117	48	177	82	54	158	40	249	51	197
	15%	10%	12%	13%	22%	12%	20%	13%	16%	18%	12%	18%	11%	25%	19%	14%	18%	14%	5%	23%	6%	20%
				c		e			g	j		j		l				r			t	
Great/ fair extent	1199	119	968	506	294	848	89	459	671	151	706	314	746	105	518	334	190	662	641	537	640	498
	60%	70%	65%	61%	48%	63%	48%	60%	61%	64%	62%	55%	67%	54%	54%	59%	64%	60%	74%	50%	75%	51%
				d		f				k	k		m				s				u	
A little/ not at all	771	49	497	309	301	480	95	292	424	82	423	245	351	83	424	224	104	426	214	535	214	468
	39%	29%	34%	37%	49%	36%	51%	38%	38%	35%	37%	43%	32%	43%	44%	39%	35%	39%	25%	49%	25%	48%
				c		e				j		j		l			r				t	
Don't know	30	2	16	12	14	15	1	11	11	1	11	15	10	6	12	12	4	16	7	13	3	13
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	3%	1%	3%	1%	2%	1%	1%	1%	1%	*	1%
											j			l							t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 54

Q14_5 - For each of the following statements, please consider the extent to which you feel this describes yourself I am looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	340 17%	233 17%	102 16%	83 19%	144 18%	74 17%	33 15%	6 4%	102 19%	188 18%	45 14%	4 4%	218 17%	117 19%	5 6%	213 18%	128 16%	182 18%	158 16%
				g	g	g	g		k	k	k		n	n					
Describes to a fair extent	602 30%	415 31%	179 28%	145 34%	256 33%	128 29%	51 24%	22 17%	182 34%	321 31%	80 25%	19 17%	385 30%	194 31%	22 24%	384 32%	217 27%	316 32%	286 29%
				fg	fg	g			jk	jk						p			
Describes only a little	477 24%	321 24%	156 24%	124 29%	155 20%	112 25%	56 26%	31 24%	142 27%	226 22%	85 26%	24 22%	314 24%	142 23%	20 22%	283 23%	194 24%	230 23%	247 25%
				d		d			i										
Does not describe at all	514 26%	329 25%	181 28%	62 14%	193 25%	121 27%	74 34%	64 50%	90 17%	259 25%	109 33%	57 52%	331 26%	141 23%	42 45%	289 24%	225 28%	240 24%	274 27%
				c	c	c	cd	cdef	h	h	hi	hij			lm	o			
Great/ fair extent	942 47%	648 49%	281 43%	228 53%	400 51%	202 45%	85 39%	27 22%	284 53%	510 49%	125 39%	23 21%	603 47%	312 50%	27 29%	597 50%	345 43%	498 50%	444 44%
		b		efg	fg	g	g		jk	jk	k		n	n		p		r	
A little/ not at all	991 50%	649 49%	337 52%	186 43%	348 45%	233 52%	130 60%	95 74%	233 44%	484 47%	193 59%	81 75%	645 50%	284 46%	62 66%	572 48%	419 53%	470 47%	521 52%
				cd	cd	cd	cd	cdef	hi	hi	hij				lm	o	q		
Don't know	67 3%	38 3%	29 4%	14 3%	34 4%	11 2%	3 2%	5 4%	17 3%	39 4%	7 2%	4 4%	37 3%	26 4%	4 4%	34 3%	32 4%	32 3%	35 4%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 55

Q14_5 - For each of the following statements, please consider the extent to which you feel this describes yourself I am looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	340	34	289	187	95	253	29	138	173	50	202	80	218	40	139	96	82	153	257	80	226	95
	17%	20%	20%	23%	16%	19%	16%	18%	16%	21%	18%	14%	20%	21%	15%	17%	28%	14%	30%	7%	26%	10%
				d						k							q		s		u	
Describes to a fair extent	602	50	471	298	194	451	52	235	328	61	359	166	351	57	267	178	99	301	352	239	350	220
	30%	30%	32%	36%	32%	34%	28%	31%	30%	26%	32%	29%	32%	30%	28%	31%	33%	27%	41%	22%	41%	22%
				d														s		u		
Describes only a little	477	28	346	183	152	319	61	181	275	53	290	128	244	46	230	139	56	271	180	294	181	273
	24%	17%	23%	22%	25%	24%	33%	24%	25%	23%	25%	22%	22%	24%	24%	24%	19%	25%	21%	27%	21%	28%
					e												p		r		t	
Does not describe at all	514	53	334	128	146	286	38	178	305	62	257	181	272	46	282	142	50	343	58	441	85	367
	26%	31%	23%	16%	24%	21%	21%	23%	28%	27%	23%	32%	25%	24%	30%	25%	17%	31%	7%	41%	10%	38%
					c							j						p		r		t
Great/ fair extent	942	85	760	486	288	704	81	373	501	111	562	246	569	98	406	275	181	453	609	319	577	315
	47%	50%	51%	59%	47%	52%	44%	49%	45%	47%	49%	43%	51%	50%	43%	48%	61%	41%	71%	29%	67%	32%
				d		f				k						n	q		s		u	
A little/ not at all	991	82	680	311	298	605	99	358	580	115	547	310	516	92	512	281	106	614	238	734	266	640
	50%	48%	46%	38%	49%	45%	54%	47%	52%	49%	48%	54%	47%	47%	54%	49%	36%	56%	28%	68%	31%	65%
					c		e		g			j					p		r		t	
Don't know	67	4	42	30	23	34	4	31	25	9	32	18	22	4	36	14	11	36	15	32	15	24
	3%	2%	3%	4%	4%	3%	2%	4%	2%	4%	3%	3%	2%	2%	4%	2%	4%	3%	2%	3%	2%	2%
								h														

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 56

Q14_6 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in the availability of more accessible ways to travel for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	585 29%	396 30%	182 28%	111 26%	262 34%	148 33%	49 23%	15 12%	151 28%	346 34%	77 24%	11 10%	421 33%	151 24%	13 14%	414 34%	171 22%	307 31%	278 28%
				g	cfg	cfg	g		k	hjk	k		mn	n		p			
Describes to a fair extent	685 34%	471 35%	211 33%	167 39%	281 36%	138 31%	65 30%	35 27%	205 38%	351 34%	98 30%	31 29%	418 33%	241 39%	26 28%	406 34%	279 35%	355 35%	330 33%
				efg					j				ln						
Describes only a little	396 20%	248 19%	143 22%	112 26%	137 18%	87 20%	39 18%	21 16%	133 25%	188 18%	58 18%	17 16%	234 18%	140 22%	23 24%	230 19%	166 21%	176 18%	220 22%
				defg					ij				l					q	
Does not describe at all	283 14%	188 14%	93 14%	28 7%	82 10%	60 13%	62 29%	50 40%	32 6%	123 12%	85 26%	43 40%	182 14%	71 11%	30 32%	128 11%	154 19%	136 14%	147 15%
				c	c	c	cde	cdef	h	hi	hi	hij			lm	o			
Great/ fair extent	1270 64%	867 65%	393 61%	278 65%	543 69%	286 64%	114 52%	50 39%	356 67%	697 67%	175 54%	42 39%	839 65%	392 63%	39 42%	820 68%	450 56%	662 66%	608 61%
				fg	fg	fg	g		jk	jk	k		n	n		p		r	
A little/ not at all	679 34%	436 33%	236 36%	140 33%	219 28%	147 33%	101 47%	71 56%	165 31%	310 30%	143 44%	61 56%	416 32%	211 34%	52 56%	359 30%	321 40%	312 31%	367 37%
				cde	cde	cde	cde	cde	hi	hij	hij		lm			o		q	
Don't know	51 3%	33 2%	18 3%	10 2%	19 2%	13 3%	2 1%	6 5%	13 2%	25 2%	7 2%	5 5%	30 2%	19 3%	2 2%	25 2%	26 3%	26 3%	25 3%
				f				f											

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 57

Q14_6 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in the availability of more accessible ways to travel for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Describes to a great extent	585	69	500	241	111	387	35	239	319	70	337	166	387	56	237	168	74	371	306	270	316	244
	29%	41%	34%	29%	18%	29%	19%	31%	29%	30%	30%	29%	35%	29%	25%	29%	25%	34%	36%	25%	37%	25%
Describes to a fair extent	685	52	520	291	197	507	62	258	386	67	424	176	393	62	317	197	110	357	346	324	349	301
	34%	30%	35%	35%	32%	38%	34%	34%	35%	28%	37%	31%	36%	32%	33%	35%	37%	32%	40%	30%	41%	31%
Describes only a little	396	25	277	188	153	280	44	158	212	38	228	122	191	33	211	95	66	196	152	236	137	223
	20%	15%	19%	23%	25%	21%	24%	21%	19%	16%	20%	21%	17%	17%	22%	17%	22%	18%	18%	22%	16%	23%
Does not describe at all	283	19	157	83	120	145	34	89	170	53	127	93	117	39	171	94	35	159	46	232	43	194
	14%	11%	11%	10%	20%	11%	18%	12%	15%	23%	11%	16%	11%	20%	18%	17%	12%	14%	5%	21%	5%	20%
Great/ fair extent	1270	121	1020	532	307	894	96	496	705	137	761	342	780	118	554	364	184	728	653	594	665	545
	64%	71%	69%	64%	50%	67%	52%	65%	64%	58%	67%	60%	71%	61%	58%	64%	62%	66%	76%	55%	78%	56%
A little/ not at all	679	45	434	271	274	425	78	246	382	91	355	216	308	72	381	189	101	355	198	468	181	417
	34%	26%	29%	33%	45%	32%	42%	32%	35%	39%	31%	38%	28%	37%	40%	33%	34%	32%	23%	43%	21%	43%
Don't know	51	4	28	23	29	24	10	20	19	6	24	15	18	5	19	16	14	21	11	24	11	16
	3%	3%	2%	3%	5%	2%	5%	3%	2%	3%	2%	3%	2%	3%	2%	3%	5%	2%	1%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 58

Q14 - For each of the following statements, please consider the extent to which you feel this describes yourself - Summary table

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	I feel guilty about the impact of travelling for work on the environment	I am interested in finding more environmentally friendly ways to travel for work	I am willing to choose less convenient travel options, if they are more sustainable	I am willing to choose more expensive travel options, if they are more sustainable	I am looking to cut back on the number of work trips to lessen the impact on the environment	I am interested in the availability of more accessible ways to travel for work
UNWEIGHTED BASE	1762	1762	1762	1762	1762	1762
WEIGHTED BASE	1939	1939	1939	1939	1939	1939
Describes to a great extent	310 16%	578 30%	387 20%	490 25%	334 17%	577 30%
Describes to a fair extent	538 28%	691 36%	630 32%	684 35%	590 30%	670 35%
Describes only a little	531 27%	393 20%	523 27%	457 24%	468 24%	381 20%
Does not describe at all	509 26%	239 12%	347 18%	279 14%	486 25%	262 14%
Great/ fair extent	848 44%	1269 65%	1017 52%	1175 61%	924 48%	1247 64%
A little/ not at all	1040 54%	632 33%	869 45%	736 38%	953 49%	643 33%
Don't know	52 3%	39 2%	52 3%	29 1%	63 3%	50 3%

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Table 59

Q14_1 - For each of the following statements, please consider the extent to which you feel this describes yourself I feel guilty about the impact of travelling for work on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	310 16%	211 16%	99 16%	77 18%	132 17%	69 16%	26 13%	7 6%	91 17%	174 17%	42 14%	3 3%	202 16%	103 17%	6 6%	202 17%	108 14%	170 18%	140 14%
Describes to a fair extent	538 28%	357 28%	172 27%	145 34%	217 28%	121 28%	42 21%	13 11%	174 33%	282 28%	69 22%	12 12%	336 27%	187 31%	15 17%	331 28%	206 27%	282 29%	256 26%
Describes only a little	531 27%	354 27%	175 28%	116 28%	216 28%	108 25%	54 26%	38 32%	145 28%	270 27%	84 27%	32 33%	358 29%	151 25%	22 25%	323 28%	209 27%	269 28%	262 27%
Does not describe at all	509 26%	334 26%	170 27%	68 16%	182 24%	130 30%	75 37%	54 45%	93 18%	267 26%	103 34%	46 46%	326 26%	140 23%	42 47%	286 24%	222 29%	217 22%	292 30%
Great/ fair extent	848 44%	568 44%	271 43%	222 53%	349 46%	189 44%	67 33%	20 17%	265 50%	456 45%	111 36%	16 16%	537 43%	290 48%	21 23%	533 46%	314 41%	452 47%	396 41%
A little/ not at all	1040 54%	688 53%	346 54%	185 44%	398 52%	237 55%	129 63%	91 77%	238 45%	537 53%	187 61%	78 79%	684 55%	291 48%	64 72%	609 52%	431 56%	486 50%	554 57%
Don't know	52 3%	34 3%	18 3%	14 3%	19 3%	5 1%	7 3%	7 6%	22 4%	15 1%	9 3%	5 5%	27 2%	21 3%	4 5%	27 2%	25 3%	32 3%	20 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 60

Q14_1 - For each of the following statements, please consider the extent to which you feel this describes yourself I feel guilty about the impact of travelling for work on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	310	34	270	169	94	231	30	120	169	45	181	79	204	32	127	93	67	136	310	-	233	71
	16%	21%	19%	21%	16%	18%	17%	16%	16%	20%	16%	14%	19%	17%	14%	17%	23%	13%	37%	-	27%	7%
				d						k							q		s		u	
Describes to a fair extent	538	51	423	261	135	412	46	208	289	67	329	130	300	47	217	152	98	284	538	-	366	160
	28%	32%	29%	33%	23%	32%	26%	28%	27%	31%	30%	23%	28%	25%	23%	28%	34%	26%	63%	-	43%	16%
				d						k							q		s		u	
Describes only a little	531	36	373	221	177	363	59	228	279	48	322	150	281	55	263	159	68	290	-	531	172	336
	27%	22%	26%	28%	30%	28%	33%	31%	26%	22%	29%	27%	26%	29%	28%	29%	23%	27%	-	51%	20%	34%
										i									r		t	
Does not describe at all	509	37	347	135	163	274	38	176	298	53	256	189	269	50	295	131	48	337	-	509	73	397
	26%	23%	24%	17%	28%	21%	21%	24%	28%	24%	23%	33%	25%	27%	32%	24%	17%	31%	-	49%	9%	41%
					c				e			ij			o			p		r		t
Great/ fair extent	848	85	693	431	229	643	76	328	458	111	510	209	504	79	343	245	165	420	848	-	599	231
	44%	52%	48%	54%	39%	49%	43%	44%	43%	51%	46%	37%	47%	42%	37%	45%	57%	39%	100%	-	70%	24%
				d						k						n	q		s		u	
A little/ not at all	1040	73	720	356	340	637	97	404	576	101	578	339	550	105	558	289	115	627	-	1040	246	732
	54%	45%	50%	44%	58%	49%	54%	54%	54%	46%	52%	60%	51%	56%	60%	53%	40%	58%	-	100%	29%	75%
					c					ij					o			p		r		t
Don't know	52	4	25	15	21	24	5	14	29	6	21	17	22	3	28	13	9	31	-	-	13	15
	3%	2%	2%	2%	4%	2%	3%	2%	3%	3%	2%	3%	2%	2%	3%	2%	3%	3%	-	-	1%	2%
					c																	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 61

Q14_2 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in finding more environmentally-friendly ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	578 30%	397 31%	175 28%	102 24%	263 34%	154 36%	40 20%	19 16%	143 27%	351 35%	69 23%	15 15%	418 33%	149 25%	11 13%	418 36%	160 21%	327 34%	251 26%
Describes to a fair extent	691 36%	449 35%	238 37%	179 42%	277 36%	143 33%	61 30%	31 27%	207 39%	364 36%	92 30%	28 29%	433 35%	226 38%	31 35%	432 37%	259 34%	349 36%	342 35%
Describes only a little	393 20%	251 19%	138 22%	92 22%	127 17%	85 20%	63 31%	25 21%	114 22%	170 17%	91 30%	19 19%	225 18%	148 25%	20 23%	198 17%	195 25%	179 18%	214 22%
Does not describe at all	239 12%	166 13%	71 11%	38 9%	83 11%	49 11%	34 17%	36 30%	49 9%	110 11%	47 15%	33 34%	145 12%	71 12%	23 26%	105 9%	135 17%	95 10%	144 15%
Great/ fair extent	1269 65%	846 66%	413 65%	281 67%	540 70%	297 69%	101 50%	51 43%	350 67%	715 71%	161 53%	43 43%	851 68%	375 62%	42 48%	850 73%	419 54%	676 70%	593 61%
A little/ not at all	632 33%	417 32%	209 33%	130 31%	210 27%	134 31%	97 48%	61 52%	163 31%	280 28%	138 45%	52 53%	370 30%	219 36%	43 49%	303 26%	330 43%	274 28%	358 37%
Don't know	39 2%	26 2%	13 2%	10 2%	16 2%	1 *	5 2%	6 5%	13 2%	14 1%	8 3%	4 4%	28 2%	7 1%	3 4%	16 1%	22 3%	20 2%	19 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 62

Q14_2 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in finding more environmentally-friendly ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE WEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	578	68	488	214	122	378	40	226	324	62	344	158	381	61	231	171	72	359	334	232	324	235
	30%	42%	34%	27%	21%	29%	22%	30%	30%	29%	31%	28%	35%	33%	25%	31%	25%	33%	39%	22%	38%	24%
				d											n	p	s			u		
Describes to a fair extent	691	51	544	325	189	510	48	263	380	80	414	184	392	59	321	199	105	379	354	324	369	295
	36%	32%	38%	41%	32%	39%	27%	35%	36%	37%	37%	33%	36%	31%	35%	36%	36%	35%	42%	31%	43%	30%
				d		f											s			u		
Describes only a little	393	22	247	153	156	269	47	159	209	43	216	120	182	39	205	117	60	204	120	266	115	254
	20%	13%	17%	19%	26%	21%	26%	21%	20%	20%	19%	21%	17%	20%	22%	21%	21%	19%	14%	26%	13%	26%
				c													r			t		
Does not describe at all	239	20	140	89	105	127	42	90	131	29	118	87	105	25	150	52	43	121	28	200	40	178
	12%	12%	10%	11%	18%	10%	24%	12%	12%	13%	11%	15%	10%	13%	16%	9%	15%	11%	3%	19%	5%	18%
				c		e				j					o				r		t	
Great/ fair extent	1269	119	1031	539	312	888	88	489	703	142	759	342	773	121	552	370	177	739	688	556	693	529
	65%	74%	72%	67%	53%	68%	49%	65%	66%	65%	68%	61%	72%	64%	59%	67%	61%	68%	81%	53%	81%	54%
				d		f				k			m		n	p	s			u		
A little/ not at all	632	41	387	242	261	396	89	249	340	72	334	208	286	63	355	168	103	325	149	466	154	432
	33%	26%	27%	30%	44%	30%	50%	33%	32%	33%	30%	37%	27%	34%	38%	31%	36%	30%	18%	45%	18%	44%
				c		e				j					o				r		t	
Don't know	39	1	21	21	18	20	2	9	20	3	16	15	17	4	23	10	9	15	11	18	9	18
	2%	1%	1%	3%	3%	2%	1%	1%	2%	2%	1%	3%	2%	2%	2%	2%	3%	1%	1%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 63

Q14_3 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose less convenient travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	387 20%	279 22% b	105 17%	90 21% fg	175 23% fg	90 21% fg	21 11% fg	11 9%	117 22% jk	215 21% jk	45 15%	10 10%	251 20% n	131 22% n	5 6%	253 22% p	134 17%	209 22%	178 18%
Describes to a fair extent	630 32%	421 33%	206 32%	146 35% g	258 34% g	141 33%	58 28%	28 23%	182 35% k	340 34% k	87 28%	21 21%	402 32%	198 33%	30 33%	397 34%	233 30%	323 33%	307 32%
Describes only a little	523 27%	351 27%	166 26%	115 27%	202 26%	107 25%	69 34% de	29 25%	134 26%	269 27%	94 31%	25 25%	354 28%	150 25%	19 21%	319 27%	204 26%	266 27%	257 26%
Does not describe at all	347 18%	208 16%	136 21% a	58 14%	110 14%	86 20% cd	49 24% cd	44 38% cdef	77 15%	159 16%	71 23% hi	39 39% hij	212 17%	101 17%	34 38% lm	178 15%	169 22% o	147 15%	200 21% q
Great/ fair extent	1017 52%	700 54% b	311 49%	236 56% fg	433 56% fg	231 53% fg	79 39% fg	39 33%	299 57% jk	555 55% jk	132 43%	31 32%	653 52% n	330 55% n	35 39%	651 56% p	367 48% p	532 55% r	485 50%
A little/ not at all	869 45%	559 43%	302 48%	173 41%	311 41%	193 45%	118 58% cde	74 62% cde	212 40%	429 43%	166 54% hi	63 64% hi	566 45%	252 42%	52 59% lm	496 42% o	373 48% o	412 43%	457 47%
Don't know	52 3%	31 2%	22 3%	12 3%	22 3%	7 2%	6 3%	6 5%	15 3%	24 2%	9 3%	4 4%	30 2%	21 3%	2 2%	22 2%	31 4% o	24 3%	28 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 64

Q14_3 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose less convenient travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	387	47	324	163	82	269	30	151	210	43	231	108	257	35	143	110	71	221	261	116	253	122
	20%	29%	23%	20%	14%	21%	17%	20%	20%	20%	21%	19%	24%	19%	15%	20%	25%	20%	31%	11%	30%	12%
Describes to a fair extent	630	48	484	288	175	464	53	245	341	71	374	171	360	57	291	176	90	333	339	282	350	258
	32%	30%	34%	36%	30%	36%	30%	33%	32%	33%	34%	30%	33%	31%	31%	32%	31%	31%	40%	27%	41%	26%
Describes only a little	523	31	384	218	178	360	59	206	293	60	304	147	255	47	264	154	73	295	188	331	179	325
	27%	19%	27%	27%	30%	28%	33%	28%	28%	27%	27%	26%	24%	25%	28%	28%	25%	27%	22%	32%	21%	33%
Does not describe at all	347	33	223	111	127	189	30	123	198	40	173	121	182	41	208	94	47	205	46	285	62	250
	18%	20%	16%	14%	22%	15%	17%	16%	19%	19%	16%	21%	17%	22%	22%	17%	16%	19%	5%	27%	7%	26%
Great/ fair extent	1017	95	808	450	257	733	84	396	552	114	604	278	617	93	434	286	161	554	600	398	603	380
	52%	59%	56%	56%	44%	56%	47%	53%	52%	52%	55%	49%	57%	49%	47%	52%	55%	51%	71%	38%	70%	39%
A little/ not at all	869	65	607	329	305	549	90	329	491	100	478	268	437	88	472	248	120	499	233	615	241	575
	45%	40%	42%	41%	52%	42%	50%	44%	46%	46%	43%	47%	41%	47%	51%	45%	41%	46%	28%	59%	28%	59%
Don't know	52	2	24	23	28	22	5	21	20	4	27	18	23	8	23	14	9	26	15	26	13	23
	3%	1%	2%	3%	5%	2%	3%	3%	2%	2%	2%	3%	2%	4%	3%	3%	3%	2%	2%	3%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 65

Q14_4 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose more expensive travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	490 25%	335 26%	150 24%	85 20%	219 29%	131 30%	41 20%	15 12%	114 22%	295 29%	71 23%	10 10%	345 28%	133 22%	12 13%	355 30%	135 18%	258 27%	232 24%
					cfg	cfg			k	hjk	k		mn			p			
Describes to a fair extent	684 35%	469 36%	212 33%	164 39%	281 37%	152 35%	68 34%	19 16%	201 38%	375 37%	90 29%	17 17%	445 36%	214 36%	25 28%	441 38%	244 32%	351 36%	333 34%
				g	g	g	g		jk	jk	k					p			
Describes only a little	457 24%	289 22%	160 25%	119 28%	174 23%	83 19%	44 22%	37 31%	150 29%	202 20%	73 24%	32 32%	265 21%	168 28%	23 26%	231 20%	225 29%	223 23%	234 24%
				e				e	i			i	l			o			
Does not describe at all	279 14%	180 14%	99 16%	46 11%	85 11%	60 14%	47 23%	41 35%	52 10%	126 13%	65 21%	36 36%	177 14%	77 13%	26 29%	130 11%	149 19%	121 13%	158 16%
							cde	cdef			hi	hij			lm		o		q
Great/ fair extent	1175 61%	804 62%	362 57%	249 59%	500 65%	283 65%	110 54%	34 29%	315 60%	671 67%	161 53%	27 27%	790 63%	347 58%	37 41%	796 68%	379 49%	610 63%	565 58%
		b		g	fg	fg	g		jk	hjk	k		mn	n		p		r	
A little/ not at all	736 38%	469 36%	259 41%	164 39%	259 34%	144 33%	91 45%	78 66%	202 39%	328 33%	138 45%	68 68%	442 35%	245 41%	49 55%	361 31%	375 49%	344 35%	392 40%
				cdef		de	cdef		i		i	hij		l	lm	o		q	
Don't know	29 1%	16 1%	13 2%	8 2%	7 1%	5 1%	2 1%	6 5%	8 1%	9 1%	8 3%	4 4%	16 1%	9 2%	3 4%	12 1%	17 2%	16 2%	13 1%
								cdef			i	i				o			

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 66

Q14_4 - For each of the following statements, please consider the extent to which you feel this describes yourself I am willing to choose more expensive travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	490	65	413	182	87	320	26	193	274	61	279	140	337	38	182	140	66	294	271	213	277	204
	25%	40%	29%	23%	15%	25%	15%	26%	26%	28%	25%	25%	31%	20%	20%	26%	23%	27%	32%	20%	32%	21%
				d		f							m		n		s				u	
Describes to a fair extent	684	52	534	314	202	511	61	261	379	81	412	174	397	63	324	188	122	358	361	310	363	294
	35%	32%	37%	39%	34%	39%	34%	35%	36%	37%	37%	31%	37%	33%	35%	34%	42%	33%	43%	30%	42%	30%
				d						k							q		s		u	
Describes only a little	457	28	310	196	161	306	56	190	233	38	276	136	227	34	242	137	49	260	169	277	163	271
	24%	18%	22%	25%	27%	23%	31%	26%	22%	17%	25%	24%	21%	18%	26%	25%	17%	24%	20%	27%	19%	28%
						e				i							p		r		t	
Does not describe at all	279	14	166	98	127	152	35	92	167	37	131	100	106	47	169	71	47	151	40	227	51	197
	14%	9%	12%	12%	20%	12%	20%	12%	16%	17%	12%	18%	10%	25%	18%	13%	16%	14%	5%	22%	6%	20%
				c		e				j			l		o				r		t	
Great/ fair extent	1175	117	947	496	289	831	87	454	652	142	692	314	734	102	506	328	188	652	631	523	640	498
	61%	72%	66%	62%	49%	64%	49%	61%	61%	65%	62%	56%	68%	54%	54%	60%	65%	60%	74%	50%	75%	51%
				d		f				k	k		m						s		u	
A little/ not at all	736	43	476	294	288	458	91	283	400	75	407	236	332	81	411	208	97	411	209	504	214	468
	38%	26%	33%	37%	49%	35%	51%	38%	38%	34%	37%	42%	31%	43%	44%	38%	34%	38%	25%	48%	25%	48%
				c		e							l		o				r		t	
Don't know	29	2	16	12	13	15	-	10	11	1	10	15	10	6	12	12	4	16	7	13	3	13
	1%	1%	1%	1%	2%	1%	-	1%	1%	1%	1%	3%	1%	3%	1%	2%	2%	1%	1%	1%	*	1%
											j			l							t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 67

