

Table 1

Q1 - Which, if am, of the following supermarket loyalty cards do you own or have access to?

Base: All adults aged 16-75 in Great Britain

		GE	NDER		AGE		SOCIAL	LGRADE			DE	SION			EDUCA	ATION	WORKIN	G STATUS		INC	OME		ETHN	IICITY		GENER	AL ELECTION 20	24 VOTE		REFERENDUM	M 2016 VOTE
		- GE	I I		AGE		JOCIAL	CIADE			KES				2000		WORKIN	J.M103		INC	O.V.E		WHITE	ETHNIC		GENER	LECTION 20	7015		NEPERENDUI	7210 AOLE
																NON		NOT	UP TO	£20000-	£35000-		ETHNIC	MINORITY	CONSERVATI		LIBERAL				
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR		REFORM UK	OTHER	REMAIN	LEAVE
UNWEIGHTED BASE	TOTAL 11100	(a) 526	(b) 554	(c) 353	(d) 400	(e) 347	(f) 684	(g) 416	(h) 263	(i) 285	(i) 249	(k) 155	(I) 53	(m)	(n) 577	(o) 523	(p) 738	(q) 362	(r) 174	(s) 284	(t) 291	(u) 274	(v) 919	(w) 168	(x) 143	(y) 393	(2)	(A) 106	(B)	(C) 460	(D) 332
WEIGHTED BASE	1100	526	554 546	353	400 385	34/ 358	621	416 479	263	285	249	155	53*	95	385	523 715	730	362	1/4	284	291 300	2/4	919	168	143	393	83 70*	106	114	460	332
Tesco Clubcard	882	400	465	266	310	306	502	379	211	234	194	120	47	76	309	573	579	303	136	237	239	198	761	109	113	308	64	94	81	345	280
	80%	75%	85% a	75%	80%	85% c	81%	79%	82%	81%	77%	77%	89%	82%	80%	80%	79%	82%	76%	81%	80%	81%	81%	74%	79%	81%	82%	81%	81%	82%	81%
Sainsbury's Nectar	694	304	373	184	256	254	402	292	153	181	180	109	28	43	233	460	449	245	103	192	200	141	611	74	85	237	58	79	67	277	230
	63%	57%	68%	51%	67%	71%	65%	61%	59%	63%	72%	70%	54%	46%	61%	64%	61%	66%	58%	65%	67%	57%	65%	50%	60%	62%	73%	68%	67%	66%	66%
Marie Marie		407	a 240	or.	C 45.4	c 463	225	470	433	m	hilm	m	22	20	422	204	262	450		422	u	70	w 267			445	24	45	20	455	445
Morrisons More	412 37%	187 35%	218 40%	95 27%	154 40%	163 46%	235 38%	178 37%	123 48%	102 35%	82 33%	43 28%	22 43%	39 42%	132 34%	281 39%	262 36%	150 41%	66 37%	123 42%	112 37%	79 32%	367 39%	41 28%	56 39%	145 38%	34 44%	45 38%	38 38%	166 39%	145 42%
	3,,,,	3374	40%	1,770	c	c	30%	37,74	ijk	3370	33/4	20%	4370	k	34%	3370	30%	42/0	3770	u	3770	3270	w	20%	33%	30,4	44/4	30%	30%	33%	42.70
ASDA Rewards	392	149	238	126	148	118	207	185	126	95	68	42	18	43	140	252	268	124	49	100	124	95	337	52	41	148	25	46	43	161	124
	36%	28%	43%	35%	39%	33%	33%	39%	49%	33%	27%	27%	34%	46%	36%	35%	37%	34%	27%	34%	41%	39%	36%	35%	28%	39%	32%	40%	43%	38%	36%
Lidl Plus	375	150	a 218	107	136	132	221	154	ijk 87	91	87	58	20	ijk 32	134	241	235	140	51	103	r 109	76	331	41	50	124	29	36	40	150	116
Lidi Pius	34%	28%	40%	30%	35%	37%	36%	32%	34%	31%	35%	37%	37%	35%	35%	34%	32%	38%	28%	35%	36%	31%	35%	28%	35%	33%	37%	31%	40%	36%	34%
			a																												
M&S Sparks	374	113	256	95	132	146	241	132	96	82	89	63	14	30	137	237	261	113	44	92	118	96	325	42	60	119	34	43	42	151	138
	34%	21%	47%	27%	34%	41%	39%	28%	37%	28%	35%	40%	26%	32%	36%	33%	36%	30%	24%	31%	39%	39%	35%	29%	42%	31%	43%	37%	42%	36%	40%
Co-op Membership	298	113	179	72	115	111	165	133	65	77	68	30	21	38	111	188	200	99	53	88	85	50	273	20	35	118	22	35	36	127	100
	27%	21%	33%	20%	30%	31%	27%	28%	25%	27%	27%	19%	39%	41%	29%	26%	27%	27%	30%	30%	28%	20%	29%	14%	24%	31%	28%	30%	36%	30%	29%
			а		c	c							k	hijk					U	u			w								
Iceland Bonus Card	194 18%	78 15%	112 21%	25 7%	75 19%	94 26%	90 15%	104 22%	56 22%	58 20%	29 12%	27 17%	12 22%	13 14%	48 12%	146 20%	108 15%	86 23%	46 26%	54 18%	45 15%	31 13%	171 18%	22 15%	34 23%	69 18%	12 15%	27 23%	13 13%	63 15%	91 26%
	10/6	1376	21/0	//0	1970	cd	13/6	1	i .	20% i	1270	1770	2270	14/0	1270	20% n	13/6	23/0 n	tu	10/4	13/0	13/0	10/0	1370	23/0	10/0	1370	23/0	13/0	13/0	20% C
myWaitrose	181	72	102	42	57	81	115	66	30	35	72	33	4	6	72	109	123	57	23	41	51	53	153	24	30	66	17	16	13	77	63
	16%	13%	19%	12%	15%	23%	19%	14%	12%	12%	29%	21%	8%	6%	19%	15%	17%	15%	13%	14%	17%	22%	16%	16%	21%	17%	21%	14%	13%	18%	18%
Other supermarket loyalty card(s)	11	5	a 5	3	6	cd 2	4	7	1	1	hilm 5	him 2	2	1	4	7	7	5	3	2		rs 5	8	4	2	3	2	1	1	4	2
	1%	1%	1%	1%	2%	1%	1%	1%	•	•	2%	1%	3%	1%	1%	1%	1%	1%	2%	1%		2%	1%	2%	2%	1%	2%	1%	1%	1%	•
NET Own/Access to 1 card only	135	87	48	51	46	39	65	70	30	33	37	20	6	11	53	82	97	38	28	31	40	24	107	28	20	40	11	14	5	40	43
,,	12%	16%	9%	14%	12%	11%	11%	15%	12%	11%	15%	13%	11%	12%	14%	12%	13%	10%	16%	11%	13%	10%	11%	19%	14%	10%	14%	12%	5%	10%	12%
		b																						v							
NET Own/Access to multiple cards	908	406	483	268	327	313	520	388	217	241	200	128	47	75	317	592	594	314	137	250	248	205	788	110	118	325	67	98	87	364	293
	83%	76%	88%	75%	85%	87%	84%	81%	84%	83%	80%	82%	89%	80%	82%	83%	81%	85%	76%	85%	83%	84%	84%	74%	83%	85%	85%	84%	87%	87%	85%
			a		c	c														r			w								
NET Own/Access to any card	1044	493	531	319	373	351	586	458	247	273	237	148	53	85	369	674	691	352	165	281	289	229	895	137	138	365	78	112	93	405	336
	95%	92%	97%	89%	97%	98%	94%	96%	96%	95%	94%	95%	100%	92%	96%	94%	95%	95%	92%	96%	96%	93%	95%	93%	97%	96%	99%	96%	93%	96%	97%
None - I do not own or have access to any supermarket loyalty cards	52	39	13	34	12	6	34	18	10	15	12	7	-	8	14	38	37	15	12	12	11	16	44	8	5	16	1	4	7	16	10
to any supermarket loyalty calus																															
	5%	7%	2%	9%	3%	2%	5%	4%	4%	5%	5%	4%	-	8%	4%	5%	5%	4%	6%	4%	4%	7%	5%	6%	3%	4%	1%	4%	7%	4%	3%
Don't know	5	b 2	2	de	1		1	3	2	-	1	-			1	3	2	2	2	,		1	3	2						-	
DOIL KINDW	;		*	1%	*		:	3 1%	1%	*	1 1%			- 1		*	*	1%	1%	*		*	*	1%	:	- 1				:	-

