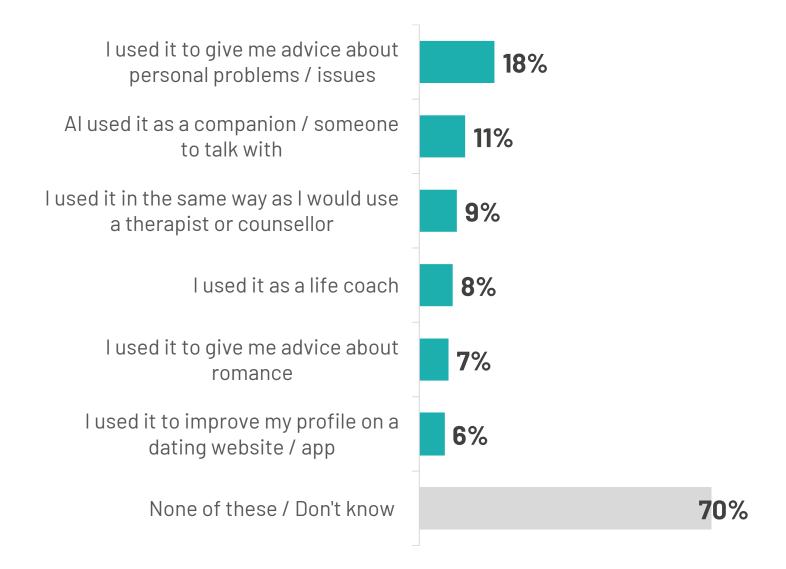


Nearly 2 in 10
British adults turn
to Al to give them
advice about
personal
problems or
issues.

Which, if any, of the following have you ever used AI tools for?



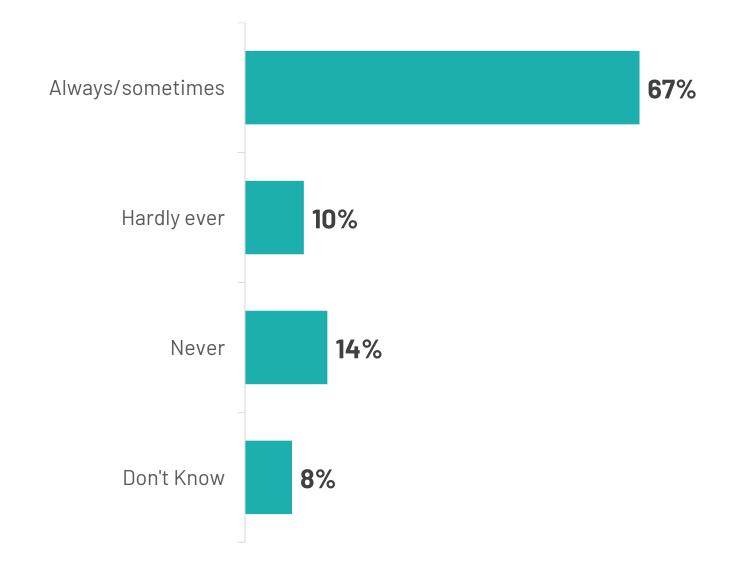
Base: n=2,189 Online British adults aged 16-75, 18-20 July 2025

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### 3 in 4 British adults use polite language when speaking with chatbots or writing prompts for Al tools

Nowadays, when using virtual assistants, speaking with chatbots or writing prompts for Al tools, how often, if ever, do you use polite language, for example, saying 'please' and 'thank you'?