Q14_5 - For each of the following statements, please consider the extent to which you feel this describes yourself I am looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	334 17%	229 18%	100 16%	82 20%	139 18%	74 17%	33 16%	6 5%	100 19%	184 18%	45 15%	4 4%	214 17%	114 19%	5 6%	210 18%	124 16%	180 19%	154 16%
Describes to a fair extent	590 30%	406 31%	178 28%	143 34%	253 33%	127 29%	46 23%	21 18%	179 34%	318 32%	75 24%	18 18%	380 30%	189 31%	21 23%	378 32%	212 28%	310 32%	280 29%
Describes only a little	468 24%	311 24%	156 25%	122 29%	154 20%	108 25%	53 26%	31 26%	140 27%	224 22%	80 26%	24 24%	308 25%	139 23%	20 23%	276 24%	191 25%	228 23%	240 25%
Does not describe at all	486 25%	307 24%	174 27%	61 14%	187 24%	115 27%	67 33%	56 47%	88 17%	249 25%	101 33%	49 49%	313 25%	134 22%	38 43%	273 23%	213 28%	222 23%	264 27%
Great/ fair extent	924 48%	634 49%	278 44%	225 53%	392 51%	201 47%	79 39%	26 22%	280 53%	502 50%	120 39%	22 22%	594 48%	304 50%	26 30%	587 50%	337 44%	490 51%	434 45%
A little/ not at all	953 49%	619 48%	330 52%	182 43%	341 45%	223 52%	120 59%	86 73%	228 43%	472 47%	180 59%	73 74%	621 50%	274 45%	59 66%	549 47%	404 52%	449 46%	504 52%
Don't know	63 3%	36 3%	26 4%	14 3%	33 4%	7 2%	3 2%	5 4%	17 3%	34 3%	7 2%	4 4%	34 3%	25 4%	4 4%	32 3%	30 4%	31 3%	32 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 68

Q14_5 - For each of the following statements, please consider the extent to which you feel this describes yourself I am looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	334	33	283	185	95	248	29	135	169	48	199	80	214	39	137	95	81	150	255	75	226	95
	17%	20%	20%	23%	16%	19%	16%	18%	16%	22%	18%	14%	20%	21%	15%	17%	28%	14%	30%	7%	26%	10%
				d						k							q		s		u	
Describes to a fair extent	590	50	463	291	187	444	47	230	321	60	349	166	347	54	262	175	97	294	344	236	350	220
	30%	31%	32%	36%	32%	34%	26%	31%	30%	27%	32%	29%	32%	29%	28%	32%	33%	27%	41%	23%	41%	22%
				d													q		s		u	
Describes only a little	468	27	341	178	150	310	61	178	269	50	286	126	239	46	226	137	56	268	176	287	181	273
	24%	17%	24%	22%	25%	24%	34%	24%	25%	23%	26%	22%	22%	24%	24%	25%	19%	25%	21%	28%	21%	28%
						e													r		t	
Does not describe at all	486	47	314	119	136	268	37	173	281	53	244	175	255	45	270	130	45	333	57	414	85	367
	25%	29%	22%	15%	23%	21%	21%	23%	26%	24%	22%	31%	24%	24%	29%	24%	15%	31%	7%	40%	10%	38%
					c							j						p		r		t
Great/ fair extent	924	83	746	476	282	693	77	364	491	108	548	246	562	93	399	270	178	443	599	311	577	315
	48%	51%	52%	59%	48%	53%	43%	49%	46%	50%	49%	44%	52%	49%	43%	49%	62%	41%	71%	30%	67%	32%
				d		f					k					n	q		s		u	
A little/ not at all	953	74	654	297	285	578	98	350	550	103	530	301	494	91	496	267	101	601	233	701	266	640
	49%	46%	45%	37%	48%	44%	55%	47%	52%	47%	48%	53%	46%	48%	53%	49%	35%	56%	28%	67%	31%	65%
					c		e				j						p		r		t	
Don't know	63	4	39	29	23	33	4	31	22	7	31	18	21	4	34	11	11	34	15	28	15	24
	3%	3%	3%	4%	4%	3%	2%	4%	2%	3%	3%	3%	2%	2%	4%	2%	4%	3%	2%	3%	2%	2%
						h																

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 69

Q14_6 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in the availability of more accessible ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	577 30%	391 30%	180 28%	110 26%	260 34%	145 34%	47 23%	15 13%	149 28%	344 34%	73 24%	11 11%	415 33%	150 25%	12 14%	408 35%	169 22%	301 31%	276 28%
Describes to a fair extent	670 35%	459 36%	207 33%	167 40%	275 36%	137 32%	59 29%	31 26%	204 39%	345 34%	93 30%	28 28%	411 33%	233 39%	25 28%	400 34%	270 35%	348 36%	322 33%
Describes only a little	381 20%	236 18%	141 22%	110 26%	134 17%	83 19%	36 18%	18 16%	131 25%	181 18%	54 18%	15 15%	222 18%	138 23%	21 24%	220 19%	161 21%	169 17%	212 22%
Does not describe at all	262 14%	171 13%	88 14%	26 6%	78 10%	53 12%	58 29%	47 40%	29 6%	113 11%	80 26%	40 40%	170 14%	63 11%	29 32%	118 10%	145 19%	126 13%	136 14%
Great/ fair extent	1247 64%	850 66%	387 61%	277 66%	535 70%	282 65%	107 53%	46 39%	353 67%	689 68%	166 54%	39 39%	827 66%	383 64%	37 42%	808 69%	439 57%	649 67%	598 62%
A little/ not at all	643 33%	407 32%	229 36%	136 32%	212 28%	136 32%	94 46%	65 55%	160 31%	294 29%	134 44%	55 56%	392 31%	201 33%	50 56%	338 29%	305 40%	295 30%	348 36%
Don't know	50 3%	32 2%	18 3%	9 2%	19 3%	13 3%	2 1%	6 5%	12 2%	25 3%	7 2%	5 5%	30 2%	18 3%	2 2%	24 2%	26 3%	26 3%	24 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 70

Q14_6 - For each of the following statements, please consider the extent to which you feel this describes yourself I am interested in the availability of more accessible ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	577 30%	67 41%	494 34%	239 30%	109 19%	382 29%	33 19%	235 32%	315 30%	69 32%	331 30%	165 29%	383 36%	54 29%	236 25%	164 30%	74 26%	365 34%	303 36%	265 25%	316 37%	244 25%
Describes to a fair extent	670 35%	52 32%	508 35%	286 36%	194 33%	496 38%	62 35%	252 34%	376 35%	63 29%	414 37%	176 31%	388 36%	59 31%	309 33%	192 35%	107 37%	355 33%	342 40%	313 30%	349 41%	301 31%
Describes only a little	381 20%	21 13%	266 18%	178 22%	144 24%	268 21%	42 23%	153 21%	201 19%	34 15%	220 20%	120 21%	182 17%	32 17%	205 22%	92 17%	62 22%	190 18%	148 17%	225 22%	137 16%	223 23%
Does not describe at all	262 14%	17 11%	143 10%	76 10%	115 19%	134 10%	33 18%	87 12%	152 14%	46 21%	121 11%	88 16%	106 10%	39 20%	161 17%	84 15%	33 11%	147 14%	44 5%	213 20%	43 5%	194 20%
Great/ fair extent	1247 64%	119 74%	1002 70%	524 65%	303 51%	878 67%	95 53%	487 65%	691 65%	132 60%	745 67%	341 60%	770 72%	113 60%	545 59%	355 65%	181 62%	720 67%	645 76%	578 56%	665 78%	545 56%
A little/ not at all	643 33%	38 24%	409 28%	254 32%	259 44%	401 31%	74 42%	240 32%	353 33%	80 37%	341 31%	208 37%	288 27%	70 37%	366 39%	176 32%	95 33%	337 31%	192 23%	438 42%	181 21%	417 43%
Don't know	50 3%	4 3%	28 2%	23 3%	28 5%	24 2%	9 5%	19 3%	19 2%	6 3%	23 2%	15 3%	18 2%	5 3%	19 2%	16 3%	14 5%	21 2%	11 1%	24 2%	11 1%	16 2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 71

Q14B - For each of the following statements, please consider the extent to which you feel this describes your employer - Summary table

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	They feel guilty about the impact of travelling for work on the environment	They are interested in finding more environmentally friendly ways to travel for work	They are willing to choose less convenient travel options, if they are more sustainable	They are willing to choose more expensive travel options, if they are more sustainable	They are looking to cut back on the number of work trips to lessen the impact on the environment	They are interested in the availability of more accessible ways to travel for work
UNWEIGHTED BASE	1762	1762	1762	1762	1762	1762
WEIGHTED BASE	1939	1939	1939	1939	1939	1939
Describes to a great extent	335 17%	506 26%	395 20%	482 25%	360 19%	518 27%
Describes to a fair extent	522 27%	663 34%	649 33%	621 32%	585 30%	693 36%
Describes only a little	500 26%	415 21%	452 23%	421 22%	496 26%	385 20%
Does not describe at all	479 25%	278 14%	350 18%	328 17%	426 22%	258 13%
Great/ fair extent	857 44%	1168 60%	1044 54%	1103 57%	945 49%	1211 62%
A little/ not at all	979 50%	693 36%	802 41%	749 39%	921 48%	643 33%
Don't know	104 5%	79 4%	93 5%	87 4%	73 4%	85 4%

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Table 72

Q14B_1 - For each of the following statements, please consider the extent to which you feel this describes your employer They feel guilty about the impact of travelling for work on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	335 17%	231 18%	104 16%	78 19%	148 19%	80 18%	23 11%	7 6%	103 20%	189 19%	42 14%	1 1%	217 17%	112 19%	7 8%	214 18%	122 16%	177 18%	158 16%
				fg	fg	fg			jk	jk	k		n	n					
Describes to a fair extent	522 27%	356 28%	164 26%	140 33%	224 29%	102 24%	43 21%	12 10%	165 31%	286 28%	58 19%	12 12%	331 26%	177 29%	14 15%	328 28%	193 25%	277 29%	245 25%
				efg	efg	g	g		jk	jk			n	n					
Describes only a little	500 26%	329 26%	165 26%	122 29%	192 25%	112 26%	45 22%	28 24%	150 29%	247 24%	81 26%	22 23%	322 26%	153 25%	25 28%	313 27%	187 24%	267 28%	233 24%
Does not describe at all	479 25%	307 24%	168 26%	64 15%	168 22%	118 27%	74 36%	55 47%	84 16%	244 24%	102 33%	49 49%	315 25%	126 21%	38 43%	274 23%	205 27%	196 20%	283 29%
				c	cd	cde	cde		h	hi	hij				lm			q	
Great/ fair extent	857 44%	586 45%	267 42%	218 52%	372 49%	182 42%	66 33%	19 16%	269 51%	475 47%	100 33%	13 13%	547 44%	289 48%	21 23%	542 46%	315 41%	454 47%	403 42%
				efg	efg	fg	g		jk	jk	k		n	n		p		r	
A little/ not at all	979 50%	636 49%	333 52%	186 44%	360 47%	230 53%	119 59%	83 71%	234 45%	491 49%	183 60%	71 72%	637 51%	279 46%	63 71%	586 50%	392 51%	463 48%	516 53%
				cd	cd	cdef			hi	hij			lm					q	
Don't know	104 5%	67 5%	34 5%	17 4%	34 4%	20 5%	18 9%	16 13%	23 4%	43 4%	23 8%	15 15%	64 5%	35 6%	5 6%	40 3%	63 8%	53 5%	51 5%
							cde	cde			i	hij				o			

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 73

Q14B_1 - For each of the following statements, please consider the extent to which you feel this describes your employer They feel guilty about the impact of travelling for work on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	335	34	288	161	85	246	25	136	174	45	203	84	223	36	129	103	65	184	257	73	335	-
	17%	21%	20%	20%	14%	19%	14%	18%	16%	21%	18%	15%	21%	19%	14%	19%	22%	17%	30%	7%	39%	-
				d											n			s		u		
Describes to a fair extent	522	53	410	256	134	392	46	199	287	57	317	136	310	33	218	152	90	275	342	172	522	-
	27%	33%	28%	32%	23%	30%	26%	27%	27%	26%	29%	24%	29%	17%	23%	28%	31%	25%	40%	17%	61%	-
				d									m					s		u		
Describes only a little	500	31	364	209	154	358	48	208	263	47	308	132	263	52	242	156	62	277	165	327	-	500
	26%	19%	25%	26%	26%	27%	27%	28%	25%	22%	28%	23%	24%	28%	26%	28%	22%	26%	19%	31%	-	51%
																		r		t		
Does not describe at all	479	38	317	139	167	260	49	165	291	54	235	177	242	54	282	106	51	293	66	405	-	479
	25%	24%	22%	17%	28%	20%	27%	22%	27%	25%	21%	31%	23%	29%	30%	19%	18%	27%	8%	39%	-	49%
				c		e		g				j			o			p		r		t
Great/ fair extent	857	88	698	417	219	637	71	335	462	103	520	221	534	69	347	255	154	459	599	246	857	-
	44%	54%	48%	52%	37%	49%	40%	45%	43%	47%	47%	39%	50%	36%	37%	47%	53%	43%	71%	24%	100%	-
				d		f				k			m			n	q		s		u	
A little/ not at all	979	69	682	348	321	617	97	372	555	101	543	309	505	106	524	262	114	570	231	732	-	979
	50%	43%	47%	43%	54%	47%	54%	50%	52%	46%	49%	55%	47%	57%	56%	48%	39%	53%	27%	70%	-	100%
				c						ij			l		o		p		r		t	
Don't know	104	5	60	37	50	49	11	38	47	14	46	35	38	13	59	31	21	49	18	62	-	-
	5%	3%	4%	5%	8%	4%	6%	5%	4%	7%	4%	6%	3%	7%	6%	6%	7%	5%	2%	6%	-	-
				c									l					r				

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 74

Q14B_2 - For each of the following statements, please consider the extent to which you feel this describes your employer They are interested in finding more environmentally-friendly ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	506 26%	351 27%	151 24%	102 24%	222 29%	138 32%	32 16%	11 9%	135 26%	303 30%	59 19%	8 8%	371 30%	126 21%	8 9%	381 33%	125 16%	282 29%	224 23%
				fg	fg	cfg			jk	jk	k		mn	n		p		r	
Describes to a fair extent	663 34%	445 35%	215 34%	155 37%	291 38%	132 31%	61 30%	24 20%	187 36%	365 36%	90 29%	20 20%	434 35%	206 34%	23 26%	420 36%	243 32%	343 35%	320 33%
				g	efg	g			k	jk									
Describes only a little	415 21%	265 21%	142 22%	101 24%	147 19%	86 20%	50 25%	30 26%	130 25%	184 18%	76 25%	24 24%	240 19%	153 25%	22 25%	224 19%	191 25%	201 21%	214 22%
									i		i					o			
Does not describe at all	278 14%	176 14%	100 16%	46 11%	87 11%	56 13%	48 24%	41 35%	55 10%	123 12%	65 21%	36 36%	162 13%	86 14%	30 34%	115 10%	163 21%	114 12%	164 17%
							cde	cdef			hi	hij			lm	o			q
Great/ fair extent	1168 60%	796 62%	366 58%	257 61%	513 67%	271 63%	92 45%	35 29%	323 61%	669 66%	149 49%	28 28%	805 64%	332 55%	31 35%	800 68%	368 48%	624 64%	544 56%
				fg	fg	fg	g		jk	jk	k		mn	n		p		r	
A little/ not at all	693 36%	442 34%	243 38%	146 35%	234 31%	143 33%	98 48%	72 61%	185 35%	307 30%	141 46%	59 60%	402 32%	239 40%	52 58%	339 29%	354 46%	315 32%	378 39%
							cde	cdef			hi	hij			lm	o			q
Don't know	79 4%	51 4%	26 4%	18 4%	19 2%	18 4%	13 6%	12 10%	18 3%	32 3%	17 6%	12 12%	41 3%	31 5%	6 7%	30 3%	49 6%	31 3%	48 5%
							d	cde				hij				o			

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 75

Q14B_2 - For each of the following statements, please consider the extent to which you feel this describes your employer They are interested in finding more environmentally-friendly ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	506	66	431	193	92	334	24	203	281	57	295	141	352	35	189	141	76	309	285	209	326	168
	26%	41%	30%	24%	16%	26%	13%	27%	26%	26%	27%	25%	33%	19%	20%	26%	26%	29%	34%	20%	38%	17%
				d		f							m			n			s		u	
Describes to a fair extent	663	50	509	290	174	495	53	251	367	71	411	169	396	52	304	195	95	378	342	310	354	293
	34%	31%	35%	36%	30%	38%	30%	34%	35%	32%	37%	30%	37%	27%	33%	36%	33%	35%	40%	30%	41%	30%
				d		f					k		m						s		u	
Describes only a little	415	23	283	182	154	294	53	171	218	45	247	113	190	39	211	127	61	215	164	241	151	247
	21%	14%	20%	23%	26%	23%	30%	23%	21%	21%	22%	20%	18%	21%	23%	23%	21%	20%	19%	23%	18%	25%
						e														t		
Does not describe at all	278	20	167	102	131	144	40	86	170	29	125	116	110	49	180	65	42	142	42	224	18	250
	14%	12%	12%	13%	22%	11%	22%	11%	16%	13%	11%	21%	10%	26%	19%	12%	15%	13%	5%	22%	2%	26%
					c		e		g			ij		l	o				r		t	
Great/ fair extent	1168	116	940	482	266	829	77	454	648	127	706	310	748	87	493	336	171	688	627	519	680	461
	60%	72%	65%	60%	45%	64%	43%	61%	61%	58%	64%	55%	70%	46%	53%	61%	59%	64%	74%	50%	79%	47%
				d		f					k		m			n			s		u	
A little/ not at all	693	42	450	283	286	438	93	257	388	74	372	229	300	88	391	192	103	357	206	465	169	497
	36%	26%	31%	35%	48%	34%	52%	34%	36%	34%	34%	41%	28%	47%	42%	35%	36%	33%	24%	45%	20%	51%
					c		e				j			l	o				r		t	
Don't know	79	3	49	36	38	37	9	36	28	17	31	26	28	13	45	20	16	34	14	56	8	21
	4%	2%	3%	5%	6%	3%	5%	5%	3%	8%	3%	5%	3%	7%	5%	4%	5%	3%	2%	5%	1%	2%
						h				j				l					r			

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 76

Q14B_3 - For each of the following statements, please consider the extent to which you feel this describes your employer They are willing to choose less convenient travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	395 20%	267 21%	126 20%	103 24%	176 23%	86 20%	18 9%	12 10%	127 24%	226 22%	33 11%	8 8%	259 21%	130 22%	6 7%	262 22%	132 17%	222 23%	173 18%
				fg	fg	fg			jk	jk			n	n		p		r	
Describes to a fair extent	649 33%	445 35%	201 32%	153 36%	271 35%	147 34%	62 31%	17 14%	193 37%	344 34%	100 32%	13 13%	417 33%	214 36%	18 21%	422 36%	227 29%	341 35%	308 32%
				g	g	g	g		k	k	k		n	n		p			
Describes only a little	452 23%	289 22%	161 25%	103 25%	175 23%	95 22%	46 23%	33 28%	121 23%	237 24%	66 22%	27 27%	295 24%	134 22%	23 26%	259 22%	193 25%	213 22%	239 25%
Does not describe at all	350 18%	226 18%	116 18%	47 11%	115 15%	83 19%	62 30%	43 37%	67 13%	159 16%	88 29%	36 37%	220 18%	93 15%	37 41%	184 16%	166 21%	153 16%	197 20%
						c	cde	cde			hi	hi			lm	o		q	
Great/ fair extent	1044 54%	712 55%	326 51%	256 61%	447 58%	233 54%	80 39%	28 24%	320 61%	570 57%	133 43%	21 22%	676 54%	344 57%	24 27%	685 59%	359 47%	563 58%	481 50%
				fg	fg	fg	g		jk	jk	k		n	n		p		r	
A little/ not at all	802 41%	515 40%	278 44%	150 36%	289 38%	179 41%	107 53%	76 64%	188 36%	396 39%	154 50%	64 64%	515 41%	227 38%	60 67%	443 38%	359 47%	366 38%	436 45%
							cde	cde			hi	hij			lm	o		q	
Don't know	93 5%	62 5%	30 5%	14 3%	30 4%	20 5%	16 8%	14 12%	18 3%	42 4%	20 7%	14 14%	57 5%	31 5%	5 6%	41 4%	52 7%	40 4%	53 5%
							cd	cde			h	hij				o			

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 77

Q14B_3 - For each of the following statements, please consider the extent to which you feel this describes your employer They are willing to choose less convenient travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	395	49	335	165	82	264	20	156	214	40	238	109	266	35	150	110	62	224	244	143	268	115
	20%	30%	23%	21%	14%	20%	11%	21%	20%	19%	21%	19%	25%	19%	16%	20%	21%	21%	29%	14%	31%	12%
Describes to a fair extent	649	54	508	288	193	485	50	266	340	72	390	171	367	55	289	179	109	346	355	287	368	265
	33%	33%	35%	36%	33%	37%	28%	36%	32%	33%	35%	30%	34%	29%	31%	33%	38%	32%	42%	28%	43%	27%
Describes only a little	452	24	313	180	140	307	66	157	273	41	262	139	239	35	232	141	58	264	164	273	160	284
	23%	15%	22%	22%	24%	24%	37%	21%	26%	19%	24%	25%	22%	19%	25%	26%	20%	25%	19%	26%	19%	29%
Does not describe at all	350	31	220	123	133	200	34	133	194	48	176	118	172	48	206	96	41	207	63	281	45	292
	18%	19%	15%	15%	23%	15%	19%	18%	18%	22%	16%	21%	16%	26%	22%	18%	14%	19%	7%	27%	5%	30%
Great/ fair extent	1044	102	843	453	274	749	70	422	553	112	628	280	633	90	439	289	171	570	599	430	636	380
	54%	63%	59%	57%	46%	57%	39%	57%	52%	52%	57%	50%	59%	48%	47%	53%	59%	53%	71%	41%	74%	39%
A little/ not at all	802	55	533	303	273	507	100	289	467	88	438	258	411	84	437	237	99	471	227	554	205	576
	41%	34%	37%	38%	46%	39%	56%	39%	44%	41%	40%	46%	38%	44%	47%	43%	34%	44%	27%	53%	24%	59%
Don't know	93	5	63	46	43	49	8	35	42	17	42	27	32	14	53	22	19	38	22	56	16	23
	5%	3%	4%	6%	7%	4%	5%	5%	4%	8%	4%	5%	3%	8%	6%	4%	7%	3%	3%	5%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 78

Q14B_4 - For each of the following statements, please consider the extent to which you feel this describes your employer They are willing to choose more expensive travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	482 25%	320 25%	160 25%	105 25%	218 28%	110 26%	39 19%	10 8%	148 28%	269 27%	56 18%	9 9%	339 27%	132 22%	10 11%	349 30%	133 17%	262 27%	220 23%
				g	fg	g	g		jk	jk	k		mn	n		p		r	
Describes to a fair extent	621 32%	442 34%	177 28%	153 36%	256 33%	141 33%	54 27%	17 15%	181 34%	348 35%	78 26%	14 14%	397 32%	201 33%	23 26%	398 34%	223 29%	297 31%	324 33%
		b		fg	g	g	g		jk	jk	k					p			
Describes only a little	421 22%	266 21%	150 24%	104 25%	155 20%	92 21%	38 19%	32 27%	123 23%	205 20%	69 23%	24 24%	256 20%	138 23%	27 30%	225 19%	196 25%	217 22%	204 21%
															l	o			
Does not describe at all	328 17%	202 16%	121 19%	45 11%	109 14%	65 15%	59 29%	51 43%	54 10%	149 15%	80 26%	45 46%	206 16%	98 16%	25 28%	155 13%	174 23%	149 15%	179 18%
							cde	cdef		h	hi	hij			lm	o			
Great/ fair extent	1103 57%	762 59%	337 53%	258 61%	474 62%	251 58%	93 46%	27 23%	329 63%	617 61%	134 44%	23 23%	736 59%	334 55%	33 37%	747 64%	356 46%	559 58%	544 56%
		b		fg	fg	fg	g		jk	jk	k		n	n		p			
A little/ not at all	749 39%	468 36%	272 43%	149 35%	264 34%	156 36%	97 48%	83 70%	177 34%	354 35%	149 49%	69 70%	461 37%	236 39%	52 58%	379 32%	370 48%	366 38%	383 39%
		a					cde	cdef		hi	hij				lm	o			
Don't know	87 4%	59 5%	25 4%	14 3%	28 4%	24 6%	13 7%	8 7%	19 4%	38 4%	23 8%	7 7%	50 4%	32 5%	4 5%	42 4%	45 6%	44 5%	43 4%
											hi					o			

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 79

Q148_4 - For each of the following statements, please consider the extent to which you feel this describes your employer They are willing to choose more expensive travel options, if they are more sustainable

