

BCF Support Programme Evaluation

PERCEPTION. Do you see the BCF Support Programme as primarily...

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
A way for high performing systems to improve further	17 45%	11 58%	3 25%	8 53%	2 67%	8 57%	2 50%
A way for poor performing systems to access support	16 42%	11 58%	4 33%	7 47%	3 100%	7 50%	3 75%
Something that would be helpful for all systems	27 71%	16 84%	7 58%	13 87%	2 67%	12 86%	3 75%
Not something worth accessing for most systems	1 3%	-	1 8%	-	-	-	-
I don't know	2 5%	-	1 8%	-	-	-	-
I would prefer not to say	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

* small base; ** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

OVERLAP. How, if at all, does the BCF Support Programme align with other support offers available to your system?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
The Support Programme offers something distinctive and does not overlap with other support offers	19 50%	13 68%	4 33%	10 67%	2 67%	9 64%	3 75%
Elements of the Support Programme overlap with other support offers	11 29%	4 21%	4 33%	4 27%	- -	4 29%	- -
The Support Programme replicates other support offers	-	-	-	-	-	-	-
I don't know	8 21%	2 11%	4 33%	1 7%	1 33%	1 7%	1 25%
I would prefer not to say	-	-	-	-	-	-	-

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BCF Support Programme Evaluation

WHICHOVERLAP. You said that the BCF Support Programme overlaps with/replicates other support offers, which other support offers were you considering?

Base : All responding systems who report that the Support Programme overlaps with/ replicates other support offers

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	11**	4**	4**	4**	..**	4**	..**
(Unweighted) Total	11**	4**	4**	4**	..**	4**	..**
Weighted Total	11**	4**	4**	4**	..**	4**	..**
ECIST	6	3	1	3	-	3	-
	55%	75%	25%	75%	-	75%	-
GIRFT	3	-	2	-	-	-	-
	27%	-	50%	-	-	-	-
Partners in Care and Health	9	4	3	4	-	4	-
	82%	100%	75%	100%	-	100%	-
Individually sourced support	3	1	2	1	-	1	-
	27%	25%	50%	25%	-	25%	-
Other	-	-	-	-	-	-	-
	-	-	-	-	-	-	-
I don't know	-	-	-	-	-	-	-
	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

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BCF Support Programme Evaluation**REQUESTSUPP2. Based on your understanding, what are the different types of support available from the Support Programme?****Base : All responding systems responding systems**

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Advice & guidance - around BCF policies / framework	1 3%	-	1 8%	-	-	-	-
Advice & guidance - assistance with form completion	1 3%	-	1 8%	-	-	-	-
Advice & Guidance - review work / draft submission	2 5%	-	2 17%	-	-	-	-
Advice & guidance - support during reporting process	2 5%	1 5%	-	1 7%	-	1 7%	-
Advice & Guidance - assistance with templates	3 8%	-	2 17%	-	-	-	-
BCF planning support	3 8%	-	1 8%	-	-	-	-
Bespoke / tailored support	5 13%	3 16%	2 17%	3 20%	-	2 14%	1 25%
Capacity and demand modelling support	6 16%	3 16%	2 17%	2 13%	-	2 14%	-
Collaboration - design support / co-designing system	3 8%	2 11%	1 8%	1 7%	1 33%	1 7%	1 25%
Collaboration - partnership / joint-working	1 3%	1 5%	-	1 7%	-	1 7%	-
Collaboration - sharing of knowledge / good practices / experience	5 13%	4 21%	1 8%	4 27%	-	3 21%	1 25%
Communication - offer webinars / events / seminars	6 16%	2 11%	4 33%	2 13%	-	2 14%	-
Communication - peer learning and networking	4 11%	2 11%	2 17%	2 13%	-	2 14%	-
Communication - regular meetings / follow-up / updates	5 13%	2 11%	2 17%	1 7%	1 33%	1 7%	1 25%

Fieldwork Dates : 26th November - 20th December**Respondent type : Local systems in England****Source : Ipsos MORI (JN: 23-090252-01)****23-090252-BCF-Support-Prog-Eval BCF tabs public draft6**Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation**REQUESTSUPP2. Based on your understanding, what are the different types of support available from the Support Programme?****Base : All responding systems responding systems**

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Weighted Total	38*	19**	12**	15**	3**	14**	4**
CTH Support	1 3%	1 5%	-	1 7%	-	1 7%	-
Diagnostic support	4 11%	3 16%	1 8%	2 13%	1 33%	2 14%	1 25%
Discharge fund and pathway support	3 8%	1 5%	-	-	-	-	-
External consultancy and specialist support	1 3%	-	-	-	-	-	-
Hospital flow metrics support	1 3%	-	1 8%	-	-	-	-
Inspection support	1 3%	1 5%	-	-	1 33%	-	1 25%
Regional and national support	1 3%	-	-	-	-	-	-
Sector-led support programme	2 5%	2 11%	-	1 7%	1 33%	1 7%	1 25%
Other comments	8 21%	4 21%	2 17%	2 13%	1 33%	2 14%	1 25%
Negative comments	1 3%	-	1 8%	-	-	-	-
I don't know	8 21%	4 21%	3 25%	3 20%	1 33%	3 21%	1 25%
I would prefer not to say	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December**Respondent type : Local systems in England****Source : Ipsos MORI (JN: 23-090252-01)****23-090252-BCF-Support-Prog-Eval BCF tabs public draft6**

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BCF Support Programme Evaluation

ENGAGEMENT. Has your local system received support through the BCF Support Programme?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Yes	19 50%	19 100%	-	15 100%	3 100%	14 100%	4 100%
No	12 32%	-	12 100%	-	-	-	-
I don't know	7 18%	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