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e - t/g - h/t/j/h/lm - n/o - p/q - t/s/Vu - v/w - x/y/z/A/B - C/D Overlap formulae used. *small base



Table 2

Q2 - Which, if any, of the following supermarket loyalty cards have you personally used in the past 12 months?

Base: All adults aged 16-75 in Great Britain who own / have access to at least one supermarket loyalty card

	1		NDFR		AGF		5000	AL GRADE	1			GION			EDITE	ATION	WORK	NG STATUS			OME		E-min-	IICITY	1	CENTO	L ELECTION 2	024 VOTE		REFERENDUM	4 2016 1/075
		GE	NDEK		AGE	1	SOCIA	AL GRADE		1	I RE	GION	1	1	EDUC	ATION	WORKIN	NG STATUS		INC	OME		WHITE	ETHNIC		GENERA	L ELECTION 2	024 VOTE		REFERENDU	N 2016 VOTE
	TOTAL	MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	NON GRADUATES	WORKING	NOT WORKING	UP TO £19999	£20000- £34999	£35000- £54999	£55000+	ETHNIC GROUP	MINORITY GROUPS (w)	CONSERVATI VE	LABOUR	LIBERAL DEMOCRATS	REFORM UK	OTHER	REMAIN (C)	LEAVE (D)
UNWEIGHTED BASE	101AL	493	536	(C) 322	386	341	650	399	(n) 254	268	238	146	53	(m)	553	496	(p) 699	350	164	272	280	257	880	156	(x)	378	82	102	109	443	322
WEIGHTED BASE	1045	493	530	310	373	351	586	458	247	208	230	140	53*	95*	369	674	691	352	165	781	789	229	895	137	138	365	78*	112*	03*	445	336
Tesco Clubcard	800	366	418	241	284	275	461	339	190	211	176	108	45	71	278	522	532	268	122	209	220	183	694	98	109	282	58	84	73	318	252
	77%	74%	79%	75%	76%	78%	79%	74%	77%	77%	74%	73%	85%	83%	75%	77%	77%	76%	74%	74%	76%	80%	78%	72%	79%	77%	75%	75%	79%	79%	75%
Sainsbury's Nectar	599	256	332	151	225	223	355	244	134	160	153	93	25	35	209	391	384	215	83	165	172	130	533	61	76	207	52	67	54	247	193
,	57%	52%	62%	47%	60%	63%	61%	53%	54%	59%	65%	63%	47%	41%	56%	58%	56%	61%	50%	59%	60%	57%	60%	44%	55%	57%	67%	59%	58%	61%	57%
			а		c	c	g			m	hm	m											w								
ASDA Rewards	333	123	206	108	128	96	180	152	105	82	59	35	13	39	118	215	232	101	38	81	115	79	287	44	39	122	21	40	36	140	104
	32%	25%	39%	34%	34%	27%	31%	33%	42%	30%	25%	24%	25%	45%	32%	32%	34%	29%	23%	29%	40%	34%	32%	32%	29%	34%	27%	35%	39%	35%	31%
			a						ijk					ijk							rs	r									
Morrisons More	327	144	178	72	123	131	183	144	100	88	60	30	19	31	103	224	209	118	55	94	88	63	296	27	47	114	22	38	30	127	122
	31%	29%	34%	23%	33%	37%	31%	31%	40%	32%	25%	20%	36%	36%	28%	33%	30%	34%	34%	33%	31%	28%	33%	20%	34%	31%	28%	34%	32%	31%	36%
					c	с			jk	k				k									w								
Lidl Plus	324	127	193	91	117	115	191	133	79	77	74	50	17	28	115	208	199	125	46	85	97	62	288	33	47	102	24	31	34	126	101
	31%	26%	36%	29%	31%	33%	33%	29%	32%	28%	31%	34%	32%	32%	31%	31%	29%	35%	28%	30%	34%	27%	32%	24%	34%	28%	31%	27%	36%	31%	30%
			a																												
M&S Sparks	289	83	202	69	104	116	196	93	74	66	64	50	12	23	103	186	208	81	32	69	93	78	250	34	46	91	26	31	35	123	106
	28%	17%	38%	22%	28%	33%	33%	20%	30%	24%	27%	33%	23%	27%	28%	28%	30%	23%	19%	24%	32%	34%	28%	25%	34%	25%	33%	28%	37%	30%	31%
		80	a		83	c	g		49	52		17	19		81		9 143				65	rs		14	27	87			У		
Co-op Membership	212 20%	16%	128 24%	51 16%	22%	78 22%	123 21%	89 19%	20%	19%	20%	12%	35%	29 34%	22%	132 20%	21%	69 20%	32 19%	65 23%	23%	34 15%	197 22%	10%	20%	24%	13 17%	25 23%	23 25%	91 22%	72 21%
	20%	10/4	2470	10/6	2276	22/6	21/0	15/4	20%	1970	20%	1270	33/6	hiik	22/0	20%	21/6	20%	15/0	23/0	23/0	13/0	W	10%	20%	24/6	1770	23/0	23/0	22.70	21/6
myWaitrose	118	43	70	31	34	52	78	40	20	74	45	24	2	2	53	64	88	30	13	26	34	37	96	18	20	43	q	q	7	53	39
,	11%	9%	13%	10%	9%	15%	13%	9%	8%	9%	19%	16%	5%	2%	14%	10%	13%	9%	8%	9%	12%	16%	11%	13%	15%	12%	12%	8%	7%	13%	11%
		5.12	a			d	g				hilm	him		-,-	0		20,0		0.0			rs			1					20.0	
Iceland Bonus Card	116	46	70	13	44	59	54	62	25	40	13	17	11	11	25	92	66	51	27	36	31	15	102	15	25	39	6	18	8	39	56
	11%	9%	13%	4%	12%	17%	9%	14%	10%	15%	5%	11%	22%	12%	7%	14%	10%	14%	16%	13%	11%	6%	11%	11%	18%	11%	7%	16%	9%	10%	17%
					c	c				1			i			n		р	u	u					z						c
Other supermarket loyalty card(s)	5	2	3		3	2	1	4	-	1	2	1	-	1	3	2	3	2	1	1	-	2	4	1	1	2	-	1	1	3	-
	•		1%		1%	•		1%	-	•	1%		-	1%	1%	•	•	1%	1%	•	-	1%	•	1%	1%	1%		1%	1%	1%	
NET Used 1 card only	214	125	85	82	74	57	109	105	49	56	49	38	7	15	82	132	156	58	43	55	59	42	166	44	26	81	14	18	11	67	69
	21%	25%	16%	26%	20%	16%	19%	23%	20%	21%	21%	25%	13%	18%	22%	20%	23%	16%	26%	19%	20%	18%	19%	32%	18%	22%	19%	16%	12%	17%	20%
		ь		e													q							v		В					
NET Used multiple cards	819 79%	361	442	232 73%	296 79%	292 83%	473 81%	346 76%	195 79%	215	184 78%	110 74%	45	70 82%	283 77%	536 80%	532 77%	287 82%	120 72%	223 79%	228 79%	185 81%	722	89	112	280	62 80%	94 84%	79	335 83%	265 79%
	79%	73%	83%	/3%	79%	83%	81%	76%	79%	79%	78%	74%	86%	82%	//%	80%	//%	82%	/2%	79%	79%	81%	81%	65%	81%	77%	80%	84%	86%	83%	79%
NET Used any card	1033	486	527	314	370	349	582	451	244	271	234	147	52	85	365	668	688	346	162	278	287	227	888	134	138	361	77	112	91	402	333
NET Osed ally card	99%	99%	99%	98%	99%	99%	99%	98%	99%	99%	99%	100%	99%	100%	99%	99%	100%	98%	98%	99%	99%	99%	99%	97%	100%	99%	99%	100%	98%	99%	99%
	22%	2976	3976	9876	39%	39%	2976	5876	39%	3976	2976	100%	39%	100%	99%	39%	0	387b	9876	397 6	2376	337b	99% W	9/76	100%	2270	99%	100%	2676	3376	337b
None - I have not used any	10	7	3	5	3	2	3	7	3	2	3	1	1		4	6	3	7	3	3	2	2	7	4	1	3	1		2	2	3
supermarket lovalty cards in the		· ·				-				-		-	•								-				1 1	_	•				
past 12 months																															
	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%		1%		1%	1%		2%	2%	1%	1%	1%	1%	3%		1%	1%	-	2%	1%	1%
																		D						v							