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
					A LITTLE/ DON'T LOOK FORWARD TO	VERY/ FAIRLY WELL	NOT VERY/ AT ALL WELL	MANAGED TRAVELLERS	UNMANAGED TRAVELLERS	REMOTE	HYBRID	IN-OFFICE	INCREASE	DECREASE	DOMESTIC	FOREIGN	A CHORE	A PERK	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)		(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	482	63	417	190	73	321	20	175	274	53	262	152	335	42	175	141	57	287	269	202	302	170
	25%	39%	29%	24%	12%	25%	11%	23%	26%	24%	24%	27%	31%	22%	19%	26%	20%	27%	32%	19%	35%	17%
				d		f							m		n		p	s		u		
Describes to a fair extent	621	49	489	271	176	472	51	244	345	77	379	155	363	44	299	166	108	346	334	274	360	248
	32%	31%	34%	34%	30%	36%	29%	33%	32%	35%	34%	27%	34%	23%	32%	30%	37%	32%	39%	26%	42%	25%
				s						k	k		m						s	u		
Describes only a little	421	24	284	178	141	284	50	174	220	27	252	132	225	32	205	133	59	237	154	262	129	280
	22%	15%	20%	22%	24%	22%	28%	23%	21%	12%	23%	23%	21%	17%	22%	24%	21%	22%	18%	25%	15%	29%
										i	i								r		t	
Does not describe at all	328	23	197	124	158	181	46	121	186	50	174	98	131	53	202	82	48	164	68	253	49	259
	17%	14%	14%	15%	27%	14%	26%	16%	18%	23%	16%	17%	12%	28%	22%	15%	17%	15%	8%	24%	6%	26%
				c		e				j				l	o				r		t	
Great/ fair extent	1103	112	906	461	249	793	71	420	619	130	640	307	698	86	474	307	165	633	602	477	662	417
	57%	69%	63%	57%	42%	61%	40%	56%	58%	60%	58%	54%	65%	46%	51%	56%	57%	59%	71%	46%	77%	43%
				d		f							m						s	u		
A little/ not at all	749	47	481	302	299	465	96	294	406	77	425	230	356	85	407	216	107	401	222	515	178	539
	39%	29%	33%	38%	51%	36%	54%	39%	38%	35%	38%	41%	33%	45%	44%	39%	37%	37%	26%	49%	21%	55%
				c		e							l						r		t	
Don't know	87	2	52	39	42	46	11	32	38	11	43	27	23	17	49	25	17	44	23	49	17	22
	4%	1%	4%	5%	7%	4%	6%	4%	4%	5%	4%	5%	2%	9%	5%	5%	6%	4%	3%	5%	2%	2%
				c										l					r			

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 80

Q14B_5 - For each of the following statements, please consider the extent to which you feel this describes your employer They are looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	360 19%	245 19%	110 17%	91 22%	147 19%	93 22%	22 11%	6 5%	106 20%	203 20%	46 15%	4 4%	247 20%	108 18%	4 5%	251 22%	109 14%	202 21%	158 16%
				fg	fg	fg			k	k	k		n	n		p		r	
Describes to a fair extent	585 30%	410 32%	171 27%	150 36%	251 33%	118 27%	46 23%	21 17%	188 36%	310 31%	70 23%	16 16%	368 29%	199 33%	18 20%	354 30%	231 30%	299 31%	286 29%
		b		efg	fg	g			jk	jk			n						
Describes only a little	496 26%	313 24%	179 28%	109 26%	184 24%	118 27%	49 24%	36 31%	136 26%	251 25%	81 26%	28 28%	315 25%	157 26%	24 27%	295 25%	201 26%	256 26%	240 25%
Does not describe at all	426 22%	278 22%	145 23%	59 14%	156 20%	92 21%	70 35%	49 41%	79 15%	213 21%	90 29%	43 44%	276 22%	112 19%	38 42%	235 20%	191 25%	184 19%	242 25%
				c	c	cde	cde		h	hi	hij		lm			o		q	
Great/ fair extent	945 49%	655 51%	282 44%	241 57%	398 52%	211 49%	68 34%	26 22%	294 56%	513 51%	117 38%	21 21%	615 49%	307 51%	22 25%	605 52%	339 44%	501 52%	444 46%
		b		efg	fg	fg	g		jk	jk	k		n	n		p		r	
A little/ not at all	921 48%	591 46%	324 51%	167 40%	341 44%	210 49%	119 59%	85 72%	216 41%	463 46%	171 56%	71 72%	590 47%	270 45%	62 69%	530 45%	391 51%	439 45%	482 50%
		a		c	c	cde	cde	cdef	hi	hi	hij		lm			o			
Don't know	73 4%	42 3%	29 5%	13 3%	28 4%	10 2%	15 8%	7 6%	16 3%	31 3%	19 6%	7 7%	43 3%	25 4%	5 6%	33 3%	40 5%	29 3%	44 5%
							cde				hi	hi				o			

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 81

Q14B_5 - For each of the following statements, please consider the extent to which you feel this describes your employer They are looking to cut back on the number of work trips to lessen the impact on the environment

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	360	35	312	171	84	258	25	149	184	56	214	81	249	32	133	103	68	187	249	108	244	101
	19%	21%	22%	21%	14%	20%	14%	20%	17%	26%	19%	14%	23%	17%	14%	19%	23%	17%	29%	10%	28%	10%
				d						jk	k					n	q	s		u		
Describes to a fair extent	585	48	445	269	165	427	58	225	322	54	355	163	328	58	273	152	86	311	335	236	371	200
	30%	29%	31%	34%	28%	33%	33%	30%	30%	25%	32%	29%	30%	31%	29%	28%	30%	29%	40%	23%	43%	20%
				d														s		u		
Describes only a little	496	42	346	201	170	351	42	208	257	50	282	153	239	50	229	173	73	275	176	309	181	297
	26%	26%	24%	25%	29%	27%	23%	28%	24%	23%	25%	27%	22%	27%	25%	32%	25%	25%	21%	30%	21%	30%
				c												n			r		t	
Does not describe at all	426	34	287	129	142	232	46	143	261	48	225	142	236	37	250	105	45	269	77	338	58	353
	22%	21%	20%	16%	24%	18%	26%	19%	25%	22%	20%	25%	22%	20%	27%	19%	16%	25%	9%	32%	7%	36%
				c			e		g			j			o		p		r		t	
Great/ fair extent	945	82	756	440	249	684	84	374	506	110	569	244	576	90	406	254	154	498	584	344	615	301
	49%	51%	53%	55%	42%	52%	47%	50%	48%	51%	51%	43%	54%	48%	44%	46%	53%	46%	69%	33%	72%	31%
				d						k							q		s		u	
A little/ not at all	921	76	632	329	312	583	88	351	518	98	507	295	474	87	479	277	118	544	253	646	239	650
	48%	47%	44%	41%	53%	45%	49%	47%	49%	45%	46%	52%	44%	46%	52%	51%	41%	50%	30%	62%	28%	66%
				c						j							p		r		t	
Don't know	73	3	50	33	29	37	7	21	39	9	33	26	26	11	45	16	18	37	11	50	3	28
	4%	2%	3%	4%	5%	3%	4%	3%	4%	4%	3%	5%	2%	6%	5%	3%	6%	3%	1%	5%	*	3%
													l				q		r		t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 82

Q14B_6 - For each of the following statements, please consider the extent to which you feel this describes your employer They are interested in the availability of more accessible ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1762	1170	578	380	689	397	188	108	473	916	282	91	1125	553	84	1053	709	792	970
WEIGHTED BASE	1939	1289	634	421	766	431	203	118	525	1008	307	99*	1248	602	89*	1169	771	969	970
	100%	66%	33%	22%	39%	22%	10%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Describes to a great extent	518 27%	365 28% b	150 24%	108 26% g	236 31% fg	126 29% fg	40 20% g	8 6%	143 27% k	300 30% jk	68 22% k	6 7%	371 30% mn	133 22%	13 15%	369 32% p	148 19%	282 29% r	236 24%
Describes to a fair extent	693 36%	473 37%	216 34%	166 39% fg	284 37% fg	160 37% fg	57 28%	26 22%	207 39% jk	378 37% jk	88 29%	20 21%	441 35%	227 38%	25 28%	437 37%	256 33%	361 37%	332 34%
Describes only a little	385 20%	237 18% a	143 23%	91 22%	151 20%	70 16%	40 20%	33 28% e	115 22%	181 18%	65 21%	25 25%	230 18%	135 22%	20 23%	215 18%	169 22%	180 19%	205 21%
Does not describe at all	258 13%	165 13%	90 14%	50 12%	67 9%	52 12%	53 26% cde	37 31% cde	54 10%	106 11%	66 22% hi	32 32% hij	148 12%	82 14%	28 31% lm	112 10%	146 19% o	106 11%	152 16% q
Great/ fair extent	1211 62%	838 65% b	366 58%	274 65% fg	519 68% fg	287 66% fg	97 48% g	33 28%	350 67% jk	678 67% jk	156 51% k	27 27%	812 65% mn	360 60% n	38 43%	806 69% p	404 52%	643 66% r	568 59%
A little/ not at all	643 33%	402 31% a	233 37%	141 33%	218 29%	122 28%	93 46% cde	69 59% cdef	168 32% hi	287 28% hij	131 43% hij	57 57%	378 30% l	217 36% lm	48 54%	328 28% o	316 41% o	286 30% q	357 37% q
Don't know	85 4%	49 4%	35 6%	6 1%	28 4% c	23 5% c	13 6% c	15 13% cde	7 1%	43 4% h	20 6% h	15 15% hij	58 5%	24 4%	3 3%	35 3% o	51 7% o	40 4%	45 5%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 83

Q14B_6 - For each of the following statements, please consider the extent to which you feel this describes your employer They are interested in the availability of more accessible ways to travel for work

BASE: ALL EMPLOYED BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1762	147	1309	726	533	1185	159	679	963	201	992	525	978	169	871	474	263	982	765	951	774	894
WEIGHTED BASE	1939	162	1439	802	590	1304	179	746	1063	218	1109	564	1076	188	930	548	289	1079	848	1040	857	979
	100%	8%	74%	41%	30%	67%	9%	38%	55%	11%	57%	29%	55%	10%	48%	28%	15%	56%	44%	54%	44%	50%
Describes to a great extent	518	66	436	197	99	350	31	207	285	61	316	129	346	42	200	147	69	322	294	215	318	193
	27%	41%	30%	25%	17%	27%	17%	28%	27%	28%	29%	23%	32%	23%	22%	27%	24%	30%	35%	21%	37%	20%
				d		f					k		m		n			s		u		
Describes to a fair extent	693	51	541	302	185	516	52	261	390	66	401	211	423	49	316	201	97	385	343	339	357	315
	36%	31%	38%	38%	31%	40%	29%	35%	37%	30%	36%	37%	39%	26%	34%	37%	34%	36%	40%	33%	42%	32%
				d		f							m					s		u		
Describes only a little	385	21	267	169	145	258	46	153	204	45	225	105	186	40	213	98	61	206	152	225	132	239
	20%	13%	19%	21%	25%	20%	26%	21%	19%	21%	20%	19%	17%	21%	23%	18%	21%	19%	18%	22%	15%	24%
				o																t		
Does not describe at all	258	19	155	97	119	133	42	87	150	31	126	93	97	41	152	77	44	128	44	206	42	208
	13%	12%	11%	12%	20%	10%	24%	12%	14%	14%	11%	16%	9%	22%	16%	14%	15%	12%	5%	20%	5%	21%
				c		e					j		l					r		t		
Great/ fair extent	1211	117	977	499	284	865	83	468	675	128	718	340	770	92	516	348	166	708	637	554	675	507
	62%	72%	68%	62%	48%	66%	47%	63%	63%	58%	65%	60%	72%	49%	56%	64%	57%	66%	75%	53%	79%	52%
				d		f							m		n		p		s		u	
A little/ not at all	643	40	422	266	264	391	88	240	355	76	350	198	283	81	365	175	105	334	197	430	174	447
	33%	25%	29%	33%	45%	30%	49%	32%	33%	35%	32%	35%	26%	43%	39%	32%	36%	31%	23%	41%	20%	46%
				c		e							l		o			r		t		
Don't know	85	4	40	36	42	47	7	38	34	14	41	27	24	16	48	24	18	37	14	55	8	24
	4%	3%	3%	5%	7%	4%	4%	5%	3%	6%	4%	5%	2%	8%	5%	4%	6%	3%	2%	5%	1%	2%
				c									l		q		q		r		t	

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 84

Q15 - Please read the following statements and select the extent to which you agree, or disagree with each - Summary table

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	I would like to have more time when travelling for work to explore the destinations I visit	Most of the travel I do for work is to a familiar set of destinations to see the same colleagues or clients	There is no substitute for face-to-face time with colleagues	There is no substitute for face-to-face time with clients	I would prefer to travel to new and unfamiliar destinations for work	If something goes wrong when travelling for work, I prefer to speak to a person who can help me	If something goes wrong when travelling for work, I prefer to use digital tools to find a solution for myself	My employer enables me to adhere to my personal values when travelling for work	My employer is responsible for keeping me safe when I am travelling for work	I think travelling for work will become easier in the future	I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use	My employer allows me to take all the trips that I think are important for my career	I would be willing to increase the amount I travel for work to support my career	It is important to me that my employer lets me work remotely	I have added leisure travel to a planned work trip	I have added business meetings to a planned leisure travel
UNWEIGHTED BASE	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817	1817
WEIGHTED BASE	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000
Strongly agree	623	411	470	504	583	671	493	518	605	618	539	531	627	599	460	406
	31%	21%	23%	25%	29%	34%	25%	26%	30%	31%	27%	27%	31%	30%	23%	20%
Tend to agree	818	745	716	733	747	770	769	781	759	689	704	730	768	732	776	642
	41%	37%	36%	37%	37%	39%	38%	39%	38%	34%	35%	36%	38%	37%	39%	32%
Neither agree nor disagree	371	459	423	406	424	376	471	453	381	425	436	442	369	410	354	391
	19%	23%	21%	20%	21%	19%	24%	23%	19%	21%	22%	22%	18%	21%	18%	20%
Tend to disagree	128	278	243	217	162	126	183	158	159	161	213	215	165	149	253	283
	6%	14%	12%	11%	8%	6%	9%	8%	8%	8%	11%	11%	8%	7%	13%	14%
Strongly disagree	42	85	115	113	60	49	64	60	78	57	91	70	60	80	129	250
	2%	4%	6%	6%	3%	2%	3%	3%	4%	3%	5%	4%	3%	4%	6%	13%
Agree (NET)	1441	1156	1186	1237	1330	1441	1263	1299	1364	1307	1243	1261	1395	1332	1236	1048
	72%	58%	59%	62%	67%	72%	63%	65%	68%	65%	62%	63%	70%	67%	62%	52%
Disagree (NET)	170	363	358	330	222	175	247	218	238	218	304	285	225	229	382	534
	8%	18%	18%	16%	11%	9%	12%	11%	12%	11%	15%	14%	11%	11%	19%	27%
Don't know	18	22	33	27	24	8	20	30	18	50	17	12	11	29	28	28
	1%	1%	2%	1%	1%	*	1%	2%	1%	2%	1%	1%	1%	1%	1%	1%

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Table 85

Q15_1 - Please read the following statements and select the extent to which you agree, or disagree with each I would like to have more time when travelling for work to explore the destinations I visit

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	623 31%	432 32%	183 28%	114 27%	270 35%	146 33%	64 30%	28 22%	154 29%	354 34%	92 28%	23 21%	429 33%	167 27%	27 29%	409 34%	214 27%	304 30%	319 32%
Tend to agree	818 41%	553 41%	261 40%	163 38%	315 40%	194 43%	95 44%	52 41%	199 37%	433 42%	140 43%	46 43%	546 43%	241 39%	32 34%	498 41%	320 40%	406 41%	412 41%
Neither agree nor disagree	371 19%	242 18%	125 19%	98 23%	123 16%	74 17%	44 20%	32 25%	120 23%	155 15%	71 22%	25 23%	202 16%	143 23%	26 27%	208 17%	163 20%	186 19%	185 19%
Tend to disagree	128 6%	74 6%	52 8%	36 8%	55 7%	21 5%	5 2%	11 8%	44 8%	63 6%	10 3%	11 10%	77 6%	43 7%	7 8%	68 6%	60 8%	70 7%	58 6%
Strongly disagree	42 2%	23 2%	19 3%	15 3%	12 2%	7 1%	4 2%	4 3%	15 3%	16 2%	8 2%	3 3%	21 2%	19 3%	2 2%	14 1%	28 4%	22 2%	20 2%
Agree (NET)	1441 72%	984 74%	444 69%	277 65%	584 75%	340 76%	160 73%	80 63%	353 66%	787 76%	232 71%	69 64%	975 76%	408 66%	58 62%	906 75%	534 67%	710 71%	731 73%
Disagree (NET)	170 8%	98 7%	71 11%	50 12%	67 9%	27 6%	9 4%	15 12%	59 11%	79 8%	18 6%	14 13%	98 8%	62 10%	9 10%	82 7%	88 11%	92 9%	78 8%
Don't know	18 1%	11 1%	7 1%	2 1%	7 1%	4 1%	5 2%	- -	2 *	11 1%	5 1%	- -	9 1%	9 1%	- -	7 1%	11 1%	12 1%	6 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 86

Q15_1 - Please read the following statements and select the extent to which you agree, or disagree with each I would like to have more time when travelling for work to explore the destinations I visit

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	623	77	530	227	123	401	33	229	369	71	360	177	423	57	288	174	76	394	276	336	280	291
	31%	45%	36%	28%	20%	30%	18%	30%	33%	30%	32%	31%	38%	29%	30%	31%	25%	36%	31%	31%	33%	30%
				d		f				m							p					
Tend to agree	818	68	631	327	247	582	64	322	441	96	469	233	454	61	386	228	107	454	351	445	357	402
	41%	40%	43%	40%	40%	43%	35%	42%	40%	41%	41%	41%	41%	31%	40%	40%	36%	41%	41%	41%	42%	41%
				f									m									
Neither agree nor disagree	371	21	233	169	148	247	52	142	192	41	213	104	158	41	190	103	68	175	161	196	151	185
	19%	12%	16%	20%	24%	18%	28%	19%	17%	17%	19%	18%	14%	21%	20%	18%	23%	16%	19%	18%	18%	19%
				c		e							l				q					
Tend to disagree	128	3	59	71	61	78	24	43	77	20	66	41	48	25	61	44	30	53	53	73	47	71
	6%	2%	4%	9%	10%	6%	13%	6%	7%	9%	6%	7%	4%	13%	6%	8%	10%	5%	6%	7%	6%	7%
				e									l				q					
Strongly disagree	42	2	18	23	22	24	10	17	21	4	24	12	18	6	22	12	12	16	12	28	17	22
	2%	1%	1%	3%	4%	2%	5%	2%	2%	2%	2%	2%	2%	3%	2%	2%	4%	1%	1%	3%	2%	2%
				e													q					
Agree (NET)	1441	145	1161	554	370	983	98	551	810	167	829	409	878	118	675	402	183	848	627	781	636	693
	72%	85%	78%	67%	61%	73%	53%	72%	73%	71%	73%	71%	79%	61%	71%	71%	61%	77%	73%	72%	74%	71%
				d		f				m							p					
Disagree (NET)	170	5	77	94	83	102	34	60	98	25	91	53	66	31	83	55	42	69	66	101	64	94
	8%	3%	5%	11%	14%	8%	18%	8%	9%	11%	8%	9%	6%	16%	9%	10%	14%	6%	8%	9%	7%	10%
				e						l							q					
Don't know	18	-	10	9	9	11	1	9	7	2	8	7	5	3	7	9	6	11	8	7	6	7
	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	2%	1%	2%	2%	1%	1%	1%	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 87

Q15_2 - Please read the following statements and select the extent to which you agree, or disagree with each Most of the travel I do for work is to a familiar set of destinations to see the same colleagues or clients

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	411 21%	288 22%	122 19%	91 21%	156 20%	106 24%	36 17%	23 18%	117 22%	216 21%	60 19%	18 17%	266 21%	126 20%	19 21%	263 22%	148 19%	193 19%	218 22%
Tend to agree	745 37%	525 39%	214 33%	150 35%	293 37%	170 38%	86 39%	46 36%	181 34%	395 38%	128 39%	40 37%	491 38%	223 36%	31 33%	461 38%	283 36%	359 36%	386 39%
Neither agree nor disagree	459 23%	284 21%	171 26%	114 27%	170 22%	93 21%	46 21%	36 28%	140 26%	219 21%	72 22%	28 26%	275 21%	154 25%	31 33%	253 21%	207 26%	236 24%	223 22%
Tend to disagree	278 14%	171 13%	102 16%	55 13%	115 15%	51 11%	40 18%	17 14%	70 13%	142 14%	50 15%	16 15%	178 14%	90 14%	10 10%	165 14%	113 14%	157 16%	121 12%
Strongly disagree	85 4%	58 4%	27 4%	13 3%	33 4%	24 5%	9 4%	5 4%	19 4%	47 5%	14 4%	5 5%	59 5%	25 4%	2 2%	52 4%	33 4%	45 5%	40 4%
Agree (NET)	1156 58%	813 61%	336 52%	240 56%	449 57%	276 62%	122 56%	69 54%	298 56%	611 59%	188 58%	58 54%	757 59%	349 56%	50 54%	725 60%	431 54%	552 55%	604 60%
Disagree (NET)	363 18%	229 17%	129 20%	68 16%	148 19%	75 17%	48 22%	22 18%	89 17%	189 18%	64 20%	21 20%	237 18%	114 18%	12 12%	217 18%	146 18%	202 20%	161 16%
Don't know	22 1%	9 1%	11 2%	4 1%	14 2%	2 *	1 1%	- -	8 1%	13 1%	1 *	- -	16 1%	4 1%	1 1%	9 1%	13 2%	10 1%	12 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 88

Q15_2 - Please read the following statements and select the extent to which you agree, or disagree with each Most of the travel I do for work is to a familiar set of destinations to see the same colleagues or clients

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	411	47	334	169	102	272	29	176	215	67	229	109	277	41	180	110	68	205	208	196	208	177
	21%	27%	23%	20%	17%	20%	16%	23%	19%	29%	20%	19%	25%	21%	19%	19%	23%	19%	24%	18%	24%	18%
				d						jk									s		u	
Tend to agree	745	55	578	315	237	529	58	299	405	85	426	217	431	67	372	193	107	411	337	389	331	367
	37%	32%	39%	38%	39%	39%	32%	39%	37%	36%	37%	38%	39%	35%	39%	34%	36%	37%	39%	36%	39%	37%
Neither agree nor disagree	459	33	324	206	157	319	52	174	240	54	259	134	210	35	219	133	80	239	198	247	188	226
	23%	19%	22%	25%	26%	24%	28%	23%	22%	23%	23%	23%	19%	18%	23%	23%	27%	22%	23%	23%	22%	23%
Tend to disagree	278	23	185	104	90	173	34	89	178	22	170	75	144	38	132	101	34	174	92	181	91	159
	14%	14%	12%	13%	15%	13%	18%	12%	16%	9%	15%	13%	13%	20%	14%	18%	11%	16%	11%	17%	11%	16%
								g			i			l					r		t	
Strongly disagree	85	12	56	24	17	41	9	20	59	6	43	32	38	10	37	25	4	62	21	61	31	43
	4%	7%	4%	3%	3%	3%	5%	3%	5%	3%	4%	6%	3%	5%	4%	4%	1%	6%	2%	6%	4%	4%
								g										p		r		
Agree (NET)	1156	102	912	484	339	801	87	475	620	152	656	326	708	108	552	303	175	616	545	585	539	544
	58%	60%	62%	59%	56%	60%	47%	62%	56%	65%	57%	57%	64%	56%	58%	53%	59%	56%	63%	54%	63%	56%
				f		f		h		jk			m					s		u		
Disagree (NET)	363	35	241	128	107	214	43	109	236	28	213	106	182	48	169	126	39	236	113	242	122	203
	18%	21%	16%	15%	18%	16%	23%	14%	21%	12%	19%	19%	16%	25%	18%	22%	13%	21%	13%	22%	14%	21%
						e			g		i	i		l		n		p		r		t
Don't know	22	-	5	9	6	10	2	4	10	-	14	7	6	3	14	7	5	13	5	12	9	6
	1%	-	*	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 89

Q15_3 - Please read the following statements and select the extent to which you agree, or disagree with each There is no substitute for face-to-face time with colleagues

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	470 23%	320 24%	146 23%	71 17%	174 22%	118 26%	54 25%	52 41%	103 19%	227 22%	92 28%	46 43%	306 24%	134 22%	29 31%	260 22%	210 26%	217 22%	253 25%
Tend to agree	716 36%	503 38%	212 33%	156 37%	283 36%	151 34%	79 36%	46 36%	180 34%	385 37%	114 35%	37 34%	462 36%	216 35%	38 41%	436 36%	280 35%	371 37%	345 35%
Neither agree nor disagree	423 21%	271 20%	148 23%	111 26%	163 21%	86 19%	43 20%	20 16%	139 26%	204 20%	62 19%	17 16%	268 21%	139 22%	17 18%	264 22%	159 20%	218 22%	205 21%
Tend to disagree	243 12%	156 12%	81 13%	51 12%	106 14%	59 13%	21 10%	6 5%	67 13%	139 13%	33 10%	5 4%	148 12%	88 14%	8 8%	153 13%	91 11%	122 12%	121 12%
Strongly disagree	115 6%	67 5%	45 7%	24 6%	45 6%	25 6%	18 8%	3 3%	29 5%	61 6%	22 7%	3 3%	85 7%	28 4%	2 2%	76 6%	39 5%	55 6%	60 6%
Agree (NET)	1186 59%	823 62%	358 55%	228 53%	457 59%	269 60%	134 61%	98 77%	284 53%	613 59%	206 63%	83 77%	768 60%	350 56%	67 72%	696 58%	490 61%	588 59%	598 60%
Disagree (NET)	358 18%	223 17%	126 20%	75 18%	151 19%	84 19%	39 18%	9 7%	96 18%	199 19%	55 17%	8 7%	233 18%	115 19%	10 10%	229 19%	130 16%	177 18%	181 18%
Don't know	33 2%	19 1%	15 2%	14 3%	11 1%	6 1%	2 1%	- -	15 3%	16 2%	2 1%	- -	16 1%	18 3%	- -	16 1%	18 2%	17 2%	16 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 90

Q15_3 - Please read the following statements and select the extent to which you agree, or disagree with each There is no substitute for face-to-face time with colleagues