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BCF Support Programme Evaluation

SUPPORTTYPE. Which of the following support has your system received, or are you currently receiving, through the BCF Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Scoping Diagnostic	5	5	-	3	2	3	2
	26%	26%	-	20%	67%	21%	50%
Capacity and Demand planning e.g., discharge support	13	13	-	10	2	9	3
	68%	68%	-	67%	67%	64%	75%
Leadership support and development	5	5	-	4	-	4	-
	26%	26%	-	27%	-	29%	-
BCF governance support	6	6	-	5	1	5	1
	32%	32%	-	33%	33%	36%	25%
'One Version of the Truth' data support	-	-	-	-	-	-	-
	-	-	-	-	-	-	-
Promotion and engagement activities	6	6	-	5	1	5	1
	32%	32%	-	33%	33%	36%	25%
Other	2	2	-	2	-	2	-
	11%	11%	-	13%	-	14%	-
I don't know	-	-	-	-	-	-	-
	-	-	-	-	-	-	-
Mean number of mentions	1.95	1.95	-	1.93	2.00	2.00	1.75

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BCF Support Programme Evaluation

EOISUPP. Was the support you received directed to you or did your system request the support?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
The support was directed to our system	7 37%	7 37%	-	7 47%	-	7 50%	-
The support was requested by our system	13 68%	13 68%	-	10 67%	3 100%	9 64%	4 100%
Other	-	-	-	-	-	-	-
I don't know	2 11%	2 11%	-	1 7%	-	1 7%	-

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BCF Support Programme Evaluation

WHYDIRECT. To what extent do you agree or disagree with the following statement?
I understand why the support was directed to my local system

Base : All responding systems where the support was directed

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	4**	4**	-.**	4**	-.**	4**	-.**
(Unweighted) Total	4**	4**	-.**	4**	-.**	4**	-.**
Weighted Total	4**	4**	-.**	4**	-.**	4**	-.**
Strongly agree	1 25%	1 25%	-	1 25%	-	1 25%	-
Agree	3 75%	3 75%	-	3 75%	-	3 75%	-
Neither agree nor disagree	-	-	-	-	-	-	-
Disagree	-	-	-	-	-	-	-
Strongly disagree	-	-	-	-	-	-	-
I don't know	-	-	-	-	-	-	-
Agree	4 100%	4 100%	-	4 100%	-	4 100%	-
Disagree	-	-	-	-	-	-	-
Net Agree	4 100%	4 100%	0 0%	4 100%	0 0%	4 100%	0 0%

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BCF Support Programme Evaluation

INVOLVEDINREQUEST. Were you involved in requesting support from the Support Programme?

Base : All responding systems where the support was requested

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	10**	10**	-.**	7**	3**	6**	4**
(Unweighted) Total	10**	10**	-.**	7**	3**	6**	4**
Weighted Total	10**	10**	-.**	7**	3**	6**	4**
Yes	8 80%	8 80%	-	5 71%	3 100%	4 67%	4 100%
No	2 20%	2 20%	-	2 29%	-	2 33%	-

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BCF Support Programme Evaluation

REQUESTSUPP. How easy or difficult did you find the process of requesting support from the Support Programme?

Base : All responding systems who were involved in requesting the support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	8**	8**	.**	5**	3**	4**	4**
(Unweighted) Total	8**	8**	.**	5**	3**	4**	4**
Weighted Total	8**	8**	.**	5**	3**	4**	4**
Very easy	7 88%	7 88%	-	5 100%	2 67%	4 100%	3 75%
Quite easy	-	-	-	-	-	-	-
Neither easy nor difficult	-	-	-	-	-	-	-
Quite difficult	1 13%	1 13%	-	-	1 33%	-	1 25%
Very difficult	-	-	-	-	-	-	-
I don't know	-	-	-	-	-	-	-
I would prefer not to say	-	-	-	-	-	-	-
Easy	7 88%	7 88%	-	5 100%	2 67%	4 100%	3 75%
Difficult	1 13%	1 13%	-	-	1 33%	-	1 25%
Net easy	6 75%	6 75%	0 0%	5 100%	1 33%	4 100%	2 50%

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BCF Support Programme Evaluation

SCOPING. How would you describe the length of the scoping phase of the BCF Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Too short	-	-	-	-	-	-	-
About right	15 79%	15 79%	-	12 80%	3 100%	11 79%	4 100%
Too long	-	-	-	-	-	-	-
I don't know	4 21%	4 21%	-	3 20%	-	3 21%	-

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BCF Support Programme Evaluation

QUALITY. To what extent do you agree or disagree with the following?
Summary

Base : All responding systems who have received support

	The support met our system's needs and objectives relating to the BCF	The quality of support was high	The support was effective in addressing our challenges	The Programme provided adequate advice and support for implementing changes	Overall, our system was satisfied with the support delivered	The support received will have lasting impacts on our system
Total	19	19	19	19	19	19
(Unweighted) Total	19	19	19	19	19	19
Weighted Total	19	19	19	19	19	19
Strongly agree	5	8	4	5	5	2
	26%	42%	21%	26%	26%	11%
Agree	10	7	10	8	10	10
	53%	37%	53%	42%	53%	53%
Neither agree nor disagree	2	1	2	3	1	4
	11%	5%	11%	16%	5%	21%
Disagree	-	2	1	1	1	1
	-	11%	5%	5%	5%	5%
Strongly disagree	2	1	2	2	2	2
	11%	5%	11%	11%	11%	11%
Prefer not to say	-	-	-	-	-	-
	-	-	-	-	-	-
Agree	15	15	14	13	15	12
	79%	79%	74%	68%	79%	63%
Disagree	2	3	3	3	3	3
	11%	16%	16%	16%	16%	16%
Net Agree	13	12	11	10	12	9
	68%	63%	58%	53%	63%	47%