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - f/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$



Table 3
Q3 - Imagine you were able to create your ideal supermarket loyalty card, which, if any, of the following features are 'must haves'?

Base: All adults aged 16-75 in Great Britain

		GFF	IDER		AGE		SOCIAL	GRADE			RF	GION			EDITO	ATION	WORKING	G STATUS		INC	OME		ETHN	ICITY		GENFRA	AL ELECTION 20	24 VOTE		REFERENDUM	M 2016 VOT
		- CL	I I				JOGAL	dina							1000	411011	WO.	JIAIOS			I I		WHITE	ETHNIC		GENERO	LECTIONE	1		NEI ERENDON	12020 4011
	TOTAL	MAN (a)	WOMAN (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1 (f)	C2DE (g)	NORTH (h)	MIDLANDS (i)	SOUTH (i)	LONDON (k)	WALES (I)	SCOTLAND (m)	GRADUATES (n)	NON GRADUATES (o)	WORKING (p)	NOT WORKING (q)	UP TO £19999 (r)	£20000- £34999 (s)	£35000- £54999 (t)	£55000+ (u)	ETHNIC GROUP (v)	MINORITY GROUPS (w)	CONSERVATI VE (x)	LABOUR (v)	LIBERAL DEMOCRATS (2)	REFORM UK	OTHER (B)	REMAIN (C)	LEAVE (D)
IWEIGHTED BASE EIGHTED BASE	1100 1100	526 534	554 546	353 357	400 385	347 358	684 621	416 479	263 258	285 289	249 251	155 156	53 53*	95 93*	577 385	523 715	738 730	362 370	174 180	284 294	291 300	274 245	919 941	168 147	143 143	393 381	83 79*	106 116*	114 100*	460 420	332 346
llect points for every £1 spent to end instore or online with the permarket	395	185	205	109	127	159	218	176	93	107	87	49	21	37	128	267	243	152	64	122	105	78	350	41	58	143	31	35	44	179	125
	36%	35%	37%	31%	33%	44% cd	35%	37%	36%	37%	35%	32%	40%	39%	33%	37%	33%	41% p	36%	41% u	35%	32%	37% w	28%	40%	37%	39%	30%	44%	43%	36%
percentage discount off my total opping bill	374	184	186	123	128	123	225	149	89	99	88	42	17	39	139	235	254	120	52	92	117	88	328	42	53	132	20	33	41	147	107
	34%	34%	34%	35%	33%	34%	36%	31%	35%	34%	35%	27%	32%	41% k	36%	33%	35%	32%	29%	31%	39%	36%	35%	29%	37%	35%	26%	29%	41%	35%	31%
wer pricing of individual inducts to loyalty card holders	356	170	180	101	116	140	198	158	71	93	93	57	18	24	117	239	216	141	61	109	93	64	309	42	44	122	34	43	27	135	114
	32%	32%	33%	28%	30%	39% cd	32%	33%	28%	32%	37% h	37%	35%	25%	30%	33%	30%	38% p	34%	37% u	31%	26%	33%	29%	31%	32%	43% B	37%	27%	32%	33%
ashback rewards	353 32%	172 32%	177 32%	107 30%	124 32%	122 34%	198 32%	155 32%	86 33%	85 29%	74 29%	52 34%	19 35%	37 40%	132 34%	221 31%	246 34%	107 29%	36 20%	101 34% r	102 34% r	92 38% r	296 31%	52 35%	56 39% z	120 31%	18 22%	40 35%	29 29%	125 30%	122 35%
ewards and offers that are utomatically applied when I use ly loyalty card	325	133	183	91	108	125	183	141	94	82	72	42	14	20	109	216	214	110	48	89	100	62	295	26	33	119	21	35	34	127	94
	30%	25%	33% a	26%	28%	35% c	30%	29%	36% m	28%	29%	27%	26%	22%	28%	30%	29%	30%	26%	30%	33%	25%	31% W	18%	23%	31%	26%	30%	34%	30%	27%
ree complimentary items (e.g. offee, bakery item, magazine, tc.)	240	105	131	95	83	62	147	93	58	64	57	34	6	20	84	156	165	75	46	64	56	53	213	26	22	82	19	26	15	80	75
	22%	20%	24%	27% e	22%	17%	24%	19%	23%	22%	23%	22%	12%	21%	22%	22%	23%	20%	26%	22%	19%	21%	23%	17%	15%	22%	25%	23%	15%	19%	22%
ersonalised promotions or offers or items that are part of my reekly shop	214	96	116	66	83	65	131	82	44	56	50	24	15	25	75	139	142	72	26	54	62	52	191	21	30	66	23	11	25	91	66
	19%	18%	21%	18%	22%	18%	21%	17%	17%	20%	20%	15%	29%	27%	20%	19%	19%	19%	14%	18%	21%	21%	20%	14%	21% A	17%	30% yA	10%	25% A	22%	19%
ollect extra points when urchasing specific items in the upermarket	188	94	89	55	75	57	106	81	38	53	42	29	14	11	63	125	117	70	33	49		41	161	23	30	63	15	21		78	61
exchange points for vouchers to	17%	18% 82	16%	15% 68	20%	16%	17% 92	17%	15%	18%	17%	19%	27%	11%	16%	17% 95	16%	19%	19%	17%	16%	17% 40	17% 116	16% 38	21% B 23	16% 49	19%	18%	9%	19%	18%
pend elsewhere (i.e. other etailers, travel, fuel, etc.)	14%	15%	13%	19%	15%	9%	15%	13%	14%	17%	12%	16%	13%	10%	16%	13%	14%	14%	13%	15%	14%	16%	12%	26%	16%	13%	10%	13%	18%	16%	12%
ersonalised promotions and offers	135	66	63	e 43	e 40	52	76	59	36	42	25	23	4	5	48	87	95	39	24	39	25	34	104	v 29	19	58	5	16	8	46	44
or items I may be interested in	12%	12%	11%	12%	10%	15%	12%	12%	14%	15%	10%	15%	7%	5%	12%	12%	13%	11%	14%	13%	8%	14%	11%	20%	13%	15%	6%	14%	8%	11%	13%
hance to win the contents of my hopping basket for free	100	38	57	36	39	25	53	47	25	m 22	26	16	4	7	33	67	72	28	17	25	35	19	85	15	9	35	8	11	11	41	28
sclusive entry to competitions	9% 61	7% 35	10% 25	10% 24	10% 24	7% 12	9% 36	10% 25	10% 13	8% 12	10% 11	10% 14	8% 4	7% 6	9% 28	9% 33	10% 46	8% 15	9% 5	9% 17	12% 13	8% 18	9% 49	10% 11	6% 4	9% 26	10% 4	10% 10	11% 7	10% 23	8% 21
orranalized cocommondations	6% 48	7% 32	4% 16	7%	6% 17	3%	6%	5% 17	5%	4% 9	4%	9%	7% 4	7% 7	7%	5% 29	6%	4%	3%	6% 5	4% 12	7%	5% 37	8%	3% 6	7%	5%	9% 4	7% 3	5%	6%
ersonalised recommendations	48	52 6%	3%	22 6%	4%	2%	31 5%	4%	13 5%	3%	4%	4%	8%	7%	19 5%	4%	33 4%	15 4%	5%	2%	4%	21 9%	4%	11 8%	4%	22 6%	7%	3%	3%	18	18 5%
narity donation selection for	27	b 15	12	e 18	3	5	21	6	8	8	7	3		1	17	10	21	6	4	2	7	st 14	15	12	4	13	2	1	4	11	8
yalty card customers	2%	3%	2%	5%	1%	2%	3%	1%	3%	3%	3%	2%	-	1%	4%	1%	3%	2%	2%	1%	2%	6%	2%	8%	3%	3%	2%	1%	4%	3%	2%
one of these	23 2%	13 2%	10 2%	11 3%	6 2%	5 2%	7 1%	16 3%	4 2%	7 2%	6 2%	4 3%	-	2 3%	0 4 1%	19 3%	14 2%	10 3%	12 7%	4 1%	5 2%	1 *	20 2%	4 2%	:	7 2%	4 5%	1 1%	-	2	8 2%
on't know	17	10	6	6	6	5	5	f 11	3	5	5	3		1	5	12	9	7	stu 4	3	3	3	13	4	2	4	xB -	3	1	3	7