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
		FREQUENT BUSINESS TRAVELLERS	BLEISURE TRAVELLERS	VERY/ FAIRLY STRESSFUL	A LITTLE/ DON'T LOOK FORWARD TO	VERY/ FAIRLY WELL	NOT VERY/ AT ALL WELL	MANAGED TRAVELLERS	UNMANAGE D TRAVELLERS	REMOTE	HYBRID	IN-OFFICE	INCREASE	DECREASE	DOMESTIC	FOREIGN	A CHORE	A PERK	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL	GREAT/ FAIR EXTENT	A LITTLE/ NOT AT ALL
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	470	37	373	172	135	301	40	181	255	51	253	151	267	54	224	138	61	280	206	251	199	220
	23%	22%	25%	21%	22%	22%	22%	24%	23%	22%	22%	26%	24%	28%	23%	24%	21%	25%	24%	23%	23%	22%
Tend to agree	716	61	582	314	217	515	52	266	401	90	398	211	422	54	354	197	115	378	339	363	346	318
	36%	36%	39%	38%	36%	38%	28%	35%	36%	38%	35%	37%	38%	28%	37%	35%	39%	34%	39%	33%	40%	33%
						f							m					s		u		
Neither agree nor disagree	423	35	277	175	134	289	43	172	221	48	252	109	206	38	185	121	66	215	195	216	190	198
	21%	20%	19%	21%	22%	21%	23%	23%	20%	20%	22%	19%	19%	20%	19%	21%	22%	19%	23%	20%	22%	20%
Tend to disagree	243	19	157	94	75	160	30	86	149	24	152	64	133	27	126	70	34	147	64	170	67	164
	12%	11%	11%	11%	12%	12%	16%	11%	13%	10%	13%	11%	12%	14%	13%	12%	11%	13%	7%	16%	8%	17%
																		r		t		
Strongly disagree	115	18	70	49	39	59	18	48	62	17	65	31	61	16	50	36	15	73	42	71	39	69
	6%	11%	5%	6%	6%	4%	10%	6%	6%	7%	6%	5%	6%	8%	5%	6%	5%	7%	5%	7%	5%	7%
						e															t	
Agree (NET)	1186	98	956	486	352	816	92	447	656	142	651	362	689	108	578	335	176	657	546	614	545	538
	59%	57%	65%	59%	58%	61%	50%	59%	59%	60%	57%	63%	62%	56%	61%	59%	59%	60%	63%	57%	64%	55%
						f				j								s		u		
Disagree (NET)	358	37	227	143	114	219	48	134	211	41	217	95	194	43	176	106	49	220	106	241	106	233
	18%	22%	15%	17%	19%	16%	26%	18%	19%	18%	19%	17%	18%	22%	18%	19%	16%	20%	12%	22%	12%	24%
						e												r		t		
Don't know	33	1	22	22	10	20	1	10	18	4	20	8	16	5	16	7	6	11	15	14	16	9
	2%	1%	2%	3%	2%	1%	1%	1%	2%	2%	2%	1%	1%	2%	2%	1%	2%	1%	2%	1%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 91

Q15_4 - Please read the following statements and select the extent to which you agree, or disagree with each There is no substitute for face-to-face time with clients

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	504 25%	371 28% b	128 20%	87 20%	194 25%	110 25%	58 27%	56 44% cdef	121 23%	245 24%	91 28%	48 44% hij	335 26%	143 23%	26 28%	297 25%	207 26%	237 24%	267 27%
Tend to agree	733 37%	477 36%	252 39%	153 36%	292 37%	170 38%	74 34%	44 34%	183 34%	399 39%	114 35%	37 34%	482 38%	219 35%	32 34%	448 37%	285 36%	386 39%	347 35%
Neither agree nor disagree	406 20%	257 19%	148 23%	103 24% e	154 20%	81 18%	47 22%	21 16%	127 24% i	193 19%	69 21%	18 16%	235 18%	149 24% l	23 24%	232 19%	175 22%	193 19%	213 21%
Tend to disagree	217 11%	140 10%	71 11%	49 11% g	86 11%	55 12%	21 10%	5 4%	60 11% k	123 12% k	30 9%	4 4%	140 11%	66 11%	10 11%	143 12%	74 9%	103 10%	114 11%
Strongly disagree	113 6%	71 5%	41 6%	24 6% g	47 6%	26 6%	14 7%	1 1%	30 6% k	62 6% k	19 6%	1 1%	78 6%	33 5%	2 2%	71 6%	42 5%	70 7% r	43 4%
Agree (NET)	1237 62%	848 63%	380 59%	240 56%	485 62%	279 63%	133 61%	100 79% cdef	303 57%	644 62% h	204 63%	85 79% hij	817 64% m	362 58%	58 62%	745 62%	492 62%	623 62%	614 61%
Disagree (NET)	330 16%	210 16%	113 17%	74 17% g	133 17%	81 18%	36 16%	6 5%	91 17% k	185 18% k	49 15% k	5 5%	218 17%	99 16%	13 14%	213 18%	116 15%	173 17%	157 16%
Don't know	27 1%	20 2%	7 1%	11 3%	8 1%	5 1%	2 1%	- -	13 2% i	11 1%	3 1%	- -	15 1%	12 2%	- -	13 1%	14 2%	11 1%	16 2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 92

Q15_4 - Please read the following statements and select the extent to which you agree, or disagree with each There is no substitute for face-to-face time with clients

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	504	43	403	190	128	331	37	178	285	50	264	176	307	53	242	157	67	303	226	269	224	232
	25%	25%	27%	23%	21%	25%	20%	23%	26%	21%	23%	31%	28%	27%	25%	28%	23%	27%	26%	25%	26%	24%
Tend to agree	733	62	584	316	225	499	59	289	399	93	426	197	403	62	346	200	108	379	339	386	347	330
	37%	36%	39%	38%	37%	37%	32%	38%	36%	40%	37%	34%	36%	32%	36%	35%	36%	34%	39%	36%	41%	34%
Neither agree nor disagree	406	31	268	172	143	285	51	160	218	53	227	113	210	34	191	107	72	205	166	216	178	191
	20%	18%	18%	21%	23%	21%	27%	21%	20%	22%	20%	20%	19%	17%	20%	19%	24%	19%	19%	20%	21%	20%
Tend to disagree	217	20	140	87	68	152	14	85	122	32	134	47	115	28	115	65	26	130	81	130	65	136
	11%	12%	9%	11%	11%	11%	8%	11%	11%	13%	12%	8%	10%	14%	12%	11%	9%	12%	9%	12%	8%	14%
Strongly disagree	113	15	70	48	38	62	21	42	68	5	76	30	61	14	47	33	21	73	39	71	35	75
	6%	9%	5%	6%	6%	5%	11%	6%	6%	2%	7%	5%	5%	7%	5%	6%	7%	7%	5%	6%	4%	8%
Agree (NET)	1237	105	987	506	352	830	96	467	684	143	690	373	710	115	588	356	175	682	565	656	572	562
	62%	61%	67%	61%	58%	62%	52%	61%	62%	61%	61%	65%	64%	59%	62%	63%	59%	62%	66%	60%	67%	57%
Disagree (NET)	330	35	209	136	107	215	35	127	190	37	210	77	175	42	162	97	47	203	120	201	100	210
	16%	20%	14%	16%	17%	16%	19%	17%	17%	16%	18%	14%	16%	22%	17%	17%	16%	18%	14%	18%	12%	22%
Don't know	27	-	17	13	8	13	3	9	14	2	14	10	11	3	13	9	4	14	11	13	7	15
	1%	-	1%	2%	1%	1%	2%	1%	1%	1%	1%	2%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 93

Q15_5 - Please read the following statements and select the extent to which you agree, or disagree with each I would prefer to travel to new and unfamiliar destinations for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	583 29%	387 29%	191 30%	117 27%	248 32%	141 32%	60 27%	18 14%	152 28%	324 31%	91 28%	15 14%	382 30%	174 28%	27 29%	366 30%	217 27%	294 29%	289 29%
Tend to agree	747 37%	524 39%	214 33%	137 32%	306 39%	161 36%	93 43%	51 40%	176 33%	402 39%	122 37%	48 44%	485 38%	222 36%	40 43%	467 39%	280 35%	373 37%	374 37%
Neither agree nor disagree	424 21%	273 20%	148 23%	108 25%	148 19%	90 20%	37 17%	42 33%	128 24%	191 19%	74 23%	31 28%	261 20%	147 24%	17 18%	232 19%	192 24%	209 21%	215 22%
Tend to disagree	162 8%	103 8%	58 9%	43 10%	57 7%	39 9%	13 6%	10 8%	48 9%	84 8%	22 7%	8 7%	99 8%	55 9%	9 9%	87 7%	75 9%	88 9%	74 7%
Strongly disagree	60 3%	34 3%	26 4%	17 4%	17 2%	12 3%	10 5%	4 3%	23 4%	22 2%	11 4%	4 4%	41 3%	19 3%	- -	34 3%	26 3%	27 3%	33 3%
Agree (NET)	1330 67%	912 68%	406 63%	254 59%	553 71%	301 68%	152 70%	69 54%	328 61%	726 70%	213 65%	63 59%	867 67%	397 64%	67 71%	833 69%	497 62%	667 67%	663 66%
Disagree (NET)	222 11%	137 10%	84 13%	60 14%	74 9%	51 11%	24 11%	14 11%	71 13%	106 10%	33 10%	12 11%	140 11%	73 12%	9 9%	121 10%	101 13%	115 12%	107 11%
Don't know	24 1%	14 1%	9 1%	6 1%	7 1%	4 1%	5 2%	2 2%	7 1%	9 1%	5 1%	2 2%	18 1%	5 1%	1 1%	17 1%	6 1%	9 1%	15 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 94

Q15_5 - Please read the following statements and select the extent to which you agree, or disagree with each I would prefer to travel to new and unfamiliar destinations for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	583	71	504	206	113	361	34	214	333	70	334	163	393	39	268	166	58	380	248	326	262	278
	29%	42%	34%	25%	19%	27%	18%	28%	30%	30%	29%	28%	36%	20%	28%	29%	19%	34%	29%	30%	31%	28%
Tend to agree	747	48	586	312	223	559	54	298	410	94	430	206	435	70	351	212	114	410	351	384	325	371
	37%	28%	40%	38%	37%	42%	29%	39%	37%	40%	38%	36%	39%	36%	37%	37%	38%	37%	41%	35%	38%	38%
Neither agree nor disagree	424	31	263	181	163	280	51	159	230	50	230	131	186	48	211	114	65	206	167	236	176	208
	21%	18%	18%	22%	27%	21%	28%	21%	21%	21%	20%	23%	17%	25%	22%	20%	22%	19%	19%	22%	20%	21%
Tend to disagree	162	14	94	86	74	101	29	59	91	13	97	46	63	20	81	55	40	74	64	96	64	78
	8%	8%	6%	10%	12%	7%	16%	8%	8%	6%	9%	8%	6%	10%	9%	10%	13%	7%	7%	9%	7%	8%
Strongly disagree	60	6	25	31	30	26	17	25	31	7	39	13	22	13	31	16	17	25	26	33	23	33
	3%	4%	2%	4%	5%	2%	9%	3%	3%	3%	3%	2%	2%	7%	3%	3%	6%	2%	3%	3%	3%	3%
Agree (NET)	1330	119	1090	518	335	920	88	512	744	164	764	369	828	109	619	378	172	790	598	710	588	649
	67%	70%	74%	63%	55%	68%	48%	67%	67%	70%	67%	64%	75%	56%	65%	66%	58%	72%	69%	65%	69%	66%
Disagree (NET)	222	20	119	117	105	127	45	83	122	20	136	60	85	33	112	72	57	98	91	129	87	112
	11%	12%	8%	14%	17%	9%	24%	11%	11%	9%	12%	10%	8%	17%	12%	13%	19%	9%	11%	12%	10%	11%
Don't know	24	-	9	10	7	16	-	7	11	-	11	13	6	4	13	6	4	9	6	10	7	10
	1%	-	1%	1%	1%	1%	-	1%	1%	-	1%	2%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 95

Q15_6 - Please read the following statements and select the extent to which you agree, or disagree with each If something goes wrong when travelling for work, I prefer to speak to a person who can help me

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	671 34%	444 33%	219 34%	129 30%	257 33%	150 34%	81 37%	54 42%	156 29%	351 34%	119 37%	44 41%	447 35%	188 30%	36 38%	411 34%	260 33%	327 33%	344 34%
Tend to agree	770 39%	515 39%	248 38%	138 32%	315 40%	183 41%	85 39%	50 39%	182 34%	421 41%	123 38%	44 41%	497 39%	243 39%	31 33%	481 40%	289 36%	379 38%	391 39%
Neither agree nor disagree	376 19%	252 19%	124 19%	106 25%	131 17%	86 19%	35 16%	19 15%	129 24%	174 17%	57 17%	16 15%	228 18%	132 21%	17 18%	229 19%	147 18%	192 19%	184 18%
Tend to disagree	126 6%	90 7%	34 5%	39 9%	59 8%	15 3%	9 4%	3 3%	48 9%	60 6%	15 5%	2 2%	80 6%	39 6%	6 7%	55 5%	70 9%	75 7%	51 5%
Strongly disagree	49 2%	29 2%	19 3%	15 4%	18 2%	9 2%	7 3%	1 1%	18 3%	22 2%	9 3%	1 1%	30 2%	16 3%	3 3%	26 2%	23 3%	23 2%	26 3%
Agree (NET)	1441 72%	959 72%	467 72%	267 62%	571 73%	333 75%	166 76%	104 82%	338 63%	772 75%	242 74%	88 82%	943 73%	431 69%	67 72%	892 74%	549 69%	706 71%	735 74%
Disagree (NET)	175 9%	119 9%	54 8%	54 13%	77 10%	24 5%	15 7%	5 4%	65 12%	82 8%	24 7%	3 3%	111 9%	55 9%	10 10%	81 7%	94 12%	98 10%	77 8%
Don't know	8 *	5 *	2 *	1 *	2 *	3 1%	1 *	- -	1 *	4 *	2 1%	- -	3 *	4 1%	- -	1 *	6 1%	4 *	4 *

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 96

Q15_6 - Please read the following statements and select the extent to which you agree, or disagree with each If something goes wrong when travelling for work, I prefer to speak to a person who can help me

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	671	88	508	249	171	433	48	247	388	80	358	211	419	69	337	188	91	425	270	384	285	326
	34%	51%	34%	30%	28%	32%	26%	32%	35%	34%	31%	37%	38%	35%	35%	33%	31%	38%	31%	35%	33%	33%
Tend to agree	770	49	611	303	231	536	66	320	402	88	453	211	446	64	353	214	103	414	347	409	337	372
	39%	29%	41%	37%	38%	40%	36%	42%	36%	37%	40%	37%	40%	33%	37%	38%	34%	38%	40%	38%	39%	38%
Neither agree nor disagree	376	24	251	172	127	256	46	137	209	43	223	99	161	35	177	106	60	181	175	184	165	180
	19%	14%	17%	21%	21%	19%	25%	18%	19%	18%	20%	17%	15%	18%	19%	19%	20%	16%	20%	17%	19%	18%
Tend to disagree	126	6	79	72	54	91	12	45	72	16	76	32	55	15	62	43	34	51	56	67	51	67
	6%	3%	5%	9%	9%	7%	6%	6%	6%	7%	7%	6%	5%	8%	7%	8%	11%	5%	7%	6%	6%	7%
Strongly disagree	49	4	27	26	23	22	11	14	31	7	26	16	23	11	23	14	9	29	13	34	17	30
	2%	3%	2%	3%	4%	2%	6%	2%	3%	3%	2%	3%	2%	6%	2%	2%	3%	3%	1%	3%	2%	3%
Agree (NET)	1441	137	1119	552	402	969	114	566	790	169	812	422	865	132	689	402	194	839	617	793	621	698
	72%	80%	76%	67%	66%	72%	62%	74%	71%	72%	71%	74%	78%	68%	72%	71%	65%	76%	72%	73%	73%	71%
Disagree (NET)	175	10	106	99	77	113	23	60	103	23	102	49	78	26	85	57	43	80	69	102	67	98
	9%	6%	7%	12%	13%	8%	12%	8%	9%	10%	9%	8%	7%	14%	9%	10%	14%	7%	8%	9%	8%	10%
Don't know	8	-	5	4	3	5	1	-	4	-	4	3	2	1	3	5	1	4	1	7	3	3
	*	-	*	1%	1%	*	1%	-	*	-	*	1%	*	1%	*	1%	*	*	*	1%	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 97

Q15_7 - Please read the following statements and select the extent to which you agree, or disagree with each If something goes wrong when travelling for work, I prefer to use digital tools to find a solution for myself

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	493 25%	331 25%	157 24%	87 20%	218 28%	124 28%	45 20%	20 15%	116 22%	287 28%	77 24%	13 12%	342 27%	131 21%	20 22%	322 27%	172 22%	242 24%	251 25%
Tend to agree	769 38%	519 39%	245 38%	163 38%	299 38%	175 39%	89 41%	43 34%	199 37%	404 39%	127 39%	40 37%	513 40%	223 36%	33 36%	476 40%	294 37%	384 38%	385 39%
Neither agree nor disagree	471 24%	316 24%	152 23%	111 26%	175 22%	103 23%	45 21%	37 29%	139 26%	231 22%	68 21%	33 30%	284 22%	162 26%	25 27%	280 23%	191 24%	234 23%	237 24%
Tend to disagree	183 9%	118 9%	62 10%	44 10%	68 9%	32 7%	25 11%	14 11%	53 10%	83 8%	37 11%	9 9%	98 8%	75 12%	10 11%	89 7%	94 12%	109 11%	74 7%
Strongly disagree	64 3%	37 3%	26 4%	22 5%	13 2%	9 2%	7 3%	12 10%	24 5%	18 2%	9 3%	12 11%	36 3%	26 4%	2 2%	28 2%	36 4%	21 2%	43 4%
Agree (NET)	1263 63%	850 64%	402 62%	250 58%	517 66%	299 67%	134 62%	63 49%	315 59%	691 67%	204 63%	53 49%	855 67%	354 57%	54 57%	797 66%	466 58%	627 63%	636 64%
Disagree (NET)	247 12%	155 12%	88 14%	66 15%	82 10%	41 9%	32 15%	26 20%	78 15%	101 10%	46 14%	22 20%	134 10%	100 16%	13 14%	117 10%	129 16%	130 13%	117 12%
Don't know	20 1%	14 1%	5 1%	1 *	8 1%	3 1%	7 3%	1 1%	2 *	9 1%	8 2%	1 1%	12 1%	6 1%	2 2%	9 1%	11 1%	10 1%	10 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 98

Q15_7 - Please read the following statements and select the extent to which you agree, or disagree with each if something goes wrong when travelling for work, I prefer to use digital tools to find a solution for myself

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	493	61	411	207	103	332	35	196	278	78	274	133	335	35	218	142	67	294	253	229	249	215
	25%	36%	28%	25%	17%	25%	19%	26%	25%	33%	24%	23%	30%	18%	23%	25%	23%	27%	29%	21%	29%	22%
				d						jk			m						s		u	
Tend to agree	769	70	598	301	246	539	56	299	425	85	440	220	443	70	359	218	113	429	313	444	309	401
	38%	41%	40%	36%	40%	40%	30%	39%	38%	36%	39%	38%	40%	36%	38%	38%	38%	39%	36%	41%	36%	41%
				f																	t	
Neither agree nor disagree	471	31	313	193	150	308	50	179	250	51	272	132	220	47	232	130	70	243	184	268	197	228
	24%	18%	21%	23%	25%	23%	27%	23%	23%	22%	24%	23%	20%	24%	24%	23%	24%	22%	21%	25%	23%	23%
Tend to disagree	183	5	123	91	75	122	32	59	109	12	115	54	78	27	96	59	27	95	87	93	71	93
	9%	3%	8%	11%	12%	9%	17%	8%	10%	5%	10%	9%	7%	14%	10%	10%	9%	9%	10%	9%	8%	9%
				e						i	i											
Strongly disagree	64	3	29	26	27	35	8	19	39	6	30	26	21	13	38	17	15	34	19	41	26	33
	3%	2%	2%	3%	4%	3%	4%	3%	4%	3%	3%	5%	2%	7%	4%	3%	5%	3%	2%	4%	3%	3%
										j												
Agree (NET)	1263	131	1009	508	348	870	90	495	703	164	715	353	778	104	577	359	180	723	566	673	559	616
	63%	77%	68%	61%	57%	65%	49%	65%	64%	70%	63%	62%	70%	54%	61%	63%	60%	66%	66%	62%	65%	63%
				d		f				k			m									
Disagree (NET)	247	9	152	116	102	158	40	78	149	18	145	79	99	40	133	76	42	130	106	134	97	126
	12%	5%	10%	14%	17%	12%	22%	10%	13%	8%	13%	14%	9%	21%	14%	13%	14%	12%	12%	12%	11%	13%
				e		e				i	i											
Don't know	20	-	8	9	8	7	4	10	4	2	9	9	9	3	11	5	6	7	6	11	4	9
	1%	-	1%	1%	1%	1%	2%	1%	*	1%	1%	2%	1%	2%	1%	1%	2%	1%	1%	1%	1%	1%
						e		h														

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 99

Q15_8 - Please read the following statements and select the extent to which you agree, or disagree with each My employer enables me to adhere to my personal values when travelling for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	518 26%	365 27%	152 24%	103 24%	219 28%	126 28%	48 22%	22 17%	129 24%	297 29%	71 22%	21 19%	352 27%	148 24%	17 18%	342 28%	175 22%	262 26%	256 26%
Tend to agree	781 39%	534 40%	243 38%	146 34%	324 42%	178 40%	85 39%	47 37%	188 35%	426 41%	131 40%	36 34%	530 41%	217 35%	34 37%	497 41%	285 36%	367 37%	414 41%
Neither agree nor disagree	453 23%	291 22%	162 25%	113 26%	165 21%	84 19%	49 22%	43 33%	143 27%	200 19%	70 21%	39 36%	268 21%	155 25%	30 32%	239 20%	214 27%	223 22%	230 23%
Tend to disagree	158 8%	95 7%	56 9%	48 11%	46 6%	34 8%	19 9%	10 8%	53 10%	71 7%	28 9%	7 6%	85 7%	66 11%	8 8%	89 7%	69 9%	98 10%	60 6%
Strongly disagree	60 3%	35 3%	24 4%	15 3%	19 2%	16 3%	8 4%	3 3%	16 3%	26 3%	15 4%	3 3%	35 3%	23 4%	2 2%	28 2%	32 4%	33 3%	27 3%
Agree (NET)	1299 65%	898 67%	395 61%	249 58%	544 70%	304 68%	133 61%	69 54%	316 59%	723 70%	203 62%	57 53%	883 69%	365 59%	51 55%	839 70%	460 58%	629 63%	670 67%
Disagree (NET)	218 11%	130 10%	80 12%	63 15%	65 8%	50 11%	27 12%	13 10%	68 13%	97 9%	42 13%	10 9%	119 9%	89 14%	10 11%	117 10%	101 13%	131 13%	87 9%
Don't know	30 2%	17 1%	10 2%	4 1%	8 1%	8 2%	9 4%	2 2%	6 1%	12 1%	10 3%	2 2%	16 1%	12 2%	2 3%	8 1%	22 3%	17 2%	13 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 100

Q15_8 - Please read the following statements and select the extent to which you agree, or disagree with each My employer enables me to adhere to my personal values when travelling for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
100%	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	518	77	430	187	89	339	17	200	298	71	277	158	368	33	228	148	66	332	243	265	256	226
	26%	45%	29%	23%	15%	25%	9%	26%	27%	30%	24%	28%	33%	17%	24%	26%	22%	30%	28%	24%	30%	23%
Tend to agree	781	56	611	293	227	559	52	296	444	85	459	223	447	76	382	202	91	457	342	423	346	388
	39%	33%	41%	35%	37%	42%	28%	39%	40%	36%	40%	39%	40%	39%	40%	35%	31%	41%	40%	39%	40%	40%
Neither agree nor disagree	453	24	305	216	167	305	63	182	229	55	266	118	193	43	216	137	77	218	185	255	180	228
	23%	14%	21%	26%	27%	23%	34%	24%	21%	23%	23%	21%	17%	22%	23%	24%	26%	20%	21%	23%	21%	23%
Tend to disagree	158	8	93	80	77	102	35	54	96	12	90	50	67	26	84	49	36	60	67	87	57	90
	8%	4%	6%	10%	13%	8%	19%	7%	9%	5%	8%	9%	6%	13%	9%	9%	12%	5%	8%	8%	7%	9%
Strongly disagree	60	4	31	33	32	27	15	18	30	5	35	15	25	10	28	24	17	27	20	37	15	38
	3%	2%	2%	4%	5%	2%	8%	2%	3%	2%	3%	3%	2%	5%	3%	4%	6%	2%	2%	3%	2%	4%
Agree (NET)	1299	133	1040	480	316	898	69	496	741	156	737	381	815	109	610	349	157	789	585	688	602	615
	65%	78%	70%	58%	52%	67%	38%	65%	67%	66%	65%	66%	74%	56%	64%	61%	53%	71%	68%	63%	70%	63%
Disagree (NET)	218	12	124	113	108	129	50	71	126	17	125	65	93	36	112	73	53	87	87	124	72	128
	11%	7%	8%	14%	18%	10%	27%	9%	11%	7%	11%	11%	8%	19%	12%	13%	18%	8%	10%	11%	8%	13%
Don't know	30	2	12	18	18	11	2	14	10	7	13	10	6	7	16	10	12	10	5	19	3	8
	2%	1%	1%	2%	3%	1%	1%	2%	1%	3%	1%	2%	1%	3%	2%	2%	4%	1%	1%	2%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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SEPTEMBER 2024
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Table 101

Q15_9 - Please read the following statements and select the extent to which you agree, or disagree with each My employer is responsible for keeping me safe when I am travelling for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	605 30%	405 30%	195 30%	114 27%	262 33%	137 31%	62 28%	31 24%	149 28%	337 33%	93 29%	26 24%	403 31%	179 29%	23 25%	389 32%	216 27%	319 32%	286 29%
Tend to agree	759 38%	510 38%	245 38%	152 35%	301 39%	185 41%	85 39%	36 28%	188 35%	417 40%	126 39%	28 26%	502 39%	221 36%	36 38%	475 40%	283 36%	371 37%	388 39%
Neither agree nor disagree	381 19%	241 18%	133 21%	93 22%	132 17%	86 19%	40 18%	30 23%	116 22%	173 17%	67 21%	25 23%	238 19%	123 20%	20 21%	210 17%	171 21%	184 18%	197 20%
Tend to disagree	159 8%	113 8%	44 7%	44 10%	61 8%	22 5%	18 8%	14 11%	54 10%	69 7%	22 7%	13 12%	85 7%	64 10%	10 11%	85 7%	75 9%	83 8%	76 8%
Strongly disagree	78 4%	56 4%	23 3%	18 4%	22 3%	10 2%	13 6%	15 12%	21 4%	28 3%	15 5%	14 13%	48 4%	26 4%	4 5%	36 3%	43 5%	34 3%	44 4%
Agree (NET)	1364 68%	915 69%	440 68%	265 62%	563 72%	322 72%	147 67%	67 53%	336 63%	754 73%	219 67%	55 51%	905 70%	400 64%	59 63%	865 72%	500 63%	690 69%	674 67%
Disagree (NET)	238 12%	168 13%	67 10%	63 15%	83 11%	31 7%	31 14%	29 23%	75 14%	98 9%	37 12%	27 25%	133 10%	90 14%	14 15%	120 10%	117 15%	118 12%	120 12%
Don't know	18 1%	11 1%	7 1%	6 2%	4 *	6 1%	- -	1 1%	6 1%	8 1%	2 1%	1 1%	9 1%	9 1%	- -	9 1%	9 1%	9 1%	9 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 102