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BCF Support Programme Evaluation

QUALITYa. To what extent do you agree or disagree with the following?
The support met our system's needs and objectives relating to the BCF

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	5 26%	5 26%	-	5 33%	-	5 36%	-
Agree	10 53%	10 53%	-	10 67%	-	9 64%	1 25%
Neither agree nor disagree	2 11%	2 11%	-	-	1 33%	-	1 25%
Disagree	-	-	-	-	-	-	-
Strongly disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Prefer not to say	-	-	-	-	-	-	-
Agree	15 79%	15 79%	-	15 100%	-	14 100%	1 25%
Disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Net Agree	13 68%	13 68%	0 0%	15 100%	-2 -67%	14 100%	-1 -25%

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BCF Support Programme Evaluation

QUALITYb. To what extent do you agree or disagree with the following?
The quality of support was high

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	8 42%	8 42%	-	8 53%	-	8 57%	-
Agree	7 37%	7 37%	-	7 47%	-	6 43%	1 25%
Neither agree nor disagree	1 5%	1 5%	-	-	-	-	-
Disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Strongly disagree	1 5%	1 5%	-	-	1 33%	-	1 25%
Prefer not to say	-	-	-	-	-	-	-
Agree	15 79%	15 79%	-	15 100%	-	14 100%	1 25%
Disagree	3 16%	3 16%	-	-	3 100%	-	3 75%
Net Agree	12 63%	12 63%	0 0%	15 100%	-3 -100%	14 100%	-2 -50%

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BCF Support Programme Evaluation

QUALITYc. To what extent do you agree or disagree with the following?
The support was effective in addressing our challenges

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	4 21%	4 21%	-	4 27%	-	4 29%	-
Agree	10 53%	10 53%	-	10 67%	-	9 64%	1 25%
Neither agree nor disagree	2 11%	2 11%	-	1 7%	-	1 7%	-
Disagree	1 5%	1 5%	-	-	1 33%	-	1 25%
Strongly disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Prefer not to say	-	-	-	-	-	-	-
Agree	14 74%	14 74%	-	14 93%	-	13 93%	1 25%
Disagree	3 16%	3 16%	-	-	3 100%	-	3 75%
Net Agree	11 58%	11 58%	0 0%	14 93%	-3 -100%	13 93%	-2 -50%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

QUALITYd. To what extent do you agree or disagree with the following?
The Programme provided adequate advice and support for implementing changes

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	5 26%	5 26%	-	5 33%	-	5 36%	-
Agree	8 42%	8 42%	-	8 53%	-	7 50%	1 25%
Neither agree nor disagree	3 16%	3 16%	-	2 13%	-	2 14%	-
Disagree	1 5%	1 5%	-	-	1 33%	-	1 25%
Strongly disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Prefer not to say	-	-	-	-	-	-	-
Agree	13 68%	13 68%	-	13 87%	-	12 86%	1 25%
Disagree	3 16%	3 16%	-	-	3 100%	-	3 75%
Net Agree	10 53%	10 53%	0 0%	13 87%	-3 -100%	12 86%	-2 -50%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

QUALITY To what extent do you agree or disagree with the following?
Overall, our system was satisfied with the support delivered

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	5 26%	5 26%	-	5 33%	-	5 36%	-
Agree	10 53%	10 53%	-	10 67%	-	9 64%	1 25%
Neither agree nor disagree	1 5%	1 5%	-	-	-	-	-
Disagree	1 5%	1 5%	-	-	1 33%	-	1 25%
Strongly disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Prefer not to say	-	-	-	-	-	-	-
Agree	15 79%	15 79%	-	15 100%	-	14 100%	1 25%
Disagree	3 16%	3 16%	-	-	3 100%	-	3 75%
Net Agree	12 63%	12 63%	0 0%	15 100%	-3 -100%	14 100%	-2 -50%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

QUALITYf. To what extent do you agree or disagree with the following?
The support received will have lasting impacts on our system

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Strongly agree	2 11%	2 11%	-	2 13%	-	2 14%	-
Agree	10 53%	10 53%	-	10 67%	-	10 71%	-
Neither agree nor disagree	4 21%	4 21%	-	3 20%	-	2 14%	1 25%
Disagree	1 5%	1 5%	-	-	1 33%	-	1 25%
Strongly disagree	2 11%	2 11%	-	-	2 67%	-	2 50%
Prefer not to say	-	-	-	-	-	-	-
Agree	12 63%	12 63%	-	12 80%	-	12 86%	-
Disagree	3 16%	3 16%	-	-	3 100%	-	3 75%
Net Agree	9 47%	9 47%	0 0%	12 80%	-3 -100%	12 86%	-3 -75%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

DELIVERYORG. How satisfied were you with the appointed contractor who delivered the support?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Very satisfied	8 42%	8 42%	-	8 53%	-	8 57%	-
Satisfied	6 32%	6 32%	-	6 40%	-	5 36%	1 25%
Neither satisfied nor dissatisfied	2 11%	2 11%	-	-	1 33%	-	1 25%
Dissatisfied	1 5%	1 5%	-	-	1 33%	-	1 25%
Very dissatisfied	1 5%	1 5%	-	-	1 33%	-	1 25%
Prefer not to say	1 5%	1 5%	-	1 7%	-	1 7%	-
Satisfied	14 74%	14 74%	-	14 93%	-	13 93%	1 25%
Dissatisfied	2 11%	2 11%	-	-	2 67%	-	2 50%
Net Satisfied	12 63%	12 63%	0 0%	14 93%	-2 -67%	13 93%	-1 -25%