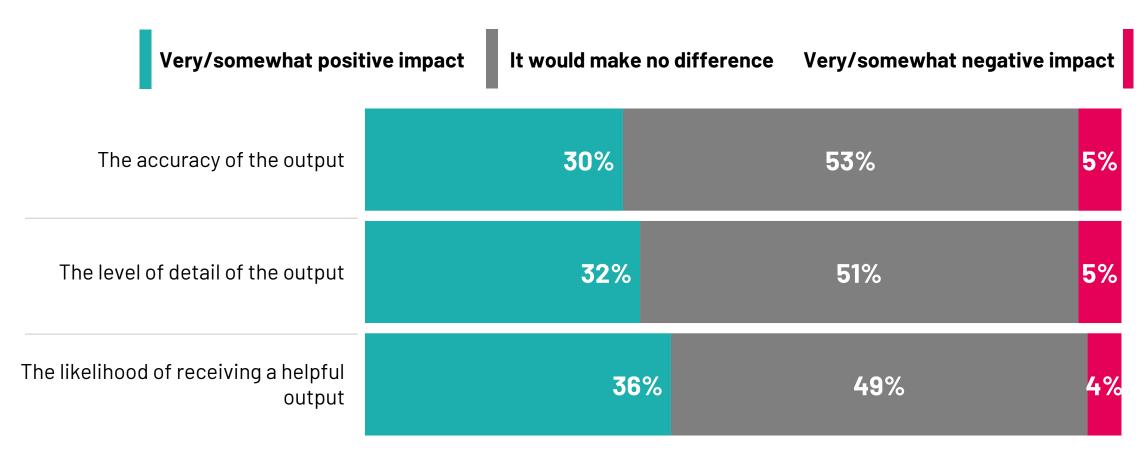


Base: n=1,807 Online British adults aged 16-75 (excluding 'Not applicable), 18-20 July 2025

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## Politeness pays off according to 36% of adults, who think it improves the likelihood of receiving a helpful output

Do you think using polite language would have a positive impact, negative impact or would it make no difference on each of the following?



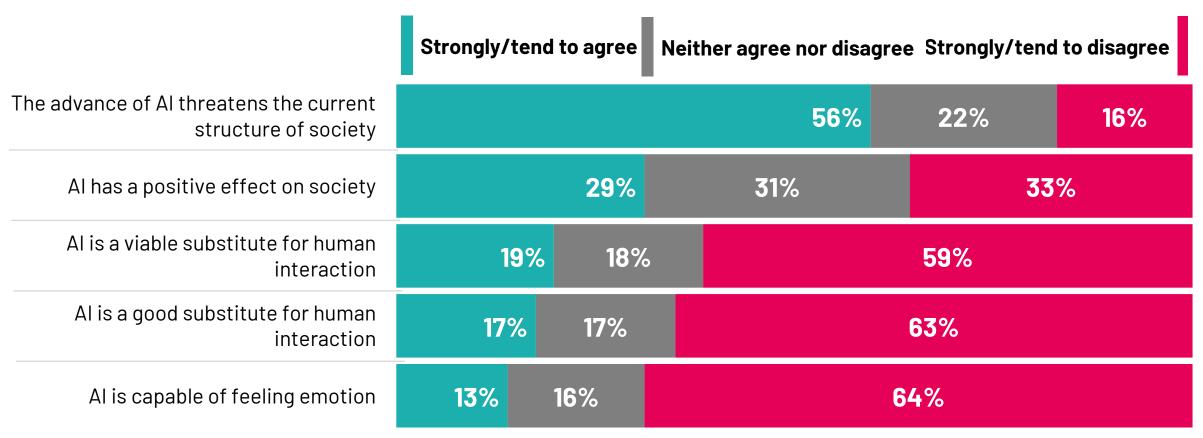
Base: 2,189 Online British adults aged 16-75, 18-20 July 2025



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## The majority (56%) agree that the advance of AI threatens the current structure of society

To what extent do you agree or disagree with the following statements?



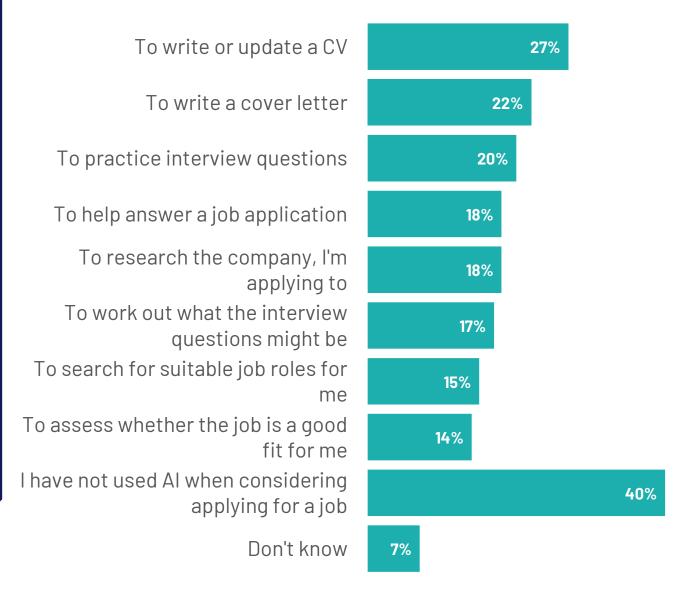
Base: 2,189 Online British adults aged 16-75, 18-20 July 2025



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Al is transforming the job search process with 27% of those who have considered applying for a job in the past 3 years using Al to write CVs

In the past 3 years, when you have considered applying for a job, which, if any, of the following, have you used Al for?