Q15_9 - Please read the following statements and select the extent to which you agree, or disagree with each My employer is responsible for keeping me safe when I am travelling for work

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	605	73	477	240	141	395	32	237	338	66	358	170	385	55	263	183	93	366	273	316	292	264
	30%	43%	32%	29%	23%	29%	18%	31%	31%	28%	31%	30%	35%	28%	28%	32%	31%	33%	32%	29%	34%	27%
Tend to agree	759	52	592	321	241	542	64	291	412	88	433	212	418	72	352	202	107	399	371	373	336	375
	38%	30%	40%	39%	40%	40%	35%	38%	37%	38%	38%	37%	38%	37%	37%	35%	36%	36%	43%	34%	39%	38%
Neither agree nor disagree	381	32	266	157	124	251	50	150	197	46	213	114	182	31	195	108	56	208	147	220	149	187
	19%	19%	18%	19%	20%	19%	27%	20%	18%	20%	19%	20%	16%	16%	20%	19%	19%	19%	17%	20%	17%	19%
Tend to disagree	159	9	91	66	63	109	16	60	92	19	90	46	71	20	92	45	20	86	47	111	55	96
	8%	5%	6%	8%	10%	8%	9%	8%	8%	8%	8%	8%	6%	11%	10%	8%	7%	8%	5%	10%	6%	10%
Strongly disagree	78	4	48	35	34	38	19	17	57	13	35	29	41	15	44	26	16	38	16	57	17	50
	4%	2%	3%	4%	6%	3%	10%	2%	5%	6%	3%	5%	4%	8%	5%	4%	5%	3%	2%	5%	2%	5%
Agree (NET)	1364	125	1070	561	382	936	96	528	750	154	791	382	803	127	615	385	200	765	644	689	629	639
	68%	73%	72%	68%	63%	70%	52%	69%	68%	66%	69%	67%	73%	65%	64%	68%	67%	69%	75%	63%	73%	65%
Disagree (NET)	238	13	140	101	97	147	35	77	150	32	125	75	112	35	136	70	36	125	62	168	72	146
	12%	8%	9%	12%	16%	11%	19%	10%	14%	14%	11%	13%	10%	18%	14%	12%	12%	11%	7%	16%	8%	15%
Don't know	18	1	6	6	7	9	3	7	10	2	12	2	9	1	8	6	7	6	8	7	7	6
	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	1%	*	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 103

Q15_10 - Please read the following statements and select the extent to which you agree, or disagree with each I think travelling for work will become easier in the future

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	618 31%	434 32%	183 28%	128 30%	284 36%	136 31%	50 23%	19 15%	165 31%	362 35%	78 24%	13 12%	430 33%	172 28%	15 17%	430 36%	188 24%	305 30%	313 31%
Tend to agree	689 34%	465 35%	220 34%	146 34%	270 35%	175 39%	70 32%	28 22%	187 35%	374 36%	105 32%	24 22%	447 35%	213 34%	30 32%	437 36%	253 32%	341 34%	348 35%
Neither agree nor disagree	425 21%	271 20%	145 22%	96 22%	129 16%	85 19%	64 29%	51 40%	113 21%	174 17%	90 28%	48 44%	252 20%	139 22%	34 37%	218 18%	207 26%	203 20%	222 22%
Tend to disagree	161 8%	98 7%	61 9%	39 9%	58 7%	30 7%	19 9%	15 12%	47 9%	73 7%	30 9%	11 10%	88 7%	63 10%	10 10%	74 6%	87 11%	93 9%	68 7%
Strongly disagree	57 3%	38 3%	19 3%	12 3%	21 3%	7 1%	7 3%	9 7%	14 3%	26 2%	10 3%	8 7%	36 3%	18 3%	3 3%	28 2%	29 4%	32 3%	25 3%
Agree (NET)	1307 65%	899 67%	403 62%	274 64%	555 71%	311 70%	120 55%	47 37%	352 66%	736 71%	183 56%	37 34%	877 68%	385 62%	45 49%	866 72%	441 55%	646 65%	661 66%
Disagree (NET)	218 11%	136 10%	79 12%	51 12%	79 10%	37 8%	27 12%	24 19%	61 11%	99 10%	40 12%	18 17%	124 10%	81 13%	13 14%	101 8%	117 15%	125 12%	93 9%
Don't know	50 2%	30 2%	20 3%	7 2%	18 2%	12 3%	7 3%	5 4%	8 1%	24 2%	13 4%	5 5%	32 2%	17 3%	1 1%	17 1%	32 4%	26 3%	24 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 104

Q15_10 - Please read the following statements and select the extent to which you agree, or disagree with each I think travelling for work will become easier in the future

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	618	71	533	215	105	414	26	219	368	60	368	176	439	38	272	166	60	408	274	326	298	280
	31%	42%	36%	26%	17%	31%	14%	29%	33%	25%	32%	31%	40%	19%	28%	29%	20%	37%	32%	30%	35%	29%
				d		f		g					m				p			u		
Tend to agree	689	47	546	295	188	493	45	278	376	83	396	189	384	64	328	192	95	376	323	352	320	324
	34%	27%	37%	36%	31%	37%	24%	36%	34%	35%	35%	33%	35%	33%	34%	34%	32%	34%	38%	32%	37%	33%
				d		f							f					s				
Neither agree nor disagree	425	35	259	182	181	280	59	159	226	64	217	134	184	47	224	124	66	200	161	248	143	236
	21%	21%	17%	22%	30%	21%	32%	21%	20%	27%	19%	23%	17%	24%	23%	22%	22%	18%	19%	23%	17%	24%
				c		e				j		j	l					r			t	
Tend to disagree	161	11	91	75	90	98	34	76	76	19	100	40	57	27	78	56	44	71	68	92	56	90
	8%	7%	6%	9%	15%	7%	18%	10%	7%	8%	9%	7%	5%	14%	8%	10%	15%	6%	8%	9%	7%	9%
				c		e		h					l				q				t	
Strongly disagree	57	3	22	34	21	33	17	15	37	4	36	15	22	12	28	16	18	24	22	35	23	30
	3%	2%	1%	4%	3%	2%	9%	2%	3%	2%	3%	3%	2%	6%	3%	3%	6%	2%	3%	3%	3%	3%
						e							l				q					
Agree (NET)	1307	118	1079	510	294	908	71	497	744	143	763	365	823	101	600	358	156	784	597	679	619	604
	65%	69%	73%	62%	48%	68%	39%	65%	67%	61%	67%	64%	74%	52%	63%	63%	52%	71%	69%	63%	72%	62%
				d		f				m			m				p		s		u	
Disagree (NET)	218	14	113	110	111	131	51	91	112	23	136	55	79	40	106	72	62	96	89	128	80	120
	11%	8%	8%	13%	18%	10%	28%	12%	10%	10%	12%	10%	7%	20%	11%	13%	21%	9%	10%	12%	9%	12%
				c		e							l				q					
Don't know	50	3	31	24	23	24	3	16	24	5	24	19	20	6	24	16	14	24	14	31	16	19
	2%	2%	2%	3%	4%	2%	2%	2%	2%	2%	2%	3%	2%	3%	3%	3%	5%	2%	2%	3%	2%	2%
																	q					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 105

Q15_11 - Please read the following statements and select the extent to which you agree, or disagree with each I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	539 27%	363 27%	171 26%	92 21%	232 30%	130 29%	56 26%	29 23%	123 23%	302 29%	89 27%	25 23%	375 29%	146 23%	18 19%	335 28%	204 26%	250 25%	289 29%
Tend to agree	704 35%	489 37%	208 32%	157 37%	262 34%	174 39%	79 36%	33 26%	190 36%	368 36%	118 36%	28 26%	437 34%	230 37%	37 40%	436 36%	268 34%	313 31%	391 39%
Neither agree nor disagree	436 22%	279 21%	153 24%	95 22%	185 24%	84 19%	49 22%	24 19%	129 24%	220 21%	65 20%	22 20%	279 22%	140 23%	17 18%	262 22%	174 22%	246 25%	190 19%
Tend to disagree	213 11%	142 11%	70 11%	59 14%	71 9%	40 9%	21 9%	23 18%	66 12%	100 10%	28 9%	19 18%	132 10%	70 11%	11 12%	118 10%	95 12%	126 13%	87 9%
Strongly disagree	91 5%	53 4%	37 6%	19 5%	29 4%	14 3%	12 6%	16 13%	21 4%	37 4%	22 7%	12 11%	54 4%	26 4%	10 11%	47 4%	44 6%	54 5%	37 4%
Agree (NET)	1243 62%	852 64%	379 59%	249 58%	494 63%	304 68%	135 62%	62 49%	313 59%	670 65%	207 64%	53 49%	812 63%	376 60%	55 59%	771 64%	472 59%	563 56%	680 68%
Disagree (NET)	304 15%	196 15%	107 17%	79 18%	99 13%	54 12%	33 15%	39 31%	87 16%	137 13%	49 15%	31 29%	186 15%	96 15%	22 23%	164 14%	139 18%	180 18%	124 12%
Don't know	17 1%	9 1%	8 1%	5 1%	3 *	5 1%	1 1%	2 2%	5 1%	6 1%	4 1%	2 2%	7 1%	10 2%	- -	6 1%	11 1%	11 1%	6 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 106

Q15_11 - Please read the following statements and select the extent to which you agree, or disagree with each I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	539	65	457	204	103	356	38	212	303	79	301	151	362	37	250	137	68	329	241	291	259	241
	27%	38%	31%	25%	17%	27%	21%	28%	27%	33%	26%	26%	33%	19%	26%	24%	23%	30%	28%	27%	30%	25%
				d						j			m				p			u		
Tend to agree	704	56	567	307	208	507	55	273	395	86	419	181	407	50	335	189	99	391	333	359	329	333
	35%	33%	38%	37%	34%	38%	30%	36%	36%	37%	37%	32%	37%	26%	35%	33%	33%	35%	39%	33%	38%	34%
										k			m						s			
Neither agree nor disagree	436	27	276	177	155	297	47	163	226	38	256	128	193	54	207	127	57	229	176	241	169	226
	22%	16%	19%	21%	25%	22%	26%	21%	20%	16%	22%	22%	17%	28%	22%	22%	19%	21%	20%	22%	20%	23%
				c						i												
Tend to disagree	213	10	133	89	83	135	29	74	129	27	109	68	103	30	110	72	45	109	79	126	67	120
	11%	6%	9%	11%	14%	10%	16%	10%	12%	12%	10%	12%	9%	16%	12%	13%	15%	10%	9%	12%	8%	12%
				c		e											q				t	
Strongly disagree	91	11	40	39	50	41	10	33	48	3	46	38	34	19	44	39	22	39	25	62	23	57
	5%	7%	3%	5%	8%	3%	5%	4%	4%	1%	4%	7%	3%	10%	5%	7%	8%	4%	3%	6%	3%	6%
				c								ij					q		r		t	
Agree (NET)	1243	121	1023	511	311	864	93	486	698	165	720	332	769	87	585	326	167	720	574	650	588	574
	62%	71%	69%	62%	51%	64%	51%	64%	63%	70%	63%	58%	70%	45%	61%	57%	56%	65%	67%	60%	69%	59%
				d		f				k			m				p		s		u	
Disagree (NET)	304	21	173	127	134	176	39	107	176	31	155	106	138	50	154	110	68	149	104	189	91	177
	15%	12%	12%	15%	22%	13%	21%	14%	16%	13%	14%	18%	12%	26%	16%	19%	23%	13%	12%	17%	11%	18%
				c		e				j							q		r		t	
Don't know	17	1	10	11	10	6	5	7	6	1	9	7	7	3	7	6	7	7	8	5	9	2
	1%	1%	1%	1%	2%	*	3%	1%	1%	*	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	*
						e											q			u		

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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SEPTEMBER 2024
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Table 107

Q15_12 - Please read the following statements and select the extent to which you agree, or disagree with each My employer allows me to take all the trips that I think are important for my career

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	531 27%	376 28% b	152 23%	100 23%	219 28% g	140 31% c f g	50 23%	22 17%	134 25%	298 29% k	81 25%	18 16%	374 29% m n	142 23%	15 16%	369 31% p	162 20%	262 26%	269 27%
Tend to agree	730 36%	489 37%	238 37%	164 38%	289 37%	164 37%	66 30%	47 37%	200 37%	387 38% j	101 31%	42 39%	478 37%	213 34%	39 41%	455 38%	274 34%	359 36%	371 37%
Neither agree nor disagree	442 22%	289 22%	145 22%	92 22%	165 21%	88 20%	57 26%	40 31% c d e	111 21%	215 21%	84 26%	32 29%	262 20%	154 25%	27 29%	230 19%	212 27% o	229 23%	213 21%
Tend to disagree	215 11%	141 11%	70 11%	60 14% d e	77 10%	36 8%	31 14% e	11 9%	71 13% i	94 9%	38 12%	11 10%	115 9%	91 15% l	9 10%	108 9%	106 13% o	114 11%	101 10%
Strongly disagree	70 4%	35 3%	35 5% a	12 3%	25 3%	15 3%	11 5%	7 6%	16 3%	32 3%	16 5%	6 6%	48 4%	18 3%	4 5%	36 3%	35 4%	29 3%	41 4%
Agree (NET)	1261 63%	865 65%	390 60%	264 62% f	508 65% f g	304 68% f g	116 53%	69 54%	334 62%	685 66% j k	182 56%	59 55%	853 66% m	355 57%	53 57%	824 68% p	436 55%	621 62%	640 64%
Disagree (NET)	285 14%	176 13%	106 16%	72 17% e	102 13%	51 11%	42 19% d e	18 14%	87 16% i	126 12%	55 17% i	17 16%	163 13%	109 18% l	13 14%	144 12% o	141 18% o	143 14%	142 14%
Don't know	12 1%	6 *	6 1%	- -	6 1%	3 1%	4 2% c	- -	2 *	5 1%	5 1%	- -	8 1%	4 1%	- -	5 *	8 1%	7 1%	5 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 108

Q15_12 - Please read the following statements and select the extent to which you agree, or disagree with each My employer allows me to take all the trips that I think are important for my career

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	531	73	443	175	101	343	29	209	299	62	320	135	375	32	214	149	72	337	243	281	270	234
	27%	43%	30%	21%	17%	26%	16%	27%	27%	26%	28%	24%	34%	17%	22%	26%	24%	31%	28%	26%	31%	24%
				d		f							m				p			u		
Tend to agree	730	55	584	297	206	544	48	288	404	88	397	228	418	67	338	217	90	404	340	372	326	351
	36%	32%	39%	36%	34%	40%	26%	38%	37%	38%	35%	40%	38%	35%	35%	38%	30%	37%	39%	34%	38%	36%
				f													s					
Neither agree nor disagree	442	32	289	192	158	283	53	170	236	54	247	130	198	42	228	122	72	232	172	250	165	225
	22%	19%	20%	23%	26%	21%	29%	22%	21%	23%	22%	23%	18%	22%	24%	21%	24%	21%	20%	23%	19%	23%
				e		e																
Tend to disagree	215	9	128	114	103	133	39	70	125	25	133	48	86	33	124	59	42	98	82	131	73	120
	11%	5%	9%	14%	17%	10%	21%	9%	11%	11%	12%	8%	8%	17%	13%	10%	14%	9%	9%	12%	9%	12%
				c		e					k						q				t	
Strongly disagree	70	2	36	43	38	35	15	24	38	4	37	25	23	17	42	20	19	27	22	46	20	45
	4%	1%	2%	5%	6%	3%	8%	3%	3%	2%	3%	4%	2%	9%	4%	4%	6%	2%	3%	4%	2%	5%
				e		e											q				t	
Agree (NET)	1261	128	1027	473	307	887	77	497	703	150	718	364	793	100	552	366	162	741	583	653	596	585
	63%	75%	69%	57%	50%	66%	42%	65%	64%	64%	63%	63%	72%	51%	58%	64%	54%	67%	68%	60%	70%	60%
				d		f				m			n				p		s		u	
Disagree (NET)	285	11	164	156	140	168	54	94	162	30	171	73	109	49	167	80	61	125	104	178	93	165
	14%	6%	11%	19%	23%	12%	29%	12%	15%	13%	15%	13%	10%	25%	17%	14%	20%	11%	12%	16%	11%	17%
				c		e											q		r		t	
Don't know	12	-	2	6	5	6	-	2	5	1	5	6	6	3	7	1	3	6	3	6	2	5
	1%	-	*	1%	1%	*	-	*	*	1%	*	1%	1%	2%	1%	*	1%	1%	*	1%	*	*

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20522 and with the Ipsos Terms and Conditions.



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Table 109

Q15_13 - Please read the following statements and select the extent to which you agree, or disagree with each I would be willing to increase the amount I travel for work to support my career

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	GENDER			AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
	TOTAL	MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	627 31%	420 31%	200 31%	115 27%	269 34%	157 35%	56 26%	30 24%	150 28%	363 35%	90 28%	24 22%	423 33%	180 29%	24 25%	414 34%	214 27%	297 30%	330 33%
Tend to agree	768 38%	520 39%	247 38%	160 37%	294 38%	174 39%	85 39%	54 43%	205 38%	388 38%	130 40%	44 41%	495 39%	236 38%	37 39%	444 37%	324 41%	377 38%	391 39%
Neither agree nor disagree	369 18%	251 19%	114 18%	83 19%	133 17%	80 18%	44 20%	28 22%	96 18%	186 18%	60 18%	27 25%	234 18%	116 19%	19 21%	227 19%	142 18%	196 20%	173 17%
Tend to disagree	165 8%	105 8%	57 9%	50 12%	63 8%	22 5%	21 10%	9 7%	59 11%	69 7%	29 9%	8 7%	93 7%	63 10%	9 10%	88 7%	78 10%	89 9%	76 8%
Strongly disagree	60 3%	31 2%	28 4%	17 4%	18 2%	8 2%	10 5%	7 5%	19 4%	21 2%	14 4%	5 5%	33 3%	22 3%	5 5%	28 2%	32 4%	31 3%	29 3%
Agree (NET)	1395 70%	940 70%	447 69%	275 64%	564 72%	332 74%	141 65%	84 66%	356 67%	751 73%	220 68%	68 63%	918 71%	416 67%	60 65%	858 71%	538 67%	674 67%	721 72%
Disagree (NET)	225 11%	135 10%	85 13%	67 16%	81 10%	30 7%	31 14%	16 12%	78 15%	90 9%	43 13%	13 12%	126 10%	85 14%	14 15%	115 10%	110 14%	120 12%	105 11%
Don't know	11 1%	10 1%	1 *	2 1%	4 *	3 1%	1 1%	- -	4 1%	5 *	2 1%	- -	6 *	5 1%	- -	4 *	7 1%	10 1%	1 *

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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SEPTEMBER 2024
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Table 110

Q15_13 - Please read the following statements and select the extent to which you agree, or disagree with each I would be willing to increase the amount I travel for work to support my career

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	627	66	527	221	102	413	35	241	353	86	348	180	433	44	280	174	72	397	275	343	284	296
	31%	39%	36%	27%	17%	31%	19%	32%	32%	37%	30%	31%	39%	22%	29%	31%	24%	36%	32%	32%	33%	30%
				d		f				m							p					
Tend to agree	768	63	583	295	230	544	55	307	419	84	440	222	439	64	374	209	81	447	305	443	315	386
	38%	37%	39%	36%	38%	40%	30%	40%	38%	36%	39%	39%	40%	33%	39%	37%	27%	41%	35%	41%	37%	39%
				f													p		r			
Neither agree nor disagree	369	24	255	184	147	251	49	135	196	42	205	109	151	40	177	110	75	164	180	173	166	170
	18%	14%	17%	22%	24%	19%	26%	18%	18%	18%	18%	19%	14%	21%	19%	19%	25%	15%	21%	16%	19%	17%
				e		e											q		s			
Tend to disagree	165	10	92	87	89	112	25	57	96	18	103	41	64	28	83	56	40	75	82	84	69	89
	8%	6%	6%	10%	15%	8%	14%	8%	9%	7%	9%	7%	6%	15%	9%	10%	13%	7%	9%	8%	8%	9%
				c		e											q					
Strongly disagree	60	8	22	33	36	19	20	18	37	5	42	13	16	15	34	16	24	18	17	35	19	34
	3%	4%	1%	4%	6%	1%	11%	2%	3%	2%	4%	2%	1%	7%	4%	3%	8%	2%	2%	3%	2%	3%
				c		e											q					
Agree (NET)	1395	129	1110	516	332	956	89	548	773	171	788	402	872	107	654	383	153	844	580	786	599	682
	70%	76%	75%	62%	54%	71%	48%	72%	70%	73%	69%	70%	79%	55%	69%	67%	51%	77%	67%	72%	70%	70%
				d		f				m							p		r			
Disagree (NET)	225	17	114	120	124	130	45	76	133	22	145	55	80	43	117	72	64	93	99	119	88	123
	11%	10%	8%	15%	20%	10%	24%	10%	12%	9%	13%	10%	7%	22%	12%	13%	22%	8%	11%	11%	10%	13%
				c		e											q					
Don't know	11	-	2	6	6	6	1	4	5	-	2	7	4	3	6	5	6	2	2	7	4	4
	1%	-	*	1%	1%	*	1%	*	*	-	*	1%	*	2%	1%	1%	2%	*	*	1%	*	*
										i							n					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 111

Q15_14 - Please read the following statements and select the extent to which you agree, or disagree with each It is important to me that my employer lets me work remotely

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	599 30%	388 29%	203 31%	103 24%	216 28%	157 35%	82 37%	42 33%	131 25%	313 30%	119 37%	36 34%	415 32%	155 25%	29 31%	372 31%	227 29%	319 32%	280 28%
Tend to agree	732 37%	510 38%	221 34%	146 34%	316 40%	164 37%	70 32%	36 28%	186 35%	410 40%	106 33%	31 29%	492 38%	215 35%	26 28%	471 39%	261 33%	368 37%	364 36%
Neither agree nor disagree	410 21%	268 20%	134 21%	107 25%	172 22%	69 15%	41 19%	21 17%	136 25%	197 19%	62 19%	16 14%	243 19%	149 24%	19 20%	238 20%	172 22%	209 21%	201 20%
Tend to disagree	149 7%	102 8%	47 7%	42 10%	42 5%	35 8%	14 6%	15 12%	48 9%	65 6%	23 7%	13 12%	76 6%	61 10%	11 12%	65 5%	84 10%	59 6%	90 9%
Strongly disagree	80 4%	51 4%	29 5%	23 5%	23 3%	14 3%	8 4%	12 10%	25 5%	32 3%	11 4%	11 10%	47 4%	27 4%	5 6%	41 3%	39 5%	33 3%	47 5%
Agree (NET)	1332 67%	899 67%	424 66%	249 58%	532 68%	322 72%	152 69%	77 61%	317 59%	723 70%	225 69%	67 62%	907 71%	370 59%	55 59%	843 70%	489 61%	688 69%	644 64%
Disagree (NET)	229 11%	153 11%	76 12%	65 15%	65 8%	49 11%	22 10%	28 22%	74 14%	97 9%	34 10%	24 22%	123 10%	89 14%	17 18%	107 9%	122 15%	92 9%	137 14%
Don't know	29 1%	17 1%	12 2%	6 1%	12 2%	7 1%	3 1%	1 1%	7 1%	16 2%	4 1%	1 1%	12 1%	14 2%	3 3%	15 1%	14 2%	11 1%	18 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 112

Q15_14 - Please read the following statements and select the extent to which you agree, or disagree with each It is important to me that my employer lets me work remotely

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	599	71	460	254	182	375	44	236	331	92	376	122	359	70	263	181	87	339	254	332	256	287
	30%	41%	31%	31%	30%	28%	24%	31%	30%	39%	33%	21%	32%	36%	28%	32%	29%	31%	29%	31%	30%	29%
Tend to agree	732	57	600	299	191	544	44	284	403	91	441	182	425	60	339	200	97	407	356	362	349	341
	37%	33%	40%	36%	31%	41%	24%	37%	36%	39%	39%	32%	38%	31%	36%	35%	32%	37%	41%	33%	41%	35%
Neither agree nor disagree	410	27	269	168	139	271	51	153	222	28	216	153	209	30	204	127	58	222	155	239	163	214
	21%	16%	18%	20%	23%	20%	28%	20%	20%	12%	19%	27%	19%	16%	21%	22%	20%	20%	18%	22%	19%	22%
Tend to disagree	149	6	90	60	58	95	23	55	88	15	68	61	63	20	83	40	32	82	58	87	49	85
	7%	4%	6%	7%	9%	7%	13%	7%	8%	6%	6%	11%	6%	10%	9%	7%	11%	7%	7%	8%	6%	9%
Strongly disagree	80	9	48	37	29	43	13	28	45	6	25	47	37	13	46	18	14	44	28	50	26	41
	4%	5%	3%	4%	5%	3%	7%	4%	4%	3%	2%	8%	3%	7%	5%	3%	5%	4%	3%	5%	3%	4%
Agree (NET)	1332	127	1059	553	373	919	88	520	734	183	817	304	784	131	602	381	184	746	611	694	605	628
	67%	75%	72%	67%	61%	68%	48%	68%	66%	78%	72%	53%	71%	67%	63%	67%	62%	68%	71%	64%	71%	64%
Disagree (NET)	229	15	139	97	87	138	37	82	133	21	92	108	100	32	130	58	46	126	87	137	76	127
	11%	9%	9%	12%	14%	10%	20%	11%	12%	9%	8%	19%	9%	17%	14%	10%	16%	11%	10%	13%	9%	13%
Don't know	29	1	15	8	10	15	8	8	18	2	15	8	14	1	19	3	10	10	9	15	14	11
	1%	1%	1%	1%	2%	1%	4%	1%	2%	1%	1%	1%	1%	1%	2%	1%	3%	1%	1%	2%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 113