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

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Proportions/Mean; Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

SUPPMODEL. How was the support you received delivered?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Online training modules	5 26%	5 26%	-	4 27%	1 33%	4 29%	1 25%
In-person workshops and interviews	7 37%	7 37%	-	6 40%	1 33%	6 43%	1 25%
In-person consultations and training	4 21%	4 21%	-	4 27%	-	4 29%	-
Other	2 11%	2 11%	-	1 7%	-	1 7%	-
A blended approach	7 37%	7 37%	-	5 33%	2 67%	4 29%	3 75%
I don't know	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

SYSTEMNEEDS. Did this model effectively meet your local system's needs?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Yes, this effectively met our needs	11 58%	11 58%	-	11 73%	-	11 79%	-
Yes, this somewhat met our needs	4 21%	4 21%	-	4 27%	-	3 21%	1 25%
No, this did not effectively meet our needs	3 16%	3 16%	-	- -	3 100%	- -	3 75%
I don't know	1 5%	1 5%	-	- -	- -	- -	- -
Net Yes	15 79%	15 79%	-	15 100%	-	14 100%	1 25%

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

SUPPDELIVERY. Which model of support delivery would be most effective for your local system?

Base : All responding systems who felt that the support did not fully meet their needs

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	7**	7**	-.**	4**	3**	3**	4**
(Unweighted) Total	7**	7**	-.**	4**	3**	3**	4**
Weighted Total	7**	7**	-.**	4**	3**	3**	4**
Online training modules	2 29%	2 29%	-	1 25%	1 33%	1 33%	1 25%
In-person workshops and interviews	2 29%	2 29%	-	1 25%	1 33%	1 33%	1 25%
In-person consultations and training	1 14%	1 14%	-	-	1 33%	-	1 25%
Other	-	-	-	-	-	-	-
A blended approach	5 71%	5 71%	-	3 75%	2 67%	2 67%	3 75%
I don't know	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

FURTHER SUPPORT. Would your system have benefitted from additional support to implement the recommendations from the Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Yes	6 32%	6 32%	-	5 33%	1 33%	4 29%	2 50%
No	7 37%	7 37%	-	5 33%	2 67%	5 36%	2 50%
I don't know	6 32%	6 32%	-	5 33%	-	5 36%	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

ADDITIONALSUPPORT. What types of additional support would be most beneficial in helping your system to implement recommendations?

Base : All responding systems who report they would have benefitted from additional support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	6**	6**	..**	5**	1**	4**	2**
(Unweighted) Total	6**	6**	..**	5**	1**	4**	2**
Weighted Total	6**	6**	..**	5**	1**	4**	2**
Identification of wins	1 17%	1 17%	- -	1 20%	- -	- -	1 50%
Continuation of support / assistance for additional phases	2 33%	2 33%	- -	2 40%	- -	2 50%	- -
Better clarity / understanding of system leadership	1 17%	1 17%	- -	1 20%	- -	1 25%	- -
Better cross-collaboration between teams	1 17%	1 17%	- -	1 20%	- -	1 25%	- -
Application of the High Impact Change model	1 17%	1 17%	- -	- -	1 100%	- -	1 50%
Evaluation support	1 17%	1 17%	- -	1 20%	- -	1 25%	- -
I don't know	-	-	-	-	-	-	-
I would prefer not to say	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

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Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

STAGEOFINVOLVE. Which, if any, stage(s) of the Support Programme was your Better Care Manager (BCM) involved in?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Suggesting or directing us to support	14 74%	14 74%	-	12 80%	2 67%	11 79%	3 75%
Initial scoping and diagnostics	9 47%	9 47%	-	7 47%	2 67%	6 43%	3 75%
Support delivery	7 37%	7 37%	-	6 40%	1 33%	6 43%	1 25%
Post-support reporting and review	9 47%	9 47%	-	8 53%	1 33%	7 50%	2 50%
Supporting us in implementation following support	7 37%	7 37%	-	7 47%	-	7 50%	-
BCM was not involved at any stage	-	-	-	-	-	-	-
Other	1 5%	1 5%	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

LEVEL OF BCM INVOLVEMENT **Summary**

Base : All responding systems who report their BCM was involved in the Support Programme

	Initial scoping and diagnostics	Support delivery	Post-support reporting and review	Supporting us in implementation following support
Total	9	7	9	7
(Unweighted) Total	9	7	9	7
Weighted Total	9	7	9	7
High (e.g., actively participating in all the stages they were involved in)	5 56%	4 57%	5 56%	2 29%
Medium (e.g., providing advice)	3 33%	3 43%	4 44%	4 57%
Low (e.g., occasional consultation or minimal involvement)	-	-	-	-
I don't know	1 11%	-	-	1 14%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval_BCF_tabs_public_draft6

BCF Support Programme Evaluation

LEVELOFBCMINVOLVEa. What level of involvement did your BCM's have in...
Initial scoping and diagnostics

Base : All responding systems who report their BCM was involved in the Support Programme

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	9**	9**	0**	7**	2**	6**	3**
(Unweighted) Total	9**	9**	0**	7**	2**	6**	3**
Weighted Total	9**	9**	0**	7**	2**	6**	3**
High (e.g., actively participating in all the stages they were involved in)	5 56%	5 56%	0 0%	4 57%	1 50%	3 50%	2 67%
Medium (e.g., providing advice)	3 33%	3 33%	0 0%	2 29%	1 50%	2 33%	1 33%
Low (e.g., occasional consultation or minimal involvement)	- -	- -	- -	- -	- -	- -	- -
I don't know	1 11%	1 11%	0 0%	1 14%	0 0%	1 17%	0 0%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

LEVELOFBCMINVOLVEb. What level of involvement did your BCM's have in...
Support delivery