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e - t/g - h/i/j/k///m - n/o - p/q - t/s/t/u - v/w - x/y/z/A/B - C/D Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Igous Terms and Conditions.



10 Apr 2025

Q4 Summary - To what extent do you agree or disagree with the following statements?

Base: All adults aged 16-75 in Great Britain

	I often feel under						
	pressure to have a	Supermarket	Supermarket	Supermarkets		Supermarket	Supermarket
	supermarket	loyalty cards	loyalty cards offer	raise product	Supermarket	loyalty card offers	loyalty cards
	loyalty card in	benefit the	discounts and	prices to make	loyalty card offers	and pricing often	collect more data
	case I miss out on	supermarket more	rewards that help	loyalty card	impact which	make me buy	about users than I
	discounts and	than the	me to save	discounts/ pricing	supermarket I	products that I	am comfortable
	rewards.	customer.	money.	appear better.	shop at.	don't need.	sharing.
UNWEIGHTED BASE	1100	1100	1100	1100	1100	1100	1100
WEIGHTED BASE	1100	1100	1100	1100	1100	1100	1100
Strongly agree	171	198	218	266	187	92	142
	16%	18%	20%	24%	17%	8%	13%
Tend to agree	295	395	581	435	394	262	271
	27%	36%	53%	40%	36%	24%	25%
Neither agree nor disagree	238	305	224	249	286	265	359
	22%	28%	20%	23%	26%	24%	33%
Tend to disagree	228	120	48	61	159	303	197
	21%	11%	4%	6%	14%	28%	18%
Strongly disagree	157	15	17	23	63	166	72
	14%	1%	2%	2%	6%	15%	7%
NET: Agree	466	593	799	701	582	354	414
	42%	54%	73%	64%	53%	32%	38%
NET: Disagree	385	134	65	85	222	470	269
	35%	12%	6%	8%	20%	43%	24%
Don't know	10	68	12	65	10	11	57
	1%	6%	1%	6%	1%	1%	5%



Table 5
Q4_1-To what extent do you agree or disagree with the following statements? I often feel under pressure to have a supermarket loyalty card in case I miss out on discounts and rewards.

Q4_1 - To what extent do you agree or disagree with the following statements of often feel under pressure to have a supermarket loyalty card in case I miss out on discounts and Base: All adults aged 16-75 in Great Britain