Q15_15 - Please read the following statements and select the extent to which you agree, or disagree with each I have added leisure travel to a planned work trip

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	460 23%	321 24%	138 21%	87 20%	200 26%	112 25%	39 18%	22 17%	118 22%	253 25%	70 22%	18 17%	312 24%	131 21%	17 19%	299 25%	161 20%	218 22%	242 24%
Tend to agree	776 39%	531 40%	238 37%	155 36%	309 40%	179 40%	90 41%	42 33%	194 36%	419 41%	128 39%	34 32%	506 39%	236 38%	34 37%	471 39%	305 38%	387 39%	389 39%
Neither agree nor disagree	354 18%	231 17%	119 18%	99 23%	140 18%	71 16%	29 13%	15 12%	126 24%	171 17%	45 14%	12 12%	200 16%	140 23%	14 15%	206 17%	149 19%	171 17%	183 18%
Tend to disagree	253 13%	151 11%	99 15%	63 15%	84 11%	47 10%	34 16%	26 20%	71 13%	116 11%	42 13%	25 23%	162 13%	76 12%	15 16%	149 12%	105 13%	132 13%	121 12%
Strongly disagree	129 6%	81 6%	46 7%	16 4%	35 5%	34 8%	21 10%	23 18%	18 3%	57 5%	36 11%	18 17%	89 7%	28 5%	11 12%	68 6%	60 8%	80 8%	49 5%
Agree (NET)	1236 62%	852 64%	376 58%	242 57%	509 65%	291 65%	130 59%	64 50%	311 58%	673 65%	199 61%	53 49%	818 64%	366 59%	52 55%	770 64%	466 58%	605 60%	631 63%
Disagree (NET)	382 19%	232 17%	145 22%	79 18%	119 15%	81 18%	55 25%	48 38%	89 17%	172 17%	77 24%	43 40%	251 20%	105 17%	26 28%	217 18%	165 21%	212 21%	170 17%
Don't know	28 1%	21 2%	8 1%	7 2%	13 2%	3 1%	4 2%	- -	7 1%	16 2%	4 1%	- -	16 1%	10 2%	2 2%	11 1%	17 2%	12 1%	16 2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 114

Q15_15 - Please read the following statements and select the extent to which you agree, or disagree with each I have added leisure travel to a planned work trip

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	460	57	460	197	85	308	28	173	259	60	261	130	322	27	190	109	62	269	228	228	240	194
	23%	33%	31%	24%	14%	23%	15%	23%	23%	26%	23%	23%	29%	14%	20%	19%	21%	24%	26%	21%	28%	20%
				d		f							m				s			u		
Tend to agree	776	59	776	297	232	562	56	321	418	96	444	213	446	76	368	231	95	440	349	412	339	374
	39%	34%	52%	36%	38%	42%	30%	42%	38%	41%	39%	37%	40%	39%	39%	41%	32%	40%	41%	38%	40%	38%
				f													p					
Neither agree nor disagree	354	25	142	158	116	239	41	128	198	33	212	99	161	41	177	92	59	177	157	186	156	172
	18%	15%	10%	19%	19%	18%	22%	17%	18%	14%	19%	17%	15%	21%	19%	16%	20%	16%	18%	17%	18%	18%
													l									
Tend to disagree	253	18	63	99	94	159	35	99	139	31	142	76	110	22	125	96	41	144	81	159	80	142
	13%	10%	4%	12%	15%	12%	19%	13%	13%	13%	12%	13%	10%	11%	13%	17%	14%	13%	9%	15%	9%	15%
				c		e													r		t	
Strongly disagree	129	11	26	60	72	57	19	34	76	14	65	45	49	25	81	31	30	64	32	90	29	86
	6%	7%	2%	7%	12%	4%	10%	5%	7%	6%	6%	8%	4%	13%	9%	5%	10%	6%	4%	8%	3%	9%
				c		e							l		o		q		r		t	
Agree (NET)	1236	116	1236	494	317	870	83	494	677	156	704	344	768	103	558	340	157	709	577	640	579	568
	62%	68%	83%	60%	52%	65%	45%	65%	61%	66%	62%	60%	69%	53%	58%	60%	53%	64%	67%	59%	68%	58%
				d		f				m							p		s		u	
Disagree (NET)	382	29	89	159	166	216	54	133	216	45	207	121	159	47	206	127	71	208	113	249	109	228
	19%	17%	6%	19%	27%	16%	29%	17%	19%	19%	18%	21%	14%	24%	22%	22%	24%	19%	13%	23%	13%	23%
				c		e							l						r		t	
Don't know	28	1	14	16	10	18	6	7	17	1	17	10	19	3	13	10	11	11	15	11	13	10
	1%	1%	1%	2%	2%	1%	3%	1%	1%	*	2%	2%	2%	2%	1%	2%	4%	1%	2%	1%	2%	1%
																	q					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 115

Q15_16 - Please read the following statements and select the extent to which you agree, or disagree with each I have added business meetings to a planned leisure travel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Strongly agree	406	288	114	85	187	92	34	8	110	238	53	4	271	125	10	262	144	217	189
	20%	22%	18%	20%	24%	21%	16%	6%	21%	23%	16%	4%	21%	20%	10%	22%	18%	22%	19%
				g	fg	g	g		k	jk	k		n	n					
Tend to agree	642	453	183	148	272	138	57	28	182	353	83	25	430	189	23	419	223	301	341
	32%	34%	28%	35%	35%	31%	26%	22%	34%	34%	26%	23%	33%	30%	25%	35%	28%	30%	34%
		b		fg	fg				jk	jk						p			
Neither agree nor disagree	391	255	135	102	141	92	33	24	127	189	56	19	219	149	24	227	164	197	194
	20%	19%	21%	24%	18%	21%	15%	19%	24%	18%	17%	18%	17%	24%	25%	19%	21%	20%	19%
				df					ij					l	l				
Tend to disagree	283	178	102	56	107	57	34	29	72	137	50	25	179	90	14	158	125	144	139
	14%	13%	16%	13%	14%	13%	16%	23%	13%	13%	15%	23%	14%	15%	15%	13%	16%	14%	14%
								cde				hi							
Strongly disagree	250	143	103	30	62	63	56	38	35	102	79	34	172	55	22	125	125	126	124
	13%	11%	16%	7%	8%	14%	26%	30%	6%	10%	24%	32%	13%	9%	24%	10%	16%	13%	12%
		a				cd	cde	cde		h	hi	hi	m		lm		o		
Agree (NET)	1048	741	298	232	459	230	91	36	292	590	137	29	701	314	33	680	367	518	530
	52%	55%	46%	54%	59%	52%	42%	28%	55%	57%	42%	27%	55%	51%	35%	57%	46%	52%	53%
		b		fg	efg	fg	g		jk	jk	k		n	n		p			
Disagree (NET)	534	321	205	86	169	120	91	67	107	239	129	60	352	146	36	283	250	271	263
	27%	24%	32%	20%	22%	27%	42%	53%	20%	23%	40%	55%	27%	23%	38%	24%	31%	27%	26%
		a				cd	cde	cde			hi	hij			lm		o		
Don't know	28	19	9	7	13	4	3	-	9	15	4	-	14	13	1	13	15	15	13
	1%	1%	1%	2%	2%	1%	1%	-	2%	1%	1%	-	1%	2%	1%	1%	2%	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 116

Q15_16 - Please read the following statements and select the extent to which you agree, or disagree with each I have added business meetings to a planned leisure travel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGE D TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Strongly agree	406	55	406	159	75	280	26	147	234	51	232	114	291	26	136	125	57	250	228	170	238	141
	20%	32%	27%	19%	12%	21%	14%	19%	21%	22%	20%	20%	26%	13%	14%	22%	19%	23%	26%	16%	28%	14%
				d		f				m					n			s		u		
Tend to agree	642	56	642	279	166	477	41	254	352	71	386	168	418	44	297	161	89	362	312	320	308	300
	32%	33%	43%	34%	27%	35%	22%	33%	32%	30%	34%	29%	38%	23%	31%	28%	30%	33%	36%	29%	36%	31%
				d		f				m								s		u		
Neither agree nor disagree	391	18	192	170	129	260	50	143	218	39	213	124	173	36	202	114	53	208	173	202	163	192
	20%	10%	13%	21%	21%	19%	27%	19%	20%	16%	19%	22%	16%	19%	21%	20%	18%	19%	20%	19%	19%	20%
				e		e																
Tend to disagree	283	19	128	111	101	191	29	102	168	44	155	81	131	36	148	90	45	151	81	194	81	173
	14%	11%	9%	13%	17%	14%	16%	13%	15%	19%	14%	14%	12%	19%	16%	16%	15%	14%	9%	18%	9%	18%
				c		r																
Strongly disagree	250	21	103	94	124	120	35	105	124	28	138	77	79	48	158	73	50	118	61	180	55	159
	13%	12%	7%	11%	20%	9%	19%	14%	11%	12%	12%	13%	7%	25%	17%	13%	17%	11%	7%	17%	6%	16%
				c		e																
Agree (NET)	1048	111	1048	437	241	757	67	400	586	122	618	281	709	70	432	287	146	612	540	490	546	441
	52%	65%	71%	53%	40%	56%	36%	52%	53%	52%	54%	49%	64%	36%	45%	50%	49%	55%	63%	45%	64%	45%
				d		f				m								s		u		
Disagree (NET)	534	40	231	205	225	312	64	206	292	72	294	158	210	84	306	163	95	269	142	373	136	332
	27%	23%	16%	25%	37%	23%	35%	27%	26%	31%	26%	28%	19%	43%	32%	29%	32%	24%	16%	34%	16%	34%
				c		e																
Don't know	28	2	11	14	14	15	4	13	10	2	15	10	14	3	14	6	4	14	7	20	12	14
	1%	1%	1%	2%	2%	1%	2%	2%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 117

Q16 - Thinking now about the next five years, do you think the amount of travel you will do for work is likely to increase, decrease, or stay the same?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Increase a lot	312	220	89	74	133	73	25	6	92	175	39	5	206	98	8	210	102	164	148
	16%	16%	14%	17%	17%	16%	12%	5%	17%	17%	12%	5%	16%	16%	9%	17%	13%	16%	15%
		g		g	g	g			k	jk	k					p			
Increase	794	568	224	176	347	182	67	22	215	457	107	16	537	229	29	520	275	389	405
	40%	43%	35%	41%	44%	41%	31%	17%	40%	44%	33%	14%	42%	37%	31%	43%	34%	39%	41%
		b		fg	fg	fg	g		jk	jk	k		n			p			
Stay the same	669	409	253	146	228	141	91	63	186	304	123	56	403	229	37	358	311	317	352
	33%	31%	39%	34%	29%	32%	42%	49%	35%	29%	38%	52%	31%	37%	40%	30%	39%	32%	35%
		a					de	cde	i		i	hij	l			o			
Decrease	143	86	54	23	53	27	21	19	31	64	31	17	90	40	13	81	62	82	61
	7%	6%	8%	5%	7%	6%	10%	15%	6%	6%	9%	15%	7%	6%	14%	7%	8%	8%	6%
								cde				hi			lm				
Decrease a lot	51	30	21	6	12	11	8	15	9	16	15	12	30	17	5	22	29	29	22
	3%	2%	3%	2%	1%	2%	4%	11%	2%	2%	4%	11%	2%	3%	6%	2%	4%	3%	2%
								cdef			hi	hij				o			
Increase (NET)	1106	788	313	250	480	255	92	29	306	632	147	21	742	327	37	729	377	553	553
	55%	59%	48%	58%	61%	57%	42%	23%	57%	61%	45%	19%	58%	53%	40%	61%	47%	55%	55%
		b		fg	fg	fg	g		jk	jk	k		mn	n		p			
Decrease (NET)	194	116	76	29	64	39	29	33	40	80	45	29	119	57	18	103	92	111	83
	10%	9%	12%	7%	8%	9%	13%	26%	7%	8%	14%	27%	9%	9%	20%	9%	12%	11%	8%
		a					cd	cdef			hi	hij			lm	o		r	
Don't know	30	22	5	2	9	11	6	2	2	16	10	2	20	9	1	14	17	18	12
	2%	2%	1%	1%	1%	3%	3%	2%	*	2%	3%	2%	2%	1%	1%	1%	2%	2%	1%
						c	c				h								

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 118

Q16 - Thinking now about the next five years, do you think the amount of travel you will do for work is likely to increase, decrease, or stay the same?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Increase a lot	312	56	265	135	43	208	13	127	168	46	180	75	312	-	114	82	49	184	162	145	165	125
	16%	33%	18%	16%	7%	16%	7%	17%	15%	20%	16%	13%	28%	-	12%	14%	16%	17%	19%	13%	19%	13%
				d		f				k			m						s		u	
Increase	794	63	641	329	192	586	55	299	458	80	477	219	794	-	369	213	109	468	350	428	369	381
	40%	37%	43%	40%	32%	44%	30%	39%	41%	34%	42%	38%	72%	-	39%	37%	37%	42%	41%	39%	43%	39%
				d		f					l		m									
Stay the same	669	35	440	261	263	432	78	256	356	75	365	212	-	-	354	195	96	349	262	384	252	354
	33%	20%	30%	32%	43%	32%	43%	34%	32%	32%	32%	37%	-	-	37%	34%	32%	32%	30%	35%	29%	36%
				c		e				j									r		t	
Decrease	143	13	98	67	68	90	30	55	80	17	87	34	-	143	74	54	30	59	69	72	48	80
	7%	8%	7%	8%	11%	7%	16%	7%	7%	7%	8%	6%	-	74%	8%	9%	10%	5%	8%	7%	6%	8%
				c		e								l			q				t	
Decrease a lot	51	2	22	24	30	17	6	16	29	10	19	21	-	51	28	17	8	25	14	36	20	26
	3%	1%	2%	3%	5%	1%	3%	2%	3%	4%	2%	4%	-	26%	3%	3%	3%	2%	2%	3%	2%	3%
				c		e				j				l					r			
Increase (NET)	1106	119	906	464	235	794	68	426	626	127	657	295	1106	-	482	295	158	652	511	573	534	505
	55%	70%	61%	56%	39%	59%	37%	56%	57%	54%	58%	51%	100%	-	51%	52%	53%	59%	59%	53%	62%	52%
				d		f				k			m						s		u	
Decrease (NET)	194	16	120	91	98	107	36	71	110	27	106	56	-	194	102	70	38	84	83	108	69	106
	10%	9%	8%	11%	16%	8%	20%	9%	10%	12%	9%	10%	-	100%	11%	12%	13%	8%	10%	10%	8%	11%
				c		e								l			q				t	
Don't know	30	1	16	10	13	10	2	10	15	5	12	11	-	-	16	10	6	18	6	21	3	13
	2%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	2%	-	-	2%	2%	2%	2%	1%	2%	*	1%
																			r		t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 119

Q17 - Imagining that you were looking for a new job, how important would opportunities for travel be for you, compared with other factors like the pay, working hours and benefits it provides?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Opportunities for travel would be one of the most important factors for me	512	359	147	101	214	136	41	19	132	297	67	15	343	154	15	342	169	250	262
	26%	27%	23%	24%	27% fg	30% cfg	19%	15%	25% k	29% jk	21%	14%	27% n	25%	16%	28% p	21%	25%	26%
Opportunities for travel would be important, but other factors matter more	924	624	293	221	375	202	78	48	269	492	125	38	596	290	38	566	358	464	460
	46%	47%	45%	52% fg	48% fg	45% f	36%	38%	50% jk	48% jk	38%	35%	46%	47%	41%	47%	45%	46%	46%
Opportunities for travel would not be important compared with other factors	445	278	165	88	145	87	79	46	111	185	107	42	280	132	33	237	209	226	219
	22%	21%	25% a	21%	19%	20%	36% cde	36% cde	21%	18%	33% hi	39% hi	22%	21%	36% lm	20%	26% o	23%	22%
I would not apply for a job that requires me to travel	83	51	31	11	31	19	17	5	12	43	22	5	49	31	3	46	37	44	39
	4%	4%	5%	3%	4%	4%	8% cd	4%	2%	4%	7% h	5%	4%	5%	3%	4%	5%	4%	4%
Don't know	36	24	11	6	16	2	3	9	10	14	3	9	17	15	4	12	24	16	20
	2%	2%	2%	1%	2% e	* e	1%	7% cdef	2%	1%	1%	8% hij	1%	2%	4% l	1%	3% o	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 120

Q17 - Imagining that you were looking for a new job, how important would opportunities for travel be for you, compared with other factors like the pay, working hours and benefits it provides?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Opportunities for travel would be one of the most important factors for me	512	76	433	173	65	322	24	224	272	94	262	141	396	21	196	128	75	319	257	243	270	218
	26%	45%	29%	21% d	11%	24% f	13%	29% h	25%	40% jk	23%	25%	36% m	11%	21%	23%	25%	29%	30% s	22%	31% u	22%
Opportunities for travel would be important, but other factors matter more	924	59	689	385	245	684	79	355	527	84	567	252	502	83	453	277	99	548	377	533	387	471
	46%	34%	46%	47% d	40%	51%	43%	47%	48%	36%	50% ik	44% i	45%	43%	48%	49%	33%	50% p	44%	49% r	45%	48%
Opportunities for travel would not be important compared with other factors	445	31	293	205	233	286	61	149	246	42	257	138	169	68	238	140	91	193	187	245	157	238
	22%	18%	20%	25%	38% c	21%	33% e	20%	22%	18%	23%	24%	15%	35% l	25%	25%	31% q	18%	22%	23%	18%	24% t
I would not apply for a job that requires me to travel	83	3	44	49	51	39	19	22	49	9	42	30	31	18	47	18	27	28	34	45	34	38
	4%	2%	3%	6% c	8% e	3%	10% e	3%	4%	4%	4%	5%	3%	9% l	5%	3%	9% q	3%	4%	4%	4%	4%
Don't know	36	1	24	15	16	13	1	13	12	7	12	12	8	5	20	6	6	16	7	21	9	14
	2%	1%	2%	2%	3%	1%	1%	2%	1%	3% j	1%	2%	1%	2% l	2%	1%	2%	1%	1%	2%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 121

Q18 - How much, if anything, would you say you know about generative artificial intelligence?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
A lot	427	321	100	72	191	120	34	10	93	272	54	8	299	124	4	294	133	193	234
	21%	24%	15%	17%	24%	27%	16%	8%	17%	26%	17%	8%	23%	20%	4%	24%	17%	19%	23%
		b		g	cfg	cfg			k	hjk	k		n	n		p			q
A fair amount	1023	705	312	261	415	210	95	42	320	521	147	34	658	330	35	632	391	518	505
	51%	53%	48%	61%	53%	47%	44%	33%	60%	50%	45%	32%	51%	53%	38%	52%	49%	52%	51%
				defg	fg	g			ijk	k	k		n	n					
Not very much	447	253	190	80	141	99	71	55	100	198	102	47	270	138	38	229	218	244	203
	22%	19%	29%	19%	18%	22%	33%	43%	19%	19%	31%	43%	21%	22%	41%	19%	27%	24%	20%
		a					cde	cde			hl	hij			lm			r	
Nothing at all	86	49	36	11	29	13	16	17	17	33	21	16	48	23	15	39	47	38	48
	4%	4%	6%	3%	4%	3%	7%	13%	3%	3%	6%	14%	4%	4%	16%	3%	6%	4%	5%
							cde	cde			hi	hij			lm				
A lot/ fair amount (NET)	1450	1026	412	333	605	330	130	53	413	793	201	43	957	454	39	926	524	711	739
	73%	77%	64%	78%	78%	74%	59%	41%	77%	77%	62%	39%	74%	73%	42%	77%	66%	71%	74%
		b		fg	fg	fg	g		jk	jk	k		n	n		p			
Not very much/ nothing (NET)	533	302	226	91	170	113	87	71	117	231	123	62	318	162	53	268	264	282	251
	27%	23%	35%	21%	22%	25%	40%	56%	22%	22%	38%	58%	25%	26%	57%	22%	33%	28%	25%
		a					cde	cdef			hi	hij			lm				
Don't know	17	8	9	4	5	3	1	3	4	9	1	3	10	6	1	9	8	7	10
	1%	1%	1%	1%	1%	1%	1%	3%	1%	1%	*	3%	1%	1%	1%	1%	1%	1%	1%
												ij							

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 122

Q18 - How much, if anything, would you say you know about generative artificial intelligence?

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
A lot	427	72	360	155	66	264	26	161	251	64	253	100	318	36	168	112	60	258	209	210	222	183
	21%	42%	24%	19%	11%	20%	14%	21%	23%	27%	22%	17%	29%	19%	18%	20%	20%	23%	24%	19%	26%	19%
				d						k	k		m					s		u		
A fair amount	1023	65	791	458	285	754	69	384	580	110	597	295	577	84	486	289	155	560	481	522	476	483
	51%	38%	53%	55%	47%	56%	37%	50%	52%	47%	52%	51%	52%	43%	51%	51%	52%	51%	56%	48%	56%	49%
				d		f							m					s		u		
Not very much	447	27	264	174	212	269	74	188	221	51	239	141	174	56	252	128	67	228	140	286	129	258
	22%	16%	18%	21%	35%	20%	40%	25%	20%	22%	21%	25%	16%	29%	26%	23%	22%	21%	16%	26%	15%	26%
				c		e		h					l					r		t		
Nothing at all	86	6	56	33	42	47	14	25	48	9	42	32	27	17	41	33	14	49	27	55	29	45
	4%	3%	4%	4%	7%	4%	8%	3%	4%	4%	4%	6%	2%	9%	4%	6%	5%	4%	3%	5%	3%	5%
				c		e							l					r				
A lot/ fair amount (NET)	1450	138	1151	613	351	1018	95	544	831	174	850	395	895	120	654	402	215	818	690	732	698	667
	73%	81%	78%	74%	58%	76%	51%	71%	75%	74%	75%	69%	81%	62%	69%	71%	72%	74%	80%	67%	81%	68%
				d		f				k			m					s		u		
Not very much/ nothing (NET)	533	33	320	207	254	316	88	213	269	60	281	173	201	73	293	162	81	277	167	341	158	303
	27%	19%	22%	25%	42%	24%	48%	28%	24%	26%	25%	30%	18%	38%	31%	28%	27%	25%	19%	31%	18%	31%
				c		e				j			l					r		t		
Don't know	17	-	10	6	4	9	1	5	6	1	9	5	11	1	7	5	2	9	4	12	1	9
	1%	-	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	*	1%
																					t	

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 123

Q19 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? - Summary table

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	Completing expense reports	Booking your plane travel	Booking your hotel	Booking your last mile travel, such as taxis or trains	Rebooking your flight if it is cancelled	Sorting out your visas and government travel authorisation forms	Choosing and booking a restaurant for you
UNWEIGHTED BASE	1817	1817	1817	1817	1817	1817	1817
WEIGHTED BASE	2000	2000	2000	2000	2000	2000	2000
Very comfortable	498	521	566	479	466	431	541
	25%	26%	28%	24%	23%	22%	27%
Fairly comfortable	702	719	696	699	692	620	725
	35%	36%	35%	35%	35%	31%	36%
Neither comfortable nor uncomfortable	342	312	309	363	339	355	312
	17%	16%	15%	18%	17%	18%	16%
Fairly uncomfortable	220	189	207	210	238	253	190
	11%	9%	10%	10%	12%	13%	9%
Very uncomfortable	145	147	126	138	160	222	133
	7%	7%	6%	7%	8%	11%	7%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	59	91	73	85	72	92	80
	3%	5%	4%	4%	4%	5%	4%
Very/ fairly comfortable (NET)	1200	1239	1262	1178	1159	1051	1266
	60%	62%	63%	59%	58%	53%	63%
Very/ fairly uncomfortable (NET)	365	336	334	348	398	475	323
	18%	17%	17%	17%	20%	24%	16%
Very/ fairly uncomfortable/ not comfortable now (NET)	424	426	407	433	470	567	403
	21%	21%	20%	22%	24%	28%	20%
Don't know	33	22	22	26	32	26	19
	2%	1%	1%	1%	2%	1%	1%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 124

Q19_1 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Completing expense reports

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	498 25%	352 26%	141 22%	85 20%	229 29%	111 25%	52 24%	22 17%	115 22%	292 28%	71 22%	20 19%	358 28%	123 20%	17 18%	347 29%	151 19%	258 26%	240 24%
Fairly comfortable	702 35%	485 36%	210 32%	137 32%	284 36%	176 39%	74 34%	32 25%	166 31%	396 38%	112 35%	28 25%	471 37%	202 32%	29 31%	459 38%	243 31%	334 33%	368 37%
Neither comfortable nor uncomfortable	342 17%	226 17%	117 18%	86 20%	132 17%	64 14%	35 16%	25 20%	109 20%	157 15%	54 17%	21 20%	197 15%	133 21%	13 14%	184 15%	159 20%	166 17%	176 18%
Fairly uncomfortable	220 11%	129 10%	90 14%	68 16%	61 8%	49 11%	26 12%	16 12%	77 14%	89 9%	43 13%	11 10%	130 10%	80 13%	9 10%	109 9%	111 14%	105 11%	115 12%
Very uncomfortable	145 7%	90 7%	52 8%	37 9%	47 6%	23 5%	17 8%	22 17%	47 9%	55 5%	25 8%	18 17%	69 5%	57 9%	19 20%	59 5%	86 11%	93 9%	52 5%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	59 3%	37 3%	22 3%	14 3%	20 3%	13 3%	4 2%	8 6%	17 3%	29 3%	6 2%	7 6%	37 3%	19 3%	3 3%	26 2%	33 4%	27 3%	32 3%
Very/ fairly comfortable (NET)	1200 60%	837 63%	351 54%	222 52%	512 66%	287 64%	126 58%	54 42%	281 53%	688 67%	184 57%	48 44%	829 65%	325 52%	46 49%	806 67%	395 50%	592 59%	608 61%
Very/ fairly uncomfortable (NET)	365 18%	220 16%	142 22%	105 25%	108 14%	72 16%	43 20%	37 29%	124 23%	144 14%	68 21%	29 27%	200 16%	138 22%	28 30%	168 14%	198 25%	198 20%	167 17%
Very/ fairly uncomfortable/ not comfortable now (NET)	424 21%	256 19%	164 25%	119 28%	128 16%	85 19%	47 21%	45 36%	141 26%	173 17%	74 23%	36 34%	236 18%	157 25%	31 33%	194 16%	230 29%	225 23%	199 20%
Don't know	33 2%	16 1%	15 2%	1 *	9 1%	10 2%	10 5%	3 2%	2 *	14 1%	14 4%	3 3%	23 2%	7 1%	3 3%	20 2%	13 2%	16 2%	17 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 125