Base : All responding systems who report their BCM was involved in the Support Programme

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	7**	7**	-.**	6**	1**	6**	1**
(Unweighted) Total	7**	7**	-.**	6**	1**	6**	1**
Weighted Total	7**	7**	-.**	6**	1**	6**	1**
High (e.g., actively participating in all the stages they were involved in)	4 57%	4 57%	- -	4 67%	- -	4 67%	- -
Medium (e.g., providing advice)	3 43%	3 43%	- -	2 33%	1 100%	2 33%	1 100%
Low (e.g., occasional consultation or minimal involvement)	-	-	-	-	-	-	-
I don't know	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

LEVELOFBCMINVOLVEc. What level of involvement did your BCM's have in...
Post-support reporting and review

Base : All responding systems who report their BCM was involved in the Support Programme

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	9**	9**	0**	8**	1**	7**	2**
(Unweighted) Total	9**	9**	0**	8**	1**	7**	2**
Weighted Total	9**	9**	0**	8**	1**	7**	2**
High (e.g., actively participating in all the stages they were involved in)	5 56%	5 56%	0 0%	5 63%	0 0%	4 57%	1 50%
Medium (e.g., providing advice)	4 44%	4 44%	0 0%	3 38%	1 100%	3 43%	1 50%
Low (e.g., occasional consultation or minimal involvement)	-	-	-	-	-	-	-
I don't know	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

LEVELOFBCMINVOLVED. What level of involvement did your BCM's have in...
Supporting us in implementation following support

Base : All responding systems who report their BCM was involved in the Support Programme

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	7**	7**	-.**	7**	-.**	7**	-.**
(Unweighted) Total	7**	7**	-.**	7**	-.**	7**	-.**
Weighted Total	7**	7**	-.**	7**	-.**	7**	-.**
High (e.g., actively participating in all the stages they were involved in)	2 29%	2 29%	-	2 29%	-	2 29%	-
Medium (e.g., providing advice)	4 57%	4 57%	-	4 57%	-	4 57%	-
Low (e.g., occasional consultation or minimal involvement)	-	-	-	-	-	-	-
I don't know	1 14%	1 14%	-	1 14%	-	1 14%	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
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BCF Support Programme Evaluation

USEFULNESSOFBCM. To what extent do you agree that the level of BCM involvement in your system's support offer was appropriate?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	..**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	..**	15**	3**	14**	4**
Weighted Total	19**	19**	..**	15**	3**	14**	4**
Strongly agree	8 42%	8 42%	-	6 40%	2 67%	6 43%	2 50%
Agree	7 37%	7 37%	-	6 40%	1 33%	5 36%	2 50%
Neither agree nor disagree	2 11%	2 11%	-	1 7%	-	1 7%	-
Disagree	-	-	-	-	-	-	-
Strongly disagree	2 11%	2 11%	-	2 13%	-	2 14%	-
Prefer not to say	-	-	-	-	-	-	-
Agree	15 79%	15 79%	-	12 80%	3 100%	11 79%	4 100%
Disagree	2 11%	2 11%	-	2 13%	-	2 14%	-
Net Agree	13 68%	13 68%	0 0%	10 67%	3 100%	9 64%	4 100%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

MEASUREOUTCOMES. Is your local system set up to measure any changes (e.g. outputs, outcomes, or impacts) as a result of the BCF Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Yes	7 37%	7 37%	-	7 47%	-	7 50%	-
No	8 42%	8 42%	-	5 33%	3 100%	5 36%	3 75%
I don't know	4 21%	4 21%	-	3 20%	-	2 14%	1 25%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

SEENOUTCOMES. Have you seen, or do you expect to see any changes (e.g. outputs, outcomes, or impacts) as a result of the BCF Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Yes, we have seen changes as a result of the BCF Support Programme	8 42%	8 42%	-	8 53%	-	8 57%	-
Not yet, but we expect to see some changes in the next few months	4 21%	4 21%	-	4 27%	-	4 29%	-
No, we have not seen any changes as a result of the BCF Support Programme	4 21%	4 21%	-	1 7%	3 100%	-	4 100%
We have seen changes but are unsure if we can attribute them to the BCF Support Programme as we have received other support in the system	2 11%	2 11%	-	2 13%	-	2 14%	-
I don't know	1 5%	1 5%	-	-	-	-	-
I would prefer not to say	-	-	-	-	-	-	-
Net Yes	14 74%	14 74%	-	14 93%	-	14 100%	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

WHATOUTCOMES. What changes have you, or do you expect to see?

Base : All responding systems who have seen/ expect to see outcomes

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	14**	14**	..**	14**	..**	14**	..**
(Unweighted) Total	14**	14**	..**	14**	..**	14**	..**
Weighted Total	14**	14**	..**	14**	..**	14**	..**
Better clarity on capacity and demand	2 14%	2 14%	-	2 14%	-	2 14%	-
Better communication	2 14%	2 14%	-	2 14%	-	2 14%	-
Better equipped to identify areas for improvement	1 7%	1 7%	-	1 7%	-	1 7%	-
Better informed planning for discharge capacity	2 14%	2 14%	-	2 14%	-	2 14%	-
Better measurements of success	1 7%	1 7%	-	1 7%	-	1 7%	-
Better system resilience	1 7%	1 7%	-	1 7%	-	1 7%	-
Better understanding of BCF offering	1 7%	1 7%	-	1 7%	-	1 7%	-
Improved decision-making / strategy / planning	1 7%	1 7%	-	1 7%	-	1 7%	-
Improved engagement / ownership from System partners	1 7%	1 7%	-	1 7%	-	1 7%	-
Improved governance	2 14%	2 14%	-	2 14%	-	2 14%	-
Improved relationships / joint- working / integrated working	2 14%	2 14%	-	2 14%	-	2 14%	-
Improved ways of working / changed practices / processes	3 21%	3 21%	-	3 21%	-	3 21%	-
More bespoke / tailor support	1 7%	1 7%	-	1 7%	-	1 7%	-
Other	3 21%	3 21%	-	3 21%	-	3 21%	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

WHATOUTCOMES. What changes have you, or do you expect to see?