																		_													
		GEN	IDER		AGE		SOCIA	L GRADE			REG	GION			EDUC	ATION	WORKIN	G STATUS		INC	OME		ETHN			GENER	AL ELECTION 202	24 VOTE		REFERENDU	M 2016 VOTE
																NON		NOT	UP TO	£20000-	£35000-		WHITE	ETHNIC MINORITY	CONSERVATI		LIBERAL				
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR	DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(y)	(2)	(A)	(B)	(C)	(D)
UNWEIGHTED BASE	1100	526	554	353	400	347	684	416	263	285	249	155	53	95	577	523	738	362	174	284	291	274	919	168	143	393	83	106	114	460	332
WEIGHTED BASE	1100	534		357					258						385										143						346
Strongly agree	171	90	76	84	59	28	99	72	38	34	51	24	10	15	62	110	125	46	15	58	44	47	138	32	15	67	14	9	23	74	39
	16%	17%	14%	24%	15%	8%	16%	15%	15%	12%	20%	15%	20%	16%	16%	15%	17%	13%	9%	20%	15%	19%	15%	22%	10%	18%	18%	8%	23%	18%	11%
				de	e						i									r		r		v		A			xA	D	
Tend to agree	295	143	149	104	111	80	175	120	81	70	56	56	11	22	109	186	207	88	45	74	84	66	244	44	33	109	18	30	30	120	86
	27%	27%	27%	29%	29%	22%	28%	25%	31%	24%	22%	36%	20%	24%	28%	26%	28%	24%	25%	25%	28%	27%	26%	30%	23%	29%	23%	25%	30%	29%	25%
									i			ij																			
Neither agree nor disagree	238	102	135	64	85	90	132	106	58	64	44	32	10	30	78	161	138	100	52	48	65	53	204	33	41	70	18	26	21	86	73
	22%	19%	25%	18%	22%	25%	21%	22%	23%	22%	18%	20%	19%	32%	20%	22%	19%	27%	29%	16%	21%	21%	22%	23%	29%	18%	23%	22%	21%	20%	21%
						c								j				р	s						У						
Tend to disagree	228	122	105	67	74	87	130	98	48	73	54	24	12	17	76	152	162	66	35	75	59	43	205	22	32	79	18	32	13	88	78
	21%	23%	19%	19%	19%	24%	21%	20%	18%	25%	22%	15%	23%	18%	20%	21%	22%	18%	20%	25%	20%	18%	22%	15%	22%	21%	23%	27%	13%	21%	23%
										k																		В			
Strongly disagree	157	75	74	29	56	72	80	77	31	45	43	19	9	9	58	99	96	61	29	39	46	33	143	12	22	52	10	20	12	50	68
	14%	14%	14%	8%	15%	20%	13%	16%	12%	16%	17%	12%	18%	10%	15%	14%	13%	17%	16%	13%	15%	14%	15%	8%	15%	14%	12%	17%	12%	12%	20%
					c	c																	w								C
NET: Agree	466	233	225	188	170	109	274	192	119	104	106	79	21	37	170	296	332	134	60	132	128	112	382	76	48	176	32	39	54	194	125
	42%	44%	41%	53%	44%	30%	44%	40%	46%	36%	42%	51%	40%	39%	44%	41%	45%	36%	34%	45%	43%	46%	41%	51%	33%	46%	41%	33%	54%	46%	36%
				de	e				i			i					q			r		r		v		xA			xA	D	
NET: Disagree	385	196	179	96	130	159	210	175	79	119	97	43	22	26	134	252	258	127	64	113	105	77	348	35	54	131	27	52	25	138	146
	35%	37%	33%	27%	34%	44%	34%	37%	31%	41%	39%	27%	41%	28%	35%	35%	35%	34%	36%	39%	35%	31%	37%	23%	38%	34%	35%	44%	25%	33%	42%
						cd				hk	k												w					В			C
Don't know	10	3	7	9	1	•	4	6	2	3	4	2	-	-	3	7	2	8	3	-	2	3	7	4	-	5	1	-	-	2	2
	1%	1%	1%	3%	•	•	1%	1%	1%	1%	1%	1%	-	-	1%	1%	•	2%	2%	-	1%	1%	1%	2%		1%	1%	-	-	1%	1%
				de														р	s												

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - t/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$



Table 6
Q4.2 - To what extent do you agree or disagree with the following statements? Supermarket loyalty cards benefit the supermarket more than the customer.

Base: All adults aged 16-75 in Great Britain

		GF	NDER		AGE		SOCIA	L GRADE			RFG	SION			FDUC	ATION	WORKIN	IG STATUS		INC	OME		FTHN	NICITY		GENERA	L ELECTION 20	24 VOTE		REFERENDUN	M 2016 VOTE
		-	1		1			1			1									1			WHITE	ETHNIC				1			
																NON		NOT	LIPTO	£20000-	£35000-		ETHNIC	MINORITY	CONSERVATI		LIBERAL			, ,	
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VF	LABOUR		REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(e)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(0)	(n)	(n)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(v)	(2)	(A)	(R)	(C)	(D)
UNWEIGHTED BASE	1100	526	554	353	400	347	684	416	263	285	249	155	53	95	577	523	738	362	174	284	291	274	919	168	143	393	83	106	114	460	332
WEIGHTED BASE	1100	534					621												180				941								
Strongly agree	198	124	68	71	72	55	119	79	48	52	43	30	13	13	74	124	145	52	28	49	46	61	172	24	17	81	18	22	13	76	68
	18%	23%	12%	20%	19%	15%	19%	16%	18%	18%	17%	19%	24%	14%	19%	17%	20%	14%	16%	17%	15%	25%	18%	16%	12%	21%	22%	19%	13%	18%	20%
		b					1										a		1			rst			1	×				1	
Tend to agree	395	189	199	115	135	145	229	166	94	99	93	60	17	32	142	253	276	119	74	104	116	76	336	53	56	153	26	45	42	178	127
	36%	35%	36%	32%	35%	41%	37%	35%	36%	34%	37%	38%	32%	35%	37%	35%	38%	32%	41%	35%	39%	31%	36%	36%	39%	40%	33%	39%	42%	42%	37%
						c																									
Neither agree nor disagree	305	133	168	89	114	102	173	132	73	86	72	40	10	24	105	201	190	115	41	84	89	66	266	36	40	86	21	36	23	115	89
	28%	25%	31%	25%	30%	28%	28%	28%	28%	30%	29%	26%	18%	26%	27%	28%	26%	31%	23%	29%	30%	27%	28%	24%	28%	23%	27%	31%	23%	27%	26%
Tend to disagree	120	55	63	48	40	31	62	58	24	35	28	15	5	13	37	83	78	42	20	34	31	23	95	23	17	33	12	8	13	29	35
_	11%	10%	11%	13%	10%	9%	10%	12%	9%	12%	11%	10%	10%	14%	10%	12%	11%	11%	11%	12%	10%	10%	10%	16%	12%	9%	15%	7%	13%	7%	10%
Strongly disagree	15	8	7	6	5	4	8	7	3	5	1	2	3	1	8	6	9	6	3	2	4	6	11	3	3	5	-	1	4	4	9
	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	6%	1%	2%	1%	1%	2%	2%	1%	1%	3%	1%	2%	2%	1%		1%	4%	1%	2%
													i																	i i	
NET: Agree	593	314	267	186	206	200	347	245	142	151	136	89	29	45	215	377	421	171	102	153	162	137	508	77	73	234	44	68	56	254	195
	54%	59%	49%	52%	54%	56%	56%	51%	55%	52%	54%	57%	56%	49%	56%	53%	58%	46%	57%	52%	54%	56%	54%	52%	51%	61%	55%	58%	56%	60%	56%
		b															q														
NET: Disagree	134	63	70	54	45	35	69	65	27	40	29	17	8	14	45	89	87	47	23	36	35	29	107	27	19	39	12	9	18	32	43
1	12%	12%	13%	15%	12%	10%	11%	14%	10%	14%	12%	11%	15%	15%	12%	12%	12%	13%	13%	12%	12%	12%	11%	18%	13%	10%	15%	8%	18%	8%	13%
1	1																							v	1				Α	(c
Don't know	68	25	42	28	19	21	31	37	17	12	14	9	6	10	19	48	32	36	13	21	13	13	60	7	11	23	2	4	3	19	19
	6%	5%	8%	8%	5%	6%	5%	8%	7%	4%	6%	6%	11%	11%	5%	7%	4%	10%	7%	7%	4%	5%	6%	5%	7%	6%	2%	4%	3%	4%	6%
														1				n												4	

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - t/g - b/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/8 - C/D \ Overlap \ formulae \ used. * small \ base$

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



10 Apr 2025
Table 7
Q4_3 - To what extent do you agree or disagree with the following statements? Supermarket loyality cards offer discounts and rewards that help me to save money.