Q19_1 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Completing expense reports

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	498	58	408	168	103	316	32	200	278	70	289	134	338	42	206	148	66	309	225	265	252	222
	25%	34%	28%	20%	17%	24%	17%	26%	25%	30%	25%	23%	31%	21%	22%	26%	22%	28%	26%	24%	29%	23%
Fairly comfortable	702	58	545	295	193	497	55	263	405	70	408	205	419	63	323	187	88	402	325	369	323	339
	35%	34%	37%	36%	32%	37%	30%	34%	37%	30%	36%	36%	38%	32%	34%	33%	30%	36%	38%	34%	38%	35%
Neither comfortable nor uncomfortable	342	25	236	153	122	226	44	139	179	48	189	97	165	29	185	85	53	163	133	199	126	182
	17%	15%	16%	19%	20%	17%	24%	18%	16%	20%	17%	17%	15%	15%	19%	15%	18%	15%	15%	18%	15%	19%
Fairly uncomfortable	220	9	148	101	84	151	27	78	115	22	132	59	95	24	112	74	47	116	103	114	86	112
	11%	6%	10%	12%	14%	11%	14%	10%	10%	9%	12%	10%	9%	12%	12%	13%	16%	11%	12%	10%	10%	11%
Very uncomfortable	145	12	91	74	67	100	19	49	81	14	81	44	52	25	73	53	28	66	56	83	44	81
	7%	7%	6%	9%	11%	7%	10%	6%	7%	6%	7%	8%	5%	13%	8%	9%	9%	6%	6%	8%	5%	8%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	59	5	37	29	28	37	8	25	28	6	29	23	25	11	39	12	10	26	17	35	22	31
	3%	3%	2%	3%	5%	3%	4%	3%	3%	2%	3%	4%	2%	6%	4%	2%	3%	2%	2%	3%	3%	3%
Very/ fairly comfortable (NET)	1200	116	953	463	297	813	87	463	683	140	697	339	757	104	529	335	154	711	550	634	576	561
	60%	68%	64%	56%	49%	61%	47%	61%	62%	59%	61%	59%	68%	54%	55%	59%	52%	64%	64%	58%	67%	57%
Very/ fairly uncomfortable (NET)	365	21	238	174	151	252	45	127	196	35	213	103	148	48	185	127	75	182	159	196	130	193
	18%	12%	16%	21%	25%	19%	25%	17%	18%	15%	19%	18%	13%	25%	19%	22%	25%	16%	18%	18%	15%	20%
Very/ fairly uncomfortable/ not comfortable now (NET)	424	26	275	203	179	288	53	152	224	41	242	126	173	59	223	139	85	208	176	231	152	224
	21%	15%	19%	25%	29%	21%	29%	20%	20%	17%	21%	22%	16%	30%	23%	24%	29%	19%	20%	21%	18%	23%
Don't know	33	3	17	7	12	16	-	9	21	6	14	11	11	1	16	11	6	22	3	22	3	12
	2%	2%	1%	1%	2%	1%	-	1%	2%	3%	1%	2%	1%	1%	2%	2%	2%	2%	*	2%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 126

Q19_2 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your plane travel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	521 26%	357 27%	160 25%	83 20%	244 31%	132 30%	38 17%	24 19%	117 22%	320 31%	62 19%	22 20%	363 28%	137 22%	21 22%	372 31%	149 19%	261 26%	260 26%
Fairly comfortable	719 36%	506 38%	211 33%	168 39%	270 35%	160 36%	80 36%	41 32%	204 38%	366 35%	117 36%	32 29%	473 37%	221 36%	25 26%	451 37%	268 34%	348 35%	371 37%
Neither comfortable nor uncomfortable	312 16%	198 15%	108 17%	70 16%	119 15%	65 15%	43 20%	16 12%	88 17%	148 14%	64 20%	12 12%	178 14%	113 18%	22 23%	175 15%	137 17%	155 16%	157 16%
Fairly uncomfortable	189 9%	121 9%	65 10%	45 11%	68 9%	37 8%	23 11%	16 12%	51 10%	89 9%	34 11%	14 13%	114 9%	68 11%	6 7%	100 8%	89 11%	103 10%	86 9%
Very uncomfortable	147 7%	93 7%	53 8%	39 9%	44 6%	28 6%	19 9%	17 13%	47 9%	59 6%	26 8%	14 13%	84 7%	50 8%	13 14%	61 5%	86 11%	81 8%	66 7%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	91 5%	43 3%	45 7%	21 5%	32 4%	16 4%	9 4%	12 10%	25 5%	42 4%	12 4%	11 10%	56 4%	29 5%	5 6%	31 3%	59 7%	42 4%	49 5%
Very/ fairly comfortable (NET)	1239 62%	863 65%	370 57%	251 59%	514 66%	292 66%	117 54%	65 51%	321 60%	686 66%	179 55%	54 50%	836 65%	358 58%	45 49%	823 68%	416 52%	608 61%	631 63%
Very/ fairly uncomfortable (NET)	336 17%	215 16%	118 18%	85 20%	112 14%	65 14%	42 19%	32 25%	98 18%	148 14%	60 19%	29 27%	199 15%	118 19%	19 20%	161 13%	174 22%	184 18%	152 15%
Very/ fairly uncomfortable/ not comfortable now (NET)	426 21%	258 19%	163 25%	105 25%	144 18%	81 18%	51 23%	45 35%	124 23%	190 18%	72 22%	40 37%	255 20%	147 24%	25 26%	192 16%	234 29%	225 23%	201 20%
Don't know	22 1%	17 1%	5 1%	1 *	4 1%	8 2%	7 3%	2 2%	1 *	9 1%	10 3%	2 2%	16 1%	4 1%	2 2%	13 1%	9 1%	11 1%	11 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 127

Q19_2 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your plane travel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	521	59	432	179	96	324	23	207	300	61	303	151	358	36	209	144	66	324	246	264	267	231
	26%	35%	29%	22%	16%	24%	12%	27%	27%	26%	27%	26%	32%	19%	22%	25%	22%	29%	28%	24%	31%	24%
Fairly comfortable	719	57	564	298	206	524	58	261	411	69	433	198	436	56	340	201	84	413	315	391	304	366
	36%	33%	38%	36%	34%	39%	31%	34%	37%	29%	38%	35%	39%	29%	36%	35%	28%	37%	37%	36%	35%	37%
Neither comfortable nor uncomfortable	312	20	211	140	114	215	45	129	153	49	165	85	137	26	163	97	51	147	139	162	133	153
	16%	12%	14%	17%	19%	16%	25%	17%	14%	21%	14%	15%	12%	14%	17%	17%	17%	13%	16%	15%	16%	16%
Fairly uncomfortable	189	9	121	85	73	130	24	80	99	26	104	54	66	32	105	54	42	90	71	115	74	88
	9%	5%	8%	10%	12%	10%	13%	10%	9%	11%	9%	9%	6%	17%	11%	9%	14%	8%	8%	11%	9%	9%
Very uncomfortable	147	17	84	75	72	91	23	45	88	13	83	44	67	26	73	45	27	76	53	92	47	86
	7%	10%	6%	9%	12%	7%	13%	6%	8%	6%	7%	8%	6%	13%	8%	8%	9%	7%	6%	8%	5%	9%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	91	6	61	45	39	53	9	34	46	12	44	34	38	17	55	20	21	41	33	51	29	47
	5%	4%	4%	6%	6%	4%	5%	4%	4%	5%	4%	6%	3%	9%	6%	4%	7%	4%	4%	5%	3%	5%
Very/ fairly comfortable (NET)	1239	116	995	477	302	848	81	468	711	130	736	349	793	92	549	345	150	737	561	655	571	597
	62%	68%	67%	58%	50%	63%	44%	61%	64%	55%	65%	61%	72%	47%	58%	61%	50%	67%	65%	60%	67%	61%
Very/ fairly uncomfortable (NET)	336	26	205	160	144	220	48	124	187	40	186	98	133	58	179	99	68	166	124	207	121	175
	17%	15%	14%	19%	24%	16%	26%	16%	17%	17%	16%	17%	12%	30%	19%	17%	23%	15%	14%	19%	14%	18%
Very/ fairly uncomfortable/ not comfortable now (NET)	426	32	266	205	183	273	57	158	233	52	230	132	171	75	233	119	90	207	157	258	150	221
	21%	19%	18%	25%	30%	20%	31%	21%	21%	22%	20%	23%	15%	39%	24%	21%	30%	19%	18%	24%	17%	23%
Don't know	22	2	10	4	10	7	1	7	10	4	9	7	5	1	9	7	7	13	5	11	3	7
	1%	1%	1%	*	2%	1%	1%	1%	1%	2%	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 128

Q19_3 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your hotel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	566 28%	381 29%	182 28%	101 24%	252 32%	132 30%	55 25%	27 21%	132 25%	329 32%	81 25%	25 23%	412 32%	135 22%	20 21%	394 33%	172 22%	275 28%	291 29%
Fairly comfortable	696 35%	488 37%	200 31%	157 37%	264 34%	158 35%	78 36%	39 30%	190 36%	360 35%	116 36%	31 28%	429 33%	233 37%	34 36%	412 34%	284 36%	328 33%	368 37%
Neither comfortable nor uncomfortable	309 15%	195 15%	109 17%	62 15%	123 16%	75 17%	33 15%	15 12%	80 15%	163 16%	53 16%	13 12%	191 15%	102 16%	16 17%	189 16%	120 15%	169 17%	140 14%
Fairly uncomfortable	207 10%	130 10%	77 12%	60 14%	67 9%	37 8%	27 12%	15 12%	72 14%	84 8%	39 12%	12 11%	111 9%	87 14%	9 10%	104 9%	104 13%	111 11%	96 10%
Very uncomfortable	126 6%	87 6%	40 6%	31 7%	42 5%	24 5%	11 5%	19 15%	37 7%	55 5%	18 5%	16 15%	76 6%	41 7%	10 10%	57 5%	70 9%	67 7%	59 6%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	73 4%	40 3%	32 5%	14 3%	27 3%	13 3%	9 4%	10 8%	20 4%	33 3%	11 3%	9 8%	48 4%	21 3%	4 5%	33 3%	40 5%	39 4%	34 3%
Very/ fairly comfortable (NET)	1262 63%	869 65%	382 59%	258 60%	516 66%	290 65%	133 61%	66 52%	322 60%	688 67%	197 61%	56 51%	841 65%	368 59%	53 57%	806 67%	456 57%	603 60%	659 66%
Very/ fairly uncomfortable (NET)	334 17%	216 16%	117 18%	91 21%	109 14%	61 14%	38 17%	34 27%	109 20%	139 13%	57 17%	28 26%	187 15%	128 21%	19 20%	160 13%	173 22%	179 18%	155 16%
Very/ fairly uncomfortable/ not comfortable now (NET)	407 20%	256 19%	149 23%	106 25%	136 17%	74 17%	46 21%	44 35%	129 24%	172 17%	68 21%	38 35%	235 18%	149 24%	24 25%	193 16%	214 27%	218 22%	189 19%
Don't know	22 1%	15 1%	7 1%	2 *	5 1%	7 1%	6 3%	2 2%	3 1%	8 1%	8 2%	2 2%	18 1%	3 1%	1 1%	15 1%	6 1%	10 1%	12 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 129

Q19_3 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your hotel

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	566	74	487	198	110	360	36	221	321	68	327	159	390	50	233	147	69	357	267	287	272	267
	28%	44%	33%	24%	18%	27%	20%	29%	29%	29%	29%	28%	35%	26%	24%	26%	23%	32%	31%	26%	32%	27%
				d									m				p	s			u	
Fairly comfortable	696	43	529	301	202	502	59	256	395	73	403	201	415	55	349	187	95	388	313	375	302	343
	35%	25%	36%	36%	33%	37%	32%	34%	36%	31%	35%	35%	38%	28%	37%	33%	32%	35%	36%	35%	35%	35%
													m									
Neither comfortable nor uncomfortable	309	21	205	133	105	212	37	119	170	42	179	84	132	25	144	98	52	157	138	162	131	147
	15%	13%	14%	16%	17%	16%	20%	16%	15%	18%	16%	15%	12%	13%	15%	17%	17%	14%	16%	15%	15%	15%
Fairly uncomfortable	207	11	134	97	83	135	25	94	97	27	115	57	91	19	100	77	35	103	79	124	90	97
	10%	7%	9%	12%	14%	10%	14%	12%	9%	12%	10%	10%	8%	10%	11%	14%	12%	9%	9%	11%	10%	10%
								h														
Very uncomfortable	126	13	70	58	59	80	20	40	73	11	73	36	52	28	73	38	24	54	42	80	35	76
	6%	7%	5%	7%	10%	6%	11%	5%	7%	5%	6%	6%	5%	14%	8%	7%	8%	5%	5%	7%	4%	8%
				c		e							l				q		r		t	
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	73	5	47	36	41	46	7	28	40	10	35	28	22	16	46	16	18	31	23	42	25	40
	4%	3%	3%	4%	7%	3%	4%	4%	4%	4%	3%	5%	2%	8%	5%	3%	6%	3%	3%	4%	3%	4%
				c									l				q					
Very/ fairly comfortable (NET)	1262	118	1015	499	312	863	95	477	716	142	731	359	805	105	582	334	164	744	579	662	574	610
	63%	69%	69%	60%	51%	64%	52%	63%	65%	60%	64%	63%	73%	54%	61%	59%	55%	67%	67%	61%	67%	62%
				d		f							m				p	s	s		u	
Very/ fairly uncomfortable (NET)	334	24	204	155	142	215	45	134	170	38	188	93	143	47	174	115	59	157	120	205	125	173
	17%	14%	14%	19%	23%	16%	24%	18%	15%	16%	16%	16%	13%	24%	18%	20%	20%	14%	14%	19%	15%	18%
				c		e							l				q		r			
Very/ fairly uncomfortable/ not comfortable now (NET)	407	29	251	191	183	261	52	161	210	48	223	121	165	63	220	131	77	188	144	246	150	213
	20%	17%	17%	23%	30%	19%	28%	21%	19%	21%	20%	21%	15%	32%	23%	23%	26%	17%	17%	23%	18%	22%
				c		e							l				q		r		t	
Don't know	22	2	10	3	9	8	-	5	11	3	8	8	4	1	8	6	5	15	1	15	2	9
	1%	1%	1%	*	1%	1%	-	1%	1%	1%	1%	1%	*	1%	1%	1%	2%	1%	*	1%	*	1%
				c															f			

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 130

Q19_4 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your last mile travel, such as taxis or trains

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	479 24%	323 24%	152 23%	98 23%	209 27%	109 24%	43 20%	19 15%	127 24%	269 26%	65 20%	18 16%	318 25%	141 23%	19 20%	332 28%	147 18%	233 23%	246 25%
Fairly comfortable	699 35%	473 35%	219 34%	146 34%	278 36%	155 35%	80 37%	41 32%	183 34%	365 35%	121 37%	31 29%	464 36%	209 34%	27 28%	437 36%	263 33%	357 36%	342 34%
Neither comfortable nor uncomfortable	363 18%	242 18%	116 18%	78 18%	138 18%	85 19%	42 19%	19 15%	98 18%	188 18%	59 18%	18 17%	222 17%	118 19%	22 24%	205 17%	158 20%	179 18%	184 18%
Fairly uncomfortable	210 10%	136 10%	74 11%	57 13%	73 9%	38 9%	23 11%	18 14%	64 12%	94 9%	39 12%	13 12%	118 9%	82 13%	9 10%	107 9%	103 13%	118 12%	92 9%
Very uncomfortable	138 7%	95 7%	42 7%	27 6%	51 7%	28 6%	15 7%	18 cdef	37 7%	62 6%	22 7%	17 15%	87 7%	40 6%	11 11%	67 6%	71 9%	66 7%	72 7%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	85 4%	49 4%	36 6%	20 5%	26 3%	21 5%	9 4%	10 8%	22 4%	43 4%	11 3%	9 8%	55 4%	25 4%	5 6%	40 3%	45 6%	34 3%	51 5%
Very/ fairly comfortable (NET)	1178 59%	796 60%	371 57%	244 57%	487 62%	264 59%	124 57%	60 47%	310 58%	633 61%	186 57%	49 45%	782 61%	350 56%	45 49%	768 64%	409 51%	590 59%	588 59%
Very/ fairly uncomfortable (NET)	348 17%	230 17%	116 18%	84 20%	125 16%	66 15%	38 17%	36 28%	101 19%	156 15%	61 19%	30 28%	206 16%	123 20%	20 21%	173 14%	174 22%	184 18%	164 16%
Very/ fairly uncomfortable/ not comfortable now (NET)	433 22%	279 21%	153 24%	104 24%	150 19%	87 19%	47 21%	45 36%	123 23%	199 19%	72 22%	39 36%	260 20%	148 24%	25 26%	213 18%	219 28%	218 22%	215 22%
Don't know	26 1%	19 1%	8 1%	2 1%	5 1%	10 2%	6 3%	3 2%	3 1%	12 1%	8 2%	3 3%	20 2%	5 1%	1 1%	17 1%	9 1%	13 1%	13 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 131

Q19_4 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Booking your last mile travel, such as taxis or trains

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	479	50	404	165	86	305	23	195	270	63	286	122	327	38	206	124	70	293	219	249	226	231
	24%	29%	27%	20%	14%	23%	12%	26%	24%	27%	25%	21%	30%	20%	22%	22%	23%	27%	25%	23%	26%	24%
Fairly comfortable	699	61	544	276	197	477	54	263	394	83	395	204	420	59	330	204	77	397	305	385	321	329
	35%	36%	37%	33%	32%	36%	30%	35%	36%	35%	35%	36%	38%	31%	35%	36%	26%	36%	35%	35%	37%	34%
Neither comfortable nor uncomfortable	363	26	242	169	127	265	46	140	192	40	207	108	175	31	178	93	66	187	169	183	151	184
	18%	16%	16%	20%	21%	20%	25%	18%	17%	17%	18%	19%	16%	16%	19%	16%	22%	17%	20%	17%	18%	19%
Fairly uncomfortable	210	10	134	105	75	147	28	76	115	24	127	48	80	27	103	74	36	108	87	118	80	103
	10%	6%	9%	13%	12%	11%	15%	10%	11%	10%	11%	8%	7%	14%	11%	13%	12%	10%	10%	11%	9%	11%
Very uncomfortable	138	18	88	61	72	87	23	44	76	14	72	45	57	22	70	46	25	66	52	82	47	76
	7%	11%	6%	7%	12%	6%	12%	6%	7%	6%	6%	8%	5%	11%	7%	8%	8%	6%	6%	8%	5%	8%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	85	3	57	43	42	51	10	34	48	7	44	32	36	15	54	21	18	36	29	52	29	47
	4%	2%	4%	5%	7%	4%	5%	4%	4%	3%	4%	6%	3%	8%	6%	4%	6%	3%	3%	5%	3%	5%
Very/ fairly comfortable (NET)	1178	111	948	441	282	782	77	458	664	146	681	326	747	98	536	327	147	689	525	634	547	560
	59%	65%	64%	53%	46%	58%	42%	60%	60%	62%	60%	57%	68%	50%	56%	58%	49%	62%	61%	58%	64%	57%
Very/ fairly uncomfortable (NET)	348	28	222	166	146	234	50	120	191	38	200	93	137	49	173	120	61	174	139	199	127	179
	17%	17%	15%	20%	24%	17%	27%	16%	17%	16%	18%	16%	12%	25%	18%	21%	20%	16%	16%	18%	15%	18%
Very/ fairly uncomfortable/ not comfortable now (NET)	433	31	279	210	188	285	60	154	239	45	244	126	174	64	227	141	79	210	167	251	155	226
	22%	18%	19%	25%	31%	21%	33%	20%	22%	19%	21%	22%	16%	33%	24%	25%	27%	19%	19%	23%	18%	23%
Don't know	26	2	12	7	12	12	1	10	11	3	8	13	10	1	13	7	6	17	1	17	3	8
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	2%	*	2%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 132

Q19_5 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Rebooking your flight if it is cancelled

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	466 23%	323 24%	140 22%	83 19%	206 26%	114 26%	42 19%	21 17%	113 21%	272 26%	63 19%	19 17%	331 26%	119 19%	16 17%	324 27%	143 18%	242 24%	224 22%
Fairly comfortable	692 35%	489 37%	200 31%	156 37%	261 33%	161 36%	76 35%	38 30%	182 34%	361 35%	118 36%	31 29%	459 36%	203 33%	30 32%	445 37%	247 31%	340 34%	352 35%
Neither comfortable nor uncomfortable	339 17%	220 16%	115 18%	85 20%	135 17%	68 15%	33 15%	17 14%	110 21%	168 16%	48 15%	13 12%	184 14%	141 23%	14 15%	188 16%	152 19%	155 16%	184 18%
Fairly uncomfortable	238 12%	143 11%	92 14%	56 13%	83 11%	50 11%	29 14%	21 16%	67 13%	108 10%	45 14%	19 17%	147 11%	74 12%	17 18%	121 10%	117 15%	121 12%	117 12%
Very uncomfortable	160 8%	102 8%	56 9%	31 7%	54 7%	29 6%	26 12%	20 16%	41 8%	67 7%	34 10%	18 16%	90 7%	58 9%	11 12%	71 6%	89 11%	87 9%	73 7%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	72 4%	38 3%	33 5%	15 4%	27 3%	17 4%	5 2%	8 6%	19 3%	38 4%	8 3%	7 6%	49 4%	19 3%	4 5%	34 3%	38 5%	34 3%	38 4%
Very/ fairly comfortable (NET)	1159 58%	813 61%	339 52%	240 56%	467 60%	275 62%	118 54%	59 46%	295 55%	632 61%	181 56%	50 46%	791 62%	322 52%	45 49%	769 64%	389 49%	583 58%	576 58%
Very/ fairly uncomfortable (NET)	398 20%	245 18%	149 23%	87 20%	137 18%	78 18%	55 25%	41 32%	108 20%	175 17%	78 24%	36 34%	237 18%	133 21%	28 30%	193 16%	205 26%	208 21%	190 19%
Very/ fairly uncomfortable/ not comfortable now (NET)	470 24%	283 21%	182 28%	102 24%	164 21%	96 21%	60 28%	49 38%	127 24%	213 21%	87 27%	43 40%	286 22%	152 24%	33 35%	227 19%	243 31%	242 24%	228 23%
Don't know	32 2%	20 2%	11 2%	1 *	15 2%	7 2%	7 3%	2 2%	2 *	18 2%	9 3%	2 2%	24 2%	7 1%	1 1%	19 2%	12 2%	20 2%	12 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 133

Q19_5 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Rebooking your flight if it is cancelled

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	466	57	376	155	85	291	28	192	262	55	279	123	321	36	189	139	57	303	217	239	233	214
	23%	33%	25%	19%	14%	22%	15%	25%	24%	23%	24%	22%	29%	18%	20%	24%	19%	27%	25%	22%	27%	22%
				d						m					n		p			u		
Fairly comfortable	692	55	553	300	185	496	60	259	400	91	396	193	422	53	327	180	87	389	315	367	309	338
	35%	32%	37%	36%	30%	37%	32%	34%	36%	39%	35%	34%	38%	27%	34%	32%	29%	35%	37%	34%	36%	35%
				d									m									
Neither comfortable nor uncomfortable	339	21	238	159	116	229	37	133	173	37	184	107	160	36	175	95	50	181	149	182	157	153
	17%	12%	16%	19%	19%	17%	20%	17%	16%	16%	16%	19%	14%	18%	18%	17%	17%	16%	17%	17%	18%	16%
Fairly uncomfortable	238	12	154	104	101	159	35	87	126	29	141	61	100	28	127	67	50	98	83	150	85	122
	12%	7%	10%	13%	17%	12%	19%	11%	11%	12%	12%	11%	9%	14%	13%	12%	17%	9%	10%	14%	10%	12%
				c		e							l				q		r			
Very uncomfortable	160	18	94	63	83	109	17	56	88	8	93	51	69	28	86	53	30	77	65	91	46	98
	8%	11%	6%	8%	14%	8%	9%	7%	8%	3%	8%	9%	6%	14%	9%	9%	10%	7%	8%	8%	5%	10%
				c						i	i		l								t	
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	72	5	52	38	29	41	7	26	42	11	36	24	24	11	40	24	17	35	26	39	22	42
	4%	3%	4%	5%	5%	3%	4%	3%	4%	5%	3%	4%	2%	6%	4%	4%	6%	3%	3%	4%	3%	4%
													l									
Very/ fairly comfortable (NET)	1159	112	929	455	271	787	88	451	662	146	675	317	743	89	515	319	144	692	532	606	541	552
	58%	66%	63%	55%	44%	59%	48%	59%	60%	62%	59%	55%	67%	46%	54%	56%	48%	63%	62%	56%	63%	56%
				d		f							m				p		s		u	
Very/ fairly uncomfortable (NET)	398	30	248	167	184	268	52	143	214	37	234	113	169	56	213	120	80	175	147	241	131	220
	20%	18%	17%	20%	30%	20%	28%	19%	19%	16%	20%	20%	15%	29%	22%	21%	27%	16%	17%	22%	15%	23%
				c		e							l				q		r		t	
Very/ fairly uncomfortable/ not comfortable now (NET)	470	36	300	205	213	309	59	169	256	48	270	137	193	67	253	144	97	209	174	280	152	262
	24%	21%	20%	25%	35%	23%	32%	22%	23%	20%	24%	24%	17%	34%	26%	25%	33%	19%	20%	26%	18%	27%
				c		e							l				q		r		t	
Don't know	32	2	14	7	10	18	-	10	16	3	12	13	10	2	12	11	7	21	7	18	6	11
	2%	1%	1%	1%	2%	1%	-	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%	2%	1%	2%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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Table 134

Q19_6 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Sorting out your visas and government travel authorisation forms