Base : All responding systems who have seen/ expect to see outcomes

	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
	Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total (z)	14**	14**	14**	14**	14**	14**
Weighted Total	2	-	2	-	2	-
I don't know	14%	-	14%	-	14%	-
I would prefer not to say	-	-	-	-	-	-
	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

HOWMEASURE. How are you measuring, or will you measure, these changes?

Base : All responding systems set up to measure outcomes

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	7**	7**	..**	7**	..**	7**	..**
(Unweighted) Total	7**	7**	..**	7**	..**	7**	..**
Weighted Total	7**	7**	..**	7**	..**	7**	..**
Measure by discharge fund metrics	2 29%	2 29%	-	2 29%	-	2 29%	-
Measure by length of stay	1 14%	1 14%	-	1 14%	-	1 14%	-
Measure by metric of BCF fund	1 14%	1 14%	-	1 14%	-	1 14%	-
Measure by NCTR	1 14%	1 14%	-	1 14%	-	1 14%	-
Measure by pathway profile	1 14%	1 14%	-	1 14%	-	1 14%	-
Measure by reduction of costs	1 14%	1 14%	-	1 14%	-	1 14%	-
Measure by tracking performance	2 29%	2 29%	-	2 29%	-	2 29%	-
I don't know	-	-	-	-	-	-	-
I would prefer not to say	1 14%	1 14%	-	1 14%	-	1 14%	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

OUTCOMES. Which, if any, of the following has the support you have received helped your local system to do?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	..**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	..**	15**	3**	14**	4**
Weighted Total	19**	19**	..**	15**	3**	14**	4**
Improve buy-in, relationships and collaborative working in local systems	9 47%	9 47%	-	9 60%	-	8 57%	1 25%
Develop a better understanding of relevant issues facing the system	13 68%	13 68%	-	12 80%	1 33%	12 86%	1 25%
Develop a better understanding of how to address issues facing the system	10 53%	10 53%	-	10 67%	-	10 71%	-
Implement (at least some) actions from action plan	4 21%	4 21%	-	4 27%	-	4 29%	-
Use wider learning from the support in the system	8 42%	8 42%	-	7 47%	1 33%	7 50%	1 25%
Improve BCF planning returns (e.g. more detailed or based on more accurate data)	7 37%	7 37%	-	6 40%	1 33%	6 43%	1 25%
Align plans across health, social care and housing and voluntary and community sector (VCSE)	4 21%	4 21%	-	3 20%	1 33%	3 21%	1 25%
Increase knowledge amongst our staff of what the BCF is delivering	5 26%	5 26%	-	5 33%	-	4 29%	1 25%
Improve capacity and demand planning	6 32%	6 32%	-	6 40%	-	6 43%	-
Improve discharge pathways	6 32%	6 32%	-	6 40%	-	6 43%	-
Increase sharing of good practice	7 37%	7 37%	-	7 47%	-	7 50%	-
Other	1 5%	1 5%	-	-	-	-	-
None of the above	2 11%	2 11%	-	-	2 67%	-	2 50%

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

ENABLERSTOCHANGE. What has or would enable you to implement changes recommended by the Support Programme in your system?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	..**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	..**	15**	3**	14**	4**
Weighted Total	19**	19**	..**	15**	3**	14**	4**
More staff / capacity	2 11%	2 11%	-	2 13%	-	2 14%	-
More funding	1 5%	1 5%	-	1 7%	-	1 7%	-
Increase time to make changes	1 5%	1 5%	-	1 7%	-	1 7%	-
A dedicated CTH manager	1 5%	1 5%	-	1 7%	-	1 7%	-
Additional support / support from BCF manager	3 16%	3 16%	-	2 13%	1 33%	1 7%	2 50%
Good relations / collaboration between local authority and the ICB	1 5%	1 5%	-	1 7%	-	1 7%	-
Other	4 21%	4 21%	-	3 20%	1 33%	3 21%	1 25%
Negative comments	1 5%	1 5%	-	-	1 33%	-	1 25%
Nothing	1 5%	1 5%	-	1 7%	-	1 7%	-
I don't know	5 26%	5 26%	-	5 33%	-	5 36%	-
I would prefer not to say	-	-	-	-	-	-	-
No answer	1 5%	1 5%	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

BARRIERSTOCHANGE. Have you experienced any of the following barriers to implementing changes recommended by the Support Programme in your system?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Lack of capacity/ resources	12 63%	12 63%	-	11 73%	1 33%	10 71%	2 50%
Competing priorities	12 63%	12 63%	-	11 73%	1 33%	10 71%	2 50%
Lack of local buy-in and/ or ownership from all system partners	6 32%	6 32%	-	6 40%	-	5 36%	1 25%
Lack of local knowledge and/ or skills	3 16%	3 16%	-	3 20%	-	3 21%	-
Lack of clarity in guidance	1 5%	1 5%	-	-	1 33%	-	1 25%
Other	2 11%	2 11%	-	1 7%	1 33%	1 7%	1 25%
None / No barriers	2 11%	2 11%	-	2 13%	-	2 14%	-
No answer	2 11%	2 11%	-	-	1 33%	-	1 25%

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

RANKBARRIERSTOCHANGE. Of the following barriers you selected, which has been the most significant to implementing changes recommended by the Support Programme in your system?