Base: All adults aged 16-75 in Great Britain

		GF	NDER		AGE		SOCIA	L GRADE	Ι		RFC	ION			FDUC	ATION	WORKIN	IG STATUS		INC	OME		ETHN	NICITY		GENER#	AL ELECTION 20	124 VOTE		REFERENDUM	M 2016 VOTE
			1		1			1												1	1		WHITE	ETHNIC							
																NON		NOT	UPTO	£20000-	£35000-		ETHNIC	MINORITY	CONSERVATI		LIBERAL			'	
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR	DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(9)	(h)	(c)	(d)	(a)	(6)	(a)	(h)	(i)	(i)	(N)	(1)	(m)	(n)	(0)	(n)	(a)	(1)	(e)	(t)	(u)	(v)	(w)	(v)	(v)	(2)	(A)	(B)	(C)	(D)
LINWEIGHTED BASE	1100	526	554	353	400	347	684	416	263	285	249	155	53	95	577	523	738	362	174	284	291	274	919	168	143	393	83	106	114	460	332
WEIGHTED BASE	1100	534	546						258														941							420	346
Strongly agree	218	101	114	83	83	52	134	84	49	58	49	31	9	22	89	129	153	65	24	58	58	64	181	37	34	83	14	20	15	85	72
	20%	19%	21%	23%	22%	14%	22%	18%	19%	20%	20%	20%	17%	24%	23%	18%	21%	18%	13%	20%	19%	26%	19%	25%	24%	22%	18%	17%	15%	20%	21%
				e	e																	r									
Tend to agree	581	266	303	167	205	209	336	245	136	144	140	87	27	47	212	369	368	213	97	154	161	128	503	70	86	197	42	65	53	228	187
	53%	50%	56%	47%	53%	58%	54%	51%	53%	50%	56%	56%	51%	51%	55%	52%	50%	57%	54%	52%	54%	52%	53%	48%	60%	52%	53%	56%	53%	54%	54%
						c																									
Neither agree nor disagree	224	122	99	83	66	75	109	115	55	67	40	33	14	15	64	161	160	64	47	62	55	41	189	33	19	78	14	20	22	74	68
	20%	23%	18%	23%	17%	21%	18%	24%	21%	23%	16%	21%	27%	16%	17%	22%	22%	17%	26%	21%	18%	17%	20%	23%	13%	21%	18%	17%	22%	18%	20%
								f								n			u												
Tend to disagree	48	34	13	10	21	17	27	21	11	11	16	1	3	6	11	37	32	16	5	15	20	4	44	4	4	13	6	10	5	19	15
	4%	6%	2%	3%	5%	5%	4%	4%	4%	4%	6%	1%	5%	7%	3%	5%	4%	4%	3%	5%	7%	2%	5%	3%	2%	4%	8%	9%	5%	5%	4%
		b									k			k							u							xy			
Strongly disagree	17	8	7	6	8	3	10	7	5	5	2	2	-	2	7	10	13	4	1	5	3	6	16	-	1	6	1	1	3	9	3
	2%	2%	1%	2%	2%	1%	2%	1%	2%	2%	1%	1%	-	2%	2%	1%	2%	1%	1%	2%	1%	3%	2%	-	1%	2%	2%	1%	3%	2%	1%
NET: Agree	799	367	417	250	288	261	470	329	185	202	189	118	36	70	301	498	521	278	121	212	219	192	684	107	120	281	56	85	68	314	259
	73%	69%	76%	70%	75%	73%	76%	69%	72%	70%	75%	76%	68%	75%	78%	70%	71%	75%	68%	72%	73%	78%	73%	73%	84%	74%	71%	73%	68%	75%	75%
			а				g								0							r			yzB						
NET: Disagree	65	43	20	16	29	20	38	27	16	16	18	4	3	8	18	47	45	20	6	20	24	11	60	4	4	19	7	11	8	28	19
	6%	8%	4%	5%	7%	6%	6%	6%	6%	6%	7%	2%	5%	9%	5%	7%	6%	5%	3%	7%	8%	4%	6%	3%	3%	5%	9%	10%	8%	7%	5%
		ь							_					k														×			
Don't know	12	2	10	7	2	3	4	8	2	4	4	1		1	2	10	3	9	5	1	3	2	9	3	1	3	1	-	1	4	1
	1%		2%	2%	1%	1%	1%	2%	1%	2%	1%	1%		1%	1%	1%	•	2%	3%	•	1%	1%	1%	2%	1	1%	2%	-	1%	1%	
																		р	S												

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - f/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$



Table 8

Q4_4-To what extent do you agree or disagree with the following statements? Supermarkets raise product prices to make loyalty card discounts/ pricing appear better.

Base: All adults aged 16-75 in Great Britain

		GE	NDER		AGE		SOCIA	LGRADE			RE	SION			EDUC	ATION	WORKIN	IG STATUS		INC	OME			VICITY		GENER/	L ELECTION 20	24 VOTE		REFERENDUN	M 2016 VOTE
																NON		NOT	UP TO	£20000-	£35000-		WHITE	ETHNIC MINORITY	CONSERVATI		LIBERAL			'	
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR	DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(0)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(y)	(2)	(A)	(B)	(C)	(D)
UNWEIGHTED BASE	1100						684		263						577										143					460	
WEIGHTED BASE	1100						621		258						385										143					420	
Strongly agree	266	130	124	113	97	56	167	99	66	65	60	37	17	20	106	160	189	77	41	76	60	67	230	32	28	99	23	25	27	111	76
	24%	24%	23%	32%	25%	16%	27%	21%	25%	23%	24%	24%	32%	22%	27%	22%	26%	21%	23%	26%	20%	27%	24%	22%	19%	26%	30%	21%	27%	26%	22%
				e	e		g																							1	
Tend to agree	435	212	217	137	146	152	257	178	95	119	100	60	19	42	151	284	296	139	62	117	131	93	371	61	57	144	29	55	48	174	129
	40%	40%	40%	38%	38%	43%	41%	37%	37%	41%	40%	39%	37%	45%	39%	40%	40%	38%	35%	40%	44%	38%	39%	42%	40%	38%	37%	47%	48%	41%	37%
Neither agree nor disagree	249	128	121	65	95	89	116	133	61	65	59	36	7	22	74	176	158	91	43	71	71	50	219	26	34	88	14	24	15	83	83
	23%	24%	22%	18%	25%	25%	19%	28%	23%	22%	23%	23%	14%	24%	19%	25%	22%	25%	24%	24%	24%	20%	23%	18%	24%	23%	17%	20%	15%	20%	24%
								f								n														1	
Tend to disagree	61	30	31	22	21	19	39	22	15	13	18	11	1	3	28	34	37	24	10	16	17	15	47	14	12	22	6	5	3	19	24
	6%	6%	6%	6%	5%	5%	6%	5%	6%	5%	7%	7%	2%	3%	7%	5%	5%	6%	5%	5%	6%	6%	5%	10%	8%	6%	8%	5%	3%	5%	7%
																								v							
Strongly disagree	23	9	13	8	6	9	13	11	1	8	6	3	4	1	7	17	15	9	2	8	1	11	18	4	5	6	2	1	4	4	16
	2%	2%	2%	2%	2%	2%	2%	2%	196	3%	3%	2%	7%	1%	2%	2%	2%	2%	1%	3%		5%	2%	3%	3%	2%	3%	1%	4%	1%	5%
													h									t									C
NET: Agree	701	343	340	250	243	208	424	277	161	184	160	98	36	62	257	444	484	217	103	192	191	159	601	94	85	243	52	79	75	285	205
	64%	64%	62%	70%	63%	58%	68%	58%	62%	64%	64%	63%	69%	66%	67%	62%	66%	59%	58%	65%	64%	65%	64%	64%	59%	64%	67%	68%	75%	68%	59%
				e			g										q												x	D	
NET: Disagree	85	39	44	30	27	28	52	33	17	21	25	14	5	4	34	50	52	32	12	23	19	26	65	18	17	28	8	6	6	23	40
	8%	7%	8%	8%	7%	8%	8%	7%	7%	7%	10%	9%	9%	4%	9%	7%	7%	9%	6%	8%	6%	11%	7%	12%	12%	7%	11%	5%	6%	5%	12%
																								v						Ĺ	C
Don't know	65	25	41	13	19	33	29	36	20	19	8	9	4	5	20	45	35	30	22	7	20	10	56	9	8	22	4	7	4	29	18
	6%	5%	7%	4%	5%	9%	5%	8%	8%	7%	3%	6%	8%	6%	5%	6%	5%	8%	12%	2%	7%	4%	6%	6%	5%	6%	5%	6%	4%	7%	5%
						с			j										su		s										

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - f/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$



10 Apr 2025
Table 9
Q4_5 - To what extent do you agree or disagree with the following statements? Supermarket lyvalty card offers impact which supermarket I shop at.