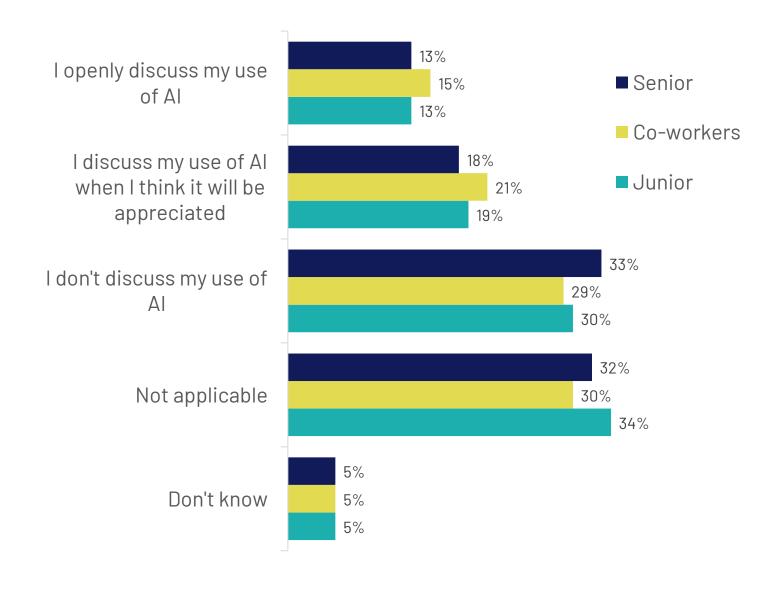
Base: n=1,356 Online British adults aged 16-75 who have considered applying for a job in the past 3 years, 18-20 July 2025



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Around 3 in 10 workers don't discuss their use of Al with their colleagues, regardless of their role or level

Do you discuss your use of Al for work with the following people or not?



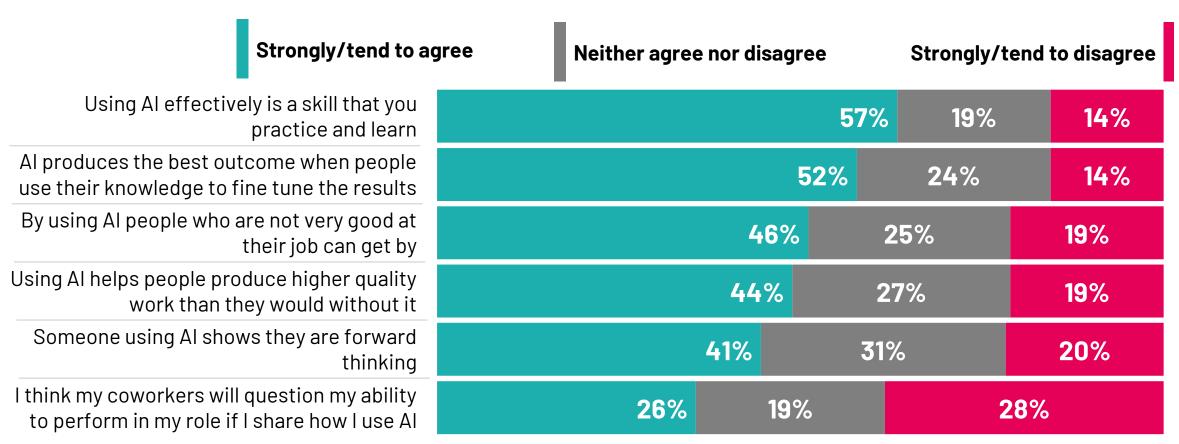






## 57% agree that using AI effectively is a skill that you practice and learn. Despite this, a quarter (26%) think their coworkers would question their ability to perform in their role if they share how they use AI

To what extent do you agree or disagree with the following statements?



Base: 2,189 Online British adults aged 16-75, 18-20 July 2025



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# lpsos

July 2025

### For more information

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