Base : All responding systems who selected two or more barriers to implementing changes

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	11**	11**	..**	10**	1**	9**	2**
(Unweighted) Total	11**	11**	..**	10**	1**	9**	2**
Weighted Total	11**	11**	..**	10**	1**	9**	2**
Lack of capacity/ resources	4 36%	4 36%	-	3 30%	1 100%	3 33%	1 50%
Competing priorities	4 36%	4 36%	-	4 40%	-	4 44%	-
Lack of local buy-in and/ or ownership from all system partners	2 18%	2 18%	-	2 20%	-	1 11%	1 50%
Lack of local knowledge and/ or skills	-	-	-	-	-	-	-
Lack of clarity in guidance	-	-	-	-	-	-	-
Other	1 9%	1 9%	-	1 10%	-	1 11%	-

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
Source : Ipsos MORI (JN: 23-090252-01)
23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
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BCF Support Programme Evaluation

NONENGAGEMENT. Which of the following best describes your system's decision to not engage with the BCF support Programme?

Base : All responding systems who have not received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	12**	..**	12**	..**	..**	..**	..**
(Unweighted) Total	12**	..**	12**	..**	..**	..**	..**
Weighted Total	12**	..**	12**	..**	..**	..**	..**
Not aware of the Programme	4 33%	-	4 33%	-	-	-	-
Declined offered support before scoping	-	-	-	-	-	-	-
Decline support offer after scoping	-	-	-	-	-	-	-
Aware of the Programme but haven't taken it up	6 50%	-	6 50%	-	-	-	-
Has accessed / will be accessing support	2 17%	-	2 17%	-	-	-	-
Other	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

DECLINESUPPORT. If you declined offered support or haven't taken it up, what were the primary reasons for this decision?

Base : All responding systems who report either that they declined support/ haven't taken it up

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	4**	..**	4**	..**	..**	..**	..**
(Unweighted) Total	4**	..**	4**	..**	..**	..**	..**
Weighted Total	4**	..**	4**	..**	..**	..**	..**
Lack of capacity/resources to engage with support	3 75%	-	3 75%	-	-	-	-
Concerns about the Programme's requirements/conditions	-	-	-	-	-	-	-
Perceived lack of relevance to our system's needs	-	-	-	-	-	-	-
Lack of tailoring of support to the specific needs and contexts of our system	1 25%	-	1 25%	-	-	-	-
System pressures (e.g., winter)	3 75%	-	3 75%	-	-	-	-
Lack of buy-in from all system partners	2 50%	-	2 50%	-	-	-	-
Receiving similar support/ recently received similar support through a different support offer	1 25%	-	1 25%	-	-	-	-
Did not understand what the support offer was	2 50%	-	2 50%	-	-	-	-
Other	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

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BCF Support Programme Evaluation

MOTIVATE. What could motivate your system to engage with the BCF support Programme in the future?

Base : All responding systems who have not received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	12**	..**	12**	..**	..**	..**	..**
(Unweighted) Total	12**	..**	12**	..**	..**	..**	..**
Weighted Total	12**	..**	12**	..**	..**	..**	..**
Better buy-in from senior management	1 8%	-	1 8%	-	-	-	-
Better clarity / understanding of support offer	7 58%	-	7 58%	-	-	-	-
Better staffing capacity	1 8%	-	1 8%	-	-	-	-
Information of support offer sent across systems	1 8%	-	1 8%	-	-	-	-
More coordination / collaboration across systems	1 8%	-	1 8%	-	-	-	-
More frequent calls / follow-up	-	-	-	-	-	-	-
More peer support	1 8%	-	1 8%	-	-	-	-
More tailored / bespoke support	1 8%	-	1 8%	-	-	-	-
More time	1 8%	-	1 8%	-	-	-	-
More workshops / events / webinars	1 8%	-	1 8%	-	-	-	-
Other	2 17%	-	2 17%	-	-	-	-
Provide more support / guidance	2 17%	-	2 17%	-	-	-	-
I don't know	1 8%	-	1 8%	-	-	-	-
I would prefer not to say	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

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BCF Support Programme Evaluation

PEERLEARNING. Which of the following types of peer learning would be helpful to your system to understand the challenges the Support Programme can help to address?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Workshops/seminars	31 82%	15 79%	10 83%	12 80%	2 67%	12 86%	2 50%
Networking events	20 53%	12 63%	5 42%	10 67%	1 33%	10 71%	1 25%
Online forums for local systems	18 47%	7 37%	5 42%	4 27%	2 67%	4 29%	2 50%
Peer mentoring/coaching	16 42%	7 37%	7 58%	5 33%	1 33%	4 29%	2 50%
Site visits/shadowing	21 55%	11 58%	7 58%	9 60%	1 33%	8 57%	2 50%
Case studies and examples of good practice	29 76%	15 79%	10 83%	11 73%	3 100%	10 71%	4 100%
Other	1 3%	-	1 8%	-	-	-	-
None of the above	1 3%	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

Respondent type : Local systems in England

Source : Ipsos MORI (JN: 23-090252-01)

23-090252-BCF-Support-Prog-Eval BCF tabs public draft6

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f

* small base; ** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

PEERLEARNINGRANK. Of the following types of peer learning you selected, which one would be most helpful to your system?