Base: All adults aged 16-75 in Great Britain

		GE	NDER		AGE		SOCIA	GRADE			REG	SION			EDUC	ATION	WORKIN	IG STATUS		INC	OME			VICITY		GENER/	L ELECTION 20	24 VOTE		REFERENDUM	M 2016 VOTE
																NON		NOT	UP TO	£20000-	£35000-		WHITE	ETHNIC MINORITY	CONSERVATI		LIBERAL			['	
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR	DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(0)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(v)	(2)	(A)	(B)	(C)	(D)
UNWEIGHTED BASE	1100	526					684		263										174						143					460	332
WEIGHTED BASE	1100	534					621		258										180						143					420	346
Strongly agree	187	85	96	83	67	37	115	73	39	50	46	35	6	12	69	118	132	56	30	46	47	48	158	27	21	76	12	15	13	67	55
	17%	16%	18%	23%	17%	10%	18%	15%	15%	17%	18%	22%	11%	13%	18%	17%	18%	15%	17%	16%	16%	20%	17%	19%	15%	20%	15%	13%	13%	16%	16%
				e	e																									1	
Tend to agree	394	191	199	125	147	123	238	157	97	92	94	59	17	34	146	248	260	134	59	102	115	90	330	59	55	139	31	44	36	152	139
	36%	36%	36%	35%	38%	34%	38%	33%	38%	32%	37%	38%	33%	36%	38%	35%	36%	36%	33%	35%	38%	37%	35%	40%	38%	36%	39%	38%	36%	36%	40%
Neither agree nor disagree	286	138	146	89	92	105	144	143	72	73	63	41	13	23	91	195	192	94	49	69	80	65	244	42	33	97	18	27	27	114	72
	26%	26%	27%	25%	24%	29%	23%	30%	28%	25%	25%	27%	25%	25%	24%	27%	26%	25%	27%	24%	27%	26%	26%	28%	23%	25%	22%	23%	27%	27%	21%
								f																						ĺ	
Tend to disagree	159	84	69	40	55	64	89	70	35	46	37	15	12	15	58	101	106	53	22	53	45	29	145	11	23	46	10	23	19	62	53
	14%	16%	13%	11%	14%	18%	14%	15%	14%	16%	15%	9%	22%	16%	15%	14%	15%	14%	12%	18%	15%	12%	15%	7%	16%	12%	13%	19%	19%	15%	15%
						c							k										w								
Strongly disagree	63	32	31	12	23	28	31	32	10	25	10	4	5	9	18	45	39	25	15	22	11	12	58	5	10	18	7	7	5	22	27
	6%	6%	6%	3%	6%	8%	5%	7%	4%	9%	4%	3%	9%	10%	5%	6%	5%	7%	9%	8%	4%	5%	6%	4%	7%	5%	9%	6%	5%	5%	8%
						c				hjk				k					t											1	
NET: Agree	582	276	295	208	214	160	352	229	136	142	140	94	23	46	215	366	392	190	89	148	162	138	488	86	76	215	42	60	48	220	194
	53%	52%	54%	58%	56%	45%	57%	48%	53%	49%	56%	61%	43%	49%	56%	51%	54%	51%	49%	51%	54%	56%	52%	59%	53%	56%	54%	51%	48%	52%	56%
				e	e		g					i																			
NET: Disagree	222	117	100	53	78	92	121	102	46	71	46	19	16	24	76	147	145	77	37	75	56	41	203	16	34	64	17	30	25	84	80
	20%	22%	18%	15%	20%	26%	19%	21%	18%	25%	19%	12%	31%	26%	20%	20%	20%	21%	21%	26%	19%	17%	22%	11%	23%	17%	22%	26%	25%	20%	23%
						c				k			k	k						u			w							1	
Don't know	10	4	6	8	1		4	6	5	3	1	1		-	2	8	1	8	5	1	2	2	7	3	-	6	1	-	-	3	•
	1%	1%	1%	2%	•	•	1%	1%	2%	1%	1%	1%	-	-	1%	1%	•	2%	3%	•	1%	1%	1%	2%	-	1%	1%	-	-	1%	
				de														р	s											1	

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - t/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$



Table 10
Q4_6 - To what extent do you agree or disagree with the following statements? Supermarket loyalty card offers and pricing often make me buy products that I don't need.