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	431 22%	294 22%	134 21%	89 21%	187 24%	104 23%	33 15%	19 15%	118 22%	245 24%	52 16%	16 15%	294 23%	123 20%	13 14%	293 24%	139 17%	220 22%	211 21%
Fairly comfortable	620 31%	443 33%	173 27%	105 25%	270 35%	149 33%	62 28%	34 26%	142 27%	350 34%	99 31%	28 26%	428 33%	166 27%	26 27%	408 34%	212 27%	289 29%	331 33%
		b		c	c	c			h	h			m			p			
Neither comfortable nor uncomfortable	355 18%	234 17%	119 18%	86 20%	142 18%	78 17%	36 17%	13 10%	104 19%	185 18%	57 17%	9 9%	227 18%	118 19%	10 11%	225 19%	130 16%	181 18%	174 17%
Fairly uncomfortable	253 13%	151 11%	98 15%	69 16%	69 9%	46 10%	44 20%	25 20%	76 14%	97 9%	59 18%	21 19%	135 10%	99 16%	19 21%	131 11%	122 15%	127 13%	126 13%
		a		de	de	de	de	de	i	i	i	i	l	l	l	o			
Very uncomfortable	222 11%	141 11%	78 12%	56 13%	69 9%	42 9%	30 14%	25 19%	69 13%	93 9%	38 12%	22 21%	128 10%	77 12%	16 17%	95 8%	127 16%	97 12%	10%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	92 5%	53 4%	38 6%	20 5%	39 5%	18 4%	7 3%	8 6%	23 4%	50 5%	11 4%	7 6%	52 4%	32 5%	7 8%	38 3%	54 7%	45 5%	47 5%
																o			
Very/ fairly comfortable (NET)	1051 53%	737 55%	306 47%	194 45%	457 58%	253 57%	95 44%	52 41%	260 49%	595 58%	151 47%	45 41%	722 56%	290 47%	39 42%	700 58%	351 44%	509 51%	542 54%
		b			cfg	cfg			hjk	hjk			mn			p			
Very/ fairly uncomfortable (NET)	475 24%	293 22%	176 27%	125 29%	138 18%	88 20%	74 34%	50 39%	145 27%	190 18%	98 30%	43 40%	263 20%	176 28%	36 38%	226 19%	249 31%	252 25%	223 22%
		a		de	de	de	de	cde	i	i	i	hi	l	l	l	o			
Very/ fairly uncomfortable/ not comfortable now (NET)	567 28%	346 26%	215 33%	145 34%	177 23%	106 24%	81 37%	58 45%	168 31%	241 23%	109 33%	50 46%	315 25%	209 34%	43 46%	264 22%	304 38%	297 30%	270 27%
			a	de	de	de	de	cde	i	i	i	hij	lm	l	lm	o			
Don't know	26 1%	20 1%	7 1%	2 1%	5 1%	9 2%	6 3%	4 3%	2 *	12 1%	8 2%	4 4%	20 2%	5 1%	1 1%	14 1%	12 2%	12 1%	14 1%
						d	cd	cd		h	h	hi							

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 135

Q19_6 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Sorting out your visas and government travel authorisation forms

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	431	53	365	155	73	282	20	179	241	67	246	113	303	33	179	124	51	268	217	205	226	190
	22%	31%	25%	19%	12%	21%	11%	23%	22%	29%	22%	20%	27%	17%	19%	22%	17%	24%	25%	19%	26%	19%
				d		f				jk			m				p	s			u	
Fairly comfortable	620	51	493	256	165	443	48	253	330	59	375	173	381	43	288	160	86	358	278	335	283	305
	31%	30%	33%	31%	27%	33%	26%	33%	30%	25%	33%	30%	34%	22%	30%	28%	29%	32%	32%	31%	33%	31%
				d							i		m									
Neither comfortable nor uncomfortable	355	24	249	153	121	248	48	131	198	44	192	106	178	30	164	101	51	189	171	176	164	160
	18%	14%	17%	18%	20%	18%	26%	17%	18%	19%	17%	18%	16%	16%	17%	18%	17%	17%	20%	16%	19%	16%
				e																		
Fairly uncomfortable	253	14	161	116	104	170	29	92	135	30	148	67	105	34	134	83	48	108	100	148	82	137
	13%	8%	11%	14%	17%	13%	16%	12%	12%	13%	13%	12%	9%	18%	14%	15%	16%	10%	12%	14%	10%	14%
				c									l				q				t	
Very uncomfortable	222	22	133	95	93	136	29	62	140	22	128	67	96	36	122	68	42	122	62	151	63	129
	11%	13%	9%	12%	15%	10%	16%	8%	13%	9%	11%	12%	9%	19%	13%	12%	14%	11%	7%	14%	7%	13%
				c		e		g					l				r				t	
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	92	4	66	44	42	52	9	40	46	8	42	39	37	15	56	27	15	45	33	53	35	50
	5%	3%	4%	5%	7%	4%	5%	5%	4%	3%	4%	7%	3%	7%	6%	5%	5%	4%	4%	5%	4%	5%
											j		l									
Very/ fairly comfortable (NET)	1051	104	858	410	238	724	67	432	572	126	621	286	685	77	466	284	137	626	495	541	509	495
	53%	61%	58%	50%	39%	54%	37%	57%	52%	54%	54%	50%	62%	39%	49%	50%	46%	57%	57%	50%	59%	51%
				d		f		h					m				p	s			u	
Very/ fairly uncomfortable (NET)	475	36	295	211	197	306	59	154	275	52	276	134	201	71	255	151	90	231	161	299	145	266
	24%	21%	20%	26%	32%	23%	32%	20%	25%	22%	24%	23%	18%	36%	27%	26%	30%	21%	19%	28%	17%	27%
				c		e		g					l				q		r		t	
Very/ fairly uncomfortable/ not comfortable now (NET)	567	40	361	256	239	358	68	193	322	59	318	174	237	85	312	178	105	276	194	352	179	316
	28%	24%	24%	31%	39%	27%	37%	25%	29%	25%	28%	30%	21%	44%	33%	31%	35%	25%	23%	32%	21%	32%
				c		e							l				q		r		t	
Don't know	26	2	13	8	11	13	1	6	15	6	10	8	6	2	12	7	6	13	2	17	5	7
	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	*	2%	1%	1%
										j									r			

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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Table 136

Q19_7 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Choosing and booking a restaurant for you

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	1817	1213	589	386	703	410	202	116	481	938	299	99	1158	571	88	1084	733	817	1000
WEIGHTED BASE	2000	1336	647	428	781	446	218	127	534	1032	325	108*	1285	622	94*	1203	797	1000	1000
	100%	67%	32%	21%	39%	22%	11%	6%	27%	52%	16%	5%*	64%	31%	5%*	60%	40%	50%	50%
Very comfortable	541 27%	369 28%	167 26%	102 24%	229 29%	140 31%	45 21%	24 19%	133 25%	311 30%	77 24%	20 18%	382 30%	139 22%	20 21%	379 31%	162 20%	261 26%	280 28%
Fairly comfortable	725 36%	486 36%	239 37%	143 33%	310 40%	166 37%	79 36%	26 21%	177 33%	415 40%	112 35%	21 19%	485 38%	211 34%	28 30%	464 39%	261 33%	360 36%	365 37%
Neither comfortable nor uncomfortable	312 16%	222 17%	86 13%	74 17%	104 13%	68 15%	40 18%	27 21%	95 18%	134 13%	59 18%	24 22%	173 13%	121 19%	18 20%	169 14%	143 18%	164 16%	148 15%
Fairly uncomfortable	190 9%	114 9%	72 11%	53 12%	65 8%	28 6%	27 12%	17 14%	59 11%	79 8%	38 12%	14 13%	112 9%	71 11%	7 8%	90 7%	100 13%	87 9%	103 10%
Very uncomfortable	133 7%	85 6%	45 7%	38 9%	35 4%	28 6%	14 6%	19 15%	46 9%	47 5%	23 7%	18 16%	73 6%	49 8%	11 12%	51 4%	82 10%	78 8%	55 6%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	80 4%	49 4%	30 5%	18 4%	36 5%	10 2%	6 3%	10 8%	24 4%	39 4%	8 3%	9 8%	47 4%	26 4%	6 7%	37 3%	43 5%	43 4%	37 4%
Very/ fairly comfortable (NET)	1266 63%	854 64%	406 63%	245 57%	540 69%	306 69%	125 57%	50 40%	310 58%	725 70%	190 58%	41 38%	867 67%	351 56%	48 52%	843 70%	423 53%	621 62%	645 65%
Very/ fairly uncomfortable (NET)	323 16%	199 15%	117 18%	91 21%	99 13%	56 13%	41 19%	36 28%	105 20%	126 12%	61 19%	32 29%	185 14%	120 19%	19 20%	142 12%	182 23%	165 17%	158 16%
Very/ fairly uncomfortable/ not comfortable now (NET)	403 20%	248 19%	147 23%	109 26%	135 17%	66 15%	47 22%	46 36%	129 24%	165 16%	69 21%	41 38%	232 18%	146 24%	25 27%	178 15%	225 28%	208 21%	195 20%
Don't know	19 1%	12 1%	7 1%	- -	3 *	6 1%	7 3%	3 3%	- -	8 1%	8 2%	3 3%	14 1%	3 1%	2 2%	14 1%	5 1%	7 1%	12 1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used. * small base

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Table 137

Q19_7 - Thinking about travelling for work, how comfortable or uncomfortable would you be with the use of generative AI in the following tasks? Choosing and booking a restaurant for you

BASE: ALL BUSINESS TRAVELLERS AGED 16-75 IN THE UK/US

				EXPERIENCE OF BUSINESS TRAVEL		SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT	
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	1817	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	2000	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
100%	100%	9%	74%	41%	30%	67%	9%	38%	55%	12%	57%	29%	55%	10%	48%	28%	15%	55%	43%	54%	43%	49%
Very comfortable	541	65	437	174	102	345	33	221	303	71	310	150	357	51	228	153	70	349	240	291	257	251
27%	27%	38%	30%	21%	17%	26%	18%	29%	27%	30%	27%	26%	32%	26%	24%	27%	23%	32%	28%	27%	30%	26%
Fairly comfortable	725	61	573	309	203	513	59	260	418	76	409	221	449	46	345	190	93	411	338	375	325	362
36%	36%	36%	39%	37%	33%	38%	32%	34%	38%	32%	36%	39%	41%	24%	36%	33%	31%	37%	39%	35%	38%	37%
Neither comfortable nor uncomfortable	312	22	200	144	106	202	38	125	165	39	184	80	138	31	159	85	47	151	138	165	123	152
16%	16%	13%	13%	17%	17%	15%	20%	16%	15%	17%	16%	14%	12%	16%	17%	15%	16%	14%	16%	15%	14%	15%
Fairly uncomfortable	190	5	127	99	92	142	19	78	92	29	110	46	75	22	100	59	43	84	70	117	69	99
9%	9%	3%	9%	12%	15%	11%	10%	10%	8%	12%	10%	8%	7%	11%	10%	10%	15%	8%	8%	11%	8%	10%
Very uncomfortable	133	11	82	55	63	76	31	39	81	8	82	37	49	25	69	50	20	67	48	78	52	66
7%	7%	6%	6%	7%	10%	6%	17%	5%	7%	3%	7%	6%	4%	13%	7%	9%	7%	6%	6%	7%	6%	7%
I am not comfortable with it now, but I may be comfortable with it in the next 3-5 years	80	5	56	42	34	54	4	33	38	9	39	31	33	17	44	26	21	27	25	47	30	41
4%	4%	3%	4%	5%	6%	4%	2%	4%	3%	4%	3%	5%	3%	9%	5%	5%	7%	2%	3%	4%	3%	4%
Very/ fairly comfortable (NET)	1266	127	1010	484	305	859	93	481	720	147	720	371	807	97	572	343	163	760	578	665	582	613
63%	63%	74%	68%	59%	50%	64%	50%	63%	65%	63%	63%	65%	73%	50%	60%	60%	55%	69%	67%	61%	68%	63%
Very/ fairly uncomfortable (NET)	323	16	208	153	155	218	50	117	173	37	191	82	124	47	169	109	63	152	119	195	121	165
16%	16%	9%	14%	19%	25%	16%	27%	15%	16%	16%	17%	14%	11%	24%	18%	19%	21%	14%	14%	18%	14%	17%
Very/ fairly uncomfortable/ not comfortable now (NET)	403	21	264	196	189	272	54	151	210	45	231	113	158	64	213	135	85	179	144	242	151	206
20%	20%	12%	18%	24%	31%	20%	29%	20%	19%	19%	20%	20%	14%	33%	22%	24%	28%	16%	17%	22%	18%	21%
Don't know	19	1	7	4	10	10	-	5	11	3	6	9	4	2	10	6	3	14	2	13	2	8
1%	1%	*	*	*	2%	1%	-	1%	1%	1%	1%	2%	*	1%	1%	1%	1%	1%	*	1%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



23-085423-38 - AMEX GBT FUTURE OF BUSINESS TRAVEL
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Table 138
Sample profile

BASE: ALL ADULTS AGED 16-75 IN THE UK/US

	TOTAL	GENDER		AGE					GENERATION				MARITAL STATUS			CHILDREN IN HOUSEHOLD		COUNTRY	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	BABY BOOMER (k)	MARRIED /LIVING AS (l)	SINGLE (m)	WID/ DIV/ SEP (n)	YES (o)	NO (p)	UK (q)	US (r)
UNWEIGHTED BASE	8640	4159	4393	1102	1578	1543	1575	2842	1297	2563	2176	2604	4632	2795	1213	2766	5874	4349	4291
WEIGHTED BASE	9614	4623	4890	1235	1759	1708	1761	3151	1454	2845	2434	2882	5179	3111	1324	3097	6517	5323	4291
	100%	48%	51%	13%	18%	18%	18%	33%	15%	30%	25%	30%	54%	32%	14%	32%	68%	55%	45%
GENDER																			
MAN	4623	4623	-	578	884	808	855	1497	684	1398	1157	1384	2466	1659	497	1511	3111	2534	2089
	48%	100%	-	47%	50%	47%	49%	48%	47%	49%	48%	48%	48%	53%	38%	49%	48%	48%	49%
		b											n	ln					
WOMAN	4890	-	4890	631	861	879	889	1630	741	1422	1254	1474	2682	1394	815	1560	3330	2718	2172
	51%	-	100%	51%	49%	51%	50%	52%	51%	50%	52%	51%	52%	45%	62%	50%	51%	51%	51%
		a											m	lm					
AGE																			
16-24	1235	578	631	1235	-	-	-	-	1235	-	-	-	330	887	18	399	836	728	507
	13%	12%	13%	100%	-	-	-	-	85%	-	-	-	6%	29%	1%	13%	13%	14%	12%
				defg					ijk				n	ln			r		
25-34	1759	884	861	-	1759	-	-	-	219	1540	-	-	1005	703	51	862	896	987	772
	18%	19%	18%	-	100%	-	-	-	15%	54%	-	-	19%	23%	4%	28%	14%	19%	18%
					cefg				jk	hjk			n	ln		p			
35-44	1708	808	879	-	-	1708	-	-	-	1305	403	-	1089	484	135	1001	707	901	807
	18%	17%	18%	-	-	100%	-	-	-	46%	17%	-	21%	16%	10%	32%	11%	17%	19%
						cdfg				hjk	hk		mn	n		p		q	
45-54	1761	855	889	-	-	-	1761	-	-	-	1761	-	1008	478	276	637	1124	1018	743
	18%	18%	18%	-	-	-	100%	-	-	-	72%	-	19%	15%	21%	21%	17%	19%	17%
							cdeg				hik		m	m	m	p	r		
55-75	3151	1497	1630	-	-	-	-	3151	-	-	270	2882	1748	560	843	198	2953	1689	1462
	33%	32%	33%	-	-	-	-	cdef	-	-	11%	100%	34%	18%	64%	6%	45%	32%	34%
										hi	hij		m	lm		o	q		
GENERATION																			
GEN Z	1454	684	741	1235	219	-	-	-	1454	-	-	-	430	1004	20	487	968	859	595
	15%	15%	15%	100%	12%	-	-	-	100%	-	-	-	8%	32%	2%	16%	15%	16%	14%
				defg	efg				ijk				n	ln		r			
MILLENNIALS	2845	1398	1422	-	1540	1305	-	-	-	2845	-	-	1741	963	140	1549	1295	1539	1306
	30%	30%	29%	-	88%	76%	-	-	-	100%	-	-	34%	31%	11%	50%	20%	29%	30%
					cefg	cfg				hjk			mn	n		p			
GEN X	2434	1157	1254	-	-	403	1761	270	-	-	2434	-	1405	646	383	901	1533	1409	1025
	25%	25%	26%	-	-	24%	100%	9%	-	-	100%	-	27%	21%	29%	29%	24%	26%	24%
						cdg	cdeg	cd			hik		m	m	m	p	r		
BABY BOOMER	2882	1384	1474	-	-	-	-	2882	-	-	-	2882	1603	498	781	160	2721	1517	1365
	30%	30%	30%	-	-	-	-	91%	-	-	-	100%	31%	16%	59%	5%	42%	28%	32%
								cdef			hij		m	lm		o	q		
MARITAL STATUS																			
MARRIED /LIVING AS	5179	2466	2682	330	1005	1089	1008	1748	430	1741	1405	1603	5179	-	-	2346	2834	2991	2188
	54%	53%	55%	27%	57%	64%	57%	55%	30%	61%	58%	56%	100%	-	-	76%	43%	56%	51%
					c	cdfg	c	c		hjk	h	h	mn			p	r		
SINGLE	3111	1659	1394	887	703	484	478	560	1004	963	646	498	-	3111	-	515	2596	1726	1385
	32%	36%	28%	72%	40%	28%	27%	18%	69%	34%	27%	17%	-	100%	-	17%	40%	32%	32%
				defg	efg	g			ijk	jk	k			ln		o			
WID/ DIV/ SEP	1324	497	815	18	51	135	276	843	20	140	383	781	-	-	1324	236	1087	606	718
	14%	11%	17%	1%	3%	8%	16%	27%	1%	5%	16%	27%	-	-	100%	8%	17%	11%	17%
			a		c	cd	cde	cdef		h	hi	hij			lm		o	q	
CHILDREN IN HOUSEHOLD																			
YES	3097	1511	1560	399	862	1001	637	198	487	1549	901	160	2346	515	236	3097	-	1808	1289
	32%	33%	32%	32%	49%	59%	36%	6%	33%	54%	37%	6%	45%	17%	18%	100%	-	34%	30%
				g	cfg	cdfg	cg		k	hjk	hk		mn			p	r		
NO	6517	3111	3330	836	896	707	1124	2953	968	1295	1533	2721	2834	2596	1087	-	6517	3515	3002
	68%	67%	68%	68%	51%	41%	64%	94%	67%	46%	63%	94%	55%	83%	82%	-	100%	66%	70%
				def	e	de	cdef		ij		i	hij		l	l		o	q	
COUNTRY																			
UK	5323	2534	2718	728	987	901	1018	1689	859	1539	1409	1517	2991	1726	606	1808	3515	5323	-
	55%	55%	56%	59%	56%	53%	58%	54%	59%	54%	58%	53%	58%	55%	46%	58%	54%	100%	-
				eg			eg		ik		ik		n	n		p	r		
US	4291	2089	2172	507	772	807	743	1462	595	1306	1025	1365	2188	1385	718	1289	3002	-	4291
	45%	45%	44%	41%	44%	47%	42%	46%	41%	46%	42%	47%	42%	45%	54%	42%	46%	-	100%
						cf		cf		hj				lm		o	q		

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j/k - l/m/n - o/p - q/r
Overlap formulae used.

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SEPTEMBER 2024
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Table 139
Sample profile

BASE: ALL ADULTS AGED 16-75 IN THE UK/US

	EXPERIENCE OF BUSINESS TRAVEL				SUPPORT DURING DISRUPTION		ORGANISER OF BUSINESS TRAVEL		HYBRID WORKING STATUS			EXPECTATION OF FUTURE BUSINESS TRAVEL		LAST BUSINESS TRIP		VIEW OF BUSINESS TRAVEL		PERSONAL FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		EMPLOYER FEELINGS OF GUILT AROUND ENVIRONMENTAL IMPACT		
	TOTAL	FREQUENT BUSINESS TRAVELLERS (a)	BLEISURE TRAVELLERS (b)	VERY/ FAIRLY STRESSFUL (c)	A LITTLE/ DON'T LOOK FORWARD TO (d)	VERY/ FAIRLY WELL (e)	NOT VERY/ AT ALL WELL (f)	MANAGED TRAVELLERS (g)	UNMANAGED TRAVELLERS (h)	REMOTE (i)	HYBRID (j)	IN-OFFICE (k)	INCREASE (l)	DECREASE (m)	DOMESTIC (n)	FOREIGN (o)	A CHORE (p)	A PERK (q)	GREAT/ FAIR EXTENT (r)	A LITTLE/ NOT AT ALL (s)	GREAT/ FAIR EXTENT (t)	A LITTLE/ NOT AT ALL (u)
UNWEIGHTED BASE	8640	155	1348	748	551	1221	164	694	1002	217	1020	533	1005	174	895	492	271	1005	778	992	774	894
WEIGHTED BASE	9614	171	1481	826	609	1343	184	763	1106	235	1141	573	1106	194	954	569	298	1104	862	1085	857	979
	100%	2%	15%	9%	6%	14%	2%	8%	12%	2%	12%	6%	12%	2%	10%	6%	3%	11%	9%	11%	9%	10%
GENDER																						
MAN	4623	127	1018	562	387	932	98	520	740	164	758	381	788	116	634	385	207	734	580	721	586	636
	48%	74%	69%	68%	63%	69%	53%	68%	67%	70%	66%	66%	71%	60%	66%	68%	69%	66%	67%	66%	68%	65%
WOMAN	4890	42	452	256	218	401	84	237	356	68	371	190	313	76	313	178	88	360	272	357	267	333
	51%	24%	31%	31%	36%	30%	46%	31%	32%	29%	33%	33%	28%	39%	33%	31%	30%	33%	32%	33%	31%	34%
AGE																						
16-24	1235	27	322	218	123	315	43	165	234	39	261	114	250	29	189	145	85	226	223	189	218	186
	13%	16%	22%	26%	20%	23%	23%	22%	21%	17%	23%	20%	23%	15%	20%	25%	29%	21%	26%	17%	25%	19%
				d						i			m			n	q		s		u	
25-34	1759	61	604	331	217	530	73	291	449	76	482	206	480	64	336	214	93	459	352	410	372	360
	18%	36%	41%	40%	36%	39%	40%	38%	41%	32%	42%	36%	43%	33%	35%	38%	31%	42%	41%	38%	43%	37%
				d						jk			m				p				u	
35-44	1708	53	333	166	115	291	33	184	233	58	241	137	255	39	211	116	62	234	194	247	182	230
	18%	31%	22%	20%	19%	22%	18%	24%	21%	25%	21%	24%	23%	20%	22%	20%	21%	21%	22%	23%	21%	24%
45-54	1761	18	150	81	101	139	21	77	122	41	109	61	92	29	139	55	39	116	72	140	66	119
	18%	10%	10%	10%	17%	10%	12%	10%	11%	18%	10%	11%	8%	15%	15%	10%	13%	11%	8%	13%	8%	12%
				c						jk			l		o				r		t	
55-75	3151	12	72	30	54	69	14	46	68	22	46	56	29	33	78	39	19	68	21	100	19	83
	33%	7%	5%	4%	9%	5%	7%	6%	6%	9%	4%	10%	3%	17%	8%	7%	6%	6%	2%	9%	2%	9%
				c						j		j		l					r		t	
GENERATION																						
GEN Z	1454	34	405	262	156	391	49	200	297	44	334	139	306	40	234	177	93	282	267	244	269	234
	15%	20%	27%	32%	26%	29%	27%	26%	27%	19%	29%	24%	28%	21%	25%	31%	25%	26%	31%	22%	31%	24%
				d						ik						n		s		u		
MILLENNIALS	2845	93	792	417	266	689	91	401	574	119	595	296	632	80	462	272	132	591	462	556	475	491
	30%	55%	53%	50%	44%	51%	49%	53%	52%	51%	52%	52%	57%	41%	48%	48%	44%	54%	54%	51%	55%	50%
				d						m							p			u		
GEN X	2434	36	225	123	142	206	35	122	178	53	172	91	147	45	192	87	55	175	116	200	100	183
	25%	21%	15%	15%	23%	15%	19%	16%	16%	23%	15%	16%	13%	23%	20%	15%	18%	16%	13%	18%	12%	19%
				c						jk					o				r		t	
BABY BOOMER	2882	8	60	25	46	57	9	39	58	19	39	48	21	29	66	33	18	55	17	86	13	71
	30%	5%	4%	3%	8%	4%	5%	5%	5%	8%	3%	8%	2%	15%	7%	6%	6%	5%	2%	8%	2%	7%
				c						i		i		l					r		t	
MARITAL STATUS																						
MARRIED/ LIVING AS	5179	136	966	514	361	871	104	497	718	148	755	356	742	119	588	367	179	724	545	713	547	637
	54%	80%	65%	62%	59%	65%	57%	65%	65%	63%	66%	62%	67%	61%	62%	64%	60%	66%	63%	66%	64%	65%
						f																
SINGLE	3111	27	457	278	207	415	71	232	340	75	343	182	327	57	303	181	105	328	295	305	289	279
	32%	16%	31%	34%	34%	31%	39%	30%	31%	32%	30%	32%	30%	29%	32%	32%	35%	30%	34%	28%	34%	28%
						e													s		u	
WID/ DIV/ SEP	1324	7	59	34	41	57	9	33	49	12	43	35	37	18	63	22	14	52	22	68	21	63
	14%	4%	4%	4%	7%	4%	5%	4%	4%	5%	4%	6%	3%	9%	7%	4%	5%	5%	3%	6%	2%	6%
				c						j		j		l	o				r		t	
CHILDREN IN HOUSEHOLD																						
YES	3097	128	907	475	317	824	100	464	680	126	732	318	729	103	526	342	159	681	540	636	542	586
	32%	75%	61%	57%	52%	61%	54%	61%	61%	54%	64%	56%	66%	53%	55%	60%	53%	62%	63%	59%	63%	60%
				d						ik			m				p					
NO	6517	43	575	351	292	519	85	299	426	109	409	255	377	92	428	227	139	423	322	450	315	392
	68%	25%	39%	43%	48%	39%	46%	39%	39%	46%	36%	44%	34%	47%	45%	40%	47%	38%	37%	41%	37%	40%
				c						i				l			q					
COUNTRY																						
UK	5323	86	729	428	319	668	111	375	570	98	659	219	553	111	323	422	149	540	458	510	454	463
	55%	50%	49%	52%	52%	50%	60%	49%	52%	42%	58%	38%	50%	57%	34%	74%	50%	49%	53%	47%	53%	47%
						e				ik					n				s		u	
US	4291	85	752	398	290	675	73	388	536	137	482	354	553	83	631	147	149	564	404	575	403	516
	45%	50%	51%	48%	48%	50%	40%	51%	48%	58%	42%	62%	50%	43%	66%	26%	50%	51%	47%	53%	47%	53%
						f				i		i			o				r		t	

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j/k - l/m - n/o - p/q - r/s - t/u
Overlap formulae used.

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