Base : All responding systems who selected two or more types of peer learning

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	34*	17**	11**	13**	3**	12**	4**
(Unweighted) Total	34*	17**	11**	13**	3**	12**	4**
Weighted Total	34*	17**	11**	13**	3**	12**	4**
Workshops/seminars	8 24%	4 24%	3 27%	3 23%	- -	3 25%	- -
Networking events	1 3%	1 6%	- -	1 8%	- -	1 8%	- -
Online forums for local systems	4 12%	1 6%	1 9%	- -	1 33%	- -	1 25%
Peer mentoring/coaching	2 6%	- -	1 9%	- -	- -	- -	- -
Site visits/shadowing	2 6%	1 6%	1 9%	1 8%	- -	1 8%	- -
Case studies and examples of good practice	4 12%	3 18%	1 9%	2 15%	1 33%	2 17%	1 25%
Other	- -	- -	- -	- -	- -	- -	- -
They are all equally helpful	13 38%	7 41%	4 36%	6 46%	1 33%	5 42%	2 50%

Fieldwork Dates : 26th November - 20th December
Respondent type : Local systems in England
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23-090252-BCF-Support-Prog-Eval BCF tabs public draft6
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f
* small base; ** very small base (under 30) ineligible for sig testing

BCF Support Programme Evaluation

PEERLEARNINGIMPLEMENT. Which of the following types of peer learning would be helpful to your system to implement recommendations from the Support Programme?

Base : All responding systems who have received support

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	19**	19**	-.**	15**	3**	14**	4**
(Unweighted) Total	19**	19**	-.**	15**	3**	14**	4**
Weighted Total	19**	19**	-.**	15**	3**	14**	4**
Workshops/seminars	9 47%	9 47%	-	9 60%	-	9 64%	-
Networking events	6 32%	6 32%	-	6 40%	-	6 43%	-
Online forums for local systems	3 16%	3 16%	-	2 13%	1 33%	2 14%	1 25%
Peer mentoring/coaching	5 26%	5 26%	-	5 33%	-	4 29%	1 25%
Site visits/shadowing	5 26%	5 26%	-	5 33%	-	4 29%	1 25%
Case studies and examples of good practice	7 37%	7 37%	-	7 47%	-	6 43%	1 25%
Other	2 11%	2 11%	-	1 7%	1 33%	1 7%	1 25%
They are all equally helpful	2 11%	2 11%	-	-	1 33%	-	1 25%

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BCF Support Programme Evaluation

SYSTEMPEERDELIVERY. Would you be willing to provide peer support to another system?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Yes	28 74%	15 79%	9 75%	12 80%	2 67%	11 79%	3 75%
No	10 26%	4 21%	3 25%	3 20%	1 33%	3 21%	1 25%

Fieldwork Dates : 26th November - 20th December

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BCF Support Programme Evaluation

RVNPEERLEARNING. On the whole, do you think you find regional or national peer learning events more useful?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Regional	12 32%	6 32%	5 42%	5 33%	1 33%	5 36%	1 25%
National	2 5%	-	1 8%	-	-	-	-
A combination	15 39%	9 47%	4 33%	7 47%	1 33%	6 43%	2 50%
Equally useful	9 24%	4 21%	2 17%	3 20%	1 33%	3 21%	1 25%
I don't know	-	-	-	-	-	-	-

Fieldwork Dates : 26th November - 20th December

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BCF Support Programme Evaluation

ENDOTHERx. Is there anything else that you would like to add about your experience of the Programme to date?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Total	38*	19**	12**	15**	3**	14**	4**
(Unweighted) Total	38*	19**	12**	15**	3**	14**	4**
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Improve - more peer support	1 3%	-	-	-	-	-	-
Improve - more regional engagement / more frequent regional meetings	1 3%	-	-	-	-	-	-
Improve - more sharing of knowledge / information	1 3%	1 5%	-	1 7%	-	1 7%	-
Issues - lack of clarity	2 5%	-	2 17%	-	-	-	-
Issues - lack of dedicated contact to BCF team	1 3%	-	1 8%	-	-	-	-
Issues - lack of responsiveness from BCF team	1 3%	-	1 8%	-	-	-	-
Issues - timing issues / need more time for BCF programme	1 3%	-	1 8%	-	-	-	-
Issues - unhelpful support	1 3%	1 5%	-	-	1 33%	-	1 25%
Issues being able to implement changes	1 3%	1 5%	-	1 7%	-	-	1 25%
Practical relevant guidance	2 5%	-	2 17%	-	-	-	-
Good expertise / knowledgeable support	1 3%	1 5%	-	1 7%	-	1 7%	-
Good flexibility / ability to have flexibility within the BCF offer	1 3%	1 5%	-	1 7%	-	1 7%	-
Good reporting / generated insightful reports	1 3%	1 5%	-	-	1 33%	-	1 25%
Good tailored / bespoke support	1 3%	1 5%	-	1 7%	-	-	1 25%

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BCF Support Programme Evaluation

ENDOTHERx. Is there anything else that you would like to add about your experience of the Programme to date?

Base : All responding systems

	Total (z)	Engagement with the Support Programme		Delivery model met system needs		Observed outcomes	
		Received support through the Programme (a)	Not received support through the Programme (b)	Yes (c)	No (d)	Yes, already seen outcomes/ Yes, expect to see outcomes (e)	No (f)
Weighted Total	38*	19**	12**	15**	3**	14**	4**
Good staff	1 3%	- -	1 8%	- -	- -	- -	- -
Increased integration of services	1 3%	1 5%	- -	1 7%	- -	1 7%	- -
Increased innovation	1 3%	1 5%	- -	1 7%	- -	1 7%	- -
Increased partnership / collaboration / joint working	1 3%	1 5%	- -	1 7%	- -	1 7%	- -
Other	2 5%	1 5%	1 8%	- -	- -	- -	- -
None / nothing	1 3%	1 5%	- -	1 7%	- -	1 7%	- -
No	26 68%	12 63%	8 67%	10 67%	2 67%	10 71%	2 50%
I don't know	- -	- -	- -	- -	- -	- -	- -

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