Base: All adults aged 16-75 in Great Britain

		GE	NDER		AGE		SOCIA	L GRADE			REG	ION			EDUC	ATION	WORKIN	G STATUS		INC	OME		ETHN	IICITY		GENER/	AL ELECTION 20	24 VOTE		REFERENDUN	M 2016 VOTE
																NON		NOT	UP TO	£20000-	£35000-		WHITE	ETHNIC MINORITY	CONSERVATI		LIBERAL				
		MAN	WOMAN	16-34	35-54	55+	ABC1	C2DE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR		REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(y)	(2)	(A)	(B)	(C)	(D)
UNWEIGHTED BASE	1100	526					684																		143					460	332
WEIGHTED BASE	1100	534	546	357	385	358	621	479	258	289	251	156	53*	93*	385	715	730	370	180	294	300	245	941	147	143	381	79*	116*	100*	420	346
Strongly agree	92	53	35	50	29	13	50	42	17	22	19	21	5	7	41	51	73	19	14	18	19	32	73	18	12	35	9	6	6	38	25
	8%	10%	6%	14%	7%	4%	8%	9%	7%	8%	8%	13%	10%	8%	11%	7%	10%	5%	8%	6%	6%	13%	8%	12%	8%	9%	11%	5%	6%	9%	7%
				de	e							h			0		q					st								\vdash	
Tend to agree	262	137	121	99	106	57	174	87	63	66	60	41	14	17	99	163	194	68	27	70	73	72	207	53	35	99	10	20	26	110	71
	24%	26%	22%	28%	27%	16%	28%	18%	24%	23%	24%	26%	26%	19%	26%	23%	27%	18%	15%	24%	24%	29%	22%	36%	24%	26%	13%	17%	26%	26%	20%
				e	e		g										q				r	r		v		Z			2	\leftarrow	
Neither agree nor disagree	265	116	145	99	80	86	134	131	66	71	60	35	11	23	83	182	164	101	39	80	75	51	228	35	31	83	23	26	27	95	84
	24%	22%	27%	28% d	21%	24%	22%	27%	25%	24%	24%	23%	21%	25%	22%	26%	23%	27%	21%	27%	25%	21%	24%	24%	22%	22%	30%	23%	27%	23%	24%
Tend to disagree	303	133	165	67	112	124	180	123	84	81	73	36	9	20	111	192	197	106	50	81	91	55	273	24	46	101	14	49	22	106	107
	28%	25%	30%	19%	29%	35%	29%	26%	33%	28%	29%	23%	18%	21%	29%	27%	27%	29%	28%	28%	30%	22%	29%	16%	32%	26%	18%	42%	22%	25%	31%
					c	c																	w		z			y2B		-	
Strongly disagree	166	89	76	35	56	76	79	88	24	44	38	22	13	25	49	117	96	70	43	43	40	34	150	15	19	56	21	15	18	68	56
	15%	17%	14%	10%	14%	21%	13%	18%	9%	15%	15%	14%	25%	27%	13%	16%	13%	19%	24%	14%	13%	14%	16%	10%	14%	15%	27%	13%	18%	16%	16%
						cd		f					h	hijk				р	stu								xyA			\leftarrow	
NET: Agree	354	190	155	149	135	70	224	130	81	89	80	61	19	24	140	214	267	87	42	88	92	104	280	71	47	134	19	26	32	148	96
	32%	36%	28%	42%	35%	20%	36%	27%	31%	31%	32%	39%	36%	26%	36%	30%	37%	23%	23%	30%	31%	42%	30%	48%	33%	35%	25%	23%	32%	35%	28%
		b		e	e		g								0		q					rst		v		A				D	
NET: Disagree	470	221	240	102	168	200	259	211	108	126	111	58	22	45	160	309	294	176	92	124	131	89	423	39	65	157	35	64	40	174	164
	43%	41%	44%	29%	44%	56%	42%	44%	42%	43%	44%	37%	43%	48%	42%	43%	40%	48%	51%	42%	44%	36%	45%	27%	46%	41%	44%	55%	40%	41%	47%
					c	cd												р	u				w					У		\leftarrow	
Don't know	11	5	6	7	2	3	4	7	4	4	1	1	-	1	2	9	5	7	7	2	1	1	9	2	-	7	1	-	1	3	3
	1%	1%	1%	2%	1%	1%	1%	2%	2%	1%	1%	1%		1%	1%	1%	1%	2%	4%	1%	•	1%	1%	1%		2%	2%		1%	1%	1%
																			stu												

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - t/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 11
Q4_7 - To what extent do you agree or disagree with the following statements? Supermarket loyalty cards collect more data about users than I am comfortable sharing.

Base: All adults aged 16-75 in Great Britain

		GE	NDER		AGE		SOCIA	L GRADE			RFC	ION			FDUC	ATION	WORKIN	G STATUS		INC	OMF		FTHN	NICITY		GENER4	AL ELECTION 20	24 VOTE		REFERENDU	M 2016 VOTE
		1	1		1			1		1										1	1		WHITE	ETHNIC							
																NON		NOT	UP TO	£20000-	£35000-		ETHNIC		CONSERVATI		LIBERAL				1
		MAN	WOMAN	16-34	35-54	55+	ABC1	CZDE	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	GRADUATES	GRADUATES	WORKING	WORKING	£19999	£34999	£54999	£55000+	GROUP	GROUPS	VE	LABOUR	DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(e)	(h)	(i)	(i)	(k)	(1)	(m)	(n)	(0)	(n)	(n)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(v)	(2)	(A)	(R)	(C)	(D)
LINWEIGHTED BASE	1100	526	554	353	400	347	684	416	263	285	249	155	53	95	577	523	738	362	174	284	291	274	919	168	143	393	83	106	114	460	332
WEIGHTED BASE	1100	534		357																					143					420	
Strongly agree	142	81	57	45	58	39	90	52	28	37	31	25	8	13	56	86	108	34	21	31	35	47	118	24	21	50	16	15	9	60	50
	13%	15%	11%	13%	15%	11%	15%	11%	11%	13%	12%	16%	15%	14%	15%	12%	15%	9%	11%	10%	12%	19%	12%	16%	15%	13%	21%	13%	9%	14%	15%
		b															a					st					В				
Tend to agree	271	136	130	83	101	87	159	112	70	68	61	43	11	20	101	170	195	77	40	82	77	56	224	43	30	98	13	30	32	103	94
	25%	25%	24%	23%	26%	24%	26%	23%	27%	23%	24%	27%	20%	22%	26%	24%	27%	21%	22%	28%	26%	23%	24%	29%	21%	26%	16%	26%	32%	25%	27%
																													2		
Neither agree nor disagree	359	174	180	106	115	139	187	172	89	104	78	47	11	30	115	245	216	143	62	95	95	75	312	45	45	119	29	45	32	138	104
	33%	33%	33%	30%	30%	39%	30%	36%	34%	36%	31%	30%	20%	33%	30%	34%	30%	39%	34%	32%	32%	31%	33%	30%	31%	31%	37%	39%	32%	33%	30%
						cd												р													
Tend to disagree	197	88	107	65	74	58	114	83	41	41	56	30	9	20	69	129	127	70	34	51	58	40	179	16	34	68	13	16	18	78	57
	18%	16%	20%	18%	19%	16%	18%	17%	16%	14%	22%	20%	17%	22%	18%	18%	17%	19%	19%	17%	19%	16%	19%	11%	24%	18%	16%	14%	18%	19%	16%
											1												w								
Strongly disagree	72	39	32	36	23	13	44	28	13	21	14	6	15	3	27	45	50	22	7	24	19	20	58	13	9	29	2	7	6	20	26
	7%	7%	6%	10%	6%	4%	7%	6%	5%	7%	6%	4%	28%	3%	7%	6%	7%	6%	4%	8%	6%	8%	6%	9%	7%	8%	2%	6%	6%	5%	7%
				e									hijkm																		
NET: Agree	414	217	187	128	159	126	249	165	98	104	92	68	18	33	157	257	303	111	61	113	111	103	341	67	51	148	29	45	41	163	145
	38%	41%	34%	36%	41%	35%	40%	34%	38%	36%	37%	44%	35%	36%	41%	36%	41%	30%	34%	39%	37%	42%	36%	45%	35%	39%	37%	39%	41%	39%	42%
																	q							v							
NET: Disagree	269	127	140	101	98	71	158	111	54	62	70	36	24	23	96	173	177	93	42	75	76	60	237	29	44	98	14	23	24	98	83
1	24%	24%	26%	28%	25%	20%	26%	23%	21%	22%	28%	23%	45%	25%	25%	24%	24%	25%	23%	26%	25%	24%	25%	19%	31%	26%	18%	20%	24%	23%	24%
				e									hikm																		
Don't know	57	17	40	23	14	21	26	32	17	18	11	5	-	7	17	41	34	23	15	10	18	8	51	7	4	17	7	3	3	21	15
	5%	3%	7%	6%	4%	6%	4%	7%	7%	6%	4%	3%	-	7%	4%	6%	5%	6%	8%	4%	6%	3%	5%	5%	3%	4%	8%	3%	3%	5%	4%
			а																su												

 $Proportions/Means: Columns \ Tested \ (5\% \ risk \ level) - a/b - c/d/e - t/g - h/i/j/k/l/m - n/o - p/q - r/s/t/u - v/w - x/y/z/A/B - C/D \ Overlap \ formulae \ used. * small \ base$

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.